

Thinkwell Research

HRM Citizen Study

WEIGHTED CROSS TABULATIONS
February 2010

Prepared by:



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Table Q1A Page 1
The overall quality of life in the HRM

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	%	%	%	%	%	%	%	%	%	%	-	%	1%	%	%	%	%	-	%	%	-	-	%	-	1%	-	-	%
2	2%	2%	2%	1%	3%	2%	2%	1%	2% h	3%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	3%	5%	3%	2%	2%	2%	1%	3%
3	20%	21%	18%	23% F	23% F	17%	21%	20%	18%	24% l	22%	18%	18%	19%	24% n	18%	17%	24%	19%	20%	19%	20%	22% x	17%	22% x	21%	20%	19%
4	43%	46% C	40%	47% f	45% f	40%	41%	41%	47% GH	46%	43%	43%	39%	43%	44%	43%	42%	47%	40%	44%	49% s	46%	37%	48% WYZb2	40%	39%	43%	42%
5 - VERY GOOD	34%	30%	39% B	27%	29%	40% DE	35%	37%	33%	27%	32%	36% J	38% J	35% o	29%	35% r	38% R	27%	38% UV	33%	30%	29%	37%	31%	34%	37%	35%	35%
UNDECIDED / NO OPINION	1%	1%	1%	%	%	2% DE	2% I	1%	%	%	%	1% k	2% JK	1% O	%	2% Q	%	-	2%	1%	-	1%	1%	2%	1%	1%	1%	1%
MEANS	4.1	4.0	4.2 B	4.0	4.0	4.2 DE	4.1	4.1	4.1	4.0	4.1	4.2 Jk	4.2 J	4.1 O	4.0	4.1 r	4.2 R	4.0	4.1 v	4.1	4.1	4.0	4.1	4.1	4.1	4.1	4.1	4.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q1B Page 2
HRM as a place to live

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	*%	*%	*%	*%	*%	*%	*%	-	*%	1%	-	*%	*%	*%	*%	*%	*%	1%	*%	*%	-	1%	*%	1%	1%	-	*%	*%
2	3%	4% C	2%	3%	4%	3%	4% h	2%	3%	5%	3%	2%	3%	3%	4%	3%	2%	4%	3%	3%	2%	5%	3%	3%	2%	4%	4%	3%
3	15%	16%	14%	15%	16%	14%	15%	15%	14%	19% L	16%	12%	14%	15%	14%	13%	16%	19%	14%	15%	15%	15%	14%	15%	17%	14%	16%	15%
4	42%	46% C	38%	50% F	46% F	37%	39%	43%	46% G	46% M	43%	43%	38%	41%	45%	41%	41%	43%	38%	44% S	47% S	50% S	43%	41%	44%	39%	42%	40%
5 - VERY GOOD	39%	33%	46% B	31%	34%	45% DE	41%	39%	37%	29%	38% J	41% J	44% Jk	40%	36%	41% r	40% r	33%	44% TUV	37%	35%	30%	39%	40%	35%	43%	38%	41%
UNDECIDED / NO OPINION	1%	1%	*%	1%	-	1%	1%	1%	*%	*%	*%	1%	1%	1%	*%	1% q	*%	-	1%	1%	-	-	*%	1%	1%	1%	*%	1%
MEANS	4.2	4.1	4.3 B	4.1	4.1	4.3 DE	4.2	4.2	4.2	4.0	4.1 J	4.2 J	4.2 J	4.2	4.1	4.2 R	4.2 R	4.0	4.2 tV	4.1	4.2	4.0	4.2	4.2	4.1	4.2	4.1	4.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q1C Page 3
HRM as a place to work

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY POOR	1%	1%	1%	1%	1%	2%	1%	1%	1%	2% k	*%	1%	2% k	1%	1%	1%	2% R	*%	1%	1%	1%	1%	1%	1%	3% Wxz	1%	1%	1%	
2	6%	6%	5%	10% eF	6% f	4%	6%	5%	6%	10% kLM	7% l	4%	4%	5%	9% N	4%	5%	5%	6%	4%	6%	9% t	7% X	3%	7% X	7% X	6% x	7% X	
3	23%	24%	22%	34% EF	26% F	18%	22%	21%	25% h	26% M	28% M	23% M	15%	22%	29% N	19%	21%	34% PQ	21%	24%	24%	27%	22%	23%	21%	21%	23%	25%	
4	35%	37% c	33%	31%	39% DF	33%	31%	38% G	40% G	39%	35%	34%	36%	37% O	28%	39%	36%	35%	30%	38% S	43% S	38% s	34%	37% b2	36%	35%	37% b2	30%	
5 - VERY GOOD	29%	26%	32% B	22%	26%	32% DE	31% I	30% I	24%	18%	27% J	30% J	35% JK	29%	27%	28%	32% R	22%	31% Uv	29% u	24%	23%	30%	30%	25%	29%	29%	32% y	
UNDECIDED / NO OPINION	6%	6%	7%	1%	2%	11% DE	9% HI	4%	4%	6%	4%	8% K	8% K	6%	6%	8% qR	5%	4%	10% TUV	4%	3%	2%	7%	7%	7%	7%	4%	5%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.9	3.9	4.0 B	3.6	3.9 D	4.0 DE	3.9 i	3.9 i	3.8	3.6	3.8 J	4.0 JK	4.1 JK	3.9 O	3.8	4.0 R	4.0 R	3.8	3.9 V	3.9 V	3.9	3.7	3.9	4.0 Y	3.8	3.9	3.9	3.9	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q1D Page 4
HRM as a place to retire

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	3%	4% c	2%	5% F	4% F	2%	2%	3%	3%	4% l	4%	2%	3%	3%	2%	3%	3%	4%	3%	2%	4%	6% t	2%	4% y	2%	3%	3%	3%
2	9%	11% C	7%	12% F	11% F	6%	8%	11%	9%	13% LM	10% M	8% m	5%	9%	9%	7%	9%	9%	5%	11% S	13% S	10% s	8%	8%	10%	9%	10%	7%
3	19%	21% c	18%	21%	21%	18%	19%	20%	20%	24% Lm	21% l	17%	19%	20%	18%	19%	20%	24%	16%	21% s	23% S	23% s	19%	21%	21%	16%	23% zb2	16%
4	30%	31%	29%	23%	31% D	31% D	29%	30%	32%	26%	32% j	31%	29%	31% O	24%	32%	30%	32%	28%	31%	33%	34%	27%	31%	35% wa2	29%	27%	29%
5 - VERY GOOD	33%	29%	38% B	23%	26%	41% DE	38% hI	32%	28%	23%	25%	38% JK	42% JK	33%	36%	34% r	33%	27%	42% TUV	30% Uv	21%	22%	38% Y	32%	28%	37% y	33%	34%
UNDECIDED / NO OPINION	6%	5%	6%	17% EF	7% F	2%	5%	4%	8% GH	10% LM	8% LM	5% m	2%	5%	10% N	5%	4%	5%	6%	6%	6%	4%	5%	4%	5%	6%	4%	10% XYzA2 w
MEANS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	3.9	3.7	4.0 B	3.6	3.7	4.1 DE	4.0 hI	3.8	3.8	3.6	3.7 j	4.0 JK	4.1 JK	3.9	3.9	3.9 r	3.8	3.7	4.1 TUV	3.8 UV	3.6	3.6	4.0 x	3.8	3.8	3.9	3.8	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q1E Page 5
HRM as a place to raise a family

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	1%	1%	1%	1%	1%	1%	1% H	*%	1%	1%	1%	1%	1%	1%	2%	1%	*%	-	1%	1%	1%	*%	1%	1%	1%	-	1%	1%
2	5%	6%	5%	9% F	7% F	3%	6% hi	4%	4%	11% KLM	6%	4%	4%	5%	7%	4%	6% P	4%	4%	6%	6%	7%	6%	6% z	5%	3%	4%	5%
3	17%	19% c	16%	18%	19%	16%	16%	17%	19%	21% LM	19% m	16%	14%	17%	18%	17%	22% q	16%	18%	17%	23% s	17%	17%	18%	16%	19%	19%	
4	35%	39% C	31%	37%	38% f	33%	33%	39% G	36%	34%	37%	36%	33%	36%	33%	35%	36%	36%	31%	37% s	42% St	35%	34%	36% b2	40% B2	33%	36%	30%
5 - VERY GOOD	35%	28%	42% B	27%	30%	41% DE	37% i	37% i	32%	21%	30% J	39% JK	42% JK	36% O	29%	38% r	36%	31%	40% TUV	33%	29%	28%	35%	34%	32%	42% xYB2	35%	33%
UNDECIDED / NO OPINION	6%	7%	6%	8%	5%	7%	6% H	4%	8% H	12% LM	8% Lm	4%	5%	5%	11% N	5%	5%	7%	7%	6%	5%	8%	7%	4%	5%	6%	5%	12% XYZA2 W
MEANS	4.0	3.9	4.2 B	3.9	3.9	4.2 DE	4.0	4.1	4.0	3.7	4.0 J	4.1 JK	4.2 JK	4.1 O	3.9	4.1	4.1	4.0	4.1 TUV	4.0	4.0	3.9	4.0	4.0	4.0	4.2 XYa2B2 W	4.1	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q2 Page 6
What do you like most about living in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Close to everything / services / amenities	18%	18%	17%	13%	16%	19%	20% D	20% I	12%	15%	18%	16%	19%	18%	15%	18% R	21% R	10%	18% V	19% uV	15%	10%	14%	18%	19%	22% WA2	14%	18%
The people / friendly people	14%	13%	16% b	16%	14%	14%	15%	15%	14%	16%	13%	14%	15%	14%	17%	16% Q	11%	13%	17% V	13%	13%	10%	14%	15%	14%	16%	11%	15%
Close to water (ocean, lakes, harbour, etc)	12%	12%	12%	13%	11%	13%	10%	9%	17% GH	16% M	12%	13%	9%	12%	13%	11%	12%	18% P	9%	14% S	13% s	20% S	13% Y	13% Y	7%	12% Y	12% Y	14% Y
Size of city / good size	10%	11%	9%	8%	10%	12% d	8%	9%	15% GH	8%	13% JM	11% m	8%	11%	10%	7%	14% P	17% P	7%	12% S	14% S	16% S	16% XYZA2	10% Y	4%	9% Y	9% Y	13% Yz
Tranquil / peaceful / relaxed pace	9%	8%	10%	4%	8% d	10% De	10% I	9%	6%	7%	7%	10%	10%	9%	7%	11% QR	7%	5%	10%	8%	7%	7%	6%	6%	17% zA2B2 WX	11% wxa2	6%	7%
Parks, trails, green spaces (specific mention)	7%	5%	8% B	9%	7%	6%	6%	6%	9% gH	7%	6%	8%	6%	6%	10% n	6%	7%	7%	8%	7%	5%	6%	8% y	6%	4%	7%	6%	10% XYa2
Good / accessible medical facilities / healthcare	7%	6%	7%	1%	3% D	11% DE	9% hI	6% i	3%	3%	5%	8% JK	8% Jk	7%	5%	8% R	8% R	3%	9% TUV	6% v	4%	3%	5%	9% wY	3%	10% WYa2	5%	7% y
Easy to get around	6%	5%	7%	4%	5%	7% d	7%	5%	6%	4%	7%	7%	6%	6%	5%	5%	8% P	6%	7%	6%	5%	9%	8% x	5%	5%	7%	6%	8% x
Lots of things to do here / activities / recreation	5%	4%	6%	8%	5%	4%	5%	7%	6% Gh	6% m	7% M	5%	3%	5%	8% n	5%	4%	6%	5%	5%	5%	5%	6% Y	6% Y	2%	6% Y	6% Y	5% Y
Small / small city	5%	5%	5%	3%	5%	5%	3%	4%	8% GH	6%	5%	6%	4%	5%	4%	3%	7% P	6%	4%	6% s	7% S	6% XYzb2	9% x	4%	3%	5%	6% y	5%
Know neighbours / good neighbours / sense of community	5%	3%	7% B	8% e	4%	5%	5%	5%	5%	4%	5%	6%	5%	5%	4%	6%	5%	5%	7% tUv	4%	4%	3%	4%	5%	6%	4%	9% WxZb2	5%
Big city feel / advantages / amenities	5%	5%	5%	7% F	6% F	3%	3%	4%	8% GH	8% M	6% M	5% M	2%	5%	3%	4%	6% p	5%	3%	5% S	8% S	10% St	7% x	4%	4%	5%	5%	5%
Music / arts / entertainment	5%	4%	6% b	7% e	4%	5%	4%	3%	6% H	6% M	7% M	5% M	2%	4%	7%	3%	6% P	8% P	5%	5%	6%	4%	3%	6% wY	2%	4%	5%	9% WYZA2
My home / here all my life / familiar	4%	4%	5%	1%	4% D	5% D	5% I	4%	3%	*%	1%	5% JK	8% JKL	4%	3%	5%	3%	3%	5% UV	5% uV	2%	1%	4% Z	5% Z	7% ZB2	1%	8% wZB2	3% z

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q2 Page 7
(Continued)

What do you like most about living in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Good / many amenities	4%	4%	4%	4%	3%	5%	4%	4%	5%	7% Klm	3%	4%	4%	4%	4%	3%	6% p	4%	3%	5%	7% s	4%	5% y	5% y	2%	5%	4%	4%
Close to family / friends	4%	3%	4%	4%	5%	3%	3%	4%	4%	3%	3%	5%	4%	4%	3%	3%	5%	3%	3%	4%	4%	4%	3%	5%	4%	5%	3%	2%
Good place to live / the city / the city life (general)	4%	4%	3%	6% e	3%	4%	3%	3%	4%	4%	5% l	2%	4%	3%	5%	3%	4%	4%	4%	3%	5% t	4%	2%	3%	2%	3%	4%	8% XYZA2 W
Schools / universities (available / accessible)	3%	3%	3%	2%	2%	4% DE	3%	3%	4%	2%	3%	3%	4%	3%	3%	4%	3%	5%	4%	2%	4%	5%	4% Y	3% Y	*%	5% Y	4% Y	4% Y
Feel safe / low crime	3%	2%	4% b	1%	4% D	3%	3%	3%	4%	3%	3%	3%	5%	3%	5%	2%	3%	2%	3%	4%	4%	3%	3%	2%	4%	5%	3%	3%
Small town / Rural feel	3%	2%	4% B	3%	4% F	2%	3%	3%	3%	3%	4% m	4%	2%	3%	4%	3%	4%	2%	3%	2%	4% t	7% T	4%	3%	2%	4%	4%	2%
Culture / cultural activities	3%	3%	3%	5% f	3%	2%	1%	2%	5% GH	6% LM	5% LM	1%	1%	3%	4%	2%	3% p	5%	2%	2%	6% ST	3%	3%	2%	1%	3%	3%	5% Y
Has everything I need	3%	2%	3%	1%	2%	4% DE	4% hI	2%	2%	1%	1%	3% JK	4% JK	3%	2%	2%	3%	5%	3% U	2%	1%	5% tU	5% XY	1%	1%	3% y	2%	4% xY
Scenery / natural beauty	3%	2%	3%	3%	4% F	2%	3%	2%	2%	3%	2%	3%	2%	3%	2%	2%	2%	3%	3%	2%	4%	2%	2%	3%	5% w	2%	3%	2%
Clean city / clean air / clean water / low pollution	3%	3%	2%	2%	3%	2%	2%	3%	3%	2%	2%	3%	2%	3%	2%	4% qr	2%	1%	2%	3%	2%	2%	2%	2%	2%	3%	3%	3%
Quality of life / lifestyle	3%	4% C	1%	1%	2%	3% DE	3%	2%	2%	3%	2%	3%	3%	3%	1%	3%	3%	2%	2%	2%	5% ST	3%	2%	4% A2B2	2%	4% a2b2	1%	1%
Good transit system	2%	2%	3%	2%	2%	3%	4% HI	1%	1%	2%	3%	2%	3%	2%	4%	3% R	2% r	*%	4% tUV	2% UV	*%	*%	2% YZ	5% wYZA2	*%	*%	2%	3% YZ
Historical feel / heritage / history of city	2%	2%	3%	3%	3%	2%	2%	2%	3%	2%	3%	2%	2%	2%	3%	2%	2%	3%	2%	3%	2%	3%	3%	2%	2%	3%	2%	3%
Good / many services	2%	2%	3%	1%	3%	2%	2%	2%	2%	4% K	1%	2%	3% k	3% O	1%	3%	3%	2%	2%	2%	3%	1%	2%	2%	3%	4% a2	1%	1%
Close to nature / country	2%	2%	2%	4%	2%	2%	2%	1%	4% GH	4% m	2%	2%	2%	2%	2%	2%	3%	2%	2%	2%	3%	2%	2%	1%	1%	2%	4% y	4% XYZz
Not crowded / low population / size to population ratio	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	1%	3% R	2%	1%	3%	2%	2%	1%	3% B2	1%	2%	3% b2	3% B2	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q2 Page 8
(Continued)

What do you like most about living in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Rural areas / rural living	2%	2%	2%	1%	2%	2%	2%	1%	2%	1%	2%	3%	2%	1%	3%	2%	1%	2%	2%	2%	2%	1%	*	8%	1%	3%	*	
Walking / biking everywhere	2%	1%	3%	3%	2%	1%	1%	1%	4%	4%	3%	2%	*	2%	3%	1%	2%	6%	1%	2%	3%	3%	*	1%	*	1%	*	10%
Work / job opportunities	2%	2%	1%	4%	2%	*	1%	2%	3%	4%	2%	1%	*	1%	3%	1%	2%	1%	1%	1%	3%	2%	1%	2%	3%	*	2%	2%
Diversity of people / communities	2%	1%	2%	2%	2%	1%	1%	2%	3%	2%	2%	1%	1%	1%	2%	1%	2%	2%	1%	1%	2%	3%	2%	1%	1%	2%	2%	2%
Beautiful / beautiful city (general mention)	1%	1%	2%	2%	1%	2%	2%	2%	1%	2%	1%	1%	2%	1%	2%	2%	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%	3%	1%
Convenient / convenience (general mention)	1%	1%	2%	1%	2%	1%	1%	2%	2%	1%	1%	2%	1%	2%	1%	2%	1%	3%	1%	2%	1%	1%	1%	2%	1%	1%	1%	2%
Weather / climate (general mention)	1%	2%	1%	*	2%	1%	2%	1%	1%	3%	1%	1%	1%	1%	1%	2%	2%	1%	2%	1%	2%	2%	1%	2%	1%	2%	1%	1%
Locale / location (general mention)	1%	2%	1%	1%	1%	1%	1%	1%	2%	2%	2%	1%	1%	1%	1%	1%	1%	5%	1%	2%	1%	2%	1%	2%	1%	*	*	1%
Close to work (specific mention)	1%	2%	1%	3%	2%	*	1%	2%	1%	3%	2%	*	1%	1%	1%	1%	1%	1%	*	1%	2%	5%	2%	2%	1%	*	*	1%
Good place to raise family / family friendly	1%	*	2%	2%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	*	2%	1%	2%	1%	1%	2%	-	1%	1%	2%	1%	2%	1%
Festivals / events	1%	1%	1%	2%	1%	1%	*	2%	2%	3%	2%	1%	*	1%	1%	*	2%	1%	1%	1%	2%	2%	*	1%	*	1%	2%	2%
Small city feel / atmosphere	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	*	2%	1%	2%	2%	1%	1%	1%	1%	1%
Affordable / cost of living / cost of housing	1%	1%	1%	2%	1%	1%	*	2%	2%	3%	1%	1%	*	1%	1%	1%	1%	3%	1%	1%	1%	3%	1%	1%	1%	1%	1%	1%
Proximity to city	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	*	-	1%	1%	1%	-	1%	*	3%	1%	2%	1%
Facilities (Community centers, rec centers, pools, library)	1%	1%	1%	1%	*	1%	1%	1%	1%	-	2%	1%	*	1%	1%	1%	1%	2%	1%	1%	1%	-	*	1%	*	1%	1%	1%
Sports / sports facilities / events (general mentions)	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	*	1%	1%	1%	*	1%	*	1%	-	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q2 Page 9
(Continued)

What do you like most about living in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Business environment	1%	1% c	*%	1%	1%	*%	*%	1%	1%	1% m	1%	1%	*%	1%	*%	1%	*%	2%	*%	1%	2% s	1%	*%	1%	1%	*%	*%	2% a2
Outdoor activities / sports facilities / recreation	1%	1%	1%	1%	1%	*%	*%	1%	1% G	1%	1%	*%	1%	1%	1%	1%	*%	1%	1%	*%	1%	2%	*%	*%	1%	*%	*%	*%
Other	5%	5%	5%	6%	4%	6% e	5%	5%	5%	5%	5%	5%	5%	4%	4%	4%	6% p	6%	6%	5%	4%	3%	4%	7% B2	4%	6% b2	5%	2%
Nothing	2%	3% C	1%	1%	2%	2% D	3% HI	1%	1%	1%	2% j	1%	3% j	2%	2%	3% Q	1%	-	3% u	2%	1%	-	2%	2%	3%	1%	3%	2%
Don't know / no answer	3%	3%	2%	1%	2%	4% DE	4% I	2%	2%	1%	1%	4% jK	4% jK	3%	3%	3%	2%	3%	4% UV	3% v	1%	1%	4% xa2	2%	3%	3%	2%	3%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q3 Page 10
How many years have you lived in the HRM? (includes prior to amalgamation)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	N West	West West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2405	1224	1175	267	918	1216	1159	483	759	332	637	834	602	1986	417	886	790	142	964	919	349	135	465	652	334	324	352	376	
UNWEIGHTED TOTAL	2409	1237	1168	314	957	1135	838	455	1112	407	736	785	481	2039	368	780	891	200	756	962	454	207	443	602	306	295	359	487	
Less than 1 year	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
1 - 5 years	7%	8%	7%	27% EF	7% F	3%	3%	9% G	12% Gh	52%	-	-	-	5%	18% N	2%	7% P	8% P	5%	8% s	11% SV	6%	8% x	5%	6%	5%	6%	12% XYZA2	
6 - 10 years	7%	7%	6%	21% EF	8% F	2%	3%	7% G	11% GH	47%	-	-	-	6%	10% N	4%	7% p	6%	4%	7% s	10% S	14% ST	5%	5%	5%	7%	6%	11% WXYA2	
11 - 20 years	12%	13%	11%	17% F	17% F	7%	8%	15% G	15% G	-	45%	-	-	12%	12%	10%	13% p	15%	9%	12%	21% STV	12%	11%	13% y	8%	14% y	11%	10%	
21 - 30 years	15%	15%	15%	23% F	19% F	10%	11%	17% G	19% G	-	55%	-	-	15%	14%	14%	15%	19%	12%	14%	20% ST	28% STu	11%	16%	14%	17% w	15%	15%	
31 - 40 years	17%	17%	17%	11%	18% D	18% D	17%	15%	18% h	-	-	49%	-	18%	14%	18%	16%	24% q	16%	19%	16%	16%	15%	19%	19%	16%	15%	16%	
41 - 50 years	18%	14%	21% B	-	22% f	18%	22% HI	17% i	12%	-	-	51%	-	19% o	14%	19% r	18% r	13%	20% UV	17% U	12%	13%	18% B2	18% B2	23% A2B2	20% B2	15%	12%	
51 - 60 years	14%	14%	14%	-	9%	21% E	18% HI	12%	9%	-	-	-	55%	15% O	8%	20% QR	12% r	7%	15% UV	15% UV	8%	9%	18% xyb2	13%	12%	13%	19% xYB2	12%	
61 - 70 years	7%	8%	7%	-	-	14%	11% hI	7% I	2%	-	-	-	29%	8%	6%	9%	7%	7%	11% TUV	6% UV	1%	2%	8%	7%	6%	5%	9%	8%	
71 - 80 years	3%	3%	3%	-	-	6%	5% HI	1%	1%	-	-	-	12%	3%	3%	3% R	3% r	1%	5% TU	2% u	1%	-	3% a2	4% ZA2B2	4% za2b2	1%	1%	1%	
81 - 90 years	1%	1%	1%	-	-	2%	1% I	0%	0%	-	-	-	3%	1%	-	1%	1%	-	2% TU	0%	0%	-	1%	0%	1%	1%	2% x	1%	
91 - 100 years	0%	0%	0%	-	-	0%	0%	0%	0%	-	-	-	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MEANS	36.3	35.7	36.9	14.9	30.0 D	45.7 DE	42.8 HI	33.2 I	28.2	5.4	21.8 J	41.3 JK	61.7 JKL	37.7 O	29.7	40.9 QR	35.6 R	31.8	41.5 TUV	34.8 UV	27.0	28.4	38.3 zB2	37.4 B2	37.8 B2	35.0	37.7 B2	32.6	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q4 Page 11
I feel that the quality of life in HRM has _____ in the past five years.

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Improved	25%	23%	27%	24%	22%	27%	28% E	23% HI	20%	18%	26% J	25% J	27% J	24%	30% n	24%	25%	21%	28% tU	23%	21%	23%	25%	25%	22%	27%	24%	27%
Worsened	26%	29% C	23%	14%	25% D	30% De	26%	26%	26%	14%	28% J	26% J	31% JL	27% O	21%	27%	27%	35% pq	24%	27%	27%	37% STU	27%	27%	28%	26%	27%	23%
Stayed the Same	44%	44%	44%	48% F	49% F	40%	41%	46%	48% G	48% m	45%	46% m	40%	45%	41%	45%	44%	40%	42%	46%	49% sV	38%	44%	44%	45%	44%	45%	
Don't know	5%	4%	6%	13% EF	4%	4%	4%	5%	6% G	20% KLM	2%	3%	2%	4%	8% N	4%	4%	5%	6% UV	5% V	3%	2%	5%	4%	5%	3%	4%	7% Z

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q5 Page 12
 What would you say are the three (3) most significant things contributing to an IMPROVED quality of life?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	597	283	313	65	200	331	333	110	152	61	162	208	160	473	124	217	199	29	269	214	73	31	118	162	73	89	84	101
UNWEIGHTED TOTAL	546	265	280	71	196	278	216	105	223	71	182	185	105	451	95	183	199	40	188	214	89	48	103	137	68	66	85	112
Better public transportation system / transit	25%	24%	25%	23%	23%	27%	25%	27%	24%	20%	24%	28%	24%	24%	27%	27%	20%	28%	26%	26%	18%	26%	27%	28%	12%	39%	24%	19%
More amenities / shopping / restaurants	19%	15%	23%	15%	17%	21%	19%	12%	24%	22%	26%	17%	15%	21%	14%	15%	28%	17%	17%	21%	16%	25%	14%	15%	22%	25%	14%	24%
Roads / highway improvements	17%	17%	16%	17%	12%	20%	18%	21%	11%	9%	12%	18%	22%	18%	14%	22%	15%	10%	18%	16%	18%	11%	23%	18%	18%	18%	27%	1%
Healthcare / access to hospitals / doctors	15%	17%	13%	4%	17%	17%	18%	20%	7%	21%	18%	17%	9%	17%	11%	18%	19%	3%	15%	17%	15%	7%	7%	13%	28%	27%	15%	6%
Recreation / recreation facilities	12%	14%	11%	7%	12%	14%	12%	13%	12%	10%	14%	12%	12%	12%	16%	9%	13%	19%	14%	11%	9%	15%	11%	17%	12%	11%	6%	11%
Schools / educational facilities / opportunities	12%	13%	12%	8%	12%	13%	13%	12%	12%	13%	12%	10%	13%	13%	8%	14%	13%	17%	11%	10%	21%	11%	12%	15%	20%	8%	13%	6%
Parks / trails / green spaces	12%	12%	12%	13%	4%	17%	15%	5%	13%	10%	8%	12%	19%	12%	12%	13%	14%	13%	14%	10%	16%	11%	17%	21%	6%	7%	8%	8%
Improved services (general)	11%	13%	9%	3%	12%	11%	13%	9%	8%	8%	10%	12%	12%	10%	13%	10%	11%	5%	14%	11%	4%	6%	11%	6%	15%	15%	12%	10%
Infrastructure	10%	9%	12%	10%	13%	9%	6%	15%	15%	10%	11%	11%	9%	11%	8%	9%	12%	18%	7%	12%	11%	18%	9%	11%	6%	8%	12%	13%
More / better concerts / entertainment	10%	9%	11%	18%	14%	6%	11%	7%	10%	13%	10%	11%	8%	9%	14%	8%	11%	5%	6%	15%	9%	9%	10%	8%	4%	15%	5%	14%
Work / job opportunities	9%	10%	9%	13%	15%	5%	8%	14%	10%	17%	10%	9%	5%	10%	7%	13%	8%	3%	7%	12%	13%	13%	10%	8%	15%	13%	16%	4%
Development	9%	11%	7%	11%	10%	9%	8%	10%	13%	14%	8%	8%	11%	8%	13%	7%	9%	2%	8%	12%	8%	8%	14%	7%	5%	2%	17%	11%
Police services / presence	9%	8%	9%	8%	9%	9%	11%	9%	3%	7%	2%	9%	15%	9%	7%	10%	9%	-	10%	9%	2%	8%	12%	10%	7%	5%	16%	8%
Activities / events / lots to do	8%	6%	9%	25%	7%	4%	8%	4%	10%	9%	12%	7%	4%	6%	14%	5%	7%	6%	7%	9%	6%	4%	7%	9%	6%	5%	5%	11%

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What would you say are the three (3) most significant things contributing to an IMPROVED quality of life?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Safety / Less crime	7%	8%	6%	11%	8%	6%	8%	5%	6%	9%	13% Lm	4%	5%	7%	7%	8%	6%	11%	6%	6%	18% STV	5%	8%	7%	7%	8%	6%	5%
Economic Conditions	6%	6%	7%	16% ef	6%	5%	5%	11% g	7%	6%	9% M	9% M	1%	5%	11%	8%	4%	-	7%	5%	9%	3%	8% b2	8% b2	8%	9%	6%	2%
Environment	5%	5%	6%	6%	5%	5%	3%	9% g	7% g	2%	5%	7%	6%	5%	5%	6%	4%	6%	5%	6%	6%	2%	5%	3%	5%	2%	9%	9%
Development / improvement of waterfront	5%	5%	5%	2%	5%	5%	4%	4%	7%	4%	6%	4%	4%	6% O	1%	3%	7%	17% p	2%	6% s	7%	11%	5%	6%	4%	2%	2%	6%
Good/Honest Government/Leaders/Council	5%	5%	4%	2%	5%	5%	4%	5%	5%	5%	3%	6%	4%	5%	4%	7%	3%	3%	5%	4%	6%	4%	6%	6%	4%	3%	3%	3%
General Transportation	4%	6%	3%	2%	5%	4%	5%	3%	3%	1%	5% j	3% j	6% j	3%	8%	5%	2%	-	5%	2%	5%	-	5% y	9% YZB2	*%	1%	6%	1%
Sewage Treatment	4%	5%	3%	4%	4%	4%	3%	4%	5%	4%	6%	4%	2%	5% o	1%	2%	5%	13% p	3%	4%	6%	10%	4%	5%	8%	2%	3%	3%
Cleanliness of city	4%	3%	5%	6%	4%	4%	4%	5%	3%	7%	4%	3%	4%	3%	7%	4%	3%	1%	5% u	4%	1%	3%	8% a2b2	3%	-	9% a2b2	1%	1%
Population Growth/expansion	4%	4%	3%	1%	6% d	3%	5%	-	4%	7%	4%	3%	4%	4%	3%	4%	5%	7%	4%	4%	2%	9%	3%	3%	1%	8%	7%	2%
Harbour cleanup / Harbour Solutions Projects	4%	5%	2%	8%	2%	4%	3%	2%	6% h	3%	4%	4%	3%	3%	5%	1%	5%	8%	2%	4%	10% s	4%	6% z	3%	5%	1%	1%	5%
Caring/Friendly/Hardworking/upbeat people in the city	4%	4%	4%	2%	2%	5% e	5%	3%	2%	4%	2%	4%	6%	4%	2%	5% R	3%	1%	4%	4%	1%	3%	1%	1%	6%	6%	3%	9% wX
Accessibility to everything	4%	5%	2%	3%	3%	4%	4%	3%	3%	1%	2%	4%	6%	4% o	1%	6%	4%	-	5%	3%	1%	-	1%	4%	3%	6%	2%	6%
Better snow removal	3%	1%	5% B	3%	2%	4%	4% i	3%	1%	1%	2%	4%	5%	4%	2%	6% q	1%	5%	6% T	1%	-	-	3%	3%	-	9%	2%	2%
Waste Management	3%	1%	5% b	4%	2%	3%	3%	1%	4% h	1%	2%	4%	4%	3%	4%	1%	5%	3%	4% u	3% u	*%	2%	1%	1%	*%	1%	7% yz	9% wxYZ
Water systems	3%	2%	4%	-	1%	5% E	4%	-	3%	-	1%	4%	5%	4% O	*%	2%	5%	3%	5%	2%	-	3%	4%	4%	1%	4%	4%	2%

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What would you say are the three (3) most significant things contributing to an IMPROVED quality of life?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Lower Taxes	3%	2%	4%	4%	3%	3%	2%	6%	2%	5%	1%	5% K	2%	4% o	1%	4%	3%	10%	4%	2%	3%	4%	-	4%	7% a2	5%	*%	2%
Cultural Diversity/ Acceptance	3%	3%	2%	-	4%	2%	2%	1%	5% H	8% l	2%	1%	3%	3%	2%	1%	4%	4%	*%	4% S	7% S	4%	1%	3%	2%	1%	4%	4%
Community/Community Involvement	2%	2%	3%	4%	3%	1%	2%	3%	2%	3%	2%	3%	1%	2%	3%	2%	3%	-	2%	2%	7%	-	1%	3%	6%	1%	1%	1%
Arts/Culture general/ facilities	2%	2%	2%	2%	2%	2%	1%	2%	4% g	-	2%	3%	2%	2%	1%	1%	2%	12%	1%	2%	5%	-	2%	3%	-	-	*%	6% a2
Bike paths / lanes	2%	2%	1%	2%	5%	-	1%	2%	3%	4%	4% l	1%	-	2%	1%	1%	2%	14% Pq	-	1%	7% t	7%	1%	1%	1%	3%	1%	4%
General Communication	2%	1%	2%	-	2%	2%	2%	2%	1%	-	3%	3%	-	2%	1%	2%	3%	-	2%	2%	3%	-	1%	1%	6%	3%	1%	1%
Sunday Shopping	1%	*%	1%	-	1%	1%	1%	1%	1%	*%	3%	-	-	1%	-	2%	*%	2%	*%	1%	*%	3%	1%	*%	2%	1%	1%	*%
Other	14%	18% C	10%	17%	19% F	10%	12%	17%	15%	11%	17% m	16% m	8%	13%	16%	14%	12%	15%	11%	16%	14%	25% s	18%	10%	20%	9%	12%	16%
Don't know / no response	6%	3%	9% B	-	3%	10% E	8%	5%	4%	-	2%	7% k	12% K	6%	8%	6%	4%	4%	11% t	4%	-	-	6%	4%	3%	3%	8%	16% wXYZ

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Table Q6 Page 15
 What would you say are the three (3) most significant things contributing to a WORSENE quality of life?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	634	355	275	38	232	363	309	128	195	46	178	215	188	545	88	241	218	50	230	246	96	50	124	175	93	86	97	86
UNWEIGHTED TOTAL	663	373	288	44	259	360	246	120	296	63	204	225	168	589	74	210	263	75	190	270	127	68	127	164	84	82	94	133
Crime / Violence / feel unsafe	53%	53%	53%	46%	56%	52%	57% I	54%	46%	51%	50%	54%	55%	51%	64% n	53%	50%	41%	54%	56% u	45%	48%	57% Y	74% ZA2B2 WY	25%	51% Y	46% Y	53% Y
Higher taxes / property taxes	26%	29% c	21%	20%	23%	28%	31% I	22%	20%	28%	24%	22%	32% l	28% O	12%	27%	28%	33%	26%	26%	24%	25%	19%	29% B2	39% WB2	25% B2	34% WB2	10%
Traffic congestion/ traffic issues	25%	25%	25%	33%	22%	26%	21%	30%	28%	27%	25%	24%	23%	26%	19%	23%	31% r	19%	22%	27%	23%	34%	23% y	22% y	12% XYA2B2	48% W	22%	26% Y
Mayor / City Council – poor leadership / management	10%	12% c	7%	10%	8%	10%	6%	10%	14% G	5%	8%	11%	10%	11% O	1%	10%	12%	13%	3%	11% S	15% S	16% S	9%	9%	13%	9%	6%	9%
Other Council Issues (size, infighting, bureaucracy)	9%	12% C	5%	6%	6%	11% e	9%	5%	11% H	4%	8%	8%	13% J	10% O	4%	10%	10%	14%	7%	10%	15% sV	5%	5%	7%	13% w	15% w	7%	9%
Road conditions	8%	9%	8%	3%	6%	10% D	9%	11%	6%	7%	8%	6%	12%	9%	7%	9%	7%	10%	12% U	7%	4%	7%	7%	9%	6%	4%	14% Z	9%
Public transit / inadequate service	8%	8%	9%	16%	11%	6%	7%	11%	9%	14%	17% LM	4%	4%	8%	12%	8%	8%	9%	7%	10%	9%	8%	7%	9%	9%	11%	7%	6%
Taxes paid with no improved services	8%	10% C	5%	2%	9% d	8%	8%	7%	8%	7%	7%	8%	8%	9% o	3%	6%	11%	11%	5%	6%	18% STV	6%	6%	6% WXZB2	18% WB2	2%	10% z	5%
Increase in cost of living	8%	4%	12% B	19% f	8%	6%	8%	10%	6%	14%	8%	10%	4%	6%	17% N	7% r	7% R	2%	12% T	4%	10% t	6%	8%	8%	6%	8%	6%	8%
Poor / lack of services	7%	6%	9%	-	9%	7%	8%	7%	7%	7%	6%	9%	7%	8% O	2%	10%	7%	10%	9%	6%	7%	9%	3%	8% WB2	17% WZB2	4%	11% WB2	1%
Downtown planning/ development	7%	9% C	3%	10%	8%	6%	6% h	2%	10% H	5%	6%	10% M	3%	7% O	2%	6%	9%	11%	3%	10% SU	3%	10%	6% z	10% YZ	2%	1%	9% yZ	8% yZ
Deteriorating infrastructure / lack of infrastructure	6%	8%	4%	2%	9% Df	5%	7%	4%	8%	4%	12% jLM	6%	3%	6%	6%	4%	8%	16% P	4%	7%	8%	15% s	6%	2%	8%	11% X	4%	10% X
Lack of recreation / recreation facilities	5%	4%	7%	7%	8% F	3%	5%	7%	5%	6%	7%	5%	4%	6%	3%	5%	5%	11%	2%	5%	12% ST	11% s	3%	4%	10%	6%	6%	3%

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What would you say are the three (3) most significant things contributing to a WORSENE quality of life?

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	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Garbage/graffiti/appearance	5%	3%	8% b	2%	3%	7% e	3%	7%	7% g	5%	4%	7%	4%	5%	6%	4%	7%	6%	3%	6%	3%	8%	8%	3%	2%	6%	3%	12% XYA2
Healthcare / wait times	5%	3%	7%	5%	4%	5%	6%	5%	3%	4%	5%	7% m	2%	5%	2%	8% Q	2%	7%	6%	5% V	4% V	1%	4%	6%	5%	8% b2	4%	2%
Poor policing / lack of presence	5%	6%	4%	6%	3%	6%	4%	6%	5%	4%	3%	3%	9% KL	5%	6%	5%	2%	12% Q	6%	5%	2%	5%	10% xY	3%	2%	4%	6%	5%
Amalgamation	4%	5%	4%	6%	4%	5%	5%	4%	5%	-	4%	3%	7%	5% o	1%	7%	3%	6%	4%	4%	7%	3%	3%	4%	12% WxZB2	1%	6%	1%
Social issues (homeless, panhandlers, poverty, etc)	4%	2%	7% B	-	7%	3%	6%	3%	3%	4%	4%	4%	6%	4%	9%	5%	2%	5%	8% T	1%	4%	4%	7%	*% XY	1%	5% x	7% Xy	13% XY
Lack of respect/pride	4%	5%	3%	4%	5%	4%	4%	6%	4%	7%	5%	6%	2%	4%	8%	2%	4%	4%	2%	6% S	6%	4%	6%	6% z	4%	1%	2%	4%
School system / quality of education	4%	3%	6% b	4%	5%	4%	4%	6%	4%	1%	4% j	6% J	4%	4%	7%	4%	4%	5%	5%	3%	7%	3%	6%	3%	6%	3%	5%	4%
Environmental issues (pollution, air/water quality, etc)	4%	2%	7% B	7%	5%	3%	5% h	2%	4%	2%	6% m	6% m	2%	4%	5%	6% q	2%	3%	6%	4% u	1%	2%	5%	2%	10% Xb2	5%	4%	2%
Lack of employment opportunities / good jobs	4%	4%	5%	10%	4%	4%	2%	7%	5%	11%	4%	3%	4%	4%	5%	4%	3%	-	6%	3%	4%	-	2%	6% b2	8% zb2	1%	4%	1%
Drug problems	4%	4%	5%	5%	3%	5%	5%	4%	2%	*% J	3%	5% j	5% j	4%	5%	4%	4%	2%	6%	3%	3%	3%	7%	3%	4%	-	4%	3%
Mayor / City Council - no direction/focus	4%	4%	3%	-	5%	3%	2%	4%	7% G	13% LM	5% m	3%	1%	4%	2%	3%	5%	8%	1%	4% s	10% St	6%	4%	1%	2%	3%	6%	8% Xy
Lack of planning / consultation for developments	4%	3%	4%	3%	4%	3%	1%	4%	7% G	1%	3%	4%	4%	4%	1%	4%	4%	3%	2%	5%	4%	2%	4%	2%	4%	4%	4%	3%
Lack of parking/parking issues	3%	5% C	1%	11%	1%	4% e	5% H	1%	3%	12% Km	1%	4%	3%	2%	11% n	2%	3%	3%	3%	3%	2%	11% u	10% XYZB2	2%	2%	2%	4%	2%
Over-development / uncontrolled	3%	2%	5%	2%	5% f	2%	2%	3%	4%	3%	3%	3%	3%	3%	1%	5% r	2%	1%	4%	3%	3%	2%	2%	3%	2%	8% B2	2%	1%
City Council - slow decision making/ trivial matters	2%	3%	2%	-	2%	3%	1%	3%	4%	4%	2%	1%	4%	3%	2%	1%	4%	4%	2%	3%	1%	5%	2%	1%	-	2%	4%	6%

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	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Snow removal	2%	2%	3%	7%	2%	2%	1%	2%	4%	2%	3%	3%	1%	2%	3%	1%	3%	3%	2%	4%	2%	1%	1%	5% w	-	2%	-	5% w
Harbour pollution / cleanup / sewage treatment plant	2%	2%	3%	2%	2%	3%	2%	2%	3%	3%	1%	3%	3%	2%	2%	2%	3%	2%	2%	2%	3%	1%	3%	1%	-	4%	4%	3%
By-laws (specific mentions)	2%	2%	2%	7%	2%	1%	1%	3%	3%	4%	2%	3%	1%	2%	2%	3%	1%	2%	3%	2%	3%	2%	2%	2%	3%	*%	4%	4% z
Loss of heritage properties	2%	2%	1%	2%	2%	2%	1%	1%	3% H	4%	2%	3%	-	2%	3%	1%	2%	3%	2%	1%	2%	4%	1%	2%	1%	1%	*%	5% a2
Economic conditions	2%	1%	3%	6%	2%	1%	1%	4% gi	1%	-	3%	1%	1%	2%	-	3% q	*%	-	*%	4% S	-	-	1%	2%	7% w	-	-	-
Other	22%	22%	22%	15%	23%	22%	24%	19%	21%	15%	25%	21%	22%	22%	22%	23% R	24% R	9%	26%	19%	22%	17%	27%	19%	19%	22%	23%	22%
Don't know / no response	2%	3%	2%	-	-	4%	3%	2%	1%	-	*%	1%	6% K1	2%	5%	3%	1%	1%	4%	2%	-	-	1%	3%	4%	-	-	4%

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 In your opinion, what are the top three issues facing the HRM over the next 5 years that you feel should receive the greatest attention from your local leaders?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Need to improve public transportation system	24%	24%	25%	32% eF	25%	22%	19%	28% G	29% G	30% LM	31% LM	22% M	17%	24%	25%	24%	25%	25%	22%	26%	27%	22%	20%	24%	25%	26%	23%	25%
Taxes / property taxes / fair taxation	23%	29% C	17%	11%	24% D	25% D	25% I	23%	20%	15%	24% J	23% J	26% J	26% O	9%	27%	26%	33%	22%	23%	26%	24%	21% B2	25% B2	29% WzB2	22% B2	31% WZB2	12%
Crime / violence rates / prevention / punishment	20%	21%	20%	21%	23% F	18%	23% hI	18%	18%	21%	22%	20%	18%	20%	21%	20%	21%	17%	20%	20%	20%	22%	16%	25% WYA2	15%	25% WYA2	14%	21% wyA2
Roads / Poor road conditions/ infrastructure	15%	15%	15%	11%	13%	17% De	17% I	18% I	9%	15%	12%	15%	18% K	15%	14%	16% R	13%	9%	16% UV	16% UV	10%	7%	15%	12% WXZB2	22% WZB2	11%	19% XZb2	12%
Traffic / Traffic congestion / flow	14%	15%	14%	11%	14%	15% d	12%	17% G	16% g	14%	12%	17% k	14%	15% O	10%	13%	19% P	14%	10%	18% Sv	16% S	12%	17% Y	13% Y	6%	21% XYB2	17% Y	13% Y
Infrastructure / deterioration of infrastructure	13%	15% C	10%	9%	15% DF	11%	13%	13%	12%	12%	15%	12%	12%	13%	10%	13%	14%	13%	11%	13%	16% S	14%	16% z	12%	12%	11%	17% zb2	12%
Healthcare / hospitals / wait times	12%	6%	18% B	10%	14% df	11%	15% I	12% I	7%	7%	12% J	15% Jm	10%	12%	12%	15% Q	8%	11%	15% TUV	10% V	9%	5%	11% B2	11% B2	18% WXB2	15% B2	13% B2	6%
Harbour cleanup / Sewage Treatment Plant	12%	10%	14% B	13%	11%	11%	11%	12%	13%	12%	12%	11%	12%	12%	11%	13%	10%	12%	13%	10%	14% tv	9%	12% y	14% Ya2	8%	12%	9%	12%
Transportation (general)	10%	11%	9%	9%	6%	13% dE	11%	11%	9%	8%	8%	11%	11%	10%	11%	11%	9%	7%	11%	10%	9%	11%	13% A2B2	10% B2	11% B2	13% a2B2	7%	6%
Development (general)	8%	10% C	7%	10%	9%	8%	7%	6%	12% GH	9%	9%	9%	7%	8%	10%	8%	9%	14% P	7%	8%	12% S	16% ST	8%	9%	7%	9%	6%	10% a2
Education / school system	8%	4%	12% B	8%	11% F	6%	8%	9%	8%	5%	8% j	10% Jm	6%	8%	9%	8%	6%	11%	9%	8%	7%	7%	7%	9% B2	11% B2	10% B2	8%	5%
Development of downtown core / revitalization	8%	10% C	5%	11%	7%	8%	5%	5%	14% GH	9%	11% LM	6%	7%	8%	7%	5%	11% P	17% P	5%	9% S	13% St	19% ST	8% Yz	8% YZ	3%	4%	7% y	15% XYZA2 W
Job creation / good jobs / better wages	7%	6%	8%	18% EF	8% F	4%	6%	11% GI	6%	11% LM	9% LM	6%	3%	6%	13% N	6% r	4%	3%	8% V	7% V	6% V	2%	8%	6%	8%	7%	5%	7%
Lack of recreation / recreational facilities/ maintenance	6%	6%	6%	3%	7% D	6%	5%	8% G	6%	4%	6%	7% j	6%	6%	4%	6%	7%	7%	4%	7% S	9% S	9% S	7% b2	5% B2	8%	6%	9% XB2	3%

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In your opinion, what are the top three issues facing the HRM over the next 5 years that you feel should receive the greatest attention from your local leaders?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Police services / presence	6%	7%	5%	2%	4%	8% DE	8% I	7% I	3%	3%	4%	6% J	10% JKL	6%	6%	7%	5%	4%	6%	7% v	5%	3%	7% Y	8% Yz	3%	5%	6%	7% Y	
Environmental issues / going "green"	6%	5%	7%	9% f	6%	5%	5%	6%	8% G	9% LM	6%	5%	5%	6%	6%	7%	5%	5%	5%	7%	6%	6%	5%	6%	6%	5%	5%	11% XYZA2 W	
More effective council / decision making / accountability / transparency	5%	8% C	3%	5%	4%	7% E	5%	4%	7% GH	4%	6%	4%	7%	6%	4%	6%	6%	9%	4%	7% S	7% s	7%	5%	6%	4%	6%	4%	5%	
Senior housing / care/ services	5%	2%	7% B	*% D	2% D	8% DE	7% HI	4% i	2%	1%	2%	5% JK	8% JK	5%	3%	6% R	5% R	1%	7% TUV	3% uV	1%	1%	5% B2	4% B2	5% B2	8% xB2	6% B2	1%	
Lack of parking / Winter Parking / Affordable	4%	4%	4%	5%	5%	4%	5%	4%	4%	7% KL	3%	3%	7% KL	4%	8% N	3%	5% r	2%	5% U	5% u	2%	4%	7% XYz	3%	1%	3%	5% Y	8% XYZ	
Reduce council size	4%	7% C	1%	2%	2%	6% DE	5% HI	3%	3%	4%	3%	3%	7% KL	4%	3%	3%	6% P	4%	4%	4%	4%	6%	4%	6% Zb2	4%	2%	4%	3%	
Affordable housing/ Cost of Housing	4%	3%	5% B	8% F	4%	3%	3%	4%	5% G	5% M	5% M	5% M	1%	2%	12% N	2%	3%	1%	5% Tu	3%	3%	3%	5% YA2	6% YA2	1%	3%	1%	5% YA2	
City planning / vision	4%	5% C	3%	3%	5% f	3%	2%	4%	6% Gh	5% m	5% M	4%	2%	4%	3%	4%	4%	3%	3%	4%	6% S	5%	4%	3%	4%	3%	4%	5%	
Public safety	3%	2%	4% B	1%	4% D	3% D	4% h	2%	4% H	3%	2%	5% K	3%	3%	6% n	2%	3%	3%	3%	3%	3%	4%	5%	3%	4%	2%	2%	2%	5% ya2
Services / improve services (waste mgmt, recycling, etc)	3%	3%	4%	2%	4%	3%	3%	4%	3%	3%	3%	4%	3%	4% O	1%	5%	3%	6%	3%	3%	5% s	5%	1%	3% w	7% WXzB2	4% w	4% W	2%	
Control spending / stop wasting / better value for money	3%	5% C	2%	*% D	3% D	4% D	4% i	4% I	2%	1%	4% J	3%	4% J	4%	*% O	3%	5%	3%	2%	4% S	4% s	4%	3%	3% B2	3% B2	5% B2	4% b2	4% B2	1%
Financial management / budgeting	3%	3%	2%	2%	3%	3%	2%	3%	4% g	3%	2%	4% k	2%	3%	3%	3%	2%	6% q	3%	3%	2%	3%	4%	2%	3%	3%	3%	2%	
Heritage Trust Properties/ Historical Properties	2%	2%	3%	3%	2%	3%	2%	2%	4% gh	3% k	1%	2%	3%	2%	4%	2%	2%	3%	3%	2%	2%	3%	3%	2% A2	2% a2	1%	2%	1%	6% XYZA2 w
Protecting / maintaining green spaces / parks / trails	2%	2%	3%	4%	2%	2%	2%	2%	4% GH	4% LM	3%	2%	1%	3%	2%	3%	2%	4%	2%	3%	2%	5% s	2%	2%	4% A2	3%	1%	3%	

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In your opinion, what are the top three issues facing the HRM over the next 5 years that you feel should receive the greatest attention from your local leaders?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Cleaning up HRM	2%	2%	3%	2%	2%	3% E	3%	3%	2%	1%	1%	3% jk	3% jk	3%	1%	2%	3%	2%	3%	2%	1%	1%	3% wZA2	2%	1%	1%	5% WYZA2	
Growth / Population Growth	2%	3%	2%	3%	3% F	1%	2%	2%	3%	3%	3% L	1%	3% l	3%	2%	2%	3%	4%	2%	2%	3%	6% S	3%	2%	2%	5% xb2	2%	2%
Attracting new business / jobs/ people	2%	3% c	1%	3%	3% f	1%	1%	3% g	3% G	3% m	3% M	2%	1%	2%	1%	1%	3% P	6% P	1%	2%	3% s	6% S	3%	2%	2%	2%	3%	2%
Economy / Economic growth	2%	2%	2%	6% EF	2% f	1%	1%	1%	3% GH	3%	3% m	2%	1%	2%	3%	1%	1%	2%	1%	3% S	2%	2%	2%	1%	2%	1%	1%	4% wXZA2
Homelessness	2%	1%	3% b	4% f	2%	1%	2%	2%	1%	2%	3%	1%	2%	1%	5% N	1%	1%	2%	3% TU	1%	1%	2%	1%	2% ya2	1%	2%	1%	4% WYZA2
Youth Crime/ Prevention / Young Offenders Act	2%	1%	2% B	1%	2% d	1%	2% i	1%	1%	2%	2%	2%	1%	2%	2%	1%	2%	2%	2%	2%	2% v	1%	*% WyZA2	3%	1%	*%	1%	3% WYZA2
Addressing urban and rural needs	2%	2%	1%	2%	2%	2%	2%	1%	2%	2%	3% l	1%	1%	2% O	*%	2%	3% R	*%	2%	2%	2%	3%	1%	1%	4% za2B2 WX	2%	2%	1%
Youth Programs	2%	1%	2%	1%	2% d	1%	1%	1%	2%	1%	2%	2%	1%	2% O	*%	2%	1%	1%	2% V	2% V	1%	*%	1%	2%	2%	2%	2% b2	1%
Cost of living	1%	1%	1%	3%	2% f	1%	2%	1%	1%	4% KLM	1%	1%	1%	1%	3%	1%	2%	1%	2%	1%	1%	1%	*%	2% Wa2	2%	3% WA2	*%	2% w
Water/ Sewer services	1%	2%	1%	1%	1%	1%	1%	3% G	1%	1%	1%	1%	2%	1%	1%	2% R	1%	*%	1%	1%	2%	2%	2% B2	1% b2	4% XZB2	1%	2% B2	*%
Drugs	1%	1%	1%	2%	1%	1%	2% I	1%	*%	1%	2%	2%	1%	1%	3% N	1%	1%	1%	3% TUV	1%	1%	1%	2%	2%	1%	1%	1%	1%
Bylaws (specific mentions)	1%	1%	2%	1%	2%	1%	1%	1%	1%	2% m	1%	2%	1%	1%	1%	1%	1%	1%	1%	2% v	1%	*%	1%	2%	1%	1%	1%	1%
Lack of leadership	1%	2% C	*%	1%	1%	1%	1% h	*%	2% gH	1%	2%	1%	1%	1% O	*%	1%	2%	2%	1%	1%	2%	3%	1%	2% z	1%	*%	*%	2% z
Bikes lanes / trails	1%	2%	1%	1%	1%	1%	*%	1%	2% G	3% LM	2%	1%	1%	1%	2%	*%	2% P	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	2%
Poor snow removal	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2% PR	*%	1%	1%	1%	*%	*%	1%	1%	1%	-	2% W
Poverty / low income assistance	1%	1%	1%	2% f	1%	*%	1%	1%	1%	3% LM	2% LM	*%	*%	1%	2%	1%	*%	-	2% TuV	*%	*%	*%	1%	1%	-	*%	*%	3% WZA2

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In your opinion, what are the top three issues facing the HRM over the next 5 years that you feel should receive the greatest attention from your local leaders?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Power rates/ response time/ power lines	1%	1%	1%	1%	1%	1%	1%	2% i	1%	2%	1%	*%	1%	1%	-	2%	1%	-	1%	1%	1%	-	1%	1%	1%	1%	1%	-
Amalgamation/ Reverse Amalgamation	1%	1%	*%	*%	1%	1%	1%	*%	2% gH	*%	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	1%	*%	1%	*%	1%	2% X
Attracting tourists	1%	1%	1%	2% f	1% F	*%	1%	1%	1%	1%	1% M	1%	*%	1%	2%	*%	1%	1%	1%	1%	2%	-	-	1%	*%	2%	1%	1%
Urban sprawl	1%	1%	1%	1%	1%	1%	*%	1% g	2% Gh	1%	1% m	1%	*%	1%	1%	*%	1%	1%	*%	1%	2% s	1%	*%	*%	*%	1%	1%	2%
Alternative energy / sustainable / "green"	1%	1%	*%	1%	1% F	*%	*%	*%	1% GH	1%	1%	1%	-	1%	1%	1%	1%	2%	1%	*%	1%	1%	1%	*%	*%	1%	2%	1%
Aging Workforce/ Aging Population	1%	1% c	*%	*%	1%	1%	*%	*%	1% G	*%	1%	1%	*%	1%	*%	1% q	*%	1%	*%	1%	1%	2%	1%	1%	*%	*%	*%	1%
Other	11%	11%	12%	13%	12%	11%	13% H	8%	12% H	11%	9%	12%	13%	11%	16% N	11% R	11% R	6%	14% U	11%	9%	10%	13% y	11%	9%	11% xYB2	16%	10%
Nothing	*%	*%	*%	-	*%	1%	1%	-	*%	*%	*%	-	1%	*%	1%	*%	*%	-	1%	-	*%	-	1%	-	1%	-	-	1%
Don't know / no response	5%	4%	6% b	2%	1%	8% DE	6% I	4% i	2%	1%	1%	5% JK	9% JKL	5%	4%	5% Q	3%	5%	8% TU	2% u	1%	-	4%	4%	6% Z	2%	5% z	7% Z

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 All things considered, how satisfied are you with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Very satisfied	5%	4%	5%	2%	5%	5%	5%	5%	5%	3%	4%	4%	6%	5%	5%	5%	4%	2%	6%	4%	2%	4%	5%	7%	2%	6%	3%	2%
					D	D						j	j			R	R		U				Yb2	Ya2B2		YB2		
Somewhat satisfied	39%	35%	43%	37%	38%	40%	41%	41%	33%	34%	38%	40%	42%	39%	39%	42%	38%	28%	42%	39%	35%	28%	38%	40%	38%	43%	38%	36%
			B				I	I				j	J			R	R		UV	V								
Neither satisfied nor dissatisfied	20%	19%	20%	27%	20%	18%	21%	19%	18%	22%	20%	20%	16%	19%	21%	20%	12%	20%	19%	19%	18%	21%	19%	24%	19%	21%	14%	
				eF						m						R	R						B2	b2	B2		B2	
Somewhat dissatisfied	24%	28%	19%	22%	23%	25%	20%	23%	30%	26%	24%	23%	23%	24%	23%	21%	25%	39%	21%	25%	29%	29%	23%	22%	23%	21%	25%	29%
		C						GH									PQ		s	s	S						XZ	
Very dissatisfied	9%	12%	6%	6%	11%	9%	8%	8%	11%	9%	11%	8%	9%	10%	6%	8%	12%	17%	5%	10%	12%	19%	10%	8%	9%	8%	9%	11%
		C			D			Gh						O			p	P		S	S	STu						
Don't know	4%	2%	7%	7%	4%	4%	5%	3%	4%	6%	4%	4%	4%	3%	6%	3%	2%	1%	6%	2%	3%	1%	4%	4%	3%	3%	3%	7%
			B	e										n	q				TUV								yzA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Why would you say you are very satisfied / somewhat satisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	1050	484	565	105	397	549	538	223	289	122	268	368	290	866	184	419	334	43	461	400	131	44	199	307	134	162	148	145
UNWEIGHTED TOTAL	1021	471	549	124	403	494	386	214	421	149	325	324	221	858	163	370	359	57	350	423	169	70	185	289	124	145	146	171
They are getting things done / moving forward / improvements	11%	11%	11%	7%	15% DF	9%	10%	12%	10%	12%	9%	14% m	8%	11%	8%	14%	8%	14%	10%	14%	6%	14%	10%	11%	6%	18% wYa2B2	9%	6%
Decision making / progress is slow	9%	10%	9%	5%	9%	10%	10%	8%	10%	6%	10%	8%	11%	9%	8%	10%	9%	26% PQ	7%	11%	12%	6%	9%	11%	10%	8%	5%	12%
Like some things they do, but concerned about others	8%	9%	7%	19% EF	7%	7%	8%	6%	11% H	13% M	11% M	7%	5%	8%	10%	7%	10%	6%	7%	9%	10%	11%	5%	9% a2	8%	12% A2	4%	7%
They seem to do a good job / like what I see / no complaints	7%	7%	7%	9%	6%	8%	6%	11% g	7%	8%	7%	6%	9%	8%	5%	9%	5%	12%	8%	7%	4%	6%	8%	6%	6%	11%	5%	9%
Always room for improvement / could do better	7%	6%	7%	12% f	8%	5%	5%	12% Gi	7%	8%	9%	7%	5%	7%	9%	6%	6%	2%	7%	7%	9%	5%	8%	7%	8%	7%	5%	6%
Spend too much time on trivial items	6%	7%	6%	3%	5%	8%	5%	6%	9% g	6%	8%	4%	8%	6%	7%	5%	8%	3%	5%	6%	9%	11%	8%	5%	5%	6%	7%	9%
They are doing the best they can	4%	5%	4%	1%	2%	7% DE	6% I	4% i	2%	1%	4%	3%	8% JL	4%	6%	5%	3%	6%	7% TUv	2%	1%	2%	7%	5%	5%	3%	4%	4%
Sewage problem/harbour cleanup	3%	4%	2%	4%	4%	2%	4%	2%	3%	4%	3%	4%	2%	4% O	1%	3%	5%	4%	2%	3%	5%	9%	5% z	2%	3%	1%	7% xZ	4%
More attention needed for development/planning	3%	4%	3%	4%	4%	3%	2%	3%	5%	5%	5%	3%	2%	4%	2%	2%	5% p	7%	3%	3%	3%	10%	3%	4%	1%	1%	5%	6% yz
Disappointed with transportation issues	3%	3%	2%	4%	3%	2%	4% h	1%	2%	5% m	1%	4% kM	1%	2%	4%	2%	4%	1%	2%	4%	3%	-	4%	3%	-	1%	2%	6% z
More attention to rural areas	3%	2%	3%	-	4%	2%	3%	2%	3%	4%	1%	5% KM	1%	3%	-	5% Q	*%	4%	2%	3%	5%	-	-	1%	16% XA2	-	1%	-
No direction / focus / plan	2%	1%	3% b	3%	2%	2%	1%	4% G	3% g	1%	5% jL	*%	2%	2%	2%	2%	3%	2%	2%	3%	2%	2%	2%	2%	2%	2%	3%	2%
Too many councilors / number needs to be reduced/changed	2%	3%	1%	1%	1%	3% e	2%	2%	1%	1%	1%	3%	3%	2%	3%	2%	3%	3%	2%	2%	3%	3%	4% a2	4% ya2b2	1%	1%	*%	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q8B.1 Page 24
(Continued)

Why would you say you are very satisfied / somewhat satisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Too much infighting	2%	3% c	1%	-	2%	2%	2%	-	2%	*%	1%	1%	4% Jk	1%	4%	2%	1%	2%	2%	2%	1%	-	6% XA2B2	1%	-	2%	*%	1%	
Some areas neglected / not thinking about HRM as a whole	2%	2%	1%	*%	1%	2%	3% d	1%	*%	1%	1%	3%	1%	1%	4%	3% Q	*%	-	2%	1%	2%	-	1%	4% wA2B2	-	2%	*%	*%	
Lack of transparency / too much secrecy	2%	2%	1%	1%	2%	1%	2%	1%	2%	2%	1%	3% km	1%	2%	1%	2%	2%	-	1%	2%	3%	5%	1%	2%	2%	3%	1%	1%	
Higher taxes/taxes	2%	3% C	*%	-	3%	1%	1%	2%	2%	1%	2%	2%	1%	2%	1%	1%	4% P	-	1%	2%	2%	1%	*%	2%	1%	2%	3%	-	
Like Mayor Kelly	2%	2%	1%	1%	2%	2%	2% i	2%	*%	1%	3%	2%	1%	2%	2%	1%	1%	-	3% T	*%	2%	-	1%	3%	2%	-	3%	1%	
Good place to live / quality of life	2%	1%	2%	3%	2%	1%	2%	1%	1%	3%	1%	1%	2%	2%	2%	2%	1%	-	2%	1%	1%	-	3%	*%	3%	1%	5% XB2	*%	
Other issues need to be addressed (specific mentions)	1%	1%	2%	7% EF	1%	1%	2%	1%	1%	2%	1%	3%	-	1%	4%	1%	1%	-	2%	2%	1%	-	-	2%	2%	2%	1%	1%	
They pay attention to the constituents and their issues	1%	1%	1%	2%	2%	1%	1%	3%	1%	4% l	2% L	*%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	2%	1%	2%	2%	2%	2%	1%
By-laws (general)	1%	1%	1%	-	1%	2%	2%	-	1%	1%	*%	2%	1%	1%	1%	2%	1%	2%	1%	1%	2%	8% st	*%	1%	-	4% w	1%	1%	
They are addressing critical issues/services	1%	1%	1%	2%	1%	1%	*%	2% g	3% G	2%	2%	1%	1%	1%	2%	1%	1%	*%	*%	2% S	2%	-	3%	1%	1%	1%	1%	1%	
No meaningful improvements being made	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	-	1%	1%	2%	1%	1%	2%	-	1%	1%	2%	*%	3%	-	
Improvements needed in health care	1%	*%	2% b	1%	2%	1%	2% i	1%	*%	-	1%	2%	-	1%	3%	1%	*%	-	2%	1%	-	-	-	2%	2%	1%	*%	-	
Higher taxes with no improved services	1%	1%	1%	-	1%	1%	1%	1%	1%	-	*%	1%	2%	1%	-	2%	1%	-	1%	1%	2%	1%	1%	-	3%	-	2%	1%	
Wasting taxpayers' money/ spending issues	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	5%	1%	1%	1%	-	*%	1%	-	1%	1%	2%	
Community/constituents' needs not being met	1%	1%	*%	2%	1%	1%	1%	1%	*%	2%	1% l	*%	1%	1%	-	1%	1%	-	1%	1%	1%	-	1%	2%	-	1%	2%	1%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q8B.1 Page 25
(Continued)

Why would you say you are very satisfied / somewhat satisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Deteriorating infrastructure/lack of infrastructure	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	1%	*%	2%	1%	-	1%	*%	2%	1%	*%	1%	-	1%	*%	1%	3%	-	1%
Crime / Safety / Policing issues	1%	1%	1%	-	2%	*%	*%	1%	1%	2%	1%	1%	1%	1%	1%	1%	*%	1%	1%	*%	1%	1%	1%	1%	1%	1%	2%	-
Improvements needed to public transportation	1%	*%	1%	1%	1%	*%	*%	1%	2% G	1%	2%	1%	-	1%	1%	1%	1%	-	1%	1%	1%	1%	1%	*%	1%	*%	2%	1%
Environmental issues/ recycling	1%	*%	1% b	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	*%	*%	1%	4% u	1%	1%	*%	6% u	*%	1%	-	*%	2%	2%
More services needed for "low income" families	1%	*%	1% B	7% F	-	*%	1%	-	1%	1%	1%	-	*%	4% n	*%	*%	-	2%	*%	-	-	-	-	2%	-	*%	-	1%
Issues with education / schools	1%	*%	1%	-	2%	-	1%	*%	*%	-	1%	1%	-	*%	3%	-	*%	-	1%	*%	1%	1%	-	2%	*%	-	1%	-
HRM is too large / Amalgamation not working	1%	1%	*%	-	1%	1%	*%	1%	1%	1%	1%	*%	1%	1%	-	1%	1%	1%	*%	1%	1%	2%	*%	1%	-	1%	1%	-
Good leadership / teamwork / effective	1%	1%	*%	1%	*%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	*%	1%	*%	1%	*%	*%	2%	1%	1%	-	1%	1%	*%
I don't follow the issues facing the municipal government	1%	-	1%	2%	1%	*%	*%	-	1%	1%	2%	-	-	*%	2%	*%	*%	-	*%	*%	2%	-	*%	*%	*%	-	1%	2%
They are improving services/controlling budget	1%	1%	*%	-	*%	1%	1%	*%	1%	*%	*%	*%	1%	1%	*%	1%	*%	-	1%	1%	-	-	-	1%	2%	-	*%	*%
Poor leadership	*%	1%	*%	2%	*%	*%	*%	-	1%	1%	*%	-	1%	1%	-	1%	1%	-	-	1%	1%	4%	1%	-	1%	*%	-	1%
Protection of "heritage" properties	*%	*%	1%	1%	*%	*%	-	1%	1%	1%	*%	1%	*%	*%	*%	1%	1%	-	*%	*%	2%	-	*%	*%	-	-	1%	1%
No significant progress nor damaging decisions	*%	-	1%	-	1%	*%	*%	-	1%	-	1%	*%	-	*%	1%	*%	-	-	-	1%	-	-	-	1%	-	-	-	1%
Tend of favor special interest groups	*%	*%	*%	-	-	1%	*%	-	*%	-	-	*%	1%	*%	-	-	*%	-	-	-	1%	-	-	-	-	-	-	2%
No accountability	*%	*%	*%	1%	*%	*%	*%	*%	1%	1%	*%	*%	-	*%	-	*%	*%	-	-	1%	-	-	-	*%	-	*%	1%	-
Ineffective Council	*%	1%	-	-	-	*%	*%	-	-	-	-	-	1%	*%	-	*%	-	-	*%	-	*%	-	-	-	-	-	*%	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q8B_1 Page 26
(Continued)

Why would you say you are very satisfied / somewhat satisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Other	6%	5%	6%	3%	7% d	5%	7%	4%	4%	2%	5%	8% J	5%	6%	4%	6% r	6% r	2%	5% V	7% V	4%	1%	4%	6%	8%	7%	5%	3%
Nothing	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	*%	1%	3% k	1%	3%	1%	1%	-	2%	1%	-	-	1%	1%	1%	-	*%	4% xa2
Don't know / no response	6%	4%	7% b	*%	3% D	8% DE	7% h	3%	5%	2%	3%	4%	11% JKL	6%	6%	5%	5%	-	9% Tv	3%	4%	3%	7%	6%	5%	3%	8%	8%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q8B_2 Page 27
 Why would you say you are very dissatisfied / somewhat dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	797	500	296	74	308	415	330	153	311	116	219	266	191	677	120	263	293	80	250	326	143	66	155	196	110	95	119	154
UNWEIGHTED TOTAL	881	543	337	87	353	441	264	145	470	147	260	295	176	769	112	243	359	122	218	355	193	105	167	189	107	86	133	229
Decision making / progress is slow	17%	18%	16%	16%	16%	18%	17%	15%	18%	14%	21% j	17%	15%	18%	14%	17%	19%	19%	12%	16%	26% ST	21%	17% y	19% Y	8%	17%	18% y	20% Y
Spend too much time on trivial items	14%	17% C	11%	16%	14%	14%	15%	12%	15%	12%	14%	16%	13%	14%	19%	11%	18% pr	11%	17% V	16% V	12%	6%	18%	18%	10%	11%	11%	14%
No direction / focus / plan	12%	13%	12%	10%	14%	11%	6%	12% g	19% Gh	12%	18% L	8%	12%	13%	11%	8%	15% P	20% P	8%	10%	18% St	22% ST	15%	9%	9%	11%	11%	17% xy
Poor leadership	8%	9% C	5%	4%	8%	8%	5%	6%	12% GH	8%	8%	8%	8%	7%	10%	3%	10% P	11% P	3%	8% S	7%	24% STU	10% xyA2	4%	3%	14% XYA2	3%	12% XYA2
Too many councilors / number needs to be reduced/changed	6%	7%	4%	5%	4%	7%	4%	10% g	6%	3%	7%	5%	7%	7% O	2%	6%	4%	14% pQ	3%	9% SUV	4%	3%	6%	6%	3%	9%	10% y	5%
More attention needed for development/planning	4%	4%	4%	6%	5%	4%	3%	6%	5%	10% KLM	3%	5% m	2%	5% O	*%	4%	6%	5%	3%	5%	4%	6%	5%	3%	2%	3%	8% y	5%
Higher taxes with no improved services	4%	3%	5%	3%	7% F	2%	4%	6%	3%	4%	4%	4%	4%	5%	-	6%	4%	6%	4%	4%	3%	6%	1%	2%	17% ZA2B2 WX	2%	5%	1%
Disappointed with transportation issues	4%	4%	5%	7% f	7% F	1%	3%	5%	4%	12% KLM	3%	2%	3%	3%	9%	2%	3%	4%	4%	4%	5%	3%	6% Y	2%	*%	7% Y	3%	5% Y
Sewage problem/harbour cleanup	4%	4%	4%	8%	4%	3%	3%	4%	5%	9% KL	2%	2%	5%	4%	3%	3%	6% p	3%	3%	4%	5%	5%	4%	3%	3%	6%	4%	5%
Wasting taxpayers' money/ spending issues	4%	3%	4%	2%	3%	5%	6% I	5% I	1%	*%	3% J	4% J	7% Jk	4% o	1%	4%	4%	-	4% V	4% V	3%	1%	3%	6%	4%	5%	4%	2%
Lack of transparency / too much secrecy	4%	5%	3%	9%	3%	3%	6% i	2%	2%	6%	3%	3%	4%	3%	6%	4%	4%	-	2%	5% V	5% V	*%	3%	7% A2	4%	3%	1%	3%
Other issues need to be addressed (specific mentions)	4%	2%	7% B	4%	3%	4%	5%	2%	3%	5%	2%	5%	3%	3%	5%	5%	3%	3%	7% U	3% u	1%	-	4% y	3%	1%	8% Y	3%	5% Y
Community/constituents' needs not being met	3%	3%	4%	6%	3%	3%	3%	2%	4%	4%	2%	4%	3%	3%	3%	4%	2%	3%	4%	3%	4%	1%	2%	3%	4%	1%	4%	4%
Ineffective Council	3%	4% C	1%	1%	2%	4% de	4%	3%	3%	6%	2%	3%	3%	3%	2%	3%	3%	2%	2%	4%	3%	4%	3%	4%	7% zA2	1%	1%	3%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q8B_2 Page 28
(Continued)

Why would you say you are very dissatisfied / somewhat dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Crime / Safety / Policing issues	3%	2%	4%	5%	3%	2%	4%	3%	3%	3%	3%	4%	2%	2%	7%	2%	2%	1%	6% TU	2%	1%	4%	5% y	5% Y	*%	1%	3%	3% y
Too much infighting	3%	2%	3%	3%	3%	2%	2%	3%	3%	2%	2%	4%	2%	3%	1%	3%	3%	2%	2%	4% v	2%	1%	3%	5% Y	*%	3%	2%	2%
No meaningful improvements being made	3%	2%	4%	1%	2%	3%	3%	4%	2%	4%	2%	3%	2%	2%	3%	2%	3%	2%	3%	3%	2%	4%	2%	2%	3%	2%	6%	3%
Tend of favor special interest groups	2%	1%	4% b	-	2%	4%	2%	2%	3%	1%	3%	2%	4%	2%	6%	2%	2%	3%	3%	2%	4%	2%	3%	1%	2%	-	5%	5% X
More attention to rural areas	2%	3%	2%	2%	2%	3%	4%	2%	1%	-	1%	4%	4%	3%	-	4%	2%	-	2%	3%	4%	-	2%	-	13% Wa2	-	5%	-
HRM is too large / Amalgamation not working	2%	2%	3%	1%	1%	3%	2%	1%	3% H	1%	3%	3%	2%	3%	1%	2%	2%	5%	2%	3%	3%	1%	1%	2%	4%	4%	2%	2%
Higher taxes/taxes	2%	2%	3%	-	3%	1%	3%	1%	1%	2%	*%	3% k	3%	2%	2%	3%	1%	1%	4%	2%	1%	-	-	1% XA2B2	8% B2	3%	1%	1%
Deteriorating infrastructure/lack of infrastructure	1%	1%	2%	1%	2% f	1%	-	3%	2%	3%	1%	1%	-	1%	4%	*%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	2%
Some areas neglected / not thinking about HRM as a whole	1%	1%	1%	-	1%	1%	1%	2%	1%	-	1%	2%	1%	1%	*%	2%	1%	-	1%	1%	1%	1%	2%	2%	1%	1%	-	1%
No accountability	1%	1%	1%	-	2%	1%	1%	2%	*%	*%	-	2%	2%	1%	-	2%	1%	-	2%	*%	1%	-	1%	1%	2%	-	4%	1%
Improvements needed to public transportation	1%	1%	1%	1%	1%	1%	*%	1%	2% G	2%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	*%	*%	*%	1%	2%
Improvements needed in health care	1%	*%	2%	-	1%	1%	2%	1%	*%	-	1%	2% m	*%	1%	-	2%	1%	-	2%	1%	*%	-	-	3%	*%	1%	1%	-
Environmental issues/ recycling	1%	1%	1%	1%	1%	1%	-	1%	2%	1%	1%	1%	1%	1%	-	1%	1%	4%	1%	1%	1%	2%	1%	*%	*%	1%	-	1%
More services needed for "low income" families	1%	*%	1%	4% f	1%	*%	1%	1%	1%	2%	1%	*%	-	*%	2%	*%	1%	-	1%	1%	-	-	*%	1%	-	2%	*%	*%
By-laws (general)	1%	1%	*%	-	1%	*%	1%	1%	*%	-	1%	1%	1%	1%	-	*%	1%	-	-	1%	1%	-	1%	1%	-	-	*%	1%
Like some things they do, but concerned about others	1%	1%	1%	-	1%	*%	1%	-	*%	-	*%	2%	-	*%	3%	-	*%	-	1%	1%	1%	-	-	1%	1%	2%	-	-

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q8B_2 Page 29
(Continued)

Why would you say you are very dissatisfied / somewhat dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Protection of "heritage" properties	1%	*%	1%	-	1%	*%	*%	-	1%	*%	1%	*%	*%	1%	*%	*%	1%	1%	*%	1%	*%	2%	*%	-	*%	1%	-	1%	
Issues with education / schools	*%	*%	*%	-	1%	*%	*%	1%	*%	1%	1%	*%	-	*%	-	*%	1%	-	-	1%	-	-	-	-	-	*%	1%	1%	*%
Like Mayor Kelly	*%	*%	*%	-	1%	-	*%	1%	-	-	*%	*%	-	*%	1%	*%	-	-	*%	-	-	2%	1%	1%	-	-	1%	-	
Always room for improvement / could do better	*%	-	*%	-	*%	-	-	-	*%	1%	-	-	-	*%	-	*%	-	-	-	*%	-	-	-	-	-	-	-	1%	-
They are improving services/controlling budget	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They pay attention to the constituents and their issues	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They are getting things done / moving forward / improvements	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They seem to do a good job / like what I see / no complaints	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They are doing the best they can	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Good place to live / quality of life	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They are addressing critical issues/services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
I don't follow the issues facing the municipal government	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Good leadership / teamwork / effective	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
No significant progress nor damaging decisions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q8B_2 Page 30
(Continued)

Why would you say you are very dissatisfied / somewhat dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Other	7%	6%	8%	7%	8%	5%	4%	10% g	8% g	5%	5%	9%	7%	7%	6%	9%	5%	5%	12% TU	3%	4%	12% TU	8%	8%	5%	6%	3%	6%
Nothing	*%	-	*%	-	-	*%	*%	-	-	-	-	*%	-	-	*%	-	-	-	*%	-	-	-	-	-	-	-	-	*%
Don't know / no response	1%	*%	3% B	1%	1%	1%	1%	1%	2%	1%	3%	1%	*%	1%	1%	1%	2%	1%	2%	2%	*%	-	1%	*%	1%	6% x	1%	-

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q8B_3 Page 31
 Why would you say you are neither satisfied nor dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	476	232	240	71	184	218	247	94	134	74	126	170	99	387	88	179	156	17	198	179	66	24	97	128	81	61	75	54
UNWEIGHTED TOTAL	431	212	217	81	177	171	159	83	188	85	131	144	68	359	71	145	162	18	144	170	80	30	79	107	67	56	72	63
Decision making / progress is slow	13%	15%	12%	11%	17%	10%	12%	9%	19% H	12%	13%	16%	11%	14%	12%	12%	17%	15%	11%	12%	28% STV	5%	17% y	16% y	5%	20% Y	14%	11%
No direction / focus / plan	12%	12%	12%	17% f	18% F	6%	13%	12%	9%	15%	17% M	9%	6%	12%	13%	8%	14%	14%	8%	12%	12%	50% STU	13%	13%	15%	12%	10%	6%
Like some things they do, but concerned about others	8%	12% c	5%	11%	8%	8%	6%	10%	12%	15% M	6%	10% m	3%	7%	14%	5%	9%	10%	11% u	7%	3%	11%	11%	4%	8%	8%	8%	14%
I don't follow the issues facing the municipal government	8%	5%	11% b	24% EF	5%	6%	7%	11%	9%	14% m	9%	8%	4%	7%	14%	9%	5%	10%	6%	10%	10%	6%	5%	8%	12%	7%	6%	13%
Spend too much time on trivial items	7%	8%	7%	5%	8%	7%	6%	7%	9%	8%	6%	10% m	3%	7%	9%	5%	10%	4%	7%	7%	9%	5%	7%	9%	5%	4%	4%	11%
No meaningful improvements being made	7%	9%	5%	12%	6%	6%	6%	8%	7%	9%	5%	10%	4%	8%	3%	7%	8%	7%	4%	11% s	6%	3%	7%	7%	5%	7%	8%	9%
Too many councilors / number needs to be reduced/changed	6%	9% C	3%	1%	2%	10% DE	7%	2%	5%	*% i	3%	6% J	11% J	7% O	1%	6%	10%	-	2%	12% SU	3%	-	4% wA2B2	13%	-	5%	3%	2%
No significant progress nor damaging decisions	3%	2%	4%	3%	3%	3%	3%	-	6%	3%	3%	2%	5%	3%	3%	3%	3%	-	5% t	1%	6% t	1%	4%	3%	2%	3%	2%	5%
Community/constituents' needs not being met	3%	2%	4%	3%	3%	3%	2%	8% i	2%	1%	2%	3%	5%	3%	3%	6%	-	-	5%	2%	1%	-	3%	5%	1%	2%	4%	1%
Sewage problem/harbour cleanup	3%	3%	2%	1%	3%	2%	3%	-	3%	3%	4%	3%	-	3%	1%	4%	3%	-	1%	4%	6% s	1%	2%	2%	*% xYZA2	1%	1%	14% w
Higher taxes with no improved services	2%	4%	1%	3%	4%	1%	*% G	6% G	3% g	5%	4%	1%	1%	3%	2%	3%	2%	6%	1%	2%	7% s	8%	-	2%	6%	2%	2%	4%
They seem to do a good job / like what I see / no complaints	2%	1%	3%	3%	2%	2%	3%	3%	2%	2%	5% 1	1%	2%	3%	2%	3%	2%	-	3%	3%	-	-	3%	2%	1%	1%	8%	2%
Disappointed with transportation issues	2%	2%	2%	1%	3%	1%	2%	4%	1%	8% KL	1%	*% KL	3%	2%	3%	2%	2%	-	4%	1%	-	-	1%	-	5%	3%	4%	2%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q8B_3 Page 32
(Continued)

Why would you say you are neither satisfied nor dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
More attention to rural areas	2%	2%	1%	-	1%	4%	3%	-	1%	-	2%	*%	5%	2%	-	2%	4%	-	2%	3%	-	-	-	*%	4%	1%	7% x	-
They are doing the best they can	2%	-	4%	-	-	4%	4%	-	-	-	-	4%	3%	2%	-	1%	4%	-	4%	-	-	-	3%	-	3%	6%	-	-
Some areas neglected / not thinking about HRM as a whole	2%	3% c	*%	-	1%	3%	2%	1%	2%	-	2%	3%	1%	2%	-	3%	1%	6%	*%	3%	*%	4%	-	-	-	3%	1%	11% a2
Ineffective Council	2%	1%	2%	-	2%	1%	2%	2%	1%	-	2%	1%	3%	2%	1%	2%	1%	-	3%	1%	-	-	3%	-	2%	5%	-	-
Other issues need to be addressed (specific mentions)	1%	2%	1%	-	1%	2%	1%	4%	1%	3%	*%	2%	1%	2%	-	2%	2%	-	3%	-	2%	-	-	-	7%	-	-	2%
Wasting taxpayers' money/ spending issues	1%	1%	2%	-	1%	2%	1%	2%	-	-	1%	2%	1%	1%	-	3%	-	-	2%	-	1%	-	3%	-	2%	-	6%	-
Higher taxes/taxes	1%	2%	*%	1%	2%	*%	1%	1%	1%	2%	1%	2%	-	1%	-	3%	-	-	2%	*%	-	-	-	-	6%	1%	-	-
Always room for improvement / could do better	1%	1%	1%	4%	1%	*%	1%	-	2%	-	3%	*%	-	1%	3%	*%	*%	-	1%	1%	-	-	2%	1%	-	1%	-	-
Too much infighting	1%	1%	*%	-	*%	2%	*%	3%	*%	2%	1%	1%	-	*%	2%	1%	*%	-	-	2%	1%	-	3%	*%	-	-	-	-
Tend of favor special interest groups	1%	2%	-	-	-	2%	1%	-	1%	-	*%	*%	3%	1%	-	-	2%	-	1%	*%	1%	-	-	1%	-	-	4%	-
Improvements needed to public transportation	1%	1%	1%	1%	1%	*%	*%	1%	1%	2%	1%	*%	-	1%	-	1%	1%	4%	1%	-	1%	4%	1%	-	2%	-	1%	2%
Lack of transparency / too much secrecy	1%	1%	1%	2%	1%	-	*%	-	2%	2%	1%	*%	-	1%	1%	1%	1%	-	*%	*%	4%	-	1%	-	-	1%	1%	3%
More attention needed for development/planning	1%	1%	-	3%	1%	-	*%	-	2% g	1%	1%	1%	-	1%	-	1%	1%	-	-	2%	-	1%	1%	1%	-	-	1%	*%
HRM is too large / Amalgamation not working	1%	1%	*%	1%	*%	1%	-	-	2%	-	1%	-	1%	1%	1%	*%	1%	5%	*%	*%	2%	-	-	-	1%	3%	-	1%
Poor leadership	*%	1%	*%	-	1%	1%	*%	-	1%	-	2%	*%	-	1%	-	1%	1%	1%	*%	1%	2%	-	-	-	1%	2%	-	1%
Crime / Safety / Policing issues	*%	1%	-	-	1%	-	-	1%	-	2%	-	-	-	*%	-	1%	-	-	1%	-	-	-	-	-	-	2%	-	-

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q8B_3 Page 33
(Continued)

Why would you say you are neither satisfied nor dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
They are getting things done / moving forward / improvements	*%	1%	-	1%	-	*%	*%	-	*%	1%	-	*%	-	*%	-	*%	*%	-	-	*%	1%	-	-	-	-	-	1%	1%	-
More services needed for "low income" families	*%	-	*%	-	1%	-	-	1%	-	-	-	1%	-	-	1%	-	-	-	-	1%	-	-	-	-	1%	-	-	-	-
Improvements needed in health care	*%	-	*%	-	-	*%	-	-	1%	-	-	-	1%	-	1%	-	-	-	-	1%	-	-	-	-	-	-	-	-	2%
By-laws (general)	*%	*%	-	-	1%	-	*%	-	1%	-	1%	-	-	*%	-	1%	-	-	*%	*%	-	-	1%	-	-	*%	1%	-	
Like Mayor Kelly	*%	*%	*%	-	*%	-	*%	-	*%	1%	-	-	-	*%	*%	*%	-	-	-	*%	-	1%	-	-	*%	-	*%	-	
Deteriorating infrastructure/lack of infrastructure	*%	*%	-	-	-	*%	*%	-	-	-	*%	-	-	*%	-	-	*%	-	-	*%	-	-	-	-	*%	-	-	-	
No accountability	*%	-	*%	-	-	*%	*%	-	-	-	*%	-	-	*%	-	-	*%	-	-	*%	-	-	-	*%	-	-	-	-	
Good place to live / quality of life	*%	-	*%	*%	-	-	*%	-	-	-	*%	-	-	-	*%	-	-	-	-	*%	-	-	-	-	-	-	-	-	*%
Issues with education / schools	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Environmental issues/ recycling	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Protection of "heritage" properties	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They are improving services/controlling budget	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They pay attention to the constituents and their issues	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
They are addressing critical issues/services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Good leadership / teamwork / effective	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other	4%	1%	5%	-	4%	4%	4%	3%	4%	2%	4%	3%	5%	4%	2%	4%	2%	7%	3%	4%	*%	7%	1%	5%	7%	3%	2%	3%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q8B_3 Page 34
(Continued)

Why would you say you are neither satisfied nor dissatisfied with the overall direction of the municipal government in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Nothing	3%	2%	4%	1%	1%	5%	4%	3%	1%	3%	1%	1%	9% kl	3%	2%	6% Q	1%	-	3%	3%	1%	-	4%	5%	2%	2%	1%	-
Don't know / no response	8%	6%	10%	3%	6%	11% D	10% i	8%	4%	2%	6%	10% J	11%	8%	9%	8%	6%	12%	9%	8%	7%	-	7%	8%	10%	4%	8%	12%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q9A Page 35
Council as a whole has worked to successfully deal with issues important to HRM

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	10%	12% C	8%	6%	12% D	10% d	9%	7%	14% GH	9%	11%	10%	9%	11% O	5%	9%	13% P	17% P	7%	11% S	10% s	21% STU	9%	11% y	7%	11% y	9%	12% y
2	20%	25% C	15%	23%	20%	20%	16%	20% g	26% GH	21%	24% Lm	18%	19%	20%	22%	18%	21%	30% PQ	17%	18%	30% ST	30% ST	25% XZ	15%	22% XZ	14%	20% z	24% XZ
3	37%	36%	38%	31%	37%	38% d	38%	37%	35%	34%	37%	37%	39%	38%	34%	38% R	37% R	27%	40% V	36% V	37% V	24%	34%	38%	36%	40%	41% b2	34%
4	22%	21%	24%	21%	23%	22%	25% I	25% I	16%	19%	21%	25% Jk	21%	22%	22%	24% R	21%	16%	24% U	23% U	16%	22%	22% b2	24% B2	26% B2	27% B2	21% B2	16%
5 - STRONGLY AGREE	3%	3%	4%	1%	2%	5% DE	5% I	3% I	1%	2%	2%	3% k	6% JKL	4%	2%	4%	3%	6%	5% UV	3% uV	1%	1%	4%	4% z	2%	2%	4%	3%
UNDECIDED / NO OPINION	7%	3%	12% B	18% EF	7%	6%	8%	7%	7%	14% KLM	6%	6%	6%	6%	15% N	7% QR	4%	3%	8% uV	8% V	5%	3%	5%	8%	6%	6%	6%	12% xYZA2 W
MEANS	2.9	2.8	3.0 B	2.9	2.8	2.9 e	3.0 I	3.0 I	2.6	2.8	2.8	2.9 jK	3.0 JK	2.9	2.9	3.0 QR	2.8 r	2.6	3.0 TUV	2.9 UV	2.7	2.5	2.9 b2	3.0 B2	2.9 B2	2.9 B2	2.9 b2	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q9B Page 36
I feel that Council has demonstrated effective leadership for the Municipality

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	13%	17% C	8%	10%	13%	13%	10%	11%	18% GH	12%	15%	11%	13%	14% O	8%	12%	15%	24% PQ	8%	13% S	16% S	26% STU	13%	12%	11%	12%	11%	17% xyA2
2	21%	26% C	17%	23%	20%	22%	18%	21%	27% GH	24%	23%	19%	21%	21%	21%	19%	24% P	31% P	18%	22% s	27% St	31% ST	26% XYZ	19%	18%	18%	21%	26% XYZ
3	35%	33%	36%	33%	36%	34%	36%	35%	32%	32%	36%	35%	36%	35%	35%	37% R	33% r	26%	38% V	34% V	36% V	23%	32%	38% B2	39% B2	33%	38% B2	28%
4	20%	18%	22% b	19%	21%	20%	22% I	24% I	15%	17%	20%	25% JkM	16%	20%	21%	22% R	19% R	11%	23% UV	20% uv	16%	14%	18%	19%	23% B2	29% WXA2B2	20%	16%
5 - STRONGLY AGREE	4%	3%	5% b	3%	3%	6% dE	6% hI	4%	2%	2%	2%	5% jkl	8% JKL	4%	5%	3%	5%	6%	6% Uv	4% U	2%	3%	6% YZ	6% YZ	2%	2%	4%	5% yz
UNDECIDED / NO OPINION	7%	3%	11% B	12% EF	6%	6%	8%	5%	6%	13% KLM	5%	5%	7%	6%	10% n	7% qR	5% r	2%	8% UV	7% Uv	4%	4%	4%	7%	7%	6%	5%	9% W
MEANS	2.8	2.6	3.0 B	2.8	2.8	2.8	3.0 I	2.9 I	2.5	2.7	2.7	2.9 JK	2.8	2.8	2.9	2.9 qR	2.7 R	2.4	3.0 TUV	2.8 UV	2.6 V	2.4	2.8	2.9 B2	2.9 B2	2.9 B2	2.8 B2	2.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q9C Page 37
I feel my voice is valued / reflected in local government decision making

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	18%	21% C	15%	15%	21% DF	17%	18%	16%	19%	14%	18% j	19% j	19% j	19%	13%	20%	20%	15%	17%	18%	19%	21%	17%	18%	23% wB2	20%	19%	14%
2	27%	30% C	24%	26%	28%	27%	26%	27%	29%	26%	30%	26%	26%	27%	26%	26%	26%	39% PQ	25%	28%	29%	34% S	29% x	23%	28%	24%	28%	30% X
3	27%	27%	28%	33% f	27%	26%	26%	28%	28%	29% m	31% M	27%	23%	26%	31%	26%	26%	25%	26%	29%	29%	25%	26%	31% Ya2	23%	30% y	24%	26%
4	13%	10%	16% B	14%	13%	12%	13%	15% i	11%	15%	11%	13%	13%	12%	16%	11%	14%	10%	14% V	13% V	13% V	7%	13%	12%	11%	13%	14%	16%
5 - STRONGLY AGREE	5%	4%	6%	2%	3%	7% DE	6% I	6% I	2%	2%	3%	5% J	9% JKL	5%	5%	6% R	4%	2%	6% Uv	5% U	2%	3%	6%	5%	6%	3%	4%	5%
UNDECIDED / NO OPINION	10%	8%	12% B	10%	8%	11%	11% h	8%	10% h	14% K	6%	11% K	11% K	10%	9%	11%	10%	10%	12% TU	8%	8%	10%	9%	11%	10%	9%	11%	9%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.5	2.4	2.7 B	2.6	2.4	2.6 E	2.6 I	2.6 I	2.4	2.6	2.5	2.6	2.6 k	2.5	2.7 N	2.5	2.5	2.4	2.6 uV	2.5 V	2.5	2.3	2.6	2.6	2.4	2.5	2.5	2.6 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q9D Page 38

It is important to me that my local Councillor works to deal with issues important to my local community

