



**Q1. How would you rate the overall quality of life in the Halifax Regional Municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very poor	33	14	5	10	3	3	4	1	11	19	31	3
	2%	3%	1%	2%	1%	1%	2%	1%	1%	3%	2%	1%
Poor	172	71	45	27	19	21	9	10	61	97	158	13
	10%	17%	8%	5%	8%	6%	4%	5%	5%	17%	10%	6%
Good	1011	251	337	270	154	178	116	112	643	342	854	156
	57%	61%	61%	51%	61%	54%	52%	50%	56%	60%	56%	67%
Very good	549	78	169	219	76	127	92	99	428	110	488	61
	31%	19%	30%	42%	30%	39%	42%	44%	37%	19%	32%	26%
Total	1765	414	556	525	252	329	221	222	1143	568	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Q2. In the past five years, the quality of life in the municipality has...**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Worsened	512	164	157	124	66	91	45	36	262	227	457	54
	29%	40%	28%	24%	26%	28%	20%	16%	23%	40%	30%	23%
Stayed the same	923	197	282	267	140	182	118	126	643	253	775	147
	52%	48%	51%	51%	55%	55%	53%	57%	56%	45%	51%	63%
Improved	331	53	117	135	46	56	58	61	237	88	299	32
	19%	13%	21%	26%	18%	17%	26%	27%	21%	15%	20%	14%
Total	1765	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**Q3\_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Infrastructure – improvements, renewal, investments	11 3%		1 1%	8 6%	2 4%	1 1%	3 6%	4 6%	10 4%	1 1%	10 3%	1 2%
Development / growth / construction	23 7%	3 7%	8 7%	10 7%	1 1%	6 11%	6 10%	4 7%	18 8%	5 6%	23 8%	
Economic growth / progress	6 2%		2 2%	4 3%	1 2%	2 4%	0 1%	2 3%	5 2%	1 1%	6 2%	
Waterfront improvements / development	15 4%		6 5%	8 6%	2 5%	3 6%	3 6%	3 5%	12 5%	3 3%	13 5%	1 4%
Downtown development / renewal	14 4%		2 2%	11 8%	1 3%	1 2%	6 10%	3 4%	13 5%		13 4%	1 4%
Housing developments	8 3%	3 5%	6 5%							8 10%	8 3%	
Bike lanes / trails	27 8%	2 4%	13 11%	11 8%	6 14%	7 12%	4 8%	6 10%	24 10%	3 3%	24 8%	3 11%
Walking / hiking trails / sidewalks	8 3%	0 1%	3 2%	4 3%	0 1%	4 7%	3 5%	1 1%	8 3%	1 1%	8 3%	
Active transportation (unspecified)	10 3%	3 5%	6 5%	1 1%		2 3%	4 6%	3 5%	7 3%	3 4%	5 2%	5 15%
Amenities – shops / restaurants	18 6%	1 1%	5 5%	10 8%		3 5%	3 6%	6 9%	14 6%	4 5%	18 6%	
Library	1 0%	1 1%					1 1%		1 0%		1 0%	
Beautification – more green space / better parks	17 5%	2 5%	5 5%	7 6%	2 5%	4 7%	2 4%	3 5%	13 6%	2 3%	17 6%	
Recreation opportunities / recreation facilities	20 6%	4 8%	6 5%	10 7%	4 10%	2 3%	1 2%	4 6%	14 6%	5 6%	16 6%	4 12%
Entertainment options – arts / events / festivals / sports	7 2%		5 4%	3 2%	2 4%	1 1%	3 5%		7 3%		7 3%	





**Q3\_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Employment opportunities / more jobs	11 3%	2 4%	5 4%	4 3%	3 7%	2 4%	1 2%	1 2%	5 2%	6 6%	11 4%	
Population growth / immigration	7 2%		1 1%	5 4%	1 3%			6 9%	6 3%	1 1%	6 2%	1 2%
Inclusivity initiative – racial, Indigenous, diversity	12 4%	2 4%	6 5%	2 2%		1 1%	2 3%	1 2%	5 2%	7 8%	12 4%	
Better bus / transit service – routes, lanes	27 8%	5 10%	9 7%	12 9%	3 7%	8 15%	5 9%	1 2%	20 9%	7 8%	27 9%	1 2%
Better ferry service	3 1%		2 2%	1 1%				1 2%	1 1%	2 2%	3 1%	
Other	1 0%	1 1%	1 1%							1 2%	1 0%	
Better roads / road maintenance / networks / infrastructure	23 7%	7 13%	5 5%	7 5%	5 11%	3 5%		5 7%	18 8%	3 4%	20 7%	3 11%
Traffic control	8 3%	1 1%	5 4%	3 2%	1 1%	2 3%	1 2%		4 2%	5 5%	6 2%	2 6%
Policing / safety – crime reduction	7 2%	3 6%	3 3%			1 2%		1 1%	2 1%	5 6%	7 2%	
Education / schools	4 1%	2 4%	2 2%				1 1%		2 1%	2 2%	4 1%	
Improved water and waste – recycling / water quality	6 2%	2 4%	1 1%	3 2%	3 6%	1 1%		2 4%	6 2%		6 2%	
Better government – communication	7 2%	2 4%	1 1%	3 2%	1 3%	1 2%	3 6%		5 2%	3 3%	7 2%	1 2%
Quality of life / civic pride / vibrancy / community	7 2%		3 3%	1 1%			1 2%	1 2%	3 1%	4 5%	6 2%	1 2%
Accessibility	5 1%	1 1%	2 2%	2 1%	4 8%		1 1%		5 2%		1 0%	4 13%



**Q3\_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Healthcare	4	2	2		2			2	2	2	2	2
	1%	4%	2%		5%			3%	1%	2%	1%	7%
Personal reasons	5	2		1		1			3	2	4	1
	1%	4%		0%		2%			1%	2%	1%	2%
COVID efforts (online service)	4	1	0	2		1	1	1	4	1	4	1
	1%	3%	0%	2%		2%	2%	2%	2%	1%	1%	2%
Total	328	51	116	133	46	56	56	61	235	87	296	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Q3\_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Infrastructure – improvements, renewal, investments	11	1	3	6	1	1	1	4	7	3	10	1
	4%	3%	4%	6%	4%	1%	3%	7%	4%	5%	4%	3%
Development / growth / construction	9	1	1	5	1	1		4	6	3	9	
	3%	3%	1%	5%	4%	2%		8%	3%	4%	4%	
Economic growth / progress	9		1	7		3	2	2	7	2	9	
	4%		1%	6%		5%	5%	4%	4%	3%	4%	
Waterfront improvements / development	8	1	1	7		1	3	3	8	1	8	
	3%	2%	1%	6%		2%	8%	6%	4%	1%	4%	
Downtown development / renewal	4		1	3		1	1	2	4	1	4	
	2%		1%	3%		2%	2%	4%	2%	1%	2%	
Housing developments	3		1	2	1			2	3		3	
	1%		1%	2%	2%			3%	2%		1%	
Bike lanes / trails	16		9	4	5	3	4	2	13	2	16	
	6%		10%	4%	16%	5%	9%	4%	7%	4%	7%	
Walking / hiking trails / sidewalks	13	1	6	3		4	1		7	5	13	
	5%	2%	7%	3%		8%	3%		4%	7%	5%	
Active transportation (unspecified)	4		2	1			1	1	4		4	
	1%		3%	1%			3%	3%	2%		2%	



**Q3\_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Amenities – shops / restaurants	17 7%	3 7%	6 7%	7 7%		2 4%	1 2%	6 13%	8 5%	9 13%	17 7%	
Library	2 1%			2 2%			2 5%		2 1%			2 8%
Beautification – more green space / better parks	28 11%	2 7%	11 12%	12 11%	6 21%	4 9%	3 7%	5 11%	20 11%	7 10%	23 10%	5 20%
Recreation opportunities / recreation facilities	9 3%		4 5%	4 4%	1 2%	3 5%	4 11%		8 4%	1 2%	9 4%	
Entertainment options – arts / events / festivals / sports	10 4%		1 1%	9 9%	1 2%	8 16%	1 3%		10 5%		9 4%	1 3%
Employment opportunities / more jobs	8 3%	2 5%	4 4%	2 2%				1 1%	2 1%	6 9%	7 3%	1 3%
Population growth / immigration	8 3%	1 2%	2 2%	3 3%	1 2%	3 6%	1 2%	2 3%	7 4%	1 1%	8 3%	
Inclusivity initiative – racial, Indigenous, diversity	8 3%	1 2%	2 2%	5 5%		1 2%	3 8%	1 2%	7 4%	1 1%	7 3%	1 6%
Better bus / transit service – routes, lanes	15 6%	6 16%	4 5%	3 3%	3 10%	4 7%	0 1%		12 6%	3 5%	14 6%	1 6%
Better ferry service	2 1%		2 2%							2 3%	2 1%	
Other	1 0%							1 1%		1 1%	1 0%	
Better roads / road maintenance / networks / infrastructure	24 9%	4 10%	12 14%	8 7%	3 10%	7 13%	6 15%	1 2%	18 10%	5 8%	21 9%	3 15%
Traffic control	3 1%		1 1%	1 1%			1 2%		1 1%	1 2%	2 1%	1 3%
Policing / safety – crime reduction	7 3%	3 9%	1 1%	2 2%	1 2%		1 2%	1 1%	3 1%	3 4%	6 2%	1 3%



**Q3\_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Education / schools	4	3	1			1	2	1	3	4		
	2%	9%	1%			2%	4%	0%	5%	2%		
Improved water and waste – recycling / water quality	4	2	1	1	1	1		3	1	4		
	2%	5%	1%	1%	5%	1%	1%	1%	2%	2%		
Better government – communication	11	2	3	3		1	2	5	8	3	8	2
	4%	5%	4%	3%		1%	5%	10%	4%	4%	4%	9%
Quality of life / civic pride / vibrancy / community	1		1	1		1		1	1		1	
	1%		1%	1%		1%		1%	1%		1%	
Accessibility	2		2	1		2		1	2		2	
	1%		2%	1%		4%		1%	1%		1%	
Healthcare	8	5	1	1	1	3		3	4	6	1	
	3%	14%	1%	1%	2%	5%		2%	7%	3%	6%	
COVID efforts (online service)	10	0	6	4	5		1	4	10	1	7	3
	4%	1%	7%	3%	16%		3%	8%	5%	1%	3%	15%
Total	256	38	90	107	30	51	42	48	186	67	233	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**Q3\_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Infrastructure – improvements, renewal, investments	5 3%			5 6%	1 6%	2 4%		1 3%	5 4%		5 3%	
Development / growth / construction	8 4%		5 7%	3 4%	1 6%	1 1%		3 9%	5 4%	3 6%	8 4%	1 4%
Economic growth / progress	10 5%	1 4%	5 8%	3 4%	2 10%	2 5%	1 2%	1 3%	6 4%	4 8%	10 6%	
Waterfront improvements / development	6 3%		3 4%	4 4%		0 1%	1 2%	2 5%	4 3%	2 5%	6 4%	
Downtown development / renewal	9 4%		3 5%	6 7%		1 2%	2 6%	4 10%	6 4%	2 5%	9 5%	
Bike lanes / trails	9 5%	1 4%	3 5%	3 4%	1 3%	2 4%	1 3%	2 5%	6 4%	3 5%	7 4%	2 12%
Walking / hiking trails / sidewalks	8 4%		3 5%	5 5%		2 5%	1 4%	3 9%	6 5%	1 1%	8 5%	
Amenities – shops / restaurants	6 3%	2 8%	1 1%	3 3%	1 3%	1 3%	1 2%	1 3%	5 4%	1 1%	5 3%	1 4%
Library	7 4%	2 7%	5 7%	1 1%	1 6%	1 1%	1 2%	1 2%	4 3%	3 6%	7 4%	
Beautification – more green space / better parks	22 11%	2 6%	11 17%	8 9%	2 9%	4 8%	8 21%	2 6%	16 11%	5 10%	19 11%	3 18%
Recreation opportunities / recreation facilities	7 3%		2 4%	4 4%		3 6%	2 6%	1 3%	6 4%	1 1%	7 4%	
Entertainment options – arts / events / festivals / sports	7 4%	1 2%	1 2%	5 6%		2 4%	2 6%	2 7%	6 4%	1 1%	6 3%	1 8%
Employment opportunities / more jobs	3 2%		3 5%			1 2%			3 2%	1 1%	3 2%	
Population growth / immigration	2 1%		1 1%	1 1%			2 5%		2 1%		2 1%	





**Q3\_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Inclusivity initiative – racial, Indigenous, diversity	9	1	1	5	1	4	1	2	7	1	9	
	4%	2%	2%	6%	6%	9%	2%	5%	5%	3%	5%	
Better bus / transit service – routes, lanes	13	2	3	6	1	4	3	1	10	3	13	
	7%	6%	5%	7%	6%	9%	9%	2%	7%	6%	7%	
Better ferry service	1		1		1				1		1	
	1%		2%		6%				1%		1%	
Other	5	3		1	1	1		2	2	3	4	1
	2%	9%		1%	3%	3%		6%	1%	5%	2%	4%
Better roads / road maintenance / networks / infrastructure	7	2	1	4		3	1		5	1	6	1
	4%	6%	1%	4%		6%	3%		4%	2%	3%	8%
Traffic control	2	1	1		1	1			1	1	2	
	1%	4%	2%		6%	3%			1%	2%	1%	
Policing / safety – crime reduction	4	2	1	1		3		1	3	1	3	1
	2%	6%	2%	1%		6%		2%	2%	1%	1%	8%
Education / schools	7		2	5			2	2	5	2	6	1
	3%		3%	5%			6%	7%	3%	4%	3%	8%
Improved water and waste – recycling / water quality	1		1			1			1			1
	0%		1%			2%			0%			4%
Better government – communication	11	2	3	3	4	2	2	1	10	1	9	2
	6%	6%	5%	4%	19%	4%	5%	2%	7%	1%	5%	12%
Quality of life / civic pride / vibrancy / community	9	3	2	4	1	1	3	3	7	3	8	1
	5%	11%	3%	5%	6%	3%	9%	9%	5%	5%	4%	8%
Accessibility	3			3			2		2	1	3	
	2%			4%			6%		1%	2%	2%	
Healthcare	1	1								1	1	
	1%	4%								2%	1%	
Personal reasons	4	3						1	1	3	4	
	2%	11%						2%	0%	6%	2%	



**Q3\_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to an improved quality of life in the municipality? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
COVID efforts (online service)	9	1	3	5	1	3	1		5	3	9	
	4%	2%	4%	5%	6%	8%	2%		4%	7%	5%	
Total	197	31	64	86	21	42	36	36	142	51	181	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Q3\_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Housing (crisis) – affordable / available housing	179	67	60	43	20	22	13	12	71	103	165	14
	35%	41%	38%	34%	30%	24%	29%	34%	27%	45%	36%	26%
Rental costs / lack of rent controls	70	34	22	8	4	6			12	56	67	3
	14%	21%	14%	6%	6%	6%			5%	25%	15%	5%
Construction / development (uncontrolled) / lack of planning	22	7	3	8	1	4	4	2	14	9	22	1
	4%	4%	2%	7%	2%	4%	8%	5%	5%	4%	5%	1%
Destruction of historical neighbourhoods	4		3	1			1		1	3	4	
	1%		2%	1%			1%		0%	1%	1%	
Infrastructure issues (bridges, etc.)	6	1	1		2	1		2	5	1	5	1
	1%	1%	1%		3%	1%		5%	2%	0%	1%	1%
Lack of green space / protection of green space	3		2	1	1	1		1	3		3	
	1%		1%	1%	2%	1%		3%	1%		1%	
Healthcare delivery / access to medical care (includes mental health)	56	13	15	16	10	14	7	3	39	14	39	17
	11%	8%	10%	13%	16%	15%	16%	9%	15%	6%	9%	31%
Lack of things to do	2	1	1	1	1	1			2		2	1
	0%	0%	0%	1%	2%	1%			1%		0%	1%
Cost of living / inflation / affordability	29	15	10	1	3	9	1	1	15	13	27	3
	6%	9%	6%	1%	5%	10%	2%	3%	6%	6%	6%	5%



**Q3\_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Taxes	1 0%			1 1%		1 1%			1 0%		1 0%	
Access to jobs / employment opportunities	1 0%			1 1%	1 2%				1 0%		1 0%	
Access to / cost of services	4 1%		1 1%	1 1%		2 3%			2 1%		2 1%	1 2%
Food security – cost	1 0%	1 0%								1 0%		1 1%
Garbage / recycle / sanitation issues	2 0%	1 0%		1 1%	1 1%	1 1%			2 1%		2 0%	
Homeless / poverty issues	9 2%	2 1%	4 3%	1 1%	1 2%				2 1%	7 3%	9 2%	1 1%
Race relations / discrimination	4 1%	1 0%						1 3%		1 0%	4 1%	
Population growth	7 1%	1 0%	1 1%	4 3%	1 2%	1 1%	1 3%	2 7%	6 2%		5 1%	2 4%
Seniors issues	1 0%											1 1%
Crime / feeling unsafe	4 1%	1 0%	1 0%	1 0%		2 2%		1 2%	3 1%	1 0%	3 1%	1 2%
Issues with policing (brutality / overstep / not responding)	3 1%		1 0%	2 2%			0 1%		3 1%		3 1%	
Noise	2 0%			1 1%	2 2%	1 1%			1 1%		2 1%	
Transportation - traffic congestion / problems	25 5%	5 3%	6 4%	10 8%	6 9%	5 6%	3 6%	3 9%	20 7%	5 2%	23 5%	2 3%
Road maintenance / includes sidewalks & snow removal	6 1%	1 0%	1 1%	3 2%		2 2%	2 5%	1 3%	6 2%		6 1%	



**Q3\_1. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Public transportation / transit issues	1 0%		1 1%				1 2%	1 2%	1 1%		1 0%	
Parking issues – lack of / cost of	4 1%		4 2%			3 3%	1 2%	3 1%	1 1%	4 1%		
Issues with bike lanes	5 1%	1 0%		2 2%	2 3%	2 2%	1 3%	5 2%		5 1%		
Poor government / politics / corruption / transparency / decisions	9 2%	2 1%	2 1%	3 2%	1 2%		2 5%	2 6%	6 2%	2 1%	8 2%	1 2%
Education / schools	1 0%		1 0%			1 1%		1 0%		1 0%	1 0%	
Other	3 1%	1 1%	1 1%			1 1%		1 0%	1 1%	1 0%	1 0%	1 2%
Poor social culture – people unhappy / rude	5 1%	2 1%	2 2%			2 2%		2 1%	2 1%	5 1%		
Climate change / environmental impacts	2 0%			2 2%			2 5%	2 1%		2 0%		
COVID – isolation / lockdown / restrictions (anti-vax)	40 8%	10 6%	13 8%	12 9%	7 10%	10 10%	7 15%	3 8%	32 12%	8 3%	35 8%	5 9%
<b>Total</b>	<b>512</b> <b>100%</b>	<b>164</b> <b>100%</b>	<b>157</b> <b>100%</b>	<b>124</b> <b>100%</b>	<b>66</b> <b>100%</b>	<b>91</b> <b>100%</b>	<b>45</b> <b>100%</b>	<b>36</b> <b>100%</b>	<b>262</b> <b>100%</b>	<b>227</b> <b>100%</b>	<b>457</b> <b>100%</b>	<b>54</b> <b>100%</b>



**Q3\_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Housing (crisis) – affordable / available housing	62	17	19	17	8	10	5	1	29	28	56	5
	14%	12%	13%	16%	15%	13%	12%	4%	13%	14%	14%	12%
Rental costs / lack of rent controls	16	5	8		1	1		2	5	11	15	1
	4%	4%	6%		2%	2%		6%	2%	6%	4%	3%
Construction / development (uncontrolled) / lack of planning	19	3	6	7	3	8	3	3	15	2	16	3
	4%	2%	4%	6%	5%	11%	8%	7%	7%	1%	4%	7%
Destruction of historical neighbourhoods	7	3	2		1		2		2	5	7	
	2%	2%	1%		1%		5%		1%	2%	2%	
Infrastructure issues (bridges, etc.)	8	3	2	2	1		2	1	4	4	7	1
	2%	2%	1%	2%	2%		6%	2%	2%	2%	2%	2%
Lack of green space / protection of green space	3	1	3				1		1	3	3	
	1%	0%	2%				2%		0%	1%	1%	
Healthcare delivery / access to medical care (includes mental health)	53	14	21	12	9	3	4	2	23	29	47	5
	12%	10%	15%	12%	16%	4%	10%	7%	10%	15%	12%	12%
Lack of things to do	2			2					2		2	
	1%			2%					1%		1%	
Cost of living / inflation / affordability	44	14	17	9	1	7	4	4	16	28	40	5
	10%	10%	12%	8%	2%	9%	11%	12%	7%	14%	10%	11%
Wages / minimum wage	13	7	3	1	1	4		1	6	6	11	2
	3%	5%	2%	1%	2%	5%		4%	3%	3%	3%	4%
Taxes	9	2	4	2	1	2		2	5	2	8	1
	2%	2%	3%	2%	1%	3%		6%	2%	1%	2%	1%
Access to jobs / employment opportunities	1	1	1			1			1	1	1	1
	0%	0%	0%			1%			0%	0%	0%	1%
Access to / cost of services	8	1	2	2	2		1		3	3	7	1
	2%	0%	2%	2%	4%		2%		1%	2%	2%	3%



**Q3\_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Food security – cost	16 4%	6 4%	5 4%	4 4%	2 3%	8 10%		1 4%	11 5%	5 3%	16 4%	
Garbage / recycle / sanitation issues	3 1%			2 2%		2 3%		1 2%	3 1%		2 1%	1 1%
Homeless / poverty issues	37 8%	19 14%	7 5%	5 5%	6 11%	3 4%	2 5%	2 6%	16 7%	19 9%	36 9%	1 3%
Race relations / discrimination	6 1%	3 2%		2 2%	1 1%	2 3%			4 2%	2 1%	6 1%	
Population growth	4 1%	4 3%			0 1%		1 2%		1 0%	3 1%	4 1%	
Crime / feeling unsafe	10 2%	5 3%	2 2%	1 1%	3 5%	1 1%		1 3%	4 2%	6 3%	8 2%	2 4%
Issues with policing (brutality / overstep / not responding)	13 3%	4 3%	4 3%	5 4%	1 2%	3 5%	1 3%		7 3%	7 3%	13 3%	
Noise	2 0%					1 1%		1 3%	2 1%		2 1%	
Transportation - traffic congestion / problems	33 7%	7 5%	13 9%	10 9%	6 11%	6 8%	1 3%	7 21%	23 10%	9 4%	27 7%	6 13%
Road maintenance / includes sidewalks & snow removal	7 2%	2 1%	2 1%	2 2%	1 1%	2 3%	2 6%		7 3%	1 0%	5 1%	2 4%
Public transportation / transit issues	15 3%	5 4%	5 4%	2 2%	3 5%	1 1%	3 7%		5 2%	7 4%	13 3%	2 4%
Parking issues – lack of / cost of	4 1%	1 0%	1 0%	2 2%		2 2%		1 4%	3 1%	1 0%	3 1%	1 1%
Issues with bike lanes	6 1%		4 3%	2 2%	3 5%			1 2%	6 3%		6 1%	
Poor government / politics / corruption / transparency / decisions	10 2%	1 0%	4 3%	5 5%		4 5%	1 4%	2 6%	7 3%	3 1%	8 2%	1 3%



**Q3\_2. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Education / schools	12 3%	7 5%		3 3%	1 2%		3 7%		4 2%	6 3%	10 3%	1 3%
Other	6 1%	1 0%	1 1%	2 2%	1 1%	3 3%	1 3%	1 2%	5 2%	1 0%	4 1%	2 4%
Poor social culture – people unhappy / rude	3 1%	1 1%	1 0%				1 3%			2 1%	3 1%	
Climate change / environmental impacts	5 1%	3 2%	1 0%	1 1%			1 2%		1 0%	5 2%	5 1%	
COVID – isolation / lockdown / restrictions (anti-vax)	8 2%	1 1%	4 3%	2 2%		2 3%	1 2%		4 2%	4 2%	7 2%	1 3%
Total	446 100%	139 100%	141 100%	107 100%	56 100%	77 100%	39 100%	34 100%	225 100%	201 100%	399 100%	47 100%

**Q3\_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Housing (crisis) – affordable / available housing	20 6%	4 4%	1 1%	9 13%	1 3%	6 10%	2 7%	1 6%	14 9%	5 4%	16 6%	4 12%
Rental costs / lack of rent controls	8 3%	2 2%	5 5%	2 3%	3 8%	2 3%	1 5%		6 4%	2 1%	8 3%	
Construction / development (uncontrolled) / lack of planning	18 6%	3 3%	6 6%	5 8%		5 8%	3 12%	1 6%	12 8%	4 3%	18 6%	
Destruction of historical neighbourhoods	4 1%		4 4%	1 1%	2 5%	1 2%		1 3%	4 2%	1 0%	4 2%	
Infrastructure issues (bridges, etc.)	5 1%	1 1%	1 1%	2 3%			1 2%		3 2%	1 1%	4 1%	1 2%





**Q3\_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Lack of green space / protection of green space	4 1%	1 1%		2 3%	2 5%	1 2%			3 2%	1 1%	3 1%	1 2%
Healthcare delivery / access to medical care (includes mental health)	17 5%	5 5%	6 6%	1 2%	4 9%	2 4%		1 5%	7 4%	8 6%	16 6%	1 2%
Lack of things to do	2 1%	1 1%	1 1%							2 1%	1 0%	1 2%
Cost of living / inflation / affordability	10 3%	4 4%	5 5%	1 1%	2 5%		1 5%	1 3%	4 2%	6 4%	9 3%	1 2%
Wages / minimum wage	22 7%	9 9%	4 4%	5 7%		2 3%		3 15%	5 3%	14 10%	19 7%	3 9%
Taxes	13 4%	3 3%	6 6%	3 4%	4 10%	4 7%	1 4%		9 6%	4 3%	11 4%	2 6%
Access to jobs / employment opportunities	5 2%	2 2%	1 1%	2 3%		1 2%			1 1%	4 3%	5 2%	1 2%
Access to / cost of services	20 6%	7 7%	8 8%	4 6%	1 3%	6 12%	2 7%		11 7%	9 6%	18 6%	2 6%
Food security – cost	9 3%	3 3%	3 3%	1 1%	1 2%	2 3%	1 5%		4 2%	4 3%	7 2%	3 7%
Garbage / recycle / sanitation issues	5 2%	1 1%	3 3%			1 1%		1 4%	2 1%	2 1%	5 2%	
Homeless / poverty issues	16 5%	8 8%	3 3%	3 5%	2 5%	3 6%	1 2%		9 5%	8 5%	12 4%	4 11%
Race relations / discrimination	7 2%	1 1%	5 5%	1 2%	2 5%	1 2%		1 6%	5 3%	2 2%	6 2%	1 4%
Population growth	1 0%			1 1%						1 0%	1 0%	
Seniors issues	3 1%	3 3%			2 4%				2 1%	1 1%	2 1%	1 2%
Crime / feeling unsafe	8 3%	5 4%	3 3%			3 6%			3 2%	5 3%	7 2%	1 4%





**Q3\_3. What, in your opinion, would you say are the top three (3) most significant things that contributed to a worsened quality of life in the municipality? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Issues with policing (brutality / overstep / not responding)	13 4%	5 5%	7 7%		2 6%	2 3%			4 3%	9 6%	13 5%	
Noise	3 1%	1 1%	1 1%	1 1%		1 1%		1 3%	1 1%	2 1%	3 1%	1 2%
Transportation - traffic congestion / problems	16 5%	4 4%	4 4%	6 8%		1 2%	4 16%	2 8%	12 7%	5 3%	16 6%	
Road maintenance / includes sidewalks & snow removal	6 2%	2 2%	2 2%	1 2%	3 8%		1 2%		4 2%	1 1%	6 2%	
Public transportation / transit issues	14 4%	6 6%	3 3%	3 5%	1 2%	1 1%	3 10%	1 6%	6 3%	8 6%	13 5%	1 2%
Parking issues – lack of / cost of	11 3%	5 4%	2 2%	2 4%	1 2%	3 6%	1 3%	1 5%	6 3%	5 3%	10 3%	1 2%
Issues with bike lanes	2 1%		1 1%	1 1%		1 1%		2 7%	2 1%		2 1%	
Poor government / politics / corruption / transparency / decisions	15 5%	7 7%	3 3%	1 1%	3 8%		2 9%	1 6%	5 3%	8 6%	14 5%	1 2%
Education / schools	7 2%	1 1%	3 3%	4 6%	2 5%	4 7%			7 4%		2 1%	5 15%
Other	10 3%	2 2%	6 6%	1 2%	1 2%	1 1%	1 5%	1 6%	4 3%	6 4%	10 4%	
Poor social culture – people unhappy / rude	1 0%		1 1%		1 2%				1 0%			1 2%
Climate change / environmental impacts	10 3%	2 2%	2 2%	4 6%		1 1%	1 3%	3 12%	4 3%	4 3%	9 3%	1 2%
COVID – isolation / lockdown / restrictions (anti-vax)	13 4%	7 7%	4 4%	2 3%		1 2%	1 3%		2 1%	11 8%	12 4%	1 2%
<b>Total</b>	<b>320</b> 100%	<b>104</b> 100%	<b>100</b> 100%	<b>67</b> 100%	<b>40</b> 100%	<b>55</b> 100%	<b>26</b> 100%	<b>22</b> 100%	<b>162</b> 100%	<b>143</b> 100%	<b>284</b> 100%	<b>37</b> 100%





**HD1. What types of housing do you feel there is a lack of in your community?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
There is no lack of housing in our community	159	20	49	59	24	35	30	40	137	19	126	33
	9%	5%	9%	11%	9%	11%	14%	18%	12%	3%	8%	14%
Market ownership	556	143	191	157	79	83	48	49	284	250	512	44
	32%	35%	34%	30%	32%	25%	22%	22%	25%	44%	34%	19%
Market rental	725	170	237	222	98	136	71	73	417	281	627	98
	41%	41%	43%	43%	39%	42%	32%	33%	37%	49%	41%	43%
Non-profit rental	817	223	261	233	117	126	110	79	488	304	729	89
	47%	54%	47%	45%	47%	39%	50%	35%	43%	53%	48%	38%
Public housing	837	216	267	237	118	131	102	83	488	325	747	90
	48%	53%	48%	45%	47%	40%	47%	37%	43%	57%	49%	39%
Multiple unit building	372	109	111	103	44	67	35	22	191	172	326	46
	21%	27%	20%	20%	18%	20%	16%	10%	17%	30%	21%	20%
Secondary or backyard suites	428	113	139	126	57	77	63	42	272	144	380	47
	24%	27%	25%	24%	23%	23%	29%	19%	24%	25%	25%	20%
Co-operative housing	636	182	197	174	93	97	81	60	379	235	564	72
	36%	44%	36%	33%	37%	30%	37%	27%	34%	41%	37%	31%
Transitory housing	721	219	228	188	93	118	83	67	410	289	661	60
	41%	53%	41%	36%	37%	36%	38%	30%	36%	51%	43%	26%
Supportive housing	797	222	256	205	102	134	90	74	460	310	711	86
	45%	54%	46%	39%	41%	41%	41%	33%	41%	55%	47%	37%
Shared housing	355	104	95	115	45	60	45	28	211	138	321	34
	20%	25%	17%	22%	18%	18%	20%	13%	19%	24%	21%	15%
Universally accessible housing	677	195	198	194	88	98	81	53	385	274	616	60
	39%	48%	36%	37%	35%	30%	37%	24%	34%	48%	41%	26%
Emergency shelters	875	246	264	248	112	162	90	82	515	335	797	78
	50%	60%	48%	48%	45%	50%	41%	37%	46%	59%	52%	34%
Co-housing	308	83	86	103	46	45	49	22	187	112	277	32
	18%	20%	16%	20%	18%	14%	22%	10%	17%	20%	18%	14%
Tiny homes	651	163	221	176	98	108	82	58	392	233	574	77
	37%	40%	40%	34%	39%	33%	37%	26%	35%	41%	38%	33%





**HD1. What types of housing do you feel there is a lack of in your community?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Affordable housing	108	45	28	19	13	15	8	7	49	56	104	4
	6%	11%	5%	4%	5%	5%	4%	3%	4%	10%	7%	2%
Senior housing	23	7	4	7	5	3	2	5	17	6	16	7
	1%	2%	1%	1%	2%	1%	1%	2%	1%	1%	1%	3%
Other	25	8	7	4	5	4	3	4	15	10	24	1
	1%	2%	1%	1%	2%	1%	1%	2%	1%	2%	2%	1%
Total	1751	411	553	522	249	327	219	222	1130	568	1520	231
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**HD2. What types of housing do you feel there is a lack of in your community?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Yes, suitability	1486	302	468	485	209	293	208	211	1030	413	1281	205
	84%	73%	84%	92%	83%	89%	94%	95%	90%	73%	84%	88%
Yes, adequacy	991	215	320	309	139	175	120	126	621	337	878	112
	56%	52%	58%	59%	55%	53%	54%	56%	54%	59%	57%	48%
Yes, affordability	776	134	230	287	120	152	105	109	549	208	680	95
	44%	32%	41%	55%	47%	46%	48%	49%	48%	37%	44%	41%
No – my household would be considered in core housing need	80	49	19	3	8	4	1	3	17	59	74	6
	5%	12%	3%	1%	3%	1%	1%	1%	1%	10%	5%	3%
Total	1763	414	556	525	252	329	221	222	1142	568	1529	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**HD3. Please select the statement that best matches your opinion regarding HRM's role in supporting affordable housing.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
The municipality should play a larger role in supporting affordable housing	1378 86%	354 92%	464 89%	378 80%	180 82%	250 83%	155 78%	147 76%	831 81%	511 95%	1210 86%	167 83%
The municipality is doing enough to support affordable housing	148 9%	19 5%	37 7%	66 14%	26 12%	34 11%	29 14%	31 16%	127 12%	19 4%	125 9%	23 11%
The municipality should play less of a role in supporting affordable housing	28 2%	3 1%	8 2%	12 2%	5 2%	7 2%	5 3%	7 4%	26 3%	1 0%	25 2%	3 1%
The municipality should not play a role in supporting affordable housing	49 3%	8 2%	14 3%	17 4%	8 4%	12 4%	10 5%	9 5%	39 4%	8 1%	39 3%	10 5%
<b>Total</b>	<b>1602 100%</b>	<b>384 100%</b>	<b>523 100%</b>	<b>472 100%</b>	<b>219 100%</b>	<b>303 100%</b>	<b>199 100%</b>	<b>193 100%</b>	<b>1022 100%</b>	<b>539 100%</b>	<b>1400 100%</b>	<b>202 100%</b>



**D4. Throughout Canada, municipal jurisdictions use a variety of tools and programs to support affordable housing. Which types of tools or programs do you think HRM should explore?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
HRM should not provide tools or programs targeted to support affordable housing	55	9	14	17	7	13	12	12	44	8	44	10
	3%	2%	3%	4%	3%	4%	6%	6%	4%	1%	3%	5%
Inclusionary Zoning: Requires new developments to include affordable units	1117	289	355	333	145	191	135	114	674	410	986	132
	70%	76%	69%	70%	67%	65%	68%	57%	66%	77%	71%	66%
Community Land Trusts: Is owned by a non-profit and made available to affordable housing orgs. through long term leases	963	240	335	274	123	172	118	100	580	363	852	111
	61%	63%	66%	57%	57%	58%	59%	50%	57%	68%	61%	56%
Developing grant or incentive programs targeting specific forms of affordable housing	756	198	248	229	102	125	94	82	455	282	662	94
	47%	52%	49%	48%	47%	43%	47%	41%	45%	53%	48%	47%
No-Net-Loss Policy: The retention / inclusion of existing affordable units when a building is renovated / redeveloped	880	219	286	265	109	156	110	98	534	323	791	89
	55%	58%	56%	56%	50%	53%	55%	49%	53%	61%	57%	45%
Municipal Land Development Agency: HRM develops land / builds units that are sold or leased to affordable housing orgs.	817	215	270	231	109	148	94	86	499	302	717	99
	51%	57%	53%	49%	50%	50%	47%	43%	49%	57%	51%	50%
Municipal Housing Provider: HRM owns, manages, and finds tenants for affordable housing units	766	227	236	201	112	121	76	68	425	324	678	87
	48%	60%	46%	42%	51%	41%	38%	34%	42%	61%	49%	44%



**D4. Throughout Canada, municipal jurisdictions use a variety of tools and programs to support affordable housing. Which types of tools or programs do you think HRM should explore?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Rent control / cap	25	12	8	3	1	1	2		4	19	23	2
	2%	3%	2%	1%	0%	0%	1%		0%	4%	2%	1%
Working with multiple levels of government	7		3	2	1	1	2	1	2	4	6	1
	0%		1%	0%	0%	0%	1%	0%	0%	1%	0%	0%
Tiny homes	4	1	2	1	1		2		4		3	1
	0%	0%	0%	0%	1%		1%		0%		0%	0%
Co-op housing	3	1		1			1	1	3	1	3	
	0%	0%		0%			0%	0%	0%	0%	0%	
Other	101	15	43	33	14	18	10	18	62	36	91	10
	6%	4%	8%	7%	6%	6%	5%	9%	6%	7%	7%	5%
Total	1592	378	512	476	217	295	199	200	1016	533	1393	199
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**FS1. How often do you (or your household) experience food insecurity, that is, the difficulty or worry about accessing enough food for a healthy, active life?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Never	1158	163	360	441	160	254	182	192	889	243	1000	158
	66%	39%	65%	84%	64%	77%	82%	86%	78%	43%	65%	68%
Rarely	298	94	106	56	55	49	20	23	155	123	253	45
	17%	23%	19%	11%	22%	15%	9%	10%	14%	22%	17%	19%
Sometimes	204	90	64	26	24	21	15	3	70	130	182	22
	12%	22%	12%	5%	10%	6%	7%	1%	6%	23%	12%	9%
Often	66	39	22	1	8	5		4	20	45	60	6
	4%	10%	4%	0%	3%	2%		2%	2%	8%	4%	3%
Always	39	28	4	2	5		4	1	9	27	36	3
	2%	7%	1%	0%	2%		2%	0%	1%	5%	2%	1%
Total	1765	414	556	525	252	329	221	222	1143	568	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**FS2. What are the greatest barriers to you always being able to get the food you need to be healthy and active?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No barriers	1054	146	324	410	138	233	166	182	812	215	906	147
	60%	35%	58%	78%	55%	71%	75%	82%	71%	38%	59%	63%
Income (covering rent & necessities first)	511	218	166	62	82	57	26	23	207	288	457	54
	29%	53%	30%	12%	33%	17%	12%	10%	18%	51%	30%	23%
Lack of nearby food outlets (grocery, markets, stores, etc.)	121	39	39	25	19	19	8	11	62	54	101	20
	7%	9%	7%	5%	8%	6%	4%	5%	5%	9%	7%	9%
Lack of transport options (transit, bike ways, too far to walk, mobility issues, etc.)	171	63	58	24	22	25	19	6	79	79	144	27
	10%	15%	10%	5%	9%	8%	9%	3%	7%	14%	9%	11%
Type of food available (culturally appropriate, diet specific, fresh food, etc.)	172	55	61	37	30	28	15	15	87	76	152	20
	10%	13%	11%	7%	12%	9%	7%	7%	8%	13%	10%	9%
Options for food (the type and form of food that you would prefer is not available, organic / local)	128	45	43	19	21	16	14	8	63	60	114	13
	7%	11%	8%	4%	8%	5%	7%	4%	6%	11%	7%	6%
Access to infrastructure for cooking, storing, etc. (stove, freezer, safe storage, etc.)	39	26	9	4	5	4			8	31	39	1
	2%	6%	2%	1%	2%	1%			1%	5%	3%	0%
Knowledge on how to access, prepare, store food, etc.	63	24	14	17	12	6	3	3	27	36	57	6
	4%	6%	2%	3%	5%	2%	1%	1%	2%	6%	4%	3%
Cost	34	11	16	3	4	6	1	2	12	20	31	3
	2%	3%	3%	1%	1%	2%	0%	1%	1%	4%	2%	1%
Grocery stores – price gouging / lack of good locations / no small stores / no delivery	10	2	2	1	1	3	1	1	6	4	10	
	1%	1%	0%	0%	0%	1%	0%	1%	1%	1%	1%	



**FS2. What are the greatest barriers to you always being able to get the food you need to be healthy and active?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Time restrictions – prevents healthy cooking / lack of time to shop / cook / prepare	6 0%	1 0%		4 1%	1 0%	1 0%	1 1%	1 1%	4 0%	1 0%	4 0%	1 1%
Other	1 0%	1 0%	1 0%						1 0%		1 0%	
<b>Total</b>	<b>1764</b> <b>100%</b>	<b>413</b> <b>100%</b>	<b>556</b> <b>100%</b>	<b>525</b> <b>100%</b>	<b>251</b> <b>100%</b>	<b>329</b> <b>100%</b>	<b>221</b> <b>100%</b>	<b>222</b> <b>100%</b>	<b>1142</b> <b>100%</b>	<b>568</b> <b>100%</b>	<b>1530</b> <b>100%</b>	<b>234</b> <b>100%</b>

Note: Multiple responses accepted

**FS3. Which of the following municipally offered and supported food initiatives do you currently participate in?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
I don't participate in any municipal food initiatives	1557 88%	358 87%	487 88%	475 90%	223 88%	285 87%	192 87%	201 90%	1011 88%	505 89%	1349 88%	209 89%
Community gardens	54 3%	14 3%	18 3%	17 3%	12 5%	9 3%	8 3%	2 1%	28 2%	20 4%	49 3%	5 2%
Halifax Mobile Food Market	26 1%	8 2%	10 2%	6 1%	3 1%	7 2%	5 2%	1 1%	17 2%	8 1%	26 2%	
Master Composter and/or other solid waste programs	103 6%	18 4%	40 7%	25 5%	12 5%	28 9%	19 9%	18 8%	80 7%	18 3%	88 6%	16 7%
Food programming at Libraries	31 2%	15 4%	8 1%	5 1%	5 2%	6 2%		1 0%	13 1%	14 3%	31 2%	1 0%
Food programming at recreation / community centres	22 1%	8 2%	7 1%	3 1%	2 1%	4 1%	2 1%		7 1%	12 2%	18 1%	4 2%
JustFOOD: Action Plan for the Halifax Region or Halifax Food Policy Alliance	8 0%	2 1%	2 0%	2 0%		3 1%		1 0%	5 0%	2 0%	8 0%	





**FS3. Which of the following municipally offered and supported food initiatives do you currently participate in?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Other	9	5	1	2		2			4	5	8	1
	1%	1%	0%	0%		1%			0%	1%	0%	1%
Total	1762	411	556	525	252	329	221	222	1143	565	1528	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**FS4. What food actions do you think HRM should be investing in?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
HRM should not be investing in food actions	109	18	27	38	7	29	15	22	80	23	92	17
	6%	4%	5%	7%	3%	9%	7%	10%	7%	4%	6%	7%
Reduce barriers / encourage food uses in communities	747	170	251	213	114	136	106	81	475	247	641	107
	43%	41%	45%	41%	46%	41%	48%	37%	42%	44%	42%	46%
Increase food programming in municipal facilities	300	80	95	87	44	49	35	28	173	114	251	49
	17%	20%	17%	17%	18%	15%	16%	13%	15%	20%	17%	21%
Offer more food access programs like the Mobile Food Market	876	183	300	272	117	161	120	107	571	281	766	110
	50%	45%	54%	52%	47%	49%	55%	49%	51%	50%	51%	47%
Create a usable Food Map of food assets and community resources	363	99	115	106	53	63	40	51	232	120	323	40
	21%	24%	21%	20%	21%	19%	18%	23%	21%	21%	21%	17%
Maximize municipal facilities / land for food production / food storage / sharing / food knowledge	649	129	225	190	99	126	69	84	423	207	560	90
	37%	32%	41%	36%	40%	38%	32%	38%	37%	37%	37%	39%
Protect and expand land for agriculture – rezone, provide access	468	117	149	123	78	77	69	46	309	147	401	67
	27%	29%	27%	24%	32%	24%	31%	21%	27%	26%	26%	29%



**FS4. What food actions do you think HRM should be investing in?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Collaborate more with other levels of government and advocate for income supports	471	144	140	131	60	75	53	56	260	202	423	48
	27%	35%	25%	25%	24%	23%	24%	26%	23%	36%	28%	21%
Prioritize JustFOOD	223	54	73	72	34	36	27	22	139	78	209	14
	13%	13%	13%	14%	14%	11%	12%	10%	12%	14%	14%	6%
Incentivize grocers to establish in food deserts / disallow food deserts	11	1	1	7		3	3	2	9	1	9	1
	1%	0%	0%	1%		1%	1%	1%	1%	0%	1%	1%
Subsidies / incentive to grocer / producer to lower cost of health food	17	5	7	2	3	2	2	2	8	9	17	
	1%	1%	1%	0%	1%	1%	1%	1%	1%	2%	1%	
Eliminate food waste – grocery stores / restaurants allowed to donate	12	3	5	3	5		4	1	10	2	8	4
	1%	1%	1%	1%	2%		2%	0%	1%	0%	1%	2%
Other	27	12	9	6	2	4		6	12	16	23	4
	2%	3%	2%	1%	1%	1%		3%	1%	3%	2%	2%
<b>Total</b>	<b>1749</b>	<b>409</b>	<b>554</b>	<b>520</b>	<b>248</b>	<b>328</b>	<b>220</b>	<b>219</b>	<b>1130</b>	<b>566</b>	<b>1517</b>	<b>232</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**EC1. Do you feel like there are sufficient opportunities in the region to work in the field or profession of your choice?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	458	134	160	110	51	67	40	48	225	210	401	58
	36%	51%	39%	25%	29%	29%	26%	26%	27%	51%	36%	37%
Yes	816	129	255	332	124	168	114	135	599	205	716	100
	64%	49%	61%	75%	71%	71%	74%	74%	73%	49%	64%	63%
Total	1275	263	416	442	175	235	154	183	824	415	1117	158
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EC2. Do you anticipate having to move from the municipality to find work in the field or profession of your choice?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	902	157	270	362	148	189	135	136	681	201	772	130
	75%	61%	73%	84%	87%	86%	87%	80%	85%	53%	73%	85%
Yes (me)	223	91	70	41	13	15	9	21	66	151	213	11
	18%	36%	19%	10%	7%	7%	6%	12%	8%	40%	20%	7%
Yes (family member)	135	33	49	35	13	17	12	17	62	65	119	15
	11%	13%	13%	8%	8%	8%	8%	10%	8%	17%	11%	10%
Total	1208	256	371	431	171	219	155	169	797	379	1055	154
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**EC3. What is your current primary work location?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Downtown Dartmouth	111	29	34	39	15	25	10	6	61	48	103	8
	9%	13%	9%	9%	9%	11%	7%	3%	8%	12%	10%	5%
Downtown Halifax	496	97	166	184	60	72	58	70	298	189	454	42
	41%	42%	42%	41%	37%	33%	39%	43%	39%	47%	43%	27%
Burnside	133	26	44	47	16	34	19	14	97	32	115	18
	11%	11%	11%	11%	10%	16%	13%	8%	13%	8%	11%	11%
Bayers Lake	36	7	7	18	7	6	6	4	25	12	31	6
	3%	3%	2%	4%	4%	3%	4%	2%	3%	3%	3%	4%
Sackville	34	8	18	5	8	9	3	3	21	10	32	3
	3%	4%	5%	1%	5%	4%	2%	2%	3%	2%	3%	2%
Bedford	70	10	20	33	4	11	13	13	44	26	66	4
	6%	4%	5%	7%	2%	5%	8%	8%	6%	6%	6%	3%
Spryfield	24	11	8	4	6	2		1	11	13	22	3
	2%	5%	2%	1%	4%	1%		1%	1%	3%	2%	2%
Rural HRM	86	8	30	37	20	23	12	17	79	6	35	51
	7%	4%	8%	8%	12%	10%	8%	10%	10%	1%	3%	33%
Other	217	33	70	81	27	34	27	36	137	71	195	22
	18%	14%	18%	18%	17%	16%	19%	22%	18%	17%	19%	14%
Total	1207	230	397	447	162	217	148	164	773	406	1052	155
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EC4. What is your current work situation?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Work from home exclusively	255 22%	40 18%	91 24%	90 21%	33 21%	40 19%	20 14%	45 27%	162 21%	84 21%	221 21%	34 23%
A combination of work from home and at my workplace	400 34%	54 24%	119 31%	182 42%	44 28%	69 33%	59 41%	64 39%	271 36%	122 31%	346 33%	54 37%
Work from my place of work exclusively	525 44%	129 58%	176 46%	166 38%	81 51%	102 48%	65 45%	55 34%	327 43%	187 48%	466 45%	58 40%
Total	1180 100%	223 100%	387 100%	437 100%	159 100%	211 100%	144 100%	164 100%	760 100%	394 100%	1034 100%	146 100%

**EC5. Once we are 'back to normal' (post-COVID), what do you expect your work situation to be?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Work from home exclusively	143 12%	22 9%	53 13%	46 10%	25 16%	15 7%	14 10%	27 16%	97 12%	41 10%	116 11%	27 18%
A combination of work from home and at my workplace	480 39%	68 28%	144 36%	212 47%	49 30%	90 41%	61 41%	79 47%	316 40%	152 36%	422 39%	58 38%
Work from my place of work exclusively	616 50%	157 63%	203 51%	196 43%	88 54%	112 52%	73 49%	61 36%	370 47%	232 55%	548 50%	67 44%
Total	1238 100%	247 100%	400 100%	454 100%	162 100%	217 100%	148 100%	167 100%	783 100%	426 100%	1086 100%	152 100%



**EC6. If you were able to choose, which option best describes your preferred work situation?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Work from home exclusively	286 22%	54 20%	96 23%	92 20%	54 31%	47 21%	28 18%	45 26%	198 24%	79 17%	240 21%	47 30%
A combination of work from home and at my workplace	689 53%	128 47%	235 56%	260 56%	69 39%	123 54%	89 58%	93 54%	419 51%	249 55%	614 53%	76 48%
Work from my place of work exclusively	332 25%	93 34%	91 22%	112 24%	53 30%	58 26%	36 24%	35 20%	202 25%	125 28%	297 26%	35 22%
Total	1308 100%	275 100%	421 100%	464 100%	177 100%	228 100%	153 100%	173 100%	819 100%	454 100%	1151 100%	157 100%

**IN1\_A. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to live.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	38 2%	14 3%	17 3%	2 0%	4 2%	1 0%	2 1%	1 1%	8 1%	27 5%	35 2%	3 1%
Dissatisfied	116 7%	57 14%	26 5%	17 3%	10 4%	15 5%	8 4%	9 4%	40 4%	65 12%	106 7%	9 4%
Satisfied	1062 61%	256 63%	351 63%	292 56%	161 65%	196 60%	126 57%	116 53%	687 60%	347 62%	898 59%	163 71%
Very satisfied	539 31%	82 20%	159 29%	214 41%	73 29%	117 36%	85 38%	95 43%	404 35%	123 22%	483 32%	56 24%
Total	1754 100%	408 100%	553 100%	525 100%	249 100%	329 100%	221 100%	222 100%	1139 100%	562 100%	1522 100%	231 100%



**IN1\_B. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to work.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	59	25	23	7	2	8	1	5	22	36	56	3
	4%	7%	5%	1%	1%	3%	1%	2%	2%	7%	4%	2%
Dissatisfied	183	55	64	41	23	28	15	17	91	82	154	28
	12%	16%	14%	9%	11%	10%	8%	9%	9%	17%	12%	15%
Satisfied	917	210	287	284	143	171	108	110	599	293	795	122
	61%	62%	60%	59%	70%	61%	60%	56%	62%	59%	61%	65%
Very satisfied	340	48	100	152	38	74	56	63	252	84	305	35
	23%	14%	21%	31%	19%	26%	31%	33%	26%	17%	23%	19%
Total	1499	339	474	484	205	281	180	194	963	495	1311	188
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_C. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for recreation and play.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	47	14	19	6	11	5	2	4	24	19	37	10
	3%	4%	4%	1%	5%	1%	1%	2%	2%	4%	3%	4%
Dissatisfied	197	50	58	58	22	35	24	32	118	68	157	40
	12%	13%	11%	11%	9%	11%	11%	15%	11%	12%	11%	18%
Satisfied	1047	244	353	294	147	204	127	119	685	334	904	143
	61%	62%	65%	57%	60%	64%	59%	55%	61%	61%	61%	63%
Very satisfied	420	87	115	162	65	77	64	62	288	123	387	33
	25%	22%	21%	31%	26%	24%	29%	29%	26%	23%	26%	15%
Total	1712	395	545	521	245	321	216	218	1115	544	1485	227
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_D. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to raise a family.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	46	20	17	2	5	3	1	1	11	32	46	1
	3%	6%	4%	1%	2%	1%	0%	1%	1%	7%	4%	0%
Dissatisfied	128	56	40	18	18	13	3	8	42	77	113	15
	9%	17%	9%	4%	8%	5%	2%	4%	4%	18%	9%	7%
Satisfied	868	178	294	269	136	176	120	108	611	236	721	147
	58%	55%	62%	58%	61%	63%	59%	53%	60%	54%	56%	69%
Very satisfied	456	72	122	177	65	89	80	88	352	91	407	49
	30%	22%	26%	38%	29%	32%	39%	43%	35%	21%	32%	23%
Total	1497	327	473	466	224	282	204	205	1016	437	1286	212
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_E. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for young people.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	102	41	38	13	13	5	7	5	32	65	95	7
	7%	11%	8%	3%	6%	2%	4%	2%	3%	13%	7%	3%
Dissatisfied	237	70	83	61	34	45	18	29	130	98	194	43
	15%	20%	17%	13%	16%	16%	9%	15%	13%	20%	14%	21%
Satisfied	877	184	272	283	127	186	116	105	613	237	755	123
	57%	52%	55%	59%	58%	65%	60%	54%	61%	47%	56%	61%
Very satisfied	332	62	102	120	47	51	53	56	225	99	304	28
	21%	17%	21%	25%	21%	18%	27%	29%	23%	20%	23%	14%
Total	1548	356	496	477	221	286	194	194	1000	500	1347	201
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_F. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place to retire.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	100	32	37	17	9	11	10	6	38	54	92	8
	7%	10%	8%	4%	4%	4%	5%	3%	4%	12%	7%	4%
Dissatisfied	227	63	76	57	35	48	23	19	133	85	187	39
	15%	19%	16%	13%	16%	16%	11%	9%	13%	19%	14%	18%
Satisfied	780	168	243	246	122	149	107	101	556	206	660	120
	52%	50%	50%	54%	54%	50%	53%	50%	54%	47%	51%	55%
Very satisfied	407	71	130	137	61	88	63	76	302	95	354	53
	27%	21%	27%	30%	27%	30%	31%	38%	29%	22%	27%	24%
Total	1514	334	486	457	227	296	204	201	1029	439	1293	221
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_G. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people of colour.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	144	46	51	33	20	21	14	6	69	68	130	14
	12%	16%	13%	10%	11%	10%	10%	5%	9%	17%	13%	10%
Dissatisfied	362	77	112	125	44	70	42	45	230	125	330	32
	31%	27%	30%	38%	25%	32%	29%	35%	31%	32%	32%	23%
Satisfied	494	135	168	121	85	97	64	52	324	159	420	74
	43%	47%	44%	37%	48%	44%	45%	40%	44%	41%	41%	53%
Very satisfied	160	30	49	50	29	30	23	26	117	40	140	20
	14%	10%	13%	15%	16%	14%	16%	20%	16%	10%	14%	14%
Total	1161	288	380	328	178	219	142	129	740	393	1020	140
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_H. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people of African descent.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	150	44	53	38	19	22	14	8	75	70	138	13
	14%	17%	15%	12%	12%	11%	10%	7%	11%	19%	14%	9%
Dissatisfied	360	73	121	121	44	72	47	43	233	119	323	37
	33%	28%	34%	38%	27%	34%	33%	35%	33%	33%	34%	27%
Satisfied	453	123	151	113	78	88	58	45	300	145	385	68
	41%	47%	42%	35%	47%	42%	41%	37%	42%	40%	40%	50%
Very satisfied	135	23	36	49	25	28	23	26	105	26	116	19
	12%	9%	10%	15%	15%	13%	16%	21%	15%	7%	12%	14%
Total	1098	264	360	321	167	210	141	122	713	359	962	136
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_I. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for African Nova Scotians.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	147	42	53	37	19	21	15	8	73	68	134	13
	13%	16%	15%	12%	12%	10%	10%	6%	10%	19%	14%	10%
Dissatisfied	369	74	120	127	46	77	46	46	243	118	334	36
	34%	28%	34%	40%	28%	37%	33%	38%	34%	33%	35%	26%
Satisfied	440	124	146	104	75	85	57	41	288	144	370	70
	40%	47%	41%	33%	45%	40%	41%	34%	41%	40%	39%	51%
Very satisfied	137	27	35	48	25	27	23	26	104	29	118	19
	13%	10%	10%	15%	15%	13%	16%	21%	15%	8%	12%	14%
Total	1093	267	354	318	166	211	142	120	708	359	955	137
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_J. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for Indigenous people.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	180	52	63	46	23	26	16	11	91	84	161	19
	16%	19%	18%	14%	14%	12%	11%	9%	13%	23%	17%	14%
Dissatisfied	376	76	127	122	51	69	52	43	246	121	334	42
	34%	28%	36%	38%	31%	34%	37%	36%	35%	33%	35%	30%
Satisfied	405	118	128	102	63	84	52	41	259	138	347	58
	37%	43%	36%	32%	39%	40%	37%	34%	37%	37%	36%	42%
Very satisfied	135	26	34	49	27	28	22	25	104	27	115	20
	12%	10%	10%	15%	17%	13%	16%	21%	15%	7%	12%	14%
Total	1096	272	351	319	164	206	141	120	700	370	957	139
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_K. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who identify as women and girls.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	61	22	28	5	6	7	6	2	26	32	55	6
	4%	7%	6%	1%	3%	3%	4%	1%	3%	7%	4%	3%
Dissatisfied	203	61	55	61	27	35	25	16	120	78	178	25
	14%	18%	12%	14%	13%	13%	14%	9%	13%	17%	14%	14%
Satisfied	921	211	306	270	135	176	107	114	608	289	800	121
	65%	63%	67%	63%	67%	65%	62%	64%	66%	64%	65%	68%
Very satisfied	231	40	64	91	34	52	34	46	171	55	204	26
	16%	12%	14%	21%	17%	19%	20%	26%	18%	12%	17%	15%
Total	1417	334	453	428	202	270	172	178	924	455	1238	179
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_L. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who are 2SLGBTQ+.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	63	15	28	15	11	8	8	1	36	27	56	7
	6%	6%	8%	5%	7%	4%	6%	1%	5%	7%	6%	5%
Dissatisfied	204	47	75	55	34	37	20	15	126	72	181	23
	19%	18%	21%	17%	22%	18%	15%	13%	18%	20%	19%	19%
Satisfied	642	163	207	188	87	128	79	70	409	218	569	73
	59%	63%	58%	57%	54%	61%	59%	59%	59%	60%	59%	60%
Very satisfied	173	33	48	69	27	35	26	32	122	47	153	19
	16%	13%	14%	21%	17%	17%	19%	27%	18%	13%	16%	16%
Total	1082	258	358	327	160	208	133	117	693	365	960	123
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_M. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who identify as gender non-conforming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	76	19	33	19	12	8	13	2	42	32	70	6
	7%	8%	10%	6%	8%	4%	11%	2%	6%	9%	8%	5%
Dissatisfied	229	54	75	67	40	44	17	25	147	78	207	22
	23%	22%	23%	22%	26%	22%	14%	23%	22%	23%	23%	19%
Satisfied	566	145	184	160	81	117	67	56	362	188	493	73
	56%	59%	56%	52%	53%	59%	56%	51%	55%	56%	55%	61%
Very satisfied	145	27	39	61	21	31	23	26	106	37	127	19
	14%	11%	12%	20%	14%	15%	19%	24%	16%	11%	14%	16%
Total	1017	245	330	307	154	200	120	109	657	335	896	120
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_N. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for persons with disabilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	162	53	55	31	25	16	15	11	74	82	154	8
	13%	16%	14%	8%	13%	6%	10%	7%	9%	19%	14%	5%
Dissatisfied	476	127	145	142	70	86	60	52	301	162	419	57
	38%	40%	36%	39%	37%	35%	39%	36%	37%	38%	38%	37%
Satisfied	509	112	169	151	76	112	62	70	349	150	439	69
	40%	35%	42%	41%	40%	45%	40%	48%	43%	35%	40%	45%
Very satisfied	117	29	32	41	19	32	18	14	84	30	99	18
	9%	9%	8%	11%	10%	13%	12%	9%	10%	7%	9%	12%
Total	1263	320	401	364	190	246	154	147	808	425	1110	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_O. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for people who do not have English as their first language.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	87	26	25	27	12	12	10	9	47	35	79	8
	8%	10%	7%	8%	7%	5%	8%	6%	7%	9%	8%	6%
Dissatisfied	323	76	118	98	39	69	29	36	204	115	285	38
	29%	29%	32%	29%	24%	31%	23%	26%	28%	31%	29%	27%
Satisfied	603	132	208	175	97	117	74	72	398	189	521	82
	54%	51%	56%	51%	60%	53%	59%	52%	55%	51%	53%	58%
Very satisfied	105	26	18	41	14	23	12	23	71	32	92	13
	9%	10%	5%	12%	9%	10%	10%	16%	10%	8%	9%	9%
Total	1118	260	370	341	162	221	126	140	720	372	977	141
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN1\_P. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The municipality as a place for newcomers / immigrants.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	75	21	29	17	8	6	9	3	36	35	68	6
	6%	7%	7%	5%	5%	3%	6%	2%	5%	9%	7%	4%
Dissatisfied	236	53	80	73	30	40	23	25	139	92	214	22
	20%	19%	20%	21%	17%	18%	16%	17%	18%	23%	20%	15%
Satisfied	733	182	253	203	121	144	89	92	486	232	627	105
	61%	64%	62%	58%	66%	65%	62%	62%	63%	58%	60%	69%
Very satisfied	157	30	46	56	24	32	23	29	111	44	138	19
	13%	10%	11%	16%	13%	14%	16%	19%	14%	11%	13%	12%
Total	1201	285	408	348	184	221	145	149	772	402	1048	153
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN1\_Q. Please tell us how satisfied you are with the following quality of life aspect of the municipality: The efforts of the municipality to help combat racism.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	200	69	62	46	31	25	17	14	104	89	187	14
	15%	21%	14%	11%	15%	10%	10%	8%	12%	20%	16%	8%
Dissatisfied	486	108	161	148	65	90	54	59	310	161	428	58
	36%	33%	37%	37%	32%	36%	32%	35%	35%	36%	36%	35%
Satisfied	552	119	185	166	88	106	78	74	374	167	472	80
	41%	37%	42%	41%	43%	43%	46%	45%	43%	38%	40%	48%
Very satisfied	120	28	30	45	21	26	21	20	90	27	107	14
	9%	9%	7%	11%	10%	11%	12%	12%	10%	6%	9%	8%
Total	1359	323	439	406	206	247	170	167	878	445	1193	166
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN2\_A. For the following question please select the response that most closely reflects your opinion: I like the neighbourhood I live in.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	18 1%	9 2%	8 1%	1 0%	1 0%			1 1%	2 0%	17 3%	18 1%	
Disagree	70 4%	34 8%	18 3%	9 2%	4 2%	12 4%	4 2%	2 1%	21 2%	45 8%	64 4%	6 3%
Agree	825 47%	217 53%	266 48%	209 40%	136 54%	131 40%	95 43%	65 29%	487 43%	310 55%	718 47%	107 46%
Strongly agree	841 48%	149 36%	262 47%	305 58%	111 44%	186 57%	122 55%	154 69%	631 55%	189 34%	721 47%	120 51%
Total	1755 100%	408 100%	554 100%	524 100%	252 100%	328 100%	221 100%	222 100%	1141 100%	561 100%	1521 100%	234 100%

**IN2\_B. For the following question please select the response that most closely reflects your opinion: I know my neighbours.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	108 6%	45 11%	44 8%	9 2%	6 2%	4 1%	4 2%	5 2%	19 2%	89 16%	106 7%	3 1%
Disagree	391 23%	125 31%	127 23%	90 17%	38 15%	52 16%	28 13%	26 12%	160 14%	224 41%	344 23%	48 21%
Agree	806 47%	178 44%	261 48%	239 46%	142 58%	175 54%	115 52%	101 46%	586 52%	188 34%	697 46%	109 47%
Strongly agree	428 25%	55 14%	115 21%	183 35%	61 25%	96 29%	74 34%	88 40%	366 32%	50 9%	355 24%	73 31%
Total	1734 100%	403 100%	548 100%	520 100%	247 100%	326 100%	221 100%	219 100%	1131 100%	551 100%	1501 100%	232 100%



**IN2\_C. For the following question please select the response that most closely reflects your opinion: I feel like I'm connected to my neighbourhood.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	116	42	47	16	4	10	4	8	32	84	110	5
	7%	11%	9%	3%	2%	3%	2%	4%	3%	16%	8%	2%
Disagree	455	129	156	126	61	74	36	38	226	215	407	48
	27%	34%	29%	25%	25%	23%	16%	18%	20%	41%	28%	21%
Agree	765	158	239	229	129	158	111	108	559	179	644	120
	45%	41%	45%	45%	53%	50%	51%	50%	50%	34%	44%	53%
Strongly agree	346	51	95	140	52	75	68	62	290	46	291	55
	21%	13%	18%	27%	21%	24%	31%	29%	26%	9%	20%	24%
Total	1681	381	536	511	245	316	219	215	1107	523	1453	229
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN2\_D. For the following question please select the response that most closely reflects your opinion: If I had an emergency, even people I did not know in my neighbourhood would be willing to help.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	56	22	19	6	3	2	2	4	15	41	53	3
	4%	6%	4%	1%	2%	1%	1%	2%	1%	9%	4%	1%
Disagree	174	55	55	43	17	28	15	15	79	88	160	14
	11%	16%	12%	9%	8%	9%	7%	8%	8%	20%	12%	7%
Agree	882	205	292	253	136	180	113	106	589	264	773	109
	58%	60%	62%	53%	63%	59%	55%	53%	57%	59%	59%	53%
Strongly agree	414	63	108	177	61	95	77	73	349	54	335	80
	27%	18%	23%	37%	28%	31%	37%	37%	34%	12%	25%	39%
Total	1526	344	474	480	217	306	207	199	1032	447	1321	205
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN2\_E. For the following question please select the response that most closely reflects your opinion: My community welcomes all cultures.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	24 2%	11 3%	5 1%	6 1%		1 0%	2 1%	3 2%	9 1%	16 3%	24 2%	
Disagree	168 11%	48 14%	51 11%	48 11%	21 10%	30 11%	17 9%	21 11%	103 11%	56 12%	135 11%	32 19%
Agree	953 65%	227 66%	308 68%	260 59%	149 71%	179 66%	118 62%	107 56%	606 64%	318 68%	849 66%	104 60%
Strongly agree	314 21%	58 17%	90 20%	126 29%	39 19%	60 22%	55 29%	60 31%	230 24%	77 16%	276 21%	38 22%
Total	1459 100%	344 100%	454 100%	439 100%	208 100%	270 100%	191 100%	192 100%	948 100%	466 100%	1285 100%	175 100%

