

April 25, 2024



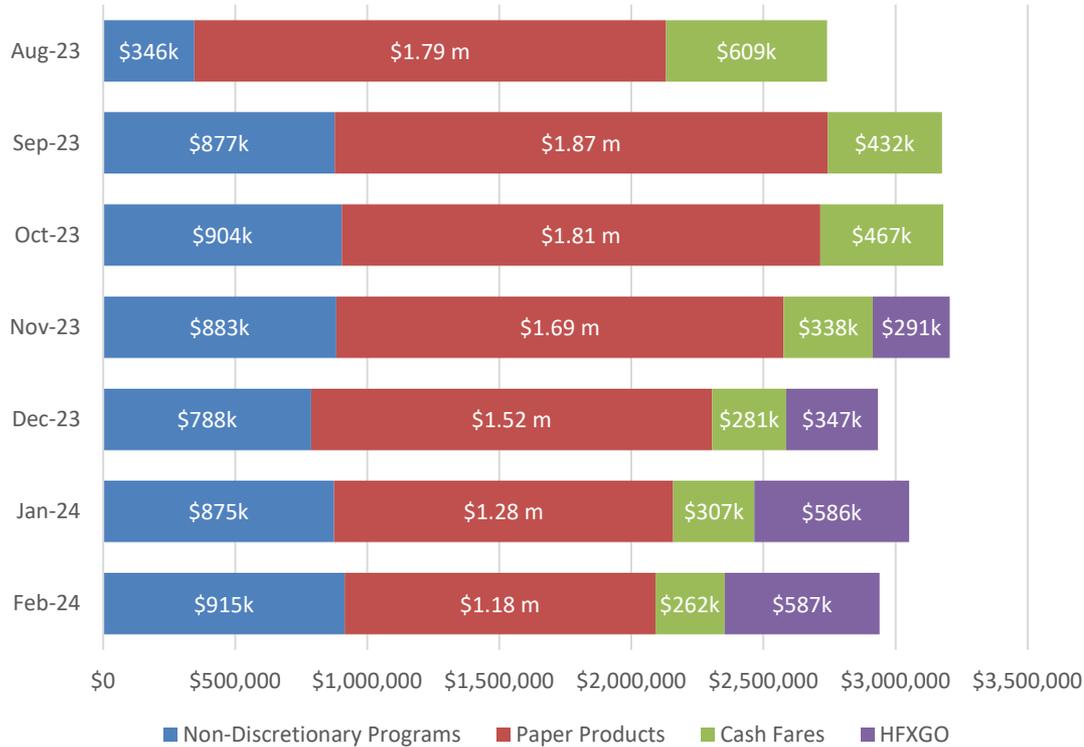
Third Quarter 2023/24 Report

Transportation Standing Committee

Q3 2023/24

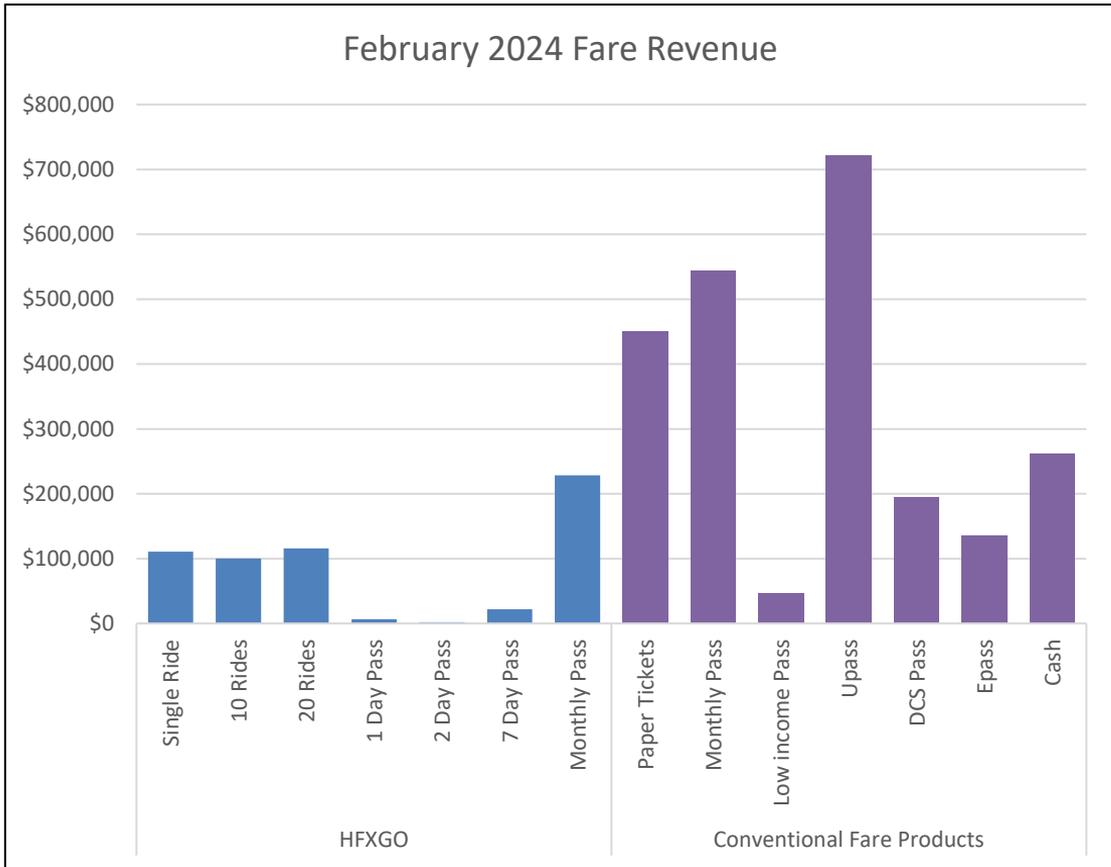
- Q3 includes October, November and December 2023
- Subject to February 2023 service reductions which were partially reinstated November 20th
- Four significant routing changes were introduced in November 2023 as part of the *Moving Forward Together Plan*

Fare Revenue by Type



Fare Revenue

- Halifax Transit’s new Mobile Fare Payment app launched November 2, 2023
- Revenue collected through HFXGO App continues increasing, accounting for 20% of revenue in February