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	2%	1%	1%	2%	2%	2%	2%	2%	1%	2%	1%	3%	2%	2%	2%	2%	1%	2%	2%	1%	2%	1%	3%	1%	1%	1%	3%
2		3%	1%	1%	2%	2%	2%	1%	3%	2%	2%	2%	2%	2%	2%	1%	2%	6%	2%	1%	2%	9%	2%	2%	2%	*%	1%	3%
3	8%	9%	6%	7%	8%	7%	7%	8%	9%	10%	8%	7%	7%	8%	8%	7%	7%	11%	6%	8%	9%	14%	9%	9%	7%	6%	5%	7%
4	19%	20%	18%	21%	19%	19%	17%	19%	22%	20%	20%	18%	19%	19%	19%	18%	18%	24%	17%	20%	23%	16%	21%	22%	18%	16%	16%	18%
5 - STRONGLY AGREE	67%	63%	71%	68%	67%	66%	68%	69%	62%	63%	68%	69%	64%	67%	63%	69%	67%	58%	69%	67%	63%	58%	63%	63%	67%	74%	73%	66%
UNDECIDED / NO OPINION	3%	3%	3%	2%	2%	4%	4%	2%	2%	4%	1%	2%	6%	3%	6%	3%	2%	1%	4%	2%	2%	2%	4%	2%	3%	2%	4%	3%
MEANS	4.5	4.4	4.6	4.6	4.5	4.5	4.5	4.6	4.4	4.5	4.5	4.5	4.5	4.5	4.5	4.6	4.5	4.3	4.5	4.5	4.5	4.2	4.5	4.5	4.5	4.6	4.7	4.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q9E Page 39
 It is important to me that my local Councillor works to deal with issues of importance to the entire region (HRM)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	3%	1%	1%	2%	3%	3%	1%	1%	1%	1%	2%	4%	2%	2%	2%	3%	1%	3%	2%	1%	2%	2%	1%	2%	3%	3%	3%
						D						JKL					r										x	
2	2%	2%	2%	2%	3%	2%	2%	2%	2%	3%	2%	2%	2%	2%	3%	2%	2%	3%	2%	2%	3%	2%	2%	3%	2%	2%	1%	2%
3	9%	9%	8%	8%	10%	8%	9%	10%	8%	9%	8%	10%	8%	8%	11%	9%	7%	7%	9%	9%	7%	11%	8%	11%	13%	5%	6%	7%
																								ZA2b2	ZA2B2			
																								w				
4	23%	23%	24%	27%	24%	22%	22%	26%	24%	25%	26%	23%	20%	24%	20%	25%	22%	24%	22%	25%	27%	18%	23%	25%	25%	23%	24%	19%
											M									v	sV			B2				
5 - STRONGLY AGREE	61%	60%	61%	59%	60%	61%	60%	58%	63%	57%	62%	60%	61%	61%	59%	59%	64%	65%	60%	61%	58%	65%	62%	57%	54%	66%	62%	66%
																	p						y			XY	y	XY
UNDECIDED / NO OPINION	3%	2%	4%	3%	1%	4%	4%	3%	2%	4%	1%	3%	4%	3%	5%	3%	2%	1%	4%	2%	3%	2%	4%	2%	5%	1%	3%	3%
																									Z			
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.4	4.4	4.5	4.5	4.4	4.4	4.4	4.4	4.5	4.4	4.5	4.4	4.4	4.4	4.4	4.4	4.5	4.5	4.4	4.4	4.4	4.5	4.5	4.4	4.3	4.5	4.4	4.5
			b						g		m															y		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q9H Page 40
It is important to me that my local Councillor works to resolve issues I have with HRM services

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	3%	2%	1%	3%	2%	3%	2%	2%	2%	2%	2%	3%	2%	3%	2%	3%	1%	2%	2%	1%	5%	3%	3%	2%	1%	1%	3%
2	3%	3%	2%	1%	3%	3%	2%	3%	4%	2%	3%	2%	2%	2%	3%	2%	3%	5%	2%	2%	4%	6%	3%	2%	3%	2%	2%	4%
3	11%	12%	10%	15%	11%	10%	8%	11%	14%	12%	14%	10%	8%	10%	14%	10%	9%	20%	10%	11%	12%	17%	11%	12%	9%	13%	4%	11%
4	23%	25%	21%	27%	25%	21%	22%	20%	26%	27%	23%	23%	21%	23%	24%	22%	24%	19%	22%	23%	29%	20%	24%	29%	19%	18%	22%	20%
5 - STRONGLY AGREE	57%	54%	60%	52%	56%	58%	59%	61%	51%	52%	56%	58%	59%	58%	50%	59%	58%	54%	57%	58%	52%	50%	54%	50%	61%	63%	66%	57%
UNDECIDED / NO OPINION	5%	3%	6%	3%	3%	6%	6%	4%	3%	4%	3%	5%	7%	4%	5%	6%	3%	2%	6%	4%	2%	2%	4%	4%	6%	3%	6%	5%
MEANS	4.4	4.3	4.4	4.3	4.3	4.4	4.4	4.4	4.2	4.3	4.3	4.4	4.4	4.4	4.2	4.4	4.4	4.2	4.4	4.4	4.3	4.1	4.3	4.3	4.4	4.4	4.6	4.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10A Page 41
 Attended or watched Halifax Regional Council meetings

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1227	1169	485	762	332	637	834	602	1999	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2419	1245	1170	315	959	1142	842	457	1116	407	736	784	481	2047	370	784	894	200	759	968	455	207	445	606	307	297	359	488
ONCE OR TWICE PER YEAR	25%	25%	24%	20%	29%	22%	23%	23%	29%	21%	27%	26%	22%	26%	18%	24%	28%	29%	22%	25%	27%	38%	25%	23%	25%	24%	27%	26%
					DF				GH		Jm			O		p				STU								
ONCE EVERY 2 TO 3 MONTHS	11%	13%	10%	10%	12%	11%	9%	12%	13%	7%	13%	14%	9%	11%	12%	10%	12%	16%	8%	13%	15%	13%	14%	11%	9%	9%	11%	12%
									G		J	Jm					p		S	S		yz						
AT LEAST ONCE PER MONTH	12%	14%	9%	4%	9%	15%	15%	9%	8%	5%	9%	12%	18%	12%	11%	13%	13%	11%	14%	11%	10%	9%	13%	13%	10%	12%	13%	10%
		C			D	DE	HI				J	J	JKL						u									
ATLEAST ONCE PER WEEK	3%	3%	3%	1%	2%	4%	4%	3%	2%	1%	1%	4%	6%	3%	5%	3%	3%	1%	5%	2%	2%	1%	3%	3%	4%	3%	3%	3%
					d	De	I					JK	JK			R	r		TUV									
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	49%	45%	53%	64%	48%	47%	48%	53%	48%	66%	51%	44%	45%	48%	54%	50%	45%	43%	51%	49%	48%	39%	44%	50%	52%	53%	46%	49%
			B	EF						KLM	l					q			V	V	v			w	w			

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10B Page 42
 Attended a Community Council meeting

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2413	1230	1177	267	921	1220	1163	485	761	332	637	834	594	1992	419	884	797	142	962	927	350	135	466	657	332	328	349	377
UNWEIGHTED TOTAL	2416	1242	1170	315	959	1139	840	457	1115	407	736	785	477	2044	370	780	895	200	755	968	455	207	445	605	305	297	358	488
ONCE OR TWICE PER YEAR	14%	16%	13%	10%	16%	14%	13%	12%	18%	8%	15%	17%	13%	15%	9%	16%	15%	21%	12%	16%	16%	20%	15%	12%	19%	12%	18%	11%
		C			D	d			GH		J	Jm	j	O						S	s	S			XZB2		XzB2	
ONCE EVERY 2 TO 3 MONTHS	2%	2%	1%	2%	2%	2%	1%	2%	3%	2%	2%	2%	2%	1%	1%	2%	5%	1%	2%	3%	3%	2%	1%	3%	2%	3%	2%	2%
									g								p		S	S							x	
AT LEAST ONCE PER MONTH	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	*%	*%	1%	1%	*%	1%	1%	2%	1%
										l						p		u					x				x	
ATLEAST ONCE PER WEEK	*%	*%	1%	-	*%	1%	1%	1%	*%	*%	*%	*%	1%	1%	-	1%	*%	-	1%	*%	*%	2%	*%	*%	1%	1%	*%	1%
						e																						
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	83%	81%	85%	87%	82%	82%	84%	85%	79%	90%	81%	80%	84%	81%	89%	82%	81%	74%	86%	81%	81%	75%	82%	87%	76%	85%	77%	85%
			B	ef			I	I		KLM				N	r	r		TUV					wYA2		YA2		YA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10C Page 43
 Attended a public meeting about Municipal matters

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2416	1231	1179	267	921	1223	1166	485	761	332	637	834	597	1995	419	888	796	142	965	927	350	135	468	656	334	328	352	377	
UNWEIGHTED TOTAL	2417	1242	1171	315	959	1140	841	457	1115	407	736	785	478	2045	370	782	894	200	756	968	455	207	446	604	306	297	359	488	
ONCE OR TWICE PER YEAR	34%	38%	31%	23%	35%	36%	32%	32%	41%	25%	35%	39%	33%	37%	25%	36%	37%	45%	28%	38%	40%	42%	29%	34%	43%	31%	42%	29%	
		C			D	D			GH		J	Jm	J	O				P		S	S	S		WXZB2		WxZB2			
ONCE EVERY 2 TO 3 MONTHS	4%	5%	4%	4%	4%	5%	4%	4%	6%	5%	3%	5%	5%	5%	4%	4%	5%	9%	4%	4%	6%	8%	5%	3%	4%	6%	4%	5%	
									gh			k						Pq											
AT LEAST ONCE PER MONTH	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**	2%	1%	1%	1%	1%	2%	1%	1%	**	2%	3%	1%	**	1%	3%	1%	
													jl										Yzb2				Yb2		
ATLEAST ONCE PER WEEK	**	**	**	-	**	1%	1%	**	**	**	**	**	1%	**	-	**	1%	**	1%	**	-	1%	-	-	-	-	1%	1%	1%
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NEVER	60%	56%	64%	72%	59%	57%	63%	64%	52%	69%	60%	56%	59%	57%	70%	59%	57%	43%	67%	56%	54%	48%	64%	62%	53%	61%	51%	64%	
			B	EF			I	I		KLM				N		R	R		TUV	v			YA2	YA2		yA2	YA2		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10D Page 44
 Volunteered at a neighbourhood / community organization or event (e.g. Heart & Stroke Foundation, Natal Day celebrations, etc.)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2409	1229	1174	267	921	1216	1159	485	761	332	637	831	593	1988	419	880	797	142	966	922	350	135	468	651	334	328	349	377
UNWEIGHTED TOTAL	2416	1242	1170	315	959	1139	840	457	1115	407	736	784	478	2044	370	780	895	200	757	967	455	207	446	604	306	297	358	488
ONCE OR TWICE PER YEAR	30%	28%	31%	29%	34%	26%	26%	32%	33%	30%	32%	31%	25%	31%	25%	28%	34%	36%	23%	32%	40%	37%	27%	29%	34%	26%	35%	27%
					F			G	G		m	m		o		P	p		s	ST	S			zb2		WxZB2		
ONCE EVERY 2 TO 3 MONTHS	7%	7%	7%	9%	8%	6%	6%	6%	10%	8%	8%	7%	5%	8%	4%	8%	7%	12%	5%	8%	9%	9%	8%	6%	7%	7%	8%	8%
									GH		M			O			q		s	S								
AT LEAST ONCE PER MONTH	6%	6%	7%	10%	6%	6%	5%	6%	9%	8%	8%	6%	5%	6%	9%	5%	6%	10%	6%	6%	5%	15%	6%	7%	7%	6%	6%	7%
				f					Gh		m						pq				STU							
ATLEAST ONCE PER WEEK	5%	4%	5%	6%	5%	4%	4%	5%	5%	5%	6%	4%	4%	5%	4%	5%	4%	2%	6%	4%	3%	5%	5%	4%	6%	5%	6%	4%
															r				U									
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	52%	55%	49%	46%	47%	58%	59%	51%	43%	49%	46%	52%	61%	51%	58%	54%	49%	40%	60%	50%	43%	35%	54%	55%	46%	57%	45%	55%
		C				DE	HI	I				k	JKL	n	R	R			TUV	uV	v		yA2	YA2		YA2		yA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10E Page 45
 Contacted any HRM offices or staff to express concerns
 about a decision made by the Municipality

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
ONCE OR TWICE PER YEAR	28%	30% C	25%	20%	28% D	29% D	24%	28%	33% GH	23%	29% j	28%	28%	30% O	16%	30%	31%	35%	22%	30% S	30% S	43% STU	25%	25%	28%	32% x	29%	30%	
ONCE EVERY 2 TO 3 MONTHS	5%	6% c	4%	6%	4%	5%	5%	3%	5%	3%	3%	6% K	6% k	4%	6%	4%	5%	6%	5%	4%	4%	6%	6%	6% z	4%	3%	4%	4%	
AT LEAST ONCE PER MONTH	1%	2% c	1%	1%	2%	2%	2%	1%	2%	2%	1%	1%	2%	1%	2%	2% R	1% r	*%	2% uV	2% uv	*%	*%	2% z	1%	1%	*%	3% xZ	1%	
ATLEAST ONCE PER WEEK	1%	*%	1%	1%	1%	*%	1%	1%	*%	1%	*%	*%	1%	*%	1%	*%	1%	1%	1%	1%	-	1%	1%	1%	*%	-	*%	1% a2	
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	66%	62%	70% B	72% EF	65%	64%	69% I	67% I	60%	71% lm	66%	64%	64%	64%	75% N	64%	63%	58%	70% TV	63% V	65% V	49%	66%	68%	67%	65%	63%	62%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10F Page 46
 Contacted any HRM offices or staff to obtain information
 about a decision made by the Municipality

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
ONCE OR TWICE PER YEAR	23%	26% C	20%	13%	24% D	24% D	19%	21%	29% GH	19%	23%	25% j	20%	25% O	13%	24%	25%	40% PQ	19%	24% S	26% S	33% ST	18%	21%	24% w	28% Wx	23%	28% Wx	
ONCE EVERY 2 TO 3 MONTHS	3%	5% C	2%	4%	3%	4%	3%	2%	5% H	4%	3%	3%	3%	4% O	1%	3%	4%	5%	3%	3%	5%	7% ST	4%	3%	5% Z	1%	4% z	3%	
AT LEAST ONCE PER MONTH	1%	1%	1%	1%	1% f	*%	1%	2%	1%	1%	1%	*%	1%	1%	2%	*%	1%	*%	1%	1%	*%	-	*%	1%	1%	*%	1%	1%	
ATLEAST ONCE PER WEEK	*%	*%	*%	1%	1%	*%	*%	*%	*%	1%	*%	*%	*%	*%	1%	*%	*%	-	*%	*%	*%	1%	*%	1%	*%	-	*%	1%	
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	73%	68%	77% B	82% EF	71%	72%	77% I	75% I	65%	75%	72%	71%	75%	71%	82% N	72% R	70% R	55%	77% TUV	72% V	69% V	59%	78% za2B2 Y	75% B2	70%	71%	71%	67%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10G Page 47
 Contacted your Councillor regarding an issue that affects
 your community

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	35%	38% C	33%	19%	37% D	38% D	34%	33%	39% GH	28%	34% j	35% j	41% Jk	38% O	22%	38%	38%	44%	30%	38% S	37% S	42% S	36%	32% za2B2 X	43%	35%	35%	34%
ONCE EVERY 2 TO 3 MONTHS	6%	8% C	5%	7%	6%	7%	7%	5%	7% h	4%	5%	7%	8% j	7%	5%	7%	7%	7%	6%	6%	7%	9%	6%	6%	8%	6%	7%	8%
AT LEAST ONCE PER MONTH	1%	1%	1%	*%	1%	1%	1%	1%	1%	2%	1%	*%	2% l	1%	1%	1%	2% pR	*%	2%	1%	*%	-	*%	*%	1%	1%	2%	2% Wx
ATLEAST ONCE PER WEEK	1%	1%	1%	1%	1%	1%	1% i	1% I	*%	1%	1%	*%	1%	1%	1%	*%	1% P	1%	1%	1%	1%	2%	1%	1%	1%	*%	1%	1%
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	57%	52%	61% B	72% EF	56%	53%	58%	59% I	53%	65% kLM	59% M	57% M	48%	54%	71% N	55%	51%	48%	61% TuV	54%	55%	47%	56% Y	61% Y	47%	58% Y	55% y	55% y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10H Page 48
 Contacted your Councillor regarding a service issue

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	28%	30%	27%	12%	30%	31%	28%	32%	26%	19%	26%	29%	35%	31%	16%	31%	30%	34%	27%	31%	25%	27%	28%	25%	32%	34%	30%	25%
					D	D		I			J	J	JKL	O						U					xb2	XB2		
ONCE EVERY 2 TO 3 MONTHS	4%	6%	3%	3%	3%	5%	5%	3%	4%	2%	3%	4%	7%	5%	2%	4%	6%	5%	4%	3%	5%	5%	5%	4%	7%	3%	5%	4%
		C				dE	h					JKL	O												z			
AT LEAST ONCE PER MONTH	1%	1%	*%	*%	1%	1%	1%	1%	*%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	*%	*%	1%	*%	2%	1%
																											Wxz	
ATLEAST ONCE PER WEEK	1%	1%	1%	*%	1%	1%	1%	1%	*%	-	1%	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	1%	*%	*%	2%	*%
							i																					
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	66%	63%	69%	85%	65%	62%	65%	63%	69%	77%	70%	65%	56%	63%	80%	64%	63%	60%	66%	64%	68%	67%	66%	70%	60%	62%	61%	70%
			B	EF					H	KLM	M	M		N										YzA2				YzA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10I Page 49
 Contacted the Mayor regarding an issue that affects your community

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	9%	10%	8%	7%	8%	10%	8%	8%	11% gH	5%	11% J	9% j	10% j	9%	8%	7%	10% p	16% Pq	8%	10% U	6%	14% sU	11% x	7%	7%	10%	9%	14% XY
ONCE EVERY 2 TO 3 MONTHS	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2% s	1%	1%	1%	1%	1%	1%	1%
AT LEAST ONCE PER MONTH	1%	1%	1%	-	1%	1%	1%	1%	-	1%	-	1%	1%	1%	1%	1%	1%	-	1%	1%	-	-	-	-	-	1%	2%	-
ATLEAST ONCE PER WEEK	1%	-	1%	1%	-	1%	1%	-	1%	-	1%	-	1%	1%	1%	-	1%	-	1%	1%	-	-	1%	-	-	-	-	-
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NEVER	90%	89%	91%	91%	90%	89%	91%	91% I	88%	93% K	88%	90%	90%	90%	90%	92% QR	89% r	83%	91% v	89%	92% V	85%	88% Wa2B2	93% wB2	92%	90%	88%	85%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q10J Page 50
 Contacted the Mayor regarding a service issue

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
ONCE OR TWICE PER YEAR	7%	7%	6%	3%	6%	8% D	7%	7%	6%	3%	6% j	6%	9% Jl	7%	6%	7%	6%	8%	6%	8% u	5%	5%	8%	5%	6%	9% x	8%	7%	
ONCE EVERY 2 TO 3 MONTHS	*%	1%	*%	*%	1%	*%	*%	*%	1%	1%	1%	*%	*%	1%	*%	*%	1%	*%	*%	1%	*%	1%	*%	*%	1%	1%	1%	*%	
AT LEAST ONCE PER MONTH	*%	*%	*%	-	*%	*%	1%	-	-	1%	*%	*%	-	*%	1%	*%	*%	-	*%	-	-	-	-	-	-	-	-	2%	-
ATLEAST ONCE PER WEEK	*%	*%	*%	*%	*%	*%	*%	-	*%	-	1%	-	*%	*%	*%	*%	*%	-	*%	*%	1%	-	1%	-	-	-	1%	-	
DAILY	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
NEVER	93%	91%	94% b	96% EF	93%	92%	92%	93%	93%	95% M	93%	93%	90%	92%	93%	92%	93%	92%	93%	91%	94%	94%	91%	95% wzA2	93%	90%	89%	93%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q11 Page 51

Regional Council currently consists of the Mayor (elected by all residents) and 23 Councillors each representing a District of HRM, who meet weekly as Regional Council. Councillors also meet monthly in six (6) Community Councils to consider local and community issues. Do you feel adequately represented by Council under its current Council and Community Council structure?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	52%	51%	54%	45%	51%	55%	51%	54%	53%	45%	53%	53%	56%	52%	51%	52%	55%	49%	50%	55%	54%	47%	52%	55%	47%	56%	49%	51%
						D					J	J	J							sv			Y			Y		
No	18%	23%	14%	13%	15%	22%	18%	15%	21%	16%	17%	19%	21%	20%	12%	18%	21%	31%	15%	19%	19%	34%	20%	14%	23%	18%	18%	20%
		C				DE			H					O				PQ				STU	x		X			x
Don't Know	29%	26%	32%	43%	34%	23%	31%	31%	26%	39%	31%	29%	23%	28%	36%	30%	24%	20%	35%	26%	27%	19%	28%	31%	29%	26%	33%	28%
			B	EF	F		I	i		KLM	M	m		N		QR			TUV	v	V							

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q12 Page 52
 What changes would you like to see in how Council is structured so that you would feel more represented?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	447	286	160	33	143	271	210	75	161	54	107	156	125	395	52	156	168	44	150	176	65	46	92	95	78	60	65	77
UNWEIGHTED TOTAL	472	301	170	36	174	262	154	70	247	65	132	166	107	424	48	138	196	64	116	190	91	66	95	88	71	51	72	113
Reduce council size / too large to be effective	40%	46% C	31%	32%	35%	44%	37%	37%	46%	32%	45%	39%	41%	42% O	24%	40%	45%	59% P	35%	44%	47%	40%	40%	58% YA2B2 w	27%	44% y	29%	35%
Council/meetings/information more accessible / transparent	8%	8%	10%	15%	8%	8%	6%	11%	11%	8%	11%	8%	7%	8%	14%	5%	7%	14%	6%	8%	8%	13%	7%	6%	7%	12%	15%	6%
Fair / balanced representation between rural / urban areas	5%	5%	7%	3%	7%	5%	2%	8%	8% G	4%	7%	6%	4%	6%	2%	3%	8% p	6%	4%	5%	8%	8%	2%	-	11% w	7%	5%	8%
Improve attitude, work ethic, commitment in council	5%	6%	4%	13%	4%	4%	8%	-	3%	3%	3%	6%	6%	4%	9%	7%	3%	4%	7%	3%	4%	6%	5%	6%	5%	4%	7%	6%
Focus on important issues / long-term / big picture	5%	5%	5%	-	2%	7% e	7%	3%	3%	1%	5% j	5% j	6%	4%	7%	4%	5%	3%	4%	2%	9% t	4%	7% b2	5%	3%	10% b2	2%	1%
Divide council by rural and urban areas (budgets, revenues)	4%	5%	3%	4%	3%	5%	3%	4%	6%	4%	3%	7%	3%	5%	-	5%	5%	4%	-	8% v	5%	2%	1%	2%	6%	3%	2%	12% WXA2
Cooperation within council/ work better together for all HRM	4%	4%	4%	3%	4%	4%	3%	5%	5%	5%	2%	5%	3%	4%	2%	3%	5%	3%	4%	4%	5%	4%	6%	2%	3%	5%	2%	4%
More transparent / no secret meetings	3%	3%	3%	3%	5%	2%	2%	4%	5%	3%	4%	3%	2%	3%	4%	2%	3%	3%	4%	2%	6%	1%	3%	2%	1%	-	6%	6%
Regular meetings/better meeting structure/more meetings	3%	2%	5%	4%	6% f	1%	2%	3%	4%	5%	5%	2%	2%	3%	2%	4%	3%	4%	3%	4%	3%	-	3%	1%	5%	5%	1%	3%
De-amalgamate	3%	2%	4%	-	4%	3%	2%	-	5%	3%	2%	4%	3%	3%	1%	5%	2%	2%	3%	2%	5%	5%	3%	2%	7%	-	2%	3%
More community involvement / visibility in the community	3%	1%	7% B	2%	4%	2%	3%	4%	2%	3%	3%	5%	-	3%	3%	5% q	1%	-	6% u	2%	1%	-	1%	2%	3%	8%	1%	3%
More involvement / power for community councils	3%	3%	3%	9%	2%	2%	*%	5%	4% G	6%	5%	1%	1%	2%	8%	1%	2%	6%	2%	3%	4%	3%	1%	1%	1%	2%	2%	9% wXya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q12 Page 53
(Continued)

What changes would you like to see in how Council is structured so that you would feel more represented?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Compulsory attendance at meetings / attend meetings	3%	2%	4%	4%	4%	2%	1%	6%	2%	-	1%	3%	4%	2%	4%	4%	1%	1%	3%	3%	-	-	4%	2%	5%	2%	3%	*%
Council need to recognize and understand rural / urban needs	2%	1%	4%	2%	2%	2%	1%	1%	4%	3%	2%	2%	2%	2%	*%	3%	2%	5%	1%	3%	3%	2%	1%	2%	2%	5%	3%	2%
Meaningful debates / make decisions / take action	2%	*%	6% B	5%	1%	3%	3%	-	2%	1%	3%	*%	4%	2%	3%	4%	1%	1%	4%	1%	2%	1%	4%	5%	-	-	*%	1%
Larger council and smaller districts / more councilors	2%	2%	2%	3%	2%	2%	2%	2%	2%	3%	2%	2%	2%	2%	5%	1%	1%	1%	3%	2%	1%	2%	1%	1%	4%	-	4%	4%
Reduce pay / reduce perks (free gas, cars, etc.)	2%	3%	-	-	2%	2%	2%	4%	1%	2%	*%	*%	6% kl	2%	-	1%	4%	2%	4%	1%	1%	1%	-	1%	2%	2%	-	8% x
Give full-time status / more support staff / more assistants	2%	2%	2%	-	3%	2%	1%	2%	4%	4%	2%	2%	*%	2%	-	1%	2%	5%	-	3%	2%	1%	3%	2%	-	4%	2%	-
Issues with individual councilors	2%	*%	5% B	-	2%	2%	2%	3%	*%	-	-	5% m	*%	2%	-	5%	-	-	2%	2%	2%	-	2%	2%	-	-	8%	-
Councilors should be more knowledgeable / qualified	1%	1%	2%	-	-	2%	1%	3%	2%	-	2%	1%	2%	2%	-	3%	1%	-	2%	1%	-	2%	-	4%	1%	-	1%	1%
District is too large / HRM is too large	1%	1%	2%	-	3% f	1%	1%	1%	1%	5%	1%	1%	1%	2%	*%	1%	3%	-	-	3%	1%	2%	1%	-	-	-	8% wb2	*%
More power to Mayor	1%	1%	2%	-	*%	2%	2%	-	1%	1%	2%	-	2%	1%	5%	-	1%	1%	-	*%	2%	-	3%	-	*%	1%	2%	-
Abolish / place limitations on community council groups	1%	1%	1%	1%	1%	*%	*%	-	1%	3%	1%	*%	1%	1%	-	*%	1%	3%	*%	*%	*%	3%	*%	*%	1%	1%	-	2%
Be more efficient	*%	*%	*%	-	-	1%	-	-	1%	-	*%	-	1%	*%	-	*%	-	3%	*%	*%	1%	1%	*%	-	-	-	-	2%
Restructure council/ refocus responsibilities	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	10%	10%	9%	26% F	13% f	6%	5%	9%	16% G	24% kLM	10%	7%	7%	9%	18%	5%	12%	10%	6%	8%	11%	27% STU	18% xzA2	6%	8%	6%	4%	14% a2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q12 Page 54
(Continued)

What changes would you like to see in how Council is structured so that you would feel more represented?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Nothing	1%	2%	-	-	1%	2%	1%	3%	*%	-	1%	1%	3%	2%	-	2%	2%	-	2%	1%	-	-	3%	1%	-	1%	1%	1%
Don't know / no response	8%	9%	7%	10%	8%	8%	14% I	6%	2%	3%	5%	7%	16% JK	8%	13%	7%	9%	-	14% UV	8% u	2%	2%	14% X	3%	12% x	11%	7%	5%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13A Page 55
I like the neighbourhood in which I live

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	1%	1%	1%	1%	1%	*% f	1%	1%	1%	1%	1%	1%	*%	*%	3% N	*%	*%	2%	1%	1%	1%	-	1%	2% YZ	*%	*%	-	1%
2	2%	2%	2%	2%	3%	2%	2%	2%	2%	2%	3% M	2%	1%	2%	4% n	2% R	2% R	*%	3%	1%	2%	1%	2%	3%	2%	3%	1%	3%
3	7%	7%	7%	12% eF	7%	5%	7%	7%	6%	9% K	5%	7%	6%	6%	12% N	6%	4%	5%	7%	6%	6%	9%	10% yA2B2	8% B2	6%	7%	5%	4%
4	22%	25% C	19%	30% F	25% F	17%	21%	21%	23%	29% LM	26% LM	19%	17%	21%	28% N	21%	20%	17%	21%	23%	19%	26% YB2	27% Ya2B2	13%	22% Y	21% Y	18%	
5 - STRONGLY AGREE	68%	66%	70% b	55%	63% D	75% DE	68%	69%	68%	59%	65%	70% J	75% JK	71% O	52%	70%	74%	76%	67%	69%	68%	71%	61%	60% WXZa2	79% x	67% x	72% WX	74% WX
UNDECIDED / NO OPINION	*%	*%	1% b	-	-	1%	1%	*%	*%	-	-	*%	1%	*%	1%	1%	*%	-	1% t	*%	-	-	*%	1%	-	1%	1%	*%
MEANS	4.5	4.5	4.6	4.4	4.5	4.7 DE	4.5	4.5	4.6	4.4	4.5	4.5	4.7 j	4.6	4.2	4.6	4.7	4.7	4.5	4.6	4.6	4.6	4.5	4.4	4.7 WXZ	4.5 x	4.7 WXz	4.6 WX

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13B Page 56
I know my neighbours

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	3%	3%	2%	7% EF	3%	2%	3%	3%	3%	4% M	4% M	3% M	1%	2%	9% N	1%	2% P	2%	3% V	3% V	3% V	*%	3% Y	3% Y	1%	3%	3% Y	3% Y
2	8%	7%	8%	17% EF	8% f	5%	8%	7%	7%	15% KLM	7%	7%	6%	5%	19% N	6% R	4%	2%	9% UV	7% u	5%	5%	10% YA2	8% a2	5%	7%	4%	8% a2
3	16%	17%	15%	23% EF	16%	15%	14%	17%	20% G	24% LM	20% LM	14%	13%	15%	24% N	14%	16%	14%	16%	16%	18%	18%	19% x	13%	16%	14%	15%	23% XYZA2
4	29%	30%	28%	29%	33% F	26%	27%	29%	33% G	27%	33% m	29%	27%	30%	28%	27%	31%	32%	27%	31%	31%	34% s	25%	33% Ya2b2 W	25%	36% WYA2B2	26%	27%
5 - STRONGLY AGREE	43%	41%	46% B	23%	39% D	51% DE	47% I	44% I	37%	30%	37% J	46% JK	51% JK	48% O	18%	52%	47%	49%	43%	43%	43%	42%	40%	42%	52% WXZB2	40%	51% WXZB2	37%
UNDECIDED / NO OPINION	1%	1%	1%	*%	1%	1% D	1% i	1%	*%	*%	*%	1%	2% jK	1%	2%	1% Q	*%	-	2% t	*%	-	-	2%	1%	1%	-	1%	1%
MEANS	4.0	4.0	4.1 b	3.4	4.0 D	4.2 DE	4.1 I	4.0	3.9	3.6	3.9 J	4.1 JK	4.2 JKL	4.2 O	3.3	4.2	4.2	4.2	4.0	4.0	4.1	4.1	3.9	4.0 b2	4.2 WXZB2	4.0	4.2 WxzB2	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13C Page 57
I feel like I belong here

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	2%	2%	3%	2%	1%	2% h	1%	2% H	2%	3% M	2% m	1%	2%	3%	1%	1%	3%	2% V	2% V	3% V	*%	2% a2	3% YA2B2	1%	3% a2	*%	1%
2	4%	3%	4%	6% f	4%	3%	4%	4%	3%	4%	6% LM	3%	2%	2%	10% N	3%	2%	2%	5% T	3%	3%	3%	4%	4%	3%	5%	3%	3%
3	11%	12% c	9%	16% F	12% F	8%	8%	12% g	13% G	19% KLM	12% M	9%	6%	10%	14% n	9%	11%	7%	10%	10%	12%	13%	13%	10%	11%	10%	9%	10%
4	28%	32% C	25%	37% F	33% F	23%	26%	25%	33% GH	35% klm	30% M	29% M	23%	27%	35% N	25%	28%	31%	25%	29%	34% S	32%	30% Y	31% Ya2	23%	28%	24%	28%
5 - STRONGLY AGREE	54%	50%	58% B	37%	48% D	62% DE	57% I	57% I	47%	37%	49% J	56% JK	66% JKL	58% O	36%	60%	57%	57%	54% u	56% U	48%	51%	48%	51%	62% WX	55%	61% WX	56% w
UNDECIDED / NO OPINION	2%	1%	2%	1%	1%	2% E	2%	1%	1%	2% k	1%	2%	2% k	1%	2%	1%	2%	-	3% Tuv	1%	1%	1%	2% z	1%	1%	*%	2%	2% z
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.3	4.3	4.4 b	4.0	4.2 D	4.5 DE	4.4 I	4.4 I	4.2	4.0	4.2 j	4.4 JK	4.6 JKL	4.4 O	3.9	4.4	4.4	4.4	4.3	4.4 U	4.2	4.3	4.2	4.2	4.4 WXz	4.3	4.4 WXZ	4.4 Wx

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13D Page 58

If I had an emergency, even people I did not know in my community would be willing to help

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	2%	2%	4% F	2%	1%	2%	3%	1%	2% m	3% M	2%	1%	1%	5% N	1%	1%	4% PQ	3% u	1%	1%	2%	3% YA2	1%	*%	2% y	*%	3% YA2
2	4%	3%	4%	5%	5% f	3%	4%	3%	3%	4%	4%	4%	3%	3%	9% N	2%	3% r	1%	5% tu	3%	3%	5%	5% YA2	5% YA2	2%	3%	1%	4% yA2
3	13%	14% c	11%	13%	14%	12%	12%	13%	14%	14%	13%	13%	11%	12%	17% n	11%	13%	14%	12%	15%	12%	11%	13%	15% a2	11%	12%	11%	14%
4	29%	33% C	25%	37% EF	30%	27%	25%	30% g	34% G	32% m	32% m	29%	25%	29%	27%	27%	31%	30%	26%	29%	39% STV	28%	30%	32% y	25%	27%	28%	28%
5 - STRONGLY AGREE	46%	41%	52% B	35%	45% D	50% DE	50% I	46%	42%	42%	43%	48%	50% jk	49% O	35%	52%	47%	49%	47% u	46%	41%	50% u	42%	40%	58% WXZB2	48% x	55% WXB2	44%
UNDECIDED / NO OPINION	6%	6%	6%	7%	5%	7% E	7% i	5%	5%	6%	5%	4%	11% JKL	6%	7%	7% R	6% R	2%	7% u	6%	4%	4%	7% Y	7% Y	3%	8% y	5%	7% y
MEANS	4.2	4.1	4.3 B	4.0	4.2 d	4.3 DE	4.3	4.2	4.2	4.2	4.1	4.2	4.3 JKL	4.3 O	3.8	4.4 r	4.3	4.2	4.2	4.2	4.2	4.3	4.1	4.1	4.4 WXZB2	4.3	4.4 WXB2	4.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13E Page 59
My community accepts diverse cultures

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	1%	1%	1%	2% f	1% f	1%	1%	1%	1%	2% LM	2% LM	1%	*%	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	-	3%	1%	1%
2	3%	4%	3%	5%	4%	3%	2%	3%	5% GH	5%	5%	3%	3%	3%	5%	2%	3%	6%	3%	3%	4%	6%	2%	5% w	3%	3%	3%	3%
3	14%	16% C	12%	13%	16%	13%	12%	15%	16% g	15%	16%	13%	12%	14%	12%	14%	15%	13%	11%	14%	20% ST	15%	13%	14%	23% ZA2B2 WX	10%	11%	13%
4	32%	35% c	30%	36% f	37% F	29%	28%	31%	40% GH	39% LM	38% LM	32% M	24%	33%	31%	31%	35%	39% p	26%	35% S	40% S	42% S	34%	30%	29%	35%	33%	35%
5 - STRONGLY AGREE	41%	37%	44% B	38%	36%	45% dE	45% I	44% I	32%	35%	34%	42% JK	48% JK	40%	45%	41%	40%	36%	47% TUV	40% U	29%	32%	40%	42%	37%	37%	41%	43%
UNDECIDED / NO OPINION	8%	8%	9%	5%	6%	11% DE	11% HI	5%	6%	3%	5%	9% JK	14% JKL	9% o	6%	10% QR	6%	5%	11% TUV	7% V	6%	3%	9% b2	8%	8%	11% B2	11% B2	5%
MEANS	4.2	4.1	4.2 B	4.1	4.1	4.3 DE	4.3 I	4.2 I	4.0	4.0	4.0	4.2 JK	4.3 JK	4.2	4.2	4.2	4.2	4.1	4.3 TUV	4.2 Uv	4.0	4.0	4.2	4.2	4.1	4.1	4.2 y	4.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13F Page 60
There are always a variety of things to do in HRM

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	2%	2%	3%	2%	2%	2%	3%	2%	2%	2%	3%	2%	2%	2%	2%	2%	1%	2%	2%	2%	1%	2%	2%	4%	2%	2%	1%
2	6%	7%	5%	10% eF	6%	5%	6%	5%	6%	7%	7%	6%	5%	6%	9%	6%	5%	7%	5%	7%	6%	9%	7%	5%	8%	6%	6%	6%
3	16%	17% c	14%	21% F	20% F	12%	15%	16%	17%	17%	19% M	15%	13%	16%	14%	16%	17%	14%	15%	15%	18%	22% st	14%	15%	20% wb2	16%	18%	14%
4	34%	35%	32%	34%	36% f	31%	34%	32%	34%	38% m	33%	34%	31%	33%	35%	31%	34%	43% Pq	33%	33%	37%	32%	32%	37%	31%	35%	31%	32%
5 - STRONGLY AGREE	39%	36%	43% B	31%	34%	45% DE	39%	41%	40%	35%	38%	40%	43% J	39%	39%	41%	40%	34%	41% u	41% uv	35%	33%	42% Y	39% y	31%	39%	40% Y	45% xY
UNDECIDED / NO OPINION	3%	3%	3%	1%	2%	4% DE	4% i	3%	2%	1%	2%	2%	5% JKL	3% o	1%	4% qr	2%	1%	4% t	2%	2%	2%	4% B2	2% b2	5% xzB2	2%	4% B2	1%
MEANS	4.1	4.0	4.1 B	3.8	4.0	4.2 DE	4.0	4.1	4.1	4.0	4.0	4.1	4.1 jK	4.1	4.0	4.1	4.1	4.0	4.1	4.1 V	4.0	3.9	4.1 Y	4.1 Y	3.8	4.0 Y	4.1 Y	4.1 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13G Page 61
HRM is accessible to persons with disabilities

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	4%	3%	5% B	4%	5% F	3%	3%	4%	5% G	4%	4%	4%	3%	4%	4%	4%	3%	2%	4%	3%	3%	6%	3%	3%	4%	3%	4%	6% Wx
2	9%	9%	9%	10%	10% F	7%	6%	9% g	13% GH	13% LM	9% m	8%	6%	8%	10%	8%	8%	11%	7%	10% s	9%	10%	8%	8%	8%	7%	8%	12% xz
3	25%	26%	24%	24%	26%	24%	24%	24%	26%	27% m	26%	25%	21%	25%	23%	26%	24%	32% q	24%	26%	26%	21%	25%	23%	30% XA2	25%	22%	28%
4	32%	33%	31%	32%	29%	34% E	35% I	34% I	26%	25%	29%	34% Jk	36% JK	32%	33%	32%	32%	29%	33% V	33% V	31% V	22%	33%	34%	33%	32%	31%	29%
5 - STRONGLY AGREE	15%	13%	16% b	9%	13% d	17% DE	18% I	18% I	8%	9%	13% j	14% J	21% JKL	15%	14%	17%	14%	10%	19% TU	13% u	9%	15% u	15%	16% b2	13%	16% b2	11%	
UNDECIDED / NO OPINION	16%	17%	15%	21% f	16%	15%	15%	12%	22% GH	22% LM	19% M	15%	13%	17%	15%	14%	19% P	16%	13%	16%	21% ST	26% ST	16%	17% y	12%	17%	18% y	14%
MEANS	3.5	3.5	3.5	3.4	3.4	3.7 DE	3.7 I	3.6 I	3.3	3.3	3.5 j	3.5 J	3.8 JKL	3.6	3.5	3.6	3.6	3.4	3.6 tUv	3.5	3.4	3.4	3.6 B2	3.6 B2	3.5	3.6 B2	3.6 B2	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13H Page 62

HRM recognizes the positive contributions that citizens make

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	3% C	2%	2%	3%	2%	3%	2%	2%	1%	3% j	3%	2%	3% O	1%	3%	2%	1%	2%	3%	2%	4%	2%	2%	2%	4%	2%	2%
2	7%	9% c	6%	8%	7%	7%	6%	6%	10% GH	5%	7%	8%	8%	7%	8%	6%	8%	10%	7%	8%	7%	8%	6%	8%	8%	5%	9%	9% z
3	27%	31% C	23%	28%	29%	26%	26%	29%	27%	30%	27%	27%	25%	27%	28%	29% q	24%	30%	26%	28%	27%	27%	29%	25%	30%	26%	24%	28%
4	33%	32%	33%	35%	33%	31%	33%	35%	31%	34%	32%	35%	30%	32%	34%	32%	33%	33%	34%	32%	33%	33%	29%	35%	30%	34%	33%	31%
5 - STRONGLY AGREE	14%	10%	18% B	6%	12% D	18% DE	18% I	15% I	9%	8%	13% J	13% J	20% JKL	15%	12%	16% R	14%	10%	17% UV	14% uV	10%	7%	15%	14%	15%	16%	16%	11%
UNDECIDED / NO OPINION	16%	15%	17%	20%	16%	16%	15%	14%	21% GH	21% LM	18%	14%	15%	16%	17%	14% p	18%	17%	16%	15%	20% st	21%	19%	16%	14%	15%	16%	19%
MEANS	3.6	3.4	3.7 B	3.4	3.5	3.7 DE	3.7 I	3.6 I	3.4	3.5	3.5	3.6	3.7 jkl	3.6	3.6	3.6	3.6	3.5	3.7 TUV	3.5	3.5	3.4	3.6	3.6	3.6	3.6	3.6	3.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q13I Page 63
I am well informed about opportunities to participate in community life

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	5%	4%	6% b	5%	4%	5%	6% I	4%	3%	3%	4%	5% j	5% j	4%	6%	6% QR	3%	2%	5% v	5%	4%	2%	4%	6% yB2	3%	6% b2	6% B2	2%
2	14%	17% C	11%	24% EF	15% F	11%	12%	13%	17% Gh	19% LM	17% LM	13%	10%	12%	21% N	11%	14%	13%	13%	13%	17% st	19% s	13%	13%	17% A2	11%	11%	17% zA2
3	27%	28%	26%	31% F	32% F	22%	28%	25%	27%	34% KLM	27%	26%	23%	27%	28%	27%	26%	30%	26%	26%	28%	32%	26%	28%	25%	27%	26%	28%
4	32%	32%	31%	27%	29%	35% DE	29%	35% G	34% G	29%	32%	36% JM	27%	33% O	25%	31%	35%	32%	31%	33%	34%	27%	31%	30%	32%	34%	31%	32%
5 - STRONGLY AGREE	18%	14%	22% B	10%	17% D	20% D	19% I	19% I	14%	13%	15%	16%	24% JKL	18% o	14%	21% q	17%	15%	18% U	18% U	13%	15%	18%	17%	20%	16%	20%	16%
UNDECIDED / NO OPINION	5%	6%	5%	3%	4%	7% DE	7% i	4%	4%	3%	4%	4%	10% JKL	5%	6%	5%	5%	8%	6%	4%	4%	6%	8% Y	5% y	3%	6% y	5%	5%
MEANS	3.5	3.4	3.5 B	3.1	3.4 D	3.6 DE	3.5	3.5 i	3.4	3.3	3.4	3.5 J	3.6 JKL	3.5 O	3.2	3.5	3.5	3.5	3.5	3.5	3.4	3.3	3.5	3.4	3.5	3.5	3.5	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q14 Page 64
How confident are you in the economic outlook for the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Very Confident	9%	11% c	8%	7%	8%	11% dE	9%	11%	10%	8%	9%	8%	13% jkl	10%	8%	11%	10%	10%	9%	11%	8%	10%	11%	9%	8%	12%	9%	10%
Somewhat Confident	57%	56%	58%	55%	59%	56%	59%	55%	56%	57%	55%	62% KM	53%	57%	58%	55%	61% P	57%	56%	57%	61%	56%	57%	59%	55%	55%	60%	56%
Not Very Confident	22%	24% c	20%	20%	23%	22%	20%	21%	24% g	21%	25% l	20%	21%	22%	20%	24%	21%	22%	21%	22%	22%	24%	21%	22%	25%	22%	21%	20%
Not At All Confident	5%	5%	4%	8% Ef	4%	4%	4%	6%	5%	5%	5%	3%	5%	4%	6%	4%	5%	7%	4%	4%	6%	8% st	4%	4%	6% a2	4%	3%	5%
Don't know	7%	4%	10% B	10%	7%	6%	8% i	7%	5%	9% k	5%	7%	7%	6%	9%	8% QR	4%	3%	9% tUV	6% UV	3%	2%	8%	6%	5%	7%	7%	9%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q15 Page 65
What is your current employment status?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
Employed Full-time	47%	51%	43%	75%	75%	20%	34%	56%	61%	69%	62%	43%	25%	47%	46%	43%	50%	54%	25%	54%	79%	84%	46%	46%	47%	48%	47%	48%	
		C		F	F			G	G	kLM	LM	M				P	P		S	ST	ST								
Employed Part-time	8%	6%	11%	8%	9%	8%	10%	8%	7%	7%	10%	10%	6%	8%	10%	8%	7%	7%	12%	7%	4%	5%	9%	7%	12%	8%	9%	8%	
			B				i				M	M							TUV	u				x					
Student	1%	1%	1%	6%	1%	*%	1%	-	1%	3%	1%	*%	-	*%	3%	*%	*%	1%	2%	1%	-	-	1%	*%	1%	*%	1%	3%	
				EF	f					KL					N													XyZa2	
Not currently employed	6%	4%	8%	12%	10%	2%	7%	7%	5%	9%	7%	7%	3%	5%	12%	6%	3%	4%	10%	5%	2%	2%	6%	7%	7%	7%	5%	6%	
			B	F	F					M	M	M			N	Q			TUV	U									
Retired	37%	38%	37%	-	5%	70%	48%	29%	25%	12%	20%	40%	66%	39%	29%	43%	40%	35%	51%	34%	14%	9%	38%	40%	33%	36%	39%	35%	
						E	HI				J	JK	JKL	O		r			TUV	UV	v								

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q16 Page 66
Are you working in the field or profession of your choice?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	1514	766	747	267	871	375	602	344	568	293	511	501	203	1214	299	509	476	93	475	613	300	123	289	395	223	211	218	245
UNWEIGHTED TOTAL	1621	826	794	315	918	388	472	324	825	363	595	486	172	1335	285	496	571	129	399	650	380	190	293	385	214	205	241	343
Yes	77%	83%	71%	68%	78%	83%	69%	81%	84%	79%	77%	76%	80%	81%	61%	76%	89%	89%	58%	81%	92%	96%	82%	77%	70%	76%	84%	75%
		C			D	D		G	G					O		P	P		S	ST	ST	Yb2				xYzB2		
No	14%	11%	17%	21%	13%	12%	20%	11%	9%	11%	15%	14%	13%	11%	23%	15%	8%	5%	24%	12%	6%	3%	9%	14%	19%	15%	8%	15%
			B	EF			HI							N	QR				TUV	UV			wa2	WA2	a2	WA2		
Not Currently Employed	9%	6%	12%	11%	10%	6%	11%	8%	7%	10%	8%	10%	6%	7%	16%	9%	4%	6%	18%	7%	2%	1%	9%	9%	11%	10%	8%	10%
			B	F	f		I							N	Q				TUV	UV								

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q17 Page 67
 Do you feel that there are sufficient opportunities in HRM to work in the field or profession of your choice?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	1517	767	749	267	873	376	605	344	568	293	511	503	204	1217	299	511	477	93	476	615	300	123	289	397	225	211	218	245
UNWEIGHTED TOTAL	1623	827	795	315	919	389	474	324	825	363	595	487	173	1337	285	497	572	129	400	651	380	190	293	386	215	205	241	343
Yes	51%	52%	50%	47%	52%	52%	46%	55% G	55% G	51%	53%	51%	48%	54% O	41%	53%	58%	50%	40%	55% S	59% S	62% S	51%	55%	50%	50%	51%	47%
No	33%	34%	32%	41% EF	32%	31%	31%	31%	37% gH	37% l	34%	30%	35%	31%	41% N	31%	29%	39% q	38% Uv	32%	29%	28%	34%	30%	32%	32%	30%	41% XyzA2
Don't know	15%	13%	18% B	11%	16% d	16%	23% HI	14% I	8%	13%	12%	20% JK	17%	15%	17%	17%	13%	12%	22% TUV	13%	12%	10%	15%	15%	17%	18% b2	19% B2	11%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q18 Page 68
Do you anticipate having to move from HRM to find work in the field or profession of your choice?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	1517	767	749	267	873	376	605	344	568	293	511	503	204	1217	299	511	477	93	476	615	300	123	289	397	225	211	218	245
UNWEIGHTED TOTAL	1623	827	795	315	919	389	474	324	825	363	595	487	173	1337	285	497	572	129	400	651	380	190	293	386	215	205	241	343
Yes (Me)	9%	11% C	7%	22% EF	7% F	4%	6%	8%	13% GH	20% KLM	10% LM	5%	3%	7%	17% N	6%	8%	8%	10%	9%	8%	11%	9% a2	8% a2	7%	10% a2	4%	14% xYA2
Yes (family member)	7%	6%	8%	7%	7%	7%	6%	7%	8%	6%	8%	7%	6%	7%	6%	7%	7%	12%	7%	6%	8%	13% sT	6%	5%	9% x	10% x	6%	8%
No	72%	70%	74% b	55% D	73% DE	81% DE	76% I	73%	67%	62%	68%	77% JK	84% JKL	75% O	60%	78%	73%	72%	65%	77% Su	72% s	71%	74% B2	77% yB2	69%	71% b2	79% YB2	62%
Don't know	12%	13%	10%	16% F	12% f	8%	12%	12%	11%	13% m	14% M	11%	7%	11%	17% n	10%	12%	7%	18% TUV	8%	12% tV	5%	11%	10%	15% z	9%	11%	16% xZ

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q19_1 Page 69

If you were given a choice of where to focus spending over the next five (5) years to improve ECONOMIC PROSPERITY in HRM, what would be your top three priorities: FIRST PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2307	1181	1124	266	916	1121	1078	472	755	330	627	800	540	1900	406	830	770	141	881	916	350	135	437	628	322	314	328	371
UNWEIGHTED TOTAL	2347	1210	1135	314	955	1075	794	443	1107	405	729	762	443	1984	361	748	874	199	706	957	454	207	428	584	299	288	345	483
Change in tax structure (tax reform)	18%	19%	17%	12%	17% d	19% D	20% I	18% i	14%	11%	18% J	17% J	23% JKL	20% O	9%	20%	18%	30% PQ	18%	17%	19%	22%	21% xB2	16% B2	25% XB2	19% B2	22% xB2	9%
Improvements to HRM's roadway system / road conditions	17%	19% C	15%	11%	16% d	19% De	20% I	18% I	12%	14%	13%	18% K	21% JK	16%	20%	19%	15%	6%	17%	18% V	14% UV	9%	20% B2	17% B2	19% B2	18% B2	19% B2	10%
Investments in transit system	13%	11%	15% B	15%	14%	12%	10%	15% G	16% G	17% LM	14% m	12%	10%	12%	15%	13% R	13% R	6%	12%	15% v	11%	10%	15%	11%	13%	12%	10%	15%
Increased public safety	12%	9%	14% B	9%	15% DF	10%	13% I	12% i	9%	14%	12%	12%	10%	12%	13%	13% R	10%	6%	14% UV	12% v	9%	7%	8% WYZA2	18% WYZA2	6%	11% y	12% Y	13% wY
Improved coordination between levels of government regarding	10%	11%	9%	6%	10% d	11% D	10%	7%	12% H	8%	9%	11%	11%	10%	9%	10%	11%	8%	11%	9%	11%	11%	10%	8%	8%	14% xyA2	8%	11%
Increased efforts to attract and retain young workers/profes	8%	7%	9%	17% EF	7%	6%	6%	8%	10% G	11% LM	10% LM	7%	5%	7%	11%	5%	9% P	8%	7%	8%	9%	8%	5%	9% wy	5%	7%	10% WY	10% wY
Increased marketing of HRM as a destination of choice for bu	5%	4%	5%	5%	5%	4%	4%	4%	6% GH	5% M	5% M	6% M	2%	5%	4%	5%	7%	4%	5%	7% s	5%	5%	5% y	5% y	2%	9% xYa2B2	4%	3%
More emphasis on downtown growth	5%	6% C	3%	8% F	4%	4%	3%	3%	7% GH	6%	6%	3%	4%	4%	5%	3%	5% P	10% Pq	3%	4%	8% ST	12% ST	4%	4%	3%	3%	5%	9% XYZA2 W
More emphasis on recreation services / facilities	2%	2%	3%	2%	3%	2%	1%	3% G	3% G	2%	2%	3%	1%	2%	1%	2%	2%	5%	1%	2%	4% S	2%	1%	2%	2%	3%	2%	2%
Improvements in the appearance / beautification of the Munic	2%	2%	2%	3%	1%	2%	2%	1%	2% H	2%	2%	1%	4% L	2%	2%	2%	2%	3%	1%	2%	2%	1%	2% Yz	3% YZA2	*%	*%	*%	5% wYZA2
More emphasis on 'rural' growth	2%	2%	2%	1%	1%	3%	2%	2%	1%	2%	1%	2%	2%	2% O	*%	2% R	2% R	*%	3% U	2% U	*%	1%	1%	*%	9% ZA2B2 WX	1%	1%	*%
Increased cleanliness of the Municipality (graffiti removal,	2%	1%	2%	-	1%	3% E	2% hI	1%	1%	*%	1%	1% J	4% JKL	1%	2%	1%	2%	2%	2% Uv	2% U	*%	*%	*%	2% Wz	-	1%	1%	3% WZ

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q19_1 Page 70
(Continued)

If you were given a choice of where to focus spending over the next five (5) years to improve ECONOMIC PROSPERITY in HRM, what would be your top three priorities: FIRST PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Reduced regulations	1%	2%	1%	2%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	*%	2%	1%	1%	*%	1%	1%	3%	*%	2%	1%
Increased efforts to attract immigrants / new residents	1%	1%	1%	1%	1%	1%	1%	*%	2%	1%	1%	1%	*%	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%
New convention centre	1%	1%	*%	2%	1%	1%	1%	2%	1%	1%	1%	1%	*%	1%	1%	*%	1%	1%	*%	1%	1%	2%	1%	1%	-	1%	*%	1%
More emphasis on arts, culture and major events	1%	*%	1%	2%	1%	*%	*%	1%	1%	2%	1%	*%	1%	*%	2%	*%	*%	*%	1%	*%	1%	*%	1%	*%	1%	*%	-	2%
Other	3%	2%	3%	3%	3%	2%	3%	3%	3%	3%	3%	3%	2%	3%	2%	3%	2%	5%	3%	2%	3%	7%	2%	3%	4%	1%	2%	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q19_2 Page 71

If you were given a choice of where to focus spending over the next five (5) years to improve ECONOMIC PROSPERITY in HRM, what would be your top three priorities: SECOND PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2309	1182	1125	265	917	1123	1079	472	755	329	626	798	546	1904	403	833	772	141	879	916	350	135	438	627	322	316	328	370	
UNWEIGHTED TOTAL	2347	1211	1134	313	955	1076	794	443	1107	404	728	762	445	1986	359	750	875	199	705	956	454	207	428	584	299	289	345	482	
Improvements to HRM's roadway system / road conditions	21%	20%	22%	17%	20%	23% D	27% HI	20% I	13%	16%	17%	23% JK	27% JK	21%	20%	21% r	21% r	15%	26% TUV	19% U	14%	17%	24% B2	20%	21% b2	28% XB2	25% B2	15%	
Investments in transit system	15%	15%	14%	13%	15%	15%	12%	16% g	17% G	17% M	17% M	17% M	9%	15%	15%	14%	15%	15%	14%	15%	16%	12%	11%	16% w	14%	15%	12%	17% w	
Increased efforts to attract and retain young workers/profes	10%	8%	11% B	13%	10%	9%	10%	8%	11% H	11%	11%	9%	9%	10%	10%	10%	10%	8%	9%	10%	12%	11%	10%	10% a2	10%	10%	6%	8%	
Increased public safety	9%	9%	9%	7%	10%	8%	10%	10%	7%	9%	7%	10%	10%	9%	8%	10%	8%	7%	8%	11% s	9%	7%	11%	10%	7%	7%	8%	8%	
Improved coordination between levels of government regarding	7%	8%	6%	6%	5%	8% E	6%	6%	9% g	6%	7%	8%	7%	7%	6%	8%	8%	7%	6%	8%	6%	8%	9% Zb2	8% Z	8% Z	3%	8% Z	5%	
Change in tax structure (tax reform)	6%	6%	6%	3%	8% DF	5%	6%	7%	5%	8%	7%	5%	5%	6%	6%	6%	5%	8%	5%	7% v	7% v	3%	3%	6% w	7% w	8% W	7% W	6%	
Increased marketing of HRM as a destination of choice for bu	6%	6%	5%	9% f	6%	5%	5%	5%	7% g	7% m	8% M	6%	3%	6%	6%	5%	7%	8%	6%	5%	8%	7%	6%	5%	5%	7%	6%	6%	
More emphasis on recreation services / facilities	5%	6%	5%	6%	6%	4%	4%	7% g	6%	5%	6%	5%	6%	5%	6%	5%	6%	5%	4%	7% S	5%	7%	6%	5%	5%	5%	5%	7%	4%
More emphasis on downtown growth	4%	4%	3%	5%	3%	4%	2%	2%	7% GH	5%	5%	3%	3%	4%	3%	3%	3%	11% PQ	3%	3%	4%	9% STu	4%	3%	2%	2%	2%	8% XYZA2 W	
Increased cleanliness of the Municipality (graffiti removal,	4%	4%	4%	1%	3% d	5% DE	5% I	4%	2%	2%	2%	4%	7% JKL	3%	5%	3%	4%	3%	5% TUV	2%	2%	1%	4%	4% y	2%	2%	3%	7% xYZA2 w	
Improvements in the appearance / beautification of the Munic	3%	3%	4%	2%	3%	4%	3%	4%	3%	3%	3%	3%	4%	3%	3%	4%	3%	4%	4%	3%	2%	3%	2%	4%	2%	4%	2%	5% wya2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q19_2 Page 72
(Continued)

If you were given a choice of where to focus spending over the next five (5) years to improve ECONOMIC PROSPERITY in HRM, what would be your top three priorities: SECOND PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
More emphasis on 'rural' growth	3%	3%	3%	3%	2%	3%	3%	3% i	2%	3%	3%	2%	4% l	3%	2%	4%	2%	-	3%	3%	3%	2%	2% B2	1% b2	11% ZA2B2 WX	*%	4% wXZB2	*%	
More emphasis on arts, culture and major events	2%	2%	2%	3%	2%	2%	2%	1%	2%	1%	2%	3%	2%	2%	2%	2%	2%	3%	2%	2%	3%	4%	1%	2%	1%	4% wY	2%	3% Y	
Increased efforts to attract immigrants / new residents	2%	2%	2%	3%	2%	2%	1%	1%	4% GH	2%	3% m	2%	1%	1%	4% n	1%	2%	2%	2%	2%	1%	4%	3% y	1%	1%	2%	1%	3% y	
New convention centre	1%	1%	1%	4% ef	1%	1%	1%	1%	2% H	3%	1%	1%	1%	1%	2%	1%	2%	3%	1%	1%	3%	3%	2%	1%	2%	*%	2% z	2% z	
Reduced regulations	1%	2% C	1%	3% f	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%
Other	2%	1%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	3%	2%	2%	*%	3% T	1%	2%	2%	2%	2%	1%	2%	1%	2%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q19_3 Page 73

If you were given a choice of where to focus spending over the next five (5) years to improve ECONOMIC PROSPERITY in HRM, what would be your top three priorities: THIRD PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2296	1178	1116	264	915	1113	1074	468	751	330	620	792	544	1894	400	827	770	141	872	914	349	135	438	621	319	316	325	368
UNWEIGHTED TOTAL	2331	1205	1124	311	951	1066	789	438	1101	404	721	756	442	1974	355	744	872	198	697	952	453	206	427	578	297	289	341	477
Improvements to HRM's roadway system / road conditions	13%	13%	13%	12%	15%	12%	15%	15%	11%	14%	13%	13%	14%	14%	10%	15%	14%	12%	12%	14%	14%	17%	11%	17%	14%	11%	15%	10%
Investments in transit system	12%	11%	13%	13%	13%	12%	12%	11%	13%	12%	13%	11%	14%	12%	11%	15%	11%	7%	13%	12%	13%	12%	11%	10%	13%	21%	11%	11%
Increased efforts to attract and retain young workers/profes	9%	8%	9%	7%	9%	8%	8%	9%	10%	10%	8%	10%	6%	8%	10%	9%	7%	10%	9%	9%	7%	8%	12%	9%	7%	8%	9%	7%
Increased public safety	8%	7%	9%	6%	8%	8%	9%	8%	6%	5%	7%	7%	10%	8%	7%	8%	8%	4%	8%	9%	5%	7%	10%	8%	6%	7%	10%	7%
More emphasis on recreation services / facilities	7%	6%	9%	4%	9%	7%	6%	6%	9%	7%	7%	8%	7%	8%	5%	7%	9%	6%	6%	8%	9%	10%	5%	8%	6%	8%	9%	6%
Increased cleanliness of the Municipality (graffiti removal,	6%	5%	7%	6%	4%	8%	8%	6%	4%	2%	6%	7%	9%	6%	9%	4%	6%	7%	8%	6%	3%	3%	7%	7%	1%	6%	4%	11%
Improved coordination between levels of government regarding	6%	7%	6%	4%	6%	7%	5%	7%	7%	5%	6%	7%	6%	6%	8%	5%	7%	5%	7%	6%	6%	4%	7%	7%	7%	6%	3%	5%
Increased marketing of HRM as a destination of choice for bu	6%	6%	5%	8%	5%	5%	6%	5%	5%	7%	5%	5%	5%	6%	6%	6%	5%	9%	6%	5%	6%	11%	4%	6%	7%	5%	4%	7%
Change in tax structure (tax reform)	5%	6%	4%	5%	6%	4%	5%	6%	5%	5%	7%	4%	4%	5%	5%	6%	5%	4%	5%	5%	5%	4%	3%	6%	7%	5%	5%	4%
More emphasis on 'rural' growth	4%	5%	3%	4%	4%	4%	6%	5%	2%	5%	3%	4%	5%	4%	4%	4%	5%	-	4%	5%	3%	3%	3%	4%	7%	3%	7%	1%
Reduced regulations	4%	5%	3%	4%	3%	5%	5%	4%	3%	4%	2%	4%	7%	4%	4%	4%	5%	4%	5%	5%	2%	4%	6%	2%	8%	2%	6%	2%
More emphasis on downtown growth	4%	5%	3%	6%	3%	4%	3%	4%	6%	5%	4%	4%	3%	4%	4%	2%	4%	10%	3%	4%	8%	4%	5%	4%	1%	4%	3%	6%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q19_3 Page 74
(Continued)

If you were given a choice of where to focus spending over the next five (5) years to improve ECONOMIC PROSPERITY in HRM, what would be your top three priorities: THIRD PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
More emphasis on arts, culture and major events	3%	3%	4% b	5%	3%	3%	3% h	1%	5% GH	5% m	3%	4% M	2%	3%	6%	3%	3%	2%	4% V	4% V	3% V	*%	3%	2%	3%	3%	3%	5% x	
New convention centre	3%	4%	3%	3%	3%	4%	3% gI	5%	3%	1%	4% J	4% J	3%	3%	5%	3%	3%	4%	4%	3%	4%	3%	5% xa2	2%	4%	4%	2%	4%	
Increased efforts to attract immigrants / new residents	3%	2%	4%	4%	3%	3%	2%	2%	5% GH	4% M	5% M	3% M	1%	3%	3%	2%	3%	7% P	3%	2%	4%	6%	2%	3%	4%	2%	4%		
Improvements in the appearance / beautification of the Munic	3%	3%	3%	4%	3%	3%	2%	4%	3%	6% KLM	3%	2%	3%	3%	3%	3%	3%	2%	3%	3%	4%	2%	4% y	2%	1%	3%	5% Y	5% XY	
Other	2%	3%	2%	4%	2%	2%	1%	3% g	3% G	2%	3%	2%	2%	2%	2%	2%	2%	5%	1%	3%	3% s	2%	1%	2%	2%	3%	2%	3%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q20A Page 75
The efforts of the Municipality in attracting business

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	5%	6% C	4%	5%	5%	4%	3%	4%	7% GH	6%	4%	5%	4%	5%	2%	4%	7% P	9% P	2%	5% S	7% S	13% STU	4%	4%	5%	6%	4%	5%
2	15%	18% C	11%	17%	17% F	12%	15%	12%	17% H	16%	17% m	14%	12%	15%	14%	13%	15%	33% PQ	12%	14%	22% ST	25% ST	16% X	10%	15%	16% x	18% X	16% X
3	36%	36%	37%	35%	41% F	33%	35%	39%	36%	32%	42% JIM	36%	33%	36%	38%	36%	36%	30%	36%	37%	39%	32%	37%	37%	38%	35%	37%	35%
4	20%	20%	19%	17%	16%	23% dE	22% I	21% I	16%	16%	14%	23% JK	24% JK	20%	20%	21% R	20% R	9%	23% UV	20% Uv	14%	14%	20% b2	20% b2	23% B2	24% B2	19%	14%
5 - VERY SATISFIED	4%	4%	4%	4%	2%	6% E	5% I	5% I	2%	3%	3%	3%	6% JkL	4%	4%	4% R	3%	2%	6% tUV	3% V	2%	1%	3%	5%	2%	2%	5%	5%
UNDECIDED / NO OPINION	21%	16%	25% B	21%	19%	22%	20%	19%	23%	28% KLM	19%	19%	21%	20%	22%	22%	19%	17%	21%	22% uv	17%	15%	19%	24% yza2	17%	17%	18%	25% YZa2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.0	3.0	3.1 B	3.0	2.9	3.2 DE	3.1 I	3.1 I	2.9	2.9	2.9	3.1 JK	3.2 JKL	3.0	3.1	3.1 QR	3.0 R	2.5	3.2 TUV	3.0 UV	2.8 V	2.6	3.0	3.1 B2	3.0	3.0	3.0	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q20B Page 76
The efforts of the Municipality in attracting immigrants

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	4%	4%	4%	4%	5%	4%	3%	3%	6% GH	3%	6% jM	4%	3%	5%	3%	4%	5%	6%	3%	4%	6% st	10% ST	3%	2%	5%	6% x	4%	6% X
2	13%	16% C	10%	14%	12%	14%	11%	11%	18% GH	14%	13%	13%	11%	13%	14%	11%	14%	20% P	10%	13%	17% St	21% ST	15% Y	14% y	9%	10%	14%	13%
3	28%	30%	27%	29%	30%	27%	27%	28%	30%	27%	35% JLM	26%	26%	27%	33%	26%	29%	30%	29%	26%	32% t	31%	28%	28%	27%	31%	27%	28%
4	13%	13%	14%	18% ef	13%	13%	14%	15% i	11%	14%	12%	14%	14%	13%	16%	15%	11%	11%	15% UV	15% UV	9%	7%	15%	11%	17% X	14%	12%	14%
5 - VERY SATISFIED	6%	6%	6%	8%	5%	6%	7%	5%	6%	6%	6%	5%	8% l	7%	4%	6%	7% r	4%	6% u	7% U	4%	7%	6%	7%	6%	4%	8% z	7%
UNDECIDED / NO OPINION	35%	31%	39% B	27%	35% D	36% D	38% I	37% I	29%	36% K	28%	37% K	38% K	36%	30%	38% r	33%	30%	36% V	36% V	31%	24%	32%	38%	36%	35%	35%	33%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.0	3.1 B	3.2	3.0	3.1	3.2 I	3.1 I	2.9	3.1	3.0	3.0	3.2 KL	3.1	3.1	3.1 R	3.0 R	2.8	3.2 UV	3.1 UV	2.8	2.7	3.1	3.1	3.1	3.0	3.1	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q20C Page 77
The efforts of the Municipality in attracting tourism / visitors

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	4%	3%	4%	3%	3%	4%	5% H	2%	3%	3%	5%	3%	4%	4%	5%	3%	4%	3%	4%	3%	5%	6%	4%	3%	6% Xb2	5%	3%	3%
2	11%	12% C	9%	8%	11% d	11%	10%	9%	12% h	10%	10%	10%	12%	11% O	7%	11%	12%	18% pq	8%	12% S	12% s	16% S	10%	10%	10%	13%	11%	10%
3	28%	29%	28%	27%	32% F	26%	27%	31%	30%	24%	31% J	29%	27%	29%	25%	28%	30%	38% Pq	26%	27%	35% ST	38% ST	29%	29%	29%	27%	30%	28%
4	37%	38%	35%	41%	37%	36%	36%	39%	37%	43% klm	36%	37%	35%	36%	43% N	35%	37% r	29%	36% v	40% V	35%	29%	38%	37%	35%	39%	35%	37%
5 - VERY SATISFIED	12%	11%	13%	13%	9%	13% E	13% I	10%	10%	11%	10%	13%	13%	12%	13%	13% r	11%	8%	15% tUV	11% uv	8%	6%	10%	14% z	12%	9%	11%	12%
UNDECIDED / NO OPINION	8%	6%	10% B	9%	7%	10% E	9%	9%	7%	9%	7%	8%	9%	8%	8%	10% qR	7%	5%	11% TUV	7%	5%	6%	10%	7%	8%	7%	9%	10%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.4	3.5	3.6 E	3.4	3.5	3.5	3.5	3.4	3.6 K	3.4	3.5	3.5	3.4	3.6 n	3.5	3.4 R	3.2	3.6 UV	3.5 UV	3.3	3.2	3.5	3.5 yz	3.4	3.4	3.4	3.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q20D Page 78
The efforts of the Municipality in attracting young professionals

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	6%	7%	6%	15% EF	6%	5%	5%	6%	9% G	8% M	8% M	6% m	4%	7%	6%	6%	7%	7%	6%	6%	7%	13% STU	6%	4%	9% x	7%	7%	7%
2	19%	21% c	17%	26% eF	20% f	17%	16%	20%	23% G	22% lm	23% LM	17%	16%	20%	15%	18%	20%	28% Pq	16%	20%	22% S	27% St	19%	18%	21%	20%	17%	20%
3	34%	35%	34%	28%	39% DF	32%	35%	34%	34%	30%	36% j	35%	34%	34%	37%	34%	34%	36%	33%	33%	41% STv	32%	30%	37% w	32%	33%	36%	35%
4	14%	13%	15%	14%	13%	15%	16% I	15% i	12%	14%	13%	14%	17% k	14%	16%	14% R	15% R	8%	14% u	17% Uv	10%	11%	17% Y	15%	11%	15%	13%	13%
5 - VERY SATISFIED	4%	4%	3%	3%	2%	5% dE	4% I	4% i	2%	2%	2%	4% jK	5% JK	4%	2%	5% Qr	2%	2%	6% TUV	2%	1%	2%	4%	3%	4%	4%	4%	3%
UNDECIDED / NO OPINION	22%	20%	25% B	14%	20% d	26% DE	24% i	21%	20%	24% K	18%	24% K	23% k	22%	23%	23%	22%	18%	24% uV	22% V	19%	14%	25%	22%	23%	21%	23%	22%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.9	2.8	2.9	2.6	2.8 D	3.0 DE	3.0 I	2.9 I	2.7	2.7	2.7	2.9 JK	3.1 JKL	2.9	2.9	2.9 qR	2.8 r	2.6	3.0 TUV	2.8 UV	2.7	2.6	2.9	2.9 y	2.8	2.9	2.9	2.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q20E Page 79
 The efforts of the Municipality in attracting major events
 (e.g. large concerts, national sporting competitions)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNSATISFIED	4%	5% c	3%	4%	6% F	3%	3%	5%	5% G	4%	7% JLM	4% M	2%	4%	3%	3%	5% P	7% P	3%	3%	7% ST	10% ST	3%	4%	6%	3%	4%	5%	
2	9%	10%	8%	13% eF	9%	8%	7%	9%	11% G	10%	8%	9%	7%	9%	7%	8%	9%	15% PQ	8%	7%	12% ST	16% ST	9%	8%	9%	7%	10%	8%	
3	21%	22%	21%	23%	20%	22%	19%	22%	25% G	24% M	23% m	22%	18%	22%	20%	21%	21%	31% PQ	19%	22%	24% s	32% STu	21%	19%	22%	27% XA2	19%	23%	
4	36%	37%	35%	39%	38%	34%	37%	34%	35%	36%	37%	33%	38%	35%	38%	36% R	36% R	26%	36% V	37% V	37% V	23%	36%	36%	37%	36%	33%	34%	
5 - VERY SATISFIED	22%	19%	24% B	16%	20%	24% D	25% I	22% I	16%	19%	18%	24% jK	24% jK	21%	26%	21% R	21% R	14%	24% UV	23% UV	14%	14%	23%	24% Y	17%	21%	26% YB2	19%	
UNDECIDED / NO OPINION	8%	7%	10%	5%	7%	10% DE	9%	8%	8%	8%	7%	7%	12% jKL	9%	6%	10%	8%	7%	10% UV	8%	6%	5%	8%	9%	9%	6%	8%	11% z	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.7	3.6	3.8 B	3.5	3.6	3.8 DE	3.8 hI	3.7 I	3.5	3.6	3.5	3.7 k	3.9 JKL	3.6	3.8 N	3.7 R	3.6 R	3.3	3.8 UV	3.7 UV	3.4 V	3.2	3.7	3.7 y	3.6	3.7	3.7	3.6	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q21 Page 80
I receive good value for the level of property taxes I currently pay

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	18%	20% C	15%	12%	22% DF	16%	18%	17%	17%	16%	19%	17%	17%	20% O	5%	18%	22% p	36% PQ	13%	18% S	25% ST	27% ST	13%	12% Za2B2 WX	33% B2	17% WXzB2	25% B2	13%
2	18%	20%	17%	16%	20%	18%	17%	20%	20%	19%	18%	20% m	16%	21% O	6%	21%	22%	25%	17%	18%	23% St	25% St	16%	15%	24% WX	19% WXzB2	25% B2	18%
3	31%	30%	31%	22%	33% D	30% D	31%	31%	31%	26%	33% J	31%	31%	34% O	16%	36% qR	31% r	24%	29%	33%	30%	29%	27% WA2B2	36% B2	31% B2	36% Wa2B2	28%	22%
4	15%	15%	16%	10%	12%	19% DE	14%	15%	17% g	9%	14% J	17% J	17% J	17% O	5%	17% R	20% R	11%	13%	17% s	17%	16%	15% y	18% Ya2	10%	19% Ya2	13%	14%
5 - STRONGLY AGREE	4%	4%	4%	2%	3%	6% DE	5%	3%	4%	3%	4%	4%	7% Jkl	5% O	2%	6%	5%	3%	6% u	4%	3%	3%	5% Y	6% Y	2%	5% Y	5% Y	4%
UNDECIDED / NO OPINION	14%	11%	17% B	38% EF	11%	11%	16% I	13%	11%	26% KLM	13%	10%	13%	3%	66% N	3% Q	1%	1%	22% TUV	10% UV	3% V	*% XYZA2	23% YZA2	13% YZA2	1%	5% Y	5% Y	29% XYZA2 w
MEANS	2.7	2.6	2.7 b	2.6	2.5	2.8 DE	2.7	2.6	2.7	2.5	2.6	2.7 j	2.8 Jk	2.6	2.8	2.7 R	2.6 R	2.2	2.8 UV	2.7 UV	2.5	2.4	2.8 YA2	2.9 YA2b2	2.2	2.8 YA2	2.4 Y	2.7 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q22 Page 81
 What reasons, if any, do you have for believing that you DO receive good value for your tax dollars?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	475	240	232	32	138	304	222	90	161	40	115	176	142	446	29	202	194	20	183	191	69	25	95	156	39	78	62	69
UNWEIGHTED TOTAL	504	249	254	39	166	298	181	86	235	54	146	179	123	472	32	203	209	29	150	212	95	40	97	169	36	72	58	92
Good snow removal for roads / sidewalks	31%	32%	30%	24%	35%	30%	28%	32%	35%	24%	38%	30%	29%	31%	23%	28%	32%	45%	27%	32%	35%	44%	24%	36% wY	12%	38% Y	25%	30% Y
Police/fire/ambulance/ 911 service good	24%	24%	24%	13%	16%	28% DE	25%	25%	22%	10%	14%	23% Jk	36% JKL	25% O	4%	26%	26%	22%	25%	24%	19%	21%	21%	24%	19%	26%	18%	27%
Waste management/garbage pickup	21%	16%	26% B	11%	20%	22% d	23%	14%	23% h	21%	22%	18%	24%	21%	21%	17%	22%	44% PQ	21%	23%	15%	27%	20% Y	18% Y	7%	32% xY	20% y	22% Y
Services/facilities are good/adequate (general mention)	18%	20%	16%	21%	24% f	15%	12%	20%	26% G	20%	21%	19%	14%	18%	18%	19%	16%	18%	11%	21% S	28% S	20%	15%	15%	23%	30% wxA2	10%	17%
Road conditions / Road maintenance good/ consistent	13%	16% C	9%	5%	10%	15% D	14%	10%	12%	10%	16%	10%	14%	13% O	4%	9%	16%	12%	17% U	10%	7%	24% tU	14%	12%	13%	10%	10%	15%
Good transit system	9%	8%	9%	4%	11%	8%	8%	9%	10%	6%	8%	8%	11%	9%	8%	10%	9%	-	10%	6%	13%	6%	12% b2	9% b2	4%	11%	11%	3%
Good water / sewer services	8%	12% C	4%	4%	4%	11% E	12% H	2%	6% h	2%	12% J	8% j	7%	8%	9%	6%	10%	7%	11% u	8%	4%	10%	10% YA2	9% YA2	1%	12% YA2	2%	8% y
Schools / school system good	7%	5%	10% b	10%	9%	6%	5%	9%	10%	8%	7%	8%	6%	8% O	1%	7%	8%	13%	5%	7%	11%	11%	8%	6%	13%	11%	3%	4%
Taxes / tax structure fair / good	6%	5%	6%	9%	9%	4%	3%	10% g	6%	1%	12% JLM	5%	2%	5%	8%	6%	3%	8%	7%	3%	8%	9%	3%	8%	13%	5%	3%	3%
Sidewalks / street lights good	5%	7%	4%	-	3%	7%	7%	6%	3%	3%	5%	5%	6%	5%	4%	7%	3%	5%	6%	7% Uv	1%	2%	3%	1%	14% x	9% x	3%	10% wX
Good parks / gardens / trails / green spaces / beaches	5%	6%	4%	5%	6%	5%	7% h	2%	4%	-	9% L	2%	8% l	5%	5%	4%	6%	5%	6%	4%	8%	2%	10% xZ	3%	3%	1%	6%	7%
Receive good value / in comparison to other places (general)	5%	5%	5%	6%	2%	6% e	4%	-	8%	4%	5%	5%	4%	5%	8%	4%	5%	6%	6%	3%	4%	7%	9%	3%	-	5%	4%	8%
Live in clean / nice / great area	4%	4%	5%	11%	5%	3%	4%	5%	5%	8%	7% l	2%	4%	4%	11%	3%	5%	5%	4%	4%	6%	4%	* W	5% W	4%	5%	1%	9% Wa2
Good recreation / recreation facilities	4%	2%	6% b	5%	6%	3%	3%	4%	6%	2%	6%	3%	6%	4%	-	7% q	2%	6%	3%	4%	8%	4%	2%	2%	7%	10% xb2	6%	2%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q22 Page 82
(Continued)

What reasons, if any, do you have for believing that you DO receive good value for your tax dollars?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Meets our needs/ expectations / have everything we need	4%	4%	4%	1%	5%	4%	4%	2%	5%	7%	6% m	5% m	1%	4%	4%	2%	7% P	4%	2%	7% SU	1%	3%	2%	4%	7%	2%	4%	4%	
Feel safe	3%	5% c	2%	2%	4%	3%	4%	2%	4%	7%	3%	4%	2%	3%	11%	2%	4%	3%	4%	3%	4%	1%	2%	2%	3%	5%	2%	5%	
Recycling program / green cart / blue bags	3%	2%	4%	3%	2%	4%	2%	2%	5%	4%	1%	3%	5%	3%	1%	5%	2%	1%	3%	3%	2%	5%	3%	3%	1%	1%	11% yZ	4%	
No complaints / no problems	2%	3%	1%	2%	5% f	1%	3%	-	2%	7% m	3%	3% m	*%	2%	2%	2%	3%	6%	1%	1%	9% ST	4%	1%	5% z	-	1%	-	1%	
Good libraries	2%	1%	3%	1%	2%	2%	1%	-	5% G	5%	3%	1%	2%	2%	-	2%	2%	-	2%	2%	3%	5%	3%	1%	1%	3%	5%	1%	
Hospitals / healthcare	2%	1%	3%	-	4%	1%	1%	4%	2%	1%	4% m	2%	*%	2%	1%	2%	2%	2%	2%	2%	2%	2%	1%	2%	1%	3%	1%	2%	3%
Good/responsive public servants/workers	2%	2%	1%	-	1%	2%	*%	4%	2% g	-	2%	1%	2%	2%	2%	2%	2%	-	1%	2%	4%	5%	1%	3%	2%	1%	1%	2%	
Quality of life / standard of living / lifestyle	2%	2%	2%	-	3%	1%	2%	1%	2%	1%	2%	3%	1%	2%	-	2%	2%	-	1%	2%	1%	1%	*%	*%	6%	5%	-	*%	
Festivals / events / concerts	1%	1%	1%	3%	2%	*%	1%	3%	1%	5%	2%	*%	*%	1%	-	-	2%	-	1%	2%	*%	-	-	2%	-	-	1%	2%	
Other	9%	10%	9%	7%	8%	10%	7%	8%	11%	11%	11%	10%	5%	9%	4%	8%	12% r	3%	8%	10%	8%	6%	7%	14% ZA2	10%	2%	3%	9%	
DNK/Not sure	19%	16%	22%	19%	17%	20%	25% I	22% I	10%	12%	12%	24% jK	21%	19%	15%	22%	17%	21%	20%	19%	17%	13%	30% xZb2	18%	22%	9%	36% XZB2	15%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q23 Page 83
 What reasons, if any, do you have for believing that you DO NOT receive good value for your tax dollars?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	873	488	384	76	381	416	409	181	282	118	235	312	196	827	46	340	352	86	289	335	165	70	138	179	190	116	176	116
UNWEIGHTED TOTAL	896	516	379	90	402	404	298	176	421	144	279	297	170	857	39	290	398	120	226	343	212	102	131	167	175	111	186	159
Increasing / Unfair / High taxes	28%	30%	25%	38% F	29%	25%	22%	30% g	35% G	29% M	36% 1M	27% M	17%	28%	16%	18%	35% P	52% PQ	23%	28%	35% S	33%	24%	26%	23%	37% wYa2	25%	35% y
Poor condition / maintenance of roads / roads	19%	18%	22%	15%	20%	20%	24% HI	16%	15%	24% k	15%	20%	22%	19%	19%	23% R	19%	13%	23% U	21% U	13%	19%	19%	24%	17%	15%	18%	21%
No bus service / poor bus service / no Park and Ride	16%	13%	20% B	14%	17%	16%	16%	16%	16%	22% m	18%	15%	13%	17% O	6%	19% R	16%	9%	16% v	20% V	14%	7%	13%	11%	22% wXZB2	12%	24% WXZB2	11%
Poor snow removal / salting / sanding	13%	11%	16% b	15%	14%	11%	12%	12%	15%	17%	11%	13%	14%	13%	7%	10%	14%	15%	13%	13%	13%	12%	8%	14%	10%	14%	15%	14%
Don't receive good /fair value / receive less services than others	12%	10%	14%	21% ef	11%	11%	10%	12%	14%	10%	16% L	9%	13%	12% O	3%	10%	14%	20% P	10%	9%	19% ST	19% t	2%	10% W	13% W	14% W	9% W	22% WXYA2
No services / poor services / decreased services / services	12%	15% c	8%	9%	12%	12%	12%	10%	12%	16%	11%	12%	10%	12%	-	12%	13%	8%	7%	11%	18% St	15%	7%	7%	19% Xa2B2 W	17% WXB2	11%	8%
Do not use / have access to water system / poor quality	11%	11%	11%	11%	13% f	9%	10%	15%	10%	15% l	14% l	8%	9%	11%	-	12% R	12% R	5%	10%	10%	15%	10%	5% b2	2%	21% WXzB2	12% XB2	20% WXzB2	*%
Don't have sidewalks where I live	11%	9%	14% b	10%	12%	10%	9%	14%	12%	15%	13%	9%	10%	11%	-	10%	13%	10%	7%	11%	17% S	11%	4%	8%	12% WB2	17% WxB2	16% WxB2	4%
Do not use / have access to sewer system	10%	11%	10%	8%	13%	9%	8%	16% Gi	10%	13%	12%	10%	8%	11%	-	11% R	13% R	4%	8%	10%	16% Stv	8%	5% b2	2%	21% WXZB2	6% B2	21% WXZB2	*%
Disproportionate benefits for taxes paid-urban versus rural	10%	9%	10%	8%	11%	9%	8%	10%	12%	8%	10%	10%	9%	10%	9%	11%	9%	8%	8%	10%	11%	11%	5%	3% WXZa2	19% W	4%	11% Xz	12% Xz
Poor police services / not enough police	7%	9%	6%	3%	6%	10% D	8%	6%	8%	7%	7%	6%	11%	8%	5%	10%	6%	7%	9%	7%	7%	6%	11%	8%	6%	5%	7%	10%
Paying for services I don't have and/or use	7%	7%	8%	6%	8%	7%	7%	7%	8%	2%	6% j	9% J	8% j	8%	-	8%	7%	13%	6%	8%	8%	5%	8%	4%	10% x	7%	12% Xb2	4%
Recreation / facilities / not accessible / not affordable	7%	6%	8%	4%	8%	6%	6%	7%	8%	9% m	8% m	7%	3%	7%	-	7%	8%	7%	6%	7%	7%	12%	2%	7%	8% W	6% Wb2	10% Wb2	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q23 Page 84
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What reasons, if any, do you have for believing that you DO NOT receive good value for your tax dollars?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
No or few improvements / nothing done	6%	8%	5%	8%	7%	6%	6%	7%	7%	4%	5%	8% j	6%	6%	9%	7%	5%	9%	4%	10% Suv	5%	4%	4%	6%	9%	4%	4%	9%	
High expenditures / wasting money / poor money management	5%	6%	4%	7%	3%	6%	5%	4%	5%	4%	4%	5%	4%	5%	6%	4%	5%	9%	3%	6%	6%	6%	4%	9% yA2	3%	7% a2	2%	3%	
Poor garbage pickup / street cleaning / waste management	5%	5%	5%	3%	5%	5%	5%	4%	6%	4%	7% m	5%	3%	5%	-	4%	5%	6%	2%	6% S	6% s	9% s	4%	3%	6%	2%	9% XZ	4%	
Inadequate fire / emergency services / fire hydrants	4%	5%	4%	6%	4%	4%	3%	4%	6%	4%	4%	5%	3%	4%	-	3%	4%	5%	3%	4%	7% s	5%	5% xb2	*%	6% XB2	2% wXZB2	11% wXZB2	*%	
Unfair property assessment system	4%	5%	3%	5%	4%	4%	3%	5%	5%	4%	6% M	4%	2%	4%	-	3%	5%	8%	3%	4%	5%	4%	7%	4%	2%	5%	2%	4%	
Traffic congestion / control / planning / issues	4%	3%	5%	2%	4%	4%	2%	5%	6% G	4%	5%	4%	3%	4%	4%	2%	5%	5%	4%	4%	4%	5%	4%	5%	2%	5%	3%	5%	
Poor response when maintenance / repairs required)	4%	4%	3%	1%	3%	5% D	3%	4%	5%	3%	6% M	4%	1%	4%	-	4%	4%	3%	5%	3%	3%	4%	7% Z	4%	3%	1%	6% Z	3%	
High crime / not being addressed / don't feel safe	3%	2%	4%	2%	5%	2%	4%	3%	3%	4%	3% m	5% M	1%	3%	17% n	3%	2%	3%	5%	3%	2%	2%	5% A2	6% A2	2%	2%	*%	4% a2	
Pay for some services myself (plowing, road maintenance, etc)	3%	3%	3%	3%	6% F	1%	5% H	*%	3% H	4%	3%	4%	2%	3%	-	2%	4%	2%	2%	3%	7% S	3%	2%	2%	5% b2	5%	4%	1%	
Base taxes on services, not property assessment / tax reform	3%	4%	3%	6%	4% f	2%	1%	3%	6% G	4% m	4% M	4% m	1%	3%	1%	2%	4%	9% Pq	1%	3%	5% S	10% S	4%	4% y	1%	-	3%	8% Y	
Poor sidewalk maintenance / snow removal	3%	3%	3%	3%	2%	4%	2%	2%	5% gH	3%	2%	3%	5%	3%	8%	2%	3%	6%	2%	4%	2%	4%	6% xyz	1%	1%	1%	3%	11% XYZA2	
Amalgamation (negative sense - taxes up, services decreased)	3%	4% C	1%	-	1%	5% E	3%	2%	3%	-	2%	4%	4%	3%	-	3%	4% r	1%	2%	3%	5%	-	*%	2%	5% Wa2	2%	1%	6% Wa2	
Poor schools	3%	2%	4% b	2%	4% f	2%	3%	2%	3%	2%	3%	3%	3%	3%	6%	3%	2%	3%	4%	1%	3%	6%	4%	3%	3%	4%	2%	2%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q23 Page 85
(Continued)

What reasons, if any, do you have for believing that you DO NOT receive good value for your tax dollars?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Poorly run / managed / poor programs / excessive red tape	3%	4% C	1%	1%	2%	4% D	2%	2%	3%	*%	3% J	3% j	3%	3%	-	3%	2%	2%	2%	3%	3%	4%	2%	5% yb2	1%	3%	2%	1%
Poor planning	3%	3%	2%	-	3%	2%	2%	3%	3%	2%	2%	3%	3%	2%	8%	2%	2%	3%	3%	2%	3%	2%	6%	2%	3%	1%	3%	2%
Council lacks vision / inefficient / slow to make decisions	3%	4% c	1%	-	2%	3%	2%	3%	3%	2%	1%	5% km	1%	2%	4%	1%	4% P	4%	1%	4% S	3%	2%	7% y	2%	1%	3%	3%	2%
No street lights / poor street lighting	2%	2%	3%	2%	3%	2%	2%	2%	3%	1%	3%	2%	2%	3%	-	1%	4% P	1%	2%	2%	4%	3%	1%	-	4% z	1%	6% WZ	-
Dirty / no litter pickup / no graffiti removal	2%	2%	2%	3%	2%	2%	3%	-	3%	3%	2%	2%	3%	2%	6%	2%	2%	4%	3%	1%	2%	3%	7% xZA2	2%	-	*%	*%	5% za2
Seniors issues (housing, recreation, fixed income)	2%	1%	3% b	-	-	4%	3% I	1%	*%	1%	2%	1%	5% Jl	2%	-	3%	2%	1%	5% t	1%	-	-	-	4%	1%	1%	1%	4%
Lack of green space / parks / trails	2%	1%	3%	1%	2%	2%	1%	3%	2%	5% m	1%	2%	1%	2%	2%	1%	2%	1%	2%	1%	2%	3%	1%	-	1%	3%	5% wY	2%
Rates / services in comparison to other areas	2%	2%	1%	5%	1%	1%	1%	2%	3% g	5% LM	3% LM	1%	*%	2%	-	1%	3% P	2%	*%	2% s	4% S	4%	1%	2%	1%	3%	3%	1%
Poor recycling, compost collection / lack of green initiatives	2%	1%	2%	2%	1%	2%	1%	1%	2%	2%	1%	1%	2%	2%	1%	1%	2%	3%	2%	1%	3%	*%	1%	-	*%	*%	6% WYZ	2%
Poor healthcare / hospitals	1%	*%	3% B	-	1%	2%	2%	1%	1%	1%	*%	2%	4% k	1%	6%	3% Qr	*%	*%	3% tUv	1%	*%	*%	3%	2%	1%	2%	1%	1%
Need transparency / how are tax dollars spent	1%	2%	1%	3%	1%	1%	2%	*%	2%	3%	2%	1%	1%	1%	2%	*%	2% P	1%	1%	1%	1%	1%	1%	2%	*%	2%	*%	3%
Poor transportation infrastructure / transportation (general)	1%	1%	1%	1%	1%	2%	1%	1%	2%	1%	2%	1%	1%	1%	2%	1%	2%	1%	1%	1%	2%	1%	*%	1%	1%	1%	2%	1%
Parking issues / parking downtown	1%	1%	1%	2%	1%	1%	1%	-	3% G	3%	1%	1%	1%	1%	8%	*%	1%	2%	1%	1%	*%	2%	2%	-	-	*%	1%	5% za2
Ongoing sewage treatment plant problems / harbour cleanup	1%	1%	1%	2%	1%	1%	*%	1%	2% g	1%	1%	1%	*%	1%	2%	*%	1%	3%	*%	1%	1%	4%	2%	1%	*%	*%	*%	3%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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What reasons, if any, do you have for believing that you DO NOT receive good value for your tax dollars?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Other	17%	17%	17%	22%	17%	17%	19% H	11%	18% H	20%	20%	15%	17%	17%	26%	16%	19%	17%	14%	18%	16%	31% STU	20%	19%	18%	19%	15%	13%
Don't know / no response	3%	2%	4%	8% E	*% E	4% E	4%	3%	1%	5%	1%	-	8% K	2%	15% n	3%	1%	1%	5% t	2%	2%	-	8% Ya2B2 x	2%	1%	3%	2%	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q24 Page 87
 What type of change, if any, would you be willing to accept
 in tax and service levels in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Same taxes but shift funds between services	32%	33%	32%	34% f	37% F	28%	30%	33%	36% G	37% LM	36% LM	31%	28%	33%	31%	29%	37% P	35%	29%	32%	39% ST	50% STU	31%	34% B2	34% b2	34% b2	34% B2	26%
Same taxes with same level of Municipal services	13%	13%	12%	10%	11%	14%	12%	15%	12%	11%	12%	13%	14%	14% O	6%	16% QR	12% R	5%	11%	15% sV	12%	8%	11%	13%	14%	15% b2	12%	10%
Small increase in taxes for a small improvement / increase i	11%	12%	11%	11%	10%	13% e	10%	12%	14% G	9%	10%	13% jk	12%	12% o	8%	11%	15% P	10%	9%	14% SV	13% sV	7%	11% y	11% y	7%	10%	14% Y	16% xYZ
Moderate increase in taxes for a moderate improvement / incr	7%	8% c	6%	7%	8%	6%	5%	5%	11% GH	10% m	7%	7%	6%	6%	9%	8%	6%	6%	5%	8% S	8%	11% S	9% y	7%	5%	8%	7%	8%
Small decrease in taxes for a small decrease in service leve	5%	7% C	4%	3%	6%	6%	7% I	5%	4%	4%	5%	5%	8% jl	6% O	2%	5%	7%	6%	6% V	6% V	5% V	*%	5%	6%	4%	7%	7% y	5%
Moderate decrease in taxes for a moderate decrease in servic	3%	4%	3%	4%	3%	3%	2%	5% g	4% g	5%	4%	2%	3%	4%	2%	3%	4%	8% pq	2%	4%	4%	2%	3%	3%	4%	3%	4%	3%
Large decrease in taxes for a large decrease in service leve	3%	3% C	2%	4%	3%	2%	2%	2%	4% Gh	4%	3%	3%	2%	3% O	*%	2%	4% p	10% PQ	2%	3%	4% s	7% St	2%	3%	2%	3%	5% yb2	2%
Large increase in taxes for a large improvement / increase i	1%	1%	*%	1%	1%	*%	*%	1%	1% G	1%	1%	*%	*%	1%	1%	1%	1%	*%	*%	*%	2% st	2%	*%	*%	*%	1%	1%	1%
Don't know	14%	9%	18% B	17%	13%	14%	18% hI	13% I	9%	10%	14% j	16% Jm	12%	13%	17%	16% Q	10%	11%	20% TUV	11% uv	7%	7%	12%	12%	20% WXZA2	12%	10% WXZA2	18% WXZA2
No opinion	11%	10%	12%	8%	8%	14% DE	15% HI	9% i	6%	10%	8%	10%	16% JKL	8%	24% N	9% Q	6%	8%	17% TUV	7%	7%	5%	15% ZA2b2	11% A2	11% a2	8%	6%	10%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q25A Page 88
In general, I feel personally safe in HRM

