

Affordable Access Program Feedback Survey

General Feedback	
Which of the 3 programs have you applied to in the past?	
<input type="checkbox"/> Low Income Transit Pass <input type="checkbox"/> Recreation Funding Access Program <input type="checkbox"/> Property Tax Exemption and Deferral Program	
What programs would you like to see included in future years?	
<input type="checkbox"/> Senior Snow Removal Program <input type="checkbox"/> No Cost Spay/Neuter Program <input type="checkbox"/> Other: _____	
How did you find out about the Affordable Access Program? (Check all that apply)	
<input type="checkbox"/> Television <input type="checkbox"/> Newspaper <input type="checkbox"/> Posters or flyers <input type="checkbox"/> Word of mouth <input type="checkbox"/> Facebook	
<input type="checkbox"/> Twitter <input type="checkbox"/> Radio <input type="checkbox"/> News <input type="checkbox"/> Letter or information from my local representative <input type="checkbox"/> Other: _____	
How did you apply?	
<input type="checkbox"/> Email/Online <input type="checkbox"/> In Person <input type="checkbox"/> By Mail	
Did you find the application form easy to understand?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Somewhat	
If you answered 'No' or 'Somewhat', please provide us with more information on your experience:	

Travel Information	
Have you taken the bus in the last 6 months?	How do you usually pay the fare?
<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Cash <input type="checkbox"/> Tickets <input type="checkbox"/> Monthly pass <input type="checkbox"/> Other
How much do you approximately spend on transportation per month, including bus, taxi, parking, gas, etc.?	On average, how many transit trips do you take a week? (Each time you pay or show your pass without transferring counts as one)
<input type="checkbox"/> \$0-10 <input type="checkbox"/> \$11-30 <input type="checkbox"/> \$31-50 <input type="checkbox"/> \$51 or more	<input type="checkbox"/> 1-10 <input type="checkbox"/> 11-20 <input type="checkbox"/> 21+
Why do you use transit? (Check all that apply)	
<input type="checkbox"/> Work <input type="checkbox"/> Volunteer <input type="checkbox"/> Medical appointment <input type="checkbox"/> Church/Religious Services	<input type="checkbox"/> Shopping <input type="checkbox"/> School <input type="checkbox"/> Visit family/friends <input type="checkbox"/> Recreation <input type="checkbox"/> Other: _____
May we contact you?	
<input type="checkbox"/> Yes <input type="checkbox"/> No	

Comments
Please provide any other comments or suggestions:

Submit your survey at any Customer Service Centre or Recreation Centre, or by email to affordableaccess@halifax.ca