

Joint Project for Regulatory Modernization

Current Projects (2022 – 2023)
Development of <u>new legislation</u> and regulation to allow the <u>safe operation of e-scooters</u> on municipal roads.
Development of new legislation to allow municipal use of <u>photo enforcement</u> (license plate recognition) to improve road safety.
A review of administrative processes to streamline <u>building occupancy permitting</u> to improve customer service for business, and government operations.
Collaboration with the province and participating municipalities to modernize building inspector training and certification to support housing and development activities.
Past Projects (2018 – 2022)
Reduced red tape for businesses using a modernized, customer-focused online service system for <u>permit, license, and planning applications</u> , and compliance activities.
Improved data-sharing with province to support <u>business navigators</u> who help businesses through the permit and license process.
Adopted a <u>Charter of Governing Principles for Regulation</u> and a <u>business impact assessment tool for its implementation</u> .
Streamlined <u>sidewalk café application</u> process to <u>reduce red tape</u> for <u>café businesses</u> .
Communicated <u>sign permit process</u> to help municipal business customers navigate the regulatory requirements.
Monitored processing times for temporary sign licenses, sign permits, and sidewalk café licenses and communicate.
Updated process maps and communicated service targets for development applications with business customers.
Developed customer service training for municipal and provincial inspectors and supervisors.
Assessed feasibility of annual <u>licenses for businesses</u> who install permanent, on-premises signs to <u>simplify approvals</u> for working in the road right-of-way for sign maintenance and amended the by-law regulation to enable this change.
Amended <u>the Temporary Sign By-Law</u> to streamline license applications and approvals for <u>bulk sign installations</u> .
Amended the <u>municipal Noise By-law</u> to enable municipal staff to consider noise exemption applications for recurring special events without the requirement for Regional Council approval.