



PARTNERS IN POLICING

HALIFAX

Police Complaints Communication & Public Education Plan (Update)

November 19th, 2018

Action Plan – Consistency in Reporting

- Review HRP/RCMP statistics to determine the feasibility of a joint BoPC report going forward;
- Analyze the types of complaints received and any gaps with a view towards identifying training needs;
- Update to BoPC on the above.



Diary Date: Ongoing

Action Plan – Greater Public Awareness

- Provide a communications plan to BoPC **(Diary Date: May, 2018 – Completed)**
- Include links for RCMP process on the HRP website on the “Filing a complaint against a Halifax Regional Police Officer” section **(Diary Date: June 30, 2018 – Completed).**
- Develop a two-sided brochure **(Diary Date: August 31, 2018 – Completed / 2nd Edition to Printer in 4 languages)**
- Curate a list of touch points for brochure dissemination **(Diary Date: July 31, 2018 - Completed).**
- Create quarterly Facebook Public Service Announcements to reinforce awareness with citizens **(Diary Date: Every Quarter starting Sept 30, 2018 - Completed).**

Action Plan – New Training

- Educate intake staff of both RCMP and HRP so that further ways to simplify the process can be identified;
- Internal employee broadcast to RCMP and HRP employees.

Diary Date: Sept. 30, 2018 - Completed

Questions?