**IN2\_F. For the following question please select the response that most closely reflects your opinion: There are people in my community that are similar to me.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	26 2%	9 2%	8 2%	5 1%	4 2%	2 1%	4 2%	2 1%	15 1%	9 2%	23 2%	3 1%
Disagree	110 7%	44 11%	29 6%	22 4%	19 8%	14 4%	5 3%	11 5%	49 4%	52 10%	96 7%	14 6%
Agree	1044 62%	247 65%	340 64%	295 58%	151 63%	205 65%	132 61%	106 50%	662 60%	352 67%	904 62%	140 63%
Strongly agree	493 29%	82 22%	150 28%	189 37%	65 27%	96 30%	75 35%	95 44%	371 34%	113 21%	428 30%	64 29%
Total	1672 100%	382 100%	528 100%	511 100%	238 100%	317 100%	216 100%	214 100%	1096 100%	526 100%	1451 100%	221 100%



**IN2\_G. For the following question please select the response that most closely reflects your opinion: I feel safe from violence in public spaces in my community.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	46	23	7	8	2	5	2	3	10	33	46	1
	3%	6%	1%	2%	1%	1%	1%	1%	1%	6%	3%	0%
Disagree	213	71	78	34	32	35	12	11	109	100	205	9
	12%	18%	14%	7%	13%	11%	5%	5%	10%	18%	14%	4%
Agree	1030	236	335	298	147	197	127	126	663	336	892	138
	60%	59%	61%	58%	60%	61%	58%	57%	59%	61%	60%	61%
Strongly agree	434	69	130	176	63	89	78	81	345	78	354	80
	25%	17%	24%	34%	26%	27%	36%	37%	31%	14%	24%	35%
Total	1724	399	550	516	244	325	219	222	1126	548	1497	227
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN2\_H. For the following question please select the response that most closely reflects your opinion: The municipality is accessible to persons with disabilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	119	38	40	27	11	15	6	11	52	62	111	7
	9%	11%	10%	7%	6%	6%	4%	7%	6%	14%	10%	5%
Disagree	421	120	124	120	62	62	54	46	248	160	377	44
	32%	36%	30%	31%	32%	25%	33%	29%	30%	36%	32%	27%
Agree	653	153	217	185	100	136	83	77	436	201	561	92
	49%	46%	51%	48%	52%	55%	51%	48%	52%	45%	48%	56%
Strongly agree	138	22	39	50	21	33	20	26	104	28	119	20
	10%	7%	9%	13%	11%	13%	12%	16%	12%	6%	10%	12%
Total	1330	333	421	382	194	245	163	159	841	451	1168	162
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN2\_I. For the following question please select the response that most closely reflects your opinion: The municipality acknowledges and highlights the Indigenous history of the region.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	142	39	45	41	19	26	13	6	77	61	128	14
	11%	13%	11%	10%	10%	11%	7%	4%	9%	15%	11%	9%
Disagree	439	111	144	136	62	70	57	52	279	149	390	49
	34%	37%	35%	33%	33%	29%	32%	33%	33%	36%	35%	29%
Agree	583	128	185	174	95	116	88	72	403	167	501	82
	45%	43%	45%	42%	50%	49%	50%	46%	48%	40%	44%	50%
Strongly agree	132	19	34	60	14	26	19	28	90	36	112	20
	10%	6%	8%	15%	7%	11%	11%	18%	11%	9%	10%	12%
Total	1296	297	409	412	190	237	177	159	848	414	1131	165
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN2\_J. For the following question please select the response that most closely reflects your opinion: The municipality's programs and facilities are inclusive for people of different genders, races, or abilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	69	22	26	13	7	8	4	3	25	40	65	4
	5%	8%	6%	3%	4%	4%	2%	2%	3%	10%	6%	2%
Disagree	214	49	67	67	32	33	24	23	138	72	190	24
	17%	17%	16%	17%	16%	14%	15%	14%	16%	17%	17%	14%
Agree	842	197	272	251	134	157	113	105	557	267	728	115
	65%	66%	65%	64%	69%	67%	68%	64%	66%	64%	65%	68%
Strongly agree	166	29	52	63	22	37	25	34	125	38	141	25
	13%	10%	12%	16%	11%	16%	15%	20%	15%	9%	13%	15%
Total	1291	298	417	393	195	236	165	164	845	418	1123	168
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**IN2\_K. For the following question please select the response that most closely reflects your opinion: The municipality as a community is inclusive of diversity.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	63	23	20	14	8	8	5	3	30	30	54	10
	4%	7%	4%	3%	4%	3%	3%	2%	3%	7%	4%	6%
Disagree	245	52	80	77	30	44	28	32	157	82	218	27
	17%	15%	18%	17%	15%	17%	15%	17%	17%	18%	17%	16%
Agree	929	224	290	278	137	176	120	112	612	292	825	104
	65%	66%	64%	62%	67%	66%	66%	59%	65%	64%	65%	59%
Strongly agree	202	40	62	76	30	39	29	42	146	54	168	34
	14%	12%	14%	17%	15%	14%	16%	22%	15%	12%	13%	19%
Total	1440	338	452	445	206	267	182	190	945	458	1265	175
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**IN3. What could the municipality do to help improve inclusiveness / sense of connectedness?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Nothing - no improvements needed	122	30	34	42	20	33	16	16	93	27	103	19
	15%	16%	12%	18%	17%	25%	14%	14%	18%	10%	14%	21%
Encourage community gatherings / socializing	100	13	48	30	13	20	17	14	68	29	88	12
	12%	7%	17%	13%	11%	16%	14%	13%	13%	11%	12%	13%
Hold multicultural events	57	15	19	20	8	6	12	9	33	23	52	5
	7%	8%	7%	8%	7%	4%	11%	8%	6%	9%	7%	6%
Focus on Indigenous issues	27	4	13	9	4	4	6	3	18	9	23	4
	3%	2%	5%	4%	3%	3%	5%	2%	4%	3%	3%	5%
Focus on disabilities (including mental health)	14	8	3	1	2	2			4	10	13	1
	2%	4%	1%	1%	2%	1%			1%	4%	2%	1%
Focus on homelessness / poverty	34	12	13	8	2	8	5	1	15	19	32	2
	4%	7%	5%	3%	2%	6%	4%	1%	3%	7%	4%	2%
Focus on racism / discrimination	19	5	8	6	4	3	3	2	14	5	17	2
	2%	3%	3%	3%	3%	2%	2%	2%	3%	2%	2%	2%
Focus on rural areas / all of HRM	9	1	2	3		2	3	1	7	1	3	6
	1%	1%	1%	1%		1%	3%	1%	1%	0%	0%	6%



**IN3. What could the municipality do to help improve inclusiveness / sense of connectedness?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Focus on other ethnicities / newcomers (other than Indigenous)	22 3%	3 1%	8 3%	11 5%	2 2%	3 2%	5 4%	3 3%	15 3%	8 3%	21 3%	1 1%
Support businesses to hire diversely / owned by BIPOC	10 1%	3 1%	3 1%	1 0%		1 1%	2 1%	2 2%	5 1%	4 1%	10 1%	
Education / workshops	92 11%	21 11%	36 13%	19 8%	9 7%	18 13%	16 14%	10 9%	59 11%	27 10%	83 11%	9 10%
Raise awareness / listen	28 3%	8 4%	6 2%	5 2%	1 1%	4 3%	5 5%	2 2%	15 3%	10 4%	28 4%	
Acknowledgement of historical issues	26 3%	7 4%	12 4%	6 3%	3 2%	2 2%	3 2%	2 2%	13 3%	13 5%	22 3%	4 5%
Increase access to housing / affordable housing	48 6%	17 9%	16 6%	11 5%	4 3%	5 4%	4 3%	2 2%	16 3%	29 11%	46 6%	2 2%
Engagement with community (e.g. surveys, working groups, committees, newsletters)	36 4%	9 5%	9 3%	11 5%	6 5%	5 4%	5 4%	5 4%	22 4%	13 5%	32 4%	4 4%
Use inclusive language / terminology / advertising	11 1%	1 1%	3 1%	4 2%	1 1%	3 2%	1 1%	1 1%	6 1%	3 1%	9 1%	3 3%
Treat people with respect / dignity	11 1%	3 2%	1 0%	4 2%	2 2%		3 3%	1 1%	7 1%	3 1%	11 2%	
Have services / information in more languages	13 2%	3 1%	4 1%	6 2%	2 2%	2 1%	5 4%	1 1%	10 2%	3 1%	13 2%	
Greater transparency	8 1%	3 2%	3 1%	1 0%	1 1%		1 1%	1 1%	3 1%	4 2%	7 1%	1 1%
Build infrastructure for people to gather within community	29 4%	7 4%	6 2%	8 4%	2 2%	4 3%	3 2%	5 5%	17 3%	12 4%	22 3%	7 8%
Diversity on Council and city staff	57 7%	9 5%	13 5%	27 11%	7 6%	10 8%	13 11%	7 6%	42 8%	12 4%	53 7%	4 4%



**IN3. What could the municipality do to help improve inclusiveness / sense of connectedness?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Accessible municipal infrastructure	46 6%	14 7%	16 6%	10 4%	15 13%	3 3%	7 6%	3 3%	34 6%	13 5%	44 6%	2 2%
Affordable kids / recreational programs / childcare	17 2%		10 3%	6 2%	1 1%	3 3%	4 3%	3 3%	11 2%	5 2%	13 2%	3 4%
Access to / more programs / support groups	38 5%	6 3%	12 4%	15 6%	9 7%	8 6%	6 5%	6 6%	27 5%	8 3%	34 5%	4 4%
Policing – address racist profiling, retraining, defund	59 7%	11 6%	21 7%	20 9%	6 5%	8 6%	8 7%	4 3%	33 6%	24 9%	54 7%	6 6%
Address transportation issues	26 3%	3 1%	11 4%	9 4%	4 4%	5 4%	4 4%	0 0%	19 4%	6 2%	23 3%	3 3%
Keep up the good work / keep doing the same thing	11 1%	2 1%	6 2%	3 1%	3 2%	1 1%	1 1%	3 3%	9 2%	1 0%	9 1%	2 2%
Repercussions / punishments for anyone being racist / discriminatory	8 1%	3 1%	3 1%		2 1%	2 1%			3 1%	3 1%	8 1%	
Throw away the labels / all people should be respected (labels cause division)	32 4%	4 2%	14 5%	11 4%	8 6%	6 5%	2 2%	11 9%	24 5%	7 3%	25 3%	7 8%
Other	84 10%	18 9%	30 11%	22 9%	7 5%	8 6%	11 9%	13 12%	46 9%	36 14%	78 11%	5 6%
Ask / work with those affected groups – give resources, space	41 5%	10 6%	14 5%	9 4%	9 8%	4 3%	5 4%	5 5%	24 5%	16 6%	37 5%	4 5%
Municipality should not be involved in this	15 2%	1 0%	4 2%	2 1%	1 1%	3 2%	2 2%	4 3%	11 2%	2 1%	14 2%	1 1%
<b>Total</b>	<b>814</b> <b>100%</b>	<b>185</b> <b>100%</b>	<b>282</b> <b>100%</b>	<b>237</b> <b>100%</b>	<b>119</b> <b>100%</b>	<b>131</b> <b>100%</b>	<b>117</b> <b>100%</b>	<b>113</b> <b>100%</b>	<b>523</b> <b>100%</b>	<b>268</b> <b>100%</b>	<b>725</b> <b>100%</b>	<b>90</b> <b>100%</b>



Note: Multiple responses accepted

**EV1\_A. Overall, how satisfied are you with the municipality's efforts on the following environment action: Reducing greenhouse gas emissions.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	134	42	45	32	19	11	15	18	72	57	122	12
	11%	15%	12%	9%	11%	5%	10%	12%	9%	15%	12%	8%
Dissatisfied	464	114	137	144	59	94	60	59	299	148	402	62
	39%	41%	37%	41%	34%	43%	38%	40%	39%	40%	39%	41%
Satisfied	517	104	173	144	78	103	72	60	351	152	448	69
	44%	37%	47%	41%	44%	47%	45%	41%	45%	41%	43%	45%
Very satisfied	72	18	16	30	20	12	11	10	54	15	63	10
	6%	7%	4%	9%	11%	5%	7%	7%	7%	4%	6%	6%
Total	1187	277	370	351	175	220	160	147	777	372	1035	152
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_B. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Wildfires.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	40	12	17	6	7	2	5	4	22	17	37	3
	5%	6%	7%	2%	6%	1%	5%	4%	4%	7%	6%	2%
Dissatisfied	161	46	46	44	22	37	17	16	102	50	126	34
	20%	24%	19%	19%	18%	23%	17%	17%	20%	20%	19%	26%
Satisfied	529	125	161	169	83	109	71	62	346	171	444	85
	67%	64%	66%	72%	69%	68%	70%	67%	68%	68%	68%	65%
Very satisfied	58	12	20	16	8	12	9	11	40	14	49	9
	7%	6%	8%	7%	6%	7%	9%	12%	8%	6%	8%	7%
Total	788	194	244	235	120	160	103	93	510	252	657	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**EV1\_C. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Coastal flooding (from ocean).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	85	23	25	23	13	11	14	9	53	27	79	7
	10%	10%	9%	9%	11%	7%	11%	8%	10%	9%	10%	5%
Dissatisfied	280	75	98	72	29	58	39	33	169	103	230	51
	32%	34%	34%	28%	24%	36%	31%	30%	30%	34%	30%	39%
Satisfied	469	110	145	147	74	82	68	62	303	156	403	66
	53%	50%	51%	57%	61%	51%	54%	56%	55%	51%	53%	50%
Very satisfied	54	12	18	16	5	10	6	6	30	20	46	8
	6%	5%	6%	6%	4%	6%	5%	6%	5%	6%	6%	6%
Total	889	219	286	259	122	162	126	111	555	305	758	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_D. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Overland flooding (from rivers or rain).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	58	16	20	10	13	7	5	7	34	18	57	1
	7%	8%	7%	4%	12%	5%	4%	7%	7%	7%	8%	1%
Dissatisfied	246	67	88	55	26	51	35	22	150	92	205	41
	30%	33%	32%	24%	23%	34%	29%	22%	29%	33%	29%	33%
Satisfied	469	115	148	148	69	85	73	65	304	153	395	75
	57%	57%	54%	64%	61%	56%	60%	65%	59%	55%	56%	60%
Very satisfied	49	5	17	18	5	9	7	6	29	14	42	7
	6%	2%	6%	8%	5%	6%	6%	6%	6%	5%	6%	5%
Total	823	203	273	232	113	151	120	100	518	278	699	124
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_E. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Heat waves.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	75	21	28	13	11	5	7	8	36	36	70	5
	8%	9%	9%	5%	9%	3%	6%	7%	6%	11%	9%	4%
Dissatisfied	316	90	107	77	31	62	38	33	178	128	274	42
	34%	38%	35%	30%	24%	35%	31%	32%	31%	39%	34%	32%
Satisfied	486	117	151	149	80	99	69	58	326	149	409	77
	52%	50%	49%	58%	62%	56%	57%	55%	57%	45%	51%	59%
Very satisfied	54	8	20	18	6	10	8	6	34	16	47	7
	6%	3%	6%	7%	5%	6%	7%	6%	6%	5%	6%	5%
Total	930	235	306	257	129	176	122	105	574	328	800	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_F. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Drought.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	50	16	20	9	9	3	6	7	30	19	48	3
	7%	9%	9%	4%	9%	2%	6%	8%	6%	8%	8%	2%
Dissatisfied	220	56	67	61	21	47	35	27	140	69	179	41
	30%	31%	28%	29%	21%	31%	35%	32%	30%	29%	29%	36%
Satisfied	415	100	132	128	66	91	52	48	272	134	351	64
	57%	55%	56%	60%	65%	60%	52%	56%	58%	56%	57%	56%
Very satisfied	49	10	16	15	6	11	8	3	27	18	42	6
	7%	5%	7%	7%	6%	7%	8%	4%	6%	7%	7%	5%
Total	734	182	235	213	102	153	100	85	469	240	619	114
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_G. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Invasive species.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	106	26	40	26	14	15	15	19	66	36	96	9
	13%	14%	15%	11%	14%	9%	12%	18%	13%	14%	14%	8%
Dissatisfied	259	66	78	66	33	63	36	32	177	70	208	52
	32%	35%	30%	27%	33%	38%	29%	31%	34%	27%	30%	43%
Satisfied	412	89	127	145	47	82	65	48	263	139	359	53
	50%	47%	48%	59%	47%	50%	53%	47%	50%	53%	52%	44%
Very satisfied	41	7	17	10	6	6	7	3	21	17	34	7
	5%	4%	6%	4%	6%	3%	5%	3%	4%	6%	5%	6%
Total	818	189	261	248	100	166	122	101	527	262	697	121
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_H. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Hurricanes.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	57	20	22	10	10	7	5	9	34	22	53	4
	5%	7%	5%	3%	6%	3%	3%	6%	4%	5%	5%	2%
Dissatisfied	242	60	79	60	26	45	27	24	138	94	205	37
	20%	22%	19%	16%	15%	19%	16%	16%	17%	23%	19%	22%
Satisfied	852	178	279	271	123	172	117	113	572	259	737	115
	69%	65%	68%	73%	73%	71%	71%	74%	72%	64%	69%	69%
Very satisfied	91	16	31	32	9	17	16	8	55	31	79	11
	7%	6%	8%	9%	5%	7%	10%	5%	7%	8%	7%	7%
Total	1242	273	411	373	168	241	165	154	798	406	1074	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_I. Overall, how satisfied are you with the municipality's efforts on preparing for the following effect of climate change: Winter storms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	118	35	40	24	21	12	13	15	67	44	104	14
	8%	11%	9%	6%	11%	5%	7%	8%	7%	10%	9%	8%
Dissatisfied	368	90	110	112	37	78	35	38	218	142	313	54
	26%	28%	24%	27%	20%	28%	19%	21%	24%	31%	26%	30%
Satisfied	808	170	264	248	119	164	117	117	560	229	707	100
	58%	53%	59%	59%	63%	59%	64%	64%	62%	51%	58%	55%
Very satisfied	106	24	35	34	11	21	17	12	64	36	93	13
	8%	8%	8%	8%	6%	8%	9%	7%	7%	8%	8%	7%
Total	1399	320	448	419	188	276	182	182	909	451	1217	182
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_J. Overall, how satisfied are you with the municipality's efforts on the following environment action: Protecting lakes and rivers.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	139	39	44	33	18	21	22	14	80	48	117	22
	10%	12%	10%	8%	9%	8%	12%	8%	9%	11%	10%	12%
Dissatisfied	403	113	118	104	62	78	45	44	254	137	351	53
	29%	35%	27%	25%	31%	28%	25%	25%	27%	31%	29%	28%
Satisfied	762	151	242	255	103	164	95	103	523	224	666	96
	54%	46%	55%	61%	51%	59%	54%	58%	56%	51%	54%	52%
Very satisfied	103	25	33	29	18	16	15	17	70	28	88	15
	7%	8%	8%	7%	9%	6%	9%	9%	8%	6%	7%	8%
Total	1407	328	437	420	201	280	176	177	927	439	1222	185
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_K. Overall, how satisfied are you with the municipality's efforts on the following environment action: Reducing waste.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	134	39	55	28	19	20	13	15	73	57	121	13
	9%	11%	11%	6%	9%	7%	6%	8%	7%	12%	9%	6%
Dissatisfied	377	106	119	93	47	76	43	42	232	131	326	52
	24%	30%	24%	20%	21%	25%	22%	21%	23%	27%	24%	25%
Satisfied	869	180	265	284	121	173	115	109	582	261	748	121
	56%	50%	54%	61%	55%	58%	58%	56%	58%	54%	56%	59%
Very satisfied	163	34	48	58	32	30	26	29	122	37	144	19
	11%	9%	10%	13%	15%	10%	13%	15%	12%	8%	11%	9%
Total	1543	359	488	463	219	298	196	194	1009	485	1339	204
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_L. Overall, how satisfied are you with the municipality's efforts on the following environment action: Water testing to support lifeguarded beaches.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	42	16	15	6	7	5	6	5	25	17	40	2
	3%	5%	3%	1%	4%	2%	3%	3%	3%	4%	3%	1%
Dissatisfied	106	30	39	29	16	22	15	12	64	40	91	15
	8%	9%	9%	7%	8%	8%	8%	7%	7%	9%	7%	9%
Satisfied	991	204	316	312	140	198	129	124	659	300	859	132
	72%	65%	71%	74%	72%	74%	71%	71%	73%	69%	71%	78%
Very satisfied	242	63	76	76	32	44	32	35	154	79	222	20
	18%	20%	17%	18%	17%	16%	17%	20%	17%	18%	18%	12%
Total	1382	313	446	422	196	268	181	176	902	436	1212	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_M. Overall, how satisfied are you with the municipality's efforts on the following environment action: Protecting nature.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	129	37	49	22	19	19	14	12	77	50	112	18
	9%	11%	10%	5%	8%	7%	7%	7%	8%	11%	9%	9%
Dissatisfied	411	119	124	106	61	74	56	37	253	141	346	65
	28%	34%	26%	24%	28%	25%	30%	20%	26%	30%	27%	33%
Satisfied	827	159	260	283	116	173	104	119	566	239	725	102
	55%	46%	55%	63%	53%	60%	55%	64%	58%	52%	56%	51%
Very satisfied	123	30	41	36	24	23	15	16	84	33	108	15
	8%	9%	9%	8%	11%	8%	8%	9%	9%	7%	8%	7%
Total	1491	346	472	446	219	289	189	185	979	463	1291	200
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_N. Overall, how satisfied are you with the municipality's efforts on the following environment action: Communicating city efforts on environment & climate change.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	169	48	59	47	16	24	22	14	97	69	159	11
	12%	15%	14%	11%	8%	9%	12%	9%	11%	16%	13%	6%
Dissatisfied	561	130	171	169	70	111	73	68	355	186	488	72
	41%	40%	40%	41%	37%	42%	41%	41%	40%	42%	41%	43%
Satisfied	544	128	163	165	85	112	70	71	365	166	468	76
	40%	39%	38%	40%	45%	42%	39%	43%	42%	37%	39%	45%
Very satisfied	89	20	31	29	19	17	13	11	61	21	81	8
	7%	6%	7%	7%	10%	7%	7%	7%	7%	5%	7%	5%
Total	1363	326	424	410	190	263	178	164	879	443	1196	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_O. Overall, how satisfied are you with the municipality's efforts on the following environment action: Preparing for weather-related emergencies.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	73	20	28	17	14	6	8	17	48	24	64	9
	5%	5%	6%	4%	6%	2%	4%	9%	5%	5%	5%	4%
Dissatisfied	280	71	79	87	30	56	35	28	165	108	252	28
	18%	19%	16%	19%	14%	19%	18%	15%	17%	22%	19%	14%
Satisfied	1031	251	337	289	163	203	124	116	678	322	881	151
	68%	68%	70%	64%	72%	68%	65%	63%	68%	66%	67%	74%
Very satisfied	142	25	38	58	17	33	24	23	101	35	126	16
	9%	7%	8%	13%	8%	11%	13%	12%	10%	7%	10%	8%
Total	1527	366	482	450	225	298	190	183	993	488	1323	204
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_P. Overall, how satisfied are you with the municipality's efforts on the following environment action: Responding to weather-related emergencies.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	86	21	35	17	20	10	6	14	54	31	78	8
	6%	6%	7%	4%	9%	3%	3%	7%	5%	6%	6%	4%
Dissatisfied	262	73	72	82	23	59	29	27	153	103	234	28
	17%	20%	15%	18%	10%	20%	15%	14%	15%	21%	18%	13%
Satisfied	1029	242	342	287	158	197	130	122	687	312	880	149
	67%	66%	70%	63%	70%	65%	68%	65%	68%	63%	66%	73%
Very satisfied	167	33	41	70	25	36	27	26	115	46	147	20
	11%	9%	8%	15%	11%	12%	14%	14%	11%	9%	11%	10%
Total	1544	369	491	455	226	302	192	189	1009	491	1339	205
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV1\_Q. Overall, how satisfied are you with the municipality's efforts on the following environment action: Solar City Program.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	85	23	34	18	12	14	13	9	55	26	76	8
	12%	14%	15%	8%	13%	10%	12%	10%	12%	12%	12%	9%
Dissatisfied	237	50	65	88	28	55	35	35	168	64	199	39
	34%	30%	29%	40%	31%	40%	31%	41%	37%	29%	32%	45%
Satisfied	308	77	106	87	42	54	55	34	191	110	278	31
	44%	47%	47%	40%	46%	39%	49%	40%	42%	49%	45%	36%
Very satisfied	70	14	22	24	9	15	9	7	45	23	61	9
	10%	8%	10%	11%	10%	11%	8%	8%	10%	10%	10%	10%
Total	700	163	228	217	91	139	111	86	460	224	614	86
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV1\_R. Overall, how satisfied are you with the municipality's efforts on the following environment action: Canines for Clean Water Campaign.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	35	9	14	6	6	2	1	7	18	16	35	
	8%	8%	9%	5%	11%	2%	2%	16%	7%	9%	9%	
Dissatisfied	86	22	31	20	6	16	12	8	50	33	68	17
	19%	19%	19%	19%	11%	20%	21%	21%	20%	17%	17%	36%
Satisfied	281	74	102	72	33	57	38	20	157	121	256	26
	63%	63%	63%	66%	63%	70%	70%	49%	63%	65%	65%	53%
Very satisfied	41	13	14	10	8	6	4	6	23	17	36	6
	9%	11%	9%	10%	15%	8%	8%	14%	9%	9%	9%	11%
Total	444	118	161	108	53	82	54	41	247	186	395	49
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**EV1\_S. Overall, how satisfied are you with the municipality's efforts on the following environment action: HalifACT: climate plan to 2050.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	55	16	17	15	10	5	3	8	29	22	54	1
	10%	11%	9%	9%	15%	4%	4%	12%	9%	10%	12%	1%
Dissatisfied	132	39	40	38	13	30	20	17	85	42	106	26
	25%	28%	22%	24%	20%	30%	32%	27%	28%	20%	23%	40%
Satisfied	292	72	101	89	37	58	34	34	168	120	261	31
	55%	51%	57%	57%	55%	57%	54%	55%	54%	57%	56%	48%
Very satisfied	55	14	20	16	7	9	5	4	26	25	48	7
	10%	10%	11%	10%	11%	9%	9%	6%	9%	12%	10%	11%
Total	533	141	178	157	67	102	62	62	308	209	468	64
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**EV2. Are you aware of HalifACT, the municipality's climate action plan?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1458	334	463	426	221	276	183	183	972	445	1249	210
	83%	81%	83%	81%	88%	84%	83%	82%	85%	78%	82%	90%
Yes	307	79	93	99	31	53	38	40	171	123	282	24
	17%	19%	17%	19%	12%	16%	17%	18%	15%	22%	18%	10%
Total	1765	414	556	525	252	329	221	222	1143	568	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV3\_1. If you were given the choice of where to focus spending over the next five (5) years in the area of Environmental and Climate Change Action, what would be your top three (3) priorities? Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Energy efficiency	440	87	138	133	65	88	63	77	315	110	373	67
	25%	21%	25%	25%	26%	27%	28%	35%	28%	19%	24%	29%
Renewable energy generation	527	102	182	183	69	103	67	56	345	173	468	59
	30%	25%	33%	35%	27%	31%	30%	25%	30%	31%	31%	25%
Electrifying transportation / charging stations	124	32	38	37	10	17	17	18	68	52	107	17
	7%	8%	7%	7%	4%	5%	8%	8%	6%	9%	7%	7%
Emergency preparedness	202	56	58	53	28	36	17	22	114	76	177	25
	11%	14%	10%	10%	11%	11%	8%	10%	10%	13%	12%	11%
Assessing and reducing flood risks (coastal and overland)	52	19	16	11	10	6	4	3	23	26	44	7
	3%	5%	3%	2%	4%	2%	2%	1%	2%	5%	3%	3%
Creating more resilient infrastructure to climate impacts	99	28	32	24	17	27	8	9	70	26	83	16
	6%	7%	6%	5%	7%	8%	3%	4%	6%	5%	5%	7%
Protecting watersheds and improving lake health	155	31	43	53	23	26	26	30	120	31	133	22
	9%	7%	8%	10%	9%	8%	12%	13%	10%	5%	9%	9%
Adding more land for environmental and biodiversity protection and conservation	143	53	45	23	24	19	18	8	75	64	123	20
	8%	13%	8%	4%	10%	6%	8%	4%	7%	11%	8%	9%
Other	20	4	2	8	3	6	2		12	9	20	
	1%	1%	0%	2%	1%	2%	1%		1%	2%	1%	
Total	1762	411	556	525	251	329	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV3\_2. If you were given the choice of where to focus spending over the next five (5) years in the area of Environmental and Climate Change Action, what would be your top three (3) priorities? Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Energy efficiency	266	58	97	79	35	53	24	30	169	95	237	29
	15%	14%	18%	15%	14%	16%	11%	14%	15%	17%	16%	13%
Renewable energy generation	382	98	118	116	61	74	50	61	254	117	325	58
	22%	24%	21%	22%	25%	23%	23%	27%	23%	21%	21%	25%
Electrifying transportation / charging stations	197	40	53	81	18	34	25	24	112	75	183	13
	11%	10%	10%	16%	7%	10%	11%	11%	10%	13%	12%	6%
Emergency preparedness	211	53	64	56	45	44	20	23	150	56	175	35
	12%	13%	12%	11%	18%	13%	9%	10%	13%	10%	12%	15%
Assessing and reducing flood risks (coastal and overland)	99	30	32	26	10	19	12	13	58	35	89	10
	6%	7%	6%	5%	4%	6%	5%	6%	5%	6%	6%	4%
Creating more resilient infrastructure to climate impacts	185	35	64	58	24	34	24	24	121	60	158	27
	11%	8%	12%	11%	10%	10%	11%	11%	11%	11%	10%	12%
Protecting watersheds and improving lake health	230	62	71	50	33	44	35	25	147	74	197	33
	13%	15%	13%	10%	13%	14%	16%	11%	13%	13%	13%	14%
Adding more land for environmental and biodiversity protection and conservation	166	29	49	52	20	23	26	20	112	47	141	25
	9%	7%	9%	10%	8%	7%	12%	9%	10%	8%	9%	11%
Other	9	3	3	3	2	1		2	6	3	8	1
	1%	1%	1%	1%	1%	0%		1%	0%	1%	1%	0%
Total	1745	408	551	521	249	326	217	222	1129	562	1513	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV3\_3. If you were given the choice of where to focus spending over the next five (5) years in the area of Environmental and Climate Change Action, what would be your top three (3) priorities? Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Energy efficiency	269	52	84	87	30	50	38	35	172	88	234	35
	16%	13%	15%	17%	12%	16%	18%	16%	15%	16%	16%	15%
Renewable energy generation	187	49	61	50	32	29	25	21	123	62	166	22
	11%	12%	11%	10%	13%	9%	12%	10%	11%	11%	11%	9%
Electrifying transportation / charging stations	207	45	66	71	22	43	27	35	139	65	185	22
	12%	11%	12%	14%	9%	13%	13%	16%	12%	12%	12%	10%
Emergency preparedness	213	53	71	50	25	39	18	33	132	72	183	30
	12%	13%	13%	10%	10%	12%	9%	15%	12%	13%	12%	13%
Assessing and reducing flood risks (coastal and overland)	101	23	30	34	14	18	13	17	74	24	82	19
	6%	6%	5%	7%	6%	5%	6%	8%	7%	4%	5%	8%
Creating more resilient infrastructure to climate impacts	236	40	74	89	35	54	29	33	164	64	210	26
	14%	10%	13%	17%	14%	17%	14%	15%	15%	12%	14%	11%
Protecting watersheds and improving lake health	229	64	64	60	31	43	32	16	140	82	208	22
	13%	16%	12%	12%	12%	13%	15%	7%	12%	15%	14%	10%
Adding more land for environmental and biodiversity protection and conservation	269	74	91	72	54	45	31	26	162	95	219	50
	16%	18%	17%	14%	22%	14%	15%	12%	14%	17%	15%	22%
Other	16	3	6	4	3	2	2	3	13	2	12	4
	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	2%
Total	1727	402	546	516	245	321	215	221	1119	554	1497	229
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**EV3\_OE. What other priorities should spending be focused on over the next five (5) years in the area of Environmental and Climate Change Action?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Nothing – climate change doesn't exist	4 11%	1 11%	1 11%	2 16%		1 14%	1 26%		2 9%	2 18%	4 12%	
Renewable energy generation	2 5%		1 6%	1 8%				1 13%	2 7%		2 5%	
Electrifying transportation / charging stations	2 7%	1 11%	1 6%		1 11%			1 12%	2 9%		2 7%	
Emergency preparedness	1 3%		1 11%		1 21%				1 4%		1 3%	
Assessing and reducing flood risks (coastal and overland)	1 2%			1 4%		1 7%			1 2%		1 2%	
Creating more resilient infrastructure to climate impacts	2 6%		2 23%		1 21%	1 7%		1 13%	2 9%		2 7%	
Adding more land for environmental and biodiversity protection and conservation	1 2%	1 11%								1 6%	1 2%	
Improve transportation infrastructure	6 17%			6 42%		3 37%		2 37%	5 18%	1 12%	6 16%	1 19%
Encourage public transportation / reduce vehicular	7 19%	1 11%	3 31%	2 12%		1 14%	2 48%		4 15%	3 30%	4 12%	3 81%
Reduce consumption	7 20%	2 33%	4 40%	1 8%	3 56%	1 7%	1 26%		5 18%	2 24%	7 22%	
Encourage active transportation	4 11%		2 20%	1 8%			2 48%	1 24%	4 15%		2 5%	2 62%
Other	7 19%	1 22%		2 17%	2 33%	1 14%		2 38%	5 18%	2 22%	7 21%	
<b>Total</b>	<b>38 100%</b>	<b>6 100%</b>	<b>11 100%</b>	<b>15 100%</b>	<b>6 100%</b>	<b>9 100%</b>	<b>5 100%</b>	<b>5 100%</b>	<b>28 100%</b>	<b>10 100%</b>	<b>35 100%</b>	<b>4 100%</b>

Note: Multiple responses accepted





**VT1. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very poor value	96	18	26	31	18	15	9	22	68	15	69	27
	7%	7%	6%	6%	7%	5%	4%	10%	6%	6%	6%	12%
Poor value	299	41	98	113	40	79	52	57	249	43	240	59
	21%	17%	22%	23%	17%	24%	24%	26%	22%	18%	20%	26%
Good value	863	153	265	296	159	195	132	120	689	153	739	125
	61%	63%	60%	60%	66%	59%	60%	54%	61%	63%	62%	56%
Very good value	153	31	51	51	25	40	27	21	116	32	139	13
	11%	13%	12%	10%	10%	12%	12%	9%	10%	13%	12%	6%
Total	1411	243	439	491	242	329	220	221	1122	243	1187	224
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**VT2. Please indicate which of the statements comes closest to your point of view. The municipality should...**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Decrease taxes and fees, even if municipal services must decrease	307	87	101	82	47	57	27	49	190	110	264	43
	17%	21%	18%	16%	19%	17%	12%	22%	17%	19%	17%	18%
Maintain taxes and fees, even if it means reducing some services to maintain others	867	168	275	254	134	159	120	118	597	232	739	128
	49%	41%	49%	48%	54%	48%	54%	53%	52%	41%	48%	55%
Increase municipal services, even if taxes or fees must increase	584	154	179	190	69	112	74	55	352	223	522	62
	33%	38%	32%	36%	27%	34%	33%	25%	31%	40%	34%	27%
Total	1758	409	555	525	250	327	221	222	1139	565	1525	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**VT3. If adding services and facilities, or maintaining existing service levels meant an increased cost to provide those services, which would you prefer most as a way to fund this increase?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increases to user fees	470	81	138	160	58	104	77	108	374	74	372	98
	31%	25%	28%	34%	28%	35%	37%	51%	36%	16%	28%	48%
Increases to property taxes	104	30	35	32	12	15	8	6	52	49	101	3
	7%	9%	7%	7%	6%	5%	4%	3%	5%	11%	8%	2%
Increases to municipal debt	134	44	41	23	25	23	12	11	76	52	115	20
	9%	13%	8%	5%	12%	8%	6%	5%	7%	12%	9%	10%
Both user fee and property tax increases	262	51	97	77	41	60	36	31	186	73	233	30
	17%	16%	20%	16%	20%	20%	17%	14%	18%	16%	18%	15%
A combination of increases to user fees, property tax increases, and debt	554	122	185	185	71	97	74	57	338	205	501	53
	36%	37%	37%	39%	34%	32%	36%	27%	33%	45%	38%	26%
Total	1525	328	495	476	208	299	206	213	1025	454	1321	204
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**VT4. How comfortable are you with increasing the level of debt the municipality holds?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very uncomfortable	189	47	46	62	38	45	30	33	149	33	161	28
	11%	13%	9%	12%	16%	14%	14%	15%	14%	6%	11%	13%
Somewhat uncomfortable	350	86	102	97	48	78	45	53	251	86	301	49
	21%	23%	19%	19%	21%	24%	21%	25%	23%	17%	21%	22%
Somewhat comfortable	777	155	258	243	115	153	97	93	516	244	669	108
	47%	42%	49%	48%	49%	48%	45%	43%	47%	47%	47%	48%
Very comfortable	339	85	121	108	33	44	45	36	179	151	300	38
	20%	23%	23%	21%	14%	14%	21%	17%	16%	29%	21%	17%
Total	1654	372	527	510	235	321	217	216	1095	514	1432	223
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**ML1\_A. For the following statement, please select the response that most closely reflects your opinion: The municipality is moving in the right direction to ensure a high quality of life for future generations.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	122	37	45	21	13	22	7	7	58	59	109	14
	8%	10%	9%	4%	6%	8%	3%	4%	6%	12%	8%	7%
Disagree	411	124	127	102	46	72	39	41	219	175	359	52
	26%	34%	26%	22%	21%	25%	20%	21%	22%	34%	27%	26%
Agree	923	193	291	303	148	175	134	133	647	255	799	123
	59%	53%	59%	64%	68%	60%	68%	68%	65%	50%	59%	62%
Strongly agree	96	9	28	46	13	22	18	14	74	21	86	9
	6%	3%	6%	10%	6%	7%	9%	7%	7%	4%	6%	5%
Total	1552	364	491	471	219	291	199	195	998	509	1354	198
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**ML1\_B. For the following statement, please select the response that most closely reflects your opinion: The Mayor is providing good leadership and direction.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	136	52	40	27	17	23	7	12	69	61	120	16
	10%	15%	9%	6%	8%	8%	4%	7%	7%	14%	10%	9%
Disagree	302	81	95	92	30	61	34	26	173	121	265	37
	21%	24%	22%	21%	15%	22%	18%	14%	18%	28%	21%	20%
Agree	783	173	251	225	132	152	107	104	548	213	678	105
	55%	52%	57%	52%	65%	54%	57%	57%	58%	49%	55%	57%
Strongly agree	201	30	53	90	24	43	40	39	154	43	176	25
	14%	9%	12%	21%	12%	15%	21%	22%	16%	10%	14%	14%
Total	1422	334	438	434	202	280	188	181	943	438	1238	184
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**ML1\_C. For the following statement, please select the response that most closely reflects your opinion: Regional Council is providing good leadership and direction.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	142	51	36	31	14	23	9	17	73	61	126	16
	11%	16%	9%	8%	7%	9%	5%	10%	8%	14%	11%	10%
Disagree	410	94	128	132	49	79	59	51	255	142	354	56
	30%	29%	31%	32%	26%	30%	33%	29%	29%	33%	30%	33%
Agree	722	165	232	220	116	147	99	94	501	209	627	94
	54%	51%	56%	54%	62%	56%	56%	53%	57%	48%	53%	55%
Strongly agree	74	14	22	26	10	14	11	13	51	20	70	3
	5%	4%	5%	6%	5%	5%	6%	7%	6%	5%	6%	2%
Total	1347	324	418	410	189	264	178	176	880	431	1177	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**ML1\_D. For the following statement, please select the response that most closely reflects your opinion: I feel adequately represented by my Councillor.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	192	52	57	51	20	29	16	31	105	78	167	25
	14%	17%	14%	12%	10%	11%	9%	17%	12%	19%	14%	14%
Disagree	353	87	110	102	54	70	47	47	236	109	301	52
	26%	28%	26%	25%	28%	27%	25%	26%	26%	27%	26%	28%
Agree	659	153	212	194	97	140	91	74	451	190	562	97
	49%	49%	51%	47%	51%	53%	49%	40%	50%	47%	48%	53%
Strongly agree	142	20	37	68	19	24	32	31	109	28	132	10
	11%	6%	9%	16%	10%	9%	17%	17%	12%	7%	11%	6%
Total	1347	312	417	414	190	262	187	183	901	405	1162	184
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**ML1\_E. For the following statement, please select the response that most closely reflects your opinion: The municipality does a good job of connecting / communicating with the public on key regional and local issues.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	166	59	49	34	19	29	11	22	88	73	146	20
	11%	17%	10%	7%	9%	10%	5%	11%	9%	15%	11%	10%
Disagree	598	130	193	187	77	113	74	73	369	210	519	79
	39%	37%	40%	40%	37%	38%	37%	36%	37%	44%	39%	40%
Agree	677	140	214	216	105	139	96	96	481	176	584	93
	45%	40%	45%	47%	50%	47%	49%	48%	48%	37%	44%	47%
Strongly agree	79	18	21	27	10	13	17	12	55	20	73	6
	5%	5%	4%	6%	5%	4%	9%	6%	5%	4%	6%	3%
Total	1520	347	477	464	211	293	198	202	993	479	1322	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**ML1\_F. For the following statement, please select the response that most closely reflects your opinion: The municipality does a good job of keeping residents informed.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	165	64	54	27	21	24	12	17	78	85	146	19
	10%	18%	11%	6%	9%	8%	6%	8%	8%	17%	11%	9%
Disagree	607	113	193	204	96	122	74	79	406	181	513	94
	38%	31%	39%	43%	44%	41%	37%	38%	40%	36%	37%	45%
Agree	729	169	230	219	88	145	101	101	487	220	641	88
	46%	46%	47%	46%	40%	48%	50%	49%	48%	43%	47%	42%
Strongly agree	79	20	17	28	15	10	15	11	53	22	72	7
	5%	5%	3%	6%	7%	3%	7%	5%	5%	4%	5%	4%
Total	1580	366	494	479	220	300	202	208	1025	508	1372	208
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**ML1\_G. For the following statement, please select the response that most closely reflects your opinion: The municipality's public processes encourage participation and help me feel involved in decisions that impact me as a resident.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	214	58	71	55	32	33	25	26	128	81	182	31
	15%	18%	15%	13%	16%	12%	14%	14%	14%	18%	15%	18%
Disagree	589	142	185	179	83	119	70	70	379	189	516	73
	42%	44%	41%	42%	41%	44%	39%	39%	41%	42%	42%	41%
Agree	543	110	179	174	80	110	74	76	370	161	479	65
	38%	34%	39%	41%	39%	40%	41%	42%	40%	35%	39%	37%
Strongly agree	66	14	21	21	8	10	11	8	41	22	58	7
	5%	4%	5%	5%	4%	4%	6%	4%	5%	5%	5%	4%
Total	1412	323	456	429	202	273	180	180	918	453	1235	177
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**ML1\_H. For the following statement, please select the response that most closely reflects your opinion: The municipality had done a good job of keeping residents informed during the COVID-19 pandemic.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	80	20	19	24	16	17	8	7	53	21	66	14
	5%	5%	4%	5%	7%	5%	4%	3%	5%	4%	5%	7%
Disagree	222	41	64	82	24	48	37	33	149	68	191	31
	14%	11%	13%	17%	10%	16%	18%	17%	14%	13%	14%	15%
Agree	898	204	309	250	120	167	107	108	583	290	774	125
	56%	52%	61%	52%	52%	55%	53%	55%	56%	55%	55%	60%
Strongly agree	412	125	113	122	72	74	48	48	251	146	374	37
	26%	32%	22%	26%	31%	24%	24%	25%	24%	28%	27%	18%
Total	1612	390	506	478	231	305	200	197	1036	526	1405	207
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**ML2. Do you use any of the following to get municipal news or information?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None of the below	520	142	165	111	90	94	55	46	316	180	460	60
	30%	34%	30%	21%	36%	29%	25%	21%	28%	32%	30%	26%
HFX Apps (e.g. HFX Recycles, hfx Alert)	717	112	214	294	88	149	122	126	546	163	614	104
	41%	27%	39%	56%	35%	45%	55%	57%	48%	29%	40%	44%
Facebook (e.g. Halifax Regional Municipality, Halifax Regional Police)	670	167	211	210	103	138	76	70	431	225	576	94
	38%	40%	38%	40%	41%	42%	34%	32%	38%	40%	38%	40%
Twitter (e.g. @hfxgov, @hfxtransit, @hfxfire)	521	108	148	206	57	84	59	74	320	185	464	56
	30%	26%	27%	39%	23%	26%	26%	33%	28%	33%	30%	24%
Instagram (e.g. hfxmoments)	272	66	96	85	34	49	25	31	158	111	246	26
	15%	16%	17%	16%	14%	15%	11%	14%	14%	20%	16%	11%
Councillor social media	312	48	103	121	40	61	63	46	235	66	254	58
	18%	12%	19%	23%	16%	19%	28%	21%	21%	12%	17%	25%
Total	1762	413	555	525	251	329	221	222	1140	568	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**ML3. In the future, I would like to participate in community decision-making using the following methods...**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None – I would prefer not to participate	181	53	42	39	32	36	13	9	112	62	151	30
	10%	13%	8%	7%	13%	11%	6%	4%	10%	11%	10%	13%
Public open houses hosted by HRM staff (in person, post-COVID)	522	124	171	165	80	94	65	76	338	168	462	60
	30%	30%	31%	31%	32%	29%	29%	34%	30%	30%	30%	26%
Online virtual meetings hosted by HRM staff	512	95	170	188	58	81	86	75	332	169	454	58
	29%	23%	31%	36%	23%	25%	39%	34%	29%	30%	30%	25%
Community-led meetings attended by HRM staff	511	121	171	149	78	91	67	73	332	169	440	71
	29%	29%	31%	28%	31%	28%	30%	33%	29%	30%	29%	31%
One-on-one meetings with HRM staff (in person, post-COVID)	197	46	70	59	31	27	21	30	116	74	175	21
	11%	11%	13%	11%	12%	8%	10%	13%	10%	13%	11%	9%
Online surveys	1270	274	424	407	169	239	160	175	826	416	1112	158
	72%	66%	76%	77%	67%	73%	72%	79%	72%	73%	73%	68%
Mail-out surveys	510	130	182	118	70	87	53	49	293	199	445	65
	29%	32%	33%	22%	28%	26%	24%	22%	26%	35%	29%	28%
Social media (e.g. Twitter, Facebook)	491	126	161	155	63	74	57	50	273	206	436	55
	28%	31%	29%	29%	25%	23%	26%	22%	24%	36%	29%	24%
Telephone feedback	139	29	56	37	25	21	20	21	91	40	121	18
	8%	7%	10%	7%	10%	7%	9%	9%	8%	7%	8%	8%
Email feedback	524	112	194	157	69	83	63	86	328	184	477	48
	30%	27%	35%	30%	27%	25%	29%	39%	29%	32%	31%	21%
No confidence in the process	5	2	1			2		1	3	2	5	
	0%	1%	0%			1%		0%	0%	0%	0%	
Other	24	5	6	7	2	3	3	5	13	8	22	2
	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%
Total	1762	413	556	525	252	328	221	222	1141	568	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**ML4. What, if any, are some of the barriers for you to participate in community decision-making?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
I don't have any barriers to participate	449	81	134	154	58	98	70	72	330	107	397	52
	26%	20%	24%	29%	23%	30%	32%	32%	29%	19%	26%	22%
Not interested	176	48	58	40	28	29	21	15	108	61	145	31
	10%	12%	10%	8%	11%	9%	10%	7%	9%	11%	9%	13%
Time	616	146	191	200	82	103	77	63	366	227	534	82
	35%	35%	34%	38%	33%	31%	35%	28%	32%	40%	35%	35%
Work / family or other commitments	544	119	193	170	95	86	75	63	343	181	463	81
	31%	29%	35%	32%	38%	26%	34%	29%	30%	32%	30%	35%
Computer issues – lack of internet connection / unreliable internet / don't use social media / illiterate	45	14	12	6	10	9	5		25	17	30	14
	3%	3%	2%	1%	4%	3%	2%		2%	3%	2%	6%
Lack of information about ongoing projects	659	186	208	169	99	109	66	77	378	257	573	86
	37%	45%	37%	32%	40%	33%	30%	35%	33%	45%	38%	37%
Lack of information about how to participate / not sure how to participate	622	167	214	168	87	91	68	74	345	256	549	73
	35%	41%	39%	32%	35%	28%	31%	33%	30%	45%	36%	32%
Accessibility issues	62	30	16	5	7	8	3	2	21	38	52	10
	4%	7%	3%	1%	3%	3%	1%	1%	2%	7%	3%	4%
I do not feel safe engaging in these processes	67	31	22	7	9	8	4	3	27	33	57	9
	4%	8%	4%	1%	4%	2%	2%	2%	2%	6%	4%	4%
Age / health	15	8	2	2	3	2	1	1	12	3	12	3
	1%	2%	0%	0%	1%	1%	0%	1%	1%	1%	1%	1%
Lack of confidence / trust in process (decisions already made / favour developers)	29	4	6	12	1	8	4	6	20	7	28	1
	2%	1%	1%	2%	0%	2%	2%	3%	2%	1%	2%	0%
COVID restrictions	1			1		1		1	1		1	
	0%			0%		0%		0%	0%		0%	
Other	22	3	12	4	4	2	1	5	14	8	21	1
	1%	1%	2%	1%	2%	1%	0%	2%	1%	1%	1%	1%



**ML4. What, if any, are some of the barriers for you to participate in community decision-making?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Total	1761	413	556	525	250	329	221	222	1140	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**ML5. Do you feel like the municipality provides you the right tools / options to enable you to vote?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	153	46	60	25	21	21	11	20	76	75	136	17
	9%	11%	11%	5%	8%	7%	5%	9%	7%	13%	9%	7%
Yes	1611	368	495	501	230	308	210	203	1066	494	1395	216
	91%	89%	89%	95%	92%	93%	95%	91%	93%	87%	91%	93%
Total	1764	414	555	525	251	329	221	222	1141	568	1531	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**ML6. Did you vote in the 2020 municipal election (for your district Councillor and/or for the Mayor)?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	362	123	117	85	45	42	27	38	172	181	328	34
	21%	30%	21%	16%	18%	13%	12%	17%	15%	32%	21%	15%
Yes	1403	291	439	441	206	287	194	185	971	388	1204	199
	79%	70%	79%	84%	82%	87%	88%	83%	85%	68%	79%	85%
Total	1765	414	556	525	251	329	221	222	1142	569	1532	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**ML7. Why did you not vote?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not aware that there was an election	37 10%	11 9%	16 14%	7 8%	2 5%	2 5%	2 9%	2 5%	13 8%	21 11%	34 10%	3 8%
Not interested / my vote would not have made a difference	65 18%	23 19%	17 15%	17 20%	14 31%	8 18%	6 24%	2 6%	35 20%	26 14%	55 17%	10 28%
Too busy	37 10%	12 9%	12 10%	10 11%	10 22%	2 4%	3 11%	4 10%	18 10%	17 10%	29 9%	8 24%
I did not understand the voting process	25 7%	11 9%	10 8%	3 3%	6 12%	2 5%		3 9%	8 4%	17 10%	21 6%	4 13%
Out of town / away	57 16%	21 17%	21 18%	8 10%	10 23%	5 11%	4 16%	7 19%	29 17%	27 15%	51 16%	6 18%
Not able to vote due to illness / disability	12 3%	8 6%	3 3%		1 3%		1 3%		2 1%	10 5%	11 3%	1 2%
Did not like the candidates / issues	29 8%	12 10%	5 5%	7 8%	5 10%	8 19%	5 18%	3 7%	19 11%	7 4%	24 7%	5 14%
Forgot to vote	22 6%	6 5%	6 5%	7 9%	2 6%	6 14%	1 2%	1 4%	12 7%	10 5%	18 6%	4 11%
Too difficult to vote online	8 2%	3 3%	3 3%	1 1%	3 6%	3 7%		1 3%	5 3%	1 1%	8 2%	
Too difficult to get to the voting station / no polling station close to my home	9 3%	5 4%	4 3%		3 8%		1 2%		4 2%	5 3%	6 2%	3 10%
Religious beliefs	6 2%	2 2%	2 2%		1 3%	1 1%			2 1%	4 2%	6 2%	
Was not eligible to vote	83 23%	25 20%	36 31%	16 19%	5 11%	7 17%	5 19%	13 33%	33 19%	50 28%	78 24%	5 15%
Not on voters list	16 4%	5 4%	5 4%	3 3%	3 6%	1 3%	1 5%	3 9%	8 5%	4 2%	12 4%	4 11%
I did not feel safe voting / participating in the voting process / COVID	6 2%	5 4%	1 1%	1 1%	1 1%		1 2%		1 1%	5 3%	6 2%	

**ML7. Why did you not vote?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Candidate was acclaimed	5 1%	1 1%	1 1%	3 4%				3 9%	3 2%	1 1%	5 1%	
Not enough info on candidates / issues	8 2%	3 2%	4 3%	1 1%		1 3%	1 3%		3 2%	3 2%	8 2%	
No card / info on where to vote	7 2%	2 2%	2 2%	2 3%			2 9%		2 1%	4 2%	5 2%	1 4%
Did not live in area then	18 5%	4 3%	2 2%	9 11%		2 5%	1 4%	1 3%	9 5%	9 5%	17 5%	1 2%
Other	4 1%	2 2%	2 2%	0 1%				0 1%	0 0%	4 2%	4 1%	
<b>Total</b>	<b>362</b> 100%	<b>123</b> 100%	<b>117</b> 100%	<b>85</b> 100%	<b>45</b> 100%	<b>42</b> 100%	<b>27</b> 100%	<b>38</b> 100%	<b>172</b> 100%	<b>181</b> 100%	<b>328</b> 100%	<b>34</b> 100%

Note: Multiple responses accepted

**SI1\_1. Please tell us how satisfied you are with the following service provided by the municipality: Accessibility programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	58 8%	22 11%	21 9%	9 5%	6 6%	4 3%	5 6%	3 4%	21 5%	33 12%	51 8%	8 8%
Dissatisfied	201 27%	58 27%	78 32%	48 25%	28 27%	28 22%	20 23%	7 10%	97 23%	100 35%	177 27%	24 26%
Satisfied	418 57%	117 55%	133 55%	106 55%	57 53%	88 68%	52 59%	50 71%	268 63%	139 48%	362 56%	57 61%
Very satisfied	61 8%	16 8%	10 4%	28 15%	15 14%	9 7%	11 13%	10 15%	42 10%	17 6%	56 9%	5 5%
<b>Total</b>	<b>738</b> 100%	<b>213</b> 100%	<b>242</b> 100%	<b>192</b> 100%	<b>107</b> 100%	<b>130</b> 100%	<b>88</b> 100%	<b>69</b> 100%	<b>428</b> 100%	<b>290</b> 100%	<b>645</b> 100%	<b>93</b> 100%



