April 24, 2025

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Third Quarter 2024/25 Report

Transportation Standing Committee

Q3 2024/25

- Q3 includes October, November, December 2024
- Service changes occurred part way through the period.

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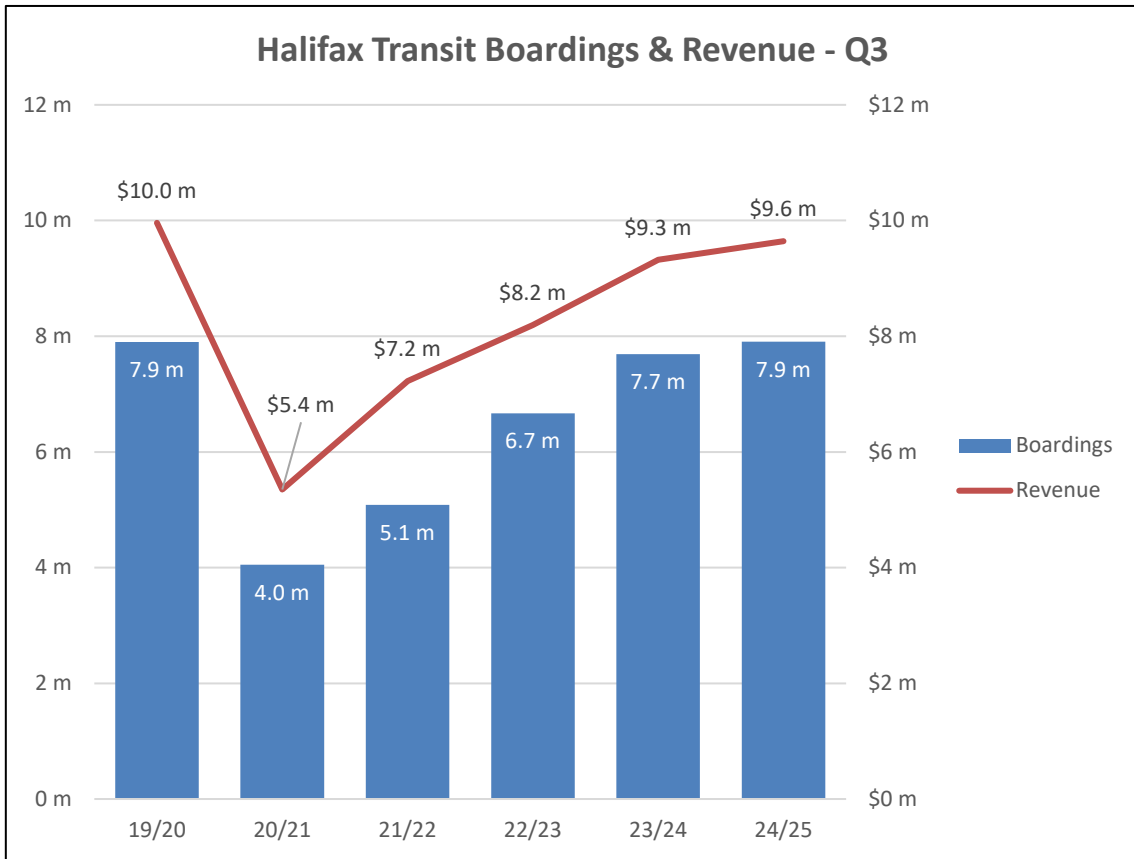
November 18th Service Changes

- Route 1 Spring Garden – Adjusted to service Gottingen Street bi-directionally, schedule adjustments

- Route 10A/B/C Dalhousie- New Corridor Route, replacing Route 10 Dalhousie and 41 Dartmouth - Dalhousie

- Route 192 Hemlock Ravine Express – New Express Route servicing Larry Uteck area

