



WELCOME DECEMBER!



Happy Hanakkuh!
Merry Christmas!
Happy Kawanzaa!

December is a busy month with a variety of family events planned across the municipality. I wish

you a very festive season and an abundance of time relaxing with family and friends now and in the new year!

Keep reading for more information on: Recycling changes; Winter Rec registration for aquatics and rec programs; YMCA Senior Snow Removal Program; Beaver Bank Kinsac Breakfast with Santa; Development at 70-80 First Lake Drive; and much more!

If you wish to discuss a municipal program or service, please contact me at Billy.Gillis@halifax.ca or call me at 902.471.6906.

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DECEMBER MEETING DATES

Regional Council, Northwest Community Council and Standing Committee meetings will be held on:

Regional Council:

Tuesday, Dec. 2 at 10 a.m.

Budget Committee:

Tuesday, Dec. 9 at 10 a.m.

North West Community Council: Monday,

- Monday, Dec. 8 at 6 p.m.

Standing Committees:

Appeals Standing Committee

- Thursday, Dec. 4 at 10 a.m.

Audit & Finance Standing Committee

- Wednesday, Dec. 10 at 10 a.m.

Special Events Advisory Committee

- TBD

DID YOU KNOW....

December is HIV/AIDS Awareness month, Universal Human Rights month, Seasonal Affective Disorder Awareness month, Learn a Foreign Language month and, [Dresseember](#) (event to raise awareness and fundraise about the impact of dress on homelessness).

December 1 is World AIDS Day

December 1 is Cyber Monday

December 2 is International Day for Abolition of Slavery

December 2 is Giving Tuesday

December 3 is International Day of Persons with Disabilities

December 4 is Wildlife Conservation Day

December 5 is International Volunteer Day

December 6 is St. Nicholas Day

December 6 is Candle Day

December 7 is International Aviation Day

December 8 is Feast of Immaculate Conception

December 8 is Green Monday

December 9 is International Anti-corruption Day

December 10 is Dewey Decimal System Day

December 10 is Nobel Prize Day

December 10 is International Animal Rights Day

December 10 is Human Rights Day

December 11 is UNICEF Birthday

December 12 is Gingerbread House Day

December 12 is National Poinsettia Day

December 12 is International Universal Health Coverage Day

December 14 is Hanukkah

December 17 is Anti-Bullying Day

December 17 is National Maple Syrup Day

December 18 is Arabic Language Day

December 18 is International Migrants Day

December 19 is National Ugly Sweater Day

December 20 is International Human Solidarity Day

December 21 is Yule

December 21 is Winter Solstice

December 24 is Christmas Eve

December 24 is The Feast of the Seven Fishes

December 25 is Christmas Day

December 26 is Boxing Day

December 26 is Kwanzaa

December 28 is National Call a Friend Day

December 31 is New Year's Eve

WINTER 2026 REC PROGRAM REGISTRATION



Mark your calendars!
[Winter 2026 recreation program](#) registration starts on Dec. 2 and 9. To preview upcoming program PDFs, [click here](#) to see what's



available in your community.

Registration begins at 10 a.m. each day for all ages:

Tuesday, Dec. 2 – rec programs

Tuesday, Dec. 9 – aquatics and skating

HOLIDAY SPECIAL – SACKVILLE PUBLIC LIBRARY



Check out the [activities](#) for all ages planned for December at the Sackville Public Library including the following and much more!

Tuesday, Dec. 2 from 10 a.m. – 11 a.m. **Baby & Tot Drop-in**

Bring your babies and enjoy holiday-themed stories, songs, and rhymes.

Parents and caregivers learn new songs and fun things to do with their baby, plus have some social time with other grown-ups. Ages 0-18 months. Older siblings are welcome to tag along, too.

Friday, Dec. 12 from 10:30 to 11 a.m. **Puppet Show: A Christmas Story For Jiggs**

See a story brought to life on our puppet stage!

Miggs and Jiggs are excited for Christmas. Miggs wants to share a special story, but Jiggs may be too silly to listen!

All ages welcome!

RECYCLING CHANGES



Learn more about Nova Scotia's enhanced recycling system:
circularmaterials.ca/NS



On Dec. 1, Nova Scotia transitions to a new recycling model that shifts responsibility from municipalities to the producers of packaging and paper products. This change is part of the province's [extended producer responsibility \(EPR\) initiative](#).