**SI1\_2. Please tell us how satisfied you are with the following service provided by the municipality: Affordability / free programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	82	30	37	8	7	10	6	4	32	46	78	5
	9%	11%	13%	3%	5%	7%	5%	6%	6%	13%	10%	4%
Dissatisfied	234	79	76	60	37	32	24	13	114	109	200	34
	26%	30%	26%	26%	28%	23%	20%	18%	22%	31%	26%	32%
Satisfied	482	122	157	137	68	89	74	42	310	163	421	61
	54%	47%	54%	60%	52%	65%	62%	57%	61%	46%	54%	57%
Very satisfied	90	30	19	25	20	7	15	14	53	33	83	7
	10%	12%	7%	11%	15%	5%	12%	19%	10%	9%	11%	6%
Total	889	261	288	231	132	138	119	74	509	351	781	107
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_3. Please tell us how satisfied you are with the following service provided by the municipality: Arts and cultural facilities and programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	50	12	19	13	4	2	7	5	23	25	42	9
	4%	5%	5%	3%	3%	1%	4%	3%	3%	6%	4%	6%
Dissatisfied	163	40	55	42	33	26	12	20	101	58	134	29
	13%	15%	13%	11%	20%	12%	8%	13%	13%	14%	13%	20%
Satisfied	875	188	299	278	104	178	119	108	572	284	775	101
	72%	69%	73%	75%	64%	81%	75%	70%	74%	70%	73%	69%
Very satisfied	119	31	35	39	20	14	21	22	75	38	111	8
	10%	11%	8%	11%	13%	6%	13%	14%	10%	9%	10%	5%
Total	1208	271	407	373	161	221	158	154	770	404	1061	146
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_4. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	195	40	58	64	15	32	21	37	127	62	162	33
	16%	14%	14%	16%	9%	14%	12%	22%	16%	15%	15%	20%
Dissatisfied	323	60	101	107	49	51	46	48	224	87	280	43
	26%	22%	25%	27%	29%	23%	27%	28%	28%	21%	26%	26%
Satisfied	616	146	213	189	87	122	83	64	381	224	538	78
	49%	53%	52%	47%	51%	54%	49%	37%	47%	55%	49%	47%
Very satisfied	124	32	37	43	17	21	19	23	82	36	114	10
	10%	11%	9%	11%	10%	9%	11%	14%	10%	9%	10%	6%
Total	1259	277	409	403	169	226	169	173	814	409	1094	165
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_5. Please tell us how satisfied you are with the following service provided by the municipality: Business support services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	56	12	22	19	8	11	3	18	46	10	51	5
	9%	9%	10%	8%	8%	9%	3%	19%	10%	5%	9%	5%
Dissatisfied	136	28	35	53	25	25	14	25	92	40	114	22
	21%	20%	16%	24%	24%	19%	15%	26%	20%	22%	20%	22%
Satisfied	411	91	139	130	56	87	70	44	278	121	341	70
	62%	67%	65%	58%	53%	66%	72%	46%	61%	66%	61%	70%
Very satisfied	54	6	18	22	15	8	10	9	40	11	52	3
	8%	4%	9%	10%	15%	6%	10%	9%	9%	6%	9%	3%
Total	658	137	214	223	104	132	98	95	456	183	558	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_6. Please tell us how satisfied you are with the following service provided by the municipality: Civic events.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	52	17	15	13	9	6	3	9	30	20	43	9
	4%	5%	3%	3%	4%	2%	2%	5%	3%	5%	4%	5%
Dissatisfied	141	35	48	42	18	32	10	23	91	46	114	27
	10%	11%	11%	10%	9%	12%	6%	12%	10%	10%	9%	15%
Satisfied	1035	231	341	314	141	206	133	123	677	327	911	124
	74%	72%	76%	73%	72%	77%	77%	68%	75%	74%	75%	69%
Very satisfied	165	36	43	62	28	25	27	26	108	50	145	20
	12%	11%	10%	14%	14%	9%	15%	14%	12%	11%	12%	11%
Total	1393	319	448	431	196	270	173	180	907	444	1213	180
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_7. Please tell us how satisfied you are with the following service provided by the municipality: Cleanliness.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	141	48	41	30	13	28	10	15	78	59	127	14
	9%	13%	8%	6%	6%	9%	5%	7%	7%	11%	9%	7%
Dissatisfied	331	82	96	98	55	69	38	34	212	108	291	41
	20%	22%	19%	20%	24%	23%	19%	16%	20%	21%	20%	20%
Satisfied	1009	205	348	313	139	182	131	143	664	316	878	131
	62%	54%	67%	64%	61%	61%	64%	68%	64%	60%	62%	65%
Very satisfied	139	42	34	46	23	19	27	18	91	44	124	15
	9%	11%	7%	9%	10%	6%	13%	8%	9%	8%	9%	7%
Total	1620	377	519	489	230	298	206	211	1045	527	1419	201
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_8. Please tell us how satisfied you are with the following service provided by the municipality: Climate action.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	142	49	49	28	16	12	10	20	64	72	131	12
	13%	18%	14%	8%	11%	6%	7%	14%	9%	19%	14%	8%
Dissatisfied	414	112	135	115	59	80	58	37	258	146	360	54
	38%	40%	39%	34%	40%	40%	39%	27%	37%	39%	38%	38%
Satisfied	484	104	142	174	60	97	74	73	338	138	412	72
	44%	38%	41%	52%	41%	49%	49%	52%	48%	37%	43%	50%
Very satisfied	58	12	19	19	13	10	9	9	40	14	52	6
	5%	4%	5%	6%	9%	5%	6%	7%	6%	4%	5%	4%
Total	1098	276	345	336	147	198	152	139	699	369	954	143
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_9. Please tell us how satisfied you are with the following service provided by the municipality: Community beautification / streetscaping.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	101	32	33	23	11	17	11	12	56	41	87	14
	7%	9%	7%	5%	6%	6%	6%	6%	6%	9%	7%	7%
Dissatisfied	329	70	104	104	47	69	36	47	227	86	283	46
	22%	21%	22%	22%	23%	24%	18%	23%	23%	18%	22%	25%
Satisfied	946	215	304	293	128	177	129	129	622	305	835	111
	63%	63%	64%	63%	62%	63%	65%	64%	64%	64%	64%	60%
Very satisfied	117	22	36	44	19	20	22	13	71	41	103	14
	8%	7%	7%	10%	9%	7%	11%	7%	7%	9%	8%	8%
Total	1493	338	478	464	205	283	198	201	976	473	1309	184
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_10. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	218	58	63	50	18	35	22	35	132	73	192	26
	19%	23%	17%	14%	13%	16%	14%	22%	18%	20%	19%	18%
Dissatisfied	395	93	128	121	54	74	58	50	255	128	342	53
	34%	36%	36%	33%	38%	34%	37%	32%	34%	34%	34%	37%
Satisfied	467	92	149	175	62	99	68	63	319	141	407	60
	41%	36%	41%	48%	43%	46%	43%	40%	43%	38%	41%	42%
Very satisfied	68	15	21	20	8	9	9	9	34	31	63	5
	6%	6%	6%	5%	6%	4%	6%	6%	5%	8%	6%	3%
Total	1148	258	361	366	143	216	156	158	740	372	1004	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_11. Please tell us how satisfied you are with the following service provided by the municipality: Community standards.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	122	33	39	26	16	20	10	11	59	55	104	18
	9%	12%	10%	6%	9%	8%	6%	6%	7%	14%	9%	11%
Dissatisfied	263	71	82	81	38	48	37	27	176	85	232	31
	20%	25%	20%	20%	21%	19%	22%	16%	20%	22%	21%	18%
Satisfied	807	161	252	268	111	175	109	119	567	218	692	115
	63%	57%	62%	65%	60%	67%	65%	72%	66%	56%	62%	67%
Very satisfied	96	19	31	35	20	17	12	10	62	31	89	7
	7%	7%	8%	8%	11%	7%	7%	6%	7%	8%	8%	4%
Total	1288	283	404	409	186	260	168	166	864	388	1117	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_12. Please tell us how satisfied you are with the following service provided by the municipality: Diversity and inclusiveness programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	69	21	26	17	12	6	8	7	37	30	60	9
	8%	10%	9%	7%	9%	4%	7%	7%	7%	10%	8%	9%
Dissatisfied	209	50	79	56	26	29	24	22	112	89	181	28
	25%	24%	28%	22%	21%	20%	21%	22%	22%	29%	24%	27%
Satisfied	498	122	153	160	65	101	68	61	318	167	445	53
	59%	59%	54%	63%	54%	69%	60%	60%	61%	56%	60%	52%
Very satisfied	72	14	26	21	19	10	13	12	56	15	60	13
	9%	7%	9%	8%	16%	7%	12%	12%	11%	5%	8%	12%
Total	849	208	284	253	122	147	113	102	523	301	746	103
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_13. Please tell us how satisfied you are with the following service provided by the municipality: Economic development.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	90	32	31	18	13	10	5	13	45	42	81	8
	9%	15%	10%	5%	11%	6%	4%	9%	7%	13%	10%	7%
Dissatisfied	233	63	69	70	25	44	32	29	138	83	202	31
	24%	30%	22%	21%	21%	25%	24%	21%	22%	26%	24%	26%
Satisfied	571	108	183	213	69	109	84	88	388	172	497	74
	59%	52%	59%	64%	58%	62%	62%	62%	62%	55%	59%	61%
Very satisfied	72	5	26	30	13	13	14	11	51	18	65	7
	7%	3%	8%	9%	11%	7%	10%	8%	8%	6%	8%	6%
Total	966	209	308	331	119	177	135	141	621	316	845	121
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_14. Please tell us how satisfied you are with the following service provided by the municipality: Emergency management.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	56	21	21	7	10	7	2	7	29	25	49	7
	5%	7%	6%	2%	6%	3%	2%	5%	4%	6%	5%	4%
Dissatisfied	225	56	72	57	30	45	27	24	128	85	189	36
	19%	20%	20%	15%	18%	20%	18%	16%	17%	22%	18%	23%
Satisfied	802	188	249	267	117	160	106	104	538	248	700	101
	68%	66%	68%	72%	68%	71%	69%	70%	71%	64%	68%	65%
Very satisfied	99	19	24	40	14	14	18	13	63	32	86	13
	8%	7%	6%	11%	8%	6%	12%	9%	8%	8%	8%	8%
Total	1182	284	366	371	171	226	154	148	758	390	1025	157
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_15. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	120	49	37	18	17	8	8	11	55	59	110	9
	11%	17%	11%	6%	11%	4%	5%	8%	8%	16%	11%	6%
Dissatisfied	353	95	122	89	45	66	49	35	205	137	306	47
	32%	34%	35%	27%	30%	31%	32%	24%	29%	37%	32%	31%
Satisfied	592	128	176	205	79	128	93	91	419	160	504	89
	53%	45%	50%	62%	52%	61%	61%	63%	59%	43%	52%	59%
Very satisfied	50	11	17	17	11	8	3	6	30	17	44	5
	4%	4%	5%	5%	7%	4%	2%	4%	4%	5%	5%	4%
Total	1115	283	351	329	152	209	153	144	710	373	965	151
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_16. Please tell us how satisfied you are with the following service provided by the municipality: Fire and rescue response.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	107	40	27	31	16	21	10	11	60	45	86	21
	8%	13%	6%	8%	8%	7%	5%	6%	7%	11%	7%	11%
Dissatisfied	212	43	69	68	29	47	26	17	144	63	174	39
	15%	14%	15%	16%	14%	17%	14%	10%	16%	15%	15%	20%
Satisfied	838	177	284	245	125	176	109	116	572	242	726	112
	61%	56%	64%	59%	62%	63%	60%	65%	62%	58%	61%	57%
Very satisfied	221	54	67	71	32	36	37	33	146	67	196	25
	16%	17%	15%	17%	16%	13%	21%	19%	16%	16%	17%	13%
Total	1378	315	446	416	202	279	181	178	923	417	1182	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_17. Please tell us how satisfied you are with the following service provided by the municipality: Fire prevention activities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	53	14	20	9	8	9	2	7	27	20	40	13
	5%	6%	6%	3%	5%	4%	1%	5%	4%	6%	4%	9%
Dissatisfied	114	28	37	34	17	21	17	7	68	44	97	18
	11%	12%	11%	11%	11%	10%	13%	6%	10%	14%	11%	12%
Satisfied	749	165	246	225	106	168	92	95	501	226	643	106
	72%	70%	73%	72%	71%	77%	70%	73%	74%	69%	72%	71%
Very satisfied	123	28	34	46	18	20	20	21	82	37	111	12
	12%	12%	10%	15%	12%	9%	16%	16%	12%	11%	12%	8%
Total	1040	235	337	315	148	217	131	131	678	327	891	149
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_18. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	71	19	23	19	9	13	5	9	42	25	62	9
	4%	5%	4%	4%	4%	4%	2%	4%	4%	5%	4%	4%
Dissatisfied	170	36	60	49	26	27	21	34	120	48	146	24
	10%	9%	11%	10%	11%	8%	10%	15%	11%	9%	10%	11%
Satisfied	1094	258	346	323	160	215	128	132	709	355	939	155
	64%	65%	65%	63%	64%	66%	60%	59%	63%	67%	63%	69%
Very satisfied	375	86	107	123	53	73	60	46	256	104	338	37
	22%	22%	20%	24%	21%	22%	28%	21%	23%	20%	23%	16%
Total	1711	399	536	514	248	328	215	222	1126	533	1485	225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_19. Please tell us how satisfied you are with the following service provided by the municipality: Halifax public libraries.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	19	11	5	2		1	1	6	10	9	16	3
	1%	3%	1%	1%		0%	1%	3%	1%	2%	1%	2%
Dissatisfied	30	7	12	8	4	6	4	3	16	11	25	6
	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	3%
Satisfied	898	218	293	249	126	174	113	105	575	297	777	121
	58%	60%	58%	55%	60%	61%	56%	53%	58%	58%	57%	64%
Very satisfied	602	129	195	196	79	105	84	85	389	196	542	59
	39%	35%	39%	43%	38%	37%	42%	43%	39%	38%	40%	31%
Total	1550	364	505	455	209	285	202	199	990	513	1360	190
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI1\_20. Please tell us how satisfied you are with the following service provided by the municipality: Parking services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	266	78	94	53	38	47	23	24	144	113	240	27
	18%	24%	20%	11%	19%	17%	12%	12%	15%	25%	19%	15%
Dissatisfied	370	87	109	114	59	67	52	39	246	114	322	48
	25%	27%	24%	24%	30%	24%	27%	19%	25%	25%	25%	28%
Satisfied	709	136	222	254	80	148	98	119	497	201	622	87
	48%	43%	48%	54%	40%	52%	51%	58%	51%	44%	48%	50%
Very satisfied	123	18	37	51	21	22	19	25	89	29	111	12
	8%	6%	8%	11%	10%	8%	10%	12%	9%	6%	9%	7%
Total	1469	319	463	472	197	284	193	207	975	457	1295	174
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_21. Please tell us how satisfied you are with the following service provided by the municipality: Parks, greenspaces, and trails.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	39	12	15	8	3	3	6	8	20	19	37	3
	2%	3%	3%	2%	1%	1%	3%	4%	2%	3%	2%	1%
Dissatisfied	123	26	32	43	21	19	19	17	89	25	100	23
	7%	7%	6%	8%	9%	6%	9%	8%	8%	5%	7%	11%
Satisfied	1133	253	368	331	165	215	136	144	735	365	975	159
	67%	66%	68%	65%	70%	68%	63%	66%	67%	68%	66%	73%
Very satisfied	388	91	125	130	47	81	56	51	253	125	356	32
	23%	24%	23%	25%	20%	26%	26%	23%	23%	23%	24%	15%
Total	1684	382	540	512	236	317	217	219	1097	533	1468	216
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_22. Please tell us how satisfied you are with the following service provided by the municipality: Playgrounds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	22	7	6	7	1	2	2	6	11	11	20	2
	2%	3%	2%	2%	1%	1%	1%	4%	1%	3%	2%	1%
Dissatisfied	103	18	40	32	18	13	20	14	73	26	87	17
	8%	6%	10%	8%	10%	5%	11%	8%	9%	7%	8%	10%
Satisfied	930	209	303	288	136	185	125	121	628	282	806	124
	73%	73%	72%	72%	73%	76%	70%	70%	73%	74%	73%	76%
Very satisfied	216	51	70	73	31	44	31	31	147	63	196	19
	17%	18%	17%	18%	17%	18%	17%	18%	17%	17%	18%	12%
Total	1271	286	420	400	186	245	177	172	859	382	1109	162
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_23. Please tell us how satisfied you are with the following service provided by the municipality: Police services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	249	89	75	65	23	36	16	14	104	135	228	20
	16%	25%	15%	14%	10%	12%	8%	8%	10%	28%	17%	10%
Dissatisfied	240	54	81	72	43	40	23	26	155	82	211	29
	16%	15%	17%	16%	19%	13%	12%	14%	15%	17%	16%	14%
Satisfied	855	170	279	264	121	193	128	116	605	223	718	137
	56%	48%	57%	57%	54%	64%	64%	62%	60%	46%	54%	67%
Very satisfied	196	43	52	66	38	35	33	30	143	47	176	19
	13%	12%	11%	14%	17%	12%	17%	16%	14%	10%	13%	9%
Total	1540	356	488	466	225	304	200	186	1006	487	1334	206
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_24. Please tell us how satisfied you are with the following service provided by the municipality: Public engagement.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	120	33	38	29	21	23	10	16	77	36	100	19
	11%	13%	12%	8%	15%	12%	6%	10%	11%	10%	11%	15%
Dissatisfied	335	93	95	97	45	51	45	46	209	115	297	38
	31%	36%	29%	27%	32%	27%	28%	30%	30%	33%	31%	30%
Satisfied	546	111	172	202	62	104	92	79	362	169	480	67
	51%	43%	53%	57%	43%	55%	58%	53%	52%	49%	51%	52%
Very satisfied	78	18	21	24	14	11	12	10	47	27	73	5
	7%	7%	6%	7%	10%	6%	8%	7%	7%	8%	8%	4%
Total	1079	256	326	352	142	188	159	151	695	348	949	129
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_25. Please tell us how satisfied you are with the following service provided by the municipality: Public transit - conventional bus & ferry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	128	44	44	31	7	16	19	15	60	65	109	19
	9%	13%	10%	7%	4%	6%	11%	9%	7%	13%	9%	13%
Dissatisfied	317	73	88	100	46	66	32	41	212	84	270	48
	23%	21%	20%	24%	25%	26%	19%	24%	25%	17%	22%	32%
Satisfied	816	179	277	247	112	151	104	95	513	285	740	76
	58%	52%	62%	60%	60%	60%	61%	55%	59%	58%	59%	51%
Very satisfied	138	47	35	38	21	19	16	22	77	57	131	7
	10%	14%	8%	9%	11%	8%	9%	12%	9%	12%	11%	5%
Total	1399	343	443	415	186	253	171	173	862	491	1249	150
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_26. Please tell us how satisfied you are with the following service provided by the municipality: Public transit - Access-A-Bus.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	60	21	23	9	8	9	7	7	33	24	51	9
	12%	13%	14%	7%	9%	10%	11%	13%	11%	12%	11%	15%
Dissatisfied	67	18	20	21	12	14	8	8	47	20	59	8
	13%	11%	12%	16%	14%	16%	13%	15%	16%	10%	13%	13%
Satisfied	315	92	103	83	56	57	37	29	185	122	278	38
	61%	57%	64%	64%	64%	66%	59%	55%	62%	61%	61%	63%
Very satisfied	72	29	15	16	12	7	10	9	36	33	67	5
	14%	18%	10%	13%	13%	8%	17%	17%	12%	17%	15%	8%
Total	515	161	162	129	87	86	62	54	300	200	455	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_27. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	142	43	51	31	12	19	18	19	71	67	119	23
	11%	13%	12%	8%	7%	8%	11%	12%	9%	14%	10%	16%
Dissatisfied	321	75	88	110	46	63	42	35	211	93	280	40
	24%	23%	21%	27%	25%	27%	25%	22%	26%	19%	23%	29%
Satisfied	785	177	263	242	108	143	92	93	483	286	714	71
	58%	54%	62%	59%	59%	60%	55%	59%	59%	59%	59%	50%
Very satisfied	103	36	24	24	17	13	15	12	58	40	96	7
	8%	11%	6%	6%	9%	5%	9%	7%	7%	8%	8%	5%
Total	1351	331	426	406	184	237	167	158	823	486	1209	142
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_28. Please tell us how satisfied you are with the following service provided by the municipality: Public washrooms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	162	49	52	42	24	24	17	15	86	66	139	23
	13%	16%	13%	11%	14%	10%	11%	10%	11%	15%	13%	14%
Dissatisfied	451	105	138	139	55	77	60	58	269	168	384	67
	36%	35%	34%	37%	33%	33%	38%	37%	35%	39%	35%	43%
Satisfied	570	130	201	177	72	120	69	75	371	184	510	61
	46%	43%	49%	47%	43%	52%	44%	48%	48%	42%	47%	39%
Very satisfied	61	15	19	15	16	9	10	8	43	15	54	7
	5%	5%	5%	4%	9%	4%	7%	5%	6%	3%	5%	4%
Total	1245	300	411	373	166	231	156	156	769	434	1087	158
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_29. Please tell us how satisfied you are with the following service provided by the municipality: Indoor recreation facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	52	14	15	19	3	9	4	13	32	17	38	14
	4%	5%	4%	5%	2%	3%	2%	7%	4%	4%	3%	8%
Dissatisfied	158	40	55	40	27	26	23	22	100	52	121	37
	12%	14%	13%	9%	15%	10%	13%	12%	11%	13%	11%	21%
Satisfied	966	205	311	316	121	204	129	120	648	290	857	108
	73%	70%	74%	75%	66%	77%	71%	69%	74%	73%	75%	62%
Very satisfied	140	32	41	47	32	24	24	19	96	39	124	16
	11%	11%	10%	11%	18%	9%	13%	11%	11%	10%	11%	9%
Total	1316	292	421	422	183	263	180	173	877	398	1141	175
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_30. Please tell us how satisfied you are with the following service provided by the municipality: Outdoor recreation facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	43	11	16	12	5	8	5	7	27	15	31	12
	3%	4%	4%	3%	3%	3%	3%	4%	3%	4%	3%	7%
Dissatisfied	156	38	42	55	19	35	15	27	108	43	117	40
	12%	13%	10%	13%	11%	13%	8%	14%	12%	11%	10%	22%
Satisfied	959	201	319	306	122	193	127	127	638	291	850	109
	72%	70%	74%	71%	70%	74%	71%	68%	72%	72%	74%	62%
Very satisfied	169	38	55	57	29	24	31	25	111	55	153	16
	13%	13%	13%	13%	16%	9%	18%	14%	13%	14%	13%	9%
Total	1327	288	431	431	174	261	178	186	884	403	1150	177
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_31. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	26	6	8	8	4	3	2	7	16	6	18	8
	3%	3%	3%	3%	3%	2%	1%	6%	3%	3%	2%	6%
Dissatisfied	108	20	44	31	9	24	13	17	70	34	82	27
	12%	11%	15%	10%	7%	13%	10%	14%	11%	14%	11%	20%
Satisfied	647	138	211	214	97	140	99	74	466	171	559	88
	72%	72%	71%	73%	73%	76%	72%	63%	73%	71%	73%	66%
Very satisfied	118	27	34	42	23	16	23	21	84	29	106	11
	13%	14%	11%	14%	17%	9%	17%	18%	13%	12%	14%	8%
Total	899	192	297	295	134	183	138	119	636	240	765	134
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_32. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	125	35	41	32	15	16	17	11	69	50	107	18
	8%	9%	8%	6%	7%	6%	8%	5%	7%	9%	7%	11%
Dissatisfied	371	91	103	115	27	74	42	57	218	137	332	39
	23%	25%	20%	24%	12%	25%	21%	26%	21%	25%	23%	23%
Satisfied	991	206	348	300	160	183	117	129	661	313	889	102
	62%	56%	67%	62%	73%	63%	59%	60%	65%	58%	62%	61%
Very satisfied	123	35	31	39	17	17	24	18	76	40	116	8
	8%	10%	6%	8%	8%	6%	12%	8%	7%	7%	8%	5%
Total	1611	365	524	486	220	290	200	214	1023	539	1444	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_33. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	210	63	65	47	28	28	23	25	107	90	169	41
	12%	16%	12%	9%	12%	9%	11%	11%	10%	17%	11%	19%
Dissatisfied	564	102	185	185	73	118	74	82	384	165	481	83
	33%	26%	34%	36%	30%	37%	34%	37%	35%	30%	32%	38%
Satisfied	854	200	275	254	129	161	106	105	568	263	762	92
	50%	51%	51%	50%	54%	50%	49%	47%	51%	48%	51%	42%
Very satisfied	80	28	17	27	11	17	12	11	53	25	76	4
	5%	7%	3%	5%	5%	5%	5%	5%	5%	5%	5%	2%
Total	1708	392	542	513	241	324	214	222	1112	543	1488	220
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_34. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	321	68	107	100	41	57	40	36	194	118	282	40
	20%	18%	21%	20%	18%	18%	20%	16%	18%	22%	20%	20%
Dissatisfied	630	128	204	194	79	130	80	85	428	183	554	77
	38%	35%	39%	38%	35%	42%	40%	39%	40%	34%	38%	39%
Satisfied	627	153	197	192	98	113	74	90	406	207	548	79
	38%	41%	38%	38%	43%	36%	37%	41%	38%	39%	38%	40%
Very satisfied	61	21	12	19	10	11	8	6	35	23	58	3
	4%	6%	2%	4%	4%	4%	4%	3%	3%	4%	4%	1%
Total	1639	370	521	505	228	311	202	217	1062	530	1441	198
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_35. Please tell us how satisfied you are with the following service provided by the municipality: Road safety.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	213	50	60	72	23	39	25	28	130	73	188	25
	13%	13%	12%	14%	10%	13%	12%	13%	12%	14%	13%	12%
Dissatisfied	472	99	148	152	55	87	63	68	308	148	411	61
	29%	26%	28%	31%	24%	28%	31%	31%	29%	28%	28%	30%
Satisfied	875	206	289	245	126	164	100	114	563	289	769	106
	53%	54%	55%	49%	56%	54%	49%	52%	53%	54%	53%	53%
Very satisfied	92	29	26	28	22	15	18	9	65	25	83	9
	6%	8%	5%	6%	10%	5%	9%	4%	6%	5%	6%	5%
Total	1652	383	523	497	226	305	206	219	1066	535	1450	202
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI1\_36. Please tell us how satisfied you are with the following service provided by the municipality: Urban forestry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	93	27	18	33	9	12	13	17	53	37	86	7
	7%	8%	4%	8%	5%	4%	7%	9%	6%	8%	7%	4%
Dissatisfied	251	56	82	66	39	47	40	36	171	68	217	34
	18%	17%	18%	15%	20%	17%	21%	20%	19%	15%	17%	22%
Satisfied	958	214	315	292	122	192	112	122	618	320	855	103
	67%	66%	69%	67%	63%	71%	59%	65%	67%	69%	67%	66%
Very satisfied	124	25	43	42	25	19	24	12	80	38	113	11
	9%	8%	9%	10%	13%	7%	13%	6%	9%	8%	9%	7%
Total	1427	323	459	434	195	269	188	186	921	462	1271	156
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI1\_37. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	208	61	63	54	28	29	19	26	110	89	183	25
	12%	16%	12%	11%	11%	9%	9%	12%	10%	17%	12%	11%
Dissatisfied	415	106	108	125	55	78	53	42	263	138	351	64
	25%	28%	20%	24%	23%	24%	24%	19%	23%	26%	24%	29%
Satisfied	936	181	328	287	145	198	118	130	659	258	817	120
	55%	48%	61%	56%	59%	60%	55%	59%	59%	49%	55%	55%
Very satisfied	131	31	42	47	17	22	27	22	88	39	121	10
	8%	8%	8%	9%	7%	7%	12%	10%	8%	7%	8%	5%
Total	1691	379	541	513	246	327	216	220	1119	524	1473	219
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI2. Overall, how satisfied are you with the delivery of all the services provided by the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	40	16	12	5	2	4	3	3	15	19	35	5
	2%	4%	2%	1%	1%	1%	2%	1%	1%	3%	2%	2%
Dissatisfied	280	70	81	82	33	56	26	37	164	105	240	40
	16%	18%	15%	16%	14%	17%	12%	17%	15%	19%	16%	18%
Satisfied	1286	283	424	388	192	240	171	164	864	392	1118	168
	76%	72%	78%	76%	80%	74%	80%	76%	78%	72%	75%	77%
Very satisfied	94	27	24	35	13	23	14	13	64	26	89	5
	6%	7%	4%	7%	6%	7%	7%	6%	6%	5%	6%	2%
Total	1700	395	540	511	241	324	214	217	1107	542	1482	218
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_1. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Accessibility programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	666	188	218	182	87	106	79	53	368	284	592	74
	38%	46%	39%	35%	35%	32%	36%	24%	32%	50%	39%	32%
Maintain service levels	1006	206	310	315	154	204	126	153	708	264	864	142
	57%	50%	56%	60%	62%	62%	57%	69%	62%	47%	57%	61%
Reduce service levels	86	17	27	28	8	17	17	17	60	19	70	16
	5%	4%	5%	5%	3%	5%	7%	7%	5%	3%	5%	7%
Total	1758	411	555	525	249	327	221	222	1137	567	1526	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_2. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Affordability / free programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	739	218	251	197	98	115	75	53	399	326	672	67
	42%	53%	45%	37%	39%	35%	34%	24%	35%	57%	44%	29%
Maintain service levels	904	174	276	283	135	184	123	150	650	219	755	148
	51%	42%	50%	54%	54%	56%	56%	67%	57%	39%	49%	64%
Reduce service levels	119	20	29	45	16	29	23	19	90	23	101	17
	7%	5%	5%	9%	7%	9%	10%	9%	8%	4%	7%	8%
Total	1761	412	556	525	250	328	221	222	1139	568	1528	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_3. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	299	87	113	67	48	39	29	25	157	129	263	36
	17%	21%	20%	13%	19%	12%	13%	11%	14%	23%	17%	15%
Maintain service levels	1180	247	374	371	159	220	152	163	784	366	1030	149
	67%	60%	67%	71%	64%	67%	69%	73%	69%	65%	67%	64%
Reduce service levels	282	78	68	88	43	69	41	35	199	71	234	48
	16%	19%	12%	17%	17%	21%	18%	16%	17%	13%	15%	20%
Total	1760	411	556	525	250	328	221	222	1140	566	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_4. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	470	96	156	167	55	65	64	66	282	171	424	46
	27%	23%	28%	32%	22%	20%	29%	30%	25%	30%	28%	20%
Maintain service levels	786	200	260	212	119	127	94	87	491	278	696	90
	45%	49%	47%	40%	47%	39%	43%	39%	43%	49%	46%	39%
Reduce service levels	504	114	140	145	77	136	63	69	367	116	408	96
	29%	28%	25%	28%	31%	41%	28%	31%	32%	21%	27%	41%
Total	1760	410	556	525	251	328	221	222	1140	565	1527	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_5. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	190	52	63	52	27	30	22	39	122	65	173	17
	11%	13%	11%	10%	11%	9%	10%	18%	11%	11%	11%	7%
Maintain service levels	1305	277	427	402	180	262	162	149	863	409	1126	179
	74%	68%	77%	76%	72%	80%	73%	67%	76%	72%	74%	77%
Reduce service levels	262	80	65	72	42	37	37	34	154	91	227	36
	15%	20%	12%	14%	17%	11%	17%	15%	14%	16%	15%	15%
Total	1757	409	555	525	250	328	220	222	1139	564	1526	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_6. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Civic events.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	174	59	55	40	21	23	21	18	92	77	150	24
	10%	14%	10%	8%	8%	7%	10%	8%	8%	14%	10%	10%
Maintain service levels	1073	236	341	329	157	205	138	132	704	339	931	143
	61%	58%	61%	63%	63%	63%	62%	59%	62%	60%	61%	61%
Reduce service levels	512	115	160	157	72	99	62	72	343	151	446	66
	29%	28%	29%	30%	29%	30%	28%	32%	30%	27%	29%	28%
Total	1760	410	556	525	250	328	221	222	1139	566	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_7. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Cleanliness.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	486	125	162	134	55	88	61	48	285	186	422	64
	28%	31%	29%	25%	22%	27%	28%	22%	25%	33%	28%	28%
Maintain service levels	1225	266	382	378	190	233	153	167	822	363	1063	162
	70%	65%	69%	72%	76%	71%	69%	75%	72%	64%	70%	70%
Reduce service levels	49	19	12	14	5	6	7	8	32	17	43	6
	3%	5%	2%	3%	2%	2%	3%	4%	3%	3%	3%	3%
Total	1760	410	556	525	250	328	221	222	1139	566	1527	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_8. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Climate action.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	993	244	340	287	123	183	119	105	596	372	879	114
	56%	60%	61%	55%	49%	56%	54%	47%	52%	66%	58%	49%
Maintain service levels	661	143	183	207	107	127	88	101	473	165	557	104
	38%	35%	33%	39%	43%	39%	40%	46%	41%	29%	36%	45%
Reduce service levels	105	22	33	32	21	18	14	16	71	27	91	15
	6%	5%	6%	6%	8%	5%	6%	7%	6%	5%	6%	6%
Total	1759	409	556	525	251	328	221	222	1141	564	1526	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_9. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification / streetscaping.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	392	97	128	126	49	62	55	50	233	146	348	44
	22%	24%	23%	24%	19%	19%	25%	22%	20%	26%	23%	19%
Maintain service levels	1117	258	352	328	159	212	136	135	726	359	964	153
	63%	63%	63%	62%	64%	65%	61%	61%	64%	63%	63%	66%
Reduce service levels	252	57	76	72	43	54	30	38	181	62	217	35
	14%	14%	14%	14%	17%	16%	14%	17%	16%	11%	14%	15%
Total	1761	412	555	525	250	328	221	222	1140	567	1529	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI3\_10. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / land use planning and approvals.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	452	115	160	120	63	69	59	51	265	175	394	58
	26%	28%	29%	23%	25%	21%	27%	23%	23%	31%	26%	25%
Maintain service levels	1160	262	355	363	170	225	139	150	769	355	1009	151
	66%	64%	64%	69%	68%	69%	63%	68%	67%	63%	66%	65%
Reduce service levels	147	33	41	42	18	34	23	21	105	36	123	24
	8%	8%	7%	8%	7%	10%	10%	10%	9%	6%	8%	10%
Total	1759	410	556	525	250	328	221	222	1139	565	1526	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_11. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community standards.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	247	63	81	69	43	46	29	25	156	86	221	26
	14%	15%	15%	13%	17%	14%	13%	11%	14%	15%	14%	11%
Maintain service levels	1309	288	410	398	181	255	176	166	861	406	1127	182
	74%	70%	74%	76%	72%	78%	79%	74%	75%	72%	74%	78%
Reduce service levels	206	62	65	59	28	28	17	31	124	75	181	25
	12%	15%	12%	11%	11%	9%	8%	14%	11%	13%	12%	11%
Total	1762	412	556	525	251	329	221	222	1141	567	1530	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_12. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Diversity and inclusiveness programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	564	139	197	170	74	85	53	55	316	232	503	61
	32%	34%	35%	32%	30%	26%	24%	25%	28%	41%	33%	26%
Maintain service levels	949	225	289	275	136	181	137	121	638	282	828	121
	54%	55%	52%	52%	54%	55%	62%	54%	56%	50%	54%	52%
Reduce service levels	246	48	70	80	41	62	30	47	185	52	196	50
	14%	12%	13%	15%	16%	19%	14%	21%	16%	9%	13%	22%
Total	1759	411	556	525	251	328	221	222	1140	566	1527	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_13. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	532	125	182	164	62	100	65	67	328	193	472	61
	30%	30%	33%	31%	25%	31%	29%	30%	29%	34%	31%	26%
Maintain service levels	1037	238	324	306	160	192	129	128	684	319	889	148
	59%	58%	58%	58%	64%	59%	58%	58%	60%	56%	58%	64%
Reduce service levels	190	48	48	55	28	35	27	27	127	54	166	24
	11%	12%	9%	10%	11%	11%	12%	12%	11%	10%	11%	10%
Total	1759	412	555	525	251	327	221	222	1139	566	1527	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_14. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency management.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	538	149	182	135	70	87	57	53	310	211	481	58
	31%	36%	33%	26%	28%	26%	26%	24%	27%	37%	31%	25%
Maintain service levels	1172	248	361	380	173	235	157	158	797	343	1005	167
	67%	60%	65%	72%	69%	71%	71%	71%	70%	61%	66%	72%
Reduce service levels	49	15	11	9	8	7	7	11	33	12	42	6
	3%	4%	2%	2%	3%	2%	3%	5%	3%	2%	3%	3%
Total	1759	412	555	525	250	328	221	222	1139	566	1528	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_15. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	835	203	288	239	106	139	108	79	486	325	738	97
	47%	49%	52%	46%	42%	42%	49%	36%	43%	57%	48%	42%
Maintain service levels	847	193	240	269	129	176	107	130	601	222	726	121
	48%	47%	43%	51%	51%	53%	48%	58%	53%	39%	47%	52%
Reduce service levels	79	17	28	17	17	14	7	14	54	20	65	15
	4%	4%	5%	3%	7%	4%	3%	6%	5%	4%	4%	6%
Total	1761	412	556	525	251	328	221	222	1141	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_16. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire and rescue response.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	621	169	196	165	81	117	62	52	371	238	530	91
	35%	41%	35%	31%	32%	36%	28%	23%	32%	42%	35%	39%
Maintain service levels	1112	238	357	348	166	210	153	164	752	322	975	137
	63%	58%	64%	66%	66%	64%	69%	74%	66%	57%	64%	59%
Reduce service levels	29	6	3	12	4	2	6	6	19	6	24	4
	2%	1%	0%	2%	2%	1%	3%	3%	2%	1%	2%	2%
Total	1761	413	556	525	251	329	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_17. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire prevention activities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	248	72	80	62	32	41	24	18	133	111	213	35
	14%	18%	14%	12%	13%	12%	11%	8%	12%	20%	14%	15%
Maintain service levels	1419	328	452	430	210	272	182	183	941	435	1239	179
	81%	80%	81%	82%	84%	83%	82%	82%	83%	77%	81%	77%
Reduce service levels	94	11	24	33	9	16	15	22	67	20	76	18
	5%	3%	4%	6%	4%	5%	7%	10%	6%	4%	5%	8%
Total	1761	412	556	525	251	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_18. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	302	73	101	86	35	49	33	35	176	120	269	32
	17%	18%	18%	16%	14%	15%	15%	16%	15%	21%	18%	14%
Maintain service levels	1431	331	448	429	210	277	183	185	949	434	1239	192
	81%	80%	81%	82%	83%	84%	83%	83%	83%	77%	81%	82%
Reduce service levels	29	8	6	10	6	3	5	2	16	13	20	9
	2%	2%	1%	2%	2%	1%	2%	1%	1%	2%	1%	4%
Total	1761	412	556	525	251	328	221	222	1141	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_19. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Halifax public libraries.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	268	73	99	67	28	44	29	22	138	121	244	24
	15%	18%	18%	13%	11%	13%	13%	10%	12%	21%	16%	10%
Maintain service levels	1342	300	421	407	195	243	170	175	883	421	1159	183
	76%	73%	76%	78%	78%	74%	77%	79%	77%	74%	76%	79%
Reduce service levels	150	38	36	51	27	41	22	25	119	25	124	26
	9%	9%	6%	10%	11%	12%	10%	11%	10%	4%	8%	11%
Total	1760	411	556	525	250	328	221	222	1140	566	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_20. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	254	72	86	71	33	34	25	27	134	118	234	20
	14%	18%	16%	14%	13%	10%	11%	12%	12%	21%	15%	9%
Maintain service levels	1085	227	339	347	154	214	146	144	741	309	938	146
	62%	56%	61%	66%	62%	65%	66%	65%	65%	55%	62%	63%
Reduce service levels	417	108	130	107	64	79	50	51	264	137	352	65
	24%	27%	23%	20%	25%	24%	23%	23%	23%	24%	23%	28%
Total	1755	408	556	525	250	327	221	222	1139	563	1524	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_21. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, greenspaces, and trails.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	556	136	182	175	61	85	74	76	326	211	495	61
	32%	33%	33%	33%	24%	26%	34%	34%	29%	37%	32%	26%
Maintain service levels	1150	259	361	336	177	231	142	140	776	342	990	160
	65%	63%	65%	64%	70%	70%	64%	63%	68%	60%	65%	69%
Reduce service levels	55	16	13	13	14	12	5	7	37	13	43	12
	3%	4%	2%	3%	5%	4%	2%	3%	3%	2%	3%	5%
Total	1761	412	556	525	251	328	221	222	1140	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI3\_22. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Playgrounds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	275	72	97	87	24	43	36	45	166	106	244	31
	16%	18%	18%	17%	10%	13%	16%	20%	15%	19%	16%	13%
Maintain service levels	1394	308	439	415	210	270	170	166	917	433	1208	185
	79%	75%	79%	79%	84%	82%	77%	75%	81%	77%	79%	80%
Reduce service levels	89	28	19	22	15	15	15	11	55	27	72	17
	5%	7%	3%	4%	6%	4%	7%	5%	5%	5%	5%	7%
Total	1758	409	556	525	249	328	221	222	1138	566	1525	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_23. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	347	99	98	92	55	71	31	43	223	113	300	47
	20%	24%	18%	18%	22%	22%	14%	19%	20%	20%	20%	20%
Maintain service levels	1028	199	330	321	151	215	150	143	724	270	880	148
	58%	48%	59%	61%	60%	65%	68%	64%	63%	48%	58%	64%
Reduce service levels	386	115	127	112	45	42	40	36	193	184	348	37
	22%	28%	23%	21%	18%	13%	18%	16%	17%	32%	23%	16%
Total	1761	412	556	525	251	328	221	222	1140	567	1528	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_24. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public engagement.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	335	97	122	75	44	47	40	37	187	138	291	44
	19%	24%	22%	14%	18%	14%	18%	17%	16%	24%	19%	19%
Maintain service levels	1232	274	373	397	178	234	151	157	810	385	1078	154
	70%	67%	67%	76%	71%	71%	68%	71%	71%	68%	71%	66%
Reduce service levels	192	40	61	53	29	46	30	28	143	43	157	35
	11%	10%	11%	10%	11%	14%	14%	13%	13%	8%	10%	15%
Total	1759	411	556	525	251	327	221	222	1139	566	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_25. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - conventional bus & ferry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	586	160	200	158	64	87	70	57	322	245	524	61
	33%	39%	36%	30%	26%	27%	32%	26%	28%	43%	34%	26%
Maintain service levels	1104	240	342	335	173	224	137	153	762	310	948	155
	63%	58%	62%	64%	69%	68%	62%	69%	67%	55%	62%	67%
Reduce service levels	69	11	12	32	13	16	13	12	55	11	54	16
	4%	3%	2%	6%	5%	5%	6%	5%	5%	2%	4%	7%
Total	1759	411	555	525	250	328	221	222	1139	566	1526	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_26. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit - Access-A-Bus.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	400	117	136	106	50	53	35	26	204	186	361	39
	23%	29%	24%	20%	20%	16%	16%	12%	18%	33%	24%	17%
Maintain service levels	1298	278	408	400	190	259	177	188	893	364	1113	185
	74%	68%	73%	76%	76%	79%	80%	85%	78%	65%	73%	79%
Reduce service levels	57	11	12	19	9	16	9	8	42	12	47	10
	3%	3%	2%	4%	4%	5%	4%	4%	4%	2%	3%	4%
Total	1754	406	555	525	250	328	221	222	1139	562	1521	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_27. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Overall transit service.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	631	163	213	181	75	90	75	66	358	253	561	70
	36%	40%	38%	34%	30%	27%	34%	30%	31%	45%	37%	30%
Maintain service levels	1070	236	334	317	165	224	136	142	732	305	918	152
	61%	58%	60%	60%	66%	68%	61%	64%	64%	54%	60%	65%
Reduce service levels	58	10	9	27	10	14	11	14	49	7	47	11
	3%	3%	2%	5%	4%	4%	5%	6%	4%	1%	3%	5%
Total	1758	409	556	525	250	328	221	222	1139	565	1525	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_28. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public washrooms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	563	146	172	165	69	89	72	67	324	221	491	72
	32%	36%	31%	31%	28%	27%	32%	30%	28%	39%	32%	31%
Maintain service levels	1136	248	366	348	173	229	139	147	776	328	985	150
	65%	60%	66%	66%	69%	70%	63%	66%	68%	58%	65%	65%
Reduce service levels	60	17	17	11	8	10	11	8	40	16	50	10
	3%	4%	3%	2%	3%	3%	5%	4%	4%	3%	3%	4%
Total	1758	410	555	525	250	328	221	222	1139	565	1526	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_29. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Indoor recreation facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	365	81	115	127	40	58	57	63	243	114	304	61
	21%	20%	21%	24%	16%	18%	26%	28%	21%	20%	20%	26%
Maintain service levels	1297	302	418	373	196	257	147	148	838	420	1141	156
	74%	74%	75%	71%	78%	78%	67%	67%	74%	74%	75%	67%
Reduce service levels	98	27	23	25	15	13	17	12	59	32	82	16
	6%	7%	4%	5%	6%	4%	8%	5%	5%	6%	5%	7%
Total	1759	410	556	525	251	328	221	222	1140	566	1526	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_30. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Outdoor recreation facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	352	79	124	120	41	62	49	53	226	121	292	60
	20%	19%	22%	23%	16%	19%	22%	24%	20%	21%	19%	26%
Maintain service levels	1301	306	405	377	196	249	156	154	850	409	1147	154
	74%	74%	73%	72%	78%	76%	71%	69%	75%	72%	75%	66%
Reduce service levels	108	26	27	28	14	16	16	16	64	37	89	19
	6%	6%	5%	5%	6%	5%	7%	7%	6%	6%	6%	8%
Total	1761	412	556	525	251	328	221	222	1140	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_31. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	295	70	99	99	29	55	41	42	190	98	238	56
	17%	17%	18%	19%	12%	17%	18%	19%	17%	17%	16%	24%
Maintain service levels	1320	302	415	389	204	246	162	156	859	425	1166	154
	75%	73%	75%	74%	81%	75%	73%	70%	75%	75%	76%	66%
Reduce service levels	145	40	40	37	18	26	18	25	90	44	123	22
	8%	10%	7%	7%	7%	8%	8%	11%	8%	8%	8%	10%
Total	1760	412	555	525	251	327	221	222	1140	567	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_32. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	481	142	139	130	52	70	59	47	259	208	436	45
	27%	34%	25%	25%	21%	21%	27%	21%	23%	37%	29%	19%
Maintain service levels	1227	260	402	377	189	249	149	166	841	351	1053	174
	70%	63%	72%	72%	75%	76%	67%	75%	74%	62%	69%	75%
Reduce service levels	53	11	15	18	10	9	13	10	40	8	39	14
	3%	3%	3%	3%	4%	3%	6%	4%	4%	1%	3%	6%
Total	1761	412	556	525	251	328	221	222	1141	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_33. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	717	182	231	194	94	141	89	75	444	253	608	109
	41%	44%	41%	37%	37%	43%	40%	34%	39%	45%	40%	47%
Maintain service levels	1011	226	315	321	156	184	128	146	683	298	892	119
	57%	55%	57%	61%	62%	56%	58%	66%	60%	53%	58%	51%
Reduce service levels	33	3	10	10	2	4	4	1	14	15	28	5
	2%	1%	2%	2%	1%	1%	2%	1%	1%	3%	2%	2%
Total	1761	412	556	525	251	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_34. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	696	150	237	224	75	125	99	83	439	245	617	79
	40%	37%	43%	43%	30%	38%	45%	37%	38%	43%	40%	34%
Maintain service levels	943	231	290	268	154	181	104	114	610	299	810	134
	54%	56%	52%	51%	61%	55%	47%	51%	53%	53%	53%	57%
Reduce service levels	121	30	28	33	21	23	18	25	92	22	101	20
	7%	7%	5%	6%	9%	7%	8%	11%	8%	4%	7%	9%
Total	1760	411	556	525	251	328	221	222	1141	566	1528	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_35. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Road safety.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	550	141	179	161	61	74	76	59	314	223	504	46
	31%	34%	32%	31%	24%	23%	35%	27%	27%	39%	33%	20%
Maintain service levels	1076	245	344	319	171	221	125	133	718	322	906	170
	61%	60%	62%	61%	68%	67%	56%	60%	63%	57%	59%	73%
Reduce service levels	135	25	34	45	19	33	20	30	109	22	118	18
	8%	6%	6%	9%	8%	10%	9%	14%	10%	4%	8%	8%
Total	1761	412	556	525	251	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_36. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Urban forestry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	415	116	150	107	50	53	58	47	225	175	379	36
	24%	28%	27%	20%	20%	16%	26%	21%	20%	31%	25%	16%
Maintain service levels	1187	264	369	364	171	225	136	158	783	370	1014	173
	67%	64%	66%	69%	68%	68%	62%	71%	69%	65%	66%	74%
Reduce service levels	159	32	37	54	30	50	27	17	132	22	135	24
	9%	8%	7%	10%	12%	15%	12%	8%	12%	4%	9%	10%
Total	1761	412	556	525	250	328	221	222	1140	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI3\_37. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Increase service levels	679	188	202	179	90	114	66	76	394	268	590	89
	39%	46%	36%	34%	36%	35%	30%	34%	35%	47%	39%	38%
Maintain service levels	1063	219	350	341	158	213	151	143	737	294	923	140
	60%	53%	63%	65%	63%	65%	68%	64%	65%	52%	60%	60%
Reduce service levels	19	5	3	5	3	1	3	3	10	5	16	3
	1%	1%	1%	1%	1%	0%	2%	2%	1%	1%	1%	1%
Total	1761	412	556	525	251	328	221	222	1141	567	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SI3\_B. Which of the following would you be willing to pay additional tax to improve the service?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None of these services	215	59	53	53	33	44	22	33	147	59	177	38
	12%	15%	10%	10%	13%	14%	10%	15%	13%	10%	12%	16%
Accessibility programming	461	134	157	129	59	65	44	41	242	208	414	46
	26%	33%	28%	25%	24%	20%	20%	19%	21%	37%	27%	20%
Affordability / free programming	593	190	201	152	78	79	56	43	299	280	546	47
	34%	47%	36%	29%	31%	24%	26%	19%	26%	50%	36%	20%
Arts and cultural facilities and programs	335	90	128	83	43	46	37	36	180	143	299	36
	19%	22%	23%	16%	17%	14%	17%	16%	16%	25%	20%	16%
Bike lanes / cycling facilities	391	77	132	134	40	48	59	52	226	155	358	33
	22%	19%	24%	25%	16%	15%	27%	24%	20%	28%	24%	14%
Business support services	86	20	33	27	13	13	13	16	56	30	80	6
	5%	5%	6%	5%	5%	4%	6%	7%	5%	5%	5%	3%
Civic events	173	53	49	48	23	24	28	21	102	65	153	20
	10%	13%	9%	9%	9%	7%	13%	10%	9%	11%	10%	9%
Cleanliness	544	117	169	184	64	104	72	78	349	176	487	57
	31%	29%	30%	35%	26%	32%	33%	35%	31%	31%	32%	25%
Climate action	800	192	267	250	102	155	104	83	491	291	712	88
	46%	47%	48%	47%	41%	47%	48%	37%	43%	51%	47%	38%
Community beautification / streetscaping	359	79	117	124	47	64	53	49	239	108	327	32
	20%	19%	21%	24%	19%	20%	24%	22%	21%	19%	21%	14%
Community planning / land use planning and approvals	290	67	100	79	42	52	38	34	177	107	259	31
	17%	16%	18%	15%	17%	16%	17%	15%	16%	19%	17%	14%
Community standards	212	51	69	59	25	41	27	23	129	78	192	20
	12%	13%	12%	11%	10%	13%	12%	10%	11%	14%	13%	9%
Diversity and inclusiveness programs	440	114	145	131	48	68	54	44	247	179	399	41
	25%	28%	26%	25%	19%	21%	25%	20%	22%	32%	26%	18%
Economic development	348	63	115	124	38	68	47	54	223	120	313	35
	20%	16%	21%	24%	15%	21%	21%	24%	20%	21%	21%	15%
Emergency management	468	123	163	125	71	82	45	50	279	177	416	52
	27%	30%	29%	24%	29%	25%	21%	22%	25%	31%	27%	23%





**SI3\_B. Which of the following would you be willing to pay additional tax to improve the service?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Environmental protection and sustainability	630	162	215	180	83	102	85	63	366	251	564	66
	36%	40%	39%	34%	33%	31%	39%	29%	32%	45%	37%	29%
Fire and rescue response	611	156	190	179	81	113	71	71	388	209	535	76
	35%	38%	34%	34%	33%	34%	32%	32%	34%	37%	35%	33%
Fire prevention activities	231	74	76	57	23	43	27	25	126	103	216	16
	13%	18%	14%	11%	9%	13%	13%	11%	11%	18%	14%	7%
Garbage, recycling, and organics collection	452	102	153	137	43	88	49	58	282	161	415	37
	26%	25%	28%	26%	17%	27%	23%	26%	25%	28%	27%	16%
Halifax public libraries	459	109	165	123	55	75	53	53	276	174	417	43
	26%	27%	30%	23%	22%	23%	24%	24%	24%	31%	27%	19%
Parking services	176	59	60	34	20	31	18	14	86	86	168	8
	10%	15%	11%	7%	8%	9%	8%	6%	8%	15%	11%	4%
Parks, greenspaces, and trails	645	140	230	204	85	97	92	78	397	230	581	64
	37%	34%	41%	39%	34%	29%	42%	35%	35%	41%	38%	28%
Playgrounds	302	64	106	110	37	49	51	42	201	98	275	27
	17%	16%	19%	21%	15%	15%	23%	19%	18%	17%	18%	12%
Police services	361	82	108	104	51	79	40	45	238	112	322	39
	21%	20%	19%	20%	20%	24%	18%	20%	21%	20%	21%	17%
Public engagement	161	40	55	48	17	26	21	17	91	66	146	15
	9%	10%	10%	9%	7%	8%	10%	8%	8%	12%	10%	6%
Public transit – conventional bus & ferry	453	121	151	130	42	65	50	47	233	198	413	40
	26%	30%	27%	25%	17%	20%	23%	21%	21%	35%	27%	17%
Public transit - Access-A-Bus	239	72	92	59	26	26	28	15	111	123	221	18
	14%	18%	17%	11%	11%	8%	13%	7%	10%	22%	14%	8%
Overall transit service	463	122	155	137	49	70	53	50	259	193	418	45
	26%	30%	28%	26%	20%	21%	24%	23%	23%	34%	27%	19%
Public washrooms	435	113	138	132	59	70	52	50	249	173	383	53
	25%	28%	25%	25%	24%	21%	24%	23%	22%	31%	25%	23%
Indoor recreation facilities	349	77	123	106	49	54	55	48	229	109	300	49
	20%	19%	22%	20%	20%	17%	25%	22%	20%	19%	20%	21%





**SI3\_B. Which of the following would you be willing to pay additional tax to improve the service?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Outdoor recreation facilities	307	71	113	92	32	50	48	43	194	105	272	36
	18%	18%	20%	17%	13%	15%	22%	20%	17%	19%	18%	15%
Recreation programming	225	55	70	78	19	38	37	34	145	78	199	25
	13%	13%	13%	15%	8%	12%	17%	15%	13%	14%	13%	11%
Sidewalk maintenance	453	125	145	126	42	74	52	46	244	195	422	30
	26%	31%	26%	24%	17%	23%	24%	21%	22%	35%	28%	13%
Street / road maintenance	612	157	177	192	72	123	74	70	383	211	539	73
	35%	38%	32%	37%	29%	38%	34%	31%	34%	37%	35%	31%
Traffic management	494	102	172	162	50	77	68	66	305	181	460	35
	28%	25%	31%	31%	20%	24%	31%	30%	27%	32%	30%	15%
Road safety	413	101	130	133	41	53	52	56	233	167	389	24
	24%	25%	23%	25%	17%	16%	24%	25%	21%	30%	26%	10%
Urban forestry	369	96	126	105	41	52	54	35	210	149	343	26
	21%	24%	23%	20%	16%	16%	25%	16%	18%	26%	23%	11%
Winter maintenance	678	174	223	185	84	114	71	76	402	261	610	68
	39%	43%	40%	35%	34%	35%	32%	34%	35%	46%	40%	30%
Total	1753	407	555	525	250	328	219	222	1135	564	1522	231
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SI4\_1. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Accessibility programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	45	13	14	6	5	6	6	4	25	17	38	7
	9%	10%	9%	4%	7%	8%	9%	9%	9%	8%	9%	11%
Property tax only	113	31	33	40	16	13	19	9	62	47	106	7
	23%	23%	20%	26%	23%	16%	27%	20%	22%	23%	24%	10%
Debt / borrowing only	97	25	37	27	11	22	13	6	52	42	76	21
	19%	19%	22%	18%	16%	27%	18%	13%	18%	21%	17%	33%
User fee + Property tax	81	19	31	24	12	14	13	12	49	32	65	16
	16%	14%	19%	16%	18%	17%	18%	27%	17%	16%	15%	25%
User fee + Property tax + Debt	165	45	52	55	25	27	19	14	99	63	151	14
	33%	34%	31%	36%	36%	32%	28%	30%	34%	31%	35%	21%
Total	500	132	166	152	69	82	70	45	286	200	436	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_2. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Affordability / free programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	54	20	16	9	6	9	6	3	29	23	50	4
	10%	13%	8%	5%	8%	10%	10%	6%	9%	10%	10%	8%
Property tax only	137	26	45	57	14	21	28	15	88	47	124	13
	24%	17%	23%	35%	19%	22%	43%	36%	27%	21%	24%	25%
Debt / borrowing only	154	50	56	35	20	28	15	8	83	67	132	22
	27%	33%	29%	22%	25%	30%	23%	20%	26%	30%	26%	41%
User fee + Property tax	47	12	17	11	9	8	5	6	29	16	43	4
	8%	8%	9%	7%	11%	8%	8%	14%	9%	7%	8%	7%
User fee + Property tax + Debt	169	44	61	51	29	28	11	11	94	71	159	10
	30%	29%	31%	31%	37%	30%	17%	25%	29%	32%	31%	18%
Total	561	152	194	163	78	95	65	43	323	225	507	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_3. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Arts and cultural facilities and programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	58	12	24	12	3	7	8	8	30	23	48	9
	24%	18%	29%	19%	10%	21%	29%	32%	23%	25%	23%	30%
Property tax only	34	7	11	11	4	4	2	4	18	15	34	
	14%	10%	13%	18%	12%	12%	6%	17%	14%	16%	16%	
Debt / borrowing only	25	9	11	2	9	3	1	2	15	10	16	9
	10%	15%	13%	4%	27%	10%	2%	8%	11%	10%	8%	28%
User fee + Property tax	36	15	12	5	9	8	2	5	22	12	32	4
	15%	23%	14%	8%	27%	23%	9%	21%	17%	13%	16%	13%
User fee + Property tax + Debt	84	22	27	32	8	12	15	6	46	34	75	9
	36%	34%	31%	51%	24%	34%	54%	23%	35%	37%	37%	30%
Total	237	64	85	63	33	36	28	24	131	94	205	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_4. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Bike lanes / cycling facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	42	15	12	10	5	10	2	5	23	16	38	4
	11%	20%	10%	7%	13%	18%	3%	8%	10%	13%	11%	10%
Property tax only	123	19	37	56	13	16	26	17	82	32	107	16
	32%	25%	32%	37%	32%	28%	41%	29%	34%	25%	31%	40%
Debt / borrowing only	66	9	24	26	7	10	13	13	43	22	59	7
	17%	12%	20%	17%	16%	17%	20%	22%	18%	17%	17%	17%
User fee + Property tax	52	10	9	25	7	11	10	9	34	15	45	7
	14%	13%	7%	16%	18%	20%	17%	16%	14%	12%	13%	17%
User fee + Property tax + Debt	101	23	36	35	9	10	12	15	57	44	94	6
	26%	30%	30%	23%	21%	17%	19%	25%	24%	34%	27%	16%
Total	384	77	117	152	41	56	62	58	240	129	344	41
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_5. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Business support services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	58	5	16	24	7	12	9	23	51	4	53	4
	40%	16%	35%	49%	36%	44%	42%	61%	49%	10%	41%	28%
Property tax only	17	6	3	8	1	4	3	1	9	9	15	2
	12%	18%	7%	16%	3%	14%	14%	3%	8%	22%	12%	12%
Debt / borrowing only	21	4	11	5	5	3	2	1	15	5	13	8
	14%	12%	25%	9%	27%	12%	9%	2%	15%	14%	10%	47%
User fee + Property tax	22	11	7	1	4	5	1	5	10	12	21	1
	15%	33%	16%	3%	21%	17%	6%	14%	10%	30%	16%	4%
User fee + Property tax + Debt	28	7	8	11	2	4	6	7	19	9	27	1
	19%	21%	18%	23%	13%	13%	29%	19%	18%	24%	21%	8%
Total	145	34	46	49	19	28	21	37	104	39	129	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_6. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Civic events.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	33	6	9	15	6	5	2	9	25	8	23	11
	25%	16%	21%	39%	39%	24%	10%	54%	31%	16%	21%	46%
Property tax only	21	5	5	7	1	3	5	2	12	8	20	1
	16%	15%	12%	19%	8%	15%	25%	13%	15%	17%	19%	3%
Debt / borrowing only	28	7	15	2	4	4	7	1	19	9	22	6
	21%	21%	32%	5%	25%	19%	32%	8%	24%	18%	20%	28%
User fee + Property tax	17	6	4	7		4	3	3	9	7	12	5
	13%	17%	8%	18%		19%	15%	19%	12%	15%	11%	21%
User fee + Property tax + Debt	33	11	12	7	5	5	4	1	14	16	32	1
	25%	32%	27%	19%	28%	23%	18%	7%	18%	34%	30%	3%
Total	132	36	45	37	16	21	21	18	79	48	109	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_7. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Cleanliness.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	42	12	10	11	4	5	6	4	26	14	35	7
	10%	13%	7%	9%	9%	7%	11%	9%	11%	10%	10%	13%
Property tax only	143	22	49	52	13	30	29	20	96	42	117	27
	36%	24%	36%	41%	30%	38%	51%	42%	39%	30%	33%	53%
Debt / borrowing only	55	16	19	11	8	10	7	7	35	16	46	9
	14%	17%	14%	9%	18%	13%	13%	14%	14%	12%	13%	17%
User fee + Property tax	58	18	16	18	5	15	4	7	35	23	56	2
	15%	20%	12%	14%	12%	19%	8%	14%	14%	17%	16%	4%
User fee + Property tax + Debt	102	23	41	33	13	18	10	10	55	45	95	6
	25%	25%	30%	26%	31%	23%	17%	21%	22%	32%	27%	13%
Total	400	92	135	125	43	78	56	48	247	140	349	51
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_8. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Climate action.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	44	10	11	12	8	10	4	11	32	9	42	3
	6%	6%	4%	5%	8%	6%	4%	12%	6%	3%	6%	3%
Property tax only	154	30	53	58	22	21	22	18	96	55	130	24
	19%	17%	19%	24%	22%	13%	21%	20%	19%	20%	18%	27%
Debt / borrowing only	156	41	54	42	21	31	22	22	100	54	130	26
	20%	24%	19%	17%	21%	19%	21%	24%	20%	20%	18%	29%
User fee + Property tax	85	21	28	19	11	24	7	9	55	29	78	7
	11%	12%	10%	8%	11%	15%	6%	10%	11%	11%	11%	7%
User fee + Property tax + Debt	356	72	136	115	38	72	52	31	216	129	324	32
	45%	41%	48%	47%	38%	46%	49%	34%	43%	47%	46%	34%
Total	795	174	282	247	101	159	107	91	499	276	704	92
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_9. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Community beautification / streetscaping.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	28	6	6	8	3	4	3	6	17	9	21	8
	9%	9%	6%	7%	7%	8%	6%	12%	9%	9%	8%	20%
Property tax only	118	22	31	55	22	17	19	21	84	31	102	16
	38%	32%	33%	47%	55%	31%	39%	43%	42%	31%	37%	44%
Debt / borrowing only	49	13	16	14	5	4	8	12	29	17	43	6
	16%	19%	17%	12%	14%	8%	16%	24%	15%	18%	16%	16%
User fee + Property tax	40	15	12	9	3	9	5	6	22	18	36	4
	13%	21%	13%	8%	9%	17%	10%	12%	11%	19%	13%	11%
User fee + Property tax + Debt	75	12	29	31	6	20	15	4	48	24	71	3
	24%	18%	31%	26%	16%	36%	29%	9%	24%	24%	26%	9%
Total	310	68	94	118	39	55	49	49	201	99	273	37
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_10. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Community planning / land use planning and approvals.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	64	6	17	28	8	15	6	19	51	12	56	8
	19%	9%	13%	26%	18%	25%	11%	40%	23%	10%	19%	18%
Property tax only	73	11	26	28	14	4	11	12	47	24	65	8
	21%	16%	21%	26%	32%	7%	22%	25%	22%	21%	22%	18%
Debt / borrowing only	55	20	22	8	5	11	10	6	34	20	42	13
	16%	28%	18%	7%	13%	19%	19%	12%	16%	17%	14%	30%
User fee + Property tax	48	17	17	10	6	10	4	6	25	20	41	8
	14%	24%	14%	9%	15%	17%	7%	14%	11%	18%	14%	17%
User fee + Property tax + Debt	102	16	43	35	9	19	22	4	60	38	94	8
	30%	23%	34%	32%	22%	32%	42%	8%	28%	33%	32%	17%
Total	342	70	125	109	42	60	53	46	217	115	297	45
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_11. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Community standards.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	43	14	13	10	6	9	6	4	25	17	41	2
	22%	30%	20%	16%	19%	21%	25%	16%	19%	26%	23%	11%
Property tax only	48	7	14	19	7	14	4	10	35	11	42	5
	24%	15%	22%	32%	22%	32%	15%	41%	27%	17%	23%	29%
Debt / borrowing only	34	3	16	10	8	7	2	3	22	11	28	6
	17%	7%	24%	16%	25%	17%	7%	12%	17%	16%	16%	29%
User fee + Property tax	35	13	5	13	6	8	5	4	24	11	32	3
	17%	29%	8%	21%	19%	18%	21%	18%	18%	17%	17%	17%
User fee + Property tax + Debt	40	8	18	10	5	5	8	3	25	15	37	3
	20%	18%	27%	16%	15%	12%	32%	13%	19%	24%	21%	14%
Total	200	46	66	61	33	42	25	24	131	64	181	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_12. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Diversity and inclusiveness programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	39	8	11	15	5	7	6	6	29	9	34	5
	9%	9%	7%	11%	9%	10%	12%	14%	12%	6%	9%	10%
Property tax only	74	15	15	37	12	10	16	7	48	21	68	6
	18%	17%	10%	28%	21%	15%	32%	15%	19%	14%	19%	12%
Debt / borrowing only	85	15	45	18	15	15	9	13	56	28	68	17
	21%	17%	30%	14%	26%	21%	18%	28%	23%	19%	19%	34%
User fee + Property tax	61	12	24	17	8	12	5	8	39	21	54	7
	15%	13%	16%	13%	14%	17%	10%	17%	16%	13%	15%	13%
User fee + Property tax + Debt	154	40	55	46	18	25	14	12	75	74	138	16
	37%	44%	37%	35%	31%	36%	29%	27%	30%	48%	38%	32%
Total	413	91	150	132	58	69	49	46	247	153	361	52
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_13. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Economic development.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	63	19	17	15	9	14	10	11	46	16	55	8
	16%	22%	13%	10%	20%	16%	16%	18%	17%	13%	15%	18%
Property tax only	53	9	15	23	5	10	11	3	34	18	49	3
	13%	11%	11%	16%	11%	11%	18%	6%	13%	14%	14%	8%
Debt / borrowing only	98	21	33	29	15	20	11	19	71	22	80	18
	24%	24%	24%	20%	33%	24%	19%	33%	27%	17%	22%	42%
User fee + Property tax	54	16	18	18	8	17	6	4	32	21	49	5
	13%	19%	14%	12%	18%	19%	10%	6%	12%	16%	13%	12%
User fee + Property tax + Debt	139	19	51	58	8	26	23	21	84	54	130	9
	34%	23%	38%	41%	18%	30%	38%	37%	31%	41%	36%	21%
Total	407	85	134	142	46	86	60	58	267	131	363	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_14. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Emergency management.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	19	8	5	5	1	7		5	14	4	19	1
	5%	8%	3%	4%	1%	9%		10%	6%	3%	5%	1%
Property tax only	86	19	33	27	13	12	16	9	53	30	81	5
	20%	18%	22%	23%	25%	16%	33%	19%	21%	19%	22%	11%
Debt / borrowing only	106	29	38	23	9	21	11	11	61	43	90	16
	25%	27%	26%	20%	19%	27%	23%	25%	24%	27%	24%	34%
User fee + Property tax	51	13	15	18	8	12	10	4	37	13	41	10
	12%	12%	10%	16%	15%	16%	20%	10%	15%	8%	11%	22%
User fee + Property tax + Debt	161	39	58	42	20	25	11	16	86	69	145	15
	38%	36%	39%	37%	40%	32%	24%	36%	34%	43%	39%	32%
Total	424	109	148	114	50	77	48	46	252	159	376	47
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_15. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Environmental protection and sustainability.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	23	9	5	5	2	5	1	4	12	9	22	1
	3%	6%	2%	3%	2%	4%	1%	6%	3%	4%	4%	2%
Property tax only	119	29	29	47	12	13	28	15	72	43	100	19
	18%	20%	12%	24%	15%	11%	29%	22%	18%	18%	17%	26%
Debt / borrowing only	130	28	50	35	19	29	20	13	88	40	109	21
	20%	19%	21%	17%	23%	24%	21%	20%	22%	16%	19%	28%
User fee + Property tax	73	15	22	21	12	19	7	7	47	26	69	4
	11%	10%	9%	10%	15%	16%	7%	10%	12%	10%	12%	5%
User fee + Property tax + Debt	318	66	129	92	37	54	42	28	179	129	288	30
	48%	45%	55%	46%	45%	45%	43%	42%	45%	52%	49%	39%
Total	662	148	236	200	83	120	98	67	399	247	588	75
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_16. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Fire and rescue response.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	23	8	7	4	2	5	1	3	13	9	22	1
	5%	7%	4%	3%	4%	5%	2%	6%	4%	5%	5%	2%
Property tax only	137	28	43	49	20	29	25	16	98	38	115	23
	28%	24%	26%	35%	32%	28%	47%	33%	31%	23%	28%	29%
Debt / borrowing only	90	18	33	28	9	24	7	10	60	30	76	14
	18%	15%	20%	20%	15%	23%	13%	19%	19%	18%	18%	18%
User fee + Property tax	66	18	15	17	9	17	8	4	47	18	56	10
	13%	15%	9%	12%	15%	17%	14%	9%	15%	11%	13%	13%
User fee + Property tax + Debt	178	47	66	42	22	28	12	16	97	73	148	30
	36%	40%	40%	30%	35%	27%	22%	32%	31%	43%	36%	39%
Total	494	119	164	140	63	103	53	49	315	169	416	77
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_17. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Fire prevention activities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	12	5	1	2	2	1		2	5	6	12	1
	6%	10%	2%	4%	7%	2%		14%	5%	8%	7%	2%
Property tax only	60	9	20	25	10	13	9	6	41	18	49	11
	30%	16%	30%	48%	41%	34%	45%	34%	36%	22%	29%	34%
Debt / borrowing only	36	8	18	3	5	6	4	3	24	12	28	8
	18%	14%	27%	6%	23%	15%	19%	15%	21%	14%	16%	25%
User fee + Property tax	32	16	4	9	2	7	1	4	17	16	28	4
	16%	30%	5%	16%	10%	19%	3%	21%	15%	19%	17%	12%
User fee + Property tax + Debt	59	17	24	13	4	12	6	3	27	31	51	8
	30%	31%	36%	25%	19%	30%	33%	17%	24%	38%	31%	26%
Total	199	55	67	52	24	39	19	18	114	83	168	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_18. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Garbage, recycling, and organics collection.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	21	2	6	6	1	4	3	7	17	3	19	2
	8%	4%	7%	9%	5%	9%	11%	19%	11%	3%	8%	8%
Property tax only	78	13	30	25	9	12	12	10	45	30	70	8
	32%	26%	34%	33%	33%	27%	41%	27%	30%	32%	32%	33%
Debt / borrowing only	36	7	19	6	9	9	1	5	24	12	28	8
	14%	15%	22%	9%	35%	19%	3%	14%	16%	13%	12%	32%
User fee + Property tax	41	7	10	17	4	8	9	4	31	10	36	4
	16%	14%	11%	23%	17%	19%	30%	11%	20%	11%	16%	16%
User fee + Property tax + Debt	72	21	22	20	2	11	4	10	35	37	70	3
	29%	41%	26%	27%	10%	25%	15%	29%	23%	41%	31%	11%
Total	248	51	86	74	26	45	29	35	151	91	223	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_19. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Halifax public libraries.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	17	7	4	5		1	2	3	7	9	15	1
	7%	13%	5%	7%		3%	7%	14%	6%	9%	7%	6%
Property tax only	71	14	19	28	9	12	11	9	44	23	66	5
	32%	25%	22%	44%	40%	30%	39%	40%	36%	24%	32%	24%
Debt / borrowing only	41	15	16	6	8	9	2	3	19	20	33	8
	18%	27%	20%	10%	34%	21%	6%	11%	15%	21%	16%	34%
User fee + Property tax	24	4	8	7		8	5	2	15	7	22	3
	11%	7%	9%	12%		18%	17%	7%	12%	8%	11%	12%
User fee + Property tax + Debt	73	16	36	16	6	12	8	6	37	36	68	5
	32%	28%	43%	26%	26%	28%	31%	28%	30%	38%	33%	23%
Total	226	56	83	62	22	42	27	22	123	95	204	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_20. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Parking services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	60	14	14	22	5	13	8	14	43	16	50	10
	30%	28%	21%	34%	18%	43%	37%	53%	37%	20%	27%	61%
Property tax only	21	3	10	7	5	1	2	1	9	11	20	1
	10%	7%	15%	11%	18%	4%	8%	2%	7%	14%	11%	5%
Debt / borrowing only	30	9	10	9	2	6	5	3	18	12	27	3
	15%	18%	15%	15%	6%	19%	21%	12%	15%	15%	15%	17%
User fee + Property tax	19	8	4	6	3	5	0	3	11	8	19	
	10%	16%	6%	10%	12%	16%	2%	10%	10%	10%	11%	
User fee + Property tax + Debt	69	15	29	20	13	6	7	6	36	33	67	3
	35%	31%	43%	31%	46%	19%	32%	22%	31%	42%	36%	18%
Total	199	49	68	65	28	31	22	26	118	79	183	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_21. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Parks, greenspaces, and trails.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	30	10	8	6	1	2	6	4	14	13	26	4
	7%	10%	5%	4%	3%	3%	8%	6%	5%	8%	6%	8%
Property tax only	130	21	37	59	12	21	22	27	90	37	117	12
	28%	21%	25%	37%	28%	28%	31%	40%	32%	23%	29%	25%
Debt / borrowing only	74	19	28	15	10	19	8	13	56	17	57	18
	16%	19%	19%	9%	23%	25%	12%	19%	20%	11%	14%	36%
User fee + Property tax	72	17	22	24	9	15	10	10	42	28	65	6
	16%	17%	15%	15%	20%	20%	14%	15%	15%	18%	16%	13%
User fee + Property tax + Debt	151	32	53	55	12	18	25	14	80	64	142	9
	33%	32%	36%	35%	27%	23%	35%	20%	29%	40%	35%	18%
Total	457	100	147	159	44	76	71	68	282	159	408	49
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_22. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Playgrounds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	21	6	7	7	1	3	2	6	13	8	19	3
	9%	12%	10%	8%	4%	9%	7%	15%	9%	10%	9%	11%
Property tax only	69	16	23	24	6	10	15	13	48	21	61	8
	31%	30%	32%	29%	32%	27%	43%	31%	33%	27%	31%	31%
Debt / borrowing only	33	7	14	9	3	6	1	9	22	10	28	5
	15%	13%	20%	10%	19%	16%	4%	22%	15%	14%	14%	21%
User fee + Property tax	30	8	5	16	0	7	4	6	17	13	24	5
	13%	15%	7%	19%	2%	19%	11%	14%	12%	16%	12%	22%
User fee + Property tax + Debt	71	17	23	29	7	11	12	8	45	26	67	4
	32%	31%	32%	34%	42%	29%	36%	19%	31%	33%	34%	15%
Total	224	53	72	84	18	38	35	43	145	77	199	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_23. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Police services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	24	9	6	7	2	5	1	6	16	8	24	1
	8%	11%	6%	8%	4%	7%	2%	13%	8%	9%	9%	2%
Property tax only	101	24	31	33	18	26	13	14	74	24	84	18
	34%	30%	35%	38%	41%	39%	45%	33%	37%	27%	32%	43%
Debt / borrowing only	61	14	22	17	13	18	2	10	46	15	53	8
	20%	17%	25%	20%	28%	26%	7%	22%	23%	17%	21%	20%
User fee + Property tax	32	12	9	7	5	4	6	5	20	12	28	4
	11%	15%	10%	8%	12%	6%	19%	13%	10%	13%	11%	10%
User fee + Property tax + Debt	81	21	21	23	6	14	8	8	46	31	70	11
	27%	26%	24%	26%	14%	21%	27%	19%	23%	34%	27%	26%
Total	299	79	88	86	45	67	29	43	202	90	258	41
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_24. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public engagement.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	36	14	12	7	3	7	4	8	19	15	30	6
	15%	24%	13%	12%	11%	17%	15%	25%	14%	16%	15%	19%
Property tax only	55	14	19	18	9	3	11	8	35	20	48	7
	23%	24%	21%	30%	30%	7%	37%	25%	25%	22%	23%	22%
Debt / borrowing only	62	11	22	14	10	16	6	8	43	15	46	15
	26%	19%	24%	24%	33%	41%	21%	24%	31%	16%	22%	47%
User fee + Property tax	28	7	9	7	1	6	1	5	16	11	27	1
	12%	11%	10%	13%	2%	17%	4%	16%	11%	12%	13%	2%
User fee + Property tax + Debt	58	13	30	13	7	7	7	3	26	31	55	3
	24%	23%	32%	22%	24%	18%	24%	10%	19%	34%	27%	10%
Total	239	58	92	58	29	38	29	32	137	92	207	33
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_25. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public transit - conventional bus & ferry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	91	24	29	27	13	14	14	18	62	28	77	14
	18%	18%	17%	18%	22%	16%	22%	34%	21%	14%	17%	24%
Property tax only	66	16	24	15	9	12	5	4	34	27	54	11
	13%	12%	14%	10%	15%	14%	7%	7%	12%	14%	12%	21%
Debt / borrowing only	78	22	30	20	10	16	7	8	46	29	69	9
	15%	16%	18%	14%	18%	18%	10%	15%	16%	15%	15%	16%
User fee + Property tax	98	22	29	33	10	15	16	14	58	37	87	10
	19%	17%	17%	23%	18%	18%	25%	27%	20%	19%	19%	19%
User fee + Property tax + Debt	173	48	56	51	16	29	24	9	94	72	161	11
	34%	36%	33%	35%	28%	34%	36%	17%	32%	37%	36%	21%
Total	504	132	169	146	57	85	65	53	294	193	449	55
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_26. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public transit - Access-A-Bus.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	53	14	20	12	11	4	5	9	31	21	47	6
	16%	16%	18%	12%	24%	8%	16%	37%	17%	15%	16%	18%
Property tax only	66	18	21	18	10	9	7	2	34	26	58	8
	20%	21%	19%	19%	21%	18%	24%	8%	19%	19%	20%	24%
Debt / borrowing only	57	10	23	18	9	14	3	4	37	19	49	8
	17%	11%	20%	19%	20%	29%	10%	17%	21%	14%	17%	23%
User fee + Property tax	45	12	13	16	5	7	6	5	27	18	40	5
	14%	14%	11%	17%	11%	15%	21%	22%	15%	13%	14%	16%
User fee + Property tax + Debt	106	34	35	30	11	15	9	4	50	54	100	7
	33%	39%	31%	32%	23%	30%	30%	16%	28%	39%	34%	19%
Total	327	89	113	93	45	49	31	24	180	139	293	34
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_27. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Overall transit service.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	88	17	26	30	13	13	12	20	62	22	74	14
	17%	14%	15%	18%	19%	15%	18%	33%	19%	12%	16%	23%
Property tax only	66	18	26	16	11	11	9	4	40	24	59	7
	13%	15%	15%	10%	16%	12%	13%	7%	13%	13%	13%	11%
Debt / borrowing only	80	21	32	20	12	16	4	10	47	32	70	10
	15%	17%	18%	12%	18%	18%	6%	17%	15%	17%	15%	16%
User fee + Property tax	94	18	30	33	12	15	14	13	59	33	82	12
	18%	14%	17%	21%	18%	17%	21%	22%	18%	18%	18%	20%
User fee + Property tax + Debt	198	50	65	63	18	32	28	13	113	78	179	20
	38%	41%	36%	39%	28%	37%	43%	21%	35%	41%	39%	31%
Total	527	124	180	162	66	86	67	61	320	189	464	63
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_28. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Public washrooms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	52	19	12	10	8	6	2	8	28	21	44	8
	11%	17%	9%	7%	13%	8%	4%	12%	10%	13%	11%	12%
Property tax only	140	30	43	51	22	23	19	18	86	50	125	15
	30%	26%	30%	36%	37%	27%	32%	29%	31%	30%	31%	24%
Debt / borrowing only	116	27	37	38	15	26	15	17	79	33	94	22
	25%	24%	26%	27%	25%	31%	26%	27%	28%	20%	23%	36%
User fee + Property tax	49	15	11	12	7	9	6	9	28	20	44	6
	11%	14%	8%	8%	12%	11%	11%	15%	10%	12%	11%	9%
User fee + Property tax + Debt	105	22	39	32	8	19	16	10	58	42	94	11
	23%	19%	27%	22%	13%	23%	28%	17%	21%	25%	23%	18%
Total	463	113	143	144	60	83	59	62	280	167	401	61
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_29. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Indoor recreation facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	68	13	19	22	8	4	12	22	49	15	58	10
	21%	21%	19%	19%	23%	7%	23%	37%	22%	17%	22%	19%
Property tax only	40	10	8	16	6	4	7	7	26	12	35	5
	13%	15%	9%	14%	16%	7%	14%	11%	12%	14%	13%	9%
Debt / borrowing only	41	8	13	14	4	12	2	6	28	12	34	7
	13%	13%	13%	12%	12%	22%	4%	10%	13%	14%	13%	13%
User fee + Property tax	64	9	19	27	5	18	13	13	49	13	52	12
	20%	14%	20%	24%	14%	33%	25%	21%	22%	14%	20%	23%
User fee + Property tax + Debt	104	24	39	35	12	16	17	12	68	36	85	19
	33%	37%	39%	31%	35%	30%	34%	20%	31%	41%	32%	36%
Total	316	65	99	114	35	53	50	60	220	87	262	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_30. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Outdoor recreation facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	53	14	12	16	5	6	6	11	31	17	43	11
	19%	24%	12%	15%	15%	11%	14%	22%	16%	21%	18%	20%
Property tax only	48	14	16	17	9	7	7	8	34	14	42	6
	17%	24%	16%	16%	25%	13%	16%	16%	17%	17%	18%	12%
Debt / borrowing only	41	9	18	11	8	14	3	4	33	8	31	10
	14%	16%	19%	10%	22%	25%	7%	7%	17%	9%	13%	19%
User fee + Property tax	46	6	14	23	5	9	9	14	36	11	34	13
	16%	11%	15%	21%	15%	17%	21%	28%	18%	13%	15%	23%
User fee + Property tax + Debt	98	14	38	41	8	19	18	13	66	33	84	15
	34%	24%	38%	38%	23%	35%	42%	26%	33%	40%	36%	27%
Total	287	56	99	109	35	56	44	51	200	82	233	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_31. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Recreation programming.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	60	9	22	18	6	13	4	15	46	12	49	12
	24%	16%	28%	20%	24%	27%	11%	38%	27%	16%	25%	23%
Property tax only	37	12	7	15	5	6	8	4	25	11	29	8
	15%	23%	9%	16%	21%	13%	23%	9%	15%	15%	15%	17%
Debt / borrowing only	37	9	15	9	2	9	3	5	21	15	31	6
	15%	16%	19%	10%	8%	17%	9%	13%	12%	21%	16%	12%
User fee + Property tax	48	10	12	24	5	10	10	10	35	12	38	10
	19%	19%	15%	26%	21%	20%	28%	26%	21%	17%	19%	20%
User fee + Property tax + Debt	65	14	24	25	7	12	10	6	41	22	51	14
	26%	26%	29%	28%	27%	24%	29%	14%	24%	31%	26%	28%
Total	246	53	81	90	24	50	35	40	168	72	197	50
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_32. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Sidewalk maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	22	9	3	6	7	3	2	2	13	9	20	2
	6%	8%	3%	5%	17%	5%	4%	4%	6%	5%	6%	6%
Property tax only	142	40	28	50	14	21	24	17	83	52	126	16
	36%	36%	26%	43%	33%	35%	48%	38%	37%	33%	35%	43%
Debt / borrowing only	75	19	21	24	9	18	9	10	51	22	65	10
	19%	17%	19%	20%	21%	29%	18%	23%	23%	14%	18%	27%
User fee + Property tax	46	14	14	7	6	9	1	7	24	21	44	2
	12%	12%	13%	6%	13%	14%	3%	15%	10%	13%	12%	6%
User fee + Property tax + Debt	108	29	42	30	7	11	14	9	56	53	101	7
	27%	26%	39%	26%	16%	18%	28%	20%	25%	34%	28%	18%
Total	393	111	109	118	44	62	51	44	226	156	357	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_33. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Street / road maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	27	15	5	5	5	4	4	5	15	11	23	3
	4%	10%	3%	3%	7%	3%	5%	8%	4%	6%	5%	4%
Property tax only	203	45	56	73	27	55	32	18	142	54	167	37
	34%	31%	28%	42%	34%	43%	42%	27%	36%	28%	33%	40%
Debt / borrowing only	114	25	38	27	20	24	12	16	80	29	95	19
	19%	18%	19%	16%	24%	19%	15%	23%	20%	15%	19%	21%
User fee + Property tax	66	14	22	18	6	12	6	12	43	23	58	8
	11%	10%	11%	10%	8%	9%	8%	17%	11%	12%	11%	9%
User fee + Property tax + Debt	193	44	75	51	22	33	23	16	112	78	168	25
	32%	31%	38%	29%	27%	26%	30%	24%	28%	40%	33%	27%
Total	603	142	195	174	80	129	78	68	391	196	511	92
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_34. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Traffic management.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	39	13	7	13	2	8	7	6	25	13	34	5
	7%	13%	4%	7%	3%	7%	8%	8%	7%	7%	7%	9%
Property tax only	149	29	50	57	15	32	23	16	97	50	137	12
	27%	28%	26%	29%	26%	29%	27%	23%	27%	28%	28%	21%
Debt / borrowing only	120	10	46	42	15	25	19	21	90	27	102	17
	22%	10%	24%	22%	27%	22%	22%	30%	25%	15%	21%	32%
User fee + Property tax	69	18	19	26	12	17	9	15	50	19	59	10
	13%	17%	10%	13%	20%	15%	11%	21%	14%	11%	12%	19%
User fee + Property tax + Debt	173	34	69	56	13	29	27	12	99	71	163	10
	31%	33%	36%	29%	23%	26%	32%	18%	27%	40%	33%	18%
Total	549	103	191	194	57	110	85	70	361	179	495	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_35. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Road safety.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	26	9	6	7	2	6	2	2	16	9	25	1
	6%	10%	4%	5%	5%	9%	4%	3%	6%	6%	6%	2%
Property tax only	132	28	42	50	15	23	30	13	92	39	119	13
	30%	30%	28%	36%	31%	35%	47%	23%	34%	24%	29%	40%
Debt / borrowing only	85	15	30	28	13	10	12	17	57	25	75	11
	19%	16%	20%	20%	27%	15%	19%	30%	21%	15%	18%	32%
User fee + Property tax	54	19	13	18	6	9	2	14	30	23	50	3
	12%	20%	8%	12%	13%	14%	3%	26%	11%	14%	12%	10%
User fee + Property tax + Debt	141	23	59	39	11	18	18	10	73	65	136	5
	32%	24%	39%	27%	23%	28%	28%	18%	27%	40%	34%	16%
Total	438	93	150	142	48	66	64	56	268	160	405	33
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SI4\_36. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Urban forestry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	19	4	6	5		1	4	7	11	6	18	1
	5%	5%	5%	6%		1%	7%	16%	6%	4%	6%	3%
Property tax only	120	22	38	49	13	19	23	17	76	39	108	12
	35%	27%	30%	51%	32%	40%	42%	38%	39%	29%	34%	42%
Debt / borrowing only	46	13	23	5	8	11	4	2	27	19	38	8
	13%	16%	18%	5%	20%	24%	7%	4%	14%	14%	12%	28%
User fee + Property tax	41	16	12	8	7	5	6	7	22	20	39	2
	12%	19%	10%	8%	18%	11%	11%	15%	11%	15%	13%	8%
User fee + Property tax + Debt	116	28	47	29	12	11	18	12	61	51	110	6
	34%	33%	37%	30%	29%	23%	33%	27%	31%	38%	35%	20%
Total	341	84	127	96	40	46	55	44	197	134	313	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SI4\_37. For the following service that you indicated you wanted to increase service levels, please indicate your preferred option to fund this increase: Winter maintenance.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
User fees only	28	10	6	8	3	4	2	7	16	10	26	1
	5%	7%	3%	5%	4%	4%	3%	10%	5%	5%	6%	2%
Property tax only	160	38	40	61	27	30	25	16	106	50	133	27
	29%	28%	24%	38%	36%	29%	43%	25%	31%	26%	28%	39%
Debt / borrowing only	114	25	37	29	18	27	9	19	82	28	99	15
	21%	19%	22%	18%	24%	26%	15%	29%	24%	14%	21%	22%
User fee + Property tax	57	15	15	20	12	10	5	8	39	19	50	8
	10%	11%	9%	12%	16%	9%	9%	12%	11%	10%	10%	11%
User fee + Property tax + Debt	192	48	67	43	16	33	17	16	100	87	173	19
	35%	35%	41%	27%	20%	32%	29%	24%	29%	45%	36%	27%
Total	550	136	165	161	77	103	57	67	342	193	480	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**CP1\_A. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Prosperous Economy.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not at all important	45	9	18	9	7	6	3	5	24	16	40	5
	3%	2%	3%	2%	3%	2%	1%	2%	2%	3%	3%	2%
Not important	193	70	61	33	29	40	16	12	111	75	165	28
	11%	17%	11%	6%	12%	12%	7%	6%	10%	13%	11%	12%
Important	933	220	287	277	137	169	123	111	602	299	806	127
	53%	54%	52%	53%	55%	51%	56%	50%	53%	53%	53%	55%
Very important	590	113	190	206	77	114	79	95	403	176	517	72
	33%	27%	34%	39%	31%	35%	36%	43%	35%	31%	34%	31%
Total	1761	412	555	525	250	329	221	222	1141	566	1529	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**CP1\_B. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Communities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not at all important	37	5	16	10	8	3	9	3	23	11	34	4
	2%	1%	3%	2%	3%	1%	4%	1%	2%	2%	2%	2%
Not important	116	18	34	41	16	37	13	21	93	20	98	17
	7%	4%	6%	8%	6%	11%	6%	10%	8%	3%	6%	7%
Important	835	165	255	262	118	168	109	125	584	216	711	124
	47%	40%	46%	50%	48%	51%	49%	56%	51%	38%	47%	53%
Very important	772	223	250	213	107	121	91	74	440	318	685	88
	44%	54%	45%	40%	43%	37%	41%	33%	39%	56%	45%	38%
Total	1760	411	555	525	249	329	221	222	1140	566	1528	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**CP1\_C. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Integrated Mobility.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not at all important	39	9	12	10	4	5	6	6	22	14	33	5
	2%	2%	2%	2%	2%	2%	3%	3%	2%	2%	2%	2%
Not important	151	28	51	43	25	39	14	26	118	28	126	25
	9%	7%	9%	8%	10%	12%	6%	12%	10%	5%	8%	11%
Important	908	215	285	256	133	187	116	119	617	264	775	133
	52%	52%	51%	49%	53%	57%	52%	53%	54%	47%	51%	57%
Very important	662	159	208	216	87	98	85	72	384	259	592	70
	38%	39%	37%	41%	35%	30%	38%	32%	34%	46%	39%	30%
Total	1760	410	556	525	250	329	221	222	1141	565	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**CP1\_D. In 2020, Regional Council approved four Council priorities. Please rate them in terms of their importance to you: Environment.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not at all important	60	17	15	20	12	6	13	7	36	18	54	6
	3%	4%	3%	4%	5%	2%	6%	3%	3%	3%	4%	3%
Not important	122	31	40	32	21	26	8	24	86	33	107	15
	7%	7%	7%	6%	8%	8%	4%	11%	8%	6%	7%	6%
Important	670	138	221	195	107	151	73	90	469	180	564	106
	38%	33%	40%	37%	43%	46%	33%	40%	41%	32%	37%	45%
Very important	910	227	280	278	110	147	127	101	550	335	804	107
	52%	55%	50%	53%	44%	45%	58%	45%	48%	59%	53%	46%
Total	1761	412	556	525	250	329	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**CP2\_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Accessibility improvements to municipal facilities	50	18	13	8	12	3	4	2	20	27	46	4
	3%	4%	2%	2%	5%	1%	2%	1%	2%	5%	3%	2%
Access to municipal water	96	20	29	30	21	21	11	12	65	26	79	16
	5%	5%	5%	6%	8%	6%	5%	6%	6%	5%	5%	7%
Arenas / ice surfaces	13	5	1	5	4	1	2	2	9	3	13	
	1%	1%	0%	1%	1%	0%	1%	1%	1%	1%	1%	
Arts and cultural facilities	28	7	10	9	4	3	7	4	18	8	28	
	2%	2%	2%	2%	2%	1%	3%	2%	2%	1%	2%	
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	66	7	28	24	8	8	11	17	50	14	57	9
	4%	2%	5%	5%	3%	2%	5%	8%	4%	3%	4%	4%
Climate change mitigation and protection	244	50	85	67	36	46	32	30	163	71	205	39
	14%	12%	15%	13%	14%	14%	15%	13%	14%	12%	13%	17%





