Information Item No. 1 Board of Police Commissioner; October 4, 2023







Public Safety Strategy 2023-2026

**HALIFAX** 

## Table of contents

### **Public Safety Strategy 2023-2026**

Message from the Mayor	1
Introduction	2
Developing the strategy	2
Current state assessment	3
Internal consultation with municipal partners: What we heard	6
External consultation: What we heard	7
Action area one: Community-led public safety leadership	17
Action area two: A broader spectrum of responses to social issues and harms	25
Key actions for a spectrum of responses to social issues and harms	26
Action Area 3: A Centre of Responsibility for collective impact	32
Key actions for a Centre of Responsibility for collective impact	33
Evaluation of the strategy	36
Summary of actions	37
Appendix A: Municipal reports and other documents reviewed	40

## Message from the Mayor





On behalf of Regional Council, I am pleased to present the Halifax Regional Municipality's new Public Safety Strategy, 2023-2026.

Cities are uniquely positioned to address some of the most important issues we face today. While cities are driving change in the world, our own city is growing and evolving at a rapid pace. As it evolves, so do its needs, including a re-examination of how we address public safety.

Since 2006, we have been working to understand how we can best foster a city that allows all residents to feel safe. With the adoption of the *Public Safety Strategy 2018-2022* we recognized that true positive impacts to public safety requires a collective effort across the municipality, and tirelessly working in partnership with communities and other levels of government.

It was clear that real transformation required a true shift in the way we think about safety in our communities, particularly in terms of having community inform what safety means to them, and how we can best meet that expectation.

We have successfully moved towards a shared vision of safe communities across the Halifax region. This includes the recognition that the municipality has a vital responsibility to advance public safety. In 2021, Regional Council unanimously supported the need for a reimagined public safety strategy. The Public Safety Strategy, 2023-2026 builds on successes to-date as it works to support the needs of a healthy, equitable and growing community.

To do this meaningfully, the municipality relies on the expertise of a public safety division capable of driving change, making strong connections, and helping to transform public safety.

I am confident that with this strategy and its guiding principles – actionable, equitable, intersectional, and sustainable – we will together build a city where everyone can feel safe and healthy.

#### Sincerely,

- Original Signed -

Mike Savage, Mayor

### Introduction

The *Public Safety Strategy 2023-2026* (the Strategy) provides a vision and mandate for the Halifax Regional Municipality and its business units to advance holistic, upstream approaches to public safety and ensure public safety is a responsibility shared across the municipality for the greatest collective impact.

Halifax's inaugural *Public Safety Strategy 2018-2022* resulted in several important successes for the creation of a shared vision of public safety across the municipality. Over the past five years, the Public Safety Office (PSO) has created new programs and services such as Community Mobilization Teams (CMTs) and *Safe City and Safe Public Spaces* program, while expanding its capability to deliver advice on public safety issues across municipal business units and in partnership with community organizations. The new Strategy for 2023-2026 will build on these successes and identify new initiatives that enhance the municipality's ability to improve safety and wellbeing and prevent harms to residents and visitors in the Halifax Region.

In 2021, Regional Council unanimously approved direction for the PSO to reimagine public safety in the municipality and to find ways to address social issues and harms through broadening the spectrum of available responses <sup>1</sup>. Recognizing that innovation and new response models will be required to meet current and future public safety challenges, the municipality will need to take a leading role in building new services, creating partnerships, and developing community capacity to address complex problems.

## **Developing the Strategy**

A project team led within the municipality's Government Relations & External Affairs division developed this Strategy with input from other business units and external consultants. The development involved three key components: a current state assessment; internal consultations with municipal partners; and public consultation.

<sup>&</sup>lt;sup>1</sup> See municipal staff report (2021) Reimagining Public Safety <a href="https://cdn.halifax.ca/sites/default/files/documents/city-hall/region-al-council/210420rc1114.pdf">https://cdn.halifax.ca/sites/default/files/documents/city-hall/region-al-council/210420rc1114.pdf</a>

#### **Stages of Strategy development**



#### **Review**

Review existing reports, frameworks and recommendations



#### Draft Strategy

Refine based on priorities and develop a draft Strategy



#### Consult/Inform

Consult with
business units,
police, Regional
Council, public and
service providers



#### **Approval**

Seek Council approval of final draft and budget

### Current state assessment

The Public Safety Strategy team began by reviewing the extensive number of municipal reports, research, and consultations related to public safety completed in recent years. Over two dozen relevant documents were reviewed<sup>2</sup>, with a focus on public safety related materials that were developed through local consultations, reports developed by or for the PSO, various policy frameworks developed by the Halifax Regional Municipality, and other relevant municipal research and surveys.

#### **Examples of documents reviewed:**

- Defunding the Police report (2021)
- Street Checks report (2019)
- Drug and Alcohol Strategy consultation (2020)
- Safe Cities Safe Public Spaces Scoping Study (2021)
- Race and Gender Data and the Safety of Asian Women and Non-Binary People (2022)
- HRM and the Youth Project: 2SLGBTQ+ Engagement (2022)
- Conversations of Gender Equality with Indigenous Women & Two-Spirit Individuals (2022)
- HRM Anti-Black Racism 'What we Heard' report (2022)
- Rural Crime Prevention Training Workshop and Knowledge Exchange (2022)
- A full list of documents reviewed for the creation of this strategy can be found in Appendix A

<sup>&</sup>lt;sup>2</sup> List of all documents reviewed can be found in Appendix A



# Key themes from the reports reviewed include the following:

• The need for a broader spectrum of responses to social issues and harms: The Defunding the Police report (2021), the Drug and Alcohol Strategy consultation (2020), and the recent public participation sessions at the Board of Police Commissioners budget debates (2023), all identify the need for the municipality to develop new services that provide better responses to social issues and harms, particularly around mental health crisis, addictions, and homelessness<sup>3</sup>. Additionally, in 2021, Council directed the municipality to identify opportunities for civilian delivery of certain police functions, and the Halifax Resident Survey conducted by the municipality in 2021 indicated that a majority (52 per cent) of people in Halifax felt that other roles could take over certain policing tasks, reinforcing public support for a new approach. The municipality's Social Policy framework, developed in 2021, also clearly indicates the municipality's intention to "forg[e] new territory", suggesting the time is right for the municipality to begin developing new service areas to address its most acute public safety challenges.

<sup>&</sup>lt;sup>3</sup> Specifically, the <u>Defunding the Police</u> report recommendations 15 (regarding a civilian mental health crisis response) and 27 (regarding the establishment of a drug policy working group) are relevant here, as is the finding in that report that the <u>National Police Federation</u> also agree that a broader spectrum of responses is desirable.

- The importance of an equitable and intersectional approach to service development and delivery: The municipality's Diversity and Inclusion and Anti-Black Racism Framework, recent consultations on anti-Asian, anti-Black and anti-Muslim racism, and Women and Gender Equity Strategy (WGES) engagements all make clear that services should be culturally responsive, centre around community needs and lived experiences and be developed and delivered in ways that recognize and respond to the systemic and intersecting forms of inequity that many Halifax residents face. Developing a broader spectrum of responses is, in and of itself, an important step towards more equitable service delivery, as highlighted in recent WGES consultations that called for, "accessible, anti-ableist, and culturally relevant community and mobile mental health support (without police involvement)."
- The need to move intentions into action: The *Drug and Alcohol Strategy* consultation, the <u>Street Checks report</u>, and the Anti-Black Racism consultation, have indicated that communities in the Halifax region may be experiencing 'consultation fatigue' and that they are interested in seeing concrete actions on consistently identified issues. Annual reports from the PSO, the *2014 Clairmont* report, and research provided by the Canadian Municipal Network on Crime Prevention (CMNCP) all indicate the importance of developing a Centre of Responsibility (CoR) to effectively collaborate with and support community-based public safety and deliver public safety programs and services. A robust CoR generally consists of a "backbone" administrative structure, stable and sufficient funding, research and analysis capabilities, community engagement and capacity to build and sustain partnerships through a collective impact approach.
- The opportunity for evidence-based innovation: A growing body of research supports demands from community for more appropriate community-based response models to mental health crisis, outreach and addictions services. The research suggests that these services can prevent deaths, reduce harms from mental health and addictions, reduce pressure on emergency services, prevent certain types of crime and improve overall health and wellbeing. The municipality is within its mandate, and well positioned to draw on best practices identified in this research to develop a spectrum of response models that will best deliver benefits to communities in the Halifax region.