[Recyclables](#) will continue to be collected curbside by municipalities, however; additions will be made to the list of what can be placed in the recycling bags. Changes in what can be dropped off at Enviro Depots will be expanded to include flexible plastics: chip bags, candy wrappers and foam packaging including polystyrene.

New items accepted in blue bag curbside recycling include:

Multi-layer paper containers, such as:

- paper cups (including disposable paper hot and cold beverage cups)



- paper bowls
- ice cream cartons
- cookie dough spiral cans
- frozen juice spiral cans
- potato chip spiral cans

Plastic tubes, including:

- toothpaste
- deodorant
- hand cream containers

Small item plastic packaging, such as:
bottles/pumps

- candy/gum containers
- pails
- garden pots
- seedling trays

The following items will no longer be accepted
in the curbside recycling program:

- books (which can be donated to community library boxes/thrift shops, or shared with others to be reused); and
- pots and pans (which can be donated or taken to a scrap metal depot).

INTERNATIONAL DAY OF PEOPLE WITH DISABILITIES



Dec. 3 marks [International Day of People With Disabilities \(IDPWD\)](#). The theme of this year's IDPWD is **Ability to Rise: Celebrating Leaders in Disability Inclusion**.

Instituted by the United Nations in 1992, this day serves as a platform to raise awareness, challenge misconceptions, and advocate for the rights and well-being of people with disabilities.

HALIFAX EXPLOSION MEMORIAL SERVICE



On Saturday, Dec. 6, join us at Fort Needham Memorial Park at 9 a.m. for the 108th [memorial service](#) of the Halifax Explosion.

Wreaths will be placed commemorating the tragic loss of men, women and children on Dec. 6, 1917, and honouring the resilience, recovery and rebirth of those who survived the explosion.

At 9:04 a.m., naval ships across the Dockyard will sound their whistles for one minute in remembrance.

Councillor Virginia Hinch, District 8, will be the Master of Ceremonies.





DAY OF REMEMBRANCE & ACTION ON VIOLENCE AGAINST WOMEN



National Day of Remembrance and Action on Violence Against Women on Dec. 6 serves as a platform to raise awareness, challenge misconceptions, and advocate for the rights and well-being of people.

What is gender-based violence?

Gender-based violence (GBV) is committed against someone based on their gender identity, gender expression or perceived gender. GBV disproportionately impacts women and girls as well as Indigenous Peoples, 2SLGBTQ+, gender diverse, non-binary individuals, persons with disabilities, newcomers, children and youth, and seniors.

According to the [Nova Scotia Domestic Violence Resource Centre](#), women in Nova Scotia are approximately 45 times more likely to be murdered by a spouse or intimate partner than they are by a stranger (57.9 per cent versus 1.3 per cent).

Women who self-identified as lesbian or bisexual reported significantly higher rates of violence by a partner than heterosexual women.

How can you help?

Preventing and ending gender-based violence is everyone's responsibility. You can be part of the solution when you:

- Listen to and support survivors of gender-based violence.
- Speak up when you see harmful behaviour and maintain confidentiality if someone in the workplace has experienced gender-based violence.

Learn more about gender-based violence by [clicking here](#).

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BEAVER BANK KINSAC BREAKFAST WITH SANTA

Beaver Bank Kinsac Community Centre

Breakfast with Santa

**Saturday
DECEMBER
6TH
8:30-10:30 AM**

**TICKETS MUST BE
PURCHASED IN ADVANCE**

**\$7/ TICKET INCLUDES PANCAKES,
BACK BACON, HASHBROWNS,
JUICE, COFFEE OR TEA**

Keener's bake sale!

**Bring your food donations & help our fire dept
stuff a port a tank!**

902-865-5114 FMI or to get tickets

Include your name and address on your letter to Santa!

PDF WITH PASTORAL LETTER



WATER CONSERVATION

Water Conservation Update

Recent rainfall has helped, but it **hasn't been enough** to lift water conservation restrictions.

Mandatory and voluntary restrictions are still in place, and every drop counts!

Please continue to follow water conservation guidelines to help protect our water supply.