**CP2\_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Energy efficiency – making existing municipal facilities and buildings more energy efficient	168	41	55	45	23	38	24	25	123	39	147	21
	10%	10%	10%	8%	9%	11%	11%	11%	11%	7%	10%	9%
Ferry – expand the harbour ferry service	32	5	12	13	4	4	3	7	19	13	28	4
	2%	1%	2%	3%	1%	1%	1%	3%	2%	2%	2%	2%
Fire stations – new / repaired	43	12	11	12	11	11	3	9	37	6	31	12
	2%	3%	2%	2%	4%	3%	1%	4%	3%	1%	2%	5%
Housing – additional support / tools	486	151	157	119	52	75	39	35	236	238	442	44
	28%	37%	28%	23%	21%	23%	18%	16%	21%	42%	29%	19%
Indoor recreation facilities / community centres – new / repaired	14	1	2	7	2	4	4	3	14		9	5
	1%	0%	0%	1%	1%	1%	2%	1%	1%		1%	2%
Libraries – new / refurbished community branches	22	8	5	6	3	2	1	6	13	9	19	3
	1%	2%	1%	1%	1%	1%	0%	3%	1%	2%	1%	1%
Municipal vehicles – making municipal fleet more environmentally friendly / useful	3	3	1			1			1	3	3	
	0%	1%	0%			0%			0%	0%	0%	
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	28	8	9	11	3	5	3	6	24	5	23	5
	2%	2%	2%	2%	1%	2%	1%	3%	2%	1%	2%	2%
Parkland acquisition (acquire and preserve parkland)	25	5	7	8	3	5	5	5	18	5	21	5
	1%	1%	1%	2%	1%	2%	2%	2%	2%	1%	1%	2%
Public washrooms	24	7	9	5	8	4	4		15	9	21	2
	1%	2%	2%	1%	3%	1%	2%		1%	2%	1%	1%



**CP2\_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Road safety improvements (includes traffic calming, pedestrian safety)	51	11	14	17	8	12	8	4	41	8	44	7
	3%	3%	2%	3%	3%	4%	4%	2%	4%	1%	3%	3%
Road widening – to provide additional capacity for all modes of transportation	51	5	18	21	11	11	8	8	40	11	43	8
	3%	1%	3%	4%	4%	3%	4%	4%	4%	2%	3%	3%
Sidewalks – new / repaired	15	4	3	5	4	3	3	1	12	3	13	3
	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	1%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	146	17	38	56	17	42	24	22	122	21	117	29
	8%	4%	7%	11%	7%	13%	11%	10%	11%	4%	8%	13%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	28	5	11	10	5	5	2	5	19	9	25	3
	2%	1%	2%	2%	2%	2%	1%	2%	2%	2%	2%	1%
Transit – more buses on existing routes	27	5	11	5	3	3	2	2	9	15	23	4
	2%	1%	2%	1%	1%	1%	1%	1%	1%	3%	2%	2%
Transit – more buses so that service can be expanded to new areas	30	5	9	12	1	4	7	5	21	8	25	5
	2%	1%	2%	2%	0%	1%	3%	2%	2%	1%	2%	2%
Transit facilities – improved / additional	11		3	5	1	3	3	2	7	2	10	1
	1%		1%	1%	0%	1%	2%	1%	1%	0%	1%	0%
Urban parks and green network	21	1	6	9	1	2	4	6	15	5	20	1
	1%	0%	1%	2%	0%	1%	2%	3%	1%	1%	1%	0%
Walkways / trails – new / repaired	18	3	8	5	1	8	1	3	14	5	16	3
	1%	1%	1%	1%	1%	2%	0%	1%	1%	1%	1%	1%
Other	20	6	1	11	5	3	5		15	4	20	
	1%	1%	0%	2%	2%	1%	2%		1%	1%	1%	





**CP2\_1. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 1**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Total	1759	408	556	525	249	329	221	222	1139	565	1526	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**CP2\_2. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Accessibility improvements to municipal facilities	41	15	9	12	7	5	3	2	17	21	35	5
	2%	4%	2%	2%	3%	2%	2%	1%	2%	4%	2%	2%
Access to municipal water	57	18	17	11	10	11	1	4	31	23	48	9
	3%	4%	3%	2%	4%	3%	0%	2%	3%	4%	3%	4%
Arenas / ice surfaces	11	1	1	7	2	1		4	8	3	9	2
	1%	0%	0%	1%	1%	0%		2%	1%	1%	1%	1%
Arts and cultural facilities	15	4	6	2	2	2	1	2	8	6	14	2
	1%	1%	1%	0%	1%	1%	1%	1%	1%	1%	1%	1%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	57	7	10	34	6	7	11	12	41	15	54	4
	3%	2%	2%	6%	2%	2%	5%	5%	4%	3%	4%	2%
Climate change mitigation and protection	190	54	60	55	21	37	28	21	112	68	166	24
	11%	13%	11%	11%	9%	11%	13%	9%	10%	12%	11%	10%
Energy efficiency – making existing municipal facilities and buildings more energy efficient	231	37	92	58	31	43	38	25	152	74	210	21
	13%	9%	17%	11%	12%	13%	17%	11%	13%	13%	14%	9%
Ferry – expand the harbour ferry service	46	6	15	14	5	9	6	11	33	12	42	3
	3%	1%	3%	3%	2%	3%	3%	5%	3%	2%	3%	1%
Fire stations – new / repaired	62	18	19	11	9	18	2	5	43	16	49	13
	4%	4%	3%	2%	4%	5%	1%	2%	4%	3%	3%	6%



**CP2\_2. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Housing – additional support / tools	184	56	67	40	39	34	21	12	115	65	162	23
	10%	14%	12%	8%	16%	10%	9%	6%	10%	12%	11%	10%
Indoor recreation facilities / community centres – new / repaired	52	9	17	22	7	11	7	10	42	10	40	12
	3%	2%	3%	4%	3%	3%	3%	5%	4%	2%	3%	5%
Libraries – new / refurbished community branches	28	6	14	3	3	3	3	3	14	13	25	2
	2%	1%	2%	1%	1%	1%	1%	1%	1%	2%	2%	1%
Municipal vehicles – making municipal fleet more environmentally friendly / useful	16	3	2	5		1	9	4	15	1	11	4
	1%	1%	0%	1%		0%	4%	2%	1%	0%	1%	2%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	43	6	15	16	8	6	6	11	36	7	32	11
	2%	1%	3%	3%	3%	2%	3%	5%	3%	1%	2%	5%
Parkland acquisition (acquire and preserve parkland)	59	12	17	20	3	12	8	12	39	18	57	2
	3%	3%	3%	4%	1%	4%	4%	5%	3%	3%	4%	1%
Public washrooms	46	11	9	16	3	6	5	5	23	21	40	6
	3%	3%	2%	3%	1%	2%	2%	2%	2%	4%	3%	3%
Road safety improvements (includes traffic calming, pedestrian safety)	87	22	24	28	14	21	8	10	63	23	70	17
	5%	5%	4%	5%	6%	6%	4%	5%	6%	4%	5%	7%
Road widening – to provide additional capacity for all modes of transportation	59	10	22	18	13	11	13	10	44	13	49	10
	3%	2%	4%	3%	5%	3%	6%	4%	4%	2%	3%	4%
Sidewalks – new / repaired	44	11	13	10	3	11	6	2	25	17	41	3
	3%	3%	2%	2%	1%	3%	3%	1%	2%	3%	3%	1%



**CP2\_2. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 2**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	149	38	35	57	33	28	20	22	112	33	113	36
	8%	9%	6%	11%	13%	9%	9%	10%	10%	6%	7%	16%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	31	7	8	13	3	8	2	5	19	10	31	1
	2%	2%	2%	2%	1%	3%	1%	2%	2%	2%	2%	0%
Transit – more buses on existing routes	48	10	20	10	10	11	2	1	29	18	45	4
	3%	3%	4%	2%	4%	3%	1%	1%	3%	3%	3%	2%
Transit – more buses so that service can be expanded to new areas	91	24	27	28	6	14	4	12	44	41	79	12
	5%	6%	5%	5%	2%	4%	2%	6%	4%	7%	5%	5%
Transit facilities – improved / additional	21	7	4	5	4	2	3	3	12	7	19	2
	1%	2%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%
Urban parks and green network	46	11	17	14	3	10	10	5	34	12	43	3
	3%	3%	3%	3%	1%	3%	4%	2%	3%	2%	3%	1%
Walkways / trails – new / repaired	36	5	10	13	2	4	5	4	22	13	34	1
	2%	1%	2%	2%	1%	1%	2%	2%	2%	2%	2%	1%
Other	8	1	4	2	1	1		2	4	4	7	1
	0%	0%	1%	0%	0%	0%		1%	0%	1%	0%	0%
<b>Total</b>	<b>1759</b>	<b>408</b>	<b>556</b>	<b>525</b>	<b>249</b>	<b>329</b>	<b>221</b>	<b>222</b>	<b>1139</b>	<b>565</b>	<b>1526</b>	<b>232</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**CP2\_3. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Accessibility improvements to municipal facilities	47	15	14	16	5	11	3	4	27	21	42	5
	3%	4%	2%	3%	2%	3%	1%	2%	2%	4%	3%	2%
Access to municipal water	31	5	16	6	7	7	3	2	20	11	23	8
	2%	1%	3%	1%	3%	2%	2%	1%	2%	2%	2%	3%
Arenas / ice surfaces	14	1	6	5	2	3		2	10	4	11	3
	1%	0%	1%	1%	1%	1%		1%	1%	1%	1%	1%
Arts and cultural facilities	17	1	8	6	3	3	3	1	13	4	12	5
	1%	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	59	10	23	17	6	12	4	8	30	28	53	6
	3%	2%	4%	3%	3%	4%	2%	4%	3%	5%	3%	3%
Climate change mitigation and protection	129	29	31	44	17	29	14	18	88	38	117	11
	7%	7%	6%	8%	7%	9%	6%	8%	8%	7%	8%	5%
Energy efficiency – making existing municipal facilities and buildings more energy efficient	139	39	38	40	21	17	19	14	82	48	117	22
	8%	9%	7%	8%	8%	5%	9%	6%	7%	9%	8%	10%
Ferry – expand the harbour ferry service	50	9	16	18	4	10	6	6	33	16	44	6
	3%	2%	3%	3%	2%	3%	2%	3%	3%	3%	3%	3%
Fire stations – new / repaired	48	13	14	11	9	13	7	3	34	12	32	16
	3%	3%	2%	2%	3%	4%	3%	1%	3%	2%	2%	7%
Housing – additional support / tools	180	40	61	53	36	32	24	29	127	50	150	30
	10%	10%	11%	10%	14%	10%	11%	13%	11%	9%	10%	13%
Indoor recreation facilities / community centres – new / repaired	40	12	10	11	7	4	6	7	25	12	35	5
	2%	3%	2%	2%	3%	1%	3%	3%	2%	2%	2%	2%
Libraries – new / refurbished community branches	37	9	15	8	4	9	4	4	23	14	37	1
	2%	2%	3%	2%	2%	3%	2%	2%	2%	2%	2%	0%



**CP2\_3. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Municipal vehicles – making municipal fleet more environmentally friendly / useful	24	3	6	10	6	8	4	2	17	4	24	1
	1%	1%	1%	2%	2%	2%	2%	1%	2%	1%	2%	0%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	73	15	18	27	3	9	9	24	54	17	61	12
	4%	4%	3%	5%	1%	3%	4%	11%	5%	3%	4%	5%
Parkland acquisition (acquire and preserve parkland)	83	24	24	19	18	7	12	10	53	25	75	7
	5%	6%	4%	4%	7%	2%	6%	4%	5%	4%	5%	3%
Public washrooms	59	12	18	21	9	9	9	7	40	18	49	10
	3%	3%	3%	4%	3%	3%	4%	3%	4%	3%	3%	4%
Road safety improvements (includes traffic calming, pedestrian safety)	102	24	31	28	11	19	13	15	64	38	94	8
	6%	6%	6%	5%	5%	6%	6%	7%	6%	7%	6%	3%
Road widening – to provide additional capacity for all modes of transportation	62	11	16	24	8	15	5	6	44	16	53	9
	4%	3%	3%	5%	3%	4%	2%	3%	4%	3%	3%	4%
Sidewalks – new / repaired	60	15	20	15	12	11	13	5	42	13	48	12
	3%	4%	4%	3%	5%	3%	6%	2%	4%	2%	3%	5%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	178	42	51	59	19	47	21	25	121	51	152	27
	10%	10%	9%	11%	8%	14%	9%	11%	11%	9%	10%	11%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	40	12	14	10	12	9	3	4	29	11	35	5
	2%	3%	2%	2%	5%	3%	1%	2%	3%	2%	2%	2%



**CP2\_3. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Transit – more buses on existing routes	47 3%	18 4%	13 2%	10 2%	4 2%	6 2%	3 1%	3 1%	16 1%	24 4%	44 3%	3 1%
Transit – more buses so that service can be expanded to new areas	92 5%	17 4%	38 7%	26 5%	13 5%	17 5%	13 6%	6 3%	56 5%	36 6%	82 5%	10 4%
Transit facilities – improved / additional	29 2%	7 2%	11 2%	6 1%	3 1%	6 2%	4 2%		15 1%	13 2%	26 2%	3 1%
Urban parks and green network	66 4%	13 3%	22 4%	22 4%	5 2%	4 1%	13 6%	9 4%	40 3%	24 4%	64 4%	1 1%
Walkways / trails – new / repaired	49 3%	9 2%	21 4%	14 3%	6 2%	12 4%	8 4%	7 3%	34 3%	14 3%	42 3%	7 3%
Other	4 0%	3 1%		1 0%				1 1%	2 0%	2 0%	4 0%	
<b>Total</b>	<b>1758 100%</b>	<b>408 100%</b>	<b>556 100%</b>	<b>525 100%</b>	<b>249 100%</b>	<b>329 100%</b>	<b>221 100%</b>	<b>222 100%</b>	<b>1139 100%</b>	<b>565 100%</b>	<b>1526 100%</b>	<b>232 100%</b>



**CP2\_4. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 4**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Accessibility improvements to municipal facilities	43	14	13	10	7	4	2	7	25	17	36	7
	2%	3%	2%	2%	3%	1%	1%	3%	2%	3%	2%	3%
Access to municipal water	39	6	16	13	10	7	4	3	29	9	34	5
	2%	1%	3%	2%	4%	2%	2%	1%	3%	2%	2%	2%
Arenas / ice surfaces	19	5	4	8	4	4	5	2	15	4	16	3
	1%	1%	1%	2%	2%	1%	2%	1%	1%	1%	1%	1%
Arts and cultural facilities	31	3	13	10	8	4	2	7	21	9	27	4
	2%	1%	2%	2%	3%	1%	1%	3%	2%	2%	2%	2%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	26	1	9	12		5	5	5	17	9	24	2
	1%	0%	2%	2%		2%	2%	2%	1%	2%	2%	1%
Climate change mitigation and protection	101	19	43	32	21	25	12	7	70	28	88	13
	6%	5%	8%	6%	9%	8%	5%	3%	6%	5%	6%	6%
Energy efficiency – making existing municipal facilities and buildings more energy efficient	122	25	29	50	19	26	12	18	88	31	102	20
	7%	6%	5%	9%	8%	8%	5%	8%	8%	5%	7%	9%
Ferry – expand the harbour ferry service	62	11	25	18	5	11	5	8	36	25	55	7
	4%	3%	4%	3%	2%	3%	2%	4%	3%	4%	4%	3%
Fire stations – new / repaired	52	12	20	14	10	7	7	3	34	18	44	8
	3%	3%	4%	3%	4%	2%	3%	1%	3%	3%	3%	4%
Housing – additional support / tools	97	23	32	28	14	25	15	9	67	27	90	7
	6%	6%	6%	5%	5%	8%	7%	4%	6%	5%	6%	3%
Indoor recreation facilities / community centres – new / repaired	44	8	15	13	6	11	6	9	37	7	33	11
	2%	2%	3%	2%	2%	3%	3%	4%	3%	1%	2%	5%
Libraries – new / refurbished community branches	44	9	19	7	6	10	7	2	29	15	37	8
	3%	2%	3%	1%	2%	3%	3%	1%	3%	3%	2%	3%



**CP2\_4. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 4**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Municipal vehicles – making municipal fleet more environmentally friendly / useful	35	9	11	11	4	8	4	4	21	13	32	3
	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	77	12	29	26	13	15	13	11	55	20	63	14
	4%	3%	5%	5%	5%	4%	6%	5%	5%	3%	4%	6%
Parkland acquisition (acquire and preserve parkland)	108	30	31	32	12	22	16	12	72	34	90	18
	6%	7%	6%	6%	5%	7%	7%	5%	6%	6%	6%	8%
Public washrooms	69	22	20	14	10	11	5	9	35	29	60	9
	4%	5%	4%	3%	4%	3%	2%	4%	3%	5%	4%	4%
Road safety improvements (includes traffic calming, pedestrian safety)	93	24	22	29	19	12	19	14	63	23	78	16
	5%	6%	4%	5%	8%	4%	8%	6%	6%	4%	5%	7%
Road widening – to provide additional capacity for all modes of transportation	87	17	24	28	13	13	8	12	56	30	72	14
	5%	4%	4%	5%	5%	4%	4%	5%	5%	5%	5%	6%
Sidewalks – new / repaired	69	21	19	17	6	9	8	8	38	29	68	2
	4%	5%	3%	3%	2%	3%	3%	4%	3%	5%	4%	1%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	158	39	48	41	16	35	21	25	105	48	142	16
	9%	9%	9%	8%	7%	11%	9%	11%	9%	8%	9%	7%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	59	16	13	19	8	12	2	11	38	20	53	6
	3%	4%	2%	4%	3%	4%	1%	5%	3%	4%	3%	3%



**CP2\_4. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 4**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Transit – more buses on existing routes	45 3%	17 4%	15 3%	8 1%	4 2%	6 2%	5 2%	1 1%	18 2%	26 5%	41 3%	4 2%
Transit – more buses so that service can be expanded to new areas	77 4%	19 5%	26 5%	21 4%	8 3%	14 4%	11 5%	9 4%	47 4%	27 5%	66 4%	11 5%
Transit facilities – improved / additional	25 1%	8 2%	10 2%	5 1%	2 1%	3 1%	2 1%	2 1%	12 1%	13 2%	22 1%	3 1%
Urban parks and green network	85 5%	21 5%	27 5%	26 5%	11 4%	14 4%	11 5%	19 8%	54 5%	25 4%	73 5%	12 5%
Walkways / trails – new / repaired	79 4%	15 4%	23 4%	31 6%	14 6%	14 4%	15 7%	6 3%	54 5%	22 4%	71 5%	9 4%
Other	11 1%	3 1%	3 1%	3 1%		1 0%		2 1%	5 0%	6 1%	10 1%	1 1%
Total	1758 100%	408 100%	556 100%	525 100%	249 100%	329 100%	221 100%	222 100%	1139 100%	565 100%	1526 100%	232 100%



**CP2\_5. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 5**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Accessibility improvements to municipal facilities	48	17	20	10	7	8	4	3	26	22	46	3
	3%	4%	4%	2%	3%	2%	2%	1%	2%	4%	3%	1%
Access to municipal water	47	10	13	19	4	12	6	4	29	18	40	7
	3%	2%	2%	4%	1%	4%	3%	2%	3%	3%	3%	3%
Arenas / ice surfaces	24	3	5	11	3	4	6	3	18	3	22	2
	1%	1%	1%	2%	1%	1%	3%	1%	2%	1%	1%	1%
Arts and cultural facilities	44	15	10	13	8	6	8	5	25	17	36	8
	3%	4%	2%	2%	3%	2%	4%	2%	2%	3%	2%	3%
Bikeways – new / repaired (includes local street bikeways, multi-use pathways)	54	11	16	24	6	8	8	6	30	21	51	3
	3%	3%	3%	5%	3%	2%	4%	3%	3%	4%	3%	1%
Climate change mitigation and protection	89	23	28	26	15	15	14	11	63	24	75	13
	5%	6%	5%	5%	6%	5%	6%	5%	6%	4%	5%	6%
Energy efficiency – making existing municipal facilities and buildings more energy efficient	122	36	41	33	25	24	7	12	79	42	103	19
	7%	9%	7%	6%	10%	7%	3%	5%	7%	7%	7%	8%
Ferry – expand the harbour ferry service	35	6	9	14	4	7	9	6	29	6	32	3
	2%	1%	2%	3%	2%	2%	4%	3%	3%	1%	2%	1%
Fire stations – new / repaired	47	12	12	14	11	10	0	5	31	12	35	12
	3%	3%	2%	3%	4%	3%	0%	2%	3%	2%	2%	5%
Housing – additional support / tools	72	14	21	26	9	11	13	8	54	18	64	9
	4%	3%	4%	5%	4%	3%	6%	4%	5%	3%	4%	4%
Indoor recreation facilities / community centres – new / repaired	37	8	20	5	6	7	5	6	29	8	29	8
	2%	2%	4%	1%	2%	2%	2%	3%	3%	1%	2%	4%
Libraries – new / refurbished community branches	51	11	14	12	6	10	5	6	29	17	47	4
	3%	3%	2%	2%	2%	3%	2%	3%	3%	3%	3%	2%





**CP2\_5. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 5**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Municipal vehicles – making municipal fleet more environmentally friendly / useful	55	11	16	17	5	9	9	5	28	24	49	6
	3%	3%	3%	3%	2%	3%	4%	2%	2%	4%	3%	3%
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	63	10	21	23	11	21	10	4	48	14	50	13
	4%	2%	4%	4%	5%	6%	5%	2%	4%	2%	3%	6%
Parkland acquisition (acquire and preserve parkland)	90	17	32	23	12	14	16	12	63	23	75	14
	5%	4%	6%	4%	5%	4%	7%	5%	5%	4%	5%	6%
Public washrooms	63	21	17	15	7	12	4	10	37	25	55	8
	4%	5%	3%	3%	3%	4%	2%	4%	3%	4%	4%	3%
Road safety improvements (includes traffic calming, pedestrian safety)	91	23	32	24	15	12	11	10	56	33	84	7
	5%	6%	6%	5%	6%	4%	5%	5%	5%	6%	5%	3%
Road widening – to provide additional capacity for all modes of transportation	47	3	20	18	9	9	3	7	33	14	37	10
	3%	1%	4%	4%	4%	3%	1%	3%	3%	2%	2%	4%
Sidewalks – new / repaired	48	8	17	12	8	13	5	5	35	11	41	7
	3%	2%	3%	2%	3%	4%	2%	2%	3%	2%	3%	3%
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	119	28	44	26	17	23	10	11	70	46	102	17
	7%	7%	8%	5%	7%	7%	5%	5%	6%	8%	7%	7%
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	99	15	26	39	7	27	19	22	73	19	91	8
	6%	4%	5%	7%	3%	8%	9%	10%	6%	3%	6%	4%



**CP2\_5. Please rank the top five (5) infrastructure projects that you would like to see the municipality pursue over the next 5 years. Rank 5**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Transit – more buses on existing routes	47 3%	17 4%	13 2%	11 2%	7 3%	4 1%	7 3%	6 3%	25 2%	22 4%	46 3%	1 1%
Transit – more buses so that service can be expanded to new areas	90 5%	32 8%	22 4%	21 4%	12 5%	14 4%	9 4%	12 5%	51 4%	37 7%	72 5%	18 8%
Transit facilities – improved / additional	34 2%	8 2%	10 2%	8 2%	3 1%	5 2%	3 1%	4 2%	20 2%	14 3%	30 2%	4 2%
Urban parks and green network	105 6%	23 6%	29 5%	41 8%	9 4%	18 6%	15 7%	18 8%	68 6%	34 6%	96 6%	9 4%
Walkways / trails – new / repaired	109 6%	21 5%	35 6%	32 6%	17 7%	20 6%	14 6%	19 8%	72 6%	32 6%	94 6%	15 6%
Other	27 2%	5 1%	11 2%	7 1%	6 3%	6 2%	1 1%	3 1%	19 2%	7 1%	23 2%	3 1%
<b>Total</b>	<b>1758 100%</b>	<b>408 100%</b>	<b>556 100%</b>	<b>525 100%</b>	<b>249 100%</b>	<b>328 100%</b>	<b>221 100%</b>	<b>222 100%</b>	<b>1139 100%</b>	<b>565 100%</b>	<b>1525 100%</b>	<b>232 100%</b>



**CP20E. Please describe what other infrastructure projects you would like to see the municipality pursue over the next 5 years.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Energy efficiency – making existing municipal facilities and buildings more energy efficient	2 5%	1 15%	1 5%			1 15%			1 2%	1 12%	2 6%	
Housing – additional support / tools	1 3%	1 8%								1 10%	1 3%	
Outdoor recreation facilities (e.g. playgrounds, skate parks, sport fields, courts) – new / repair	2 5%		2 15%			1 14%			2 7%		2 6%	
Streets / roads – maintenance (e.g. fill potholes, patching, crack sealing)	1 3%	1 8%			1 8%	1 15%			1 2%		1 4%	
Technology – to improve and support service delivery / municipal operations, customer service, and accessibility	3 7%			3 18%				2 33%	2 8%	1 6%	3 8%	
Parking	5 12%	1 8%	3 23%	1 8%		1 15%	1 16%	1 19%	2 10%	2 20%	4 12%	1 17%
Light rail	1 4%			1 4%	1 8%			1 10%	1 5%		1 2%	1 17%
Police station	3 8%			3 19%			3 70%		3 11%		3 9%	
Other	19 52%	5 61%	7 56%	8 50%	7 84%	3 57%		2 39%	14 54%	5 51%	17 50%	3 66%
<b>Total</b>	<b>37 100%</b>	<b>8 100%</b>	<b>12 100%</b>	<b>15 100%</b>	<b>8 100%</b>	<b>4 100%</b>	<b>4 100%</b>	<b>6 100%</b>	<b>26 100%</b>	<b>10 100%</b>	<b>33 100%</b>	<b>4 100%</b>

Note: Multiple responses accepted



**CP3. If forced to choose, which of the following would you rather see the municipality focus on, with respect to spending on facilities, assets, and infrastructure?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Invest a greater proportion toward new facilities, assets, and infrastructure	397	74	132	149	48	81	52	52	259	128	332	65
	23%	18%	24%	28%	19%	25%	24%	23%	23%	23%	22%	28%
Invest a greater proportion toward fixing and maintaining the existing facilities, assets, and infrastructure	1364	337	424	376	202	248	169	170	883	438	1196	168
	77%	82%	76%	72%	81%	75%	76%	77%	77%	77%	78%	72%
Total	1762	411	556	525	250	329	221	222	1141	566	1528	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_A. How often over the past 12 months have you contacted the municipality for the following: For information (about a program, service, or general info).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1071	266	333	307	156	188	124	102	647	395	932	140
	61%	65%	60%	58%	62%	57%	56%	46%	57%	70%	61%	60%
1-2 times	498	97	162	167	70	98	73	89	360	121	426	72
	28%	24%	29%	32%	28%	30%	33%	40%	32%	21%	28%	31%
3-5 times	146	33	50	39	21	35	19	24	109	31	127	19
	8%	8%	9%	7%	8%	11%	9%	11%	10%	6%	8%	8%
6-10 times	26	7	4	8	2	3	4	6	16	7	24	2
	1%	2%	1%	2%	1%	1%	2%	3%	1%	1%	2%	1%
More than 10 times	21	9	7	4	2	4	1	2	9	11	20	1
	1%	2%	1%	1%	1%	1%	0%	1%	1%	2%	1%	0%
Total	1762	412	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ1\_B. How often over the past 12 months have you contacted the municipality for the following: Request something (e.g. information, green bin, refrigerant removal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1264	324	406	353	179	197	146	132	737	489	1101	163
	72%	79%	73%	67%	72%	60%	66%	59%	65%	86%	72%	70%
1-2 times	407	73	113	152	57	110	65	76	337	58	348	58
	23%	18%	20%	29%	23%	34%	29%	34%	30%	10%	23%	25%
3-5 times	70	11	29	16	12	17	8	8	51	15	61	9
	4%	3%	5%	3%	5%	5%	3%	4%	4%	3%	4%	4%
6-10 times	13	1	3	3	1	3	2	5	12	1	11	1
	1%	0%	1%	0%	0%	1%	1%	2%	1%	0%	1%	1%
More than 10 times	7	2	3	2		1	1	2	4	3	6	1
	0%	0%	0%	0%		0%	0%	1%	0%	1%	0%	1%
Total	1760	412	554	525	249	328	221	222	1140	566	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_C. How often over the past 12 months have you contacted the municipality for the following: Report something (e.g. to 311, Councillor, staff).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1182	305	383	319	177	198	141	128	717	435	1026	156
	67%	74%	69%	61%	71%	60%	64%	58%	63%	77%	67%	67%
1-2 times	423	76	131	150	56	91	57	66	308	99	364	59
	24%	18%	24%	28%	22%	28%	26%	30%	27%	18%	24%	25%
3-5 times	118	26	30	42	12	30	16	20	87	28	104	14
	7%	6%	5%	8%	5%	9%	7%	9%	8%	5%	7%	6%
6-10 times	21	4	7	6	4	5	3	4	18	2	17	4
	1%	1%	1%	1%	2%	2%	2%	2%	2%	0%	1%	2%
More than 10 times	20	2	5	8	1	5	4	5	12	4	20	
	1%	1%	1%	2%	0%	2%	2%	2%	1%	1%	1%	
Total	1764	413	556	525	251	329	221	222	1142	568	1530	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_D. How often over the past 12 months have you contacted the municipality for the following: Employment / search for jobs available within the Halifax Regional Municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1469	319	464	442	215	285	188	202	989	434	1268	201
	83%	77%	84%	84%	86%	87%	85%	91%	87%	77%	83%	86%
1-2 times	135	33	43	47	14	17	20	15	83	48	120	15
	8%	8%	8%	9%	6%	5%	9%	7%	7%	9%	8%	6%
3-5 times	71	29	26	9	8	11	5	1	26	44	64	7
	4%	7%	5%	2%	3%	3%	2%	1%	2%	8%	4%	3%
6-10 times	31	12	7	10	4	3	2	2	14	16	28	3
	2%	3%	1%	2%	2%	1%	1%	1%	1%	3%	2%	1%
More than 10 times	55	20	15	17	9	12	5	2	29	24	48	7
	3%	5%	3%	3%	3%	4%	2%	1%	3%	4%	3%	3%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_E. How often over the past 12 months have you contacted the municipality for the following: Book a facility / field / court / etc.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1544	374	491	429	225	298	184	178	988	505	1333	211
	88%	91%	88%	82%	90%	91%	83%	80%	87%	89%	87%	91%
1-2 times	116	18	40	51	14	14	19	19	71	41	101	14
	7%	4%	7%	10%	6%	4%	8%	8%	6%	7%	7%	6%
3-5 times	43	7	15	19	6	6	10	9	33	10	41	2
	2%	2%	3%	4%	2%	2%	4%	4%	3%	2%	3%	1%
6-10 times	18	1	5	10	1	3	2	8	16	2	15	3
	1%	0%	1%	2%	0%	1%	1%	4%	1%	0%	1%	1%
More than 10 times	41	13	4	16	5	7	7	9	33	8	37	3
	2%	3%	1%	3%	2%	2%	3%	4%	3%	1%	2%	1%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_F. How often over the past 12 months have you contacted the municipality for the following: Purchase a recreation membership.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1533	367	491	432	222	287	181	179	974	513	1328	205
	87%	89%	89%	82%	89%	87%	82%	80%	85%	91%	87%	88%
1-2 times	189	35	53	79	22	34	35	35	140	43	167	22
	11%	9%	10%	15%	9%	10%	16%	16%	12%	8%	11%	9%
3-5 times	21	6	6	8	2	6	1	6	14	5	18	3
	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%
6-10 times	7	3	2	2	4	1	1		6	1	6	1
	0%	1%	0%	0%	2%	0%	0%		1%	0%	0%	1%
More than 10 times	11	1	2	4	1	1	3	3	7	3	8	2
	1%	0%	0%	1%	0%	0%	2%	1%	1%	1%	1%	1%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_G. How often over the past 12 months have you contacted the municipality for the following: Register for a recreation program or camp.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1428	363	458	383	199	268	156	158	872	514	1246	182
	81%	88%	83%	73%	79%	82%	71%	71%	76%	91%	82%	78%
1-2 times	198	34	56	80	31	33	37	32	152	38	173	25
	11%	8%	10%	15%	12%	10%	17%	14%	13%	7%	11%	11%
3-5 times	81	8	25	40	13	15	23	15	71	7	68	13
	5%	2%	4%	8%	5%	4%	11%	7%	6%	1%	4%	6%
6-10 times	30	3	13	12	4	6	1	11	27	3	21	9
	2%	1%	2%	2%	2%	2%	1%	5%	2%	1%	1%	4%
More than 10 times	24	6	2	10	4	6	3	7	19	4	19	4
	1%	1%	0%	2%	2%	2%	1%	3%	2%	1%	1%	2%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_H. How often over the past 12 months have you contacted the municipality for the following: Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	957	250	294	265	150	197	102	113	614	316	830	127
	54%	61%	53%	50%	60%	60%	46%	51%	54%	56%	54%	55%
1-2 times	259	51	95	86	32	34	37	38	158	97	227	32
	15%	12%	17%	16%	13%	10%	17%	17%	14%	17%	15%	14%
3-5 times	138	19	44	56	15	24	17	25	93	43	117	21
	8%	5%	8%	11%	6%	7%	8%	11%	8%	8%	8%	9%
6-10 times	114	30	35	31	19	21	17	13	72	36	96	17
	6%	7%	6%	6%	7%	6%	8%	6%	6%	6%	6%	7%
More than 10 times	294	63	86	88	36	52	49	33	205	75	258	36
	17%	15%	16%	17%	14%	16%	22%	15%	18%	13%	17%	15%
Total	1763	412	555	525	251	328	221	222	1141	567	1530	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_I. How often over the past 12 months have you contacted the municipality for the following: Purchase transit tickets or pass / obtain transit schedule.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1235	262	371	393	195	259	160	177	863	334	1039	195
	70%	64%	67%	75%	78%	79%	73%	80%	76%	59%	68%	84%
1-2 times	273	74	95	74	33	42	37	27	161	103	250	23
	16%	18%	17%	14%	13%	13%	17%	12%	14%	18%	16%	10%
3-5 times	105	31	32	28	13	13	13	10	66	38	95	11
	6%	8%	6%	5%	5%	4%	6%	4%	6%	7%	6%	5%
6-10 times	52	14	22	9	4	4	2	5	18	31	50	1
	3%	3%	4%	2%	2%	1%	1%	2%	2%	5%	3%	1%
More than 10 times	96	31	35	21	5	10	9	4	33	60	94	3
	5%	8%	6%	4%	2%	3%	4%	2%	3%	11%	6%	1%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_J. How often over the past 12 months have you contacted the municipality for the following: Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1381	325	440	384	198	260	183	168	913	424	1177	205
	78%	79%	79%	73%	79%	79%	83%	75%	80%	75%	77%	88%
1-2 times	263	61	74	98	34	52	25	40	159	96	241	22
	15%	15%	13%	19%	14%	16%	11%	18%	14%	17%	16%	10%
3-5 times	68	20	20	25	16	10	4	7	42	25	66	1
	4%	5%	4%	5%	6%	3%	2%	3%	4%	4%	4%	1%
6-10 times	18	5	7	7	1	1	6		9	10	17	1
	1%	1%	1%	1%	0%	0%	3%		1%	2%	1%	1%
More than 10 times	29	1	14	12	1	4	3	8	17	12	26	3
	2%	0%	3%	2%	0%	1%	2%	4%	1%	2%	2%	1%
Total	1760	412	555	525	250	328	221	222	1140	566	1527	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_K. How often over the past 12 months have you contacted the municipality for the following: Property tax payment or inquiry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1141	329	367	276	129	172	105	105	572	537	1023	117
	65%	80%	66%	53%	51%	52%	47%	47%	50%	95%	67%	50%
1-2 times	561	72	171	226	108	143	107	105	519	23	453	108
	32%	18%	31%	43%	43%	44%	49%	47%	45%	4%	30%	46%
3-5 times	39	6	11	18	12	8	6	8	37	2	33	7
	2%	1%	2%	3%	5%	2%	3%	3%	3%	0%	2%	3%
6-10 times	2	1	2			2			2		2	1
	0%	0%	0%			1%			0%		0%	0%
More than 10 times	17	4	5	5	2	3	3	5	10	4	17	
	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	
Total	1762	412	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_L. How often over the past 12 months have you contacted the municipality for the following: Obtain a permit (commercial / home).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1643	392	532	461	237	303	190	199	1039	552	1426	217
	93%	95%	96%	88%	95%	93%	86%	89%	91%	97%	93%	93%
1-2 times	102	16	19	57	13	21	27	21	92	9	87	15
	6%	4%	3%	11%	5%	6%	12%	9%	8%	2%	6%	7%
3-5 times	3	1		1		1	1		2	1	2	1
	0%	0%		0%		0%	0%		0%	0%	0%	0%
6-10 times	1			1			1		1		1	
	0%			0%			0%		0%		0%	
More than 10 times	12	2	4	5		2	2	3	7	4	12	
	1%	1%	1%	1%		1%	1%	1%	1%	1%	1%	
Total	1760	412	555	525	250	328	221	222	1140	566	1528	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_M. How often over the past 12 months have you contacted the municipality for the following: Apply for a license (e.g. animal, vending, marriage, taxi).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1602	383	494	469	234	286	203	201	1033	515	1390	212
	91%	93%	89%	89%	93%	87%	92%	90%	91%	91%	91%	91%
1-2 times	154	27	61	54	16	42	18	20	107	48	134	21
	9%	7%	11%	10%	7%	13%	8%	9%	9%	8%	9%	9%
3-5 times	2	2								2	2	
	0%	1%								0%	0%	
More than 10 times	2			2				1	1	1	2	
	0%			0%				1%	0%	0%	0%	
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_N. How often over the past 12 months have you contacted the municipality for the following: Diversity & inclusion support (e.g. support for community-led events).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1700	395	529	512	245	317	216	214	1108	539	1470	230
	97%	96%	95%	97%	98%	97%	97%	96%	97%	96%	96%	99%
1-2 times	39	12	16	9	3	8	6	4	21	18	36	3
	2%	3%	3%	2%	1%	3%	3%	2%	2%	3%	2%	1%
3-5 times	15	3	8	1	2	2		3	8	5	15	
	1%	1%	2%	0%	1%	1%		1%	1%	1%	1%	
6-10 times	2		1	1	1	1			2		2	
	0%		0%	0%	0%	0%			0%		0%	
More than 10 times	3	1		2				1	1	1	3	
	0%	0%		0%				1%	0%	0%	0%	
Total	1759	410	555	525	250	328	221	222	1141	564	1526	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_O. How often over the past 12 months have you contacted the municipality for the following: Viewed live streaming of Regional Council and/or Committee meetings.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1501	360	472	428	216	265	182	189	959	496	1303	198
	85%	87%	85%	82%	86%	81%	82%	85%	84%	88%	85%	85%
1-2 times	159	36	46	60	20	39	24	23	114	40	141	19
	9%	9%	8%	11%	8%	12%	11%	10%	10%	7%	9%	8%
3-5 times	60	10	19	24	6	18	9	7	42	17	51	9
	3%	2%	3%	5%	3%	5%	4%	3%	4%	3%	3%	4%
6-10 times	20	3	8	7	3	6	4	1	13	4	16	4
	1%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	2%
More than 10 times	21	4	10	6	5	1	3	2	12	9	18	3
	1%	1%	2%	1%	2%	0%	1%	1%	1%	2%	1%	1%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_P. How often over the past 12 months have you contacted the municipality for the following: Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1706	399	543	508	240	319	212	211	1102	554	1480	226
	97%	97%	98%	97%	96%	97%	96%	95%	97%	98%	97%	97%
1-2 times	45	12	11	12	10	8	4	10	30	11	40	6
	3%	3%	2%	2%	4%	2%	2%	4%	3%	2%	3%	2%
3-5 times	2		1	1	1			1	2		2	
	0%		0%	0%	0%			0%	0%		0%	
6-10 times	4			3		1	3		4		4	
	0%			1%		0%	1%		0%		0%	
More than 10 times	4	1		2			2	1	3		2	1
	0%	0%		0%			1%	1%	0%		0%	1%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_Q. How often over the past 12 months have you contacted the municipality for the following: Attend a virtual public meeting or virtual hearing run by the municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1569	382	484	450	220	288	191	192	1001	518	1362	207
	89%	93%	87%	86%	88%	88%	86%	86%	88%	91%	89%	89%
1-2 times	150	23	53	63	24	31	22	26	110	35	131	19
	9%	6%	10%	12%	10%	9%	10%	12%	10%	6%	9%	8%
3-5 times	25	3	11	9	3	7	4	4	18	7	22	3
	1%	1%	2%	2%	1%	2%	2%	2%	2%	1%	1%	1%
6-10 times	4	1		2	1		2		3	1	4	
	0%	0%		0%	0%		1%		0%	0%	0%	
More than 10 times	14	5	7	1	2	2	1	1	8	6	9	5
	1%	1%	1%	0%	1%	1%	1%	1%	1%	1%	1%	2%
Total	1761	412	555	525	250	328	221	222	1141	566	1528	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_R. How often over the past 12 months have you contacted the municipality for the following: Access agendas, minutes, or reports through halifax.ca.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1426	359	454	395	216	252	165	168	898	483	1237	189
	81%	87%	82%	75%	86%	77%	74%	75%	79%	85%	81%	81%
1-2 times	220	32	72	85	24	54	41	33	167	47	191	29
	12%	8%	13%	16%	10%	16%	18%	15%	15%	8%	13%	12%
3-5 times	72	14	20	26	9	12	9	18	51	19	63	9
	4%	3%	4%	5%	4%	4%	4%	8%	4%	3%	4%	4%
6-10 times	26	3	9	12	2	9	4	2	18	7	19	7
	1%	1%	2%	2%	1%	3%	2%	1%	2%	1%	1%	3%
More than 10 times	18	5	1	8		1	3	2	8	10	18	
	1%	1%	0%	2%		0%	1%	1%	1%	2%	1%	
Total	1762	412	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**Q1\_S. How often over the past 12 months have you contacted the municipality for the following: Viewed or used the municipality's online engagement portal (Shape Your City Halifax).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1518	376	487	422	230	274	174	189	968	509	1310	208
	86%	91%	88%	80%	92%	83%	79%	85%	85%	90%	86%	89%
1-2 times	166	20	47	72	13	39	34	20	120	33	149	17
	9%	5%	8%	14%	5%	12%	15%	9%	11%	6%	10%	7%
3-5 times	59	15	15	23	7	12	8	9	42	16	51	8
	3%	4%	3%	4%	3%	4%	4%	4%	4%	3%	3%	3%
6-10 times	9	2	3	4		3	1	2	5	3	9	
	0%	0%	1%	1%		1%	0%	1%	0%	1%	1%	
More than 10 times	10		3	5		1	3	2	6	5	10	
	1%		1%	1%		0%	1%	1%	1%	1%	1%	
Total	1762	413	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_T. How often over the past 12 months have you contacted the municipality for the following: Visited the Municipal Archives or used their online catalogue.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1612	371	511	478	229	304	199	200	1057	511	1393	219
	92%	90%	92%	91%	91%	93%	90%	90%	93%	90%	91%	94%
1-2 times	103	31	33	32	15	19	15	14	59	39	92	11
	6%	7%	6%	6%	6%	6%	7%	6%	5%	7%	6%	5%
3-5 times	25	5	10	4	7	2	3	7	17	6	23	2
	1%	1%	2%	1%	3%	1%	1%	3%	1%	1%	2%	1%
6-10 times	12	4	1	6		2	4		7	5	12	
	1%	1%	0%	1%		1%	2%		1%	1%	1%	
More than 10 times	9	3	1	5		1		1	2	6	9	
	0%	1%	0%	1%		0%		1%	0%	1%	1%	
Total	1762	412	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_U. How often over the past 12 months have you contacted the municipality for the following: Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1022	250	320	267	148	203	128	119	653	332	888	134
	58%	61%	58%	51%	59%	62%	58%	54%	57%	59%	58%	57%
1-2 times	219	48	69	75	48	40	34	29	168	45	180	39
	12%	12%	12%	14%	19%	12%	15%	13%	15%	8%	12%	17%
3-5 times	172	34	53	59	21	31	21	20	117	47	150	21
	10%	8%	10%	11%	8%	9%	10%	9%	10%	8%	10%	9%
6-10 times	106	27	35	33	8	21	12	18	63	43	92	14
	6%	7%	6%	6%	3%	6%	5%	8%	5%	8%	6%	6%
More than 10 times	243	53	78	91	26	33	26	37	141	99	218	25
	14%	13%	14%	17%	10%	10%	12%	16%	12%	18%	14%	11%
Total	1762	412	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_V. How often over the past 12 months have you contacted the municipality for the following: Made a Freedom of Information Request.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1730	400	548	518	247	323	218	219	1123	555	1501	228
	98%	97%	99%	99%	99%	98%	99%	99%	99%	98%	98%	98%
1-2 times	24	9	7	5	4	6	2	1	15	7	20	4
	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%
3-5 times	1										1	
	0%										0%	
6-10 times	3	2						1	1	2	3	
	0%	1%						0%	0%	0%	0%	
More than 10 times	4	1		2				1	1	2	4	
	0%	0%		0%				1%	0%	0%	0%	
Total	1761	412	555	525	250	328	220	222	1140	566	1529	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_W. How often over the past 12 months have you contacted the municipality for the following: Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1473	338	481	418	214	283	179	176	951	477	1278	196
	84%	82%	87%	79%	85%	86%	81%	79%	83%	84%	84%	84%
1-2 times	164	43	42	57	24	28	24	28	115	41	144	20
	9%	10%	8%	11%	10%	8%	11%	13%	10%	7%	9%	8%
3-5 times	75	12	23	32	12	11	15	11	56	18	63	13
	4%	3%	4%	6%	5%	3%	7%	5%	5%	3%	4%	5%
6-10 times	22	9	5	8		6	1	1	10	12	18	4
	1%	2%	1%	1%		2%	1%	1%	1%	2%	1%	2%
More than 10 times	27	10	5	11	1	1	2	6	10	17	26	1
	2%	3%	1%	2%	1%	0%	1%	3%	1%	3%	2%	1%
Total	1762	412	555	525	251	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_X. How often over the past 12 months have you contacted the municipality for the following: File a complaint.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1567	364	494	472	222	278	204	193	1009	509	1356	211
	89%	88%	89%	90%	89%	85%	92%	87%	88%	90%	89%	91%
1-2 times	141	31	50	39	23	38	11	19	94	42	126	15
	8%	8%	9%	7%	9%	11%	5%	9%	8%	7%	8%	6%
3-5 times	37	11	8	9	5	10	5	7	30	6	29	7
	2%	3%	2%	2%	2%	3%	2%	3%	3%	1%	2%	3%
6-10 times	8	3		2		2	1	2	5	3	8	
	0%	1%		0%		1%	0%	1%	0%	1%	1%	
More than 10 times	10	3	2	4		1		2	3	6	10	
	1%	1%	0%	1%		0%		1%	0%	1%	1%	
Total	1762	413	555	525	250	328	221	222	1141	566	1529	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ1\_Y. How often over the past 12 months have you contacted the municipality for the following: Other.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not in the past 12 months	1710	399	542	510	241	319	215	214	1106	552	1485	224
	97%	97%	98%	97%	96%	97%	98%	96%	97%	98%	97%	97%
1-2 times	33	6	10	9	9	5	5	5	25	7	27	6
	2%	2%	2%	2%	3%	2%	2%	2%	2%	1%	2%	3%
3-5 times	4	1	3	1	1				1	3	2	2
	0%	0%	1%	0%	0%				0%	1%	0%	1%
6-10 times	3	3								3	3	
	0%	1%								0%	0%	
More than 10 times	8	1		5		4		3	8	1	8	
	0%	0%		1%		1%		1%	1%	0%	1%	
Total	1758	410	555	525	250	328	220	222	1140	565	1526	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ1\_Y\_OE. For what other reason(s) have you contacted the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No reason	2 5%		1 9%	1 8%	1 13%	1 13%			2 7%		2 6%	
Garbage / recycling	3 6%	1 6%		1 4%		1 13%			2 5%	1 10%	3 8%	
Snow clearing	3 6%			1 8%				2 21%	2 5%	1 9%	1 3%	2 22%
Traffic requests – speed bumps, signage, pedestrian crossings	8 16%	2 25%	1 5%	4 26%	3 28%		3 50%	1 15%	6 19%	1 5%	6 15%	1 18%
Complaints	13 28%	1 7%	5 39%	4 29%	2 22%	4 40%	1 25%	4 48%	13 37%	1 5%	12 30%	1 16%
Inquiries / questions	6 13%	3 34%	1 9%	1 8%	1 7%	2 20%	0 8%		2 7%	3 26%	5 12%	1 16%
Report / advise	5 10%			3 17%		1 13%		1 15%	3 9%	2 14%	5 12%	
Other	11 24%	3 34%	7 52%	1 8%	5 59%	1 13%	1 16%		7 20%	4 31%	9 23%	2 28%
Total	48 100%	10 100%	13 100%	15 100%	9 100%	9 100%	5 100%	8 100%	34 100%	13 100%	40 100%	8 100%

