

Vehicle for Hire Fare Modernization & TNC Licensing

Transportation Standing Committee

PART 1



MODERNIZATION OF TAXI/LIMOUSINE FARES



Existing Fare Regulation

- Taxi and Limousine Rates are set by Administrative Order 39
- Adjustments to rates requires approval of Regional Council
- Rate adjustments based on CPI, reviewed annually



Options for Fare Regulation

Fully Regulated	Semi-regulated	Unregulated
 Regulator sets the rates that taxis and limos may charge All companies must charge the same rates This is HRM's current fare regulation model. 	 Regulator sets rules for fares and approves rates Companies may set their own rates, within the rules This is the proposed fare regulation model. 	 Companies set their own rates. There is no oversight or approval required.

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Industry Feedback

- Strong survey response from taxi industry
- Drivers and owners split on maintaining current fare regulation model vs letting industry set own rates
- No consensus among brokers about preferred approach
- Strong response from all respondents that rates for taxis and TNCs should be regulated in same manner



Proposed Semi-Regulated Approach

- Brokers, independent brokers, and limousine operators will determine rates
- Licensing Authority will ensure rates comply with Administrative Order 39



Permitted Taxi Fare Structure

- Initial Charge ("drop rate")
- Distance charge
- Wait time charge
- Price by zone
- Additional Passengers
- Cleaning charge
- Special Contract Rates





Permitted Limousine Fares

- Hourly rate
- Special Contract Rates



Prohibited Charges

- Different rates for taxi and accessible taxi
- Payment charges
- Additional charge for children or support persons
- Additional charge for assisting passenger
- Additional charge for mobility aids or service animals



Process for Approving Rates

- Brokers, independent brokers, and limousine operators submit rates
- Licensing Authority confirms compliance with AO 39
- No economic review of proposed rates



PART 2



TNC DRIVER HALLISAX LICENSING



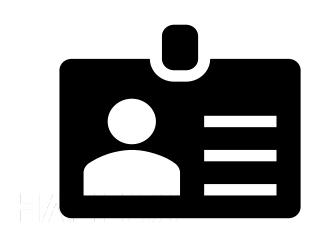
Existing TNC Regulations

- Transportation Network Companies licensed by HRM
- By-law T-1000 sets minimum requirements that TNC drivers must meet
- TNC is responsible for ensuring drivers meet by-law requirements
- HRM does not review individual TNC drivers
- HRM cannot remove a driver from a TNC platform



Proposed TNC Driver Licensing

- TNCs may only accept drivers who hold a valid VFH Driver's License
- Licensing Authority screens all applicants
- Mandatory training and testing required



Driver Screening

- Criminal Record Check
- Vulnerable Sector Check
- Child Abuse Registry Check
- Driver's Abstract
- English Language Proficiency Test
- Class 4 Provincial Driver's Licence



Mandatory Training & Testing

- Online training course covering:
 - By-law T-1000 and Admin Order 39
 - Customer Service
 - Ethics and Privacy
 - Cultural Awareness
 - Sexual Harassment and Appropriate Conduct
- Proctored online exam



Issuance of VFH Driver's License

- Applicants who meet minimum requirements and pass exam will be issued a VFH Driver's License
- License holder permitted to drive any type of vehicle for hire.







Housekeeping & Modernization

- Taxi meter modernization
- Online applications
- Fuel efficient vehicle allowances
- Roof light requirements
- Code of Conduct applies to all VFH drivers
- Updated data sharing requirements for TNCs



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Thank you