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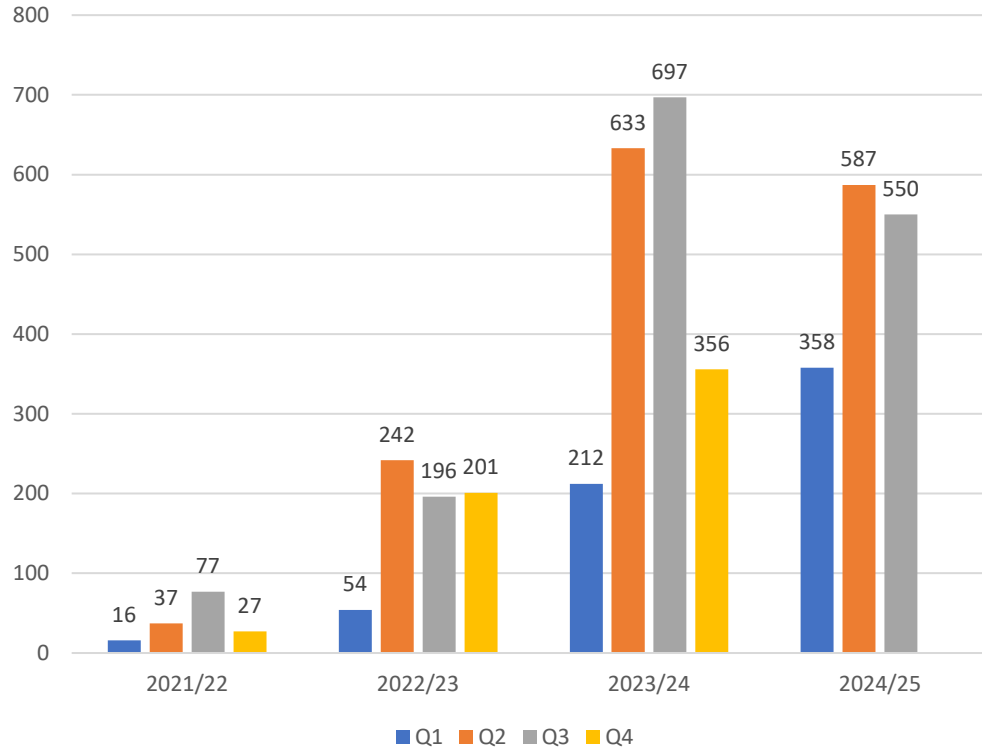
February 24th Service Changes

- Route 196 Basinview Express – Routing adjustment to use Bayer Road bus lanes, two additional trips in each AM and PM peak periods.

- Temporarily suspended trips reinstated, including trips on Routes 55, 59, 65, 84, 85, 127, 159, 165, 182, 185, and 330.

- Routes that had been detoured for Cogswell construction have had schedule adjustments implemented to accommodate the new regular routing.

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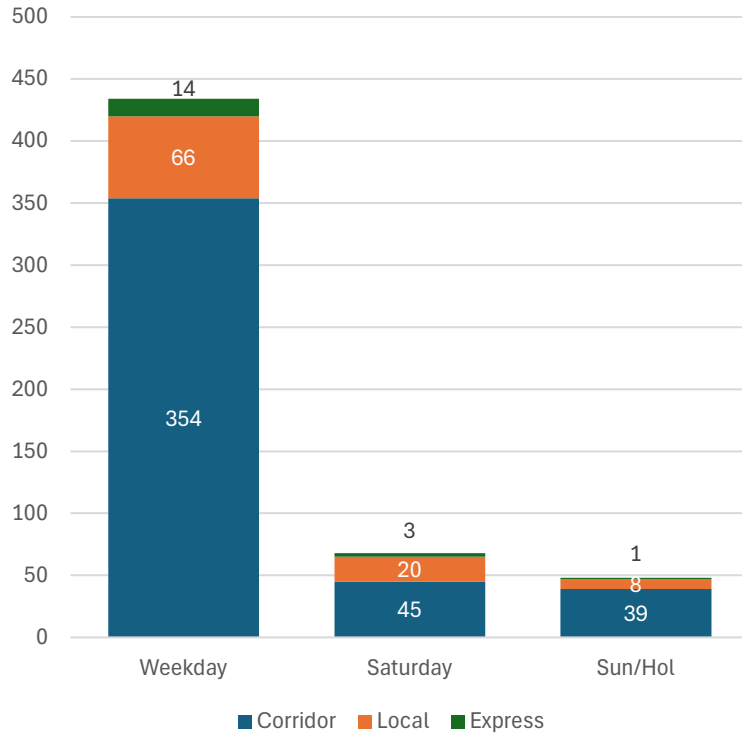# Boardings and Revenue