Note: Multiple responses accepted



**SQ2\_A. How did you contact the municipality for this service in the past 12 months? For information (about a program, service, or general info).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	289	66	90	80	40	72	40	46	224	56	254	34
	42%	45%	41%	37%	43%	51%	42%	38%	46%	33%	43%	37%
Online (via Halifax.ca)	350	71	115	123	44	71	52	67	252	86	297	53
	51%	49%	52%	56%	46%	50%	54%	56%	51%	51%	50%	57%
In person	36	7	19	5	3	6	3	5	21	15	31	6
	5%	5%	8%	2%	3%	4%	4%	4%	4%	9%	5%	6%
By telephone	190	49	63	45	29	34	22	32	128	54	163	27
	28%	34%	28%	21%	31%	24%	22%	27%	26%	32%	27%	29%
Email	75	18	23	21	11	13	9	8	53	21	70	5
	11%	12%	10%	10%	12%	9%	10%	6%	11%	12%	12%	6%
Other	20	5	8	6	3		4	3	9	9	18	1
	3%	4%	3%	3%	3%		4%	3%	2%	5%	3%	1%
Total	687	145	222	218	94	140	97	120	493	169	594	93
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_B. How did you contact the municipality for this service in the past 12 months? Request something (e.g. information, green bin, refrigerant removal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	236	43	75	80	35	62	42	39	195	35	201	35
	48%	50%	51%	46%	50%	47%	56%	43%	48%	46%	47%	50%
Online (via Halifax.ca)	169	28	56	63	15	51	26	29	135	30	143	26
	34%	32%	38%	37%	22%	39%	34%	32%	34%	39%	34%	37%
In person	10	1	4	1	1	3		1	6	2	9	1
	2%	1%	3%	1%	2%	2%		1%	2%	3%	2%	2%
By telephone	136	26	45	37	23	35	13	28	109	22	114	21
	27%	30%	30%	22%	33%	27%	17%	31%	27%	29%	27%	31%
Email	29	2	15	10	4	13	4	2	26	3	25	4
	6%	2%	10%	6%	6%	10%	5%	2%	7%	4%	6%	6%
Other	17	5	4	2	2	3	2	5	12	6	15	2
	4%	6%	3%	1%	3%	2%	2%	6%	3%	7%	4%	3%
Total	495	87	148	173	70	132	75	90	403	76	425	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_C. How did you contact the municipality for this service in the past 12 months? Report something (e.g. to 311, Councillor, staff).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	330	54	98	122	48	81	44	47	245	68	290	40
	57%	50%	57%	59%	65%	62%	55%	50%	58%	52%	58%	52%
Online (via Halifax.ca)	61	17	14	26	5	17	8	6	42	18	50	11
	11%	16%	8%	12%	6%	13%	10%	6%	10%	14%	10%	14%
In person	4	1	1	3		1	1	2	4	1	4	
	1%	1%	0%	1%		0%	1%	2%	1%	0%	1%	
By telephone	140	32	39	37	15	27	23	21	99	38	123	17
	24%	30%	22%	18%	20%	21%	28%	22%	23%	29%	25%	22%
Email	159	28	53	55	16	29	25	28	106	46	141	18
	27%	26%	31%	27%	22%	22%	32%	30%	25%	35%	28%	23%
Other	31	8	10	9	6	7	4	8	26	4	24	6
	5%	7%	6%	4%	7%	5%	5%	8%	6%	3%	5%	8%
Total	580	108	172	206	74	131	79	94	424	132	502	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_D. How did you contact the municipality for this service in the past 12 months? Employment / search for jobs available within the Halifax Regional Municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	9	2	3	2	2	1		1	5	2	8	1
	3%	2%	3%	3%	7%	3%		6%	4%	2%	3%	3%
Online (via Halifax.ca)	250	81	75	73	28	40	31	14	131	112	220	30
	86%	87%	83%	87%	79%	94%	94%	66%	86%	85%	85%	95%
In person	1	1		1				1	1	1	1	
	0%	1%		1%				3%	0%	0%	0%	
By telephone	5	1	1	2		1		1	3	1	4	1
	2%	1%	1%	3%		3%		6%	2%	1%	2%	2%
Email	18	7	7	2	2	2		1	6	12	18	
	6%	7%	8%	3%	5%	6%		3%	4%	9%	7%	
Other	23	8	11	4	4		2	3	10	13	23	
	8%	8%	12%	5%	12%		6%	16%	7%	10%	9%	
Total	292	94	91	84	35	43	33	21	151	132	260	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_E. How did you contact the municipality for this service in the past 12 months? Book a facility / field / court / etc.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	8	3	2	2	2	1	1		6	2	8	
	4%	9%	3%	3%	10%	4%	3%		4%	3%	4%	
Online (via Halifax.ca)	140	33	35	60	10	21	24	26	93	45	130	10
	65%	85%	55%	63%	40%	67%	65%	58%	61%	74%	67%	47%
In person	23	4	9	9	3	3	4	7	18	6	21	3
	11%	10%	14%	9%	11%	9%	10%	15%	11%	10%	11%	12%
By telephone	31	4	12	11	6	4	2	8	22	8	26	5
	14%	10%	19%	11%	25%	15%	6%	18%	15%	14%	13%	24%
Email	36	3	13	16	6	5	5	5	23	12	28	8
	17%	8%	21%	17%	22%	16%	14%	12%	15%	20%	14%	39%
Other	14	1	4	7	2	1	5	4	12	2	14	1
	7%	2%	6%	7%	7%	2%	14%	9%	8%	4%	7%	3%
Total	217	38	64	96	25	31	38	45	153	61	195	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_F. How did you contact the municipality for this service in the past 12 months? Purchase a recreation membership.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	6	1	3	2	2	3	1		6		5	1
	3%	3%	4%	2%	7%	8%	2%		3%		3%	2%
Online (via Halifax.ca)	112	22	28	49	12	19	18	28	85	24	98	14
	49%	48%	44%	53%	42%	44%	45%	64%	51%	45%	49%	49%
In person	88	20	23	34	11	16	18	10	61	24	81	7
	38%	44%	36%	37%	40%	38%	44%	24%	36%	46%	41%	23%
By telephone	23	1	6	9	5	3	4	5	18	1	16	6
	10%	1%	10%	10%	18%	8%	9%	11%	11%	2%	8%	23%
Email	9		6	2		3	2	1	6	3	6	3
	4%		9%	3%		6%	6%	3%	4%	5%	3%	11%
Other	11	3	3	4		1	3	3	6	4	9	3
	5%	6%	5%	4%		2%	7%	6%	4%	8%	4%	9%
Total	228	46	64	93	29	42	40	43	167	53	199	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_G. How did you contact the municipality for this service in the past 12 months? Register for a recreation program or camp.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	10		7	4	5	3	2		10		9	1
	3%		7%	3%	10%	5%	4%		4%		3%	3%
Online (via Halifax.ca)	253	33	68	116	29	47	53	54	214	29	211	42
	76%	68%	71%	82%	58%	79%	81%	84%	80%	57%	75%	83%
In person	34	5	9	14	3	9	10	4	27	5	30	4
	10%	11%	9%	10%	6%	15%	15%	6%	10%	10%	11%	8%
By telephone	45	5	17	13	8	9	1	9	33	8	37	8
	14%	11%	18%	9%	17%	14%	2%	15%	12%	16%	13%	17%
Email	14	1	9	3	5	3	1		10	4	11	3
	4%	1%	10%	2%	11%	5%	1%		4%	8%	4%	6%
Other	25	9	4	10	6	1	5	3	12	13	24	1
	8%	18%	4%	7%	12%	1%	7%	5%	4%	25%	9%	3%
Total	331	49	96	142	50	60	65	64	268	51	281	50
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_H. How did you contact the municipality for this service in the past 12 months? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	4	1	2	1	1	3			4	1	4	
	1%	1%	1%	0%	1%	2%			1%	0%	1%	
Online (via Halifax.ca)	392	79	129	127	56	66	54	51	252	121	338	53
	49%	49%	50%	49%	56%	50%	45%	47%	48%	48%	48%	51%
In person	465	104	149	144	54	70	66	60	289	160	407	57
	58%	64%	58%	55%	54%	53%	55%	55%	55%	64%	58%	55%
By telephone	55	13	18	12	11	6	6	5	38	17	48	7
	7%	8%	7%	4%	11%	5%	5%	4%	7%	7%	7%	7%
Email	49	11	20	12	6	11	6	3	30	17	40	9
	6%	7%	8%	5%	6%	9%	5%	3%	6%	7%	6%	9%
Other	80	10	29	27	6	12	19	14	63	17	74	6
	10%	6%	11%	10%	6%	9%	16%	13%	12%	7%	11%	6%
Total	803	162	259	261	100	131	120	108	525	251	698	105
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_I. How did you contact the municipality for this service in the past 12 months? Purchase transit tickets or pass / obtain transit schedule.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	11	5	4	1	4	2			6	4	9	1
	2%	3%	2%	0%	7%	4%			2%	2%	2%	3%
Online (via Halifax.ca)	106	24	45	23	10	18	11	10	60	41	99	7
	20%	16%	25%	17%	18%	27%	18%	22%	21%	18%	20%	19%
In person	405	121	141	103	44	51	40	32	203	191	379	26
	77%	81%	77%	78%	79%	75%	66%	71%	73%	83%	78%	68%
By telephone	17	4	8	1	1	1	2	2	7	10	17	
	3%	3%	5%	0%	1%	1%	4%	4%	3%	4%	4%	
Email	3		3	1			1	1	1	2	3	1
	1%		2%	0%			1%	1%	0%	1%	1%	2%
Other	35	10	9	10	3	3	9	4	21	11	30	5
	7%	7%	5%	7%	5%	4%	15%	8%	7%	5%	6%	13%
Total	524	150	182	132	55	68	61	45	277	230	487	38
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_J. How did you contact the municipality for this service in the past 12 months? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	15	3	6	3	1	6	1	1	11	4	14	1
	4%	4%	5%	2%	3%	10%	4%	1%	5%	3%	4%	5%
Online (via Halifax.ca)	264	61	75	104	34	46	22	38	156	103	244	20
	70%	72%	65%	73%	67%	68%	59%	68%	69%	72%	70%	72%
In person	73	16	28	25	11	14	13	9	43	25	67	5
	19%	18%	25%	17%	22%	20%	34%	16%	19%	18%	19%	19%
By telephone	26	6	12	7	2	7		9	17	9	26	
	7%	7%	10%	5%	4%	10%		17%	7%	7%	7%	
Email	16		10	4	2	4	1		8	8	16	
	4%		9%	3%	4%	7%	4%		4%	6%	5%	
Other	10	1	4	3	2	2	1	2	7	2	9	1
	3%	1%	4%	2%	4%	3%	2%	4%	3%	2%	2%	5%
Total	378	86	115	142	52	68	38	55	226	142	350	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_K. How did you contact the municipality for this service in the past 12 months? Property tax payment or inquiry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	52	2	22	21	13	16	14	8	51	1	45	8
	8%	2%	12%	9%	10%	10%	12%	7%	9%	2%	9%	7%
Online (via Halifax.ca)	297	37	87	131	47	78	63	53	259	21	240	57
	48%	46%	46%	53%	38%	50%	54%	45%	46%	75%	48%	49%
In person	50	11	20	10	15	13	8	12	48	1	40	10
	8%	13%	11%	4%	13%	8%	7%	10%	9%	2%	8%	9%
By telephone	103	15	31	39	20	26	14	24	96	4	82	21
	17%	18%	16%	16%	16%	17%	12%	20%	17%	15%	16%	18%
Email	29	2	8	14	3	6	4	9	26	2	28	1
	5%	2%	4%	6%	3%	4%	3%	8%	5%	7%	5%	1%
Other	150	19	46	58	34	37	26	24	144	3	121	29
	24%	23%	24%	23%	28%	24%	22%	20%	25%	9%	24%	25%
Total	620	82	189	249	122	157	116	118	568	29	504	116
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_L. How did you contact the municipality for this service in the past 12 months? Obtain a permit (commercial / home).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	3		1	3		1	1	1	3		3	
	3%		3%	4%		5%	2%	6%	3%		3%	
Online (via Halifax.ca)	62	12	12	31	4	12	20	8	49	13	51	11
	52%	62%	55%	48%	28%	48%	64%	35%	48%	91%	50%	69%
In person	26	2	6	16	2	10	5	6	25	1	22	3
	22%	11%	25%	25%	16%	40%	17%	24%	24%	8%	22%	22%
By telephone	23	2	1	17	2	4	6	6	21	2	22	1
	20%	11%	5%	26%	16%	16%	19%	26%	20%	17%	22%	4%
Email	19	1	5	10	4	4	1	3	16	2	17	2
	16%	6%	23%	16%	32%	17%	4%	12%	16%	17%	16%	13%
Other	18	2	2	11	3	3	6	4	14	1	15	2
	15%	10%	8%	17%	24%	13%	18%	16%	14%	9%	15%	14%
Total	118	20	23	64	13	24	31	23	102	14	102	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_M. How did you contact the municipality for this service in the past 12 months? Apply for a license (e.g. animal, vending, marriage, taxi).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	9	1	5	2	1	3	1	4	9		6	3
	6%	2%	8%	3%	8%	6%	7%	17%	8%		4%	16%
Online (via Halifax.ca)	45	6	20	18	7	15	8	3	35	10	40	5
	29%	22%	32%	32%	45%	36%	44%	15%	32%	20%	29%	23%
In person	80	19	28	29	4	20	8	9	45	34	71	9
	50%	65%	46%	52%	26%	47%	46%	45%	42%	69%	52%	41%
By telephone	7	2	3	2	1	1		2	4	3	7	
	4%	6%	4%	4%	7%	3%		9%	4%	5%	5%	
Email	10	1	7	1	2	3	2	1	8	2	7	4
	7%	2%	12%	1%	11%	8%	10%	3%	8%	4%	5%	17%
Other	21	1	8	8	1	5	2	3	16	5	18	3
	13%	2%	14%	14%	7%	12%	11%	14%	15%	9%	13%	13%
Total	158	29	61	56	16	42	18	21	108	50	138	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_N. How did you contact the municipality for this service in the past 12 months? Diversity & inclusion support (e.g. support for community-led events).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	2 4%		2 9%			1 10%	1 21%		2 7%		2 4%	
Online (via Halifax.ca)	22 37%	7 45%	13 48%	2 19%		7 62%	1 22%	3 39%	12 36%	10 42%	20 36%	2 60%
In person	22 37%	3 20%	12 45%	5 37%	1 21%	4 37%	3 45%	3 30%	13 39%	8 34%	21 38%	1 20%
By telephone	6 10%	2 13%	1 5%	2 14%	1 11%	1 10%		2 22%	4 11%	2 8%	6 10%	
Email	11 19%	5 35%	3 13%	2 16%	2 37%	2 17%		2 25%	4 12%	7 28%	10 18%	1 22%
Other	12 21%	4 26%	5 19%	2 14%	2 32%	2 22%	1 11%	1 8%	7 22%	5 18%	12 21%	1 20%
Total	59 100%	15 100%	26 100%	13 100%	6 100%	11 100%	6 100%	8 100%	32 100%	25 100%	55 100%	3 100%

Note: Multiple responses accepted



**SQ2\_O. How did you contact the municipality for this service in the past 12 months? Viewed live streaming of Regional Council and/or Committee meetings.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	5	1	1	3	1		1	1	4		3	1
	2%	1%	2%	3%	4%		2%	2%	2%		1%	4%
Online (via Halifax.ca)	203	45	59	80	22	52	30	23	140	57	177	26
	79%	86%	71%	82%	65%	83%	77%	68%	77%	83%	79%	75%
In person	7		4	2	1	2		1	5	2	7	
	3%		5%	3%	4%	4%		4%	3%	3%	3%	
By telephone	2	1		1				1	1	1	2	
	1%	2%		1%				4%	1%	2%	1%	
Email	1	1			1				1	1	1	
	0%	1%			2%				0%	1%	1%	
Other	44	7	19	13	10	9	9	8	34	9	37	7
	17%	14%	23%	13%	28%	14%	23%	23%	19%	14%	17%	21%
Total	258	52	83	97	34	63	38	33	182	69	224	35
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_P. How did you contact the municipality for this service in the past 12 months? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	0			0			0		0		0	
	1%			3%			5%		1%		1%	
Online (via Halifax.ca)	23	8	3	9	5	3	5	2	14	6	20	3
	42%	61%	26%	52%	48%	29%	49%	18%	36%	51%	41%	46%
In person	22	3	6	5	3	6	3	7	18	3	20	2
	41%	24%	54%	31%	24%	63%	33%	61%	47%	26%	43%	30%
By telephone	1			1				1	1		1	
	2%			7%				11%	3%		3%	
Email	3		1	2		1	1	1	3		3	
	5%		10%	10%		13%	11%	6%	7%		6%	
Other	9	3	3		3	1	2	1	5	3	6	3
	17%	25%	26%		28%	8%	20%	5%	13%	29%	14%	43%
Total	55	13	12	18	10	9	9	11	39	11	48	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_Q. How did you contact the municipality for this service in the past 12 months? Attend a virtual public meeting or virtual hearing run by the municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	5	1	3	1	1	1	1	1	4	1	3	2
	3%	5%	5%	1%	4%	3%	4%	2%	3%	1%	2%	7%
Online (via Halifax.ca)	143	19	54	59	18	33	18	23	100	39	129	14
	75%	63%	77%	78%	60%	82%	60%	74%	72%	83%	79%	52%
In person	6		3	2		2	1	1	6		4	1
	3%		5%	3%		6%	5%	4%	4%		3%	5%
By telephone	3	2		1	2			1	3		3	
	2%	7%		2%	7%			4%	2%		2%	
Email	0			0			0		0		0	
	0%			1%			1%		0%		0%	
Other	35	8	9	13	9	3	10	5	27	7	25	9
	18%	26%	13%	18%	29%	8%	34%	16%	19%	16%	15%	36%
Total	191	30	70	76	30	40	30	31	139	47	165	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_R. How did you contact the municipality for this service in the past 12 months? Access agendas, minutes, or reports through halifax.ca.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	2	1		1				1	1	1	2	
	1%	1%		1%				2%	1%	1%	1%	
Online (via Halifax.ca)	292	45	88	118	31	66	50	46	213	69	252	40
	87%	83%	88%	90%	91%	87%	88%	84%	88%	83%	87%	90%
In person	6	1		4	1	1	1	3	5	1	5	1
	2%	2%		3%	2%	2%	1%	5%	2%	1%	2%	1%
By telephone	3		1	3		1		3	3	1	3	
	1%		1%	2%		1%		5%	1%	1%	1%	
Email	5	1	1	1	1		0	1	3	2	5	
	2%	2%	1%	1%	4%		1%	1%	1%	2%	2%	
Other	34	6	10	8	1	9	6	6	24	10	30	4
	10%	12%	10%	7%	4%	12%	11%	11%	10%	13%	10%	9%
Total	335	54	101	130	34	76	56	55	243	83	291	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_S. How did you contact the municipality for this service in the past 12 months? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	3		2	1	1	2			3		2	1
	1%		4%	1%	6%	3%			2%		1%	5%
Online (via Halifax.ca)	216	34	59	91	19	45	41	25	148	54	198	18
	89%	91%	86%	87%	91%	82%	88%	75%	86%	95%	90%	73%
In person	3	2		1		1			1	2	3	
	1%	5%		1%		2%			1%	3%	1%	
By telephone	2			2				2	2		2	
	1%			2%				6%	1%		1%	
Email	7		5	2	1		2	1	4	3	6	1
	3%		7%	2%	6%		4%	2%	2%	6%	3%	3%
Other	20	3	5	7		7	4	7	16	3	15	5
	8%	9%	8%	7%		12%	8%	20%	9%	6%	7%	19%
Total	244	37	68	104	21	55	47	33	173	57	220	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted





**SQ2\_T. How did you contact the municipality for this service in the past 12 months? Visited the Municipal Archives or used their online catalogue.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Online (via Halifax.ca)	121	34	39	35	20	20	16	15	68	45	112	9
	82%	84%	88%	74%	94%	82%	76%	69%	82%	83%	83%	67%
In person	7	2	1	2	1	2		1	3	3	6	1
	5%	5%	3%	5%	3%	8%		3%	4%	5%	5%	5%
By telephone	7	2	2	2			1	5	4	2	7	
	4%	5%	4%	4%			6%	24%	5%	4%	5%	
Email	7	4	1	1		1			1	5	6	1
	5%	10%	3%	1%		3%			2%	10%	5%	5%
Other	15	3	4	8	2	2	4	2	10	4	11	4
	10%	6%	8%	16%	8%	10%	18%	10%	12%	8%	8%	28%
Total	148	41	44	47	22	24	21	22	84	54	134	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_U. How did you contact the municipality for this service in the past 12 months? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	6		5	1	3	2		1	6	1	5	1
	1%		2%	0%	2%	2%		1%	1%	0%	1%	1%
Online (via Halifax.ca)	525	115	175	179	71	96	65	62	336	175	455	70
	71%	71%	75%	69%	69%	76%	69%	60%	69%	75%	71%	71%
In person	12	4	3	3	1	2		1	5	5	12	
	2%	2%	1%	1%	1%	2%		1%	1%	2%	2%	
By telephone	10	3	1	5	2	2		1	6	4	10	
	1%	2%	1%	2%	2%	1%		1%	1%	2%	1%	
Email	12	1	7	1	2	2	2	2	10	2	9	3
	2%	0%	3%	0%	2%	2%	2%	2%	2%	1%	1%	3%
Other	219	50	65	79	31	35	34	38	156	60	182	37
	30%	31%	28%	31%	30%	28%	37%	37%	32%	26%	28%	37%
Total	739	162	234	259	103	125	94	103	488	234	640	99
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_V. How did you contact the municipality for this service in the past 12 months? Made a Freedom of Information Request.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	1			1		1			1		1	
	2%			8%		11%			4%		2%	
Online (via Halifax.ca)	10	5	3	1		4			4	5	8	3
	33%	45%	37%	17%		68%			23%	47%	28%	66%
In person	5	2	2	1		1	1		3	2	5	
	17%	18%	27%	16%		21%	34%		18%	19%	19%	
By telephone	6	3	1	1	1			1	2	3	6	
	19%	29%	17%	16%	33%			39%	14%	31%	22%	
Email	11	6	1	3	1		1	2	4	6	10	1
	36%	51%	17%	34%	33%		66%	61%	26%	60%	36%	34%
Other	7	2	1	1	2			1	4	1	7	
	22%	17%	18%	8%	67%			19%	25%	7%	25%	
Total	30	11	7	8	4	6	2	3	17	11	27	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_W. How did you contact the municipality for this service in the past 12 months? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	6	4	1	1	1	1			2	4	6	
	2%	5%	2%	1%	2%	3%			1%	4%	2%	
Online (via Halifax.ca)	250	65	61	100	30	38	36	40	163	78	216	34
	87%	87%	81%	92%	81%	85%	87%	87%	86%	88%	86%	91%
In person	4	1	1	2	1	2			2	1	4	
	1%	2%	1%	2%	2%	4%			1%	1%	1%	
By telephone	5	3		1				1	1	3	5	
	2%	4%		1%				3%	1%	4%	2%	
Email	2	1	1		1				1	1	2	
	1%	2%	1%		3%				1%	1%	1%	
Other	35	11	13	5	6	4	6	5	23	11	31	3
	12%	15%	18%	4%	17%	9%	16%	10%	12%	12%	12%	9%
Total	288	75	75	108	37	45	42	46	189	89	250	37
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_X. How did you contact the municipality for this service in the past 12 months? File a complaint.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	89	22	29	22	16	24	8	15	68	20	77	12
	46%	45%	48%	41%	56%	48%	47%	50%	52%	36%	45%	53%
Online (via Halifax.ca)	30	12	3	10	1	8	4		14	14	28	2
	15%	25%	5%	19%	2%	17%	23%		11%	25%	16%	9%
In person	11	4	5	2		5	1		6	5	9	1
	6%	8%	8%	3%		10%	4%		4%	9%	6%	6%
By telephone	65	19	18	15	13	17	5	11	47	16	54	11
	34%	40%	30%	29%	48%	34%	28%	39%	36%	28%	32%	48%
Email	55	13	20	15	6	9	5	11	32	23	49	7
	29%	27%	33%	28%	23%	18%	30%	38%	24%	40%	28%	31%
Other	8	2	2	1	2	2	1		5	2	8	
	4%	4%	3%	2%	7%	4%	8%		4%	3%	5%	
Total	193	49	61	53	28	51	16	30	132	57	171	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ2\_Y. How did you contact the municipality for this service in the past 12 months? Other.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
311	12	4	2	2	3	4		1	8	4	10	2
	27%	44%	17%	17%	27%	46%		9%	25%	28%	27%	28%
Online (via Halifax.ca)	12	5	1	5	1	1	3		5	6	12	
	26%	49%	7%	36%	13%	15%	58%		17%	47%	31%	
In person	4	1	2	1		3	1	1	4	1	3	1
	10%	7%	16%	9%		31%	12%	9%	12%	5%	8%	18%
By telephone	20	4	4	5	1	4	2	5	12	8	16	4
	44%	41%	33%	34%	14%	47%	46%	73%	37%	59%	41%	60%
Email	16	3	8	2	5		1	4	11	5	14	2
	35%	34%	62%	17%	52%		29%	57%	34%	41%	36%	31%
Other	2		1	1		1		1	2		2	
	4%		5%	4%		8%		9%	6%		5%	
Total	46	10	12	14	9	8	5	7	31	13	38	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ3\_A. Generally speaking, how satisfied were you with your contact with the municipality for this service? For information (about a program, service, or general info).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	10	1	3	4	3	1	1	3	9	1	10	
	2%	1%	1%	2%	3%	0%	1%	3%	2%	0%	2%	
Dissatisfied	37	13	15	5	1	9	3	4	19	18	30	7
	5%	9%	7%	2%	1%	6%	3%	4%	4%	11%	5%	8%
Satisfied	434	95	126	138	63	79	65	78	316	102	378	56
	63%	65%	57%	63%	67%	56%	67%	66%	64%	61%	64%	60%
Very satisfied	205	36	78	71	28	52	28	34	150	48	175	30
	30%	25%	35%	33%	29%	37%	29%	28%	30%	28%	30%	32%
Total	687	146	222	218	95	140	97	120	493	169	594	93
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_B. Generally speaking, how satisfied were you with your contact with the municipality for this service? Request something (e.g. information, green bin, refrigerant removal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	13	2	1	6	1	4	1	3	10	1	11	2
	3%	2%	1%	3%	2%	3%	2%	4%	2%	2%	3%	3%
Dissatisfied	28	7	9	10	4	9	2	5	22	5	23	4
	6%	8%	6%	6%	6%	7%	3%	6%	6%	7%	5%	6%
Satisfied	270	56	76	84	37	75	40	45	216	46	235	35
	55%	66%	52%	49%	53%	57%	54%	49%	54%	61%	55%	50%
Very satisfied	183	21	61	73	27	43	31	38	153	24	154	28
	37%	24%	42%	42%	39%	33%	41%	42%	38%	31%	36%	40%
Total	494	86	147	173	70	131	75	90	402	76	424	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ3\_C. Generally speaking, how satisfied were you with your contact with the municipality for this service? Report something (e.g. to 311, Councillor, staff).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	39	7	13	13	4	7	6	9	26	10	32	7
	7%	6%	7%	6%	5%	5%	8%	9%	6%	7%	6%	9%
Dissatisfied	94	19	29	28	11	20	7	15	67	23	84	10
	16%	17%	17%	14%	14%	16%	9%	16%	16%	17%	17%	13%
Satisfied	292	55	83	101	39	71	43	44	220	62	247	46
	51%	51%	49%	49%	53%	55%	55%	47%	52%	47%	49%	60%
Very satisfied	153	26	46	63	20	32	23	26	109	38	139	14
	26%	25%	27%	30%	28%	24%	28%	28%	26%	29%	28%	18%
Total	578	106	171	206	73	130	79	94	422	132	501	77
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_D. Generally speaking, how satisfied were you with your contact with the municipality for this service? Employment / search for jobs available within the Halifax Regional Municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	13	8		4	1	1		3	6	6	13	
	5%	8%		5%	3%	3%		16%	4%	5%	5%	
Dissatisfied	57	25	19	6	3	4	6	1	17	35	52	5
	19%	27%	21%	7%	9%	10%	19%	7%	11%	27%	20%	15%
Satisfied	172	55	57	49	24	28	16	14	91	77	149	23
	59%	59%	63%	59%	67%	66%	47%	69%	60%	58%	57%	71%
Very satisfied	50	6	15	24	7	9	11	2	37	13	46	4
	17%	6%	17%	29%	21%	21%	34%	8%	25%	10%	18%	14%
Total	292	94	91	84	35	43	33	21	151	132	260	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ3\_E. Generally speaking, how satisfied were you with your contact with the municipality for this service? Book a facility / field / court / etc.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	4		3	1	1			3	4		3	1
	2%		4%	1%	5%			7%	3%		2%	6%
Dissatisfied	18	1	8	9		7	5	2	15	3	13	5
	8%	2%	13%	10%		24%	12%	5%	10%	4%	7%	24%
Satisfied	101	23	29	42	13	13	16	21	69	32	93	9
	47%	59%	46%	43%	50%	41%	42%	47%	45%	53%	48%	40%
Very satisfied	93	15	24	44	11	11	17	18	64	26	86	7
	43%	39%	37%	46%	45%	35%	45%	40%	42%	43%	44%	30%
Total	217	38	64	96	25	31	38	45	153	61	195	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_F. Generally speaking, how satisfied were you with your contact with the municipality for this service? Purchase a recreation membership.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	3		1	1				3	3		3	
	1%		1%	1%				6%	2%		1%	
Dissatisfied	14	2	6	5	1	5	4	2	12	2	7	7
	6%	4%	10%	6%	5%	12%	10%	4%	7%	3%	3%	25%
Satisfied	136	30	35	58	18	26	22	23	94	36	119	17
	60%	65%	54%	62%	63%	63%	55%	52%	57%	68%	60%	59%
Very satisfied	75	14	22	29	9	10	14	16	57	15	70	5
	33%	31%	35%	31%	33%	25%	35%	37%	35%	29%	35%	16%
Total	227	46	64	93	29	42	40	43	166	53	199	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ3\_G. Generally speaking, how satisfied were you with your contact with the municipality for this service? Register for a recreation program or camp.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	11	1	3	4	1	3	2	4	10	1	10	1
	3%	3%	3%	3%	1%	5%	3%	7%	4%	1%	4%	1%
Dissatisfied	30	5	16	7	6	7	6	3	23	6	20	10
	9%	9%	16%	5%	11%	12%	10%	4%	8%	11%	7%	19%
Satisfied	175	30	41	79	29	33	27	30	139	29	146	29
	52%	60%	43%	56%	56%	55%	42%	46%	52%	55%	52%	56%
Very satisfied	117	14	36	52	16	17	29	27	98	17	105	12
	35%	28%	38%	36%	31%	28%	45%	43%	36%	33%	37%	23%
Total	333	49	97	142	51	60	65	64	269	52	282	51
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_H. Generally speaking, how satisfied were you with your contact with the municipality for this service? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	3			2				1	1	1	3	
	0%			1%				1%	0%	0%	0%	
Dissatisfied	9	2	5	2	1	1		2	5	4	7	3
	1%	1%	2%	1%	1%	1%		2%	1%	2%	1%	2%
Satisfied	276	68	79	91	31	48	37	36	170	98	232	44
	34%	42%	30%	35%	31%	36%	31%	33%	32%	39%	33%	42%
Very satisfied	514	92	176	165	67	82	82	68	348	148	456	58
	64%	57%	68%	63%	67%	63%	69%	63%	66%	59%	65%	56%
Total	802	161	260	260	100	131	120	108	525	251	697	105
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ3\_I. Generally speaking, how satisfied were you with your contact with the municipality for this service? Purchase transit tickets or pass / obtain transit schedule.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	5		1	2		2			2	1	3	1
	1%		1%	2%		4%			1%	1%	1%	3%
Dissatisfied	29	7	18	5	1	7			9	19	27	3
	6%	4%	10%	3%	1%	10%			3%	8%	5%	7%
Satisfied	298	88	95	79	28	39	44	29	166	123	273	25
	57%	59%	52%	60%	51%	57%	72%	64%	60%	53%	56%	67%
Very satisfied	191	55	67	47	26	20	17	16	98	87	182	8
	37%	37%	37%	35%	48%	30%	28%	36%	36%	38%	38%	22%
Total	523	150	181	132	54	68	61	45	275	230	485	38
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_J. Generally speaking, how satisfied were you with your contact with the municipality for this service? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	15	6	2	4	2	4	1	2	10	5	14	1
	4%	7%	2%	3%	4%	5%	3%	3%	4%	3%	4%	5%
Dissatisfied	29	5	15	6	2	10	3	2	17	11	27	1
	8%	5%	13%	4%	4%	15%	7%	3%	7%	8%	8%	5%
Satisfied	203	52	56	76	30	27	23	25	114	82	192	10
	54%	61%	49%	54%	58%	40%	61%	45%	50%	58%	55%	38%
Very satisfied	131	22	41	56	18	27	11	26	85	44	116	15
	35%	26%	36%	39%	35%	39%	29%	48%	38%	31%	33%	53%
Total	377	85	115	142	52	68	37	55	225	142	350	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ3\_K. Generally speaking, how satisfied were you with your contact with the municipality for this service? Property tax payment or inquiry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	8 1%		2 1%	6 2%	1 1%	1 1%	4 3%	2 2%	8 1%		7 1%	1 1%
Dissatisfied	35 6%	6 7%	18 10%	8 3%	2 2%	15 10%	9 8%	5 5%	33 6%	2 8%	22 4%	13 11%
Satisfied	375 61%	50 61%	109 58%	151 60%	70 58%	89 57%	66 57%	68 58%	336 59%	22 77%	302 60%	73 63%
Very satisfied	201 32%	26 32%	60 32%	85 34%	47 39%	52 33%	38 33%	42 36%	191 34%	4 14%	173 34%	28 24%
Total	619 100%	82 100%	189 100%	249 100%	121 100%	157 100%	116 100%	118 100%	568 100%	29 100%	504 100%	116 100%

**SQ3\_L. Generally speaking, how satisfied were you with your contact with the municipality for this service? Obtain a permit (commercial / home).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	13 11%		2 11%	8 12%	2 16%	3 14%	3 11%	4 17%	12 11%		8 8%	4 28%
Dissatisfied	17 15%	3 17%	3 14%	8 13%	2 14%	5 19%	3 10%	1 6%	15 14%	2 13%	16 15%	1 9%
Satisfied	60 51%	10 53%	12 53%	34 52%	6 45%	11 45%	18 59%	15 63%	53 52%	7 49%	51 50%	9 55%
Very satisfied	28 24%	6 31%	5 22%	15 23%	3 25%	6 23%	6 20%	3 14%	22 22%	5 38%	26 26%	1 8%
Total	118 100%	20 100%	23 100%	64 100%	13 100%	24 100%	31 100%	23 100%	102 100%	14 100%	102 100%	16 100%





**SQ3\_M. Generally speaking, how satisfied were you with your contact with the municipality for this service? Apply for a license (e.g. animal, vending, marriage, taxi).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	5	2	2	1		2		1	3	2	3	2
	3%	7%	4%	2%		5%		6%	3%	4%	2%	10%
Dissatisfied	6	1	3	0		2	0	1	3	3	6	
	3%	2%	5%	1%		4%	2%	3%	3%	5%	4%	
Satisfied	80	14	29	30	6	21	11	9	54	25	69	10
	50%	46%	48%	53%	36%	50%	64%	42%	50%	49%	50%	51%
Very satisfied	68	13	26	25	10	17	6	10	47	21	60	8
	43%	45%	43%	44%	64%	41%	34%	49%	44%	42%	44%	39%
Total	159	29	61	56	16	42	18	21	108	50	138	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_N. Generally speaking, how satisfied were you with your contact with the municipality for this service? Diversity & inclusion support (e.g. support for community-led events).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	5	3		1				3	3	1	5	
	8%	17%		9%				39%	10%	3%	9%	
Dissatisfied	8	2	6			4			3	5	8	
	14%	14%	23%			34%			10%	19%	14%	
Satisfied	33	11	12	8	5	6	4	3	18	15	31	2
	57%	69%	45%	61%	79%	55%	66%	38%	54%	61%	56%	62%
Very satisfied	13		9	4	1	1	2	2	8	4	11	1
	21%		33%	30%	21%	11%	34%	23%	26%	17%	20%	38%
Total	59	15	26	13	6	11	6	8	32	25	55	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ3\_O. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed live streaming of Regional Council and/or Committee meetings.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	4 1%		1 1%	2 2%		2 4%		1 4%	4 2%		4 2%	
Dissatisfied	18 7%	5 9%	5 7%	8 8%	2 7%	9 14%	0 1%		11 6%	7 11%	13 6%	5 14%
Satisfied	181 70%	37 71%	65 79%	56 57%	28 81%	44 70%	21 54%	25 75%	126 69%	48 70%	154 69%	28 80%
Very satisfied	55 21%	10 20%	11 13%	31 32%	4 13%	8 13%	17 45%	7 21%	41 23%	13 19%	53 24%	2 6%
Total	258 100%	52 100%	83 100%	97 100%	34 100%	63 100%	38 100%	33 100%	182 100%	69 100%	224 100%	35 100%

**SQ3\_P. Generally speaking, how satisfied were you with your contact with the municipality for this service? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	7 12%	1 9%	2 15%	2 10%		1 13%	1 12%	3 28%	6 14%	1 11%	7 14%	
Dissatisfied	6 11%	1 9%		2 11%		1 15%	1 7%	1 6%	3 7%	1 11%	6 12%	
Satisfied	35 63%	8 58%	7 59%	13 72%	8 76%	7 72%	7 75%	6 49%	26 66%	6 55%	27 58%	7 100%
Very satisfied	8 14%	3 24%	3 26%	1 7%	2 24%		1 7%	2 16%	5 13%	3 24%	8 16%	
Total	55 100%	13 100%	12 100%	18 100%	10 100%	9 100%	9 100%	11 100%	39 100%	11 100%	48 100%	7 100%



**SQ3\_Q. Generally speaking, how satisfied were you with your contact with the municipality for this service? Attend a virtual public meeting or virtual hearing run by the municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	6	2	2	1	2	1	1	1	5		6	
	3%	7%	3%	2%	7%	3%	2%	4%	4%		4%	
Dissatisfied	19	3	7	8	2	7	2	1	12	7	13	6
	10%	11%	10%	10%	6%	17%	6%	2%	8%	15%	8%	21%
Satisfied	132	18	55	46	24	27	19	21	98	32	113	20
	69%	60%	79%	61%	78%	67%	62%	68%	70%	67%	68%	74%
Very satisfied	34	7	6	21	3	5	9	8	25	8	33	1
	18%	22%	9%	27%	10%	12%	30%	26%	18%	17%	20%	5%
Total	191	30	70	76	30	40	30	31	139	47	165	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ3\_R. Generally speaking, how satisfied were you with your contact with the municipality for this service? Access agendas, minutes, or reports through halifax.ca.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	8	2	1	4		4		2	5	2	8	
	2%	4%	1%	3%		5%		3%	2%	3%	3%	
Dissatisfied	22	5	6	10	3	4	3	1	13	7	19	3
	7%	10%	6%	7%	8%	6%	4%	3%	5%	9%	7%	6%
Satisfied	234	38	76	80	27	50	38	40	168	62	195	39
	70%	70%	75%	61%	79%	65%	68%	72%	69%	75%	67%	88%
Very satisfied	72	9	18	37	4	18	16	12	56	11	69	3
	21%	16%	18%	29%	13%	24%	28%	22%	23%	14%	24%	6%
Total	335	54	101	130	34	76	56	55	243	83	291	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ3\_S. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	4 1%		1 2%	1 1%		1 2%		1 4%	2 1%		4 2%	
Dissatisfied	11 4%	1 3%	4 6%	3 3%		3 5%	2 4%	1 2%	6 3%	2 4%	10 4%	1 5%
Satisfied	176 72%	26 71%	48 71%	74 71%	14 68%	42 76%	35 76%	27 80%	131 75%	38 67%	155 70%	21 86%
Very satisfied	54 22%	9 25%	14 21%	26 25%	7 32%	9 17%	9 20%	5 14%	34 20%	17 29%	52 24%	2 9%
Total	244 100%	37 100%	68 100%	104 100%	21 100%	55 100%	47 100%	33 100%	173 100%	57 100%	220 100%	25 100%

**SQ3\_T. Generally speaking, how satisfied were you with your contact with the municipality for this service? Visited the Municipal Archives or used their online catalogue.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	1 1%			1 3%				1 6%	1 1%		1 1%	
Dissatisfied	9 6%		6 13%	3 6%		5 21%	2 9%		7 8%	2 5%	8 6%	1 9%
Satisfied	107 72%	33 80%	30 69%	31 66%	16 72%	14 56%	15 71%	16 73%	60 71%	40 72%	96 71%	10 77%
Very satisfied	31 21%	8 20%	8 19%	12 25%	6 28%	6 23%	4 21%	5 21%	16 19%	13 23%	30 22%	2 14%
Total	149 100%	42 100%	44 100%	47 100%	22 100%	24 100%	21 100%	22 100%	84 100%	55 100%	135 100%	14 100%



**SQ3\_U. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	6 1%		1 1%	3 1%		3 3%		1 1%	5 1%		4 1%	2 2%
Dissatisfied	31 4%	12 7%	9 4%	7 3%	3 3%	8 6%	3 3%	2 2%	17 3%	12 5%	28 4%	3 3%
Satisfied	536 73%	112 69%	171 73%	185 72%	75 73%	87 70%	65 69%	73 71%	359 74%	165 71%	454 71%	82 83%
Very satisfied	166 22%	38 23%	53 23%	63 24%	25 24%	27 22%	26 27%	26 25%	107 22%	56 24%	154 24%	12 12%
Total	738 100%	161 100%	234 100%	259 100%	103 100%	125 100%	94 100%	103 100%	488 100%	233 100%	639 100%	99 100%

**SQ3\_V. Generally speaking, how satisfied were you with your contact with the municipality for this service? Made a Freedom of Information Request.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	6 21%	3 24%	1 19%	1 16%		1 23%		1 39%	3 15%	3 25%	5 19%	1 34%
Dissatisfied	7 22%	3 25%		3 34%		1 66%	1 20%	1 12%	2 32%	3 32%	5 20%	1 34%
Satisfied	15 49%	5 45%	4 54%	4 49%	4 100%	4 77%		1 41%	10 62%	4 36%	14 52%	1 33%
Very satisfied	3 8%	1 6%	2 27%			1 34%		2 11%	2 7%	1 7%	3 10%	
Total	30 100%	11 100%	7 100%	8 100%	4 100%	6 100%	2 100%	3 100%	17 100%	11 100%	27 100%	4 100%



**SQ3\_W. Generally speaking, how satisfied were you with your contact with the municipality for this service? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	2 1%			2 2%				2 5%	2 1%		2 1%	
Dissatisfied	7 2%	1 2%	2 3%	2 2%		2 5%			3 2%	3 3%	7 3%	
Satisfied	213 74%	56 75%	56 76%	75 70%	30 81%	37 81%	34 81%	28 61%	142 75%	64 72%	181 73%	31 84%
Very satisfied	65 23%	18 24%	15 21%	28 26%	7 19%	6 14%	8 19%	16 34%	41 22%	22 25%	59 24%	6 16%
Total	287 100%	75 100%	74 100%	108 100%	37 100%	45 100%	42 100%	46 100%	189 100%	89 100%	250 100%	37 100%

**SQ3\_X. Generally speaking, how satisfied were you with your contact with the municipality for this service? File a complaint.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	33 17%	9 19%	7 11%	10 19%	4 13%	9 18%	3 21%	6 21%	22 17%	8 14%	27 16%	6 28%
Dissatisfied	52 27%	13 28%	18 30%	11 20%	5 19%	10 19%	4 23%	11 36%	33 26%	17 31%	44 26%	8 35%
Satisfied	82 42%	18 38%	27 45%	27 51%	15 53%	25 50%	7 44%	11 37%	61 46%	20 36%	74 43%	8 34%
Very satisfied	26 14%	7 15%	8 14%	5 10%	4 15%	6 13%	2 12%	2 6%	15 11%	11 19%	26 15%	1 3%
Total	193 100%	48 100%	61 100%	53 100%	28 100%	51 100%	16 100%	30 100%	131 100%	56 100%	171 100%	22 100%



**SQ3\_Y. Generally speaking, how satisfied were you with your contact with the municipality for this service? Other.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	19	7	4	7	1	3	1	5	11	7	18	1
	40%	68%	28%	45%	13%	34%	12%	63%	33%	57%	45%	16%
Dissatisfied	9		3	3	2	2	3	2	9		9	1
	19%		20%	22%	22%	20%	50%	23%	27%		22%	8%
Satisfied	11	2	4	2	3	3	1		7	3	9	2
	22%	20%	30%	16%	27%	33%	25%		22%	24%	22%	24%
Very satisfied	9	1	3	2	4	1	1	1	6	2	5	4
	19%	13%	22%	16%	38%	13%	12%	13%	17%	19%	12%	51%
Total	48	10	13	15	9	9	5	8	34	13	40	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_A. Were you able to easily access this service by your preferred method of contact? For information (about a program, service, or general info).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	41	11	16	5	5	9	5	8	28	12	39	2
	6%	8%	8%	2%	5%	7%	5%	7%	6%	7%	7%	2%
Yes	621	132	192	210	86	127	90	109	449	151	534	87
	94%	92%	92%	98%	95%	93%	95%	93%	94%	93%	93%	98%
Total	662	143	208	215	90	136	95	117	477	163	573	89
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_B. Were you able to easily access this service by your preferred method of contact? Request something (e.g. information, green bin, refrigerant removal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	31	6	10	9	3	11	4	3	23	6	27	4
	6%	7%	7%	5%	5%	8%	6%	4%	6%	8%	6%	6%
Yes	454	78	134	161	64	118	70	86	372	69	388	66
	94%	93%	93%	95%	95%	92%	94%	96%	94%	92%	94%	94%
Total	485	85	144	170	67	128	75	89	395	74	415	70
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_C. Were you able to easily access this service by your preferred method of contact? Report something (e.g. to 311, Councillor, staff).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	44	7	14	16	4	15	3	7	32	8	35	9
	8%	7%	8%	8%	6%	12%	4%	8%	8%	6%	7%	12%
Yes	523	96	154	187	66	111	76	86	383	121	456	67
	92%	93%	92%	92%	94%	88%	96%	92%	92%	94%	93%	88%
Total	567	104	168	203	70	126	79	94	415	129	491	76
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_D. Were you able to easily access this service by your preferred method of contact? Employment / search for jobs available within the Halifax Regional Municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	12	5	2	3		1	1	1	5	6	12	
	4%	5%	2%	4%		3%	4%	7%	3%	4%	5%	
Yes	271	87	84	79	33	42	32	17	142	122	239	32
	96%	95%	98%	96%	100%	97%	96%	93%	97%	96%	95%	100%
Total	283	92	86	82	33	43	33	18	147	128	251	32
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_E. Were you able to easily access this service by your preferred method of contact? Book a facility / field / court / etc.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	21	1	8	12	1	4	2	8	17	5	19	3
	10%	3%	13%	13%	3%	12%	7%	20%	11%	8%	10%	12%
Yes	189	37	54	81	23	26	35	33	131	56	170	19
	90%	97%	87%	87%	97%	88%	93%	80%	89%	92%	90%	88%
Total	211	38	62	94	24	30	38	41	147	61	189	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_F. Were you able to easily access this service by your preferred method of contact? Purchase a recreation membership.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	14	2	3	8		4	3	4	11	3	10	5
	6%	5%	5%	9%		11%	8%	9%	7%	6%	5%	16%
Yes	207	43	58	83	28	37	36	37	150	50	184	23
	94%	95%	95%	91%	100%	89%	92%	91%	93%	94%	95%	84%
Total	221	46	61	91	28	41	40	41	161	53	194	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_G. Were you able to easily access this service by your preferred method of contact? Register for a recreation program or camp.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	44	8	22	13	5	14	6	7	36	8	34	10
	14%	16%	23%	10%	10%	24%	10%	12%	14%	16%	13%	20%
Yes	279	41	72	126	45	45	58	54	228	42	238	41
	86%	84%	77%	90%	90%	76%	90%	88%	86%	84%	87%	80%
Total	323	49	94	139	50	59	64	62	264	50	273	50
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_H. Were you able to easily access this service by your preferred method of contact? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	12	3	3	4	2	2		2	6	5	12	
	2%	2%	1%	1%	2%	2%		2%	1%	2%	2%	
Yes	781	156	254	252	95	127	118	105	512	244	677	104
	98%	98%	99%	99%	98%	98%	100%	98%	99%	98%	98%	100%
Total	793	160	257	256	97	130	118	107	518	249	689	104
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_I. Were you able to easily access this service by your preferred method of contact? Purchase transit tickets or pass / obtain transit schedule.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	30	6	15	8	1	7	5	1	14	14	28	1
	6%	4%	8%	6%	1%	10%	8%	1%	5%	6%	6%	4%
Yes	479	138	163	123	52	60	54	44	256	210	447	32
	94%	96%	92%	94%	99%	90%	92%	99%	95%	94%	94%	96%
Total	509	144	177	131	53	67	59	45	270	224	476	33
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_J. Were you able to easily access this service by your preferred method of contact? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	21	3	9	9	1	7	4	4	17	4	19	3
	6%	4%	8%	6%	2%	11%	13%	7%	8%	3%	6%	9%
Yes	344	81	100	129	50	59	30	51	202	134	320	24
	94%	96%	92%	94%	98%	89%	87%	93%	92%	97%	94%	91%
Total	366	84	109	138	52	67	34	54	219	137	339	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_K. Were you able to easily access this service by your preferred method of contact? Property tax payment or inquiry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	30	2	9	16	1	15	6	5	26	2	23	7
	5%	2%	5%	6%	1%	10%	6%	5%	5%	7%	5%	6%
Yes	567	76	174	226	115	138	106	110	521	26	463	103
	95%	98%	95%	94%	99%	90%	94%	95%	95%	93%	95%	94%
Total	596	78	184	242	116	152	112	115	547	28	487	110
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_L. Were you able to easily access this service by your preferred method of contact? Obtain a permit (commercial / home).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	20	1	4	13	2	6	3	7	18	1	15	4
	18%	6%	22%	21%	17%	25%	11%	31%	20%	9%	16%	30%
Yes	88	18	16	47	11	17	24	15	75	12	79	9
	82%	94%	78%	79%	83%	75%	89%	69%	80%	91%	84%	70%
Total	108	20	20	60	13	23	27	21	93	13	94	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_M. Were you able to easily access this service by your preferred method of contact? Apply for a license (e.g. animal, vending, marriage, taxi).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	10	5	3	1	0	2		2	4	6	10	
	7%	17%	5%	2%	3%	4%		9%	4%	12%	8%	
Yes	141	24	55	53	15	40	17	19	99	42	120	21
	93%	83%	95%	98%	97%	96%	100%	91%	96%	88%	92%	100%
Total	151	28	58	54	15	42	17	21	103	48	130	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_N. Were you able to easily access this service by your preferred method of contact? Diversity & inclusion support (e.g. support for community-led events).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	7	1	3	2		3	1	1	5	1	7	
	14%	5%	14%	16%		30%	11%	16%	16%	4%	14%	
Yes	43	11	19	10	6	8	5	6	27	16	40	3
	86%	95%	86%	84%	100%	70%	89%	84%	84%	96%	86%	100%
Total	50	12	23	12	6	11	6	8	32	17	46	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_O. Were you able to easily access this service by your preferred method of contact? Viewed live streaming of Regional Council and/or Committee meetings.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	21	7	8	3	3	6	2	2	13	8	18	2
	8%	15%	10%	3%	9%	10%	5%	8%	7%	12%	8%	7%
Yes	228	41	73	92	30	57	35	29	163	58	198	31
	92%	85%	90%	97%	91%	90%	95%	92%	93%	88%	92%	93%
Total	249	48	81	95	32	63	37	31	176	66	216	33
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_P. Were you able to easily access this service by your preferred method of contact? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	5	1	1	2	1	1		2	4	1	5	
	11%	13%	10%	12%	7%	17%		17%	10%	16%	12%	
Yes	41	8	10	13	9	6	9	9	32	6	36	5
	89%	87%	90%	88%	93%	83%	100%	83%	90%	84%	88%	100%
Total	46	9	11	15	9	7	9	11	36	7	40	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_Q. Were you able to easily access this service by your preferred method of contact? Attend a virtual public meeting or virtual hearing run by the municipality.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	12	3	4	4	3	3		3	9	3	11	1
	7%	14%	6%	5%	10%	8%		8%	6%	8%	7%	4%
Yes	167	20	62	72	26	34	30	27	126	37	142	24
	93%	86%	94%	95%	90%	92%	100%	92%	94%	92%	93%	96%
Total	178	23	66	75	29	37	30	30	134	40	153	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_R. Were you able to easily access this service by your preferred method of contact? Access agendas, minutes, or reports through halifax.ca.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	25	5	6	11	3	5	5	3	18	7	21	3
	8%	9%	7%	9%	8%	8%	9%	6%	8%	8%	8%	9%
Yes	291	45	87	115	31	66	47	48	211	72	255	36
	92%	91%	93%	91%	92%	92%	91%	94%	92%	92%	92%	91%
Total	316	49	93	125	33	72	51	51	229	78	276	40
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_S. Were you able to easily access this service by your preferred method of contact? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	15	3	5	2		4	2	2	9	3	14	1
	7%	9%	8%	2%		9%	6%	6%	5%	5%	7%	3%
Yes	212	32	59	90	21	46	36	30	150	52	190	22
	93%	91%	92%	98%	100%	91%	94%	94%	95%	95%	93%	97%
Total	227	35	64	92	21	51	39	32	158	55	204	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_T. Were you able to easily access this service by your preferred method of contact? Visited the Municipal Archives or used their online catalogue.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	10		3	5		2	2	2	7	3	9	1
	7%		8%	10%		11%	9%	10%	9%	6%	7%	7%
Yes	127	39	38	39	20	20	18	17	69	49	118	9
	93%	100%	92%	90%	100%	89%	91%	90%	91%	94%	93%	93%
Total	137	39	41	44	20	23	19	19	76	52	128	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_U. Were you able to easily access this service by your preferred method of contact? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	14	1	6	5	2	3	2	2	11	2	12	2
	2%	1%	3%	2%	2%	3%	2%	2%	2%	1%	2%	2%
Yes	698	150	222	250	97	119	87	98	462	221	607	92
	98%	99%	97%	98%	98%	97%	98%	98%	98%	99%	98%	98%
Total	712	151	228	255	99	123	90	101	472	224	619	94
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_V. Were you able to easily access this service by your preferred method of contact? Made a Freedom of Information Request.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	9	3	1	4		3	1	1	5	3	5	4
	32%	26%	21%	61%		46%	100%	39%	32%	30%	21%	100%
Yes	19	8	5	2	4	3		2	11	7	19	
	68%	74%	79%	39%	100%	54%		61%	68%	70%	79%	
Total	28	11	6	6	4	6	1	3	16	9	24	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ4\_W. Were you able to easily access this service by your preferred method of contact? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	9	1	2	4	2	3	2	2	9		7	2
	3%	1%	3%	4%	4%	6%	4%	5%	5%		3%	7%
Yes	263	69	67	99	35	40	37	43	170	84	230	33
	97%	99%	97%	96%	96%	94%	96%	95%	95%	100%	97%	93%
Total	272	69	69	103	36	43	38	45	179	84	237	35
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_X. Were you able to easily access this service by your preferred method of contact? File a complaint.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	31	7	13	6	1	10	2	5	18	10	27	4
	16%	15%	21%	12%	2%	20%	13%	17%	14%	18%	16%	19%
Yes	156	39	46	46	26	40	13	24	109	44	138	18
	84%	85%	79%	88%	98%	80%	87%	83%	86%	82%	84%	81%
Total	187	46	59	52	27	50	15	29	127	54	165	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ4\_Y. Were you able to easily access this service by your preferred method of contact? Other.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	10	1	3	4		3	2	4	9	1	8	2
	24%	7%	28%	30%		31%	42%	57%	31%	5%	24%	25%
Yes	33	9	8	9	7	6	3	3	20	12	27	6
	76%	93%	72%	70%	100%	69%	58%	43%	69%	95%	76%	75%
Total	44	10	11	13	7	8	5	7	30	13	36	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ5\_A. What was the reason you were not able to easily access a service by your preferred method of contact? For information (about a program, service, or general info).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	10 24%	2 17%	6 36%	0 9%	1 27%	4 45%	1 26%		9 33%	1 5%	10 25%	
Too many steps	18 43%	5 43%	9 60%	1 13%	1 29%	6 60%	1 13%	1 15%	9 31%	8 69%	16 40%	2 100%
Wanted to speak to a person	14 35%	4 34%	6 41%	2 50%	2 44%	4 47%	2 47%	2 24%	10 36%	4 38%	13 33%	1 66%
Do not have ability to check online	8 19%	2 16%	4 26%	2 42%		1 7%		2 27%	5 17%	3 27%	8 20%	
Did not want to use online option	1 3%	1 11%								1 11%	1 3%	
Service was not available	8 20%	2 22%	2 12%			1 14%	1 27%	3 34%	5 16%	3 26%	8 21%	
Total	41 100%	11 100%	16 100%	5 100%	5 100%	9 100%	5 100%	8 100%	28 100%	12 100%	39 100%	2 100%

Note: Multiple responses accepted





**SQ5\_B. What was the reason you were not able to easily access a service by your preferred method of contact? Request something (e.g. information, green bin, refrigerant removal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	2 8%		1 12%		1 38%				1 5%		2 9%	
Too many steps	10 32%	1 10%	4 37%	5 54%		2 23%	4 90%		7 30%	2 37%	10 38%	
Wanted to speak to a person	10 31%	1 20%	4 39%	4 44%	2 62%	4 41%	1 34%	1 38%	10 42%		7 27%	3 57%
Do not have ability to check online	3 10%			2 28%		2 23%			3 13%		2 7%	1 28%
Did not want to use online option	1 2%					1 6%			1 3%			1 15%
Service was not available	9 30%	4 70%	2 24%	0 5%		2 18%	2 38%	2 62%	6 24%	4 63%	9 34%	
<b>Total</b>	<b>31 100%</b>	<b>6 100%</b>	<b>10 100%</b>	<b>9 100%</b>	<b>3 100%</b>	<b>11 100%</b>	<b>4 100%</b>	<b>3 100%</b>	<b>23 100%</b>	<b>6 100%</b>	<b>27 100%</b>	<b>4 100%</b>

Note: Multiple responses accepted





**SQ5\_C. What was the reason you were not able to easily access a service by your preferred method of contact? Report something (e.g. to 311, Councillor, staff).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	6 13%	1 17%	2 13%	3 16%		2 13%			4 12%	1 16%	5 13%	1 14%
Too many steps	12 27%	1 17%	3 19%	6 37%	1 30%	5 30%	1 26%	1 9%	9 26%	1 16%	9 27%	3 29%
Wanted to speak to a person	21 47%	4 54%	8 55%	5 29%	2 43%	8 57%	3 100%	4 48%	18 54%	2 25%	16 44%	5 57%
Do not have ability to check online	5 11%		2 17%	2 16%	1 27%	1 8%			2 8%	2 32%	4 10%	1 14%
Did not want to use online option	3 7%		1 5%	2 15%		1 5%		2 34%	3 10%		3 9%	
Service was not available	8 17%	5 64%	3 22%			3 17%		1 9%	3 10%	5 59%	5 15%	3 28%
<b>Total</b>	<b>44 100%</b>	<b>7 100%</b>	<b>14 100%</b>	<b>16 100%</b>	<b>4 100%</b>	<b>15 100%</b>	<b>3 100%</b>	<b>7 100%</b>	<b>32 100%</b>	<b>8 100%</b>	<b>35 100%</b>	<b>9 100%</b>

Note: Multiple responses accepted





**SQ5\_D. What was the reason you were not able to easily access a service by your preferred method of contact? Employment / search for jobs available within the Halifax Regional Municipality.**

	Overall	Income			Property Tax			Home Owner		Area
		<\$50K	\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb
Too complicated	4 36%	2 50%		1 20%				1 25%	2 45%	4 36%
Too many steps	7 59%	4 76%		1 39%	1 100%			2 50%	4 67%	7 59%
Wanted to speak to a person	2 15%		1 34%	1 40%			1 100%	1 25%	1 11%	2 15%
Do not have ability to check online	1 10%	1 24%							1 22%	1 10%
Did not want to use online option	1 5%		1 34%						1 11%	1 5%
Service was not available	1 10%		1 66%			1 100%	1 25%			1 10%
<b>Total</b>	<b>12 100%</b>	<b>5 100%</b>	<b>2 100%</b>	<b>3 100%</b>	<b>1 100%</b>	<b>1 100%</b>	<b>1 100%</b>	<b>5 100%</b>	<b>6 100%</b>	<b>12 100%</b>

Note: Multiple responses accepted



**SQ5\_E. What was the reason you were not able to easily access a service by your preferred method of contact? Book a facility / field / court / etc.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	8	1	4	2	1		1	2	5	3	8	
	38%	100%	57%	19%	100%		48%	30%	33%	57%	43%	
Too many steps	8	1	4	4		2	1	2	7	1	5	3
	37%	50%	48%	29%		67%	52%	30%	44%	13%	29%	100%
Wanted to speak to a person	2			2				2	2		2	
	11%			20%				30%	14%		13%	
Do not have ability to check online	5		2	3		1		2	3	2	5	
	25%		26%	27%		33%		26%	20%	43%	28%	
Did not want to use online option	1	1								1	1	
	3%	50%								13%	3%	
Service was not available	4		2	2				1	2	2	4	
	18%		26%	15%				15%	11%	43%	20%	
Total	21	1	8	12	1	4	2	8	17	5	19	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ5\_F. What was the reason you were not able to easily access a service by your preferred method of contact? Purchase a recreation membership.**

	Overall	Income			Property Tax			Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	4 28%		1 37%	2 30%	1 29%		1 31%	2 22%	1 66%	2 28%	1 28%
Too many steps	3 24%	1 50%	1 41%	1 15%	2 42%	1 41%		3 28%		2 21%	1 29%
Wanted to speak to a person	2 15%		1 22%	1 15%			2 51%	2 17%		2 22%	
Do not have ability to check online	1 10%			1 16%		1 40%		1 11%			1 28%
Did not want to use online option	1 5%	1 50%							1 34%	1 7%	
Service was not available	3 19%			2 24%	1 29%	1 19%	1 18%	3 22%		2 22%	1 15%
<b>Total</b>	<b>13 100%</b>	<b>1 100%</b>	<b>3 100%</b>	<b>8 100%</b>	<b>4 100%</b>	<b>3 100%</b>	<b>4 100%</b>	<b>11 100%</b>	<b>2 100%</b>	<b>9 100%</b>	<b>5 100%</b>

Note: Multiple responses accepted



**SQ5\_G. What was the reason you were not able to easily access a service by your preferred method of contact? Register for a recreation program or camp.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	18 42%	5 72%	9 42%	3 25%	3 64%	4 31%	2 32%	2 34%	15 41%	3 47%	13 39%	5 52%
Too many steps	19 45%	3 40%	10 46%	7 52%	3 64%	5 36%	5 71%	4 51%	17 47%	2 35%	13 39%	6 65%
Wanted to speak to a person	12 27%	2 39%	6 29%	3 23%	2 49%	5 36%	1 19%	2 33%	12 32%		8 24%	4 39%
Do not have ability to check online	1 3%		1 6%		1 26%				1 4%			1 13%
Did not want to use online option	1 3%		1 6%							1 18%	1 4%	
Service was not available	11 26%		6 27%	4 34%		7 51%	1 10%	2 33%	11 30%		8 23%	3 35%
Total	43 100%	6 100%	22 100%	13 100%	5 100%	14 100%	6 100%	7 100%	36 100%	7 100%	33 100%	10 100%

Note: Multiple responses accepted



**SQ5\_H. What was the reason you were not able to easily access a service by your preferred method of contact? Library services (e.g. reserve or borrow a book/e-book, register for a program, reserve a computer/space).**

	Overall	Income			Property Tax			Home Owner		Area
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$4K+	Own	Rent	Urban/Suburb
Too complicated	2 15%	2 60%			1 34%				2 36%	2 15%
Too many steps	5 38%	1 40%	1 23%	1 33%	1 66%	1 49%	2 40%	1 24%	5 38%	
Wanted to speak to a person	2 20%	1 40%		1 34%			1 20%	1 24%	2 20%	
Service was not available	5 37%		2 77%	1 34%		1 51%	1 50%	2 40%	2 40%	5 37%
Total	12 100%	3 100%	3 100%	4 100%	2 100%	2 100%	2 100%	6 100%	5 100%	12 100%

Note: Multiple responses accepted



**SQ5\_I. What was the reason you were not able to easily access a service by your preferred method of contact? Purchase transit tickets or pass / obtain transit schedule.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	4 13%	2 35%	1 8%	1 8%			1 25%		1 9%	2 15%	4 14%	
Too many steps	7 23%		4 26%	2 23%	1 100%	2 37%		1 100%	4 26%	2 14%	7 24%	
Wanted to speak to a person	5 17%		4 30%	1 8%			2 37%		2 13%	3 23%	5 18%	
Do not have ability to check online	6 20%	1 10%	4 28%	1 15%					1 9%	5 34%	6 21%	
Service was not available	13 43%	4 65%	5 35%	4 45%		4 63%	2 38%		6 43%	7 47%	11 40%	1 100%
<b>Total</b>	<b>30 100%</b>	<b>6 100%</b>	<b>15 100%</b>	<b>8 100%</b>	<b>1 100%</b>	<b>7 100%</b>	<b>5 100%</b>	<b>1 100%</b>	<b>14 100%</b>	<b>14 100%</b>	<b>28 100%</b>	<b>1 100%</b>