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	5%	5%	5%	4%	6%	5%	5%	4%	5%	6%	4%	6% k	5%	5%	8% N	3%	5%	4%	6%	5%	4%	7%	6% Ya2	7% YA2	2%	5%	3%	6% y
2	13%	14%	12%	13%	14%	12%	14% i	14%	11%	13%	14%	11%	13%	13%	14%	12%	13%	15%	10%	16% Sv	14%	11%	12%	14%	11%	10%	12%	16% z
3	30%	29%	31%	29%	30%	30%	32% I	32% I	26%	30%	29%	30%	31%	30%	30%	32% R	29%	23%	30%	31%	27%	29%	30%	37% ZA2B2 wy	30%	28%	24%	25%
4	36%	36%	35%	40%	37%	34%	33%	32%	42% GH	35%	39% m	36%	32%	36%	33%	35%	38%	41%	34%	34%	44% STv	35%	36%	32%	35%	36%	42% X	37%
5 - STRONGLY AGREE	16%	15%	16%	14%	13%	18% E	15%	18%	16%	15%	14%	16%	17%	16%	14%	18%	15%	17%	18% U	14%	12%	17%	15% x	11%	21% wXb2	21% Xb2	18% X	15%
UNDECIDED / NO OPINION	1%	*%	1%	*%	*%	1% E	1% hi	*%	*%	1%	*%	1% k	1% k	1%	*%	1% q	*%	-	2% T	*%	-	-	1%	-	1%	1%	1%	2%
MEANS	3.4	3.4	3.5	3.5	3.4	3.5	3.4	3.5	3.5	3.4	3.5	3.4	3.4	3.5	3.3	3.5	3.4	3.5	3.5	3.4	3.5	3.4	3.4	3.3	3.6	3.6	3.6	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25B Page 89

In general, I feel personally safe in the community where I live

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	2%	3% b	2%	2%	2%	3%	2%	2%	1%	1%	3% jK	2%	1%	6% N	1%	1%	1%	3% TU	1%	1%	2%	2% a2	3% ZA2	1%	1%	*%	5% YZA2
2	6%	7%	6%	8%	7%	5%	8% I	6%	4%	8%	6%	6%	8%	5%	13% N	5%	4%	5%	7% Uv	7% UV	3%	4%	7% YZA2	10% YZA2	3%	2%	2%	9% YZA2
3	16%	15%	16%	17%	15%	16%	17%	15%	14%	17%	15%	14%	18%	14%	22% N	14%	13%	16%	17%	15%	14%	14%	20% YzA2	21% ZA2B2 Y	8%	13% y	10%	15% Y
4	39%	39%	39%	37%	39%	39%	39%	37%	40%	36%	38%	43% J	38%	40% O	32%	41%	41%	37%	37%	42% s	39%	35%	38%	40%	39%	40%	36%	41%
5 - STRONGLY AGREE	37%	37%	36%	37%	37%	36%	34%	39% g	39% G	38%	40% Lm	34%	34%	39% O	27%	38%	40%	42%	35%	35%	43% ST	45% ST	32% x	26%	49% WXB2	44% WXB2	51% WXB2	30%
UNDECIDED / NO OPINION	*%	1%	*%	*%	-	1%	1%	*%	*%	*%	-	*%	1%	*%	*%	*%	*%	-	1%	-	-	-	1%	*%	-	-	*%	1%
MEANS	4.0	4.0	4.0	4.0	4.0	4.0	3.9	4.1 G	4.1 G	4.0	4.1 LM	4.0	3.9	4.1 O	3.6	4.1	4.1	4.2	3.9	4.0	4.2 ST	4.2 St	3.9 x	3.8	4.3 WXB2	4.2 WXB2	4.4 WXB2	3.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25C Page 90
I feel safe walking downtown Halifax alone in the daytime

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	4%	3%	5% B	2%	2%	5% DE	5% hI	3%	2%	3%	2%	4%	6% jK	4%	5%	4% R	2% R	*	6% tUV	3% Uv	1%	1%	4%	2%	7% XB2	4%	5% xb2	2%
2	7%	6%	7%	3%	6% d	8% D	9% I	7% I	3%	4%	7% J	6% j	8% J	7%	6%	8% qr	5%	4%	10% TUV	5% v	4%	2%	4%	9% WA2B2	9% Wa2B2	6%	4%	4%
3	17%	15%	18% b	8%	17% D	18% D	19% I	20% I	11%	13%	13%	17% jk	21% JK	17% O	13%	19% R	16% R	10%	17%	18% U	13%	14%	15% B2	16% B2	23% Xa2B2 W	20% B2	17% B2	9%
4	36%	37%	34%	33%	37%	35%	36%	33%	36%	30%	37% J	38% Jm	33%	36%	36%	34%	38%	34%	36%	35%	39%	35%	35%	40% YB2	31%	35%	34%	32%
5 - STRONGLY AGREE	35%	38% C	32%	54% EF	36% F	30%	27%	36% G	47% GH	50% KLM	39% LM	32%	27%	34%	40% n	31%	36% p	50% PQ	29%	37% S	43% ST	48% ST	39% XY	30%	25%	33% y	38% xY	51% XYZA2 W
UNDECIDED / NO OPINION	2%	2%	3% b	-	1%	4% E	3% HI	1%	1%	*	1%	2% J	5% JKL	2% O	1%	3% R	2% r	1%	3% V	2% V	-	*	2%	2%	5% xZB2	1%	2%	1%
MEANS	3.9	4.0 C	3.8	4.3 EF	4.0 F	3.8	3.7	3.9 G	4.3 GH	4.2 KLM	4.0 LM	3.9 M	3.7	3.9	4.0	3.8	4.0 P	4.3 PQ	3.8	4.0 S	4.2 ST	4.3 ST	4.0 xYz	3.9 Y	3.6	3.9 Y	4.0 Y	4.3 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25D Page 91
I feel safe walking downtown Halifax alone in the evening

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	32%	22%	42% B	18%	27% D	38% DE	38% HI	32% I	21%	22%	28% j	33% Jk	39% JKL	32%	30%	35% R	31% R	19%	39% TUV	30% UV	20%	20%	26%	36% WA2B2	36% WA2B2	36% WA2B2	26%	26%
2	24%	25%	23%	22%	26%	23%	24%	27%	22%	18%	22%	27% Jk	25% J	24%	23%	27% Q	21%	23%	24%	25%	24%	28%	31% XYzB2	22%	23%	24%	28% B2	19%
3	19%	21% C	16%	23% f	20% f	16%	16%	18%	24% GH	23% M	19%	19%	16%	19%	19%	17%	20%	21%	15%	21% S	24% S	20%	15%	22% Wy	16%	18%	21% w	18%
4	15%	20% C	11%	22% F	17% F	13%	11%	14%	22% GH	22% LM	20% LM	12%	11%	15%	15%	12%	18% P	25% Pq	13%	15%	25% ST	20% s	16%	13%	13%	14%	13%	23% XYZA2 w
5 - STRONGLY AGREE	7%	8% C	5%	15% EF	7% F	4%	5%	7%	8% G	12% LM	9% LM	4%	4%	6%	10% n	5%	6%	8%	5%	7%	7%	11% S	6%	4%	7%	5%	7%	13% XYZA2 W
UNDECIDED / NO OPINION	4%	4%	3%	-	2%	5% E	5% HI	2%	2%	3%	2%	4% k	5% K	4%	3%	4%	3%	3%	5% tUV	3% U	1%	2%	5% b2	3% b2	5%	3%	4%	2%
MEANS	2.4	2.7 C	2.1	2.9 EF	2.5 F	2.2	2.2	2.4 G	2.7 GH	2.8 KLM	2.6 LM	2.2	2.1	2.4	2.5	2.2	2.5 P	2.8 PQ	2.2	2.4 S	2.8 ST	2.7 ST	2.4	2.3	2.3	2.3	2.4 x	2.8 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25E Page 92
I am satisfied with the quality of policing in my community

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL							
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - STRONGLY DISAGREE	8%	9%	7%	7%	8%	8%	10% hi	7%	7%	6%	8%	7%	10% j	8%	10%	10% Q	6%	6%	9%	9% U	5%	10% u	9%	9% y	5%	8%	6%	11% YA2	
2	13%	15% c	12%	12%	16% f	12%	14%	15%	12%	13%	13%	13%	15%	14%	11%	15%	14%	13%	12%	14%	18% Sv	11%	13%	13%	18% xA2b2	13%	11%	13%	
3	28%	27%	30%	30%	31% F	26%	29%	28%	28%	29%	27%	31%	26%	29%	27%	30%	26%	30%	29%	28%	28%	26%	29%	29%	29%	28%	26%	29%	
4	31%	32%	31%	30%	30%	33%	29%	28%	37% GH	29%	34%	33%	29%	32%	30%	29%	36% P	32%	29%	32%	34%	37% s	28%	34% w	29%	32%	33%	30%	
5 - STRONGLY AGREE	16%	16%	17%	18%	13%	18% E	16%	20% I	15%	18%	16%	14%	18%	16%	19%	15%	17%	15%	19% U	16%	12%	14%	18%	14%	16%	18%	22% XyB2	14%	
UNDECIDED / NO OPINION	2%	2%	3% b	3%	2%	2%	2%	2%	3%	4% M	2%	2%	1%	2%	4% n	2%	2%	4%	3%	2%	3%	2%	3%	1%	3%	2%	2%	3% x	
MEANS	3.4	3.3	3.4	3.4	3.2	3.4	3.3	3.4	3.4	3.4	3.4	3.4	3.3	3.3	3.4	3.3	3.5 P	3.4	3.4	3.3	3.3	3.3	3.3	3.3	3.3	3.3	3.4	3.6 WXYB2	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25F Page 93
I am satisfied with police visibility and presence in my community

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	9%	11% c	8%	6%	10% D	10% d	11% i	9%	8%	9%	9%	8%	12% l	9%	9%	10%	9%	7%	10% u	9%	7%	10%	9%	9%	6%	9%	9%	13% Y
2	15%	16%	14%	13%	17% df	14%	15%	16%	14%	13%	15%	14%	18%	11% O	11%	18% R	15%	11%	11%	18% S	18% S	14%	14%	15%	20% zA2b2 w	14%	13%	14%
3	27%	27%	28%	29%	28%	27%	28%	25%	28%	30% m	26%	31% kM	23%	28%	25%	27%	28%	30%	28%	27%	30%	26%	25%	27%	26%	32%	25%	30%
4	32%	31%	32%	33%	30%	33%	31%	30%	33%	25%	35% J	32% J	30%	30%	37% n	29%	31%	33%	33%	30%	30%	36%	33%	36% zA2B2	31%	27%	29%	28%
5 - STRONGLY AGREE	15%	14%	16%	18% e	13%	16%	14%	17%	15%	22% KLM	13%	14%	15%	15%	15%	14%	16%	16%	16%	15%	14%	13%	16%	12%	14%	18% x	23% wXYB2	14%
UNDECIDED / NO OPINION	2%	1%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	2%	1%	3% n	1%	1%	3%	2%	1%	2%	3%	2% xz	1%	3% xZ	*%	1%	3% XZ
MEANS	3.3	3.2	3.4 B	3.5 E	3.2	3.3 e	3.2	3.3	3.3	3.4 m	3.3	3.3	3.2	3.3	3.4 n	3.2	3.3	3.4 p	3.3 t	3.2	3.3	3.3	3.3 b2	3.3	3.3	3.3	3.4 xB2	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25G Page 94

I am confident that the police will respond to emergencies in a timely and efficient manner

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - STRONGLY DISAGREE	5%	5%	5%	6%	5%	4%	5%	5%	4%	6%	5%	5%	6%	5%	5%	6%	3%	2%	5%	6%	4%	4%	4%	5%	6%	5%	4%	6%	
2	10%	11%	9%	8%	10%	10%	11%	9%	9%	9%	9%	9%	11%	10%	9%	11%	11%	8%	10%	10%	7%	14%	9%	9%	14%	7%	10%	10%	
3	21%	22%	21%	19%	24%	19%	22%	20%	21%	20%	24%	21%	20%	21%	19%	20%	21%	28%	20%	20%	26%	20%	24%	21%	21%	23%	19%	20%	
4	35%	35%	35%	36%	36%	34%	35%	32%	36%	33%	35%	37%	32%	34%	36%	34%	34%	38%	34%	34%	38%	37%	33%	38%	37%	35%	31%	30%	
5 - STRONGLY AGREE	27%	25%	29%	26%	22%	31%	26%	31%	27%	26%	25%	25%	31%	27%	28%	27%	28%	21%	30%	26%	22%	24%	28%	24%	20%	28%	34%	30%	
UNDECIDED / NO OPINION	3%	2%	3%	5%	2%	2%	2%	3%	3%	7%	2%	2%	1%	2%	3%	2%	3%	4%	2%	3%	2%	2%	2%	3%	2%	2%	2%	4%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.7	3.7	3.8	3.7	3.6	3.8	3.7	3.8	3.7	3.7	3.7	3.7	3.7	3.7	3.7	3.7	3.7	3.7	3.8	3.7	3.7	3.7	3.7	3.7	3.7	3.5	3.8	3.8	3.7
			b			E																		Y		Y	Y	y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q25H Page 95

I am confident that the Fire Department will respond to emergencies in a timely and efficient manner

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - STRONGLY DISAGREE	2%	2%	2%	1%	2%	2%	2%	1%	1%	*%	1%	2%	2%	2%	2%	2%	1%	2%	2%	2%	1%	-	1%	1%	4%	2%	2%	1%
											J			O											WXb2			
2	3%	4%	3%	4%	3%	3%	3%	5%	3%	3%	2%	4%	4%	4%	2%	4%	3%	4%	3%	3%	3%	6%	3%	2%	8%	2%	9%	1%
																							b2		WXZB2		WXZB2	
3	10%	8%	11%	11%	13%	7%	9%	11%	10%	11%	10%	9%	10%	10%	7%	9%	10%	14%	7%	11%	10%	17%	8%	9%	12%	9%	13%	8%
																						StU			w		Wxb2	
4	32%	33%	32%	40%	36%	28%	32%	30%	34%	36%	39%	32%	24%	32%	35%	32%	30%	38%	30%	32%	41%	34%	32%	34%	35%	32%	23%	34%
																						ST	A2	A2	A2	A2	A2	A2
5 - STRONGLY AGREE	50%	51%	48%	41%	43%	57%	51%	50%	48%	44%	45%	50%	57%	49%	52%	50%	52%	38%	55%	49%	42%	40%	53%	51%	40%	52%	51%	51%
																							Y	Y	Y	Y	Y	Y
UNDECIDED / NO OPINION	3%	2%	4%	4%	3%	3%	3%	3%	4%	6%	2%	2%	4%	3%	3%	2%	4%	4%	4%	2%	2%	3%	3%	3%	1%	3%	2%	5%
																												Y
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.3	4.3	4.3	4.2	4.2	4.4	4.3	4.3	4.3	4.3	4.3	4.3	4.4	4.3	4.4	4.3	4.3	4.1	4.4	4.3	4.2	4.1	4.4	4.4	4.0	4.3	4.1	4.4
						DE								N	r	R			TUV				YA2	YA2		YA2		YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q26 Page 96

Have you or any of your family been the victim of a property crime in the HRM within the past 12 months (e.g. home robbery, car theft, vandalism to property)?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2418	1235	1177	267	921	1226	1167	485	762	332	637	834	600	1998	419	890	797	142	967	927	350	135	468	658	337	328	352	375
UNWEIGHTED TOTAL	2419	1245	1170	315	959	1142	842	457	1116	407	736	785	480	2047	370	783	895	200	758	968	455	207	446	606	307	297	359	487
Yes	17%	17%	17%	22% F	24% F	11%	15%	16%	22% GH	22% LM	22% LM	16% M	11%	18%	15%	16%	19%	25% P	14%	19% S	23% S	21% s	15%	22% WYA2	12%	17% A2	11%	21% wYA2
No	83%	83%	83%	78%	76%	89% DE	85% I	84% I	78%	78%	78%	84% jK	89% JKL	82%	85%	84% R	81%	75%	86% TUv	81%	77%	79%	85% Xb2	78%	88% XB2	83%	89% XZB2	79%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q27 Page 97
 Have you or any of your family been the victim of a violent crime in the HRM within the past 12 months (e.g. assault, rape, robbery)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2418	1235	1177	267	921	1226	1167	485	762	332	637	834	600	1998	419	890	797	142	967	927	350	135	468	658	337	328	352	375
UNWEIGHTED TOTAL	2419	1245	1170	315	959	1142	842	457	1116	407	736	785	480	2047	370	783	895	200	758	968	455	207	446	606	307	297	359	487
Yes	3%	2%	3% b	4%	3% F	2%	3%	2%	2%	2%	3%	3%	2%	2%	5% N	2%	2%	2%	3% U	2% u	1%	3%	2%	3% Y	1%	2%	2%	4% Y
No	97%	98% c	97%	96%	97%	98% E	97%	98%	98%	98%	97%	97%	98%	98% O	95%	98%	98%	98%	97%	98%	99% St	97%	98%	97%	99% XB2	98%	98%	96%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q28 Page 98
 What, if anything, are the key things that make you feel
 UNSAFE in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Increase in violent crime / shootings / stabbings	17%	17%	18%	15%	21% DF	15%	16%	17%	19%	21% M	18% M	19% M	12%	18%	15%	17%	19%	15%	15%	19% s	21% S	17%	17%	15%	19%	22% xB2	19%	14%
Drugs / drug related crime	13%	14%	12%	12%	11%	15% e	13%	14%	12%	13%	11%	15% k	13%	13%	11%	16% QR	11%	9%	14%	13%	12%	11%	16% B2	14% B2	15% B2	11%	13% b2	8%
Robberies / Theft / Breaking and Entering / Home Invasions	10%	10%	11%	11%	8%	12% E	10%	11%	10%	11%	10%	10%	12%	10%	12%	10%	11%	10%	13% TUv	8%	8%	8%	10% a2	13% yA2	8%	10%	6%	13% yA2
Lack of police patrol / presence / bad attitudes / response	10%	12% C	9%	12%	10%	10%	9%	11%	11%	10%	11%	9%	10%	11%	8%	10%	13%	9%	8%	11%	14% S	11%	7%	9%	11%	11%	9%	14% WxA2
Swarmings	9%	9%	9%	9%	10%	8%	8%	7%	11% H	11% M	9% m	10% M	5%	8%	12%	8%	9%	6%	8%	9%	10%	10%	11% Y	9% y	6%	8%	8%	9%
Young offenders / youth crime / Youth Gangs	8%	8%	8%	6%	9%	8%	9%	9%	6%	8%	8%	8%	8%	8%	8%	9%	7%	9%	9%	7%	9%	8%	6%	10% YA2	5%	11% YA2	4%	8% a2
Groups of youth roaming the streets / Groups of young people	8%	7%	8%	3%	8% D	9% D	9% i	7%	6%	5%	7%	8%	10% Jk	8%	8%	7%	8%	6%	9% u	7%	6%	6%	10% Y	8% Y	3%	9% Y	10% Y	8% Y
Beatings / Attacks / Assaults / Harassment	6%	5%	8% B	9%	7%	5%	5%	8%	7%	7%	8%	6%	6%	6%	6%	6%	6%	7%	7%	5%	6%	7%	5% y	9% WY	2%	6% Y	6% Y	7% Y
Media	6%	6%	7%	6%	7% f	5%	6%	7%	6%	7% M	9% M	6% M	3%	6%	5%	6%	7%	8%	4%	7% s	9% S	7%	5%	6%	6%	9%	6%	6%
Gangs / gang related crime / Organized Crime	6%	5%	7% B	8% f	6%	5%	5%	6%	6%	10% KLM	5%	6%	4%	6%	7%	6%	5%	6%	5%	6%	6%	10% s	5%	6%	6%	8% B2	6%	3%
Lenient Penalties / Repeat Offenders / Early Releases	5%	7% C	3%	5%	6%	5%	5%	5%	6%	4%	5%	5%	8% Jk	5%	5%	5%	7%	4%	6%	5%	7%	5%	5%	5%	7%	5%	5%	6%
Poor Drivers, Speeding, Ignoring lights / signs	4%	5%	4%	2%	4%	5% D	5%	5%	3%	4%	4%	4%	6%	4%	4%	5%	3%	5%	5%	4%	4%	2%	4%	7% ZA2b2	5%	2%	3%	3%
Weapons	3%	2%	5% B	7% Ef	3%	3%	4%	3%	3%	5%	3%	4%	3%	3%	5%	3%	3%	2%	4% u	3%	2%	7% tU	4%	4% b2	2%	3%	4%	2%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q28 Page 99
(Continued)

What, if anything, are the key things that make you feel UNSAFE in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Walking Alone / Alone at night	3%	2%	5% B	2%	2%	5% dE	5% hI	2%	2%	3%	2%	3%	5%	3%	6% n	3%	2%	3%	4%	3%	3%	3%	3%	4%	2%	5% y	2%	5% Y
Young Offender's Act	3%	3%	3%	3%	4%	3%	3%	3%	3%	2%	4%	2%	4%	3%	4%	3%	4% R	1%	3% v	4% V	5% V	1%	5% y	4%	2%	2%	4% y	2%
Panhandlers / The Homeless / Mentally Ill on the streets	3%	3%	4%	4%	3%	3%	2%	3%	5% G	4%	3%	3%	3%	3%	5%	3%	2%	6% q	3%	3%	2%	7% tu	3% Y	4% Y	*%	2%	2% y	6% wYZA2
Certain areas of HRM / Certain known crime areas	3%	4%	3%	5%	4%	2%	2%	3%	5% G	4% M	5% M	3% m	1%	3%	2%	3%	4%	2%	1%	4% S	5% S	5% S	2%	4% WA2	4% wa2	2%	2%	3%
Alcohol / Drunks / Bars	3%	3%	2%	2%	3%	3%	3%	3%	3%	3%	2%	3%	3%	3%	2%	2%	3%	4%	3%	3%	2%	4%	2%	3%	3%	3%	2%	5% W
Crime Rate / Stats	3%	2%	4% B	1%	3% d	3%	3%	2%	3%	4%	2%	2%	4%	3% O	1%	4%	2%	5%	3%	3%	2%	4%	1%	3%	4%	2%	3%	4% w
Muggings	3%	3%	2%	2%	2%	4% de	2%	4%	3%	2%	1%	3% K	3%	3%	3%	2%	3%	2%	2%	3% s	4% sv	2%	4% YA2	3% Ya2	1%	3%	1%	3% y
Crime (general mention)	3%	2%	3%	1%	3%	3%	3% h	1%	2%	2%	2%	3%	2%	3% O	*%	4% r	2%	2%	3%	3%	2%	2%	2%	3% a2	5% ZA2B2W	2%	1%	2%
Downtown	2%	2%	2%	3%	3% F	1%	2%	3%	3%	2%	2%	3%	2%	2% o	1%	3%	2%	6% q	1%	2%	4% S	5% S	2%	2%	3%	3%	2%	2%
Poor lighting (general mention)	2%	2%	3%	3%	3%	2%	1%	2%	4% GH	2%	2%	2%	2%	2%	3%	2%	2%	3%	2%	2%	3%	4%	3% yZ	2%	1%	1%	3% z	3% yZ
Welfare homes / Unused buildings / slum areas / poverty	2%	2%	2%	7% EF	1%	2%	1%	2%	4% GH	3% l	3% l	1%	2%	2%	4%	2%	2%	2%	2%	2%	4% stV	1%	3% Za2	2%	-	1%	1%	5% xZA2
Unsolved Crimes	2%	3%	1%	2%	2%	2%	2%	2%	3%	2%	2%	3%	2% O	*%	2%	2%	3%	2%	2%	2%	1%	5% tU	3% Zb2	2%	2%	1%	3% 1%	
Going out at Night / After Dark	2%	2%	2%	1%	1%	2% e	1%	2%	3%	1%	2%	2%	1%	2%	1%	2%	2%	3%	2%	2%	2%	2%	2% x	1%	1%	3% x	2%	3% X
Lack of Respect of others / No Respect / Discipline	2%	2%	2%	3%	2%	2%	2%	2%	2%	2%	1%	2% k	2%	2%	2%	2%	1%	1%	2% u	2% U	1%	1%	1%	3%	2%	1%	2%	1%
Vandalism	1%	1%	1%	1%	1%	1%	1%	2% g	2%	2%	1%	1%	1%	1%	1%	2%	2%	1%	1%	1% v	2% v	*%	1%	2%	2%	2%	1%	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q28 Page 100
(Continued)

What, if anything, are the key things that make you feel UNSAFE in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Downtown at Night	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	2%
Not enough street lights	1%	1%	2%	1%	1%	1%	1%	1%	2% G	3% m	1%	1%	1%	1%	2%	1%	2% P	2%	1%	1%	2%	1%	1%	2%	*%	1%	1%	2% y
Thugs / Punks / Hoodlums / Hooligans	1%	2% C	1%	2%	2%	1%	1%	2%	1%	2%	1%	1%	1%	1%	3% n	1%	1%	1%	1%	1%	2%	-	2% YA2	2% Ya2	*%	1%	*%	1%
Lack of Programs / Facilities / Direction for the Youth	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Youth (General Mention)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	2% v	*%	1%	2%	-	-	1%	2%
Bus stops / Late Night Buses / Lack of Transit / Bus Safety	1%	*%	1% b	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	*%	2% a2	1%	*%	1%	*%	*%
Brawls / Bullying / Fighting	1%	1%	1%	1%	1%	1%	1%	*%	1%	2%	1%	*%	1%	1%	1%	1%	*%	1%	1%	*%	2% T	1%	1%	1%	-	1%	*%	1%
Parents need to take responsibility for their children	1%	1%	1%	1%	1%	1%	1% i	1%	*%	1%	*%	1%	1%	1%	1%	1%	*%	*%	1%	1%	*%	*%	*%	2% Wa2B2	1%	-	*%	*%
Random Violence / Crime	1%	1%	*%	2%	1%	*%	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	*%	1% S	1%	1%	1%	1%	*%	1%	1%	*%
Dogs / Dogs off Leashes / Pet	1%	*%	1%	-	1%	1%	1% i	1%	*%	-	1%	1%	1%	1%	1%	1%	*%	*%	2% T	*%	-	-	*%	1% w	2% Wa2b2	-	*%	*%
Spring Garden Road	1%	*%	1%	1%	1%	1%	1%	*%	1% H	1%	*%	*%	1%	1%	*%	1%	1%	1%	1%	1%	1%	-	1%	*%	-	*%	1%	1%
The Melvin's and other Criminal Families	1%	1%	*%	1%	1%	*%	1%	-	1%	1%	1%	*%	1%	*%	*%	*%	1%	*%	*%	1%	1%	1%	1%	*%	-	1%	1%	*%
Gottingen Street	1%	1%	1%	2% Ef	*%	*%	1%	*%	1%	*%	1% jm	*%	*%	*%	1%	*%	1%	1%	*%	1% Su	*%	*%	1%	*%	-	*%	*%	2% xza2
Not enough security / Cameras / Lack of Emergency Phone	1%	1%	1%	1%	*%	1%	*%	*%	1% H	1%	1%	*%	*%	1%	*%	*%	1%	-	1%	*%	1%	1%	1%	1%	*%	*%	*%	1%
The North End (both Dartmouth and Halifax)	1%	*%	1%	2%	*%	*%	*%	-	1%	2% l	1%	*%	*%	1%	1%	*%	*%	1%	*%	1%	1%	-	*%	1%	*%	1%	*%	1% ya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q28 Page 101
(Continued)

What, if anything, are the key things that make you feel UNSAFE in HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Growing Old / Being Elderly	1%	*%	1%	-	-	1%	1%	*%	*%	-	*%	*%	1%	1%	1%	1%	*%	1%	1%	*%	*%	-	*%	1%	1%	*%	*%	1%	
Inadequate Fire Services / Fire Hazards	*%	*%	1%	-	1%	*%	*%	1%	1%	-	*%	1%	*%	*%	*%	1%	1%	1%	*%	*%	1%	-	1%	-	1%	-	1%	*%	
Sexual Assaults / the South end Stalker / Peepers	*%	*%	1% B	2% f	1%	*%	*%	*%	1% G	1% LM	1% m	*%	*%	1%	*%	*%	-	*%	1%	*%	-	1%	-	*%	1%	*%	1%		
Being a woman / Women being alone	*%	*%	1% b	2%	*%	*%	*%	1%	1%	1%	1%	*%	*%	1%	*%	*%	1%	*%	1%	*%	*%	*%	*%	*%	1%	-	*%	1%	
The Commons	*%	*%	1%	2% EF	*%	*%	*%	*%	1% GH	1%	*%	*%	-	*%	1%	*%	*%	-	*%	1%	*%	-	*%	*%	*%	*%	*%	2% XyZa2 W	
Spryfield	*%	*%	*%	1%	*%	*%	*%	*%	1%	*%	1%	*%	*%	*%	1%	*%	*%	1%	*%	*%	1%	*%	1% xb2	*%	*%	*%	*%	1% xb2	*%
Amount / Maintenance / Lack of Sidewalks / curbs / ditches	*%	*%	1%	*%	*%	*%	*%	1%	*%	*%	1%	*%	*%	*%	-	*%	*%	1%	*%	*%	1%	1%	*%	*%	-	1%	1%	*%	
Property Crime	*%	*%	*%	1%	*%	*%	*%	*%	1% G	1%	*%	*%	-	*%	1%	*%	*%	*%	*%	*%	*%	*%	*%	*%	*%	1%	-	1%	
Racial Tensions	*%	*%	*%	*%	*%	*%	*%	*%	*%	1%	*%	*%	-	*%	*%	*%	*%	*%	*%	*%	*%	-	*%	1%	-	*%	-	*%	
Other	5%	4%	5%	6%	5%	4%	5%	4%	6%	2%	5% J	6% J	4%	5%	4%	5%	4%	4%	6% U	5% U	2%	8% U	3%	6% wz	6%	3%	4%	6% w	
Nothing / I feel safe	7%	7%	7%	8%	7%	7%	7%	7%	8%	9%	7%	7%	6%	7%	7%	6%	8%	10%	7%	7%	8%	12% st	6%	6% WXzB2	12% st	7%	8%	7%	
Don't know / no comment	6%	7%	6%	5%	4%	9% DE	8% hI	5%	4%	5%	4%	6%	11% JKL	7%	6%	7%	6%	7%	8% Uv	6% U	2%	4%	7%	5%	8%	8%	8%	5%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29A1 Page 102
Animal services (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	4%	4%	4%	3%	4%	4%	4% i	4%	3%	3%	3%	4%	5%	4%	5%	3%	3%	2%	5% u	3%	2%	4%	4%	4%	3%	2%	5%	5%
2	7%	6%	9% b	8%	8%	7%	8%	7%	7%	8%	6%	8%	8%	8%	6%	9%	7%	7%	6%	10% SUV	5%	5%	8%	6%	9%	12% Xa2B2	7%	6%
3	23%	24% c	21%	19%	26% DF	20%	24% I	26% I	19%	18%	24% j	23% j	22%	22%	23%	24% r	23%	17%	21%	23%	23%	23%	23% B2	23% B2	27% B2	21%	25% B2	16%
4	20%	21% c	18%	21%	20%	19%	19%	21%	20%	22%	20%	18%	21%	20%	19%	23% qr	18%	17%	20%	19%	20%	19%	16%	23% W	20%	20%	18%	19%
5 - VERY SATISFIED	11%	9%	13% B	10%	9%	13% E	13% HI	9%	8%	4%	11% J	13% J	13% J	12% O	8%	13% q	10%	12%	15% TUV	9%	7%	8%	10%	13% yb2	9%	11%	13%	9%
NO OPINION / UNSURE	36%	35%	36%	38%	34%	37%	32%	34%	43% GH	44% KLM	36%	35%	32%	35%	41%	28%	39% P	46% P	33%	36%	42% ST	40%	39% x	32%	33%	33%	33%	46% XYZA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.4	3.4	3.4	3.4	3.3	3.5 E	3.4	3.4	3.4	3.3	3.4	3.4	3.4	3.4	3.3	3.5	3.4	3.6	3.5 T	3.3	3.4	3.4	3.3	3.5 w	3.4	3.4	3.4	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29B1 Page 103
Firefighting services (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	1%	*%	-	1%	1%	1%	1%	*%	-	1%	1%	1%	1%	o	*%	*%	1%	*%	1%	1%	*%	1%	*%	2%	*%	2%	*%
2	2%	2%	1%	1%	2%	2%	2%	1%	1%	1%	1%	2%	1%	2%	o	1%	2%	1%	1%	2%	3%	1%	1%	*%	5%	1%	5%	*%
3	8%	8%	9%	11%	11%	6%	8%	10%	8%	10%	9%	7%	8%	8%	7%	8%	8%	10%	8%	8%	9%	13%	7%	6%	12%	7%	12%	8%
4	30%	31%	29%	37%	37%	24%	26%	30%	36%	36%	38%	31%	18%	30%	31%	28%	31%	37%	23%	32%	41%	40%	30%	33%	27%	30%	29%	28%
5 - VERY SATISFIED	54%	54%	54%	39%	45%	64%	59%	54%	46%	38%	46%	56%	68%	54%	54%	58%	52%	45%	62%	53%	41%	40%	57%	56%	51%	57%	49%	53%
NO OPINION / UNSURE	5%	4%	7%	13%	5%	4%	4%	4%	8%	15%	5%	3%	4%	5%	7%	4%	6%	6%	5%	5%	6%	6%	4%	4%	4%	5%	3%	11%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.4	4.4	4.5	4.3	4.3	4.5	4.5	4.4	4.4	4.3	4.3	4.4	4.6	4.4	4.5	4.5	4.4	4.3	4.5	4.4	4.3	4.3	4.5	4.5	4.2	4.5	4.2	4.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29C1 Page 104
Fire and public safety education programs (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	1%	1%	1%	1%	1%	2% i	1%	1%	*%	1%	1%	2% j	1%	1%	1%	1%	1%	1%	1%	1%	*%	2% zB2	1%	1%	*%	2% zB2	*%
2	3%	4% C	2%	4%	4% F	2%	3%	3%	3%	5% M	3%	3%	2%	3%	2%	4%	2%	2%	2%	3%	4% s	3%	4% X	1%	4% X	3%	6% X	3%
3	17%	18%	16%	19%	20% F	15%	15%	20% g	18%	17%	20% l	16%	16%	17%	17%	16%	17%	18%	16%	17%	17%	26% STu	14%	17%	21% w	15%	20%	17%
4	34%	38% C	30%	32%	36%	33%	34%	35%	33%	32%	35%	35%	33%	34%	35%	36%	33%	37%	32%	35%	38% s	33%	39% YA2b2	39% YA2B2	29%	32%	29%	31%
5 - VERY SATISFIED	25%	21%	29% B	14%	21% D	30% DE	28% I	24%	21%	17%	21%	26% Jk	31% JK	25%	22%	26% r	27% R	18%	29%	24% UV	17%	17%	24%	26%	22%	31% wYB2	24%	22%
NO OPINION / UNSURE	20%	18%	22% B	30% EF	19%	19%	18%	17%	25% GH	28% KLM	20%	19%	16%	19%	23%	17%	20%	23%	20%	19%	22%	22%	18%	16%	23% X	18%	19%	27% WXZA2
MEANS	4.0	3.9	4.1 B	3.8	3.9	4.1 DE	4.0	3.9	3.9	3.9	3.9	4.0 J	4.1 JK	4.0	4.0	4.0	4.0	3.9	4.1 tUV	4.0 uv	3.9	3.8	3.9	4.1 YA2	3.9	4.1 wYA2	3.8	4.0 a2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29D1 Page 105
HRM's emergency / disaster preparedness (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	2%	2%	3%	1%	3%	2%	2%	3%	3%	2%	2%	3%	3%	2%	3%	3%	2%	3%	3%	2%	2%	2%	1%	1%	4%	2%	4%	3%	
					d																			wx	wx	wx	wx		
2	6%	7%	4%	8%	6%	5%	5%	5%	6%	5%	7%	6%	4%	6%	5%	6%	5%	3%	4%	7%	5%	7%	6%	3%	7%	7%	7%	6%	
		C																		s			x	x	x	x	x		
3	20%	20%	20%	23%	24%	17%	19%	22%	21%	20%	25%	18%	19%	21%	19%	22%	20%	22%	19%	19%	26%	23%	23%	20%	26%	15%	21%	19%	
				f	F						Lm									ST			Z	20%	x2b2	z	z		
4	31%	31%	31%	31%	30%	32%	32%	31%	29%	26%	30%	35%	29%	30%	34%	32%	28%	36%	32%	31%	29%	31%	27%	36%	29%	32%	28%	28%	
											J							q					yA2B2	W					
5 - VERY SATISFIED	13%	10%	17%	9%	11%	17%	15%	14%	11%	10%	13%	12%	18%	14%	11%	14%	13%	8%	16%	13%	8%	13%	12%	15%	14%	14%	15%	12%	
			B			DE	I	i				JkL				R	R		U	U									
NO OPINION / UNSURE	27%	30%	25%	28%	27%	28%	26%	25%	30%	36%	23%	28%	26%	27%	28%	23%	32%	29%	26%	28%	30%	25%	31%	25%	20%	30%	25%	32%	
		C							h	KLM	k					P							Y		Y	Y	XYa2		
MEANS	3.7	3.6	3.7	3.5	3.5	3.8	3.7	3.7	3.6	3.6	3.6	3.6	3.7	3.7	3.6	3.6	3.7	3.6	3.7	3.6	3.5	3.6	3.6	3.6	3.8	3.5	3.7	3.6	3.6
			B			DE	I					k							U	u				YA2B2	W				

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29E1 Page 106
Building and fire inspection services (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	3%	2%	1%	2%	3%	2%	2%	2%	1%	1%	2%	5%	2%	3%	2%	2%	2%	3%	2%	1%	3%	3%	1%	1%	3%	2%	4%
					d	D							JKL						U	u								xy
2	6%	6%	6%	7%	8%	4%	5%	8%	6%	5%	6%	7%	5%	5%	8%	6%	5%	6%	5%	6%	6%	8%	5%	5%	7%	5%	5%	7%
3	22%	25%	20%	22%	23%	22%	23%	23%	21%	23%	23%	21%	22%	22%	25%	23%	21%	23%	22%	23%	21%	26%	24%	21%	28%	16%	21%	23%
		C																					Z		xZa2			Z
4	24%	24%	24%	22%	22%	26%	25%	22%	25%	23%	21%	26%	26%	25%	21%	25%	25%	33%	26%	24%	24%	22%	21%	28%	22%	25%	24%	23%
						e											pq							wy				
5 - VERY SATISFIED	13%	14%	12%	10%	8%	18%	16%	14%	8%	8%	11%	13%	19%	13%	14%	13%	13%	7%	17%	12%	7%	9%	15%	15%	12%	11%	13%	11%
						DE	I	I				J	JKL			R	R		TUV	U								
NO OPINION / UNSURE	32%	28%	36%	38%	37%	27%	29%	31%	37%	41%	38%	31%	23%	33%	30%	31%	34%	29%	28%	33%	41%	33%	31%	30%	30%	40%	35%	32%
			B	F	F				GH	LM	LM	M								s	STv					WXY		
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.6	3.6	3.6	3.5	3.4	3.7	3.7	3.6	3.5	3.5	3.6	3.6	3.6	3.6	3.5	3.6	3.6	3.5	3.7	3.6	3.5	3.4	3.6	3.7	3.5	3.6	3.6	3.4
						dE	I												uV					yB2				

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29F1 Page 107
Maintenance of existing infrastructure (e.g. buildings, streets, roads, bridges) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	11%	12%	10%	8%	12%	11%	11%	12%	11%	11%	10%	10%	14% l	11%	10%	12%	11%	12%	9%	13% s	11%	15% s	13% X	8%	16% X	10%	13% X	11%	
2	25%	27% c	23%	23%	29% dF	23%	24%	24%	28% g	23%	29% jM	28% M	19%	25%	26%	24%	26%	33% P	22%	26%	28% s	29%	26%	22%	26%	26%	25%	26%	26%
3	36%	34%	37%	41%	35%	35%	35%	41% gI	34%	36%	37%	35%	36%	36%	37%	35%	36%	33%	36%	35%	38%	41%	34%	41% Za2B2 w	39% b2	32%	33%	31%	
4	19%	20%	19%	21%	18%	20%	20%	18%	20%	21%	18%	18%	21%	19%	20%	19%	20%	16%	21% V	19% v	19% v	13%	20% Y	20% Y	13%	24% Y	18%	23% Y	
5 - VERY SATISFIED	4%	4%	5%	4%	3%	5%	5%	4%	4%	4%	2%	6% K	4% k	4%	3%	5%	3%	4%	5% UV	4% UV	1%	1%	4%	5%	3%	5%	5%	3%	
NO OPINION / UNSURE	4%	3%	6% B	3%	4%	5% d	6% Hi	2%	4% h	4%	4%	4%	5%	5%	4%	5%	4%	3%	6% V	4% v	3%	2%	3%	5%	4%	4%	5%	5%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.8	2.7	2.8 b	2.9 E	2.7	2.8 E	2.8	2.8	2.8	2.8	2.7	2.8	2.8	2.8	2.8	2.8	2.8	2.7	2.9 TUV	2.7 v	2.7	2.6	2.7	2.9 wYA2	2.6	2.9 Y	2.7	2.8 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29G1 Page 108
Communication regarding crime / criminal activity
(Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	7%	8%	6%	7%	8%	7%	8%	5%	7%	6%	7%	8%	8%	7%	9%	7%	7%	8%	6%	8%	8%	5%	5%	7%	6%	10%	6%	10%	
2																													
3																													
4																													
5 - VERY SATISFIED	8%	7%	10%	6%	6%	10%	9%	8%	7%	6%	5%	9%	10%	8%	7%	7%	8%	8%	9%	9%	4%	7%	10%	7%	7%	8%	12%	7%	
NO OPINION / UNSURE	7%	6%	9%	8%	5%	9%	8%	7%	6%	10%	6%	6%	9%	7%	8%	7%	7%	6%	10%	6%	7%	5%	7%	7%	7%	6%	7%	10%	
MEANS	3.1	3.0	3.3	3.1	3.0	3.2	3.1	3.2	3.1	3.1	3.1	3.2	3.2	3.2	3.0	3.1	3.2	3.2	3.2	3.1	3.0	3.1	3.2	3.1	3.1	3.1	3.3	3.0	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29H1 Page 109
Community safety initiatives (e.g. Block Parent, Citizens on Patrol) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	4%	3%	4%	5% f	5% F	2%	3%	4%	4%	3%	4%	4%	2%	4%	4%	3%	4%	4%	4%	4%	4%	5%	3%	4% Y	1%	5% Ya2	2%	5% YA2
2	13%	15% c	11%	16% F	19% F	8%	12%	13%	14%	18% LM	14% M	13%	9%	13%	11%	12%	13%	12%	10%	15% S	14%	15%	14%	11%	14%	13%	11%	14%
3	30%	32%	28%	32% f	34% F	26%	29%	33%	30%	28%	32%	30%	29%	30%	31%	30%	28%	36% q	28%	30%	37% ST	36% s	30%	32% b2	36% Za2B2	27%	29%	25%
4	22%	22%	22%	15%	18%	27% DE	25% HI	20%	20%	16%	20%	23% J	26% Jk	23% O	17%	26% R	23%	18%	25% uV	22%	19%	17%	18%	23% Z	22%	28% WB2	25% w	19%
5 - VERY SATISFIED	8%	6%	9% B	3%	6%	11% DE	9% I	9% I	6%	5%	5%	8%	12% JK	8%	8%	7%	9%	7%	9% UV	9% UV	4%	4%	11% Z	8% z	7%	4%	9% Z	7%
NO OPINION / UNSURE	23%	22%	25%	28% E	18%	26% E	22%	22%	26% gh	28% Lm	25%	22%	22%	22%	28% n	21%	23%	23%	25%	21%	23%	23%	25%	22%	19%	23%	24%	29% XY
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.2	3.3 B	2.9	3.0	3.5 DE	3.3 I	3.2	3.1	3.0	3.1	3.2 J	3.5 JKL	3.2	3.2	3.3	3.3	3.2	3.3 UV	3.2 UV	3.1	3.0	3.3	3.2	3.2	3.2	3.4 zB2	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29I1 Page 110
Community Policing (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	6%	5%	6%	6%	5%	6%	5%	4%	4%	5%	6%	6%	5%	5%	7%	4%	4%	6%	5%	5%	5%	6%	5%	3%	6%	4%	7% Y
2	12%	13%	11%	14% F	17% F	8%	11%	13%	13%	12%	14% M	14% M	9%	12%	12%	13%	12%	11%	9%	14% S	15% S	13%	10%	15% w	11%	11%	11%	13%
3	29%	30%	28%	31%	32% F	26%	29%	30%	30%	32%	32%	28%	27%	29%	28%	29%	29%	36%	27%	31%	32%	33%	30%	29%	36% xZB2	26%	29%	26%
4	28%	29%	27%	23%	25%	31% DE	27%	30%	28%	25%	27%	27%	31% j	28%	26%	28%	29%	29%	30%	27%	27%	25%	23%	31% W	27%	31% W	29%	25%
5 - VERY SATISFIED	14%	11%	16% B	10%	10%	18% DE	17% I	14% I	9%	12%	9%	16% K	17% jK	14%	14%	14% r	14% r	9%	18% TUV	13% U	6%	9%	18% XyB2	12%	13%	16% xB2	18% xB2	10%
NO OPINION / UNSURE	12%	11%	12%	16% E	10%	11%	10%	8%	15% GH	15% lm	13%	11%	10%	11%	16% n	9%	11%	11%	10%	11%	15% s	15%	12%	9%	10%	10%	9%	19% XYZA2 W
MEANS	3.4	3.3	3.4 B	3.2	3.2	3.6 DE	3.4 i	3.4 i	3.3	3.3	3.2	3.4 k	3.5 jKl	3.4	3.4	3.3	3.4	3.3	3.5 TUV	3.3 U	3.2	3.2	3.4 b2	3.3	3.4	3.4 b2	3.5 xB2	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29J1 Page 111
Traffic law enforcement (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	8%	9%	7%	8%	9%	7%	8%	7%	9%	8%	9%	9% m	6%	8%	8%	10%	8%	7%	6%	9%	10% s	10%	9% a2	10% A2	7%	7%	5%	10% A2
2	12%	13%	11%	11%	15% dF	10%	12%	13%	12%	10%	12%	12%	13%	12%	13%	13%	12%	10%	11%	12%	15%	10%	13%	12%	11%	14%	10%	12%
3	28%	28%	28%	28%	30%	27%	27%	29%	29%	29%	32% Lm	25%	26%	28%	29%	28%	27%	30%	26%	29%	34% SV	23%	29%	27%	32% z	24%	28%	27%
4	30%	32%	29%	33%	29%	31%	30%	30%	31%	29%	30%	33%	29%	30%	30%	30%	31%	35%	30%	30%	29%	37%	28%	31%	29%	33%	31%	29%
5 - VERY SATISFIED	14%	13%	15%	11%	12%	17% DE	16% I	14%	12%	14%	12%	12%	18% KL	14%	13%	13%	15%	13%	16% U	14% U	8%	15% U	15% B2	13%	13%	17% B2	19% xyB2	10%
NO OPINION / UNSURE	7%	5%	10% B	8%	6%	8% e	8%	7%	7%	10% K	5%	8% k	7%	7%	7%	6%	7%	5%	10% TUV	6%	4%	5%	6%	7%	7%	5%	7%	12% XYZA2 W
MEANS	3.3	3.3	3.4	3.3	3.2	3.4 E	3.4 i	3.3	3.3	3.4	3.3	3.3	3.4 k	3.3	3.3	3.2	3.4 p	3.4	3.4 tU	3.3 U	3.1	3.4 U	3.3	3.3	3.3	3.4 B2	3.5 WxyB2	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29K1 Page 112
Traffic calming (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	7%	9% C	6%	10% F	10% F	5%	6%	7%	9% G	10% M	8% m	7%	5%	7%	8%	6%	8%	8%	6%	7%	11% St	12% St	10% XYA2	5%	4%	9% Y	5%	10% XYA2	
2	13%	15% c	12%	14%	18% F	10%	10%	15% G	16% G	14% M	15% M	14% M	9%	13%	12%	14%	15%	10%	9%	16% S	18% S	14%	15%	13%	13%	12%	11%	13%	
3	26%	28%	25%	29%	28%	25%	26%	28%	26%	26%	28%	24%	29%	26%	31%	27%	24%	32% q	27%	26%	26%	25%	28%	25%	28%	22%	33% xZb2	25%	
4	18%	18%	18%	18%	15%	20% E	18%	16%	18%	19%	17%	18%	19%	19% o	14%	17%	20%	24% P	18%	17%	19%	22%	16%	20%	15%	19%	15%	18%	
5 - VERY SATISFIED	8%	7%	8%	6%	7%	9%	8%	7%	7%	9% k	6%	7%	10% K	8%	8%	8%	7%	6%	9% U	8% U	4%	9% u	10% B2	7%	7%	8%	12% xyB2	4%	
NO OPINION / UNSURE	27%	24%	31% B	24%	23%	32% DE	31% I	27%	23%	23%	26%	30% J	29% j	27%	28%	29% R	27% r	20%	32% TUV	26% V	23%	17%	21%	29% W	32% Wa2	30% W	25%	29% W	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.0	3.2 B	3.0	2.9	3.3 DE	3.2 hI	3.0	3.0	3.0	2.9	3.1	3.3 JKL	3.1	3.0	3.1	3.0	3.1	3.2 tU	3.0 U	2.8	3.0	3.0	3.2 B2	3.1 b2	3.1	3.3 WB2	2.9	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29L1 Page 113
By-law enforcement (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	9%	10%	9%	9%	11%	8%	9%	10%	9%	8%	8%	10%	10%	9%	11%	9%	8%	11%	9%	9%	9%	7%	12% Xy	7%	8%	8%	9%	12% Xy
2	12%	14% c	11%	12%	12%	12%	10%	15% G	14% G	14%	13%	12%	11%	13%	12%	14%	12%	15%	10%	14% s	16% S	13%	12%	13%	12%	9%	13%	15% z
3	28%	29%	28%	27%	31% f	26%	27%	30%	29%	27%	28%	29%	28%	28%	31%	26%	30% P	26%	27%	29%	31%	32%	29%	25%	34% X	29%	28%	28%
4	21%	22%	20%	22%	21%	21%	22%	21%	20%	18%	22%	22%	22%	22%	18%	22%	23%	25%	22%	19%	21%	26% t	18%	27% WYzB2	18%	20%	22%	18%
5 - VERY SATISFIED	8%	7%	8%	8%	6%	9% E	9% i	8%	6%	8%	7%	7%	9%	7%	8%	8% r	7%	4%	10% UV	8% U	3%	4%	7%	6%	8%	8%	10% x	8%
NO OPINION / UNSURE	21%	18%	24% B	21%	19%	23% E	22% H	17%	22% H	25%	21%	20%	20%	21%	20%	21%	20%	18%	22%	21%	20%	17%	21%	22%	21%	25% a2	18%	20%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.0	3.1	3.1	3.0	3.1 e	3.1 I	3.0	3.0	3.0	3.1	3.1	3.1	3.1	3.0	3.1	3.1	2.9	3.2 tU	3.0	2.9	3.1	3.0	3.1 wB2	3.1	3.1 b2	3.1 wB2	2.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29M1 Page 114
Parking enforcement (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	11%	12%	9%	16% F	13% F	7%	10%	11%	11%	15% kLM	11%	9%	10%	10%	14% n	9%	10%	14%	8%	13% S	11%	13%	14% XY	7%	7%	9%	11% x	16% XYZa2	
2	11%	11%	11%	13% f	13% F	9%	9%	12%	13% G	13% M	11% M	12% M	7%	10%	11%	10%	11%	11%	9%	11%	13% s	13%	10%	12%	10%	10%	8%	11%	
3	28%	29%	27%	21%	30% D	28% D	28%	27%	27%	27%	27%	30%	25%	28%	25%	28%	29%	28%	26%	28%	32%	26%	28%	26%	28%	33% B2	28%	23%	
4	26%	26%	27%	30%	24%	27%	25%	27%	29% g	22%	27%	27% j	28%	26%	26%	26%	27%	31%	28%	24%	29% t	26%	25%	29% y	23%	26%	27%	25%	
5 - VERY SATISFIED	12%	12%	12%	14%	10%	13% e	13% I	13% I	10%	10%	14%	11%	14% j	12%	14%	11%	12%	11%	12%	12%	10%	14%	14% y	13%	9%	11%	12%	13%	
NO OPINION / UNSURE	13%	11%	14% B	6%	10% D	16% DE	15% HI	10%	11%	13%	10%	12%	16% K	13%	10%	15% QR	10% R	5%	17% TUV	11% Uv	6%	7%	9%	12%	22% ZA2B2 WX	11%	13%	11%	
MEANS	3.2	3.2	3.3	3.1	3.1	3.4 DE	3.3 i	3.2	3.1	3.0	3.2 J	3.2 J	3.3 J	3.2	3.2	3.2	3.2	3.1	3.3 TU	3.1	3.1	3.2	3.2	3.3 B2	3.2	3.2	3.2	3.2	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29N1 Page 115
Lighting (street lighting, bus stops, etc.) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	6%	5%	7% b	6%	7% F	4%	6%	6%	5%	7%	6%	5%	6%	5%	9% N	4%	6%	4%	5%	6%	5%	5%	3%	5%	8% W	7%	6%	6%
2	11%	11%	11%	16% F	12% f	9%	10%	9%	14% GH	14% M	11%	11%	9%	10%	16% N	10%	11%	11%	10%	12%	11%	16% s	6%	11% W	12% W	13% W	10%	14% Wa2
3	27%	25%	28%	31% F	30% F	23%	25%	29%	28%	31% M	30% M	27% M	20%	26%	27%	27%	25%	29%	25%	28%	27%	28%	29%	28%	30% zb2	22%	26%	23%
4	34%	37% C	30%	31%	33%	34%	32%	35%	35%	30%	36% j	34%	33%	34%	31%	33%	36%	35%	33%	33%	38%	30%	38% Y	32% y	26%	37% Y	35% Y	34% Y
5 - VERY SATISFIED	17%	17%	17%	13%	13%	21% DE	19% I	17%	14%	12%	13%	17% jk	24% JKL	18%	14%	20% R	17%	13%	19%	17% U	12% U	13%	17%	20% y	14%	17%	15%	16%
NO OPINION / UNSURE	6%	5%	8% B	2%	5% d	8% DE	8% HI	4%	5%	6%	5%	6%	8% K	7% O	3%	7%	6%	7%	8% T	4%	6%	7%	6%	5%	10% XZ	4%	8% xZ	7%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.5 C	3.4	3.3	3.3	3.6 DE	3.5 i	3.5	3.4	3.3	3.4	3.5 J	3.7 JKL	3.5 O	3.3	3.6	3.5	3.5	3.5 V	3.5	3.4	3.3	3.6 YzB2	3.5 Y	3.3	3.5	3.5 y	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q2901 Page 116
Community grants for social services (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	4%	4%	5%	9% F	5% F	3%	5% h	3%	4%	5%	4%	5%	3%	3%	9% N	4%	3%	2%	6% TU	4%	2%	5%	3%	4%	5%	5%	5%	5%
2	8%	8%	8%	10%	8%	7%	8%	7%	8%	9%	11% LM	6%	6%	8%	8%	9% r	8%	5%	8%	6%	9% t	6%	7%	7%	9%	8%	9%	9%
3	20%	21%	20%	21%	20%	20%	20%	24% I	19%	18%	20%	21%	21%	20%	24%	21%	18%	21%	22%	20%	19%	20%	20%	22% A2	27% ZA2b2 w	18%	15%	21% a2
4	13%	14%	13%	11%	12%	15%	15% i	12%	12%	14%	11%	13%	16% K	14%	13%	13%	14%	12%	14% V	13% V	14% V	7%	15%	13%	14%	13%	17% b2	11%
5 - VERY SATISFIED	5%	5%	4%	3%	4%	5%	6% I	6% I	3%	4%	4%	3%	7% kL	5% O	2%	5% r	5% r	2%	5% u	4%	3%	4%	3%	5%	3%	5%	5%	5%
NO OPINION / UNSURE	49%	48%	51%	45%	50%	49%	46%	48%	54% GH	49%	50%	51%	46%	50% o	43%	49%	52%	58% P	44%	52% S	53% S	58% S	53% Y	49%	42%	52% y	49%	49%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.2	3.1	2.8	3.0 d	3.3 DE	3.2 i	3.2 I	3.0	3.0	3.0	3.1	3.3 JKL	3.2 O	2.8	3.1	3.2	3.2	3.1	3.2	3.1	3.0	3.2	3.2	3.0	3.1	3.2	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29P1 Page 117
Drop-in centres for at-risk youth (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	7%	6%	8% b	8%	9% F	6%	7%	7%	7%	7%	7%	8%	7%	7%	9%	8%	6%	4%	8%	7%	6%	6%	7%	6%	9%	7%	9%	7%
2	11%	11%	12%	15% F	12%	10%	11%	10%	12%	10%	12%	10%	12%	11%	11%	11% r	11% r	7%	11%	12%	11%	8%	11%	10%	10%	12%	12%	13%
3	18%	18%	18%	19%	17%	19%	20% I	18%	15%	15%	17%	19%	19%	17%	24% N	20% Q	13%	19%	21% Tu	16%	16%	17%	21% ZB2	22% ZA2B2	21% ZB2	14%	16%	12%
4	9%	10%	9%	8%	8%	11% e	10%	10%	9%	8%	9%	8%	13% jkl	10%	7%	10%	10%	12%	11% U	10% u	7%	8%	8%	11%	8%	10%	9%	11%
5 - VERY SATISFIED	3%	3%	3%	3%	2%	4% E	3%	3%	2%	3%	2%	3%	4% k	3%	3%	4% R	3%	1%	3%	3%	2%	3%	1%	4% w	3%	2%	3%	4% w
NO OPINION / UNSURE	51%	51%	51%	47%	52%	51%	49%	52%	54% g	56% M	54% M	52% M	44%	52% o	46%	48%	56% P	57% P	46%	52% s	59% ST	59% S	52%	47%	50%	55% x	51%	53%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.8	2.9 C	2.7	2.7	2.6	3.0 DE	2.8	2.9	2.7	2.8	2.7	2.8	2.9	2.8	2.7	2.8	2.8	3.0	2.8	2.8	2.7	2.8	2.7	2.9 wy	2.7	2.8	2.7	2.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29Q1 Page 118
After-school programs for youth (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	7%	5%	9% B	8%	9% F	5%	7%	7%	7%	7%	7%	7%	7%	7%	8%	7% r	6% r	3%	8%	7%	6%	6%	8%	6% b2	10% xB2	7%	8%	5%
2	12%	13%	12%	14%	14% F	11%	12%	12%	12%	10%	13%	12%	13%	12%	13%	14%	11%	13%	13%	12%	12%	12%	13%	10%	13%	14%	15% x	12%
3	18%	18%	18%	18%	18%	18%	19%	17%	17%	18%	18%	17%	19%	17%	24% N	18%	15%	18%	20%	17%	16%	16%	16%	22% wA2	19%	17%	14%	17%
4	11%	11%	11%	12%	10%	11%	11%	12%	10%	8%	9%	11%	14% JK	12% O	7%	12%	11%	8%	11% v	12% V	9%	6%	10%	13%	13%	8%	12%	9%
5 - VERY SATISFIED	3%	3%	3%	3%	2%	4% E	4% i	3%	2%	3%	2%	3%	5% k	4% o	2%	5% R	3%	2%	4%	3%	2%	2%	3%	4%	3%	3%	4%	3%
NO OPINION / UNSURE	48%	50%	47%	46%	46%	50%	46%	48%	53% G	54% M	51% M	49% M	42%	49%	45%	45%	54% P	55% P	44%	49%	55% St	58% ST	49%	46%	42%	51% y	46%	54% XYa2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.8	2.9	2.8	2.8	2.7	3.0 E	2.9	2.9	2.8	2.8	2.7	2.8	3.0 k	2.9 o	2.7	2.9	2.9	2.8	2.8	2.9	2.8	2.7	2.7	3.0 Wyz	2.8	2.7	2.8	2.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29R1 Page 119
 Advocacy to the Province regarding how late bars can stay
 open / serve alcohol (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	6%	5%	5%	4%	6%	5%	5%	6%	6%	5%	4%	7%	5%	7%	5%	5%	8%	5%	5%	5%	7%	4%	5%	5%	6%	3%	9%
2	10%	11%	9%	6%	10%	11%	11%	8%	10%	8%	8%	10%	13%	9%	12%	10%	9%	11%	12%	8%	10%	10%	13%	8%	9%	9%	10%	12%
3	24%	25%	23%	23%	24%	24%	26%	23%	22%	25%	23%	24%	23%	23%	28%	26%	20%	28%	25%	24%	25%	19%	24%	26%	27%	27%	21%	18%
4	14%	14%	14%	20%	15%	12%	12%	18%	14%	16%	16%	13%	13%	15%	11%	13%	16%	13%	13%	15%	17%	11%	13%	15%	10%	15%	16%	13%
5 - VERY SATISFIED	8%	8%	8%	11%	7%	9%	9%	6%	9%	7%	9%	8%	10%	9%	7%	8%	9%	6%	8%	9%	7%	9%	7%	11%	5%	5%	8%	10%
NO OPINION / UNSURE	38%	36%	41%	34%	39%	39%	38%	39%	39%	38%	39%	41%	34%	39%	34%	38%	41%	33%	37%	40%	36%	45%	39%	35%	44%	39%	42%	38%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.1	3.2	3.4	3.2	3.1	3.2	3.2	3.1	3.2	3.3	3.2	3.1	3.2	3.0	3.2	3.3	3.0	3.1	3.2	3.2	3.1	3.1	3.3	3.1	3.1	3.3	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29S1 Page 120
 Advocacy to the Province regarding social services for
 homeless people (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	9%	7%	10% B	11%	10%	8%	8%	7%	11% gH	8%	10% l	7%	9%	8%	13% N	9%	7%	8%	10% t	7%	8%	8%	9% a2	9% a2	8%	7%	5%	13% yZA2
2	16%	14%	18% B	17%	16%	15%	16%	15%	15%	18%	15%	16%	16%	15%	21% N	15%	14%	20% q	18%	14%	15%	13%	18% Y	14%	11%	20% xY	16%	17% Y
3	22%	22%	21%	21%	22%	22%	23% I	23% i	18%	21%	21%	23%	22%	21%	24% Q	25%	17%	21%	22%	23%	21%	21%	21% b2	25% B2	27% zB2	20%	22% B2	15%
4	11%	12%	10%	8%	11%	12% D	11%	12%	11%	9%	10%	11%	14% j	12% O	8%	12%	13%	8%	11% V	13% V	10%	6%	12%	13% z	10%	8%	12%	9%
5 - VERY SATISFIED	5%	6%	5%	3%	4%	7% DE	6% I	6% i	3%	4%	3%	4%	9% JKL	5%	4%	5%	6% r	3%	6% Uv	5%	3%	3%	5%	7% Z	4%	2%	7% Z	4%
NO OPINION / UNSURE	37%	39%	36%	41%	38%	36%	35%	37%	41% G	41% M	40% M	39% M	30%	39% O	31%	34%	43% P	40%	33%	39% s	43% S	49% ST	36%	33%	40% x	43% X	38%	42% X
MEANS	2.8	2.9 C	2.7	2.6	2.7	2.9 DE	2.9 I	2.9 I	2.7	2.7	2.7	2.8	3.0 JK	2.9 O	2.6	2.8	3.0 R	2.6	2.8	2.9 v	2.7	2.6	2.8	2.9 ZB2	2.9 B2	2.6	3.0 WZB2	2.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q29T1 Page 121
 Advocacy to the Province regarding social services for
 substance addicted persons (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	8%	6%	9% b	11% F	9% F	6%	7%	8%	9% g	7%	9%	7%	7%	7%	13% N	7%	7%	8%	8%	7%	7%	8%	9% A2	8% A2	7%	6%	4%	11% ZA2
2	13%	12%	14%	15%	12%	13%	12%	12%	15%	14%	14%	11%	14%	12%	18% N	13%	12%	12%	14%	12%	12%	10%	15% Y	11% y	7%	16% Y	13% Y	15% Y
3	23%	23%	22%	20%	23%	23%	25% I	24% I	18%	22%	21%	22%	25%	22%	25%	25% Q	17% Q	27% Q	24%	23%	20%	21%	23% b2	24% B2	30% zA2B2 w	22%	20%	17%
4	11%	12%	10%	8%	11%	12% d	11%	12%	10%	9%	10%	12%	13%	12% O	8%	12%	12%	9%	11% V	12% V	9%	6%	10%	12%	10%	10%	15% wb2	10%
5 - VERY SATISFIED	4%	4%	4%	3%	3%	5% e	5% i	4%	3%	3%	3%	3%	7% JKL	4% O	2%	4%	4%	3%	4%	4%	3%	3%	3%	4%	3%	3%	6% z	4%
NO OPINION / UNSURE	42%	43%	40%	43%	42%	42%	40%	40%	45% gh	45% M	43% M	44% M	34%	43% O	35%	38%	49% P	41%	38%	42%	47% S	52% ST	40%	40%	42%	44%	42% 44%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.8	2.9 C	2.7	2.6	2.8	2.9 DE	2.9 I	2.9 I	2.7	2.8	2.7	2.9 k	3.0 JK	2.9 O	2.5	2.9	2.9	2.8	2.8	2.9	2.8	2.7	2.7	2.9 b2	2.9 B2	2.8	3.1 WXZB2	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q29U1 Page 122
 Availability of late night transportation options (e.g. bus service, taxis) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	17%	17%	18%	28% EF	19% F	13%	16%	14%	21% GH	25% kLM	20% LM	14%	13%	15%	25% N	15%	15%	11%	17%	17%	18%	15%	16%	14%	20% Xz	13%	16%	24% WXZA2	
2	21%	22%	21%	28% F	24% F	18%	18%	25% G	25% G	22%	25% M	20%	19%	21%	23%	21%	21%	23%	19%	23% s	24%	25%	21%	24% y	18%	23%	20%	21%	
3	20%	20%	20%	21%	20%	19%	19%	21%	20%	21%	20%	17%	20%	20%	20%	20%	20%	20%	18%	21%	21%	21%	22%	21%	20%	18%	17%	19%	
4	15%	15%	15%	11%	15% d	16% D	17% I	16% I	12%	11%	15% j	15% j	18% J	16%	12%	17%	15%	18%	17% tv	13%	16%	11%	18%	15%	13%	15%	17%	13%	
5 - VERY SATISFIED	7%	6%	7%	5%	5%	8% E	9% I	6% i	4%	4%	5%	8% Jk	7% J	6%	8%	7%	6%	5%	9% UV	7% UV	3%	3%	8% b2	8% yB2	5%	6%	7%	4%	
NO OPINION / UNSURE	20%	20%	21%	6%	17% D	25% DE	22%	18%	19%	17%	15%	22% jK	25% JK	22% O	12%	20%	23%	23%	20%	19%	19%	25%	16%	18%	24% Wx	25% Wx	22% w	19%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.7	2.7	2.7	2.3	2.6 D	2.8 DE	2.8 I	2.7 I	2.4	2.3	2.5 J	2.8 JK	2.8 JK	2.7 O	2.5	2.7	2.7	2.8	2.8 tUV	2.6	2.5	2.5	2.8 YB2	2.8 YB2	2.5	2.7 B2	2.7 B2	2.4	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29A2 Page 123
Animal services (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	10%	13% C	7%	11%	11%	9%	9%	10%	12% G	11%	11%	11%	9%	10%	9%	8%	12% P	13% P	6%	12% S	14% S	18% St	9%	11%	10%	7%	12% z	11%
2	15%	19% C	11%	18% F	17% F	12%	10%	17% G	21% Gh	16% M	19% M	16% M	9%	15%	13%	12%	19% P	23% P	9%	18% S	22% S	19% S	17% x	12%	17% x	14%	15%	15%
3	25%	25%	25%	23%	30% dF	22%	25%	25%	26%	24%	26%	26%	24%	27% O	19%	29%	25%	24%	24%	25%	29%	29%	20%	27% WA2	31% WA2B2	29% WA2	20%	22%
4	19%	19%	18%	21%	21% f	17%	19%	21% i	17%	21%	20%	17%	19%	18%	21%	21% q	17%	15%	18%	21%	17%	16%	18%	20%	17%	22%	19%	17%
5 - VERY IMPORTANT	20%	14%	27% B	22% E	15%	24% E	25% HI	19% i	15%	22%	18%	20%	24% K	20%	22%	23% QR	17% R	10%	30% TUV	14%	13%	11%	19%	22%	18%	19%	22%	19%
NO OPINION / UNSURE	11%	10%	12%	5%	6%	16% DE	13% HI	8%	9%	7%	7%	11% jK	16% JKL	10%	16% N	8%	10%	15% P	14% TUV	9% U	5%	7%	17% XYZ	8%	6%	8%	12% Y	15% XYZ
MEANS	3.3	3.0	3.5 B	3.3	3.1	3.4 E	3.5 HI	3.2 I	3.0	3.3	3.2	3.2	3.5 KL	3.2	3.4	3.4 QR	3.1 r	2.8	3.7 TUV	3.1 V	2.9	2.8	3.3	3.3	3.2	3.4	3.3	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29B2 Page 124
Firefighting services (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	-	1%	1%	1%	**	1%	1%	**	1%	1%	1%	**	**	1%	1%	1%	**	**	2%	-	1%	**	**	1%	1%
2	**	**	**	-	**	**	**	-	**	**	**	**	**	**	**	**	**	-	**	**	1%	-	**	-	1%	-	**	**
3	3%	3%	3%	6% F	5% F	1%	3%	3%	3%	6% LM	3%	3%	2%	2%	6% N	2%	3%	2%	3%	3%	4%	3%	3%	3%	4%	3%	3%	4%
4	10%	12% C	8%	16% F	12% F	7%	8%	11%	12% G	14% M	11% m	10%	7%	10%	12%	9%	9%	17% PQ	7%	10% s	13% S	16% S	10%	9%	12%	10%	9%	
5 - VERY IMPORTANT	84%	82%	86% B	76%	82% d	87% DE	84%	85%	83%	77%	85% J	86% J	85% J	85%	81%	87% R	85% r	78%	85% uv	85% uv	80%	79%	85%	87% yb2	81%	85%	84%	82%
NO OPINION / UNSURE	2%	2%	3%	2%	1%	3% E	3% Hi	1%	1%	2%	1%	1%	4% KL	2%	1%	2%	2%	1%	3% TUV	1%	1%	1%	2%	1%	1%	2%	3%	4% Xy
MEANS	4.8	4.8	4.8 B	4.7	4.8	4.8 DE	4.8	4.8	4.8	4.7	4.8 J	4.8 J	4.8 J	4.8 O	4.7	4.8 R	4.8	4.7	4.8 v	4.8 UV	4.7	4.7	4.8 Y	4.8	4.7	4.8	4.8	4.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29C2 Page 125
Fire and public safety education programs (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	1%	1%	1%	*%	1%	2% G	1%	1%	1%	*%	1%	*%	1%	1%	1%	1%	1%	1%	2%	*%	1%	1%	2%	*%	1%
2	3%	4% C	1%	4%	3%	2%	2%	3%	4% G	5% LM	3% M	2% m	1%	3%	2%	2%	3%	4%	2%	3%	4% s	4%	2%	2%	4% x	3%	4% x	2%
3	16%	19% C	13%	21% F	19% F	13%	13%	15%	21% GH	20% LM	18% M	15%	13%	16%	16%	15%	16%	21%	12%	17% S	22% St	26% ST	13%	15%	21% WxZ	14%	15%	16%
4	26%	29% C	23%	34% F	29% F	22%	22%	30% G	30% G	30% M	30% LM	25%	22%	26%	29%	22%	30% P	26%	21%	29% S	34% S	31% S	29% y	25%	22%	25%	24%	30% Y
5 - VERY IMPORTANT	50%	44%	57% B	38%	46% D	56% DE	58% HI	49% I	40%	41%	45%	53% JK	57% JK	51%	50%	56% QR	46%	42%	59% TUV	49% UV	36%	35%	52% B2	55% YB2	46%	55% yB2	51% b2	43%
NO OPINION / UNSURE	4%	3%	5% b	3%	2%	6% dE	5% I	3%	3%	3%	3%	4%	7% jKl	4%	3%	4%	3%	6%	6% Tv	2%	4% t	3%	4%	2%	5% X	2%	5% X	8% WXZ
MEANS	4.3	4.1	4.4 B	4.1	4.2	4.4 DE	4.4 HI	4.3 I	4.1	4.1	4.2 j	4.3 JK	4.4 JKL	4.3	4.3	4.4 QR	4.2	4.1	4.4 TUV	4.3 UV	4.0	4.0	4.4 Yb2	4.4 YB2	4.1	4.3 y	4.3 y	4.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29D2 Page 126
HRM's emergency / disaster preparedness (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	*%	*%	*%	*%	*%	1%	*%	*%	1%	1% k	*%	*%	1%	*%	*%	*%	*%	1%	1%	*%	1%	-	-	*%	*%	1%	*%	1%
2	2%	3% C	1%	2%	2%	2%	2% H	1%	2% h	1%	2%	3%	1%	2% O	1%	3%	2%	1%	2%	2%	2%	2%	2%	2% a2b2	4% A2B2	2%	1%	1%
3	10%	13% C	8%	13% f	13% F	8%	9%	12%	11%	14% l	11%	9%	10%	10%	13%	10%	10%	12%	9%	9%	14% ST	15% st	9%	9%	15% WXZ	7%	10%	12%
4	23%	26% C	20%	35% EF	27% F	17%	18%	26% G	29% G	32% LM	27% LM	22% M	16%	22%	26%	19%	24% P	32% Pq	18%	24% S	31% ST	34% ST	21%	21%	21%	26%	19%	29% WXYA2
5 - VERY IMPORTANT	60%	53%	68% B	49%	56% d	66% DE	65% hI	59% i	54%	48%	59% J	62% J	65% Jk	61%	56%	66% QR	58% r	50%	64% UV	61% UV	50%	48%	63% B2	63% B2	57%	63% B2	66% yB2	51%
NO OPINION / UNSURE	4%	5%	4%	2%	2%	6% DE	6% HI	2%	3%	4%	2%	4% K	7% jK	4%	4%	3%	5%	4%	6% UV	4% V	2%	1%	5% Z	4% z	3%	2%	4%	7% xYZa2
MEANS	4.5	4.3	4.6 B	4.3	4.4	4.6 DE	4.5 I	4.5 i	4.4	4.3	4.5 J	4.5 J	4.5 J	4.5	4.4	4.5 R	4.4	4.3	4.5 UV	4.5 UV	4.3	4.3	4.5 YB2	4.5 Yb2	4.4	4.5	4.6 YB2	4.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q29E2 Page 127
Building and fire inspection services (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	1%	1%	1%	1%	1%	2% G	1%	1%	1%	1%	1%	*%	1%	2%	2%	1%	1%	2%	2%	1%	1%	1%	2%	2%	1%
2	3%	4% C	2%	4%	3%	2%	2%	3%	4%	3%	3%	3%	2%	3% O	1%	4% r	3% r	1%	2%	4% s	3%	3%	1%	3% W	5% WA2B2	3%	1%	2%
3	17%	19% C	14%	21% F	22% F	12%	14%	18%	19% G	22% 1M	19% M	16% M	11%	17%	16%	16%	17%	22%	12%	19% S	23% S	20% S	14%	15% zA2b2	23% WX	16%	14%	17%
4	30%	32% C	27%	37% F	32% F	27%	25%	33% G	34% G	33% l	33% l	27%	28%	30%	29%	27%	33% p	31%	26%	30%	37% ST	34% s	29%	30%	31%	25%	29%	32% z
5 - VERY IMPORTANT	44%	39%	49% B	34%	37%	50% DE	49% HI	42% i	36%	34%	41% j	45% J	51% JKL	43%	48%	47% Q	39%	39%	52% TUV	41% U	28%	36%	50% YB2	46% Yb2	34%	49% YB2	44% Y	39%
NO OPINION / UNSURE	6%	5%	7% B	4%	5%	7% de	8% HI	3%	5%	6%	4%	7% K	6%	6%	5%	5%	6%	4%	7% v	6%	6%	4%	4%	5%	6%	5%	9% WXz	9% WXz
MEANS	4.2	4.1	4.3 B	4.0	4.1	4.3 DE	4.3 HI	4.1 i	4.0	4.0	4.1 j	4.2 J	4.3 JKL	4.2	4.3 N	4.2 q	4.1	4.1	4.4 TUV	4.1 U	3.9	4.0	4.3 YB2	4.2 Y	4.0	4.2 Y	4.2 Y	4.2 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29F2 Page 128
Maintenance of existing infrastructure (e.g. buildings, streets, roads, bridges) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	1%	1%	1%	1%	1%	1%	1% h	*%	1% h	1%	*%	1%	2% KL	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%
2	2%	2% C	1%	2%	2%	2%	1%	2%	2%	1%	2%	2%	1%	2%	1%	2%	2%	2%	1%	2%	1%	3%	2%	2%	2%	1%	1%	2%	
3	8%	8%	7%	10% f	9% F	6%	8%	8%	6%	9%	7%	7%	7%	7%	11% N	7%	5%	10%	7%	8%	7%	7%	7%	6% wXza2	12%	7%	7%	8%	
4	22%	25% C	20%	27% F	27% F	18%	19%	24%	26% G	25% m	26% M	21%	19%	22%	23%	21%	24%	28% p	18%	24% S	29% St	29% S	19%	24% a2	26% wA2	21%	18%	25% a2	
5 - VERY IMPORTANT	65%	63%	69% B	61%	61%	70% DE	67%	65%	64%	62%	64%	68%	66%	66%	63%	68% R	66% R	57%	68% UV	66%	61%	59%	70% YB2	67% Yb2	57%	69% YB2	70% YB2	60%	
NO OPINION / UNSURE	2%	1%	2% b	*%	*%	3% DE	3% HI	1%	1%	*%	1%	1%	4% JKL	2%	1%	2%	2%	1%	3% TUV	1% u	*%	1%	2%	*%	3% X	1%	2% x	3% XZ	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	4.5	4.5	4.6 B	4.5	4.5	4.6 DE	4.5	4.5	4.5	4.5	4.5	4.5	4.5	4.5	4.5	4.6 R	4.5 R	4.4	4.6 v	4.5	4.5	4.4	4.6 YB2	4.6 Yb2	4.4	4.6 Yb2	4.6 Yb2	4.4	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29G2 Page 129
Communication regarding crime / criminal activity
(Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	1%	2%	1%	1%	1%	2% G	3% L	1%	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	*%	2%	2% x	1%	2% wX
2	3%	4% C	2%	4%	4% f	2%	2%	3%	4% g	4%	3%	3%	2%	3%	3%	2%	4%	4%	3%	3%	4%	5%	4%	2%	2%	4%	4%	2%
3	16%	18% C	12%	20% F	20% F	11%	11%	16% g	22% GH	21% LM	18% LM	14%	12%	16%	14%	14%	17%	22% P	10%	17% S	22% ST	28% ST	13%	16%	19% wZ	12%	15%	18% z
4	31%	33% C	28%	35%	31%	29%	28%	31%	35% G	36% M	31%	30%	28%	30%	35%	30%	31%	36%	28%	32% s	34% s	34%	30%	29%	33% a2	31%	26%	33% a2
5 - VERY IMPORTANT	47%	41%	53% B	38%	42%	52% DE	55% HI	46% I	35%	35%	44% J	50% JK	52% JK	47%	45%	50% R	45% R	34%	54% TUV	45% UV	37%	30%	50% yB2	50% yB2	41%	50% yB2	50% yB2	40%
NO OPINION / UNSURE	3%	2%	4% b	2%	1%	4% dE	3%	3%	2%	2%	2%	2%	5% JKL	3%	3%	3%	3%	3%	4% TV	2%	2%	1%	2%	2%	2%	1%	5% Z	5% wxZ
MEANS	4.2	4.1	4.3 B	4.1	4.1	4.3 DE	4.4 HI	4.2 I	4.0	4.0	4.2 J	4.3 JK	4.3 JK	4.2	4.2	4.3 R	4.2 r	4.0	4.3 TUV	4.2 UV	4.0 V	3.8	4.3 yb2	4.3 yB2	4.1	4.2	4.3	4.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q29H2 Page 130
Community safety initiatives (e.g. Block Parent, Citizens on Patrol) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	2%	1%	1%	1%	1%	2% G	4% KLm	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	1%	2%	1%	1%	1%	1%	2%	1%
2	4%	5% C	3%	7% f	4%	4%	3%	4%	6% G	5%	5%	4%	3%	4%	4%	4%	4%	8% PQ	3%	4%	7% ST	6%	6% x	3%	5%	3%	4%	5% x
3	22%	26% C	17%	30% F	26% F	17%	16%	27% G	27% G	28% LM	26% LM	21% m	15%	21%	23%	20%	23%	32% PQ	14%	24% S	34% ST	33% ST	22%	20% xZA2	27%	18%	18%	24% a2
4	32%	31%	32%	31%	34%	31%	32%	29%	33%	30%	34%	32%	30%	32%	29%	31%	34%	33%	30%	33%	32%	32%	27%	35% W	31%	36% Wb2	30%	29%
5 - VERY IMPORTANT	34%	29%	38% B	26%	31%	38% DE	39% I	34% I	26%	28%	29%	35% JK	39% JK	34%	34%	37% QR	31% R	20%	41% TUV	32% UV	22%	23%	36%	36% b2	32%	32%	37% b2	30%
NO OPINION / UNSURE	7%	7%	8%	5%	4%	10% DE	9% HI	5%	6%	6%	6%	7%	11% JKL	7%	9%	7%	7%	5%	10% TUV	6%	4%	4%	8% Y	6%	4%	8% y	9% Y	11% XY
MEANS	4.0	3.9	4.1 B	3.8	3.9 D	4.1 DE	4.2 HI	4.0 I	3.8	3.8	3.9 j	4.0 Jk	4.2 JK	4.0	4.0	4.1 R	4.0 R	3.6	4.2 TUV	4.0 UV	3.7	3.7	4.0	4.1 YB2	3.9	4.0	4.0	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29I2 Page 131
Community Policing (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	2%	2%	1%	1%	1%	1%	2%	3%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	3%	1%	2%
2	2%	2%	2%	4%	2%	2%	1%	3%	2%	2%	2%	2%	2%	2%	3%	2%	1%	5%	2%	2%	2%	3%	2%	2%	2%	2%	2%	3%
3	11%	14%	9%	20%	13%	8%	9%	10%	17%	17%	14%	9%	8%	10%	17%	9%	11%	18%	9%	12%	18%	17%	14%	9%	13%	10%	9%	15%
4	25%	27%	23%	27%	30%	21%	22%	24%	32%	28%	28%	26%	20%	26%	23%	23%	29%	34%	20%	28%	33%	32%	23%	24%	29%	25%	21%	28%
5 - VERY IMPORTANT	56%	53%	59%	43%	51%	63%	63%	58%	44%	47%	51%	58%	64%	57%	53%	61%	55%	39%	63%	55%	44%	43%	57%	63%	51%	56%	62%	47%
NO OPINION / UNSURE	4%	3%	5%	3%	2%	5%	4%	3%	4%	3%	3%	3%	5%	4%	3%	3%	3%	4%	5%	3%	2%	4%	4%	2%	4%	4%	5%	5%
MEANS	4.4	4.3	4.4	4.1	4.3	4.5	4.5	4.4	4.2	4.2	4.3	4.4	4.5	4.4	4.3	4.4	4.4	4.1	4.5	4.4	4.2	4.2	4.4	4.5	4.3	4.4	4.5	4.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29J2 Page 132
Traffic law enforcement (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	3%	3% F	1%	2%	2%	3%	3% M	2% M	3% M	1%	2%	3%	2%	2%	4%	2%	2%	2%	3%	2%	1%	4% X	2%	3%	2%
2	4%	5% C	3%	10% EF	4% f	2%	3%	4%	6% Gh	6% M	5% M	4% M	1%	4%	5%	3%	4%	7%	2%	4% S	5% S	10% STU	4%	4%	5% z	2%	3%	4%
3	20%	21% c	18%	28% F	25% F	14%	16%	21% g	24% G	25% M	23% M	20% M	12%	18%	25% N	16%	19%	28% PQ	16%	21% S	28% STv	20%	16%	17%	23% wx	22%	17%	25% WXA2
4	27%	29%	26%	26%	33% DF	24%	23%	27%	34% GH	32% M	29% m	27%	24%	29% O	22%	24%	34% P	31%	21%	31% S	33% S	36% S	25%	30%	28%	24%	26%	27%
5 - VERY IMPORTANT	43%	40%	45% B	31%	34%	51% DE	50% hI	44% I	31%	32%	37%	43% Jk	53% JKL	43%	42%	49% QR	39% R	29%	52% TUV	39% UV	30%	29%	46% YB2	45% YB2	36%	48% YB2	44% yb2	36%
NO OPINION / UNSURE	5%	3%	6% B	3%	1%	7% DE	7% HI	2%	3%	3%	2%	4%	9% JKL	5%	3%	6% QR	3%	2%	8% TUV	3%	2%	1%	6% xZ	3%	4%	2%	7% XZ	7% XZ
MEANS	4.1	4.0	4.2 B	3.7	3.9 D	4.3 DE	4.3 HI	4.1 I	3.9	3.9	4.0	4.1 Jk	4.4 JKL	4.1	4.0	4.2 QR	4.1 R	3.8	4.3 TUV	4.0 UV	3.9	3.8	4.2 YB2	4.2 YB2	3.9	4.2 YB2	4.1 Yb2	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29K2 Page 133
Traffic calming (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	5% C	3%	5%	5% F	3%	2%	5% G	6% G	3%	5%	4%	3%	4%	4%	4%	4%	6%	2%	5% S	5% s	8% S	8% XYzb2	2%	2%	4%	6% XY	4%
2	8%	8%	7%	15% eF	9% F	5%	5%	8% g	11% Gh	11% LM	11% LM	6%	4%	7%	10%	6%	7%	14% PQ	6%	8%	11% St	15% ST	9%	6%	7%	6%	10% x	10% x
3	21%	24% C	19%	29% F	26% F	17%	20%	21%	24% G	24% M	24% M	23% M	15%	21%	23%	20%	21%	24%	17%	24% S	28% S	26% S	18%	23%	26% W	19%	21%	20%
4	24%	23%	25%	22%	27% f	22%	22%	25%	26%	29% L	26%	22%	23%	25%	22%	22%	29% P	27%	23%	25%	24%	27%	20%	26% wa2	23%	26% a2	19%	27% wA2
5 - VERY IMPORTANT	26%	22%	29% B	18%	22%	30% DE	28% I	27% I	20%	22%	21%	27% K	29% jK	25%	26%	29% QR	23%	20%	31% TUV	24% Uv	18%	18%	31% YB2	25%	20%	29% Y	27% y	23%
NO OPINION / UNSURE	17%	17%	17%	11%	11%	24% DE	22% HI	15%	12%	11%	13%	17% Jk	25% JKL	18%	16%	20% qR	16% r	10%	22% TUV	15% V	15% V	6%	14%	19%	22% Wz	16%	17%	17%
MEANS	3.7	3.6	3.8 B	3.4	3.6 D	3.9 DE	3.9 HI	3.7 I	3.5	3.6	3.6	3.7 K	3.9 JKL	3.7	3.7	3.8 R	3.7 R	3.4	3.9 TUV	3.7 UV	3.5	3.3	3.7	3.8 a2	3.7	3.8	3.6	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q29L2 Page 134
By-law enforcement (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	4%	3%	7% eF	4%	2%	3%	3%	4%	3%	4%	3%	2%	3%	3%	4%	3%	3%	3%	4%	3%	1%	2%	3%	5%	3%	4%	4%
2	7%	9% C	6%	9%	9% f	6%	5%	9% G	9% G	9%	8%	7%	6%	8%	7%	7%	8%	9%	5%	9% S	10% S	11% S	7%	7%	10%	7%	7%	7%
3	26%	28% c	23%	36% eF	30% F	20%	20%	28% G	32% G	31% LM	32% LM	24% M	17%	25%	27%	23%	26%	31% P	20%	28% S	33% S	34% S	24%	24% wxZa2	32%	22%	25%	25%
4	29%	30%	28%	28%	32% F	27%	28%	27%	31%	30%	29%	30%	28%	29%	29%	26%	33% P	37% P	25%	30%	33% S	34% s	25%	35% WYA2	25%	29%	25%	29%
5 - VERY IMPORTANT	26%	23%	30% B	15%	21% D	32% DE	31% I	27% I	18%	20%	23%	27% J	32% JK	27%	25%	29% qR	24% R	16%	35% TUV	23% Uv	15%	17%	30% Y	26% y	19%	31% Y	30% Y	25%
NO OPINION / UNSURE	9%	7%	10% b	5%	5%	13% DE	12% HI	4%	6%	7%	6%	8%	14% JKL	9%	9%	11% QR	6%	4%	12% TUV	6% V	6% V	2%	11% X	5%	10% x	9%	10% X	10% X
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.7	3.6	3.9 B	3.4	3.6 D	3.9 DE	3.9 HI	3.7 I	3.5	3.6	3.6	3.8 Jk	4.0 JKL	3.7	3.7	3.8 R	3.7	3.6	4.0 TUV	3.6 u	3.5	3.6	3.8 Y	3.8 Y	3.5	3.8 Y	3.8 Y	3.7 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29M2 Page 135
Parking enforcement (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	7%	9% C	5%	14% EF	8% F	5%	6%	8%	8% G	10% LM	8%	6%	5%	7%	7%	5%	7%	10% P	5%	8% S	9% S	9% s	8% x	4%	8% x	6%	11% Xz	8% x	
2	12%	15% C	9%	21% EF	13% F	9%	10%	11%	16% GH	17% LM	14% LM	10%	9%	12%	13%	11%	12%	11%	9%	12% s	17% ST	16% S	10%	11%	15% w	12%	13%	12%	
3	27%	27%	28%	30% f	31% F	24%	24%	31% G	30% G	30% M	28% m	30% M	22%	27%	28%	27%	27%	28%	24%	29%	32% S	29%	25%	30% Zb2	32% wZB2	22%	26%	24%	
4	26%	26%	25%	19%	29% D	25% d	25%	25%	27%	21%	27% j	28% J	24%	26%	24%	25%	27%	34% P	24%	27%	27%	30%	24%	29% YA2	21%	31% wYA2	20%	24%	
5 - VERY IMPORTANT	22%	19%	26% B	15%	16%	28% DE	27% I	23% I	15%	19%	20%	21%	28% JKL	22%	24%	24% R	22% R	15%	28% TUV	20% Uv	13%	15%	28% XY	21% Y	14%	24% Y	23% Y	24% Y	
NO OPINION / UNSURE	6%	5%	7%	1%	3% D	9% DE	9% HI	3%	3%	3%	3%	5% K	11% JKL	6%	5%	7% QR	4%	2%	10% TUV	3% v	2%	1%	5%	4%	9% wXz	5%	8%	8% x	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.3	3.6 B	3.0	3.3 D	3.7 DE	3.6 HI	3.4 I	3.3	3.2	3.4 j	3.5 J	3.7 JKL	3.5	3.5	3.5 R	3.5	3.3	3.7 TUV	3.4 U	3.2	3.3	3.6 YA2	3.5 Ya2	3.2	3.6 Ya2	3.4	3.5 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29N2 Page 136
Lighting (street lighting, bus stops, etc.) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	-	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%	2%	1%	1%	2%	1%	1%	*%	1%	*%	3%	2%	2%	1%
																			V					wxB2				
2	3%	5%	2%	4%	4%	3%	3%	3%	4%	4%	3%	3%	4%	3%	3%	3%	3%	7%	3%	3%	4%	6%	4%	2%	4%	1%	5%	4%
		C							h													z	z	z	xZ	z		
3	16%	18%	13%	22%	18%	13%	14%	17%	18%	19%	17%	18%	10%	16%	17%	14%	17%	20%	13%	17%	20%	22%	13%	15%	21%	11%	15%	18%
		C		F	F				g	M	M	M						P		S	S	S			WxZ			Z
4	28%	33%	22%	30%	34%	22%	23%	25%	35%	33%	32%	27%	21%	29%	21%	25%	32%	33%	20%	31%	40%	31%	27%	27%	25%	35%	30%	23%
		C		F	F				GH	LM	LM	m		O		P	P			S	STV	S			wxyB2			
5 - VERY IMPORTANT	47%	39%	56%	42%	42%	52%	51%	52%	38%	41%	45%	48%	51%	46%	55%	50%	43%	37%	55%	44%	35%	40%	49%	52%	40%	49%	41%	48%
			B			DE	I	I				j	J		N	QR			TUV	U			ya2	YA2		y	Y	
NO OPINION / UNSURE	5%	4%	6%	1%	1%	8%	7%	2%	2%	2%	1%	3%	12%	5%	2%	6%	4%	2%	8%	3%	1%	1%	6%	3%	6%	2%	7%	5%
			B			DE	HI				k	JKL	O		qR				TUV	U			Z	Z	Z	xZ	z	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.2	4.1	4.4	4.1	4.1	4.3	4.3	4.3	4.1	4.1	4.2	4.2	4.3	4.2	4.3	4.3	4.2	4.0	4.3	4.2	4.1	4.1	4.3	4.3	4.0	4.3	4.1	4.2
			B			DE	I	I					Jk		R	R			TUV	u			Ya2	YA2		YA2	Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q2902 Page 137
Community grants for social services (Importance)

