Accessible Transit Service Handbook

Guide to Halifax Transit's Accessible Service



August 22, 2016



Table of Contents

Accessible Service Overview1
What is an Accessible Low Floor (ALF) bus?1
How do I use an ALF bus?
Travel Training Program3 Please contact 311 if you:3
Which routes use ALF buses?4
If I see an ALF bus on a route not designated as accessible, can I use it?5
Bus Stop Sign Categories
Inaccessible Bus Stop List7 List of "no ramp" stops by route7
Can I use the request stop program?15
What if I require assisted accessible transit service?15
How do I find service schedules and maps?16
Service Animals and Pets16
Fare Structure18 Fare Categories18

Transfers......18

Accessible Service Overview

Halifax Transit is pleased to offer its customers accessible service through the use of Accessible Low Floor (ALF) buses on the majority of its fixed-routes, with 96% of the fleet now being accessible for mobility-impaired customers.

Changes to Halifax Transit's accessibility policy and procedures have resulted in increased access to other bus stops and routes for mobility-impaired customers. This booklet outlines the various fixed-route accessible service categories and definitions, and a list of bus stops that remain inaccessible to mobility-impaired customers.

What is an Accessible Low Floor (ALF) bus?

ALF buses offer mobility-impaired customers greater freedom and flexibility when travelling on fixed-route bus service by offering many options and features including:

- · No step entry and exit
- Bus can be lowered to curb level
- Entry and exit ramp for quick and safe mobilitydevice access
- Two wheelchair and/or safety secures per bus
- · Extra wide doors and aisles
- · Easy to read electronic exterior destination signs
- Features the international accessibility symbol on all four sides of the bus

How do I use an ALF bus?

To ensure the safety of customers using mobilitydevices the following guidelines are to be respected:

Maximum Size Dimensions

Wheelchairs: 48"L x 30"W

3-wheel scooters: 40"L x 21.125"W

4-wheel scooters: 40.25"L x 21.25"W

Boarding & Disembarking Procedures

- Mobility-impaired customers are reminded to board and disembark via the front door. Customers must be able to independently board and disembark the bus, deposit the fare, and manoeuvre into the allocated mobility-device space. Mobility-impaired customers, including customers with walkers and seniors, are to ask the operator if they require the bus to be lowered and/or the ramp to be deployed.
- If a customer using a mobility-device requires additional assistance, they must be accompanied by a personal care attendant; who, with Halifax Transit approved identification, travels at no charge. To register a personal care attendant and obtain proper identification, contact the Access-A-Bus office at 902-490-6681 or 311 to access the TTY/TDD line.
- If both of the designated accessible spaces on the bus are occupied, or if the bus is full with a standing load and the operator cannot board a customer in a mobility device, the operator will advise the customer to wait for the next ALF bus. The operator then will notify the Transit Operations Centre of the situation to alleviate wait times. The operator may ask another customer to voluntarily vacate a designated accessible space for a mobility-device customer; however, the operator cannot displace another fare paying customer if they decline to move.

Restraint Procedures

Halifax Transit bus models and their restraint procedures.

Wheelchairs/Scooters with four (4) anchor/ tie-down system

 All mobility-devices will require four (4) anchor/ tie-down points restraint system to secure the device in the docking station on the bus.

2. Wheelchairs/Scooters with Passive Restraint System (Reverse Facing Position)

 All mobility-devices will back into the paddle post tightly and require one (1) anchor/tie-down point restraint system. This anchor/tie-down point will be secure at the rear side of the mobility device closest to the docking station located on the window side of the bus. Note: All knap sacks and storage compartments attached to the back of the mobility device must be removed prior to being secured. This is necessary to achieve a very tight contact with no probability of movement between the mobility device and the padded post.

Users of mobility-devices can purchase straps/webbings (Q-Straint) to create anchor points in order to secure the device to the bus. These straps/webbings can be purchased at Lawton's or any mobility-device retailer. Passengers using scooters are required to manoeuvre into the docking-station and transfer to a fixed transit seat independently. The operator will then secure the scooter device using four (4) anchor/tie-down or passive restraint system on the bus.