- ✓ Limit indoor and outdoor water usage.
- ✓ Avoid unnecessary consumption.
- ✓ Check for updates at halifaxwater.ca.





Recent rain has helped, but it's not enough to lift water restrictions.

Lake Major remains under mandatory restrictions.

Pockwock Lake is still under voluntary restrictions.

While additional rainfall is forecasted, current conditions require continued conservation efforts. Please continue to follow water conservation guidelines to help protect our water supply. Every drop counts!

[Click here](#) to see more information on the Halifax Water website.



FREE LIFEGUARD CERTIFICATION FOR RESIDENTS



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The Halifax Regional Municipality is offering free lifeguard certification this fall for residents, with priority given to those living in rural areas.

Participants must complete a series of courses throughout November and December to receive full certification. Courses include Intermediate First Aid, Bronze Medallion, Bronze Cross and National Lifeguard – Pool. Sessions will be held in Musquodoboit Harbour, Sackville Sports Stadium and online.

This initiative supports future aquatics programming and aligns with recommendations from the municipality's [Rural Recreation Strategy](#).

Applicants must be 15 years of age or older, with priority given to rural residents. Free transportation is available for the sessions from Sheet Harbour and Musquodoboit Harbour to Sackville Sports Stadium.

Registration is required. For more information, including course dates and registration details, visit [our website](#).



YMCA SENIORS SNOW REMOVAL



The [YMCA Seniors Snow Removal Program](#), funded by HRM, for seniors and persons with disabilities, provides a subsidized snow removal service to create safe access to front and back steps, walkways, ramps and access to fuel tanks. The service DOES NOT include driveways.

Should you wish to request support in the clearing of your driveway, the contractor who oversees your snow removal will be happy to provide you with a quote. Any costs incurred from the clearing of a driveway will be paid directly to the contractor by the individual requesting services.

For more information or to apply for the program, [Click here](#). Contact the YMCA by Email at: ssr@halifax.ymca.ca or call, (902) 483-3678.

STUDENT TRANSIT PASS SURVEY



We want to hear what you think about the [Student Transit Pass Program](#)! Your feedback is important to help inform the future of this program. Share your thoughts and complete the Student Transit Pass [survey](#) by Dec. 15.

Don't miss out on this chance to share your voice!

2024/25 HALIFACT CLIMATE ACTION IMPLEMENTATION UPDATE



Halifax Regional Council continues to advance [HalifACT](#): Acting on Climate Together, the municipality's long-term climate action plan to reduce emissions, build resiliency and promote equity and economic development.

In 2024/25, several key initiatives progressed under HalifACT and related environmental programs:

- Public transit electrification: Completion of the Ragged Lake Transit Centre expansion and rollout of 60 electric buses to support zero-emission transit and service reliability.



- Home retrofit pilots: Deep energy retrofits achieved over 50 per cent energy savings, improving affordability and comfort for participating households.
- Renewable energy agreements: A long-term contract was signed to offset 45 per cent of corporate electricity use through planned wind turbine development, expected to reduce corporate emissions by approximately 25 per cent when operational in 2026.
- Resilient infrastructure standards: Updated design standards were adopted to improve safety, reduce costs, and ensure climate-adaptive capital investments.
- Public electric vehicle charging: 29 EV chargers of varying speeds were installed at parks and community centres across the municipality, supporting low-carbon transportation and reducing range anxiety.
- Flood resilience and stormwater management: City-wide floodplain mapping supported a pilot retrofit program in Spryfield and Upper Hammonds Plains, enhancing public safety through targeted home upgrades.
- Scotiabank Centre retrofit: A major energy retrofit began in spring 2024, including LED lighting, building automation, heat recovery, and a natural gas generator. The project is expected to reduce energy use by 26 per cent and cut greenhouse gas emissions by approximately 800 tonnes of CO₂e annually.

HalifACT targets reflect the urgency of the climate crisis and require bold, sustained action. Continued investment will deliver

meaningful environmental, social, and economic benefits for residents, businesses, and the municipality.

2025/26 MUNICIPALITY ASSET NAMING POLICY REVIEW



Halifax Regional Council has directed staff to initiate a review of Administrative Order 46, Respecting HRM Asset Naming Policies, to implement Action 3.2 of the Culture and Heritage Priorities Plan.