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL							
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	4%	5% C	3%	5%	5% F	3%	3%	3%	6% GH	5%	4%	3%	3%	4% O	2%	4%	4%	6%	2%	4% s	4%	8% S	4%	3%	4%	4%	4%	4%	
2	7%	10% C	5%	10%	7%	7%	6%	9%	8%	7%	8%	7%	8%	8%	6%	8%	8%	9%	6%	6%	11% ST	12% ST	7%	7%	9% Z	4%	10% zb2	6%	
3	21%	25% C	17%	25% F	25% F	17%	19%	23% g	23% G	25% M	24% M	21%	16%	21%	21%	20%	22%	26%	16%	25% S	26% S	26% S	21%	21%	26% Z	17%	22%	21%	
4	23%	23%	23%	25%	25% f	21%	21%	24%	26% G	27%	24%	23%	22%	24%	21%	22%	24%	32% P	21%	25% s	28% SV	20%	24%	25%	19%	26%	23%	22%	
5 - VERY IMPORTANT	26%	18%	35% B	27%	24%	28% e	30% HI	24%	23%	25%	24%	29%	26%	25%	33% N	27% R	24% R	14%	35% TUV	22% u	17%	22%	24%	25%	29%	29%	25%	30%	
NO OPINION / UNSURE	18%	19%	17%	9%	14% D	23% DE	22% HI	17%	13%	11%	16% j	18% J	24% JKL	18%	18%	19% r	18%	13%	20% UV	18% u	14%	13%	21% Y	20% Y	13%	20% Y	16%	19% y	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.8	3.5	4.0 B	3.7	3.7	3.8 DE	3.9 HI	3.7	3.6	3.7	3.7	3.8 k	3.8	3.7	3.9 N	3.8 R	3.7 R	3.4	4.0 TUV	3.7 UV	3.5	3.4	3.7	3.8	3.7	3.9 yA2	3.7	3.8 a2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29P2 Page 138
Drop-in centres for at-risk youth (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	3%	3%	2%	4%	3%	2%	4%	5% G	3%	4%	2%	3%	3% o	2%	3%	4%	4%	2%	4%	4%	5%	3%	3%	2%	3%	4%	2%
2	6%	8% C	3%	7%	7% F	4%	4%	9% Gi	6% G	6%	5%	7% m	4%	6% O	3%	5%	8% P	8%	5%	6%	7%	12% ST	5%	5%	8% xa2	6%	4%	7%
3	18%	22% C	14%	19%	20%	17%	18%	19%	18%	16%	20% m	19%	15%	18%	19%	19%	17%	22%	14%	21% S	21% S	20% s	18%	20% zB2	24% Za2B2	14%	17%	14%
4	24%	25%	23%	27% f	28% F	21%	22%	23%	28% GH	27%	25%	23%	23%	25%	20%	25%	25%	27%	22%	26% s	28% S	26%	22%	24%	26%	27%	26%	22%
5 - VERY IMPORTANT	32%	23%	41% B	37% E	29%	32%	33%	31%	30%	36% K	29%	31%	33%	30%	40% N	31%	28%	26%	37% TUV	28%	27%	25%	34%	32%	27%	29%	32%	37% Yz
NO OPINION / UNSURE	17%	19% c	15%	8%	13% D	23% DE	21% HI	15%	13%	10%	16% J	17% J	22% JKL	17%	16%	17%	18%	13%	21% TUV	16%	12%	12%	18%	17%	13%	20% Y	17%	18%
MEANS	3.9	3.7	4.1 B	4.0 e	3.8	4.0 E	4.0 HI	3.8	3.8	4.0	3.8	3.9	4.0 k	3.9	4.1 N	3.9 qr	3.8	3.7	4.1 TUV	3.8 v	3.8	3.6	4.0 y	3.9	3.8	3.9	3.9	4.0 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29Q2 Page 139
After-school programs for youth (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	4%	3%	3%	4%	3%	3%	4%	5% G	4%	4%	3%	3%	4%	2%	3%	5%	3%	3%	5% U	2%	6% u	3%	4%	2%	4%	5%	3%
2	5%	7% C	4%	6%	5%	5%	4%	7%	5%	5%	5%	6%	6%	6%	4%	6%	6%	4%	5%	5%	8% st	7%	5%	5%	8%	6%	5%	6%
3	17%	19% C	15%	18%	19%	15%	16%	16%	19%	17%	20% M	17%	13%	17%	19%	16%	17%	21%	13%	19% S	24% St	21% S	15%	20% wZA2	19% za2	13%	13%	17%
4	24%	26%	23%	27% f	28% F	21%	23%	23%	28% Gh	29% m	24%	25%	22%	25%	21%	23%	26%	31% P	23%	25%	26%	31% s	27% b2	22%	29% XB2	25%	24%	21%
5 - VERY IMPORTANT	34%	27%	42% B	38%	33%	34%	36% i	35%	31%	35%	34%	33%	35%	33%	38%	37% QR	29%	27%	39% TUV	33% V	28%	23%	34%	36%	30%	33%	37%	36%
NO OPINION / UNSURE	16%	18% C	13%	7%	11% d	21% DE	18% I	15%	12%	11%	14%	15% j	21% JKL	15%	16%	14%	17%	14%	19% TUV	14%	11%	12%	16%	14%	11%	19% Y	16%	17% Y
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.9	3.8	4.1 B	4.0	3.9	4.0	4.0 I	3.9	3.8	4.0	3.9	3.9	4.0	3.9	4.1	4.0 Q	3.8	3.9	4.1 TUV	3.9 v	3.8	3.7	4.0	4.0	3.9	3.9	4.0	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29R2 Page 140
 Advocacy to the Province regarding how late bars can stay
 open / serve alcohol (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	13%	15% C	11%	20% F	17% F	8%	9%	14% G	19% GH	20% LM	17% LM	12% M	7%	13%	11%	12%	15%	13%	8%	15% S	22% ST	19% S	13%	12%	15%	13%	17% x	12%
2	13%	13%	13%	20% eF	15% F	11%	11%	15% g	15% G	15%	14%	14%	11%	13%	13%	14%	13%	16%	9%	16% S	18% S	19% S	16%	13%	15%	11%	12%	12%
3	22%	22%	22%	29% F	26% F	18%	22%	20%	23%	22%	25% M	23%	18%	22%	21%	23%	22%	26%	21%	24%	22%	26%	17%	24% Wa2	22%	21%	18%	25% Wa2
4	15%	16%	14%	10%	15% D	17% D	15%	17%	14%	13%	14%	16%	17%	15%	17%	14%	16%	16%	17% t	14%	16%	12%	16%	17% b2	13%	19% yB2	14%	11%
5 - VERY IMPORTANT	19%	16%	22% B	13%	13%	25% DE	22% I	18%	15%	18%	14%	17%	26% JKL	18%	21%	22% Qr	16%	15%	26% TUV	15% U	9%	12%	19%	19%	15%	21%	20%	22% Y
NO OPINION / UNSURE	17%	17%	18%	8%	14% D	22% DE	20% hI	16%	14%	12%	16% j	18% J	20% J	17%	17%	15%	19% pr	14%	20% UV	16%	14%	12%	19%	16%	20%	15%	19%	17%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.1	3.3 B	2.7	2.9	3.5 DE	3.4 HI	3.1 I	2.9	2.9	3.0	3.2 jK	3.6 JKL	3.1	3.3	3.2 q	3.1	3.1	3.6 TUV	3.0 U	2.7	2.8	3.1	3.2 y	3.0	3.3 Y	3.1	3.2 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29S2 Page 141
 Advocacy to the Province regarding social services for
 homeless people (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	6% C	3%	6%	5%	3%	3%	5%	6% G	5%	5%	3%	4%	5%	3%	4%	5%	5%	4%	4%	6%	9% st	3%	4%	4%	5%	5%	4%
2	6%	9% C	3%	8%	6%	5%	5%	7%	7% g	7%	7%	6%	5%	6%	5%	6%	7%	8%	5%	7%	8% s	11% S	6%	5%	7%	6%	7%	8%
3	17%	20% C	15%	17%	21% F	15%	17%	19%	18%	16%	17%	18%	17%	17%	18%	18%	17%	23%	12%	21% S	22% S	24% S	18%	17% Za2b2	23%	13%	16%	16%
4	23%	23%	23%	26%	24%	21%	20%	24%	26% G	24%	26% M	22%	20%	23%	20%	21%	25%	27%	21%	24%	25%	22%	19%	26% WA2b2	22%	26% WA2	18%	20%
5 - VERY IMPORTANT	34%	25%	43% B	34%	30%	37% E	38% HI	30%	31%	36%	31%	35%	36%	32%	42% N	37% QR	28%	26%	43% TUV	29%	25%	25%	38% Y	33%	28%	33%	37% Y	38% Y
NO OPINION / UNSURE	15%	18% C	13%	8%	13% D	18% DE	17% I	15%	12%	11%	14%	16% j	18% J	16%	12%	13%	18% PR	12%	16%	16%	14%	11%	15%	14%	17%	16%	16%	15%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.9	3.6	4.1 B	3.8	3.8	4.0 DE	4.0 HI	3.8	3.8	3.9	3.8	3.9	3.9	3.9	4.1 N	3.9 QR	3.8	3.7	4.1 TUV	3.8 uV	3.6	3.5	4.0 y	3.9 y	3.7	3.9	3.9	3.9 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29T2 Page 142
 Advocacy to the Province regarding social services for
 substance addicted persons (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	6% C	3%	6%	5%	4%	3%	5%	7% G	5%	6% L	3%	5%	5%	4%	4%	6%	7%	3%	4%	6%	11% STu	4%	4%	4%	6%	5%	5%
2	7%	9% C	5%	10% F	8%	6%	5%	9% G	8% G	9% m	7%	8%	5%	7%	5%	7%	8%	8%	6%	7%	10% s	9%	7%	7%	8%	6%	6%	8%
3	20%	23% C	17%	19%	24% F	18%	20%	22%	19%	19%	20%	21%	20%	20%	20%	21%	20%	24%	16%	23% S	24% S	26% S	20%	22% zB2	28% ZA2B2 W	16%	20%	15%
4	23%	22%	23%	23%	25%	21%	20%	22%	26% Gh	24%	25% m	23%	19%	23%	20%	23%	23%	25%	22%	23%	24%	21%	21%	21%	22% XYA2B2 W	31% Y	21%	20%
5 - VERY IMPORTANT	30%	22%	37% B	34% E	25%	31% E	33% HI	26%	27%	31%	28%	29%	31%	28%	38% N	30% r	26%	22%	35% TUV	27%	23%	22%	33% Yz	30% Y	22%	26% Y	32% Y	34% Yz
NO OPINION / UNSURE	16%	18% C	14%	8%	13% D	20% DE	18% I	15%	13%	12%	14%	16% j	20% JK	17%	13%	15%	18%	14%	18% v	15%	13%	11%	15%	16%	16%	16%	16%	17%
MEANS	3.8	3.6	4.0 B	3.8	3.7	3.9 E	3.9 HI	3.7	3.7	3.8	3.7	3.8	3.8	3.7	4.0 N	3.8 r	3.7	3.6	4.0 TUV	3.7 uV	3.6	3.4	3.9 Y	3.8 y	3.6	3.8	3.8 y	3.8 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q29U2 Page 143
 Availability of late night transportation options (e.g. bus service, taxis) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	4%	3%	2%	4%	4%	3%	3%	4%	3%	4%	3%	4%	3%	4%	3%	4%	4%	3%	4%	3%	4%	3%	3%	4%	3%	5%	3%
2	6%	8% C	5%	6%	7%	5%	5%	8% g	7% g	4%	6%	7%	6%	7% O	2%	6%	8%	6%	4%	7% S	10% S	9% s	7% b2	5%	8% xb2	5%	8% xb2	4%
3	18%	19% c	16%	18%	20% F	15%	16%	19%	19%	21% m	17%	19%	15%	18%	15%	18%	18%	23%	13%	20% S	24% S	19% s	15%	18% b2	22% wB2	21% B2	17%	13%
4	25%	27%	23%	28% F	30% F	21%	21%	26% g	30% G	30% M	27% M	25% m	20%	26%	22%	22%	27% p	35% Pq	21%	26% S	31% St	36% ST	22%	25%	26%	26%	21%	27%
5 - VERY IMPORTANT	37%	32%	42% B	40% e	33%	39% E	41% hI	35%	32%	36%	39% l	34% l	40% l	34%	49% N	39% QR	32% r	24%	46% TUV	34% U	26%	27%	41% Yz	38% Y	28%	33%	37% Y	43% YZ
NO OPINION / UNSURE	11%	10%	11%	5%	6%	16% DE	14% HI	8%	7%	6%	7%	12% JK	16% JKl	11% o	8%	12%	11%	8%	14% TUV	9% V	7%	5%	11%	10%	12%	12%	12%	10%
MEANS	4.0	3.9	4.1 B	4.0 e	3.9	4.0 E	4.1 HI	3.9	3.9	4.0	4.0	3.9	4.0	3.9	4.2 N	4.0 qR	3.8	3.8	4.2 TUV	3.9 u	3.7	3.8	4.0 Y	4.0 Y	3.7	3.9 y	3.9	4.2 YZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q30_1 Page 144
Do you regularly commute to work or school?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	53%	54%	52%	79% F	77% F	29%	45%	57% G	62% Gh	68% LM	67% LM	51% M	32%	52%	56%	49%	51%	54%	39%	57% S	75% ST	72% ST	52%	53%	56%	52%	57% b2	49%
No	47%	46%	48%	21%	23%	71% DE	55% HI	43% i	38%	32%	33%	49% JK	68% JKL	48%	44%	51%	49%	46%	61% TUV	43% UV	25%	28%	48%	47%	44%	48%	43%	51% a2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q30 Page 145

What is your primary mode of travel to get to work / school
(mode used for the longest distance)?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	1273	665	608	212	708	352	526	276	471	226	430	423	190	1039	234	440	410	76	379	530	264	97	244	347	188	171	199	185	
UNWEIGHTED TOTAL	1346	700	646	250	749	346	396	261	688	278	499	407	158	1125	220	422	483	107	312	547	332	152	242	335	181	169	209	260	
Automobile / Motorcycle (own vehicle)	71%	78% C	63%	54%	74% D	76% D	74% I	76% I	65%	64%	67%	76% JK	77% Jk	78% O	39%	80%	78%	76%	59%	75% S	77% S	80% S	68% B2	71% B2	88% WXzB2	78% wB2	82% WXB2	38%	
Public Transit (including bus, ferry, or Access-A-Bus)	17%	10%	24% B	28% EF	14%	15%	19%	15%	15%	15%	20% 1	14%	15%	11%	41% N	12% R	12% R	3%	27% TUV	14% uV	10%	6%	21% YA2	21% YA2	5%	16% YA2	5%	27% YZA2	
Walk	4%	4%	5%	9% EF	4%	3%	2%	3%	8% GH	11% KLM	4%	3%	1%	3%	10% N	2%	3%	9% Pq	6%	4%	4%	5%	1%	1%	1%	**	2%	23% XYZA2 W	
Automobile (car pool)	4%	4%	4%	4%	4%	3%	3%	4%	5% g	5%	3%	4%	5%	4%	5%	4%	2%	10% Q	4%	3%	6% tv	2%	5%	2%	4%	5%	6%	4%	
Bicycle	1%	2%	1%	2%	1%	1%	1%	1%	3% Gh	2%	2%	1%	-	1%	1%	**	2% P	1%	1%	1%	2%	3%	1%	1%	1%	1%	-	4% Wxyz	
Work from home	**	**	1%	-	**	1%	1%	-	**	-	1%	1%	-	**	**	1%	-	-	2%	-	-	-	2%	-	-	-	-	2%	1%
Taxi	**	-	**	**	**	-	**	-	**	-	**	-	-	-	**	-	-	-	**	**	-	-	**	-	-	-	-	-	**
Other	2%	2%	2%	2%	3%	1%	1%	2%	3% g	3%	3%	1%	2%	2%	2%	1%	3%	2%	1%	3%	2%	4%	2%	3%	2%	-	3%	3%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q31 Page 146

What is the distance (in kilometres) you travel to get to work / school (one-way)?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	1273	665	608	212	708	352	526	276	471	226	430	423	190	1039	234	440	410	76	379	530	264	97	244	347	188	171	199	185
UNWEIGHTED TOTAL	1346	700	646	250	749	346	396	261	688	278	499	407	158	1125	220	422	483	107	312	547	332	152	242	335	181	169	209	260
Less than 2 kilometres	7%	6%	8%	10% e	5%	10% e	8% h	4%	9% H	11% Kl	5%	6%	13% Kl	6%	15% N	4%	8% P	8%	12% TUV	6%	5%	4%	2%	5%	6%	5%	3%	26% XYZA2 W
Between 2 and 5 kilometres	17%	16%	19%	25% E	15%	18%	17%	14%	19% h	22%	18%	17%	14%	14%	34% N	14%	11%	27% PQ	22% U	16% U	11%	22% U	23% xYZA2	16% YA2	3%	10% Y	6%	45% XYZA2 W
Between 6 and 10 kilometres	20%	22%	18%	19%	21%	18%	17%	19%	23% g	17%	20%	22%	18%	21%	16%	22%	19%	23%	16%	21%	23% s	22%	31% ZA2B2 Y	33% ZA2B2 Y	9%	11%	9%	10%
Between 11 and 15 kilometres	19%	20%	17%	14%	21% d	17%	20%	20%	16%	16%	17%	22% jk	17%	19%	18%	19%	20%	13%	20%	18%	19%	15%	23% B2	22% B2	17% B2	22% B2	18% B2	9%
More than 15 kilometres	32%	34%	30%	24%	36% Df	29%	29%	40% GI	31%	31%	36% L	27%	36%	38% O	8%	39% r	40% R	28%	20%	35% S	42% St	36% S	16% B2	18% B2	62% WXZB2	47% WXB2	61% WXZB2	6%
Don't know	5%	2%	8% B	7% E	3%	7% E	8% HI	3%	1%	4%	5% m	6% M	2%	3%	10% N	3%	2%	-	10% TUV	3%	1%	1%	4%	6% A2	3%	6% a2	2%	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q32 Page 147
 What is your estimated average commute time to get to work / school (one-way)?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	1263	662	601	212	708	341	516	276	470	223	427	418	190	1028	234	438	402	76	377	524	262	97	244	342	187	169	196	185	
UNWEIGHTED TOTAL	1341	698	643	250	749	341	392	261	687	277	498	405	157	1120	220	421	480	107	311	545	331	151	242	333	180	168	208	260	
1 - 15 minutes	31%	31%	31%	36%	29%	31%	33%	29%	29%	33%	27%	32%	32%	28%	41% N	28%	27%	37% q	35% U	29%	25%	32%	31%	33% A2	25% zA2	24% A2	14% a2	14% XYZA2	50% W
16 - 30 minutes	45%	46%	43%	38%	45% d	49% D	47%	44%	43%	48%	43%	42%	51%	47% O	37%	47%	49%	42%	41%	46%	51% Sv	40%	45%	43%	41%	52% b2	49%	41%	
31 - 45 minutes	18%	17%	18%	20% F	20% F	12%	14%	20% G	21% G	17% m	20% M	19% M	10%	18%	16%	18%	18%	17%	16%	17%	19%	23%	18% B2	17% B2	24% zB2	14% B2	30% WXZB2	6%	
46 - 60 minutes	5%	4%	6% b	5%	5%	6%	5%	5%	5%	1%	8% JL	4% J	5% j	5%	5%	5%	6%	3%	6%	5%	4%	3%	4%	5%	8% B2	8% B2	6%	2%	
61 - 75 minutes	1%	1%	1%	1%	1%	1%	1%	-	1%	*%	*%	2% k	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	2%	1%	*%	2%	1%	-	
76 - 90 minutes	1%	1%	*%	*%	*%	1%	*%	*%	1%	*%	*%	1%	-	*%	1%	1%	-	-	1%	*%	-	-	*%	1%	1%	-	-	-	
91 - 105 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
106 - 120 minutes	*%	*%	*%	*%	-	1%	*%	*%	*%	-	1%	-	-	*%	-	*%	*%	-	-	*%	*%	-	*%	1%	-	*%	-	-	
121 - 135 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
136 - 150 minutes	*%	*%	-	-	*%	-	-	-	*%	-	*%	-	-	*%	-	-	*%	-	-	-	-	*%	-	-	*%	-	-	-	
151 - 165 minutes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
166 - 180 minutes	*%	*%	-	-	*%	-	-	-	*%	-	*%	-	-	*%	-	-	-	1%	-	-	-	*%	-	*%	-	-	-	-	
MEANS	25.8	25.2	26.4	25.4	26.1	25.4	24.3	26.4	27.0 G	23.5	28.0 JM	25.9 j	23.3	26.3 o	23.6	26.4	26.4	23.6	25.2	25.9	26.0	26.9	25.1 B2	25.8 B2	29.2 WB2	26.6 B2	29.7 WXzB2	19.0	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q33 Page 148
 What would encourage you to use public transit services more often than you do now? (Please check all that apply)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Increased service frequency	41%	40%	42%	55% EF	44% F	36%	37%	42%	46% G	50% LM	46% LM	38%	34%	38%	54% N	40% R	36%	29%	43% V	41% v	40%	33%	43%	42%	36%	41%	38%	44% y
Reliable/on-time service	37%	35%	38%	54% EF	37%	33%	32%	42% G	40% G	45% LM	42% LM	33%	31%	33%	53% N	34% R	34% R	25%	38%	37%	36%	31%	44% XYA2	34%	28%	38%	33%	42% XYA2
More direct or limited stop routes	35%	35%	36%	57% EF	41% F	27%	28%	40% G	44% G	44% LM	45% LM	34% M	23%	34%	40% n	34% r	36% R	26%	28%	41% S	43% S	38% S	39% YB2	37% YB2	28%	39%	37%	29%
Added service to rural areas (i.e.: Fall River)	28%	26%	30%	31% F	32% F	24%	28%	34% GI	25%	31% m	32% LM	27%	24%	29% o	24%	33% QR	25% R	16%	28% v	29% V	31% V	20%	17%	14%	66% ZA2B2 WX	25% WX	44% WXZB2	20% X
Stops closer to home or work	26%	24%	28%	28% B	33% F	31% F	20%	23%	32% Gi	27% g	33% LM	29% LM	22%	25%	28%	25%	26%	20%	25%	25%	28%	31%	21% b2	22% b2	36% WXB2	36% WXB2	31% WXB2	16%
Increased safety on board, at terminals & stops	23%	19%	28%	28% B	21%	21%	26% e	26% I	25% I	18%	17%	22%	30% JKL	21%	32% N	25% Qr	18%	18%	29% TUV	23% UV	11%	14%	27% zA2b2 Y	29% ZA2B2 Y	18%	20%	19%	20%
Improved schedule information/access to schedule information	23%	22%	25%	33% EF	21%	23%	21%	24%	26% G	32% kLM	26% Lm	20%	20%	21%	32% N	21%	22%	17%	26% U	23% U	17%	21%	25% Y	24% Y	14%	22% Y	23% Y	30% YZa2
Fewer transfers	21%	20%	22%	36% EF	23% F	15%	20%	21%	21%	27% LM	25% LM	18%	16%	19%	27% N	22% qR	17%	12%	20%	22%	20%	17%	25% Y	22% Y	13%	20% Y	24% Y	20% Y
Additional Park & Ride lots	20%	20%	21%	23%	21%	19%	19%	22%	21%	22%	22%	18%	20%	21%	18%	22%	21%	18%	19%	22% v	21%	16%	17%	16%	26% WXB2	30% WXB2	25% WXB2	13%
Additional shelters	19%	17%	21%	24% B	24% f	19%	18%	20% i	20%	16%	22% l	20%	17%	19%	34% N	18% qR	14%	11%	24% TUV	18% UV	11%	10%	21% Y	20% Y	10%	19% Y	20% Y	22% Y
Additional urban core bus routes	18%	16%	21%	21% B	25% EF	18%	17%	16%	19% G	19%	21%	17%	16%	17%	27% N	18% R	16% r	11%	21% U	18%	14%	16%	22% XY	15%	13%	17% xY	21% xY	23% XY
Improved /electronic/ fare payment options	16%	17%	16%	33% EF	15%	13%	13%	18% g	20% G	24% LM	20% LM	13%	12%	15%	24% N	16% R	15% R	9%	16%	17%	18%	14%	18% Y	16% Y	9%	17% Y	17% Y	19% Y
Environmental concerns	15%	13%	17%	22% b	22% EF	15%	14%	13%	16% G	18% m	17% m	15%	12%	14%	20% N	15%	14%	14%	16%	15%	15%	14%	15%	14%	14%	15%	15%	19% x
Additional designated fully bike rack accessible routes (act	10%	9%	11%	17% EF	10%	9%	8%	11% g	13% G	16% kLM	12% LM	8%	7%	9%	16% N	9%	9%	12%	9%	10%	12%	12%	11%	8%	7%	7%	11%	17% XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q33 Page 149
(Continued)

What would encourage you to use public transit services more often than you do now? (Please check all that apply)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Additional designated fully accessible routes	9%	9%	10%	7%	7%	11%	11% DE	10% I	6%	8%	8%	9%	12% jk	8%	14% N	11% qR	8%	5%	14% TUV	7% V	5%	3%	9%	9%	10%	11%	10%	8%
Other	16%	16%	16%	20%	15%	16%	15%	14%	18% h	20% K	15%	16%	16%	16%	17%	15%	15%	19%	17% t	13%	19% T	17%	15%	16%	18%	15%	15%	18%
Nothing	22%	24% C	20%	10%	19% D	27% DE	26% hI	21% I	16%	14%	17%	24% JK	29% JK	24% O	14%	22%	26%	30% P	20%	23%	20%	30% SU	23% Y	25% Y	16%	25% Y	23% Y	21%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q34 Page 150

Currently, transit fare is \$2.25 per trip, with regular monthly passes at \$70. Would you be willing to pay more for improved transit service?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	28%	30% c	26%	31%	32% F	25%	23%	29% G	37% GH	33% LM	36% LM	27% M	20%	28%	28%	27%	29%	37% Pq	24%	28%	38% ST	42% ST	26%	23%	27%	33% wX	33% wX	33% WX
No	36%	35%	39%	50% EF	40% F	31%	36%	41% I	35%	42% M	40% M	37% M	29%	35%	42% n	34%	36%	35%	34%	40% sV	37% v	28%	39% Y	39% Y	28%	38% Y	35% y	39% Y
Don't Know	35%	35%	35%	20%	28% D	44% DE	41% HI	31%	29%	25%	24%	36% JK	51% JKL	36% O	29%	39% R	35%	28%	42% TUV	32% U	25%	30%	36% zB2	38% ZB2	46% ZA2B2 Wx	28%	33%	28%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q35 Page 151
How would you like to see this cost for improved transit service absorbed?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	686	376	310	82	296	308	268	139	279	110	228	223	122	567	119	240	230	52	232	260	134	57	120	148	90	110	115	126
UNWEIGHTED TOTAL	772	418	354	105	329	338	225	131	416	148	270	233	120	655	117	243	292	71	207	296	172	92	127	164	94	104	128	177
Through an increase in transit fares (at the farebox)	76%	74%	79%	67%	77%	77%	79%	84%	69%	67%	80%	76%	77%	77%	70%	76%	76%	83%	77%	76%	71%	83%	73%	74%	75%	82%	86%	69%
Through an increase in the tax rate	15%	18%	11%	24%	13%	15%	13%	10%	20%	21%	12%	17%	13%	14%	21%	12%	18%	5%	14%	17%	17%	10%	16%	18%	9%	13%	9%	23%
Through a decrease in funding for other service(s)	9%	8%	10%	9%	10%	8%	8%	7%	11%	12%	8%	7%	10%	9%	9%	12%	6%	12%	9%	7%	11%	7%	10%	8%	15%	6%	5%	8%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q36 Page 152
Which of the new transit services added over the past few years may have influenced your decision to try public transit?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
New MetroLink premium commuter service	19%	19%	18%	20%	22%	16%	16%	20%	23%	17%	24%	18%	15%	20%	11%	21%	22%	13%	15%	20%	28%	17%	8%	23%	20%	38%	14%	9%
					F			g	G		JLM			O		R	R			S	STV		WA2B2	Wa2B2	XYA2B2	Wb2	W	
More Sunday / holiday and special event service	17%	16%	18%	29%	17%	15%	17%	17%	18%	24%	18%	16%	13%	14%	30%	15%	14%	14%	20%	16%	16%	10%	18%	21%	11%	17%	10%	19%
				EF						kLM	M			N					tV	V	v		YA2	YA2		yA2	YA2	
New on-board bus surveillance system for better security	14%	12%	16%	11%	12%	16%	16%	15%	10%	9%	13%	14%	18%	13%	18%	14%	13%	12%	16%	15%	8%	5%	15%	16%	10%	15%	13%	13%
			B			DE	I	I			j	Jk		n					UV	UV			y	y				
New MetroX rural commuter transit service	7%	7%	7%	9%	8%	6%	5%	7%	10%	10%	7%	7%	6%	8%	4%	6%	9%	8%	5%	7%	10%	10%	5%	2%	10%	5%	22%	3%
								G	G	m				O						S				WXZB2		XYZB2	W	
New U-Pass program for 5 area universities	3%	2%	4%	14%	2%	2%	2%	1%	7%	8%	4%	2%	2%	8%	1%	3%	3%	3%	3%	4%	3%	3%	4%	3%	1%	2%	2%	7%
			b	EF					GH	KLM	LM			N									y					XYZA2
None of the above	62%	63%	61%	48%	60%	67%	65%	61%	58%	53%	57%	64%	69%	64%	54%	63%	64%	68%	62%	61%	59%	73%	69%	58%	67%	52%	60%	68%
					D	DE	I				JK	JK		O								STU	XZA2		XZ			XZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37A1 Page 153
Ease of pedestrian travel (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	6%	5%	6%	3%	7% Df	5%	5%	7%	6%	8% L	6%	4%	7% l	6%	5%	6%	6%	3%	6% u	6% u	4%	8% u	6% X	3% X	8% X	7% X	8% X	5%
2	9%	9%	10%	12%	10%	8%	8%	10%	12% G	15% LM	11% LM	8%	7%	10%	9%	10%	10%	10%	9%	8%	13% ST	12%	8%	9%	14% wxzB2	8%	11%	8%
3	30%	29%	30%	31%	34% F	26%	29%	34% I	28%	29%	32% M	32% m	25%	30%	30%	32% r	29%	24%	28%	31%	33% s	32%	27%	29%	37% XA2B2 W	37% Wxa2B2	28%	23%
4	30%	33% C	26%	30%	31%	28%	28%	27%	33% GH	31%	31%	30%	27%	29%	30%	28%	32%	38% P	30%	29%	31%	32%	30% Y	34% YzA2	21%	26%	26%	33% Y
5 - VERY SATISFIED	13%	14%	13%	18% E	11%	14% E	12%	13%	16% g	13%	12%	13%	15%	13%	16%	11%	14%	20% Pq	12%	15% s	13%	14%	15% Y	11% Y	6%	11%	15% Y	24% XYZA2 W
NO OPINION / UNSURE	12%	10%	14% B	5%	7%	17% DE	17% HI	9% I	6%	5%	8%	13% JK	18% JKl	12%	11%	15% QR	10% R	5%	16% TUV	10% uV	6% v	3%	13% B2	15% B2	13% B2	11%	11%	7%
MEANS	3.4	3.4	3.4	3.5 E	3.3	3.5 E	3.4	3.3	3.4 H	3.3	3.3	3.5 Jk	3.5 j	3.4	3.5	3.3	3.4	3.7 PQ	3.4	3.4	3.4	3.3	3.5 Yz	3.5 YZ	3.0	3.3 Y	3.3 Y	3.7 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37B1 Page 154
Ease of travel by bicycle (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	17%	16%	17%	22% F	22% F	11%	11%	20% G	22% G	28% kLM	22% LM	14% M	9%	16%	17%	13%	19% P	20% P	11%	18% S	22% S	31% STU	17%	15%	12%	13%	21% XYZ	22% XYZ
2	19%	20%	17%	21%	21% F	16%	12%	21% G	27% GH	22% M	22% M	20% M	12%	19%	18%	17%	20%	22%	14%	19% S	27% ST	29% ST	23% xz	17%	18%	16%	17%	21%
3	20%	23% C	17%	21%	24% F	17%	22% I	20%	17%	19%	22%	19%	19%	21% o	16%	21%	20%	21%	19%	22%	23%	16%	14%	21% W	27% WxzB2	20% w	23% W	18%
4	7%	8%	7%	8%	8%	7%	8%	7%	7%	6%	8%	8%	6%	7%	7%	7%	8%	7%	8%	7%	7%	9%	6%	8%	6%	8%	7%	7%
5 - VERY SATISFIED	3%	3%	3%	4% e	2%	3%	4% HI	2%	2%	3%	2%	3%	3%	2%	4%	3%	2%	3%	3%	3%	2%	1%	4% Y	2% y	1%	4% Y	3% y	4% Y
NO OPINION / UNSURE	35%	30%	39% B	24%	23%	46% DE	43% HI	31% I	25%	23%	24%	35% JK	51% JKL	34%	38%	39% QR	30%	27%	46% TUV	31% UV	20% V	13%	37% a2B2	37% a2B2	36%	39% A2B2	29%	29%
MEANS	2.4	2.4	2.4	2.4	2.3	2.5 de	2.7 HI	2.3	2.2	2.2	2.3 j	2.5 JK	2.6 JK	2.4	2.4	2.5 q	2.3	2.3	2.6 TUV	2.4 uv	2.3	2.1	2.3	2.5 wb2	2.5	2.6 WB2	2.3	2.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37C1 Page 155
Ease of travel by bus (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	8%	7%	9% b	10% f	10% F	6%	8%	9%	7%	11%	8%	7%	8%	9% O	5%	10% qR	7% R	3%	8%	8%	10%	7%	6%	5%	21% ZA2B2 WX	5%	11% wXZB2	5%
2	13%	14%	12%	22% eF	16% F	9%	9%	16% G	17% G	17% LM	18% LM	12% M	7%	13%	12%	12%	13%	15%	10%	13%	19% ST	17% s	13%	13%	11%	14%	12%	14%
3	29%	30%	28%	35% F	31% f	27%	25%	28%	37% GH	37% LM	33% M	29% m	23%	29%	31%	27%	32% p	28%	25%	32% S	34% S	36% S	26%	29%	29%	35% Wa2	27%	32%
4	22%	22%	22%	21%	23%	22%	23%	23%	21%	18%	21%	25% J	22%	21%	28% N	21%	21%	22%	25% U	22%	19%	21%	25% Ya2	28% YZA2	14%	20% y	19%	24% Y
5 - VERY SATISFIED	7%	6%	8%	6%	6%	9% E	9% I	7% i	4%	5%	6%	8%	9% J	7%	10%	6%	6%	8%	8% UV	8% UV	2%	2%	7% Y	8% Y	2%	5%	9% Y	11% wYZ
NO OPINION / UNSURE	20%	20%	20%	7%	14% D	27% DE	25% HI	17%	14%	12%	14%	19% JK	31% JKL	21% O	14%	23%	20%	24%	24% TU	17%	16%	18%	23% B2	18%	23% B2	20% b2	22% B2	14%
MEANS	3.1	3.1	3.1	2.9	3.0	3.2 DE	3.2 HI	3.0	3.0	2.9	3.0	3.2 JK	3.2 JK	3.0	3.3 N	3.0	3.1	3.2 P	3.2 UV	3.1 U	2.8	2.9	3.2 Y	3.3 YZA2	2.5	3.1 Y	3.0 Y	3.3 YzA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37D1 Page 156
Ease of travel by car (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	3% c	2%	4%	3%	2%	2%	3%	2%	5% kL	2%	2%	2%	2%	4%	1%	3%	2%	2%	3%	3%	6% S	3%	2%	2%	3%	2%	2%
2	8%	7%	8%	12% F	9% F	6%	6%	10% G	9% G	10% Lm	11% LM	5%	6%	7%	9%	8%	7%	7%	5%	8% s	11% S	11% s	7%	5%	9% x	13% WXA2B2	6%	7%
3	28%	28%	28%	28%	33% F	25%	24%	29%	34% Gh	27%	33% M	28%	24%	29% o	23%	26%	31% p	36% P	25%	30% S	33% S	34% S	26%	26%	32% x	28%	31%	29%
4	37%	41% C	34%	38%	36%	38%	38%	36%	37%	41% M	37%	40% m	33%	38%	37%	41% q	36%	38%	36%	37%	41%	35%	41%	39%	37%	37%	35%	34%
5 - VERY SATISFIED	18%	15%	20% B	14%	15%	21% DE	21% hI	16%	14%	13%	14%	18% Jk	24% JKL	19% O	12%	17%	21%	16%	20% UV	18% U	10%	13%	17%	21% Yb2	13%	16% WYZB2	24%	16%
NO OPINION / UNSURE	7%	5%	8% B	5%	4%	9% DE	9% I	6%	4%	4%	4%	7% JK	10% JK	5%	15% N	6% QR	3%	2%	12% TUV	3% UV	2%	1%	6% ZA2	7% ZA2	7% ZA2	2%	3% XYZA2	12% W
MEANS	3.6	3.6	3.7	3.5	3.5	3.8 DE	3.8 HI	3.6	3.5	3.5	3.5	3.7 JK	3.8 JK	3.7 O	3.5	3.7	3.7	3.6	3.8 TUV	3.6 UV	3.4	3.4	3.7	3.8 YZB2	3.5	3.5	3.8 Yzb2	3.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37E1 Page 157
Ease of movement using a wheelchair/scooter (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	4%	7% B	5%	6%	4%	4%	5%	7% G	6%	6%	4%	5%	5%	6%	4%	5%	4%	5%	5%	4%	6%	5%	4%	5%	5%	5%	7% x
2	8%	9%	8%	6%	8%	9%	8%	8%	9%	8%	8%	9%	9%	8%	10%	7%	9%	10%	9%	8%	9%	9%	10%	7%	8%	7%	8%	12% XZ
3	12%	12%	12%	12%	14% F	10%	12% i	15% I	9%	13%	11%	12%	12%	11%	16% n	14% Q	8%	11%	15% TuV	10%	11%	8%	11%	13%	14%	12%	12%	10%
4	5%	6%	5%	3%	5%	6% D	8% HI	4%	3%	3%	5% j	6% J	7% J	6%	5%	6% R	6% R	2%	7% tUV	5%	4%	2%	7% Z	6% Z	7% Z	2%	5% z	4%
5 - VERY SATISFIED	2%	2%	2%	3%	2%	3%	3% I	3% I	1%	2%	1%	3%	3%	2%	2%	3% R	2% R	*%	3% U	2% U	1%	-	3% B2	2%	3% b2	3%	4% xB2	1%
NO OPINION / UNSURE	67%	67%	66%	71%	65%	67%	65%	66%	71% Gh	68%	69%	66%	64%	68% o	61%	66%	71% p	73% P	60%	70% S	72% S	75% S	63%	68%	62%	73% WYa2	65%	66%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.7	2.8	2.7	2.7	2.7	2.8	2.9 I	2.8 I	2.4	2.6	2.6	2.8 jk	2.8	2.8	2.7	2.9 R	2.7	2.4	2.9 UV	2.7 V	2.6 v	2.3	2.8 B2	2.8 B2	2.8 B2	2.7	2.8 B2	2.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37F1 Page 158
Traffic signal timing / signal coordination (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	7%	9% C	5%	8%	8%	7%	6%	7%	8%	10% Kl	6%	6%	9%	7%	8%	5%	9% P	7%	5%	9% S	8% S	9% s	11% Xy	5%	6%	8%	9% x	7%	
2	13%	16% C	9%	10%	13%	13%	12%	13%	14%	13%	14%	13%	11%	12%	14%	13%	13%	14%	12%	13%	10%	18% U	14%	14%	10%	12%	13%	13%	
3	27%	25%	28%	29% F	33% F	22%	23%	28%	31% G	27% m	30% M	29% M	20%	27%	26%	27%	27%	26%	25%	28%	26%	32%	22%	28% w	30% Wa2	30% wa2	22%	27%	
4	30%	34% C	27%	33%	29%	31%	31%	31%	29%	32%	33% l	27%	32%	31%	27%	31%	32%	32%	30%	28%	41% STV	26%	29%	35% wB2	29%	30%	30%	25%	
5 - VERY SATISFIED	12%	10%	14% B	14% e	9%	14% E	14% I	13% i	9%	11%	11%	14%	12%	12%	15%	12%	11%	11%	13% UV	13% UV	7%	8%	16% xY	11%	9%	12%	15% y	12%	
NO OPINION / UNSURE	11%	6%	16% B	6%	8%	14% DE	14% HI	8%	8%	7%	7%	11% k	17% JKL	11%	10%	13% Q	8%	9%	15% TUV	8%	8%	7%	9%	7%	16% WXZa2	8%	11% WXZa2	16%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.3	3.2	3.4 B	3.4 e	3.2	3.4 E	3.4 I	3.3 i	3.2	3.2	3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.3	3.4	3.3	3.3	3.0	3.3	3.4	3.3	3.3	3.3	3.3	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37G1 Page 159
Metro Transit services (bus / ferry) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	5%	4%	6%	6%	4%	5%	5%	5%	8% L	5%	4%	5%	5%	5%	5%	5%	2%	6% t	3%	6%	5%	4%	2%	11% ZA2B2 WX	5%	6%	5%
2	10%	10%	10%	17% F	13% F	6%	8%	9%	13% GH	12% LM	15% LM	8%	6%	9%	12%	10%	9%	7%	8%	10%	12% s	16% St	10%	9%	8%	11%	7%	12% ya2
3	29%	30%	28%	36% F	32% F	26%	25%	31% g	35% G	34% M	31%	28%	26%	29%	32%	27%	31%	26%	26%	31%	36% S	29%	30%	29%	27%	29%	29%	31%
4	24%	23%	24%	26%	24%	23%	24%	22%	24%	23% m	26% M	27% M	17%	23%	26%	23%	22%	28%	24%	24%	22%	20%	23% y	32% ZA2b2 WY	17%	21%	18%	25% Ya2
5 - VERY SATISFIED	7%	7%	7%	4%	5%	9% DE	8% i	8% i	5%	5%	5%	8% K	10% JK	7%	9%	6%	8%	6%	8% Uv	9% UV	2%	4%	6%	8%	5%	7%	8%	9% Y
NO OPINION / UNSURE	25%	24%	26%	12%	20% D	32% DE	30% HI	24% I	18%	18%	18%	25% JK	36% JKL	27% O	16%	28%	25%	31%	27% tu	23%	22%	26%	27% xB2	21%	32% XB2	28% XB2	32% XB2	18%
MEANS	3.2	3.2	3.3	3.1	3.1	3.4 DE	3.3 I	3.2 i	3.1	3.1	3.1	3.4 JK	3.4 JK	3.2	3.3	3.2	3.2	3.4 p	3.3 UV	3.3 UV	3.0	3.0	3.2 Y	3.4 ZA2B2 WY	2.9	3.2 Y	3.2 Y	3.3 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37H1 Page 160
Active transportation routes (e.g. bike lanes)
(Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	16%	15%	16%	19% F	19% F	12%	11%	17% G	21% GH	23% LM	21% LM	13%	10%	16%	14%	13%	18% P	19%	12%	15% s	23% ST	29% ST	15%	14%	14%	14%	15%	23% XYZA2 W	
2	18%	19% c	16%	26% F	22% F	13%	13%	21% G	23% G	23% M	21% M	19% M	10%	17%	18%	17%	18%	21%	13%	19% S	23% S	27% St	18% Z	18% Z	16%	12%	18% z	22% Z	
3	17%	18% c	15%	19%	19% F	14%	16%	17%	18%	21% lm	18%	16%	15%	16%	20%	17%	14%	21% q	16%	17%	19%	13%	16%	14%	17%	22% wX	17%	16%	
4	9%	10%	9%	7%	9%	11% d	12% hI	9%	6%	6%	11% J	10% j	10%	10%	8%	9%	10%	9%	10%	10%	10%	6%	10% B2	13% Za2B2	10% B2	7%	9% b2	5%	
5 - VERY SATISFIED	3%	3%	3%	3%	3%	4%	4% I	4% I	2%	3% K	1% K	4% K	5% K	3%	4%	3%	4%	2%	4% UV	3% UV	1%	1%	4% xY	2%	1%	4% Y	6% XY	4% y	
NO OPINION / UNSURE	37%	34%	41% B	26%	28%	47% DE	43% HI	33%	31%	24%	29%	39% JK	50% JKL	38%	35%	41% R	36%	29%	45% TUV	35% UV	25%	24%	37% b2	39% B2	41% B2	40% B2	35%	30%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.5	2.5	2.5	2.3	2.4	2.6 DE	2.7 HI	2.4 I	2.2	2.3	2.3	2.6 JK	2.8 JKL	2.5	2.5	2.5	2.4	2.4	2.7 TUV	2.5 UV	2.2 V	2.0	2.5 B2	2.5 B2	2.4 B2	2.6 B2	2.6 B2	2.2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37I1 Page 161
Access-A-Bus (door to door service) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	2%	3%	1%	3% D	3% D	3%	3%	2%	2%	2%	2%	4%	3%	2%	4%	2%	2%	3% tU	2%	1%	5% tU	1%	1%	6% WX	3%	3%	3%
2	4%	3%	4%	2%	3%	5% DE	4%	2%	4% h	1%	3%	3% j	6% JKl	4%	4%	3%	4%	4%	5% Tu	2%	3%	3%	4%	3%	3%	2%	6% xZ	5% Z
3	10%	11%	10%	9%	11%	11%	12% I	10%	8%	12%	9%	12% km	9%	10%	12%	11%	10%	7%	12% V	11% V	9%	6%	13%	10%	12%	9%	9%	9%
4	7%	7%	7%	6%	6%	8%	8% I	8% I	4%	6%	8%	7%	7%	7%	8%	9% Q	5%	8%	9% T	5%	7%	7%	7%	9% B2	7%	9% b2	5%	4%
5 - VERY SATISFIED	4%	3%	4%	3%	3%	5% E	5% hI	3%	2%	3%	2%	5% jK	5% K	4%	3%	4%	4%	4%	5% tUV	3% UV	*%	1%	5% Y	3%	2%	4% y	6% Y	4%
NO OPINION / UNSURE	73%	74%	72%	79% F	75% f	70%	68%	74% g	79% Gh	76% l	77% Lm	70%	70%	73%	72%	70%	75% p	76%	66%	77% S	80% S	79% S	71%	73%	71%	72%	70%	75%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.2	3.2	3.4	3.1	3.2	3.3 I	3.2 I	2.9	3.2	3.2	3.3 m	3.1	3.2	3.2	3.2	3.2	3.3	3.2	3.2	3.2	2.8	3.4 Yb2	3.4 Yb2	2.8	3.4 Y	3.2	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37J1 Page 162
Fully-accessible bus routes (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	4%	3%	4%	4%	6%	3%	4%	5%	2%	6%	3%	4%	4%	4%	3%	4%	4%	2%	5%	3%	2%	6%	3%	3%	9%	3%	5%	2%	
					F		I	I								r			u		u			Za2B2	WX		b2		
2	6%	5%	6%	8%	6%	5%	5%	7%	6%	7%	8%	4%	4%	5%	6%	6%	5%	3%	6%	5%	6%	5%	4%	4%	7%	7%	8%	5%	
											Lm					R											wx		
3	16%	16%	15%	15%	16%	16%	17%	18%	14%	18%	15%	17%	14%	15%	18%	16%	16%	13%	19%	14%	17%	9%	18%	16%	15%	17%	15%	14%	
								i											TV		v								
4	12%	13%	11%	10%	11%	13%	15%	10%	8%	9%	10%	13%	13%	11%	16%	12%	11%	10%	14%	11%	9%	7%	10%	16%	9%	10%	10%	13%	
							HI				j	j		n					UV					WYzA2					
5 - VERY SATISFIED	6%	4%	7%	5%	4%	7%	7%	6%	3%	3%	4%	6%	8%	5%	9%	4%	5%	5%	8%	5%	1%	1%	8%	5%	2%	4%	6%	9%	
			B			E	I	i			j	JK		N					UV	UV			Y	Y			Y	XYZ	
NO OPINION / UNSURE	57%	58%	57%	58%	58%	57%	52%	55%	68%	57%	59%	56%	56%	59%	47%	58%	59%	68%	48%	62%	64%	71%	57%	56%	58%	59%	56%	57%	
									GH					O				PQ		S	S	ST							
MEANS	3.2	3.2	3.2	3.1	3.0	3.4	3.3	3.1	3.1	2.9	3.1	3.3	3.4	3.2	3.4	3.1	3.2	3.4	3.3	3.3	3.0	2.7	3.4	3.4	2.7	3.2	3.1	3.5	
						DE	Hi				j	J	JK		N				uV	UV	v		Ya2	YA2		Y	Y	YZA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37K1 Page 163
Bus service to rural areas (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	15%	13%	17% B	14%	17% F	13%	14%	18% gI	13%	16%	16%	14%	14%	16% O	8%	20% QR	14% R	6%	15%	14%	15%	14%	7%	7%	44% ZA2B2 WX	12% wxB2	23% WXZB2	6%
2	13%	13%	13%	18% eF	13%	11%	11%	13%	15% g	11%	17% JLM	13% M	9%	12%	15%	12%	12%	13%	12%	12%	16%	13%	11%	9%	17% WX	18% WX	13%	15% X
3	14%	15%	13%	16%	13%	15%	14%	15%	14%	17% l	15%	12%	15%	14%	15%	14%	14%	15%	13%	15%	10%	14%	12%	12%	16%	22% WXYB2	13%	
4	8%	9% c	6%	8%	9%	7%	10% hI	6%	5%	8%	8%	7%	8%	7%	9%	8%	7%	6%	9% U	8% u	5%	7%	10% YZB2	8%	5%	5%	13% XYZB2	6%
5 - VERY SATISFIED	4%	2%	5% B	4%	3%	4%	5% I	4% I	2%	2%	2%	5% JK	4% j	3%	6%	3%	4%	1%	5% TUV	3% u	1%	2%	4%	2%	3%	4%	6% X	4%
NO OPINION / UNSURE	47%	48%	46%	40%	44%	50% DE	46%	43%	51% GH	46%	42%	49% K	50% K	47%	47%	43%	50% P	59% Pq	43%	49% S	48%	54% S	55% YZA2	61% wYZA2	19%	45% YA2	23%	57% YZA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.5	2.5	2.4	2.5	2.4	2.5	2.6 HI	2.4	2.3	2.4	2.4	2.5	2.6 K	2.4	2.8 N	2.3	2.5	2.6	2.6 U	2.4 u	2.3	2.4	2.9 YZA2	2.7 Yz	1.9	2.5 Y	2.6 Y	2.7 Yz

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37L1 Page 164
Transit service frequency (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	8%	8%	9%	10%	11%	6%	8%	11%	8%	11%	10%	8%	6%	9%	7%	9%	8%	4%	8%	8%	8%	11%	7%	6%	16%	8%	10%	6%	
					F					M	M					R	r								Za2B2	b2			
2	13%	13%	14%	22%	15%	10%	11%	15%	16%	18%	16%	12%	10%	13%	15%	12%	13%	15%	13%	13%	16%	15%	14%	13%	11%	15%	11%	15%	
				EF	F			G	G	LM	M																		
3	27%	29%	26%	30%	31%	24%	24%	27%	32%	28%	31%	29%	20%	26%	32%	24%	27%	27%	26%	27%	32%	26%	26%	30%	24%	25%	29%	30%	
				f	F				GH	M	M	M			n						s			y				y	
4	15%	15%	14%	19%	13%	16%	16%	12%	16%	14%	14%	16%	15%	14%	19%	15%	13%	16%	15%	18%	10%	13%	18%	16%	9%	15%	12%	17%	
				E		e	h		H						n				U	U			Ya2	Y		y		Y	
5 - VERY SATISFIED	6%	5%	6%	5%	4%	8%	7%	7%	4%	4%	5%	6%	8%	5%	8%	5%	7%	4%	8%	5%	4%	2%	6%	7%	2%	5%	4%	10%	
						E	I	I					j						TUV				Y	Y		y		xYZA2	
																													w
NO OPINION / UNSURE	30%	30%	30%	14%	27%	36%	35%	29%	24%	25%	24%	29%	41%	33%	18%	35%	32%	34%	30%	29%	31%	33%	30%	28%	39%	32%	34%	22%	
					D	DE	hI	I					JKL	O									B2	b2	WXB2	B2	B2		
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.0	3.0	2.9	2.9	2.8	3.1	3.1	2.8	2.9	2.8	2.8	3.0	3.1	2.9	3.1	2.9	3.0	3.0	3.0	3.0	2.8	2.7	3.0	3.1	2.5	2.9	2.9	3.1	
						DE	HI					JK	JK						UV	UV			Ya2	Ya2		Y	Y	YZA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37M1 Page 165
 Bus route coverage (ability to get where you need to go via bus) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	13%	12%	13%	11%	16% dF	10%	11%	16% GI	12%	15% l	14%	11%	11%	13% O	8%	15% R	12%	8%	13%	12%	14%	16%	9% b2	8% b2	29% ZA2B2 WX	14% wb2	16% WXB2	5%
2	15%	15%	14%	24% EF	16% F	11%	12%	14%	18% Gh	18% M	18% lM	14% m	10%	14%	18%	13%	14%	14%	12%	15%	20% ST	18% s	14%	13%	13%	17%	12%	18% xya2
3	21%	21%	21%	25%	22%	19%	17%	22% g	27% GH	25% M	23% M	21% m	16%	21%	21%	20%	22%	17%	19%	23%	23%	19%	19%	24% Y	16%	20%	20%	23% Y
4	17%	19% c	15%	21% e	16%	17%	19% H	14%	16%	15%	18%	18%	17%	16%	25% N	15%	16%	20%	18% U	18% U	13%	17%	21% Yz	20% Y	9%	15% Y	16% Y	19% Y
5 - VERY SATISFIED	7%	6%	9% B	7%	5%	9% E	8%	10% I	5%	6%	6%	8%	9% jk	7%	11% n	7%	6%	7%	10% TUV	6% V	4%	2%	8% Y	8% Y	3%	5%	6%	12% YZA2
NO OPINION / UNSURE	27%	27%	28%	12%	24% D	33% DE	33% HI	24%	21%	22%	21%	28% jK	37% JKL	30% O	17%	30%	29%	33%	28%	27%	26%	28%	28%	26% B2	31% B2	29%	30% b2	22%
MEANS	2.9	2.9	2.9	2.9	2.7	3.1 DE	3.0 hI	2.8	2.8	2.7	2.8	3.0 JK	3.0 JK	2.8	3.1 N	2.8	2.9	3.1 P	3.0 tUV	2.9 UV	2.6	2.6	3.1 YZA2	3.1 YZA2	2.2	2.7 Y	2.8 Y	3.2 YZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37N1 Page 166
Transit terminal amenities (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	7%	7%	6%	9% F	8% F	5%	8% i	6%	5%	8%	6%	6%	7%	6%	10% n	8% QR	5% R	1%	8% U	6% u	4%	8%	11% ZA2B2 X	5%	7%	6%	6%	5%
2	12%	13% c	10%	14%	13%	10%	11%	11%	13%	12%	14% M	11%	9%	10%	19% N	9%	11%	12%	12%	11%	14%	10%	12% Y	14% Y	6%	10% y	11% Y	15% Y
3	20%	21%	19%	29% EF	21% f	18%	17% G	24% G	23% G	20%	25% LM	20% m	15%	20%	22%	21% r	20% r	14%	18%	22% sV	23% sV	15%	17%	24% WA2	21% a2	22% A2	15%	21% A2
4	11%	11%	12%	12%	11%	11%	12%	10%	12%	13%	12%	11%	11%	11%	15% n	10%	12%	13%	12%	12%	12%	10%	12% a2	14% YA2	8%	12% a2	7%	12% a2
5 - VERY SATISFIED	5%	4%	5%	6%	4%	5%	5%	5%	4%	6%	4%	5%	4%	5%	6%	4%	5%	3%	5%	5%	4%	3%	6%	5%	4%	3%	5%	5%
NO OPINION / UNSURE	45%	43%	48% b	30%	42% D	51% DE	48% i	43%	43%	41%	39%	47% jK	53% JK	49% O	29%	48%	47%	57% pQ	46%	44%	43%	54% sTU	43%	38%	54% WXB2	47% x	56% WXzB2	42%
MEANS	2.9	2.9	3.0 B	2.9	2.8	3.0 E	2.9	2.9	2.9	2.9	2.9	3.0	2.9	3.0	2.8	2.9	3.0 P	3.1	2.9	3.0	3.0	2.8	2.8	3.0	2.9	3.0	2.9	2.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q3701 Page 167
Transit terminal and bus stop safety (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	4%	5%	4%	7% F	4%	6% i	5%	4%	4%	5%	4%	6%	4%	7%	6% QR	3%	1%	6% UV	5%	3%	2%	5%	6%	5%	3%	5%	5%
2	11%	10%	11%	12%	13% F	8%	10%	12%	11%	11%	13% M	10%	8%	11%	11%	10%	10%	8%	11%	11%	10%	8%	11% y	13% Y	6%	12% Y	10% y	10%
3	25%	27% c	23%	33% eF	27% F	22%	21%	27% G	30% G	25%	29% M	26% m	20%	24%	31% N	24%	24%	19%	22%	27% S	27% s	28%	27%	28% yA2	22%	24%	21%	24%
4	16%	18% c	14%	18%	17%	15%	15%	13%	19% H	20% lm	18%	15%	14%	16%	18%	15%	16%	18%	16%	16%	18%	16%	14%	18% Y	12%	18% y	13% wYA2	19%
5 - VERY SATISFIED	7%	6%	7%	10% E	4%	8% E	8% I	8% I	5%	7%	6%	6%	8%	6%	10%	6%	7%	4%	9% UV	6%	4%	3%	7%	7%	5%	5%	7%	9% y
NO OPINION / UNSURE	37%	34%	39% b	22%	33% D	43% DE	40% I	36%	32%	32%	30%	39% jK	44% JK	40% O	23%	38%	39%	50% PQ	37%	35%	38%	42%	37% X	28% WXZB2	50% X	39% wXB2	44% wXB2	33%
MEANS	3.1	3.2	3.1	3.2 E	3.0	3.3 E	3.2	3.1	3.1	3.2	3.1	3.1	3.2	3.1	3.2	3.1	3.2 P	3.3 P	3.2	3.1	3.2	3.2	3.1	3.1	3.1	3.2	3.1	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37P1 Page 168
Harbour Ferry network (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	2%	2%	2%	3%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	1%	2%	2%	2%	3%	2%	1%	3%	2%	2%	2%	
2	5%	5%	4%	8% eF	5%	4%	4%	3%	6% gH	6% M	6% M	5%	3%	4%	8% n	3%	5%	7%	5%	4%	7% t	5%	4%	4%	3%	7% xYa2	4%	6% y	
3	19%	20%	18%	23% f	21% F	17%	17%	22% g	21% g	22% m	20%	19%	16%	19%	18%	18%	21%	19%	18%	19%	21%	24%	18%	21% A2	22% A2	19%	15%	17%	
4	24%	29% C	20%	23%	24%	24%	24%	23%	26%	25%	26%	23%	23%	24%	25%	25%	23%	27%	21%	26% s	28% s	23%	18%	35% ZA2B2 WY	24% Za2	15%	17%	24% wZA2	
5 - VERY SATISFIED	12%	11%	12%	10%	10%	13% e	12%	12%	11%	10%	12%	14% j	11%	12%	13%	11%	13%	9%	13% u	13% u	8%	10%	11%	17% ZA2B2 WY	9%	10%	8%	11%	
NO OPINION / UNSURE	38%	33%	45% B	33%	37%	40% d	42% I	39% i	33%	35%	34%	37%	46% JKL	39%	35%	40%	36%	37%	42% tU	36%	34%	36%	47% XYB2	21%	39% X	46% X	53% XYB2	39% X	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.6	3.6	3.7	3.5	3.6	3.7 DE	3.7 i	3.6	3.6	3.5	3.6	3.7 j	3.7 J	3.7	3.6	3.7	3.7	3.6	3.7 u	3.7 U	3.5	3.5	3.6	3.8 ZA2B2 WY	3.6	3.5	3.6	3.6	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37Q1 Page 169
Parking availability (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	17%	15%	18% b	19%	18%	15%	17%	18%	15%	17%	18%	17%	17%	18% o	12%	16%	19% R	12%	16%	18%	17%	15%	15%	23% WXB2	17%	19% b2	13%	
2	23%	27% c	18%	23%	25%	22%	22%	22%	24%	25%	25%	22%	21%	23%	23%	23%	23%	22%	19%	26% s	26% s	27% s	26% y	23%	19%	23%	27% y	21%
3	23%	24%	22%	23%	26% f	21%	20%	25% g	26% G	24%	25% m	24%	20%	24%	20%	23%	25%	30%	19%	25% s	29% s	27% s	21%	26% A2	27% A2	24% a2	17%	21%
4	14%	15%	13%	13%	12%	15%	14%	13%	14%	11%	14%	14%	14%	15% o	10%	15%	14%	17%	13%	14%	15%	16%	13%	15% Y	10%	15% y	13%	15% y
5 - VERY SATISFIED	5%	6%	5%	4%	4%	6% e	6%	5%	4%	8% K	4%	5%	6%	5%	6%	5%	6% R	2%	7% tUV	5% v	3%	1%	7% b2	5%	5%	4%	7% B2	3%
NO OPINION / UNSURE	18%	12%	24% B	17%	15%	20% E	20% hi	16%	16%	16%	15%	18%	22% JK	16%	29% N	18% Q	12%	16%	26% TUV	13%	11%	12%	17%	15%	17%	17%	17% XYZA2	27% W
MEANS	2.6	2.6	2.6	2.5	2.5	2.7 dE	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.7	2.7	2.6	2.6	2.5	2.6	2.6 y	2.5	2.6	2.6	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37R1 Page 170
Ease of finding parking downtown (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	34%	31%	36% B	33%	35%	33%	34%	36%	32%	32%	35%	33%	33%	35%	28% O	37% R	35% R	25%	33%	34%	34%	33%	32% B2	34% B2	40% wB2	40% wB2	35% B2	23%
2	26%	29% C	23%	33% eF	26%	25%	23%	30% G	29% G	30% M	28% M	28% M	20%	26%	29%	24%	26%	30%	23%	27%	30% S	26%	28%	25%	22%	30% y	26%	27%
3	18%	19%	16%	17%	20%	16%	18%	16%	19%	15%	19%	19%	15%	19% O	13%	17%	19%	25% P	15%	20% S	20% s	19%	17%	20% z	17%	14%	18%	18%
4	7%	9% c	6%	8%	7%	8%	6%	6%	11% GH	10% l	8%	6%	7%	8%	6%	6%	9%	13% P	6%	7%	10% St	16% STu	8%	6%	6%	5%	7% XYZA2 W	13%
5 - VERY SATISFIED	4%	4%	4%	4%	2%	4% e	4%	4%	4%	5% k	3%	3%	4%	3%	5%	4%	3%	3%	5% uv	3%	2%	2%	4%	3%	3%	4%	4%	4%
NO OPINION / UNSURE	11%	8%	14% B	5%	10% D	14% DE	15% HI	9%	6%	8%	6%	10% K	20% JKL	9%	19% N	12% QR	8% r	4%	18% TUV	8% UV	3%	4%	11%	13% Z	12%	7%	10%	14% Z
MEANS	2.1	2.2 C	2.0	2.1	2.1	2.1	2.1	2.0	2.2 gH	2.2	2.1	2.1	2.1	2.1	2.2	2.1	2.1	2.4 PQ	2.1	2.1	2.1	2.2	2.1 z	2.1	2.0	1.9	2.1	2.4 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37S1 Page 171
Park and Ride facilities (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	5%	5%	5%	6%	5%	5%	6%	4%	7%	5%	4%	5%	5%	4%	7%	4%	3%	6%	5%	5%	4%	4%	4%	9%	6%	7%	4%
																qR									WXB2			
2	9%	10%	9%	7%	11%	8%	8%	8%	11%	11%	9%	10%	7%	10%	7%	11%	9%	12%	7%	11%	12%	7%	9%	7%	12%	10%	11%	6%
					DF				gH											Sv	Sv				xB2	b2	b2	
3	19%	20%	18%	22%	21%	17%	19%	22%	19%	22%	18%	18%	19%	20%	19%	19%	16%	18%	19%	24%	20%	22%	18%	22%	21%	20%	15%	
					f					lm										s	B2	B2	B2	B2	b2	b2	b2	
4	11%	13%	9%	12%	12%	11%	11%	12%	11%	10%	11%	14%	8%	12%	8%	11%	13%	10%	9%	13%	12%	11%	7%	15%	11%	15%	10%	6%
		C									M		o							s				yA2B2	B2	WB2	b2	
																								W				
5 - VERY SATISFIED	5%	5%	5%	4%	5%	6%	6%	4%	4%	5%	4%	6%	6%	5%	4%	5%	6%	3%	6%	5%	4%	4%	3%	6%	7%	6%	7%	3%
																r								wb2	Wb2	w	WB2	
NO OPINION / UNSURE	50%	47%	53%	50%	45%	53%	51%	48%	51%	46%	48%	49%	56%	49%	57%	48%	48%	56%	54%	47%	44%	54%	54%	50%	39%	42%	46%	67%
			B			E							JKL	N			pq	TU				U	YZa2	Yz				XYZA2
																												W
MEANS	3.0	3.1	3.0	3.0	3.0	3.1	3.1	3.0	3.0	2.9	3.0	3.1	3.1	3.0	3.0	2.9	3.2	3.0	3.0	3.0	3.0	3.1	2.9	3.2	2.9	3.1	3.0	2.9
											jk						P							Ya2B2	W			

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37T1 Page 172
Availability of taxis (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	6%	5%	7% F	7% F	3%	4%	4%	7% GH	8% m	6%	5%	4%	5%	6%	5%	4%	6%	4%	5%	7%	8%	5%	5% z	9% wx	2%	4%	7% Za2
2	10%	12% C	8%	14% F	13% F	7%	7%	13% G	12% G	12% M	12% M	11% M	6%	9%	13% n	9%	10%	12%	8%	10%	13% s	13%	12% Y	10%	7%	11%	10%	11%
3	25%	27% c	23%	32% F	27% f	23%	24%	24%	27%	30% lm	27%	23%	23%	25%	27%	26%	25%	23%	22%	27% s	27% s	35% St	27%	25%	27%	23%	24%	25%
4	21%	22%	19%	27% eF	20%	20%	20%	21%	23%	21%	22%	21%	18%	20%	23%	18%	22% p	30% Pq	21%	19%	25% t	22%	22%	21%	17%	20%	18%	25% Ya2
5 - VERY SATISFIED	10%	7%	13% B	9%	8%	12% E	10%	12%	9%	7%	9%	11% j	12% j	9%	16% N	8%	9%	10%	13% TUV	9% u	6%	6%	12% Y	9%	7%	8%	10%	15% XYZa2
NO OPINION / UNSURE	29%	26%	32% B	11%	25% D	35% DE	34% HI	27% i	22%	22%	25%	29% J	37% JKL	32% O	15%	34% R	31% R	18%	32% UV	30% UV	22% v	16%	21%	31% WB2	34% WB2	37% WB2	34% WB2	17%
MEANS	3.3	3.2	3.4 B	3.2	3.1	3.5 DE	3.4 I	3.3 i	3.2	3.1	3.2	3.3 J	3.5 JK	3.3	3.4	3.2	3.3	3.3	3.4 TUV	3.2	3.1	3.1	3.3 Y	3.3 Y	3.1	3.3 Y	3.3 Y	3.4 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37U1 Page 173
Widening of congested major streets (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	11%	11%	11%	15% F	12% F	9%	8%	12% g	13% G	12%	13% lm	10%	9%	10%	12%	9%	11%	10%	9%	11%	13% S	14%	10%	8%	9%	11%	13% x	16% WXY
2	16%	18% C	13%	18% f	19% F	13%	15%	15%	18% Gh	17%	19% lM	15%	14%	16%	16%	14%	17%	21% p	11%	18% S	21% S	27% ST	15%	13%	19% X	16%	17%	18% x
3	29%	28%	29%	25%	30%	29%	28%	29%	30%	29%	29%	28%	29%	29%	29%	29%	28%	32%	28%	29%	33% v	24%	31% b2	30% b2	29%	29%	30%	24%
4	17%	19% c	15%	22%	17%	17%	17%	18%	17%	17%	17%	20% m	15%	18%	15%	19%	17%	17%	19% u	17%	14%	20%	19% B2	21% B2	16%	17%	17%	12%
5 - VERY SATISFIED	8%	8%	7%	8%	7%	8%	9% I	9% I	6%	8%	7%	7%	9%	7%	10%	7%	8% r	4%	8%	8%	6%	5%	12% xYzb2	8% Y	3%	7% Y	10% Y	7% Y
NO OPINION / UNSURE	19%	15%	24% B	12%	14%	25% DE	23% HI	16%	16%	16%	15%	21% jK	24% JK	20%	17%	22% r	18%	15%	25% TUV	17% UV	12%	11%	13%	21% WA2	25% WA2	20% wa2	13%	23% WA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.9	3.0	2.9	2.9	2.9	3.0 E	3.0 I	3.0 I	2.8	2.9	2.8	3.0 k	3.0 k	2.9	2.9	3.0	2.9	2.8	3.1 TUV	2.9 u	2.8	2.7	3.1 YB2	3.1 YB2	2.8	2.9 b2	2.9 B2	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37V1 Page 174
Reversing lanes on busy streets (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	6%	6%	6%	6%	7%	5%	6%	6%	6%	4%	6%	7% j	6%	6%	6%	5%	6%	5%	6%	5%	6%	11% sTu	7% x	4%	6%	7%	6%	6%
2	11%	13% C	9%	10%	11%	11%	12% H	8%	12% H	11%	12%	11%	10%	10%	14%	9%	12% P	14%	11%	11%	11%	14%	12%	10%	9%	12%	10%	12%
3	25%	26%	25%	28%	28% F	23%	24%	27%	27%	29%	24%	25%	24%	25%	29%	26%	24%	20%	23%	26%	30% S	25%	24%	25%	30% B2	26%	27%	21%
4	20%	23% C	17%	20%	22%	19%	16%	22% G	25% G	18%	26% JLM	19%	17%	22% O	13%	20%	22%	33% PQ	18%	21%	23% s	26% s	24% YZ	22% Y	14%	16%	23% Yz	22% Yz
5 - VERY SATISFIED	10%	11%	9%	13%	10%	9%	10%	11%	9%	9%	11%	8%	11%	10%	9%	9%	11%	12%	9%	10%	12% s	8%	14% xYZ	9% Y	4%	8%	15% XYZ	11% Y
NO OPINION / UNSURE	28%	22%	34% B	23%	23%	33% DE	33% HI	26% I	21%	28% K	21%	30% K	31% K	28%	28%	31% QR	24% R	15%	34% TUV	26% UV	18%	15%	18%	30% WA2	37% xA2B2 W	31% WA2	19%	28% WA2
MEANS	3.2	3.2	3.2	3.3	3.2	3.2	3.2	3.3	3.2	3.3	3.3 l	3.2	3.2	3.3 o	3.1	3.3	3.3	3.4	3.2	3.3 V	3.3 v	3.1	3.3 Yz	3.3 Yz	3.0	3.1	3.4 YZ	3.3 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37W1 Page 175
Managing rush hour traffic (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	12%	13%	12%	13% f	16% F	9%	12%	12%	13%	13%	14%	11%	12%	12%	14%	12%	13%	9%	11%	13%	14%	16%	13%	9%	12%	18% X	13%	12%
2	18%	19%	16%	25% eF	18%	16%	14%	21% G	21% G	23% LM	23% LM	15%	12%	17%	19%	15%	19% P	22% P	12%	21% S	23% S	23% S	21% Xy	13%	15%	25% XYB2	20% X	17%
3	32%	33%	32%	33%	35% F	30%	31%	31%	35%	31%	33% m	36% M	27%	33%	30%	32%	33%	37%	31%	32%	35%	35%	26%	40% WZA2	35% WzA2	27%	24%	35% WzA2
4	17%	18%	17%	17%	17%	18%	17%	18%	17%	13%	19% J	17%	19% j	18%	14%	17%	19%	20%	17%	18%	18%	17%	18% Z	22% YZb2	13%	11%	20% yZ	17% z
5 - VERY SATISFIED	7%	7%	6%	6%	5%	9% E	9% I	7% i	4%	7%	4%	7%	10% K	6%	9%	7% R	6% R	3%	8% UV	7% UV	4%	2%	13% XYZB2	5%	5%	5%	11% XYZB2	5%
NO OPINION / UNSURE	14%	10%	18% B	6%	9%	19% DE	18% HI	11%	9%	13% K	7%	14% K	20% JKL	14%	13%	17% QR	11%	10%	20% TUV	10% u	7%	7%	10%	12%	20% WXA2	15%	11%	15% W
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.9	2.9	2.9	2.8	2.7	3.0 DE	3.0 I	2.8	2.8	2.7	2.8	2.9 jK	3.0 JK	2.9	2.8	2.9	2.9	2.8	3.0 tUV	2.8 v	2.7	2.6	3.0 yZ	3.0 YZB2	2.8 Z	2.5	2.9 Z	2.8 Z

