

#### **WELCOME APRIL!**



Happy April Fool's Day! Wonderful way to start off the month with a friendly prank on

a family member or friend.

Regional Council will finalize the 2025/26 budget on April 8 and that's no joke! There will continue to be very serious and challenging discussions in efforts to keep the tax burden as low as possible for residents. Council will consider the March 26 Budget Committee proposed residential tax rate of \$0.77 per \$100 assessed value.

Keep reading for more information on Summer Camp registration, the Secondary Unit Incentive Program and much more!

To discuss a municipal program or service, please contact me at: Shawn.Cleary@halifax.ca or 902.579.6746.

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#### **APRIL MEETING DATES**

Regional Council, Halifax & West Community Council and Regional Centre Community Council meetings will be held on:

#### Regional Council:

Tuesday, April 8 at 10 a.m.

Tuesday, April 15 at 10 a.m. (If Required)

Tuesday, April 29 at 10 a.m.

#### Halifax & West Community Council:

Monday, April 22 at 6 p.m.

#### **Regional Centre Community Council:**

Wednesday, April 23 at 6 p.m.

#### **Standing Committees:**

Wednesday, April 16 at 10 a.m.

Audit & Finance Standing Committee

Thursday, April 24 at 1 p.m.

Transportation Advisory Committee

Please confirm dates and times on our municipal website as they are subject to change.

#### **DID YOU KNOW...**

April is Sikh Heritage month and Genocide Remembrance, Condemnation, and Prevention month.

April 1 is April Fool's Day

April 1 is Food Freedom Day

April 1 is International Day of Fun at Work

April 2 is World Autism Day

April 2 is Reconciliation Day

April 2 is International Children's Book Day

April 3 is World Party Day

April 3 is World Aquatic Animal Day

April 4 is International Carrot Day

April 4 is International Day for Mine Awareness

and Assistance in Mine Action

April 5 is International Day of Conscience

April 6 is Tartan Day

April 7 is World Health Day

April 9 is Vimy Ridge Day

April 10 is National Siblings Day

April 12 is World Festival of Oatmeal

April 13 is Palm Sunday

April 13 is the First Day of Passover

April 14 is World Quantum Day

April 17 is Maundy Thursday

April 18 is Good Friday

April 20 is Last Day of Passover

April 20 is Easter Sunday

April 21 is Easter Monday

April 22 is Earth Day

April 23 is Yom HaShoah

April 28 is National Day of Mourning

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#### **BUDGET 2025/26**



On Tuesday, April 8, Regional Council will give final review and approval of the 2025/26 budget.

Following the Wednesday, March 26 Budget Committee meeting, the proposed tax rate of 0.772 tax rate (an increase of 0.002 from 2024/25) – two thousandths of a cent higher than last year will be forwarded to Regional Council.

The municipal budget funds all costs associated with servicing a growing municipality. This includes day-to-day municipal operations, capital priority initiatives approved by Regional Council, and capital projects and investments to purchase, construct, rehabilitate and replace municipal assets.

For more information on the 2025/26 municipal budget process, visit <u>halifax.ca/budget</u>.

### PARKS & RECREATION FEES CHANGING APRIL 1



In accordance with the five-year fee structure changes, Parks & Recreation fees,

including membership fees, will increase effective April 1, 2025.

The fee changes will provide more clarity and predictability for residents as outlined below:

- New user categories will be based on the age group and type of organization.
- Consistent subsidization for fee categories. For example, the fee structure will ensure all youth programs across the municipality receive the same subsidy.
- Reduced risk of unexpected fee increases. The new fee structure accounts for inflation, helping to reduce unexpected and potentially significant fee increases.
- Predictable five-year review cycle. New requirement to review fee structure every five years.
- No user charge for Parks that are rented for public events that are open to the public, non-exclusive and free of charge.
- Overall standardization, consistency and transparency of fees across the municipality.