Based on the reports reviewed as part of the current state assessment, the Public Safety Strategy project team developed a draft strategic framework with several proposed priority actions, building and validating this framework through subsequent internal and external consultations with the public and key partners. Additionally, the project team facilitated the development of a current state systems map that identified public safety-related programs and services offered across the municipality. The map identified whether the programs were offered by community or government, and who has access to the programs. This systems map helped provide an understanding of various levels of public safety programming and potential gap areas, and allowed the project team to further refine the stakeholder list for internal and external consultations.

## Internal consultation with municipal partners: what we heard

The project team sought feedback on the draft strategic framework from the Executive Directors of municipal business units, the RCMP, Halifax Regional Police (HRP), Regional Council members, and other internal stakeholders. Internal consultations were held from May through September 2022.

#### Key findings from internal consultations included the following:

- Internal partners support program and policy directions proposed in the Strategy. Key partners, including HRP, Halifax Regional Fire & Emergency (HRFE) and the RCMP, support a broader spectrum of responses for emergency and non-emergency services. Other business units that deliver programs or services essential to upstream public safety, such as Libraries, Parks & Recreation, Planning & Development, and Halifax Transit were also satisfied that enhanced support from the PSO, along with new services proposed would broaden and better sustain the public safety ecosystem in the municipality.
- It is important to ensure appropriate partnerships are in place to coordinate these new service areas effectively, with partners especially noting areas of overlap between the municipality and the province in service areas such as addictions and mental health. While the municipality does not have a mandate to deliver treatment for mental illness or substance use disorders, it does have a mandate to respond appropriately to safety concerns that these conditions may create. It is also important to leverage existing municipal programs, as well as build and create partnerships with community groups that are already delivering community-driven public safety. Roles for municipal, provincial, and community partners will need to be clearly articulated to deliver (where the municipality is responsible and empowered to deliver), support and connect (where services are delivered by provincial or community partners).
- New capacity should be built deliberately. While there was general agreement on a desirable end-state with a broad spectrum of response options and increased municipal attention to acute issues around mental health, addictions and homelessness, internal partners also consistently indicated the importance of deliberate planning to ensure the municipality is able to deliver new services effectively, efficiently and economically. Several proposed actions such as the development of a civilian mental health crisis response capacity will need to be guided by long-term plans and agreements rooted in sustainability and service coordination.



## External consultation: what we heard

While the Public Safety Strategy project team recognized the reality of consultation fatigue among key communities, it was necessary to provide an opportunity for individuals and community organizations to indicate whether the Strategy adequately reflected the messages that the municipality received in prior consultations. In total, eight community partner and public consultation sessions were held throughout September to November 2022, with feedback gathered via written responses and an online survey. Consultations resulted in approximately 20 partner organization groups and 107 individuals engaged.<sup>4</sup>

<sup>&</sup>lt;sup>4</sup> This number includes individuals who attended the partner organization sessions, those who attended the in-person sessions, and individuals from the public who completed the survey through the Shape Your City website. As the survey responses were anonymous, exact numbers are unknown.



**Importance of alternative responses:** Across all sessions and in survey responses, participants identified the lack of alternative responses to address non criminal safety and wellbeing issues arising from mental illness, addiction and homelessness. Participants underscored the Strategy's goal to prioritize

broadening the continuum of response options through creating civilian and community-led supports integrated within existing systems. Gaps in the current approach are an opportunity to better meet the needs of communities, particularly those who have been marginalized and experienced (and continue to experience) racism and oppression.

Initiatives are developed by, for, and with community: Participants emphasized that community be at the centre of the development, implementation, and maintenance of these initiatives. Community organizations noted their desire to be meaningfully involved in the development and decision making as initiatives of the Strategy move forward. This should include established mechanisms and processes to ensure that community can guide, evaluate, and support implementation of this work, as well as adequate funding for the development and maintenance of any initiatives.

Representation is central to the development of the initiatives: Representation that reflects the diversity of the Halifax region and those most impacted by safety concerns is critical to ensuring that the strategy is implemented in a meaningful and successful manner. Participants noted that it was not only essential to see themselves and how their communities would be impacted by the strategic actions, but also that having the diverse needs of various communities at the table to guide and evaluate the ongoing work was pivotal to its success.



## Toward community-led public safety

Public safety is about creating the conditions in which people feel safe from harms, and when harms do happen, that people trust that there are services available to provide necessary supports. In the municipal context, this includes programs and services to enhance **protective factors** that build resilient individuals and communities. Protective factors can be promoted through the equitable provision of services such as youth programming and literacy development; neighbourhood planning for social cohesion and supporting community-led safety and wellbeing initiatives.

Public safety can also be understood to include programs and services that **reduce risks** (i.e., factors that make individual or community harms more likely). Risk reduction implicates a wide range of programs and services offered by the municipality, including, for example, sidewalk and road maintenance, emergency preparedness, and crime prevention programs. Public safety also includes **responding to harms** where they occur, which, in the municipal context, has traditionally involved policing, fire, and other emergency response services. Public safety can therefore be conceived of as **enhancing protective factors and reducing risks for individuals and communities and creating appropriate responses to harms where they occur.** 

While certain municipal services are more closely associated with public safety than others, public safety is the responsibility of all municipal business units and effective public safety promotion requires partnership and collaboration with diverse communities from across the Halifax region, as well as other levels of government.

The *Public Safety Strategy 2018-2022* provided a wide-ranging framework for the municipality to act on four strategic priorities – **Build Resident Resilience, Ensure Safe Spaces, Strengthen Communities,** and **Prevent and Reduce Crime**. Through that Strategy, the municipality established a strong foundation for seeing all of our people, processes and places as integral to building safer communities. The municipality's inaugural Public Safety Strategy demonstrated the most important roles the municipality plays in creating the conditions for safety—its investment in **social infrastructure**<sup>5</sup>.

<sup>5</sup>According to <u>Latham and Layton</u> (2019), "what counts as social infrastructure has other primary functions other than to promote sociality; however facilitating sociality is an essential component of how they manage to provide their primary function." In other words, while the primary function of a space may not be commonly understood as social (for example, a library is a place to borrow books or access information; or a recreation centre is a space to engage in recreational programs), the space works best when its services are delivered in a socially conscious way, and by delivering those services socially, broad social sustainability and resilience benefits are experienced. (See also Eric Klienenburg (2018) Palaces for the People: How social infrastructure can help fight inequality, polarization, and the decline of civic life. New York, Penguin Random House.)

Social infrastructure is not only the physical spaces in a community where municipal programs and services occur, but the resources, relationships, and networks these places cultivate both at the local and extra-local scale. Parks, recreational spaces and programs, and libraries provide communities with safe, inclusive and accessible spaces to gather, build strong and resilient networks, engage in positive social activities, and seek safety from harm.