Travel Training Program

The Travel Training, or Mobility Training as it is sometimes called, is a program design to assist eligible riders how to ride public transportation safely and independently. Halifax Transit provides the Travel Training program to train seniors and/or those with disabilities how to use fixed route transit so that they are not completely dependent upon paratransit services and can enjoy the freedom conventional transit and ferry services has to offer. The Travel Training program will provide you with an improved understanding and confidence to take Halifax Transit services to your destination.

Contact 902-490-6681 if you are interested to part in a Travel Training session.

Please contact 311 if you:

- Would like to arrange an orientation session.
- Are uncertain if your mobility-device can be accommodated on an ALF bus.
- Are uncertain that you will be able to maneuver into the space provided.

Which routes use ALF buses?

Over 96% of Halifax Transit's fixed-routes are designated as accessible for mobility-impaired customers with the following features:

- · Only ALF buses are used on these routes
- Accessible bus stops with concrete landing pads (minimum size 1.5 m x 2.5 m), leading to a sidewalk to continue your travel
- Ability to deploy the accessible ramp for mobility-impaired customers

Halifax Transit is pleased to offer accessible transit on the following fixed-route, MetroLink and MetroX bus services and ferry services:

- Route 1 Spring Garden
- Route 2 Wedgewood
- Route 4 Rosedale
- Route 6 Quinpool
- Route 7 Robie
- Route 9 Barrington
- Route 10 Dalhousie
- Route 11 Dockyard
- Route 14 Leiblin Park
- Route 15 Purcells Cove
- Route 16 Parkland
- Route 17 Saint Mary's
- Route 18 Universities
- Route 19 Greystone
- Route 20 Herring CoveRoute 21 Lakeside—Timberlea
- Route 22 Armdale
- Route 23 Timberlea—Mumford
- Route 51 Windmill
- Route 52 Crosstown
- Route 53 Notting Park
- Route 54 Montebello
- Route 56 Dartmouth Crossing
- Route 57 Russell Lake
- Route 58 Woodlawn
- Route 59 Colby
- Route 60 Eastern Passage—Heritage Hills
- Route 61 Auburn—North Preston
- Route 62 Wildwood
- Route 63 Woodside
- Route 64 Akerley
- Route 65 Caldwell
- Route 66 Penhorn

- Route 68 Cherrybrook
- Route 72 Portland Hills
- Route 78 Mount Edward Express
- Route 79 Cole Harbour Express
- Route 80 Sackville
- Route 81 Hemlock Ravine
- Route 82 Millwood
- Route 83 Springfield
- Route 87 Glendale
- Route 88 Bedford Commons
- Route 89 Bedford
- Route 90 Larry Uteck
- Route 159 Portland Hills Link
- Route 185 Sackville Link
- Route 320 Airport MetroX
- Route 330 Tantallon MetroX
- Route 370 Porters Lake MetroX
- · Alderney, Halifax and Woodside ferry routes

If I see an ALF bus on a route not designated as accessible, can I use it?

Accessible Low Floor (ALF) buses will pick up or drop off customers in wheelchairs regardless of the route, so long as the accessible ramp can be lowered to safely load or unload the customer. A list of the bus stops that are inaccessible, where the ramp cannot be deployed under any circumstance, is found at the back of this handbook.

Important Note

Halifax Transit cannot warrant the safety of customers with disabilities disembarking at locations not designated as standard ALF bus stops, and accepts no responsibility for risks to the customer associated with disembarking at these locations. It is incumbent on customers to evaluate, in light of their own individual circumstances, the suitability of disembarking at the selected location.

Bus Stop Sign Categories



Standard ALF Bus Stop

Bus stop that meets Halifax Transit's accessible standards; where the ramp can be deployed, the bus stop has a concrete landing pad (minimum size 1.5 m. x 2.5 m) with access to a sidewalk, and ALF buses are used to serve designated accessible routes at this stop.