Note: Multiple responses accepted



**SQ5\_J. What was the reason you were not able to easily access a service by your preferred method of contact? Parking (pay a fine / obtain a permit / dispute a ticket - through the Parking Management Portal).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	3 15%		3 36%				2 43%	1 34%	3 19%		3 17%	
Too many steps	7 33%	2 62%	3 36%	2 21%	1 100%	1 16%	2 42%		3 19%	4 100%	7 37%	
Wanted to speak to a person	6 26%	1 38%	2 22%	2 29%		4 51%	1 15%	1 34%	6 34%		4 23%	1 50%
Do not have ability to check online	2 9%			2 22%		1 17%	1 15%		2 11%		1 3%	1 50%
Service was not available	4 20%		1 14%	2 28%		1 16%		1 33%	4 22%		4 23%	
<b>Total</b>	<b>21 100%</b>	<b>3 100%</b>	<b>9 100%</b>	<b>9 100%</b>	<b>1 100%</b>	<b>7 100%</b>	<b>4 100%</b>	<b>4 100%</b>	<b>17 100%</b>	<b>4 100%</b>	<b>19 100%</b>	<b>3 100%</b>

Note: Multiple responses accepted



**SQ5\_K. What was the reason you were not able to easily access a service by your preferred method of contact? Property tax payment or inquiry.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	9 30%		3 35%	6 37%	1 100%	6 44%	1 21%		9 34%		8 33%	1 19%
Too many steps	1 4%		1 13%			1 8%			1 5%		1 5%	
Wanted to speak to a person	13 43%	1 66%	5 58%	6 36%		7 46%	3 50%	2 48%	13 49%		8 32%	5 81%
Do not have ability to check online	9 29%		1 13%	7 48%		5 36%	1 21%	2 40%	9 33%		7 32%	1 19%
Service was not available	8 28%	1 34%	2 20%	3 21%		3 18%	3 50%	1 12%	5 18%	2 100%	7 31%	1 19%
<b>Total</b>	<b>30 100%</b>	<b>2 100%</b>	<b>9 100%</b>	<b>16 100%</b>	<b>1 100%</b>	<b>15 100%</b>	<b>6 100%</b>	<b>5 100%</b>	<b>26 100%</b>	<b>2 100%</b>	<b>23 100%</b>	<b>7 100%</b>

Note: Multiple responses accepted





**SQ5\_L. What was the reason you were not able to easily access a service by your preferred method of contact? Obtain a permit (commercial / home).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	14	1	4	8	2	4	3	3	12	1	12	2
	70%	100%	84%	59%	100%	67%	100%	41%	68%	100%	75%	53%
Too many steps	11	1	2	7	2	3	2	2	10	1	8	3
	56%	100%	56%	53%	100%	53%	60%	31%	53%	100%	49%	83%
Wanted to speak to a person	10	1	1	7		4		4	9	1	10	
	50%	100%	28%	54%		67%		62%	47%	100%	64%	
Do not have ability to check online	3			3			1	2	3		3	
	17%			26%			40%	31%	18%		21%	
Service was not available	4	1	1	2		2		1	3	1	3	1
	20%	100%	16%	16%		36%		10%	15%	100%	21%	17%
Total	20	1	4	13	2	6	3	7	18	1	15	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**SQ5\_M. What was the reason you were not able to easily access a service by your preferred method of contact? Apply for a license (e.g. animal, vending, marriage, taxi).**

	Overall	Income			Property Tax			Home Owner		Area
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$4K+	Own	Rent	Urban/Suburb
Too complicated	4 39%	2 43%	1 42%			1 66%	1 34%	2 45%	2 34%	4 39%
Too many steps	5 52%	4 87%	1 42%			1 66%		1 29%	4 69%	5 52%
Wanted to speak to a person	5 49%	2 43%	2 57%	1 100%	0 100%	1 66%	1 66%	3 69%	2 34%	5 49%
Do not have ability to check online	2 19%		1 43%			1 34%		1 15%	1 21%	2 19%
Service was not available	1 6%	1 13%							1 11%	1 6%
Total	10 100%	5 100%	3 100%	1 100%	0 100%	2 100%	2 100%	4 100%	6 100%	10 100%

Note: Multiple responses accepted



**SQ5\_N. What was the reason you were not able to easily access a service by your preferred method of contact? Diversity & inclusion support (e.g. support for community-led events).**

	Overall	Income			Property Tax			Home Owner		Area
		<\$50K	\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb
Too complicated	1 9%	1 100%							1 100%	1 9%
Too many steps	2 24%	1 100%							1 100%	2 24%
Wanted to speak to a person	1 18%			1 66%			1 100%	1 24%		1 18%
Do not have ability to check online	1 9%	1 100%							1 100%	1 9%
Did not want to use online option	1 10%			1 34%		1 100%		1 13%		1 10%
Service was not available	3 48%		3 100%		3 100%			3 63%		3 48%
Total	7 100%	1 100%	3 100%	2 100%	3 100%	1 100%	1 100%	5 100%	1 100%	7 100%

Note: Multiple responses accepted



**Q5\_O. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed live streaming of Regional Council and/or Committee meetings.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	8 37%	1 16%	4 47%	1 42%	1 23%	4 60%	1 50%	1 49%	6 51%	1 15%	6 35%	1 54%
Too many steps	5 26%	3 44%	2 23%	0 15%	0 16%	2 30%			2 13%	4 48%	5 30%	
Wanted to speak to a person	1 6%			1 43%				1 51%	1 10%		1 7%	
Do not have ability to check online	1 6%	1 16%								1 15%	1 7%	
Did not want to use online option	3 15%	2 28%				1 50%			1 8%	2 26%	3 17%	
Service was not available	7 31%	4 56%	2 30%		2 62%	1 10%			2 18%	4 52%	5 30%	1 46%
<b>Total</b>	<b>21</b> 100%	<b>7</b> 100%	<b>8</b> 100%	<b>3</b> 100%	<b>3</b> 100%	<b>6</b> 100%	<b>2</b> 100%	<b>2</b> 100%	<b>13</b> 100%	<b>8</b> 100%	<b>18</b> 100%	<b>2</b> 100%

Note: Multiple responses accepted



**SQ5\_P. What was the reason you were not able to easily access a service by your preferred method of contact? Attend an in-person meeting or hearing run by the municipality (e.g. Council, Community Council, Board or Committee meeting).**

	Overall	Income			Property Tax			Home Owner		Area
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$4K+	Own	Rent	Urban/Suburb
Too complicated	1 13%			1 34%			1 34%	1 17%		1 13%
Too many steps	1 24%		1 100%			1 100%		1 32%		1 24%
Wanted to speak to a person	2 50%	1 100%		1 66%			1 66%	1 33%	1 100%	2 50%
Do not have ability to check online	1 24%	1 100%							1 100%	1 24%
Service was not available	1 13%				1 100%			1 17%		1 13%
<b>Total</b>	<b>5 100%</b>	<b>1 100%</b>	<b>1 100%</b>	<b>2 100%</b>	<b>1 100%</b>	<b>1 100%</b>	<b>2 100%</b>	<b>4 100%</b>	<b>1 100%</b>	<b>5 100%</b>

Note: Multiple responses accepted



**SQ5\_Q. What was the reason you were not able to easily access a service by your preferred method of contact? Attend a virtual public meeting or virtual hearing run by the municipality.**

	Overall	Income			Property Tax			Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	1 5%			1 17%			1 25%	1 7%		1 6%	
Too many steps	2 21%		2 44%	1 17%	1 22%	1 39%	1 25%	2 29%		2 23%	
Wanted to speak to a person	2 21%			2 66%		1 40%	1 49%	2 29%		2 23%	
Do not have ability to check online	1 10%	1 36%							1 36%	1 11%	
Service was not available	5 43%	2 64%	2 56%		2 78%	1 21%		3 35%	2 64%	4 37%	1 100%
Total	12 100%	3 100%	4 100%	4 100%	3 100%	3 100%	3 100%	9 100%	3 100%	11 100%	1 100%

Note: Multiple responses accepted



**SQ5\_R. What was the reason you were not able to easily access a service by your preferred method of contact? Access agendas, minutes, or reports through halifax.ca.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	7 30%	1 14%	1 11%	5 51%	1 45%	4 67%	1 15%	1 20%	6 34%	1 18%	6 29%	1 37%
Too many steps	11 44%	3 59%	4 59%	3 23%	2 78%	1 22%	2 46%		8 42%	3 50%	9 41%	2 63%
Wanted to speak to a person	4 15%	1 14%	1 21%	2 17%		1 12%	1 14%	2 60%	4 21%		4 18%	
Do not have ability to check online	1 5%	1 27%								1 18%	1 6%	
Service was not available	7 28%		2 41%	4 35%			2 50%	1 20%	4 20%	3 50%	7 32%	
<b>Total</b>	<b>25</b> 100%	<b>5</b> 100%	<b>6</b> 100%	<b>11</b> 100%	<b>3</b> 100%	<b>5</b> 100%	<b>5</b> 100%	<b>3</b> 100%	<b>18</b> 100%	<b>7</b> 100%	<b>21</b> 100%	<b>3</b> 100%

Note: Multiple responses accepted



**SQ5\_S. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed or used the municipality's online engagement portal (Shape Your City Halifax).**

	Overall	Income			Property Tax			Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	4 27%		1 14%			1 29%		1 8%		4 28%	
Too many steps	8 54%	2 62%	3 62%		3 71%	2 73%		5 56%	1 40%	7 52%	1 100%
Wanted to speak to a person	5 30%	1 23%	2 39%	1 66%	1 30%	1 57%	1 66%	4 45%	1 21%	4 27%	1 100%
Do not have ability to check online	2 12%	1 38%		1 34%			1 34%	1 7%	1 39%	2 13%	
Did not want to use online option	1 5%		1 14%			1 29%		1 8%		1 5%	
Service was not available	1 4%		1 13%		1 15%			1 7%		1 5%	
<b>Total</b>	<b>15</b> <b>100%</b>	<b>3</b> <b>100%</b>	<b>5</b> <b>100%</b>	<b>2</b> <b>100%</b>	<b>4</b> <b>100%</b>	<b>2</b> <b>100%</b>	<b>2</b> <b>100%</b>	<b>9</b> <b>100%</b>	<b>3</b> <b>100%</b>	<b>14</b> <b>100%</b>	<b>1</b> <b>100%</b>

Note: Multiple responses accepted



**SQ5\_T. What was the reason you were not able to easily access a service by your preferred method of contact? Visited the Municipal Archives or used their online catalogue.**

	Overall	Income		Property Tax			Home Owner		Area	
		\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	2 18%		1 26%	2 74%			2 28%		2 20%	
Too many steps	1 10%				1 61%		1 15%		1 11%	
Wanted to speak to a person	4 40%	1 20%	3 74%		1 39%	1 65%	2 28%	2 64%	4 43%	
Do not have ability to check online	1 13%	1 42%		1 26%		1 35%	1 20%		1 7%	1 100%
Service was not available	2 18%	1 38%					1 9%	1 36%	2 20%	
Total	10 100%	3 100%	5 100%	2 100%	2 100%	2 100%	7 100%	3 100%	9 100%	1 100%

Note: Multiple responses accepted



**SQ5\_U. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed or engaged with the municipality's social media channels (e.g. Twitter, Facebook, Instagram).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	4 29%	1 100%	1 21%	1 13%			2 100%	1 25%	3 27%	1 50%	4 35%	
Too many steps	4 29%		2 42%	1 13%	1 50%	1 36%		1 26%	3 29%		4 34%	
Wanted to speak to a person	1 9%			1 25%				1 49%	1 12%		1 10%	
Do not have ability to check online	1 9%			1 24%						1 50%	1 10%	
Service was not available	3 24%		2 37%	1 25%	1 50%	2 64%			3 32%		1 10%	2 100%
<b>Total</b>	<b>14 100%</b>	<b>1 100%</b>	<b>6 100%</b>	<b>5 100%</b>	<b>2 100%</b>	<b>3 100%</b>	<b>2 100%</b>	<b>2 100%</b>	<b>11 100%</b>	<b>2 100%</b>	<b>12 100%</b>	<b>2 100%</b>

Note: Multiple responses accepted

**SQ5\_V. What was the reason you were not able to easily access a service by your preferred method of contact? Made a Freedom of Information Request.**

	Overall	Income			Property Tax			Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	3 33%	2 58%	1 100%		1 51%			1 26%	2 58%	2 32%	1 34%
Too many steps	4 47%	1 22%	1 100%	1 34%	1 51%	1 100%		3 51%	1 22%	2 32%	3 67%
Wanted to speak to a person	3 35%	1 22%		3 67%		1 100%	1 100%	3 50%	1 22%	2 37%	1 34%
Do not have ability to check online	2 28%	1 42%		1 33%	1 49%			1 25%	1 42%	1 24%	1 33%
<b>Total</b>	<b>9 100%</b>	<b>3 100%</b>	<b>1 100%</b>	<b>4 100%</b>	<b>3 100%</b>	<b>1 100%</b>	<b>1 100%</b>	<b>5 100%</b>	<b>3 100%</b>	<b>5 100%</b>	<b>4 100%</b>

Note: Multiple responses accepted





**SQ5\_W. What was the reason you were not able to easily access a service by your preferred method of contact? Viewed or used an Open Dataset (e.g. crime map, Open Data, Find your District / Councillor).**

	Overall	Income			Property Tax				Home Owner	Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Urban/Suburb	Rural
Too complicated	4 41%			1 30%		1 25%	1 60%	1 50%	4 41%	4 55%	
Too many steps	3 38%	1 100%	2 100%	0 10%	2 100%	1 50%	1 40%		3 38%	2 36%	1 46%
Wanted to speak to a person	2 27%			2 59%				2 100%	2 27%	2 37%	
Do not have ability to check online	1 14%			1 30%		1 50%			1 14%		1 54%
Total	9 100%	1 100%	2 100%	4 100%	2 100%	3 100%	2 100%	2 100%	9 100%	7 100%	2 100%

Note: Multiple responses accepted



**SQ5\_X. What was the reason you were not able to easily access a service by your preferred method of contact? File a complaint.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	7 23%	5 73%	1 10%	1 10%		1 13%			2 11%	5 45%	6 22%	1 32%
Too many steps	5 17%	1 17%	3 25%			3 31%			3 17%	1 12%	4 15%	1 32%
Wanted to speak to a person	14 44%	3 36%	7 58%	2 30%	1 100%	3 26%	1 67%	2 37%	6 35%	6 61%	12 43%	2 48%
Did not want to use online option	5 18%	2 29%	1 6%	1 10%		1 7%	1 33%	2 41%	3 19%	2 21%	5 20%	
Service was not available	10 32%	2 27%	3 22%	3 50%		5 48%		3 63%	8 44%	2 19%	8 29%	2 52%
<b>Total</b>	<b>31 100%</b>	<b>7 100%</b>	<b>13 100%</b>	<b>6 100%</b>	<b>1 100%</b>	<b>10 100%</b>	<b>2 100%</b>	<b>5 100%</b>	<b>18 100%</b>	<b>10 100%</b>	<b>27 100%</b>	<b>4 100%</b>

Note: Multiple responses accepted



**SQ5\_Y. What was the reason you were not able to easily access a service by your preferred method of contact? Other.**

	Overall	Income			Property Tax			Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Too complicated	2 18%		1 41%	1 16%	1 51%			1 14%		1 7%	1 66%
Too many steps	3 24%		3 80%		3 100%			3 28%		1 15%	1 66%
Wanted to speak to a person	8 76%		2 61%	3 84%	1 51%	2 100%	4 100%	8 87%		6 71%	2 100%
Did not want to use online option	2 19%						2 52%	2 22%		2 24%	
Service was not available	5 46%	1 100%		2 53%		2 100%	2 52%	4 45%	1 100%	5 56%	
Total	10 100%	1 100%	3 100%	4 100%	3 100%	2 100%	4 100%	9 100%	1 100%	8 100%	2 100%

Note: Multiple responses accepted

**SQ6\_A. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: Municipal staff were knowledgeable.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	29 2%	9 3%	7 2%	5 1%	5 3%	6 2%	4 2%	4 3%	18 2%	8 2%	28 3%	1 1%
Disagree	82 6%	21 8%	29 7%	17 4%	7 4%	22 9%	6 4%	15 9%	60 7%	20 5%	62 6%	20 12%
Agree	821 65%	184 67%	264 64%	259 65%	126 70%	160 63%	107 64%	103 61%	547 64%	252 67%	709 64%	112 67%
Strongly agree	335 26%	63 23%	115 28%	118 30%	42 23%	65 26%	51 30%	47 28%	227 27%	95 25%	302 27%	33 20%
Total	1267 100%	277 100%	416 100%	399 100%	179 100%	253 100%	169 100%	169 100%	853 100%	375 100%	1101 100%	166 100%





**SQ6\_B. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was treated in a friendly, courteous, and attentive manner.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	30	7	6	8	4	7	3	7	20	6	29	1
	2%	2%	1%	2%	2%	3%	2%	4%	2%	2%	3%	1%
Disagree	47	13	19	9	4	9	6	5	30	15	37	11
	4%	4%	4%	2%	2%	4%	4%	3%	3%	4%	3%	6%
Agree	809	190	259	238	122	166	99	97	540	248	698	110
	62%	65%	61%	59%	66%	63%	57%	57%	61%	64%	61%	65%
Strongly agree	424	81	143	148	56	81	65	61	290	120	377	47
	32%	28%	33%	37%	30%	31%	38%	36%	33%	31%	33%	28%
Total	1310	291	427	404	186	263	174	170	880	389	1141	169
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ6\_C. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was treated fairly.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	26	6	5	6	2	7	2	7	17	5	24	1
	2%	2%	1%	1%	1%	3%	1%	4%	2%	1%	2%	1%
Disagree	58	21	17	13	5	13	8	6	36	21	47	11
	4%	7%	4%	3%	3%	5%	4%	3%	4%	5%	4%	7%
Agree	815	188	266	241	128	163	103	103	548	246	702	113
	63%	65%	62%	60%	69%	62%	60%	60%	63%	64%	62%	68%
Strongly agree	404	75	139	141	50	79	60	56	276	115	364	41
	31%	26%	33%	35%	27%	30%	35%	32%	31%	30%	32%	24%
Total	1303	290	427	402	185	262	173	172	877	387	1137	166
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ6\_D. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was satisfied with the amount of time it took to get the service / complete my transaction.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	62	11	13	26	6	18	6	15	47	11	54	7
	5%	4%	3%	6%	3%	7%	3%	8%	5%	3%	5%	4%
Disagree	143	32	46	45	14	30	25	29	105	37	120	23
	11%	11%	11%	10%	7%	11%	14%	16%	11%	9%	10%	13%
Agree	791	180	259	237	127	153	100	90	521	242	684	107
	58%	61%	59%	54%	66%	56%	55%	49%	56%	62%	58%	62%
Strongly agree	361	72	118	127	45	72	50	51	250	104	326	35
	27%	24%	27%	29%	24%	26%	28%	27%	27%	26%	28%	20%
Total	1357	294	435	435	193	273	182	184	923	393	1184	173
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ6\_E. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: If the person I contacted was unable to assist me, I was directed to the right person.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	55	16	11	17	7	12	9	8	36	15	50	5
	6%	7%	4%	5%	5%	6%	7%	6%	5%	5%	6%	4%
Disagree	93	19	36	27	9	23	13	13	68	22	78	14
	10%	9%	12%	9%	7%	11%	9%	11%	10%	8%	9%	11%
Agree	574	136	179	178	91	120	70	71	384	173	492	82
	59%	62%	59%	57%	68%	59%	52%	61%	59%	61%	58%	66%
Strongly agree	245	50	77	89	26	49	44	26	167	72	222	23
	25%	23%	26%	29%	19%	24%	32%	22%	25%	26%	26%	18%
Total	966	220	303	311	133	203	136	118	655	282	842	125
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ6\_F. Thinking generally about your contact(s) with the municipality in the past 12 months, please indicate your opinion in the following area: I was satisfied with the outcome of my interaction.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	83	18	15	32	10	17	10	18	60	18	73	10
	6%	6%	4%	7%	5%	6%	5%	10%	7%	5%	6%	6%
Disagree	115	32	35	29	12	22	13	23	77	33	101	15
	8%	11%	8%	7%	6%	8%	7%	13%	8%	8%	8%	9%
Agree	801	181	259	249	126	160	106	95	534	240	695	107
	59%	61%	60%	58%	66%	59%	59%	51%	58%	61%	58%	62%
Strongly agree	359	68	126	122	42	72	51	49	248	103	319	40
	26%	23%	29%	28%	22%	27%	28%	26%	27%	26%	27%	23%
Total	1358	299	435	432	191	271	181	185	920	395	1188	171
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ7\_A. Thinking generally about your use of the municipality's online services, please indicate your opinion in the following aspect of your transaction/interaction: Municipal staff were knowledgeable.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	39	8	13	9	4	10	3	4	24	11	34	4
	3%	3%	3%	2%	2%	4%	2%	2%	3%	3%	3%	3%
Disagree	176	36	62	58	15	36	33	26	127	47	152	24
	13%	12%	14%	13%	8%	14%	18%	14%	14%	11%	13%	13%
Agree	942	213	298	307	138	179	122	129	630	288	803	138
	69%	70%	68%	69%	75%	67%	66%	70%	69%	69%	68%	78%
Strongly agree	205	47	65	72	27	42	27	25	132	69	194	11
	15%	15%	15%	16%	15%	16%	15%	14%	14%	17%	16%	6%
Total	1361	304	438	447	185	267	186	184	912	414	1183	178
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**SQ7\_B. Thinking generally about your use of the municipality’s online services, please indicate your opinion in the following aspect of your transaction/interaction: I was treated in a friendly, courteous, and attentive manner.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	31 2%	11 4%	6 1%	8 2%	2 1%	7 3%	2 1%	5 3%	18 2%	11 3%	28 2%	2 1%
Disagree	134 10%	29 10%	50 11%	36 8%	14 7%	28 10%	19 10%	19 10%	91 10%	41 10%	114 10%	19 11%
Agree	1006 73%	226 73%	318 72%	332 74%	141 75%	190 71%	139 73%	135 73%	674 73%	303 72%	863 72%	143 80%
Strongly agree	210 15%	41 13%	70 16%	74 16%	30 16%	43 16%	29 15%	25 14%	138 15%	68 16%	195 16%	15 8%
Total	1380 100%	308 100%	444 100%	449 100%	187 100%	268 100%	189 100%	184 100%	921 100%	423 100%	1200 100%	180 100%

**SQ7\_C. Thinking generally about your use of the municipality’s online services, please indicate your opinion in the following aspect of your transaction/interaction: I was treated fairly.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	36 3%	9 3%	7 2%	14 3%	3 2%	7 3%	7 4%	9 5%	29 3%	7 2%	32 3%	4 3%
Disagree	117 9%	33 11%	40 9%	31 7%	14 8%	28 11%	14 8%	16 9%	78 9%	37 9%	97 8%	20 12%
Agree	954 71%	205 69%	310 72%	312 71%	132 74%	178 69%	131 70%	127 68%	632 70%	296 72%	822 70%	133 76%
Strongly agree	239 18%	50 17%	74 17%	84 19%	30 17%	45 18%	35 19%	34 18%	161 18%	73 18%	222 19%	17 10%
Total	1347 100%	297 100%	432 100%	442 100%	180 100%	258 100%	187 100%	186 100%	900 100%	412 100%	1173 100%	174 100%





**SQ7\_D. Thinking generally about your use of the municipality’s online services, please indicate your opinion in this aspect of your transaction/interaction: I was satisfied with the amount of time it took to get the service/complete my transaction.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	51	14	12	17	5	12	7	10	36	13	44	7
	4%	5%	3%	4%	3%	5%	4%	5%	4%	3%	4%	4%
Disagree	144	37	52	41	19	28	22	20	100	41	124	19
	11%	12%	12%	9%	10%	11%	12%	11%	11%	10%	10%	11%
Agree	927	199	299	303	132	177	123	123	613	284	798	128
	68%	66%	69%	68%	71%	68%	66%	66%	68%	69%	67%	76%
Strongly agree	234	53	71	83	29	43	35	32	153	76	219	15
	17%	17%	16%	19%	16%	16%	19%	17%	17%	18%	18%	9%
Total	1355	302	435	444	186	261	186	186	903	414	1185	170
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**SQ7\_E. Thinking generally about your use of the municipality’s online services, please indicate your opinion in this aspect of your transaction/interaction: If the person I contacted was unable to assist me, I was directed to the right person.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	45	15	8	16	5	11	4	8	30	14	40	5
	3%	5%	2%	4%	3%	4%	2%	4%	3%	3%	3%	3%
Disagree	115	37	36	29	10	21	12	17	64	49	104	11
	8%	13%	8%	6%	6%	8%	6%	9%	7%	12%	9%	6%
Agree	943	196	313	309	132	184	129	129	639	274	810	134
	69%	65%	71%	69%	72%	70%	69%	69%	70%	66%	68%	78%
Strongly agree	256	51	83	95	35	46	42	34	174	77	235	22
	19%	17%	19%	21%	19%	18%	23%	18%	19%	19%	20%	13%
Total	1360	299	440	449	183	263	188	188	908	414	1188	172
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**SQ7\_F. Thinking generally about your use of the municipality's online services, please indicate your opinion in the following aspect of your transaction/interaction: I was satisfied with the outcome of my interaction.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	38 3%	10 3%	10 2%	10 2%	5 3%	8 3%	3 2%	7 4%	26 3%	11 3%	33 3%	5 3%
Disagree	87 6%	26 9%	36 8%	15 3%	12 7%	22 9%	8 4%	10 5%	58 7%	25 6%	69 6%	18 10%
Agree	906 67%	205 68%	288 66%	298 68%	125 69%	165 65%	127 68%	129 70%	605 67%	275 67%	781 67%	125 71%
Strongly agree	317 24%	59 20%	103 24%	117 27%	39 22%	59 23%	48 26%	40 21%	210 23%	100 24%	289 25%	28 16%
Total	1348 100%	300 100%	438 100%	440 100%	182 100%	254 100%	187 100%	185 100%	900 100%	411 100%	1172 100%	176 100%

**PO1. Have you had a direct interaction with the police in the last 3 years?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1100 62%	264 64%	338 61%	313 60%	148 59%	208 63%	127 58%	137 62%	697 61%	366 64%	959 63%	141 61%
Yes – Halifax Regional Police (HRP)	370 21%	89 21%	127 23%	110 21%	42 17%	56 17%	43 19%	60 27%	228 20%	131 23%	351 23%	19 8%
Yes – Royal Canadian Mounted Police (RCMP)	119 7%	16 4%	25 4%	53 10%	22 9%	32 10%	30 13%	12 6%	106 9%	10 2%	67 4%	52 22%
Yes – Both	142 8%	30 7%	54 10%	47 9%	36 14%	28 9%	20 9%	14 6%	100 9%	41 7%	123 8%	20 8%
Yes – Unsure which police organization	32 2%	14 3%	11 2%	2 0%	4 2%	3 1%	1 0%		11 1%	19 3%	31 2%	1 0%
Total	1763 100%	414 100%	555 100%	525 100%	252 100%	328 100%	220 100%	222 100%	1141 100%	568 100%	1530 100%	232 100%



**PO2. What was the general nature of your interaction(s) with the police?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
I was a victim of crime	93 14%	21 14%	35 16%	32 15%	16 16%	18 15%	12 14%	12 14%	62 14%	29 14%	79 14%	14 16%
I was a witness to a crime	81 12%	28 19%	24 11%	27 13%	6 6%	21 18%	11 12%	6 7%	45 10%	36 18%	73 13%	8 9%
I was a suspect in a criminal investigation	9 1%	4 3%	2 1%	2 1%		1 1%	2 2%		3 1%	5 3%	8 1%	2 2%
I was supporting a victim / witness / suspect	83 13%	27 18%	30 14%	20 10%	16 16%	8 7%	11 12%	5 6%	48 11%	35 18%	75 13%	8 9%
I was involved in a motor vehicle accident	90 14%	16 11%	33 15%	32 15%	18 17%	12 10%	16 18%	8 9%	63 14%	23 11%	74 13%	16 17%
I was a driver / passenger in a traffic stop	130 20%	21 14%	48 23%	44 21%	22 22%	28 23%	14 15%	17 20%	94 21%	35 17%	110 19%	19 21%
I reported a crime / incident by telephone – 911	84 13%	23 16%	29 13%	22 10%	13 12%	14 12%	7 7%	9 11%	48 11%	32 16%	72 13%	13 14%
I reported a crime / incident by telephone – non-emergency number	144 22%	29 19%	55 26%	45 21%	17 16%	35 29%	22 23%	18 22%	96 22%	45 22%	126 22%	18 20%
I reported a crime / incident online	32 5%	6 4%	8 4%	11 5%	4 4%	10 8%	3 3%	1 1%	15 3%	10 5%	30 5%	2 2%
I reported a crime / incident in person	27 4%	8 5%	8 4%	7 3%	4 4%	8 7%	2 2%		14 3%	11 5%	20 4%	7 7%
I was required to testify at court	19 3%	7 5%	5 2%	6 3%	4 4%	2 2%	2 2%	1 2%	10 2%	8 4%	16 3%	2 3%
I needed an administrative service (e.g. fingerprints, criminal records check)	119 18%	27 18%	34 16%	49 23%	13 13%	26 22%	19 21%	14 17%	79 18%	39 19%	101 18%	18 20%
I dealt with property which was lost / found / required destruction	32 5%	9 6%	13 6%	9 4%	3 3%	9 7%	5 5%	3 3%	22 5%	11 5%	28 5%	4 5%





**PO2. What was the general nature of your interaction(s) with the police?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
I made a complaint	89	28	26	23	10	16	10	9	54	33	75	14
	13%	19%	12%	11%	10%	14%	11%	11%	12%	16%	13%	15%
I gave compliments	26	2	8	11	4	5	6	7	23	4	20	6
	4%	2%	4%	5%	3%	4%	7%	8%	5%	2%	4%	7%
I am a member of the media and requested information	1		1					1	1		1	
	0%		0%					1%	0%		0%	
Through work	28	3	15	11	6	6	7	1	20	8	26	2
	4%	2%	7%	5%	5%	5%	8%	1%	5%	4%	5%	3%
Ticketed / arrested / fined	17	7	5	2	2	3	3	1	10	7	16	1
	3%	5%	3%	1%	2%	3%	3%	2%	2%	3%	3%	1%
Police called / visited – COVID check / report death / alarm system	13	1	4	6	3	0	4	3	12	1	12	1
	2%	1%	2%	3%	3%	0%	4%	4%	3%	1%	2%	1%
Complaint made against me	11	3	1	5	1	3	2		7	2	8	3
	2%	2%	1%	2%	1%	3%	2%		2%	1%	1%	3%
Asked for wellness check / help missing person	12	3	5	2	2	3	2	1	8	3	11	1
	2%	2%	2%	1%	2%	3%	3%	1%	2%	1%	2%	1%
I made an inquiry about an incident / activity in community	13	3	1	2	3			4	6	5	11	2
	2%	2%	0%	1%	2%			4%	1%	3%	2%	2%
Crime happening in my area – involved providing info / access to property, etc.	16	3	5	4	1	2	1	2	9	6	14	2
	2%	2%	2%	2%	1%	2%	1%	3%	2%	3%	2%	2%
Random interaction	7	3	1	3	3	2	1	1	5	2	6	1
	1%	2%	0%	1%	3%	2%	1%	1%	1%	1%	1%	1%
Other	6	4		2		2			2	4	6	
	1%	3%		1%		2%			0%	2%	1%	
Total	659	148	215	212	103	119	92	85	440	202	569	91
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted





**PO3\_A. To what extent do you agree or disagree with the following statement? The police treated me with respect.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	41	13	15	8	7	6	3	2	20	20	38	3
	6%	8%	7%	4%	7%	5%	3%	2%	4%	10%	7%	3%
Disagree	43	15	10	14	4	5	5	8	27	14	40	3
	6%	10%	5%	6%	4%	4%	5%	9%	6%	7%	7%	3%
Neither agree nor disagree	55	13	22	13	6	7	4	4	27	23	49	6
	8%	9%	10%	6%	5%	6%	5%	4%	6%	12%	9%	7%
Agree	258	60	86	80	41	55	41	27	175	79	218	40
	39%	40%	40%	38%	40%	46%	44%	32%	39%	39%	38%	44%
Strongly agree	266	49	83	97	46	47	40	45	194	66	226	39
	40%	33%	38%	46%	44%	39%	43%	53%	44%	33%	40%	43%
Total	663	150	217	212	104	120	93	86	444	202	572	91
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PO3\_B. To what extent do you agree or disagree with the following statement? The police took the time to understand my situation.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	43	13	16	9	5	7	4	2	20	22	40	3
	7%	9%	7%	4%	5%	6%	4%	2%	5%	11%	7%	3%
Disagree	69	18	29	15	9	8	6	7	38	27	62	7
	10%	12%	13%	7%	9%	7%	6%	8%	9%	13%	11%	7%
Neither agree nor disagree	74	24	22	22	10	9	6	11	41	31	64	10
	11%	16%	10%	10%	10%	8%	7%	13%	9%	15%	11%	11%
Agree	241	52	72	83	38	54	40	29	171	63	203	38
	36%	35%	33%	39%	37%	45%	43%	34%	39%	31%	36%	42%
Strongly agree	234	42	77	83	40	41	37	37	171	59	200	33
	35%	28%	36%	39%	39%	34%	40%	43%	39%	29%	35%	37%
Total	661	148	216	212	102	120	93	86	442	202	570	91
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PO3\_C. To what extent do you agree or disagree with the following statement? I was provided with all the required information by the police.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	35	7	14	10	6	5	4	1	19	14	32	3
	5%	5%	6%	5%	6%	4%	4%	1%	4%	7%	6%	3%
Disagree	71	17	33	16	8	8	5	10	37	33	67	5
	11%	11%	15%	8%	8%	7%	6%	11%	8%	16%	12%	5%
Neither agree nor disagree	88	29	25	25	15	12	14	10	52	35	78	10
	13%	20%	12%	12%	14%	10%	15%	12%	12%	17%	14%	11%
Agree	231	52	70	75	31	55	33	29	160	63	194	38
	35%	35%	32%	35%	30%	46%	35%	34%	36%	31%	34%	42%
Strongly agree	235	43	75	86	43	39	37	36	174	57	200	35
	36%	29%	35%	41%	42%	33%	40%	43%	39%	28%	35%	38%
Total	661	148	216	212	102	120	93	86	442	202	571	90
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PO3\_D. To what extent do you agree or disagree with the following statement? My situation was dealt with efficiently by the police.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	51	15	18	12	7	8	4	4	25	25	46	4
	8%	10%	8%	6%	7%	7%	4%	5%	6%	12%	8%	5%
Disagree	81	22	30	22	10	12	8	11	48	28	74	7
	12%	15%	14%	10%	9%	10%	8%	13%	11%	14%	13%	8%
Neither agree nor disagree	74	23	26	19	9	8	17	4	44	30	64	10
	11%	15%	12%	9%	9%	6%	18%	5%	10%	15%	11%	11%
Agree	237	47	70	83	39	60	31	31	170	60	199	38
	36%	32%	33%	39%	38%	50%	33%	36%	38%	30%	35%	42%
Strongly agree	219	42	72	77	38	33	34	35	156	59	188	31
	33%	28%	33%	36%	37%	28%	37%	41%	35%	29%	33%	34%
Total	662	150	216	212	104	120	93	86	443	202	571	91
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PO3\_E. To what extent do you agree or disagree with the following statement? There were no accessibility barriers in my interaction(s).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	24	9	11	2	5	4	1	0	9	13	23	1
	4%	6%	5%	1%	5%	3%	1%	0%	2%	6%	4%	1%
Disagree	19	4	9	5	1		4	3	11	8	16	3
	3%	3%	4%	2%	1%		4%	3%	2%	4%	3%	3%
Neither agree nor disagree	69	18	18	19	8	8	9	5	41	26	62	7
	10%	12%	8%	9%	7%	7%	10%	6%	9%	13%	11%	7%
Agree	278	69	86	92	46	62	35	33	188	85	235	43
	42%	46%	40%	43%	44%	51%	37%	39%	42%	42%	41%	47%
Strongly agree	274	50	92	93	44	46	44	44	195	70	236	38
	41%	33%	43%	44%	43%	38%	47%	52%	44%	35%	41%	42%
Total	662	150	216	212	104	120	93	86	443	202	571	91
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PO3\_F. To what extent do you agree or disagree with the following statement? Overall, the police treated me fairly.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	38	11	15	7	7	8	2	1	18	19	36	2
	6%	7%	7%	4%	6%	7%	2%	1%	4%	9%	6%	2%
Disagree	48	14	17	12	4	4	6	8	29	18	44	4
	7%	10%	8%	5%	4%	3%	6%	9%	7%	9%	8%	4%
Neither agree nor disagree	70	20	26	17	6	8	9	6	35	31	61	9
	11%	13%	12%	8%	6%	6%	9%	6%	8%	15%	11%	10%
Agree	241	51	76	84	40	53	37	30	168	66	198	43
	36%	34%	35%	40%	39%	44%	40%	35%	38%	33%	35%	47%
Strongly agree	265	53	84	92	46	48	40	41	193	68	232	33
	40%	36%	39%	43%	45%	40%	43%	48%	44%	34%	41%	37%
Total	662	149	217	212	103	120	93	86	443	202	572	90
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PO4. Having not had any direct interaction with the police in the last 3 years, what is your opinion on the police based on?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
I do not have an opinion on the police	262	75	74	51	45	47	28	32	168	79	226	36
	24%	29%	22%	16%	31%	23%	22%	24%	24%	22%	24%	25%
Direct observation of police activity	522	114	175	161	64	98	59	61	327	183	457	65
	48%	43%	52%	52%	43%	47%	47%	45%	47%	50%	48%	46%
Accounts from other people	455	99	140	156	56	79	54	59	282	160	401	54
	41%	38%	41%	50%	38%	38%	42%	43%	40%	44%	42%	38%
Information in the media	698	153	222	221	73	128	93	91	434	245	610	88
	64%	58%	66%	71%	49%	62%	73%	66%	62%	67%	64%	62%
Academic literature	130	33	32	50	7	14	17	20	74	54	116	14
	12%	12%	9%	16%	5%	7%	13%	14%	11%	15%	12%	10%
Total	1097	263	338	313	148	208	127	137	696	365	956	141
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**PO5\_A. To what extent do you agree or disagree with the following statement? I would call 911 if I needed police assistance in an emergency.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	14	7	6	1	5			2	7	7	14	
	1%	2%	1%	0%	3%			1%	1%	1%	1%	
Disagree	37	19	4	8	1	5	1	1	11	21	37	
	2%	6%	1%	2%	1%	2%	1%	1%	1%	4%	3%	
Neither agree nor disagree	27	7	7	13	2	5	4	4	18	9	22	5
	2%	2%	2%	3%	1%	2%	2%	2%	2%	2%	2%	2%
Agree	374	119	116	83	58	52	35	25	203	164	326	48
	25%	35%	24%	18%	28%	18%	18%	13%	21%	34%	25%	24%
Strongly agree	1047	186	348	369	140	220	151	158	733	288	903	144
	70%	55%	72%	78%	68%	78%	79%	83%	75%	59%	69%	73%
Total	1499	338	482	474	207	282	192	190	973	489	1302	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PO5\_B. To what extent do you agree or disagree with the following statement? I would call the non-emergency number if I needed police assistance in a non-emergency.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	28	11	10	6	6	4	2	1	13	15	26	1
	2%	3%	2%	1%	3%	1%	1%	0%	1%	3%	2%	1%
Disagree	52	24	14	8	3	3	2	5	16	32	51	1
	3%	7%	3%	2%	2%	1%	1%	2%	2%	7%	4%	0%
Neither agree nor disagree	91	27	31	18	14	6	5	7	41	46	79	12
	6%	8%	6%	4%	7%	2%	3%	4%	4%	9%	6%	6%
Agree	554	160	161	157	89	103	68	58	353	190	478	76
	37%	47%	33%	33%	43%	37%	35%	31%	36%	39%	37%	38%
Strongly agree	775	116	265	285	94	167	115	120	551	205	667	107
	52%	34%	55%	60%	46%	59%	60%	63%	57%	42%	51%	54%
Total	1499	338	482	474	207	282	192	190	973	489	1302	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PO5\_C. To what extent do you agree or disagree with the following statement? If I was a victim or witness in a crime, I would report it to the police.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	10	1	7	2	5	2			8	3	10	
	1%	0%	2%	1%	3%	1%			1%	1%	1%	
Disagree	21	8	5	5		2	2	1	6	15	21	
	1%	2%	1%	1%		1%	1%	1%	1%	3%	2%	
Neither agree nor disagree	113	42	28	29	15	10	10	13	50	58	104	8
	8%	13%	6%	6%	7%	4%	5%	7%	5%	12%	8%	4%
Agree	498	138	152	135	77	88	51	50	309	174	432	66
	33%	41%	31%	28%	37%	31%	26%	26%	32%	36%	33%	33%
Strongly agree	857	149	289	302	110	179	131	126	601	240	734	123
	57%	44%	60%	64%	53%	64%	68%	66%	62%	49%	56%	63%
Total	1499	338	482	474	207	282	192	190	973	489	1302	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PO5\_D. To what extent do you agree or disagree with the following statement? I would cooperate with the police if they asked me to.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	15	7	4	2	5	1	1		7	7	15	
	1%	2%	1%	1%	3%	0%	1%		1%	1%	1%	
Disagree	16	11	1	1	1	2		1	4	12	16	
	1%	3%	0%	0%	1%	1%		0%	0%	2%	1%	
Neither agree nor disagree	151	40	56	39	15	17	9	20	68	77	141	11
	10%	12%	12%	8%	7%	6%	5%	10%	7%	16%	11%	5%
Agree	474	128	139	139	77	84	52	44	295	165	414	60
	32%	38%	29%	29%	37%	30%	27%	23%	30%	34%	32%	30%
Strongly agree	844	151	282	291	107	178	130	126	600	227	717	126
	56%	45%	58%	61%	52%	63%	67%	66%	62%	46%	55%	64%
Total	1499	338	482	474	207	282	192	190	973	489	1302	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PO5\_E. To what extent do you agree or disagree with the following statement? If I felt it was necessary, I would make a complaint against police.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	15	3	6	2	6	1	1	4	12	1	14	1
	1%	1%	1%	0%	3%	0%	1%	2%	1%	0%	1%	0%
Disagree	27	7	6	10	3	3	5	3	14	7	24	3
	2%	2%	1%	2%	1%	1%	3%	2%	1%	2%	2%	2%
Neither agree nor disagree	95	14	43	17	13	15	9	12	58	35	78	17
	6%	4%	9%	4%	6%	5%	5%	6%	6%	7%	6%	8%
Agree	571	142	175	177	92	117	71	68	393	165	491	80
	38%	42%	36%	37%	44%	42%	37%	36%	40%	34%	38%	40%
Strongly agree	791	171	252	267	93	145	106	103	494	281	695	97
	53%	51%	52%	56%	45%	52%	55%	54%	51%	57%	53%	49%
Total	1498	337	482	474	206	281	192	190	972	489	1301	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PO5\_F. To what extent do you agree or disagree with the following statement? Police information is readily available.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	92	29	34	19	12	10	8	9	37	49	88	4
	6%	8%	7%	4%	6%	3%	4%	5%	4%	10%	7%	2%
Disagree	124	37	40	33	16	15	15	11	57	60	104	20
	8%	11%	8%	7%	8%	5%	8%	6%	6%	12%	8%	10%
Neither agree nor disagree	423	101	140	120	62	70	49	58	275	141	378	45
	28%	30%	29%	25%	30%	25%	26%	30%	28%	29%	29%	23%
Agree	508	105	151	172	62	108	73	65	354	140	429	79
	34%	31%	31%	36%	30%	38%	38%	34%	36%	29%	33%	40%
Strongly agree	350	66	116	129	53	79	48	47	247	98	301	48
	23%	19%	24%	27%	26%	28%	25%	25%	25%	20%	23%	25%
Total	1497	336	481	474	206	281	192	190	971	488	1300	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PO5\_G. To what extent do you agree or disagree with the following statement? I am in favour of the police having body worn cameras.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	20	3	8	7	5	4	1	4	14	5	17	3
	1%	1%	2%	2%	3%	1%	1%	2%	1%	1%	1%	1%
Disagree	20	3	5	11	3	1	4	2	13	7	18	2
	1%	1%	1%	2%	1%	0%	2%	1%	1%	1%	1%	1%
Neither agree nor disagree	119	15	30	49	14	21	22	23	86	30	104	15
	8%	4%	6%	10%	7%	7%	11%	12%	9%	6%	8%	8%
Agree	397	90	119	127	61	86	59	56	291	97	335	62
	26%	27%	25%	27%	29%	31%	31%	30%	30%	20%	26%	32%
Strongly agree	943	227	320	279	123	170	106	105	570	350	829	114
	63%	67%	66%	59%	60%	60%	55%	55%	59%	72%	64%	58%
Total	1499	337	482	474	206	282	192	190	972	489	1302	197
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PS1. How safe from crime do you feel walking alone in your neighbourhood after dark?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Do not walk alone	125	47	26	12	21	19	8	9	71	49	110	14
	7%	12%	5%	2%	8%	6%	3%	4%	6%	9%	7%	6%
Very unsafe	57	23	15	8	2	4	3	6	19	35	55	2
	3%	5%	3%	2%	1%	1%	1%	3%	2%	6%	4%	1%
Somewhat unsafe	269	82	99	55	43	45	18	14	139	125	260	9
	15%	20%	18%	10%	17%	14%	8%	6%	12%	22%	17%	4%
Reasonably safe	822	194	273	233	116	151	105	101	510	279	726	96
	47%	47%	49%	44%	46%	46%	48%	45%	45%	49%	47%	41%
Very safe	490	67	143	218	69	110	87	93	403	79	378	112
	28%	16%	26%	41%	27%	34%	40%	42%	35%	14%	25%	48%
Total	1763	412	556	525	252	329	221	222	1142	566	1530	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PS2. Within the past year, have you experienced discrimination because of your ethnicity / culture / skin colour, religion, sexuality, gender, or disability?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1463	322	456	445	215	288	196	192	997	419	1260	203
	83%	78%	82%	85%	85%	88%	89%	86%	87%	74%	82%	87%
Yes – Ethnicity / culture / skin colour	103	34	30	30	11	9	11	17	50	50	90	12
	6%	8%	5%	6%	5%	3%	5%	8%	4%	9%	6%	5%
Yes – Religious affiliation	26	8	8	7	4	1	2	6	12	13	20	6
	1%	2%	1%	1%	1%	0%	1%	3%	1%	2%	1%	2%
Yes – Sexual orientation	46	20	15	10	1	10	3	3	18	28	44	2
	3%	5%	3%	2%	0%	3%	1%	1%	2%	5%	3%	1%
Yes – Gender	174	50	61	46	18	25	10	15	82	88	156	18
	10%	12%	11%	9%	7%	8%	5%	7%	7%	15%	10%	8%
Yes – Disability	60	30	17	7	8	3	1	3	15	41	58	2
	3%	7%	3%	1%	3%	1%	1%	2%	1%	7%	4%	1%
Total	1764	414	556	525	252	328	221	222	1142	568	1531	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



Note: Multiple responses accepted

**PS3\_A. Where did you experience discrimination because of your ethnicity, culture, or skin colour?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
At home	6	1	4	1					1	5	6	
	6%	2%	14%	4%					2%	9%	7%	
In your local community	57	22	16	16	6	4	5	9	27	30	51	6
	56%	64%	53%	55%	50%	43%	43%	51%	53%	59%	56%	53%
At your work	40	12	11	12	7	2	7	7	23	15	34	6
	39%	35%	38%	41%	61%	21%	62%	43%	46%	29%	37%	52%
While in a municipal facility	15	2	3	7	1		3	3	8	6	12	3
	14%	7%	11%	24%	6%		23%	19%	16%	11%	13%	21%
While using Halifax Transit / transit facility	13	7	6			1		4	5	9	13	
	13%	19%	20%			7%		23%	9%	17%	15%	
Elsewhere in the Halifax Region	51	18	17	14	6	4	3	9	26	23	45	6
	50%	52%	57%	46%	49%	50%	29%	51%	52%	47%	50%	47%
Outside of the municipality	14	1	5	3	2			2	5	8	12	1
	13%	4%	16%	11%	22%			12%	9%	16%	14%	10%
Total	103	34	30	30	11	9	11	17	50	50	90	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**PS3\_B. Where did you experience discrimination because of your religious affiliation?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
At home	5 20%		5 62%		1 34%	1 49%			2 15%	3 24%	4 19%	1 22%
In your local community	13 48%	5 69%	5 55%	1 9%	3 68%	1 51%	1 33%		4 31%	9 64%	9 46%	3 55%
At your work	10 37%	2 24%	5 62%	2 26%	2 66%	1 100%		1 21%	4 36%	5 38%	6 31%	3 55%
While in a municipal facility	10 38%	4 50%	3 40%	3 35%	1 34%		1 67%	1 20%	4 31%	6 44%	7 36%	3 45%
While using Halifax Transit / transit facility	7 28%	5 66%	2 25%							7 53%	7 36%	
Elsewhere in the Halifax Region	11 41%	3 39%	3 32%	3 47%		1 51%	1 67%	4 59%	6 44%	5 38%	9 43%	2 34%
Outside of the municipality	3 13%	1 16%	2 25%							3 24%	3 16%	
<b>Total</b>	<b>26 100%</b>	<b>8 100%</b>	<b>8 100%</b>	<b>7 100%</b>	<b>4 100%</b>	<b>1 100%</b>	<b>2 100%</b>	<b>6 100%</b>	<b>12 100%</b>	<b>13 100%</b>	<b>20 100%</b>	<b>6 100%</b>

Note: Multiple responses accepted





**PS3\_C. Where did you experience discrimination because of your sexual orientation?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
At home	6 13%	2 10%	4 27%						6 22%	6 14%		
In your local community	22 48%	14 71%	8 51%		2 25%		2 63%	4 25%	18 62%	22 51%		
At your work	18 38%	10 48%	5 35%	3 24%	1 100%	2 19%		4 21%	14 49%	18 40%		
While in a municipal facility	11 25%	8 40%	3 21%			1 12%		2 63%	3 19%	8 28%	11 26%	
While using Halifax Transit / transit facility	10 22%	8 40%	2 13%				2 63%	2 12%	8 28%	10 23%		
Elsewhere in the Halifax Region	22 48%	9 44%	7 43%	7 64%		4 46%	3 100%	3 100%	10 60%	12 41%	22 51%	
Outside of the municipality	11 24%	6 28%	4 27%	1 12%		2 22%		2 12%	9 32%	9 20%	2 100%	
<b>Total</b>	<b>46 100%</b>	<b>20 100%</b>	<b>15 100%</b>	<b>10 100%</b>	<b>1 100%</b>	<b>10 100%</b>	<b>3 100%</b>	<b>3 100%</b>	<b>18 100%</b>	<b>28 100%</b>	<b>44 100%</b>	<b>2 100%</b>

Note: Multiple responses accepted





**PS3\_D. Where did you experience discrimination because of your gender?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
At home	8	3	3	2	1	1			3	5	8	
	5%	6%	5%	4%	7%	2%			4%	6%	5%	
In your local community	80	32	28	17	8	8	3	5	30	47	72	8
	46%	64%	45%	37%	44%	33%	27%	36%	37%	54%	46%	42%
At your work	66	16	19	28	3	17	5	8	40	24	60	6
	38%	31%	31%	61%	19%	66%	54%	53%	49%	28%	38%	33%
While in a municipal facility	24	10	8	5	2	3		3	9	13	23	1
	14%	20%	13%	10%	12%	11%		20%	12%	15%	15%	7%
While using Halifax Transit / transit facility	27	19	7	1	2	1		2	5	23	25	2
	16%	38%	12%	1%	12%	2%		14%	6%	26%	16%	12%
Elsewhere in the Halifax Region	78	21	31	13	11	12	2	4	37	37	67	11
	45%	42%	50%	29%	64%	47%	25%	27%	45%	43%	43%	59%
Outside of the municipality	32	15	6	9	2	2	2	1	8	24	29	3
	18%	31%	10%	19%	12%	7%	18%	4%	9%	27%	18%	16%
Total	174	50	61	46	18	25	10	15	82	88	156	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**PS3\_E. Where did you experience discrimination because of your disability?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
At home	9	5	4		1	1			2	7	9	
	14%	16%	23%		16%	21%			12%	16%	15%	
In your local community	24	16	6	2	4		1	1	7	17	24	1
	41%	53%	33%	25%	56%		100%	43%	45%	42%	41%	34%
At your work	31	15	12	3	4	1		2	6	24	29	1
	51%	51%	68%	42%	47%	21%		56%	40%	60%	51%	66%
While in a municipal facility	22	11	8	2	1	1	1		4	17	22	
	38%	35%	49%	32%	16%	40%	100%		28%	42%	39%	
While using Halifax Transit / transit facility	20	12	6	1	1	1	1		4	16	20	
	33%	40%	38%	16%	16%	40%	100%		24%	39%	34%	
Elsewhere in the Halifax Region	30	14	9	4	6	1	1	2	10	18	30	
	50%	47%	51%	51%	76%	39%	100%	63%	67%	43%	52%	
Outside of the municipality	16	9	4	2	1			1	3	13	16	
	27%	31%	24%	25%	16%			43%	17%	32%	28%	
Total	60	30	17	7	8	3	1	3	15	41	58	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**PS4. Do you think that there are roles provided by the police that could be provided by non-police services or organizations in the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	836	195	258	227	133	169	99	106	559	251	702	134
	48%	49%	47%	43%	55%	52%	45%	48%	50%	45%	47%	59%
Yes	896	201	292	297	110	156	120	114	564	305	803	93
	52%	51%	53%	57%	45%	48%	55%	52%	50%	55%	53%	41%
Total	1732	397	550	523	243	325	219	220	1123	556	1504	227
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





PS5. What are they?

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Mental health response	481	106	148	176	58	90	63	56	304	169	432	49
	57%	56%	55%	62%	55%	63%	57%	52%	58%	59%	58%	56%
Addictions (drugs, alcohol)	71	23	18	20	9	5	7	11	38	32	66	4
	8%	12%	7%	7%	9%	4%	6%	10%	7%	11%	9%	5%
Crisis intervention	13		7	4	3	1	1	1	10	3	10	2
	2%		3%	1%	3%	0%	1%	1%	2%	1%	1%	2%
Homelessness	122	37	39	37	12	12	10	15	62	59	113	9
	15%	20%	14%	13%	11%	8%	9%	14%	12%	21%	15%	10%
Wellness checks	150	38	42	55	13	27	16	19	84	63	137	13
	18%	20%	16%	19%	12%	19%	15%	18%	16%	22%	18%	15%
Traffic services (parking, accidents, tickets, control)	106	17	27	45	11	20	11	19	67	38	103	3
	13%	9%	10%	16%	11%	14%	10%	17%	13%	13%	14%	4%
Community conflict / dispute resolution (e.g., neighbour to neighbour)	14	2	2	10	3	4	2	1	11	3	12	2
	2%	1%	1%	4%	3%	3%	2%	1%	2%	1%	2%	2%
Minor enforcement issues (barking dogs, noise complaints, by-law enforcement)	45	11	13	17	5	13	3	4	27	18	39	6
	5%	6%	5%	6%	5%	9%	3%	4%	5%	6%	5%	7%
Domestic call / family disputes	56	10	22	14	8	5	10	6	31	23	52	3
	7%	5%	8%	5%	8%	3%	9%	6%	6%	8%	7%	4%
Community policing	38	15	10	11	7	6	8	3	24	13	30	8
	4%	8%	4%	4%	7%	4%	7%	2%	5%	5%	4%	9%
Security / events	23	3	5	12	1	3	6	3	15	8	19	5
	3%	2%	2%	4%	1%	2%	6%	3%	3%	3%	3%	5%
Sexual assaults	8	3		5			2	1	3	5	7	1
	1%	1%		2%			2%	1%	1%	2%	1%	1%
Outreach / education	19	3	6	8	4	3	3	4	13	4	17	3
	2%	2%	2%	3%	4%	2%	2%	4%	3%	1%	2%	3%
Victim services / support	24	6	8	8	5		1	4	12	11	20	4
	3%	3%	3%	3%	5%		1%	4%	2%	4%	3%	4%



**PS5. What are they?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Administrative work (paying fines, background checks)	20	2	7	8	1	5	4	3	14	6	14	6
	2%	1%	3%	3%	1%	4%	3%	3%	3%	2%	2%	7%
Non-violent / non-emergency issues	32	7	10	10	3	7	1	6	17	12	31	1
	4%	4%	4%	4%	3%	5%	1%	5%	3%	4%	4%	1%
Name who could be responsible (e.g., social workers)	100	21	37	30	12	18	12	9	65	32	94	6
	12%	11%	14%	11%	12%	13%	11%	8%	12%	11%	13%	7%
Other	55	17	18	13	7	8	8	7	32	19	45	10
	7%	9%	7%	5%	7%	6%	8%	7%	6%	6%	6%	11%
All of them / everything	11	5	5		4				4	6	11	
	1%	3%	2%		4%				1%	2%	1%	
Total	837	190	268	281	105	144	110	107	525	287	749	88
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**PS6\_A. Safety starts with being informed and prepared. To help you stay safer, are you prepared for an emergency (enough supplies to last you for 72 hours)?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	281	106	96	60	29	27	29	16	120	156	265	16
	16%	26%	18%	12%	12%	8%	13%	7%	11%	28%	18%	7%
Yes	1447	298	450	460	215	299	191	206	1011	392	1232	215
	84%	74%	82%	88%	88%	92%	87%	93%	89%	72%	82%	93%
Total	1728	403	545	520	244	326	220	222	1130	548	1497	231
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PS6\_B. Safety starts with being informed and prepared. To help you stay safer, do you have a plan in case you need to evacuate your home?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	613	146	192	191	79	120	69	74	389	211	550	63
	36%	36%	35%	37%	32%	37%	32%	33%	35%	39%	37%	27%
Yes	1110	257	352	328	165	204	149	148	737	336	943	167
	64%	64%	65%	63%	68%	63%	68%	67%	65%	61%	63%	73%
Total	1722	403	544	519	244	325	218	222	1126	547	1492	230
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PS6\_C. Safety starts with being informed and prepared. To help you stay safer, are you aware that you can call 311 to request various fire services?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	802	195	251	235	102	152	98	107	509	271	700	102
	48%	50%	48%	46%	43%	48%	45%	50%	46%	51%	48%	46%
Yes	873	198	272	276	133	167	118	108	587	258	751	122
	52%	50%	52%	54%	57%	52%	55%	50%	54%	49%	52%	54%
Total	1676	394	523	510	235	319	216	215	1097	530	1451	225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PS6\_D. Safety starts with being informed and prepared. To help you stay safer, are you subscribed to hfxAlert, the municipality's mass notification system to keep residents informed about emergencies and operations updates?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1044	267	347	270	143	200	110	122	642	365	902	142
	62%	69%	65%	52%	61%	63%	50%	56%	58%	69%	62%	64%
Yes	645	122	189	247	90	119	108	98	466	166	564	81
	38%	31%	35%	48%	39%	37%	50%	44%	42%	31%	38%	36%
Total	1689	389	536	517	233	320	218	220	1108	532	1466	223
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PS6\_E. Safety starts with being informed and prepared. To help you stay safer, do you reduce your risk of wildland fires by cleaning debris from around your property and remove vegetation at least 10m from around your home?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	365	67	112	138	50	71	56	63	274	85	326	39
	28%	27%	28%	31%	24%	24%	28%	33%	28%	32%	31%	17%
Yes	927	183	289	310	155	224	146	127	722	177	741	186
	72%	73%	72%	69%	76%	76%	72%	67%	72%	68%	69%	83%
Total	1292	250	401	448	204	295	201	190	996	262	1067	225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PS7. How confident are you that Halifax Regional Fire & Emergency (HRFE) will respond to emergency calls in a timely manner?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Not at all confident	24	9	6	5	1	4	5	2	12	11	18	6
	1%	2%	1%	1%	0%	1%	2%	1%	1%	2%	1%	3%
Not very confident	140	45	45	32	30	21	17	12	85	50	104	36
	8%	12%	9%	6%	13%	7%	8%	6%	8%	10%	7%	16%
Confident	908	194	280	275	126	181	106	120	596	282	780	129
	55%	51%	54%	55%	53%	57%	49%	57%	55%	54%	54%	57%
Completely confident	586	135	187	193	79	114	87	78	390	182	531	55
	35%	35%	36%	38%	33%	36%	40%	37%	36%	35%	37%	24%
Total	1658	383	517	505	236	320	215	212	1082	525	1432	226
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PS8. Over the past year, have you or a member of your household had any interaction with Halifax Regional Fire & Emergency (HRFE) as they performed their services?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1534	355	464	470	235	290	196	200	1031	457	1324	211
	87%	86%	83%	89%	93%	88%	89%	90%	90%	80%	86%	90%
Yes	231	59	92	56	17	39	25	22	112	111	208	23
	13%	14%	17%	11%	7%	12%	11%	10%	10%	20%	14%	10%
Total	1766	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PS9\_A. To what extent do you agree or disagree that the HRFE members(s) displayed professionalism in performing their service?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	7	2	1	5		1	2	2	5	2	7	
	3%	4%	1%	8%		2%	9%	11%	5%	2%	4%	
Disagree	8	2	3			1	1		2	4	8	
	3%	3%	4%			3%	3%		2%	4%	4%	
Agree	65	16	28	18	6	11	8	7	36	29	58	6
	28%	27%	31%	33%	34%	28%	32%	33%	32%	26%	28%	28%
Strongly agree	148	39	58	33	11	26	14	13	68	74	132	17
	65%	66%	65%	59%	66%	67%	56%	57%	61%	68%	64%	72%
Total	228	59	90	56	17	39	24	22	111	109	205	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PS9\_B. To what extent do you agree or disagree that the HRFE member(s) treated me and/or my family with compassion / care / respect?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	7	2	1	5		1	2	2	5	2	7	
	4%	4%	1%	9%		2%	9%	13%	5%	2%	4%	
Disagree	4	1	3				1	1	1	3	4	
	2%	1%	3%				3%	4%	1%	3%	2%	
Agree	59	17	27	11	7	11	8	2	31	29	53	6
	29%	32%	35%	22%	50%	31%	32%	11%	30%	30%	29%	32%
Strongly agree	134	33	48	36	7	25	14	14	66	62	121	14
	66%	63%	61%	69%	50%	68%	56%	73%	64%	65%	65%	68%
Total	205	53	79	52	14	37	24	19	103	96	185	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**RL1. How frequently, in a normal year without COVID-19, would you use a municipally run recreation facility?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Never	680	181	216	148	105	121	62	79	418	236	586	94
	39%	44%	39%	28%	42%	37%	28%	36%	37%	42%	38%	40%
Once or twice per year	405	101	127	128	58	77	63	35	247	147	357	48
	23%	24%	23%	24%	23%	23%	28%	16%	22%	26%	23%	21%
Once every 2-3 months	165	32	57	61	19	33	27	17	106	55	144	22
	9%	8%	10%	12%	7%	10%	12%	8%	9%	10%	9%	9%
At least once per month	213	46	64	82	16	41	26	44	149	60	193	19
	12%	11%	12%	16%	6%	12%	12%	20%	13%	11%	13%	8%
At least once per week	302	53	91	107	54	58	43	47	223	70	252	50
	17%	13%	16%	20%	21%	18%	20%	21%	20%	12%	16%	22%
Total	1765	414	556	525	252	329	221	222	1143	568	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**RL2. Have you registered for or participated in a municipally run recreation program over the past 12 months?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1473	362	472	403	206	281	168	168	914	514	1283	190
	83%	87%	85%	77%	82%	85%	76%	76%	80%	90%	84%	81%
Yes	293	53	84	123	46	48	54	54	229	54	249	44
	17%	13%	15%	23%	18%	15%	24%	24%	20%	10%	16%	19%
Total	1766	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**RL3. How frequently, in a normal year without COVID-19, would you or your children / family participate in a municipally run recreation program?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Never	858	242	265	196	125	155	70	97	512	321	759	98
	49%	58%	48%	37%	50%	47%	32%	44%	45%	57%	50%	42%
Once or twice per year	354	74	114	118	45	62	57	38	215	128	297	58
	20%	18%	20%	22%	18%	19%	26%	17%	19%	23%	19%	25%
Once every 2-3 months	110	23	43	36	14	30	19	9	81	24	94	16
	6%	5%	8%	7%	5%	9%	9%	4%	7%	4%	6%	7%
At least once per month	156	28	46	62	18	25	21	36	109	38	138	17
	9%	7%	8%	12%	7%	8%	9%	16%	10%	7%	9%	7%
At least once per week	287	47	88	114	49	57	54	43	226	55	243	44
	16%	11%	16%	22%	20%	17%	24%	19%	20%	10%	16%	19%
Total	1764	414	556	525	252	329	221	222	1143	567	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**RL4. In a normal year, without COVID-19, do you find it difficult to access any municipal facilities or participate in any recreation or leisure programs run by the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1476	321	442	470	224	278	194	196	999	430	1289	187
	84%	78%	80%	89%	89%	85%	88%	88%	88%	76%	84%	80%
Yes	286	93	112	56	27	49	28	27	142	138	239	47
	16%	22%	20%	11%	11%	15%	12%	12%	12%	24%	16%	20%
Total	1762	414	553	525	251	327	221	222	1140	568	1529	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**RL5. What are some of the reasons why you (or your children / family) find it difficult to access municipal facilities or recreation and leisure programs run by the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Costs too much to use the municipal facility / fees are too high	131	60	55	8	13	16	11	5	47	83	118	13
	46%	65%	49%	14%	47%	33%	38%	17%	34%	60%	50%	29%
Registration / user fees are too high compared to other recreation service providers or athletic associations	75	36	30	6	7	9	4	1	25	49	68	7
	26%	39%	27%	11%	27%	18%	14%	2%	18%	36%	29%	15%
Programs / facilities are full or booked	134	30	55	36	12	25	17	17	77	54	112	23
	47%	33%	49%	65%	46%	51%	62%	65%	55%	40%	47%	48%
No applicable services for my age group	60	20	25	11	6	11	7	3	30	28	52	9
	21%	22%	22%	20%	23%	23%	25%	10%	21%	20%	22%	19%
Not able to access the online services (e.g. registration / booking)	39	13	19	6	2	6		1	11	28	36	3
	14%	14%	17%	11%	8%	12%		5%	8%	21%	15%	5%