Since the establishment of the 2018 - 2022 Strategy, the municipality has advanced key strategic initiatives that contribute to **social infrastructure** development and **upstream prevention**. These include the establishment of the *Road to Economic Prosperity Action Plan*, the *Youth Services Plan*, the *Social Policy Framework*, and the *JustFood Action Plan*.

Following the consistent messages identified in reports and consultations, this Strategy is focused on promoting **Community-Led Public Safety**. Specifically, this means ensuring that initiatives, programs, and services are responsive to community needs, built in collaboration with affected communities, and focused on building community capacity over time. The Strategy therefore focuses on programs and services that **go beyond the core municipal programs and services** that are already in place, and in particular focuses on **ways in which the municipality can re-imagine** approaches to improve protective factors, reduce risks, and ensure an appropriate response to harms. The Strategy seeks to identify areas where the **municipality is in a position to take action**, and where these **actions are aligned with community needs** identified through recent research and consultations.



## **Guiding Principles**

The Public Safety Strategy is founded on four guiding principles. These principles will be applied to actions and will guide implementation of new initiatives through 2023-2026 and beyond. The principles are:



#### **ACTIONABLE**

While public safety is a shared enterprise across multiple sectors and levels of government, public safety planning needs to be led and driven by a core agency or unit, to ensure that planned things get done. The actions of the Strategy will be focused on areas where the Halifax Regional Municipality and particularly the PSO, can take action and lead implementation.



#### **EQUITABLE**

The new Strategy will build on recent efforts by the municipality and the PSO to address systemic inequities across service areas. Implementation of the new Strategy will impact and benefit diverse geographic and cultural communities in the Halifax Region through ongoing and meaningful engagement with those communities, and actions have been selected that address some of the most acute service challenges faced by those communities.



### **INTERSECTIONAL**

The new Strategy will align closely with the municipality's Diversity and Inclusion Framework, Anti-Black Racism Strategy, other anti-racism work, GBA+ analysis and collaborative efforts with the municipality's Indigenous Advisor and Indigenous community partners. The new Strategy recognizes and seeks to address the multiple and compounding forms of marginalization faced by people in the Halifax region, and to address historic mistrust between the municipality and key communities including the African Nova Scotians, Indigenous, and 2SLGBTQ+.

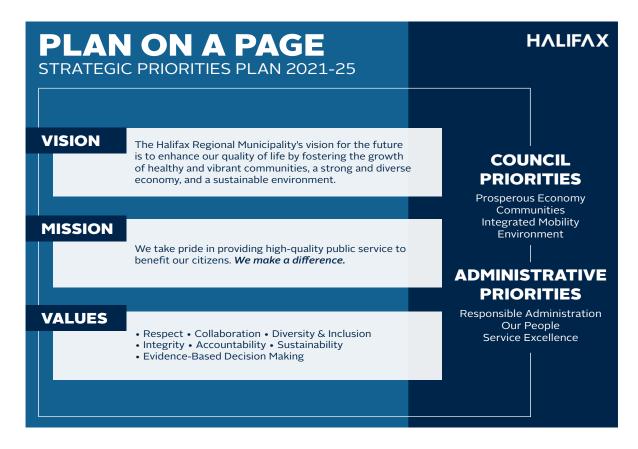


#### **SUSTAINABLE**

The actions proposed in the Strategy will be connected to a long-term vision of public safety in the municipality, and in recognition that establishing successful and effective services takes time. New services established under the auspices of the Strategy will be developed to ensure the municipality has a clear pathway to continue service delivery and enhance the public safety ecosystem beyond the life of the Strategy.

## Strategic priorities

The municipality's Plan on a Page is a living document that is revised annually, and establishes the vision, mission, values, and priority areas for the municipality. The current plan is outlined in the figure below.



This Strategy is aligned with, and will be implemented in consideration of, the values established in the plan. While the Strategy most directly contributes to the priority area of Communities and all aspects of the plan are reflected in the Strategy.

The Strategy reflects seven strategic priorities for 2023-2026. These include:

1. Provide expert advice to promote public safety across municipal programs and services: Since the establishment of the PSO, the municipality has worked to promote the perspective that public safety is a shared responsibility that involves a spectrum of responses to social issues and harms. Business units must consider how they can promote public safety through their programs and services and draw on available advice and expertise on how to recognize and address public safety issues and opportunities.

- 2. Create safer and more inclusive spaces: A core component of public safety is ensuring that residents of and visitors to Halifax feel safe and included when they are in public spaces; accessing municipal buildings, programs, and services; and interacting with municipal staff. Ensuring that these spaces are physically safe and secure, welcoming to the diversity of people in Halifax, and staffed by people who have the resources necessary to provide inclusive supports and responses to members of the public, are core priorities in this Strategy.
- **3. Promote healing from trauma:** Trauma experienced at an individual or community level both increases risk factors for future harm and reduces protective factors and resilience. Ensuring that resources are in place to support healing for individuals and communities who have experienced trauma such as violence, gender-based violence, racism, hate, and disasters such as fire and extreme weather events is an important part of reducing the negative impacts of trauma.
- **4. Enhance supports for people experiencing homelessness:** Halifax is facing acute challenges related to housing supply. The municipality can play an important role in connecting people experiencing homelessness to available supports and services as well as in expanding the kinds of supports that are available. New services, approaches to addressing these issues, and partnerships across communities and governments are needed urgently to address these challenges and make Halifax a city that is capable of caring for all of its residents.
- **5. Broaden the spectrum of emergency and crisis response:** There are a wide range of situations where risks of harm, or actual harm, are present, but which do not require a police officer, fire, or ambulance response. Emergency services in Halifax have consistently indicated that they are at or beyond their capacity to respond, and that there are certain types of calls for which another responder such as a mental health professional or community-based resource may be better-positioned to provide support to an individual in distress. Establishing a wider spectrum of response options in the Halifax region in partnership with the community and provincial government where appropriate is essential to take pressure off emergency services and reduce risks associated with inappropriate responses to social issues and harms. Ensuring the most appropriate responder is also more cost-effective in the long run.

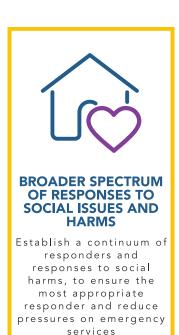
- 6. Reduce harms associated with alcohol and drugs: Several data sources suggest that Halifax has among the highest per-capita use of both legal and illegal drugs and alcohol among major cities in the country. Since the first Mayor's Roundtable on Violence, alcohol-related violence as well as violence related to drug markets have been consistently identified as priorities. Additionally, as elsewhere in Canada, people who use drugs in Halifax are at risk from a toxic illicit drug supply that is best addressed using a harm-reduction approach. Establishing new cost-effective, evidence-based services, while collaboratively leveraging the expertise of community service providers, will be necessary to enhance preventative and responsive harm-reduction capacity in the municipality.
- 7. Create a centre for a collective impact approach to public safety: Public safety requires a collective effort across municipal business units and through partnerships with communities and other levels of government. Municipalities that have been most effective at developing creative responses to public safety issues have empowered a municipal Centre of Responsibility (CoR) including a 'backbone' office; capacity for training and program development; research, assessment, and evaluation capabilities; mechanisms for public engagement; championship of public safety across the municipality; and established multi-sector partnerships. While the current PSO has made progress in all of these areas, it must expand and evolve to respond to continuously increasing demands on the office.