If you have any questions regarding how the Parks and Recreation fee changes will affect you, please email myREC@halifax.ca.





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### PARKS AND RECREATION SUMMER JOBS



Looking for a great summer job?

Earn \$17.20—\$23.20 per hour in recreation programming, aquatics, or inclusion support.

Click <u>here</u> for a full list of job posting and be sure to apply by April 6!

# SUMMER CAMP REGISTRATION – APRIL 14



Summer camp registration will take place on the new registration platform on

April 14. <u>This MyREC webpage</u> will remain the same but will link to the new system.

If you do not have an active facility membership at one of our municipal recreation centres, the Canada Games Centre, Cole Harbour Place, the St. Margaret's Centre or Zatzman Sportsplex you will need to create a new user profile.

If you have an active facility membership at one of our municipal recreation centres, the Canada Games Centre, Cole Harbour Place, the St. Margaret's Centre or Zatzman Sportsplex your client information has been transitioned to the new system. However, you will need to set up a new password and link your payment information to your new account if you wish to complete online transactions.

For questions or support, please call the recreation registration line at 902-490-6666 or visit the front desk at your local municipal recreation facility.

# RECREATION FUNDING ACCESS PROGRAM







Affordable access program

The Funding
Access Program
provides
recreation
opportunities to
children, youth

and adults in financial need. Depending on the need, the cost of recreation programs could be 50% or 100% covered by the program.

All Halifax Recreation programs are eligible except private swim lessons, birthday parties, third-party programs, and rentals.

Proof of financial need must accompany <u>your</u> <u>application</u>.

If you are applying to the Affordable Access Program and would like to provide feedback, please fill out and submit our <u>Feedback Survey</u>.

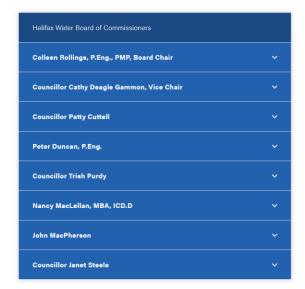
April 2025



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# HALIFAX WATER BOARD OF COMMISSIONERS – VOLUNTEER OPPORTUNITY

#### **Meet the Board Members**



The Halifax Regional Municipality is seeking applications for a volunteer to serve on the Halifax Water Board of Commissioners.

Applications are available at halifax.ca/serve and will be accepted until Thursday, April 3 at 11:59 p.m.

The Halifax Water Board of Commissioners is an external body which provides governance oversight for the activities of Halifax Water, in compliance with the <u>Halifax Regional Water</u> <u>Commission Act</u> and <u>Administrative Order 2018-001-ADM (Respecting the Halifax Regional Water Commission)</u>. The mandate of Halifax Water is to own and operate water facilities and utilities for the purpose of providing water, wastewater and stormwater services to customers.

April 2025

The term for this position will begin in the spring of 2025 and will be for a length of two to three years, subject to Regional Council's discretion. Eligible applicants must: reside within the Halifax Regional Municipality; be at least 18 years of age; and not be a member of another municipal board, committee or commission.

The municipality is seeking commission members that are reflective and inclusive of residents from across the municipality. Applicants from Black/African Nova Scotian communities, youth, women, persons with disabilities, Indigenous persons, and Francophone/Acadian, newcomer and 2SLGBTQ+ communities are encouraged to self-identify.

For more information or to apply, visit <a href="halifax.ca/serve">halifax.ca/serve</a>. Residents can also contact <a href="serve@halifax.ca">serve@halifax.ca</a> or call 902-490-4210 for questions about the appointment process or to request accommodations.

# ONLINE TOOL - CHECK DAILY BURN RESTRICTIONS IN HALIFAX REGION



The Halifax Regional Municipality has launched Before You

<u>Burn</u>, a new online tool that provides residents and visitors with up-to-date information on

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whether burning is allowed in the Halifax region. Before starting an open-air fire, check Before You Burn to stay informed and ensure compliance with municipal and provincial regulations.