A review will make naming and renaming processes clearer and more consistent. It will support inclusive, culturally respectful asset naming across the municipality and will better reflect Mi'kmaq, Acadian, and African Nova Scotian history and culture.

For more information, click [here](#).

WINTER OPERATIONS – SNOW REMOVAL | PARKING BAN



[By-Law S-300](#) prohibits throwing or piling snow in the street or on the sidewalk. This is a

serious problem that can cause safety issues for pedestrians and other users as it complicates clearing for crews. When this happens, crews are often forced to double



COUNCILLOR BILLY GILLIS

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back, delaying service on the rest of their routes.

[Click here](#) for more information on street and sidewalk snow clearing.

PARKING BAN

The overnight winter parking ban is in effect every year from Dec. 15 until Mar. 31; however, it is only enforced during declared weather events and clearing operations. When the ban is enforced, it restricts any on-street parking between 1 a.m. and 6 a.m. Vehicles in violation of the ban will be ticketed and/or towed.

Remember to stay informed about the [status of the parking ban](#) and please [think before you park](#).

HALIFAX RCMP ANNOUNCES NEW OFFICER IN CHARGE



The RCMP Halifax Regional Detachment has a new Officer in Charge: Chief Superintendent John Duff, a longtime Halifax resident with deep roots in both the community and the RCMP.

C/Supt. Duff brings over 35 years of policing experience to the role, having started his

career in 1990 after graduating from Acadia University with a degree in Biology. His journey through the RCMP took him across the country, with the majority of his service spent in Manitoba. There, he rose through the ranks to become Superintendent and later served as Manitoba East District Commander.

After a brief retirement in 2018, Duff returned to policing, driven by a continued passion for public service. His leadership in Selkirk, Manitoba, earned him recognition and a promotion, ultimately leading him back home to Halifax.

Please join us in welcoming Chief Superintendent John Duff back to the Maritimes and into his new leadership role with the RCMP Halifax Regional Detachment.

311 OFFERS MULTILINGUAL AND ACCESSIBLE SUPPORT

New ASL Video
Relay Service



311 | Accessibility Tools



Multilingual
Services

Did you know 311 provides accessible support for municipal services and information over the phone or in-person at our contact centres?



NEW ASL Video Relay Service: Deaf and hard of hearing residents who contact 311 can now request real-time sign language interpretation through SRV Canada VRS.

Multilingual Services: When calling 311 or visiting a centre, residents who need to communicate in languages other than English can request interpretation services in over 300 languages.

To learn more [click here](#).

HOUSING STRATEGY



Halifax needs more housing overall and more housing that meets the diverse needs of residents. This includes housing that is affordable and accessible. The goals of the [Housing Strategy](#) will be to clarify the municipality's role in housing, evaluate current affordable housing programs and establish a forward-looking framework to guide and enhance municipal housing action. It will build on the municipality's past work and current programs that support housing. While housing is a cross-jurisdictional issue, the strategy will focus on actions within the municipality's jurisdiction while responding to priorities and investments of the federal and provincial governments, and the community

housing sector. This initiative builds on the municipality's participation in the [Housing and Homelessness Partnership](#) and the [Affordable Housing Work Plan](#) and is a key milestone under the [Housing Accelerator Fund \(HAF\)](#) agreement with the [Canada Mortgage and Housing Corporation \(CMHC\)](#).

Housing is a foundation for health, equality and opportunity. The Halifax Regional Municipality is committed to supporting solutions that reflect these values through the creation of the region's first municipal [Housing Strategy](#).

Though housing delivery is a provincial responsibility, the municipality plays an important role through land use by-laws, infrastructure, strategy, policy, programs and partnerships. The municipality works with provincial and federal partners to align efforts and maximize impact.

The strategy is being built through community engagement, research and collaboration. It will reflect the realities of our housing system and the needs of residents, as well as our role as it relates to other orders of government.

Throughout the fall of 2025, residents were provided an opportunity to learn more and share their thoughts via the Engage Halifax online survey. The engagement process ended on Nov. 30. There will be additional opportunities to share feedback in Spring 2026.

The Housing Strategy is planned to be adopted by Regional Council in Fall 2026.



HALIFAX TRANSIT IS HIRING!



