

January 25, 2024



Second Quarter 2023/24 Report

Transportation Standing Committee

Q2 2023/24

- Q2 includes July, August and September 2023
- Subject to February 2023 service reductions which were partially reinstated November 20th
- Ridership was approximately 97% of pre-pandemic levels

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HFXGO – Mobile Fare Payment App



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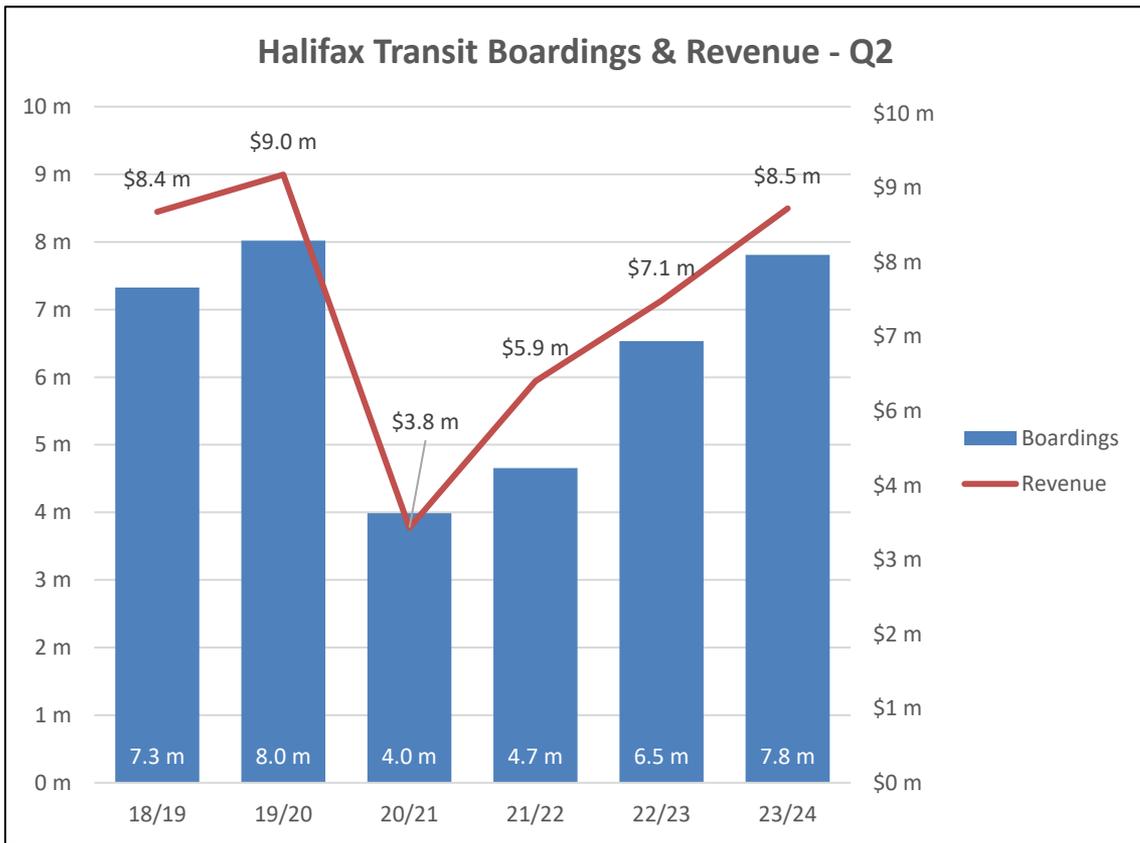
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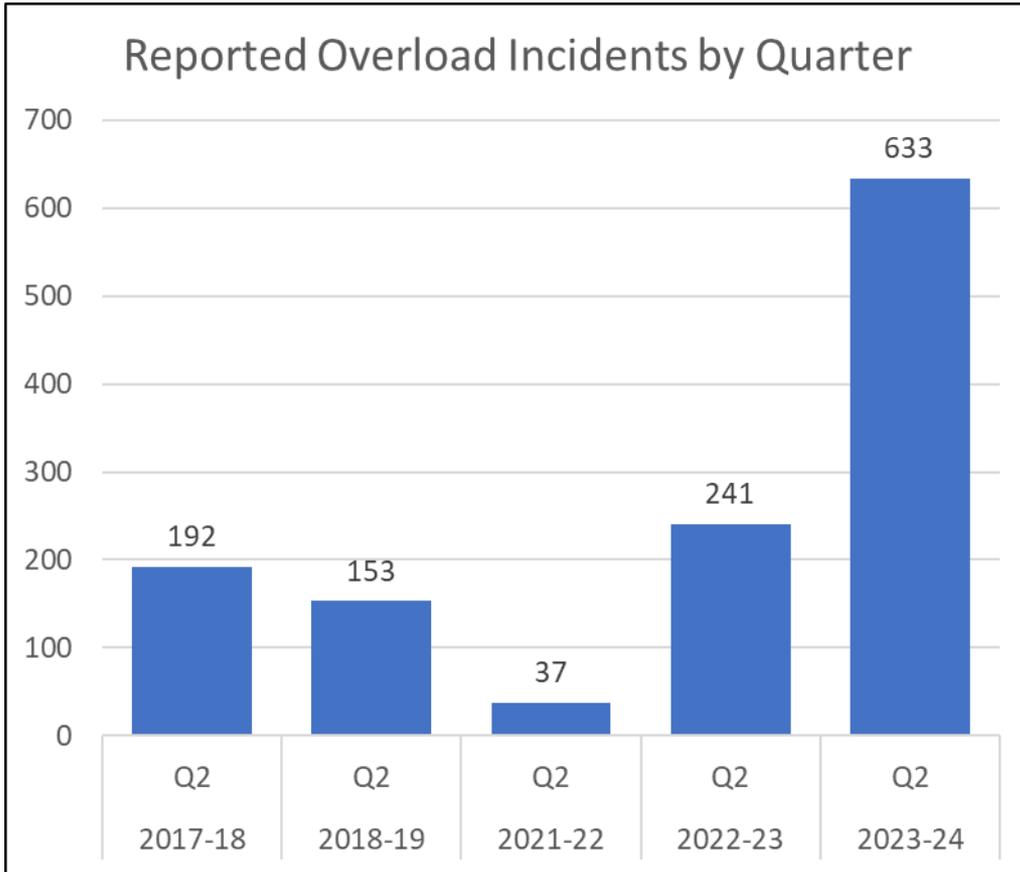
- Halifax Transit's new Mobile Fare Payment app launched November 2, 2023
- Revenue from the app accounted for 9% of total fare revenue in November 2023