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37X1 Page 176
Maintenance of streets and roads (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	20%	21%	19%	15%	22% D	19%	21% i	20%	17%	19%	20%	19%	22%	20%	21%	21%	19%	18%	17%	23% S	19%	22%	23% x	16%	19%	21%	22% x	20%
2	25%	28% c	23%	21%	30% DF	23%	23%	26%	29% G	24%	28% M	27% M	21%	26%	22%	24%	27%	30%	23%	26%	29% s	31% s	25%	24%	28%	24%	28%	25%
3	29%	26%	31% b	35% F	30%	26%	27%	28%	31%	33% m	28%	29%	26%	29%	27%	29%	28%	34%	27%	29%	31%	33%	22%	31% W	34% Wa2	28%	25%	29% w
4	15%	17%	14%	20% E	13%	16% e	16%	15%	16%	14%	17%	16%	14%	15%	17%	14%	17%	15%	18% TV	14%	15%	11%	16% Y	17% Ya2	10%	16% y	13%	17% Y
5 - VERY SATISFIED	7%	7%	7%	8%	5%	9% E	8% I	9% I	5%	8%	6%	7%	9%	7%	10%	7% R	6%	3%	8% V	7% V	6%	3%	11% YZB2	7%	6%	6%	9% b2	5%
NO OPINION / UNSURE	4%	1%	6% B	1%	1%	6% DE	5% hI	3%	2%	2%	1%	3% K	8% JKL	4%	4%	4% R	3% r	1%	6% TUV	2% U	*%	1%	4%	3%	4%	5%	3%	4%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.6	2.6	2.6	2.8 E	2.5	2.7 E	2.6	2.7	2.6	2.7	2.6	2.6	2.6	2.6	2.7	2.6	2.6	2.6	2.8 TUV	2.6	2.6	2.4	2.7	2.7 Ya2	2.5	2.6	2.6	2.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37Y1 Page 177
Snow and ice control / removal (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	12%	11%	12%	12%	13%	10%	12%	12%	11%	13%	10%	11%	14%	11%	14%	10%	10%	15%	10%	13%	12%	12%	11%	9%	10%	11%	14%	18%
2	14%	15%	14%	16%	17%	13%	12%	16%	17%	15%	19%	13%	11%	14%	18%	14%	14%	17%	15%	14%	16%	16%	16%	11%	14%	16%	15%	19%
3	27%	25%	29%	28%	29%	25%	25%	24%	31%	29%	25%	29%	23%	27%	24%	27%	28%	23%	26%	27%	30%	28%	24%	27%	36%	29%	23%	21%
4	31%	33%	29%	32%	29%	32%	33%	30%	28%	26%	32%	33%	29%	31%	28%	32%	31%	30%	31%	31%	30%	32%	29%	38%	25%	30%	29%	28%
5 - VERY SATISFIED	14%	16%	12%	12%	11%	16%	14%	16%	12%	17%	12%	12%	17%	14%	14%	13%	15%	13%	14%	15%	11%	12%	19%	14%	10%	12%	17%	11%
NO OPINION / UNSURE	2%	1%	4%	1%	1%	4%	3%	2%	1%	1%	1%	2%	5%	3%	1%	4%	1%	2%	4%	1%	1%	1%	2%	2%	5%	2%	2%	2%
MEANS	3.2	3.3	3.1	3.2	3.1	3.3	3.2	3.2	3.1	3.2	3.2	3.2	3.3	3.2	3.1	3.2	3.3	3.1	3.2	3.2	3.1	3.2	3.3	3.4	3.1	3.2	3.2	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37A2 Page 178
Ease of pedestrian travel (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	4%	3%	4%	3%	4%	4%	4%	4%	4%	2%	5%	4%	4%	4%	3%	6%	2%	3%	4%	4%	4%	3%	3%	3%	7%	5%	4%	1%	
2											j					Qr								b2	WxB2	B2	b2		
3																					8%	3%	4%	4%	9%	7%	4%	3%	
4																					sTV			Xa2B2	W	B2			
5 - VERY IMPORTANT	14%	18%	11%	14%	16%	13%	15%	17%	12%	15%	12%	15%	15%	15%	11%	16%	15%	16%	11%	16%	17%	19%	15%	13%	24%	14%	15%	6%	
NO OPINION / UNSURE		C						I												S	S	S	B2	B2	ZA2B2	WX	B2	B2	
5 - VERY IMPORTANT	26%	30%	22%	29%	28%	24%	24%	27%	28%	27%	29%	24%	24%	27%	20%	27%	28%	24%	24%	26%	33%	26%	27%	28%	26%	30%	27%	17%	
NO OPINION / UNSURE		C			f				g		lm			O							ST		B2	B2	B2	B2	B2	B2	
5 - VERY IMPORTANT	43%	38%	48%	45%	43%	43%	40%	41%	48%	49%	42%	44%	40%	40%	56%	36%	43%	51%	45%	44%	35%	46%	43%	43%	25%	38%	41%	65%	
NO OPINION / UNSURE			B			DE	HI	I	GH	kM				N		P	P	P	U	U	U	U	Y	Y	Y	Y	Y	XYZA2	
NO OPINION / UNSURE	8%	6%	10%	3%	4%	12%	12%	6%	3%	3%	6%	8%	14%	8%	7%	9%	6%	3%	11%	7%	3%	3%	9%	8%	9%	5%	9%	8%	
NO OPINION / UNSURE			B								j	J	JKL			R	r		TUV	UV									
MEANS	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.0	4.2	4.1	4.0	4.1	4.0	4.0	4.2	4.2	4.1	4.1	4.1	4.0	4.3	3.9	4.1	4.2	4.2	4.1	3.9	4.1	4.1	4.1	3.6	3.9	4.1	4.5	
MEANS			B						GH	k					N	P	P	P	U	U	U	U	Yz	Yz		Y	Y	XYZA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37B2 Page 179
Ease of travel by bicycle (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	14%	14%	14%	16%	12%	15%	14%	15%	13%	10%	15%	14%	15%	14%	14%	16%	13%	10%	15%	13%	14%	12%	15%	14%	15%	20%	15%	7%
						E					J	j	j			R							B2	B2	B2	XB2	B2	
2	9%	9%	9%	7%	11%	8%	8%	10%	10%	8%	10%	9%	7%	10%	5%	9%	11%	11%	5%	10%	16%	14%	7%	10%	12%	7%	8%	8%
					df									O						S	ST	S			wZb2			
3	17%	19%	14%	20%	18%	15%	17%	16%	16%	19%	16%	16%	16%	18%	12%	19%	16%	23%	14%	20%	16%	20%	13%	17%	22%	16%	15%	15%
		C												O				q		S				Wa2b2				
4	17%	18%	15%	21%	20%	13%	13%	18%	21%	22%	19%	17%	11%	17%	15%	13%	19%	20%	15%	16%	25%	19%	18%	15%	17%	17%	18%	17%
				F	F			G	G	LM	M	M					P	P			ST							
5 - VERY IMPORTANT	21%	21%	22%	30%	27%	16%	17%	23%	27%	32%	27%	20%	12%	20%	27%	18%	22%	24%	19%	22%	23%	31%	18%	19%	13%	21%	25%	35%
				F	F			G	Gh	LM	LM	M		N			p					STu		y		Y	wY	XYZA2
NO OPINION / UNSURE	22%	19%	25%	6%	13%	33%	30%	18%	12%	8%	12%	24%	38%	21%	27%	25%	19%	12%	32%	19%	7%	4%	29%	24%	20%	19%	19%	18%
			B		D	DE	HI	I			j	JK	JKL		n	QR	R		TUV	UV			ZA2B2	B2				
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.3	3.3	3.3	3.5	3.5	3.1	3.2	3.3	3.5	3.6	3.4	3.2	3.0	3.3	3.5	3.1	3.3	3.4	3.3	3.3	3.3	3.4	3.2	3.2	3.0	3.1	3.4	3.8
				F	F				Gh	KLM	M	M		N			P	P								Y	XYZA2	W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37C2 Page 180
Ease of travel by bus (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	7%	7%	7%	3%	8% D	7% D	7%	7%	7%	5%	6%	8% j	7%	8% O	4%	8%	8%	7%	6%	7%	10% s	8%	6%	5%	10% xB2	7%	11% WXB2	4%
2	5%	6%	5%	7%	6%	5%	5%	6%	6%	3%	8% Jm	5%	5%	6%	4%	6%	6%	8%	4%	5%	10% ST	8% s	4%	4%	6%	9% wX	7% x	6%
3	17%	18%	16%	14%	18%	16%	16%	18%	17%	19%	18%	17%	15%	18% O	12%	17%	18%	24%	13%	19% s	20% S	24% S	14%	17%	24% WXZB2	15%	19% b2	13%
4	23%	25% C	21%	25%	24%	22%	21%	23%	26% G	25%	26% m	23%	20%	24% o	19%	23%	26%	27%	20%	25% Sv	28% SV	19%	25%	27% A2	21%	22%	19%	22%
5 - VERY IMPORTANT	35%	32%	39% B	46% EF	37% F	32%	34%	36%	37%	44% KLM	36% m	36% m	30%	31%	54% N	32% R	31% r	23%	41% TUV	33%	29%	32%	37% Y	36% Y	24%	34% Y	31% y	46% XYZA2 W
NO OPINION / UNSURE	12%	12%	13%	4%	6%	18% DE	16% HI	10% I	7%	3%	7% J	11% Jk	24% JKL	13% O	8%	14%	11%	11%	16% TUV	11% U	4%	9% u	14% b2	11%	15% b2	13%	13%	9%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.8	3.8	3.9	4.1 EF	3.8	3.8	3.8	3.8	3.9	4.0 KLM	3.8	3.8	3.8	3.8	4.3 N	3.8	3.8	3.6	4.0 TUV	3.8 U	3.6	3.6	4.0 YA2	3.9 YA2	3.5	3.8 y	3.6	4.1 xYZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37D2 Page 181
Ease of travel by car (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	1%	4% ef	1%	2%	1%	2% g	3% G	4% KLM	2%	1%	2%	2%	3%	2%	1%	2%	2%	1%	2%	1%	2%	1%	2%	1%	2%	4% XZ
2	2%	2%	2%	4% f	3% f	1%	2%	2%	3% g	4% m	3%	2%	1%	2%	5% N	1%	2%	4%	3%	2%	2%	2%	3%	1%	2%	1%	1%	6% XYZA2 w
3	11%	13% c	10%	15% F	13% F	9%	10%	8%	15% GH	16% LM	14% M	11% M	5%	10%	17% N	9%	11%	16% P	10%	10%	18% ST	17% ST	12% Z	10%	11%	7%	9%	18% XYZA2 W
4	26%	29% C	23%	26%	27%	26%	24%	27%	30% G	28%	27%	26%	26%	27%	23%	26%	27%	33%	23%	30% S	27%	27%	28%	28%	25%	28%	23%	26%
5 - VERY IMPORTANT	54%	50%	57% B	50%	53%	55%	56% I	57% I	47%	47%	52%	55% J	55% j	56% O	43%	57% R	56% R	44%	54%	54%	51%	52%	53% B2	55% B2	54% B2	63% WxyB2	61% WB2	38%
NO OPINION / UNSURE	5%	3%	6% B	1%	2%	8% DE	6% hI	4%	3%	1%	2%	4% JK	11% JKL	4%	8% N	5%	3%	3%	9% TUV	3% Uv	1%	1%	2%	5% WZ	6% wZ	1%	4% z	9% WZA2
MEANS	4.3	4.3	4.4 B	4.2	4.3 d	4.4 DE	4.4 I	4.4 I	4.2	4.1	4.3 J	4.4 Jk	4.5 JK	4.4 O	4.1	4.4 R	4.4 R	4.2	4.4	4.4 U	4.2	4.3	4.3 B2	4.4 B2	4.4 B2	4.5 WyB2	4.5 WB2	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37E2 Page 182
Ease of movement using a wheelchair/scooter (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	10%	10%	10%	13%	10%	10%	8%	10%	13%	9%	12%	10%	9%	11%	8%	11%	11%	13%	10%	9%	13%	15%	8%	9%	9%	13%	12%	10%
2	4%	4%	4%	4%	6%	3%	3%	7%	5%	7%	6%	3%	3%	4%	4%	3%	5%	8%	2%	5%	7%	6%	3%	3%	7%	3%	5%	5%
3	11%	14%	8%	11%	13%	9%	12%	10%	10%	12%	12%	10%	10%	11%	12%	10%	12%	11%	10%	13%	10%	6%	11%	11%	13%	9%	13%	8%
4	13%	14%	13%	18%	15%	12%	11%	16%	15%	16%	16%	13%	10%	13%	13%	12%	14%	17%	12%	13%	19%	14%	14%	13%	14%	12%	13%	15%
5 - VERY IMPORTANT	23%	21%	26%	21%	24%	23%	26%	21%	20%	25%	22%	24%	22%	22%	28%	25%	20%	15%	28%	22%	16%	18%	24%	22%	20%	29%	24%	26%
NO OPINION / UNSURE	38%	38%	39%	33%	33%	43%	40%	37%	37%	31%	32%	40%	46%	39%	35%	39%	39%	36%	39%	37%	35%	40%	39%	42%	37%	35%	33%	37%
MEANS	3.6	3.5	3.6	3.4	3.6	3.6	3.8	3.5	3.4	3.6	3.5	3.6	3.7	3.5	3.8	3.6	3.4	3.2	3.8	3.6	3.3	3.2	3.7	3.6	3.4	3.6	3.5	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37F2 Page 183
Traffic signal timing / signal coordination (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	3% B	4%	2%	2%	1%	3% g	3% G	4% l	3%	2%	2%	3%	2%	3%	2%	2%	2%	2%	3%	1%	3%	2%	4% b2	2%	3%	1%
2	4%	4%	3%	7% f	4%	3%	3%	3%	5% g	7% LM	5% LM	3%	2%	3%	5%	3%	4%	2%	4%	3%	5% v	2%	3%	4%	3%	2%	2%	7% XYZA2 W
3	19%	19%	19%	23% F	23% F	15%	16%	20%	23% G	22% M	23% M	21% M	11%	19%	19%	17%	20%	25% P	15%	21% S	26% SV	17%	18%	18%	21%	21%	19%	20%
4	29%	33% C	26%	32%	32% f	27%	28%	29%	32%	31%	31%	28%	29%	30%	27%	29%	31%	34%	28%	27%	36% ST	39% ST	29%	33% A2B2	31% a2	30%	24%	26%
5 - VERY IMPORTANT	35%	36%	34%	29%	30%	40% DE	37% I	37% I	30%	29%	31%	36% Jk	40% JK	35%	36%	36% r	35%	28%	36% U	37% U	25%	33% u	39% Yb2	35% Y	26%	39% Y	39% Yb2	32%
NO OPINION / UNSURE	10%	7%	14% B	4%	9% D	13% DE	14% HI	8%	6%	7%	6%	10% K	17% JKL	10%	11%	11% Q	8%	8%	15% TUV	8% u	5%	8%	9%	9%	15% WXZ	6%	13% Z	13% Z
MEANS	4.0	4.0	4.0	3.8	3.9 d	4.1 DE	4.1 hI	4.0 I	3.9	3.8	3.9	4.1 JK	4.2 JKL	4.0	4.0	4.0	4.0	3.9	4.1 U	4.0 U	3.8	4.1 U	4.1 Yb2	4.0 Y	3.9	4.1 Y	4.1 Y	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37G2 Page 184
Metro Transit services (bus / ferry) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	6%	5%	7%	4%	6%	6%	5%	6%	6%	4%	6%	6%	5%	6% O	3%	6%	7%	5%	4%	6%	6%	7%	5%	3%	9% wXB2	7% xB2	9% WXB2	3%
2	5%	6% C	3%	5%	5%	5%	5%	5%	5%	4%	5%	4%	5%	5%	4%	4%	5%	7%	4%	5%	7% S	6%	4%	4%	5%	5%	6%	5%
3	17%	18%	16%	16%	19%	16%	17%	16%	17%	16%	19% M	18% M	13%	18%	14%	17%	25% Pq	13%	18% S	21% S	22% S	20%	15%	19%	15%	17%	15%	
4	25%	27% C	22%	30% f	25%	23%	22%	25%	28% G	28% M	25% M	19%	25% o	20%	22%	30% P	24%	22%	26%	29% S	25%	21%	29% WY	21%	25%	24%	27%	
5 - VERY IMPORTANT	33%	30%	36% B	38% F	36% F	29%	31%	34%	35% g	40% KLM	33%	33%	29%	30%	48% N	32%	28%	26%	37% TUV	31%	28%	27%	33% ya2	36% YA2	26%	34% yA2	25%	38% YA2
NO OPINION / UNSURE	16%	15%	17%	7%	10% d	21% DE	21% HI	13% I	9%	8%	9%	14% JK	29% JKL	17% O	11%	18% q	14%	13%	19% TU	14% U	8%	14% u	17%	13%	20% XB2	14%	18% b2	13%
MEANS	3.9	3.8	3.9 b	4.0	3.9	3.8	3.9	3.9	3.9	4.0 KLm	3.8	3.9	3.9	3.8	4.2 N	3.8	3.8	3.7	4.0 TUV	3.8	3.7	3.7	3.9 YA2	4.0 wYzA2	3.6	3.9 yA2	3.6	4.0 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37H2 Page 185
Active transportation routes (e.g. bike lanes) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	10%	9%	11%	10%	10%	10%	8%	12%	12%	7%	12%	11%	8%	10%	8%	11%	11%	6%	10%	10%	12%	11%	8%	9%	11%	16%	11%	7%
								g	G		JM	Jm				r	r								b2	WB2	b2	
2	8%	9%	6%	7%	8%	7%	8%	9%	7%	8%	8%	7%	8%	8%	7%	9%	7%	10%	7%	9%	8%	9%	7%	8%	11%	7%	8%	6%
		C																						wB2				
3	16%	18%	15%	20%	18%	14%	17%	18%	15%	17%	17%	18%	13%	16%	17%	18%	16%	18%	13%	20%	20%	14%	17%	17%	21%	15%	17%	12%
				F	f			i				m								S	S		b2	zB2				
4	18%	20%	16%	22%	21%	14%	15%	17%	22%	22%	21%	18%	12%	18%	17%	14%	19%	22%	15%	19%	21%	22%	18%	17%	16%	17%	19%	19%
		c		F	F				GH	M	M	M				P	P			S	S	s						
5 - VERY IMPORTANT	23%	22%	24%	28%	26%	20%	20%	23%	28%	32%	25%	22%	18%	22%	27%	21%	23%	28%	23%	21%	27%	33%	23%	21%	17%	22%	22%	34%
				F	F				Gh	KLM	M						P			T	ST	y					XYZA2	W
NO OPINION / UNSURE	25%	22%	28%	12%	16%	34%	32%	21%	16%	13%	16%	24%	41%	25%	23%	28%	24%	15%	34%	22%	11%	10%	27%	27%	23%	24%	24%	22%
			B		d	DE	HI	I				JK	JKL			qR	R		TUV	UV								
MEANS	3.5	3.5	3.5	3.6	3.5	3.4	3.5	3.4	3.6	3.7	3.5	3.4	3.4	3.4	3.6	3.3	3.5	3.7	3.5	3.4	3.5	3.6	3.6	3.5	3.2	3.3	3.4	3.9
									h	KLM					n		P					Yz	y				XYZA2	W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37I2 Page 186
Access-A-Bus (door to door service) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	11%	11%	11%	15% f	12%	10%	8%	12% g	15% Gh	11%	15% LM	11%	9%	12%	10%	11%	13%	12%	9%	11%	15% S	18% St	10%	10%	13%	12%	13%	10%
2	7%	7%	7%	8%	7%	6%	6%	10% GI	6%	10% LM	8%	5%	5%	6%	7%	5%	8%	9%	5%	8% S	10% S	6%	6%	5%	8%	4%	8% z	9% z
3	11%	13% C	8%	12%	12% f	9%	10%	11%	11%	14% l	12%	9%	10%	10%	12%	11%	10%	13%	9%	12% S	13% s	10%	12%	11%	14% B2	10%	10%	9%
4	14%	14%	14%	14%	16%	13%	14%	14%	13%	14%	15% M	16% M	10%	14%	15%	14%	14%	13%	15%	14%	14%	10%	15%	13%	12%	18% y	14%	16%
5 - VERY IMPORTANT	18%	15%	20% B	16%	15%	20% E	21% HI	15%	15%	16%	15%	19% k	19%	17%	18%	20% QR	14%	13%	23% TUV	16% U	10%	15%	17%	19%	16%	19%	19%	17%
NO OPINION / UNSURE	40%	40%	40%	36%	37%	42% de	41%	37%	40%	36%	35%	39%	47% JKL	40%	37%	39%	42%	39%	40%	39%	38%	40%	41%	43%	37%	37%	36%	40%
MEANS	3.3	3.2	3.4 b	3.1	3.3	3.5 De	3.6 HI	3.2	3.1	3.2	3.1	3.5 jK	3.5 jK	3.3	3.4	3.4 Qr	3.2	3.1	3.6 TUV	3.2 U	2.9	3.0	3.4	3.4 y	3.1	3.4	3.3	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37J2 Page 187
Fully-accessible bus routes (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	9%	9%	9%	12% f	10% f	7%	7%	9%	12% Gh	8%	11% M	10% m	6%	10% O	5%	8%	12% p	11%	6%	9% S	14% ST	15% St	6%	8%	13% WxB2	10%	10% w	7%
2	5%	6% C	4%	5%	5%	4%	4%	7% G	6% g	5%	7% M	5%	4%	5%	5%	4%	6% p	8%	3%	6% S	8% S	5%	4%	4%	6%	4%	6%	7%
3	14%	16% C	11%	14%	15%	13%	13%	13%	15%	15%	15%	14%	12%	14%	15%	13%	14%	17%	11%	16% S	18% S	16%	17% xzb2	12%	18% xZB2	11%	16% b2	11%
4	20%	22% c	18%	23%	22% f	18%	19%	21%	20%	21%	22%	20%	17%	19%	23%	20%	19%	15%	21% v	20% v	21% v	14%	20% y	23% Ya2	14%	21% y	18%	21% Y
5 - VERY IMPORTANT	23%	19%	27% B	22%	21%	25% e	27% I	23% I	18%	25% K	18%	25% K	25% K	22%	29% N	24% Qr	19%	17%	31% TUV	20% Uv	14%	14%	23%	22%	21%	22%	24%	29% wXYZ
NO OPINION / UNSURE	29%	28%	31%	24%	26%	33% DE	30%	26%	30% h	26%	27%	27%	36% JKL	31% O	22%	31%	30%	31%	28%	29%	26%	36% U	30%	31%	30%	32%	26%	25%
MEANS	3.6	3.5	3.7 B	3.5	3.5	3.7 dE	3.8 HI	3.6 I	3.4	3.7 K	3.4	3.6 K	3.8 K	3.6	3.9 N	3.7 QR	3.4	3.3	3.9 TUV	3.5 UV	3.2	3.1	3.7 Y	3.7 Y	3.3	3.6	3.5	3.8 Ya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37K2 Page 188
Bus service to rural areas (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	10%	11%	9%	12%	11%	8%	7%	9%	14%	12%	10%	10%	7%	10%	7%	9%	12%	14%	6%	10%	16%	16%	9%	11%	9%	9%	8%	11%
2	5%	6%	5%	10%	6%	4%	3%	8%	7%	10%	7%	4%	3%	5%	7%	3%	7%	11%	4%	5%	10%	9%	5%	5%	5%	5%	3%	10%
3	14%	16%	11%	13%	17%	12%	14%	13%	14%	12%	16%	14%	12%	14%	13%	14%	14%	17%	10%	17%	14%	17%	12%	16%	12%	16%	12%	14%
4	20%	19%	21%	26%	22%	17%	20%	21%	19%	19%	24%	21%	15%	19%	25%	18%	18%	18%	21%	20%	20%	18%	23%	17%	20%	22%	22%	19%
5 - VERY IMPORTANT	26%	24%	29%	26%	26%	26%	27%	28%	23%	30%	25%	25%	27%	26%	25%	30%	23%	11%	31%	24%	22%	18%	18%	15%	46%	27%	43%	21%
NO OPINION / UNSURE	25%	25%	25%	13%	19%	32%	28%	22%	22%	17%	19%	25%	35%	25%	23%	25%	26%	28%	28%	24%	18%	22%	33%	36%	10%	21%	11%	25%
MEANS	3.6	3.5	3.7	3.5	3.6	3.7	3.8	3.7	3.4	3.5	3.6	3.6	3.8	3.6	3.7	3.8	3.5	3.0	3.9	3.6	3.3	3.2	3.5	3.3	4.0	3.7	4.0	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37L2 Page 189
Transit service frequency (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	5%	5%	5%	3%	6%	5%	5%	5%	5%	4%	5%	6%	5%	6%	2%	5%	7%	4%	4%	6%	6%	9%	3%	4%	9%	5%	8%	3%
														O		r				s	s			WXB2		WxB2		
2	3%	4%	3%	5%	3%	3%	2%	5%	4%	4%	5%	2%	2%	3%	4%	2%	3%	9%	2%	3%	7%	4%	3%	3%	3%	2%	3%	5%
								G	g		Lm						PQ			ST							z	
3	17%	20%	13%	16%	18%	16%	17%	14%	19%	16%	18%	18%	14%	18%	13%	18%	17%	24%	12%	20%	22%	23%	17%	16%	23%	14%	22%	12%
		C							H					o			q		S	S	S	S	b2	16%	23%	14%	22%	12%
																				S	S	S		wXZB2		xZB2		
4	25%	26%	24%	31%	27%	22%	21%	25%	31%	30%	27%	26%	19%	25%	22%	23%	27%	25%	22%	27%	27%	25%	26%	26%	21%	29%	21%	26%
				F	f			g	GH	M	M	M								S	s					ya2		26%
5 - VERY IMPORTANT	34%	31%	38%	39%	35%	33%	35%	36%	32%	37%	36%	34%	32%	31%	50%	33%	30%	24%	41%	33%	27%	26%	33%	36%	27%	33%	32%	42%
			B											N	R				TUV	u			Y				WYZA2	
NO OPINION / UNSURE	16%	15%	17%	5%	11%	21%	21%	14%	9%	8%	9%	15%	27%	17%	9%	18%	15%	15%	20%	12%	10%	13%	18%	15%	17%	17%	15%	12%
				D	DE	HI	I					JK	JKL	O		q			TUV				b2					
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.0	3.9	4.0	4.0	3.9	4.0	4.0	3.9	3.9	4.0	3.9	3.9	4.0	3.9	4.2	3.9	3.8	3.6	4.2	3.9	3.7	3.6	4.0	4.0	3.7	4.0	3.8	4.1
			B				i								N	R			TUV	UV			YA2	YA2	Y		YA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37M2 Page 190
 Bus route coverage (ability to get where you need to go via bus) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	5%	5%	6%	5%	5%	5%	5%	5%	5%	5%	4%	6%	5%	5%	3%	5%	7%	4%	4%	5%	6%	8%	4%	4%	8%	5%	8%	3%
2	4%	5% C	3%	5%	4%	4%	3%	6% Gi	4%	4%	5% l	3%	5%	4%	5%	3%	4%	9% PQ	3%	3%	7% ST	5%	3%	4%	4%	3%	4%	6%
3	14%	15%	12%	14%	16% F	12%	13%	12%	15%	15% m	14% m	15% M	10%	14% o	10%	13%	15%	21% P	9%	16% S	20% S	20% S	14%	11%	18% XZ	11%	18% XZ	14%
4	23%	25% C	21%	29% F	24%	22%	19%	24% g	30% GH	23%	28% LM	22%	20%	24%	20%	20%	27% P	27%	19%	25% S	29% S	27% s	26% a2	26% yA2	20%	23%	19%	21%
5 - VERY IMPORTANT	38%	34%	43% B	41%	40% f	36%	39%	39%	37%	43% M	39%	39%	34%	35%	53% N	38% QR	32% R	23%	46% TUV	36% uV	30%	27%	35%	39%	34%	40%	37%	43% WY
NO OPINION / UNSURE	16%	16%	16%	6%	11% D	21% DE	21% HI	13% I	9%	10%	9%	16% JK	26% JKL	17% O	9%	20% Q	14%	15%	19% TUv	14% U	9%	13%	18% b2	16%	16%	17%	14%	13%
MEANS	4.0	3.9	4.1 B	4.0	4.0	4.0	4.0	4.0	4.0	4.1	4.0	4.0	4.0	4.0	4.2 N	4.0 QR	3.9 r	3.7	4.2 TUV	4.0 UV	3.8	3.7	4.0 y	4.1 YA2	3.8	4.1 Ya2	3.9	4.1 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37N2 Page 191
Transit terminal amenities (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	9%	9%	9%	10%	10%	8%	7%	7%	13% GH	8%	9%	9%	7%	10% O	3%	10%	10%	9%	7%	9% s	11% S	13% S	7%	6%	12% wX	9%	14% Wxb2	8%
2	10%	12% C	9%	17% F	13% F	7%	8%	11%	13% G	14% LM	13% M	10% m	6%	10%	11%	8%	12% P	15% P	6%	11% S	18% ST	14% S	11%	9%	11%	9%	9%	13% x
3	24%	25%	23%	29% F	27% F	20%	20%	27% G	28% G	29% LM	32% LM	21% M	15%	24%	22%	24%	24%	26%	19%	27% S	31% S	24%	19%	26% W	25%	26% w	21%	23%
4	19%	19%	19%	17%	20%	18%	18%	19%	19%	16%	21% j	20%	17%	18%	20%	16%	20%	21%	19%	19%	19%	18%	21%	19%	16%	20%	16%	20%
5 - VERY IMPORTANT	14%	11%	18% B	17%	14%	15%	16% I	17% I	10%	17% K	9%	16% K	17% K	12%	24% N	15% QR	10%	7%	20% TUV	13% U	6%	12% U	15%	17% Ya2	11%	14%	12%	14%
NO OPINION / UNSURE	24%	24%	24%	9%	17% D	33% DE	31% HI	20% i	16%	15%	16%	25% JK	37% JKL	25% O	19%	27%	23%	22%	30% TUV	21% U	15%	18%	27% b2	22%	25%	22%	28% xb2	21%
MEANS	3.3	3.2	3.4 B	3.1	3.2	3.4 DE	3.4 I	3.4 I	3.0	3.2	3.1	3.3 K	3.5 JKL	3.2	3.6 N	3.3 Qr	3.1	3.0	3.6 TUV	3.2 U	2.9	3.0	3.4 YA2	3.4 YA2b2	3.0	3.3 y	3.1	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q3702 Page 192
Transit terminal and bus stop safety (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	6%	5%	6%	6%	5%	6%	5%	5%	7%	6%	5%	6%	6%	6%	4%	6%	7%	4%	4%	6%	7%	9% s	4%	4%	8% WxB2	6%	9%	4%
2	4%	5% C	2%	7% F	4% F	2%	3%	4%	5% g	4%	5% LM	3%	2%	4%	3%	3%	4%	9% PQ	2%	4% S	8% ST	5%	2%	3%	4%	2%	5% wz	5%
3	13%	16% C	10%	17% F	16% F	9%	10%	13%	16% G	17% 1M	16% M	12% M	7%	13%	12%	12%	15%	14%	9%	14% S	17% S	19% S	12%	11% wXza2	17%	10%	11%	14%
4	23%	24%	22%	26%	23%	21%	19%	21%	28% GH	27% M	27% 1M	22% m	17%	23%	23%	19%	27% P	28% P	19%	25% S	28% S	23%	22%	22%	22%	26%	21%	25%
5 - VERY IMPORTANT	37%	33%	43% B	38%	38%	37%	39% I	40% I	33%	35%	36%	39%	39%	35%	47% N	39% QR	31%	27%	44% TUV	36% U	28%	29%	37% Y	45% YA2B2 w	27%	38% Y	33%	37% Y
NO OPINION / UNSURE	18%	18%	18%	7%	13% D	24% DE	23% HI	17% I	11%	12%	11%	18% JK	28% JKL	19% O	11%	21% q	17%	18%	22% TUv	15%	12%	15%	23% XB2	15%	22% XB2	17%	21% xb2	15%
MEANS	4.0	3.9	4.1 B	3.9	4.0	4.1	4.1 I	4.1 I	3.9	3.9	3.9	4.0	4.1 Jk	4.0	4.2 N	4.0 Qr	3.9	3.8	4.2 TUV	3.9 UV	3.7	3.7	4.1 YA2	4.2 YA2b2	3.7	4.0 Ya2	3.8	4.0 Ya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37P2 Page 193
Harbour Ferry network (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	7%	6%	8%	9%	8%	6%	6%	7%	9% g	7%	8%	8%	5%	8% O	2%	10% R	7%	4%	7%	7%	9%	6%	7% XB2	3%	11% XB2	12% XB2	11% XB2	4%
2	5%	6%	4%	7% f	6%	4%	4%	5%	7% Gh	6%	7% LM	4%	4%	5%	6%	4%	6% p	6%	4%	5%	9% STv	5%	6% x	3%	6% x	4%	6% x	8% X
3	19%	19%	18%	24% F	22% F	15%	17%	20%	20%	20% m	21% M	19% m	14%	18%	20%	19%	20%	20%	15%	22% S	21% S	20%	15%	16%	25% Xa2b2 W	21%	18%	18%
4	23%	25% c	21%	22%	25%	22%	21%	25%	25% G	23% m	27% M	24% M	17%	24% O	18%	22%	25%	30% p	20%	23%	30% ST	30% St	21%	29% WyZA2	22%	21%	16%	23% A2
5 - VERY IMPORTANT	21%	21%	21%	17%	19%	24% DE	21%	21%	22%	22%	20%	21%	23%	20%	26% n	20%	20%	18%	24% U	21% u	16%	22%	16%	32% ZA2B2 WY	15%	18%	16%	23% WYA2
NO OPINION / UNSURE	25%	23%	27% b	20%	20%	29% DE	31% HI	23% I	18%	22% k	16%	24% K	37% JKL	24%	28%	26%	22%	22%	31% TUV	22% U	16%	17%	35% XYZB2	17%	22%	25% X	32% XYzB2	24% X
MEANS	3.6	3.6	3.6	3.4	3.5	3.7 DE	3.7 i	3.6	3.5	3.6	3.5	3.6	3.8 K	3.6	3.8 N	3.5	3.6	3.7	3.7	3.6 u	3.4	3.7	3.5	4.0 ZA2B2 WY	3.3	3.4	3.3	3.7 WYZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37Q2 Page 194
Parking availability (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	3%	3%	4%	4%	3%	4%	3%	3%	4%	4%	4%	3%	3%	3%	6%	3%	3%	4%	4%	3%	2%	5%	4%	2%	6%	2%	3%	4%	
									h															XZ			z		
2	4%	5%	2%	7%	5%	3%	3%	5%	6%	7%	6%	2%	3%	3%	9%	2%	3%	4%	4%	4%	6%	3%	6%	2%	2%	3%	3%	7%	
		C		F	F				G	LM	LM				N								XY					XYzA2	
3	13%	15%	12%	14%	15%	12%	11%	12%	17%	15%	16%	13%	9%	13%	14%	13%	13%	20%	12%	15%	15%	13%	11%	14%	14%	11%	8%	18%	
									GH	M	M	m						PQ						A2	a2			WZA2	
4	26%	29%	22%	30%	28%	23%	22%	29%	29%	29%	28%	25%	23%	27%	20%	27%	28%	29%	21%	27%	34%	36%	24%	27%	28%	29%	22%	24%	
		C		f	F			G	G					O						S	ST	ST							
5 - VERY IMPORTANT	44%	41%	47%	41%	43%	45%	48%	45%	38%	41%	42%	46%	45%	45%	38%	44%	48%	34%	43%	47%	41%	42%	46%	45%	39%	48%	52%	34%	
			B				I	I						o		R	R			u			yB2	B2		yB2	xYB2		
NO OPINION / UNSURE	9%	7%	12%	3%	6%	14%	13%	7%	6%	4%	3%	11%	17%	9%	13%	11%	5%	9%	17%	5%	2%	2%	8%	9%	11%	7%	11%	12%	
			B		d	DE	HI					JK	JKL		n	Q			TUV	UV								z	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	4.1	4.1	4.2	4.0	4.1	4.2	4.2	4.2	4.0	4.0	4.0	4.2	4.2	4.2	3.9	4.2	4.2	3.9	4.1	4.2	4.1	4.1	4.1	4.1	4.2	4.0	4.3	4.3	3.9
			B			D	I	I				JK	JK	O		R	R						B2	yB2		YB2	wYB2		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37R2 Page 195
Ease of finding parking downtown (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	4%	4%	5%	4%	4%	4%	3%	5%	5%	4%	4%	4%	4%	6%	4%	3%	4%	5% u	4%	3%	3%	4%	3%	7% X	4%	3%	6% x
2	5%	7% C	3%	6%	6% f	4%	4%	5%	6% G	6%	7% LM	4%	4%	4%	10% N	3%	5%	5%	5%	5%	6%	4%	7% Y	4%	3%	4%	4%	7% Y
3	14%	15% c	12%	16%	14%	13%	12%	13%	17% Gh	16% M	16% M	15% M	9%	14%	14%	15%	14%	17%	11%	16% S	14%	14%	10%	14% A2	17% WA2	12%	9%	19% WzA2
4	24%	26%	23%	27%	27% F	22%	20%	28% G	28% G	25%	26%	25%	21%	26% O	17%	22%	27% p	37% PQ	18%	26% S	33% ST	32% S	23%	22%	25%	29% x	23%	25%
5 - VERY IMPORTANT	44%	42%	47% b	42%	44%	45%	48% I	44% i	39%	43%	44%	44%	46%	46% o	39%	46% R	47% R	35%	45%	45%	41%	47%	48% YB2	47% yB2	39%	46% B2	54% xYzB2	33%
NO OPINION / UNSURE	8%	6%	11% B	3%	5%	12% DE	12% HI	7%	5%	4%	3%	8% JK	17% JKL	7%	14% N	10% QR	4%	3%	15% TU	4%	3%	-	8%	9% Z	10% Z	5%	7%	11% Za2
MEANS	4.1	4.0	4.2 B	4.0	4.1	4.1 d	4.2 I	4.1 I	3.9	4.0	4.0	4.1	4.2 JK	4.1 O	3.8	4.1	4.1	4.0	4.1	4.1	4.1	4.2	4.1 B2	4.2 YB2	4.0	4.2 yB2	4.3 YB2	3.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37S2 Page 196
Park and Ride facilities (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	8%	8%	8%	12% f	9%	7%	6%	8%	12% GH	11% M	9% M	9% M	5%	8%	9%	8%	9%	11%	7%	9%	11% S	12% s	8%	6%	9%	7%	10% x	10% x
2	7%	7%	6%	7%	9% F	5%	5%	9% G	7%	6%	9% M	8% M	4%	7%	7%	6%	7%	8%	6%	6%	10% ST	9%	6%	7%	7%	6%	6%	9%
3	16%	17%	16%	21% F	19% F	14%	15%	17%	18%	18% m	21% LM	15%	13%	17%	15%	17%	17%	18%	13%	18% S	22% S	19% s	18%	15%	19% b2	16%	20% B2	13%
4	21%	22% c	19%	25% F	23% F	18%	19%	22%	22%	25% LM	24% LM	19%	17%	21%	20%	19%	23% p	22%	18%	23% S	24% S	21%	17%	24% WB2	24% wb2	20%	19%	17%
5 - VERY IMPORTANT	22%	20%	24% b	19%	23%	22%	23%	22%	20%	22%	19%	24% k	22%	23%	19%	24% R	20% R	13%	25%	21% uv	19%	18%	20%	20%	22%	33% XYA2B2 W	22%	19%
NO OPINION / UNSURE	26%	25%	27%	17%	18%	34% DE	31% HI	21%	21%	17%	18%	26% JK	39% JKL	25%	30%	26%	23%	28%	33% TUV	23% U	14%	20%	30% YZa2	28% YZ	19%	19%	23%	33% YZA2
MEANS	3.6	3.5	3.6	3.4	3.5	3.6 D	3.7 HI	3.5	3.4	3.5	3.4	3.5	3.8 JKL	3.6	3.5	3.6 R	3.5 r	3.2	3.7 tUV	3.5 Uv	3.3	3.3	3.5	3.6 B2	3.5	3.8 WYA2B2	3.5	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37T2 Page 197
Availability of taxis (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	7%	6%	7%	4%	8% D	6%	7%	6%	7%	5%	7%	7%	6%	7% o	4%	7%	8% R	4%	7%	6%	8%	5%	5%	6% B2	10% WxB2	10% WB2	8% wB2	3%	
2	9%	9%	9%	11% f	12% F	7%	7%	11% G	10% g	9% M	11% M	11% M	4%	10% O	5%	9%	11%	8%	7%	12% Sv	11% S	7%	7%	8%	9%	13% w	10%	8%	
3	22%	26% C	18%	26% F	27% F	18%	19%	22%	27% Gh	29% LM	25% LM	19%	19%	22%	20%	21%	25%	24%	14%	27% S	31% S	30% S	20%	21%	28% WXB2	23%	23%	18%	
4	23%	24%	23%	25%	23%	23%	20%	27% G	26% G	29% LM	26% M	22%	19%	23%	27%	20%	24%	30% P	24%	21%	26% t	28% t	27% YZ	24% y	18%	19%	22%	27% YZ	
5 - VERY IMPORTANT	22%	21%	23%	27% E	20%	23%	25% hI	20%	20%	20%	21%	23%	25%	20%	34% N	21% q	17%	23%	27%	20%	16%	22%	25% YA2	21% y	15%	20%	17%	34% XYZA2 W	
NO OPINION / UNSURE	17%	14%	20% B	7%	11% D	22% DE	22% HI	13%	11%	8%	9%	17% JK	27% JKL	18% O	10%	21% QR	15%	11%	21% TUV	15% UV	7%	8%	15% b2	19% B2	19% B2	16%	20% B2	10%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.5	3.6	3.7 E	3.4	3.6 E	3.6 I	3.5	3.5	3.5	3.5	3.5	3.7 Kl	3.5	3.9 N	3.5 q	3.4	3.7 Q	3.7 TU	3.4	3.3	3.6 U	3.7 YZA2	3.6 YZa2	3.2	3.3	3.4	3.9 XYZA2 w	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q37U2 Page 198
Widening of congested major streets (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	9%	8%	9%	12% e	8%	8%	5%	8% g	14% GH	11% M	12% LM	8% m	5%	8%	11%	7%	9%	12% P	7%	9%	10%	11%	8%	5%	11% X	7%	7%	17% XyZA2 W	
2	8%	8%	8%	11%	8%	8%	6%	7%	12% GH	10%	11% LM	7%	7%	8%	6%	7%	10%	11%	6%	9% s	11% S	10%	7%	8%	9%	6%	9%	9%	
3	21%	21%	21%	21%	25% F	18%	18%	23% g	24% G	23% M	22% M	23% M	15%	21%	23%	23%	19%	20%	19%	22%	24% s	23%	20%	22% a2	25% A2	21%	16%	19%	
4	24%	25%	22%	22%	26%	22%	24%	25%	22%	28% k	22%	24%	22%	24%	20%	22%	26% p	26%	23%	24%	26%	21%	23% B2	26% B2	21%	25% B2	29% yB2	16%	
5 - VERY IMPORTANT	27%	28%	25%	28%	27%	26%	30% I	27% I	21%	24%	26%	25%	30%	26%	30%	25%	26%	26%	27%	27%	24%	28%	34% XYB2	24%	20%	29% Y	31% xYb2	23%	
NO OPINION / UNSURE	12%	10%	15% B	5%	6%	18% DE	17% HI	10% i	7%	5%	7%	13% JK	21% JKL	13%	11%	15% QR	10% R	5%	18% TUV	10% U	4%	6%	8%	14% WA2	15% WA2	12%	8%	16% WA2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.6	3.6	3.5	3.5	3.6	3.6	3.8 HI	3.6 I	3.3	3.5	3.4	3.6	3.8 JKL	3.6	3.6	3.6	3.6	3.4	3.7 U	3.6	3.4	3.5	3.7 YB2	3.7 YB2	3.4	3.7 YB2	3.7 YB2	3.2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37V2 Page 199
Reversing lanes on busy streets (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	7%	6%	7%	8%	6%	6%	6%	8%	7%	7%	8%	7%	5%	7%	7%	6%	7%	7%	6%	8%	6%	5%	6%	6%	8%	8%	5%	7%	
2	7%	8%	6%	10% F	8% F	5%	6%	7%	9% G	9% M	10% LM	6%	5%	7%	6%	7%	8%	7%	4%	7% S	12% ST	8%	4%	8% W	9% W	7%	5%	8% W	
3	23%	23%	22%	29% F	26% F	19%	20%	24%	27% G	26% M	25% M	25% M	15%	23%	23%	25%	22%	24%	21%	25% s	26% s	24%	19%	24%	29% WzA2	21%	18%	25% wa2	
4	24%	26% C	21%	18%	26% D	23%	22%	25%	26% g	23%	25%	23%	23%	24%	23%	21%	25% p	30% P	22%	23%	30% ST	26%	29% YB2	23% y	18%	25% Y	29% YB2	20%	
5 - VERY IMPORTANT	21%	22%	20%	23%	20%	21%	21%	21%	19%	20%	20%	19%	24%	21%	20%	19%	23% p	24%	20%	21%	19%	26%	26% XYB2	17%	15%	21% y	32% XYZB2	19%	
NO OPINION / UNSURE	19%	14%	24% B	11%	14%	25% DE	25% HI	16% i	12%	14%	11%	20% JK	28% JKL	19%	20%	23% QR	15% R	7%	26% TUV	16% U	7%	11%	16% A2	22% wA2	22% A2	18% A2	10%	21% A2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.6	3.6	3.5	3.4	3.5	3.6 d	3.6 I	3.5	3.5	3.5	3.4	3.5	3.8 JKL	3.6	3.5	3.5	3.6	3.6	3.6	3.6 tu	3.5	3.5	3.7 u	3.8 XYZB2	3.5 Y	3.3	3.5 Y	3.8 XYZB2	3.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37W2 Page 200
Managing rush hour traffic (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	3%	3%	3%	2%	3%	2%	3%	4%	3%	3%	3%	2%	3%	3%	3%	3%	2%	2%	3%	3%	2%	2%	2%	4%	4%	3%	3%
2	4%	4%	4%	3%	3%	4%	4%	3%	4%	3%	6% M	4%	2%	4%	3%	4%	3%	7% q	4%	3%	5%	4%	2%	4%	4%	4%	4%	5% W
3	14%	14%	15%	15%	16%	13%	13%	14%	17% G	14%	16% M	15% m	11%	14%	17%	14%	15%	16%	13%	16%	16%	12%	11%	15% a2	18% WZA2	10%	10%	21% WXZA2
4	28%	28%	27%	34% F	29%	25%	26%	27%	30%	30%	31% m	26%	25%	27%	30%	25%	27%	35% P	26%	27%	31%	35% St	29%	30% y	24%	25%	27%	28%
5 - VERY IMPORTANT	42%	44%	40%	44%	46% F	39%	42%	46% i	41%	46%	42%	42%	41%	43%	40%	41%	46% R	35%	39%	45% S	42%	43%	47% XYB2	39%	37%	50% XYB2	49% XYB2	34%
NO OPINION / UNSURE	9%	7%	11% B	2%	4%	15% DE	13% HI	8% I	4%	3%	3%	10% JK	18% JKL	9%	8%	13% QR	6%	5%	16% TUV	5% u	3%	4%	9%	9%	13% Za2	7%	8%	10%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.2	4.1	4.2	4.2	4.1	4.2 I	4.2 I	4.0	4.2	4.1	4.1	4.2 K	4.1	4.1	4.1	4.2 r	4.0	4.1	4.2	4.1	4.2	4.3 XYB2	4.1 b2	4.0	4.2 YB2	4.2 YB2	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37X2 Page 201
Maintenance of streets and roads (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	1%	2% b	2%	2%	2%	1%	1%	2%	1%	1%	2%	2%	1%	3%	2%	1%	1%	1%	1%	1%	1%	1%	2%	3%	2%	1%	1%
2	2%	2%	2%	2%	2%	3%	3% HI	1%	1%	2%	1%	2%	3% k	2%	3%	3%	1%	4%	3%	2%	1%	2%	3% z	1%	2% z	*%	2% z	4% XZ
3	7%	8% c	6%	11% f	7%	7%	7%	7%	9%	10% M	8% m	7%	5%	7%	10%	7%	6%	9%	7%	7%	8%	10%	7%	7%	9%	6%	7%	9%
4	22%	23%	20%	29% F	24% F	18%	17%	24% G	28% Gh	26% M	26% 1M	21% M	15%	21%	23%	19%	23% p	30% P	20%	22%	26% S	26%	19%	24% wa2	21%	22%	18%	22%
5 - VERY IMPORTANT	63%	64%	64%	55%	63% D	65% D	67% I	63% i	58%	60%	63%	64%	65%	65% o	58%	66% R	66% R	54%	62%	66%	63%	61%	66% b2	62%	61%	68% B2	68% B2	58%
NO OPINION / UNSURE	4%	2%	6% B	1%	2%	6% DE	5% I	4%	2%	1%	1%	3% JK	9% JKL	4%	4%	4%	3%	2%	7% TUV	2% U	1%	1%	4% z	4% z	4% z	1%	4% z	6% z
MEANS	4.5	4.5	4.5	4.4	4.5 D	4.5 D	4.5 I	4.5 i	4.4	4.4	4.5	4.5	4.5	4.5 O	4.4	4.5 r	4.5 R	4.4	4.5	4.5	4.5	4.4	4.5	4.5	4.4	4.6 yB2	4.6 yB2	4.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q37Y2 Page 202
Snow and ice control / removal (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	2%	1%	2% b	2%	2%	2%	2%	1%	2%	1%	1%	2%	3%	2%	3%	2%	2%	2%	2%	1%	2%	1%	2%	2%	2%	1%	2%	1%	
2	2%	2%	1%	2%	2%	2%	2%	1%	1%	2%	2%	1%	1%	1%	3%	2%	1%	4% q	2% v	2%	1%	1%	2%	1%	3% Xa2	1%	1%	3% x	
3	5%	7% C	4%	8%	6%	5%	5%	6%	7% g	7% M	6%	6% m	3%	6%	5%	6%	6%	6%	5%	5%	8% s	5%	5%	5%	9% wxZ	4%	5%	7%	
4	22%	25% C	18%	29% F	24% F	18%	17%	23% G	28% GH	31% kLM	25% M	21% M	14%	21%	24%	19%	23% p	28% P	18%	22% s	27% St	32% ST	21%	22%	22%	22%	21%	22%	
5 - VERY IMPORTANT	66%	62%	70% B	59%	65%	68%	70% D	65% I	61%	58%	65% J	66% J	72% Jk	67%	63%	68%	66% r	59% r	67%	68% u	62% uv	60%	67% y	68% y	60%	71% Yb2	68% y	63%	
NO OPINION / UNSURE	3%	2%	5% B	1%	1%	5% DE	4% I	3% i	2%	1%	1%	3% JK	7% JKL	3%	2%	4% Q	2%	2%	6% TUV	1%	1%	1%	4% z	3% z	5% Z	1%	3%	4% Z	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	4.5	4.5	4.6 B	4.4	4.5	4.6	4.6 D	4.5 I	4.5	4.4	4.5 j	4.5 J	4.6 J	4.6 o	4.5	4.6 r	4.5 r	4.4	4.6	4.6	4.5	4.5	4.5	4.5 Y	4.6 Y	4.4	4.6 Yb2	4.6 Y	4.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38A Page 203
Participated in a recreation or leisure program

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2410	1233	1171	267	921	1217	1161	485	760	332	637	830	596	1990	418	886	796	142	960	926	350	135	463	657	337	328	346	376
UNWEIGHTED TOTAL	2414	1243	1167	315	959	1137	839	457	1114	407	736	782	478	2043	369	781	894	200	754	967	455	207	443	605	307	297	357	487
ONCE OR TWICE PER YEAR	24%	25%	22%	22%	27% F	21%	23%	27%	23%	22%	27% L	20%	25% l	24%	21%	25%	24%	24%	21%	25% s	25%	29% s	22%	24%	27% B2	22%	26%	20%
ONCE EVERY 2 TO 3 MONTHS	8%	8%	8%	13% F	11% F	4%	8%	9%	7%	12% LM	9% M	8% M	4%	7%	12% N	7%	6%	8%	7%	8%	10%	7%	7%	8% a2	9% a2	9% a2	5%	8%
AT LEAST ONCE PER MONTH	8%	9%	7%	11% f	8%	7%	7%	6%	10% GH	11% LM	8%	7%	6%	7%	11% N	6%	7%	7%	7%	9%	8%	9%	10% Y	7%	5%	7%	6%	11% Ya2
AT LEAST ONCE PER WEEK	20%	18%	23% B	18%	21%	20%	14%	19% g	29% GH	17%	22% jM	24% JM	14%	22% O	11%	17%	27% P	27% P	17%	19%	28% ST	29% ST	19%	18%	18%	22%	24% xy	21%
DAILY	5%	5%	4%	2%	6% D	4% d	4%	5%	6% g	4%	4%	6%	4%	5% o	3%	4%	5%	9% P	2%	6% S	7% S	9% S	4%	5%	5%	4%	5%	4%
NEVER	36%	37%	36%	34% e	27%	44% DE	45% HI	34% I	25%	33%	29%	35% k	47% JKL	35%	42% n	41% QR	30%	26%	47% TUV	33% UV	22%	18%	39%	37%	36%	35%	34%	37%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38B Page 204
 Visited a major park (Shubie, Point Pleasant, Halifax
 Public Gardens)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2419	1234	1179	267	921	1227	1169	484	762	332	637	834	601	1999	419	891	797	142	968	927	350	135	468	657	337	328	352	377
UNWEIGHTED TOTAL	2419	1244	1171	315	959	1142	843	456	1116	407	736	785	480	2047	370	783	895	200	758	968	455	207	446	605	307	297	359	488
ONCE OR TWICE PER YEAR	37%	36%	37%	26%	33% D	41% DE	43% I	39% I	25%	25%	34% J	40% JK	42% JK	38% O	28%	43% QR	37% R	20%	44% TUV	35% Uv	25%	27%	34% B2	34% B2	48% WXB2	46% WXB2	47% WXB2	19%
ONCE EVERY 2 TO 3 MONTHS	20%	21%	19%	24%	21%	19%	17%	22% G	24% G	27% LM	23% Lm	17%	18%	20%	22%	19%	22%	20%	17%	22% s	24% S	21%	23% y	21%	17%	17%	24% Yz	19%
AT LEAST ONCE PER MONTH	21%	21%	21%	25% F	24% F	17%	17%	21%	28% GH	27% LM	23% M	21% M	14%	20%	24%	18%	22% P	25% P	16%	23% S	28% S	26% S	20%	21%	15%	22%	16%	30% XYZA2 W
AT LEAST ONCE PER WEEK	10%	9%	11%	19% EF	11% F	7%	7%	9%	16% GH	15% LM	13% LM	8%	7%	9%	15% N	7%	9%	23% PQ	8%	10%	14% St	17% ST	10% YzA2	12% YZA2	3%	5%	4%	23% XYZA2 W
DAILY	3%	2%	3%	3%	2%	3%	2% h	1%	4% gH	2%	3%	2%	3%	2%	3%	2%	2%	7% Pq	2%	3%	2%	6% su	3% yZA2	3% ZA2	1%	1%	1%	5% YZA2
NEVER	10%	10%	9%	3%	8% D	13% DE	14% HI	8% I	4%	4%	5%	11% JK	15% JKL	10%	8%	12% QR	8%	5%	12% TUV	9% V	7% V	2%	10% B2	9% B2	16% ZA2B2 WX	9% b2	8% b2	5%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38C Page 205
Used one of the HRM trails for leisure or transportation

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	24%	25%	23%	23%	25%	23%	24%	26% i	22%	19%	26% J	26% J	22%	25%	20%	26%	25%	20%	24%	25%	23%	26%	22%	24%	27% B2	28% B2	27% B2	19%
ONCE EVERY 2 TO 3 MONTHS	15%	15%	14%	19% F	17% F	12%	11%	16% G	19% G	20% LM	19% LM	12%	11%	15%	12%	14%	16%	18%	10%	16% S	21% St	17% s	16%	15%	15%	14%	15%	13%
AT LEAST ONCE PER MONTH	18%	19%	18%	25% F	21% F	15%	15%	20% g	22% G	25% KLM	19% M	19% M	12%	18%	19%	17%	20%	22%	14%	21% S	23% S	20% s	17%	20% a2	16%	20% a2	14%	19%
AT LEAST ONCE PER WEEK	11%	10%	11%	15% F	12% F	8%	8%	11%	15% GH	15% LM	13% M	10%	7%	10%	14%	8%	12% P	16% P	8%	11% S	13% S	20% STu	12% Y	13% YZ	6%	8%	9%	14% YZA2
DAILY	3%	3%	3%	1%	4% D	3%	3%	2%	4% H	4%	2%	3%	3%	3%	5%	2%	3%	5%	3%	3%	3%	5%	5% YB2	3% y	1%	2%	4% Y	2%
NEVER	29%	28%	31%	16%	21%	39% DE	39% HI	26% I	17%	16%	21%	30% JK	44% JKL	29%	30%	33% QR	25%	19%	41% TUV	23% UV	17%	13%	28%	26%	36% wXz	27%	31%	33% X

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38D Page 206
 Taken a walk in either downtown Halifax or Dartmouth for
 pleasure

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	26%	26%	27%	18%	27%	27%	30%	28%	20%	18%	24%	30%	27%	28%	17%	30%	28%	14%	27%	28%	25%	20%	19%	27%	33%	40%	31%	10%
				D	D	D	I	I			J	Jk	J	O		R	R		v	V			B2	WB2	WB2	Wxa2B2	WB2	
ONCE EVERY 2 TO 3 MONTHS	21%	22%	20%	20%	24%	19%	18%	25%	23%	24%	25%	20%	17%	22%	18%	22%	22%	21%	18%	23%	26%	18%	25%	20%	22%	23%	26%	11%
				F	F	F	G	G	G	M	Lm	M							S	SV		B2	B2	B2	B2	B2	xB2	
AT LEAST ONCE PER MONTH	18%	17%	19%	26%	18%	15%	15%	19%	22%	20%	20%	18%	14%	17%	21%	15%	20%	18%	15%	18%	21%	29%	19%	19%	15%	14%	14%	23%
				EF					G	m	M					P	P			S	STu	a2	a2				YZA2	
AT LEAST ONCE PER WEEK	13%	12%	13%	18%	15%	10%	8%	12%	20%	22%	15%	10%	9%	11%	21%	7%	11%	32%	11%	12%	14%	23%	12%	14%	4%	7%	7%	29%
				F	F				GH	KLM	LM			N		P	PQ				STU	YzA2	YZA2				XYZA2	W
DAILY	5%	5%	5%	9%	4%	4%	4%	3%	7%	7%	6%	5%	2%	4%	8%	3%	5%	8%	4%	6%	6%	5%	3%	4%	1%	2%	3%	16%
				EF					GH	M	M	m		n		p	P			s				Y			XYZA2	W
NEVER	18%	19%	17%	9%	11%	24%	26%	13%	8%	8%	10%	18%	31%	18%	15%	23%	13%	7%	26%	13%	8%	6%	22%	16%	25%	14%	19%	12%
					DE	DE	HI	I				JK	JKL			QR	R		TUV	UV		xZB2	16%	25%	14%	19%	B2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38E Page 207
 Attended a festival or civic event (such as Natal Day or Bedford Days)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	56%	52%	59% B	42%	58% D	56% D	57%	57%	53%	50%	55%	57% j	57% j	57% O	47%	62%	54%	55%	54%	56%	59%	54%	47%	60% WB2	62% WB2	60% WB2	56% WB2	47%
ONCE EVERY 2 TO 3 MONTHS	16%	18%	15%	29% EF	20% F	11%	10%	19% G	24% GH	28% KLM	21% LM	14% M	9%	15%	21% N	11%	19% P	21% P	11%	17% S	25% ST	27% ST	18% Y	15%	11%	15%	16% y	23% XYZA2 w
AT LEAST ONCE PER MONTH	5%	6%	5%	12% EF	6% F	3%	5%	4%	6% h	7% LM	7% LM	4%	4%	4%	9% N	3%	5%	7%	5%	5%	4%	6%	5% Y	6% Y	2%	4%	4% wYZA2	9%
AT LEAST ONCE PER WEEK	1%	1%	1% b	4% EF	1%	*%	1%	1%	1%	1%	1%	1%	*%	1%	2%	*%	1% P	2% P	1%	1%	1%	2%	1% z	2% Za2	-	*%	*%	1%
DAILY	*%	*%	*%	-	-	*%	*%	-	*%	-	-	*%	*%	*%	-	-	*%	-	*%	*%	-	-	-	*%	-	*%	-	-
NEVER	22%	24% C	19%	13%	14%	30% DE	27% HI	19%	16%	13%	17%	24% JK	29% JKL	22%	21%	24% R	21%	15%	28% TUV	20% UV	12%	11%	29% XZB2	17%	25% X	20%	24% X	20%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38F Page 208
 Attended an event at the Metro Centre

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	53%	50%	57% B	49%	53%	54%	52%	58% Gi	53%	49%	56% jm	56% j	50%	55% O	43%	58%	54%	51%	54%	53%	54%	53%	54%	54%	55%	55%	56%	49%
ONCE EVERY 2 TO 3 MONTHS	19%	22% C	17%	27% F	25% F	13%	16%	18%	25% GH	27% KLM	21% M	19% m	14%	19%	22%	14%	23% P	30% Pq	10%	23% S	28% S	36% STu	19%	18%	16%	19%	18%	22% y
AT LEAST ONCE PER MONTH	4%	5% C	3%	5%	3%	4%	3%	6% g	4%	4%	4%	3%	4%	4%	4%	4%	3%	6%	3%	3%	7% ST	6%	6% XB2	1%	4% X	4% X	6% Xb2	3%
AT LEAST ONCE PER WEEK	1%	1%	1%	*% d	2% d	1%	1%	1%	1%	*% KLM	1%	1% j	1%	1%	2%	*% P	2%	1%	2%	1%	1%	2%	1%	2% YZa2	*% YZa2	*% YZa2	*% YZa2	3% WYZA2
DAILY	*% DE	*% HI	-	-	*% DE	-	-	*% HI	-	-	-	*% JKL	-	*% N	-	*% QR	-	-	*% TUV	-	-	-	-	*% UV	-	-	-	-
NEVER	23%	22%	23%	18%	16%	28% DE	28% HI	17%	18%	20%	18%	21%	31% JKL	21%	29% N	24% QR	19% R	12%	32% TUV	19% UV	11% V	4%	20%	25%	25%	21%	20%	23%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38G Page 209
 Attended a cultural presentation, such as a theatre production, or gallery in HRM

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	39%	36%	42% B	37%	44% dF	36%	35%	45% G	42% G	39%	41% M	41% m	34%	40% O	32%	40%	42% r	34%	34%	43% S	46% SV	36%	37% b2	38% B2	41% B2	43% B2	47% WB2	30%
ONCE EVERY 2 TO 3 MONTHS	13%	13%	14%	14%	15%	12%	7%	12% G	23% GH	19% LM	17% LM	11%	8%	14% o	10%	10%	16% P	29% PQ	9%	12% s	20% ST	33% STU	15% yza2	13%	10%	10%	10%	20% XYZA2
AT LEAST ONCE PER MONTH	8%	7%	9%	10% e	6%	9% E	5%	5%	14% GH	9% m	9% M	9% m	5%	7%	11%	4%	9% P	22% PQ	6%	8%	9%	15% ST	6% Y	7% Y	2%	5%	7% Y	21% XYZA2
AT LEAST ONCE PER WEEK	1%	1%	1%	1%	1%	1%	*%	*%	2% GH	1%	1%	1%	1%	1%	1%	*%	1%	3%	1%	1%	1%	1%	1%	1%	-	*%	*%	2% Za2
DAILY	*%	*%	*%	-	-	*%	-	*%	-	-	-	*%	*%	*%	-	-	*%	-	*%	*%	-	-	*%	*%	-	-	-	-
NEVER	39%	43% C	34%	37%	35%	42% E	53% HI	37% I	19%	31%	31%	38% JK	51% JKL	37%	45% N	45% QR	32% R	12%	50% TUV	36% UV	24% V	15%	40% B2	42% B2	47% A2B2	42% B2	36% B2	27%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38H Page 210
 Visited an HRM public library, mobile library or library website

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	27%	28%	26%	20%	31%	26%	28%	31%	22%	22%	25%	31%	27%	29%	20%	32%	25%	27%	26%	29%	26%	25%	25%	29%	32%	24%	32%	22%
				DF	d	I	I	I				JK	O	O	Q	Q	P	P	S	S	S	B2	B2	wZB2	wZB2	wZB2	wZB2	a2
ONCE EVERY 2 TO 3 MONTHS	15%	16%	15%	17%	17%	14%	14%	15%	17%	17%	18%	14%	13%	16%	12%	14%	17%	23%	13%	18%	17%	15%	15%	15%	15%	17%	16%	14%
				f	f	e	e	g	g	M	M	JK	o	o	P	P	P	P	S	S	S	B2	B2	wZB2	wZB2	wZB2	wZB2	a2
AT LEAST ONCE PER MONTH	17%	15%	19%	17%	15%	18%	16%	16%	20%	17%	17%	17%	16%	17%	17%	15%	20%	19%	18%	14%	21%	17%	18%	14%	14%	20%	15%	21%
			B	B	B	e	e	gh	gh	LM	LM	m	N	N	N	P	P	P	T	T	T	T	Y	Y	Y	Y	XY	XY
AT LEAST ONCE PER WEEK	12%	9%	15%	15%	13%	10%	7%	10%	21%	16%	15%	11%	8%	11%	18%	10%	11%	11%	13%	12%	11%	10%	12%	12%	11%	10%	12%	13%
			B	B	B	g	g	GH	GH	LM	LM	m	N	N	N	P	P	P	T	T	T	T	Y	Y	Y	Y	XY	XY
DAILY	2%	1%	2%	1%	2%	2%	2%	2%	1%	1%	2%	2%	1%	1%	3%	1%	2%	-	1%	2%	1%	*%	2%	2%	*%	2%	2%	1%
			C	C	C	d	d	d	j	j	j	j	KL	KL	r	r	r	r	v	UV	UV	UV	Y	Y	Y	Y	Y	a2
NEVER	27%	32%	22%	31%	22%	30%	33%	26%	18%	26%	23%	25%	35%	26%	31%	28%	26%	21%	29%	25%	26%	32%	28%	28%	28%	27%	23%	29%
			C	E	E	E	HI	I	I	I	I	JKL	JKL	r	r	r	r	r	r	r	r	r	r	r	r	r	r	a2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38I Page 211
 Participated in an event or activity at one of HRM's
 playgrounds, sports field or ball diamond

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	24%	25%	23%	27% f	27% F	21%	24%	26%	23%	25%	26% m	24%	21%	25%	21%	26%	24%	27%	22%	24%	29% s	25%	19%	27% W	26% W	22%	24%	24%
ONCE EVERY 2 TO 3 MONTHS	9%	10% c	8%	13% F	12% F	6%	7%	10%	11% G	12% m	10%	8%	7%	9%	10%	8%	8%	9%	6%	11% s	10%	13% s	11%	8%	8%	7%	11%	10%
AT LEAST ONCE PER MONTH	6%	7%	6%	9% f	8% F	5%	4%	5%	11% GH	7%	8% m	6%	5%	6%	7%	4%	8% P	10% P	4%	7% s	10% St	10% S	8% xy	4%	4%	7%	10% XY	7%
AT LEAST ONCE PER WEEK	7%	7%	8%	12% F	9% F	5%	6%	8%	9% G	7%	9% M	7%	5%	7%	9%	6%	8% P	8%	6%	7%	10% s	11%	7%	7%	7%	7%	6%	7%
DAILY	1%	1%	1%	2%	2% F	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	2%	*%	1% s	3% S	1%	1%	1%	1%	1%	2%	2%
NEVER	52%	50%	55% b	37%	42%	64% DE	58% HI	50%	46%	47%	45%	53% K	61% JKL	52%	54%	54% R	50%	44%	61% TUV	49% UV	39%	40%	54%	53%	54%	55%	48%	49%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q38J Page 212
 Participated in an activity or event at a community centre
 or hall, recreation facility, arena, pool, or other sports
 facility

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
ONCE OR TWICE PER YEAR	23%	24%	23%	20%	26%	22%	24%	24%	21%	22%	26%	23%	22%	25%	17%	27%	23%	23%	23%	23%	27%	24%	21%	24%	33%	20%	29%	17%	
					d									O										B2	WXZB2		WZB2		
ONCE EVERY 2 TO 3 MONTHS	10%	11%	10%	15%	13%	8%	9%	13%	11%	11%	13%	9%	10%	10%	12%	9%	11%	8%	8%	11%	13%	16%	11%	7%	14%	9%	11%	15%	
				F	F			G	g		L										S	S		Xz			XZ		
AT LEAST ONCE PER MONTH	8%	8%	9%	13%	9%	6%	6%	7%	11%	11%	7%	8%	8%	8%	10%	7%	8%	11%	7%	8%	11%	8%	8%	8%	7%	8%	8%	10%	
				eF					GH	k											st								
AT LEAST ONCE PER WEEK	15%	14%	15%	15%	17%	13%	12%	16%	19%	15%	19%	14%	10%	16%	11%	14%	18%	17%	13%	14%	19%	20%	12%	16%	13%	20%	15%	11%	
					F			g	G	m	LM	m		O							St	s		B2		WYB2			
DAILY	2%	3%	2%	*%	3%	2%	2%	3%	2%	1%	1%	4%	1%	3%	1%	2%	2%	4%	1%	3%	2%	5%	1%	3%	2%	3%	1%	1%	
					D	D						JKM		O							S	S		wa2b2					
NEVER	41%	41%	41%	38%	32%	49%	47%	37%	35%	40%	34%	42%	49%	39%	50%	41%	37%	37%	47%	41%	29%	26%	47%	42%	32%	40%	36%	46%	
					DE	HI				k	K	JKL		N					tUV	UV		YA2	Y		y		YA2		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q38K Page 213
 Was a spectator at an activity or event at a community centre or hall, recreation facility, arena, pool, or other sports facility

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
ONCE OR TWICE PER YEAR	30%	29%	31%	28%	32%	28%	29%	33%	28%	29%	32%	29%	27%	30%	25%	33%	29%	27%	28%	31%	32%	31%	27%	32%	36%	29%	28%	24%
ONCE EVERY 2 TO 3 MONTHS	14%	16%	12%	14%	13%	14%	13%	14%	15%	12%	16%	12%	15%	14%	11%	13%	16%	10%	12%	16%	13%	16%	13%	14%	15%	15%	13%	13%
AT LEAST ONCE PER MONTH	7%	8%	7%	8%	9%	7%	6%	8%	9%	8%	7%	6%	9%	8%	6%	7%	9%	8%	5%	8%	11%	11%	8%	7%	8%	6%	8%	9%
AT LEAST ONCE PER WEEK	8%	8%	8%	7%	10%	7%	8%	9%	8%	6%	9%	9%	7%	8%	9%	6%	10%	12%	7%	7%	11%	12%	6%	8%	6%	12%	10%	5%
DAILY	1%	1%	1%	-	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	2%	1%	1%	2%	1%	1%	*
NEVER	40%	39%	41%	43%	35%	43%	43%	35%	39%	44%	36%	42%	40%	38%	48%	40%	34%	43%	47%	37%	32%	29%	44%	39%	33%	38%	39%	48%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q39 Page 214

Please name the facility or facilities you participated or were a spectator in when responding to question 38J and 38K above. (SCROLL DOWN TO ENTER RESPONSE)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	1589	819	769	159	662	766	728	337	522	211	438	550	381	1349	239	587	572	89	588	627	262	94	287	442	241	220	244	225
UNWEIGHTED TOTAL	1634	852	781	189	704	739	546	318	769	257	527	533	311	1422	211	533	649	136	462	659	344	153	287	417	226	202	256	304
Halifax Metro Centre	20%	22%	18%	26%	20%	19%	18%	24%	21%	23%	19%	19%	22%	20%	21%	19%	22%	21%	16%	21%	25%	26%	20%	18%	17%	20%	23%	28%
Cole Harbour Place	15%	16%	15%	16%	17%	14%	17%	18%	12%	13%	20%	16%	10%	16%	11%	17%	15%	6%	13%	16%	20%	8%	2%	39%	18%	4%	1%	4%
Dartmouth Sportsplex	15%	15%	14%	21%	15%	13%	13%	18%	15%	15%	17%	14%	11%	14%	16%	16%	14%	11%	12%	16%	18%	11%	6%	32%	11%	6%	7%	12%
Community Center/Hall/ Legion (various)	12%	10%	15%	15%	12%	12%	12%	16%	11%	11%	15%	11%	13%	13%	10%	16%	10%	9%	15%	11%	13%	10%	6%	12%	26%	11%	13%	7%
Various baseball / soccer / football fields	12%	11%	13%	6%	14%	11%	12%	13%	11%	7%	11%	13%	14%	12%	10%	11%	13%	13%	11%	12%	12%	18%	15%	11%	13%	10%	14%	12%
Sackville Sports Stadium/ Sports Complex	9%	8%	9%	6%	11%	8%	8%	10%	10%	9%	9%	10%	7%	10%	5%	10%	11%	4%	7%	9%	14%	9%	2%	2%	11%	38%	7%	*
Various Rinks / Arenas	8%	7%	8%	4%	9%	8%	8%	9%	6%	6%	7%	5%	13%	8%	5%	8%	9%	11%	8%	7%	9%	8%	7%	10%	8%	7%	6%	7%
Halifax Forum / Civic Center	7%	8%	5%	9%	8%	5%	5%	5%	10%	9%	8%	5%	6%	6%	10%	5%	6%	10%	4%	7%	10%	11%	8%	3%	4%	8%	5%	13%
Captain William Spry Community Centre / pool / library	6%	6%	6%	4%	8%	6%	6%	6%	7%	4%	7%	6%	8%	6%	7%	6%	7%	7%	4%	8%	7%	7%	26%	*	*	1%	21%	3%
St. Margaret's Centre / Arena	6%	8%	4%	4%	6%	6%	6%	5%	7%	8%	5%	7%	4%	6%	3%	5%	7%	7%	4%	6%	8%	8%	2%	1%	1%	5%	27%	1%
Schools / School Gyms (various)	5%	4%	5%	6%	3%	6%	5%	3%	5%	1%	4%	5%	8%	5%	5%	4%	6%	7%	5%	5%	3%	5%	3%	5%	2%	4%	10%	4%
Dalhousie Sports Facilities/ Dal-plex / Arena	5%	4%	5%	9%	4%	4%	3%	3%	8%	9%	5%	4%	4%	4%	7%	2%	5%	17%	3%	5%	5%	12%	4%	2%	2%	3%	4%	16%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q39 Page 215
(Continued)

Please name the facility or facilities you participated or were a spectator in when responding to question 38J and 38K above. (SCROLL DOWN TO ENTER RESPONSE)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Halifax Commons	4%	4%	5%	10% EF	5%	3%	3%	6% g	6% G	11% KLM	4%	4%	2%	4%	8% n	4%	4%	5%	5%	4%	5%	5%	4%	2%	1%	5%	3%	14% XYZA2 W
Northcliffe Recreation Centre / Arena	4%	2%	6% B	4%	5%	3%	2%	3%	7% GH	2%	4% j	5% J	4%	4%	5%	2%	5% P	5%	4%	4%	6%	4% ZA2B2	12% ZA2B2	-	-	4%	6%	4%
Parks/Trails (various)	4%	4%	4%	6%	3%	4%	4%	4%	4%	3%	4%	3%	6%	3%	7%	3%	4%	3%	4%	4%	4%	5%	5%	3%	2%	4%	3%	8% XYa2
Pools (various/general)	3%	3%	3%	1% D	4%	3%	3%	4%	3%	4%	4% l	2%	3%	3%	2%	4%	3%	4%	3%	3%	2%	6%	5% Y	3% Y	*%	5% Y	3% Y	3% y
St Mary's stadium/sports facility / Tower	3%	3%	3%	2%	3%	3%	2%	1%	5% GH	5% m	3%	3%	2%	3%	5%	1%	2% p	10% PQ	2%	2%	3%	9% STu	2%	1%	2%	3%	1%	10% XYZA2 W
LeBrun Recreation Centre / Arena / Pool	3%	3%	2%	2%	3%	2%	2%	3%	4% g	3%	4%	2%	3%	3%	2%	2%	4%	3%	2%	3% s	3%	5%	1%	2%	1%	9% XYA2B2 W	3%	3%
Libraries (various)	2%	2%	3%	2%	2%	3%	2%	4% g	3%	2%	3%	2%	3%	2%	3%	3%	2%	1%	3%	2%	2%	2%	5% XYb2	1%	1%	4%	4% x	2%
Centennial Pool	2%	3%	2%	2%	3%	2%	1%	3%	3% g	4%	3%	2%	2%	2%	5%	1%	3% P	2%	2%	3%	3%	4%	3% XY	*%	*%	2%	2%	7% XYZA2 w
Gray Arena	2%	3%	2%	*%	2%	3% D	3% H	1%	2% H	1%	1%	2%	6% JKL	3% O	*%	3% r	3%	1%	3%	2%	2%	3%	-	6% YZ	1%	1%	-	3% y
Bowles Arena	2%	2%	2%	1%	2% d	2% d	2%	2%	2%	1%	1%	3% JK	2%	2% O	*%	3% q	1%	2%	2%	1%	2%	6% sTu	1%	4% WYB2	1%	3% yB2	-	*%
Church Halls (various)	2%	1%	3% B	3%	2%	2%	2%	2%	3%	2%	2%	1%	2%	2%	2%	2%	1%	1%	3% t	1%	1%	1%	2%	2%	1%	1%	2%	4%
Sackville Arena	2%	2%	2%	1%	3%	1%	2%	2%	2%	1%	2%	2%	1%	2%	1%	3% r	2%	1%	1%	2%	3%	2%	1%	*%	2% xa2	9% XYA2B2 W	*%	*%
Mainland Commons	2%	3% C	1%	2%	2%	2%	2%	1%	2%	1%	2%	1%	4% l	1%	4%	1%	1%	2%	1%	2%	1%	3%	5% XYZB2	1%	*%	1%	3% y	1%
Spryfield Lion's Rink	2%	2%	2%	-	3%	1%	2%	2%	1%	-	1%	2%	2%	2%	1%	1%	2%	3%	2%	2%	2%	4%	5% XYb2	*%	1%	2% x	4% XY	2% x

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q39 Page 216
(Continued)

Please name the facility or facilities you participated or were a spectator in when responding to question 38J and 38K above. (SCROLL DOWN TO ENTER RESPONSE)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Centennial Arena/ Rink	2%	2%	1%	1%	3% Df	1%	1%	1%	2%	*%	2% J	2% J	2% j	1%	4%	1%	2%	2%	2%	1%	2%	4%	5% XZA2	1%	-	1%	1%	3%	
YMCA (various locations)	2%	2%	2%	3%	2%	1%	1%	1%	3% Gh	2%	2%	2%	1%	2%	1%	1%	2%	2%	2%	2%	1%	*%	*%	4% WYZA2	1%	*%	*%	3% wza2	
Exhibition Park	2%	1%	2%	3%	2%	1%	1%	2%	2%	2% m	2% M	2% m	*%	2%	2%	2%	1%	1%	1%	1%	2%	3%	2%	2%	2%	2%	1%	*%	
Musquodoboit Community Centre	1%	1%	2%	-	1%	3% E	2%	1%	1%	1%	1%	2%	2%	2%	*%	3% Q	1%	-	3%	1%	-	-	-	*%	9% X	-	-	-	
Chocolate Lake Centre	1%	1%	2%	2%	2%	1%	1%	1%	3% Gh	2%	1%	2% M	*%	1%	2%	1%	2%	1%	1%	1%	2%	1%	6% XA2	*%	-	-	1%	3% X	
Rebecca Cohen/Cohn	1%	1%	2%	2%	1%	1%	1%	2%	2%	2%	2%	1%	1%	1%	2%	1%	2%	1%	1%	2%	2%	2%	2%	2%	1%	1%	1%	2%	
Bedford Arena	1%	2% c	1%	1%	1%	1%	1%	3% I	*%	1%	1%	1%	1%	1%	*%	1%	2%	4%	*%	1%	4% ST	-	1%	1%	1%	3%	1%	1%	
Devonshire Arena	1%	2%	1%	2%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	*%	2% P	3%	1%	1%	2%	4% t	2%	-	-	2%	1%	3%	
Curling rinks / clubs	1%	1%	1%	1%	1%	2% e	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	2% P	2%	*%	1% s	1%	5% S	*%	1%	*%	3% wy	1%	1%	
Bloomfield Centre	1%	1%	1%	2%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	2%	*%	2% P	1%	1%	1%	1%	3%	1%	1%	-	1%	1%	4% XZ	
Nubody's / fitness centers	1%	*%	2% b	-	1%	1%	1%	1%	1%	2%	*%	1%	1%	1%	1%	1%	1%	3%	2%	*%	1%	3%	*%	2% w	-	2%	1%	1%	
Needham Centre / pool	1%	1%	1%	2%	2% f	*%	1%	*%	1%	1%	1%	2%	1%	1%	3%	*%	1%	-	1%	1% u	*%	1%	*%	*%	-	1%	-	5% WXZ	
St. Andrew's Centre	1%	*%	2% B	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	*%	*%	2%	1%	2%	
Neptune Theatre	1%	1%	1%	1%	1%	1%	*%	2%	1% g	*%	1%	2% J	*%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	
Beaverbank Community Center	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	2%	1% O	*%	1%	1%	-	1%	1%	1%	2%	-	*%	6% X	-	-	-	
Alderney Landing	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	-	1%	1%	1%	1%	2%	*%	1%	2%	2%	-	2% y	*%	-	1%	1%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q39 Page 217
(Continued)

Please name the facility or facilities you participated or were a spectator in when responding to question 38J and 38K above. (SCROLL DOWN TO ENTER RESPONSE)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
World Trade and Convention Center	1%	1%	1%	1%	1%	*%	1%	*%	1%	1%	1%	*%	1%	1%	*%	1%	1%	1%	1%	1%	1%	3%	1%	1%	1%	-	*%	1%
Cunard Center	1%	1%	*%	1%	1%	*%	*%	-	1% G	2%	*%	*%	*%	*%	2%	*%	*%	3% PQ	*%	*%	*%	3%	1%	-	-	-	1%	2%
Other	14%	10%	17% B	15%	14%	13%	11%	15%	17% G	12%	15%	14%	13%	14%	12%	13%	13%	19%	15%	11%	15%	18% t	9%	15% wA2	14%	16% wa2	9%	17% WA2
Don't know	*%	*%	*%	1%	1%	*%	*%	*%	*%	-	1%	*%	-	*%	*%	*%	*%	-	*%	*%	-	1%	*%	*%	1%	1%	-	*%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40A1 Page 218
 Accessibility of recreation facilities and parks
 (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	2%	2%	*% D	3% D	2% D	1%	2%	3% g	2%	2%	1%	2%	2%	3%	1%	2%	3%	2%	2%	2%	4%	3%	1%	2%	1%	3%	2%
2	4%	4%	5%	7% f	5%	3%	4%	3%	6% gH	5%	4%	5%	4%	4%	4%	4%	4%	6%	4%	4%	7% st	5%	3%	4%	6%	5%	5%	4%
3	24%	24%	24%	24%	25%	23%	23%	27%	23%	22%	25%	27% M	20%	24%	26%	23%	23%	25%	24%	24%	24%	26%	22%	21%	30% wX	25%	23%	25%
4	35%	37%	33%	40% f	36%	33%	34%	36%	36%	43% kLM	36%	32%	33%	35%	33%	36%	38%	31%	34%	35%	38%	37%	36%	34%	32%	39% y	37%	35%
5 - VERY SATISFIED	22%	22%	21%	22%	20%	23%	22%	21%	22%	19%	20%	23%	23%	21%	24%	20%	22%	23%	20%	24%	21%	19%	25% YZ	26% YZ	13%	17%	22% Y	23% Yz
NO OPINION / UNSURE	13%	12%	14%	7%	11% d	16% DE	15% hI	12%	10%	10%	12%	12%	17% Jkl	14% o	10%	16% Q	10%	11%	16% TUV	11%	8%	10%	11%	14% a2	17% wA2b2	13%	10%	11%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.8	3.8	3.8	3.8	3.7	3.9 E	3.8	3.8	3.8	3.8	3.8	3.8	3.9	3.8	3.8	3.8	3.8	3.7	3.8	3.8	3.8	3.7	3.9 Y	3.9 Yz	3.6	3.8 y	3.8 Y	3.8 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40B1 Page 219
Indoor community recreation facilities (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	4%	4%	3%	4%	5%	3%	4%	4%	4%	3%	4%	4%	4%	4%	4%	3%	4%	3%	3%	4%	7% ST	5%	3%	2%	8% WXzB2	4%	5%	2%
2	7%	6%	7%	9% F	8% F	5%	4%	6%	10% GH	8% M	8% M	7% m	4%	7%	5%	5%	7%	12% Pq	5%	7%	8% s	15% STU	9% Xb2	5%	8%	8%	7%	5%
3	28%	28%	28%	27%	30%	27%	27%	28%	29%	26%	30% m	31% M	24%	28%	28%	27%	29%	33%	27%	27%	32%	31%	28%	23%	34% X	28%	30%	28%
4	28%	30% C	25%	34% F	29% f	25%	28%	29%	27%	30%	29%	26%	27%	28%	29%	30% R	28% R	19%	28%	28%	29%	27%	27%	30%	25%	30%	30%	26%
5 - VERY SATISFIED	14%	13%	15%	12%	13%	15%	14%	15%	12%	13%	11%	15% k	15%	14%	12%	12%	16% P	15%	14%	14%	13%	11%	12%	19% WYzB2	9%	13%	15%	12%
NO OPINION / UNSURE	20%	18%	22% b	15%	15%	25% DE	23% HI	17%	18%	20%	18%	17%	27% jKL	20%	22%	23% Q	16%	18%	24% tUV	20% UV	11%	12%	21% A2	22% A2	17%	17%	13%	26% YZA2
MEANS	3.5	3.5	3.5	3.5	3.4	3.6 E	3.6 I	3.6 I	3.4	3.5	3.4	3.5	3.6 Kl	3.5	3.5	3.6 r	3.5	3.4	3.6 UV	3.5 UV	3.4	3.3	3.5 Y	3.7 ZA2B2 WY	3.2	3.5 Y	3.5 Y	3.6 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40C1 Page 220
Outdoor recreation facilities (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	3%	2%	1%	3%	2%	1%	3%	3%	4%	2%	3%	1%	3%	1%	1%	3%	3%	2%	2%	4%	4%	2%	1%	5%	2%	4%	1%
					d			g	G							P	P			S				XZB2		Xzb2		
2	5%	6%	5%	8%	7%	3%	4%	6%	6%	5%	7%	4%	4%	5%	7%	4%	6%	5%	4%	5%	8%	8%	4%	4%	6%	8%	4%	4%
				F	F				g							P	P			s					Wxa2b2			
3	30%	29%	31%	30%	32%	28%	30%	29%	29%	27%	32%	31%	28%	30%	27%	30%	29%	39%	28%	29%	33%	35%	30%	24%	41%	29%	33%	27%
					f											PQ				s			x	Za2B2	WX	X	X	
4	28%	32%	24%	35%	31%	24%	24%	31%	32%	36%	30%	28%	23%	28%	30%	29%	30%	25%	25%	29%	35%	28%	31%	29%	23%	26%	31%	29%
		C		F	F			G	G	LM	M									ST			Y	y			y	
5 - VERY SATISFIED	13%	13%	14%	14%	11%	15%	15%	12%	11%	11%	12%	13%	16%	13%	13%	11%	15%	12%	13%	14%	10%	12%	11%	15%	9%	13%	14%	16%
						E	I					jk				P	P		u	U			Y	Y			wY	
NO OPINION / UNSURE	22%	18%	25%	12%	16%	28%	25%	19%	18%	18%	18%	22%	27%	22%	21%	26%	17%	16%	28%	20%	10%	13%	21%	27%	16%	21%	15%	22%
			B			DE	HI					JKL			QR				TUV	UV			a2	wYZA2		a2	yA2	
MEANS	3.6	3.6	3.6	3.6	3.5	3.6	3.6	3.5	3.5	3.6	3.5	3.6	3.7	3.6	3.6	3.6	3.6	3.5	3.6	3.6	3.4	3.4	3.6	3.7	3.3	3.5	3.5	3.7
						E	hI					k							Uv	Uv			Y	wYZA2		Y	Y	Yza2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40D1 Page 221
Sports fields and ball diamonds (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	3% C	1%	*%	2% D	2% d	1%	2%	2%	2%	2%	1%	2%	1%	1%	3% P	3%	1%	1%	3% st	4%	2%	1%	3%	1%	2%	2%	2%
2	4%	5% c	3%	5%	5%	3%	4%	5%	4%	4%	5%	4%	4%	4%	4%	4%	6%	3%	4%	6%	7%	5% b2	3%	5% b2	4%	6% xB2	2%	2%
3	25%	25%	24%	24%	29% F	21%	23%	28%	24%	26% m	26% M	26% M	20%	25%	23%	26%	22%	32% Q	22%	25%	29% S	30% s	20%	21%	33% WXA2	27% w	22%	27% wx
4	27%	31% C	23%	36% eF	29% F	24%	27%	25%	29%	32% m	27%	27%	25%	27%	30%	27%	28%	25%	26%	28%	31%	26%	30% y	29%	24%	27%	30%	25%
5 - VERY SATISFIED	12%	12%	13%	13%	10%	13% e	14% I	12%	9%	9%	10%	13% j	15% JK	12%	13%	11%	13% r	8%	13% u	13%	9%	9%	12%	14% Y	8%	12%	14% Y	13% Y
NO OPINION / UNSURE	30%	24%	36% B	21%	24%	37% DE	30%	29%	31%	28%	29%	28%	35% jkl	30%	29%	32%	29%	26%	35% TUV	28% U	22%	25%	31%	33% a2	27%	29%	26%	30%
MEANS	3.6	3.6	3.7 b	3.7 E	3.5	3.7 E	3.7 hI	3.6	3.6	3.6	3.5	3.6	3.7 jK	3.6	3.7	3.6 R	3.6 R	3.4	3.7 UV	3.6 UV	3.5	3.4	3.7 Y	3.7 Y	3.4	3.6 Y	3.7 Y	3.6 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40E1 Page 222
Bicycle paths, trails and walking paths (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	4%	5%	4%	6% F	4%	3%	4%	7% GH	7% M	5%	4%	3%	5%	5%	3%	6% P	6%	3%	4%	7% St	10% ST	5%	3%	4%	4%	6% x	7% Xy
2	9%	10%	9%	14% F	11% f	8%	7%	9%	14% GH	14% LM	13% LM	7%	7%	10%	9%	8%	11%	15% P	8%	9%	17% ST	11%	10%	8%	10%	7%	10%	12% z
3	24%	24%	24%	26% f	26% f	22%	23%	23%	26%	25% M	27% M	25% M	18%	24%	24%	24%	23%	30%	22%	25%	28% S	25%	19%	19%	29% WXA2	31% WXA2	22%	27% WX
4	28%	30%	27%	33% f	30%	26%	26%	32% G	30% g	31%	31% m	27%	25%	29%	26%	29%	29%	33%	25%	32% S	28%	29%	31%	30%	29%	28%	29%	25%
5 - VERY SATISFIED	15%	13%	18% B	16%	16%	15%	17% I	16%	13%	14%	12%	17% K	18% K	16%	15%	16%	16% R	6%	16% u	16% U	12%	13%	13%	21% WYB2	11%	15%	19% WYB2	12%
NO OPINION / UNSURE	18%	18%	18%	8%	11%	26% DE	24% HI	16% I	10%	9%	12%	19% JK	28% JKL	17%	21%	20% qR	15% r	10%	26% TUV	14% U	8%	11%	22% ZA2	19% a2	17%	15%	14%	17%
MEANS	3.5	3.5	3.5	3.5	3.4	3.6 e	3.6 I	3.6 I	3.3	3.4	3.4	3.6 JK	3.7 JK	3.5	3.5	3.6 qR	3.5 R	3.2	3.6 UV	3.6 UV	3.2	3.3	3.5 B2	3.7 Za2B2 WY	3.4	3.5 B2	3.5 B2	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40F1 Page 223
Playgrounds (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	2%	-	1%	1%	3%	3%	1%	*%
2	5%	5%	6%	8%	7%	4%	5%	5%	7%	8%	5%	6%	4%	5%	7%	5%	4%	7%	5%	6%	7%	4%	6%	5%	9%	3%	5%	6%
3	23%	24%	22%	24%	28%	19%	24%	21%	23%	24%	23%	26%	19%	23%	26%	21%	24%	26%	23%	21%	30%	25%	22%	17%	29%	28%	24%	23%
4	25%	27%	22%	28%	26%	23%	23%	27%	26%	28%	26%	23%	24%	26%	20%	25%	27%	27%	22%	27%	26%	22%	24%	27%	21%	21%	26%	26%
5 - VERY SATISFIED	13%	11%	14%	14%	11%	13%	14%	13%	10%	10%	10%	14%	14%	12%	16%	12%	12%	8%	13%	14%	9%	10%	14%	14%	8%	13%	16%	12%
NO OPINION / UNSURE	33%	31%	34%	26%	26%	40%	33%	31%	33%	29%	34%	30%	38%	33%	30%	37%	31%	31%	35%	31%	26%	39%	34%	37%	30%	31%	28%	32%
MEANS	3.6	3.6	3.6	3.6	3.5	3.7	3.7	3.7	3.5	3.5	3.6	3.6	3.7	3.6	3.6	3.7	3.6	3.5	3.6	3.7	3.5	3.6	3.7	3.8	3.3	3.6	3.7	3.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40G1 Page 224
Beaches and waterfront areas (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	4%	3%	4%	5%	3%	4%	4%	4%	4%	4%	3%	3%	5%	4%	5%	3%	4%	6% P	4%	4%	3%	4%	6% XYZ	2%	3%	2%	4%	4%	
2	8%	9%	7%	14% EF	7%	7%	7%	6%	10% gH	12% Lm	10% L	6%	7%	7%	10%	7%	7%	11%	7%	8%	9%	11%	8%	5%	8%	7%	10% X	12% Xz	
3	28%	28%	27%	29%	32% F	25%	27%	28%	29%	33% M	30% M	29% M	20%	27%	30%	25%	30% P	30%	25%	27%	36% ST	29%	26%	24%	33% wXa2	31% x	26%	29%	
4	32%	31%	32%	32%	35% F	30%	30%	34%	34%	35%	31%	31%	32%	32%	30%	33%	33%	28%	30%	33%	36% s	30%	33%	35%	31%	30%	31%	29%	
5 - VERY SATISFIED	16%	14%	18% b	15%	14%	17%	17% I	16% i	13%	12%	15%	18% J	16%	16%	14%	16%	16%	11%	18% U	15% U	10%	15%	13%	20% WYB2	12%	16%	19% wY	14%	
NO OPINION / UNSURE	13%	14%	12%	5%	9% D	18% DE	16% HI	11%	11%	5%	11% J	13% J	20% JKL	14%	12%	15% Q	11%	13%	16% U	13% U	6%	11% u	13%	14% a2	13%	14%	10%	12%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.6	3.5	3.6	3.4	3.5	3.6	3.6 I	3.6 I	3.5	3.4	3.5	3.6 JK	3.6 J	3.6 o	3.4	3.6 R	3.6 R	3.3	3.6 Uv	3.5	3.5	3.4	3.4	3.8 ZA2B2 WY	3.5	3.6	3.6	3.4	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40H1 Page 225
Parks (e.g. Shubie Park, Point Pleasant) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	2%	1%	*%	1%	-	1%	*%	1%	-	1%	2%	
2	2%	2%	2%	3%	2%	2%	1%	2%	3%	4%	2%	2%	1%	2%	2%	2%	2%	4%	2%	2%	3%	2%	2%	1%	3%	2%	2%	3%	
3	21%	21%	21%	20%	26%	17%	21%	23%	19%	23%	22%	22%	16%	20%	23%	19%	21%	22%	19%	23%	19%	22%	21%	17%	27%	23%	21%	20%	
4	38%	40%	36%	48%	39%	36%	34%	38%	44%	40%	44%	36%	34%	39%	36%	40%	38%	41%	36%	37%	49%	43%	40%	37%	38%	36%	40%	39%	
5 - VERY SATISFIED	28%	26%	30%	25%	25%	31%	29%	27%	27%	26%	26%	28%	31%	28%	28%	26%	30%	27%	28%	29%	25%	27%	26%	35%	17%	27%	25%	30%	
NO OPINION / UNSURE	10%	10%	10%	5%	7%	14%	14%	9%	6%	6%	6%	10%	17%	11%	9%	13%	8%	3%	14%	9%	4%	6%	11%	9%	14%	12%	11%	6%	
MEANS	4.0	4.0	4.0	4.0	3.9	4.1	4.0	4.0	4.0	3.9	4.0	4.0	4.1	4.0	4.0	4.0	4.0	3.9	4.0	4.0	4.0	4.0	4.0	4.0	4.2	3.8	4.0	4.0	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40I1 Page 226
Public open / green spaces (e.g. Grand Parade, Halifax Commons) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	2%	1%	1%	1%	1%	1%	1%	2% H	1%	1%	1%	2%	1%	1%	1%	1%	2%	2%	1%	2%	2%	2%	1%	1%	-	2%	3% X
2	3%	3%	4%	6% F	4%	3%	2%	3%	5% Gh	6% lm	4%	3%	2%	3%	4%	3%	3%	5%	3%	3%	5%	5%	4%	3%	4%	2%	2%	6% Za2
3	24%	23%	25%	26%	29% F	20%	23%	26%	24%	25%	27%	23%	22%	24%	23%	23%	25%	32% P	23%	24%	24%	32% Stu	19%	23%	32% XA2B2 W	27% Wa2	21%	24%
4	37%	39% C	34%	40% f	39% F	34%	34%	37%	41% G	39% M	41% M	38% M	30%	37%	36%	39%	37%	38%	33%	39% s	45% Stv	35%	41%	35%	34%	36%	43% XYB2	34%
5 - VERY SATISFIED	23%	21%	26% B	23%	20%	26% E	23%	24%	23%	23%	21%	24%	24%	23%	25%	21%	25% P	22%	23%	25%	21%	21%	25% Y	26% Y	14%	22% Y	24% Y	26% Y
NO OPINION / UNSURE	11%	12%	11%	4%	6%	16% DE	16% HI	9% I	5%	6%	6%	11% JK	19% JKL	11%	11%	14% QR	9% R	2%	17% TUV	9% Uv	3%	5%	10%	13% B2	14% A2B2	13% B2	9%	7%
MEANS	3.9	3.9	3.9	3.8	3.8	4.0 DE	3.9	3.9	3.8	3.8	3.8	3.9	3.9	3.9	3.9	3.9	3.9	3.8	3.9	3.9	3.8	3.9	3.9 Y	3.9 Yb2	3.6	3.9 Y	3.9 Y	3.8 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40J1 Page 227
Skateboard / bike parks (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	1%	2%	2%	2%	1%	2%	1%	2%	3%	2%	1%	1%	1%	3%	1%	2%	4%	2%	1%	2%	2%	1%	1%	3%	1%	2%	1%
2	4%	4%	4%	5%	5%	3%	4%	4%	4%	5%	3%	5%	2%	4%	5%	4%	3%	5%	3%	5%	5%	1%	4%	3%	6%	5%	3%	3%
3	18%	19%	16%	20%	20%	15%	20%	17%	14%	20%	16%	19%	17%	17%	22%	17%	16%	17%	19%	15%	18%	20%	19%	14%	19%	22%	15%	19%
4	11%	12%	10%	20%	14%	7%	10%	13%	13%	14%	17%	8%	9%	11%	13%	11%	11%	10%	10%	12%	12%	13%	15%	8%	11%	8%	15%	15%
5 - VERY SATISFIED	7%	6%	7%	7%	8%	6%	7%	7%	6%	7%	6%	7%	6%	7%	7%	6%	7%	5%	7%	7%	5%	8%	7%	6%	4%	9%	9%	7%
NO OPINION / UNSURE	59%	57%	61%	46%	51%	67%	58%	58%	61%	52%	55%	59%	65%	60%	51%	61%	61%	60%	59%	59%	58%	57%	53%	68%	57%	55%	56%	54%
MEANS	3.4	3.4	3.5	3.5	3.4	3.4	3.4	3.5	3.4	3.4	3.5	3.4	3.5	3.5	3.3	3.4	3.5	3.2	3.4	3.5	3.3	3.5	3.5	3.4	3.2	3.4	3.6	3.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40K1 Page 228
Programs for children (0-12 years) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	1%	2%	2%	3%	1%	2%	2%	2%	2%	2%	3%	1%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	1%	3%	3%	2%	2%
2	4%	4%	4%	6%	6%	2%	3%	5%	4%	6%	5%	3%	2%	3%	6%	3%	4%	2%	3%	4%	5%	4%	6%	3%	4%	5%	3%	3%
3	14%	14%	14%	18%	16%	11%	16%	11%	13%	14%	13%	14%	15%	14%	15%	14%	13%	13%	16%	11%	16%	11%	15%	11%	19%	17%	14%	11%
4	12%	12%	11%	11%	15%	9%	10%	14%	13%	11%	13%	12%	10%	12%	12%	11%	11%	14%	12%	12%	12%	14%	13%	12%	13%	8%	16%	8%
5 - VERY SATISFIED	5%	4%	6%	5%	5%	6%	6%	5%	5%	3%	5%	6%	5%	6%	3%	7%	6%	4%	6%	5%	4%	4%	5%	5%	4%	7%	10%	4%
NO OPINION / UNSURE	63%	63%	63%	58%	55%	70%	63%	63%	63%	64%	62%	62%	66%	63%	62%	63%	65%	64%	61%	65%	61%	66%	59%	68%	56%	61%	55%	72%
MEANS	3.4	3.4	3.4	3.2	3.3	3.6	3.4	3.4	3.4	3.2	3.4	3.4	3.5	3.5	3.2	3.5	3.4	3.4	3.5	3.4	3.3	3.4	3.3	3.6	3.3	3.3	3.6	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40L1 Page 229
Programs for youth (13-19 years) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	4%	3%	5%	4%	3%	4%	4%	3%	3%	4%	4%	3%	3%	3%	3%	3%	4%	3%	4%	3%	2%	2%	3%	6%	4%	4%	2%
																									WxB2			
2	6%	6%	7%	5%	9% dF	5%	6%	9% I	5%	6%	8% l	5%	8%	6%	9% n	5%	6%	5%	6%	7%	7%	6%	10% xyzB2	6%	6%	6%	7%	5%
3	14%	15%	13%	17% F	16% F	11%	15% h	12%	12%	13%	12%	15%	14%	13%	17%	15% qr	11%	9%	16% T	11%	16% T	14%	13%	13%	18% A2B2	16% b2	11%	10%
4	8%	9%	7%	5%	11% DF	7%	7%	9%	8%	7%	8%	9%	7%	9%	6%	9%	9%	8%	9%	7%	8%	10%	8% b2	8% B2	8%	12% B2	9% b2	4%
5 - VERY SATISFIED	4%	4%	5%	2%	4%	5%	6% I	4%	3%	2%	3%	5% Jk	6% JK	5% O	1%	5% r	5% r	2%	6% uV	4%	3%	2%	5%	5%	3%	5%	8% YB2	3%
NO OPINION / UNSURE	64%	62%	66%	65% E	58%	69% E	61%	63%	69% GH	70% Lm	66%	61%	63%	64%	64%	63%	65%	71% P	60%	68% Su	63%	67%	61%	65% z	59%	57%	61%	76% XYZA2 W
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.1	3.1	2.8	3.0	3.2 De	3.1	3.0	3.1	3.0	3.0	3.2 K	3.2	3.2 O	2.8	3.2	3.2	3.0	3.2	3.0	3.0	3.1	3.1	3.2 y	2.9	3.2	3.2 y	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40M1 Page 230
Programs for adults (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	3%	2%	3%	3%	3%	3%	3%	3%	2%	2%	4% L	2%	3%	3%	3%	3%	2%	1%	3%	3%	1%	2%	1%	2%	5% WXb2	3% W	3% W	2% w	
2	7%	7%	7%	8%	8% F	5%	6%	7%	7%	7%	7%	7%	6%	7%	6%	7% R	7% R	3%	6%	7% v	8% v	4%	5%	6%	10% W	7%	7%	6%	
3	24%	23%	26%	25% f	31% F	19%	22%	27% g	25%	27% M	27% M	25% m	19%	24%	27%	24%	23%	25%	22%	24%	29% St	29%	26%	22%	30% Xa2B2	24%	22%	22%	
4	21%	21%	21%	17%	22% d	21%	21%	22%	21%	15%	22% J	23% J	21%	22%	19%	22%	22%	23%	21%	21%	23% v	17%	22%	19%	21%	25% xb2	23%	18%	
5 - VERY SATISFIED	8%	7%	10% B	8%	7%	9%	7%	9%	9%	7%	6%	10% K	8%	9%	5%	8% r	10% R	4%	9%	8% u	5% u	10%	8%	9%	6%	9%	10% y	7%	
NO OPINION / UNSURE	37%	40% C	34%	40% E	29%	43% E	41% HI	32%	35%	41% KL	33%	34%	43% KL	37%	40%	36%	36%	43%	40% U	36%	32%	38%	39% Y	41% YZa2	28%	32%	34%	44% YZA2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.4	3.4	3.4	3.3	3.3	3.5 DE	3.4	3.4	3.4	3.3	3.3	3.5 JK	3.4	3.4 o	3.3	3.4	3.5	3.5	3.4	3.4	3.3	3.4	3.5 Y	3.5 Y	3.2	3.4 Y	3.5 Y	3.4 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40N1 Page 231
Programs for senior adults (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	3%	2%	4% B	1%	1%	4% DE	3%	2%	2%	1%	3% J	2%	5% JL	3%	2%	4% r	2%	1%	4% TUV	2%	1%	1%	1%	2%	4% W	3% w	6% WXB2	2%	
2	6%	6%	6%	3%	5%	7% D	7%	7%	5%	5%	5%	6%	7%	6%	5%	7%	6%	5%	7%	5%	5%	5%	6%	4%	7%	8%	7%	6%	
3	19%	19%	19%	13%	17%	21% DE	21% I	18%	15%	16%	17%	20%	21%	18%	19%	19%	18%	17%	20%	18%	17%	15%	19%	20% a2	25% ZA2B2 w	16%	14%	18%	
4	15%	15%	15%	5%	12% D	19% DE	17% hI	13%	12%	9%	10%	17% JK	19% JK	15%	15%	17% q	13%	16%	19% TUV	14% U	8%	11%	16% B2	14%	14%	20% xyB2	17% B2	10%	
5 - VERY SATISFIED	7%	6%	8% b	4%	4%	10% DE	8% I	6%	5%	2%	5% j	8% JK	11% JK	8% O	4%	7% R	9% R	3%	8% UV	7% UV	4%	3%	8% y	7%	4%	7%	11% Y	8% y	
NO OPINION / UNSURE	51%	53% c	48%	74% EF	61% F	38%	43%	54% G	60% GH	66% kLM	60% LM	47% M	37%	50%	55%	46%	52% P	58% P	42%	53% S	65% ST	64% ST	50%	53% yza2	46%	46%	46%	57% YZA2	
MEANS	3.4	3.4	3.4	3.3	3.3	3.4	3.4	3.4	3.3	3.2	3.2	3.5 JK	3.4	3.4	3.3	3.3	3.4	3.3	3.3	3.4	3.2	3.3	3.5 Y	3.4 Y	3.1	3.4 Y	3.4 Y	3.4 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q4001 Page 232
Programs for the disabled (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	1%	4% B	1%	3% D	3% d	3%	2%	3%	1%	3% J	3% j	3% j	3%	2%	3% R	3% R	1%	3% V	3% V	1% v	*%	1%	2%	4% w	4% w	2%	2%
2	5%	5%	5%	4%	5%	5%	6% i	5%	4%	4%	4%	5%	6%	5%	5%	5%	4%	6%	6% u	4%	3%	4%	7% X	3%	7% X	6% x	4%	5%
3	12%	13%	11%	13%	13%	11%	14% I	11%	9%	12%	11%	12%	14%	11%	18% N	12%	10%	10%	16% TUV	9%	11%	10%	14% z	12%	15% Z	9%	12%	11%
4	6%	6%	6%	3%	6%	6% d	6%	6%	4%	5%	4%	6%	7% k	6%	6%	7% q	4%	4%	7% tU	5% u	3%	6%	5%	4%	6%	9% xb2	7%	4%
5 - VERY SATISFIED	3%	3%	3%	3%	2%	4% E	4% hI	2%	2%	1%	2%	4% Jk	5% JK	4% O	1%	4% r	3%	1%	4% uV	3% V	2%	1%	4%	3%	2%	4%	6% Y	3%
NO OPINION / UNSURE	72%	72%	71%	76%	72%	71%	67%	73% G	78% GH	77% LM	76% LM	71% m	65%	72%	68%	68%	76% P	78% P	63%	76% S	79% S	80% S	69%	75% wYz	66%	68%	70%	74% Y
MEANS	3.1	3.2	3.0	3.1	3.0	3.1	3.1	3.0	3.0	3.0	2.9	3.1	3.2	3.1	2.9	3.1	3.1	3.0	3.1	3.0	3.0	3.2	3.1	3.1	2.8	3.1	3.3 Y	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40P1 Page 233
 Programs for economically disadvantaged persons and families (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	4%	5%	6%	5%	5%	6%	4%	4%	4%	5%	6%	3%	4%	8%	4%	3%	2%	6%	4%	3%	3%	5%	4%	7%	6%	4%	4%
2	8%	7%	10%	11%	9%	6%	9%	7%	7%	8%	9%	9%	7%	7%	13%	8%	6%	9%	10%	8%	6%	5%	8%	8%	7%	11%	7%	9%
3	13%	13%	13%	13%	13%	13%	15%	12%	11%	13%	12%	13%	15%	13%	15%	14%	11%	9%	17%	10%	11%	9%	13%	13%	18%	11%	13%	12%
4	7%	7%	6%	7%	8%	6%	6%	9%	6%	5%	7%	7%	6%	7%	7%	8%	6%	4%	8%	6%	5%	5%	8%	5%	8%	7%	9%	5%
5 - VERY SATISFIED	3%	3%	4%	3%	2%	4%	4%	2%	2%	1%	2%	4%	5%	4%	2%	4%	3%	3%	5%	3%	1%	2%	6%	1%	2%	5%	6%	2%
NO OPINION / UNSURE	64%	65%	62%	60%	62%	66%	60%	66%	69%	69%	65%	61%	63%	66%	55%	62%	71%	72%	54%	68%	74%	74%	61%	69%	58%	60%	61%	67%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.9	2.9	2.8	2.7	2.8	3.0	2.9	3.0	2.8	2.7	2.7	2.9	3.1	3.0	2.6	3.0	2.9	2.8	2.9	2.9	2.7	2.9	3.1	2.7	2.8	2.9	3.2	2.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40Q1 Page 234
 Concerts and major cultural events (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	2%	1%	2%	2%	1%	1%	2%	3%	2%	3%	1%	1%	2%	2%	1%	2%	4%	2%	2%	1%	4%	2%	1%	1%	1%	2%	3%
2	5%	6%	4%	8%	7%	4%	5%	5%	7%	7%	6%	6%	3%	5%	7%	5%	6%	6%	5%	5%	6%	8%	6%	5%	6%	5%	5%	5%
3	25%	24%	26%	30%	26%	23%	24%	26%	27%	27%	28%	26%	21%	26%	23%	26%	24%	29%	25%	25%	30%	28%	22%	22%	30%	27%	25%	29%
4	33%	34%	31%	37%	36%	29%	30%	33%	36%	37%	35%	30%	30%	32%	33%	33%	34%	33%	29%	35%	37%	35%	31%	33%	32%	36%	33%	29%
5 - VERY SATISFIED	18%	15%	21%	16%	19%	18%	20%	17%	17%	18%	16%	20%	19%	18%	19%	17%	19%	18%	18%	19%	15%	15%	21%	19%	13%	19%	18%	19%
NO OPINION / UNSURE	17%	17%	16%	7%	10%	25%	21%	16%	11%	9%	12%	17%	26%	17%	16%	18%	16%	10%	21%	14%	12%	9%	17%	19%	18%	13%	17%	15%
MEANS	3.7	3.7	3.8	3.6	3.7	3.8	3.8	3.7	3.6	3.7	3.6	3.7	3.8	3.7	3.7	3.7	3.7	3.6	3.7	3.8	3.7	3.5	3.8	3.8	3.6	3.8	3.7	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40R1 Page 235
Major sporting events (e.g. Canada Winter Games, Tim Horton's Brier) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	2%	1%	1%	2%	1%	1%	2%	3%	2%	2%	2%	1%	1%	2%	1%	1%	2%	1%	1%	2%	3%	2%	1%	1%	1%	1%	3%
2	4%	5%	3%	7%	5%	2%	4%	4%	4%	4%	6%	5%	1%	4%	4%	3%	5%	2%	3%	4%	6%	7%	4%	4%	4%	3%	6%	3%
3	23%	23%	22%	26%	25%	21%	21%	25%	23%	22%	26%	22%	21%	22%	24%	23%	21%	29%	22%	22%	26%	23%	24%	18%	29%	22%	22%	25%
4	28%	31%	25%	31%	31%	25%	27%	27%	30%	31%	28%	27%	28%	29%	25%	30%	30%	28%	24%	30%	33%	34%	25%	29%	30%	34%	28%	22%
5 - VERY SATISFIED	17%	17%	17%	19%	15%	18%	17%	17%	16%	16%	15%	18%	18%	17%	17%	14%	19%	18%	16%	19%	14%	19%	19%	17%	10%	17%	18%	18%
NO OPINION / UNSURE	27%	23%	31%	17%	22%	33%	30%	25%	24%	25%	24%	28%	31%	27%	28%	29%	23%	21%	34%	23%	19%	14%	26%	31%	26%	22%	24%	30%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.8	3.7	3.8	3.7	3.6	3.9	3.8	3.7	3.7	3.7	3.6	3.8	3.9	3.8	3.7	3.7	3.8	3.7	3.8	3.8	3.6	3.7	3.8	3.8	3.6	3.8	3.7	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40S1 Page 236
Community events and festivals (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	*%	*%	1% a2	*%	1%	*%	*%	2% xzA2
2	3%	3%	2%	4%	3%	2%	2%	4%	3%	4% M	3% M	3% M	1%	3%	4%	3%	2%	2%	3%	2%	4%	4%	2%	3%	3%	2%	4%	3%
3	29%	30%	28%	33% F	32% F	26%	28%	29%	30%	32%	30%	29%	27%	29%	30%	26%	30%	39% Pq	27%	29%	32%	34%	28%	24%	34% X	30%	32% X	29%
4	34%	35%	32%	36%	36% F	31%	30%	34%	38% G	35%	38% LM	32%	31%	34%	30%	36%	35%	32%	31%	34%	39% St	40% S	27%	36% Wa2	35% w	40% WA2	28%	34% w
5 - VERY SATISFIED	17%	13%	21% B	17%	16%	17%	17%	17%	16%	16%	14%	20% K	16%	16%	19%	15%	17%	16%	17%	18%	15%	14%	20% Y	17%	13%	14%	20% y	18%
NO OPINION / UNSURE	17%	18%	15%	8%	12%	23% DE	21% HI	15%	12%	11%	14%	16% j	25% JKL	17%	16%	20% QR	14%	11%	21% TUV	16% UV	10%	8%	22% YZB2	20% yZB2	14%	14%	16%	14%
MEANS	3.8	3.7	3.8 B	3.7	3.7	3.8	3.8	3.7	3.7	3.7	3.7	3.8 jk	3.8	3.8	3.7	3.8	3.8	3.7	3.7	3.8	3.7	3.7	3.8 y	3.8 Y	3.6	3.8	3.8	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40T1 Page 237
Opportunities for cultural expression (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	1%	1%	1%	2%	1%	1%	1%	2%	2%	2%	1%	2%	1%	2%	1%	1%	4%	2%	1%	1%	3%	3%	* Xa2	2%	1%	1%	2%
2	4%	4%	3%	8% eF	5% F	2%	3%	4%	5% G	7% LM	5% M	4%	2%	3%	7% n	3%	4% r	1%	4%	3%	5%	3%	3%	3%	5%	4%	4%	6% wx
3	23%	23%	23%	24%	25% f	21%	22%	25%	24%	28% Lm	25% l	21%	22%	23%	22%	23%	22%	31% pQ	23%	22%	25%	29% t	20%	20%	28% WX	23%	26%	23%
4	23%	23%	23%	24%	25% f	21%	20%	22%	28% GH	19%	26% J	24%	21%	23%	23%	23%	25%	24%	20%	24%	31% STV	22%	24%	22%	24%	23%	21%	23%
5 - VERY SATISFIED	12%	10%	14% B	14%	13%	11%	12%	12%	12%	14%	12%	13% m	9%	11%	14%	9%	13% P	11%	12%	14% U	9%	11%	14% Y	12% Y	7%	9%	15% Yz	15% YZ
NO OPINION / UNSURE	37%	38%	35%	28%	31%	43% DE	42% hI	36% I	28%	31%	30%	38% JK	44% JKL	38%	32%	40% qR	35%	29%	39% U	36% U	30%	32%	37%	42% ya2B2	35%	39% B2	34%	30%
MEANS	3.6	3.6	3.7 B	3.6	3.6	3.7	3.7	3.6	3.6	3.5	3.6	3.7 Jk	3.6	3.6	3.6	3.6	3.7 r	3.5	3.6	3.7 sv	3.6	3.5	3.7 Y	3.7 Y	3.4	3.6	3.7 Y	3.6 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40U1 Page 238
Arts and Cultural facilities (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	2%	2%	1%	1%	2%	1%	1%	3% GH	1%	2%	2%	2%	2%	2%	1%	1%	4%	2%	1%	1%	3%	3% X	1%	2%	1%	1%	3%
2	6%	7%	6%	11% EF	6%	5%	5%	5%	9% GH	11% KLM	6%	5%	5%	5%	10% N	6%	5%	6%	7%	5%	7%	6%	5%	5%	8%	5%	6%	10% WXZa2
3	24%	24%	24%	25%	27% F	21%	20%	26% G	28% G	26% m	28% lM	23%	19%	24%	21%	24%	23%	32% pQ	22%	23%	28% St	33% ST	22%	21%	29% wX	24%	27% x	24%
4	26%	26%	25%	26%	27%	24%	23%	26%	29% G	27% M	28% M	27% M	20%	25%	27%	23%	29% P	32% P	22%	26%	32% ST	28%	25%	25%	24%	26%	24%	27%
5 - VERY SATISFIED	11%	9%	14% B	12%	11%	12%	11%	12%	11%	11%	11%	12%	11%	11%	14%	9%	12% p	12%	12% u	12%	9%	11%	13% Yz	11%	8%	9%	14% Yz	15% YZ
NO OPINION / UNSURE	31%	33%	30%	25%	27%	36% DE	39% HI	30% I	20%	23%	26%	31% Jk	42% JKL	32%	28%	37% QR	29% R	14%	34% UV	32% UV	22%	19%	32% B2	38% yA2B2	30% B2	35% B2	28% b2	21%
MEANS	3.6	3.5	3.6 B	3.5	3.5	3.6	3.6 I	3.6 I	3.5	3.5	3.5	3.6 j	3.6	3.6	3.6	3.5	3.6 Pr	3.5	3.6	3.6	3.5	3.5	3.6 Y	3.7 Yb2	3.4	3.6	3.6 Y	3.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40V1 Page 239
Public art (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	3%	2%	3%	2%	2%	1%	1%	4%	2%	3%	2%	2%	2%	3%	1%	2%	5%	2%	2%	2%	4%	4%	1%	2%	1%	1%	4%
									GH									P				Xza2						Xza2
2	7%	7%	6%	15%	7%	5%	4%	8%	10%	14%	8%	6%	4%	6%	10%	7%	5%	12%	6%	5%	10%	15%	7%	5%	8%	5%	5%	13%
				EF				G	Gh	KLM	M				N			pQ			sT	ST						XyZA2
3	24%	24%	24%	22%	26%	23%	21%	25%	27%	24%	28%	23%	21%	24%	23%	23%	25%	27%	23%	24%	27%	29%	21%	22%	26%	24%	25%	28%
									G		LM																	wx
4	19%	19%	19%	24%	21%	16%	18%	19%	22%	22%	19%	17%	20%	19%	21%	18%	20%	19%	17%	20%	20%	20%	19%	21%	19%	14%	22%	16%
				F	F				g	l													z	Z			Zb2	
5 - VERY SATISFIED	10%	7%	13%	11%	9%	10%	11%	10%	9%	11%	10%	10%	9%	9%	12%	8%	10%	10%	10%	11%	6%	8%	11%	9%	6%	9%	12%	14%
			B																U	U			Y				Y	xY
NO OPINION / UNSURE	38%	40%	36%	25%	34%	44%	45%	37%	28%	28%	32%	42%	44%	40%	31%	42%	38%	26%	41%	37%	34%	24%	38%	42%	39%	46%	34%	25%
					D	DE	HI	I				JK	JK	O		R	R		UV	V	V		B2	a2B2	B2	wyA2B2	B2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.4	3.3	3.6	3.4	3.4	3.5	3.6	3.5	3.3	3.4	3.4	3.5	3.5	3.5	3.4	3.4	3.5	3.3	3.5	3.5	3.3	3.2	3.4	3.6	3.3	3.5	3.6	3.3
			B				I	I					jk			R			UV	UV			wYB2				YB2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40W1 Page 240
Arts programming (Satisfaction)