**RL5. What are some of the reasons why you (or your children / family) find it difficult to access municipal facilities or recreation and leisure programs run by the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No facilities or programs of interest are within a reasonable distance from my home / takes too long to get there	85 30%	25 27%	34 31%	15 27%	6 21%	13 27%	13 46%	6 23%	44 31%	37 27%	63 27%	22 46%
No transit service to local facilities / handi-transit	48 17%	20 22%	18 16%	8 15%	6 23%	8 17%	3 11%	3 10%	21 15%	27 20%	37 16%	11 24%
Facilities are not open during times I can use them	77 27%	31 33%	31 27%	13 22%	9 34%	12 25%	4 15%	5 18%	31 22%	45 33%	69 29%	8 16%
No recreation programming of interest to me	72 25%	28 30%	26 23%	14 26%	2 7%	7 14%	7 25%	2 8%	22 16%	48 35%	67 28%	4 9%
Recreation facilities are not accessible to me (not disabled-friendly)	17 6%	10 10%	6 6%		1 5%	2 5%	1 4%		5 4%	11 8%	15 6%	2 4%
I do not feel safe accessing municipal facilities or recreation and leisure programs (includes COVID concerns)	20 7%	13 14%	3 3%	4 7%	1 2%	3 6%	1 2%		7 5%	13 10%	18 8%	2 5%
Other	12 4%	2 2%	7 6%	3 6%		1 1%	1 2%	4 14%	6 4%	6 4%	10 4%	2 4%
<b>Total</b>	<b>284</b> 100%	<b>92</b> 100%	<b>112</b> 100%	<b>56</b> 100%	<b>27</b> 100%	<b>49</b> 100%	<b>28</b> 100%	<b>27</b> 100%	<b>141</b> 100%	<b>137</b> 100%	<b>237</b> 100%	<b>47</b> 100%

Note: Multiple responses accepted

**RL6. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No additional programming	1311	311	406	399	193	253	168	158	854	421	1137	174
	76%	78%	74%	77%	79%	78%	78%	73%	77%	76%	76%	77%
Children / youth programming	31	3	12	8	2	5	2	4	24	6	28	2
	2%	1%	2%	1%	1%	2%	1%	2%	2%	1%	2%	1%
Adult programming	32	1	11	12	1	5	3	5	20	11	29	3
	2%	0%	2%	2%	1%	2%	1%	2%	2%	2%	2%	1%
Senior programming	23	7	7	3	3	4	2	5	15	8	22	1
	1%	2%	1%	0%	1%	1%	1%	2%	1%	1%	1%	1%
Women's programming	3	1	1	1	1				2	1	2	1
	0%	0%	0%	0%	0%				0%	0%	0%	0%
Marginalized – poor / disabled programming	13	5	2	2		1	1	2	4	8	12	1
	1%	1%	0%	0%		0%	0%	1%	0%	1%	1%	0%
More programming (unspecified)	19	3	7	8	3	9	2	1	17	2	12	7
	1%	1%	1%	2%	1%	3%	1%	1%	2%	0%	1%	3%
Camps for children (education or sports)	4			2				2	3	1	4	
	0%			0%				1%	0%	0%	0%	
Comments on transportation issues	9	1	6	2	2	1	1	2	8	1	7	2
	1%	0%	1%	0%	1%	0%	0%	1%	1%	0%	0%	1%
Fitness programs – exercise, pilates, running, aerobic, yoga	31	4	5	14	3	5	5	5	20	9	31	
	2%	1%	1%	3%	1%	2%	2%	2%	2%	2%	2%	
Team sports programming – badminton, volleyball, beach volleyball, pickleball	27	4	7	11	4	4	5	7	22	5	23	4
	2%	1%	1%	2%	2%	1%	2%	3%	2%	1%	2%	2%
Individual sports programming – gymnastics, boxing, martial arts, fencing	16	3	7		1		3	2	6	9	14	3
	1%	1%	1%		1%		1%	1%	1%	2%	1%	1%
Water sports – swimming, canoeing, kayaking	23	1	8	8	2	4	1	5	18	3	19	3
	1%	0%	1%	1%	1%	1%	0%	3%	2%	1%	1%	2%



**RL6. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Outdoor sports / activities	27	3	14	8	1	3	3	4	12	13	25	2
	2%	1%	3%	1%	1%	1%	1%	2%	1%	2%	2%	1%
Visual arts programming – painting, pottery, drawing, sewing/knitting	30	6	9	6	2	3	4	5	18	9	25	5
	2%	1%	2%	1%	1%	1%	2%	2%	2%	2%	2%	2%
Music programming	5	1	2			1	0	1	4	1	5	1
	0%	0%	0%			0%	0%	0%	0%	0%	0%	0%
Drama / writing programming	1		1		1				1		1	
	0%		0%		0%				0%		0%	
Dance	12	3	4	4	2	1	1	1	5	6	10	3
	1%	1%	1%	1%	1%	0%	1%	1%	0%	1%	1%	1%
Theatre / acting	4		2			1	1	1	2	1	4	
	0%		0%			0%	1%	0%	0%	0%	0%	
Art / cultural activities	6	2	2	1		1	1	1	2	3	6	
	0%	1%	0%	0%		0%	0%	0%	0%	1%	0%	
Concerts / events	43	13	18	9	6	4	2	3	18	25	38	5
	3%	3%	3%	2%	2%	1%	1%	2%	2%	5%	3%	2%
Cultural / language programming – French, Indigenous	20	4	9	4		4	6	2	12	6	18	2
	1%	1%	2%	1%		1%	3%	1%	1%	1%	1%	1%
Adult learning programming	10	1	6	1	1	2			4	5	9	1
	1%	0%	1%	0%	0%	1%			0%	1%	1%	0%
Community gardens	8		5	2		4	1	1	6	2	8	
	0%		1%	0%		1%	1%	1%	1%	0%	1%	
Food / cooking	17	5	6	5	3	2	3	2	9	5	14	3
	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Mental health / self-improvement	8	3	1	5		3	1		5	4	7	1
	0%	1%	0%	1%		1%	1%		0%	1%	0%	1%
Swimming pools	14	3	3	4		3	2	4	11	3	7	7
	1%	1%	1%	1%		1%	1%	2%	1%	0%	0%	3%
Stadium	1		1					1	1		1	
	0%		0%					0%	0%		0%	



**RL6. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Arts centre / concert hall	6	1	1	2	1	2		2	5	1	6	
	0%	0%	0%	0%	0%	1%		1%	0%	0%	0%	
Museum	7	2	4	1	2	1			3	4	7	
	0%	1%	1%	0%	1%	0%			0%	1%	0%	
Bike trails / walking paths	8		2	5		2	1	2	6	2	8	
	0%		0%	1%		1%	0%	1%	1%	0%	1%	
Parks / green space	8	1	4	2	1			2	3	5	8	
	0%	0%	1%	0%	0%			1%	0%	1%	1%	
Recreation facilities	14	2	5	2	3	1		3	9	4	10	3
	1%	0%	1%	0%	1%	0%		1%	1%	1%	1%	1%
Washrooms	3	2		1				1	1	2	3	
	0%	1%		0%				0%	0%	0%	0%	
Maintain / upgrade facilities	5	1	3			1	2	1	4	1	5	
	0%	0%	1%			0%	1%	0%	0%	0%	0%	
Other	75	24	22	27	15	14	9	7	47	26	64	11
	4%	6%	4%	5%	6%	4%	4%	3%	4%	5%	4%	5%
Reduced price / free – disabled / poor / teens	30	9	8	4	4	3	2	5	14	13	27	3
	2%	2%	2%	1%	2%	1%	1%	2%	1%	2%	2%	1%
<b>Total</b>	<b>1718</b>	<b>398</b>	<b>545</b>	<b>520</b>	<b>243</b>	<b>323</b>	<b>216</b>	<b>217</b>	<b>1111</b>	<b>555</b>	<b>1492</b>	<b>227</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**PR1. Over the past year, have parks and open spaces in the municipality become more important to your quality of life?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Much less important	20	9	7	1	0	4	1	1	7	13	20	1
	1%	2%	1%	0%	0%	1%	1%	0%	1%	2%	1%	0%
Less important	16	6	5	2	2	5	1	1	9	4	12	4
	1%	1%	1%	0%	1%	1%	0%	1%	1%	1%	1%	2%
No change	579	152	162	154	116	116	61	58	398	159	470	109
	33%	37%	29%	29%	46%	35%	28%	26%	35%	28%	31%	47%
More important	580	136	176	188	69	112	80	85	378	191	503	77
	33%	33%	32%	36%	28%	34%	36%	38%	33%	34%	33%	33%
Much more important	568	110	206	180	64	92	77	77	349	200	525	43
	32%	27%	37%	34%	25%	28%	35%	34%	31%	35%	34%	18%
Total	1763	413	556	525	251	329	221	222	1142	567	1529	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_A. How frequently have you used the following over the past year in HRM? Parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	812	170	267	268	94	129	110	123	512	279	758	54
	54%	51%	56%	55%	48%	46%	55%	62%	53%	57%	57%	31%
Monthly	357	77	114	121	50	70	48	40	234	116	302	55
	24%	23%	24%	25%	26%	25%	24%	20%	24%	24%	23%	32%
Every 2-3 months	182	42	48	61	24	48	24	21	125	48	145	37
	12%	13%	10%	12%	12%	17%	12%	10%	13%	10%	11%	22%
1-2 times per year	158	42	49	38	28	31	19	16	103	47	133	25
	10%	13%	10%	8%	14%	11%	10%	8%	11%	10%	10%	15%
Total	1509	331	478	487	196	278	201	199	974	490	1338	171
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR2\_B. How frequently have you used the following over the past year in HRM? Playgrounds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	226	32	73	99	28	41	48	45	181	40	203	23
	39%	27%	37%	48%	36%	36%	54%	47%	43%	26%	40%	28%
Monthly	148	34	48	52	24	28	18	24	104	44	123	25
	25%	29%	24%	25%	31%	25%	20%	26%	25%	29%	24%	31%
Every 2-3 months	105	22	42	27	11	15	13	17	64	38	86	18
	18%	19%	21%	13%	14%	13%	15%	18%	15%	24%	17%	22%
1-2 times per year	106	29	36	28	14	30	10	9	68	33	91	15
	18%	25%	18%	13%	19%	26%	11%	9%	16%	21%	18%	18%
Total	585	116	199	206	77	114	90	95	417	154	503	81
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_C. How frequently have you used the following over the past year in HRM? Multi-use paths.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	766	166	250	252	94	124	111	112	502	245	705	61
	54%	53%	55%	54%	52%	47%	57%	60%	54%	53%	56%	39%
Monthly	372	73	123	133	39	75	49	37	224	139	321	51
	26%	23%	27%	28%	21%	28%	25%	20%	24%	30%	25%	32%
Every 2-3 months	144	32	43	44	21	35	14	24	99	38	123	21
	10%	10%	9%	9%	11%	13%	7%	13%	11%	8%	10%	13%
1-2 times per year	144	40	41	38	28	32	23	15	102	38	118	25
	10%	13%	9%	8%	15%	12%	11%	8%	11%	8%	9%	16%
Total	1426	311	456	467	181	265	196	188	927	459	1267	159
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR2\_D. How frequently have you used the following over the past year in HRM? Wilderness trails.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	510	112	162	179	67	88	69	83	346	149	456	53
	39%	42%	37%	41%	40%	38%	38%	47%	40%	36%	40%	33%
Monthly	406	71	142	138	46	72	61	43	257	141	361	45
	31%	27%	33%	31%	28%	30%	33%	24%	30%	34%	32%	28%
Every 2-3 months	207	46	64	73	30	41	26	29	135	65	174	33
	16%	17%	15%	17%	18%	18%	14%	16%	16%	16%	15%	20%
1-2 times per year	178	37	64	49	24	34	28	23	118	56	148	30
	14%	14%	15%	11%	14%	14%	15%	13%	14%	14%	13%	19%
Total	1301	267	431	439	167	235	184	179	856	411	1139	161
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_E. How frequently have you used the following over the past year in HRM? Community gardens.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	105	33	30	29	12	7	8	16	46	54	105	
	20%	28%	17%	19%	18%	7%	14%	24%	15%	29%	23%	
Monthly	139	24	58	40	23	25	13	18	82	57	125	14
	27%	20%	33%	26%	34%	26%	22%	27%	26%	30%	27%	28%
Every 2-3 months	115	25	39	35	12	29	12	12	76	36	103	12
	22%	21%	22%	23%	17%	31%	22%	17%	24%	19%	22%	24%
1-2 times per year	157	36	49	52	21	36	24	21	110	42	133	24
	30%	30%	28%	33%	32%	37%	42%	32%	35%	22%	28%	48%
Total	516	118	176	156	68	97	57	67	314	189	466	51
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR2\_F. How frequently have you used the following over the past year in HRM? Sport fields.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	176	32	63	68	32	27	24	28	121	54	156	20
	30%	28%	31%	32%	40%	28%	28%	30%	32%	30%	31%	30%
Monthly	165	38	49	61	15	27	21	26	105	57	148	17
	29%	33%	24%	29%	19%	28%	25%	29%	27%	32%	29%	25%
Every 2-3 months	123	18	51	41	20	22	15	20	85	36	111	12
	21%	16%	25%	19%	25%	23%	18%	21%	22%	20%	22%	19%
1-2 times per year	114	28	38	42	13	20	26	18	73	34	97	17
	20%	24%	19%	20%	16%	21%	30%	20%	19%	19%	19%	26%
Total	578	116	201	211	80	95	86	92	385	180	512	66
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_G. How frequently have you used the following over the past year in HRM? Ball diamonds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	97	19	30	40	18	14	10	14	67	29	85	11
	35%	32%	30%	39%	43%	29%	24%	37%	36%	35%	36%	27%
Monthly	51	16	12	18	5	9	5	8	31	18	42	10
	18%	28%	12%	18%	11%	19%	12%	22%	16%	21%	18%	22%
Every 2-3 months	47	7	20	19	3	12	6	7	33	14	38	9
	17%	12%	20%	18%	8%	25%	15%	19%	17%	16%	16%	21%
1-2 times per year	83	16	38	26	16	13	21	8	58	24	71	13
	30%	28%	38%	25%	38%	27%	48%	22%	31%	28%	30%	30%
Total	278	58	100	103	42	49	43	37	190	85	235	43
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR2\_H. How frequently have you used the following over the past year in HRM? Sport courts.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	114	26	36	39	25	17	14	20	80	33	101	13
	26%	29%	26%	23%	45%	24%	21%	26%	26%	26%	26%	28%
Monthly	106	20	29	47	12	21	10	18	73	32	95	11
	24%	23%	21%	28%	22%	31%	15%	22%	24%	25%	24%	25%
Every 2-3 months	103	13	34	48	8	13	18	25	75	25	93	10
	24%	14%	25%	29%	14%	18%	27%	32%	25%	20%	24%	22%
1-2 times per year	113	30	40	35	10	18	24	16	76	37	101	12
	26%	34%	28%	21%	19%	27%	36%	21%	25%	29%	26%	26%
Total	436	90	140	169	55	68	67	79	304	127	390	46
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_I. How frequently have you used the following over the past year in HRM? Skate parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	32	11	9	11	6	4	3	7	21	9	27	5
	15%	25%	12%	17%	18%	12%	9%	21%	14%	16%	15%	18%
Monthly	57	7	25	18	11	6	10	9	42	16	54	3
	28%	16%	33%	28%	35%	16%	32%	29%	29%	28%	31%	11%
Every 2-3 months	26	6	12	7	1	9	4	5	20	6	20	6
	13%	13%	15%	11%	4%	24%	12%	16%	14%	10%	11%	20%
1-2 times per year	90	21	31	29	14	18	15	10	62	26	76	15
	44%	47%	41%	45%	42%	48%	47%	33%	43%	46%	43%	51%
Total	205	45	77	64	32	37	32	31	145	57	177	29
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR2\_J. How frequently have you used the following over the past year in HRM? Pump tracks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	15	4	4	7	4	2		5	13	2	12	3
	18%	37%	9%	25%	24%	10%		44%	20%	11%	17%	32%
Monthly	17	1	12	4	4	2	4	1	12	5	17	1
	21%	6%	30%	16%	21%	12%	36%	10%	19%	29%	23%	9%
Every 2-3 months	20	1	10	9	2	4	4	4	16	4	18	3
	25%	6%	24%	31%	11%	22%	43%	36%	26%	23%	24%	32%
1-2 times per year	30	6	15	8	8	11	2	1	22	7	27	2
	36%	52%	36%	28%	44%	56%	21%	10%	35%	37%	37%	27%
Total	82	11	41	28	19	20	10	12	63	18	75	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_K. How frequently have you used the following over the past year in HRM? Off-leash dog parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	194	43	51	81	25	34	33	33	148	45	183	11
	41%	49%	33%	44%	40%	38%	45%	54%	45%	33%	44%	21%
Monthly	101	12	40	41	15	21	15	10	70	30	87	14
	22%	14%	26%	22%	23%	23%	20%	16%	21%	22%	21%	29%
Every 2-3 months	80	14	34	25	10	16	8	13	50	27	70	10
	17%	16%	22%	14%	16%	18%	11%	21%	15%	20%	17%	20%
1-2 times per year	93	19	29	36	14	20	17	6	59	34	78	15
	20%	22%	19%	20%	21%	22%	23%	9%	18%	25%	19%	30%
Total	468	89	154	183	63	91	73	61	326	137	418	49
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR2\_L. How frequently have you used the following over the past year in HRM? Beaches / waterfront areas.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	435	102	148	138	62	81	59	53	280	146	378	57
	30%	32%	32%	30%	31%	31%	31%	29%	30%	31%	30%	30%
Monthly	449	83	159	152	50	83	61	58	289	152	403	47
	31%	26%	34%	33%	24%	32%	33%	32%	31%	32%	32%	24%
Every 2-3 months	279	60	82	99	42	51	38	37	184	82	229	49
	19%	19%	18%	21%	21%	20%	20%	21%	20%	18%	18%	26%
1-2 times per year	271	77	76	75	50	44	30	33	168	89	232	39
	19%	24%	16%	16%	24%	17%	16%	18%	18%	19%	19%	20%
Total	1434	322	465	464	204	259	188	181	922	469	1243	191
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR2\_M. How frequently have you used the following over the past year in HRM? Public washrooms located in a park.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	199	42	79	59	30	33	31	19	123	71	182	17
	20%	20%	23%	17%	22%	19%	22%	15%	19%	21%	21%	14%
Monthly	294	67	100	95	44	44	44	36	182	107	261	33
	29%	32%	29%	28%	32%	25%	32%	29%	28%	31%	30%	27%
Every 2-3 months	199	33	68	80	26	40	27	28	133	64	168	31
	20%	16%	20%	24%	19%	23%	19%	23%	21%	19%	19%	25%
1-2 times per year	309	68	95	104	37	60	38	43	201	99	268	41
	31%	32%	28%	31%	27%	34%	27%	34%	31%	29%	30%	34%
Total	1002	210	342	337	137	177	141	126	640	341	880	122
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR2\_N. How frequently have you used the following over the past year in HRM? Public washrooms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Weekly	197	60	67	50	29	29	22	11	100	90	180	17
	20%	26%	21%	17%	24%	17%	19%	10%	17%	25%	21%	15%
Monthly	232	49	88	68	35	43	36	22	147	83	208	24
	24%	21%	27%	22%	29%	26%	31%	20%	25%	23%	24%	21%
Every 2-3 months	236	54	70	89	28	40	28	39	148	84	205	31
	24%	23%	22%	29%	23%	24%	24%	35%	25%	23%	24%	28%
1-2 times per year	299	69	100	96	29	56	31	39	186	108	259	40
	31%	30%	31%	32%	24%	33%	27%	35%	32%	30%	30%	35%
Total	965	232	325	303	120	168	116	112	581	364	852	113
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR3\_A. How satisfied are you with the cleanliness / maintenance of the following? Parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	11	4	1	3	1	1	2	1	6	3	10	1
	1%	1%	0%	1%	0%	0%	1%	0%	1%	1%	1%	1%
Dissatisfied	65	17	21	17	5	19	7	9	40	23	56	9
	4%	5%	4%	4%	2%	7%	3%	5%	4%	5%	4%	5%
Satisfied	952	203	303	308	131	184	121	130	625	297	832	120
	63%	62%	63%	63%	67%	66%	60%	65%	64%	61%	62%	70%
Very satisfied	478	105	153	159	58	74	71	59	302	166	438	41
	32%	32%	32%	33%	30%	26%	35%	30%	31%	34%	33%	24%
Total	1507	329	477	487	194	278	201	199	974	488	1336	171
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR3\_B. How satisfied are you with the cleanliness / maintenance of the following? Playgrounds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	4		1	2			1	1	4		4	
	1%		1%	1%			1%	1%	1%		1%	
Dissatisfied	41	13	12	8	6	9	5	5	28	11	35	6
	7%	11%	6%	4%	8%	8%	6%	6%	7%	7%	7%	8%
Satisfied	366	70	130	129	50	79	51	64	265	93	310	57
	63%	61%	65%	63%	65%	69%	57%	67%	64%	60%	62%	70%
Very satisfied	173	33	55	67	21	26	33	25	120	50	155	18
	30%	28%	28%	33%	27%	23%	36%	27%	29%	32%	31%	22%
Total	585	116	199	206	77	114	90	95	417	154	503	81
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR3\_C. How satisfied are you with the cleanliness / maintenance of the following? Multi-use paths.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	7	3		3			2		4	3	5	1
	0%	1%		1%			1%		0%	1%	0%	1%
Dissatisfied	76	18	26	19	7	14	10	9	41	30	69	7
	5%	6%	6%	4%	4%	5%	5%	5%	4%	7%	5%	4%
Satisfied	907	198	295	293	122	179	120	123	595	284	789	117
	64%	64%	65%	63%	68%	68%	61%	66%	64%	62%	62%	74%
Very satisfied	433	91	136	152	52	71	64	56	284	141	400	33
	30%	29%	30%	33%	29%	27%	33%	30%	31%	31%	32%	21%
Total	1422	309	456	467	181	264	195	188	924	458	1264	158
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR3\_D. How satisfied are you with the cleanliness / maintenance of the following? Wilderness trails.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	9	2	3	2				3	5	4	9	
	1%	1%	1%	0%				2%	1%	1%	1%	
Dissatisfied	63	18	20	15	6	11	11	7	38	23	50	13
	5%	7%	5%	3%	4%	5%	6%	4%	4%	6%	4%	8%
Satisfied	801	167	274	262	105	157	111	112	532	246	691	110
	62%	63%	64%	60%	63%	67%	61%	62%	62%	60%	61%	68%
Very satisfied	423	78	133	160	55	66	61	58	279	136	385	38
	33%	29%	31%	36%	33%	28%	33%	32%	33%	33%	34%	24%
Total	1296	264	430	439	166	234	183	179	853	409	1135	161
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR3\_E. How satisfied are you with the cleanliness / maintenance of the following? Community gardens.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Dissatisfied	20	2	11	3	1	3	1	4	8	12	16	4
	4%	2%	7%	2%	2%	3%	2%	6%	2%	6%	3%	8%
Satisfied	307	71	103	94	40	58	36	42	193	108	277	30
	60%	60%	59%	60%	60%	60%	64%	63%	62%	57%	60%	59%
Very satisfied	189	46	61	59	25	36	19	21	112	69	172	17
	37%	39%	35%	38%	38%	38%	33%	31%	36%	37%	37%	33%
Total	515	118	175	156	67	97	57	67	313	189	465	51
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR3\_F. How satisfied are you with the cleanliness / maintenance of the following? Sport fields.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	3 1%		1 0%	2 1%			2 2%	1 1%	3 1%		3 1%	
Dissatisfied	39 7%	8 7%	16 8%	11 5%	8 9%	9 9%	3 4%	3 4%	23 6%	15 8%	34 7%	5 8%
Satisfied	360 62%	72 62%	124 62%	131 62%	49 61%	63 66%	54 63%	59 64%	248 64%	103 57%	312 61%	48 72%
Very satisfied	176 30%	37 31%	60 30%	67 32%	24 30%	24 25%	27 31%	29 31%	111 29%	63 35%	162 32%	13 20%
Total	578 100%	116 100%	201 100%	211 100%	80 100%	95 100%	86 100%	92 100%	385 100%	180 100%	512 100%	66 100%

**PR3\_G. How satisfied are you with the cleanliness / maintenance of the following? Ball diamonds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	3 1%		2 2%	1 1%	1 3%			1 2%	2 1%	1 1%	2 1%	1 3%
Dissatisfied	25 9%	7 11%	6 6%	10 10%	4 9%	7 15%	2 5%	4 12%	20 11%	5 6%	20 9%	5 12%
Satisfied	185 67%	37 65%	73 73%	68 66%	26 62%	34 69%	31 72%	25 68%	129 68%	55 64%	156 66%	30 70%
Very satisfied	64 23%	14 24%	20 20%	23 23%	11 26%	8 17%	10 23%	7 19%	39 21%	24 28%	58 24%	7 15%
Total	278 100%	58 100%	100 100%	103 100%	42 100%	49 100%	43 100%	37 100%	190 100%	85 100%	235 100%	43 100%



**PR3\_H. How satisfied are you with the cleanliness / maintenance of the following? Sport courts.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	5 1%		2 1%	3 2%		2 3%	1 2%		5 2%		5 1%	
Dissatisfied	20 5%	7 8%	7 5%	3 2%	2 4%	1 2%	4 6%	4 4%	10 3%	9 7%	18 5%	3 6%
Satisfied	271 62%	51 57%	99 71%	99 59%	37 67%	47 69%	40 59%	49 61%	191 63%	78 61%	236 61%	34 74%
Very satisfied	140 32%	31 35%	32 23%	63 37%	16 29%	18 27%	22 33%	27 34%	98 32%	40 32%	130 33%	9 20%
Total	436 100%	90 100%	140 100%	169 100%	55 100%	68 100%	67 100%	79 100%	304 100%	127 100%	390 100%	46 100%

**PR3\_I. How satisfied are you with the cleanliness / maintenance of the following? Skate parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	6 3%		4 5%	2 3%	2 6%				4 3%	2 4%	6 3%	
Dissatisfied	17 8%	7 16%	3 4%	6 10%	2 6%	3 7%	3 10%	3 11%	10 7%	7 13%	15 8%	3 9%
Satisfied	129 63%	28 63%	54 70%	35 54%	19 60%	28 76%	18 55%	16 53%	89 62%	38 66%	108 62%	21 73%
Very satisfied	52 25%	10 22%	16 20%	21 33%	9 28%	6 17%	11 35%	11 35%	42 29%	10 17%	46 26%	5 18%
Total	204 100%	45 100%	77 100%	64 100%	32 100%	37 100%	32 100%	31 100%	145 100%	57 100%	176 100%	29 100%



**PR3\_J. How satisfied are you with the cleanliness / maintenance of the following? Pump tracks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Dissatisfied	6	2	2	1		1	1	1	2	3	5	1
	7%	19%	6%	4%		6%	12%	10%	4%	18%	6%	16%
Satisfied	59	5	31	21	13	14	8	7	45	13	53	6
	72%	41%	77%	74%	72%	71%	76%	60%	71%	71%	71%	75%
Very satisfied	18	5	7	6	5	4	1	4	16	2	17	1
	21%	40%	17%	22%	28%	22%	12%	30%	25%	11%	23%	9%
Total	82	11	41	28	19	20	10	12	63	18	75	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR3\_K. How satisfied are you with the cleanliness / maintenance of the following? Off-leash dog parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	11	3	1	4	2	3		3	9	2	9	3
	2%	4%	1%	2%	4%	4%		5%	3%	2%	2%	5%
Dissatisfied	52	8	22	21	8	11	6	7	39	11	51	1
	11%	9%	14%	11%	12%	12%	9%	11%	12%	8%	12%	3%
Satisfied	283	55	87	111	34	56	47	35	190	91	247	36
	61%	62%	57%	61%	53%	63%	64%	57%	59%	67%	59%	73%
Very satisfied	121	23	42	46	20	19	20	16	87	32	111	9
	26%	26%	28%	25%	31%	21%	27%	26%	27%	24%	27%	19%
Total	466	89	153	182	63	90	73	61	325	137	417	49
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR3\_L. How satisfied are you with the cleanliness / maintenance of the following? Beaches / waterfront areas.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	14	3	7	1	3	2	1	1	7	7	11	3
	1%	1%	2%	0%	1%	1%	1%	0%	1%	1%	1%	1%
Dissatisfied	107	38	39	21	18	18	7	11	52	47	91	16
	7%	12%	8%	4%	9%	7%	4%	6%	6%	10%	7%	8%
Satisfied	915	195	291	303	133	172	119	113	602	287	783	132
	64%	61%	63%	65%	65%	66%	63%	62%	65%	61%	63%	69%
Very satisfied	396	84	127	140	50	67	61	57	261	127	356	40
	28%	26%	27%	30%	25%	26%	32%	31%	28%	27%	29%	21%
Total	1433	320	465	464	204	259	188	181	922	468	1242	191
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR3\_M. How satisfied are you with the cleanliness / maintenance of the following? Public washrooms located in a park.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	31	7	12	9	6	3	1	4	14	15	28	4
	3%	4%	3%	3%	5%	2%	1%	3%	2%	4%	3%	3%
Dissatisfied	215	51	89	56	25	42	22	18	120	93	190	25
	22%	24%	26%	17%	18%	24%	16%	14%	19%	27%	22%	21%
Satisfied	613	127	195	222	88	105	93	90	410	192	537	76
	61%	61%	57%	66%	65%	59%	67%	71%	64%	56%	61%	63%
Very satisfied	139	24	45	50	16	27	24	15	94	41	123	17
	14%	12%	13%	15%	12%	15%	17%	12%	15%	12%	14%	14%
Total	999	209	341	337	136	177	139	126	638	340	877	122
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR3\_N. How satisfied are you with the cleanliness / maintenance of the following? Public washrooms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	32	11	14	6	6	4	3	2	15	15	28	4
	3%	5%	4%	2%	5%	2%	3%	2%	3%	4%	3%	3%
Dissatisfied	169	52	65	39	14	33	15	16	89	81	156	14
	18%	22%	20%	13%	12%	19%	13%	14%	15%	22%	18%	12%
Satisfied	632	142	204	215	82	113	78	81	398	224	548	84
	66%	61%	63%	71%	69%	67%	67%	73%	68%	62%	64%	75%
Very satisfied	130	28	43	42	18	19	20	12	80	44	119	11
	13%	12%	13%	14%	15%	11%	17%	11%	14%	12%	14%	10%
Total	964	232	325	302	120	168	116	112	581	364	851	113
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_A. How satisfied are you with the availability / ability to book or use the following? Parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	18	3	6	4	1	3	5	2	10	4	13	4
	1%	1%	1%	1%	0%	1%	2%	1%	1%	1%	1%	2%
Dissatisfied	46	17	11	9	5	5	5	7	29	17	33	13
	3%	4%	2%	2%	2%	1%	2%	3%	3%	3%	2%	6%
Satisfied	1133	246	377	324	165	237	129	130	741	357	965	168
	66%	64%	69%	62%	69%	74%	59%	59%	66%	65%	65%	75%
Very satisfied	521	121	154	188	67	77	79	81	337	171	482	39
	30%	31%	28%	36%	28%	24%	36%	37%	30%	31%	32%	17%
Total	1717	387	548	525	238	322	219	220	1116	550	1494	224
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR4\_B. How satisfied are you with the availability / ability to book or use the following? Playgrounds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	27	8	5	5	4	3	4	3	14	10	22	5
	2%	3%	1%	1%	2%	1%	2%	2%	1%	2%	2%	3%
Dissatisfied	29	6	5	11	4	2	4	6	19	8	23	6
	2%	2%	1%	2%	2%	1%	2%	3%	2%	2%	2%	3%
Satisfied	1096	226	365	325	149	225	141	144	727	342	945	151
	73%	71%	74%	69%	71%	79%	70%	71%	73%	73%	72%	79%
Very satisfied	359	79	118	129	53	57	53	50	236	112	329	30
	24%	25%	24%	27%	25%	20%	26%	25%	24%	24%	25%	16%
Total	1511	320	493	470	210	287	201	204	995	471	1318	192
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_C. How satisfied are you with the availability / ability to book or use the following? Multi-use paths.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	25	6	6	7	1	4	6	3	15	7	16	9
	2%	2%	1%	1%	1%	1%	3%	2%	1%	1%	1%	4%
Dissatisfied	29	7	9	7	3	7	1	4	18	11	23	6
	2%	2%	2%	1%	1%	2%	0%	2%	2%	2%	2%	3%
Satisfied	1114	240	371	318	156	223	138	133	721	355	952	161
	68%	68%	70%	63%	69%	72%	64%	62%	67%	68%	67%	77%
Very satisfied	470	100	142	176	65	76	69	74	315	146	437	34
	29%	28%	27%	35%	29%	24%	32%	35%	29%	28%	31%	16%
Total	1638	354	528	507	225	310	214	214	1070	519	1428	210
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR4\_D. How satisfied are you with the availability / ability to book or use the following? Wilderness trails.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	23	5	8	5	3	2	6	3	13	8	19	4
	1%	1%	2%	1%	1%	1%	3%	2%	1%	2%	1%	2%
Dissatisfied	38	12	14	8	6	4	3	4	20	18	31	7
	2%	3%	3%	2%	3%	1%	2%	2%	2%	4%	2%	3%
Satisfied	1089	233	356	314	157	223	138	126	711	340	927	162
	67%	68%	68%	62%	70%	73%	65%	60%	67%	67%	66%	77%
Very satisfied	467	93	145	178	59	77	67	77	314	145	430	37
	29%	27%	28%	35%	26%	25%	31%	37%	30%	28%	31%	18%
Total	1617	344	523	505	224	306	213	211	1058	511	1407	211
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_E. How satisfied are you with the availability / ability to book or use the following? Community gardens.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	38	10	10	10	6	3	8	2	20	14	33	5
	3%	3%	2%	2%	3%	1%	4%	1%	2%	3%	3%	3%
Dissatisfied	77	30	20	19	9	10	5	9	32	39	71	6
	5%	9%	4%	4%	4%	3%	3%	5%	3%	8%	6%	3%
Satisfied	1048	218	344	310	148	212	133	138	694	329	904	144
	72%	69%	72%	69%	73%	77%	70%	72%	74%	69%	71%	78%
Very satisfied	302	60	104	111	40	51	43	43	198	98	274	28
	21%	19%	22%	25%	20%	18%	23%	22%	21%	20%	21%	15%
Total	1465	318	478	449	203	275	189	192	943	480	1281	184
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR4\_F. How satisfied are you with the availability / ability to book or use the following? Sport fields.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	46	11	11	15	5	6	9	3	24	19	37	9
	3%	4%	2%	3%	2%	2%	4%	2%	2%	4%	3%	5%
Dissatisfied	55	12	17	18	8	10	6	10	39	16	47	8
	4%	4%	4%	4%	4%	4%	3%	5%	4%	3%	4%	4%
Satisfied	1100	231	362	326	151	218	135	147	714	352	949	152
	75%	76%	75%	71%	74%	79%	69%	74%	75%	76%	74%	79%
Very satisfied	264	50	90	100	40	42	47	38	182	76	241	24
	18%	17%	19%	22%	20%	15%	24%	19%	19%	16%	19%	12%
Total	1466	303	480	459	204	276	197	199	958	463	1274	192
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_G. How satisfied are you with the availability / ability to book or use the following? Ball diamonds.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	46	13	7	15	5	4	9	4	23	19	39	7
	3%	4%	2%	4%	2%	2%	5%	2%	3%	4%	3%	4%
Dissatisfied	53	11	17	17	11	11	7	5	40	13	44	9
	4%	4%	4%	4%	6%	4%	4%	3%	4%	3%	4%	5%
Satisfied	1066	225	357	312	142	214	130	145	689	344	915	151
	76%	77%	76%	72%	72%	80%	68%	78%	75%	77%	75%	80%
Very satisfied	242	45	87	87	38	38	45	31	166	69	220	22
	17%	15%	19%	20%	19%	14%	23%	17%	18%	16%	18%	12%
Total	1407	293	468	431	196	267	190	185	919	445	1217	190
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR4\_H. How satisfied are you with the availability / ability to book or use the following? Sport courts.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	47	11	10	15	5	6	7	5	25	19	40	7
	3%	4%	2%	3%	2%	2%	4%	2%	3%	4%	3%	4%
Dissatisfied	58	11	17	20	6	13	9	9	42	15	46	11
	4%	4%	4%	5%	3%	5%	4%	5%	4%	3%	4%	6%
Satisfied	1095	228	361	329	146	220	140	145	722	341	946	150
	76%	77%	75%	74%	74%	80%	71%	75%	76%	75%	75%	78%
Very satisfied	246	47	91	83	39	35	40	35	162	78	223	24
	17%	16%	19%	19%	20%	13%	21%	18%	17%	17%	18%	12%
Total	1446	297	480	448	196	274	196	194	951	453	1255	191
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_I. How satisfied are you with the availability / ability to book or use the following? Skate parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	49	11	9	18	4	6	7	8	28	18	41	8
	3%	4%	2%	4%	2%	2%	4%	4%	3%	4%	3%	4%
Dissatisfied	34	8	9	12	5	7	7	3	26	8	27	7
	2%	3%	2%	3%	3%	3%	4%	1%	3%	2%	2%	4%
Satisfied	1068	226	352	316	144	218	131	140	692	344	923	145
	76%	78%	76%	72%	74%	81%	70%	74%	76%	77%	76%	78%
Very satisfied	250	45	90	90	40	37	42	37	169	75	225	25
	18%	15%	20%	21%	21%	14%	22%	20%	18%	17%	19%	13%
Total	1401	289	460	436	194	269	188	188	915	445	1216	185
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR4\_J. How satisfied are you with the availability / ability to book or use the following? Pump tracks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	48	11	9	16	4	6	11	7	29	16	40	8
	4%	4%	2%	4%	2%	2%	6%	4%	3%	4%	3%	4%
Dissatisfied	43	9	11	17	6	8	9	5	31	12	34	9
	3%	3%	2%	4%	3%	3%	5%	3%	3%	3%	3%	5%
Satisfied	1035	217	346	302	145	210	123	136	668	335	893	143
	76%	79%	77%	71%	76%	80%	68%	75%	75%	78%	76%	78%
Very satisfied	237	39	85	88	36	40	39	34	163	68	213	24
	17%	14%	19%	21%	19%	15%	21%	19%	18%	16%	18%	13%
Total	1362	276	451	424	191	263	182	181	890	431	1180	183
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_K. How satisfied are you with the availability / ability to book or use the following? Off-leash dog parks.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	59	8	15	24	5	12	15	5	38	16	49	11
	4%	3%	3%	5%	3%	4%	8%	2%	4%	4%	4%	6%
Dissatisfied	68	14	22	26	10	13	9	9	51	17	56	11
	5%	4%	5%	6%	5%	5%	5%	4%	5%	4%	4%	6%
Satisfied	1046	222	338	317	145	207	130	140	682	334	904	142
	72%	73%	72%	69%	72%	76%	67%	71%	72%	73%	71%	76%
Very satisfied	280	58	98	96	41	41	40	44	182	90	258	22
	19%	19%	21%	21%	20%	15%	21%	22%	19%	20%	20%	12%
Total	1454	302	473	462	201	273	194	197	954	458	1267	187
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR4\_L. How satisfied are you with the availability / ability to book or use the following? Beaches / waterfront areas.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	25	6	6	5	2	2	5	2	11	11	20	4
	2%	2%	1%	1%	1%	1%	2%	1%	1%	2%	1%	2%
Dissatisfied	48	12	21	12	7	6	7	3	24	22	41	7
	3%	3%	4%	2%	3%	2%	3%	1%	2%	4%	3%	3%
Satisfied	1132	247	361	341	157	234	140	141	745	354	970	162
	68%	66%	68%	67%	69%	75%	65%	66%	69%	66%	67%	77%
Very satisfied	451	108	144	152	63	69	65	67	292	149	413	38
	27%	29%	27%	30%	28%	22%	30%	32%	27%	28%	29%	18%
Total	1656	373	531	510	228	312	217	213	1072	535	1444	212
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR4\_M. How satisfied are you with the availability / ability to book or use the following? Public washrooms located in a park.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	65	18	18	14	9	12	9	7	36	21	55	10
	4%	5%	4%	3%	4%	4%	4%	3%	4%	4%	4%	5%
Dissatisfied	171	40	57	48	21	23	17	24	97	69	153	18
	11%	12%	11%	10%	10%	8%	8%	11%	10%	14%	11%	9%
Satisfied	1070	231	340	333	142	223	141	136	708	336	923	147
	68%	68%	67%	69%	67%	76%	69%	65%	70%	66%	68%	74%
Very satisfied	259	51	89	92	41	35	38	42	173	80	236	22
	17%	15%	18%	19%	19%	12%	19%	20%	17%	16%	17%	11%
Total	1565	341	504	487	213	292	205	209	1014	505	1367	198
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**PR4\_N. How satisfied are you with the availability / ability to book or use the following? Public washrooms.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	68	18	20	15	9	10	13	7	39	22	58	10
	4%	5%	4%	3%	4%	3%	6%	4%	4%	4%	4%	5%
Dissatisfied	136	36	43	38	14	25	11	16	71	63	124	12
	9%	11%	9%	8%	6%	9%	6%	8%	7%	12%	9%	6%
Satisfied	1086	233	346	336	149	224	139	138	719	336	930	156
	70%	69%	69%	70%	69%	77%	69%	69%	72%	66%	69%	78%
Very satisfied	264	52	95	90	43	33	38	39	170	87	242	22
	17%	15%	19%	19%	20%	11%	19%	19%	17%	17%	18%	11%
Total	1554	339	504	479	214	291	201	200	1000	508	1355	199
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**PR5. How would you rate your overall park experience?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	5	1	1	3			2	2	4	1	4	1
	0%	0%	0%	1%			1%	1%	0%	0%	0%	1%
Dissatisfied	29	2	14	9	2	7	1	6	17	9	24	5
	2%	1%	3%	2%	1%	2%	1%	3%	2%	2%	2%	2%
Satisfied	1065	242	342	315	147	207	139	140	704	328	911	154
	67%	69%	66%	62%	67%	71%	66%	67%	68%	65%	66%	76%
Very satisfied	491	104	162	177	70	78	67	62	314	167	449	42
	31%	30%	31%	35%	32%	27%	32%	30%	30%	33%	32%	21%
Total	1589	350	519	504	219	293	209	210	1038	505	1387	202
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**PR6. Is there anything that would enhance the overall park experience for you?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No, nothing would	1234	308	376	350	188	235	141	156	800	395	1059	175
	71%	77%	68%	67%	76%	73%	65%	71%	71%	71%	70%	77%
Better maintenance / cleanliness (unspecified)	23	1	11	7		5	7	2	16	7	20	3
	1%	0%	2%	1%		1%	3%	1%	1%	1%	1%	1%
Better litter collection / clean up / enforce pick ups – less litter, litter control, signage	64	14	26	19	11	14	10	3	44	18	55	8
	4%	3%	5%	4%	5%	4%	4%	1%	4%	3%	4%	4%
Better washrooms / better maintenance washrooms	35	8	11	10	5	7	4	3	20	14	30	5
	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Better maintenance amenities – athletic fields / courts / trails	11	3	4	4		2	3	2	8	3	7	4
	1%	1%	1%	1%		1%	2%	1%	1%	1%	0%	2%
More activities / update – playground equipment, pools, splash parks, skateboard park, disc golf	21	1	7	12	1	7	2	8	18	3	17	4
	1%	0%	1%	2%	1%	2%	1%	4%	2%	1%	1%	2%
Better maintenance – trails, gardens, trees, grass	19	4	8	4	1	1	4	4	10	9	17	3
	1%	1%	1%	1%	1%	0%	2%	2%	1%	2%	1%	1%
Enforce dog control / dogs on leash – monitor / more signage	43	9	13	11	3	14	4	5	29	13	41	3
	2%	2%	2%	2%	1%	4%	2%	2%	3%	2%	3%	1%
Signage / enforcement – dog owners picking up after dog	23	4	11	5	4	7	2	3	16	7	21	1
	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%	1%	1%
More off-leash parks	43	2	13	25	1	13	7	5	34	8	39	4
	2%	1%	2%	5%	0%	4%	3%	2%	3%	1%	3%	2%
No camping / homeless / vagrants	17	2	2	13		2	4	3	10	8	17	
	1%	1%	0%	2%		1%	2%	1%	1%	1%	1%	
More / better parking	22	2	10	8	5	5	3	5	18	5	17	5
	1%	0%	2%	1%	2%	2%	2%	2%	2%	1%	1%	2%





**PR6. Is there anything that would enhance the overall park experience for you?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
More / better garbage, recycling cans – signage required	45 3%	10 2%	20 4%	10 2%	11 5%	8 2%	3 1%	2 1%	27 2%	15 3%	42 3%	3 1%
More landscaping, flowers, trees	12 1%	2 1%	5 1%	3 1%	4 2%	1 0%	3 2%		10 1%		12 1%	
More public washrooms – open year round	74 4%	24 6%	25 5%	20 4%	9 4%	10 3%	9 4%	8 4%	36 3%	35 6%	66 4%	8 3%
More / better trails – connecting / multi-use	17 1%	3 1%	3 0%	10 2%	1 0%	2 1%	4 2%	4 2%	12 1%	4 1%	13 1%	4 2%
More amenities – benches, water fountains, shelters, info centre, bike rental, food services, doggy bags, etc.	55 3%	21 5%	18 3%	12 2%	7 3%	6 2%	7 3%	6 3%	29 3%	25 5%	48 3%	7 3%
Better lighting	9 1%	1 0%	2 0%	2 0%		1 0%	1 1%		2 0%	7 1%	9 1%	
More security / police	13 1%	5 1%	5 1%	1 0%	2 1%	1 0%		2 1%	6 1%	7 1%	13 1%	
Beach improvements – lifeguards, cleaner beach	14 1%	3 1%	5 1%	4 1%	5 2%	1 0%	2 1%	1 0%	9 1%	4 1%	9 1%	4 2%
Increase accessibility – bus service, wheelchair access	30 2%	7 2%	11 2%	8 2%	1 0%	2 1%	2 1%	1 1%	13 1%	16 3%	28 2%	2 1%
Increase hours / remove curfew	12 1%	6 2%	3 1%	2 0%	1 0%	1 0%	1 0%	1 0%	5 0%	7 1%	12 1%	
More sports fields / access to	7 0%		5 1%			2 1%	2 1%		4 0%	2 0%	4 0%	3 1%
More parks / green spaces created	49 3%	5 1%	21 4%	16 3%	8 3%	7 2%	7 3%	6 3%	29 3%	18 3%	46 3%	3 1%
More parks without dogs	12 1%	2 0%	6 1%	2 0%		3 1%		2 1%	5 0%	6 1%	10 1%	3 1%





**PR6. Is there anything that would enhance the overall park experience for you?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Maps / information on trails	14 1%	5 1%	3 0%	5 1%	1 0%	1 0%	1 0%	3 1%	7 1%	7 1%	13 1%	1 0%
Other	42 2%	9 2%	11 2%	14 3%	2 1%	6 2%	4 2%	6 3%	25 2%	13 2%	39 3%	2 1%
Total	1733 100%	402 100%	550 100%	520 100%	246 100%	323 100%	218 100%	220 100%	1124 100%	557 100%	1506 100%	228 100%

Note: Multiple responses accepted

**LIB1. Have you used the services of Halifax Public Libraries in the past 12 months in a branch, in the community, or online?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	920 52%	246 59%	280 50%	264 50%	144 57%	182 55%	95 43%	104 47%	587 51%	308 54%	797 52%	123 53%
Yes	845 48%	168 41%	276 50%	262 50%	107 43%	147 45%	126 57%	119 53%	556 49%	261 46%	734 48%	111 47%
Total	1765 100%	414 100%	556 100%	525 100%	252 100%	329 100%	221 100%	222 100%	1143 100%	569 100%	1532 100%	234 100%



**LIB2. Which of the following libraries have you used in the past 12 months?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Alderney Gate	141	38	43	40	21	30	18	13	87	47	136	5
	17%	23%	16%	15%	20%	20%	15%	11%	16%	18%	18%	5%
Bedford	72	12	19	26	5	12	13	14	55	15	68	3
	8%	7%	7%	10%	5%	8%	10%	12%	10%	6%	9%	3%
Captain William Spry	70	15	20	24	12	12	9	11	50	17	57	12
	8%	9%	7%	9%	11%	8%	7%	9%	9%	7%	8%	11%
Cole Harbour	71	8	27	22	13	17	12	9	61	8	60	11
	8%	5%	10%	8%	12%	12%	10%	8%	11%	3%	8%	10%
Dartmouth North	14	9	1	2	3	2	1	1	7	7	14	
	2%	5%	0%	1%	2%	2%	0%	1%	1%	3%	2%	
Halifax Central Library	413	94	143	121	50	58	49	54	236	166	380	33
	49%	56%	52%	46%	46%	40%	39%	46%	42%	64%	52%	30%
Halifax North Memorial	72	22	25	21	11	7	10	6	37	33	69	3
	9%	13%	9%	8%	10%	5%	8%	5%	7%	13%	9%	3%
J.D. Shatford (Hubbards)	8	1	4	2	3	2	1	1	8	1	2	6
	1%	0%	2%	1%	3%	1%	1%	1%	1%	0%	0%	6%
Keshen Goodman	171	35	60	40	18	25	32	26	111	54	158	13
	20%	21%	22%	15%	17%	17%	25%	22%	20%	21%	22%	11%
Musquodoboit Harbour	23	8	3	6	6	6	4	1	17	3	8	15
	3%	5%	1%	2%	6%	4%	3%	1%	3%	1%	1%	13%
Preston Township Library Office	1		1		1				1			1
	0%		0%		1%				0%			1%
Sackville	65	15	26	15	18	15	8	3	48	15	61	4
	8%	9%	9%	6%	17%	10%	6%	3%	9%	6%	8%	4%
Sheet Harbour	8	2	3	2	3	1	1	1	5	2	4	3
	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	3%
Tantallon	58	7	20	18	5	13	22	7	52	4	19	39
	7%	4%	7%	7%	4%	9%	18%	6%	9%	2%	3%	36%
Woodlawn	120	25	42	31	19	27	18	11	84	28	112	8
	14%	15%	15%	12%	18%	19%	14%	9%	15%	11%	15%	7%



**LIB2. Which of the following libraries have you used in the past 12 months?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Home delivery / borrow by mail	8 1%	4 3%	3 1%	1 0%		2 1%	1 1%	0 0%	3 1%	5 2%	8 1%	
Website (halifaxpubliclibraries.ca)	316 37%	62 37%	105 38%	95 36%	32 30%	56 38%	47 38%	41 35%	211 38%	95 36%	272 37%	45 40%
Digital collection (e.g. e-books, streaming, e-magazines)	254 30%	47 28%	70 25%	91 35%	31 29%	43 29%	37 30%	42 36%	179 32%	68 26%	223 30%	31 28%
In the community (service delivered outside a library)	11 1%	2 1%	5 2%	3 1%	1 1%	4 2%	1 1%	2 2%	8 1%	1 1%	11 1%	
<b>Total</b>	<b>845</b> 100%	<b>168</b> 100%	<b>276</b> 100%	<b>262</b> 100%	<b>107</b> 100%	<b>147</b> 100%	<b>126</b> 100%	<b>119</b> 100%	<b>556</b> 100%	<b>261</b> 100%	<b>734</b> 100%	<b>111</b> 100%

Note: Multiple responses accepted

**LIB3\_A. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library facilities.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	1 0%		1 0%					1 1%	1 0%		1 0%	
Dissatisfied	9 1%	1 0%	1 0%	6 2%	1 1%	2 1%	3 3%	1 1%	8 1%	1 0%	5 1%	4 4%
Satisfied	328 41%	67 42%	102 39%	99 41%	47 46%	58 43%	53 43%	46 41%	216 41%	101 41%	277 40%	51 48%
Very satisfied	461 58%	94 58%	158 60%	137 57%	53 53%	77 56%	65 54%	62 56%	298 57%	147 59%	409 59%	52 49%
<b>Total</b>	<b>799</b> 100%	<b>162</b> 100%	<b>263</b> 100%	<b>242</b> 100%	<b>101</b> 100%	<b>137</b> 100%	<b>121</b> 100%	<b>110</b> 100%	<b>523</b> 100%	<b>249</b> 100%	<b>693</b> 100%	<b>106</b> 100%





**LIB3\_B. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library materials (books, CDs, DVDs, e-books, etc.).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	1 0%	1 0%								1 0%	1 0%	
Dissatisfied	23 3%	5 3%	4 2%	8 3%	4 3%	7 5%	2 2%	2 2%	15 3%	7 3%	20 3%	3 2%
Satisfied	381 48%	74 47%	128 49%	116 47%	55 53%	73 52%	62 50%	49 47%	253 48%	111 47%	323 47%	58 53%
Very satisfied	387 49%	76 49%	128 49%	120 49%	46 44%	61 43%	60 48%	53 51%	258 49%	119 50%	338 50%	50 45%
Total	792 100%	156 100%	260 100%	244 100%	104 100%	142 100%	124 100%	104 100%	527 100%	237 100%	682 100%	110 100%

**LIB3\_C. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Public technology (Wi-Fi, computers, iPads, printers, gaming, etc.).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	2 0%	1 0%	2 1%				1 1%		1 0%	2 1%	2 0%	
Dissatisfied	5 1%		1 0%	2 2%	1 1%	2 2%		2 3%	5 1%		5 1%	
Satisfied	281 49%	61 46%	96 51%	75 46%	38 51%	45 53%	42 47%	34 50%	166 48%	101 50%	238 48%	42 57%
Very satisfied	285 50%	71 53%	90 48%	84 52%	36 48%	39 45%	47 53%	32 47%	175 50%	100 49%	254 51%	31 43%
Total	573 100%	133 100%	188 100%	162 100%	74 100%	86 100%	89 100%	68 100%	346 100%	204 100%	500 100%	73 100%





**LIB3\_D. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Children's programs (ages 0-13).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	1 1%	1 2%		1 1%					1 0%	1 1%	1 1%	
Dissatisfied	7 4%	1 3%	4 6%	2 3%	1 2%	3 9%		1 4%	5 3%	2 5%	5 3%	2 6%
Satisfied	116 58%	16 42%	40 63%	45 59%	19 64%	25 71%	22 52%	19 63%	93 62%	19 42%	94 57%	22 63%
Very satisfied	75 37%	21 53%	20 31%	28 36%	10 34%	7 20%	20 48%	10 33%	52 34%	23 51%	63 39%	11 31%
Total	199 100%	39 100%	64 100%	76 100%	30 100%	35 100%	42 100%	31 100%	150 100%	45 100%	164 100%	35 100%

**LIB3\_E. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Youth programs (ages 14-18).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	2 2%	1 2%	1 3%					1 8%	1 2%	1 2%	1 1%	1 6%
Dissatisfied	7 6%	1 4%	2 4%	3 8%	3 11%	1 7%	1 7%	1 7%	4 5%	2 5%	4 4%	3 12%
Satisfied	68 55%	10 33%	27 61%	18 53%	15 54%	13 74%	5 27%	9 55%	45 57%	18 47%	57 55%	11 52%
Very satisfied	47 38%	18 61%	15 32%	13 39%	9 35%	3 19%	12 66%	5 30%	29 37%	19 47%	41 40%	7 30%
Total	124 100%	30 100%	45 100%	34 100%	27 100%	17 100%	18 100%	17 100%	79 100%	39 100%	102 100%	22 100%



**LIB3\_F. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Adult programs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	4 1%	2 4%	1 1%							4 4%	3 1%	1 2%
Dissatisfied	13 5%	1 2%	6 6%	2 3%		2 5%	2 7%	3 10%	8 5%	3 3%	8 3%	5 14%
Satisfied	162 58%	34 49%	57 58%	44 61%	23 52%	33 70%	18 52%	14 52%	99 58%	59 58%	143 59%	20 52%
Very satisfied	102 36%	31 46%	34 35%	26 35%	22 48%	12 25%	14 41%	10 38%	63 37%	36 36%	89 37%	12 32%
Total	281 100%	69 100%	98 100%	72 100%	45 100%	48 100%	35 100%	26 100%	170 100%	102 100%	243 100%	38 100%

**LIB3\_G. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for seniors.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	2 1%	1 1%		1 4%		1 2%		1 4%	1 1%	1 1%	2 1%	
Dissatisfied	8 5%	2 5%	3 6%	1 2%	1 2%	2 8%	1 3%	1 10%	4 4%	3 4%	5 4%	3 11%
Satisfied	92 58%	18 41%	36 65%	20 57%	16 59%	19 67%	15 59%	9 62%	62 63%	28 50%	78 58%	15 58%
Very satisfied	58 36%	23 53%	16 29%	13 38%	11 39%	6 22%	10 39%	3 24%	31 32%	25 45%	50 37%	8 31%
Total	160 100%	43 100%	56 100%	35 100%	28 100%	28 100%	25 100%	14 100%	99 100%	57 100%	134 100%	25 100%





**LIB3\_H. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for newcomers.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	3 2%	3 8%						2 15%	2 2%	1 2%	3 3%	
Dissatisfied	3 2%		1 2%	2 6%		1 8%	2 14%	3 4%			1 1%	3 14%
Satisfied	89 62%	16 39%	41 74%	18 59%	20 62%	16 76%	8 55%	8 56%	53 64%	31 54%	77 61%	12 63%
Very satisfied	49 34%	22 53%	13 24%	11 35%	12 38%	5 24%	6 37%	2 14%	24 29%	25 43%	45 36%	5 24%
Total	145 100%	42 100%	55 100%	31 100%	33 100%	21 100%	15 100%	13 100%	83 100%	57 100%	126 100%	19 100%

**LIB3\_I. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Home delivery.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	1 1%	1 3%								1 2%	1 1%	
Dissatisfied	3 3%	1 5%		1 2%	1 6%	1 9%	1 10%	3 5%			3 4%	
Satisfied	55 56%	7 33%	27 70%	16 54%	10 48%	8 58%	11 63%	5 74%	37 61%	18 49%	48 56%	8 58%
Very satisfied	39 40%	13 59%	11 30%	13 43%	9 46%	4 33%	7 37%	1 17%	21 34%	19 50%	34 40%	6 42%
Total	98 100%	23 100%	39 100%	30 100%	20 100%	13 100%	17 100%	7 100%	61 100%	38 100%	85 100%	13 100%





**LIB3\_J. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Borrow by mail services.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	1	1								1	1	
	1%	3%								2%	1%	
Dissatisfied	3	1	1	1	1	1	1	3	3		3	
	3%	5%	2%	6%	9%	8%	5%	3%				
Satisfied	54	9	24	16	10	9	7	7	34	20	44	10
	53%	37%	61%	53%	51%	65%	35%	79%	54%	51%	51%	63%
Very satisfied	44	13	15	13	8	4	13	1	26	18	39	6
	44%	55%	39%	45%	43%	27%	65%	13%	41%	47%	45%	37%
Total	102	24	39	30	19	14	20	8	63	39	87	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**LIB3\_K. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Open hours.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	10	2	3	5	3			6	9	1	9	1
	1%	1%	1%	2%	3%			7%	2%	0%	1%	1%
Dissatisfied	56	14	18	17	3	10	2	9	28	27	47	8
	8%	10%	7%	8%	3%	8%	2%	9%	6%	12%	8%	9%
Satisfied	461	78	167	138	65	83	74	61	310	133	395	66
	65%	56%	68%	65%	71%	72%	67%	63%	67%	59%	64%	69%
Very satisfied	185	45	58	52	22	23	34	20	112	67	165	20
	26%	32%	24%	25%	24%	19%	31%	21%	24%	29%	27%	21%
Total	712	139	247	212	92	116	110	97	460	227	617	95
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**LIB3\_L. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Overall satisfaction with Halifax Public Libraries.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very dissatisfied	3 0%	3 2%						2 2%	2 0%	1 0%	3 0%	
Dissatisfied	4 0%	1 0%	1 0%	2 1%	1 1%	1 0%	1 1%	1 1%	2 0%	1 0%	4 1%	
Satisfied	396 48%	64 40%	133 49%	135 53%	44 42%	73 52%	59 48%	58 51%	263 49%	119 47%	326 46%	70 65%
Very satisfied	415 51%	91 57%	136 51%	119 47%	59 57%	66 47%	64 52%	52 46%	272 50%	132 52%	377 53%	38 35%
Total	818 100%	159 100%	270 100%	256 100%	103 100%	140 100%	124 100%	113 100%	539 100%	252 100%	710 100%	108 100%

**LIB4. Where do you most often get your information about library services?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Don't use / don't see	2 0%	1 0%	1 0%			1 1%	1 1%		2 0%		2 0%	
Library staff	360 43%	91 54%	120 43%	87 33%	48 45%	65 44%	49 39%	43 36%	232 42%	113 43%	305 42%	55 49%
Digital screen in branch	121 14%	30 18%	45 16%	25 10%	22 20%	14 10%	17 14%	9 8%	69 12%	46 18%	107 15%	14 13%
Website	672 80%	125 74%	219 79%	225 86%	82 77%	117 80%	103 82%	98 83%	451 81%	201 77%	593 81%	79 72%
Facebook	51 6%	14 8%	15 5%	16 6%	3 3%	12 8%	10 8%	3 3%	31 6%	16 6%	43 6%	8 7%
Twitter	34 4%	7 4%	12 4%	13 5%	3 3%	5 3%	8 6%	2 2%	19 3%	14 5%	29 4%	5 5%
Instagram	26 3%	5 3%	15 5%	5 2%	3 3%	4 3%	3 2%	3 3%	16 3%	11 4%	26 3%	1 1%





**LIB4. Where do you most often get your information about library services?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Library poster	88	24	26	26	9	14	19	3	47	34	77	11
	10%	14%	9%	10%	8%	9%	15%	2%	9%	13%	10%	10%
Printed program listings	71	25	22	12	6	14	13	6	43	26	63	8
	8%	15%	8%	4%	6%	10%	10%	5%	8%	10%	9%	7%
Media - newspaper / newspaper ads / radio	1			1				1	1		1	
	0%			0%				1%	0%		0%	
Word of mouth – neighbours, friends, family	5	4	1			1	1		2	4	5	
	1%	2%	0%			0%	1%		0%	1%	1%	
LIBBY app	5	1		3		1			3	2	5	
	1%	0%		1%		1%			1%	1%	1%	
Other	5	1	1	1					1	3	4	1
	1%	0%	0%	0%					0%	1%	1%	1%
Total	844	168	276	262	107	147	126	119	556	260	734	111
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



**LIB5. What, if anything, prevents you from using the library more often?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Nothing - I like the library the way it is / no barriers / no issues	1197 68%	267 65%	364 66%	374 71%	170 69%	221 67%	159 72%	149 67%	789 69%	371 65%	1046 69%	151 66%
Inconvenient open hours / should be open 7 days a week / same hours at all locations	125 7%	35 8%	43 8%	35 7%	14 6%	17 5%	15 7%	21 9%	74 7%	49 9%	110 7%	15 6%
Inconvenient location / no local library	67 4%	25 6%	21 4%	19 4%	11 4%	12 4%	6 3%	9 4%	44 4%	22 4%	51 3%	17 7%
Overdue fines	18 1%	4 1%	10 2%	4 1%	5 2%	6 2%	3 1%	1 1%	15 1%	4 1%	15 1%	3 1%
Transportation issues	57 3%	33 8%	17 3%	2 0%	4 2%	6 2%	4 2%	4 2%	21 2%	36 6%	49 3%	8 3%
No programs / services / books I want	99 6%	25 6%	31 6%	26 5%	9 4%	18 6%	13 6%	8 3%	55 5%	41 7%	82 5%	17 7%
Too noisy / crowded	67 4%	23 6%	20 4%	15 3%	6 2%	7 2%	7 3%	7 3%	30 3%	34 6%	64 4%	3 1%
Too difficult to register for a card	5 0%	1 0%	1 0%	2 0%	1 0%	2 1%			4 0%	1 0%	4 0%	1 1%
Accessibility issues	15 1%	8 2%	5 1%	2 0%	3 1%	3 1%	1 0%		8 1%	7 1%	12 1%	3 1%
Wait times are too long for the books / e-books I want	116 7%	17 4%	43 8%	35 7%	8 3%	19 6%	22 10%	14 7%	71 6%	42 7%	100 7%	15 7%
Not enough computers / printers	24 1%	12 3%	6 1%	1 0%	1 1%	3 1%	2 1%	2 1%	8 1%	16 3%	24 2%	
Lack of parking	13 1%	5 1%	3 1%	5 1%	1 0%	3 1%		4 2%	9 1%	4 1%	13 1%	
Needs more books / better books / more recent books / audio books / eBooks	8 0%	4 1%	2 0%	1 0%	4 2%			1 0%	6 1%	2 0%	8 1%	





**LIB5. What, if anything, prevents you from using the library more often?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Prefers to purchase / own books	9 1%	1 0%	2 0%	5 1%		3 1%	1 0%	3 1%	7 1%	2 0%	8 1%	1 0%
Prefers to go online / ebooks / internet	16 1%	1 0%	3 1%	7 1%		6 2%	4 2%	3 1%	13 1%	3 1%	15 1%	1 0%
Becoming obsolete	9 1%		5 1%	2 0%	2 1%	1 0%	2 1%	1 0%	4 0%	3 1%	7 0%	2 1%
Safety issues with clientele – homeless, vagrants, gangs, kids	12 1%	4 1%	6 1%		2 1%	1 0%	1 0%	2 1%	6 0%	5 1%	11 1%	1 1%
Other	18 1%	7 2%	8 1%	3 0%	1 0%	2 1%	1 0%	5 2%	8 1%	7 1%	15 1%	3 1%
General disinterest – don't read / don't use / no need	49 3%	10 3%	18 3%	13 2%	14 6%	11 3%	4 2%	6 3%	37 3%	11 2%	40 3%	9 4%
Time issues – too busy, work schedule	14 1%	1 0%	7 1%	7 1%	2 1%	1 0%	5 2%	2 1%	11 1%	4 1%	13 1%	1 1%
COVID (restrictions, closures, anxiety)	60 3%	11 3%	19 3%	19 4%	7 3%	17 5%	4 2%	8 4%	40 4%	17 3%	54 4%	7 3%
<b>Total</b>	<b>1756</b> <b>100%</b>	<b>410</b> <b>100%</b>	<b>553</b> <b>100%</b>	<b>525</b> <b>100%</b>	<b>248</b> <b>100%</b>	<b>328</b> <b>100%</b>	<b>220</b> <b>100%</b>	<b>222</b> <b>100%</b>	<b>1137</b> <b>100%</b>	<b>566</b> <b>100%</b>	<b>1526</b> <b>100%</b>	<b>230</b> <b>100%</b>

