



Progress on Action Plan for Business Continuity Audit

Presentation to Executive Standing Committee

Agenda

- Progress on Action Plan
 - Background
 - Auditor General Report
 - Business Continuity Planning
 - Completed Actions
 - Next Steps

1

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Progress on Action Plan to Address Business Continuity Audit

Background

- In July 2024 the municipal Auditor General submitted a report to the Audit and Finance Standing Committee on the status of Business Continuity Planning.
- An Action Plan to address all recommendations was forwarded to Executive Standing Committee on December 16, 2024.

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2

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BCP Completed Actions

- Refresh of the Service Catalogue was completed in the Fall of 2024. Through this process, criticality of services was determined for each Business Unit.
- Critical Services were used as an input in the Business Impact Analysis which explores consequences of disruptions to mission critical and essential services.
- Outcomes from the BIA were incorporated into Business Unit BCPs.
- To date, all Business Units, apart from IT, have completed interim BCPs.
- A Business Continuity Specialist is onboarded.

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Next Steps

- The Business Continuity Specialist will move the BCP program forward, which will include the following:
 - Ongoing implementation of the BCP program;
 - Developing a Corporate BCP Policy;
 - Developing a roll out plan for renewed BCPs;
 - Developing a training plan; and
 - Scheduling regular exercising of the BCPs.

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Questions