## Strategic action areas

Linked directly to the municipality's <u>Strategic Priorities</u>, the following action areas have been identified as important areas of focus for the municipality in the near term. These are:







The strategic action areas do not enumerate *all* public safety activity in the municipality. Rather they intend to build on the foundational work of the inaugural Public Safety Strategy (2018-2022). There are a wide range of municipal, provincial, and community-led programs, services and initiatives that remain integral to the ways in which public safety is established and promoted across the municipality and its diverse communities.

As an example, the Strategic Action Areas do not mention the continuation of core policing and fire services provided by HRP, RCMP Halifax District, and HRFE. Similarly, the Strategic Action Areas do not include direct discussion of important ways in which the municipality has established key forms of social infrastructure through development and maintenance of community spaces in parks, recreation centres and libraries.

It is important that the actions in this Strategy are seen as building upon the strong foundations already in place. Through the implementation of this Strategy the ongoing work of promoting public safety across the municipality will be broadened, amplified, and elevated.

## The Strategic Action Areas focus primarily on:



How the municipality can continue to apply and promote public safety across municipal business units. In an effort to reduce social harms through proactive, preventative and responsive actions.

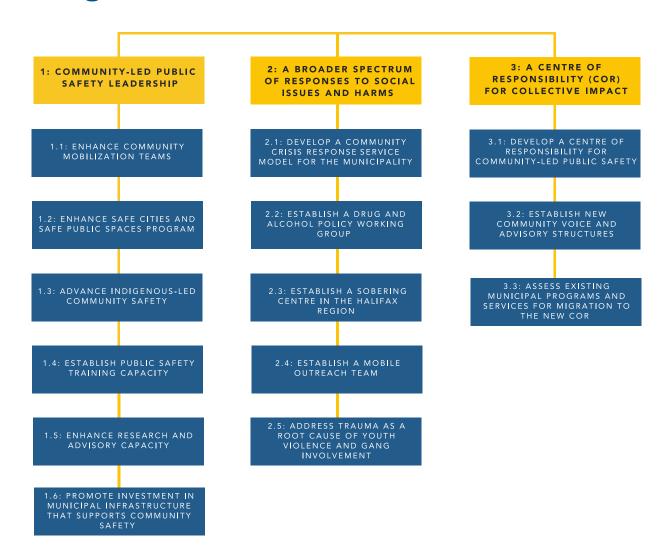


New key initiatives where the municipality can promote a more robust response to public safety in alignment with existing provincial, municipal and community-led services.

By taking this focused approach to strategy development, the Strategy provides a concise set of expectations and intentions to guide municipal decision-making in the coming three years. Fourteen specific actions linked to relevant action areas are identified below, which form the core actions to advance the strategic priorities.



## Strategic action areas



#### **Action area I: Community-led public safety leadership**

Following the 2018-2022 Public Safety Strategy, the municipality has worked extensively with community partners to co-develop initiatives that promote public safety and improve community wellbeing. At the same time, the municipality has built its internal capacity – primarily through expansion of the PSO – to promote public safety across its business units and consider public safety in how it develops its people, places, and processes. It remains vitally important that the municipality continue to promote public safety as a shared responsibility across its business units, and to provide leadership among partners to address complex public safety challenges. This will be done by expanding existing public safety programs as well as enhancing internal capacity to promote public safety through advice, research, and training.

#### **Key actions areas for community-led public safety leadership**

**Action 1.1: Enhance Community Mobilization Teams** 

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
<b>1.1</b> Enhance Community Mobilization Teams	<ul> <li>Provide expert advice         to promote public         safety across municipal         programs and services</li> <li>Promote healing from         trauma</li> </ul>	2023-24

Community Mobilization Teams (CMTs) were established in 2017, in partnership with the municipality's African Nova Scotian Affairs Integration Office (ANSAIO), to better support communities disproportionately impacted by gun-related violence. The goal of CMTs is to work toward preventing violence by reducing distress, restoring unity, and building resilience. Research has consistently shown that addressing trauma in the aftermath of violence is among the most effective ways to prevent future violence and other forms of crime and harm.<sup>6</sup>

CMTs are resident-led initiatives, coordinated by municipal staff who support the teams in accessing and navigating community resources to prevent, prepare and respond to violent incidents. CMTs will continue to be developed a culturally responsive way, in partnership with community.

Beginning in 2023-24, the municipality will work to expand CMT services and better integrate CMTs with the municipal Joint Emergency Management (JEM) teams to support implementation of specific actions outlined in <a href="HalifACT">HalifACT</a>, the municipality's response to the climate crisis. The municipality will also expand the kinds of services offered within CMTs, with a particular focus on enhancing supports – such as counselling – to youth and other community members who have experienced trauma.

<sup>&</sup>lt;sup>6</sup>Zettler, H. R. (2021). Much to do about trauma: A systematic review of existing trauma-informed treatments on youth violence and recidivism. Youth violence and juvenile justice, 19(1), 113-134.

**Action 1.2: Enhance Safe City and Safe Public Spaces program** 

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
<b>1.2</b> Enhance Safe City and Safe Public Spaces program	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create safer and more inclusive spaces</li> <li>Promote healing from trauma</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2023-24

Halifax's Safe City and Safe Public Spaces program, established in 2019, plays a key role in supporting the equitable, intersectional and community-based approach to public safety, and in promoting public safety to municipal programs, services, and spaces. Halifax's Women's Advisory Committee serves as a community advisory committee for the program's development and implementation.

The program focuses on making municipal public spaces safer for women, girls and gender-diverse residents through supporting shifts in municipal policies, programs, practices and built spaces in collaboration with various business units and community partners.<sup>7</sup>



Halifax's Safe City and
Safe Public Spaces
program plays a key role
in supporting the
municipality's equitable,
intersectional, and
community-based
approach to public
safety.

<sup>7</sup>Heidinger, L. April 26, 2022. Violent victimization and perceptions of safety: Experiences of First Nations, Métis, and Inuit women in Canada. Centre for Canadian Justice and Community Safety Statistics, Statistics Canada <a href="https://www150.statcan.gc.ca/n1/pub/85-002-x/2022001/article/00004-eng.htm">https://www150.statcan.gc.ca/n1/pub/85-002-x/2022001/article/00004-eng.htm</a>

With a solid foundation for the program, it is now well positioned to:

- Enhance the program's Women's Safety Assessment tool that provides guidance on the safety of municipal infrastructure for fostering safer and more inclusive public spaces and communities.
- Improve the municipality's ability to understand and respond to experiences of safety in public spaces, including supporting and developing intersectional and community-based data collection initiatives and avenues for third-party sexual assault reporting.
- Expand opportunities to meaningfully influence municipal decision making regarding safer mobility.
- Support the Planning & Development, Public Works and Halifax Transit business units to ensure safe and inclusive modes of transportation.
- Respond to critical issues central to safety in public spaces, such as responding to the Calls to Justice from the National Inquiry into Missing and Murdered Indigenous Women and Girls and relevant actions identified in recent and upcoming municipal reports on gender-based violence, racism, and safety.

**Action 1.3: Advance Indigenous-led community safety** 

ACTI	ON	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
<b>1.3</b> Advance Indigenou communi		<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create safer and more inclusive spaces</li> <li>Promote healing from trauma</li> </ul>	2023-24



In Atlantic Canada, Indigenous people create the foundations for the rich culture, history, and traditions of the land. Despite this richness, they disproportionately experience violence, poverty, homelessness, and addiction. They are overrepresented in both the criminal justice system and the child welfare system.<sup>7</sup>

Such violence against Indigenous people is a result of the devastating impacts of colonization that continue to this day. The landmark report, *Reclaiming Power, and Place: The Final Report on the National Inquiry into Missing and Murdered Indigenous Women and Girls (2019)* requires a decolonizing approach to fulfill its Calls for Justice. This means recognizing that Indigenous People have inherent rights, and that space and resources rooted in Indigenous cultures, languages, institutions, and traditions are critical to advancing safety.