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	2%	2%	2%	2%	2%	2%	1%	3%	1%	3%	2%	2%	2%	4%	1%	2%	3%	2%	2%	2%	2%	4%	1%	2%	1%	2%	4%
									GH														XZ					XZ
2	6%	7%	5%	10%	7%	4%	4%	7%	8%	10%	6%	6%	4%	5%	9%	6%	4%	8%	6%	6%	8%	7%	5%	5%	8%	3%	4%	10%
				F	F			g	G	KLM					n	Q		q							Za2			WXZA2
3	23%	23%	23%	28%	24%	21%	21%	23%	26%	26%	28%	21%	19%	22%	25%	21%	23%	32%	22%	21%	27%	30%	21%	20%	25%	24%	25%	25%
				f					g	m	LM						PQ			T	st							x
4	15%	15%	16%	17%	18%	13%	13%	16%	19%	17%	17%	14%	14%	16%	15%	15%	16%	14%	13%	17%	18%	14%	18%	14%	16%	13%	17%	14%
					F				G											s	s							
5 - VERY SATISFIED	7%	5%	9%	6%	7%	7%	8%	6%	7%	8%	5%	8%	7%	7%	7%	5%	8%	8%	8%	7%	4%	6%	8%	5%	5%	8%	9%	10%
																	p		U	U							x	XY
NO OPINION / UNSURE	47%	49%	44%	38%	42%	52%	52%	47%	37%	37%	41%	49%	54%	48%	40%	51%	47%	35%	48%	47%	41%	40%	44%	56%	43%	50%	43%	36%
		C				DE	I	I			JK	JK	O			R	R		U	u			b2	YA2B2	B2			
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.4	3.3	3.5	3.3	3.4	3.4	3.4	3.4	3.3	3.3	3.3	3.4	3.4	3.4	3.2	3.3	3.5	3.2	3.4	3.4	3.3	3.2	3.4	3.4	3.2	3.5	3.5	3.2
			B				I				k		O			R				u					yb2	yb2		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40X1 Page 241
Library facilities (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	2%	2%	1%	1%	1%	2% d	2%	1%	2% H	1%	1%	1%	3% kl	2%	2%	2%	2%	1%	2%	2%	2%	2%	2%	1%	3% XZA2	*%	1%	4% XZA2	
2	4%	4%	4%	5%	4%	3%	3%	3%	6% GH	3%	5% M	4%	2%	4%	5%	2%	4%	8% Pq	3%	4%	5%	5%	4%	2%	4%	3%	3%	8% wXZA2	
3	17%	18%	16%	17%	19%	16%	16%	20%	17%	18%	17%	18%	16%	17%	16%	17%	18%	21%	16%	17%	18%	23% s	13%	18%	22% W	17%	17%	17%	
4	32%	33%	32%	35%	35% F	30%	29%	33%	37% G	35% M	34% M	33% m	27%	32%	33%	32%	34%	31%	28%	37% SV	37% SV	26%	33%	33%	33%	31%	32%	30%	
5 - VERY SATISFIED	27%	24%	31% B	21%	27% d	29% D	28%	28%	26%	25%	27%	30%	26%	28%	25%	28%	29%	23%	31% U	26%	22%	25%	29% Yb2	27% y	20%	33% YB2	35% XYB2	23%	
NO OPINION / UNSURE	18%	19%	16%	21% E	13%	20% E	22% HI	16% I	12%	17%	15%	14%	25% JKL	17%	20%	18%	15%	16%	20% Tu	15%	15%	19%	19% a2	20% A2	17%	16%	13%	18%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.0	3.9	4.0 B	3.9	3.9	4.0	4.0 i	4.0 i	3.9	4.0	4.0	4.0	3.9	4.0	3.9	4.0 R	4.0 R	3.8	4.0 Uv	4.0	3.9	3.8	4.0 YB2	4.0 YB2	3.7	4.1 YB2	4.1 YB2	3.7	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40Y1 Page 242
Library collection and services (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	1%	1%	1%	1%	1%	1%	1%	*	2% H	1%	1%	1%	1%	1%	1%	*	1% P	2%	1%	2%	1%	1%	1%	* wxzA2	3% wxzA2	* wxzA2	* wxzA2	3% WXZA2
2	3%	4%	3%	5% f	4% f	2%	2%	4%	4% G	4%	4%	3%	2%	3%	4%	2%	3%	4%	3%	3%	5%	4%	3%	2%	5%	3%	3%	5% x
3	16%	18%	15%	20%	17%	15%	16%	18%	16%	17%	17%	15%	16%	17%	16%	17%	19%	16%	17%	17%	21%	13%	15%	23% WXza2	16%	16%	19% W	
4	29%	30%	28%	29%	32% F	27%	25%	29%	35% GH	30%	31% m	30%	25%	29%	28%	31%	28%	28%	26%	31% s	31%	25%	33% x	27%	28%	27%	30%	27%
5 - VERY SATISFIED	25%	20%	30% B	21%	25%	26%	24%	26%	26%	24%	25%	28% m	22%	25%	23%	24%	27%	23%	27%	25%	22%	25%	25%	25%	20%	29% Yb2	29% Yb2	22%
NO OPINION / UNSURE	26%	27% c	23%	25%	20%	29% E	32% HI	23% I	17%	23%	23%	22%	35% JKL	25%	26%	27%	23%	24%	28% t	23%	24%	23%	26%	31% YA2b2	22%	25%	21%	24%
MEANS	4.0	3.9	4.1 B	3.9	4.0	4.0	4.0	4.0	4.0	3.9	4.0	4.0	4.0	4.0	3.9	4.0 r	4.0	3.9	4.0	4.0	3.9	3.9	4.1 YB2	4.1 YB2	3.8	4.1 YB2	4.1 YB2	3.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40A2 Page 243
 Accessibility of recreation facilities and parks
 (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	3%	2%	3%	2%	2%	2%	2%	3%	1%	3%	2%	2%	2%	3%	2%	3%	2%	3%	2%	2%	2%	2%	1%	3%	3%	3%	3%
2	3%	3%	3%	1%	3%	3%	3%	2%	2%	2%	2%	3%	4%	3%	2%	2%	3%	5%	3%	2%	3%	4%	3%	3%	3%	2%	2%	3%
3	15%	16%	14%	16%	15%	15%	16%	17%	13%	17%	15%	15%	15%	15%	15%	16%	14%	13%	14%	17%	15%	14%	17%	14%	19%	15%	16%	11%
4	27%	32%	22%	26%	29%	26%	26%	28%	29%	30%	29%	29%	22%	27%	26%	28%	28%	30%	26%	27%	32%	26%	30%	28%	31%	28%	21%	24%
5 - VERY IMPORTANT	45%	40%	50%	52%	46%	42%	42%	45%	49%	48%	46%	44%	43%	44%	49%	42%	46%	42%	43%	46%	47%	45%	39%	46%	35%	48%	50%	51%
NO OPINION / UNSURE	8%	7%	9%	3%	5%	11%	11%	6%	4%	3%	6%	8%	13%	8%	6%	9%	6%	9%	12%	5%	2%	10%	8%	8%	9%	5%	7%	8%
MEANS	4.2	4.1	4.3	4.3	4.2	4.2	4.1	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.1	4.2	4.0	4.2	4.2	4.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40B2 Page 244
Indoor community recreation facilities (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	4%	3%	2%	3%	3% d	3%	3%	3%	2%	3%	3%	4%	3%	2%	4%	4%	2%	4%	3%	2%	2%	3% x	1%	5% X	3%	5%	3%
2	5%	5%	5%	6%	4%	6%	5%	5%	6%	7%	4%	4%	6%	5%	6%	4%	6%	4%	6%	4%	5%	5%	5%	5%	5%	5%	6%	5%
3	18%	19%	17%	20%	18%	18%	20%	17%	16%	21%	17%	19%	16%	18%	19%	19%	15%	20%	17%	19%	18%	21%	16%	20% za2	21% Za2	14%	15%	19%
4	28%	32% C	25%	34% F	31% F	25%	26%	31% g	30% g	32% M	31% M	29% M	23%	28%	31%	28%	28%	31%	25%	30% S	33% S	28%	30% A2	29% a2	32% A2	28%	23%	27%
5 - VERY IMPORTANT	35%	31%	40% B	34%	39% F	32%	32%	36%	39% G	35%	37%	36%	32%	36%	31%	34%	39%	36%	34%	35%	38%	40%	30%	34%	29%	43% WXYb2	44% WXYB2	35%
NO OPINION / UNSURE	10%	10%	11%	4%	5%	16% DE	14% HI	8%	6%	3%	7% J	9% J	18% JKL	10%	11%	11%	9%	7%	15% TUV	9% UV	3%	4%	15% YZA2	11% Z	8%	6%	8%	10%
MEANS	4.0	3.9	4.0 B	4.0	4.0 f	3.9	3.9	4.0	4.0	3.9	4.0 m	4.0	3.9	4.0	3.9	4.0	4.0	4.0	3.9	4.0	4.0	4.0	3.9	4.0 Y	3.8	4.1 wY	4.0 y	4.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40C2 Page 245
Outdoor recreation facilities (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	3%	4%	1%	3% D	4% D	3%	3%	3%	1%	4% J	3% j	4% J	4% O	2%	4% r	4%	2%	5% TUV	2%	2%	2%	2%	2%	5% wx	5% x	5% x	2%
2	5%	5%	5%	4%	4%	6%	5%	5%	4%	6%	3%	5%	6% k	5%	5%	5%	5%	4%	5%	5%	4%	6%	5%	6% z	6%	3%	6%	3%
3	17%	18%	17%	15%	18%	18%	19% i	18%	15%	19%	15%	19% k	16%	17%	21%	18%	15%	15%	19% V	17% v	17%	12%	18%	15% XA2B2	23%	18%	15%	16%
4	29%	34% C	23%	36% F	31% F	26%	27%	27%	32% Gh	31% m	34% LM	27%	24%	29%	29%	27%	30%	33%	24%	31% S	34% S	35% S	32% A2b2	31% a2	30%	28%	24%	26%
5 - VERY IMPORTANT	35%	32%	38% B	40% F	39% F	31%	31%	38% G	39% G	39% M	37%	34%	31%	35%	35%	32%	37%	39%	31%	37% s	40% S	40% s	29%	34% y	27%	38% WY	42% WXY	42% WXY
NO OPINION / UNSURE	11%	9%	13% B	4%	5%	16% DE	15% HI	9% i	6%	4%	7% J	11% JK	18% JKL	11%	9%	13% QR	9%	7%	16% TUV	8% U	3%	5%	14% Za2	12% z	9%	8%	8%	11%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.0	4.0	4.0	4.1 F	4.0 F	3.9	3.9	4.0	4.1 G	4.0	4.0 m	3.9	3.9	4.0	4.0	3.9	4.0	4.1 P	3.8	4.0 S	4.1 S	4.1 S	3.9 y	4.0 Y	3.8	4.0 Y	4.0 Y	4.1 WY

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40D2 Page 246
Sports fields and ball diamonds (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	7%	6%	7%	3%	6% d	8% D	6%	6%	7%	6%	7%	7%	6%	7%	6%	6%	7%	5%	8% tuV	5%	6%	4%	7%	4%	8% x	7%	8% x	7%
2	9%	10%	8%	10%	9%	9%	9%	8%	10%	11%	10%	9%	8%	9%	8%	9%	10%	8%	8%	10%	12% S	10%	10%	10%	9%	8%	10%	7%
3	18%	18%	18%	22% f	20% f	16%	17%	23% GI	18%	24% kLM	18%	19%	14%	18%	21%	18%	18%	16%	17%	19%	19%	21%	16%	20% a2	23% WA2b2	18%	14%	17%
4	24%	30% C	19%	29% F	28% F	20%	23%	23%	27% gh	29% LM	27% lm	22%	22%	24%	26%	22%	24%	35% PQ	20%	26% S	30% S	26%	27%	23%	25%	25%	22%	26%
5 - VERY IMPORTANT	26%	24%	28%	30% f	29% F	23%	26%	26%	26%	24%	26%	27%	26%	26%	28%	25%	28%	24%	26%	26%	30%	24%	25%	20%	28% y	35% WXY	28% Y	
NO OPINION / UNSURE	16%	11%	20% B	5%	8%	23% DE	19% HI	14%	11%	6%	12% J	16% J	23% JKL	17% O	11%	19% Q	14%	14%	20% TUV	13% Uv	8%	9%	17%	18% A2	14%	13%	12%	15%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.6	3.6	3.7	3.8 F	3.7 F	3.5	3.7	3.6	3.6	3.6	3.6	3.6	3.7	3.6	3.7	3.6	3.6	3.7	3.6	3.7	3.6	3.7	3.6	3.7 y	3.5	3.7	3.7 Y	3.7 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40E2 Page 247
Bicycle paths, trails and walking paths (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	4% c	3%	*% D	2% D	5% DE	5% hi	3%	3%	1%	2% j	3% J	7% JKL	4%	3%	4% R	4% R	1%	5% TUV	3% U	1%	2%	4% X	1%	5% Xb2	4% x	4% X	3%
2	4%	4%	4%	2%	4%	4%	5% I	4%	3%	3%	4%	4%	5%	4%	3%	5% R	4% r	2%	5%	4%	4%	2%	4% b2	5% B2	7% B2	4%	4%	2%
3	14%	14%	13%	15%	14%	13%	15% i	13%	11%	11%	13%	14%	14%	13%	15%	15%	12%	12%	14%	13%	14%	13%	14%	12%	18% xB2	14%	16% B2	10%
4	26%	30% C	23%	32% F	29% F	23%	25%	27%	28%	31% M	28% M	28% M	19%	26%	27%	24%	27%	33% P	22%	29% S	31% S	25%	28% A2	27% a2	25%	27%	21%	26%
5 - VERY IMPORTANT	42%	38%	46% B	48% F	46% F	38%	36%	45% G	50% Gh	52% LM	47% LM	40%	35%	43%	41%	40%	46% P	45%	38%	44% s	49% S	51% S	36%	43% wY	35%	45% WY	46% WY	48% WY
NO OPINION / UNSURE	10%	9%	12%	2%	4%	17% DE	15% HI	8% I	5%	3%	6% J	10% JK	20% JKL	10%	11%	12% QR	8%	7%	15% TUV	7% U	2%	7% U	13% Za2	12% Z	10%	6%	8%	11% Z
MEANS	4.1	4.0	4.2 B	4.3 F	4.2 F	4.0	4.0	4.2 G	4.3 G	4.3 KLM	4.2 M	4.1 M	3.9	4.1	4.1	4.0	4.2 P	4.3 P	4.0	4.2 S	4.2 S	4.3 S	4.0	4.2 WY	3.9	4.1 Y	4.1 Y	4.3 WYZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40F2 Page 248
Playgrounds (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	7%	7%	6%	4%	6%	8%	6%	6%	8%	7%	6%	6%	8%	7%	5%	8%	8%	6%	7%	6%	7%	6%	7%	4%	8%	8%	8%	7%	
					d	D																			x	x	x		
2	7%	8%	6%	8%	7%	6%	5%	8%	8%	9%	7%	6%	5%	6%	7%	5%	7%	8%	6%	7%	10%	7%	7%	6%	9%	4%	8%	7%	
								G	G	M											St				Z		z		
3	17%	17%	17%	17%	18%	16%	17%	20%	15%	17%	14%	19%	17%	17%	16%	19%	17%	13%	16%	19%	17%	19%	17%	18%	19%	20%	15%	13%	
								i				K													b2	b2			
4	25%	28%	21%	29%	27%	22%	25%	22%	25%	26%	29%	25%	19%	25%	24%	22%	26%	31%	20%	27%	33%	22%	23%	29%	29%	21%	17%	23%	
		C		F	F					M	M	M						P		S	STV			wZA2	zA2				
5 - VERY IMPORTANT	29%	24%	33%	35%	31%	25%	26%	31%	32%	34%	31%	28%	24%	28%	33%	27%	28%	30%	30%	27%	27%	32%	28%	23%	24%	33%	39%	34%	
			B	F	F				G	M	M															XY	WXY	XY	
NO OPINION / UNSURE	16%	15%	17%	7%	10%	23%	21%	14%	11%	8%	13%	15%	27%	17%	15%	19%	14%	12%	20%	15%	7%	14%	19%	20%	11%	15%	13%	16%	
						DE	HI				J	J	JKL			QR			TUV	U		U	YA2	YA2					
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.7	3.6	3.8	3.9	3.8	3.7	3.7	3.7	3.7	3.8	3.8	3.7	3.6	3.7	3.9	3.7	3.7	3.8	3.8	3.7	3.7	3.8	3.7	3.8	3.6	3.8	3.8	3.8	3.8
			B	F																				y		y	y	Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40G2 Page 249
Beaches and waterfront areas (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	2%	3%	2%	*%	2% D	3% D	2%	2%	3%	1%	2% J	3% J	3% J	3%	1%	3%	2%	3%	3% U	3% U	1%	2%	2%	1%	4% x	3%	3%	2%	
2	3%	4%	3%	2%	3%	4%	3%	3%	3%	1%	3% j	4% j	4% j	3%	3%	3%	4% R	1%	3%	3%	4%	3%	4% b2	2%	5% xb2	4%	4%	2%	
3	16%	17%	14%	14%	17%	15%	16%	16%	15%	17%	15%	17%	14%	16%	14%	15%	17%	17%	14%	16%	19% s	17%	14%	13%	22% WXB2	18% b2	17%	13%	
4	29%	32% C	25%	29%	34% F	25%	26%	31%	31% g	32% M	32% M	28%	25%	28%	30%	27%	29%	30%	25%	30% S	34% S	33% s	33% a2	28%	29%	30%	26%	27%	
5 - VERY IMPORTANT	41%	35%	48% B	52% EF	41%	39%	40%	41%	45% G	47% M	43%	41%	37%	40%	46%	40%	42%	42%	42%	41%	41%	41%	37%	45% wY	34%	39%	43% y	49% WYZ	
NO OPINION / UNSURE	9%	9%	8%	2%	3%	14% DE	12% HI	8% I	4%	2%	5% J	8% JK	18% JKL	9% O	6%	12% Qr	6%	7%	14% TUV	6% U	1%	4%	10%	11% YZa2	6%	6%	7%	8%	
MEANS	4.1	4.0	4.3 B	4.3 EF	4.1	4.1	4.1	4.1	4.2	4.3 LM	4.2	4.1	4.1	4.1	4.2 n	4.1	4.1	4.2	4.2	4.1	4.1	4.1	4.1	4.1	4.3 Y WYZA2	3.9	4.1	4.1 y	4.3 WYZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40H2 Page 250
Parks (e.g. Shubie Park, Point Pleasant) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	*%	2%	3%	2%	2%	2%	*%	2%	2%	3%	2%	1%	3%	2%	1%	3%	2%	*%	1%	1%	1%	3%	4%	2%	1%
2	2%	3%	1%	2%	2%	2%	3%	1%	2%	1%	2%	2%	3%	2%	2%	2%	2%	1%	2%	2%	3%	2%	3%	1%	2%	2%	3%	*%
3	12%	13%	12%	9%	15%	11%	13%	15%	9%	12%	12%	13%	12%	13%	9%	14%	13%	11%	11%	14%	13%	9%	13%	11%	20%	13%	15%	7%
4	28%	32%	24%	26%	32%	25%	27%	28%	29%	34%	30%	29%	22%	28%	29%	25%	31%	30%	25%	30%	30%	31%	30%	26%	31%	29%	28%	26%
5 - VERY IMPORTANT	49%	44%	54%	61%	46%	48%	45%	49%	55%	51%	51%	48%	48%	48%	54%	48%	47%	56%	49%	47%	52%	54%	44%	54%	35%	49%	47%	61%
NO OPINION / UNSURE	7%	7%	7%	2%	3%	11%	10%	5%	3%	3%	4%	6%	13%	7%	5%	10%	5%	1%	10%	5%	1%	2%	8%	8%	9%	4%	6%	5%
MEANS	4.3	4.2	4.4	4.5	4.2	4.3	4.2	4.3	4.4	4.4	4.3	4.2	4.3	4.3	4.4	4.3	4.3	4.4	4.3	4.2	4.3	4.4	4.2	4.4	4.0	4.2	4.2	4.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40I2 Page 251
Public open / green spaces (e.g. Grand Parade, Halifax Commons) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	1%	2%	3%	2%	2%	2%	1%	2%	2%	3%	2%	1%	3%	2%	*	3%	1%	1%	1%	1%	1%	4%	3%	3%	2%
						D					j	J	J			R	r		TUV						Wx	w		
2	3%	3%	2%	4%	2%	3%	3%	3%	2%	2%	3%	3%	4%	3%	3%	2%	3%	1%	3%	2%	2%	4%	2%	2%	5%	2%	5%	2%
						d											r								zb2		z	
3	15%	16%	14%	12%	16%	14%	16%	17%	11%	14%	14%	16%	15%	16%	9%	18%	15%	18%	14%	16%	17%	12%	14%	14%	23%	18%	14%	8%
						I		I						O									B2	B2	XA2B2	B2	B2	
4	28%	31%	24%	29%	33%	23%	25%	29%	30%	32%	31%	30%	19%	28%	27%	26%	30%	27%	23%	30%	33%	34%	31%	28%	31%	29%	26%	22%
		C			F				G	M	M	M								S	S	S	B2	b2	B2	b2		
5 - VERY IMPORTANT	46%	41%	51%	52%	44%	46%	42%	43%	52%	50%	46%	44%	44%	44%	54%	42%	45%	52%	46%	45%	45%	46%	44%	46%	29%	45%	47%	61%
			B	E					GH					N				P					Y	Y		Y	XYZA2	W
NO OPINION / UNSURE	7%	7%	7%	3%	3%	11%	11%	5%	2%	3%	4%	5%	15%	7%	5%	9%	6%	2%	10%	6%	1%	3%	8%	8%	8%	4%	5%	6%
						DE	HI	I				j	JKL			QR	R		TUV	U			Z	Z	Z			
MEANS	4.2	4.1	4.3	4.3	4.2	4.2	4.1	4.1	4.3	4.3	4.2	4.2	4.2	4.2	4.4	4.1	4.2	4.3	4.2	4.2	4.2	4.2	4.3	4.2	3.8	4.1	4.2	4.5
			B	e					GH	Lm				N			P						Y	Y		Y	XYZA2	W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40J2 Page 252
Skateboard / bike parks (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	14%	16% c	13%	13%	15%	14%	11%	15% g	19% Gh	16%	15%	15%	13%	15% O	11%	14%	17%	16%	13%	15%	19% s	14%	15%	12%	18% X	15%	15%	13%
2	10%	13% C	8%	15% F	11%	9%	7%	12% G	14% G	13% M	14% LM	10%	7%	11%	10%	8%	13% P	11%	7%	12% S	15% S	17% S	12%	10%	10%	10%	12%	10%
3	20%	20%	19%	24% F	24% F	16%	20%	21%	18%	20%	20%	21%	18%	20%	20%	20%	19%	18%	18%	20%	23% s	22%	19%	23% zb2	19%	17%	21%	17%
4	14%	15%	13%	20% F	16% F	11%	13%	14%	16%	18% LM	17% LM	13%	10%	13%	18% n	13%	14%	12%	13%	14%	18% stV	10%	15% a2	12%	15% a2	16% a2	10%	17% xA2
5 - VERY IMPORTANT	13%	10%	15% B	15%	14%	11%	13%	12%	13%	13%	13%	14%	10%	12%	15%	12%	11%	13%	14%	12%	11%	14%	11%	10%	10%	16% wXY	17% WXY	17% WXY
NO OPINION / UNSURE	29%	27%	31% b	13%	20% D	39% DE	36% HI	25% I	20%	19%	22%	28% JK	42% JKL	29%	26%	32% Q	25%	29%	35% TUV	28% U	14%	24% U	28%	33% zA2b2	28%	26%	25%	26%
MEANS	3.0	2.9	3.1 B	3.1	3.0	2.9	3.2 HI	2.9	2.9	3.0	3.0	3.0	3.0	2.9	3.2 N	3.0	2.9	2.9	3.1 tU	2.9	2.9	2.9	2.9	3.0	2.8	3.1 y	3.0	3.2 WxY

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40K2 Page 253
Programs for children (0-12 years) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	10%	10%	9%	6%	12% D	9% d	8%	10%	12% G	11%	11%	10%	9%	10%	9%	9%	13% P	10%	9%	10%	12%	9%	10%	9%	10%	10%	12%	9%	
2	5%	6% C	3%	9% EF	4%	4%	4%	5%	6% g	6% m	5%	5% m	3%	5%	4%	5%	5%	6%	3%	5% S	6% S	7% s	5%	5%	4%	5%	5%	6%	
3	12%	13%	11%	18% F	13% F	10%	12%	14%	11%	13%	13%	12%	10%	12%	12%	11%	13% R	8%	10%	13%	15% S	12%	11%	12%	15%	10%	11%	11%	
4	18%	20% C	15%	19%	20% F	15%	17%	15%	20% H	17%	19%	18%	17%	17%	21%	17%	19% R	12%	17%	18%	22% v	15%	20%	16%	20%	16%	16%	17%	
5 - VERY IMPORTANT	28%	24%	31% B	34% F	30% F	24%	26%	27%	31% g	33% M	30% M	28% m	22%	27%	31%	26%	27%	31%	27%	26%	28%	35% st	26%	25%	24%	36% WXYB2	33% wXYb2	26%	
NO OPINION / UNSURE	28%	27%	30%	15%	20% d	37% DE	33% I	29% I	21%	20%	23%	27% J	39% JKL	29%	24%	32% Q	24%	34% Q	33% TUV	27% U	17%	22%	28%	33% YZA2	25%	23%	23%	32% ZA2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.7	3.6	3.8 B	3.8	3.7	3.7	3.7	3.6	3.6	3.7	3.7	3.7	3.7	3.6	3.8	3.7	3.6	3.7	3.7	3.6	3.6	3.8	3.7	3.7	3.6	3.8	3.7	3.7	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40L2 Page 254
Programs for youth (13-19 years) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	10%	11%	9%	7%	11% d	10%	8%	10%	13% G	10%	11%	9%	10%	10%	8%	10%	12%	11%	9%	10%	13% s	9%	10%	8%	11%	10%	12%	9%
2	5%	6%	4%	9% F	5%	4%	4%	6%	6%	6%	6%	6%	3%	5%	5%	5%	6%	4%	4%	6% S	6%	7%	5%	6%	6%	3%	6%	5%
3	11%	13% c	10%	16% F	13% F	9%	10%	12%	12%	15% LM	12% m	11%	8%	11%	11%	11%	12%	10%	9%	14% S	12%	13%	12%	11%	11%	10%	10%	12%
4	18%	20% C	16%	21% f	21% F	15%	17%	18%	19%	18%	20%	18%	16%	18%	20%	16%	19%	14%	18%	16%	25% STV	14%	21%	17%	20%	18%	17%	16%
5 - VERY IMPORTANT	29%	26%	32% B	32%	31%	27%	29%	28%	29%	32% m	28%	30%	25%	28%	30%	28%	28%	30%	29%	28%	26%	34% u	24%	27%	28%	35% WXb2	34% Wx	28%
NO OPINION / UNSURE	27%	25%	29% b	16%	19%	36% DE	32% hI	26% I	21%	19%	22%	27% J	37% JKL	28%	26%	30% Q	24%	30%	31% tUV	26% U	18%	22%	28%	30% ZA2	25%	23%	22%	31% ZA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.7	3.6	3.8 B	3.7	3.7	3.7	3.8 I	3.6	3.6	3.7	3.6	3.7	3.7	3.7	3.8	3.7	3.6	3.7	3.8 U	3.6	3.5	3.7	3.6	3.7	3.7	3.8 w	3.7	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40M2 Page 255
Programs for adults (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	4%	5% c	3%	3%	4%	4%	3%	3%	5% gH	5%	4%	3%	5%	4%	3%	4%	5%	3%	4%	4%	6%	4%	3%	2%	5%	3%	6% Xz	4%	
2	4%	5% c	3%	5%	4%	4%	4%	5%	4%	5%	4%	4%	4%	4%	3%	4%	5%	6%	4%	4%	6% t	5%	5%	4%	5%	4%	7% b2	3%	
3	18%	21% C	16%	22% F	22% F	15%	18%	18%	19%	20% M	20% M	20% M	13%	18%	19%	20%	17%	19%	16%	19%	22% s	20%	20% A2	18% a2	20% A2	19% a2	13%	19% A2	
4	27%	28%	26%	31% f	30% F	24%	24%	28%	31% G	28%	30% M	28%	23%	27%	25%	24%	31% Pr	23%	26%	28% V	33% SV	20%	24%	27%	30% b2	31% wb2	26%	23%	
5 - VERY IMPORTANT	29%	23%	35% B	29%	31%	27%	28%	32%	29%	30%	29%	30%	25%	28%	31%	29%	28%	28%	28%	30%	26%	35% sU	27%	28%	25%	31%	34% wxY	31%	
NO OPINION / UNSURE	18%	18%	17%	11%	9%	26% DE	23% HI	15% i	11%	12%	13%	15%	29% JKL	18%	19%	19% Q	15%	21%	22% TUV	16% U	8%	15% U	21% YZA2	21% YZA2	13%	13%	14%	20% YZa2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.9	3.7	4.0 B	3.9	3.9	3.9	3.9	4.0 i	3.8	3.8	3.9	3.9	3.8	3.9	4.0	3.9	3.8	3.8	3.9	3.9 U	3.9 U	3.7	3.9	3.9	3.9 y	3.8	4.0 y	3.9	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40N2 Page 256
Programs for senior adults (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	5%	6%	4%	7% F	8% F	3%	3%	5% g	9% GH	8% LM	8% LM	4%	3%	6%	4%	5%	6%	6%	3%	6% S	10% ST	7%	4%	4%	6%	5%	8% wX	6%
2	4%	5%	4%	8% F	5%	3%	4%	5%	4%	5% m	6% M	4%	2%	4%	4%	4%	5%	4%	4%	4%	6%	4%	5%	4%	5%	5%	5%	3%
3	15%	17%	14%	16%	18% F	13%	15%	15%	16%	16%	15%	16%	13%	15%	14%	16%	14%	15%	13%	16%	17%	20% s	18% Za2	16%	16%	11%	12%	15%
4	24%	27% C	22%	26%	25%	23%	21%	24%	28% G	25%	26%	25%	22%	24%	25%	21%	27% P	26%	24%	22%	30% sT	24%	24%	24%	28% a2	28% A2	20%	22%
5 - VERY IMPORTANT	33%	27%	39% B	24%	27%	39% DE	37% hI	31%	28%	30%	26%	35% K	38% jK	33%	33%	35%	31%	28%	37% U	33% U	23%	30%	28%	33% y	26%	37% WY	41% WxY	34% y
NO OPINION / UNSURE	18%	19%	17%	19%	18%	19%	20% I	20% I	15%	15%	19%	17%	21% jl	18%	19%	19%	17%	21%	19%	19% u	15%	16%	21% Za2	20% Za2	18% z	13%	15%	20% Z
MEANS	3.9	3.8	4.1 B	3.6	3.7	4.1 DE	4.1 HI	3.9 I	3.7	3.8	3.7	4.0 JK	4.1 JK	3.9	4.0	3.9	3.9	3.8	4.1 TUV	3.9 U	3.6	3.8	3.8	4.0 Y	3.8	4.0 y	4.0	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q4002 Page 257
Programs for the disabled (Importance)

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	8%	8%	7%	9%	9% F	6%	6%	7%	11% GH	9% m	9% M	8%	5%	8% O	5%	8%	10%	7%	6%	8%	11% S	7%	7%	6%	8%	9%	9%	8%
2	5%	6% C	3%	7% f	5%	4%	4%	6% G	5%	5% m	6% M	4%	2%	5%	5%	5%	5%	4%	3%	6% S	7% S	3%	6% b2	4%	5%	4%	6% b2	3%
3	13%	14%	12%	14%	16% F	11%	13%	12%	14%	16% M	14% m	14%	10%	13%	15%	12%	13%	16%	10%	15% S	16% S	19% S	14% Z	14% Z	14% Z	7%	12% z	15% Z
4	19%	21% C	16%	21%	22% F	16%	16%	21% G	22% G	22%	19%	18%	18%	19%	19%	16%	22% P	19%	19%	17%	25% ST	19%	21%	17%	21%	19%	17%	18%
5 - VERY IMPORTANT	29%	23%	34% B	27%	27%	30%	32% HI	25%	25%	28%	25%	31% K	29%	28%	33%	30% Q	25%	26%	32% tU	27% U	22%	28%	24%	27%	24%	38% WXYB2	34% WxY	28%
NO OPINION / UNSURE	27%	27%	28%	22%	22%	33% DE	30% I	29% I	22%	20%	26% j	25%	36% JKL	28%	24%	29%	26%	29%	30% U	27% U	20%	24%	27%	32% ZA2	26%	23%	22%	28%
MEANS	3.8	3.6	3.9 B	3.6	3.7	3.9 DE	3.9 HI	3.7	3.6	3.7	3.6	3.8 K	4.0 JK	3.7	3.9 n	3.8 q	3.6	3.8	4.0 TU	3.7 u	3.5	3.8 u	3.7	3.8	3.7	3.9 wY	3.8	3.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40P2 Page 258
 Programs for economically disadvantaged persons and families (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	7%	9% C	5%	7%	8%	6%	5%	7%	10% GH	8%	8%	7%	5%	8% O	4%	7%	9%	7%	5%	8% S	11% S	8%	7%	5%	7%	6%	10% X	8%
2	4%	5%	3%	5%	4%	4%	3%	7% GI	3%	4%	5%	4%	3%	4%	3%	4%	5%	3%	3%	5% S	5%	4%	4% B2	4% B2	7% ZB2	3%	6% B2	1%
3	14%	15%	13%	16% f	17% F	11%	15%	12%	14%	16% M	16% M	15% M	9%	14%	14%	14%	14%	14%	12%	15%	16%	18%	14% z	15% Z	16% Z	9%	12%	16% Z
4	20%	23% C	18%	23%	22% f	18%	18%	21%	24% G	24%	21%	20%	19%	21%	20%	18%	23% P	23%	19%	20%	27% ST	20%	25% YB2	21%	18%	20%	21%	17%
5 - VERY IMPORTANT	29%	23%	36% B	30%	29%	29%	30%	27%	30%	31%	27%	31%	28%	28%	37% N	29%	26%	26%	34% TUv	27%	25%	26%	25%	26%	27%	39% WXYa2	32% w	33% Wx
NO OPINION / UNSURE	25%	25%	25%	18%	19%	31% DE	29% I	27% I	18%	16%	22% J	23% J	36% JKL	26%	22%	27%	24%	27%	28% U	25% U	17%	24% u	25%	29% za2	24%	23%	19%	26% a2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.8	3.6	4.0 B	3.8	3.7	3.9 E	3.9 I	3.8	3.7	3.8	3.7	3.8	3.9 K	3.8	4.1 N	3.8	3.7	3.8	4.0 TUV	3.7	3.6	3.7	3.8	3.8	3.7	4.1 WXYA2	3.7	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40Q2 Page 259
 Concerts and major cultural events (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	5%	6% C	3%	1%	5% D	6% D	5%	4%	6%	3%	4%	5%	6% J	5% O	3%	6% r	5%	3%	5% V	5% v	5%	2%	5%	3%	7% X	5%	7% X	5%
2	5%	7% C	3%	3%	4%	6% DE	5%	6%	5%	5%	5%	5%	6%	6% O	3%	6%	7% r	3%	5%	6% v	5%	3%	4%	6%	8% wzB2	4%	7% b2	3%
3	23%	23%	23%	21%	25%	22%	23%	24%	22%	23%	23% m	26% M	18%	24% o	18%	23%	24%	27%	20%	26% S	24%	23%	19%	26% Wb2	26% w	22%	20%	20%
4	29%	32% C	26%	34% F	33% F	25%	25%	29%	35% GH	34% LM	32% Lm	26%	26%	29%	26%	28%	31%	31%	25%	31% S	37% St	32%	29%	29%	27%	35% yA2B2	25%	26%
5 - VERY IMPORTANT	26%	20%	33% B	36% EF	28% F	23%	25%	29%	27%	30% M	27%	27%	22%	25%	36% N	24%	24%	26%	28%	24%	27%	34% T	26% y	26%	20%	28% y	28% y	34% wXY
NO OPINION / UNSURE	12%	12%	12%	5%	6%	18% DE	18% HI	9% I	5%	5%	8% J	11% J	21% JKL	11%	14%	13% q	9%	9%	18% TUV	9% U	2%	6%	16% Z	12% Z	12% z	7%	13% Z	12% z
MEANS	3.8	3.6	3.9 B	4.0 EF	3.8 F	3.6	3.7	3.8	3.8	3.9 lM	3.8	3.7	3.7	3.7	4.1 N	3.7	3.7	3.8	3.8	3.7	3.8	4.0 sTU	3.8 Y	3.8 Y	3.5	3.8 Y	3.7	3.9 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40R2 Page 260
Major sporting events (e.g. Canada Winter Games, Tim Horton's Brier) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	8%	7%	8%	5%	9% D	7%	6%	7%	10% G	8%	8%	8%	6%	8%	7%	9% R	7% r	4%	8% V	7% V	7% V	3%	7%	6%	8%	8%	9%	8%
2	8%	9%	7%	9%	7%	9%	7%	9%	10% G	8%	9%	8%	6%	8%	8%	7%	8%	7%	8%	9% u	6%	7%	9% Z	7%	12% XZ	4%	10% Z	8% z
3	22%	21%	23%	24%	25% F	19%	21%	23%	23%	24% m	22%	24% M	18%	22%	22%	21%	24%	24%	18%	24% S	27% S	22%	19%	25% wZA2	27% WZA2	18%	18%	21%
4	28%	33% C	22%	32% f	29% f	25%	25%	28%	31% G	33% L	30% L	24%	27%	28%	26%	26%	30%	31%	23%	30% S	35% SV	25%	27%	26%	21%	38% XYA2B2W	26%	27% y
5 - VERY IMPORTANT	22%	20%	24% b	27% F	23%	20%	22%	22%	21%	23%	21%	23%	19%	21%	23%	21%	22%	22%	21%	20%	22%	37% STU	23%	21%	17%	23%	24% y	23% y
NO OPINION / UNSURE	14%	10%	16% B	4%	6%	21% DE	19% HI	10% I	6%	4%	10% J	13% J	23% JKL	14%	13%	16% Q	9%	12%	21% TUV	9% Uv	3%	6%	15% Z	15% Z	15% Z	9%	14%	12%
MEANS	3.6	3.5	3.6	3.7 ef	3.5	3.5	3.6 I	3.6	3.5	3.6	3.5	3.5	3.6	3.5	3.6	3.5	3.6	3.7	3.5	3.5	3.6	3.9 STU	3.6 Y	3.6 Y	3.3	3.7 Y	3.5 y	3.6 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40S2 Page 261
Community events and festivals (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	4% c	2%	1%	2%	4% D	3%	3%	3%	1%	3% J	3%	4% J	3%	1%	4% R	3% R	1%	4% V	3%	2%	1%	2%	1%	4% X	4% x	5% X	3%
2	4%	5% C	3%	3%	5%	4%	3%	4%	5%	4%	5% M	4% m	2%	4%	3%	3%	4%	5%	3%	5% v	4%	2%	5% Z	3%	5% Z	1%	7% ZB2	3%
3	22%	23%	21%	18%	24% D	21%	21%	25%	22%	19%	24% j	22%	21%	23% O	17%	22%	24%	28%	20%	23%	24%	25%	18%	21%	29% Xa2B2 W	23%	21%	19%
4	34%	37% C	30%	44% eF	37% F	29%	29%	36% G	39% G	45% KLM	35% M	34% m	28%	33%	36%	32%	36% r	28%	29%	36% S	43% STV	32%	34%	35%	31%	38% a2	30%	34%
5 - VERY IMPORTANT	28%	21%	34% B	30%	27%	27%	29%	25%	27%	28%	26%	29%	26%	27%	32%	27%	26%	29%	29%	26%	25%	34% tU	25%	29% Y	22%	27%	29% y	32% WY
NO OPINION / UNSURE	10%	10%	10%	4%	5%	16% DE	15% HI	7% I	4%	3%	7% J	8% J	19% JKL	10%	11%	12% Q	7%	9%	15% TUV	8% U	2%	5%	15% ZA2B2 xY	10% z	9%	6%	9%	10%
MEANS	3.9	3.8	4.0 B	4.0 EF	3.9	3.9	3.9	3.8	3.9	4.0 K	3.8	3.9	3.8	3.8	4.1 N	3.8	3.8	3.9	3.9	3.8	3.9	4.0 t	3.9 Y	4.0 YA2	3.7	3.9 Y	3.8	4.0 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40T2 Page 262
Opportunities for cultural expression (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	7%	9% C	5%	6%	7%	7%	7%	6%	8%	5%	7%	7%	7%	8%	2% O	8% R	9% R	3%	5%	8% s	9% Sv	5%	5%	6%	9% WB2	9% Wb2	8%	5%	
2	8%	10% c	7%	9%	11% F	6%	7%	11% G	9%	9%	10% m	8%	6%	9%	7%	8%	9%	10%	6%	10% S	10% s	11% s	8%	8%	12% b2	7%	9%	7%	
3	23%	24%	23%	24%	28% F	20%	20%	27% G	26% G	25% m	26% M	25% M	18%	24%	21%	23%	25%	25%	19%	27% S	28% S	24%	22%	23%	27%	22%	25%	22%	
4	23%	25%	22%	29% F	25%	21%	20%	23%	29% GH	30% LM	25% M	22%	19%	23%	24%	20%	27% P	25%	22%	22%	30% ST	24%	25% y	22%	18%	27% Y	22%	26% Y	
5 - VERY IMPORTANT	19%	14%	25% B	24% F	20%	17%	18%	17%	22% h	22% m	20%	19%	16%	18%	27% N	18%	16%	24% q	21%	17%	17%	26% TU	18%	20%	15%	18%	20%	26% WXYZ	
NO OPINION / UNSURE	19%	19%	18%	8%	10%	28% DE	28% HI	15% I	7%	9%	12%	18% JK	32% JKL	19%	18%	24% QR	14%	14%	25% TUV	16% UV	6%	10%	23% a2B2	21% B2	19%	17%	16%	14%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.3	3.7 B	3.6	3.5	3.5	3.5	3.4	3.5	3.6 k	3.5	3.5	3.5	3.4	3.8 N	3.4	3.4	3.7 pQ	3.6	3.4	3.4	3.6 Tu	3.5 Y	3.5 Y	3.2	3.4 y	3.5 Y	3.7 w	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40U2 Page 263
Arts and Cultural facilities (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	6%	9% C	3%	5%	7%	6%	6%	6%	5%	5%	6%	6%	6%	6%	4%	6%	7% r	4%	5%	6%	9% stV	4%	7% b2	5%	9% XzB2	5%	8% B2	3%
2	8%	11% C	6%	10%	9%	8%	7%	10%	9%	8%	9%	8%	7%	9% O	5%	8%	11% P	7%	7%	10% S	9%	8%	5%	10% Wb2	10% w	10% w	9% w	6%
3	23%	23%	24%	26% F	30% F	18%	21%	28% Gi	23%	25% m	27% M	24% m	18%	23%	23%	24%	24%	20%	21%	25% s	28% Sv	21%	22%	24% B2	30% WB2	23%	23% b2	17%
4	24%	25%	23%	28%	24%	23%	20%	23%	31% GH	31% kLM	25% M	24% M	18%	24%	24%	21%	27% P	27%	21%	24%	29% St	30% s	27% Y	21%	19%	27% y	23%	28% xY
5 - VERY IMPORTANT	20%	14%	28% B	22%	21%	19%	18%	19%	26% GH	24% M	21%	21% m	17%	19%	26% N	18%	19%	28% PQ	22%	18%	20%	28% TU	18%	19% y	14%	19%	23% Y	32% XYZA2 W
NO OPINION / UNSURE	18%	18%	17%	8%	10%	26% DE	27% HI	14% I	6%	7%	12% J	16% Jk	34% JKL	18%	18%	23% QR	13%	14%	24% TUV	17% UV	5%	9%	21% A2B2	20% A2B2	18%	17%	14%	14%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.3	3.8 B	3.6	3.5	3.6	3.5	3.4	3.7 GH	3.7 km	3.5	3.5	3.5	3.5	3.8 N	3.5	3.5	3.8 PQ	3.6 TU	3.5	3.4	3.8 TU	3.6 Y	3.5 Y	3.2	3.5 Y	3.5 Y	3.9 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40V2 Page 264
Public art (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	8%	11% C	5%	6%	9%	7%	7%	8%	8%	6%	8%	9%	7%	8%	6%	7%	10%	6%	7%	7%	11% STV	6%	8% b2	6%	13% wXB2	8% b2	8% b2	4%
2	11%	13% C	8%	13%	11%	10%	9%	13% G	12%	11%	13%	10%	9%	11%	9%	10%	12%	12%	9%	13% S	11%	11%	9%	11%	14% w	12%	11%	9%
3	25%	26%	24%	25%	30% F	22%	22%	27%	29% G	24%	29% M	26%	21%	26% o	20%	26%	26%	29%	21%	28% S	30% S	31% S	25%	26%	28%	27%	23%	22%
4	19%	19%	20%	28% EF	21% f	17%	17%	20%	23% G	27% kLM	21% M	19% m	15%	18%	25% N	16%	22% P	17%	18%	18%	25% ST	21%	20%	19%	18%	20%	20%	21%
5 - VERY IMPORTANT	17%	11%	23% B	20% f	19% F	14%	15%	16%	21% GH	21% kM	17%	14%	16%	22% N	15%	14%	21% q	18% u	16%	14%	22% U	17% Y	16% Y	10%	13%	20% YZ	28% XYZA2	28% W
NO OPINION / UNSURE	20%	20%	20%	8%	11%	30% DE	30% HI	16% I	8%	9%	13%	20% JK	35% JKL	21%	17%	25% QR	16%	15%	26% TUV	18% UV	9%	9%	22% B2	23% B2	19%	20%	18%	16%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.3	3.1	3.6 B	3.5 f	3.3	3.3	3.3	3.3	3.4 h	3.5 Klm	3.3	3.3	3.3	3.3	3.6 N	3.3	3.2	3.4	3.4 tU	3.3	3.2	3.5 U	3.4 Y	3.4 Y	3.0	3.2 y	3.4 Y	3.7 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40W2 Page 265
Arts programming (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	8%	11% C	5%	6%	10% Df	7%	7%	9%	8%	7%	8%	9%	7%	8%	7%	7%	10% r	5%	7%	7%	12% STV	5%	8% b2	7%	11% xB2	8% b2	10% B2	4%
2	10%	12% C	7%	13%	10%	9%	8%	12% G	11% G	11%	11%	9%	8%	10%	8%	9%	12%	11%	8%	12% S	10%	13% s	8%	10%	13% w	11%	10%	9%
3	25%	26%	24%	27%	29% F	22%	23%	27%	26%	26%	29% M	25%	20%	26%	22%	26%	26%	23%	22%	28% S	28% s	26%	25%	26%	27%	26%	22%	22%
4	18%	18%	19%	25% F	21% F	15%	15%	19%	24% GH	25% LM	21% M	18% M	13%	18%	22%	14%	21% P	21% P	17%	17%	26% STv	19%	20%	17%	18%	17%	20%	20%
5 - VERY IMPORTANT	16%	10%	23% B	21% F	18% F	14%	14%	15%	20% GH	20% M	18% M	17% m	12%	15%	23% N	14%	13%	23% PQ	17%	15%	14%	23% TU	15%	13%	11%	16%	19% xY	28% XYZA2 W
NO OPINION / UNSURE	23%	23%	22%	8%	12% d	33% DE	32% HI	19% I	10%	11%	13%	22% JK	40% JKL	24% o	18%	28% QR	18%	17%	28% TUV	21% UV	10%	13%	24% B2	27% YA2B2	20%	23% b2	20%	16%
MEANS	3.3	3.1	3.6 B	3.5 f	3.3	3.3	3.3	3.2	3.4 H	3.5 m	3.3	3.3	3.2	3.3	3.6 N	3.3	3.2	3.5 PQ	3.4 tU	3.3	3.2	3.5 tU	3.3 Y	3.3 y	3.1	3.3	3.3 Y	3.7 XYZA2 W

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q40X2 Page 266
Library facilities (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	3% c	2%	2%	3%	3%	2%	3%	3%	4%	3%	2%	3%	3%	1%	3%	4%	2%	3%	2%	4%	4%	2%	2%	4%	4%	4%	2%
2	3%	4% C	2%	4%	3%	2%	2%	4%	3%	4% L	3%	2%	3%	3%	2%	2%	3%	2%	2%	3%	4% S	6% S	3%	3%	2%	4%	3%	3%
3	14%	16% C	12%	19% F	16% F	11%	14%	17% I	11%	16% m	14%	15% m	11%	14%	14%	14%	13%	18%	11%	15% S	17% S	16%	14%	15%	17% zb2	12%	12%	12%
4	24%	28% C	19%	22%	27% F	22%	23%	25%	25%	25%	24%	24%	24%	25% o	20%	25%	26%	23%	21%	25%	30% St	25%	22%	26% b2	30% Za2B2 W	20%	23%	20%
5 - VERY IMPORTANT	45%	37%	55% B	46%	45%	46%	41%	43%	53% GH	45%	49% M	48% M	39%	44%	52% N	44%	45%	47%	48% U	45%	41%	41%	47% Y	42%	37%	54% XYa2	46% y	49% xY
NO OPINION / UNSURE	11%	12%	11%	7%	6%	16% DE	17% HI	8% I	4%	6%	8%	9% j	21% JKL	11%	11%	12%	10%	8%	16% TUV	9% U	4%	8% u	13% Z	12% Z	10%	6%	12% Z	14% Z
MEANS	4.2	4.0	4.4 B	4.1	4.1	4.3 E	4.2	4.1	4.3 H	4.1	4.2 j	4.2 J	4.2	4.2	4.3 n	4.2	4.2	4.2	4.3 TUV	4.2 U	4.0	4.0	4.3 Y	4.2	4.0	4.2 y	4.2	4.3 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q40Y2 Page 267
Library collection and services (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	5% C	3%	3%	4%	3%	4%	3%	4%	5%	4%	3%	4%	4% o	2%	4%	5%	3%	3%	3%	5%	5%	4%	2%	5%	4%	7% Xb2	3%
2	3%	4%	3%	5%	4%	3%	3%	5% G	3%	5%	4%	3%	3%	3%	3%	3%	4%	2%	3%	3%	6% St	4%	2%	4%	3%	4%	4%	4%
3	14%	17% C	12%	19% F	18% F	11%	14%	18% I	12%	19% M	15% M	16% M	10%	15%	14%	15%	14%	17%	11%	17% S	18% S	17% s	13%	17% b2	19% wzB2	12%	14%	12%
4	25%	28% C	21%	22%	27% f	23%	24%	25%	25%	24%	25%	25%	24%	25%	23%	26%	26%	22%	22%	26%	28% S	25%	23%	28% A2B2	27% A2b2	26% a2b2	19%	20%
5 - VERY IMPORTANT	39%	30%	48% B	42%	39%	38%	33%	37%	49% GH	39%	42% M	40% m	34%	38%	43%	37%	38%	43%	40%	39%	35%	40%	41% X	33%	34%	44% XY	41% x	44% XY
NO OPINION / UNSURE	15%	17%	14%	9%	8%	22% DE	23% HI	12% I	6%	9%	10%	13% j	27% JKL	15%	15%	16%	13%	12%	21% TUV	12% U	8%	9%	18% yZ	17% z	12%	11%	17% z	17% Z
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	3.9	4.3 B	4.0	4.0	4.1 E	4.0	4.0	4.2 GH	3.9	4.1 j	4.1 j	4.1 j	4.1	4.2 n	4.0	4.0	4.1	4.2 tU	4.1 U	3.9	4.0	4.2 Y	4.0	3.9	4.1 y	4.0	4.2 xYa2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q41 Page 268

Do you find it difficult to access any recreation facilities (indoor / outdoor) or participate in any recreation or leisure programs within the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1227	1169	485	762	332	637	834	601	1999	419	891	797	142	969	926	350	135	468	658	337	328	352	376
UNWEIGHTED TOTAL	2419	1245	1170	315	959	1142	843	456	1116	407	736	785	480	2047	370	783	895	200	759	967	455	207	446	606	307	297	359	487
Yes	21%	16%	26% B	23%	22%	19%	20%	22%	21%	26% Lm	23% L	17%	20%	20%	25%	22% R	18% r	12%	25% TUv	18%	19%	18%	19%	19%	29% WXZB2	20%	25% wB2	16%
No	79%	84% C	74%	77%	78%	81%	80%	78%	79%	74%	77%	83% JK	80% j	80%	75%	78%	82%	88% Pq	75%	82% S	81% S	82% s	81% Ya2	81% Y	71%	80% Y	75%	84% YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q42 Page 269
 What are some of the reasons why you find it difficult to access recreation facilities or recreation and leisure programs within the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	504	202	302	62	205	237	234	107	164	86	149	143	122	399	105	195	147	17	238	169	65	24	87	128	97	65	87	60
UNWEIGHTED TOTAL	505	203	302	72	212	221	181	98	226	103	165	138	96	401	104	175	164	26	206	171	90	32	81	122	90	57	86	88
Recreation programs cost too much (costs too expensive)	52%	46%	56% b	60%	49%	52%	56% I	67% I	36%	44%	54%	47%	58% j	46%	74% N	55% QR	41% R	12%	63% tUV	51% UV	28% V	5%	49% y	72% YA2B2 W	32%	64% YA2	37%	50% Y
Costs too much to visit facilities	46%	44%	48%	56%	46%	44%	50% I	54% I	35%	46%	49%	41%	50%	40%	69% N	43% qr	32%	24%	57% TUV	40% V	31%	17%	45% A2b2	56% A2b2	44%	51%	37%	41%
No facilities within a reasonable distance from my home	40%	37%	42%	28%	46% D	39%	40% h	28%	48% H	51% kl	38%	38%	38%	41%	38%	34%	45% p	69% PQ	36%	43%	44%	54%	24%	22% WXZB2	65% WXZB2	28%	60% WXZb2	43% WX
No transit service to local facilities	25%	20%	28% b	17%	26%	26%	26%	20%	26%	22%	26%	24%	26%	25%	22%	26%	23%	32%	28%	22%	22%	20%	14%	14% WXZa2	43% WXZa2	20%	28% wX	33% WX
Facilities are not open during times I can use them	22%	23%	22%	34% F	26% F	16%	15%	30% G	28% G	25%	27% m	22%	16%	22%	25%	17%	24%	30%	17%	29% S	21% s	35%	25%	21%	18%	24%	15%	34% xYA2
No recreation programming of interest to me	19%	20%	19%	28%	18%	18%	14%	24% g	22% g	15%	27% JM	18%	14%	18%	21%	19%	19%	11%	20% V	19% V	21% V	5%	21%	22% a2	20%	19%	11%	20%
Recreation facilities are not accessible to me (disabled)	10%	7%	12%	-	10%	12%	12% h	5%	10%	1%	10% J	9% J	17% J	9%	13%	8%	12%	6%	13% T	4%	10%	11%	16% Ya2	8%	4%	18% YA2	5%	16% YA2
Limited space / time slots	3%	3%	3%	3%	4%	3%	3%	5%	3%	4%	3%	2%	4%	3%	2%	3%	3%	5%	3%	2%	5%	3%	-	3%	3%	2%	5%	5%
Hours of programs are not convenient	3%	1%	4% b	5%	1%	4%	2%	2%	4%	1%	3%	2%	4%	2%	4%	2%	1%	-	3%	3%	-	4%	2%	1%	2%	1%	4%	6%
Not enough rinks / availability of public skates	2%	4% c	1%	8% f	2%	1%	2%	-	5%	4%	3%	3%	-	3%	1%	3%	3%	-	1%	3%	5%	2%	3%	3%	-	3%	1%	3%
Not enough Pools (both indoor and outdoor)	2%	1%	2%	-	1%	3%	1%	2%	3%	3%	*%	3%	2%	2%	1%	3%	1%	5%	2%	1%	1%	3%	-	-	2%	1%	8% zb2	1%
Facilities are too old / poorly maintained	2%	2%	2%	2%	2%	1%	*%	3%	3% G	2%	3% m	2%	*%	2%	2%	2%	2%	-	1%	1%	5%	3%	3%	3%	-	-	2%	2%
Traffic / Parking availability	2%	2%	2%	-	2%	2%	1%	3%	2%	4%	1%	1%	1%	2%	1%	2%	2%	4%	1%	2%	5%	1%	2%	1%	1%	3%	2%	*%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q42 Page 270
(Continued)

What are some of the reasons why you find it difficult to access recreation facilities or recreation and leisure programs within the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Not enough information about programs / don't know where to find it	1%	1%	2%	4%	1%	1%	1%	4%	1%	1%	*%	3%	1%	2%	1%	3%	-	-	2%	2%	-	-	2%	2%	3%	-	1%	-
Not enough facilities for the demand of the population	1%	2%	1%	3%	2%	*%	*%	3%	2% G	2%	2%	2%	-	2%	-	1%	4%	2%	*%	1%	3%	8%	1%	1%	1%	-	3%	2%
Other	7%	11% C	5%	9%	6%	8%	6%	6%	9%	11% 1	7%	4%	8%	7%	7%	8%	7%	5%	8%	4%	12% t	11%	9%	6%	7%	5%	6%	8%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q43 Page 271
 What kind of recreation / community facilities would you like to see the Municipality invest in?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Larger, more extensive (but fewer) recreation facilities	6%	8%	4%	11%	7%	4%	4%	10%	6%	9%	7%	5%	4%	5%	8%	3%	7%	12%	4%	5%	12%	11%	8%	4%	6%	5%	5%	7%
		C		EF	f			GI	G	LM	LM						P	Pq			ST	ST	x					
Smaller (but more) community recreation facilities	18%	16%	20%	18%	16%	19%	18%	17%	19%	16%	15%	19%	21%	19%	15%	20%	17%	14%	18%	19%	15%	12%	18%	14%	24%	17%	20%	19%
			B										K						v	uV				wXz		X	x	
Balance of different sized facilities throughout the municip	59%	60%	58%	64%	67%	52%	55%	60%	66%	64%	66%	62%	46%	59%	59%	59%	61%	64%	52%	64%	65%	70%	54%	62%	56%	65%	61%	58%
				F	F				GH	M	M	M								S	S	S		w		Wy		
Don't know / No opinion	17%	16%	18%	6%	10%	24%	23%	14%	10%	10%	12%	14%	29%	17%	18%	18%	16%	10%	26%	11%	8%	7%	20%	20%	13%	13%	14%	15%
				D	DE	HI	I				j	JKL			R	r			TUV				YZa2	YZA2				

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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When reviewing applications for new construction in the HRM, there are times when the Municipality has to consider both the protection of the heritage of municipal properties and infrastructure and the value of new development. On these occasions, where do you think the Municipality should place the highest priority?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Heritage	12%	8%	15% B	13%	11%	12%	12%	12%	10%	14% KL	9%	9%	17% KL	10%	18% N	12% Q	8%	8%	15% TUV	9%	10%	6%	12%	11%	12%	10%	10%	14% a2
Mixed (with heritage-preference)	37%	31%	43% B	35%	37%	37%	34%	37%	42% Gh	38% m	37% m	42% kM	30%	37%	39%	37%	37%	35%	37% u	40% UV	32%	30%	32%	35%	38%	38%	38%	44% WX
Neutral	8%	8%	9%	12% F	10% F	6%	8%	9%	7%	10% m	10% M	7%	6%	8%	10%	9% R	8% r	4%	8%	8%	10%	8%	11% zB2	8%	10% B2	7%	8%	5%
Mixed (with development preference)	26%	34% C	18%	27%	28%	25%	22%	26%	32% GH	26%	30% M	25%	23%	27% O	21%	24%	30% P	40% PQ	18%	29% S	34% S	44% STu	27%	27%	22%	29% y	26%	23%
Development	8%	12% C	4%	9%	7%	8%	8%	10% I	6%	9%	9%	7%	9%	8%	7%	7%	11% P	8%	7%	7%	11% st	12%	7%	10% Z	8%	5%	9%	7%
No opinion / Don't know	9%	7%	12% B	3%	7% D	12% DE	15% HI	7% I	2%	3%	6% j	10% JK	15% JKL	10% o	7%	12% QR	7%	5%	15% TUV	6% UV	3%	1%	9%	9%	11%	11%	10%	7%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q45_1 Page 273

The Municipality spends a portion of its yearly budget on large projects, called capital projects. Please rank your TOP THREE (3) projects according to which you feel are the most important capital projects that you would like to see the Municipality pursue over the next 5 years. FIRST PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	Male	Female		18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2327	1188	1135	267	920	1136	1091	477	755	332	626	814	545	1925	400	839	780	141	896	920	348	135	444	628	322	321	336	373
UNWEIGHTED TOTAL	2364	1219	1142	315	958	1088	805	449	1106	407	730	770	449	2001	361	753	883	199	718	961	453	206	431	591	298	292	349	484
Improve condition of streets / roads	27%	27%	27%	13%	24%	33%	33%	27%	18%	21%	23%	27%	35%	28%	20%	33%	25%	18%	30%	30%	16%	19%	25%	32%	30%	30%	31%	16%
Improve / upgrade / expand sewer / water infrastructure (rai	13%	11%	15%	15%	12%	12%	12%	13%	13%	12%	14%	14%	11%	12%	16%	14%	11%	8%	14%	11%	14%	8%	12%	13%	15%	13%	10%	13%
Upgrade major roadways to provide increased capacity	10%	13%	8%	11%	12%	9%	10%	12%	10%	9%	11%	10%	11%	11%	7%	9%	14%	9%	6%	13%	14%	9%	12%	7%	13%	16%	16%	3%
Active transportation improvements (e.g. bike lanes, trails,	10%	10%	10%	13%	13%	8%	8%	9%	14%	14%	14%	8%	6%	10%	11%	8%	12%	11%	8%	10%	17%	13%	9%	9%	6%	9%	9%	18%
Redevelopment of downtown core - Halifax	8%	10%	6%	11%	6%	9%	6%	6%	11%	8%	9%	6%	9%	8%	9%	4%	10%	19%	6%	7%	10%	17%	10%	4%	3%	6%	7%	19%
More buses so that service can be expanded to new areas	5%	5%	6%	5%	5%	6%	5%	6%	6%	7%	6%	5%	5%	6%	4%	7%	5%	2%	7%	5%	4%	4%	5%	3%	11%	7%	9%	2%
More buses on existing routes to improve services	5%	4%	6%	8%	5%	3%	5%	5%	5%	6%	4%	5%	4%	3%	10%	4%	3%	3%	6%	4%	3%	2%	5%	6%	2%	3%	1%	8%
Redevelopment of downtown core - Dartmouth	4%	3%	4%	2%	4%	4%	4%	2%	3%	4%	2%	4%	5%	4%	3%	5%	3%	2%	5%	3%	2%	6%	**	13%	1%	1%	-	1%
Construction of new sidewalks / upgrades to existing sidewalk	3%	1%	4%	1%	2%	4%	4%	2%	1%	1%	2%	2%	5%	3%	3%	2%	2%	2%	4%	2%	1%	-	3%	1%	1%	1%	5%	5%
New indoor recreation facilities	2%	2%	3%	3%	3%	2%	2%	2%	4%	3%	2%	3%	1%	3%	1%	2%	3%	6%	1%	3%	3%	6%	2%	2%	4%	3%	2%	1%
New Metro Centre	2%	3%	2%	4%	3%	1%	2%	3%	2%	2%	4%	2%	**	2%	3%	2%	2%	**	2%	2%	3%	5%	3%	2%	2%	2%	1%	2%
Improve existing recreation facilities	2%	2%	2%	4%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	3%	2%	2%	2%	3%	1%	3%	2%	4%	**	4%	1%	1%	2%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q45_1 Page 274
(Continued)

The Municipality spends a portion of its yearly budget on large projects, called capital projects. Please rank your TOP THREE (3) projects according to which you feel are the most important capital projects that you would like to see the Municipality pursue over the next 5 years. FIRST PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
New Convention Centre	2%	2%	1%	2%	1%	2%	1%	2%	2%	1%	2%	2%	1%	2%	2%	1%	2%	3%	1%	2%	2%	2%	2%	2%	1%	*%	1%	2%	3%
Expanding the harbour ferry network	1%	1%	1%	2%	1%	2%	1%	1%	2%	2%	2%	1%	1%	1%	1%	*%	2% P	3% P	1%	1%	2%	1%	1%	2%	1%	1%	1%	2%	2%
New fire stations	1%	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	2%	1%	1%	1%	2%	1%	3%	2% u	1% u	*%	1%	1%	1%	1%	3%	1%	1%	1%
New outdoor recreation facilities (e.g. parks, spray pools,	1%	*%	2% B	2%	2%	-	1%	2%	1%	2% M	1% M	1% M	*%	1%	1%	1%	1%	2%	*%	2% S	2%	*%	1%	1% B2	2% B2	1%	1%	*%	
Municipal museum	*%	*%	*%	*%	*%	1%	*%	*%	1%	1%	*%	*%	1%	*%	*%	*%	1%	-	1%	1%	-	-	1%	1%	-	1%	-	*%	
Other	3%	3%	3%	3%	3%	3%	2%	3%	4% G	2%	2%	4%	2%	3%	3%	3%	3%	8% PQ	3%	2%	3%	6%	4%	2%	3%	2%	3%	5% x	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q45_2 Page 275

The Municipality spends a portion of its yearly budget on large projects, called capital projects. Please rank your TOP THREE (3) projects according to which you feel are the most important capital projects that you would like to see the Municipality pursue over the next 5 years. SECOND PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	Male	Female		18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2301	1178	1120	265	918	1114	1072	475	750	331	624	803	535	1905	394	829	774	141	875	917	348	134	437	624	313	321	332	367
UNWEIGHTED TOTAL	2347	1209	1135	312	956	1076	796	447	1100	405	728	762	445	1988	357	745	881	199	706	957	453	206	428	587	292	292	346	481
Improve condition of streets / roads	16%	17%	15%	17%	16%	16%	18%	16%	14%	13%	14%	16%	22% JKL	15%	20%	17%	14%	17%	17%	16% V	15%	9%	20% x	14%	14%	17%	19%	16%
Improve / upgrade / expand sewer / water infrastructure (rai	11%	11%	11%	8%	12% d	11%	11%	11%	11%	8%	10%	13% J	12%	11%	10%	12%	12%	8%	10%	12%	10%	12%	12% Z	12% z	11%	7%	15% Z	11% z
Upgrade major roadways to provide increased capacity	9%	10%	9%	8%	10%	9%	10%	9%	8%	12% k	8%	9%	10%	10%	7%	8%	11%	12%	8%	11% u	7%	10%	7%	8%	11% wB2	15% wxB2	10%	6%
More buses so that service can be expanded to new areas	9%	8%	9%	9%	9%	8%	9%	10%	8%	11% m	9%	9%	7%	8%	10%	9%	8% r	4%	10% UV	9% uV	6%	5%	4%	9% W	16% XA2B2 W	11% W	7% w	7%
Active transportation improvements (e.g. bike lanes, trails,	8%	7%	9%	8%	9%	7%	6%	9%	10% G	9% m	8%	9% m	5%	8%	7%	9%	10%	6%	9%	10% s	10%	9% y	8%	5%	6%	11% Yz	9%	
Redevelopment of downtown core - Halifax	7%	8%	7%	9%	7%	8%	7%	6%	9% H	10% m	8%	7%	6%	7%	10%	6%	7%	11% p	5%	8% s	9% S	13% St	11% XYZa2	5% y	2%	5%	6% Y	15% XYZA2
More buses on existing routes to improve services	7%	6%	8%	7%	7%	7%	7%	7%	7%	7%	8%	7%	7%	7%	6%	9% Q	6%	6%	8%	7%	6%	5%	8% A2	8% A2	7%	7%	4%	7%
Redevelopment of downtown core - Dartmouth	5%	5%	4%	4%	4%	6%	5%	5%	4%	2%	5% J	6% J	4%	5% O	1%	5%	5%	7%	4%	5%	6%	4%	1% ZA2B2 WY	12% ZA2B2	2%	3%	2%	2%
Improve existing recreation facilities	5%	5%	4%	4%	4%	5%	5%	4%	3%	4%	5%	5%	4%	4%	7%	3%	5% P	4%	5% t	3%	7% TV	3%	5%	5%	5%	4%	4%	3%
Construction of new sidewalks / upgrades to existing sidewal	4%	3%	5% b	4%	4%	4%	5%	4%	3%	5%	4%	4%	4%	4%	5%	5% R	3%	2%	7% TUV	2%	3% v	1%	4%	3%	3% XYA2B2 W	9% W	3%	4%
New indoor recreation facilities	4%	3%	4%	2%	5% D	3%	3%	4%	4%	4%	5% M	3%	2%	4%	4%	4% R	4% R	1%	3%	5% s	5%	3%	4%	3%	5%	2%	5%	3%
New Metro Centre	3%	4%	3%	5%	3%	3%	3%	4%	3%	2%	5% L	2%	3%	3%	3%	3%	3%	3%	4%	2%	3%	8% sTu	3%	3%	2%	3%	3%	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q45_2 Page 276
(Continued)

The Municipality spends a portion of its yearly budget on large projects, called capital projects. Please rank your TOP THREE (3) projects according to which you feel are the most important capital projects that you would like to see the Municipality pursue over the next 5 years. SECOND PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
New Convention Centre	3%	4%	3%	4%	3%	2%	2%	3%	5% G	3%	4%	3%	3%	3%	2%	3%	3%	7% pq	2%	2%	6% ST	7% ST	3%	2%	4%	4%	2%	4%
New outdoor recreation facilities (e.g. parks, spray pools,	3%	2%	4% B	6% ef	2%	3%	4% H	1%	3%	4%	3%	2%	3%	3%	3%	3%	4%	4% V	3% V	2%	1%	2%	3%	5% b2	3%	2%	2%	
Expanding the harbour ferry network	2%	2%	2%	2%	2%	2%	2%	2%	3%	3%	2%	2%	2%	2%	2%	2%	3%	2%	2%	2%	2%	2%	2%	1%	3%	2%	3%	
New fire stations	2%	1%	2%	2%	1%	2%	2% I	2% i	1%	2%	*% K	2% K	2%	2%	1%	2%	1%	1%	2%	1%	1%	4%	2% Z	3% Zb2	2% z	*% z	2% z	1%
Municipal museum	1%	*%	1%	1%	*%	2% E	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2% t	*%	1%	*%	1%	1%	1%	1%	2%	1%
Other	2%	2%	1%	1%	1%	2%	1%	2%	2%	1%	2%	2%	2%	2%	1%	1%	2%	1%	2%	2%	2%	3%	2%	1%	3% Z	*%	2%	2% z

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q45_3 Page 277

The Municipality spends a portion of its yearly budget on large projects, called capital projects. Please rank your TOP THREE (3) projects according to which you feel are the most important capital projects that you would like to see the Municipality pursue over the next 5 years. THIRD PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2274	1167	1104	261	916	1094	1052	471	748	329	621	798	517	1883	389	816	767	140	858	910	346	134	433	619	306	316	329	364
UNWEIGHTED TOTAL	2325	1200	1122	309	952	1061	783	442	1096	402	726	753	437	1970	353	738	873	198	696	949	450	206	425	586	288	288	343	475
Upgrade major roadways to provide increased capacity	12%	13%	11%	8%	9%	15%	15% DE	12% I	7%	8%	10%	12% J	16% JK	12%	9%	15%	12% R	6% R	13%	12% V	11% V	6% V	13% B2	15% ZB2	13% B2	9%	16% ZB2	5%
Improve condition of streets / roads	10%	10%	10%	8%	11%	10%	11%	10%	9%	11%	10%	11%	8%	11%	7%	11%	11%	7%	10%	10%	10%	7%	10%	9%	11%	10%	8%	11%
Active transportation improvements (e.g. bike lanes, trails,	8%	7%	9%	10%	9%	7%	6%	8%	11% G	11% LM	10% m	7%	6%	8%	7%	8%	8%	12%	7%	8%	9%	12%	9%	7%	7%	10%	7%	9%
More buses so that service can be expanded to new areas	8%	8%	9%	6%	7%	9%	8%	9%	7%	7%	7%	8%	11% jK	8%	6%	10%	8%	6%	10% V	8% V	7% V	2%	5%	5%	16% ZA2B2 WX	8%	9% x	9% WX
Redevelopment of downtown core - Halifax	7%	9% c	6%	9%	7%	7%	6%	6%	10% GH	7%	9% M	8%	5%	7%	7%	6%	9% P	10% p	7%	6%	9%	13% sT	7% Y	5% Y	2%	10% XY	8% xY	15% XYzA2 W
Improve / upgrade / expand sewer / water infrastructure (rai	7%	7%	7%	7%	8%	7%	7%	6%	8%	8%	7%	8%	5%	7%	7%	6%	8%	9%	7%	7%	8%	8%	7%	8%	5%	9%	9%	6% y
Redevelopment of downtown core - Dartmouth	6%	6%	6%	8%	5%	6%	6%	5%	6%	8% L	6%	4%	5%	6%	6%	7%	5%	4%	5%	6%	5%	9%	3%	13% ZA2B2 WY	3%	3%	1%	4% a2
Construction of new sidewalks / upgrades to existing sidewal	5%	4%	6% b	4%	5%	5%	6% I	5%	3%	6% k	3%	5%	6%	4%	9% N	4%	3%	4%	5% V	5% V	3% V	1%	8% XZ	4%	6%	3%	5%	6%
Improve existing recreation facilities	5%	5%	4%	5%	5%	5%	3%	7% G	6% G	5%	5%	5%	5%	5%	4%	4%	6%	8%	3%	5%	4%	9% Su	6%	3%	3%	7% Xyb2	7%	4%
New Metro Centre	4%	5%	4%	9% F	5% F	3%	5%	5%	4%	3%	5%	6% JM	3%	4%	7%	4%	5% r	2%	5%	4%	5%	4%	4%	5%	7% a2b2	5%	3%	3%
New outdoor recreation facilities (e.g. parks, spray pools,	4%	3%	5% b	8% eF	4%	3%	4%	4%	5%	5%	5%	4%	4%	4%	6%	3%	4%	4%	4%	4%	6%	4%	4%	4%	4%	5%	4%	5%
New indoor recreation facilities	4%	4%	5%	3%	5%	4%	5%	4%	4%	2% J	5% j	4% J	5%	4%	4%	4%	4%	6%	4%	4%	4%	7%	5% B2	4% b2	6% B2	5% b2	5% B2	2%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q45_3 Page 278
(Continued)

The Municipality spends a portion of its yearly budget on large projects, called capital projects. Please rank your TOP THREE (3) projects according to which you feel are the most important capital projects that you would like to see the Municipality pursue over the next 5 years. THIRD PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
More buses on existing routes to improve services	4%	3%	5% B	4%	5%	3%	3%	5%	5% G	5%	4%	4%	3%	4%	5%	4%	4%	4%	4%	5% U	2%	3%	4% y	4% Y	1%	6% Y	3%	5% Y
Expanding the harbour ferry network	4%	4%	4%	2%	4%	5% d	4%	4%	4%	5%	3%	4%	5%	4%	4%	4%	4%	3%	5%	4%	5%	2%	3%	3%	5%	4%	5%	4%
New Convention Centre	4%	5% C	2%	4%	4%	3%	4%	2%	5% H	2%	6% JLM	3%	3%	4%	3%	3%	5%	5%	2%	4% s	5% S	7% s	6% YZ	4% Y	1%	2%	5% Y	4% y
New fire stations	2%	2%	3%	1%	2%	3%	3% I	4% I	1%	1%	2%	5% JKL	3%	2%	3%	1%	6% Q	3%	2%	1%	3%	2%	2% Wxzb2	5% Wxzb2	2%	3%	2%	2%
Municipal museum	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	1%	1%	2%	1%	4% n	2% q	1%	1%	2%	2%	1%	1%	3% A2	1% a2	1%	2% a2	*%	2% A2
Other	3%	3%	4%	2%	3%	4%	3%	3%	3%	3%	3%	3%	4%	3%	2%	3%	3%	2%	3%	3%	3%	3%	2%	3%	4%	3%	2%	3%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46A1 Page 279
Quality of the drinking water (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	2%	4% b	5%	3%	3%	4% I	3%	2%	5% k	3%	3%	3%	3%	5% n	3%	2%	2%	5% TU	2%	1%	3%	3%	2%	5% X	3%	6% XzB2	2%
2	3%	3%	4%	5%	3%	3%	3%	5% g	4%	5%	4%	3%	3%	3%	4%	4%	3%	2%	4% v	3%	4%	1%	3%	4% b2	4%	3%	6% wB2	2%
3	11%	10%	13%	16% F	15% F	8%	14% I	11%	9%	17% LM	13% m	10%	9%	10%	20% N	9%	8%	12%	14% Tu	10%	10%	10%	14%	10%	12%	12%	11%	11%
4	28%	26%	29%	31%	29%	26%	27%	27%	30%	31% m	28%	28%	25%	27%	30%	28%	26%	24%	27%	29%	28%	23%	28% Y	33% YA2	21%	27%	24%	30% Y
5 - VERY SATISFIED	44%	49% C	40%	35%	37%	51% DE	44%	41%	47% H	29%	42% J	48% Jk	50% JK	45% o	39%	42%	50% P	55% P	41%	46%	44%	52% Su	48% YA2	50% YA2	22%	51% YA2	32% Y	51% YA2
NO OPINION / UNSURE	10%	9%	11%	8%	12% d	10%	9%	14% GI	9%	13%	11%	9%	10%	12% O	2%	14% R	11% R	6%	9%	11%	13% s	10%	4%	3%	36% ZA2B2 WX	4% WXZB2	21% WXZB2	3%
MEANS	4.2	4.3 C	4.1	3.9	4.1	4.3 DE	4.1	4.1	4.3 GH	3.8	4.2 J	4.3 Jk	4.3 J	4.2 O	4.0	4.2	4.3 P	4.3 P	4.1	4.3 S	4.3 S	4.3 S	4.2 YA2	4.3 YA2	3.8	4.3 YA2	3.9	4.3 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46B1 Page 280
Sidewalk repair (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	4%	3%	6% B	4%	4%	4%	5%	4%	3%	6% k	3%	4%	5%	4%	4%	3%	4%	4%	5% u	4%	3%	4%	6% Xz	2%	4%	3%	6% Xz	5%
2	11%	10%	12%	10%	12%	10%	11%	11%	11%	8%	13% J	10%	12% j	10%	18% N	9%	9%	14%	11%	12% u	9%	13%	10%	11% y	7%	11%	10%	19% XYZA2 W
3	32%	32%	33%	29%	32%	33%	33%	33%	32%	35%	31%	32%	33%	32%	32%	33%	31%	34%	33%	31%	34%	31%	35%	31%	29%	34%	34%	33%
4	30%	34% C	27%	40% EF	31%	27%	26%	31% g	36% G	33% m	33% M	30%	26%	29%	37% N	27%	32% P	36% P	29%	29%	34%	38% ST	32% YA2	37% YA2	15%	35% YA2	22% Y	32% YA2
5 - VERY SATISFIED	9%	9%	10%	11%	9%	10%	9%	11%	9%	6%	10% J	11% J	8%	10%	7%	10%	11%	10%	8%	12% SUV	7%	6%	10% Y	12% Ya2b2	5%	10% Y	8%	8%
NO OPINION / UNSURE	13%	13%	13%	7%	11% D	15% De	16% HI	9%	9%	12%	10%	13% k	16% K	15% O	2%	19% QR	13% R	2%	14% tV	11%	14% V	8%	7% b2	6% ZA2B2	41% ZA2B2 WX	8% b2	19% WXZB2	4%
MEANS	3.3	3.4 C	3.3	3.5 ef	3.3	3.3	3.3	3.4	3.4 G	3.3	3.4 m	3.4 m	3.2	3.4	3.3	3.4	3.4	3.3	3.3	3.4 s	3.4	3.3	3.3	3.5 YA2B2 W	3.2	3.4 YA2B2	3.2	3.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46C1 Page 281
Quantity of existing sidewalks (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	4%	6%	3%	6% D	5%	6% Hi	3%	4%	5%	5%	5%	5%	5%	3%	5%	5%	3%	6% v	5%	4%	3%	5%	3%	7% x	4%	8% Xzb2	5%
2	11%	9%	14% B	12%	13% F	10%	10%	14%	12%	12%	12%	10%	12%	10%	16% N	10%	9%	13%	11%	12%	9%	14%	12%	11%	10%	12%	11%	12%
3	33%	33%	32%	32%	32%	34%	33%	35%	32%	36% M	32%	35% m	28%	32%	35%	32%	33%	32%	35%	31%	34%	30%	36%	31%	29%	39% xY	34%	32%
4	31%	34% C	28%	36% f	32%	29%	27%	32%	36% G	32%	33%	29%	30%	30%	35%	26%	34% P	40% P	27%	32%	37% S	40% St	30% YA2	38% WYA2	16%	32% YA2	21%	37% YA2
5 - VERY SATISFIED	10%	10%	10%	13% e	8%	10%	10%	11%	9%	6%	11% J	11% J	8%	10%	8%	10%	11%	9%	8%	12% SU	8%	8%	11% Y	12% Y	6%	9%	10% y	10% y
NO OPINION / UNSURE	10%	10%	11%	4%	8% D	13% DE	14% HI	6%	7%	9%	7%	10% k	16% JKL	12% O	2%	16% QR	8% R	4%	13% TUV	8%	9%	6%	6%	5%	32% ZA2B2 WX	4%	16% WXZB2	5%
MEANS	3.3	3.4 C	3.3	3.5 E	3.3	3.3	3.3	3.4	3.4	3.3	3.4 j	3.3	3.3	3.3	3.3	3.3	3.4	3.4	3.2	3.4 S	3.4 s	3.4	3.3 Ya2	3.5 wYzA2	3.1	3.3 Y	3.1	3.4 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46D1 Page 282
Overall pavement condition (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	13%	13%	14%	12%	13%	14%	16% I	13% i	10%	12%	14%	13%	14%	14%	12%	15% R	12% R	7%	13%	15% U	10%	12%	15% b2	11% XZB2	19% XZB2	11%	16% b2	10%
2	27%	26%	27%	23%	28% d	26%	26%	26%	27%	22%	26%	29% J	27%	26%	28%	26%	25%	34% PQ	26%	26%	29%	26%	27%	25%	27%	27%	29%	29%
3	37%	39%	36%	37%	39%	36%	36%	40%	38%	41%	39%	37%	35%	38%	36%	36%	42% P	37%	35%	38%	42% s	43%	37%	40%	36%	40%	34%	34%
4	17%	18%	17%	22% e	16%	17%	16%	17%	20% Gh	19%	18%	17%	17%	17%	18%	17%	17%	20%	18%	17%	17%	16%	17% y	21% YA2	11%	18% Y	13%	18% Y
5 - VERY SATISFIED	3%	2%	4%	4%	2%	3%	3%	3%	3%	3%	3%	3%	3%	3%	4%	3%	3%	1%	4% U	3% u	1%	3%	2%	2%	3%	3%	4%	4% x
NO OPINION / UNSURE	2%	2%	3% b	2%	1%	4% E	3% h	1%	2%	2%	2%	2%	4% k	2%	3%	3% R	2%	1%	4% TuV	1%	2%	1%	2%	1%	4% x	-	5% WX	4% WX
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.7	2.7	2.7	2.8 Ef	2.7	2.7	2.6	2.7	2.8 Gh	2.8	2.7	2.7	2.7	2.7	2.7	2.7	2.7	2.8	2.7	2.7	2.7	2.7	2.6	2.8 wYA2	2.5	2.8 Ya2	2.6	2.8 Ya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46E1 Page 283
Timely pothole repairs (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	27%	25%	28%	20%	27% D	28% D	28% i	28% i	23%	22%	25%	26%	31% Jk	27%	25%	29% Q	24%	28%	25%	29% U	22%	25%	31% Xb2	22%	33% XB2	27%	27%	24%
2	34%	33%	34%	35%	34%	33%	33%	33%	35%	31%	35% m	37% jM	30%	34%	35%	34%	34%	30%	34%	33%	36%	31%	32%	38% wB2	33%	33%	34%	31%
3	25%	29% C	21%	27%	26%	24%	24%	26%	26%	29% lm	26%	23%	23%	25%	23%	23%	27%	27%	24%	24%	28%	31% t	23%	25%	21%	27%	24%	26%
4	9%	8%	10%	10%	9%	9%	8%	8%	11% GH	10%	11%	8%	8%	9%	10%	7%	10% p	14% P	9%	9%	10%	11%	10%	9%	6%	11% Y	7%	11% Y
5 - VERY SATISFIED	3%	3%	3%	4%	2%	3%	3% i	4% i	2%	4% K	1%	3% K	4% K	3%	3%	3%	2%	1%	3%	4% UV	1%	1%	3%	3%	3%	2%	3%	3%
NO OPINION / UNSURE	3%	2%	4% B	3%	2%	3%	3%	2%	2%	4% K	1%	3% K	4% K	2%	4%	3%	2%	-	4% TuV	1%	2%	1%	2%	3%	4%	-	4%	5% W
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.3	2.3	2.2	2.4 EF	2.2	2.2	2.2	2.3	2.3	2.4 kLm	2.3	2.2	2.2	2.3	2.3	2.2	2.3 P	2.3	2.3	2.2	2.3	2.3	2.2	2.3 Y	2.1	2.3 Y	2.2	2.4 wY

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46F1 Page 284
Street lighting (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	4%	3%	5% B	4%	5% f	3%	5% i	4%	3%	4%	3%	4%	5%	4%	5%	4% q	3%	2%	5% tv	3%	3%	2%	3%	3%	8% WXZb2	3%	5%	4%
2	10%	9%	11%	13% f	10%	9%	9%	11%	11%	12%	9%	11%	8%	9%	13%	9%	8%	11%	10%	11%	8%	8%	6%	11% W	11% w	9%	11% W	10% w
3	33%	32%	34%	40% F	37% F	29%	33%	33%	33%	38% M	37% IM	32%	26%	33%	33%	31%	34%	39%	30%	34%	39% S	35%	35%	32%	34%	36%	30%	32%
4	35%	39% C	31%	29%	35% d	36% D	32%	35%	40% G	34%	36%	34%	37%	36% o	30%	36%	38%	35%	33%	36%	36%	40%	37% Y	36% Y	27%	39% Y	35% y	34% y
5 - VERY SATISFIED	16%	16%	16%	14%	12%	19% DE	18% I	15%	12%	10%	13%	18% JK	19% JK	15%	17%	16%	16%	13%	18% tU	14%	12%	13%	18% z	17%	14%	12%	15%	16%
NO OPINION / UNSURE	2%	2%	3%	1%	1%	4% DE	3%	3%	2%	2%	1%	2%	4% K	3% O	1%	3% R	3% R	1%	4% Tv	1%	2%	1%	1%	2%	6% WXb2	-	3%	3%
MEANS	3.5	3.6 C	3.4	3.4	3.4	3.6 DE	3.5	3.5	3.5	3.3	3.5 j	3.5 J	3.6 J	3.5	3.4	3.5	3.6	3.4	3.5	3.5	3.5	3.5	3.6 YA2	3.5 Y	3.3	3.5 Y	3.4	3.5 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46G1 Page 285
Street cleaning (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	5%	6%	3%	6%	5%	5%	6%	6%	5%	4%	5%	8%	5%	5%	5%	5%	7%	5%	5%	5%	5%	8%	4%	4%	5%	5%	6%
2	11%	11%	11%	10%	10%	12%	12%	12%	9%	7%	12%	11%	13%	11%	11%	13%	9%	10%	12%	11%	8%	12%	11%	12%	8%	9%	12%	13%
3	32%	32%	32%	33%	35%	30%	31%	33%	34%	35%	36%	32%	26%	32%	33%	29%	35%	35%	30%	33%	35%	34%	32%	35%	33%	32%	27%	33%
4	31%	34%	28%	37%	31%	30%	30%	30%	34%	36%	33%	30%	29%	31%	33%	28%	34%	33%	27%	34%	37%	30%	31%	34%	21%	37%	32%	31%
5 - VERY SATISFIED	12%	11%	13%	14%	11%	12%	12%	11%	12%	12%	11%	14%	10%	11%	14%	11%	11%	14%	14%	10%	9%	11%	14%	11%	8%	12%	10%	15%
NO OPINION / UNSURE	8%	7%	9%	3%	7%	10%	10%	8%	5%	4%	5%	8%	14%	9%	3%	13%	6%	1%	11%	6%	5%	7%	4%	4%	25%	5%	13%	3%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.4	3.4	3.3	3.5	3.3	3.3	3.4	3.3	3.4	3.5	3.4	3.4	3.2	3.3	3.4	3.3	3.4	3.4	3.4	3.3	3.4	3.3	3.3	3.4	3.3	3.4	3.3	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46H1 Page 286
Community Beautification (Floral displays, landscaping,
etc.) (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	3%	3%	3%	3%	4%	3%	4%	4%	3%	2%	3%	5% k	3%	3%	3%	4%	3%	3%	3%	3%	5%	5% xA2	2%	7% ZA2B2 X	2%	1%	2%
2	9%	9%	8%	5%	10% D	9% d	7%	8%	11% Gh	11%	9%	7%	9%	9%	8%	8%	10%	13% P	8%	9%	11% s	12%	9% Y	7%	5%	11% xY	9%	12% xY
3	32%	35% C	29%	35%	36% F	29%	32%	32%	33%	39% LM	34% M	32%	27%	32%	35%	29%	35% P	34%	31%	31%	39% ST	39% st	33%	31%	34%	31%	33%	
4	31%	32%	31%	41% EF	31%	30%	30%	31%	34%	32%	33%	31%	30%	31%	34%	29%	32% P	38% P	29%	34% s	31%	28%	33% Y	33% Y	23%	35% Y	29%	34% Y
5 - VERY SATISFIED	15%	12%	18% B	11%	13%	16% d	16% I	16% i	12%	13%	13%	17% jK	14%	15%	14%	17% QR	12%	10%	16% U	15% U	10%	13%	13%	21% ZA2B2 WY	11%	14%	12%	12%
NO OPINION / UNSURE	10%	9%	10%	5%	8% D	12% DE	12% I	9% i	6%	3%	8% J	10% J	14% JK	11% O	6%	14% QR	7% R	2%	13% TUV	7%	6%	4%	7%	6% WXZB2	21% WXZB2	6%	17% WXZB2	7%
MEANS	3.5	3.4	3.6 B	3.6	3.5	3.5	3.6 I	3.5	3.4	3.4	3.5	3.6 J	3.5	3.5	3.5	3.6 Q	3.4	3.4	3.6 UV	3.5 UV	3.4	3.3	3.4	3.7 ZA2B2 WY	3.3	3.5 Y	3.5 Y	3.4