Boardings and Revenue



- Q2 boardings were 97% of pre-pandemic levels last observed in Q2 2019/20
- Revenue was 94% of Q2 2019/20

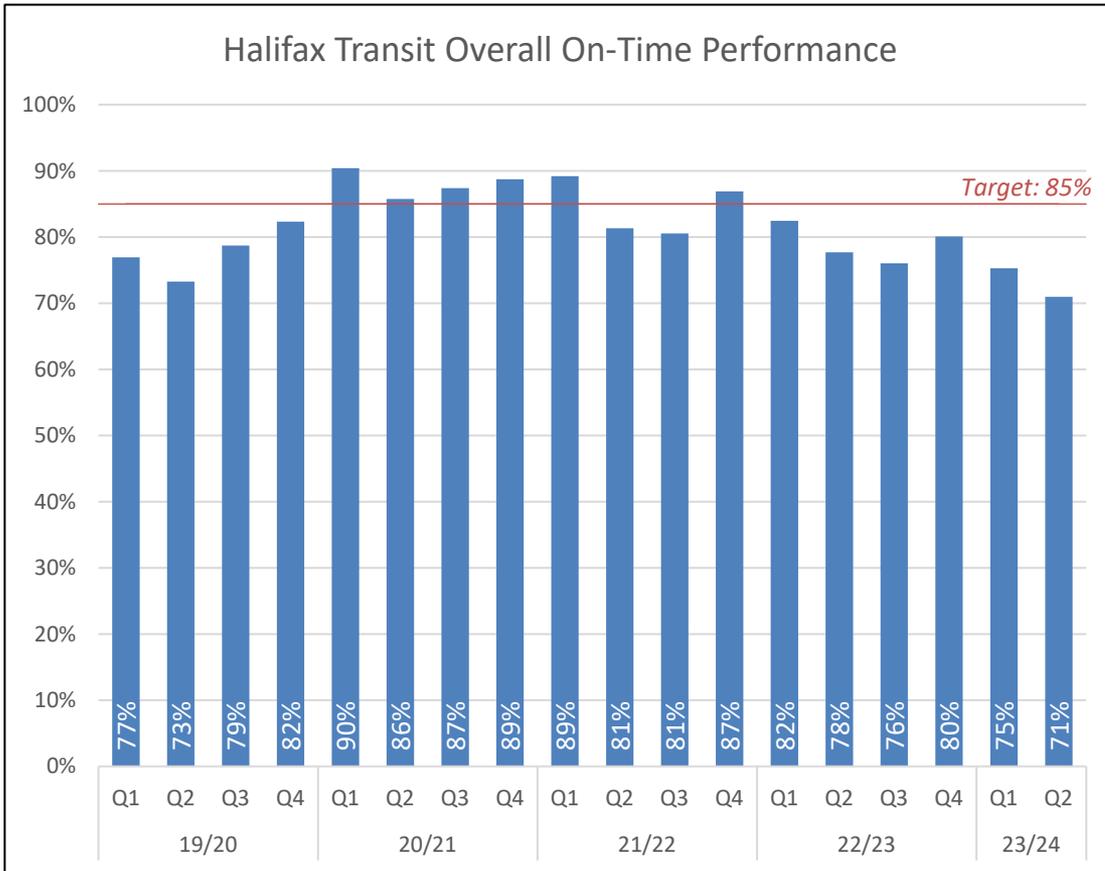
Passenger Overloads



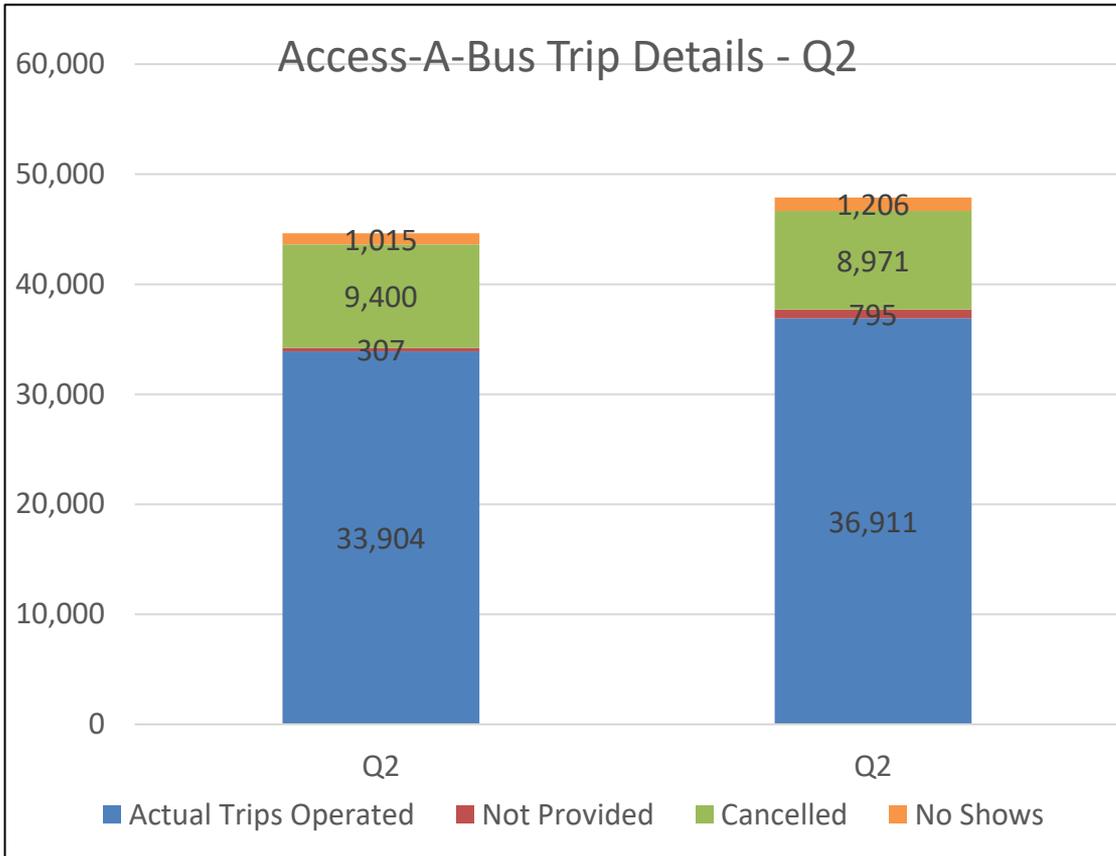
- Passenger overload incidents have remained high through Q2
- The majority (56%) of these overloads occurred in September.

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On-Time Performance



- On-Time Performance has dropped as traffic and ridership increases.
- Schedule adjustments were made in November to address some of the worst performing routes.