Halifax Transit is a public transportation service responsible for the operation of conventional bus, ferry, and paratransit (Access-A-Bus) services across the Halifax Regional Municipality, with a focus on providing a safe, reliable, and sustainable transit system for all.

Red Seal mechanics earn **\$47.13 per hour** or **\$98,035 annually**.

Second-year apprentice mechanics earn **\$36.13 per hour** from day one, in a unionized position.

As a mechanic for Halifax Transit, you'll play a vital role in keeping our 346 Transit fleet buses safe for passengers.

Maintenance employees at Halifax Transit receive several benefits, including an annual allowance for boots, access to our tool replacement program, and provided uniforms.

Full-time positions are available with a variety of shifts to suit your lifestyle.

When you sign up as an apprentice, you will receive a comprehensive training program, designed to keep you safe and help you succeed.

[Consider becoming a mechanic](#) with Halifax Transit.

PLANAPP-2023-00368: 70-80 FIRST LAKE DRIVE



An [application](#) by Upland Urban Planning and Design Inc., on behalf of the property owner First Mutal Properties Ltd. for 70-80 First Lake Drive, was approved by the North West Community Council in January 2025.

Originally planned for residential units, the site will now be converted to retail and commercial space to complement the 2 X 6 storey residential buildings (containing 154 residential units) at the rear of the site. The front exterior will be completed first, then the parking lot entrance. The driveway will be resurfaced with the detours removed by the end of this year. The anchor tenant is going to be a Planet Fitness Gym coming to Lower Sackville and opening in late Spring - Summer of 2026.



HIGHWAY 102 & HAMMONDS PLAINS ROAD INTERCHANGE



The province of N.S announced that work has begun on the Hammonds Plains Road interchange south bound Exit 3 in support of the 102 expansion. The south bound (inbound) lanes may see significant delays especially coming from Sackville. This project, started on Nov. 13, will last approximately six weeks. Please plan accordingly and allow for extra time during your commute.

IN THE COMMUNITY....



I met Robin Gerhus, Halifax Transit Executive Director, for a tour of Sackville and Beaver Bank to identify areas of improvement for our transit network. Some topics covered were: Micro Transit, Access-A-Bus, Inter-Community Transit and, the need to extend service back to north Beaver Bank. I emphasized why transit

connectivity is vital to our community and strongly advocated for the return of service to north Beaver Bank.





COUNCILLOR BILLY GILLIS

LOWER SACKVILLE - BEAVER BANK



Well done Halifax Parks & Recreation! I attended the grand opening of the West Bedford Regional Pump Track with fellow Council colleagues Mayor Andy Fillmore, Councillors Tony Mancini, Virginia Hinch, Jean St-Amand, Janet Steele and John Young along with several MLA's including Tim Outhit. HRM Town Crier Will Brewer helped to cut the ribbon and welcomed this amazing new park to the community. Thanks to Councillor Jean St-Amand for organizing a wonderful, well

attended event with great prizes, entertainment and pizza.

I dusted off the DJ Gear for a set and had a blast mixing beats with longtime friend and DJ collaborator Ivan Skeete.

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I stopped by Metropolitan Park to check out the new basketball nets. It was great to see local youth shooting hoops and enjoying the outdoor court. A total of four nets will be installed. Please be mindful and respectful of the community when using the court, as there are neighbours in close proximity.



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I was pleased to be part of government team at the Lucasville & Hammonds Plains Community Engagement Session. The government team included MLA Rick Burns, Minister of African Nova Scotian Affairs Twila Grosse, the Office of African Nova Scotian Affairs team, Councillor John Young and, MP Braedon Clark.

Hearing directly from residents about community priorities and experiences is the goal of these sessions. We heard thoughtful ideas on infrastructure, housing, and preserving Lucasville's proud heritage while planning for the future.

A special thank you to the [Lucasville Greenway Society](#) for highlighting the important work they are doing to support and connect the community.

Another example of all levels of government working together toward solutions that reflect the values and vision of our communities.



I got firsthand experience on what it is like to be an RCMP officer for a day, complete with wearing body armour, when I went on a ride-along recently with the Lower Sackville RCMP. The Lower Sackville Detachment covers a



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LOWER SACKVILLE - BEAVER BANK

patrol area from Hammonds Plains to Enfield, Waverley to Musquodoboit Valley and everywhere in between. Thank you to the brave men and women of the Lower Sackville RCMP for keeping our community safe and making it a great place to live.