#### WHY BYB?

- No more guesswork this tool is specific to your civic address.
- Quick visual access to the burn status for the municipality (open, restricted, ban, etc.).
- More detail including the Halifaxspecific fire risk index.
- Detailed descriptions of all burning types (campfires, brush burning, etc.).

Both the Province of Nova Scotia and the municipality have burning restrictions in effect. The new Before You Burn tool displays the burning restrictions in effect across the municipality by comparing municipal by-laws and provincial legislation with live data from the provincial fire restrictions webpage. Visit beforeyouburn.halifax.ca to see if burning is allowed.



#### **WILDFIRE RISK SEASON**



Wildfire risk season in Nova Scotia runs from March 15 to October 15, during which additional burning restrictions are in place. To protect our communities and prevent wildfires, always check Before You Burn. If burning is permitted, follow these safety guidelines:

- Always check the daily burn restrictions before starting a fire to ensure it's safe and allowed.
- Never leave your fire unattended unattended fires can spread quickly and become dangerous.
- Completely extinguish your fire douse it with water, stir the ashes and repeat until everything is cool to the touch.

For more information on municipal fire restrictions, click <u>here</u>..



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#### **REFUGEE RIGHTS DAY**



April 4 marks Refugee Rights Day, which is an opportunity to bring attention to the advances made in the

protection of refugee rights in Canada as a result of the 1985 Singh Decision.

In this decision, the Supreme Court found that the Canadian Charter of Rights and Freedoms protects the fundamental rights of refugees. The Court decided that 'everyone' includes refugee claimants in the sentence: 'Everyone has the right to life, liberty and security of the person and the right not to be deprived thereof except in accordance with the principles of fundamental justice."

#### STREET AND SIDEWALK CLEANING



A substantial street cleaning program takes place every year between April and November to ensure streets are kept reasonably clear of debris for motorists, cyclists and pedestrians.

The program also helps decrease the amount of debris and sediment entering the storm drain system.

Eight municipal vacuum street sweepers and two tandem broom trucks are used for an initial cleaning of approximately 1,500 kilometres of roadway and 3,000 kilometres of curb in the core areas of Halifax, Dartmouth and Bedford. Other streets within the urban core area are cleaned no less than three times per year.

Bike lanes are addressed as the streets are cleaned.

The Halifax Peninsula program is completed during the overnight hours to lessen the impact on daytime traffic and parking. All other areas within the program are completed during the day. In 2016, the municipality purchased four quieter street cleaning machines to minimize noise.

#### Parks and open spaces

Municipal staff pick up litter, remove downed branches and other winter debris and empty garbage cans in municipal parks, playgrounds, sports fields, trails and other open spaces.

Crews will repair damage caused by snow-clearing equipment. If residents know of turf or curb damage on municipal property, or if your own property sustained damage, please <u>call</u> <u>311</u> to file an incident report.

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#### **POTHOLES – OH MY!**



Road operations crews identify and log potholes all year. We rely heavily on residents to

report any problematic potholes they see by calling 311 or reporting a pothole online, so we can log them into our system for repair.

The municipality uses two main strategies for repairing potholes - **Cold Patch** is used for temporary fixes (typically in winter), and **Hot Asphalt** is used for permanent fixes. Read more about our pothole repair strategies. The municipality further prioritizes potholes based on width and depth, and Priority 1 potholes are addressed before all others. This means some potholes on streets will be fixed before others to ensure the more serious potholes are addressed as soon as possible.

If a vehicle is damaged by a pothole, it would first be important for the driver to determine who is responsible for the stretch of road the pothole is located on. You can do this by calling by searching our <u>interactive map</u>. For example: the province is responsible for highways, many rural roads, and highway on-ramps; the municipality is responsible for streets in the urban core. If your road is managed by the province, call 511 for further details. If the municipality manages your road, call 311 to begin the claim process.