Inaccessible Bus Stop

Bus stop where the ramp cannot be deployed.







Non-Standard ALF Bus Stop

Bus stop where the ramp can be deployed, but these stops are not considered accessible under Halifax Transit standards and may only be used at the individual's own determination and risk.



58

Inaccessible Bus Stop List

The following is a complete list of bus stops listed by route, that are inaccessible to mobility-impaired customers as the accessible ramp on the bus cannot be safely lowered. Halifax Transit is committed to making improvements to inaccessible bus stops to convert them to accessible stops as capital budgets allow in future years.

To properly identify the inaccessible bus stop locations by route, see the sample below:



*Bus Stop Number (please call 902-480-8000 for bus departure times). You'll be asked to enter your stop number located at the bottom of the bus stop sign

List of "no ramp" stops by route

Route 1 Spring Garden

8638 Macdonald Bridge Exit Ramp6618 East Perimeter Rd 2nd Stop

Route 2 Wedgewood

8481 Wedgewood Ave Opposite Civic 478479 Wedgewood Ave Before Beechwood Terr

6618 East Perimeter Rd 2nd Stop

Route 4 Rosedale

6613 Dutch Village Rd Before Rosedale Ave

Route 5 Chebucto

8346 Springvale Ave Before Hanson Dr 8347 Springvale Ave Before Winter St

Route 6 Quinpool

6661 Fenwood Rd After St Margarets Bay Rd

Route 9 Barrington

6618 East Perimeter Rd 2nd Stop

Route 10 Dalhousie

8638	Macdonald Bridge Exit Ramp
7052	Kennedy Dr At Civic 37
8160	Raymoor Dr After Strath Ln
8161	Raymoor Dr At Civic 22

Route 11 Dockyard

8638	Macdonald Bridge Exit Ramp
6569	Valour Way Dockyard First Stop

Route 14 Leiblin Park

7393	Old Sambro Rd Before Sussex St
7187	Mayo St After Withrod Dr
8372	Tamarack Dr Opposite Medina Ct

Route 15 Purcells Cove

8094	Purcells Cove Rd After Aarons Way
8102	Purcells Cove Rd At Civic 527
8105	Purcells Cove Rd Before Military Rd
8109	Purcells Cove Rd Before Battery Dr
8111	Purcells Cove Rd After Ships Ln
8117	Purcells Cove Rd Before Aarons Way
8112	Purcells Cove Rd Before Keefe Dr
8123	Purcells Cove Rd Opposite Devil's Hill Rd
8124	Purcells Cove Rd Opposite Ferguson Cove Rd

Route 16 Parkland

6289 Bedford Hwy Opposite Manor Ln

Route 18 Universities

8415 Flamingo Dr After Oriole St

Route 20 Herring Cove

6568	valour way Dockyard First Stop
6570	Valour Way Dockyard Second Stop
6572	Valour Way Dockyard Third Stop
6854	Herring Cove Rd After Green Acres Rd
6855	Herring Cove Rd Before Princeton Ave
6865	Herring Cove Rd After Sarah Dr
6876	Herring Cove Rd At Civic 540
6877	Herring Cove Rd After Aikenhead Rd
6878	Herring Cove Rd After Barclay Ave
6880	Herring Cove Rd After Arbutus Ave
6882	Herring Cove Rd After Dale Ave
6884	Herring Cove Rd Before Dale Ave
6888	Herring Cove Rd After Tanglewood Ln
6896	Herring Cove Rd After Glen Baker Dr
6902	Herring Cove Rd Before Oceanbreeze Ave
6911	Herring Cove Rd After Woodcrest Ave
6912	Herring Cove Rd Before Angler Dr

6914 Herring Cove Rd Before Barry Cr

7055	Ketch Harbour Rd Before View Royal Dr
7056	Ketch Harbour Rd After Latter Pond Ln
Route 2	21 Lakeside—Timberlea
7120	Lakelands Blvd Before St Margarets Bay Rd
6379	Chain Lake Dr Before Lakelands Blvd
6384	Horseshoe Lake Dr After Civic 174
7178	Maplewood Dr Before Eisener St
6722	Fraser Rd After St Margarets Bay Rd
6977	James St At Civic 27
9039	Charles Rd Before Birchdale Ave