Sandy Lake Special Planning Area Community Open House



I attended the open house on the Sandy Lake Special Planning Area and was pleased to see such a great turnout! The [public survey on the planning area](#) remains open until Dec. 3.



I recently attended the Building Futures annual Fundraising Auction and had an amazing time. This wonderful organization, based in Lower Sackville, supports individuals with intellectual disabilities.

I and the other Councillors on the North West Community Council: John Young, Jean St-Amand, Cathy Deagle Gammon and Nancy Hartling, were proud to support the construction of a multi-sensory room with a combined donation of \$10,000 from District Capital funds. This quiet space is a welcome addition to their facility. We were presented with a banner signed by each person and will proudly display it at City Hall.



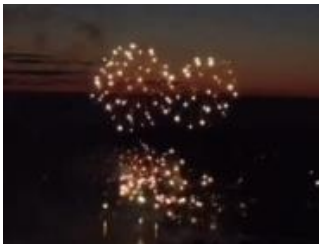
COUNCILLOR BILLY GILLIS

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As we commence the 2026/27 Budget discussions, I asked colleagues to keep in mind core versus non-core services – a want versus a need - as we have challenging decisions to make in our efforts to provide the services and programs you rely upon.

NEW YEAR'S EVE



Come on down to the Grand Parade on Wednesday, Dec. 31 to ring in the New Year!

Check our [municipal website](#) for details on the festivities!

NEW YEAR'S DAY LEVEE



Mayor Andy Fillmore and members of Regional Council invite you to join them in celebrating the arrival of 2026 at the New Year's

Levee on Thurs. Jan. 1, 2026 from 9:30-11 a.m. at Halifax City Hall (Halifax Hall), 1841 Argyle Street, Halifax.

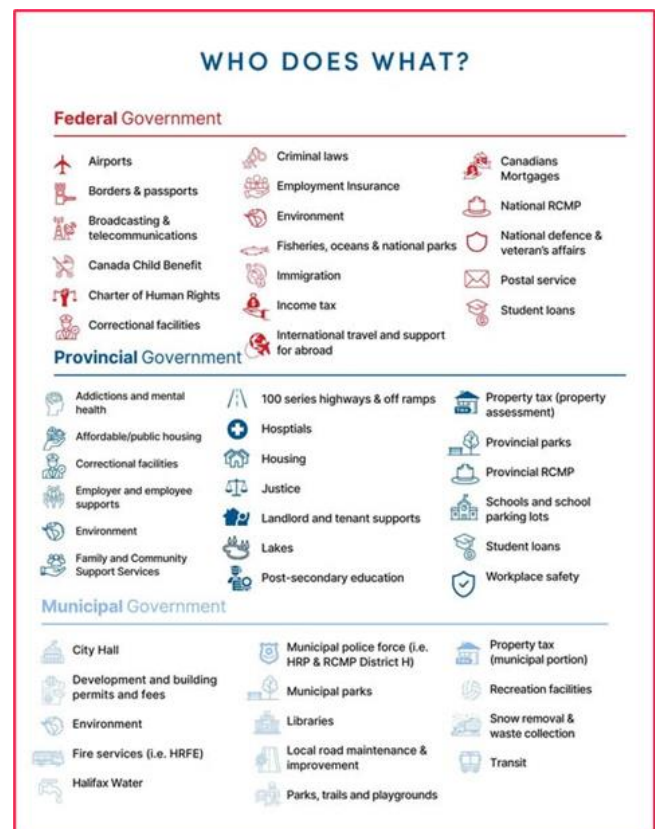
Light refreshments will be provided.

COMMUNITY & REC CENTRES DISTRICT 15 & AREA

[Acadia Park & Community Centre](#)
[Beaver Bank Kinsac Community Centre](#)
[The Brown Hall](#)
[Kinsmen Community Centre](#)
[Sackville Arena \(LDRA\)](#)
[Sackville Heights Community Centre](#)
[Sackville Sports Stadium](#)

PROVINCIAL AND FEDERAL REPRESENTATIVES

Not sure what level of government does what? See the chart below to help determine which level you need to contact for assistance.