April 2025

Pothole repair priorities and timelines vary based on the severity of the pothole and the road the pothole is on. Repair service standards are in effect April 1 through November 30, except where noted.		
Priority Levels	Timelines	
Priority 1 potholes	Arterial: 7 business days	
Potholes that are at least 25 centimeters in diameter and 8 centimeters in depth.	Major collector: 7 business days	
	Minor collector: 14 business days	
	Local: 30 business days	
Priority 2 potholes	12 months or as soon as	
All those smaller than Priority 1 potholes.	resources permit	

# HRM EARNS 2024 TREE CITY OF THE WORLD RECOGNITION



#### The Arbor Day Foundation named

Halifax Regional Municipality a 2024 Tree City of the World in honour of its commitment to plant, grow and maintain trees to benefit its community. The Halifax Regional Municipality first earned this recognition in 2019.

The Arbor Day Foundation is a global non-profit with a mission to inspire people to plant, nurture and celebrate trees. Its network has helped the organization plant more than 500 million trees in forests and communities across more than 60 countries since 1972. The international Tree Cities of the World recognizes cities that leverage urban forestry to enhance the livability and sustainability of their local area. In 2024, the municipality planted 1,200 trees.

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In cities and neighbourhoods, trees are proven to help mitigate urban heat island effect, reduce stormwater runoff and flooding, improve air quality and boost mental and physical health. When the right trees are planted in the right places, they may also reduce traffic noise, increase property values and lower energy costs for homeowners.

To earn Tree Cities of the World recognition, a city must uphold five core standards:

- establish responsibility for the care of trees
- enact a law or policy that governs the management of trees and forests
- maintain an updated assessment of local tree resources
- allocate resources for a tree management plan
- hold an annual celebration of trees to educate local residents

The Arbor Day Foundation's Tree Cities of the World program is operated in partnership with the Food and Agriculture Organization, a specialized agency of the United Nations. Learn more about the program on their website.

# A BETTER TOMORROW STARTS TODAY

Trees have the answers. Now they need us. Plant to slow climate change, support wildlife, and give all our neighbors access to green spaces.

#### WHEN TO CALL AN ARBORIST



Halifax Regional Municipality is fortunate to have a dedicated team of tree care professionals responsible for maintaining and managing our large inventory of public trees.

In HRM, a public tree is defined as any tree where the majority of the trunk is on municipal land, including parkland and the space between the curb and private property (right-of-way).

Ownership of the tree in front of most properties in HRM typically depends on how close the tree is to the roadway, but it's not always that simple. The width of the right-ofway space varies across the municipality, from street to street.

If you are unsure if a tree is public or private, you can call 311 and we can assist with a measurement.



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#### Why does this matter?

HRM maintains and manages public trees, ensuring their health and safety.

If you have concerns about a public street tree (or park tree), you can call 311, and a Certified Arborist can assess it and determine if action is required.

#### When to call an Arborist for Private Trees

For trees on private property (e.g. side-yards, backyards, private portion of the front yard), hiring an arborist is advisable if you notice dead or dying branches, cracks in the trunk, leaning or unstable trees, fungal growth, visible signs of stress, damaged roots, pest infestation, cavity or hollow sections, storm damage, tree trimming, safe tree removal and tree assessments.

#### Why Hire an Arborist?

Arborists have put in hundreds of hours toward through schooling, exams, certification, and apprenticeship, all to know the right decisions for the right scenarios.

Arborists provide an expert assessment and ensure the job is done right.

HRM has a robust arboriculture industry equipped to understand the local conditions and species. Check online for reputable firms.

For public tree concerns, call 311. For private trees, a professional arborist can help keep your trees healthy and your property safe.

### YOUTH WORX PROGRAM INFORMATION SESSIONS



If you're 16-24 and facing challenges finding work, the Youth Worx Program provides 24 weeks of paid work experience, training, and skill development to help build your future.

Join an information session and apply by April 11 for the spring program. Details are available here.