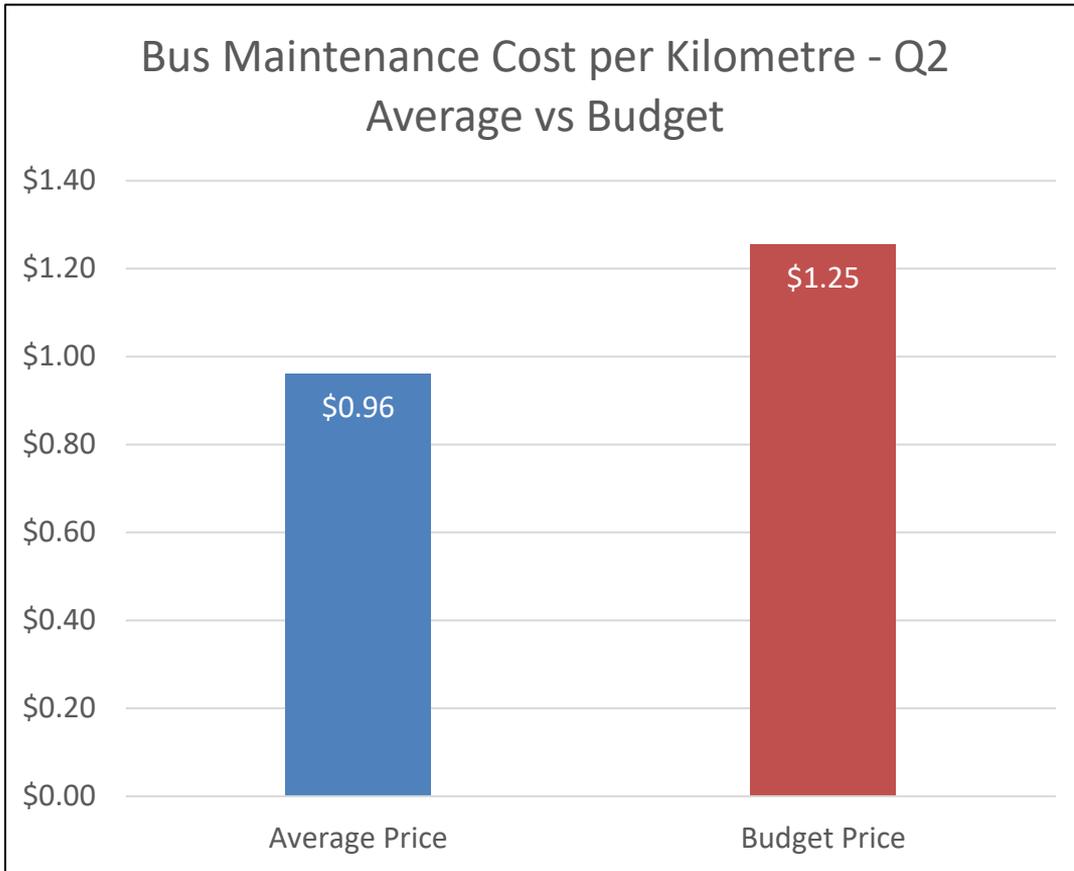


Access-A-Bus

- AAB provided 9% more trips in Q2 compared to the previous year



Bus Maintenance Costs

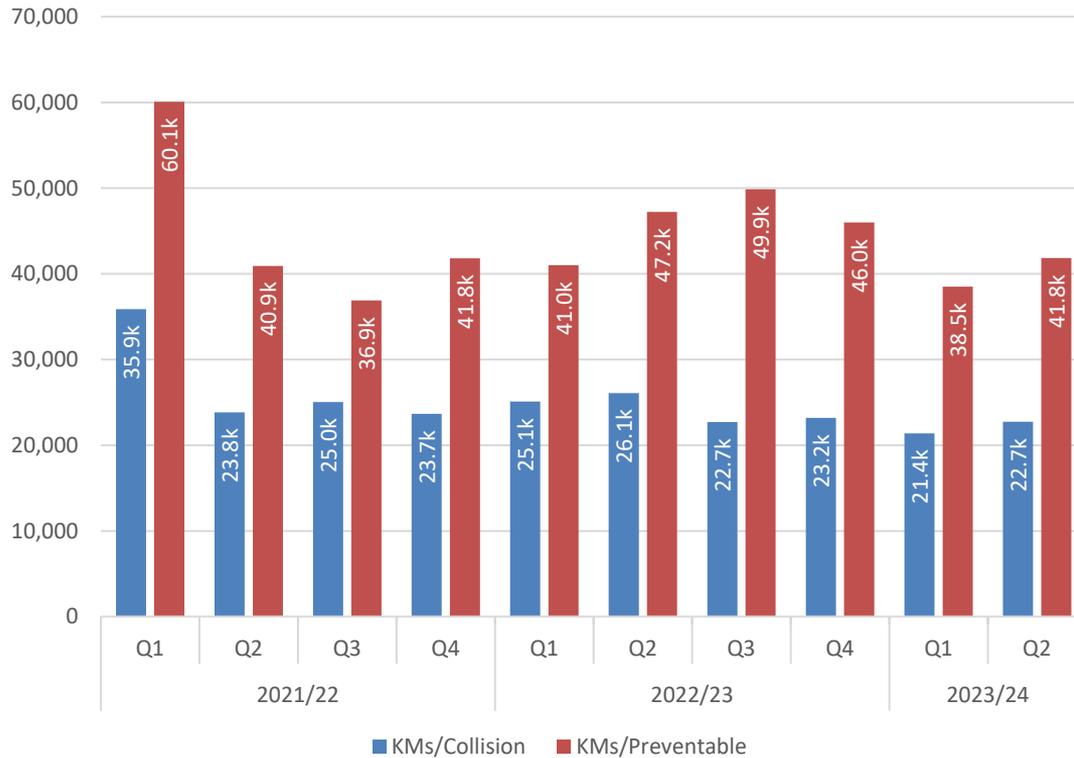


- Bus maintenance costs for Q2 were 23% below the budgeted price
- This decrease was anticipated and offsets higher costs reported in Q1. Year to date costs are 8% below budget.

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Safety - Collisions

Kilometres Between Collisions