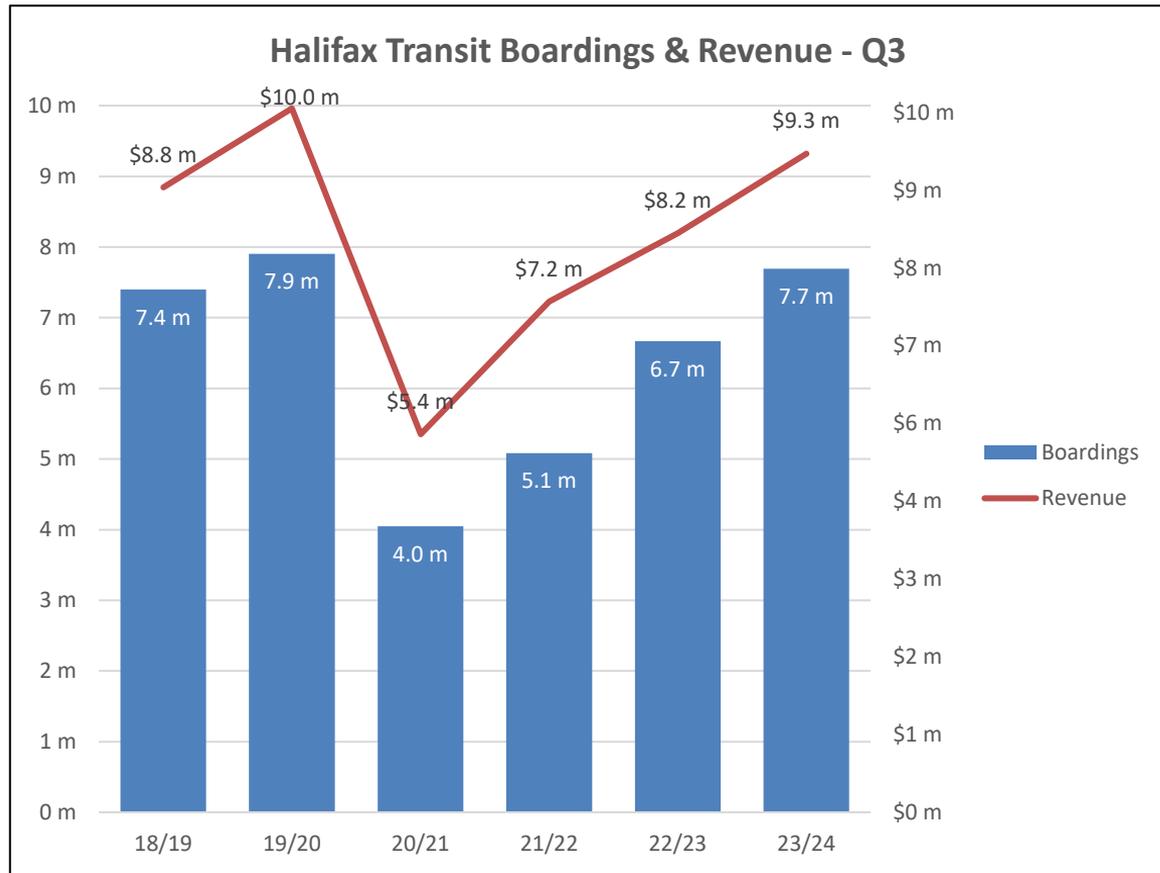
Fare Revenue

- HFXGO accounted for 20% of fare revenue in February 2024
- 30% of monthly passes were purchased using HFXGO



