



PARTNERS IN POLICING

Do you have concerns about the actions, service or conduct of police in the Halifax Regional Municipality (HRM)? We're listening...

How long do I have to file a complaint?

Complaints concerning Halifax Regional Police (HRP) must be filed within six months of the incident.

Complaints concerning RCMP must be filed within one year.

Who can make a complaint?

Anyone who feels they have not been treated properly or who has concerns about the actions of the police in the HRM.

How do I make a complaint?

HRP – For concerns about HRP, contact the Professional Standards Office at 902-490-4127 or hrpprofstand@halifax.ca. Citizens can also file a complaint about municipal police officers with the Office of the Police Complaints Commissioner (OPCC) at novascotia.ca/opcc/filingacomplaint.htm. For questions or assistance, contact the Police Complaints Commissioner at 902-424-3246 or polcom@novascotia.ca.

RCMP – For concerns relating to RCMP, contact the Civilian Review and Complaints Commission at 1-800-665-6878 or www.crc-cetp.gc.ca/en/make-complaint-form.

Complaints can also be made at any HRP or RCMP office in the HRM.

Will my complaint be taken seriously?

Yes, every single complaint is taken seriously. When a complaint is received, it gets assigned to the appropriate person to begin an investigation.

Will my complaint be kept confidential?

Complaints are considered confidential, however, if it is referred to the Police Review Board, a hearing may be open to the public.

What happens after I make a complaint?

Once a complaint has been made, someone will contact you to discuss the matter and determine how to proceed.

How can I share a compliment?

To share your positive experience, please contact HRP Professional Standards at hrpprofstand@halifax.ca or RCMP at www.rcmp-grc.gc.ca/en/ns/contact-us.

For more information about the process, visit:

HRP

[www.halifax.ca/fire-police/police/
programs-services/compliments-or-complaints](http://www.halifax.ca/fire-police/police/programs-services/compliments-or-complaints)

RCMP

www.crcc-ccetp.gc.ca/en/make-complaint

OPCC

www.novascotia.ca/opcc/filingacomplaint.htm



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