



Roads and On-street Bikeways

| Priority level | Type of road | Service Standard for clearing (starts after end of event) | Minimum accumulation when plowing begins | What finished surface should look like |
|----------------|---|--|--|--|
| 1 | Main arterial roads, emergency routes, Halifax Transit routes and roads with steep grades | 12 hours | 2 cm of snowfall | Bare |
| 2 | Residential streets, gravel roads and private lanes | 24 hours | 10 cm of snowfall | Snow covered but passable |



Sidewalks and Protected Bike Lanes

| Priority level | Type of road | Service Standard for clearing (starts after end of event) | Minimum accumulation when plowing begins | What finished surface should look like |
|----------------|--|--|--|--|
| 1 | Downtown Halifax and Dartmouth | 12 hours | 5 cm of snowfall | Bare |
| 1 | Main arterials and school drop-off zones | 12 hours | 15 cm of snowfall | Bare |
| 2 | Halifax Transit routes | 18 hours | 15 cm of snowfall | Mostly bare with salt for traction |
| 3 | Residential streets and walkways | 36 hours | 15 cm of snowfall | Mostly bare with salt for traction |

When to contact 311

Once the service timelines have expired, you can report any snow or ice removal issues on municipal streets, sidewalks or bike lanes by emailing ContactUs@311.halifax.ca or by calling 311.

Please note, clearing timelines may be exceeded during exceptional weather conditions.

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