- Q3 Boardings were up 3%

- Q3 Revenue was up 3%

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Passenger Overloads

Reported Overload Incidents by Quarter

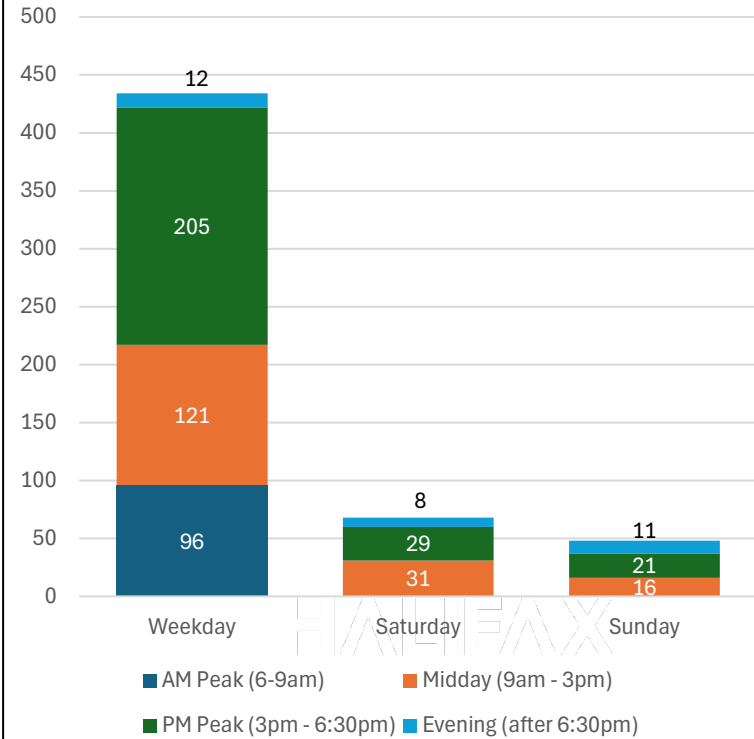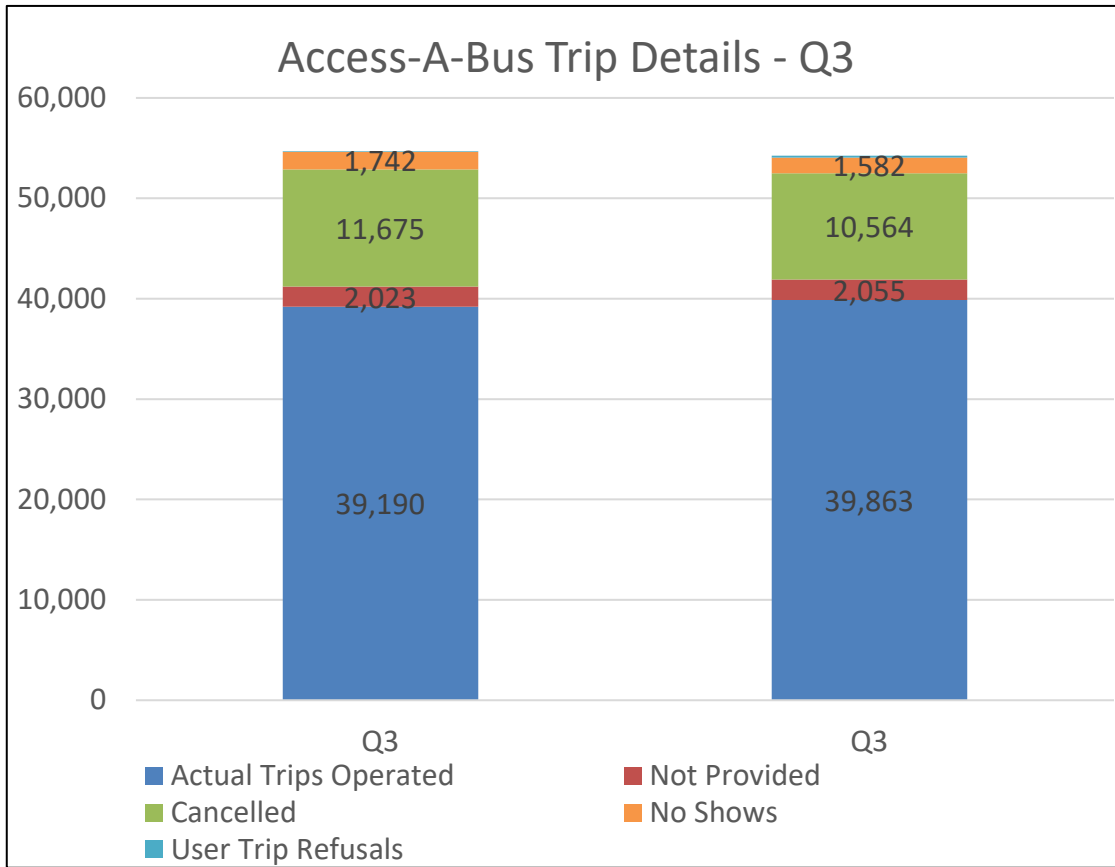| Year	Q1	Q2	Q3	Q4
2021/22	16	37	77	27
2022/23	54	242	196	201
2023/24	212	633	697	356
2024/25	358	587	550	