Provincial Members of the Legislative Assembly (MLAs) representing the Lower Sackville – Beaver Bank area are:



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LOWER SACKVILLE - BEAVER BANK



Paul Wozney
Sackville-Cobequid

Unit 104, 445 Sackville
Drive
Lower Sackville NS B4C
2S1

Phone: 902-864-6271

Email: paulwozneymla@gmail.com



Brian Wong
Waverley-Fall River-
Beaver Bank

1265 Fall River Road
Suite 101
Fall River, NS B2T 1E6

Phone: 902-576-3411

E-mail: brianwongmla@gmail.com

Federal Members of Parliament (MPs)
representing the Lower Sackville-Beaver Bank
area are:



Braedon Clarke
Sackville-Bedford-Preston

Suite 201
2900 Hwy 2
Fall River

Email: info@parl.gc.ca

Toll-free (Canada): 1-866-599-4999

Telephone: 613-992-4793

TTY: 613-995-2266

HALIFAX WATER



**STRAIGHT from
the SOURCE**

Between 2019 and 2049, Halifax Water plans to invest about \$4 billion to upgrade infrastructure to ensure the continued delivery of high-quality water, wastewater and stormwater services to benefit customers and the environment.

To see a list of major Halifax Water projects, click [here](#).

24-Hour Emergency Service

Call 902-420-9287 for water, sewer, and flooding emergencies.

Customer Care Centre

902-420-9287

Hours of Operation: Monday to Friday from 8:00 AM to 6:00 PM

Email: customercare@halifaxwater.ca

(please allow up to three business days for a reply)

Head Office Address

450 Cowie Hill Road
Halifax, NS

Mailing Address

Halifax Water
PO Box 8388, RPO CSC
Halifax, NS
B3K 5M1

Head Office Hours of Operation: Monday - Friday, 8:30 AM to 4:30 PM

As a regulated public utility, [Halifax Water](#) must conduct business in accordance with the Halifax Water Regulations as approved by the [Nova Scotia Utility and Review Board](#) – now the [Nova Scotia Energy and Regulatory Boards Tribunal](#). These can be used to help you determine if we have applied an approved practice. Halifax Water will respond to concerns and complaints about:

- Billing
- Metering and meter reading
- Application of standard charges
- Misuse of water resources, sanitary, or stormwater systems
- Halifax Water staff or service delivery



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Formal complaints can be sent to:

Halifax Water
Complaints Department
P.O. Box 8388, RPO CSC
Halifax, NS B3K 5M1

Email: customercare@halifaxwater.ca.

If you are not happy with Halifax Water's response, you may make an appeal to the [Dispute Resolution Officer](#) (DRO).

The Dispute Resolution Officer is an independent officer (not an employee of Halifax Water or the Nova Scotia Utility and Review Board) who manages regulation-based customer issues.

HRM'S LAND ACKNOWLEDGEMENT

Land Acknowledgement

The Halifax Regional Municipality is located in Mi'kma'ki, the ancestral and traditional lands of the Mi'kmaq people. The municipality acknowledges the Peace and Friendship Treaties signed in this Territory and recognizes that we are all Treaty People.

Halifax is committed to strengthening its relationship with Indigenous communities and honouring the significant contributions of Indigenous peoples. Another way the municipality has demonstrated this is by formalizing the official Land Acknowledgement.

In Nova Scotia, we are all Treaty People; with that comes roles and responsibilities.

COUNCILLOR BILLY GILLIS



Councillor Billy Gillis

District 15
Lower Sackville – Beaver Bank

902-471-6906
billy.gillis@halifax.ca

Halifax Regional Municipality
PO Box 1749 | Halifax, NS B3J 3A5

HALIFAX

halifax.ca | 311

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I am a member of Halifax Regional Council and the North West Community Council and serve on the following boards and committees:

- Appeals Standing Committee
- Audit & Finance Standing Committee
- Special Events Advisory Committee



Happy New Year

2026

CHEERS TO A NEW YEAR OF POSSIBILITIES!
LET'S WORK ENTHUSIASTICALLY AND
PASSIONATELY TO CREATE A YEAR OF
ACCOMPLISHMENTS AND
BREAKTHROUGHS.