

**AGENDA ITEM:** Making the Deaf and hard of hearing welcome at HRM

**ISSUES:**

- 1) HRM currently does not provide sign language interpreters at its recreational programs including day camps.

**DESIRED OUTCOMES:**

- a) HRM develops a city wide policy providing HRM residents of all ages with appropriate support services (sign language interpreters, notetakers, and / or CART) when accessing any HRM recreational programs including day camps.
  - b) This policy is to be posted on HRM's website.
- 2) Absence of professional sign language interpreters at televised City Hall meetings

**DESIRED OUTCOMES:**

- a) HRM arranges for professional sign language interpretation of its televised HRM City Hall meetings
- b) Interpreters will be shown in split screen as opposed to PIP ("picture in picture") as in a bubble on the lower right corner.

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