The addition of an Indigenous-Led Community Safety Strategist will lead the municipality on the journey to prevent and respond to harms against Indigenous people in Halifax, with a particular focus on community mobilization, public education and awareness, violence against women and two-spirited people, and human trafficking. The Strategist will also provide strategic advice and guidance to promote decolonizing approaches to Indigenous community safety perspectives across the municipality.

<sup>7</sup>Heidinger, L. April 26, 2022. Violent victimization and perceptions of safety: Experiences of First Nations, Métis, and Inuit women in Canada. Centre for Canadian Justice and Community Safety Statistics, Statistics Canada https://www150.statcan.gc.ca/n1/pub/85-002-x/2022001/article/00004-eng.htm

Action 1.4: Establish public safety training capacity

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
	<ul> <li>Create safer and more inclusive spaces</li> </ul>	
<b>1.4</b> Establish public safety training capa	Promote healing from trauma	2023-24
	Broaden the spectrum of emergency and crisis response	



Expanding public safety training capacity can cultivate a broader culture shift within the municipality by supporting staff in seeking alternatives to enforcement, meeting people where they are in their interactions with the public and focusing on needs of individuals and seeking to help them meet those needs.

Expanding public safety training capacity can cultivate a broader culture shift within the municipality by supporting staff in seeking alternatives to enforcement, meeting people where they are in their interactions with the public and focusing on needs of individuals and seeking to help them meet those needs. Building on ongoing work, in 2023-24 the municipality will develop curricula, and deliver training that supports business units and community stakeholders in applying public safety principles and practices in their people, places, and processes. The municipality will also establish a training unit capable of supporting current and future demands for public safety training across the municipality.

<sup>&</sup>lt;sup>8</sup>As a priority, Non-Violent Crisis Intervention Training program for public-facing municipal staff is already in development.

Action 1.5: Enhance research and advisory capacity

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
<b>1.5</b> Enhance research and advisory capacity	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2023-24



The municipality will establish new roles that will expand capacity for new public safety initiatives using an evidence-informed approach.

Since its inception, the PSO has provided advice and research to support business units in promoting public safety for their people, places, and processes. Regularly, the PSO provides input into municipal initiatives that have public safety implications, as well as conducts studies in the municipality as directed by Council, and with external partners. Expanding research and strategic advisory capacity and capabilities for public safety will be an immediate priority beginning in 2023-24.

Within a new CoR (action 3.1), the municipality will establish new roles to expand capacity for new public safety initiatives using an evidence-informed approach.<sup>9</sup>

<sup>&</sup>lt;sup>9</sup>While this Strategy identifies near-term actions that have been identified through several research and consultation exercises, new priorities to promote community-led public safety will continually emerge through the life of this strategy and beyond. For example, initiatives supporting senior safety, rural crime prevention, and neighbourhood conflict resolution have recently been discussed within the municipality, and the most appropriate way forward can be identified through a deliberative and evidence-based process involving problem targeting, testing of potential solutions, and tracking of outcomes.

Action 1.6: Promote investment in municipal infrastructure that supports community safety

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
1.6 Promote investment in municipal infrastructure that supports community safety	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create safer and more inclusive spaces</li> </ul>	2023-24

A central component to a comprehensive and multi-sectoral approach to community-led public safety is the establishment and maintenance of safe and inclusive public spaces that allow community to gather, grow their networks and build resilience. These forms of 'social infrastructure' are essential aspects of preventative approaches to crime and violence prevention - for example by creating spaces where young people can gather and feel safe, where people experiencing homelessness can access needed supports, programs, and services, and where community groups can organize and collaborate.

Building on past work of the PSO, and working through the new CoR, the municipality will develop greater supports for business units to ensure a social infrastructure perspective is included during planning processes related to space and infrastructure.<sup>10</sup>



<sup>&</sup>lt;sup>10</sup>These will focus primarily on the capital planning process and will include the development of resources (such as training), building of expertise within the CoR, and identification of key personnel who can advise on making spaces safe and inclusive when new spaces or renovations are planned.

## Action area 2: A broader spectrum of responses to social issues and harms

In 2021, Regional Council directed staff to re-imagine public safety by developing a broader spectrum of response options that reflects the complexity of safety concerns it is mandated to address. Regional Council recognized that current response options, primarily police, are not always the best service to address complex, non-criminal safety concerns. Accordingly, this action area enables the municipality to broaden the spectrum of available response options to fulfill its mandate of maintaining safe and viable communities.

For example, as noted in previous policing studies, and reflected in police data, police are being asked to provide response to a wide range of calls for service which are increasingly complex and require a different skill set. Further, the municipality has substantial service gaps within



The services currently available are often unable to provide the most appropriate response to the municipality's mandate to create safe and viable communities and situations that create risks to public safety and community wellbeing.

its existing spectrum of response options and does not have appropriate response options for non-urgent, non-criminal and wellbeing matters.

In this Strategy, the municipality will focus on establishing several net-new services and expanding existing services to ensure the most appropriate responses and services are in place. In keeping with the guiding principles of this Strategy, these new services will be established in collaboration and communication with affected communities, utilizing new advisory mechanisms set out in the next section of the Strategy.

This approach recognizes that the most appropriate response to these social issues may differ in important ways when responding in African Nova Scotian or Indigenous communities, where greater trust needs to be established by the municipality, and where culturally appropriate responses will need to be developed. It will also differ in rural communities within the Halifax region, where the best way to ensure access to new services will look different than services delivered in the urban core.

## Key actions for a spectrum of responses to social issues and harms

Action 2.1: Develop a Community Crisis Response Service Model for the municipality

	ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
2.1	Develop a Community Crisis Response Service	Enhance supports for people experiencing homelessness	Plan <b>2023-24</b>
	Model for the municipality	Broaden the spectrum     of emergency and crisis     response	Pilot <b>2025-26</b>

In line with the strategic priority of ensuring the most appropriate responder to emergency and non-emergency situations and following the example of multiple municipalities across North America that have developed similar services, the municipality will work to develop a community crisis response service model tailored to the Halifax context. Civilian-led crisis response services have been estimated to substantially reduce police workload while offering cost-savings and reducing negative outcomes from call responses.



Civilian-led mental health crisis response services have been estimated to substantially reduce police workload while offering cost-savings and reducing negative outcomes from call responses.



For example, the Eugene Police Department indicates that between 3-8 per cent of all police calls are diverted to the well-known CAHOOTS program<sup>11</sup>, and the Albuquerque Community Safety program diverts thousands of calls annually that would have gone to police to other responders including Mobile Crisis Team, Behavioural Health, Community, and Street Outreach responders<sup>12</sup>. Edmonton's 24/7 Crisis Diversion Team responded to over 29,000 calls in 2021, and has demonstrated a three-year Social Return on Investment of \$1.91 for every \$1 invested in the program.<sup>13</sup>

Research conducted by Dr. Jamie Livingston at Saint Mary's University has identified over 160 civilian-led crisis response programs in North America, across several broad model types including clinician-led, crisis-worker-led, peer-support based, and community-based 'mutual aid' models, suggesting a wide range of model options from which to develop a made-in-Halifax solution.

This new service will be integrated into a broader spectrum of available response options and will be pursued as a partnership with provincial government and local service providers.