Chain Lake Dr After Lakelands Blvd

Horseshoe Lake Dr Before Susie Lake Cr

St Paul's Ave After Hebridean Dr Lancaster Dr Before St Paul's Ave

Route 22 Armdale

8349

9020

6375

6383

8807	Ragged Lake Blvd After Prospect Rd
8815	Alton Dr After Kelly St
8816	Quarry Rd Before Edgehill Rd

Route 23 Timberlea—Mumford

7178	Maplewood Dr Before Eisener St
6722	Fraser Rd After St Margarets Bay Rd
CO77	Laurence Ct. At. Chair 27

6977 James St At Civic 27

9039 Charles Rd Before Birchdale Ave

Route 33 Tantallon Express

, 023	Early Oteen Biva Berore Hammonas Hams Na
7017	Kearney Lake Rd After Civic 377
7022	Larry Uteck Blvd After Abbington Ave
7030	Kearney Lake Rd Before Hamshaw Dr
7031	Kearney Lake Rd Opposite Civic 377

7029 Larry Liteck Blyd Before Hammonds Plains Rd

7032 Larry Uteck Blvd After Hammonds Plains Rd

Route 35 Parkland Express

8415	Flamingo Dr After Oriole St
6568	Valour Way Dockyard First Stop

Route 41 Dartmouth—Dalhousie

8638 Macdonald Bridge Exit Ramp

Route 51 Windmill

6989	Joseph Zatzman Dr After Topple Dr
8077	Princess Margaret Blvd Before Iroquois Dr

Route 52 Crosstown

Fielding Ave After Wright Ave
Fielding Ave Before Moore Rd
Wright Ave Before Fielding Ave
Chain Lake Dr Before Greystone Ct
Chain Lake Dr After Lovett Lake Ct
Chain Lake Dr After Lakelands Blvd
Horseshoe Lake Dr Before Susie Lake Cr
Horseshoe Lake Dr Opposite Civic 174

Route 53 Notting Park

8638 Macdonald Bridge Exit Ramp

Route 54 Montebello

6485 Colonna Pl After Appian Way

Route 55 Port Wallace

8443	Waverley Rd After Civic 867
8461	Waverley Rd Before Civic 1053
8469	Waverley Rd Opposite Civic 867
8388	Thistle St Before Mayflower St

Route 57 Russell Lake

8256	Russell Lake Dr Before Eisener Dr
8830	Portland Hills Dr After Surrey Way

Route 58 Woodlawn

6292 Bellevista Dr After Woodlawn Rd

Route 59 Colby

8638 Macdonald Bridge Exit Ramp

Route 60 Eastern Passage—Heritage Hills

8662 Hornes Rd Before Caldwell Rd

Route 61 Auburn—North Preston 8638 Macdonald Bridge Exit Ramp

0000	riacaoriaia Briage Externamp
6937	Hillsboro Dr After Karen Dr
7108	Lake Major Rd At Civic 137
7111	Lake Major Rd Before Reddy Dr
7113	North Preston Rd Before Beals Cr
8281	Simmonds Rd Before North Preston Rd
8507	Clarence St Before Johnson Rd
7114	Lake Major Rd Before Old German Rd
7117	North Preston Rd After Ernie Ln
7202	Merrimac Dr Before Silistria Dr
6934	Hillsboro Dr After Main St

Route 62 Wildwood

6519	Cranberry Cr After Orquel Cr
8286	Sinclair St Opposite Highwood
6832	Harris Rd Before Curley Dr
6833	Harris Rd After Curley Dr
7384	Oathill Cr After Peddars Way