The Youth WORX Program (formerly called Youth Live) offers 24 weeks of paid job and life skill building for those having difficulty finding employment. While in our supportive environment, you'll gain hands-on work experience operating the Youth WORX Café in the Sackville Sports Stadium and delivering and repairing green carts on behalf of the municipality.

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You'll also participate in job readiness workshops to improve your employability skills. At Youth Worx you will work to learn and learn to work!

#### Spring 2025 Information Sessions:

 April 10 at 4 p.m.: Power House Youth Centre, 1606 Bell Road, Halifax.

#### **NATIONAL DAY OF MOURNING**

Day of Mourning

We remember workers who have died, were injured, or became ill from their job.

We commit to protecting workers and preventing further workplace tragedies.

On April 28, Nova Scotians will join with Canadians across the nation, and over 100 countries around the world, to recognize the National Day of Mourning.

This day has been designated as a time when workers, families, employers and others come together to remember those who have died or been injured at work.

According to recent statistics from the Association of Workers' Compensation Boards of Canada (AWCBC), there were just over 270,000 accepted claims for lost time due to a work-related injury or disease in Canada in 2019, and sadly, 925 workplace fatalities.

On this important day, we pause to remember those who have died or been injured on the job and take time to collectively renew our commitment to making safety a top priority in our individual workplaces.

Learn more about the National Day of Mourning <u>here</u>.

# HALIFAX REGIONAL POLICE CRIME UPDATE: JULY – DECEMBER 2024



Halifax Regional Police provides semi-annual crime data for Central (downtown Halifax), East (Dartmouth), and West (Bedford to Sambro Loop) divisions.

Below is a summary comparing July—December 2024 to the same period in 2023.

#### **Crime Trends**

- Crimes against persons have decreased by 4.77%
- Homicides down from 4 to 1
- Assaults down 5% (67 fewer cases)
- Attempted murders increased from 3 to
   6
- West Division saw a 3% increase in these crimes

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#### **Crimes Against Property**

- 20% increase (1,143 more incidents reported)
- Central Division saw the highest increase in property crimes (55% rise)
- Theft over \$5,000 up 39% (29 more cases)
- Theft under \$5,000 up 29% (1,190 more cases)
- Break & enter down 11% (49 fewer cases)
- Motor vehicle theft down 10% (15 fewer cases)

#### **Federal Crimes**

- 9.6% decrease
- General Federal Crimes (Firearms Act, Youth Criminal Justice Act, etc.) up by 6 cases

#### **Traffic & Enforcement**

- Traffic collisions up 8% (169 more incidents)
- Summary Offence Tickets up 15% (463 more tickets)
- Central Division had the largest increase in tickets (27% rise)

#### WINDSOR STREET EXCHANGE



At the February 25 meeting, Regional Council voted 15-2 in favour of

proceeding with the Windsor Street Exchange

project under its current design and funding agreement.

The proposed project aims to add active transportation connections and transit priority measures through the intersection, improve the movement of vehicles and goods through the area, and improve the safety for all road users.

The previous design was rejected at the January 28 meeting, when Council raised concerns about the lack of a firm commitment to Bus Rapid Transit (BRT) and active transportation in the design. On February 25, staff presented a supplementary report with a revised recommendation based on Council input. This includes design and construction of new structures within the project area to accommodate additional dedicated transit lanes and separated pedestrian and cycling facilities.

Municipal staff will also now start planning a second phase of the project, which will include road-widening to provide additional right-of-way for dedicated transit lanes in both the inbound and outbound directions. It will also include separated sidewalks and cycling facilities for active transportation connections from Joseph Howe Drive to Kempt Road.

For background on the Windsor Street Exchange project, please visit our <u>website</u>.



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#### **BLOOMFIELD STAFF REPORT**



At the February 25 meeting, Regional Council voted unanimously in favour for a staff report that would look at opportunities to address the situation at the closed Bloomfield School site in light of the recent fire, including addressing the timely demolition of the remaining structures as well as options for cost recovery.