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46I1 Page 287
Graffiti removal (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	6%	7%	5%	5%	4%	8% dE	6%	5%	6%	5%	4%	7% K	7% k	6%	5%	5%	6%	11% Pq	7% U	6%	4%	8%	8% X	3%	5%	5%	7% x	11% XYZ
2	15%	17%	14%	8%	15% D	17% D	16%	17% i	13%	13%	14%	13%	19% JkL	15%	16%	16%	15%	16%	14%	17%	14%	14%	18% Y	14%	12%	16%	13%	19% xYa2
3	34%	34%	33%	34%	36%	32%	34%	34%	33%	34%	34%	35%	31%	34%	32%	35%	34%	31%	33%	33%	39% st	36%	33%	35%	30%	38% Y	31%	33%
4	23%	23%	24%	33% EF	25% F	20%	22%	22%	27% Gh	23%	29% jLM	22%	20%	22%	29% n	19%	25% P	32% P	22%	24%	23%	28%	24% Y	27% Yb2	15%	25% Y	22% y	21% y
5 - VERY SATISFIED	6%	5%	6%	8%	6%	5%	6%	7%	5%	10% KLM	5%	5%	5%	6%	7%	5% r	6% R	2%	6%	6%	5%	4%	7% B2	7% b2	5%	7%	7% b2	4%
NO OPINION / UNSURE	16%	14%	19% B	12%	14%	19% DE	17%	15%	15%	16%	13%	17%	18% k	17% O	12%	20% QR	13% R	7%	19% tuV	14% v	14%	10%	10%	14%	34% ZA2B2 WX	10%	21% WXZB2	12%
MEANS	3.1	3.0	3.2 B	3.4 EF	3.2 F	3.0	3.1	3.1	3.1	3.3 LM	3.2 IM	3.1	3.0	3.1	3.2	3.0	3.1	3.0	3.1	3.1	3.1	3.1	3.0 B2	3.2 WYB2	3.0 b2	3.1 B2	3.1 B2	2.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46J1 Page 288
Litter control / Cleanliness (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	12%	12%	12%	9%	13%	12%	12%	15% i	11%	12%	12%	11%	13%	12%	13%	13%	11%	9%	11%	13%	11%	12%	13%	14%	12%	10%	10%	13%
2	21%	20%	21%	20%	19%	22%	20%	21%	23%	18%	23% j	20%	22%	20%	23%	20%	20%	27% q	23% v	20%	20%	16%	22%	18%	18%	23%	17%	29% wXYA2
3	35%	36%	34%	38%	37%	33%	35%	33%	36%	35%	35%	37%	32%	35%	36%	32%	38% p	32%	36%	33%	37%	44% sT	34%	37%	35%	35%	37%	31%
4	22%	23%	21%	24%	22%	21%	22%	22%	22%	23%	23%	21%	21%	22%	20%	22%	22%	29%	18%	25% s	24% s	22%	23%	23%	19%	25%	22%	19%
5 - VERY SATISFIED	6%	4%	7% B	6%	5%	6%	6%	6%	5%	8% K	4%	6% k	5%	6%	5%	6%	5%	3%	6%	5%	5%	4%	6%	6%	5%	7%	5%	4%
NO OPINION / UNSURE	4%	4%	5%	2%	4%	6% D	6% I	4%	3%	4%	3%	5% k	6% K	5%	3%	6% qR	4% R	*%	7% TUV	3%	3%	3%	2%	2%	11% WXZB2	1%	9% WXZB2	4% z
MEANS	2.9	2.8	2.9	3.0	2.9	2.8	2.9	2.8	2.9	3.0	2.8	2.9	2.8	2.9	2.8	2.9	2.9	2.9	2.8	2.9	2.9	2.9	2.9 b2	2.9 b2	2.9	3.0 B2	3.0 B2	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46K1 Page 289
Addressing dangerous / unsightly properties (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	11%	11%	10%	10%	11%	11%	12%	11%	9%	9%	10%	12%	11%	10%	14%	12%	9%	10%	11%	11%	9%	12%	10%	11%	12%	10%	9%	12%
2	20%	22%	18%	22%	19%	20%	19%	21%	21%	19%	24%	17%	19%	20%	20%	20%	19%	24%	19%	20%	23%	22%	22%	21%	18%	16%	20%	22%
3	31%	30%	32%	33%	33%	29%	30%	31%	32%	31%	29%	32%	30%	31%	30%	30%	32%	32%	31%	30%	32%	39%	29%	30%	32%	33%	25%	36%
4	15%	15%	15%	17%	14%	15%	15%	15%	15%	13%	17%	14%	16%	15%	17%	14%	15%	18%	16%	16%	13%	11%	16%	17%	12%	16%	18%	12%
5 - VERY SATISFIED	6%	5%	6%	3%	5%	7%	7%	5%	4%	6%	4%	7%	6%	6%	5%	6%	5%	3%	6%	5%	5%	3%	6%	6%	4%	7%	7%	4%
NO OPINION / UNSURE	18%	16%	19%	15%	18%	18%	17%	16%	18%	22%	16%	17%	17%	18%	14%	18%	20%	12%	18%	17%	18%	14%	17%	15%	23%	17%	22%	14%
MEANS	2.8	2.8	2.9	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.7	2.8	2.8	2.7	2.9	2.9	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46L1 Page 290
Garbage collection (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	3%	3%	3%	2%	4%	2%	4% i	2%	2%	3%	3%	3%	3%	3%	2%	3%	2%	3%	3%	3%	2%	3%	3%	2%	5% Z	1%	5% x2b2	2%	
2	4%	4%	3%	6%	4%	3%	3%	5% g	4%	4%	5% m	4%	2%	4%	4%	4%	4%	4%	3%	4%	4%	3%	3%	3%	4%	3%	4%	7% wXZ	
3	19%	19%	19%	22% F	22% F	15%	19%	21%	17%	20%	17%	21% k	17%	17%	25% N	16%	18%	19%	18%	18%	23% St	20%	22% Za2	18%	25% ZA2b2 X	15%	16%	18%	
4	35%	37% c	32%	35%	37%	33%	33%	31%	39% GH	34%	38%	34%	33%	34%	36%	34%	36%	35%	34%	35%	33%	42% u	31%	34%	32%	36%	39% w	35%	
5 - VERY SATISFIED	37%	35%	40% b	32%	31%	43% DE	38%	39%	35%	34%	37%	36%	41% j	40% O	26%	41%	38%	39%	39%	37%	36%	31%	37%	40% ya2B2	33%	45% wYA2B2	33%	33%	
NO OPINION / UNSURE	3%	2%	3%	4% E	1%	3% E	3%	2%	2%	5% K	1%	3% K	4% K	2%	6% N	2%	2%	-	3% u	2%	2%	-	4% YZ	2% Z	1%	*%	2%	5% XYZA2	
MEANS	4.0	4.0	4.1	3.9	3.9	4.2 DE	4.0	4.0	4.0	4.0	4.0	4.0	4.1 jl	4.1 O	3.8	4.1	4.1	4.0	4.1	4.0	4.0	3.9	4.0	4.1 y	4.1 YA2B2	3.9	4.2 WYA2B2	3.9	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46M1 Page 291
Recycling collection (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	2%	2%	2%	2%	4%	2%	2%	4%	2%	3%	2%	3%	2%	3%	2%	3%	2%	3%	2%	3%	3%	6%	1%	2%	6%	1%	3%	3%
					F																	s			WXZ		z	Z
2	4%	4%	4%	6%	4%	3%	3%	5%	4%	4%	6%	3%	3%	3%	6%	4%	3%	5%	4%	4%	4%	3%	3%	2%	5%	2%	7%	6%
											LM														xz		WXZ	wXZ
3	18%	19%	17%	22%	21%	14%	18%	20%	16%	21%	16%	19%	16%	17%	24%	17%	16%	15%	17%	18%	21%	17%	22%	17%	23%	15%	13%	16%
				F	F					k					N								zA2		ZA2b2			
4	35%	38%	32%	34%	37%	34%	35%	30%	39%	32%	37%	36%	35%	36%	34%	33%	40%	38%	34%	37%	34%	39%	33%	36%	33%	36%	40%	35%
		C							H								P										w	
5 - VERY SATISFIED	38%	35%	41%	32%	33%	43%	39%	39%	36%	35%	39%	35%	41%	40%	27%	42%	37%	39%	40%	37%	37%	36%	37%	42%	33%	46%	34%	33%
			B			DE								O										Ya2B2		wYA2B2		
NO OPINION / UNSURE	3%	2%	3%	4%	1%	3%	3%	3%	2%	5%	1%	2%	4%	2%	7%	1%	2%	-	3%	2%	1%	-	4%	2%	1%	*	2%	6%
				E		E				K		K	K		N				u				XYZ			z	XYZA2	
MEANS	4.1	4.0	4.1	3.9	3.9	4.2	4.1	4.0	4.0	4.0	4.1	4.0	4.2	4.1	3.9	4.1	4.1	4.0	4.1	4.0	4.0	4.0	4.1	4.2	3.8	4.2	4.0	3.9
						DE							JL	O									Y	YA2B2		WYA2B2		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46N1 Page 292
Green cart collection (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	3%	3%	1%	4% DF	2%	3%	2%	2%	1%	3%	3%	3%	3%	1%	3%	3%	3%	2%	3%	2%	5%	1%	3%	5% Wz	2%	5% WzB2	2%
2	4%	3%	4%	5%	5% f	3%	3%	4%	4%	4%	5% M	4%	2%	3%	5%	4%	3%	4%	4%	3%	4%	4%	3%	3%	5%	3%	6% x	4%
3	17%	19%	16%	19% f	21% F	14%	18% i	20% I	15%	20%	15% k	19%	16%	17%	21%	17%	16%	14%	16%	18%	21% S	16%	21% ZA2B2 x	16%	26% ZA2B2 X	13%	15%	14%
4	34%	37% C	31%	36%	35%	33%	33%	31%	38% GH	33%	36%	35%	32%	34%	36%	31%	38% P	38%	34%	34%	34%	40%	31%	34%	31%	36%	38%	35%
5 - VERY SATISFIED	39%	35%	42% B	33%	33%	44% DE	40%	39%	36%	37%	39%	36%	42%	41% O	28%	42%	39%	39%	41%	38%	36%	34%	38%	42% Ya2	32%	45% YA2b2	35%	37%
NO OPINION / UNSURE	3%	3%	4%	5% E	2%	4% E	3%	3%	4%	6% K	2%	3%	4% K	2%	9% N	2%	2%	1%	4% V	3% V	2% V	** xyZA2	6% YA2	3%	1%	1%	2%	7% XYZA2
MEANS	4.1	4.0	4.1	4.0	3.9	4.2 DE	4.1	4.0	4.1	4.1	4.1	4.0	4.1	4.1 o	3.9	4.1	4.1	4.1	4.1 uv	4.0	4.0	3.9	4.1 Y	4.1 YA2	3.8	4.2 YA2	3.9	4.1 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q4601 Page 293
Sidewalk Snow removal (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	9%	9%	10%	14% Ef	9%	9%	7%	8%	13% GH	11%	9%	9%	9%	8%	14% N	7%	9%	17% PQ	8%	11%	8%	12%	13% XYZa2	6%	4%	5%	8%	21% Y XYZA2 W
2	11%	11%	11%	13%	12%	9%	11%	11%	10%	12%	11%	10%	10%	9%	17% N	9%	8%	14% q	12%	10%	10%	7%	11%	9%	8%	10%	11%	15% XYZ
3	24%	25%	22%	29% F	28% F	19%	22%	28% gi	23%	28% M	26% M	24% M	17%	23%	28%	21%	24%	21%	23%	22%	30% ST	24%	24%	23%	21%	28% ya2	21%	26%
4	24%	24%	23%	27%	25%	22%	21%	26% g	25%	24%	26%	22%	22%	23%	25%	23%	23%	28%	22%	26% s	22%	25%	23% Yb2	32% YA2B2 W	15%	29% YA2B2	19%	17%
5 - VERY SATISFIED	15%	14%	16%	11%	12%	18% DE	17%	13%	14%	12%	14%	15%	17% j	16%	13%	16% R	16% R	6%	17%	14%	13%	15%	15% A2B2	22% YA2B2 W	11%	17% yA2B2	9%	9%
NO OPINION / UNSURE	18%	18%	17%	7%	15% D	22% DE	22% HI	14%	14%	12%	13%	20% JK	23% JK	21% O	4%	23% R	20% r	14%	19%	17%	16%	17%	13% x	8%	41% ZA2B2 WX	12%	32% WXZB2	11%
MEANS	3.3	3.3	3.3	3.1	3.2	3.4 DE	3.4 I	3.3	3.2	3.2	3.3	3.3	3.4 j	3.4 O	3.1	3.4 R	3.4 R	2.9	3.3	3.3	3.3	3.3	3.2 B2	3.6 YA2B2 W	3.4 B2	3.5 WA2B2	3.1 B2	2.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46P1 Page 294
Snow and Ice removal (streets) (Satisfaction)

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	9%	9%	9%	10%	11%	8%	9%	10%	9%	11%	9%	8%	11%	9%	11%	8%	9%	9%	9%	10%	9%	6%	12% xYZ	8%	7%	7%	9%	12% yz
2	13%	12%	13%	18% F	14% F	10%	11%	14%	13%	11%	15% jl	12%	12%	11%	18% N	10%	11%	16% p	13%	12%	13%	12%	14%	10%	12%	12%	15% x	17% Xyz
3	26%	26%	27%	26%	28%	25%	27%	26%	26%	26%	24%	31% KM	21%	26%	26%	26%	27%	26%	27%	26%	27%	29%	27%	22%	32% XA2	26%	24%	28% x
4	33%	34%	31%	35%	31%	33%	31%	30%	36% gH	33%	37% L	30%	31%	33%	31%	34%	33%	31%	32%	34%	34%	34%	28%	38% WYB2	27%	38% WYB2	34% b2	27%
5 - VERY SATISFIED	16%	16%	17%	10%	15% d	19% DE	18% i	17%	14%	16%	14%	16%	19% k	17% o	13%	18%	18%	17%	16%	17%	15%	18%	17% y	20% YB2	12%	17%	16%	13%
NO OPINION / UNSURE	3%	3%	3%	1%	2%	5% DE	4% I	2%	2%	2%	1%	3% K	6% JKL	3%	2%	5% QR	2%	1%	4% TuV	2%	2%	1%	2%	2%	10% ZA2B2 WX	1%	2%	3% Z
MEANS	3.4	3.4	3.4	3.2	3.3	3.5 DE	3.4	3.3	3.3	3.3	3.3	3.4	3.4	3.4 O	3.2	3.5	3.4	3.3	3.3	3.4	3.3	3.5	3.2	3.5 Ya2B2 W	3.3	3.5 wB2	3.3 B2	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46Q1 Page 295
Public washrooms (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	11%	8%	13% B	12%	12%	10%	11%	11%	11%	11%	11%	11%	10%	10%	16% N	11% q	8%	10%	11%	12% U	8%	9%	10%	10%	12%	10%	8%	15% wXzA2
2	19%	19%	19%	29% EF	20% F	16%	18%	19%	21%	23% M	20% m	20% m	15%	18%	24% N	16%	18%	22%	18%	19%	23% s	21%	23% XYZ	16%	15%	17%	23% xY	23% XY
3	28%	28%	28%	32% F	32% F	24%	27%	28%	30%	29%	31% m	27%	25%	28%	29%	26%	31%	26%	27%	29%	32% s	26%	31%	28%	28%	27%	27%	27%
4	13%	13%	13%	10%	13%	14% d	12%	13%	14%	11%	14%	13%	13%	13%	13%	12%	13%	13%	13%	11%	13%	17%	9%	15% Wa2	11%	16% W	10%	13%
5 - VERY SATISFIED	5%	4%	5%	3%	4%	6% d	6% I	5% I	3%	3%	4%	4%	6% j	5%	5%	6% QR	3%	2%	6% U	4%	2%	4%	4%	5%	4%	5%	3%	4%
NO OPINION / UNSURE	25%	28% C	21%	14%	19% d	31% DE	27% I	24%	22%	22%	20%	25% k	30% JK	27% O	13%	28%	27%	26%	25%	25%	21%	23%	21%	25% b2	30% WB2	25%	28% wB2	19%
MEANS	2.8	2.8	2.7	2.6	2.7	2.9 DE	2.8	2.8	2.7	2.6	2.8	2.7	2.9 J	2.8 O	2.6	2.8	2.8	2.7	2.8	2.7	2.7	2.8	2.7	2.9 Wa2B2	2.7	2.9 B2	2.7	2.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46R1 Page 296
Wastewater treatment (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	25%	25%	25%	35% eF	28% F	21%	21%	23%	32% GH	37% KLM	29% LM	22%	19%	24%	31% N	21%	28% P	25%	21%	25% s	34% ST	30% S	28% XY	21%	19%	22%	28% XY	35% XYZa2 w
2	19%	19%	20%	21%	22% F	17%	17%	20%	22% G	18%	22% M	21%	16%	19%	22%	18%	19%	22%	18%	19%	23%	24%	22% Y	18%	16%	21%	22% Y	18%
3	23%	23%	22%	23%	26% F	20%	24% I	25% I	19%	20%	26% jL	20%	24%	22%	25%	21%	23%	24%	22%	24%	23%	21%	21% YA2B2 w	28% Yb2	19% wYA2B2	29% YA2B2	17%	17%
4	11%	12% c	9%	9%	7%	14% dE	11%	10%	11%	8%	10%	12%	12%	12% O	7%	11%	12%	14%	11% u	11% U	7%	13% u	10%	14% Yb2	7%	12% Y	11%	9%
5 - VERY SATISFIED	5%	5%	5%	3%	4%	6% DE	5% i	6% i	3%	3%	3%	4%	8% JKL	5%	3%	5%	5%	6%	5%	5%	4%	6%	3%	7% Wa2	5%	5%	3%	5%
NO OPINION / UNSURE	17%	16%	19% b	9%	13% D	22% DE	21% I	17% I	12%	14% k	10%	21% JK	22% JK	18% O	12%	23% QR	14% r	9%	23% TUV	15% UV	9%	6%	14%	13%	34% ZA2B2 WX	11%	18% Z	15%
MEANS	2.4	2.4	2.4	2.2	2.3	2.6 DE	2.5 I	2.5 I	2.2	2.1	2.3 J	2.4 Jk	2.7 JKL	2.5 O	2.2	2.5	2.4	2.5	2.5 U	2.4 U	2.2	2.4 u	2.3	2.6 yA2B2 W	2.4 b2	2.5 WA2B2	2.3	2.2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46S1 Page 297
Design of streets, public spaces and boulevards
(Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	7%	9% C	4%	12% F	8% F	5%	5%	7%	9% G	10% LM	8% m	6%	5%	6%	9%	5%	8% P	8%	5%	8% S	10% S	8%	10% XYa2	5%	5%	6%	5%	8% x	
2	14%	18% C	10%	17%	16% F	12%	11%	16% G	18% G	17% LM	18% LM	12%	11%	14%	16%	12%	15%	17%	11%	13%	20% ST	23% ST	17% Y	14% Y	8%	16% Y	14% Y	15% Y	
3	36%	35%	37%	39%	39% f	33%	33%	39% g	38% g	36%	40% M	36%	32%	36%	35%	34%	36%	45% PQ	32%	40% S	38% s	38%	34%	33%	39%	33%	39%	42% WXZ	
4	22%	22%	22%	23%	21%	23%	22%	20%	24% h	22%	20%	23%	24%	22%	20%	23%	23%	22%	22%	23%	21%	18%	20%	26% Ya2B2 w	16% WYa2B2	28% WYa2B2	20%	19%	
5 - VERY SATISFIED	6%	5%	7% b	5%	7%	6%	8% I	7% I	3%	7%	6%	7%	6%	6%	7%	6% r	6% R	3%	8% U	6% U	2%	5%	6%	7%	5%	7%	7%	6%	
NO OPINION / UNSURE	15%	12%	18% B	5%	10% D	20% DE	21% HI	11%	8%	8%	9%	17% JK	22% JKL	16%	12%	20% QR	12% R	5%	22% TUV	10%	8%	7%	13%	15% B2	27% ZA2B2 WX	10%	15% b2	10%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.0	3.2 B	2.9	3.0	3.2 DE	3.2 HI	3.1	3.0	3.0	3.0	3.1 jK	3.2 JK	3.1	3.0	3.2 qR	3.1	2.9	3.2 TUV	3.1 Uv	2.8	2.9	3.0	3.2 WB2	3.1 w	3.2 Wb2	3.1 w	3.0	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46T1 Page 298
Economic development (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	6%	7% C	4%	6%	7% f	5%	4%	4%	9% GH	8% M	6%	5%	4%	5%	6%	3%	7% P	11% P	4%	5%	7% S	17% STU	7% x	4%	6%	6%	6%	6%	
2	12%	15% C	9%	17% F	15% F	9%	9%	13% g	17% GH	13%	17% LM	11%	9%	12%	15%	10%	13%	17% P	8%	14% S	18% S	19% S	14% Y	12% y	8%	11%	10%	18% XYZA2	
3	37%	38%	36%	41% F	41% F	33%	34%	40% g	39% g	41% M	41% M	36%	33%	37%	36%	35%	39%	42%	32%	40% S	43% S	39%	37%	35%	40%	37%	41%	36%	
4	18%	18%	19%	18%	17%	19%	18%	21% i	16%	15%	18%	19%	20%	18%	18%	18%	17%	19%	20% u	18%	15%	16%	15%	23% Ya2B2 W	15%	19%	18%	16%	
5 - VERY SATISFIED	4%	4%	4%	3%	3%	5%	6% hI	3%	2%	4%	2%	4% k	5% K	4%	3%	5% R	5% R	1%	5% UV	5% UV	2%	1%	4%	4%	4%	5%	6%	4%	
NO OPINION / UNSURE	23%	18%	27% B	15%	16%	30% DE	29% HI	19%	16%	19%	16%	24% jK	29% JK	23%	21%	28% QR	19% R	10%	31% TUV	18% V	16% V	8%	23%	22% A2B2	28%	23%	19%	20%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.0	3.0	3.1 B	2.9	2.9	3.1 DE	3.2 hI	3.1 I	2.8	2.9	2.9	3.1 JK	3.2 JK	3.1	3.0	3.1 QR	3.0 R	2.8	3.2 TUV	3.0 UV	2.8 V	2.6	2.9	3.1 WB2	3.1	3.1 b2	3.1 wb2	2.9	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46U1 Page 299
New residential development (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	5%	6% c	4%	7%	5%	5%	4%	4%	8% GH	6%	7% LM	4%	4%	5%	5%	4%	6%	7%	4%	4%	8% ST	7%	8% X	2%	5% x	6% X	5%	7% X
2	12%	11%	12%	13%	13% F	10%	9%	11%	16% GH	11%	14% m	11%	10%	12%	10%	12%	15%	9%	11%	17% ST	20% ST	10%	10%	11%	13%	12%	15% wx	
3	35%	36%	33%	41% F	38% F	30%	32%	37%	36% g	38% M	36% m	35% m	29%	33%	40% n	31%	34%	42% Pq	32%	36%	37% s	41% S	37%	33%	37%	31%	34%	34%
4	23%	26% C	20%	21%	22%	25%	22%	28% GI	22%	20%	25% j	21%	25%	24%	20%	23%	25%	25%	23%	24%	21%	22%	21%	26% wYB2	16%	28% wYB2	28% WYB2	18%
5 - VERY SATISFIED	6%	6%	6%	6%	7%	6%	9% HI	4%	4%	5%	5%	8% jK	6%	6%	6%	6%	8% R	1%	6%	7%	5%	6%	7% Y	9% Yzb2	3%	5%	7% Y	5%
NO OPINION / UNSURE	19%	15%	24% B	11%	15%	25% DE	25% HI	15%	13%	21% K	13%	20% K	26% KL	20%	20%	24% QR	15% R	9%	25% TUV	17% UV	11% V	4%	18%	20% a2	27% WxZA2	17%	14%	21% a2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.2	3.2	3.1	3.1	3.2 d	3.3 I	3.2 I	3.0	3.1	3.1	3.2 K	3.3 JK	3.2	3.1	3.2 r	3.2 R	3.0	3.2 UV	3.2 UV	3.0	3.0	3.1	3.4 WYZB2	3.0	3.2	3.2 YB2	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46V1 Page 300
New commercial development (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	6%	8% C	5%	7%	7%	6%	5%	4%	10% GH	7%	8%	6%	5%	6%	5%	6%	7%	9%	6%	5%	9% ST	12% ST	7% X	4%	7% x	6%	8% X	9% X
2	13%	15%	12%	13%	15% f	12%	9%	13% G	19% GH	13%	17% jLM	13%	9%	13%	13%	11%	15% P	27% PQ	7%	16% S	18% S	27% STU	14%	12%	10%	12%	13%	19% XYZa2 w
3	34%	35%	33%	42% F	38% F	29%	34%	34%	35%	39% m	35%	33%	31%	32%	42% N	31%	34%	34%	33%	35%	36%	35%	37%	32%	37%	32%	33%	33%
4	20%	21%	19%	20%	20%	20%	20%	25% gI	18%	16%	21% J	20%	22% J	21% o	16%	22%	21%	18%	20%	21%	19%	16%	17%	24% WYB2	16%	24% wyB2	22%	16%
5 - VERY SATISFIED	5%	5%	6%	5%	5%	5%	6% I	5% i	3%	4%	4%	6%	6%	5%	4%	5% R	7% R	1%	6%	6%	4%	4%	5%	8% YzB2	3%	4%	5%	4%
NO OPINION / UNSURE	21%	17%	26% B	13%	15%	27% DE	26% HI	18%	15%	22% K	14%	22% K	26% K	22%	19%	26% QR	17% R	10%	28% TUV	18% V	14% V	6%	20%	21% xA2B2	27% W	22%	19%	19%
MEANS	3.1	3.0	3.1 B	3.0	3.0	3.1	3.2 I	3.2 I	2.8	3.0	3.0	3.1 k	3.2 JK	3.1	3.0	3.1 R	3.1 R	2.7	3.2 UV	3.1 UV	2.9	2.7	3.0	3.3 zA2B2 WY	3.0	3.1 B2	3.0 B2	2.8

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46W1 Page 301
Heritage conservation (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY DISSATISFIED	6%	6%	6%	5%	5%	7%	5%	3%	9% GH	6%	6%	5%	7%	6%	7%	5%	6%	9% P	6%	5%	7%	5%	8% Xz	3%	5%	4%	5%	10% XYZA2	
2	11%	10%	13% b	10%	11%	12%	10%	10%	13% g	11%	11%	11%	12%	11%	14%	12% q	9%	14%	13%	10%	12%	12%	12%	9%	8%	11%	11%	19% XYZA2 W	
3	33%	34%	31%	41% F	35% F	29%	32%	33%	34%	36%	35%	31%	30%	32%	35%	31%	34%	35%	29%	34% s	38% S	38% s	35%	33%	35%	34%	31%	29%	
4	23%	26% C	21%	22%	22%	24%	22%	25%	25%	22%	25%	26% M	20%	24%	22%	23%	23%	26%	22%	24%	24%	27%	20%	26% WB2	21%	29% WyB2	23%	19%	
5 - VERY SATISFIED	8%	8%	8%	9%	8%	7%	8%	9% i	6%	8%	8%	7%	9%	8%	9%	7%	9%	6%	7%	9%	7%	9%	9% z	9%	6%	5%	9%	9%	
NO OPINION / UNSURE	19%	16%	21% B	12%	18% D	20% D	24% HI	18% I	12%	17%	16%	20% k	22% K	20% O	14%	22% R	19% R	10%	23% TUV	18% UV	12%	9%	16%	20% b2	25% WZB2	16%	22% B2	15%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.2	3.2	3.2	3.2	3.2	3.2	3.2 I	3.3 I	3.1	3.2	3.2	3.2	3.2	3.2	3.1	3.2	3.2	3.1	3.1	3.3 su	3.1	3.2	3.1	3.3 WB2	3.2 B2	3.2 B2	3.2 B2	3.2 B2	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46X1 Page 302
Business licensing (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	4% C	2%	4%	2%	3%	3% h	2%	3% h	3%	3%	2%	4%	3%	3%	2%	4%	4%	3%	3%	2%	4%	3%	2%	4%	2%	4%	4%
2	4%	5% c	3%	5%	4%	4%	4%	5%	5%	4%	6% lm	4%	3%	4%	5%	4%	4%	4%	4%	4%	4%	7%	5%	3%	3%	5%	5%	5%
3	22%	24% C	19%	27% F	25% F	18%	22%	21%	22%	23%	22%	22%	20%	20%	28% N	20%	19%	26%	21%	21%	24%	25%	22%	21%	24%	21%	21%	21%
4	11%	12%	10%	11%	11%	11%	10%	15% G	12%	10%	13%	11%	11%	11%	11%	10%	11%	16% P	11%	11%	12%	12%	11%	13% zb2	14% zb2	9%	10%	9%
5 - VERY SATISFIED	4%	4%	5%	4%	4%	5%	6% I	4%	3%	4%	3%	4%	5%	4%	4%	5% r	4% r	2%	6% U	4% U	1%	4% u	4%	5%	4%	6%	4%	3%
NO OPINION / UNSURE	56%	51%	61% B	49%	53%	59% DE	56%	55%	57%	56%	53%	57%	58%	57% O	49%	59% R	58% R	48%	55%	56% v	57% v	48%	54%	56%	51%	57%	56%	58%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.2	3.3 B	3.1	3.2	3.3	3.2	3.3 I	3.1	3.2	3.2	3.3	3.2	3.2	3.1	3.3	3.2	3.1	3.3	3.2	3.1	3.1	3.2	3.4 a2B2	3.2	3.2	3.1	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46Y1 Page 303
Public access along waterfronts (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	3%	2%	3%	1%	2%	3%	2%	2%	3%	3%	3%	3%	2%	3%	2%	3%	3%	4%	3%	2%	1%	4%	3%	2%	3%	2%	2%	3%
2	6%	8% C	5%	5%	7%	6%	5%	6%	7%	7%	7%	6%	5%	6%	7%	6%	6%	8%	5%	6%	6%	11% Stu	6%	5%	5%	5%	7%	9% wxyZ
3	23%	22%	24%	28% F	26% F	20%	22%	26%	23%	29% LM	25% m	21%	20%	22%	26%	22%	22%	25%	21%	23%	27% S	28%	21%	20%	28% wX	25%	23%	23%
4	36%	39% C	34%	39%	37%	35%	33%	36%	41% Gh	35%	38%	35%	37%	37%	32%	35%	39%	45% P	33%	39% s	41% S	35%	37%	39% YB2	32%	37%	38%	32%
5 - VERY SATISFIED	21%	20%	23%	21%	20%	23%	22%	24%	19%	17%	20%	25% Jk	20%	21%	24%	20%	21%	17%	22% u	22% u	17%	20%	22% Y	24% Y	12%	23% Y	20% Y	24% Y
NO OPINION / UNSURE	11%	10%	12%	6%	8%	14% DE	15% HI	7%	6%	10%	7%	10% k	16% JKL	11%	8%	13% QR	8% R	2%	15% TUV	8% V	7% V	2%	10%	9%	20% ZA2B2 WX	7%	10%	9%
MEANS	3.8	3.7	3.8	3.8	3.7	3.8	3.8 i	3.8	3.7	3.6	3.7	3.8 Jk	3.8 J	3.8	3.8	3.7	3.8	3.6	3.8 V	3.8 V	3.7	3.6	3.8 Y	3.8 Y	3.6	3.8 Y	3.7 Y	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46Z1 Page 304
Public consultation on planning issues (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	7%	8%	6%	7%	8%	6%	6%	6%	9% gh	6%	9%	7%	6%	7%	5%	7%	8%	6%	6%	8%	6%	10%	8%	6%	8%	5%	8%	9%
2	12%	13%	10%	14%	12%	11%	12%	9%	13% H	10%	13%	10%	13%	11%	15%	11%	10%	14%	12%	10%	13%	17% t	15% z	11%	12%	10%	11%	14%
3	29%	30%	29%	28%	33% F	27%	27%	34% Gi	29%	32% M	29%	32% M	24%	29%	30%	29%	29%	38% pQ	26%	31% s	33% S	31%	26%	27%	32%	32%	30%	30%
4	21%	23% C	18%	23%	21%	20%	17%	23% G	24% G	19%	24% jl	19%	20%	21%	17%	18%	26% P	21%	18%	21%	25% S	24%	21% y	25% YB2	15%	21% y	21% y	18%
5 - VERY SATISFIED	6%	6%	6%	4%	6%	7%	5%	6%	7% g	5%	6%	7%	6%	7% O	3%	6%	7%	6%	4%	9% SU	4%	9% Su	6%	5%	5%	7%	7%	6%
NO OPINION / UNSURE	25%	20%	31% B	24%	21%	29% E	32% HI	22% I	17%	28% K	19%	25% K	31% Kl	25%	29%	29% QR	20% r	14%	34% TUV	21% V	18% V	9%	24%	26%	28%	25%	23%	24%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.1	3.1	3.0	3.1	3.1	3.1	3.2	3.1	3.1	3.1	3.1	3.1	3.1	3.0	3.1	3.2	3.1	3.0	3.2 s	3.1	3.1	3.0	3.2 YB2	3.0	3.2 yb2	3.1	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46AA1 Page 305
 Planning for community amenities / services (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	6%	7%	5%	6%	7%	5%	5%	5%	8% GH	4%	6%	6%	6%	7% O	3%	6%	7%	6%	5%	6%	7%	9% s	6%	5%	8% x	5%	7%	7%
2	10%	11%	10%	12%	12%	9%	10%	10%	12%	9%	14% JLM	9%	9%	10%	14% n	9%	11%	12%	9%	10%	12%	17% St	12%	9%	12%	10%	11%	13% x
3	32%	33%	30%	34%	36% F	28%	29%	36% G	33% g	35% M	35% M	33% M	25%	31%	33%	31%	31%	41% PQ	29%	33%	37% S	40% S	31%	28%	36% Xb2	36% x	32%	29%
4	19%	20%	17%	21%	18%	19%	17%	20%	21% g	15%	20%	17%	22% J	19%	16%	18%	22% p	21%	17%	20%	21%	19%	19% Y	23% Yzb2	12%	16%	21% Y	17%
5 - VERY SATISFIED	5%	5%	5%	3%	5%	6% d	6%	6%	4%	4%	5%	6%	5%	6% O	3%	5%	6% r	3%	5%	7% sU	3%	5%	5%	5%	5%	7% b2	5%	3%
NO OPINION / UNSURE	28%	23%	32% B	25%	23%	32% DE	34% HI	24%	22%	32% K	20%	28% K	33% K	27%	32%	31% QR	23% r	16%	36% TUV	24% V	21% V	10%	26%	30% A2	26%	26%	23%	31% a2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.1	3.1	3.1	3.1	3.0	3.2 E	3.1	3.2 I	3.0	3.1	3.0	3.1	3.2	3.1	3.0	3.1	3.1	3.0	3.1 v	3.1 uV	3.0	2.9	3.1	3.2 YB2	2.9	3.1 YB2	3.1	2.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46BB1 Page 306
Public consultation on community issues (Satisfaction)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY DISSATISFIED	7%	8%	6%	8%	7%	7%	6%	5%	9% gH	6%	9%	7%	7%	7%	4%	7%	8%	6%	6%	8%	6%	11% u	7%	6%	8%	6%	9%	8%
2	12%	12%	11%	14%	13%	10%	11%	11%	13%	11%	13%	11%	12%	11%	14%	12%	11%	9%	10%	12%	13%	16% s	14% x	10%	15% x	10%	11%	13%
3	32%	33%	30%	31%	36% F	28%	30%	36% G	32%	35% M	34% M	33% M	25%	31%	32%	31%	31%	42% PQ	30%	32%	38% ST	33%	27%	29%	34%	36% Wx	32%	33%
4	20%	23% C	18%	18%	19%	22%	18%	21%	24% G	19%	21%	18%	23%	21% O	16%	19%	24% P	24%	18%	22%	24% s	20%	21%	24% Yb2	16%	19%	21%	18%
5 - VERY SATISFIED	6%	5%	7%	5%	6%	6%	6%	6%	5%	3%	5%	8% Jk	6%	6%	5%	5%	7%	5%	6%	7% U	3%	9% U	7%	6%	5%	8%	6%	5%
NO OPINION / UNSURE	23%	19%	28% B	24%	19%	27% E	30% HI	20%	16%	27% K	19%	23%	27% K	22%	29% n	25% QR	19%	14%	30% TUV	20% V	16%	11%	24%	25%	23%	21%	22%	23%
MEANS	3.1	3.1	3.1	3.0	3.0	3.2 de	3.1	3.1	3.0	3.0	3.0	3.1	3.1	3.1	3.0	3.0	3.2 p	3.1	3.1	3.1	3.1	3.0	3.1	3.2 YB2	2.9	3.2 y	3.1	3.0

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46A2 Page 307
Quality of the drinking water (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	*%	2%	3%	1%	3%	2%	2%	2%	1%	3%	2%	1%	3%	2%	2%	2%	2%	3%	1%	2%	1%	6%	1%	3%	1%
					d	D				l	L		L											WXZB2			xz	
2	1%	1%	1%	1%	1%	1%	1%	*%	1%	*%	1%	1%	*%	1%	-	1%	1%	-	1%	1%	1%	*%	*%	*%	2%	-	2%	*%
											jM													WXB2		WXb2		
3	2%	3%	2%	5%	3%	1%	2%	3%	2%	4%	3%	2%	1%	2%	5%	1%	2%	1%	2%	2%	3%	5%	4%	2%	2%	1%	2%	2%
				F	F					lM					N							t	za2					
4	7%	9%	6%	9%	10%	5%	7%	7%	8%	8%	9%	7%	6%	7%	9%	6%	7%	9%	7%	7%	9%	6%	6%	8%	7%	6%	9%	8%
		C		f	F																							
5 - VERY IMPORTANT	83%	82%	84%	82%	81%	84%	83%	82%	84%	81%	83%	85%	82%	83%	82%	82%	84%	87%	82%	85%	81%	85%	85%	86%	67%	91%	78%	85%
						e																	YA2	YA2	XYA2b2	W	Y	YA2
NO OPINION / UNSURE	5%	3%	6%	2%	4%	6%	6%	5%	3%	4%	3%	4%	8%	5%	2%	7%	5%	1%	5%	5%	4%	2%	3%	3%	16%	1%	7%	3%
			B			De	I					JKl	O			R	R		v				Z	Z	ZA2B2	WX	WXZB2	z
MEANS	4.8	4.7	4.8	4.8	4.7	4.8	4.8	4.7	4.8	4.7	4.7	4.8	4.8	4.8	4.7	4.8	4.8	4.8	4.8	4.8	4.7	4.8	4.8	4.8	4.5	4.9	4.7	4.8
			b								jk								U				Y	YA2		YA2	y	Ya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46B2 Page 308
Sidewalk repair (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	1%	2% d	3% D	2%	2%	3%	2%	2%	1%	4% L	2%	1%	3%	2%	3%	3%	2%	2%	1%	2%	1%	8% ZA2B2 WX	1%	2%	2%
2	4%	5% C	2%	4%	5% f	3%	4%	4%	3%	5%	4%	3%	3%	4%	3%	4%	4%	3%	3%	3%	6% S	5%	3%	2%	8% WXZB2	2%	6% wXZ	3%
3	17%	19% C	14%	24% F	20% F	13%	14%	19% G	21% G	18% M	22% LM	17% M	11%	18% O	12%	17%	18%	21%	13%	18% S	24% ST	24% S	15%	17%	19%	19%	19%	14%
4	34%	38% C	30%	37% f	37% F	30%	32%	33%	37% G	40% LM	37% M	33%	28%	33%	36%	31%	38% P	34%	30%	35%	42% STV	29%	32% Y	41% YA2B2 W	24%	37% YA2	28%	33% Y
5 - VERY IMPORTANT	37%	30%	44% B	32%	32%	42% DE	39% I	38% i	32%	32%	39% JK	42% JK	35%	46% N	36%	36%	33%	36%	43% TU	36% U	24%	37% U	44% XYA2	36% Y	21%	40% Y	35% Y	45% XYA2
NO OPINION / UNSURE	6%	6%	7%	2%	4% d	9% DE	9% HI	4%	3%	3%	7% JK	12% JKL	7% O	2%	10% QR	5%	2%	9% TUV	6% U	2%	3%	4% Z	4% Z	20% ZA2B2 WX	1%	9% WXZB2	3% z	
MEANS	4.1	3.9	4.2 B	4.0	4.0	4.2 DE	4.1 I	4.1	4.0	4.0	3.9	4.1 JK	4.2 JK	4.0	4.3 N	4.0	4.0	4.0	4.2 TUV	4.0 U	3.8	4.0	4.2 YA2	4.1 YA2	3.5	4.1 Ya2	4.0 Y	4.2 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46C2 Page 309
Quantity of existing sidewalks (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	3%	2%	1%	2%	3%	2%	2%	3%	2%	2%	1%	3%	2%	1%	2%	2%	3%	2%	3%	1%	1%	2%	1%	6%	1%	2%	2%
						D							1												ZA2B2			
																									WX			
2	3%	4%	3%	4%	4%	3%	3%	3%	4%	4%	4%	3%	3%	4%	2%	3%	4%	4%	2%	4%	5%	6%	3%	3%	6%	2%	5%	3%
		c																		s	S	s			xZb2		xz	
3	20%	22%	17%	25%	23%	16%	17%	20%	24%	21%	23%	20%	15%	20%	17%	18%	22%	22%	16%	19%	30%	24%	19%	20%	20%	17%	19%	22%
		C		F	F				Gh	M	M	m									ST	s						
4	33%	37%	29%	37%	37%	29%	29%	36%	36%	39%	37%	33%	25%	33%	34%	31%	35%	35%	31%	33%	40%	30%	32%	37%	26%	41%	31%	27%
		C		F	F			G	G	LM	M	M									STV		Ya2B2		WYA2B2			
5 - VERY IMPORTANT	35%	28%	42%	31%	30%	39%	39%	34%	29%	30%	30%	35%	41%	33%	41%	35%	32%	31%	39%	35%	22%	35%	38%	34%	23%	38%	35%	41%
			B			DE	I	I				k	JKL		N				U	U	U	U	Y	Y	Y	Y	Y	Y
NO OPINION / UNSURE	7%	6%	8%	2%	4%	11%	10%	5%	5%	4%	4%	8%	12%	8%	5%	11%	5%	6%	9%	6%	3%	5%	5%	5%	20%	1%	8%	6%
					d	DE	HI					JK	JKL	o	QR				tUV	U	U		Z	Z	ZA2B2		Z	Z
MEANS	4.0	3.9	4.2	3.9	3.9	4.1	4.1	4.0	3.9	3.9	3.9	4.1	4.1	4.0	4.2	4.0	4.0	3.9	4.1	4.0	3.8	4.0	4.1	4.1	3.7	4.1	4.0	4.1
			B			dE	I	I				K	jK		N				TUV	U	u	u	Y	Y	Y	Y	Y	Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46D2 Page 310
Overall pavement condition (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	*%	2% B	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	3% WxZa2	*%	1%	1%
2	2%	2%	1%	2%	1%	2%	2% H	1%	2% H	2%	2%	1%	3%	2%	3%	1%	1%	2%	2%	1%	3%	-	3% XZ	1%	4% XZ	*%	2% Z	2% z
3	12%	14%	11%	17% F	14% f	10%	11%	12%	14%	15% M	12%	14% M	9%	12%	17% n	11%	12%	13%	13%	12%	12%	18% tu	12% a2	14% A2	11%	10%	8%	16% zA2
4	32%	35% C	28%	36% F	36% F	27%	27%	33% G	38% Gh	36% LM	37% LM	31%	25%	32%	30%	31%	33%	41% Pq	29%	31%	42% ST	36% s	27%	33% w	33% w	35% W	31%	30%
5 - VERY IMPORTANT	50%	47%	54% B	43%	47%	54% DE	54% I	51% I	43%	44%	46%	52% jkl	55% JK	51%	47%	51% R	51% R	41%	51%	54% U	42% UV	44%	55% xYb2	49%	43%	54% Y	56% xYb2	47%
NO OPINION / UNSURE	3%	2%	4% b	1%	1%	5% DE	4% I	2%	1%	1%	2%	2%	7% JKL	3%	2%	4% qR	2%	1%	5% TUV	1%	1%	1%	2% Z	3% Z	5% wZ	*%	3% Z	4% Z
MEANS	4.3	4.3	4.4 B	4.2	4.3	4.4 De	4.4 I	4.3 I	4.2	4.2	4.3	4.3	4.4 Jk	4.3 O	4.2	4.4	4.3	4.2	4.3 u	4.4 Uv	4.2	4.2	4.4 Y	4.3 Y	4.2	4.4 YB2	4.4 xYB2	4.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46E2 Page 311
Timely pothole repairs (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	2% B	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	*%	3% WXzA2	1%	*%	2%
2	3%	4% C	1%	2%	2%	3% e	3%	3%	2%	3%	2%	3%	3%	2%	4%	3%	2%	3%	3% V	2% V	2% V	*%	2%	2% z	3% z	1%	5% Z	3% z
3	10%	10%	8%	17% EF	10% f	8%	9%	8%	11% h	13% M	10% M	11% M	5%	9%	14% N	7%	9%	12% P	9%	8%	12%	17% ST	9% a2	10% ZA2	9% a2	6%	5%	14% WyZA2
4	26%	30% C	23%	33% F	31% F	22%	22%	27% G	33% GH	32% LM	30% M	25%	22%	26%	27%	25%	27%	34% P	23%	26%	37% ST	30%	24%	26%	29%	28%	23%	26%
5 - VERY IMPORTANT	58%	54%	62% B	47%	55% D	62% DE	62% I	59% I	51%	51%	55%	59% J	63% JK	59% O	51%	60% R	59% R	49%	58% U	62% UV	48%	51%	62% YB2	58% yb2	51%	65% YB2	64% YB2	51%
NO OPINION / UNSURE	3%	2%	3% b	1%	1%	4% DE	4% I	2%	1%	1%	1%	1%	7% JKL	3%	2%	3%	2%	1%	5% TUV	1%	*%	1%	2% Z	2% Z	5% Z	*%	3% Z	4% Z
MEANS	4.4	4.3	4.5 B	4.2	4.4 D	4.5 D	4.4 I	4.4 i	4.3	4.3	4.4	4.4	4.5 JKL	4.4 O	4.3	4.5 R	4.5 R	4.3	4.4	4.5 UV	4.3	4.3	4.5 YB2	4.4 YB2	4.3	4.6 xYB2	4.5 YB2	4.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46F2 Page 312
Street lighting (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	1%	2%	-	2%	2%	2%	1%	2%	1%	1%	2%	1%	2%	1%	2%	1%	3%	2%	1%	1%	1%	1%	*%	4%	1%	2%	1%
																									WXZB2			
2	3%	4% C	1%	2%	2%	3%	2%	2%	4% g	3%	3%	2%	3%	3%	3%	3%	3%	2%	3% v	2% v	3% v	1%	2%	1%	5% wXZ	1%	4% xZ	3%
3	13%	17% C	10%	20% F	15% F	11%	12%	13%	15% g	16% M	13%	15% M	10%	13%	13%	13%	16%	11%	13%	18% ST	23% ST	14% Z	14% Z	16% Z	8%	15% Z	13% z	
4	30%	35% C	25%	35% F	35% F	26%	27%	28%	37% GH	37% LM	38% LM	28% M	21%	31% o	25%	28%	34% P	39% P	24%	32% S	42% STV	33% s	28%	29%	32%	36% wxa2b2	28%	28%
5 - VERY IMPORTANT	49%	41%	58% B	42%	45%	54% DE	53% I	53% I	41%	42%	43%	51% JK	58% JKL	48%	55% n	51% R	47% r	39%	55% tUV	50% U	35%	42%	54% Y	53% Y	36%	54% Y	48% Y	50% Y
NO OPINION / UNSURE	3%	2%	4% b	1%	1%	5% DE	4% hI	2%	1%	1%	1%	2%	7% JKL	3%	2%	4% Qr	2%	1%	4% TUV	2% Uv	*%	1%	2% z	2% Z	6% WXZa2	*%	3% Z	4% Z
MEANS	4.3	4.1	4.4 B	4.2	4.2	4.3 DE	4.3 I	4.3 I	4.1	4.2	4.2	4.3	4.4 JKL	4.3	4.3	4.3 r	4.3 r	4.1	4.3 UV	4.3 U	4.1	4.2	4.3 Ya2	4.4 YA2	4.0	4.4 YA2	4.2 Y	4.3 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46G2 Page 313
Street cleaning (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	1%	2% D	2% d	2%	1%	2%	2%	1%	2%	3%	2%	2%	2%	2%	3%	2%	2%	1%	1%	2%	1%	6% Za2B2 WX	1%	3%	2%
2	6%	7% C	4%	6%	6%	5%	5%	5%	7% h	6%	7%	5%	6%	6%	5%	5%	6%	3%	5%	5%	7%	7%	4%	4%	10% zA2b2 WX	5%	5%	5%
3	23%	26% C	21%	31% F	30% F	17%	21%	23%	27% G	29% LM	28% LM	23% M	16%	23%	25%	23%	24%	24%	19%	24% s	35% STv	27% s	23%	25%	28% zb2	20%	23%	21%
4	34%	36% C	31%	35%	35%	32%	32%	32%	38% Gh	36% M	37% M	35% M	28%	34%	29%	34%	35%	43% pq	32%	34%	37%	33%	30%	37% WYa2	26%	39% WYA2	30%	33% y
5 - VERY IMPORTANT	31%	25%	36% B	26%	24%	37% DE	33% I	34% I	24%	25%	25%	32% JK	38% JK	30%	36% n	29%	30%	26%	34% U	31% U	19%	29% U	38% XY	29% Y	18%	33% Y	32% Y	35% xY
NO OPINION / UNSURE	5%	4%	5%	2%	2%	7% DE	7% I	5% I	2%	2%	2%	4% j	10% JKL	5% o	3%	7% QR	3%	1%	8% TUV	3% U	1%	3%	4%	3%	12% Za2B2 WX	2%	7% wXZ	4%
MEANS	3.9	3.8	4.0 B	3.8	3.7	4.0 DE	4.0 I	4.0 I	3.8	3.8	3.8	3.9 JK	4.0 JK	3.9	3.9	3.9	3.9	3.9	4.0 U	3.9 U	3.7	3.9 U	4.0 Y	3.9 Y	3.5	4.0 Y	3.9 Y	4.0 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46H2 Page 314
Community Beautification (Floral displays, landscaping,
etc.) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	4% C	2%	3%	4%	2%	3%	3%	3%	3%	4%	3%	2%	3%	3%	4% q	2%	2%	3%	4%	2%	2%	2%	2%	7% WXzB2	3%	4%	2%
2	7%	9% C	5%	9%	8%	7%	7%	7%	8%	8%	8%	8%	6%	8% o	5%	8%	7%	8%	6%	7%	8%	9%	9%	6%	9%	8%	7%	6%
3	32%	34% c	29%	34% F	37% F	27%	31%	30%	33%	36% M	32%	32%	28%	31%	34%	29%	34% p	32%	28%	32%	43% STV	32%	30%	34% z	36% Z	26%	32%	30%
4	31%	31%	30%	34%	31%	30%	27%	33% G	34% G	33%	34% L	28%	29%	31%	29%	30%	32%	34%	28%	32%	32%	32%	30% Y	34% YA2	18% wYA2	38% Y	26% Y	32% Y
5 - VERY IMPORTANT	21%	17%	26% B	19%	17%	25% DE	23%	22%	19%	18%	19%	24% JK	23%	21%	23%	20%	21%	22%	24% U	21% U	14%	23% U	25% Y	22% Y	15%	20%	24% Y	24% Y
NO OPINION / UNSURE	6%	5%	8% B	2%	3%	9% DE	9% HI	5% I	2%	2%	3%	6% JK	12% JKL	6%	6%	8% QR	4%	2%	10% TUV	4% U	1%	2%	4%	3%	14% ZA2B2 WX	4%	8% wX	6%
MEANS	3.6	3.5	3.8 B	3.6	3.5	3.8 DE	3.7	3.7 i	3.6	3.6	3.6	3.7	3.7 JK	3.6	3.7	3.6	3.7	3.7	3.7 U	3.6 U	3.5	3.7 u	3.7 Y	3.7 Y	3.3	3.7 Y	3.6 Y	3.7 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46I2 Page 315
Graffiti removal (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	3%	4%	3%	5% f	4%	3%	3%	2%	4% H	5% l	3%	2%	3%	3%	4%	3%	3%	2%	4% U	3% U	1%	2%	2%	3%	7% ZA2b2 Wx	2%	2%	3%	
2	6%	8% C	5%	13% EF	6%	5%	5%	6%	8% g	10% klM	7%	6%	5%	7%	6%	7%	6%	9%	6%	6%	8%	8%	8% x	5%	7%	5%	8%	7%	
3	28%	29%	26%	38% F	34% F	21%	25%	29%	31% G	36% LM	33% LM	26% m	20%	27%	29%	26%	29%	28%	22%	30% S	40% STV	29% s	25%	28%	33% Wa2	26%	26%	28%	
4	31%	31%	31%	29%	34% f	29%	28%	31%	35% G	30%	35% LM	29%	28%	30%	32%	29%	32%	32%	30%	31%	33%	36%	28%	35% wYb2	22%	41% WYA2B2	29% y	28%	
5 - VERY IMPORTANT	25%	23%	27% b	12%	20% D	32% DE	30% hI	25% I	19%	17%	19%	28% JK	33% JK	26%	24%	26%	25%	26%	28% U	25% U	16%	23%	32% XYZ	25% Y	15%	23% y	29% Y	28% Y	
NO OPINION / UNSURE	7%	5%	8% b	2%	3%	10% DE	8% I	7% I	4%	2%	4%	8% JK	10% JK	7%	6%	8% QR	4%	3%	10% TUV	5% U	1%	3%	5%	4%	16% ZA2B2 WX	3%	7% z	6% z	
MEANS	3.7	3.7	3.8 B	3.3	3.6 D	3.9 DE	3.8 I	3.7 I	3.6	3.4	3.6 J	3.8 JK	3.9 JK	3.7	3.7	3.7	3.7	3.7	3.8 U	3.7 U	3.6	3.7	3.8 Y	3.8 Y	3.4	3.8 Y	3.8 Y	3.8 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q46J2 Page 316
Litter control / Cleanliness (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	*%	1%	2%	1%	1%	1%	1%	1%	*%	2%	1%	1%	1%	1%	1%	2%	1%	1%	1%	*%	1%	3%	*%	1%	1%
2	2%	3%	2%	2%	2%	3%	3%	2%	2%	2%	3%	2%	3%	3%	2%	3%	2%	1%	3%	2%	3%	2%	2%	2%	6%	2%	2%	1%
3	16%	18%	13%	20%	18%	13%	15%	16%	17%	19%	15%	17%	13%	15%	18%	15%	15%	16%	14%	17%	18%	19%	17%	15%	20%	14%	14%	14%
4	35%	39%	31%	39%	40%	30%	31%	33%	42%	42%	40%	31%	30%	35%	33%	32%	39%	42%	29%	37%	44%	40%	32%	35%	30%	43%	34%	32%
5 - VERY IMPORTANT	43%	37%	49%	38%	38%	47%	45%	46%	37%	35%	39%	47%	44%	43%	41%	45%	41%	39%	47%	41%	35%	38%	47%	44%	33%	40%	44%	46%
NO OPINION / UNSURE	4%	2%	5%	1%	1%	6%	5%	3%	1%	1%	2%	3%	8%	3%	4%	4%	2%	1%	6%	2%	*%	1%	2%	2%	8%	1%	5%	6%
MEANS	4.2	4.1	4.3	4.1	4.1	4.3	4.2	4.3	4.1	4.1	4.2	4.3	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.2	4.1	4.1	4.3	4.2	3.9	4.2	4.3	4.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46K2 Page 317
Addressing dangerous / unsightly properties (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	1%	2%	2%	2%	1%	2%	2%	2%	1%	3%	2%	3%	3%	1%	2%	3%	1%	1%	1%	2%	1%	5%	1%	2%	2%
					d											q			v					ZA2B2	WX			
2	4%	6%	3%	4%	5%	4%	4%	3%	6%	6%	4%	5%	4%	5%	4%	6%	4%	4%	5%	4%	4%	4%	4%	4%	6%	5%	3%	4%
		C							H																			
3	20%	22%	18%	32%	23%	15%	16%	21%	26%	28%	23%	18%	16%	20%	22%	18%	21%	20%	16%	22%	26%	29%	21%	19%	24%	19%	17%	20%
		C		EF	F			g	GH	LM	LM									S	S	S			a2			
4	32%	35%	29%	29%	35%	30%	31%	31%	34%	30%	35%	30%	31%	32%	30%	29%	36%	38%	30%	32%	39%	31%	30%	35%	27%	36%	30%	30%
		C			df												P	P			STv			Y	Y	Y	Y	Y
5 - VERY IMPORTANT	36%	30%	42%	32%	32%	39%	39%	38%	29%	30%	33%	39%	37%	36%	36%	39%	33%	33%	39%	35%	27%	34%	38%	37%	29%	35%	41%	38%
			B			DE	I	I				JK	j			Q			U	U			Y	Y		Y	Y	Y
NO OPINION / UNSURE	6%	5%	7%	3%	3%	9%	7%	6%	3%	5%	3%	6%	9%	6%	5%	6%	6%	3%	8%	5%	2%	1%	6%	4%	9%	4%	7%	6%
			B			DE	I	i				K	JKL			r			tUV	UV					XZ			
MEANS	4.0	3.9	4.1	3.9	3.9	4.1	4.1	4.1	3.9	3.9	4.0	4.1	4.1	4.0	4.0	4.0	4.0	4.0	4.1	4.0	3.9	3.9	4.0	4.1	3.8	4.0	4.1	4.1
			B			DE	I	I				Jk	J						U	U			Y	Y		Y	Y	Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46L2 Page 318
Garbage collection (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL							
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen		
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)		
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377		
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488		
1 - VERY UNIMPORTANT	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	*%	2%	1%	1%	1%	-	*%	1%	3%	*%	*%	1%		
											l		l											WxZA2						
2	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	*%	1%	1%	*%	1%	*%	1%	3%	*%	*%	1%		
																								ZA2b2						
																								Wx						
3	8%	10%	6%	15%	10%	6%	7%	9%	9%	12%	8%	9%	6%	7%	15%	6%	7%	4%	6%	10%	8%	10%	8%	7%	10%	7%	5%	10%		
		C		EF	F					KM					N		r			S					a2			a2		
4	27%	30%	23%	28%	32%	22%	24%	24%	32%	30%	32%	26%	21%	26%	28%	24%	27%	35%	24%	24%	38%	30%	26%	26%	33%	24%	22%	27%		
		C		f	F				GH	M	LM						Pq				STv				wxZA2					
5 - VERY IMPORTANT	61%	56%	66%	53%	56%	66%	64%	63%	55%	54%	57%	63%	65%	63%	51%	65%	62%	58%	63%	63%	52%	59%	62%	63%	49%	68%	70%	56%		
			B			DE	I	I			Jk	JK	O						U	U			Y	Yb2		YB2	wxYB2			
NO OPINION / UNSURE	3%	2%	4%	3%	1%	4%	3%	2%	2%	3%	1%	2%	6%	2%	4%	3%	2%	1%	4%	2%	1%	1%	4%	3%	2%	1%	2%	5%		
			B	e		E						jkl							UV	uv			Z	Z				Za2		
MEANS	4.5	4.4	4.6	4.4	4.4	4.6	4.5	4.5	4.4	4.4	4.5	4.6	4.5	4.3	4.5	4.5	4.5	4.5	4.5	4.5	4.4	4.5	4.5	4.3	4.5	4.5	4.3	4.6	4.7	4.4
			B			DE	I	i			Jk	JK	O						U	u			Yb2	Yb2		YB2	wxYB2	Y		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46M2 Page 319
Recycling collection (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2% L	*% L	2% L	1%	2%	1%	1%	2%	2% u	1%	1%	1%	1%	1%	3% zA2	*%	*%	2% a2
2	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%
3	9%	11% C	7%	16% eF	11% F	6%	9%	11%	9%	13% kM	9%	10% M	6%	8%	16% N	8%	7%	4%	8%	10%	10%	9%	9%	8%	14% xZA2	6%	6%	10% a2
4	27%	30% C	23%	27%	31% F	23%	26%	23%	31% GH	26%	31% M	27%	23%	27%	26%	25%	28%	35% P	23%	26%	36% ST	31% s	24%	27% a2	32% WA2	27%	21%	27%
5 - VERY IMPORTANT	59%	54%	65% B	53%	55%	64% DE	60%	63% I	57%	56%	56%	60%	62% k	61% O	49%	63%	61%	58%	62% U	60% U	52%	58%	62% Yb2	60% Y	47%	65% YB2	70% wXYB2	55% y
NO OPINION / UNSURE	3%	2%	4% B	3% e	1%	4% E	3%	2%	2%	2%	1%	2%	6% JKL	2%	5% n	2%	2%	1%	4% TUV	2%	1%	1%	3% Z	2%	2%	1%	2%	6% XYZA2 w
MEANS	4.5	4.4	4.6 B	4.3	4.4	4.5 DE	4.5	4.5	4.4	4.4	4.4	4.5 jk	4.5 jk	4.5 O	4.3	4.5	4.5	4.5	4.5	4.5	4.4	4.5	4.5 Yb2	4.5 Y	4.2	4.6 YB2	4.6 wXYB2	4.4 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46N2 Page 320
Green cart collection (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	2%	1%	2%	2%	1%	2%	2%	1%	1%	1%	1%	1%	3%	*%	*%	3%	
											1														zA2		zA2		
2	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	2%	1%	*%	1%	
																									a2				
3	9%	11%	6%	17%	11%	6%	8%	11%	9%	13%	8%	11%	5%	7%	16%	7%	7%	5%	8%	10%	9%	9%	8%	9%	13%	6%	5%	10%	
		C		EF	F					kM	m	M			N									a2	wZA2			A2	
4	26%	30%	22%	27%	31%	23%	25%	23%	30%	27%	30%	26%	22%	26%	25%	25%	27%	32%	24%	24%	37%	30%	24%	25%	32%	28%	21%	27%	
		C			F				GH		M										ST			Wx	A2	a2		a2	
5 - VERY IMPORTANT	59%	54%	65%	51%	56%	64%	60%	62%	57%	56%	57%	60%	63%	62%	50%	62%	62%	58%	61%	61%	51%	60%	62%	62%	47%	64%	70%	54%	
			B			DE		I					j	O					U	U		u	YB2	YB2		YB2	wXYB2	y	
NO OPINION / UNSURE	3%	2%	4%	3%	1%	5%	4%	2%	2%	2%	1%	2%	7%	3%	6%	3%	3%	3%	5%	2%	1%	1%	4%	3%	4%	1%	3%	5%	
			B			dE	HI						JKL	n					TUV	v			Z	Z	Z		Z	Z	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	4.5	4.4	4.6	4.3	4.4	4.5	4.5	4.5	4.4	4.4	4.4	4.5	4.5	4.5	4.3	4.5	4.5	4.5	4.5	4.5	4.4	4.5	4.5	4.5	4.5	4.2	4.5	4.7	4.4
			B		d	DE							JK	O					u				YB2	YB2		YB2	WXYB2		

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q4602 Page 321
Sidewalk Snow removal (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	1%	2% D	3% D	2%	2%	3%	2%	2%	2%	3%	3%	1%	3%	2%	5%	2%	2%	3%	2%	z	1%	7% ZA2B2 WX	*%	3%	2%
2	2%	3% C	1%	1%	3% d	2%	1%	3%	3% g	2%	4% JL	1%	2%	2%	1%	2%	3%	3%	1%	2%	5% St	4%	1%	1%	4% Wx	2%	3% w	2%
3	9%	13% C	5%	12% F	12% F	7%	8%	11% g	11% G	12% M	9% M	11% M	5%	10%	8%	8%	11%	9%	6%	10% S	13% S	16% St	8%	7%	12% x	9%	11%	10%
4	25%	27% C	22%	28% F	30% F	20%	21%	26% g	30% Gh	34% kLM	28% M	26% M	15%	25%	22%	24%	28%	27%	21%	25%	35% STV	23%	21%	31% YA2B2 W	21%	24%	20%	24%
5 - VERY IMPORTANT	53%	46%	60% B	55% E	48%	56% E	55% I	52%	49%	47%	53%	53%	56% J	50%	64% N	52%	49%	50%	58% tUv	52% U	41%	49% u	61% XYA2	53% Y	36%	60% Ya2	51% Y	56% Y
NO OPINION / UNSURE	9%	9%	9%	3%	5% d	13% DE	13% HI	6%	4%	2%	4% j	8% JK	18% JKL	10% O	3%	12% QR	8%	5%	11% tUV	8% U	4%	5%	7%	6%	20% ZA2B2 WX	4%	13% WXZB2	7%
MEANS	4.4	4.2	4.5 B	4.4 E	4.2	4.4 E	4.5 HI	4.3	4.2	4.3	4.3	4.4 j	4.4 J	4.3	4.5 N	4.4	4.3	4.2	4.5 TUV	4.3 U	4.1	4.2	4.5 YA2	4.4 Y	3.9	4.5 Ya2	4.3 Y	4.4 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46P2 Page 322
Snow and Ice removal (streets) (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2% L	*% L	2% L	1%	2%	2%	1%	2%	2%	1%	1%	-	1%	1%	3% Za2	*%	1%	2%
2	1%	1%	*%	1%	1%	*%	*%	1%	1%	*%	1%	*%	*%	1%	1%	*%	*%	-	*%	1%	1%	*%	1%	*%	1%	*%	*%	1%
3	6%	7% C	4%	9% F	7% F	4%	5%	5%	6%	8% kM	5%	7% M	3%	5%	7%	4%	5%	8%	5%	5%	6%	11% sT	5%	4%	8% z	4%	5%	9% wXZa2
4	23%	28% C	18%	26%	27% F	20%	19%	28% G	28% G	30% lM	28% M	24% M	15%	23%	23%	21%	26% p	29% p	20%	23%	33% ST	28% s	20%	27% WZA2	25%	19%	19%	25%
5 - VERY IMPORTANT	66%	60%	72% B	62%	63%	69% dE	70% HI	62%	63%	59%	64%	67% J	71% JK	66%	65%	68% R	65% 59%	59%	68% Uv	68% UV	58%	59%	70% YB2	65% Yb2	57%	77% wXYB2	73% xYB2	59%
NO OPINION / UNSURE	3%	2%	4%	1%	1%	5% DE	4% HI	2%	1%	1%	1%	2%	8% JKL	3%	2%	4% q	2%	2%	5% TUv	2% u	1%	2%	4% Z	2% z	7% XZA2	*%	2% z	5% XZ
MEANS	4.6	4.5	4.7 B	4.5	4.5	4.6 DE	4.6 HI	4.5	4.5	4.5	4.5	4.6 J	4.7 JK	4.6	4.5	4.6 r	4.6	4.5	4.6 U	4.6 Uv	4.5	4.5	4.6 YB2	4.6 YB2	4.4	4.7 XYB2	4.7 YB2	4.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46Q2 Page 323
Public washrooms (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	2%	2%	2%	3%	3% f	1%	1%	2%	3% Gh	2% m	3% LM	1%	1%	2%	1%	3%	1%	3%	2%	2%	2%	2%	2%	1%	5% WXZB2	1%	3% x	1%	
2	6%	8% C	4%	7% f	8% F	4%	4%	6%	9% Gh	9% LM	8% LM	5%	3%	6%	6%	4%	8% P	9% p	3%	7% S	10% S	9% S	5%	5%	6%	5%	8%	6%	
3	22%	27% C	18%	30% F	26% F	18%	19%	25% G	26% G	27% M	27% LM	22% M	16%	22%	23%	19%	23%	33% PQ	15%	24% S	36% ST	33% ST	24%	24% a2	24%	22%	18%	22%	
4	28%	30% C	25%	29%	30% F	25%	25%	29%	31% G	28%	31%	26%	27%	27%	28%	26%	31%	26%	25%	30% S	30%	26%	25%	35% YA2B2 W	20%	29% Y	26%	24%	
5 - VERY IMPORTANT	30%	20%	40% B	25%	26%	34% DE	35% HI	28%	24%	28%	25%	33% K	32% K	30%	33%	32% QR	27%	21%	39% TUV	27% U	17%	23%	34% X	24%	30% x	34% X	34% X	34% X	
NO OPINION / UNSURE	12%	13%	11%	7%	6%	18% DE	15% HI	11% I	7%	5%	6%	13% JK	21% JKL	13%	10%	15% QR	11%	9%	17% TUV	10% U	6%	7%	11%	12%	15% z	9%	12%	12%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.9	3.7	4.1 B	3.7	3.7	4.1 DE	4.1 HI	3.8 I	3.7	3.8	3.7	4.0 JK	4.1 JK	3.9	3.9	4.0 QR	3.8 R	3.6	4.1 TUV	3.8 Uv	3.5	3.6	3.9 y	3.9	3.8	4.0 Y	3.9	4.0 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46R2 Page 324
Wastewater treatment (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	1%	2%	*%	1%	2%	1%	2%	2%	1%	2%	1%	2%	1%	2%	1%	1%	2%	2%	1%	1%	-	1%	1%	3%	1%	*%	2%
					d	D																		wxzA2		a2		
2	2%	2%	1%	2%	2%	1%	1%	2%	2%	1%	2%	2%	2%	2%	1%	1%	2%	1%	1%	2%	3%	1%	2%	1%	3%	1%	2%	1%
		C						g	G												S							
3	9%	11%	7%	15%	9%	8%	10%	8%	9%	12%	8%	10%	7%	8%	13%	8%	8%	8%	8%	9%	10%	13%	8%	9%	13%	7%	7%	9%
		C		EF						M		m			n										wZA2			
4	20%	24%	17%	20%	24%	17%	18%	23%	23%	20%	23%	22%	17%	21%	18%	18%	24%	26%	18%	21%	25%	20%	16%	24%	20%	20%	20%	18%
		C		F			G	G		M		m				P	P				S			Wb2				
5 - VERY IMPORTANT	59%	55%	63%	59%	60%	58%	59%	58%	60%	64%	62%	57%	56%	59%	61%	59%	58%	60%	57%	61%	59%	63%	63%	59%	43%	69%	58%	62%
			B							lm	lm												Y	Y	XZA2	Y	Y	Y
NO OPINION / UNSURE	9%	7%	10%	3%	4%	13%	12%	7%	4%	2%	3%	9%	18%	9%	6%	12%	7%	3%	14%	6%	1%	2%	10%	5%	17%	3%	11%	7%
			b			DE	HI	I			JK	JKL	o		QR	r			TUV	UV			XZ		Za2B2	XZb2	z	
MEANS	4.5	4.4	4.5	4.4	4.4	4.5	4.5	4.4	4.4	4.5	4.5	4.5	4.5	4.5	4.4	4.5	4.4	4.5	4.5	4.5	4.4	4.5	4.5	4.5	4.2	4.6	4.5	4.5
			B																			Y	Y		xY	Y	Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46S2 Page 325
Design of streets, public spaces and boulevards (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	3%	1%	1%	2%	1%	1%	1%	1%	1%	1%	4%	1%	1%	1%
2	3%	3%	3%	3%	4%	2%	3%	4%	3%	3%	3%	3%	3%	3%	2%	4%	3%	3%	2%	4%	4%	4%	4%	3%	4%	2%	4%	2%
3	21%	21%	22%	30%	24%	18%	19%	23%	24%	27%	23%	20%	19%	20%	28%	20%	20%	20%	20%	23%	22%	23%	21%	22%	23%	20%	20%	20%
4	32%	35%	30%	33%	35%	30%	29%	32%	37%	30%	36%	33%	30%	34%	27%	32%	35%	38%	30%	33%	39%	36%	28%	36%	31%	37%	26%	33%
5 - VERY IMPORTANT	31%	33%	30%	31%	30%	32%	32%	32%	29%	35%	31%	32%	28%	31%	31%	30%	34%	35%	30%	32%	31%	35%	35%	30%	20%	34%	38%	36%
NO OPINION / UNSURE	10%	7%	14%	2%	5%	16%	15%	7%	5%	4%	5%	11%	18%	11%	9%	14%	8%	3%	17%	6%	3%	2%	11%	9%	18%	6%	10%	8%
MEANS	4.0	4.0	4.0	3.9	3.9	4.1	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	3.9	4.0	4.1	4.0	4.0	4.0	4.0	4.0	4.0	4.0	3.7	4.1	4.1	4.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46T2 Page 326
Economic development (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	*%	2%	2%	2%	2%	1%	2%	2%	1%	3%	2%	4%	2%	1%	1%	3%	2%	1%	*%	2%	1%	4%	2%	2%	2%
					D	D	i												uV	v				X				
2	2%	3%	2%	2%	2%	3%	2%	3%	2%	1%	3%	2%	3%	2%	2%	3%	2%	2%	2%	3%	1%	1%	4%	2%	2%	2%	2%	2%
											j		j							Uv								
3	16%	16%	15%	20%	18%	14%	16%	14%	17%	18%	15%	17%	15%	15%	20%	15%	15%	13%	15%	17%	15%	18%	14%	17%	17%	12%	17%	18%
				F	F																		z		z			z
4	28%	30%	26%	26%	33%	25%	24%	32%	32%	32%	32%	25%	26%	29%	25%	26%	31%	33%	24%	29%	40%	26%	23%	31%	31%	28%	25%	26%
		c			dF			G	G	L	Lm						p			s	STV		Wa2	W				
5 - VERY IMPORTANT	39%	39%	40%	48%	38%	38%	38%	39%	41%	42%	42%	42%	32%	39%	38%	37%	41%	46%	37%	41%	38%	51%	43%	36%	31%	44%	44%	43%
				EF						M	M	M					p					STU	xY			xY	XY	xY
NO OPINION / UNSURE	13%	10%	15%	4%	7%	19%	18%	10%	6%	5%	7%	14%	21%	13%	11%	16%	10%	4%	20%	9%	4%	3%	13%	13%	15%	12%	10%	9%
			B		D	DE	HI	I				JK	JKL			QR	R		TUV	UV				b2				
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.1	4.2	4.2	4.1	4.2	4.1	4.1	4.2	4.2	4.2	4.2	4.0	4.2	4.0	4.1	4.2	4.3	4.1	4.1	4.2	4.3	4.2	4.1	4.0	4.3	4.2	4.2
				e							m	M		o			p				sT	Y	y		Y	Y	Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46U2 Page 327
New residential development (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	4%	3%	5% b	3%	4%	4%	4%	4%	4%	4%	4%	4%	4%	4%	6%	5% QR	2%	2%	4%	4%	4%	2%	5%	3%	7% xZB2	3%	5%	2%
2	6%	5%	6%	7%	6%	5%	4%	7% g	8% G	8% L	7% l	4%	5%	6%	4%	7%	5%	7%	5%	6%	9% StV	3%	4%	5%	5%	5%	6%	9% Wxz
3	25%	26%	24%	27% f	30% F	21%	20%	26% G	31% Gh	25%	27% M	26% M	20%	25%	25%	22%	27% P	22%	20%	29% S	28% S	29% S	26%	26%	26%	20%	25%	25%
4	29%	32% C	26%	30%	31%	27%	28%	30%	30%	33% M	34% LM	28%	24%	29%	30%	26%	31%	41% PQ	29%	28%	33% t	35%	28%	29%	25%	36% xYA2b2 w	26%	29%
5 - VERY IMPORTANT	23%	24%	23%	26%	21%	24%	25% I	22%	20%	21%	20%	25% K	25% k	23%	23%	22%	25%	24%	23%	24%	21%	26%	23%	22%	19%	25% wXYb2	30%	23%
NO OPINION / UNSURE	13%	10%	16% B	6%	8%	19% DE	18% HI	11% I	7%	8%	8%	13% JK	21% JKL	13%	13%	17% QR	10% R	4%	19% TUV	10% UV	5%	4%	14% A2	15% A2	18% zA2b2	11%	8%	12%
MEANS	3.7	3.8	3.7	3.7	3.6	3.8 E	3.8 HI	3.7	3.6	3.6	3.6	3.8 k	3.8 k	3.7	3.7	3.7	3.8 p	3.8	3.8 u	3.7	3.6	3.8 u	3.7	3.7 y	3.5	3.9 Y	3.8 Y	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46V2 Page 328
New commercial development (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	3%	3%	4%	2%	3%	4%	4%	3%	3%	5%	3%	3%	4%	3%	4%	5% QR	2%	2%	4% V	3%	3%	1%	3%	3%	6% wB2	4%	3%	2%
2	5%	4%	6%	5%	5%	5%	4%	7%	5%	5%	6%	4%	4%	5%	6%	6%	4%	4%	4%	6% V	5% V	2%	6%	4%	6%	5%	4%	5%
3	22%	22%	21%	28% F	25% F	18%	18%	24% G	26% G	25% M	24% M	23% M	17%	21%	25%	19%	23% P	18%	20%	23%	24%	22%	22%	22%	23% z	16%	21%	26% Z
4	28%	30%	27%	29%	32% F	26%	25%	29%	34% Gh	33% LM	32% M	27%	22%	29%	25%	26%	31% P	42% PQ	25%	28%	36% ST	37% ST	29%	26%	23%	37% XYa2B2w	29%	28%
5 - VERY IMPORTANT	28%	30% C	25%	30%	27%	28%	30% i	27%	25%	23%	26%	30% J	29%	28%	26%	28%	30%	30%	27%	29%	26%	35% su	27%	30% y	23%	27%	33% Y	27%
NO OPINION / UNSURE	14%	11%	17% B	7%	8%	20% DE	20% HI	11% I	7%	9%	8%	13% JK	23% JKL	14%	13%	17% QR	11% R	4%	20% TUV	11% UV	5%	3%	14%	15% a2	19% ZA2b2	11%	10%	13%
MEANS	3.8	3.9 C	3.8	3.8	3.8	3.9	3.9	3.8	3.8	3.7	3.8	3.9 Jk	3.9 j	3.9	3.7	3.8	3.9 P	4.0 P	3.8	3.8	3.8	4.1 STU	3.8 y	3.9 Y	3.6	3.9 Y	3.9 Y	3.8 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46W2 Page 329
Heritage conservation (Importance)

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	5%	7% C	3%	4%	6%	5%	5%	5%	5%	6%	5%	5%	5%	5%	7%	5%	5%	5%	5%	5%	6%	3%	7% Xz	3%	8% Xz	4%	5%	4%
2	7%	10% C	4%	10% f	7%	6%	5%	8%	9% G	9% M	9% M	7% M	4%	8%	5%	6%	9% P	10%	4%	8% S	10% S	12% S	6%	8%	5%	8%	7%	8%
3	23%	26% C	21%	26% F	28% F	19%	22%	23%	26% g	23% m	28% M	24% M	18%	24%	21%	21%	26% P	27%	18%	24% S	32% ST	33% ST	20%	26% wa2	26%	21%	20%	22%
4	25%	25%	25%	27%	28% F	22%	23%	27%	27%	28%	30% LM	23%	22%	25%	24%	27%	26%	27%	23%	27%	28%	22%	24%	26%	24%	31% wB2	25%	22%
5 - VERY IMPORTANT	30%	25%	36% B	31% e	25%	35% E	32%	29%	30%	29% k	23%	33% K	36% K	29%	38% N	30%	26%	28%	36% TUV	29% U	20%	27%	35% xY	28%	23%	29%	33% Y	37% XYz
NO OPINION / UNSURE	9%	7%	11% B	3%	6% D	13% DE	13% HI	8% I	3%	4%	5%	9% JK	16% JKL	10% O	5%	11% qR	8% R	3%	14% TUV	7% UV	3%	2%	8%	8%	14% WXZB2	7%	10%	8%
MEANS	3.8	3.5	4.0 B	3.7	3.6	3.9 dE	3.8 i	3.7	3.7	3.7	3.6	3.8 K	4.0 JKL	3.7	3.9	3.8 Q	3.6	3.7	3.9 TUV	3.7 U	3.5	3.6	3.8 Y	3.7 y	3.6	3.8 y	3.8 Y	3.9 Y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46X2 Page 330
Business licensing (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	4%	5%	4%	3%	5%	4%	4%	4%	4%	4%	5%	4%	3%	4%	4%	5%	4%	1%	4%	4%	6%	3%	3%	4%	7%	4%	5%	2%	
2	6%	8% C	5%	7%	8%	6%	5%	6%	9% G	9% LM	9% LM	5%	4%	7%	5%	6%	8%	9%	4%	6%	12% STv	7%	4%	6%	7%	7%	8%	7%	
3	22%	23%	21%	32% F	28% F	16%	19%	24% g	25% G	30% kLM	24% M	22% m	17%	21%	26%	20%	22%	24%	17%	25% S	27% S	28% S	22%	24% A2	23% A2	21%	16%	24% A2	
4	19%	19%	19%	21%	19%	19%	19%	19%	20%	17%	21%	19%	18%	19%	20%	18%	20%	19%	21% t	17%	19%	22%	16%	20%	21%	17%	21%	19%	
5 - VERY IMPORTANT	16%	16%	15%	13%	15%	17% d	17%	16%	14%	15%	14%	17%	17%	16%	17%	15%	15%	20%	17% U	16% U	10%	18% U	21% XYB2	14%	11%	18% Y	21% XYB2	14%	
NO OPINION / UNSURE	33%	29%	36% B	25%	26%	39% DE	36% hI	30%	29%	25%	28%	33% Jk	41% JKL	34% o	28%	36% qR	31%	28%	36% UV	31% uV	26%	22%	34%	33%	31%	33%	29%	33%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.5	3.5	3.6	3.4	3.4	3.7 DE	3.6 I	3.6	3.4	3.4	3.4	3.6 JK	3.7 JK	3.5	3.6	3.5	3.5	3.7	3.7 TU	3.5 U	3.2	3.6 U	3.7 XY	3.5	3.3	3.6 Y	3.7 Y	3.5 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46Y2 Page 331
Public access along waterfronts (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	2%	1%	3%	2%	2%	2%	2%	2%	2%	2%	2%	2%	3%	2%	1%	2%	3%	1%	1%	*%	2%	1%	5%	1%	1%	2%
					D											q			TV	v					ZA2B2			
2	2%	3%	2%	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	1%	2%	3%	3%	1%	1%	3%	3%	1%	1%
					f									O											b2	wb2	wb2	
3	16%	17%	14%	24%	19%	12%	15%	19%	16%	16%	21%	14%	13%	16%	15%	14%	16%	18%	12%	18%	20%	17%	17%	13%	19%	19%	16%	13%
		c		F	F					jLM									S	S					xb2			
4	29%	32%	26%	38%	34%	24%	25%	31%	36%	35%	36%	29%	20%	29%	31%	27%	32%	32%	25%	31%	36%	35%	29%	31%	29%	27%	32%	29%
		C		F	F			G	Gh	LM	LM	M				p			S	S	S							
5 - VERY IMPORTANT	43%	39%	46%	32%	36%	50%	45%	40%	41%	40%	35%	45%	49%	42%	46%	43%	43%	43%	47%	40%	38%	43%	44%	46%	29%	44%	39%	49%
			B			DE					K	JK							TU				Y	Ya2		Y	Y	YA2
NO OPINION / UNSURE	8%	6%	10%	3%	6%	11%	12%	6%	4%	5%	4%	8%	14%	9%	4%	11%	6%	3%	12%	6%	2%	3%	7%	7%	15%	6%	8%	7%
			B		d	DE	HI	i				JK	JKL	O		QR	r		TUV	UV					ZA2B2			
MEANS	4.2	4.1	4.3	4.0	4.0	4.3	4.2	4.1	4.2	4.2	4.0	4.2	4.3	4.2	4.2	4.2	4.2	4.2	4.3	4.2	4.1	4.2	4.2	4.3	3.9	4.2	4.1	4.3
			B			DE						K	JK					tU					Y	YA2	Y	Y	YA2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46Z2 Page 332
Public consultation on planning issues (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2%	1%	2%	2%	2%	2%	1%	1%	3% L	2% l	*% *	2% l	1%	4% n	2% R	1%	*% *	2% v	1%	2%	1%	2%	1%	3% zb2	1%	1%	1%
2	3%	3%	2%	5% F	3% F	2%	2%	3%	4% g	4%	4%	2%	2%	3%	2%	2%	2%	5%	2%	2%	4%	4%	2%	3%	2%	2%	4%	3%
3	18%	19%	16%	23% F	21% F	14%	15%	20%	20% G	22% M	20% m	17%	15%	17%	20%	14%	19% P	23% P	15%	18%	23% St	23% s	17%	15%	19%	18%	18%	20%
4	31%	34% C	28%	29%	33%	30%	29%	32%	34% G	31%	36% M	32% m	26%	31%	30%	31%	35%	32%	27%	34% S	35% S	33%	30%	36% A2b2	30%	32%	26%	29%
5 - VERY IMPORTANT	34%	31%	37% B	35%	33%	34%	33%	33%	36%	33%	31%	38% K	33%	34%	33%	34%	34%	35%	35%	34%	32%	34%	35%	32%	29%	37% y	41% XY	36% y
NO OPINION / UNSURE	13%	10%	15% B	6%	8%	18% DE	18% HI	11% I	5%	8%	8%	11% k	22% JKL	13%	11%	17% QR	9% r	5%	18% TUV	10% UV	5%	5%	14% a2	13% ZA2b2	17%	10%	9%	11%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.0	4.1 B	4.0	4.0	4.1 DE	4.1	4.0	4.0	3.9	4.0	4.2 JK	4.1 j	4.1 o	4.0	4.1	4.1	4.0	4.1	4.1	4.0	4.0	4.1	4.1	3.9	4.1 Y	4.1 Y	4.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46AA2 Page 333
 Planning for community amenities / services (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNIMPORTANT	1%	1%	1%	1%	1%	1%	1%	1%	1%	2% L	2% L	*% L	1%	1%	2%	1%	1%	*% L	2% u	1%	1%	1%	1%	1%	3% b2	1%	1%	*% L	
2	3%	3%	2%	3%	3%	2%	2%	3%	3%	3%	2%	3%	3%	3%	3%	3%	2%	3%	3%	2%	3%	2%	3%	3%	4%	2%	3%	2%	
3	17%	20% C	15%	25% F	21% F	13%	16%	19%	19% g	24% LM	22% LM	16% m	12%	17%	20%	13%	18% P	25% Pq	14%	18% s	24% ST	19%	17%	13%	19% X	18% x	17%	22% X	
4	31%	33% C	29%	27%	32%	31%	27%	32%	36% G	28%	34% j	31%	29%	32%	27%	31%	36%	32%	27%	33% S	36% S	37% S	31%	35% yB2	28%	30%	31%	27%	
5 - VERY IMPORTANT	34%	31%	38% B	34%	34%	34%	34%	34%	34%	34%	32%	37% k	34%	35%	32%	35%	34%	34%	34%	35%	31%	36%	33%	32%	30%	39% y	41% wKY	36%	
NO OPINION / UNSURE	14%	12%	16% B	9%	8%	19% DE	19% HI	11% I	6%	9%	9%	13% jK	21% JKL	13%	16%	16% QR	10% r	5%	19% TUV	11% UV	6%	5%	15% A2	16% ZA2	16% zA2	10%	7%	13% A2	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.0	4.2 B	4.0	4.0	4.2 DE	4.1	4.1	4.1	4.0	4.0	4.2 JK	4.2 JK	4.1 o	4.0	4.1	4.1	4.0	4.1 u	4.1 u	4.0	4.1	4.1	4.1 Y	3.9	4.2 Y	4.2 Y	4.1 Y	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q46BB2 Page 334
Public consultation on community issues (Importance)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNIMPORTANT	2%	2% c	1%	2%	1%	2%	2%	1%	1%	2% L	2% L	*% L	2% L	1%	3%	2%	1%	1%	2%	1%	1%	-	1%	1%	4% wA2B2	1%	1%	1%
2	2%	3%	2%	4%	3% F	2%	2%	3%	3%	4%	2%	2%	2%	2%	3%	2%	2%	4%	2%	2%	3%	4%	3%	2%	2%	2%	3%	3%
3	17%	20% C	14%	22% F	20% F	13%	14%	18% g	20% G	22% LM	21% LM	15%	12%	17%	17%	12%	20% P	25% P	12%	18% S	26% ST	21% S	15%	15%	18%	18%	15%	19%
4	30%	32% c	28%	26%	32% d	30%	27%	31%	35% G	29%	34% LM	29%	27%	31%	26%	30%	34%	30%	27%	31%	34% s	34%	29%	32%	31%	28%	29%	29%
5 - VERY IMPORTANT	37%	34%	40% B	41%	36%	37%	38%	36%	36%	36%	33%	41% K	37%	37%	38%	38%	35%	35%	39% U	37% U	31%	36%	37%	36%	31%	43% Y	45% wXY	38% y
NO OPINION / UNSURE	12%	10%	14% B	6%	7%	17% DE	18% HI	10% I	5%	7%	8%	12% JK	19% JKL	12%	13%	15% QR	9%	6%	16% TUV	10% UV	5%	5%	15% ZA2	13% ZA2	14% ZA2	8%	7%	11% a2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.0	4.2 B	4.1	4.1	4.2 E	4.2 i	4.1	4.1	4.0	4.0	4.2 JK	4.2 Jk	4.1	4.1	4.2 r	4.1	4.0	4.2 U	4.1 U	3.9	4.1	4.1 Y	4.1 Y	4.0	4.2 Y	4.2 Y	4.1 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47A Page 335
The air quality in your community

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	1%	1%	2% B	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	2% QR	*%	*%	1% v	1% v	1%	*%	1%	2% z	2%	*%	1%	2%
2	3%	2%	3%	2%	3%	3%	3%	3%	3%	4%	3%	3%	3%	3%	5%	2%	3%	2%	3% v	3% v	2% v	*%	3%	4% Ya2	1%	2%	2%	4% y
3	16%	15%	16%	17%	17% f	14%	15%	15%	16%	17%	15%	17%	13%	14%	22% N	12%	17% Pr	11%	17%	15%	14%	15%	14%	21% y WYZA2	8%	14% y	9%	22% WYZA2
4	39%	40%	38%	46% F	40%	36%	40%	36%	39%	38%	42% l	36%	40%	38%	43%	40% q	35%	45% Q	38%	39%	42%	39%	41%	42% YA2	31%	38% ya2	31%	46% YA2
5 - VERY GOOD	40%	41%	38%	32%	37%	43% DE	38%	43% g	40%	38%	38%	42%	39%	42% O	27%	42%	43%	40%	37%	41%	41%	45%	39% XB2	30% B2	56% WXZB2	43% XB2	57% WXZB2	23%
UNDECIDED / NO OPINION	2%	1%	3% b	2%	1%	3% E	3% I	2%	1%	2%	1%	1%	4% kL	2%	2%	2%	2%	1%	3% TUV	1% u	*%	*%	2%	2%	1%	2%	*%	4% xyA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	4.1	4.2 C	4.1	4.1	4.1	4.2 dE	4.1	4.2	4.2	4.1	4.2	4.2	4.1	4.2 O	3.9	4.2	4.2	4.2	4.1	4.2	4.2	4.3 s	4.2 XB2	4.0	4.4 WXZB2	4.2 XB2	4.4 WXZB2	3.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47B Page 336
The water quality of rivers, streams, and lakes in your community

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	3%	2%	4% B	7% eF	3%	2%	4%	2%	3%	6% Lm	3%	2%	2%	2%	8% N	2%	2%	2%	4% UV	3% UV	1%	1%	2%	3%	1%	2%	1%	8% XYZA2 W
2	7%	6%	8%	9%	6%	6%	7%	6%	8%	7%	8%	6%	6%	6%	9%	7%	5%	7%	6%	7%	6%	4%	6%	8%	5%	7%	6%	7%
3	24%	25%	24%	27%	26%	22%	24%	26%	24%	25%	25%	23%	24%	23%	28%	23%	24%	21%	25%	23%	27%	23%	23% a2	28% YA2	19%	28% YA2	16%	28% YA2
4	37%	39% c	34%	31%	38% D	37% d	37%	38%	36%	33%	36%	39% j	36%	39% O	27%	39%	40%	36%	36%	39%	36%	41%	34% b2	39% B2	42% wB2	42% wB2	37% B2	26%
5 - VERY GOOD	20%	20%	21%	17%	21%	21%	20%	21%	20%	19%	20%	21%	20%	22% O	12%	22%	22%	21%	18%	20%	24% S	25%	23% XB2	14% b2	31% WXZB2	18% B2	35% WXZB2	9%
UNDECIDED / NO OPINION	9%	9%	9%	8%	6%	12% E	10%	8%	9%	11%	7%	8%	12% K	8%	15% N	7%	7%	13% pQ	11% tUv	8%	6%	6%	13% XYZA2	8% YZA2	3%	2%	4%	22% XYZA2 W
MEANS	3.7	3.8 C	3.6	3.5	3.7 D	3.8 D	3.7	3.8	3.7	3.6	3.7	3.8 Jk	3.7 j	3.8 O	3.3	3.8	3.8	3.8	3.7	3.7	3.8 S	3.9 ST	3.8 XB2	3.6 B2	4.0 WXZB2	3.7 B2	4.0 WXZB2	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47C Page 337
The quality of HRM drinking water

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	2%	1%	3% b	4%	2%	2%	3%	1%	2%	2%	3%	2%	2%	2%	4% n	2%	2%	2%	3% tv	1%	2%	1%	2%	2%	2%	3%	2%	3%
2	4%	3%	5%	7% f	4%	4%	4%	5%	4%	7% KLM	3%	4%	3%	3%	7% n	4%	3%	4%	5% Tv	3%	4%	2%	3%	4%	6% wZ	2%	6% Z	4%
3	12%	10%	14% B	16% F	15% F	8%	12%	13%	11%	16% LM	14% LM	11%	8%	10%	18% N	9%	11%	11%	14% U	11%	8%	14%	12%	11%	14%	9%	13%	13%
4	30%	30%	31%	35% F	35% F	26%	28%	32%	32% g	37% LM	32%	28%	28%	29%	35%	29%	31% r	23%	28%	31%	36% Sv	27%	31% Y	33% Y	21%	32% Y	28% y	34% Y
5 - VERY GOOD	41%	46% C	36%	30%	32%	50% DE	41%	38%	43% h	25%	38% J	46% JK	46% JK	43% O	33%	41%	45%	54% Pq	39%	43%	40%	44%	47% YA2	47% YA2	22%	47% YA2	29% y	45% YA2
UNDECIDED / NO OPINION	10%	9%	12%	9%	11%	10%	12% I	10%	8%	12%	9%	9%	13%	12% O	3%	16% QR	9%	6%	11%	10%	10%	11%	5% B2	4% B2	35% ZA2B2 WX	6% B2	21% WXZB2	1%
MEANS	4.2	4.3 C	4.0	3.9	4.0	4.3 DE	4.2	4.1	4.2	3.9	4.1 J	4.2 JK	4.3 JK	4.2 O	3.9	4.2	4.3	4.3	4.1	4.2 S	4.2 S	4.3 s	4.2 YA2	4.2 YA2	3.8	4.3 YA2	4.0	4.2 YA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47D Page 338
The water quality in the harbour

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	53%	48%	58% B	69% EF	58% F	47%	52%	53%	55%	62% LM	57% M	53% M	44%	52%	61% N	50%	52%	51%	52%	53%	59% stV	49%	53%	51%	46%	54%	59% XY	59% XY
2	22%	23% c	20%	18%	21%	23%	19%	23%	25% G	20%	22%	22%	22%	22%	21%	21%	22%	23%	21%	21%	24%	28%	21%	25%	20%	24%	20%	20%
3	15%	18% C	11%	10%	13%	17% De	16% I	16% I	12%	8%	15% J	15% J	18% J	15%	12%	14%	17%	17%	13%	17% su	13%	15%	16%	18% zA2B2	15%	13%	11%	12%
4	4%	5% C	2%	1%	4% D	4% D	4%	3%	3%	3%	4%	3%	5%	4% o	2%	5% R	4% r	1%	3%	4% U	2%	3%	3%	3%	2%	6% xy	5%	3%
5 - VERY GOOD	1%	1%	*%	*%	1%	*%	*%	*%	1%	1%	*%	1%	*%	1% O	*%	1%	*%	1%	1%	*%	1%	1%	*%	*%	1%	1%	-	*%
UNDECIDED / NO OPINION	6%	5%	8% B	1%	4% D	9% DE	8% I	5%	4%	5% K	2%	6% K	11% JKL	7% O	4%	8% Q	4%	6%	9% TUV	5% U	1%	4%	6%	4%	15% ZA2B2 WX	3%	6%	6%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	1.7	1.8 C	1.6	1.4	1.6 D	1.8 DE	1.7	1.7	1.6	1.5	1.6 j	1.7 J	1.8 JKL	1.7 O	1.5	1.7	1.7	1.7	1.7	1.7 U	1.6	1.8 u	1.7	1.7 a2B2	1.7 a2B2	1.7 B2	1.6	1.6

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47E Page 339
HRM's efforts to improve the water quality in the harbour

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	23%	22%	24%	26% F	26% F	20%	23% h	18%	26% H	28% LM	24%	21%	20%	22%	24%	21%	23%	28% P	20%	23%	29% ST	30% St	22%	21%	19%	21%	22%	29% XYZa2 w
2	21%	19%	24% B	25%	21%	20%	18%	24% G	25% G	26% Lm	23%	18%	20%	20%	24%	18%	22%	22%	21%	20%	24%	25%	22%	19%	20%	26% X	24% x	22%
3	23%	20%	26% B	28% F	25% F	20%	22%	25%	23%	21%	26% M	26% jM	18%	23%	25%	23%	23%	24%	21%	26% v	24%	19%	19%	26% W	24%	21%	21%	23%
4	18%	22% C	14%	12%	17% d	21% De	20% I	17%	16%	13%	15%	19% J	24% JKL	19%	16%	20%	19%	15%	20% Uv	19% Uv	14%	14%	20%	19%	20%	17%	19%	16%
5 - VERY GOOD	12%	14% C	9%	6%	8%	16% DE	14% I	12% I	8%	6%	11% J	13% J	14% J	13% O	8%	15% qR	11%	9%	14% U	11% U	7%	12% u	14% B2	14% B2	10%	14% b2	11%	8%
UNDECIDED / NO OPINION	3%	2%	3%	3%	3%	3%	3%	4%	3%	6% KL	1%	2%	4% k	3%	3%	3%	2%	2%	4% TV	2% V	2% V	*%	3%	2%	7% ZA2B2 WX	1%	3% z	2%
MEANS	2.7	2.9 C	2.6	2.5	2.6	2.9 DE	2.9 I	2.8 I	2.5	2.4	2.7 J	2.9 JK	2.9 JK	2.8 O	2.6	2.9 QR	2.7	2.5	2.9 UV	2.8 Uv	2.5	2.5	2.8 B2	2.9 B2	2.8 B2	2.8 B2	2.7 b2	2.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47F Page 340
The effort of the Municipality in protecting the environment