Route 63 Woodside

6720	Franklyn St After Everette St
6975	Irving St Before Pleasant St

Route 64 Akerley

6001 Akerley Blvd After Burnside Dr

Route 65 Caldwell

8278	Shrewsbury Rd After Huntington Dr
7439	Pearl Dr Before Opal Ct
6051	Astral Dr Before Stratford Dr
6322	Brookfield Ave Before Willowdale Dr
6373	Carlisle Dr After Huntington Dr

Carlisle Dr Before Shrewsbury Rd

Route 66 Penhorn

6374

6676	Fielding Ave Before Moore Rd
6486	Commodore Dr After Eileen Stubbs Ave
6487	Commodore Dr After Eileen Stubbs Ave
7038	Valleyfield Rd Before Spikenard St
8240	Ronald Smith Ave After Burnside Dr
6673	Fielding Ave After Wright Ave
6678	Fielding Ave Before Moore Rd
8610	Wright Ave Before Fielding Ave
6550	Dartmouth Rd After Eaglewood Dr
6556	Dartmouth Rd Before Ridgevale Dr
6552	Dartmouth Rd Opposite Eaglewood Dr

Route 68 Cherrybrook

8638	Macdonald Bridge Exit Ramp
6420	Cherry Brook Rd After Bundy Ln
6670	Forest Hills Pkwy Before Circassion Dr
8381	Taranaki Dr Opposite Karen Dr
6668	Forest Hills Pkwy Before Taranaki Dr
6668	Forest Hills Pkwy Before Taranaki Dr

Route 72 Portland Hills

8867	Wright Ave After Joseph Zatzman Dr
8599	Woodlawn Rd Before Pembroke Ct
6292	Bellevista Dr After Woodlawn Rd

Route 80 Sackville

r	Route 80 Sackville			
6	5289	Bedford Hwy Opposite Manor Ln		
6	5243	Bedford Hwy At Civic 1749		
6	5260	Bedford Hwy After Oakmount Dr		
6	5222	Bedford Hwy Opposite Kent Ave		
6	5223	Bedford Hwy Opposite Lodge Dr		
6	5233	Bedford Hwy Before Lodge Dr		
6	5248	Bedford Hwy After Dakin Dr		
6	5276	Bedford Hwy Opposite Kent Ave		
6	5271	Bedford Hwy After Welch Ln		
6	5232	Bedford Hwy Before Millview Ave		
6	5284	Bedford Hwy Opposite Glenmont Ave		
6	5290	Bedford Hwy After Southgate Dr		
6	5221	Bedford Hwy Opposite Fern Ave		
6	5230	Bedford Hwy After Southgate Dr		
6	5273	Bedford Hwy Before Fern Ave		
8	3432	Downsview Dr Before Old Sackville Rd		
6	5229	Bedford Hwy Before Lindsay Hill		
6	5277	Bedford Hwy Before Lindsay Hill		

Route 81 Hemlock Ravine

6289	Bedford Hwy Opposite Manor Ln
6222	Bedford Hwy Opposite Kent Ave
6223	Bedford Hwy Opposite Lodge Dr
6233	Bedford Hwy Before Lodge Dr
6248	Bedford Hwy After Dakin Dr
6276	Bedford Hwy Opposite Kent Ave

Route 82 Millwood

6431	Bedford Hwy Opposite Manor Ln
6243	Bedford Hwy At Civic 1749
6260	Bedford Hwy After Oakmount Dr
6222	Bedford Hwy Opposite Kent Ave
6223	Bedford Hwy Opposite Lodge Dr
6233	Bedford Hwy Before Lodge Dr
6248	Bedford Hwy After Dakin Dr
6276	Bedford Hwy Opposite Kent Ave
6271	Bedford Hwy After Welch Ln
6232	Bedford Hwy Before Millview Ave
6284	Bedford Hwy Opposite Glenmont Ave
6290	Bedford Hwy After Southgate Dr
6221	Bedford Hwy Opposite Fern Ave
6230	Bedford Hwy After Southgate Dr
6273	Bedford Hwy Before Fern Ave
8432	Downsview Dr Before Old Sackville Rd
6229	Bedford Hwy Before Lindsay Hill
6277	Bedford Hwy Before Lindsay Hill