The report will also provide an update regarding the Municipality's buy back rights to the property.

The former Bloomfield School site has sat vacant since 2014, and since being bought in 2021, continues to remain vacant.

The motion indicates that information should be provided to HRM Council to determine what options and opportunities are available to address the unsatisfactory situation currently occurring on the property.

# COGSWELL DISTRICT PROJECT UPDATE



The final year of construction for the Cogswell District Project is here. Expect new parks, bike lanes, and a realigned Upper Water Street as we push toward substantial completion by the end of 2025.

Click <u>here</u> for the quarterly project update.

The third and final phase of project construction began on January 6, 2025. This final year of construction (2025) will see the completion of the remaining street network, underground infrastructure, four parks: Granville Mall Park, Barrington Street Park, Upper Water Street Park and Amalamek Way Park, as well as two kilometres of separated bike paths and multi-use paths.

Substantial work will take place on Upper Water Street in the next 12 months. There will be a variety of changes and disruptions to traffic, pedestrian and bicycle movement starting in April. These changes will be detailed and announced well in advance of the work occurring. Current work is focused on



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construction of the two westernmost lanes of the redesigned street.

Underground services are being installed on the lower portion of Dr. Alfred Waddell and will connect to those being installed on Amalamek Way and Nora Bernard Street.

The roof of the Granville Park stage is slated for completion by end of March.



### CLEARING STORM DRAINS, CATCHBASINS AND HYDRANTS



Halifax Water is asking residents to check storm drains and catch basins near their homes and clear away any snow or

debris if they can do so safely. A few minutes of effort can go a long way in preventing pooling

water and ice buildup on our roads and sidewalks.

### MOBILE FOOD MARKET FUNDING INCREASE



Regional Council has approved an increase in funding from \$75,000 to \$175,700 to the Mobile Food Market. Rising costs, soaring rates of food insecurity and growing interest in community- based, welcoming and dignified ways of accessing food has resulted in an unprecedented demand for the services of the Mobile Food Market. Additional funding will be used to continue supporting a senior leadership role, an additional full-time employee, and for program funding.

Regional Council has also approved the continued support for two years until 2029 and directed the Chief Administrative Officer to work with the Mobile Food Market and other partners for the purchase of a new hybrid or electric vehicle.

For more information, read the staff report.

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### DEPARTMENT OF NATIONAL DEFENSE APPRECIATION GAME



Regional Council has given permission for the Royal Canadian Air Force to conduct a fly past over the

Wanderers Grounds to mark the annual Department of National Defense (DND) appreciation game.

The annual event brings awareness and appreciation to the contributions of the Canadian Armed Forces and the DND. This event will also fundraise in support of military families through the Military Family Resource Centre.

For more information, click here to read the <u>staff report</u>.

#### LIVING LAKESHORES



This spring, the municipality is partnering with Saint Mary's University Halifax and the Ecology Action Centre to launch Living Lakeshores—a new initiative

focused on protecting our region's freshwater shorelines.

April 2025

This project is a great opportunity for residents to get involved in preserving our natural environment. We're offering free Level 1 training sessions where you can learn hands-on skills in shoreline naturalization. After completing Level 1, you'll have the chance to take it even further with Level 2 training.

The first session took place on March 29, and another will take place May 2. We only have space for 20 people, so please register today!

Click <u>here</u> to learn more about Living Lakeshores and why education plays such a key role in protecting our shorelines.

# SECONDARY UNIT INCENTIVE PROGRAM



HRM, with help from the federal government's Housing Accelerator Fund, has introduced a new grant program to help property owners create more housing options.

The <u>Second Unit Incentive Program</u> offers financial grants to help offset costs associated with building new secondary units.

Eligible residents can receive up to \$12,000 to help reduce building expenses related to water



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and wastewater. Applications will be open until June 1, 2026, or until funding is fully allocated.

More information on how to apply can be found by clicking <u>here</u>.

