



## **Policy Highlights**

## Bike Racks on Buses

Each bus is equipped with a bike rack which can hold a maximum of two bikes. Regular and ebikes are permitted; gas-powered bikes are not. Batteries on ebikes must remain connected to the ebike. You are responsible for both loading and unloading your bike.



accommodate up to 11 bikes total, including two spaces for fat tire bikes. Ebikes are permitted to be transported on Halifax Transit ferries as long as they are safely stored in the bike racks provided; however, gas-powered bicycles are not permitted.

## Food & Drink

Beverages may be consumed on Halifax Transit buses if a sealable, spill-proof container is used. Single use disposable cups are not permitted. Food cannot be consumed on buses because there is a risk of spillage circumstances is open alcohol allowed onboard or to be consumed on any Halifax Transit vehicle.

Skateboards, foldable manual scooters, and other manual transportation devices can now be transported on Halifax Transit conventional buses if they are folded and stored on a passenger's lap.

Motorized personal transportation devices (including Segways and hoverboards), are not permitted on board Halifax Transit buses & ferries due to associated safety risks.

Personal Transportation Devices

Pets must be properly restrained in a closed pet container that does not exceed 16" (40.6 cm) high X 21" (53.3 cm) deep X 27" (68.6 cm) wide Pet containers cannot block any doors, aisles, or emergency exits.

Service Animals Service animals are permitted in all Halifax Transit facilities and on all vehicles and vessels. Service animals must be securely leashed and under the care and control of the owner at all times. Halifax Transit

encourages customers to carry the municipally issued certification card and Service Animal Identification (ID) tags.

# Smoking and vaping are permitted only within

municipal designated smoking areas (DSAs).

## Strollers must be smaller than 42" X 22.5" (double wide strollers are not permitted).

Accessibility

### The entire Halifax Transit bus fleet and ferries are accessible.

Operators will deploy the ramp at the request of a mobility impaired passenger at any bus stop, other than those marked with a 'No Ramp Deployed' decal. Our three bus stop classifications are as follows:





HΛLIFΛX

1234

Non-Standard

ALF Bus Stop

(as indicated by

The ramp can be

deployed. Use

the discretion

of the customer

of the stop is at

no symbol)



(as indicated by

an International

Symbol

symbol)

of Access

(wheelchair)

The accessibility

ALF Bus Stop (as indicated with a 'no ramp' symbol)

1234

The accessibility ramp cannot be deployed.

ramp can be deployed safely, and the bus stop has a concrete landing pad.

and at their own determination and risk. Halifax Transit offers wheelchair and mobility scooter

orientation sessions to familiarize passengers with how to board and use these apparatuses on buses. Contact the Customer Contact Centre toll-free at 311 to request an orientation.

If needed, please ask the bus Operator to lower the bus. For more information visit: halifax.ca/transitcode.



Alderney ✓ ✓ ✓ ✓ ✓

Woodside ✓ ✓ ✓

Conventional Transit



X @hfxtransit ContactUs@311.halifax.ca

halifax.ca/transit Bus Departures Line: 902-480-8000

Closed Christmas Day and New Year's Day Saturday & Sunday 9:00 a.m. – 5:30 p.m.) Call 311 for more information (Monday – Friday 8:00 a.m. – 8:00 p.m,

TISNAAT

HVIIEVX (2.5 hours) from activation.

to another bus or terry route. HEXGO tickets are valid for 150 minutes Once activated, use the same HFXGO mobile ticket or pass to transfer nbou postqing and paying for the bus or ferry.

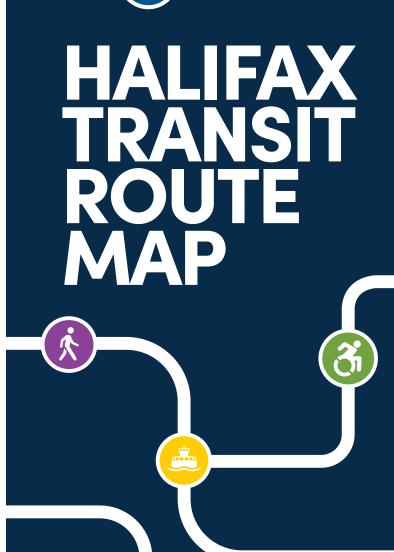
indicate the transfer's expiration time. Ask the Operator for a transfer service. Punch marks are used to specify the issue date and torn off to oute and may be used traveiling inbound of outbound on any route o Paper transfers are valid for up to 90 minutes after the end of the Paper Transfers

\*\*To find a retail partner near you, call 311 or visit Halifax.ca/transit. Bay when you board using exact change.

Bayers Road Centre: 7071 Bayers Road, Suite 262, Main Alderney Gate: 40 Alderney Drive, 1st Floor, Dartmouth partners\*\*, or at municipal Customer Service Centres located at: Buy Halifax Transit tickets and passes from Halifax Transit's retail tickets and passes any time, anywhere from your smartphone.

• Visit Halifax.ca\hfxgo to download the HFXGO app and buy your Buying Tickets and Passes





EFFECTIVE **AUGUST 26, 2024**