<sup>&</sup>lt;sup>11</sup>See the Eugene Police Department CAHOOTS webpage at: https://www.eugene-or.gov/4508/CAHOOTS

<sup>&</sup>lt;sup>12</sup>ACS reports can be found at <a href="https://www.cabq.gov/acs/reports">https://www.cabq.gov/acs/reports</a>

<sup>&</sup>lt;sup>13</sup>See Reach Edmonton's 24/7 Crisis Diversion Teams <a href="https://reachedmonton.ca/initiatives/24-7-crisis-diversion/">https://reachedmonton.ca/initiatives/24-7-crisis-diversion/</a>

<sup>&</sup>lt;sup>14</sup>https://justmentalhealth.ca/programs/

<sup>&</sup>lt;sup>15</sup>There are many details to be determined on the most appropriate model, and this will involve a multi-stage process, including research into the available models that could be suitable for Halifax (examining necessary partnerships, funding, staffing and deployment approaches); developing a service pilot; and evaluating the pilot with an eye to scaling up the service if it is capable of providing

Action 2.2: Establish a drug and alcohol policy working group

	ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
		Provide expert advice to promote public safety across municipal programs and services	
2.2	Establish a drug and alcohol policy	Create safer and more inclusive spaces	2023-24
	working group	Enhance supports for people experiencing homelessness	
		Reduce harms associated with alcohol and drugs	

The roots of the opioid crisis and other substance use issues are complex and intertwined, highly influenced by local political, social and cultural components that traverse multiple jurisdictions and sectors. In Halifax, different levels of government, community-based organizations and private sector groups all contribute to preventing, preparing, and responding to substance use and policy.

Beginning in 2023-24 the municipality will establish a drug and alcohol policy working group to set the stage for a more coordinated and strategic approach to this issue across sectors. This will include partners from the municipality and province, community, service providers, and people with lived experience, to promote initiatives and actions to reduce the harms associated with drug use and its criminalization.

The core goal of the working group will be to establish a municipal drug and alcohol strategy by 2025-26. The Federation of Canadian Municipalities sees municipal drug strategies as vehicles to promote multi-sectoral dialogue and planning to address local substance use issues through a set of goals, actions and measurable outcomes and indicators. Strategies are co-developed with all levels of government, community partners and are centred on people with lived experience. While tailored to each community, they combine at least four key pillars to achieve a comprehensive, strategic approach to drug policy and substance use: prevention/community safety, harm-reduction, treatment and enforcement. Such strategies build on private and public-sector work already taking place in the community and focus on actions that can be taken at the local level.

<sup>&</sup>lt;sup>16</sup>Big City Mayor Caucus. May 2017. Recommendations on the Mayor's Task Force on Opioid Crisis. Federation of Municipalities. <a href="https://fcm.ca/sites/default/files/documents/resources/submission/opioid-crisis-recommendations.pdf">https://fcm.ca/sites/default/files/documents/resources/submission/opioid-crisis-recommendations.pdf</a>
FCM also developed a Model Municipal Drug Strategy <a href="https://www.publicsafety.gc.ca/lbrr/archives/hv%207431%20m83%202000-eng.pdf">https://www.publicsafety.gc.ca/lbrr/archives/hv%207431%20m83%202000-eng.pdf</a>

Action 2.3: Establish a sobering centre in Halifax Regional Municipality

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
	<ul> <li>Create safer and more inclusive spaces</li> <li>Enhance supports for people experiencing</li> </ul>	
Establish a sobering centre	<ul> <li>Broaden the spectrum of emergency and crisis response</li> </ul>	2023-24
	<ul> <li>Reduce harms associated with alcohol and drugs</li> </ul>	

A sobering centre provides, at minimum, a safe space for people to recover from intoxication due to drugs and/or alcohol. Sobering centres may also provide access to additional supports such as medical or paramedical care, referrals to other services, and mental health and addictions supports. A sobering centre is an appropriate service for people whose intoxication poses a risk to themselves or others, but who are not otherwise in need of emergency medical care, nor engaged in criminal activity. Sobering centres have been established in municipalities across the country to provide a more appropriate response to acute intoxication, while taking pressure off emergency response services such as police, fire, and emergency medical services.<sup>17</sup>

 $<sup>^{17}</sup>$ The municipality has conducted extensive research on sobering centres, including a feasibility study, business case and cost model See <a href="https://cdn.halifax.ca/sites/default/files/documents/city-hall/regional-council/210629rc1115.pdf">https://cdn.halifax.ca/sites/default/files/documents/city-hall/regional-council/210629rc1115.pdf</a>; and <a href="https://cdn.halifax.ca/sites/default/files/documents/city-hall/regional-council/220322rci02.pdf">https://cdn.halifax.ca/sites/documents/city-hall/regional-council/220322rci02.pdf</a>

Action 2.4: Establish a mobile outreach and transportation team

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
<b>2.4</b> Establish a mobile outreach and transportation team	<ul> <li>Create safer and more inclusive spaces</li> <li>Enhance supports for people experiencing homelessness</li> <li>Broaden the spectrum of emergency and crisis response</li> </ul>	Plan <b>2023-24</b> Pilot <b>2025-26</b>
	Reduce harms associated with alcohol and drugs	

A consistent challenge identified by service providers in Halifax who support people experiencing homelessness and those precariously housed is the lack of a 24-hour service to transport people to and from shelter spaces, to connect with other outreach workers and navigators, and to conduct outreach with people to ensure they are able to access required supports. What may seem like minor instances of support – such as a ride to a medical appointment or helping someone connect with a better housing opportunity – can make a world of difference in the wellbeing of those individuals and avoid acutely negative outcomes.

Such a service would also be valuable to take pressure off emergency responders by providing an alternative



What may seem like minor instances of support – such as a ride to a medical appointment or helping someone connect with a better housing opportunity – can make a world of difference in the wellbeing of those individuals and avoid acutely negative outcomes.

option when an individual is found in need of shelter or non-emergency attention and would provide complementary service to a sobering centre and a mental health crisis service. As is the practice in other municipalities that have an outreach and transportation service, the service could be accessed through a dedicated phone number and integrated into the 911 dispatch system.<sup>18</sup>

<sup>&</sup>lt;sup>18</sup>The correct structure for this service will need to be determined in consultation with local service providers, as well as relevant business units. The service could be provided directly by the municipality or through funding to a third-party service provider. Beginning in 2023-24, the municipality will determine the appropriate delivery model for an outreach and transportation service, with the intention of directly delivering or funding the service in 2024-25.

Action 2.5: Address trauma as a root cause of youth violence and gang involvement

	ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
2.4	Address trauma as a root cause of youth violence and gang involvement	<ul> <li>Create safer and more inclusive spaces</li> <li>Promote healing from trauma</li> </ul>	2023-24

The municipality will develop an action plan for reducing gun and gang violence. This plan will guide the development of new resources for youth and their families, with a particular focus on addressing youth at greatest risk of serious violent victimization or offending. Specifically, the municipality will establish new positions within the municipality's Multi-Service Youth Centres to provide counselling and service navigation for youth who have experienced trauma. Under this action, the municipality will also:

- Conduct research and service planning to identify effective violence prevention programs to strengthen gaps in current youth service provision in the municipality.
- Enhance community engagement and partnerships to better coordinate responses to youth violence, guns and gangs.
- Build capacity among local community members to provide support to youth who have experienced trauma.



# Action Area 3: A Centre of Responsibility (CoR) for collective impact

Halifax finds itself in the midst of a cultural shift in the provision of public safety. Beginning with the *Public Safety Strategy 2018-2022*, the municipality explicitly recognized that public safety impacts are greatest through collective effort across municipal business units and through partnerships with communities and other orders of government. To do this well, the municipality needs to establish a robust 'backbone' office capable of providing leadership and supporting partners in promoting public safety.