Route 83 Springfield

7302	Sackville Dr After Wilson Lake Dr
7308	Sackville Dr After Hamilton Dr
7317	Sackville Dr Before Hamilton Dr
7319	Sackville Dr Before Lively Rd
7324	Sackville Dr Before Old Sackville Rd
7326	Sackville Dr Before Orchard Dr
7335	Sackville Dr Opposite Civic 1815
8340	Springfield Ave After Sackville Dr
8432	Downsview Dr Before Old Sackville Rd

Route 84 Glendale Express

8432 Downsview Dr Before Old Sackville Rd

Route 85 Downsview Express

8432 Downsview Dr Before Old Sackville Rd

Route 86 Basinview Express

8170	Riverview Cr At Civic 46
8229	Rockmanor Dr Opposite Civic 122
8174	Riverview Cr After Rockmanor Dr
6135	Basinview Dr After Roy Cr

Route 87 Glendale

8432 Downsview Dr Before Old Sackville Rd

Route 89 Bedford

6218	Bluewater Rd Opposite Command Ct
6231	Bluewater Rd Before Topsail Ct
6243	Bedford Hwy At Civic 1749
6260	Bedford Hwy After Oakmount Dr
7022	Kearney Lake Rd After Abbington Ave
7030	Kearney Lake Rd Before Hamshaw Dr
7031	Kearney Lake Rd Opposite Civic 377
6825	Hammonds Plains Rd Before Lake Dr
7017	Kearney Lake Rd After Civic 377

Route 90 Larry Uteck

6289	Bedford Hwy Opposite Manor Ln
6222	Bedford Hwy Opposite Kent Ave
6223	Bedford Hwy Opposite Lodge Dr
6233	Bedford Hwy Before Lodge Dr
6248	Bedford Hwy After Dakin Dr
6276	Bedford Hwy Opposite Kent Ave