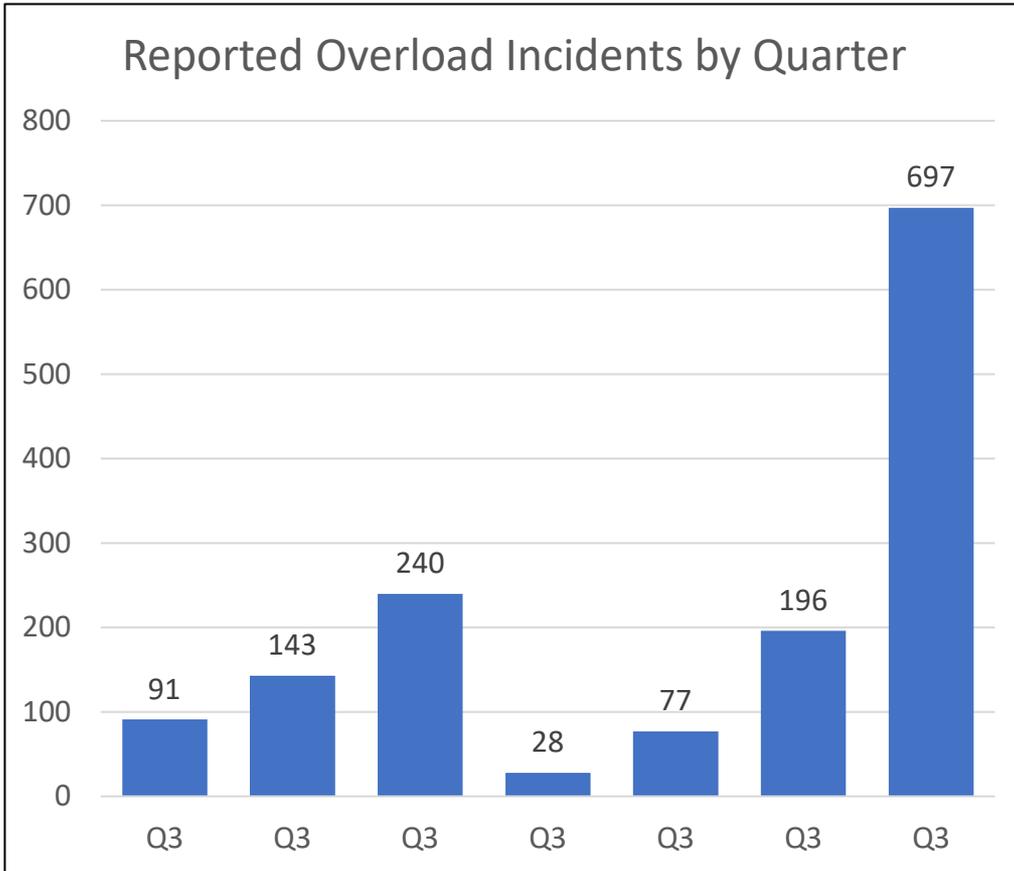
Boardings and Revenue

- Q3 Boardings were up 15%
- Q3 Revenue was up 14%



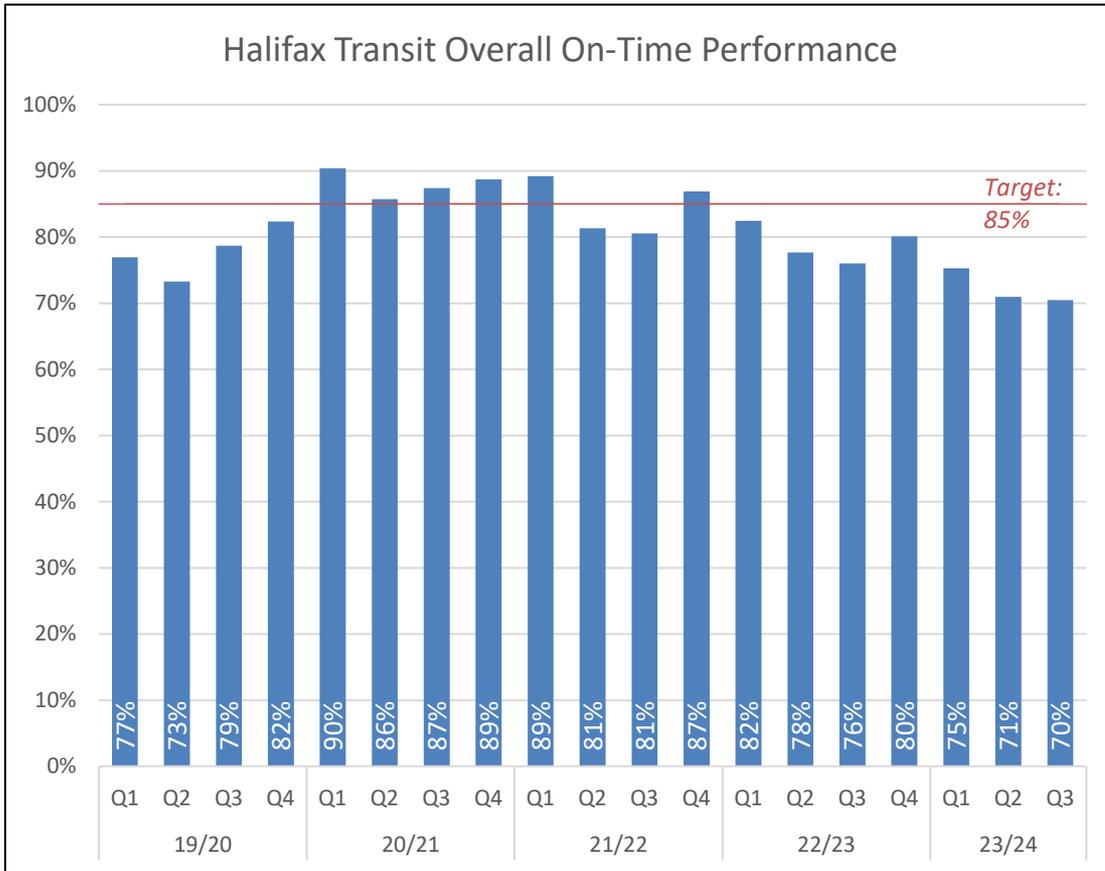
Passenger Overloads

- Passenger overload incidents have remained high through Q3