Like municipalities elsewhere in Canada, Halifax is working to find ways to address priority public safety issues through new approaches to service delivery. The goal is to enhance the spectrum of available responses to issues related to addictions, mental health, homelessness, and community trauma. To move forward on key goals identified by Council in recent reports and motions, it is necessary to establish an administrative structure capable of delivering net-new services, for example in relation to mental health crisis response, and supporting people experiencing homelessness. This is not possible within the current PSO, as existing structure and staff capacity are insufficient to support creation of new services, expansion of existing services, or research, policy, and advisory work.

Additionally, Council has directed the municipality to consider potential civilian delivery of certain non-core police functions; however, there is currently no appropriate administrative structure that could support the migration and delivery of these services. To guide the development of these new approaches, the municipality needs to establish sufficient administrative and program delivery capacity in a robust Centre of Responsibility (CoR) for public safety.

#### **Key actions for a Centre of Responsibility for Collective Impact**

Action 3.1: Develop a Centre of Responsibility for community-led public safety

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
Develop a Centre of Responsibility for community-led public safety	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2023-24

As indicated earlier in the report, and led by evidence on effective CoRs elsewhere, the new CoR should include a 'backbone' office with senior management and administrative support; capacity for training and program development; research, assessment, and evaluation capabilities; mechanisms for public engagement; championship of a public safety perspective across the municipality; and established multi-sector partnerships. As a key first step, the municipality will establish a Director role and a new reporting structure in an expanded Public Safety Division, which will serve as the backbone office and support a collective impact approach to public safety in the municipality.<sup>19</sup>

<sup>&</sup>lt;sup>19</sup>The new division will also be responsible for managing third-party contracts related to new areas of service delivery and can act as a mechanism to identify and access third-party (e.g., philanthropic) and government funding sources to promote public safety initiatives in the municipality.

Action 3.2: Establish new community voice and advisory structures

	ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
3.2	Establish new community voice and advisory structures	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2023-24

The 2014 Clairmont report identified the value of establishing an advisory structure to ensure the work of the PSO remains connected to and reflective of community needs and aligned with other activities and initiatives. In particular, recent consultations have consistently identified the need for ongoing engagement with communities affected by public safety issues (and municipal responses to those issues).

It is important to recognize that certain communities, such as African Nova Scotian (ANS) and Indigenous communities have had historic distrust of the municipality due to issues including systemic racism, neglect and dispossession from land and resources. Rebuilding this trust can only be done by ensuring that existing and new services are developed in ways that recognize the different needs of these communities – for example, the way in which new mental health and addictions services should best support Indigenous or ANS communities may differ from models based on Eurocentric concepts of mental health and wellbeing. Additionally, it will be important to ensure that, as new services are developed, they are created in such a way that they can benefit not only people living in Halifax's urban core, but that they also provide services where appropriate to rural and suburban communities.

As such, beginning in 2023-24, the municipality will develop appropriate structures through which meaningful engagement with community partners can be established, reflective of the needs of diverse communities with which the municipality will work, and respectful of the time and energy of community partners.<sup>20</sup>

<sup>&</sup>lt;sup>20</sup>Given the range of public safety initiatives in which the municipality is involved, it is not clear whether a single advisory committee with a wide range of partners would be the most appropriate structure, or if smaller initiative- or policy-area-specific community consultative groups should be established to ensure opportunities for community voice and advice. Additionally, the most appropriate advisory approach will in part be determined by the research and development work to be conducted by the PSO in establishing new initiatives and expanding existing work areas. Further, the appropriate advisory structures should be developed once a Director and enhanced CoR structure have been established.

Action 3.3: Assess existing municipal programs and services for migration to the new CoR

ACTION	ALIGNMENT WITH STRATEGIC PRIORITIES	TIMING
3.3 Assess existing municipal programs and services for migration to the new CoR	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2023-24

In 2021, Council provided clear direction for the municipality to "examine the potential for shifting or creating programs for civilian delivery of non-core police functions," including but not limited to "traffic enforcement, public safety, community standards, mental health, and municipal enforcement functions." This Strategy includes clear intentions to enhance non-police delivery of mental health and public safety functions; however, through the current state assessment and consultation processes, it was made clear that the municipality was not ready to migrate additional functions until a more robust CoR structure is established.

Beginning in 2024-25, the new Director of Community Safety will be responsible to work with the CAO and other municipal business units to determine which programs and services (such as by-law, parking, and traffic enforcement; crossing guards; certain emergency management functions; services related to housing and homelessness; and other social policy activities) could be better delivered through the Community Safety Division.



## **Evaluation of the Strategy**

The success of these actions will be measured in two ways. First, the municipality will establish milestones to ensure that progress is made on each action within the lifetime of the Strategy. Milestones for each action will be established in the new division's annual business planning cycle, and potential milestones are included in the summary of actions, below.

Second, the municipality will establish research and evaluation plans to measure impacts of strategic actions against four categories of impacts:

- **1. Community safety and wellbeing:** Healthy, safe, and more resilient communities are created through new and expanded services.
- **2. Harm reduction and prevention:** Harms across the community are reduced and prevented as people received equitable access to supports and services.
- **3. Ecosystem development:** The public safety ecosystem thrives as appropriate infrastructure is developed and grounded in/with community.
- **4. Reduced justice system pressures:** By connecting people to the right services at the right time, the burden on police response in the municipality is lessened.

Measuring these impacts will require analysis of existing data sources – such as data from police, fire and emergency services; data from calls to 311; resident surveys conducted by the municipality; and, where possible, provincial data sources that relate to emergency service, justice system, and health service use in the municipality. Additionally, new data sources will need to be developed related to key actions – such as input, output and outcome data related to the sobering centre, outreach service, mental health crisis service, CMT and Safe City and Safe Public Spaces program engagements; as well as, where possible, first-voice data from service users collected through interviews and focus groups.

To leverage existing data sources and establish new data collection mechanisms, the municipality will develop new capacity to conduct and deliver research and evaluation into strategic action areas, by drawing on internal resources in an expanded Public Safety Division as well as by expanding existing partnerships with the local academic community and other community-based researchers.