Route 400 Beaver Bank

8731	Beaver Bank Rd After Gilby Cr
0722	Desires Deals Del At Civile 2001

8732 Beaver Bank Rd At Civic 2661 8738 Beaver Bank Rd At Civic 2438

8740 Beaver Bank Rd Before Chesapeake Rd

8739 Beaver Bank Rd Before West Ave

8741 Beaver Bank Rd At Civic 2120

8743 Beaver Bank Rd Before Castor Ln

8742 Beaver Bank Rd Before Davis Dr 8744 Beaver Bank Rd Before Lakeridge

8744 Beaver Bank Rd Before Lakeridge Dr 8745 Beaver Bank Rd Opposite Kinsac Rd

8748 Beaver Bank Rd Before Guptill Ct

8753 Beaver Bank Rd Before Wulfrun Way

8755 Beaver Bank Rd After Welkin Dr

Route 401 Preston—Porters Lake—Grand Desert

8761 Ross Rd Before Greenvale Cr

8764 Ross Rd At Civic 156

8771 Brooks Dr Before Brian St

8772 Upper Partridge River Rd At Civic 52

8774 Hwy 7 After Diggs Dr

8775 Hwy 7 Before Mineville Rd

8778 Hwy 7 After Civic 3102

8777 Hwy 7 After Robina Dr 8783 Hwy 7 After Davidsons Rd

8784 Hwy 7 After William Porters Lake Rd

8786 Hwy 7 Before Post Office Rd

8787 Hwy 7 After Cove Rd

8788 Hwy 7 After Millside Dr

8790 Highway 207 After Shore Rd

8791 Highway 207 After Les Collins Ave

8792 Highway 207 Before Johnson Ave

8793 Highway 207 After Old Harvey Ln 8794 Highway 207 After Eleanor Marie Ln

8797 Highway 207 After Conrod Rd

8896 Seaforth Back Rd After Gaetz Lake Dr

8895 Seaforth Back Rd After Highway 207

8897 Seaforth Back Rd Before Highway 207

8899 Highway 207 At Civic 6344

8900 Highway 207 After Grand Desert Station Rd

8905 Highway 207 After Shore Rd

8901 Highway 207 Before Bellefontaine Rd 8903 Highway 207 Before Eleanor Marie Ln

8904 Highway 207 Opposite Les Collins Ave

8911 Hwy 7 After Cove Rd

DOLL TIWY / After Cove No

8912 Hwy 7 After Post Office Rd

8910 Hwy 7 Before Loriann Dr

8919 Hwy 7 After Kings Way

8917 Hwy 7 Before Bluerock Rd

8915 Hwy 7 Before Davidsons Rd

8914 Hwy 7 Before Narrows Ln

8916 Hwy 7 Before Sandy Ln

8918	Hwy 7 Before Circle Dr
8920	Hwy 7 Before Martin Lake Dr
8922	Hwy 7 Before Arbor Hill
8924	Hwy 7 After Ohearn Ln
8925	Hwy 7 Before Lower Partridge River Rd
8926	Upper Partridge River Rd At Civic 102
8927	Brooks Dr After Brian St
8928	Brooks Dr Opposite Civic 253
8931	Hwy 7 After Old Tk 7 Rd
8932	Ross Rd After Main St
8936	Ross Rd Before Brookside Ave
8935	Ross Rd Before Glendale Dr

Route 402 Sambro

Route 4	02 Sambro
7626	Ketch Harbour Rd After Bullfrog Ln
7627	Ketch Harbour Rd After Harbour View Dr
7632	Ketch Harbour Rd After Portovista Dr
7630	Ketch Harbour Rd At Civic 737
7631	Ketch Harbour Rd Before Portovista Dr
7636	Ketch Harbour Rd Before First Pond Dr
7634	Ketch Harbour Rd Before Grace Ave
7637	Ketch Harbour Rd After Martins Ln
7641	Ketch Harbour Rd After Atlantic View Dr
7644	Ketch Harbour Rd After George Gray Ln
7645	Ketch Harbour Rd After Sambro Wharf Rd
7643	Ketch Harbour Rd After Sandshell Ln
7640	Ketch Harbour Rd After Willow Rd
7642	Ketch Harbour Rd Before Sandshell Ln
7646	Old Sambro Rd At West Pennant Rd
7648	Old Sambro Rd After Basin Vista Dr
7649	Old Sambro Rd After Viewpoint Ln
7650	Old Sambro Rd At Civic 3172
7652	Old Sambro Rd Before Acres Rd
7651	Old Sambro Rd Before Gusty Ln
7654	Old Sambro Rd Before Grover Dr
7658	Old Sambro Rd After Park Lake Ave
7656	Old Sambro Rd After Steven Murphy Dr
7657	Old Sambro Rd At Francie Dr
7655	Old Sambro Rd Before Hazel Dr
7660	Old Sambro Rd At Fancyview Dr
7664	Old Sambro Rd Before Bonavista Dr
7663	Old Sambro Rd Before Harriet Ln
7668	Old Sambro Rd At Civic 702
7667	Old Sambro Rd Before Duggan Ln

Can I use the request stop program?

This program is offered to unaccompanied persons travelling on conventional service buses after dusk. This program does not apply to Urban Express, MetroLink and MetroX service.

The Request Stop program will be extended to mobilityimpaired passengers 24 hours a day when necessary, such as during poor weather conditions or for safety reasons.

If you wish to disembark at a location other than a regular bus stop along the route, speak with the operator at least one stop before your desired stop.

In order to meet your request, the operator must be able to stop safely and obey transit safety regulations. Therefore, an operator has the right to deny your request and choose an alternate stopping point.

What if I require assisted accessible transit service?

Should customers require assisted accessible service, please contact Halifax Transit's Access-A-Bus department at 902-490-6681, 311 to access the TTY/TDD line or visit halifax.ca/transit.

Access-A-Bus is a shared ride, door-to-door transit service for persons who are unable to use the fixed-route transit system due to physical or cognitive disabilities, and are declared eligible through a registration process. The Access-A-Bus service is meant to supplement Halifax Transit's fixed-route system.