#### **SPRING JOB FAIR**



I'm excited to share that the Nova Scotia Works Spring Job Fair is coming up on Tuesday, April 15 and Wednesday April 16 at the Mumford Road Annex (7071 Chebucto Road, Halifax)!

The goal of the job fair is to connect job seekers with employers who are ready to hire.

This event is one of the largest job fairs in our region, bringing together over 120 employers offering thousands of job opportunities across a wide range of industries. Whether you're looking for your first job, a career change, or a fresh start, this job fair is a great place to explore new opportunities.

Dates: April 15 and April 16

**Time:** 11 a.m. - 4 p.m.

Location: 7071 Chebucto Road, Halifax, NS

More Info: www.HRMJobFair.ca

Ensuring everyone can participate is a priority. The job fair venue is fully accessible with door openers, level entrances, and a quiet/sensory room with professional staff. ASL, French, and Ukrainian interpreters will also be available onsite. Plus, free resume printing and easy access to public transit make attending even easier.

#### Transit

- Bus # 9a, 9b, 22, 25, 415
- Stop: 6390 (towards Armdale Rotary)
- Stop: 6408 (from Armdale Rotary)

Whether you're actively job searching or just exploring options, this job fair is a fantastic way to connect with employers and take the next step in your career!





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#### **NEW DATASETS ON OPEN DATA**

#### HALIFAX DATA, MAPPING & ANALYTICS HUB



The Halifax Regional Municipality has released one new dataset on Open Data, as part of an ongoing commitment to provide public access to data created and

managed by the municipality. The new dataset:

Tree Equity Score by DA

The addition of this dataset brings the total number of Open Data datasets to 256.

In addition, the following dataset has been modified:

Transit Automated Passenger Counts The dataset has been updated to
include half-hourly ridership instead of
hourly.

For more information on the municipality's Open Data program, and to access all the datasets, visit: <u>Halifax Data, Mapping & Analytics Hub/Open Data</u>.

#### IN THE COMMUNITY



I was pleased to put forward the motion at Council to fund cancer screening for Firefighters.



Welcome to Quinpool Road <u>Angélique</u> <u>French Café!</u>



Looking forward to Halifax Burger Bash on Quinpool Road from April 3 to 12!



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### HALIFAX WATER ANNUAL BUSINESS PLAN & FIVE-YEAR STRATEGY



Regional Council has approved the 2025/26 Annual Business Plan and five-year business strategy for Halifax Water.

Halifax Water has a mandate to own and operate water facilities and utilities for the purpose of providing water, wastewater and stormwater services to customers. The organization is governed by the Halifax Water Board of Commissioners, in compliance with the <a href="Halifax Regional Water Commission">Halifax Regional Water Commission</a>
Act and <a href="Administrative Order 2018-001-ADM">Administrative Order 2018-001-ADM</a>
(Respecting the Halifax Regional Water Commission).

The five-year strategic plan establishes the organization's objectives and strategic initiatives from 2025 to 2030. The 2025/26 Annual Business Plan outlines a number of goals that have been established to meet these objectives.

An updated integrated resource plan is expected in 2027/28.

For more information, read the staff report <u>here</u>.

#### HALIFAX WATER



Between 2019 and 2049, Halifax Water plans to invest about \$4 billion to upgrade infrastructure to ensure the continued delivery of high-quality water, wastewater and stormwater services to benefit customers and the environment.

To see a list of major Halifax Water projects, click here.

#### 24-Hour Emergency Service

Call 902-420-9287 for water, sewer, and flooding emergencies.

#### **Customer Care Centre**

902-420-9287

Hours of Operation: Monday to Friday from 8:00 AM to 6:00 PM

Email: customercare@halifaxwater.ca

(please allow up to three business days for a reply)

#### Head Office Address

450 Cowie Hill Road Halifax, NS

#### Mailing Address

Halifax Water PO Box 8388, RPO CSC Halifax, NS B3K 5M1

Head Office Hours of Operation: Monday - Friday, 8:30 AM to 4:30 PM

As a regulated public utility, <u>Halifax Water</u> must conduct business in accordance with the Halifax Water Regulations as approved by the <u>Nova Scotia Utility and Review</u> <u>Board</u>. These can be used to help you determine if we have applied an approved practice.