## Summary of actions

ACTION	STRATEGIC PRIORITIES	TIMING	POTENTIAL MILESTONES	KEY STAKEHOLDERS		
Action area 1 – Community-led public safety leadership						
<b>1.1</b> Enhance Community  Mobilization Teams	Provide expert advice to promote public safety across municipal programs and services Promote healing from trauma	2023-24	Establishing peer-led counselling supports     Expansion to Spryfield	Internal Parks & Recreation, Halifax Regional Police, Halifax Regional Fire & Emergency, Halifax Public Libraries, Office of Diversity & Inclusion/African Nova Scotian Integration Affairs Office  External  RCMP, Community organizations		
<b>1.2</b> Enhance Safe Cities and Safe PublicSpace program	Provide expert advice to promote public safety across municipal programs and services  Create safer and more inclusive spaces  Promote healing from trauma  Create a centre for a collective impact approach to Public Safety		Expanding use of tools     (e.g., Women's Safety     Assessments)	Internal Parks & Recreation, Halifax Transit, Halifax Regional Police, Halifax Regional Fire & Emergency, Office of Diversity & Inclusion/African Nova Scotian Integration Affairs Office, HR & Corporate Communications, Planning & Development, Property, Fleet & Environment, Legal & Legislative Services, Public Works, Halifax Public Libraries  External  Business Improvement Districts, Community organizations		
<b>1.3</b> Advance Indigenousled community safety	Provide expert advice to promote public safety across municipal programs and services  Create safer and more inclusive spaces  Promote healing from trauma		Establishing mechanism to     respond to MMIWG Calls to Action	Internal Parks & Recreation, Halifax Regional Police, Office of Diversity & Inclusion/African Nova Scotian Integration Affairs Office, Planning & Development, Legal & Legislative Services, Government Relations & External Affairs, Halifax Public Libraries  External Government of Canada, RCMP, Mi'kmaw Native Friendship Centre, Community organizations		
<b>1.4</b> Establish public safety training capacity	Create safer and more inclusive spaces     Promote healing from trauma     Broaden the spectrum of emergency and crisis response		Implementation of front-line staff training in Non-Violent Crisis Intervention Training     Mental Health First Aid, Critical Incident Response Management, and Suicide Intervention (ASIST) training offered	Internal All business units External Business Improvement Districts, Community organizations		
<b>1.5</b> Enhance research and advisory capacity	Provide expert advice to promote public safety across municipal programs and services  Create a centre for a collective impact approach to Public Safety		New research resource established     Evaluation mechanisms for the Public     Safety Strategy established	Internal Information Technology, Finance & Asset Management, Legal & Legislative Services, Government Relations & External Affairs, Park & Recreation, HR & Corporate Communications and Diversity & Inclusion/African Nova Scotian Integration Affairs Office External Post-secondary institutions, Research Nova Scotia, Community organizations		
1.6 Promote investment in municipal infrastructure that supports community safety	Provide expert advice to promote public safety across municipal programs and services  Create safer and more inclusive spaces		Social infrastructure considerations added to capital planning process	All business units		

ACTION	STRATEGIC PRIORITIES	TIMING	POTENTIAL MILESTONES	KEY STAKEHOLDERS
	Action a	area 2 – A broad	der spectrum of responses to social issu	es and harms
2.1 Develop a Community Crisis Response Service Model for the municipality	Enhance supports for people experiencing homelessness     Broaden the spectrum of emergency and crisis response	Planning: 2023-24 Pilot: 2025-26	Appropriate model identified     Funding and partnership agreements established     Pilot started and evaluation plan created	Internal Government Relations & External Affairs, Office of Diversity & Inclusion, Parks & Recreation, Halifax Regional Police, Finance & Asset Management, Information Technology and Legal & Legislative Services External Province of Nova Scotia, Community organizations
<b>2.2</b> Establish a drug and alcohol policy working group	Provide expert advice to promote public safety across municipal programs and services  Create safer and more inclusive spaces Enhance supports for people experiencing homelessness Reduce harms associated with alcohol and drugs	2023-24	Working group established to co- develop a drug and alcohol strategy for Halifax	Internal Government Relations & External Affairs & Parks & Recreation, Office of Diversity & Inclusion, Halifax Regional Police, Halifax Public Libraries External RCMP, Government of Canada, Province of Nova Scotia, Community organizations, Business Improvement Districts, People who use drugs
<b>2.3</b> Establish a sobering centre	Create safer and more inclusive spaces  Inhance supports for people experiencing homelessness  Broaden the spectrum of emergency and crisis response  Reduce harms associated with alcohol and drugs	2023-24	Third-party provider identified Appropriate space identified and procured Pilot service started Initial evaluation completed	Internal Office of the CAO, Government Relations & External Affairs, Parks & Recreation, Halifax Regional Police, Finance & Asset Management, Information Technology and Legal & Legislative Services External RCMP, Province of Nova Scotia, Community organizations
<b>2.4</b> Establish a mobile outreach and transportation team	Create safer and more inclusive spaces Enhance supports for people experiencing homelessness Broaden the spectrum of emergency and crisis response Reduce harms associated with alcohol and drugs	Planning: 2023-24 Pilot: 2024-25	Appropriate model identified     Funding and partnership agreements established     Pilot started and evaluation plan created	Internal Government Relations & External Affairs, Parks & Recreation, Halifax Regional Police, Halifax Fire & Emergency Services, Public Works, Finance & Asset Management, Information Technology and Legal & Legislative Services External RCMP, Community organizations, Provincial government
2.5 Address trauma as a root cause of youth violence and gang involvement	Create safer and more inclusive spaces     Promote healing from trauma	2023-24	New youth resources established in Multi-Service Youth Centres     Youth Services Review completed	Internal Parks & Recreation, Halifax Regional Police, Office of Diversity & Inclusion /African Nova Scotian Integration Affairs Office, Halifax Public Libraries External RCMP, Community organizations

ACTION	STRATEGIC PRIORITIES	TIMING	POTENTIAL MILESTONES	KEY STAKEHOLDERS				
Action Area 3 – A Centre of Responsibility for collective impact								
<b>3.1</b> Develop a Centre of Responsibility for community-led public safety	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2023-24	New division created     Director hired     New reporting and staffing structure established	Office of the CAO, HR & Corporate Communications and Government Relations & External Affairs				
<b>3.2</b> Establish new community voice and advisory structures	Provide expert advice to promote public safety across municipal programs and services  Create a centre for a collective impact approach to public safety	2023-24	New community advisory structures established	Government Relations & External Affairs, Legal & Legislative Services, Office of Diversity & Inclusion/African Nova Scotian Integration Affairs Office				
<b>3.3</b> Assess existing municipal programs and services for migration to the new CoR	<ul> <li>Provide expert advice to promote public safety across municipal programs and services</li> <li>Create a centre for a collective impact approach to public safety</li> </ul>	2024-25	Existing municipal programs and services moved to the new CoR	Office of the CAO, HR & Corporate Communications, Finance & Asset Management and all business units with programs and services migrat- ed to the CoR				

## Appendix A: Municipal reports and other documents reviewed

The following municipal documents have been reviewed in the preparation of this report. Most of these reports were reviewed as part of the current state assessment activities. Additional sources are referenced in text in the main report as appropriate.

#### **Reports and documents reviewed included:**

- Municipal reports specifically focused on public safety and related issues:
  - HRM Public Safety Strategy 2018-2022
  - 2014 Roundtable Review <u>Clairmont main report</u> and <u>Watters supplementary report</u>
  - <u>Defunding the Police:</u> Defining the Way forward for HRM
  - <u>Public Safety Strategy Annual Update</u> December 2021, incl. in appendices:
    - CMT Actions and Initiatives Reports
    - Alcohol and Drug Strategy Consultation Report
    - Safe Cities and Safe Public Spaces scoping study
  - Halifax, Nova Scotia Street Checks report (Wortley report 2019)
    - And the Wortley Report Two-Year Summary 2021
  - Reimagining Public Safety council report March 2021

- Additional consultation reports and summaries:
  - HRM & The Youth Project: 2SLGBTQ+ Community Engagement May 2022
  - Conversations of Gender Equality with Indigenous Women & Two-Spirit Individuals March 2022
  - Race and Gender Data and the Safety of Asian Women and Non-Binary People
  - Anti-Black Racism in HRM: What we heard report 2022
  - Women and Gender Equity Strategy consultation report 2022
  - Rural Crime Prevention and Community Safety
     Training and Knowledge Exchange 2022
- Municipal strategic policy frameworks that are particularly relevant to the development of the next Public Safety Strategy, including:
  - HRM Social Policy report 2020
  - HRM Anti-Black Racism framework 2021
  - HRM <u>Diversity and Inclusion Framework</u>
- Public opinion survey data, including data contained within the above-mentioned reports as well as:
  - HRM <u>2021 Resident Survey</u> (public safety section)
  - Survey data from the <u>Halifax Partnership</u> and <u>Angus</u>
     <u>Reid</u> on policing, crime and public safety in the
     municipality