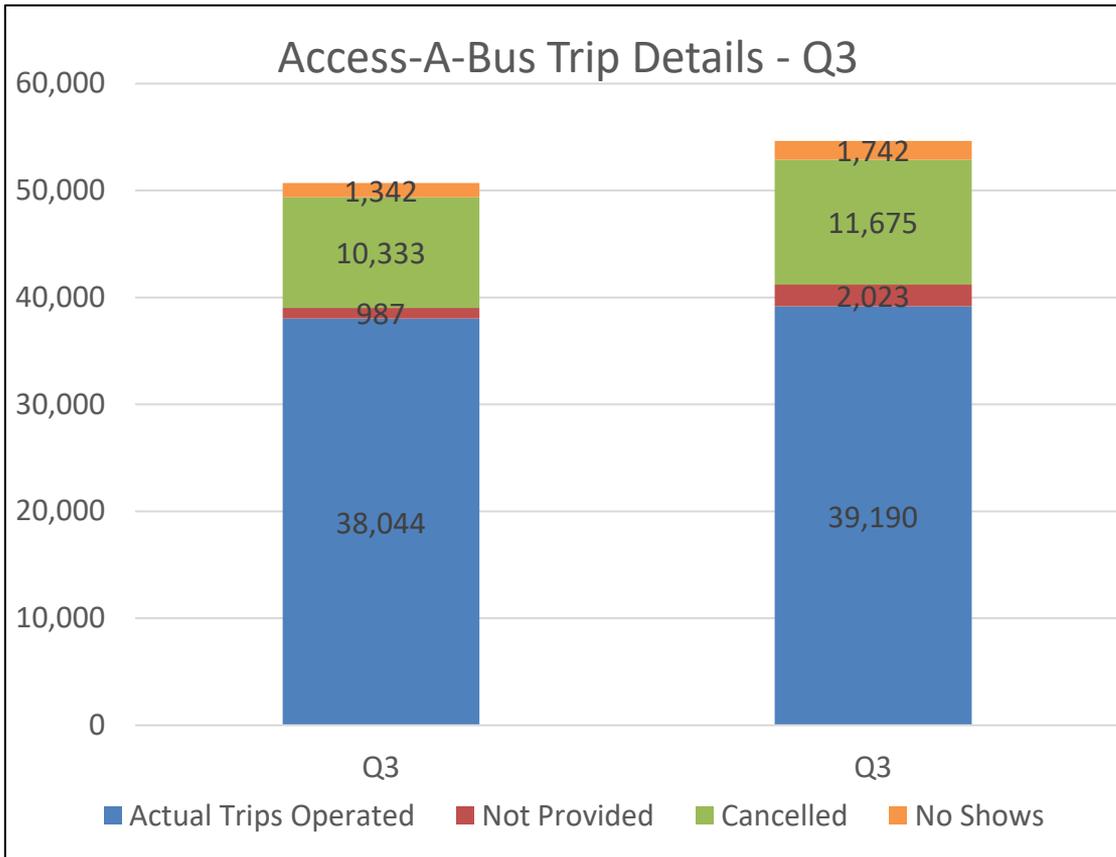


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On-Time Performance



- On-Time Performance has dropped as traffic and ridership increases.
- Schedule adjustments were made in November to address some of the challenges.



