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# FAQ

## **Am I covered by the M-200 By-Law?**

Most types of residential occupancies are covered under this By-Law. However, the municipality does not have jurisdiction over public housing programs that are run by provincial or federal government.

## **When should I report a non-compliant condition?**

If violations of the By-Law are present in an apartment or other type of unit you are renting, they should first be brought to the attention of the property owner or manager as they may not be aware of the issue. If it is left unresolved, it should be reported to the municipality.

## **Where can I report a non-compliant condition?**

Call: 311

Email: [contact@halifax.ca](mailto:contact@halifax.ca)

Visit a Customer Service Centre:

5251 Duke St - Suite 300 (Duke Tower)

## **Who will do my inspection?**

A municipal official will be assigned the service request; this inspector will conduct the inspection and will be the main point of contact for the duration of the case.

## **What will the inspector look for?**

The official will address any concerns you have, in addition to inspecting for all requirements of the By-Law. The requirements of the By-Law include but are not limited to the following:

- Fire Prevention
- Structural Soundness
- Drainage
- Foundations
- Windows and Doors
- Egress and Exiting
- Decks
- Elevators
- Stairs
- Fireplaces, Fuel Burning Appliances and Chimneys
- Heating
- Plumbing
- Electrical
- Ventilation
- Health Concerns

## **Can the Official resolve disputes between me and my landlord or get me out of my lease?**

The focus of the M-200 By-Law is building safety; if you require assistance with a tenant-landlord dispute or early lease termination please contact the Residential Tenancy Program of Nova Scotia [novascotia.ca/rta](http://novascotia.ca/rta).