Note: Multiple responses accepted





**T1. Do you commute to work or school?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	821	212	258	181	132	161	98	104	551	240	696	125
	47%	51%	46%	34%	52%	49%	44%	47%	48%	42%	45%	54%
Yes	944	202	298	345	120	168	123	119	592	328	836	108
	53%	49%	54%	66%	48%	51%	56%	53%	52%	58%	55%	46%
Total	1766	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T2. What is your main mode of travel to get to work / school (mode used for the longest distance)?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Walk or use a mobility device	78	31	23	14	5	5	1	7	21	56	78	
	8%	16%	8%	4%	4%	3%	1%	6%	4%	17%	9%	
Bicycle	31	8	6	12	3	4	9	5	22	9	29	1
	3%	4%	2%	3%	3%	2%	7%	4%	4%	3%	4%	1%
Public transit (including bus or Access-A-Bus)	125	57	41	17	7	12	4	11	38	83	123	1
	13%	28%	14%	5%	6%	7%	3%	9%	6%	25%	15%	1%
Ferry	12	1	5	6		4	2		8	4	12	
	1%	0%	2%	2%		2%	2%		1%	1%	1%	
Taxi	2	1	1							2	2	
	0%	0%	0%							1%	0%	
Drive myself by car, truck, van, or motorcycle	662	98	209	284	100	141	97	94	481	167	563	99
	70%	49%	70%	83%	84%	84%	79%	80%	81%	51%	67%	92%
Am a passenger in a car, truck, van, or on a motorcycle	22	3	8	8	2	2	5	2	13	4	19	4
	2%	1%	3%	2%	2%	1%	4%	2%	2%	1%	2%	3%
Airplane	5		2	3	2	1	1		5		5	
	0%		1%	1%	2%	1%	1%		1%		1%	
Other	7	4	2	1			3		3	4	4	3
	1%	2%	1%	0%			2%		0%	1%	0%	3%



**T2. What is your main mode of travel to get to work / school (mode used for the longest distance)?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Total	943	202	297	345	119	168	123	119	591	327	834	108
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T3. If you use more than one mode of travel to get to work / school, what is the second option you use?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
I don't use a second mode to travel	484	81	143	202	72	110	67	65	345	124	408	76
	51%	40%	48%	59%	61%	65%	54%	55%	59%	38%	49%	70%
Walk or use a mobility device	103	25	44	25	11	11	4	10	37	62	102	1
	11%	12%	15%	7%	10%	7%	3%	8%	6%	19%	12%	1%
Bicycle	53	11	11	29	4	5	18	9	38	15	47	6
	6%	6%	4%	8%	4%	3%	15%	8%	7%	4%	6%	6%
Public transit (including bus or Access-A-Bus)	122	35	38	34	13	19	12	11	68	51	116	6
	13%	17%	13%	10%	11%	11%	10%	9%	12%	15%	14%	6%
Ferry	19	2	8	8	5	4	2	1	15	5	16	3
	2%	1%	3%	2%	4%	2%	2%	1%	3%	1%	2%	3%
Rural transit (e.g. MusGo Rider)	1			1				1	1		1	
	0%			0%				1%	0%		0%	
Taxi	21	9	10	1	2		2		5	16	21	
	2%	5%	3%	0%	2%		2%		1%	5%	3%	
Drive myself by car, truck, van, or motorcycle	59	12	20	21	7	9	9	9	38	21	56	3
	6%	6%	7%	6%	6%	5%	7%	7%	6%	6%	7%	2%
Am a passenger in a car, truck, van, or on a motorcycle	70	21	23	22	3	11	7	14	39	29	59	11
	7%	10%	8%	6%	3%	7%	5%	12%	7%	9%	7%	11%
Other	11	6	1	2			3		3	6	8	2
	1%	3%	0%	1%			3%		1%	2%	1%	2%
Total	943	202	297	345	118	168	123	119	590	328	834	108
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T4. What is your typical commute time from home to work / school?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
15 minutes or less	288	67	98	95	35	53	31	41	174	109	273	16
	31%	33%	33%	27%	30%	31%	25%	34%	29%	33%	33%	14%
16 to 30 minutes	385	79	115	149	56	68	51	43	247	127	357	28
	41%	39%	38%	43%	47%	40%	42%	37%	42%	39%	43%	26%
31 to 45 minutes	185	31	61	71	22	33	29	27	124	54	140	44
	20%	15%	20%	21%	18%	20%	23%	23%	21%	17%	17%	41%
45 to 60 minutes	58	15	20	19	5	11	8	3	32	23	44	14
	6%	7%	7%	6%	4%	7%	7%	3%	5%	7%	5%	13%
More than an hour	29	11	5	11	1	3	4	4	14	14	22	7
	3%	5%	2%	3%	1%	2%	3%	4%	2%	4%	3%	6%
Total	944	202	298	345	120	168	123	119	592	328	836	108
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T5. How many vehicles (including cars, trucks, SUVs, motorcycles) does your household own?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None	183	98	45	13	15	10	2	2	34	143	180	3
	10%	24%	8%	2%	6%	3%	1%	1%	3%	25%	12%	1%
One	831	255	286	166	124	128	94	68	461	341	765	67
	47%	62%	52%	32%	49%	39%	43%	30%	40%	60%	50%	29%
Two	585	48	188	270	88	148	93	116	501	74	471	114
	33%	12%	34%	51%	35%	45%	42%	52%	44%	13%	31%	49%
Three	115	9	27	56	17	28	23	25	102	7	83	32
	7%	2%	5%	11%	7%	8%	10%	11%	9%	1%	5%	14%
Four	35	3	7	14	4	10	9	7	30	2	21	14
	2%	1%	1%	3%	2%	3%	4%	3%	3%	0%	1%	6%
More than four	15	1	2	7	4	4	1	5	14	1	12	3
	1%	0%	0%	1%	1%	1%	1%	2%	1%	0%	1%	1%





**T5. How many vehicles (including cars, trucks, SUVs, motorcycles) does your household own?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Total	1764	414	556	525	252	328	221	222	1142	568	1532	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T6. How many vehicles (including cars, trucks, SUVs, motorcycles) does your household use for commuting to work or school?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None	673	210	210	108	90	101	80	73	387	263	594	79
	38%	51%	38%	21%	36%	31%	36%	33%	34%	46%	39%	34%
One	744	179	263	217	115	129	83	97	459	261	663	82
	42%	43%	47%	41%	46%	39%	38%	44%	40%	46%	43%	35%
Two	310	23	78	181	42	90	51	46	262	42	245	65
	18%	6%	14%	34%	17%	27%	23%	20%	23%	7%	16%	28%
Three	29	2	6	15	4	7	4	4	25	2	23	6
	2%	1%	1%	3%	2%	2%	2%	2%	2%	0%	1%	2%
Four	7			3	1	2	3	1	7		6	1
	0%			1%	0%	1%	1%	1%	1%		0%	0%
More than four	1			1				1	1		1	
	0%			0%				1%	0%		0%	
Total	1764	414	556	525	252	328	221	222	1142	568	1532	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T7. How many bicycles does your household own?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None	852	274	282	151	124	137	65	67	457	371	771	81
	48%	66%	51%	29%	49%	42%	29%	30%	40%	65%	50%	35%
One	319	80	104	94	49	49	48	40	193	116	280	39
	18%	19%	19%	18%	20%	15%	22%	18%	17%	20%	18%	17%
Two	318	33	95	142	49	83	48	52	257	53	267	52
	18%	8%	17%	27%	19%	25%	22%	23%	23%	9%	17%	22%
Three	123	15	32	56	18	29	24	20	103	14	95	28
	7%	4%	6%	11%	7%	9%	11%	9%	9%	2%	6%	12%
Four	93	9	27	48	9	22	20	24	80	10	68	25
	5%	2%	5%	9%	4%	7%	9%	11%	7%	2%	4%	11%
More than four	61	3	17	34	2	10	16	19	52	6	52	9
	3%	1%	3%	6%	1%	3%	7%	8%	5%	1%	3%	4%
Total	1766	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T8. How many people in your household use bicycles for commuting to work or school?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None	1581	376	508	442	231	306	184	188	1024	506	1362	219
	90%	91%	91%	84%	92%	93%	83%	84%	90%	89%	89%	94%
One	140	31	37	59	17	15	27	26	86	50	128	12
	8%	8%	7%	11%	7%	4%	12%	12%	8%	9%	8%	5%
Two	41	7	11	21	4	8	9	8	29	12	39	3
	2%	2%	2%	4%	1%	2%	4%	4%	3%	2%	3%	1%
Three	4			4			1	1	4		4	
	0%			1%			1%	1%	0%		0%	
Total	1766	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T9\_A. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Walking.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	60	20	18	16	3	11	7	8	34	24	50	10
	4%	5%	3%	3%	1%	4%	3%	3%	3%	4%	3%	5%
Somewhat unsafe	190	48	78	34	29	26	18	17	104	78	153	36
	11%	12%	14%	7%	12%	8%	8%	8%	9%	14%	10%	17%
Reasonably safe	968	223	308	280	145	188	114	111	630	312	838	131
	57%	57%	56%	54%	61%	60%	52%	51%	57%	57%	56%	60%
Very safe	486	99	143	186	61	89	79	83	335	138	445	41
	29%	25%	26%	36%	26%	28%	36%	38%	30%	25%	30%	19%
Total	1704	390	546	516	239	315	218	219	1104	551	1486	218
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T9\_B. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Bicycling.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	253	53	86	78	26	42	27	33	151	92	217	35
	23%	25%	24%	21%	18%	22%	17%	21%	21%	28%	23%	22%
Somewhat unsafe	404	64	135	155	56	71	60	62	289	108	328	76
	37%	30%	38%	41%	39%	37%	38%	39%	40%	33%	35%	48%
Reasonably safe	364	82	115	121	52	69	55	52	241	114	323	41
	33%	39%	32%	32%	36%	36%	35%	33%	33%	35%	35%	26%
Very safe	67	13	21	27	10	11	17	12	47	16	61	5
	6%	6%	6%	7%	7%	6%	11%	8%	6%	5%	7%	3%
Total	1088	212	357	382	144	194	159	159	728	331	930	158
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T9\_C. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Using public transit.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	22	10	5	5	1	7			10	12	19	3
	2%	3%	1%	1%	0%	3%			1%	2%	2%	3%
Somewhat unsafe	172	53	58	40	19	25	9	15	80	86	159	13
	13%	16%	13%	10%	11%	11%	6%	10%	10%	17%	13%	10%
Reasonably safe	840	199	266	258	111	144	105	88	516	308	748	92
	63%	60%	61%	65%	64%	64%	64%	60%	65%	61%	62%	68%
Very safe	301	68	107	96	42	48	50	43	192	97	275	26
	23%	21%	25%	24%	24%	21%	31%	29%	24%	19%	23%	20%
Total	1335	330	437	399	173	224	165	146	798	502	1200	135
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T9\_D. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Using rural transit**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	15	8	6			2			2	13	15	
	3%	6%	4%			2%			1%	7%	4%	
Somewhat unsafe	89	34	24	23	18	15	7	7	46	41	85	5
	17%	24%	15%	15%	23%	17%	10%	16%	15%	20%	20%	6%
Reasonably safe	308	78	91	100	40	55	45	24	185	119	247	61
	60%	55%	57%	65%	52%	63%	60%	58%	61%	60%	58%	72%
Very safe	100	21	38	30	20	16	23	11	69	27	81	19
	20%	15%	24%	20%	25%	18%	30%	26%	23%	13%	19%	22%
Total	512	141	159	153	78	88	74	41	303	200	427	85
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T9\_E. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Using a taxi.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	96	24	37	23	11	18	8	3	45	47	87	9
	8%	8%	9%	6%	7%	8%	5%	2%	6%	10%	8%	7%
Somewhat unsafe	264	70	76	94	40	39	30	33	157	101	234	31
	21%	23%	18%	23%	23%	18%	19%	20%	20%	22%	20%	23%
Reasonably safe	737	169	236	230	96	137	87	97	469	255	662	75
	58%	56%	57%	57%	56%	62%	57%	59%	59%	55%	58%	56%
Very safe	181	41	63	59	26	28	29	31	119	57	162	19
	14%	13%	15%	15%	15%	13%	19%	19%	15%	12%	14%	14%
Total	1278	304	412	406	173	221	154	165	791	459	1144	134
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T9\_F. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Driving a car.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	13	3	7	2	3	1	1		6	7	12	1
	1%	1%	1%	0%	1%	0%	1%		1%	2%	1%	0%
Somewhat unsafe	115	31	43	28	10	22	10	11	64	48	106	10
	7%	9%	8%	5%	4%	7%	5%	5%	6%	10%	7%	4%
Reasonably safe	1001	214	324	301	156	198	124	128	682	286	851	150
	61%	62%	61%	58%	66%	62%	57%	58%	61%	60%	60%	66%
Very safe	510	99	155	188	69	100	81	83	359	140	443	66
	31%	29%	29%	36%	29%	31%	38%	37%	32%	29%	31%	29%
Total	1639	346	528	518	237	321	217	222	1112	481	1412	227
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T9\_G. Please indicate which most accurately reflects your feeling of safety when using the mode of transportation below to travel throughout the municipality: Driving a motorcycle.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very unsafe	89	18	36	25	9	11	11	8	50	35	77	11
	18%	17%	20%	15%	12%	11%	17%	16%	15%	21%	18%	14%
Somewhat unsafe	155	37	56	52	30	29	13	19	100	54	134	21
	31%	34%	32%	31%	39%	31%	20%	36%	30%	32%	32%	25%
Reasonably safe	205	40	63	68	32	41	29	20	141	62	161	44
	41%	38%	36%	42%	41%	43%	44%	39%	43%	37%	38%	53%
Very safe	58	12	20	19	7	13	13	5	39	17	51	7
	11%	11%	11%	12%	9%	14%	20%	9%	12%	10%	12%	8%
Total	506	107	174	164	79	94	66	53	329	168	422	84
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T10\_A. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Walking.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	711	127	233	267	100	169	106	102	528	170	583	128
	54%	44%	54%	64%	57%	69%	64%	59%	63%	39%	51%	76%
Yes	601	163	202	149	77	78	58	71	316	261	561	40
	46%	56%	46%	36%	43%	31%	36%	41%	37%	61%	49%	24%
Total	1312	290	435	416	177	247	164	173	844	431	1144	168
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T10\_B. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Bicycling.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	767	171	241	248	121	177	98	108	545	200	642	125
	58%	59%	56%	58%	68%	70%	59%	60%	63%	47%	56%	74%
Yes	549	120	192	183	56	75	69	73	314	222	505	44
	42%	41%	44%	42%	32%	30%	41%	40%	37%	53%	44%	26%
Total	1316	291	433	432	177	252	167	181	859	423	1147	169
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T10\_C. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Using public transit.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	649	119	198	250	93	141	92	101	476	159	527	122
	52%	42%	49%	63%	56%	60%	61%	61%	60%	38%	48%	77%
Yes	604	164	210	150	74	92	59	64	322	262	568	36
	48%	58%	51%	37%	44%	40%	39%	39%	40%	62%	52%	23%
Total	1253	283	408	400	168	234	151	166	798	421	1095	158
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T10\_D. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Using rural transit.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	699	134	216	260	94	153	95	101	499	186	585	114
	76%	66%	73%	84%	74%	84%	75%	84%	81%	65%	76%	75%
Yes	226	68	81	51	33	30	31	19	120	101	189	37
	24%	34%	27%	16%	26%	16%	25%	16%	19%	35%	24%	25%
Total	925	202	297	311	127	184	126	120	619	287	774	151
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T10\_E. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Using a taxi.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	887	164	280	330	122	183	124	124	620	242	754	133
	75%	61%	74%	85%	76%	84%	84%	82%	81%	62%	73%	88%
Yes	299	104	96	60	38	36	24	27	143	150	281	18
	25%	39%	26%	15%	24%	16%	16%	18%	19%	38%	27%	12%
Total	1186	268	377	389	160	218	148	151	763	392	1035	151
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T10\_F. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Driving a car.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	454	103	131	158	61	77	62	67	306	138	389	66
	37%	37%	32%	41%	35%	32%	40%	44%	38%	34%	36%	40%
Yes	789	175	282	230	111	162	93	86	502	266	692	97
	63%	63%	68%	59%	65%	68%	60%	56%	62%	66%	64%	60%
Total	1244	278	414	388	172	239	154	153	808	404	1081	162
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T10\_G. Would you consider using an alternative mode of transportation as your primary mode to commute if it was safer? Driving a motorcycle.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	879	177	281	308	111	175	113	129	592	262	747	132
	84%	82%	81%	87%	80%	86%	84%	92%	86%	79%	84%	83%
Yes	170	39	66	48	27	29	22	11	99	69	143	27
	16%	18%	19%	13%	20%	14%	16%	8%	14%	21%	16%	17%
Total	1049	216	347	356	139	203	135	141	691	331	890	159
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T11. Have you used Halifax Transit (bus, ferry, Access-A-Bus) in the past 12 months?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	963	174	281	335	167	212	138	141	733	207	777	186
	55%	42%	51%	64%	67%	64%	62%	63%	64%	36%	51%	80%
Yes	800	238	275	191	84	117	83	82	408	360	752	47
	45%	58%	49%	36%	33%	36%	38%	37%	36%	64%	49%	20%
Total	1763	412	556	525	251	329	221	222	1142	567	1530	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T12. How frequently do you use Halifax Transit?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
5 or more days a week	95	41	31	14	6	8	3	5	23	71	95	1
	12%	17%	11%	7%	7%	6%	4%	6%	6%	20%	13%	1%
3 - 4 days a week	66	28	23	10	10	10	3	4	28	36	65	1
	8%	12%	8%	5%	12%	8%	4%	5%	7%	10%	9%	3%
1 - 2 days a week	84	32	32	13	9	6	7	3	30	52	81	3
	11%	13%	12%	7%	11%	5%	9%	4%	7%	14%	11%	7%
1 - 2 days a month	135	35	48	34	13	12	19	11	67	58	129	6
	17%	15%	18%	18%	16%	10%	23%	14%	16%	16%	17%	13%
Several times a year or less	418	102	141	120	46	82	50	59	261	142	383	35
	52%	43%	51%	63%	55%	70%	60%	72%	64%	40%	51%	75%
Total	799	237	275	191	84	117	83	82	408	360	752	47
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T13. What would encourage you to use public transit services more often than you do now?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Nothing – I don't plan to use transit	383 22%	83 20%	115 21%	118 22%	61 24%	89 27%	40 18%	61 27%	286 25%	85 15%	323 21%	60 26%
More frequent service / weekends / holidays / longer hours	478 27%	130 31%	168 30%	127 24%	56 22%	66 20%	50 23%	54 24%	262 23%	198 35%	441 29%	37 16%
Shorter travel time / faster / dedicated bus lane	394 22%	98 24%	128 23%	129 25%	45 18%	61 18%	58 26%	36 16%	230 20%	155 27%	374 24%	20 9%
More reliable service / on time	363 21%	100 24%	115 21%	115 22%	38 15%	45 14%	46 21%	29 13%	185 16%	165 29%	337 22%	27 12%
More fare payment options (like macpass, smartphone, oyster card)	262 15%	72 17%	87 16%	79 15%	19 8%	36 11%	23 11%	26 12%	123 11%	131 23%	252 16%	10 4%
Improved access / info to schedule information	134 8%	42 10%	54 10%	32 6%	15 6%	23 7%	8 3%	6 3%	61 5%	69 12%	129 8%	5 2%
More direct routes / Hub & Spoke / not just to downtown	504 29%	124 30%	175 32%	151 29%	60 24%	77 24%	65 29%	53 24%	285 25%	201 35%	467 31%	38 16%
Fewer transfers	257 15%	60 14%	97 17%	73 14%	31 12%	25 8%	35 16%	19 9%	134 12%	109 19%	243 16%	13 6%
Additional bus shelters	180 10%	71 17%	67 12%	30 6%	17 7%	14 4%	19 8%	4 2%	59 5%	113 20%	172 11%	7 3%
Additional Park & Ride lots	106 6%	21 5%	44 8%	29 5%	14 6%	14 4%	20 9%	10 4%	65 6%	34 6%	86 6%	20 9%
Added service to rural areas	218 12%	55 13%	83 15%	63 12%	34 14%	34 10%	39 17%	22 10%	134 12%	77 14%	137 9%	82 35%
Stops closer to home or work or daycare	248 14%	69 17%	75 13%	79 15%	25 10%	38 11%	40 18%	34 15%	148 13%	93 16%	206 13%	42 18%
Increased safety on transit vehicles / at transit facilities / transit police	125 7%	49 12%	39 7%	24 5%	13 5%	14 4%	13 6%	5 2%	50 4%	67 12%	122 8%	3 1%





**T13. What would encourage you to use public transit services more often than you do now?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
More routes – transit service in my area / availability	37 2%	7 2%	12 2%	12 2%	6 2%	14 4%	5 2%	4 2%	31 3%	6 1%	21 1%	15 7%
Restart – Access-a-bus	3 0%	1 0%	1 0%	1 0%						3 1%	3 0%	
Comfort & cleanliness	10 1%	2 0%	1 0%	6 1%	1 0%	4 1%	2 1%	2 1%	9 1%	1 0%	10 1%	
Affordable / free	12 1%	3 1%	4 1%	5 1%	3 1%	3 1%			7 1%	5 1%	12 1%	
Rail service or ferry connections / electric	12 1%	1 0%	9 2%	1 0%	1 0%	2 1%	1 1%		6 0%	7 1%	10 1%	3 1%
COVID over / risk lower	50 3%	10 2%	13 2%	15 3%	5 2%	9 3%	8 4%	5 2%	31 3%	18 3%	49 3%	1 1%
Other	12 1%	7 2%	1 0%	4 1%	1 0%	2 1%	2 1%		4 0%	8 1%	11 1%	2 1%
Not applicable	260 15%	51 12%	74 13%	68 13%	44 18%	46 14%	38 17%	38 17%	178 16%	69 12%	213 14%	46 20%
Nothing – happy with current services	221 13%	61 15%	68 12%	58 11%	34 14%	37 11%	19 9%	29 13%	130 11%	87 15%	212 14%	9 4%
<b>Total</b>	<b>1763</b> 100%	<b>413</b> 100%	<b>555</b> 100%	<b>525</b> 100%	<b>251</b> 100%	<b>328</b> 100%	<b>221</b> 100%	<b>222</b> 100%	<b>1142</b> 100%	<b>568</b> 100%	<b>1530</b> 100%	<b>233</b> 100%

Note: Multiple responses accepted





**T14. What would encourage you to bicycle more often than you do now?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Nothing – I don't plan to cycle	888	230	265	217	138	181	93	95	579	276	761	127
	50%	56%	48%	41%	55%	55%	42%	43%	51%	49%	50%	54%
More protected and physically separated bike lanes	562	112	188	209	68	75	83	78	338	212	509	53
	32%	27%	34%	40%	27%	23%	38%	35%	30%	37%	33%	23%
More maps, directions, and information about cycling in HRM	154	41	63	43	22	23	14	17	85	67	144	10
	9%	10%	11%	8%	9%	7%	6%	8%	7%	12%	9%	4%
A more continuous and connected bicycle network	461	80	150	193	38	61	75	66	273	179	426	35
	26%	19%	27%	37%	15%	18%	34%	29%	24%	32%	28%	15%
More indoor bicycle parking / safe place to park	159	47	63	38	23	13	19	15	73	83	152	7
	9%	11%	11%	7%	9%	4%	9%	7%	6%	15%	10%	3%
More shower / changing facilities at work	158	33	54	62	18	21	22	17	91	63	150	7
	9%	8%	10%	12%	7%	6%	10%	7%	8%	11%	10%	3%
More training on safe cycling	99	37	36	17	14	12	7	13	44	52	92	6
	6%	9%	6%	3%	6%	4%	3%	6%	4%	9%	6%	3%
Bike sharing programs	119	40	50	23	11	7	10	12	42	72	113	6
	7%	10%	9%	4%	4%	2%	4%	5%	4%	13%	7%	2%
More driver education / sharing the road	17	5	7	3	5	3	2	1	10	7	16	1
	1%	1%	1%	1%	2%	1%	1%	0%	1%	1%	1%	0%
Increased recreational bike trails	6	1	3	1		2	1	2	5	1	5	1
	0%	0%	0%	0%		1%	0%	1%	0%	0%	0%	0%
Impractical – distance from work / rural residents	5		2	1	1	1	2	1	5		2	3
	0%		0%	0%	1%	0%	1%	0%	0%		0%	1%
Feeling safer	7		2	1	2		1	2	6	1	5	2
	0%		0%	0%	1%		0%	1%	0%	0%	0%	1%
Using sidewalks	6			6		2		3	6		5	1
	0%			1%		1%		1%	1%		0%	1%





**T14. What would encourage you to bicycle more often than you do now?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Owning a bicycle / better bike	7	3		3	1			1	3	5	7	
	0%	1%		1%	0%			1%	0%	1%	0%	
Other	32	5	15	10	4	8	8	1	22	10	27	5
	2%	1%	3%	2%	1%	2%	4%	1%	2%	2%	2%	2%
Nothing – happy with current state	177	39	59	54	29	45	25	33	136	35	139	38
	10%	10%	11%	10%	12%	14%	12%	15%	12%	6%	9%	16%
Total	1762	414	556	525	252	328	221	222	1142	566	1528	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**T15. The municipality is conducting a feasibility study on the use of photo enforcement for red light running and electronic speed detection to improve road safety. Would you support the implementation of this program / technology?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly do not support	234	43	81	80	29	53	39	40	169	58	200	34
	13%	10%	15%	15%	12%	16%	18%	18%	15%	10%	13%	15%
Do not support	369	95	117	109	54	71	41	45	234	121	309	59
	21%	23%	21%	21%	21%	22%	19%	20%	21%	21%	20%	25%
Support	652	152	206	180	99	114	78	75	417	218	566	87
	37%	37%	37%	34%	39%	35%	35%	34%	37%	38%	37%	37%
Strongly support	509	123	152	156	70	90	64	63	322	171	456	53
	29%	30%	27%	30%	28%	27%	29%	28%	28%	30%	30%	23%
Total	1764	413	556	525	252	329	221	222	1142	568	1531	233
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T16. How would you rate the overall condition of roads in the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very poor	71	28	15	19	9	12	6	8	39	30	65	6
	4%	7%	3%	4%	4%	4%	3%	3%	3%	5%	4%	3%
Poor	263	61	86	70	37	49	27	29	161	89	223	40
	15%	15%	15%	13%	15%	15%	12%	13%	14%	16%	15%	17%
Average	902	198	302	259	138	167	107	118	602	278	761	141
	51%	48%	54%	49%	55%	51%	48%	53%	53%	49%	50%	60%
Good	467	107	135	162	61	89	76	62	310	143	425	42
	26%	26%	24%	31%	24%	27%	34%	28%	27%	25%	28%	18%
Very good	61	19	19	17	6	12	6	7	31	30	57	4
	3%	5%	3%	3%	2%	4%	3%	3%	3%	5%	4%	2%
Total	1765	413	556	525	252	329	221	222	1142	568	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T17. How would you rate the condition of roads in your neighbourhood?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very poor	91	29	18	25	10	16	5	13	48	35	69	22
	5%	7%	3%	5%	4%	5%	2%	6%	4%	6%	5%	9%
Poor	216	54	54	64	30	40	33	22	139	68	177	38
	12%	13%	10%	12%	12%	12%	15%	10%	12%	12%	12%	16%
Average	648	152	223	171	97	121	74	71	419	214	544	104
	37%	37%	40%	33%	39%	37%	34%	32%	37%	38%	36%	45%
Good	652	148	211	197	99	124	85	87	439	197	594	59
	37%	36%	38%	38%	39%	38%	38%	39%	38%	35%	39%	25%
Very good	159	31	49	69	15	28	24	29	98	55	148	11
	9%	7%	9%	13%	6%	9%	11%	13%	9%	10%	10%	5%
Total	1766	414	556	525	252	329	221	222	1143	569	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**T18. How would you rate the overall condition of existing sidewalks / walkways in the municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very poor	75	21	16	21	11	10	11	12	51	20	58	17
	4%	5%	3%	4%	4%	3%	5%	5%	4%	4%	4%	7%
Poor	157	34	58	36	24	30	14	10	93	57	122	35
	9%	8%	11%	7%	10%	9%	6%	5%	8%	10%	8%	15%
Average	742	152	248	225	106	137	92	96	493	228	630	112
	42%	37%	45%	43%	42%	42%	41%	43%	43%	40%	41%	48%
Good	677	180	202	209	93	132	89	94	436	224	618	59
	38%	44%	36%	40%	37%	40%	40%	42%	38%	39%	40%	26%
Very good	110	25	30	35	16	19	15	11	68	39	102	8
	6%	6%	5%	7%	6%	6%	7%	5%	6%	7%	7%	3%
Total	1762	412	555	525	251	328	221	222	1140	568	1531	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T19. How would you rate the condition of existing sidewalks / walkways in your neighbourhood?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Very poor	55	23	11	11	4	8	5	7	29	24	53	2
	4%	6%	3%	3%	2%	3%	3%	4%	3%	4%	4%	5%
Poor	135	29	58	36	13	37	12	7	77	55	122	13
	10%	8%	13%	9%	7%	15%	8%	4%	9%	10%	9%	33%
Average	460	96	161	121	55	71	43	53	258	186	450	10
	33%	26%	36%	30%	30%	29%	29%	32%	31%	34%	33%	25%
Good	592	187	166	167	91	105	61	71	360	218	581	11
	42%	51%	37%	42%	50%	42%	41%	43%	43%	40%	42%	27%
Very good	173	31	51	65	17	28	28	27	106	63	169	4
	12%	9%	11%	16%	10%	11%	19%	16%	13%	11%	12%	10%
Total	1415	367	447	400	179	249	148	164	829	546	1375	40
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**T20. Have you paid for on-street parking since the launch of the new parking technology in October 2020?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	962	283	312	209	159	164	102	82	561	369	820	142
	54%	68%	56%	40%	63%	50%	46%	37%	49%	65%	54%	61%
Yes	803	131	244	317	93	165	120	141	581	199	712	91
	46%	32%	44%	60%	37%	50%	54%	63%	51%	35%	46%	39%
Total	1766	414	556	525	252	329	221	222	1143	568	1532	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T21\_A. Please select the response which most closely reflects your opinion on the following on-street parking statement: On-street parking close to my destination is easy to find.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	163	41	49	44	20	33	25	16	101	57	136	27
	13%	15%	12%	10%	12%	13%	14%	9%	12%	15%	12%	18%
Disagree	403	90	140	115	57	75	42	37	253	138	348	55
	32%	34%	34%	27%	33%	30%	24%	21%	30%	36%	31%	36%
Agree	572	116	178	218	77	115	82	99	402	156	514	58
	45%	43%	43%	51%	45%	46%	47%	57%	47%	40%	46%	38%
Strongly agree	141	20	47	54	17	28	26	23	99	37	127	14
	11%	8%	11%	12%	10%	11%	15%	13%	12%	9%	11%	9%
Total	1279	266	414	432	171	251	176	174	855	389	1124	154
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T21\_B. Please select the response which most closely reflects your opinion on the following on-street parking statement: The on-street pay stations are easy to use.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	216	41	73	53	25	48	31	27	148	59	189	26
	19%	18%	20%	15%	18%	23%	20%	16%	20%	18%	19%	20%
Disagree	281	58	95	82	40	51	35	37	185	86	249	32
	25%	26%	26%	23%	28%	25%	22%	23%	25%	26%	25%	25%
Agree	505	108	158	182	59	99	66	80	336	157	441	65
	45%	48%	43%	50%	42%	47%	42%	49%	45%	47%	45%	49%
Strongly agree	113	16	39	46	16	10	25	18	74	35	105	8
	10%	7%	11%	13%	12%	5%	16%	11%	10%	10%	11%	6%
Total	1114	224	365	363	140	208	157	162	743	337	983	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T21\_C. Please select the response which most closely reflects your opinion on the following on-street parking statement: Pay stations are easy to find and close to my destination.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	126	33	39	27	12	29	19	9	79	40	110	16
	11%	15%	11%	7%	9%	14%	12%	5%	11%	12%	11%	12%
Disagree	245	47	94	62	36	49	24	37	163	77	212	33
	22%	21%	25%	16%	26%	23%	15%	22%	22%	22%	21%	26%
Agree	637	121	191	248	74	114	95	104	428	192	567	69
	57%	55%	51%	66%	54%	54%	60%	63%	57%	56%	57%	54%
Strongly agree	117	20	46	39	16	21	21	15	79	34	106	11
	10%	9%	12%	10%	12%	10%	13%	9%	11%	10%	11%	8%
Total	1125	221	371	376	138	213	159	165	749	342	995	129
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T21\_D. Please select the response which most closely reflects your opinion on the following on-street parking statement: The ability to pay with coin is important to me.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	253	26	88	116	20	49	40	56	179	65	223	30
	19%	10%	20%	27%	11%	18%	22%	31%	20%	17%	19%	18%
Disagree	298	65	90	116	37	49	46	44	197	97	262	37
	23%	25%	20%	27%	20%	18%	25%	25%	22%	25%	23%	21%
Agree	488	104	167	131	80	113	56	50	333	145	417	71
	37%	40%	37%	31%	42%	42%	31%	28%	37%	38%	36%	41%
Strongly agree	280	62	101	65	52	55	39	29	187	74	247	33
	21%	24%	23%	15%	28%	21%	22%	16%	21%	20%	21%	19%
Total	1319	258	446	428	190	266	180	179	896	381	1149	171
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T21\_E. Please select the response which most closely reflects your opinion on the following on-street parking statement: I appreciate the different payment methods available (coin/credit/debit).**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	40	6	14	13	5	8	4	8	27	10	34	6
	3%	2%	3%	3%	3%	3%	2%	4%	3%	2%	3%	3%
Disagree	51	8	12	18	6	10	9	9	41	9	46	5
	4%	3%	3%	4%	3%	4%	5%	5%	4%	2%	4%	3%
Agree	820	167	275	267	116	171	104	119	562	234	708	112
	59%	60%	60%	58%	61%	62%	56%	63%	60%	58%	58%	66%
Strongly agree	470	99	156	161	62	88	70	54	302	154	423	46
	34%	36%	34%	35%	33%	32%	37%	28%	32%	38%	35%	28%
Total	1381	279	455	459	189	277	187	190	931	406	1212	169
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T21\_F. Please select the response which most closely reflects your opinion on the following on-street parking statement: The HotSpot Mobile App is a convenient way to pay for parking.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	184	37	63	46	28	40	21	26	131	45	158	27
	20%	22%	21%	14%	26%	23%	17%	19%	22%	16%	20%	26%
Disagree	152	39	43	46	16	30	23	11	96	52	135	17
	17%	23%	14%	14%	15%	18%	19%	8%	16%	18%	17%	17%
Agree	304	64	94	117	24	58	42	54	191	108	270	34
	33%	38%	31%	36%	23%	34%	35%	38%	32%	38%	33%	34%
Strongly agree	270	27	99	114	38	42	36	51	186	78	245	25
	30%	16%	33%	35%	36%	25%	29%	36%	31%	28%	30%	24%
Total	910	167	299	323	105	169	122	141	605	283	808	102
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T21\_G. Please select the response which most closely reflects your opinion on the following on-street parking statement: On-street paid parking is priced affordably.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	189	60	67	35	36	30	12	16	97	84	169	20
	16%	25%	17%	9%	22%	13%	8%	9%	12%	23%	16%	14%
Disagree	319	71	114	91	47	65	48	28	207	102	271	48
	27%	29%	30%	22%	29%	27%	30%	17%	26%	29%	26%	34%
Agree	558	97	163	225	63	120	81	95	410	136	496	63
	47%	40%	42%	55%	39%	51%	50%	56%	51%	38%	47%	45%
Strongly agree	129	15	41	59	16	22	21	31	89	36	121	8
	11%	6%	11%	14%	10%	9%	13%	18%	11%	10%	11%	6%
Total	1195	243	386	411	162	237	163	169	802	358	1056	139
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





**T22. Do you or someone you travel with make use of on-street accessible parking?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1567	342	502	485	225	293	198	202	1027	495	1357	210
	89%	83%	90%	92%	89%	89%	90%	91%	90%	87%	89%	90%
Yes	197	72	54	41	27	36	23	21	115	73	174	23
	11%	17%	10%	8%	11%	11%	10%	9%	10%	13%	11%	10%
Total	1764	414	556	525	252	329	220	222	1142	568	1531	234
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T23\_A. Please select the response which most closely reflects your opinion on the following accessible parking statement: Accessible parking is easy to find / is clearly marked.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	21	6	9	4	2	3	1	2	8	11	19	2
	11%	8%	19%	12%	7%	9%	6%	10%	8%	17%	12%	9%
Disagree	40	15	9	8	6	6	7	4	23	15	35	5
	22%	22%	18%	22%	24%	16%	30%	20%	22%	23%	22%	20%
Agree	101	40	26	21	15	22	12	10	65	34	86	15
	55%	59%	53%	56%	57%	64%	58%	53%	60%	50%	53%	68%
Strongly agree	22	7	5	4	3	4	1	3	12	7	21	1
	12%	11%	10%	10%	12%	11%	6%	17%	11%	10%	13%	3%
Total	183	68	50	38	26	35	22	19	109	67	160	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T23\_B. Please select the response which most closely reflects your opinion on the following accessible parking statement: There are enough accessible parking spaces on the street.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	35	16	10	6	6	9	1	2	15	19	31	4
	19%	23%	21%	18%	22%	25%	6%	8%	14%	29%	20%	17%
Disagree	84	31	20	16	11	10	12	9	51	31	75	9
	47%	45%	41%	45%	44%	29%	57%	48%	49%	46%	48%	40%
Agree	51	16	16	13	7	13	8	6	32	14	41	10
	28%	23%	33%	35%	26%	38%	37%	30%	30%	22%	26%	43%
Strongly agree	10	7	2	1	2	3		3	8	2	10	
	5%	10%	5%	2%	8%	9%		14%	7%	3%	6%	
Total	179	69	49	36	26	35	21	19	106	66	156	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T23\_C. Please select the response which most closely reflects your opinion on the following accessible parking statement: Accessible parking spaces are designed in a way that accommodates my needs.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	18	9	5	1	5	2	1		7	10	15	3
	11%	16%	11%	4%	22%	7%	6%		7%	19%	11%	13%
Disagree	24	6	6	7	3	5	5	3	16	8	22	3
	16%	11%	14%	22%	12%	17%	22%	14%	17%	14%	16%	13%
Agree	96	30	30	23	12	20	14	14	65	30	82	15
	62%	53%	70%	70%	51%	67%	68%	75%	68%	56%	60%	70%
Strongly agree	18	11	3	1	3	3	1	2	9	6	17	1
	11%	19%	6%	4%	14%	9%	3%	11%	9%	11%	13%	3%
Total	156	56	44	33	23	30	21	19	96	54	136	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**T23\_D. Please select the response which most closely reflects your opinion on the following accessible parking statement: There are accessible parking spaces located near destinations I wish to visit.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	21	9	7	3	4	3	1	2	7	12	18	3
	13%	14%	15%	10%	15%	11%	6%	9%	8%	20%	12%	13%
Disagree	41	15	9	12	6	8	5	3	27	14	35	6
	25%	23%	20%	37%	22%	26%	25%	20%	27%	22%	24%	31%
Agree	92	34	27	18	14	17	14	10	57	32	80	11
	55%	53%	59%	53%	58%	55%	68%	58%	59%	51%	55%	57%
Strongly agree	13	7	3		1	2		2	6	4	13	
	8%	10%	6%		5%	8%		13%	6%	6%	9%	
Total	166	64	45	33	25	30	21	16	97	61	146	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**T23\_E. Please select the response which most closely reflects your opinion on the following accessible parking statement: Accessible parking spaces are adequately enforced.**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Strongly disagree	28	8	12	4	2	6	3	2	14	12	26	2
	20%	15%	29%	17%	13%	23%	19%	13%	18%	22%	21%	13%
Disagree	28	12	7	2	8	6	3	2	17	9	25	3
	20%	21%	17%	8%	40%	23%	16%	10%	22%	18%	20%	17%
Agree	66	21	21	19	7	12	10	9	41	25	55	11
	47%	39%	49%	76%	34%	44%	58%	62%	51%	47%	45%	70%
Strongly agree	18	13	2		3	3	1	2	7	7	18	
	13%	25%	5%		14%	10%	6%	14%	9%	14%	14%	
Total	139	54	42	24	19	26	16	14	79	53	124	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
None / no opinion	27	5	6	6	5	8	1	7	21	5	23	3
	2%	1%	1%	1%	2%	2%	1%	3%	2%	1%	2%	2%
Transportation infrastructure / traffic – congestion, management, flow	160	28	43	58	20	46	32	21	129	27	131	30
	9%	7%	8%	11%	8%	14%	15%	9%	12%	5%	9%	14%
Taxes / tax rate	53	6	17	20	13	12	9	10	46	5	44	9
	3%	2%	3%	4%	5%	4%	4%	5%	4%	1%	3%	4%
Employment / unemployment / jobs / wages	55	24	11	13	5	6	5	4	25	29	48	7
	3%	6%	2%	2%	2%	2%	2%	2%	2%	5%	3%	3%
Transit – improvement, routes, price, access, encourage use, etc.	168	51	56	44	23	19	23	19	93	71	151	18
	10%	13%	10%	9%	10%	6%	10%	9%	8%	13%	10%	8%
Urban sprawl / urban planning / planning for growth	35	3	7	17	5	5	9	12	33	2	28	6
	2%	1%	1%	3%	2%	2%	4%	5%	3%	0%	2%	3%
Infrastructure renewal / aging infrastructure – maintain, invest in	87	17	20	35	13	18	14	12	70	16	70	17
	5%	4%	4%	7%	6%	6%	6%	6%	6%	3%	5%	8%
Road infrastructure – road conditions / sidewalks / snow removal	179	42	53	49	29	40	20	22	132	45	155	25
	11%	11%	10%	10%	12%	13%	9%	10%	12%	8%	10%	11%
Downtown development / waterfront	12	3	2	6		1	0	4	8	4	11	1
	1%	1%	0%	1%		0%	0%	2%	1%	1%	1%	0%
Crime / policing / drugs	96	21	30	24	16	25	9	13	64	26	82	14
	6%	5%	6%	5%	7%	8%	4%	6%	6%	5%	6%	6%
Economic growth / small business growth / development / support	51	4	15	27	8	10	8	13	40	9	49	2
	3%	1%	3%	5%	4%	3%	4%	6%	4%	2%	3%	1%





**F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Youth / young professional retention	7 0%	3 1%	2 0%	2 0%	1 0%	1 0%		1 0%	3 0%	4 1%	5 0%	1 1%
Size of municipality / expenditures / salaries / debt	68 4%	12 3%	21 4%	21 4%	11 5%	13 4%	14 6%	16 7%	58 5%	9 2%	63 4%	5 3%
Cost of living – affordability / economy / inflation	69 4%	22 6%	23 4%	18 3%	9 4%	10 3%	12 6%	2 1%	38 3%	28 5%	65 4%	4 2%
Environment / environmental sustainability – green belting / sustainability / green space	251 15%	56 14%	78 14%	82 16%	34 14%	44 14%	39 18%	38 17%	171 16%	70 13%	222 15%	29 13%
Waste management – garbage / recycling	33 2%	8 2%	15 3%	9 2%	2 1%	13 4%	2 1%	7 3%	26 2%	7 1%	31 2%	3 1%
Parking / winter parking	97 6%	24 6%	39 7%	17 3%	13 6%	19 6%	11 5%	7 3%	52 5%	44 8%	88 6%	9 4%
Development process – better planning, more consulting / reporting	35 2%	3 1%	11 2%	14 3%	4 2%	6 2%	8 4%	7 3%	25 2%	8 1%	34 2%	1 0%
Affordable housing / rent control	623 37%	168 42%	221 41%	164 32%	86 36%	97 31%	81 37%	50 23%	350 32%	256 47%	556 38%	67 31%
Recreation / entertainment opportunities (affordable)	52 3%	10 3%	12 2%	22 4%	8 4%	16 5%	6 3%	7 3%	40 4%	12 2%	43 3%	9 4%
Retention / attraction of residents / immigration	21 1%	6 2%	5 1%	7 1%	1 1%	3 1%	2 1%	4 2%	11 1%	9 2%	18 1%	3 1%
Active transportation – paved routes, walking baths, bike lanes, safe crosswalks	112 7%	18 5%	36 7%	40 8%	12 5%	13 4%	19 9%	21 10%	78 7%	31 6%	100 7%	11 5%





**F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Clean up / beautify – remove graffiti, litter	39 2%	11 3%	10 2%	13 3%	4 2%	12 4%	3 1%	7 3%	25 2%	13 2%	33 2%	6 3%
Upgrade roads / highways / road system / roads – widen roads	92 5%	16 4%	25 5%	31 6%	16 7%	23 7%	9 4%	13 6%	65 6%	20 4%	68 5%	24 11%
Emergency services – fire / ambulance	51 3%	14 3%	11 2%	16 3%	7 3%	14 5%	7 3%	8 4%	43 4%	7 1%	40 3%	11 5%
Preserve buildings / historical sites	21 1%	5 1%	6 1%	6 1%		5 1%	1 0%	6 3%	13 1%	8 1%	19 1%	2 1%
Renewable energy – solar, clean, sustainable	95 6%	12 3%	35 6%	38 7%	9 4%	17 5%	17 8%	11 5%	62 6%	32 6%	81 5%	14 6%
Programming for youth / children (affordable)	7 0%	2 0%	4 1%	1 0%	1 0%	2 1%		3 1%	5 0%	2 0%	7 0%	
Accessibility issues (housing, roads, internet, public washrooms, etc.)	58 3%	25 6%	12 2%	17 3%	6 3%	6 2%	4 2%	2 1%	20 2%	38 7%	51 3%	7 3%
New building development / regulations / restrictions / zoning	67 4%	6 2%	17 3%	25 5%	7 3%	13 4%	9 4%	15 7%	49 4%	12 2%	61 4%	6 3%
Attract business	24 1%	4 1%	10 2%	7 1%	3 1%	8 2%	2 1%	4 2%	18 2%	6 1%	21 1%	3 1%
Senior services	27 2%	6 2%	9 2%	4 1%	6 3%	4 1%	3 2%	3 1%	22 2%	4 1%	23 2%	4 2%
Services for rural Halifax	25 1%	3 1%	8 2%	6 1%	4 2%	10 3%	1 0%	3 1%	20 2%	2 0%	10 1%	15 7%
Poverty / homeless / panhandlers	104 6%	29 7%	41 7%	24 5%	10 4%	23 7%	7 3%	9 4%	53 5%	49 9%	96 6%	9 4%



**F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Better government service – affordable, less red tape, better communication, accessible	69 4%	18 5%	22 4%	20 4%	12 5%	13 4%	10 5%	12 5%	46 4%	22 4%	58 4%	10 5%
Defund / reform the police	60 4%	6 2%	28 5%	20 4%	9 4%	13 4%	2 1%	2 1%	32 3%	28 5%	55 4%	5 2%
Racism / diversity / inclusion	89 5%	24 6%	25 5%	29 6%	10 4%	19 6%	6 3%	8 4%	53 5%	35 6%	81 5%	8 4%
Food security – available, affordable, healthy	51 3%	9 2%	19 4%	17 3%	5 2%	13 4%	8 3%	2 1%	32 3%	18 3%	44 3%	7 3%
Traffic control / enforcement – better safety measures, noise	73 4%	12 3%	21 4%	26 5%	10 4%	17 5%	8 4%	11 5%	55 5%	17 3%	71 5%	3 1%
Transportation / public transportation (unspecified)	63 4%	6 2%	18 3%	34 7%	8 3%	8 3%	18 8%	7 3%	45 4%	17 3%	53 4%	9 4%
Build a stadium	4 0%		1 0%	3 1%	1 0%	2 1%	1 1%	1 0%	4 0%		3 0%	1 1%
Commuter rail / light rail / electric / ferry system – rapid / green	44 3%	5 1%	14 2%	19 4%	4 2%	10 3%	5 2%	10 5%	34 3%	9 2%	41 3%	3 1%
More housing / available housing / build houses	309 18%	94 24%	95 18%	89 17%	50 21%	48 15%	31 14%	34 15%	175 16%	126 23%	272 18%	37 17%
Climate change infrastructure / climate action / global warming preparedness, reducing emissions	326 19%	81 20%	103 19%	102 20%	36 15%	57 18%	51 23%	31 14%	197 18%	118 21%	290 20%	36 17%
Schools / education	27 2%	5 1%	5 1%	11 2%	3 1%	7 2%	3 1%	4 2%	22 2%	5 1%	23 2%	4 2%





**F1. In your opinion, what are the top three (3) issues facing the municipality over the next five (5) years that you feel the municipality should invest greater resources? Ranked Top 3**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Health / healthcare / hospitals / mental health	129 8%	49 12%	36 7%	29 6%	28 12%	11 4%	16 7%	14 6%	73 7%	51 9%	112 8%	17 8%
Emergency preparedness – flooding, hurricanes	50 3%	11 3%	17 3%	15 3%	8 3%	13 4%	4 2%	7 3%	38 3%	11 2%	42 3%	8 4%
Energy efficiencies / savings	58 3%	10 3%	22 4%	13 3%	7 3%	13 4%	10 5%	9 4%	41 4%	16 3%	45 3%	13 6%
Clean water – lakes, waterways	40 2%	6 2%	12 2%	15 3%	6 2%	9 3%	6 3%	8 4%	32 3%	8 2%	35 2%	5 2%
Other	50 3%	13 3%	19 3%	14 3%	2 1%	11 4%	8 3%	5 2%	28 3%	21 4%	43 3%	7 3%
COVID related	10 1%	7 2%		2 0%	1 0%	2 1%		1 0%	3 0%	5 1%	9 1%	1 1%
<b>Total</b>	<b>1699</b> 100%	<b>395</b> 100%	<b>541</b> 100%	<b>512</b> 100%	<b>237</b> 100%	<b>315</b> 100%	<b>219</b> 100%	<b>219</b> 100%	<b>1100</b> 100%	<b>549</b> 100%	<b>1481</b> 100%	<b>218</b> 100%

Note: Multiple responses accepted





**D1. How many years have you lived in the Halifax Regional Municipality?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Relocated this year	38 2%	13 3%	12 2%	11 2%	1 0%	2 1%	2 1%	6 3%	11 1%	25 4%	36 2%	2 1%
1 - 4 years	221 13%	60 15%	80 14%	59 11%	24 9%	27 8%	17 8%	23 10%	105 9%	112 20%	201 13%	20 9%
5 - 9 years	197 11%	57 14%	79 14%	49 9%	23 9%	31 10%	14 6%	25 11%	99 9%	94 17%	171 11%	26 11%
10 - 14 years	182 10%	32 8%	68 12%	60 11%	16 6%	24 7%	28 13%	29 13%	113 10%	68 12%	150 10%	32 14%
15 - 20 years	128 7%	39 9%	25 5%	45 9%	13 5%	25 8%	22 10%	13 6%	89 8%	37 7%	110 7%	18 8%
More than 20 years	999 57%	214 52%	291 52%	300 57%	174 69%	220 67%	138 62%	126 56%	726 64%	232 41%	864 56%	135 58%
Total	1766 100%	414 100%	556 100%	525 100%	252 100%	329 100%	221 100%	222 100%	1143 100%	569 100%	1532 100%	234 100%

**D2. My sex at birth is...**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Female	927 54%	244 60%	309 56%	237 46%	154 62%	180 57%	86 41%	90 41%	583 52%	321 57%	810 55%	117 52%
Male	782 46%	162 40%	242 44%	278 54%	93 38%	136 43%	127 59%	127 58%	525 47%	241 43%	672 45%	110 48%
Other	3 0%	2 1%						3 1%	3 0%		3 0%	
Total	1712 100%	408 100%	550 100%	515 100%	248 100%	316 100%	213 100%	219 100%	1110 100%	563 100%	1485 100%	227 100%



**D3. I identify my gender as...**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Woman	914	238	303	235	151	178	86	89	575	315	798	117
	54%	58%	55%	46%	61%	56%	40%	41%	52%	56%	54%	52%
Man	770	156	238	277	92	137	127	126	524	232	662	108
	45%	38%	43%	54%	37%	43%	60%	58%	47%	41%	45%	48%
Non-binary	18	12	6	1	3	1		2	7	11	18	
	1%	3%	1%	0%	1%	0%		1%	1%	2%	1%	
Trans-Woman – Trans Feminine	1	1	1		1				1		1	1
	0%	0%	0%		1%				0%		0%	0%
Two-spirit	2	2								2	2	
	0%	1%								0%	0%	
Another gender not listed above	2										2	
	0%										0%	
Total	1708	409	547	513	247	316	212	217	1108	560	1483	225
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**D4. How old are you?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
18 - 34 years old	513	165	178	138	60	56	40	41	219	282	476	37
	30%	40%	32%	26%	25%	17%	19%	19%	20%	50%	32%	17%
35 - 54 years old	583	87	194	243	81	119	82	85	419	150	493	91
	34%	21%	35%	47%	33%	37%	39%	39%	38%	27%	33%	41%
55 - 74 years old	491	119	141	127	78	126	70	74	382	101	415	75
	29%	29%	25%	24%	32%	39%	33%	34%	34%	18%	28%	34%
75 and older	132	41	41	15	25	25	21	18	95	30	112	20
	8%	10%	7%	3%	10%	8%	10%	8%	9%	5%	7%	9%
Total	1718	411	553	522	245	326	214	217	1114	563	1495	223
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**D5. What is your current employment status?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Employed full time	936	139	320	384	121	180	127	122	625	295	818	118
	54%	34%	58%	74%	49%	55%	58%	55%	55%	52%	54%	52%
Employed part time	92	33	29	17	13	14	8	7	49	42	81	10
	5%	8%	5%	3%	5%	4%	4%	3%	4%	7%	5%	5%
Unemployed and currently looking for work	58	26	19	12	6	2	5	4	18	34	54	4
	3%	6%	3%	2%	2%	1%	3%	2%	2%	6%	4%	2%
Unemployed and not currently looking for work	8	7	2		3	1			4	3	6	3
	0%	2%	0%		1%	0%			0%	0%	0%	1%
Student	63	48	6	1	2			4	6	57	63	
	4%	12%	1%	0%	1%			2%	1%	10%	4%	
Retired	424	110	127	71	77	106	64	56	333	79	351	73
	25%	27%	23%	14%	31%	32%	30%	25%	30%	14%	23%	32%
Homemaker / caregiver	28	11	12	3	5	1	3	5	12	16	22	5
	2%	3%	2%	1%	2%	0%	1%	2%	1%	3%	1%	2%
Self-employed	86	20	28	31	15	17	9	22	71	14	77	9
	5%	5%	5%	6%	6%	5%	4%	10%	6%	3%	5%	4%
Unable to work	34	18	10	3	4	5	1		10	23	29	4
	2%	4%	2%	1%	2%	2%	1%		1%	4%	2%	2%
Total	1728	411	552	522	246	327	216	221	1128	562	1502	227
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**D6. What is the highest level of education you have completed?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No certificate, diploma, or degree	36 2%	20 5%	8 1%	3 1%	10 4%	6 2%		1 1%	20 2%	16 3%	29 2%	7 3%
Secondary (high) school diploma or equivalency certificate	200 12%	86 21%	53 10%	30 6%	36 15%	36 11%	18 8%	5 2%	106 10%	92 16%	166 11%	34 15%
Apprenticeship or trades certificate or diploma	95 6%	26 6%	30 5%	19 4%	26 11%	22 7%	11 5%	6 3%	71 6%	21 4%	72 5%	23 10%
College, CEGEP or other non-university certificate or diploma	310 18%	93 23%	104 19%	76 15%	61 25%	66 21%	42 19%	22 10%	209 19%	93 17%	259 17%	51 23%
University graduate (bachelor's degree)	607 36%	111 27%	204 37%	208 40%	75 31%	113 36%	76 35%	97 44%	405 36%	186 34%	548 37%	59 27%
University certificate, diploma, or degree above bachelor level	461 27%	70 17%	151 27%	184 35%	36 15%	75 24%	71 33%	87 40%	305 27%	148 27%	411 28%	50 22%
<b>Total</b>	<b>1709 100%</b>	<b>406 100%</b>	<b>550 100%</b>	<b>519 100%</b>	<b>245 100%</b>	<b>318 100%</b>	<b>218 100%</b>	<b>219 100%</b>	<b>1115 100%</b>	<b>556 100%</b>	<b>1485 100%</b>	<b>224 100%</b>



**D7. What was your 2020 total household income, before taxes?**

	Overall	Property Tax				Home Owner		Area	
		<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Less than \$30,000	178	30	9	3	8	46	129	167	11
	12%	14%	3%	2%	4%	5%	25%	13%	6%
\$30,000 to less than \$50,000	236	42	27	15	3	90	139	208	28
	16%	19%	9%	8%	1%	9%	27%	16%	15%
\$50,000 to less than \$75,000	304	59	62	28	13	170	129	262	41
	20%	27%	21%	14%	7%	18%	25%	20%	22%
\$75,000 to less than \$100,000	252	43	63	35	27	176	75	216	36
	17%	20%	21%	18%	15%	18%	14%	17%	19%
\$100,000 to less than \$125,000	201	19	67	46	22	170	27	177	24
	13%	9%	23%	23%	12%	18%	5%	14%	13%
\$125,000 to less than \$150,000	137	19	36	31	21	122	14	113	24
	9%	9%	12%	16%	11%	13%	3%	9%	13%
\$150,000 or more	187	6	29	37	89	180	8	165	22
	13%	3%	10%	19%	48%	19%	1%	13%	12%
Total	1496	218	294	195	183	955	522	1309	187
	100%	100%	100%	100%	100%	100%	100%	100%	100%



**D8. Do you own or rent your home?**

	Overall	Income			Property Tax				Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Own home (with or without mortgage)	1143	136	346	473	233	326	214	215	929	214
	66%	33%	62%	90%	94%	99%	99%	97%	62%	95%
Rent	569	268	204	49	12	1	2	5	561	8
	33%	65%	37%	9%	5%	0%	1%	2%	37%	3%
Live in parent's / relative's home	18	8	4	1	3	1	1	3	14	4
	1%	2%	1%	0%	1%	0%	0%	1%	1%	2%
Other (group home / retirement facility / university residence)	1	1		1					1	
	0%	0%		0%					0%	
Total	1731	413	554	524	248	328	217	222	1505	226
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**D9. Including yourself, how many people live in your household?**

	Overall	Income			Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	Own	Rent	Urban/Suburb	Rural
1	409	174	142	30	188	209	376	33
	23%	42%	26%	6%	16%	37%	25%	14%
2	812	166	258	258	523	268	709	103
	46%	40%	46%	49%	46%	47%	46%	44%
3	248	41	75	96	186	54	202	46
	14%	10%	13%	18%	16%	10%	13%	20%
4	195	22	47	100	164	21	154	41
	11%	5%	8%	19%	14%	4%	10%	18%
5	74	9	25	29	59	14	65	9
	4%	2%	4%	5%	5%	3%	4%	4%
6 or more	25	2	10	13	24	1	24	1
	1%	1%	2%	2%	2%	0%	2%	1%
Total	1763	414	556	525	1143	568	1530	233
	100%	100%	100%	100%	100%	100%	100%	100%



**D10. Are there children (under the age of 18) or seniors (age 65+, including yourself) living in your household?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Children	407	55	119	190	60	82	78	77	336	65	326	81
	23%	13%	21%	36%	24%	25%	36%	35%	30%	11%	21%	35%
Seniors	433	111	135	70	72	99	64	70	333	77	364	69
	25%	27%	24%	13%	29%	30%	29%	31%	29%	14%	24%	30%
Neither	944	250	318	272	122	151	84	87	493	427	860	84
	54%	61%	57%	52%	49%	46%	38%	39%	43%	76%	57%	36%
Total	1751	411	556	524	250	329	220	222	1138	563	1520	231
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

**D11. How much was your most recent annual property tax bill?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Less than \$1,000	36	20	8	2	36				29	7	23	13
	2%	5%	2%	0%	14%				3%	1%	2%	6%
Between \$1,000 and \$2,000	216	53	95	41	216				203	5	164	52
	13%	13%	18%	8%	86%				19%	1%	12%	24%
Between \$2,000 and \$3,000	329	36	125	133		329			326	1	267	62
	20%	9%	23%	26%		100%			31%	0%	19%	29%
Between \$3,000 and \$4,000	221	18	63	114			221		214	2	173	48
	14%	5%	12%	23%			100%		20%	0%	12%	22%
Between \$4,000 and \$5,000	112	7	21	66				112	109		101	11
	7%	2%	4%	13%				50%	10%		7%	5%
Over \$5,000	110	4	19	66				110	106	5	98	12
	7%	1%	4%	13%				50%	10%	1%	7%	6%
Don't know / don't pay property tax	600	253	208	84					71	514	582	17
	37%	65%	39%	17%					7%	96%	41%	8%
Total	1624	391	539	506	252	329	221	222	1058	533	1408	216
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**D12. Does your household currently have access to high-speed internet (e.g. cable, DSL/Fibre)?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	45	28	8	4	9	9	1	2	21	23	29	16
	3%	7%	1%	1%	4%	3%	1%	1%	2%	4%	2%	7%
Yes – Currently on high-speed internet	1643	355	523	514	225	313	215	217	1088	507	1436	207
	94%	87%	95%	98%	90%	96%	97%	98%	96%	91%	95%	89%
Yes – But not using / cannot afford it	57	24	21	5	14	6	5	2	25	29	49	8
	3%	6%	4%	1%	6%	2%	2%	1%	2%	5%	3%	3%
Total	1745	406	551	523	249	328	220	222	1134	559	1513	232
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**D13. Do you identify as a person with disabilities?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1472	298	479	482	210	300	200	200	1009	428	1273	199
	86%	74%	89%	93%	85%	94%	92%	93%	91%	78%	86%	89%
Yes	230	103	59	35	37	20	16	15	99	123	205	25
	14%	26%	11%	7%	15%	6%	8%	7%	9%	22%	14%	11%
Total	1702	401	539	517	247	320	216	215	1108	551	1478	224
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**D14. Do you identify as Acadian or Francophone?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1518	354	488	457	209	285	195	198	992	487	1321	197
	89%	87%	89%	89%	84%	89%	91%	93%	89%	87%	89%	89%
Yes – Acadian	145	48	42	39	32	29	12	5	82	60	125	20
	8%	12%	8%	8%	13%	9%	5%	2%	7%	11%	8%	9%
Yes – Francophone	49	7	16	20	8	6	9	11	37	10	44	5
	3%	2%	3%	4%	3%	2%	4%	5%	3%	2%	3%	2%
Total	1712	408	547	515	248	321	216	214	1111	558	1490	222
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

**D15. Do you identify as being a member of the 2SLGBTQ+ community?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
No	1547	336	499	487	225	302	209	209	1050	463	1337	210
	91%	84%	92%	94%	92%	95%	97%	97%	95%	84%	90%	95%
Yes	152	63	45	31	19	17	8	6	60	86	141	11
	9%	16%	8%	6%	8%	5%	3%	3%	5%	16%	10%	5%
Total	1700	399	544	519	244	319	216	215	1110	549	1478	222
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



**D16. Based on the ethnicity categories of the Canadian Census what is your ethnic identity?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
South Asian (e.g. East Indian, Pakistani, Sri Lankan, etc.)	29 2%	7 2%	10 2%	9 2%	1 0%	6 2%	4 2%	6 3%	20 2%	9 2%	25 2%	3 1%
Chinese	34 2%	10 3%	15 3%	5 1%	9 4%	3 1%	2 1%	10 5%	20 2%	12 2%	34 2%	
Black (African Nova Scotian)	13 1%	5 1%	4 1%	1 0%	4 2%	2 1%			6 1%	5 1%	9 1%	5 2%
Black (African Canadian)	25 1%	12 3%	2 0%	5 1%	4 2%	4 1%		3 2%	8 1%	14 3%	23 2%	1 1%
Caucasian (White)	1484 89%	339 85%	483 89%	463 92%	219 90%	284 91%	199 93%	178 85%	987 91%	465 86%	1284 88%	199 92%
Filipino	14 1%	7 2%	3 1%	3 1%				1 1%	2 0%	11 2%	14 1%	
Latin American	15 1%	3 1%	4 1%	3 1%	2 1%	2 1%	1 1%	3 2%	11 1%	3 1%	13 1%	2 1%
Arab	13 1%	5 1%	2 0%	4 1%	3 1%	1 0%	1 1%	3 2%	6 1%	5 1%	12 1%	1 1%
Southeast Asian (e.g. Vietnamese, Cambodian, Laotian, Thai, etc.)	5 0%	4 1%		1 0%				3 2%	3 0%	2 0%	5 0%	
West Asian (e.g. Iraqi, Iranian, Afghan, Syrian, Palestinian, etc.)	12 1%	5 1%	5 1%		2 1%	3 1%	1 1%	2 1%	6 1%	3 1%	10 1%	2 1%
Korean	10 1%	2 1%	5 1%	2 0%	1 0%	1 0%	1 1%		1 0%	7 1%	10 1%	
Japanese	2 0%		1 0%	1 0%				1 0%	2 0%		2 0%	
First Nations (includes Status and Non-Status)	20 1%	3 1%	12 2%	3 1%	1 1%	4 1%	5 2%	2 1%	13 1%	6 1%	15 1%	5 3%
Métis	26 2%	9 2%	7 1%	7 1%	6 2%	4 1%	1 0%	1 0%	12 1%	13 2%	21 1%	5 2%



**D16. Based on the ethnicity categories of the Canadian Census what is your ethnic identity?**

	Overall	Income			Property Tax				Home Owner		Area	
		<\$50K	\$50K-\$99K	\$100K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Own	Rent	Urban/Suburb	Rural
Mi'kmaq and/or L'nu	11 1%	2 0%	5 1%	1 0%	2 1%	4 1%	1 0%		6 1%	3 0%	9 1%	2 1%
Inuk (Inuit)	1 0%	1 0%								1 0%	1 0%	
Other	42 3%	9 2%	18 3%	10 2%	7 3%	9 3%	4 2%	5 2%	27 3%	12 2%	35 2%	8 3%
Total	1669 100%	396 100%	542 100%	504 100%	243 100%	313 100%	213 100%	211 100%	1087 100%	543 100%	1452 100%	218 100%

Note: Multiple responses accepted