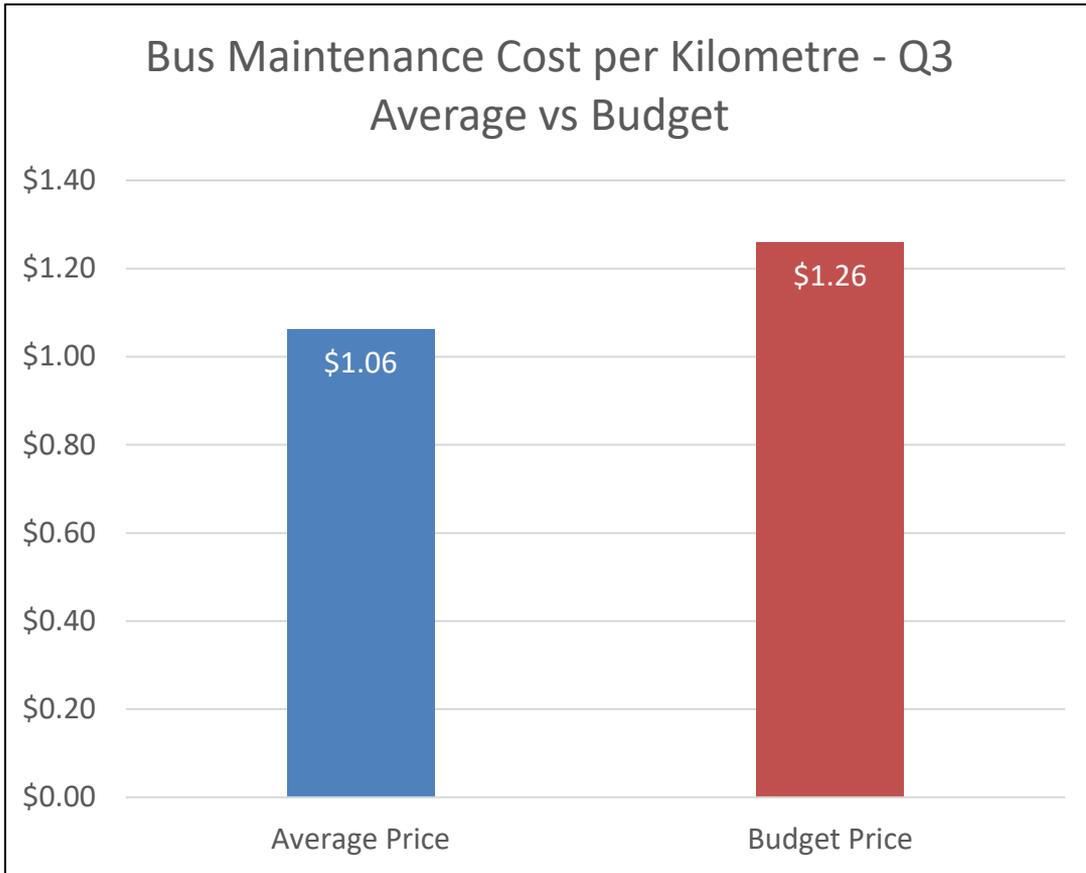
Access-A-Bus

- AAB provided 3% more trips in Q3 compared to the previous year