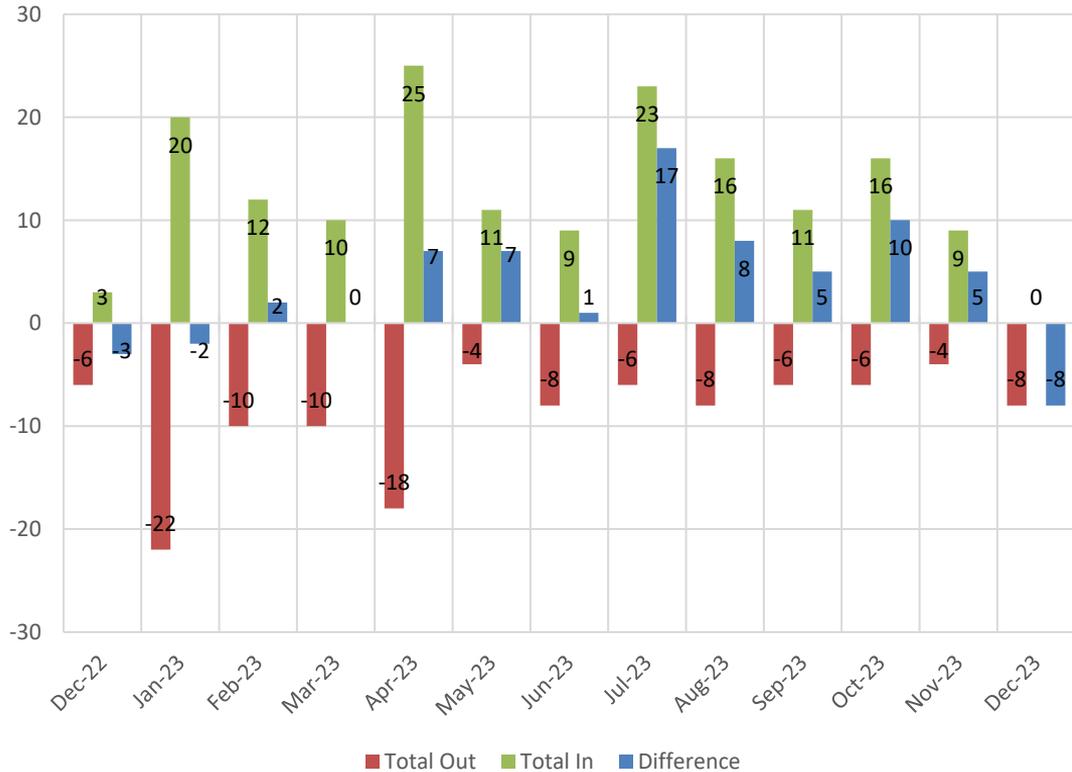


- In the second quarter a collision involving Transit vehicles occurred once every 22,700 kilometres driven
- A preventable collision occurred every 41,800 kilometres driven

Recruitment and Retention

- Conventional bus operator numbers have trending positively in recent months up to December where a decline is seen.

Recruitment and Retention



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