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Halifax Water will respond to concerns and complaints about:

- Billing
- · Metering and meter reading
- · Application of standard charges
- Misuse of water resources, sanitary, or stormwater systems
- Halifax Water staff or service delivery

Formal complaints can be sent to: Halifax Water Complaints Department P.O. Box 8388, RPO CSC Halifax, NS B3K 5M1

Email: customercare@halifaxwater.ca.

If you are not happy with Halifax Water's response, you may make an appeal to the Dispute Resolution Officer (DRO).

The Dispute Resolution Officer is an independent officer (not an employee of Halifax Water or the Nova Scotia Utility and Review Board) who manages regulation-based customer issues.

### PROVINCIAL AND FEDERAL REPRESENTATIVES

Below are the provincial Members of the Legislative Assembly (MLAs) and federal Members of Parliament (MPs) representatiing District 9 and surrounding areas.

#### **PROVINCIAL MLAs**

Krista Gallagher Halifax Chebucto 208 Quinpool Road, Suite 102 Halifax

Phone: 902-454-8365

E-mail: KristaGallagherMLA@gmail.com



Suzy Hansen Halifax Needham

Suite 1000 - 6080 Young St. Halifax

Phone: 902-455-7300

E-mail: suzyhalifaxneedham@gmail.com



Lisa Lachance Halifax Citadel – Sable Island

5516 Spring Garden Road, Suite 304 Halifax

Phone: 902-220-3021 Fax: 902-700-4606

E-mail: LisaLachanceMLA@gmail.com



HALIFAX WEST ARMDALE



**Brendan Maguire** Halifax Atlantic

349 Herring Cove Road. Suite C. Halifax

Phone: 902-444-0147

Fax: 902-444-8941

E-mail: <u>brendan@brendanmaquire.ca</u>



Rod Wilson Halifax Armdale

2625 Joseph Howe Drive, Suite 21 Halifax

Phone: 902-493-0221

mail: info@rodwilsonmla.ca

#### FEDERAL MP's



Lena Metlege Diab Halifax West

401-3845 Joseph Howe Drive Halifax

Phone: 902-426-2217 Fax: 902-426-8339



Rick Perkins South Shore – St. Margarets

517 King St Bridgewater

Phone: 902-527-5655 Fax: 902-527-5656

#### **COUNCILLOR SHAWN CLEARY**



Halifax, Nova Scotia Canada B3J3A5

902.579.6746 Shawncleary.ca balifax.ca 311

facebook.com/shawnclearyhalifax |

Chris Newson, Council Constituency Coordinator: 902.490.1562 | Chris.Newson@halifax.c

I am a member of Halifax Regional Council, Halifax & West Community Council, Regional Centre Community Council and the following boards & committees:

- Audit and Finance Standing Committee
- Chain of Lakes Trail Association Board of Directors
- Halifax Partnership Board of Directors
- Transportation Standing Committee



**HALIFAX WEST ARMDALE** 

#### HRM'S LAND ACKNOWLEDGEMENT

### **Land Acknowledgement**

The Halifax Regional Municipality is located in Mi'kma'ki, the ancestral and traditional lands of the Mi'kmaq people. The municipality acknowledges the Peace and Friendship Treaties signed in this Territory and recognizes that we are all Treaty People.

Halifax is committed to strengthening its relationship with Indigenous communities and honouring the significant contributions of Indigenous peoples. Another way the municipality has demonstrated this is by formalizing the official Land Acknowledgement: In Nova Scotia, we are all Treaty People; with that comes roles and responsibilities.



#### **HAPPY EASTER!**