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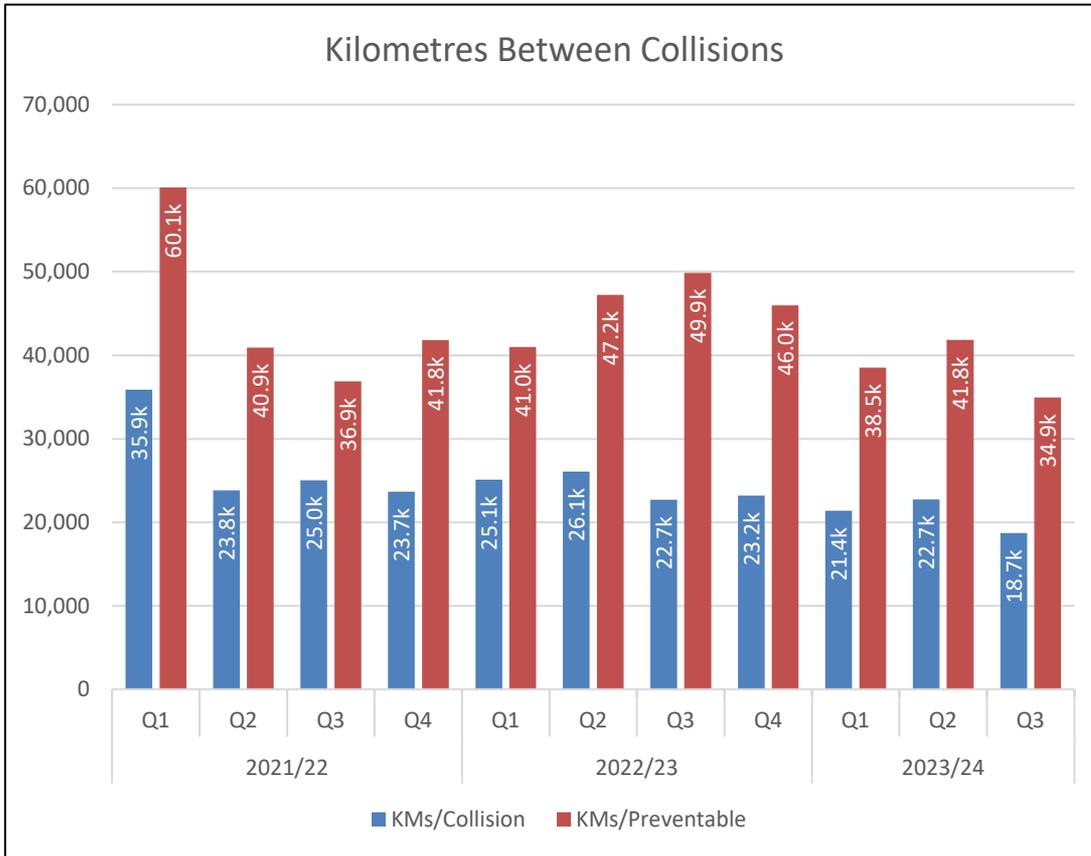
Bus Maintenance Costs