- Passenger overload incidents declined 21% in Q3 compared with the previous year
- Overload incidents remain elevated compared to historical norms.

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Q3 Overloads by Service Type and Day

	Weekday	Saturday	Sun/Hol
Express	14	3	1
Local	66	20	8
Corridor	354	45	39

Q3 Overloads by Time of Day

	Weekday	Saturday	Sunday
Evening (after 6:30pm)	12	8	11
PM Peak (3pm - 6:30pm)	205	29	21
Midday (9am - 3pm)	121	31	16
AM Peak (6-9am)	96		

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Access-A-Bus

Access-A-Bus Trip Details - Q3

Category	Q3 (year 1)	Q3 (year 2)
No Shows	1,742	1,582
Cancelled	11,675	10,564
Not Provided	2,023	2,055
Actual Trips Operated	39,190	39,863

Legend:
- Actual Trips Operated
- Not Provided
- Cancelled
- No Shows
- User Trip Refusals

- AAB provided 3% more trips in Q3 compared to the previous year

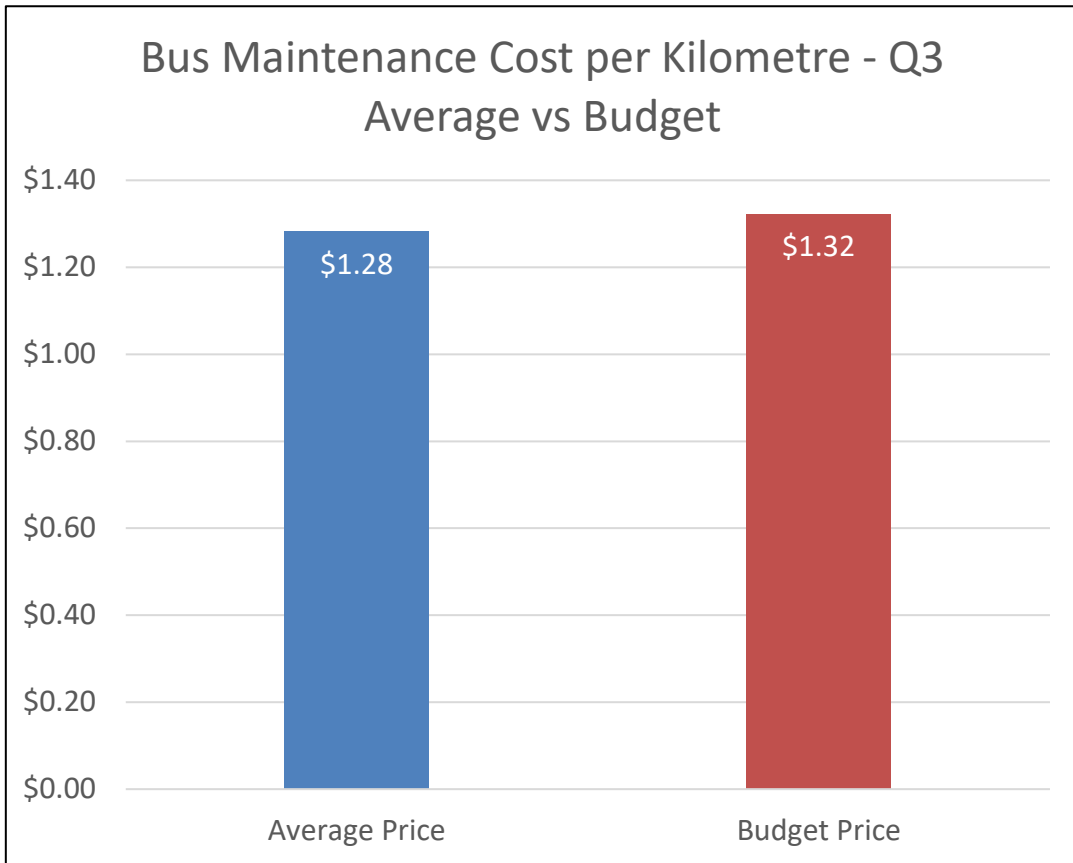HALIFAX TRANSIT

Bus Maintenance Cost per Kilometre - Q3
Average vs Budget

Bus Maintenance Costs

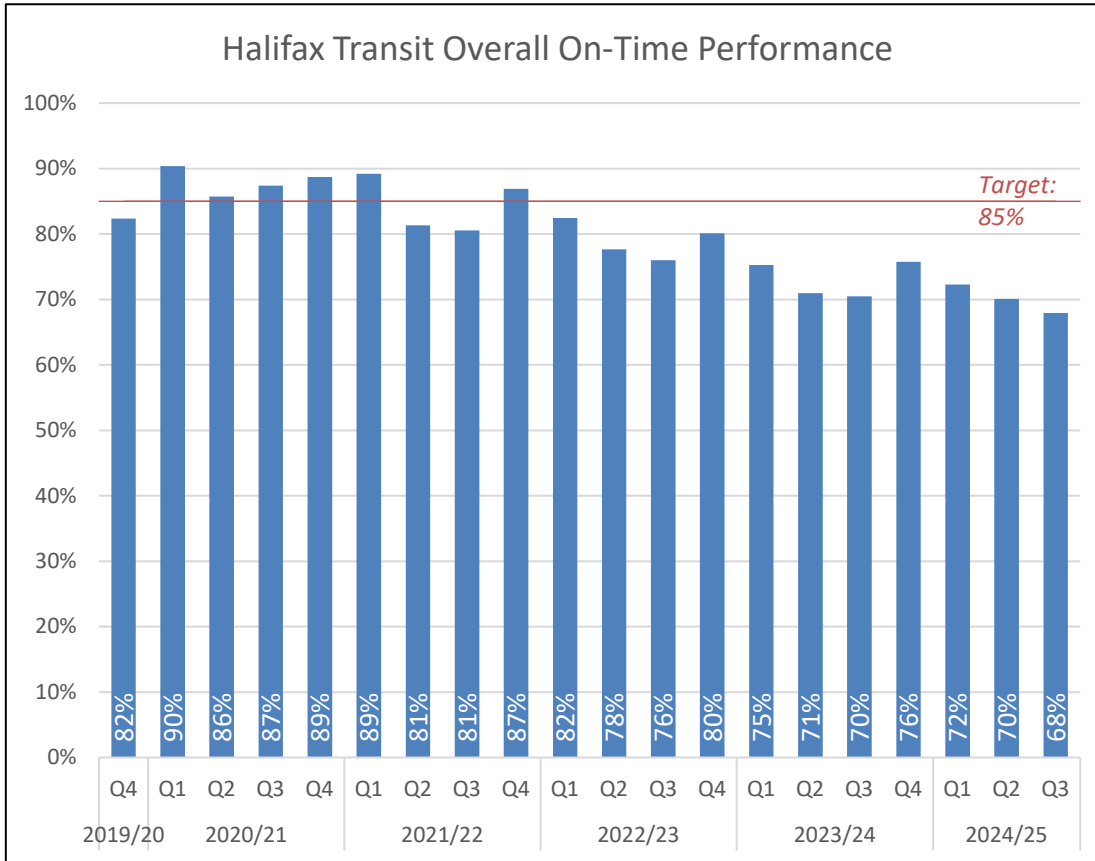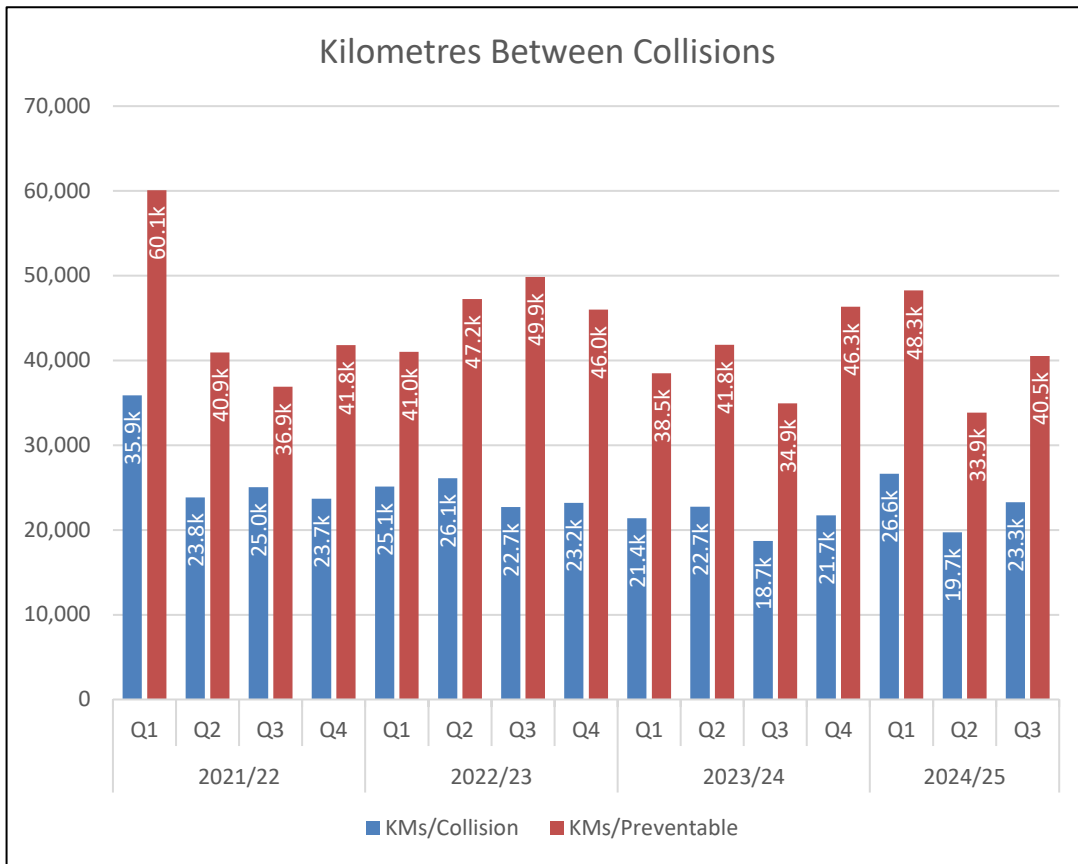- Bus maintenance costs for Q3 were 3% below the budgeted price.

On-Time Performance

- On-Time Performance was 68% in Q3.
- Several routes had schedule adjustments in in August and November 2024

Safety - Collisions

- In the third quarter a collision involving Transit vehicles occurred once every 23,300 kilometres driven

- A preventable collision occurred every 40,500 kilometres driven

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Recruitment and Retention

- Growth in operator numbers slowed in November and December, in part due to internal transfers

- January and February saw an increase due to graduating class of operators

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