How do I find service schedules and maps?

Schedule and route information is available in Halifax Transit's Route Maps and Riders' Guide, which are available at the following locations:

- Website: halifax.ca/transit
- Call: 311 (7 a.m.–11 p.m. daily)
- Email: contactHRM@halifax.ca
- Retail Outlets: A list is available in the Riders' Guide or visit halifax.ca/transit
- For trip planning assistance: Call 311
- For bus departure times: Call 902-480-8000 to know when the next two buses for each route will be departing the stop. When asked, enter the

4-digit bus stop number on your bus stop sign. The phone system will announce either the scheduled time or the estimated time for departure. "Scheduled to depart" uses the scheduled times listed in the Riders' Guide. "Estimated to depart" uses real-time bus departure information.

Twitter: @hfxtransit

Service Animals and Pets

Passengers who require the support of a service animal are permitted to bring their service animal into all Halifax Transit facilities and on all vehicles and vessels. For the safety of all passengers, service animals must be securely leashed and under the care and control of the owner at all times.

Passengers are not required to carry identification for their service animal, however Halifax Transit encourages the use of certification documents or municipally issued Service Identification (ID) tags to assist transit operators in distinguishing between service animals and pets.

For the convenience of passengers who require the support of a service animal but who do not have or unable to conveniently carry certification identification, the municipality will provide an identification tag to individuals who require a service animal.

This tag will be provided through the animal licensing process that is currently in place. You can license your pet or pay for your license renewal:

- in person at any 311 Citizen Contact Centre or select veterinary clinics
- by mailing a completed licensing form with the correct payment to: Halifax Regional Municipality Dog Licensing PO Box 1749, Halifax, NS B3J 3A5
- with a credit card by calling the 311 Citizen Contact Centre or 1-800-835-6428 (toll free) in Nova Scotia only)—licensing renewals only.

Applications will be reviewed and approved by staff following which identification documentation will be provided to the applicant.

Pets are not allowed on Halifax Transit vehicles unless properly restrained in a closed cage.

Fare Structure

Effective September 30, 2013

All fares are subject to change.

Conventional	Conventional, Ferry and Access-A-Bus		
Conventional	Cash	10 Tickets	MetroPass
Adult	\$2.50	\$20.00	\$78.00
Senior/Child	\$1.75	\$14.50	\$58.00
Student	\$2.50	\$20.00	\$70.00

MetroLink	Cash	MetroLink Pass	with ticket, MetroPass, UPass or transfer
Adult	\$3.00	\$94.50	+ 50¢
Senior/Child	\$2.25	n/a	+ 50⊄
Student	\$3.00	n/a	+ 50¢

MetroX	Cash	MetroX Pass	with ticket, MetroPass, UPass or transfer	with MetroLink Pass or transfer
Adult	\$3.50	\$111.00	+ \$1.00	+ 50¢
Senior/Child	\$2.75	n/a	+ \$1.00	+ 50¢
Student	\$3.50	n/a	+ \$1.00	+ 50¢

Fare Categories

Adult: 16 to 64 years Senior: 65 years and up

(Seniors Free—Tuesday 10:00 am to 3:30 pm and

after 6:00 pm) 5 to 15 years

Student: Full-time student (valid photo student ID required)

Please note that cash fares are exact change only. Operators do not carry change.

Metro Passes are not intended for uninterrupted round trips.

Transfers

Child:

Transfers are valid for up to 90 minutes after the end of the route and may be used travelling inbound or outbound on any route or service.

Punch marks are used to specify the issue date, and torn off to indicate the transfers' expiration time.

Passengers must request a transfer upon boarding the bus or ferry when making their initial fare payment.

Additional transfer fares are required for our premium
MetroLink and MetroX services. Please refer to the fare chart.



311 halifax.ca/transit @hfxtransit

Halifax Regional Municipality Halifax Transit PO Box 1749 Halifax, NS B3J 3A5