- Bus maintenance costs for Q3 were 16% below the budgeted price



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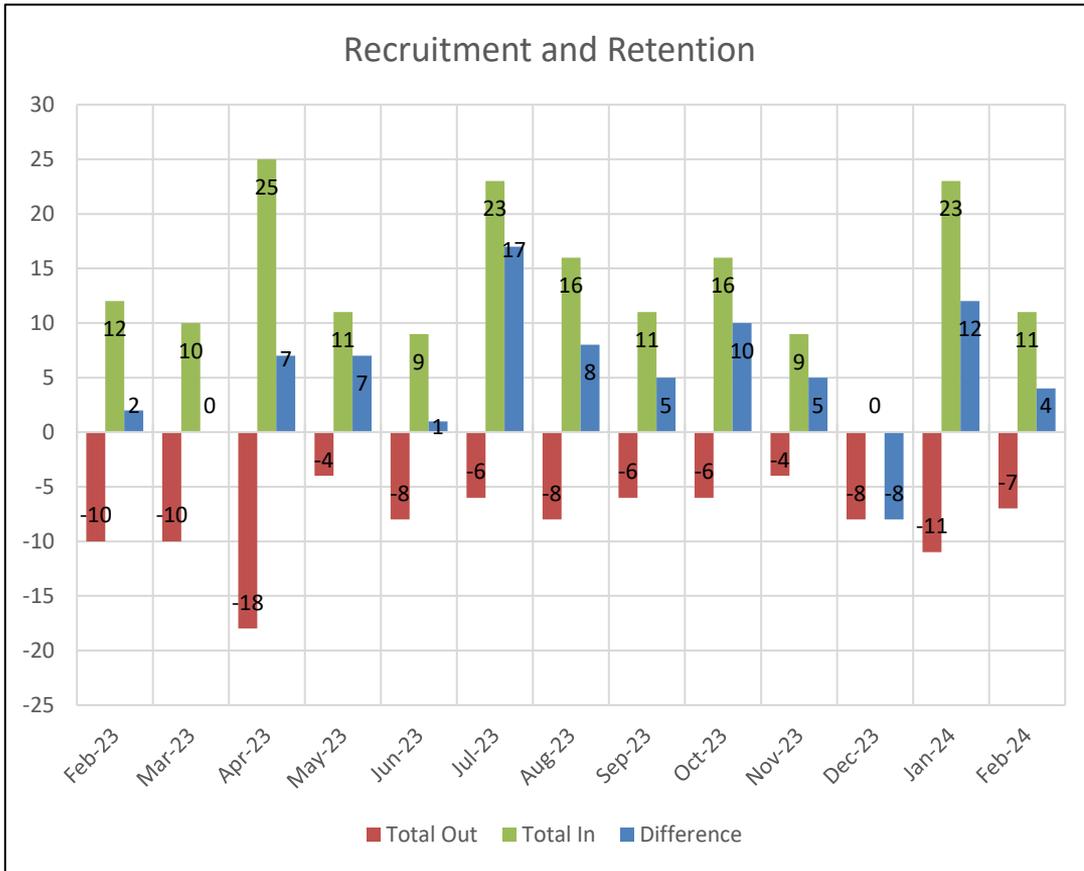
Safety - Collisions



- In the third quarter a collision involving Transit vehicles occurred once every 34,900 kilometres driven
- A preventable collision occurred every 18,700 kilometres driven

Recruitment and Retention

- Conventional bus operator numbers have continued trending positively in early 2024



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