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	9%	8%	9%	10%	11%	7%	7%	9%	11%	12%	10%	7%	9%	9%	9%	8%	8%	12%	7%	10%	11%	12%	10%	6%	8%	14%	7%	11%
					F				G	L	l								s	s		x			XyA2		X	
2	18%	17%	19%	27%	18%	16%	16%	17%	23%	23%	21%	14%	17%	17%	21%	17%	18%	23%	16%	19%	21%	20%	19%	16%	18%	13%	19%	25%
				EF					GH	Lm	L									s		z					XYZa2	w
3	34%	33%	35%	35%	35%	32%	32%	36%	34%	32%	35%	39%	27%	34%	34%	34%	33%	28%	31%	34%	39%	32%	30%	37%	37%	33%	31%	32%
											M	jM									S			W	w			
4	23%	26%	21%	18%	22%	26%	25%	24%	20%	21%	19%	24%	29%	24%	23%	24%	24%	24%	26%	23%	17%	25%	25%	21%	25%	26%	17%	
		C				De	I					K	JK						U	U		u	B2	B2	B2	B2		
5 - VERY GOOD	8%	9%	8%	5%	7%	10%	11%	8%	5%	3%	9%	9%	10%	9%	6%	9%	8%	7%	11%	8%	4%	7%	10%	8%	7%	8%	11%	8%
						De	I	I		J	J	J							TUv	U								
UNDECIDED / NO OPINION	8%	8%	8%	5%	7%	9%	9%	6%	8%	8%	7%	8%	8%	8%	7%	7%	9%	6%	9%	6%	8%	4%	7%	8%	10%	8%	6%	7%
						D													V	v								
MEANS	3.0	3.1	3.0	2.8	3.0	3.2	3.2	3.0	2.8	2.8	2.9	3.1	3.2	3.1	3.0	3.1	3.1	2.9	3.2	3.0	2.8	2.9	3.1	3.2	3.0	3.0	3.1	2.8
		C			D	DE	hI	I			j	JK	JK			r			TUV	U			B2	yB2	b2	B2	B2	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47G Page 341
The effort of the Municipality in promoting energy efficiency initiatives

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	9%	10%	8%	8%	10%	8%	7%	8%	12% GH	10% M	12% LM	8%	6%	10% O	5%	9%	11%	9%	7%	10% s	11% S	12% s	10% x	6%	11% X	12% X	9%	8%
2	18%	18%	17%	26% EF	18%	15%	14%	18% g	23% Gh	22% L	21% L	14%	17%	17%	20%	17%	16%	24% pQ	15%	18%	21% S	24% S	18% z	16%	16%	12%	16% XYZA2 W	26%
3	33%	32%	35%	32%	37% F	31%	34%	37% I	31%	32%	31%	38% Km	31%	33%	36%	34%	31%	31%	32%	35%	36%	35%	34%	36% b2	39% ZB2	30%	35%	29%
4	22%	22%	21%	20%	21%	22%	24% I	20%	18%	19%	22%	21%	23%	22%	20%	21%	24%	20%	24% v	21% v	20%	14%	19%	25% wYb2	17%	24% y	22%	19%
5 - VERY GOOD	7%	7%	7%	6%	5%	8% E	9% I	7% i	4%	4%	6%	8% J	8% J	7%	6%	8%	7%	4%	10% TUV	6% U	3%	4%	7%	6%	6%	10% b2	10% b2	5%
UNDECIDED / NO OPINION	12%	11%	13%	9%	8%	15% DE	12%	10%	12%	12% k	8%	12% k	15% K	12%	12%	11%	12%	11%	13% u	10%	10%	11%	11%	11%	11%	13%	9%	12%
MEANS	3.0	3.0	3.0	2.9	2.9	3.1 DE	3.2 HI	3.0 I	2.8	2.8	2.9	3.1 JK	3.1 JK	3.0	3.0	3.0 r	3.0	2.8	3.2 TUV	2.9 UV	2.8	2.7	3.0	3.1 YB2	2.9	3.1 yB2	3.1 yB2	2.9

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q47H Page 342
The effort of the Municipality in promoting renewable energy use

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY POOR	11%	13% C	8%	15% F	13% F	8%	9%	9%	14% GH	15% LM	14% LM	9%	6%	11%	10%	10%	11%	11%	7%	13% S	13% S	15% S	12% X	7%	10%	12%	11%	13% X
2	19%	21%	18%	27% eF	20% f	17%	14%	22% G	25% G	22% L	23% L	15%	20%	19%	21%	19%	18%	26% q	18%	19%	23% s	27% St	18%	19%	18%	17%	18%	25% xyZA2 W
3	30%	29%	32%	29%	32%	29%	30%	34% I	28%	32%	28%	35% KM	26%	30%	30%	31%	30%	30%	27%	32%	35% S	32%	30%	32%	35% zB2	27%	31%	27%
4	19%	19%	18%	17%	18%	19%	22% HI	16%	15%	16%	18%	18%	22% j	19%	19%	18%	19%	16%	22% UV	18% v	15%	12%	16%	22% WyB2	16%	19%	20%	15%
5 - VERY GOOD	6%	6%	7%	5%	5%	8% dE	9% HI	5%	3%	3%	6% J	7% J	7% J	7%	6%	7% r	6%	3%	10% TUV	5% U	2%	3%	8%	5%	5%	9% Y	9% Y	6%
UNDECIDED / NO OPINION	15%	13%	17% B	8%	11%	19% DE	15%	14%	15%	12%	10%	16% jK	19% JK	15%	14%	14%	15%	14%	16% u	14%	12%	12%	16% a2	14%	16%	16%	11%	14%
MEANS	2.9	2.8	3.0 B	2.7	2.8	3.0 DE	3.1 HI	2.9 I	2.6	2.7	2.8	3.0 JK	3.1 JK	2.9	2.9	2.9 r	2.9	2.7	3.1 TUV	2.8 uV	2.7	2.6	2.9	3.0 B2	2.8	3.0 B2	3.0 B2	2.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q48 Page 343
 What do you consider the most important environmental issue in the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Halifax harbour / Harbour Solutions Project	49%	48%	49%	60% EF	49%	46%	50%	48%	48%	50%	50%	50%	45%	49%	49%	50%	49%	49%	45%	52% S	51% s	54% s	44%	57% ZA2B2 WY	44%	48%	45%	47%
Sewage / Sewer Treatment (general)	10%	11%	9%	7%	9%	11% d	10%	10%	10%	12%	10%	9%	9%	10%	10%	7%	12% P	14% P	9%	10%	12% s	12%	13% x	9%	9%	10%	10%	10%
Air quality / air pollution	6%	6%	6%	2%	5% D	9% DE	7%	5%	6%	3%	4%	6% J	10% JKL	6%	6%	6% R	7% R	2%	8% Uv	7% U	3%	4%	6%	8% z	6%	4%	8%	5%
Waste water treatment / management	6%	6%	6%	5%	8% DF	4%	5%	5%	8% GH	8%	6%	5%	5%	6%	7%	4%	7% p	8%	3%	7% S	9% S	8% S	6%	5%	5%	5%	6%	8%
Water / water quality (general)	6%	4%	8% B	3%	5% d	6% D	7% I	7% I	4%	7%	5%	5%	6%	6%	5%	6%	5%	6%	8% Tuv	4%	5%	4%	6%	5%	5%	8%	6%	6%
Renewable / Alternative energy / Reduce use of fossil fuels	4%	5%	3%	10% EF	4%	3%	4%	4%	5%	7% LM	5%	4%	3%	4%	7% n	3%	4%	4%	4%	5%	4%	6%	3%	3%	4%	4%	7% wX	6% x
Reduce car use / number of cars on roads / increase public t	3%	4%	3%	5%	3%	3%	2%	2%	6% GH	5%	4%	3%	3%	3%	5%	3%	3%	6%	3%	3%	5%	4%	4%	3%	2%	2%	2%	7% XYZA2
Protect green spaces/wilderness	3%	3%	4%	4%	4%	3%	3%	4%	4%	3%	3%	4%	3%	3%	2%	4% q	2%	4%	3%	3%	4%	2%	3% X	1% ZA2B2 WX	8% Z	3%	3%	4% X
Garbage/ Litter / Keep streets clean	3%	3%	3%	3%	3%	3%	3% I	4% I	2%	2%	4%	3%	3%	3% O	1%	5% QR	2%	2%	3% V	3% V	2% v	*%	2%	4%	2%	3%	3%	2%
Waste Management / reduce waste	3%	3%	2%	3%	2%	3%	3%	2%	2%	3%	3%	2%	2%	3%	2%	3%	3%	1%	3% u	2%	1%	2%	4% Z	2%	2%	1%	3%	3%
Car emissions / pollution	2%	3%	2%	2%	1%	3% E	2%	2%	2%	2%	2%	3%	3%	2%	2%	2%	3%	2%	2%	2%	2%	3%	2%	3%	2%	1%	3% z	3% z
Water quality of lakes / rivers / streams	2%	2%	3%	1%	2%	3%	3%	1%	2%	2%	1%	3% K	3%	2%	1%	3%	2%	3%	3% u	2%	1%	3%	1%	3% wzb2	3% zb2	1%	4% wZB2	1%
More recycling / composting	2%	2%	3%	3%	3% F	1%	2%	4% GI	2%	3%	3%	2%	1%	2%	3%	3% R	2%	1%	2% v	2% v	2%	1%	1%	2%	1%	3%	3%	3%
Energy use / consumption / conservation	2%	2%	2%	1%	4% DF	1%	2%	2%	2%	2% m	2% M	2% m	1%	2%	2%	2%	2%	2%	2%	2%	2%	4%	2%	2%	2%	2%	2%	2%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q48 Page 344
(Continued)

What do you consider the most important environmental issue in the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Clean drinking water	2%	2%	2%	3%	1%	2%	2%	1%	2%	2%	2%	2%	3%	2%	3%	1%	2%	2%	2%	2%	2%	2%	3%	2%	2%	1%	1%	2%
Pollution (general)	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	*%	1%	1%	-	1%	1%	-	-	1%	1%	2%	1%	*%	*%
Greenhouse gases / Co2 emissions	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	*%	2%	1%	1%	1%	1%	1%	*%	1%	1%	*%	2%
Development of land	1%	1%	1%	2%	1%	*%	1%	1%	2%	1%	1%	1%	1%	1%	*%	*%	1%	*%	*%	1%	1%	2%	1%	*%	1%	1%	1%	1%
Pesticides/Chemicals	*%	*%	*%	*%	*%	1%	*%	-	1%	*%	*%	1%	*%	*%	*%	1%	*%	*%	1%	*%	*%	-	*%	1%	*%	*%	*%	*%
Climate Change/Global Warming/Rising Sea Level	*%	*%	*%	*%	*%	1%	*%	*%	1%	1%	*%	1%	*%	*%	1%	*%	*%	*%	1%	*%	*%	-	*%	*%	1%	*%	*%	1%
Other	2%	2%	1%	2%	2%	2%	2%	1%	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	*%	1%	2%	2%	1%	2%	3%
None	1%	1%	1%	*%	1%	1%	1%	1%	*%	1%	*%	*%	1%	1%	*%	1%	*%	-	1%	1%	-	-	1%	*%	-	2%	1%	*%
Don't know / no response	4%	3%	6%	1%	2%	7%	6%	3%	2%	1%	2%	5%	8%	4%	5%	4%	4%	1%	8%	2%	2%	1%	5%	3%	4%	6%	5%	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q49 Page 345

Would you like to see the Municipality invest in alternative energy sources for its buildings, facilities and assets (such as cars / trucks / buses), even if it meant that they were more expensive to buy and run, compared to other non-green fuel sources?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	55%	56%	54%	67% EF	56%	52%	48%	55% G	66% GH	64% LM	64% LM	53% M	45%	54%	62% N	53%	55%	64% Pq	51%	57% S	63% St	62% S	54%	56% z	52%	48%	60% Z	63% WxYZ
No	20%	25% C	15%	15%	22% D	19%	20%	21%	19%	17%	21%	20%	19%	21%	17%	18%	22% P	24%	19%	20%	22%	21%	18%	23% wB2	18%	21%	20%	16%
Don't Know	25%	19%	31% B	18%	22%	28% DE	31% HI	24% I	15%	19%	15%	26% JK	36% JKL	25%	22%	29% QR	23% R	12%	30% TUV	23% U	15%	18%	28% XA2B2	21% XA2B2	29% XA2B2	31% XA2B2	20%	21%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q50 Page 346
Do you receive the Municipality's "Naturally Green" environmental stewardship newsletter?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	65%	64%	67%	41%	61% D	74% DE	66%	63%	66%	47%	63% J	69% JK	72% JK	70% O	45%	70%	72% r	64%	64%	67%	67%	61%	67% B2	68% yB2	61%	65%	73% YzB2	58%
No	22%	22%	21%	46% EF	23% F	15%	23% i	23% i	19%	36% KLM	22% l	17%	20%	17%	43% N	18% Q	14%	20% q	25% TU	19%	18%	23%	23%	19%	24% a2	19%	18%	26% XzA2
Don't Know	13%	14%	12%	13%	17% F	10%	11%	14%	15% G	17% M	15% M	13% M	8%	13%	12%	12%	14%	16%	11%	14% s	16% S	16%	10%	12%	14%	16% wA2	10%	16% WA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q51 Page 347
 Has the information contained in the "Naturally Green"
 newsletter led to you making any changes in how you manage
 waste?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	46%	41%	50% B	23%	43% D	53% DE	49% I	47% I	41%	30%	44% J	49% J	52% JK	49% O	31%	51%	48%	47%	48% uV	46% v	42%	38%	44% b2	50% B2	44% b2	50% B2	53% WYB2	36%
No	25%	29% C	21%	29%	26%	24%	23%	22%	31% GH	28%	26%	26%	23%	25%	29%	22%	27% p	24%	23%	26%	30% S	30% s	28% Z	24%	25%	19%	24%	31% XZ
Don't Know	29%	29%	28%	49% EF	31% F	23%	28%	31%	28%	42% KLM	30% lm	25%	25%	26%	41% N	27%	25%	29%	29%	28%	28%	32%	28%	27%	32% A2	31% A2	22%	33% xA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q52 Page 348

Are you or anyone else in your household currently participating in the Blue Bag and Paper Recycling program in the HRM?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	96%	96%	97%	90%	97% D	97% D	96%	97%	96%	96%	95%	98% K	97%	97% O	92%	97%	98%	98%	95%	97% s	97%	97%	96%	97%	95%	96%	97%	95%
No	3%	3%	2%	6% eF	3%	2%	3%	2%	3%	2%	4%	2%	2%	2%	6% N	2%	1%	1%	3%	2%	2%	2%	3%	2%	4%	3%	2%	3%
Don't Know	1%	1%	1%	4% EF	1%	1%	1%	1%	1%	2% L	2% l	*%	1%	1%	2%	1%	1%	1%	2% t	1%	1%	1%	1%	*%	1%	1%	1%	2% wXa2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q53 Page 349
 What are the main reasons why your household is not involved in Blue Bag or Paper Recycling programs?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	63	38	24	16	25	21	35	8	19	7	24	17	14	38	25	17	9	2	31	21	8	2	14	14	13	9	8	10
UNWEIGHTED TOTAL	58	33	25	19	23	16	24	8	26	11	26	10	11	35	23	12	14	3	21	24	10	3	14	8	11	7	10	12
Too many stipulations / restrictions on recycling	42%	53% c	25%	12%	54% D	51% D	52% I	58% I	16%	7%	22%	55% J	76% JK	35%	52%	35%	26%	15%	54%	31%	23%	45%	24%	82% ZA2B2 W	53% a2	26%	14%	23%
Too messy / Concerned about pests	34%	33%	34%	3%	31% D	60% D	43% I	40%	13%	7%	13%	42% j	70% JK	32%	35%	39%	37%	-	50% T	9%	31%	45%	17%	42%	37%	65% wa2	17%	23%
Live in an apartment not serviced by the program	22%	25%	18%	29% e	6%	37% e	24%	8%	24%	33%	16%	11%	41%	2%	53% N	4%	-	-	28%	25%	-	-	21%	40%	-	-	9%	52% A2
No space to store recyclables	22%	30% c	8%	11%	25%	26%	33% i	8%	7%	26%	7%	27%	38%	11%	38% n	10%	4%	-	32% u	11%	4%	45%	19%	54% Zb2	16%	4%	14%	8%
Need more program information	19%	18%	19%	30% E	3%	28%	21%	13%	16%	21%	21%	-	36%	17%	21%	11%	17%	40%	24%	17%	9%	-	28%	36%	10%	13%	5%	-
Don't know anything about recycling program / Don't know how	16%	13%	22%	49% E	9%	-	7%	13%	35% G	50% L	26% L	3%	-	22%	7%	6%	34% p	40%	15%	10%	37%	16%	22%	8%	19%	13%	14%	16%
Too time consuming / Can't be bothered	15%	9%	24%	8%	16%	18%	15%	35% i	4%	7%	13%	30%	2%	21%	5%	36%	18%	-	15%	8%	19%	45%	16%	-	10%	64% wYa2B2	17%	1%
No convenient depot to return recyclables	13%	16%	8%	1%	23% D	9%	13%	30%	4%	2%	5%	27%	14%	19%	4%	7%	14%	-	14%	12%	15%	-	5%	18%	37% wB2	-	9%	1%
Do not believe in recycling / Recycling not important	11%	18%	-	-	14%	15%	9%	25%	8%	-	16%	5%	15%	11%	10%	17%	14%	-	13%	2%	15%	45%	11%	-	10%	22%	14%	21%
Nothing to recycle / re-use / compost everything	7%	11%	-	5%	8%	6%	10%	-	4%	-	3%	10%	11%	11%	-	10%	-	15%	8%	6%	3%	-	-	-	33%	-	-	-
Other	18%	20%	15%	-	23%	27%	32%	-	-	-	4%	48% K	15%	24%	9%	27%	-	-	25%	12%	-	45%	8%	18%	16%	41%	14%	21%
No answer / No opinion	10%	13%	6%	6%	14%	9%	11%	11%	8%	6%	24% M	-	1%	12%	8%	14%	12%	46%	2%	11%	29%	39%	25%	-	-	-	55% b2	11%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q54 Page 350
 Are you or anyone else in your household currently participating in the Green Cart Composting Program?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Yes	89%	89%	90%	80%	90% D	90% D	89%	89%	89%	85%	89% j	90% J	90% J	93% O	73%	91%	95% Pr	90%	86%	91% S	93% S	91% s	85%	91% WyB2	86%	93% WYB2	95% WYB2	86%
No	10%	11%	9%	20% EF	8%	9%	10%	11%	9%	14% klM	10%	9%	8%	7%	24% N	8% Q	5%	7%	13% TUv	9%	7%	8%	14% XZA2	8%	12% A2	7%	5%	12% A2
Don't Know	1%	*%	2% B	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	3% n	1%	*%	3% q	2% T	*%	1%	1%	1%	1%	2% Z	*%	-	3% XZ

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q55 Page 351
 What are the main reasons why your household is not involved in Green Cart composting?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	237	133	104	52	77	107	113	52	72	47	62	78	50	135	102	74	39	11	122	81	23	10	65	53	40	24	19	44
UNWEIGHTED TOTAL	216	120	96	57	64	95	79	44	93	55	62	61	37	127	89	60	44	13	95	82	26	12	53	39	36	20	17	57
Too messy / Concerned about pests	41%	29%	55% B	38%	51% f	34%	47% i	39%	31%	34%	37%	54% jm	31%	43%	38%	41%	39%	53%	38%	39%	51%	57%	34% a2	48% A2	42% A2	70% WyA2B2	11%	28%
Live in an apartment with no access to green carts	30%	29%	32%	44% F	32%	22%	30%	33%	29%	40% l	28%	23%	35%	1%	68% N	2%	-	3%	41% tUV	24% UV	8%	3%	45% z	33%	-	17%	30%	41% z
No space to store compost	26%	23%	30%	23%	37% F	20%	29%	27%	20%	19%	25%	31%	26%	18%	36% N	15%	17%	16%	26%	31% u	12%	24%	30% Y	35% Y	11%	25%	23%	21%
Too many stipulations / restrictions on composting	14%	13%	16%	4%	27% DF	10%	17%	13%	11%	8%	12%	23% j	10%	11%	19%	4%	21% P	13%	14%	16%	14%	7%	30% XYB2	2%	11%	16%	-	12% x
Already have a backyard composter / already compost	12%	14%	9%	1%	4%	22% DE	13%	12%	9%	9%	8%	10%	20%	20%	-	24% r	15%	5%	11% U	15% U	1%	19%	2%	7%	42% WXB2	-	25% w	4%
Too time consuming / Can't be bothered	10%	10%	11%	10%	16%	6%	10%	11%	9%	10% M	11% M	14% M	1%	13%	6%	10%	16%	16%	4%	16% SV	21% sv	1%	9%	6%	3%	38% XYA2B2W	6%	8%
Don't know anything about composting program / Don't know how	9%	11%	6%	15%	4%	10%	10%	6%	9%	6%	11%	3%	19% l	7%	11%	10% q	1%	7%	12%	6%	7%	-	11%	12%	6%	5%	5%	8%
Need more program information	7%	9%	4%	7%	4%	10%	8%	2%	10% H	10% l	5%	1%	16% l	6%	9%	8%	4%	7%	9%	5%	7%	-	9%	10%	3%	6%	-	6%
Do not believe in composting / Composting not important	4%	5%	4%	-	7%	5%	4%	5%	5%	-	6%	3%	9%	3%	6%	1%	8%	-	3%	7%	7%	-	9% x	1%	-	3%	-	7%
Live in a rural area / compost not picked up often enough	3%	3%	2%	4%	5%	*%	2%	3%	3%	-	2%	7%	*%	5%	-	3%	1%	12%	3%	2%	4%	9%	-	-	13%	-	7%	-
No green cart / unable / unsure how to get a green cart	2%	-	6%	6%	1%	2%	4%	-	2%	-	7%	2%	-	2%	3%	3%	-	-	5%	-	-	-	7%	-	3%	-	-	*%
Do not have enough waste	2%	2%	1%	5%	1%	*%	1%	-	5%	4%	3%	*%	-	3%	*%	1%	5%	3%	2%	*%	4%	-	-	2%	3%	-	1%	3%
Other	7%	7%	6%	8%	2%	9%	10%	-	5%	5%	7%	9%	3%	9%	3%	10%	12%	-	9% T	1%	13%	-	7%	-	12%	15%	5%	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q55 Page 352
(Continued)

What are the main reasons why your household is not involved in Green Cart composting?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
No answer / No opinion	7%	11% C	1%	2%	6%	9%	6%	8%	7%	4%	11%	4%	6%	10% O	2%	12%	9%	6%	5%	8%	12%	2%	13%	7%	-	3%	19%	6%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Table Q56_1 Page 353

If you were given the choice of where to focus spending over the next five (5) years in the area of ENVIRONMENTAL PROTECTION, what would be your priority? FIRST PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME					COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2326	1202	1123	267	915	1142	1093	477	754	332	624	809	551	1921	405	842	781	141	892	915	350	135	437	634	325	321	335	365	
UNWEIGHTED TOTAL	2362	1224	1137	315	953	1093	806	449	1105	407	728	767	452	2002	359	758	884	198	716	957	455	207	430	593	301	293	350	475	
Improve water quality in our harbour	25%	22%	29% B	26%	26%	25%	27%	24%	24%	23%	25%	25%	28%	25%	26%	23%	27% P	25%	26%	24%	27%	23%	20%	29% WyA2	23%	26%	21%	29% WA2	
Expand / upgrade wastewater treatment facilities	16%	16%	16%	15%	18%	15%	13%	17% g	19% G	19% M	17% M	17% M	12%	16%	15%	15%	17%	20%	11%	17% S	25% STV	17% s	16%	17%	15%	17%	16%	16%	
Improve major roadways to reduce delay and carbon emissions	12%	15% C	9%	14%	12%	11%	13% I	13% i	9%	16% KL	11%	9%	14% L	13% O	8%	13%	13%	9%	12%	12%	10%	16%	12% B2	11% B2	15% B2	16% B2	15% B2	6%	
Ensure that all new HRM facilities and buildings use or inve	10%	12% C	8%	10%	11%	9%	10%	12% i	9%	8%	11% M	11% M	7%	10%	11%	10%	11%	9%	10%	11%	8%	12%	11%	12%	8%	8%	12%	9%	
Manage development to reduce the cutting of trees and loss o	8%	8%	8%	6%	7%	9%	9%	8%	6%	5%	8%	7%	10% J	8%	8%	9% Q	6%	7%	9% V	8%	7%	4%	8%	5%	12% Xb2	9%	8%	7%	
Improve the solid waste management programs (garbage, recycl	7%	6%	8%	7%	7%	6%	6%	8%	7%	5%	8%	7%	7%	7% o	4%	8% r	7%	4%	7%	7%	6%	5%	3%	6% w	9% W	7%	7% w	8% W	
Provide incentives to use public transit	5%	5%	6%	8% F	6% f	4%	4%	5%	7% G	7% M	6% M	5% m	3%	5%	8%	4%	5%	8%	5%	6% U	4%	4%	7% Y	6% Y	2%	4%	4%	7% Y	
Ban the sale of pesticides / herbicides at HRM retail stores	4%	3%	6% B	2%	3%	6%	5% DE	3% h	4%	2%	4%	5%	5% j	5%	3%	5%	4%	4%	6% TUV	3%	3%	3%	6%	4%	6% b2	3%	6% b2	3%	
Develop disincentives to driving or driving alone	4%	6% C	3%	5%	4%	5%	3%	3%	7% GH	6%	4%	4%	4%	3%	10% N	3%	3%	5%	5%	4%	4%	6%	9% XYZA2	1%	2%	3%	1%	10% XYZA2	
Ensure that all new vehicles purchased by HRM are environmen	4%	2%	5% B	2%	2%	5%	4% DE	3%	3%	3%	2%	5% K	4%	4%	3%	4%	3%	3%	5% Uv	3% U	1%	2%	3%	5% Y	2%	5% Y	3%	3%	
Invest in ways to improve the cleanliness of HRM's beaches a	2%	2%	1%	2%	2%	1%	1%	2%	2%	2%	1%	1%	2%	1%	3%	1%	1%	3%	1%	2%	2%	2%	3% B2	1%	1%	2%	2%	*%	
Solar / LED street and traffic lighting	2%	2%	1%	*%	2% d	2% D	2%	1%	1%	1%	1%	2%	2%	2% O	*%	2%	2%	2%	1%	2%	1%	4% su	2%	1%	1%	1%	3%	1%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q56_1 Page 354
(Continued)

If you were given the choice of where to focus spending over the next five (5) years in the area of ENVIRONMENTAL PROTECTION, what would be your priority? FIRST PRIORITY

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Other	1%	2%	1%	2%	1%	2%	1%	2%	2%	2%	1%	1%	2%	2%	1%	2%	1%	2%	1%	1%	2%	2%	1%	1%	3%	1%	2%	2%
		C																										

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q56_2 Page 355

If you were given the choice of where to focus spending over the next five (5) years in the area of ENVIRONMENTAL PROTECTION, what would be your priority? SECOND PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2325	1198	1125	266	913	1144	1098	474	752	329	623	808	554	1915	410	842	778	141	899	914	345	134	442	632	325	320	332	366	
UNWEIGHTED TOTAL	2355	1218	1136	313	950	1091	806	446	1102	404	725	766	452	1993	362	755	879	199	718	956	449	206	431	592	299	290	347	476	
Improve water quality in our harbour	15%	14%	17%	16%	15%	16%	16%	14%	16%	19% K	13%	15%	17%	15%	19%	15%	14%	19%	15%	16%	15%	16%	16%	13%	13%	18%	17%	19% xy	
Expand / upgrade wastewater treatment facilities	12%	12%	12%	15%	11%	11%	11%	11%	13%	14% L	14% L	9%	11%	11%	15% n	10%	12%	12%	10%	13%	12%	17% S	14%	11%	10%	10%	12%	12%	
Improve the solid waste management programs (garbage, recycl	11%	10%	12%	14%	12%	10%	10%	13%	10%	11%	12%	11%	9%	12% O	8%	12%	11%	10%	10%	10%	14% s	11%	11%	13% a2B2	13% B2	9%	9%	8%	
Improve major roadways to reduce delay and carbon emissions	11%	13% C	8%	5%	11% D	12% D	11%	11%	9%	5%	9% J	12% J	13% Jk	11% o	8%	11%	12%	9%	10%	10%	13%	10%	13% a2B2	10%	12% b2	13% B2	9%	7%	
Ensure that all new HRM facilities and buildings use or inve	10%	9%	11%	9%	9%	11%	11% h	8%	10% h	12%	12%	9%	9%	10%	10%	11%	9%	13%	11%	9%	11%	10%	8%	10%	13% w	10%	10%	10%	
Manage development to reduce the cutting of trees and loss o	10%	8%	12% B	8%	10%	10%	9%	10%	11%	9%	9%	12%	8%	10%	7%	10%	11%	10%	10%	9%	10%	12%	9%	8%	12%	14% X	10%	11%	
Provide incentives to use public transit	8%	9%	8%	10%	9%	7%	7%	8%	11% GH	11% M	10% M	8% M	5%	8%	10%	9%	7%	6%	8%	9%	8%	8%	6%	8%	6%	12% WYA2	6%	11% WyA2	
Ensure that all new vehicles purchased by HRM are environmen	7%	8%	6%	5%	7%	7%	8%	8%	4% I	4% I	5%	8% J	9% Jk	7%	7%	7%	7%	3% r	7% u	8% UV	4%	4%	9% xb2	6%	6%	6% XYZB2	13%	5%	
Invest in ways to improve the cleanliness of HRM's beaches a	5%	5%	6%	6%	5%	5%	5%	6%	5%	4%	5%	5%	6%	5%	5%	5%	5%	3%	6% U	5%	3%	5%	2%	8% Wya2	4%	5%	4%	6% W	
Solar / LED street and traffic lighting	5%	6% C	3%	5%	5%	4%	5%	7% I	3%	4%	5%	4%	6%	5%	4%	5%	5%	6%	5% v	5% V	4%	2%	4%	7% ZB2	6% ZB2	2%	6% ZB2	2%	
Develop disincentives to driving or driving alone	3%	5% C	2%	3%	4%	3%	3%	3%	4%	3%	3%	4%	3%	3%	5%	3%	3%	3%	3%	4%	4%	4%	5% yZa2	3%	2%	1%	2%	7% xYZA2	
Ban the sale of pesticides / herbicides at HRM retail stores	3%	2%	3%	2%	2%	3%	3%	2%	3%	2%	2%	3%	3%	3%	3%	3%	2%	4%	4% TUv	2%	2%	2%	2%	4% z	3% Z	3% Z	*% z	2% z	3% z

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q56_2 Page 356
(Continued)

If you were given the choice of where to focus spending over the next five (5) years in the area of ENVIRONMENTAL PROTECTION, what would be your priority? SECOND PRIORITY

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Other	*%	1%	*%	1%	*%	1%	*%	1%	*%	1%	*%	*%	*%	1%	*%	*%	*%	*%	*%	*%	1%	1%	1%	*%	*%	*%	1%	*%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q56_3 Page 357

If you were given the choice of where to focus spending over the next five (5) years in the area of ENVIRONMENTAL PROTECTION, what would be your priority? THIRD PRIORITY

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2317	1197	1119	265	911	1139	1095	472	748	327	623	805	551	1912	404	845	775	141	895	912	344	134	437	632	322	320	333	365
UNWEIGHTED TOTAL	2342	1211	1131	312	946	1083	801	444	1096	401	725	759	449	1985	357	755	874	199	711	953	447	205	425	591	297	290	345	473
Manage development to reduce the cutting of trees and loss o	13%	11%	15% B	12%	13%	13%	13%	14%	12%	9%	13% j	12%	16% J	13%	12%	15%	12%	11%	13%	13%	11%	12%	12%	14%	10%	15%	13%	11%
Provide incentives to use public transit	11%	11%	12%	11%	10%	13%	11%	14%	11%	11%	10%	11%	14%	11%	13%	11%	11%	8%	11% v	12% V	13% V	6% za2b2	15%	11%	13%	9%	10%	10%
Improve water quality in our harbour	11%	11%	11%	9%	10%	12%	11%	9%	12% h	7%	15% JM	12% JM	8%	11%	12%	11%	11%	13%	12%	11%	9%	12%	13%	9%	9%	14% x	13%	11%
Ensure that all new HRM facilities and buildings use or inve	11%	11%	10%	12%	11%	10%	9%	12%	12% g	11%	10%	12%	10%	10%	12%	11%	10%	10%	9%	12%	12%	10%	12%	9%	11%	8%	15% XZ	13% z
Improve the solid waste management programs (garbage, recycl	9%	11% C	8%	10%	8%	10%	11% H	7%	9%	6%	9% j	10% j	11% J	10%	7%	10%	10%	7%	9%	10%	8%	14%	9%	9%	8%	10%	11%	10%
Solar / LED street and traffic lighting	9%	10%	8%	19% EF	11% F	6%	8%	10%	10%	14% KLM	9% M	10% M	5%	9%	12%	8%	9%	8%	10%	9%	10%	10%	9%	8%	10%	8%	10%	12%
Expand / upgrade wastewater treatment facilities	7%	8%	6%	6%	8%	6%	6%	8%	8%	9% m	9% LM	6%	5%	7%	8%	7%	7%	7%	6%	7%	8%	11%	7%	8%	6%	6%	5%	8%
Improve major roadways to reduce delay and carbon emissions	7%	6%	7%	6%	7%	6%	6%	6%	7%	8%	6%	6%	7%	7%	5%	7%	7%	7%	6%	6%	8%	8%	7% B2	7% B2	8% B2	7% B2	7% b2	3%
Invest in ways to improve the cleanliness of HRM's beaches a	6%	5%	8%	4%	6%	7% d	7%	6%	5%	6%	5%	7%	7%	6%	6%	6%	7%	5%	7%	6%	6%	5%	6%	5%	9% xB2	8% b2	6%	4%
Ensure that all new vehicles purchased by HRM are environmen	6%	6%	6%	5%	6%	7%	7%	6%	6%	6%	4%	6%	8% k	6%	4%	6%	7%	10%	7% V	6% v	6% v	3%	2%	9% WA2b2	7% W	7% Wa2	4%	6% W
Ban the sale of pesticides / herbicides at HRM retail stores	5%	4%	6% B	2%	5% D	5% D	6%	4%	4%	7% k	3%	4% KL	7%	5%	6%	4%	5%	5%	6% Uv	5% U	3%	3%	4%	4%	6%	4%	4%	6%
Develop disincentives to driving or driving alone	3%	4%	3%	2%	3%	3%	3%	3%	3%	4%	4%	3%	3%	3%	2%	3%	3%	8% Pq	2%	3%	4%	3%	3%	4% A2	2%	2%	1%	5% yA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q56_3 Page 358
(Continued)

If you were given the choice of where to focus spending over the next five (5) years in the area of ENVIRONMENTAL PROTECTION, what would be your priority? THIRD PRIORITY

	GENDER		AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin	N West	West	West
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Other	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	2%	2%	*	2%	1%	*	1%	2%
										k													wZ					z

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q57 Page 359

As a resident of HRM, what is your main source of information regarding what's happening in the Municipality?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Newspaper	56%	58% c	53%	43%	47%	65% DE	59% HI	51%	53%	46%	48%	57% JK	67% JKL	56%	53%	54%	59%	57%	54%	58%	53%	59%	59% Ya2	58% Ya2	49%	54%	51%	58% Y
Television	54%	53%	55%	35%	47% D	63% DE	64% HI	53% I	38%	41%	46%	54% JK	69% JKL	54%	51%	60% QR	51% R	41%	63% TUV	54% UV	32%	37%	52%	55%	55%	57% b2	57% b2	48%
Radio Station	37%	35%	39%	39%	37%	36%	37%	36%	37%	38%	39%	35%	37%	38%	32%	41% qR	36%	31%	38%	37%	33%	38%	36%	41% b2	35%	37%	38%	34%
Internet	16%	18% C	14%	40% EF	19% F	9%	12%	18% G	20% G	30% KLM	21% LM	14% M	7%	14%	25% N	14%	14%	16%	13%	17%	20% S	21% S	16%	17%	13%	17%	14% y	18% y
Word of mouth	14%	12%	17% B	26% EF	12%	13%	15% H	10%	14% H	14%	14%	14%	14%	13%	18%	15%	12%	12%	14% U	16% Uv	10%	10%	14% y	16% Yz	9%	11%	15% Y	20% WYZ
Municipal Direct Mail Information	11%	9%	13% B	9%	8%	13% dE	10%	12%	12%	9%	9%	12%	12%	11%	9%	13%	10%	12%	14% TUV	10%	8%	6%	13% B2	10%	10%	14% B2	12% b2	7%
Other	3%	3%	3%	5%	3%	3%	2%	3%	4%	4%	5% LM	2%	2%	3%	3%	2%	4% p	2%	3%	3%	3%	5%	3% z	4% Z	2%	1%	2%	6% wYZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q58 Page 360
When the HRM has some news to share, how do you prefer to receive information?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Via the media	66%	67%	66%	61%	66%	68%	70%	63%	63%	61%	65%	68%	69%	67%	64%	69%	64%	62%	67%	69%	63%	60%	68%	64%	68%	67%	67%	67%
Newsletter or direct mail	32%	32%	33%	26%	25%	39%	35%	35%	26%	24%	27%	30%	44%	32%	33%	33%	33%	28%	38%	30%	24%	21%	36%	38%	27%	30%	33%	26%
Electronically, via email	18%	20%	16%	32%	21%	13%	13%	19%	25%	27%	25%	17%	8%	18%	19%	14%	21%	24%	12%	21%	25%	33%	17%	17%	18%	19%	20%	20%
Online via Halifax.ca	9%	10%	8%	19%	11%	6%	6%	11%	13%	15%	14%	7%	4%	8%	14%	7%	10%	11%	9%	8%	14%	12%	11%	10%	7%	9%	8%	11%
Via telephone (automated calling service)	3%	2%	4%	1%	3%	4%	3%	3%	3%	1%	2%	2%	6%	3%	4%	2%	4%	2%	4%	3%	1%	3%	5%	2%	2%	3%	2%	4%
Other	2%	2%	2%	4%	1%	2%	1%	2%	3%	3%	2%	2%	2%	2%	2%	2%	2%	1%	1%	2%	2%	2%	1%	2%	2%	1%	2%	4%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q59 Page 361
How often would you like to hear from the HRM? Would you say:

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Monthly	36%	37%	35%	47% F	42% F	29%	32%	39% G	40% G	46% KLM	37%	34%	32%	35%	41%	36%	34%	33%	33%	38%	38%	44% S	35%	35%	39%	32%	35%	42% wXZa2
About every 3 months	34%	34%	34%	35%	36%	32%	31%	36%	37% G	35%	40% LM	32%	30%	35%	30%	33%	37%	40%	33%	34%	39% st	34%	35%	33%	33%	37%	35%	30%
About every 6 months	14%	14%	14%	10%	9%	18% DE	16%	12%	12%	11%	11%	15% k	18% JK	14%	12%	14%	16%	12%	14%	14%	12%	14%	15%	15%	12%	14%	16%	12%
About once per year	5%	5%	4%	1%	2%	7% DE	6% I	4%	3%	2%	3%	5% J	7% JK	5%	4%	5%	5%	3%	6% UV	4% UV	2%	2%	4%	6% B2	3%	7% yB2	4%	2%
Never	2%	2% c	1%	2%	1%	2%	2%	1%	1%	1%	1%	1%	3% K	2% o	1%	2%	2%	1%	2% U	2% u	*%	1%	1%	1%	3% zA2	1%	1%	1%
Not sure	10%	8%	12% B	5%	9% D	12% D	13% HI	8%	7%	5%	9% J	13% Jk	10% J	9%	13%	10% q	6%	11% q	12% tuV	9%	8%	6%	10%	10%	9%	10%	9%	12%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q60 Page 362

What is it about HRM that you would like to know more about?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
Development / Construction	9%	10%	8%	10%	9%	9%	6%	10%	12%	11%	10%	8%	7%	9%	8%	10%	9%	8%	7%	10%	12%	11%	7%	9%	8%	11%	9%	10%
How taxpayers' money is spent	6%	7%	5%	6%	7%	5%	7%	7%	4%	4%	8%	5%	8%	6%	5%	5%	7%	10%	6%	5%	7%	7%	6%	4%	8%	10%	8%	2%
What issues being addressed by Council / what they are doing	5%	4%	7%	12%	7%	3%	5%	5%	7%	7%	7%	6%	3%	5%	6%	5%	5%	8%	4%	7%	7%	4%	6%	4%	8%	4%	4%	7%
Results of council meetings/committees/decisions	5%	5%	5%	7%	6%	4%	3%	5%	7%	6%	5%	6%	4%	5%	5%	5%	5%	6%	4%	5%	6%	7%	5%	6%	3%	5%	4%	5%
Community events	4%	3%	6%	7%	6%	3%	3%	6%	5%	6%	6%	4%	2%	4%	5%	5%	4%	3%	4%	5%	5%	6%	4%	6%	4%	1%	4%	6%
Plan / Long-term plan / vision	4%	5%	3%	6%	4%	4%	2%	5%	7%	6%	6%	4%	3%	5%	3%	3%	5%	7%	2%	4%	6%	12%	5%	3%	2%	6%	4%	5%
Taxes/taxation formulas/tax reform	4%	5%	3%	1%	4%	5%	5%	4%	3%	3%	4%	6%	3%	4%	3%	4%	4%	7%	4%	5%	4%	4%	3%	5%	7%	5%	3%	3%
Environmental issues & initiatives	4%	3%	5%	4%	5%	3%	2%	5%	6%	4%	6%	2%	4%	4%	4%	4%	5%	6%	3%	5%	4%	5%	3%	3%	2%	6%	4%	7%
Harbour cleanup / treatment plant	4%	3%	4%	3%	3%	4%	4%	4%	3%	3%	3%	5%	3%	4%	4%	5%	3%	2%	4%	3%	3%	3%	2%	4%	4%	4%	4%	3%
Budget/balancing budget/funding allocation	4%	5%	3%	2%	3%	4%	4%	4%	3%	4%	3%	4%	4%	4%	2%	4%	4%	5%	3%	4%	4%	3%	3%	5%	4%	4%	2%	3%
Councilors - availability/conduct	3%	4%	3%	3%	3%	4%	3%	2%	4%	5%	3%	3%	3%	3%	4%	3%	4%	3%	3%	5%	3%	3%	3%	3%	4%	4%	4%	3%
Progress of existing projects	3%	4%	3%	5%	4%	3%	3%	3%	5%	6%	4%	3%	2%	3%	5%	3%	4%	3%	2%	3%	6%	5%	4%	3%	4%	4%	1%	4%
Everything/anything	3%	2%	4%	5%	4%	2%	4%	4%	2%	4%	5%	3%	1%	3%	5%	3%	3%	1%	3%	4%	3%	1%	4%	3%	4%	5%	1%	3%
Progress / improvements (general)	3%	3%	3%	3%	3%	3%	3%	3%	4%	3%	4%	4%	2%	4%	2%	3%	4%	2%	3%	2%	4%	6%	4%	4%	4%	4%	2%	2%
HRM staffing/councilors (number, expenses, hiring)	3%	4%	3%	-	2%	4%	4%	3%	2%	1%	3%	4%	3%	4%	1%	4%	3%	5%	3%	3%	4%	2%	2%	4%	2%	4%	2%	3%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q60 Page 363
(Continued)

What is it about HRM that you would like to know more about?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Issues affecting citizens/homeowners/community	3%	3%	3%	3%	3%	2%	3%	3%	3%	3%	3%	4% M	1%	3%	3%	1%	4% Pr	2%	2%	4% s	2%	3%	2%	3%	3%	2%	2%	4%
Transportation issues (ie: road repairs)	2%	3% c	2%	*% D	2% D	3% D	3% I	2%	2%	2%	2%	4% k	2%	3%	2%	3%	3%	2%	3%	2% V	2%	1%	4% X	1%	3% x	2%	4% X	3% x
Public transit issues	2%	2%	3%	4%	2%	2%	2%	3%	2%	2%	2%	1% L	4% L	2%	3%	3%	2%	4%	3% u	3% U	1%	1%	1%	2%	3%	2%	3%	3%
Updates on programs/services/grants/opportunities available	2%	2%	3%	5% F	3% F	1%	2%	2%	3% gh	5% KLM	2%	2%	1%	2%	4%	2%	2%	1%	1%	4% Su	2%	4%	1%	3%	2%	2%	3%	2%
Keep informed / updates (newsletter, website)	2%	2%	2%	3%	2%	2%	2%	2%	3%	2%	3% M	1% M	2%	2%	2%	2%	3%	2%	2%	3%	4%	3% z	3% Z	2%	1%	3% z	1%	
Public participation in council meetings/ways to be involved	2%	2%	2%	3% F	3% F	1%	1%	2%	3% G	4% LM	3% M	1%	1%	2%	3%	1%	2%	4% P	1%	2%	2%	5% St	1%	2%	1%	1%	3%	4% wYz
Crime/violence issues	2%	2%	2%	1%	3%	1%	2%	1%	1%	1%	2%	2%	2%	2%	2%	2%	2%	-	3% t	1%	1%	3%	1%	2%	1%	2%	2%	3%
Recreational opportunities	2%	1%	2%	4% F	2% f	1%	1%	3% G	2% G	2%	2%	1%	1%	1%	3%	1%	1%	3%	2%	1%	2%	4%	1%	2%	1%	2%	2%	2%
What goes on behind closed doors	2%	3% C	*%	-	1%	3% E	2%	1%	1%	*%	1%	1% JKL	4% JKL	2% O	*%	1%	3% P	2%	2%	2%	1%	1%	1%	2% YZ	*%	*%	1%	3% YZ
Safety/policing/emergency preparedness	1%	2%	1%	1%	2% f	1%	1%	2%	1%	3%	1%	1%	1%	1%	2%	1%	2%	*%	1%	2%	2%	1%	2%	2%	1%	1%	3% z	1%
Economic development initiatives / growth	1%	2%	1%	2%	2%	1%	1%	1%	2%	3% M	2% M	1% M	*%	1%	2%	1%	1%	1%	1%	2%	1%	2%	2%	1%	1%	2%	1%	1%
Efforts to cut back on spending	1%	2%	1%	*%	1%	2% D	2%	1%	1%	1%	2%	2%	1%	2%	1%	2%	2%	1%	1%	2%	1%	2%	1%	2% Y	*%	3% Yb2	2% Y	1%
Waste management/garbage/recycling issues	1%	1%	2%	*%	1%	2% De	1%	2%	2%	1%	1%	1%	2%	2%	1%	2%	1%	2%	2%	1%	1%	2%	1%	1%	1%	2%	1%	1%
Social issues/programs (welfare, low-income, homeless)	1%	1%	2%	1%	1%	1%	2% H	*%	1%	2%	1%	1%	1%	*%	6% N	*%	1%	1%	3% TU	*%	*%	-	2% z	1%	-	*%	1%	2% z
Traffic issues (parking ban/congestion, etc.)	1%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1% V	1%	*%	1%	*%	-	3% wXB2	2%	*%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q60 Page 364
(Continued)

What is it about HRM that you would like to know more about?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
Infrastructure (general)	1%	1%	1%	1%	1%	1%	*%	1%	1%	2%	1%	1%	*%	1%	*%	1%	1%	2%	*%	1%	1%	2%	*%	1%	1%	1%	2%	*%	
Seniors/disabled programs/issues	1%	*%	1%	*%	*%	1%	1%	*%	*%	-	*%	1%	2%	1%	1%	*%	1%	-	1%	1%	*%	-	1%	*%	1%	1%	2%	1%	
Amalgamation / how to get rid of it	1%	1%	*%	-	*%	1%	1%	-	1%	-	*%	1%	2%	1%	-	1%	1%	1%	1%	*%	1%	-	-	1%	2%	*%	*%	*%	
By-laws / zoning / code changes	1%	1%	*%	1%	*%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1%	*%	*%	1%	*%	*%	1%	1%	*%	1%	1%	*%	1%	
Arts/cultural/entertainment	1%	*%	1%	2%	1%	*%	*%	1%	1%	2%	*%	1%	*%	1%	1%	*%	1%	1%	*%	1%	1%	*%	1%	*%	*%	1%	*%	1%	
City history/historic properties/heritage buildings	*%	*%	1%	*%	*%	*%	*%	1%	*%	1%	*%	1%	*%	1%	1%	*%	*%	1%	1%	1%	-	-	1%	-	*%	1%	-	*%	
Other	5%	5%	5%	5%	5%	5%	5%	7%	4%	5%	6%	4%	5%	5%	4%	6%	5%	4%	6%	6%	3%	4%	5%	6%	6%	5%	6%	4%	
Nothing / Satisfied	9%	9%	9%	9%	8%	9%	10%	7%	8%	7%	9%	9%	9%	8%	13%	9%	7%	7%	12%	6%	8%	5%	13%	7%	5%	9%	8%	11%	
Don't know / no response	10%	7%	14%	9%	6%	14%	14%	8%	6%	9%	5%	10%	16%	11%	8%	13%	7%	4%	14%	7%	7%	3%	10%	11%	10%	8%	12%	9%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61A Page 365
The communication efforts of the Municipality

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	5%	6% C	3%	6%	5%	5%	5%	4%	6%	6%	6%	4%	5%	4%	8% N	4%	5%	6%	4%	6%	4%	5%	8% XyA2	3%	4%	6%	3%	6%
2	12%	14% C	10%	13%	14% f	10%	11%	10%	14% gH	14%	14%	11%	11%	12%	11%	12%	12%	14%	10%	12%	16% St	17% s	13%	10%	12%	13%	13%	12%
3	43%	46% c	41%	45%	44%	42%	43%	46%	42%	43%	42%	45%	42%	44%	42%	43%	46%	42%	41%	45%	47% s	45%	40%	46%	48% wb2	41%	41%	40%
4	24%	23%	25%	23%	24%	25%	23%	26%	26%	22%	26%	26%	21%	25%	22%	25%	24%	28%	25%	25%	22%	23%	23%	27%	22%	25%	24%	23%
5 - VERY SATISFIED	6%	4%	9% B	5%	6%	7%	7% i	6%	5%	7%	6%	6%	8%	7%	6%	7%	6%	5%	9% TUV	5%	3%	4%	8% y	6%	4%	7%	9% Y	7%
UNDECIDED / NO OPINION	9%	6%	12% B	8%	7%	10% E	11% hI	7%	7%	8%	7%	8%	13% jKL	9%	10%	10% qr	7%	5%	11% TuV	7%	7%	6%	8%	8%	10%	8%	10%	11%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.2	3.1	3.3 B	3.1	3.1	3.2	3.2 i	3.2 I	3.1	3.1	3.1	3.2	3.2	3.2	3.1	3.2	3.2	3.1	3.3 TUV	3.1	3.0	3.1	3.1	3.2	3.1	3.2	3.2	3.1

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61B Page 366
 The information provided by the Municipality on how to become involved in community life (e.g. public meetings, volunteer opportunities, etc.)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNSATISFIED	6%	7%	5%	9% f	7%	5%	6%	6%	7%	7%	8% lm	5%	5%	6%	10% n	5%	6%	8%	5%	7% s	6%	8%	6%	6%	7%	7%	4%	7%	
2	17%	18%	16%	22% F	21% F	13%	15%	15%	21% GH	21% m	19%	16%	15%	16%	21%	17%	16%	16%	14%	19% S	20% S	23% S	18%	16%	20%	17%	16%	18%	
3	39%	40%	38%	41%	40%	38%	38%	44% gI	37%	40%	40%	39%	37%	40%	35%	40%	42%	40%	38%	39%	43%	41%	35%	40%	42% w	39%	39%	38%	
4	20%	20%	19%	13%	20% D	21% D	20%	18%	21%	17%	19%	24% JKM	17%	21% o	16%	21%	20%	25%	20%	21%	20%	20%	22%	21%	18%	21%	20%	17%	
5 - VERY SATISFIED	6%	5%	8% B	4%	5%	8% DE	7% I	7% i	4%	4%	5%	6%	9% Jk	7% o	4%	6%	7%	4%	9% TUV	5%	3%	5%	7%	5%	4%	7%	9% Y	8% y	
UNDECIDED / NO OPINION	12%	10%	13% b	11%	7%	15% E	14% HI	9%	9%	11%	9%	10%	17% JKL	11%	14%	11%	10%	8%	15% TUV	10% V	8% v	4%	13%	12%	9%	10%	12%	13%	
MEANS	3.0	3.0	3.1 B	2.8	2.9 d	3.2 DE	3.1 I	3.1 I	2.9	2.9	2.9	3.1 JK	3.1 JK	3.1 O	2.8	3.1	3.1	3.0	3.2 TUV	3.0	2.9	2.9	3.1	3.0	2.9	3.0	3.1 Y	3.0	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61C Page 367
HRM's public consultation on HRM initiatives

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	7%	8% C	5%	7%	8%	6%	6%	7%	7%	5%	9% JLM	6%	5%	7%	6%	8%	7%	6%	5%	8% s	8%	8%	6%	6%	6%	10%	6%	7%
2	17%	19% C	15%	15%	20% dF	15%	17%	15%	19% H	16%	17%	20%	16%	17%	19%	18%	16%	16%	15%	18%	20% s	19%	18%	17%	21%	16%	16%	16%
3	38%	39%	37%	45% Ef	36%	37%	35%	42% G	38%	44% LM	40% l	35%	35%	38%	36%	35%	41% P	40%	35%	39%	42% S	38%	37%	35%	42% x	36%	39%	37%
4	18%	18%	17%	14%	17%	19%	17%	16%	20% h	14%	19%	21% JM	15%	18%	16%	16%	20%	20%	17%	19%	17%	21%	16%	22% wYa2	14%	16%	16%	20% y
5 - VERY SATISFIED	4%	3%	6% B	4%	4%	5%	5%	4%	3%	5%	3%	4%	6% K	4%	5%	4%	4%	4%	6% TU	3%	2%	3%	6% xy	3%	3%	5%	7% xY	5%
UNDECIDED / NO OPINION	16%	12%	20% B	14%	15%	18%	20% I	16% I	12%	16% k	12%	15%	23% JKL	16%	18%	19% Q	12%	14%	22% TUV	13%	11%	11%	17%	17%	14%	18%	16%	16%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	2.9	2.9	3.0 B	2.9	2.9	3.0 E	3.0	2.9	2.9	3.0	2.9	3.0	3.0	3.0	2.9	2.9	3.0	3.0	3.0	2.9	2.8	2.9	3.0	3.0 y	2.8	2.9	3.0 y	3.0 y

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61D Page 368
The ease of finding what you're looking for on the HRM website (www.halifax.ca)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	4%	4%	3%	6%	4%	4%	3%	4%	5%	3%	5%	4%	4%	4%	4%	3%	4%	6%	4%	4%	3%	7%	3%	3%	5%	4%	3%	5%
2	9%	9%	9%	11%	10%	8%	8%	9%	10%	10%	12% LM	9%	6%	9%	10%	9% r	9% r	5%	8%	9%	14% STv	9%	11% x	7%	9%	8%	10%	9%
3	26%	26%	25%	27% F	33% dF	20%	24%	29% g	26%	31% LM	29% M	25% M	19%	25%	27%	24%	25%	31%	21%	27% S	32% S	31% S	25%	25%	28%	28%	26%	22%
4	24%	25%	22%	31% F	26% F	20%	20%	27% G	28% G	30% LM	28% M	24% M	17%	24%	23%	24%	24%	27%	22%	25%	28% S	27%	21%	25%	21%	26%	27%	23%
5 - VERY SATISFIED	9%	7%	11% B	10%	9%	8%	9%	8%	8%	8%	8%	10% M	6%	9%	7%	9%	9%	9%	9%	9%	6%	10%	9%	8%	7%	12% yb2	10%	8%
UNDECIDED / NO OPINION	29%	29%	29%	16%	18%	40% DE	36% HI	23%	22%	18%	18%	28% JK	48% JKL	29%	29%	30% R	29%	22%	36% TUV	26% UV	16%	16%	31% Za2	31% Za2	29% Z	20%	24%	33% ZA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.3	3.3	3.4 b	3.3	3.3	3.4	3.4	3.3	3.3	3.4	3.3	3.4 k	3.3	3.4	3.3	3.4	3.4	3.4	3.4	3.4	3.2	3.3	3.3	3.4 y	3.2	3.4 Y	3.4 y	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61E Page 369
The content on HRM's website (e.g. accuracy, completeness, etc.)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	3%	3%	2%	3%	2%	2%	2%	3%	3% G	2%	3%	2%	2%	3%	1%	3%	3%	3%	2%	3%	2%	4%	3%	2%	3%	3%	2%	3%
2	9%	9%	8%	11%	10% f	7%	9%	8%	8%	10% M	11% M	8%	5%	8%	10%	7%	9%	8%	6%	10% s	12% S	8%	10%	7%	9%	9%	10%	8%
3	25%	24%	25%	28% F	31% F	19%	21%	28% G	28% G	32% LM	28% M	24% m	18%	24%	27%	24%	23%	28%	21%	26% s	31% S	30% S	24%	23%	27%	24%	25%	25%
4	21%	22%	20%	31% eF	24% F	17%	16%	26% G	26% G	27% LM	27% LM	19%	15%	22%	18%	21%	23%	22%	17%	23% S	28% S	25% S	17%	22%	20%	24% w	26% Wb2	20%
5 - VERY SATISFIED	8%	7%	10% B	9%	9%	7%	9%	7%	8%	7%	8%	10% jM	5%	8%	9%	8%	8%	9%	10% U	7%	6%	10%	8%	8%	6%	11% yB2	9%	6%
UNDECIDED / NO OPINION	35%	35%	36%	19%	24%	47% DE	43% HI	29%	27%	22%	23%	36% JK	54% JKL	35%	34%	38%	34%	31%	43% TUV	31% UV	22%	22%	37% zA2	38% ZA2	35%	29%	28%	38% ZA2
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
MEANS	3.4	3.3	3.4 b	3.4	3.4	3.4	3.4	3.4	3.3	3.3	3.3	3.4	3.3	3.4	3.3	3.4	3.4	3.4	3.4	3.3	3.3	3.4	3.3	3.4 wY	3.3	3.5 y	3.4 y	3.3

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61F Page 370
The ease of conducting business on the HRM website (e.g. paying bills / property taxes)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNSATISFIED	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	3%	2%	2%	1%	3%	2%	1%	3%	1%	2%	1%	
2	4%	5%	4%	5%	5%	4%	4%	3%	6%	5%	6%	3%	4%	5%	4%	4%	5%	4%	4%	5%	5%	6%	4%	4%	4%	5%	5%	6%	
3	17%	17%	17%	21%	24%	11%	14%	21%	19%	21%	22%	16%	11%	17%	19%	16%	16%	17%	14%	19%	20%	21%	18%	15%	20%	17%	18%	15%	
4	16%	18%	14%	23%	17%	14%	13%	18%	20%	20%	17%	18%	11%	17%	13%	17%	17%	24%	13%	17%	21%	26%	14%	16%	16%	16%	19%	17%	
5 - VERY SATISFIED	10%	8%	11%	6%	11%	10%	10%	8%	9%	7%	9%	13%	7%	11%	6%	10%	12%	11%	10%	10%	8%	11%	9%	9%	10%	17%	11%	6%	
UNDECIDED / NO OPINION	51%	49%	52%	45%	42%	59%	56%	48%	45%	45%	44%	48%	65%	50%	57%	52%	49%	41%	58%	47%	45%	33%	53%	55%	47%	43%	45%	54%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.6	3.5	3.6	3.5	3.5	3.7	3.6	3.5	3.5	3.5	3.4	3.7	3.5	3.6	3.4	3.6	3.6	3.6	3.6	3.5	3.5	3.5	3.5	3.5	3.6	3.5	3.7	3.6	3.5

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61G Page 371
HRM's Call Centre (490-4000)

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNSATISFIED	2%	2%	2%	1%	2%	3%	2%	2%	2%	3%	2%	2%	2%	2%	3%	2%	2%	2%	3%	2%	1%	3%	3%	2%	2%	3%	3%	2%	
2	4%	4%	4%	2%	4% D	5% D	5%	5%	3%	2%	5% j	4%	5%	4%	4%	5%	4%	3%	4%	5% v	4%	2%	5% y	4%	3%	4%	5%	3%	
3	17%	18%	17%	18%	20% F	15%	17%	19%	16%	18%	19%	16%	16%	17%	17%	18%	16%	15%	18% v	17% v	17% v	12%	18%	18% b2	20% B2	17%	17%	13%	
4	20%	21%	19%	22%	21%	19%	19%	21%	20%	15%	21% j	21% J	20%	21% o	16%	21%	22% r	16%	19%	21%	18%	23%	16%	23% W	20%	20%	18%	21%	
5 - VERY SATISFIED	17%	13%	21% B	18%	15%	18%	17%	16%	17%	11%	16% j	19% J	17% J	17%	17%	16%	18%	15%	20% tUV	16%	13%	13%	16%	16%	14%	18%	18%	20% y	
UNDECIDED / NO OPINION	40%	42% C	37%	39%	38%	41%	39%	38%	42% h	50% KLM	38%	37%	41%	39%	44%	37%	38%	48% PQ	36%	39%	47% ST	47% St	42%	36%	41%	37%	39%	41%	
MEANS	3.7	3.7	3.8 B	3.9 e	3.7	3.8	3.7	3.7	3.8	3.6	3.7	3.8 J	3.7	3.7	3.7	3.7	3.8	3.7	3.8	3.7	3.7	3.8	3.7	3.7	3.7	3.7	3.7	3.7	3.9 Wya2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61H Page 372
HRM's Customer Service Centres

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
1 - VERY UNSATISFIED	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	3%	1%	3%	2%	1%	3%	2%	*	3%	2%	1%	2%	2%	2%	2%	3%	2%	2%
2	4%	4%	3%	3%	4%	4%	4%	4%	3%	4%	4%	4%	2%	4%	5%	4%	3%	4%	4%	3%	4%	3%	6% xa2	3%	3%	4%	3%	3%
3	20%	22% C	17%	18%	23% F	18%	20%	21%	18%	17%	21%	19%	20%	20%	19%	20%	18%	21%	19%	20%	20%	18%	20%	19%	23%	20%	24%	18%
4	21%	22%	20%	20%	22%	21%	20%	22%	21%	16%	21% j	23% J	21%	22%	17%	22%	23%	19%	21%	21%	21%	26%	18%	23% wy	17%	23% y	19%	24% wy
5 - VERY SATISFIED	12%	10%	14% B	10%	11%	14% de	13%	12%	11%	9%	9%	14% JK	15% JK	13%	10%	12%	13%	12%	15% TUv	11%	8%	10%	12%	10%	12%	15% X	14%	13%
UNDECIDED / NO OPINION	41%	40%	43%	48% E	39%	42%	40%	39%	45% gH	52% KLM	41%	39%	39%	40%	47% n	39%	41%	42%	38%	43% s	46% S	41%	43% z	44% Z	43% Z	34%	39%	40%
MEANS	3.6	3.6	3.7 B	3.6	3.6	3.7	3.6	3.6	3.7	3.6	3.5	3.7 jK	3.7 k	3.7	3.6	3.6	3.7	3.7	3.7	3.6	3.6	3.7	3.6	3.6	3.6	3.7	3.7	3.7

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q61I Page 373
HRM's Visitor Information Centres

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
1 - VERY UNSATISFIED	1%	2%	1%	1%	1%	2%	2%	2%	1%	1%	2%	1%	2%	2%	1%	2%	1%	*% R	2%	1%	1%	-	1%	1%	3% A2	3% a2	*%	1%	
2	3%	4%	2%	2%	4%	3%	4%	3%	2%	4%	4%	3%	3%	3%	4%	4%	2%	3%	4%	2%	2%	3%	4%	3%	2%	3%	5%	2%	
3	18%	19%	17%	14%	21% DF	16%	18%	21% I	16%	16%	20% m	18%	15%	17%	18%	17%	17%	20%	16%	20% s	18%	18%	19%	17%	22% B2	16%	21% b2	14%	
4	19%	17%	20%	19%	19%	18%	18%	19%	18%	18%	18%	19%	19%	18%	20%	19%	19%	15%	19%	19%	17%	15%	16%	18%	19%	22%	17%	20%	
5 - VERY SATISFIED	10%	7%	14% B	10%	8%	12% E	12%	10%	9%	8%	9%	10%	14% JK	10%	11%	9%	11%	8%	13% tUV	10% u	7%	7%	10%	10%	8%	10%	11%	13% y	
UNDECIDED / NO OPINION	49%	52% C	45%	54% e	47%	49%	47%	45%	54% GH	53%	48%	49%	48%	49%	46%	49%	49%	53%	46%	47%	55% ST	57% ST	49%	51%	46%	46%	46%	50%	
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
MEANS	3.7	3.5	3.8 B	3.7	3.6	3.7 e	3.6	3.6	3.7	3.6	3.5	3.7 k	3.8 K	3.6	3.7	3.6	3.7 P	3.6	3.7	3.6	3.6	3.6	3.6	3.6	3.7	3.5	3.6	3.6	3.8 WY

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q62 Page 374
What area of HRM do you live in?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
District 1 - Eastern Shore / Musquodoboit Valley	5%	4%	6%	2%	4%	6%	7% De	5% I	2%	5%	3%	5% k	6% k	6% O	1%	9% QR	2%	2%	7% tU	4%	3%	-	-	-	35%	-	-	-	
District 2 - Waverley - Fall River - Beaver Bank	5%	5%	5%	4%	6%	4%	5%	6%	4%	4%	4%	7% jk	4%	6%	-	6%	6%	4%	4%	4%	9% ST	7%	-	1%	34% XZ	1%	-	-	
District 3 - Preston - Lawrencetown - Chezzetcook	4%	4%	4%	3%	6%	3%	4% dF	6% i	2%	3%	4%	5% m	3%	5% O	1%	7% QR	2%	1%	3%	5% sV	4% V	1%	1%	1%	27% WXA2	-	1%	-	
District 4 - Cole Harbour	6%	8% C	4%	3%	7%	6%	7% D	6%	5%	4%	8% J	6%	5%	7% O	2%	7% R	8% R	1%	5%	7% S	7% s	5%	-	23% Y	1%	-	-	-	
District 5 - Dartmouth Centre	3%	3%	3%	3%	3%	3%	2%	3%	5% Gh	4%	2%	3%	3%	3%	5%	2% r	4% pR	1%	3%	3%	3%	5%	-	11% YB2	1%	-	-	1%	
District 6 - East Dartmouth - The Lakes	6%	6%	6%	4%	6%	7%	7% d	6%	5%	2%	7%	9% JM	4% j	6%	5%	7%	6%	4%	6%	7% v	6%	3%	1%	22% WZB2	-	1%	-	1%	
District 7 - Portland - East Woodlawn	3%	4% c	3%	3%	3%	4%	3%	5% g	3%	2%	4%	4%	3%	4% o	2%	3% R	5% R	1%	3%	4%	5%	3%	-	12%	-	-	-	-	
District 8 - Woodside - Eastern Passage	4%	4%	4%	4%	5%	4%	5% I	5% I	2%	6%	4%	4%	5%	5% o	2%	7% QR	3%	3%	5%	4% V	4% V	4% V	1%	-	16%	-	-	-	-
District 9 - Albro Lake - Harbourview	4%	3%	4%	5%	4%	3%	5% I	4% i	2%	2%	4% j	3%	6% J	3%	8% N	5% QR	1%	1%	5% U	4% U	1%	2%	-	14%	-	-	-	-	
District 10 - Clayton Park West	4%	4%	4%	9% EF	3%	4%	4%	5%	4%	7% KL	4%	4%	4%	1%	17% N	1%	2% p	2%	5% U	4% U	1%	6% U	22%	-	-	-	-	-	
District 11 - Halifax North End	5%	4%	6% b	9% EF	4%	5%	5%	3%	6% h	7%	5%	4%	6%	4%	11% N	2%	6% P	3%	6% U	5%	3%	5%	1%	1%	1%	1%	1%	31% WXYZ	
District 12 - Halifax Downtown	4%	4%	3%	11% EF	3%	2%	2%	2%	6% GH	11% KLM	3%	2%	2%	2%	12% N	1%	2% P	8% PQ	4%	3%	4%	4%	1%	-	-	1%	-	23% WZ	
District 13 - Northwest Arm - South End	3%	3%	4%	5% e	2%	4%	1%	1%	8% GH	5% m	3%	3%	3%	3%	7% N	1%	2% P	27% PQ	3%	2%	5% t	11% STU	1%	-	-	-	-	21% W	
District 14 - Connaught - Quinpool	4%	3%	4%	5% e	2%	4%	3%	2%	5% GH	4%	3%	4%	4%	3%	4%	1% P	6% P	4% P	4%	3%	2%	5%	1%	-	1%	-	1%	21% WYA2	
District 15 - Fairview / Clayton Park	4%	5% c	3%	5%	4%	4%	4%	4%	5%	3%	5%	4%	4%	4%	7% n	4%	4%	3%	4%	4%	4%	5%	23% B2	-	-	-	-	1%	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q62 Page 375
(Continued)

What area of HRM do you live in?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
District 16 - Rockingham - Wentworth	2%	2%	2%	*%	3% D	2% D	1%	2%	4% GH	1%	2%	2%	2%	2%	2%	1%	4% P	5% P	1%	2%	4% S	4% s	11% ZA2	-	-	*%	*%	-	
District 17 - Purcell's Cove - Armdale	3%	3%	3%	2%	3%	3%	2%	3%	5% GH	3%	2%	3%	4% K	3%	3%	3%	3%	5%	3%	3%	4%	2%	15% A2	-	-	-	*%	-	
District 18 - Spryfield - Herring Cove	5%	5%	5%	2%	5% D	5% D	6% I	5% i	3%	1%	3% J	4% J	9% JKL	5%	4%	7% Q	2%	4%	6% U	4%	3%	4%	24% X	*%	-	-	27% X	-	
District 19 - Middle and Upper Sackville - Lucasville	2%	2%	2%	1%	3% D	2%	2%	4% I	1%	3%	2%	2%	3%	*%	3%	3%	-	2%	2%	2%	4%	-	-	-	16% A2	*%	-		
District 20 - Lower Sackville	7%	5%	8% B	5%	7%	7%	9% I	6% i	4%	3%	6% J	9% Jk	7% J	8% O	1%	11% Q	6%	-	9% U	7% u	4%	-	-	-	1%	48% Y	-	-	
District 21 - Bedford	5%	5%	5%	6%	4%	5%	4%	4%	6% gh	7% LM	7% LM	3%	3%	5%	4%	2%	7% P	11% P	4%	4%	7% st	8% s	1% b2	-	-	33% WB2	-	*%	
District 22 - Timberlea - Prospect	5%	5%	4%	4%	6%	4%	5%	6%	4%	3%	5%	5%	6% j	6% O	2%	7% R	5% R	1%	4%	7% Su	4%	4%	*%	-	-	-	32% WB2	*%	
District 23 - Hammonds Plains - St. Margaret's	6%	6%	5%	4%	7% d	6%	5%	7%	7%	9% LM	8% LM	4%	4%	7% O	1%	4%	10% P	8%	4%	5%	10% ST	9% s	*%	-	-	2% b2	38% WZB2	*%	
Don't know	1%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	-	1%	2%	
NOT a resident of HRM	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q63 Page 376
Are you female or male?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2415	1235	1179	267	920	1224	1167	485	761	332	634	833	600	1996	418	892	796	142	968	927	350	135	468	654	337	328	352	375
UNWEIGHTED TOTAL	2416	1245	1171	315	958	1141	842	457	1115	407	735	784	479	2046	369	784	894	200	758	968	455	207	446	604	307	297	359	486
Female	49%	-	100%	54% F	52% F	45%	49%	47%	50%	45%	47%	54% JKM	47%	48%	54%	52% Q	40%	48%	58% TUV	43%	39%	46%	46%	46%	53%	53%	46%	53% wx
Male	51%	100%	-	46%	48%	55% DE	51%	53%	50%	55% L	53% L	46%	53% L	52%	46%	48%	60% P	52%	42%	57% S	61% S	54% S	54% b2	54% b2	47%	47%	54%	47%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q64 Page 377
How old are you?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2417	1234	1178	267	921	1228	1167	485	762	332	637	832	600	1997	419	891	795	142	969	927	350	135	468	656	337	328	351	376
UNWEIGHTED TOTAL	2417	1244	1170	315	959	1143	842	457	1116	407	736	784	479	2046	370	783	894	200	759	968	455	207	446	605	307	297	358	487
18 - 24 years old	1%	1%	1%	10%	-	-	1%	1%	1%	4%	2%	-	-	**	4% N	**	**	-	2%	1%	-	-	2% yZ	1%	**	**	1%	2% YZa2
24 - 34 years old	10%	9%	11%	90%	-	-	4%	11% G	18% GH	35% KL	15% L	4%	-	7%	25% N	7%	6%	7%	8%	11%	13% S	12%	9%	8%	7%	9%	7%	19% XYZA2 W
35 - 44 years old	15%	16%	14%	-	39%	-	9%	18% G	21% G	23% LM	21% LM	17% M	**	15%	16%	11%	15% P	19% P	9%	17% S	27% STv	19% S	13%	14% wxzB2	20%	12%	18% zb2	12%
45 - 54 years old	23%	20%	27% B	-	61%	-	24% i	28% I	19%	20% M	30% JM	27% JM	14%	24%	20%	26%	22%	23%	18%	25% S	29% S	44% STU	23%	25% B2	24%	27% B2	26% B2	18%
55 - 64 years old	24%	26% c	23%	-	-	48%	24%	25%	24%	12%	23% J	24% J	34% JKL	27% O	13%	28%	29%	24%	24%	26%	25%	22%	21%	23%	30% Wxb2	27% w	27%	23%
65 - 75 years old	19%	20%	18%	-	-	37%	26% HI	13%	12%	5%	9% J	22% JK	33% JKL	20% O	15%	21%	20%	23%	27% TUV	16% UV	5% v	2%	20%	19%	16%	23% ya2	16%	17%
Older than 75 years	7%	8%	6%	-	-	14%	11% HI	3%	4%	1%	1%	6% JK	19% JKL	7%	7%	7% r	8% R	4%	12% TUV	5% UV	1%	1%	11% YZA2	10% YZA2	3%	1%	5% Z	9% YZ

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q65 Page 378
What is the highest level of education you have completed?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2416	1233	1179	267	921	1226	1169	485	762	332	637	834	598	1997	419	891	795	142	969	926	350	135	468	656	337	328	351	376	
UNWEIGHTED TOTAL	2416	1243	1171	315	959	1141	843	457	1116	407	736	785	477	2045	370	783	893	200	759	967	455	207	446	604	307	297	358	487	
Elementary school / Junior high school (Grade 8)	2%	2% c	1%	2%	*%	3% E	4%	-	-	1%	1%	*%	4% JKL	2%	3%	2%	1%	-	4%	-	-	3%	3% x	1%	1%	3%	3%	1%	
Some high school	10%	10%	10%	2%	6% D	14% DE	20%	-	-	1%	5% J	9% JK	21% JKL	10%	9%	14% QR	6%	5%	17% TUV	6% Uv	1%	3%	7%	11% WB2	13% WB2	11% b2	11% wb2	6%	
Graduated high school	27%	26%	28%	13%	26% D	31% De	56%	-	-	12%	18% J	36% JK	33% JK	26%	33% N	29% R	26% R	12%	35% TUV	27% UV	15% V	6%	28%	30% b2	30% b2	27%	27%	23%	
Some community college / technical school	6%	6%	5%	3%	5%	7% D	12%	-	-	5%	7%	5%	7%	6%	5%	7%	6%	5%	7% uV	6% uV	4%	3%	4%	7% w	6%	7%	5%	5%	
Graduate community college / technical school	20%	21%	19%	22%	24% f	24% F	16%	-	100%	-	23% LM	24% LM	18%	17%	20%	19%	24% QR	17% r	12%	18%	22% sV	23% V	13%	20% B2	21% B2	25% B2	22% B2	22% B2	11%
Some university	4%	4%	4%	4%	3%	4%	8%	-	-	4%	5%	4%	3%	4%	4%	3%	4%	4%	3%	4%	4%	3%	4%	4%	3%	4%	4%	4%	4%
Graduated university	24%	24%	25%	44% EF	27% F	19%	-	-	78%	41% KLM	31% LM	22% M	12%	25%	22%	17%	31% P	44% PQ	14%	27% S	41% ST	45% ST	27% xY	21%	17%	21%	22%	37% XYZA2 W	
Post-graduate	7%	7%	7%	10%	7%	7%	-	-	22%	12% LM	9% LM	6%	4%	7%	5%	4%	9% P	19% PQ	3%	7% S	12% ST	24% STU	8% Y	5%	4%	5%	6%	13% XYZA2 w	

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q66 Page 379

What is your total annual household income, before taxes?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2382	1221	1160	267	921	1193	1144	481	756	330	633	825	579	1968	413	873	789	141	969	927	350	135	460	641	333	328	347	372
UNWEIGHTED TOTAL	2389	1232	1156	315	959	1115	828	452	1108	406	733	777	463	2021	367	773	885	198	759	968	455	207	440	594	305	295	356	482
Under \$25,000	12%	8%	17% B	11%	7%	17% DE	20% HI	6%	5%	8%	9%	12% jk	18% JKL	9%	30% N	12% QR	6% R	1%	31%	-	-	-	10%	11%	13%	14%	9%	18% WXA2
\$25,000 – \$49,999	28%	25%	32% B	26%	21%	35% DE	36% HI	30% I	16%	20%	23%	30% JK	37% JKL	26%	37% N	37% QR	17% R	6%	69%	-	-	-	32%	28%	29%	29%	27%	27%
\$50,000 – \$74,999	24%	25%	22%	26%	20%	26% E	23%	27%	24%	26% K	20%	26% K	23%	24%	21%	25% r	25% r	19%	-	61%	-	-	27% b2	26%	23%	21%	24%	20%
\$75,000 – \$99,999	15%	18% C	12%	14%	21% DF	11%	12%	17% g	19% G	16%	17%	14%	13%	17% O	8%	15% r	19% pR	10%	-	39%	-	-	12%	16%	14%	18% w	16%	13%
\$100,000 – \$124,999	10%	12% C	8%	12% F	14% F	6%	5%	12% G	15% G	15% LM	15% LM	8% M	4%	12% O	2%	7%	15% P	21% P	-	-	67%	-	9%	11%	11%	9%	12%	8%
\$125,000 – \$149,999	5%	6% c	4%	5%	7% F	3%	2%	5% G	10% GH	6% M	8% LM	4% m	2%	6% O	*%	2%	9% P	12% P	-	-	33%	-	3%	4%	7% w	4%	6%	4%
Over \$150,000	6%	6%	5%	6% f	9% dF	3%	2%	4%	12% GH	8% LM	9% LM	5% m	2%	7% O	1%	1%	8% P	32% PQ	-	-	-	100%	6%	4%	4%	5%	6%	9% XYZ

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q67 Page 380
Do you own or rent your home?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2418	1234	1179	267	921	1227	1169	485	761	331	637	834	601	2000	419	892	797	142	968	927	350	135	468	658	337	328	352	375
UNWEIGHTED TOTAL	2418	1244	1171	315	959	1142	843	457	1115	406	736	785	480	2048	370	784	895	200	758	968	455	207	446	606	307	297	359	486
Own (includes live with parents)	83%	84%	81%	54%	84%	88%	81%	84%	85%	64%	83%	86%	88%	100%	-	100%	100%	100%	71%	87%	97%	96%	68%	85%	99%	94%	95%	62%
		c			D	DE			g		J	J	Jk							S	ST	ST		WB2	ZA2B2	WX	WB2	WB2
Rent	17%	16%	19%	46%	16%	12%	19%	16%	15%	36%	17%	14%	12%	-	100%	-	-	-	29%	13%	3%	4%	32%	15%	1%	6%	5%	38%
			b	EF	F		i			KLM	m								TUV	UV			XYZA2	YZA2		Y	Y	XYZA2

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table Q68 Page 381
What was your most recent annual property tax bill?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2000	1041	955	145	772	1079	945	407	644	211	529	719	527	2000	-	892	797	142	691	808	340	130	320	560	334	307	334	233
UNWEIGHTED TOTAL	2048	1087	959	185	839	1022	694	390	961	274	633	700	432	2048	-	784	895	200	532	842	443	204	336	538	305	279	344	321
Under \$1,000	5%	4%	5%	4%	4%	5%	7% hI	4% I	1%	3%	4%	5%	5%	5%	-	10%	-	-	8% TU	4% U	1%	-	3% B2	2% B2	15% ZA2B2 WX	6% xB2	3% B2	*%
Between \$1,000 and \$1,500	15%	12%	17% B	13%	15%	14%	16% I	18% I	9%	9%	13%	14% J	19% JKL	15%	-	33%	-	-	24% TUV	12% UV	5%	3%	17% B2	14% B2	23% Za2B2 wX	15% B2	16% B2	3%
Between \$1,500 and \$2,000	25%	25%	26%	24%	23%	27%	28% I	31% I	18%	17%	22%	27% J	30% JK	25%	-	57%	-	-	29% UV	28% UV	19% V	5%	25% B2	33% YA2B2 W	25% B2	27% B2	23% B2	10%
Between \$2,000 and \$3,000	30%	34% C	26%	24%	28%	33% De	31% h	25%	32% H	40% KLM	29%	29%	28%	30%	-	-	76%	-	23%	34% SV	38% SV	23%	30% Y	34% Y	16%	29% Y	32% Y	35% Y
Between \$3,000 and \$4,000	10%	11% c	8%	11%	10%	9%	5%	8%	17% GH	11% m	13% LM	9%	7%	10%	-	-	24%	-	3%	9% S	18% ST	25% ST	9%	7%	7%	12% X	9% WX	17% YZA2
Over \$4,000	7%	7%	7%	7%	8%	7%	4%	4%	14% GH	10% M	9% M	7% m	4%	7%	-	-	-	100%	1%	5% S	14% ST	35% STU	9% XY	3%	3%	5%	5% XYZA2 W	25% W
Don't Know	6%	4%	7% B	14% eF	8% F	3%	6%	7%	5%	7% m	8% M	6%	3%	6%	-	-	-	-	6%	6%	4%	6%	5%	6%	8%	5%	6%	6%
No answer	3%	2%	4% B	4%	3%	2%	3%	3%	3%	2%	2%	4%	3%	3%	-	-	-	-	4% tU	2%	1%	2%	3%	2%	3%	1%	5% XZ	3%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

HRM Citizen Study – February 2010

Table COMMM Page 382

Is there something missing from the survey that you would like to see addressed in the future, or is there any feedback that you would like to provide the Municipality?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488
No Comment	65%	60%	69%	73%	66%	62%	67%	68%	59%	69%	64%	67%	58%	63%	70%	64%	63%	55%	67%	66%	59%	52%	65%	64%	62%	70%	62%	65%
Should have been question regarding other topics (specific)	4%	4%	3%	4%	5%	2%	3%	3%	5%	4%	5%	4%	2%	4%	3%	4%	4%	4%	2%	5%	4%	9%	4%	3%	2%	4%	4%	4%
Council - decision making/leadership/vision	3%	4%	3%	2%	2%	5%	3%	2%	5%	1%	3%	4%	4%	4%	1%	4%	4%	5%	2%	4%	3%	7%	4%	5%	2%	2%	3%	4%
Reduce council/staff - reduce costs	3%	4%	1%	1%	2%	4%	3%	2%	3%	1%	1%	3%	5%	3%	2%	3%	3%	2%	1%	4%	4%	4%	4%	5%	2%	1%	2%	1%
Planning & development	2%	3%	1%	2%	2%	2%	2%	3%	2%	3%	2%	1%	3%	2%	2%	1%	4%	4%	2%	2%	6%	1%	2%	3%	1%	2%	2%	4%
Council/staff/employees - accountability, customer service	2%	3%	1%	1%	2%	3%	2%	2%	2%	*%	2%	3%	3%	3%	*%	2%	3%	4%	2%	2%	2%	4%	2%	2%	3%	2%	1%	2%
Traffic issues	2%	2%	2%	*%	3%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	2%	2%	3%	1%	2%	3%	1%	1%	3%	2%
Some questions/options were unclear / needed better options	2%	2%	2%	1%	2%	2%	1%	2%	4%	2%	2%	2%	2%	2%	1%	2%	2%	3%	2%	2%	3%	3%	2%	2%	2%	1%	2%	2%
Great Survey / comprehensive / should do more often	2%	1%	2%	4%	1%	2%	2%	1%	1%	1%	1%	2%	3%	1%	4%	1%	1%	1%	3%	1%	1%	-	*%	2%	2%	2%	1%	2%
Public transit issues	2%	1%	2%	1%	2%	1%	1%	2%	2%	1%	2%	1%	2%	2%	1%	1%	2%	2%	2%	1%	2%	1%	3%	1%	2%	1%	1%	2%
Need more rural content in survey / too focuses on urban	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	2%	1%	*%	2%	1%	1%	2%	1%	2%	1%	*%	*%	7%	*%	2%	-
Rural area issues	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	2%	2%	1%	1%	1%	3%	*%	1%	4%	1%	2%	-
By-laws/zoning/building permits	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	*%	1%	2%	1%	-	2%	1%	1%	*%	*%	1%

Significant differences between segments at 95% indicated by upper case letters and 90% indicated by lower case

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Is there something missing from the survey that you would like to see addressed in the future, or is there any feedback that you would like to provide the Municipality?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Tax reform/tax issues	1%	1%	1%	*%	1%	1% D	1%	1%	2%	*%	2% j	1%	1%	1%	-	1%	2%	1%	1%	1%	1%	2%	1%	1%	1%	2%	1%	1%
Survey is too long	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	2%	1%	1%	1%	1%	2%	*%	1%
Garbage/graffiti/appearance	1%	1%	1%	*%	1%	1%	1%	1%	1%	*%	1%	1%	2% j	1% o	*%	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	-	2%	2%
Property taxes too high	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	*%	1%	2% k	1%	-	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%
Public meetings/public input	1%	1%	1%	*%	1%	1% D	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	*%	2% T	1%	2% Y	1%	*%	-	1%	1%
Seniors/disabled issues	1%	*%	1%	-	1%	1% I	1%	1%	*%	-	*%	1%	2% k	1%	1%	1%	*%	-	2% T	*%	-	-	*%	1%	1%	2%	-	1%
Environmental issues	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	*%	1%	1%	1%	1%	1%	1%	1%	*%	1%	*%	2%	1%	2%	*%
Social issues (homeless, poverty, panhandlers, low-income)	1%	1%	1%	2% e	*%	1% E	1%	*%	1%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	-	1%	*%	1%	1%	*%	*%	2% wza2
Amalgamation	1%	1%	1%	1%	1%	1%	1%	*%	1%	*%	1%	1%	1%	1%	-	1%	*%	1%	1%	1%	1%	2%	*%	1%	1%	1%	*%	2% wA2
Animal by-laws	1%	1%	1%	1%	1%	1%	1%	*%	1% H	1%	1%	1%	1%	1%	*%	1%	*%	1%	1%	1%	1%	-	1%	1% b2	*%	1%	*%	*%
Need more opportunities to comment on questions	1%	1%	1%	1%	*%	1%	1%	*%	1% h	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	1%	2%	*%	*%	1%	1%	1%
Transportation issues	1%	1%	1%	*%	1%	*%	1%	1%	1%	1%	1%	*%	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	1%	*%	1%	*%	1%	1%
Parking issues/winter ban	1%	1%	1%	1%	1%	1%	1%	*%	1%	1%	*%	1%	1%	1%	*%	*%	1%	1%	1%	1%	*%	1%	1%	*%	-	*%	1%	2% XZa2
Do not like being asked income / should be refusal option	1%	1%	1%	2%	*%	1%	1%	*%	1%	1%	1%	*%	1%	1%	1%	*%	1%	-	*%	*%	*%	4% STU	1%	*%	*%	1%	1%	*%
Crime/violence/vandalism	1%	1%	*%	-	1%	1%	1%	*%	1%	1%	*%	1%	*%	1%	1%	1%	*%	1%	1%	*%	*%	1%	*%	1%	*%	2%	*%	*%
Snow removal	1%	1%	1%	-	1%	1%	1%	*%	1%	*%	*%	1% j	1%	1%	-	*%	1%	1%	1%	*%	*%	1%	*%	1%	*%	-	-	2% wY
Taxes paid - no increase in services	1%	1%	*%	*%	*%	1%	1%	*%	*%	*%	1%	*%	1%	*%	*%	1% P	1%	1%	*%	1%	*%	1%	*%	*%	*%	*%	*%	2% XYzB2 W

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Is there something missing from the survey that you would like to see addressed in the future, or is there any feedback that you would like to provide the Municipality?

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
Cultural/arts/entertainment	*%	1%	*%	*%	1% dF	*%	*%	1%	1%	1%	*%	1%	*%	1%	*%	1%	1%	1%	1%	*%	1%	-	*%	*%	-	*%	-	2% wZ
Cost of survey/how results to be published	*%	*%	*%	-	*%	1%	*%	*%	*%	1%	*%	*%	*%	*%	1%	*%	*%	*%	1%	*%	-	1%	-	1%	1%	*%	*%	*%
Recycling/green bin	*%	1%	*%	*%	*%	1%	*%	1%	1%	-	1%	*%	1%	1% o	*%	1%	*%	1%	*%	*%	1%	1%	*%	1%	-	-	1%	1%
Survey hard to complete	*%	*%	*%	*%	*%	*%	*%	*%	1%	-	*%	*%	1%	*%	*%	*%	*%	1%	*%	1%	-	1%	*%	1%	-	-	1%	1%
Councilors - secrecy, closed door meetings	*%	*%	*%	-	-	1%	*%	*%	*%	-	-	1%	*%	*%	-	1%	*%	-	*%	*%	1%	1%	-	*%	1%	-	*%	-
Other	3%	3%	3%	2%	4% f	2%	2%	5% G	4% G	4%	3%	3%	3%	3%	4%	2%	3%	7% pq	3%	3%	3%	5%	3%	4% Z	2%	1%	3%	5% yZ

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	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL						
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)	
BASE	2420	1235	1179	267	921	1228	1169	485	762	332	637	834	602	2000	419	892	797	142	969	927	350	135	468	658	337	328	352	377	
UNWEIGHTED TOTAL	2420	1245	1171	315	959	1143	843	457	1116	407	736	785	481	2048	370	784	895	200	759	968	455	207	446	606	307	297	359	488	
District 1		4%	3%	5% b	1%	3% D	5% D	5% I	4% I	2%	3%	2%	4% k	5% K	4%	-	8% Q	1%	-	5% U	4% U	1%	-	-	-	26%	-	-	-
District 2		5%	5%	5%	4%	6%	4%	5%	6%	4%	4%	4%	7% JK	4%	6%	-	7% r	6%	4%	4%	4%	9% ST	8%	-	-	36%	-	-	-
District 3		5%	5%	5%	5%	7% f	4%	6% I	7% I	3%	5%	6%	6% m	4%	6% O	1%	8% Qr	3%	4%	5% V	5% V	7% V	1%	-	-	38%	-	-	-
District 4		5%	6% C	4%	3%	7% DF	4%	6%	5%	4%	3%	7% Jm	5% j	4%	6% O	1%	5% R	8% pR	1%	3%	7% S	6% s	5%	-	19%	-	-	-	-
District 5		4%	3%	5%	3%	3%	5%	4%	3%	5%	2%	3%	5% j	5%	4%	6%	2%	5% PR	1%	5%	3%	4%	5%	-	15%	-	-	-	-
District 6		4%	5%	4%	3%	4%	5%	5%	4%	4%	1%	5% Jm	7% JM	3%	5% O	1%	6%	5%	4%	3%	6% SV	4%	3%	-	16%	-	-	-	-
District 7		5%	6% C	3%	3%	4%	6% de	5%	6%	4%	3%	6%	5%	4%	5%	3%	5% R	6% R	1%	4%	5%	7% SV	3%	-	17%	-	-	-	-
District 8		5%	5%	5%	4%	5%	5%	6% I	6% I	3%	6%	4%	4%	5%	5% o	3%	7% QR	3%	3%	5% V	5% v	5%	2%	-	17%	-	-	-	-
District 9		4%	3%	5% B	6%	4%	4%	5% I	5% I	2%	3%	4%	4%	6% j	3%	10% N	5% QR	2%	1%	6% UV	4% U	1%	2%	-	16%	-	-	-	-
District 10		4%	5% c	3%	9% EF	3%	4%	3%	4%	5% g	9% KLM	3%	3%	4%	1%	16% N	1%	2%	5% U	4% U	2%	4%	21%	-	-	-	-	-	-
District 11		4%	3%	5%	4%	4%	4%	4%	3%	4%	3%	4%	4%	5%	4%	6%	2%	6% P	4%	5% u	4%	2%	4%	-	-	-	-	-	26%
District 12		4%	4%	4%	11% EF	3%	3%	3%	2%	6% GH	12% KLM	3%	2%	3%	2%	13% N	1%	2%	5% Pq	5% TU	3%	3%	5%	-	-	-	-	-	25%
District 13		4%	3%	4%	7% E	3%	4%	2%	1%	8% GH	7% kLm	4%	3%	4%	3%	9% N	-	2%	30% Q	3%	3%	6% t	11% STu	-	-	-	-	-	26%
District 14		4%	3%	4%	8% EF	2%	4%	3%	2%	6% GH	5%	4%	3%	3%	6% n	1%	6% Pr	3%	4%	4%	2%	5%	-	-	-	-	-	24%	
District 15		4%	4%	3%	4%	3%	4%	4%	3%	2%	4%	4%	3%	3%	5%	4% R	4% R	1%	4%	3%	2%	3%	19%	-	-	-	-	-	-

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District

	GENDER			AGE			EDUCATION			LENGTH OF TIME IN HRM				HOME OWNER.		PROPERTY TAX			HOUSEHOLD INCOME				COMMUNITY COUNCIL					
	TOTAL	Male	Female	18-34	35-54	55+	HS or less	Coll	Univ	<1-10	11-30	31-50	50+	Own	Rent	<2K	2K-4K	4K+	<50K	50K-100K	100K-150K	150K+	Cheb	Harb East	Marin N	West	West	Pen
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(A2)	(B2)
District 16	4%	4%	4%	4%	4%	4%	3%	3%	6% GH	3%	4%	4%	4%	3%	7% N	1%	5% P	8% P	3%	4%	5% S	8% S	20%	-	-	-	-	-
District 17	4%	4%	3%	2%	4%	5% d	3%	3%	5% GH	3%	2%	4%	6% jK	4%	5%	4%	3%	5%	4%	4%	4%	4%	20%	-	-	-	-	-
District 18	4%	4%	4%	2%	5% D	4% d	5% I	4% i	2%	2%	3%	4% J	7% JKL	4% O	2%	6% Q	2%	3%	5% u	4% u	2%	3%	21%	-	-	-	28% w	-
District 19	5%	4%	5%	4%	6%	4%	5% I	6% I	3%	4%	6%	4%	5%	6% O	1%	6%	6%	-	4%	6% U	3%	4%	-	-	-	35%	-	-
District 20	4%	3%	5% b	2%	4%	5% D	5% I	5% I	2%	2%	3%	7% JKM	3%	5% O	*%	9% Q	3%	-	7% TU	3%	3%	-	-	-	-	32%	-	-
District 21	4%	5%	4%	5%	4%	5%	4%	4%	6% G	6% lm	7% LM	3%	3%	5%	4%	2%	7% P	11% P	3%	5%	7% S	8% s	-	-	-	33%	-	-
District 22	5%	6%	4%	4%	6%	5%	5%	6%	5%	4%	6%	4%	7% j	6% O	1%	7% R	6% R	2%	4%	6% s	5%	5%	-	-	-	-	36%	-
District 23	5%	6%	5%	4%	6%	5%	4%	6%	6%	8% Lm	6%	4%	4%	6% O	1%	3%	9% P	7%	4%	4%	10% ST	8%	-	-	-	-	36%	-

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