

# Appendix F

## Emailed and Mailed-In Feedback

# Appendix F-1

## Emailed Feedback

**From:** [ContactUs](#)  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] FW: Contact HRM Submission  
**Date:** Thursday, November 4, 2021 1:11:17 PM

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*[This email has been received from an external person or system]*

Good afternoon,

Please see the e-mail below.

Lindsay  
**311 Agent**  
**Customer Contact Centres | Corporate & Customer Services**

T. Dial 311  
 Web. [Halifax.ca/311](http://Halifax.ca/311)

## HALIFAX

The Halifax Regional Municipality is located in Mi'kma'ki, the ancestral and traditional lands of the Mi'kmaq people. The municipality acknowledges the Peace and Friendship Treaties signed in this Territory and recognizes that we are all Treaty People.

*This communication may contain privileged or confidential information and is intended for the addressee(s) only. Any copying, distribution, or other use or disclosure of the information in this communication by person(s) other than the addressee is prohibited. If you have received this communication in error, please notify the sender and delete or destroy all copies of this communication, including from your deleted items folder.*

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**From:** [REDACTED]  
**Sent:** Nov 4 21 13:05  
**To:** "ContactUs" <ContactUs@311.halifax.ca>  
**Subject:** Contact HRM Submission

Name: [REDACTED]  
 Email: [REDACTED]  
 Daytime Contact #: [REDACTED]  
 Location Description of Inquiry/Request: Beechville/Lakeside/Timberlea  
 Reason for Inquiry / Request:  
 Please send me a ticket number and record this complaint for the record.

I am extremely upset and concerned about the plans to deactivate the FEP/WSF AT THE Otter Lake landfill. The survey that was sent out is biased, misleading (shame on you!!!!) not user friendly and unavailable in hard copy version. The city MUST honour the agreement and maintain the environmental protections that were put in place. The people making these

decisions are seemingly not knowledgeable on the history of the landfill agreements and how it works.

The city should be looking for a new landfill and in the meantime, keeping the FEP/WSF running. This truck and dump program that you are planning is an atrocity. Who knows what will be in those bags?

#### Access and Privacy

In accordance with Section 485 of the Municipal Government Act (MGA), the personal information collected on this form will only be used by municipal staff and, if necessary, individuals under service contract to answer your questions and address your comments. If you have any questions about the collection and use of this personal information, please contact the Access and Privacy Office at 902.490.7460 or [accessandprivacy@halifax.ca](mailto:accessandprivacy@halifax.ca)

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Otter Lake recycling  
**Date:** Thursday, November 4, 2021 6:28:36 PM

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*[This email has been received from an external person or system]*

I am not in favor of the cost cutting measures put forth, regardless of the data. There are days the smell is still happening, even with the measures already in place. Regards, [REDACTED]

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Opposition to HRM's proposal to eliminate the FEP and WSF at Otter Lake  
**Date:** Wednesday, November 3, 2021 2:21:17 PM

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[This email has been received from an external person or system]

Hello there:

I am writing and seeking confirmation that you have received my opposition to HRM's proposal to remove the front-end processor and waste stabilization facility at Otter Lake. The community monitoring committee has been very clear on the negative impacts of such a move. And before you direct me to the survey, please know I have filled it out and nowhere does it ask the respondent if they are opposed. Can you please confirm that you have received this notice of opposition and that it will be included in the results of your public consultation process.

With sincere regards, [REDACTED] Shad Bay

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Re: Contact HRM Submission  
**Date:** Tuesday, November 16, 2021 9:54:56 PM

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*[This email has been received from an external person or system]*

This response is unacceptable.

On Tue, Nov 16, 2021 at 3:41 PM Otter Lake Waste Processing Facility  
<[OtterLake@halifax.ca](mailto:OtterLake@halifax.ca)> wrote:

Good afternoon [REDACTED]

Thank you for your email. Your comments have been registered.

We have attached a printable copy of the survey that you may choose to complete. This is also now available on our project website.

More information on how current environmental monitoring, including groundwater, surface water, and landfill gas monitoring/sampling will continue at the Otter Lake landfill with no changes can be reviewed at the project website ([www.halifax.ca/otterlake](http://www.halifax.ca/otterlake)) with more detailed information available in the survey. We believe we will be able to continue to operate the landfill in an environmentally sound manner with the FEP/WSF deactivated. Deactivation amounts to a pause in operations; the FEP/WSF can be put back into operation if required.

Your email will be submitted to Nova Scotia Environment and Climate Change as part of the consultation process.

Thank you,

Solid Waste Resources

[otterlake@halifax.ca](mailto:otterlake@halifax.ca)



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**From:** [REDACTED]  
**Sent:** Nov 4 21 13:05  
**To:** "ContactUs" <[ContactUs@311.halifax.ca](mailto:ContactUs@311.halifax.ca)>  
**Subject:** Contact HRM Submission

**Name:** [REDACTED]

**Email:** [REDACTED]  
**Daytime Contact #:** [REDACTED]

**Location Description of Inquiry/Request:** Beechville/Lakeside/Timberlea  
**Reason for Inquiry / Request:**

Please send me a ticket number and record this complaint for the record.

I am extremely upset and concerned about the plans to deactivate the FEP/WSF AT THE Otter Lake landfill. The survey that was sent out is biased, misleading (shame on you!!!!) not user friendly and unavailable in hard copy version. The city MUST honour the agreement and maintain the environmental protections that were put in place. The people making these decisions are seemingly not knowledgeable on the history of the landfill agreements and how it works.

The city should be looking for a new landfill and in the meantime, keeping the FEP/WSF running. This truck and dump program that you are planning is an atrocity. Who knows what will be in those bags?

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In accordance with Section 485 of the Municipal Government Act (MGA), the personal information collected on this form will only be used by municipal staff and, if necessary, individuals under service contract to answer your questions and address your comments. If you have any questions about the collection and use of this personal information, please contact the Access and Privacy Office at 902.490.7460 or [accessandprivacy@halifax.ca](mailto:accessandprivacy@halifax.ca)



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Survey  
**Date:** Friday, November 12, 2021 12:44:35 PM

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[This email has been received from an external person or system]

I'd like to complete the survey.

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Otter Lake Survey - Comments on Proposed Changes  
**Date:** Monday, November 15, 2021 9:08:34 PM

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*[This email has been received from an external person or system]*

I attempted to complete the online survey and, when I tried to submit my comments, I received a response noting that my comments were not in an appropriate format. I removed everything I thought was causing the problem (exclamation points, quotation marks etc.) to no avail. I was advised by 311 to send my comments to this email address.

Regarding proposed changes to the waste management system currently in operation at Otter Lake: I am vehemently opposed to the discontinuation of Front End and Waste Stabilization processes at this site. If Front End and Waste Stabilization Processing measures are discontinued we will never see them resurrected. These processes are critical to ensuring the delivery of acceptable matter to the landfill; that materials do not generate noxious odours or attract massive numbers of rodents, birds or other animals to the landfill site and surrounding communities. I also see a future where industrial, hospital and institutional waste will make its way to Otter Lake. At that point, with these processes long gone, the community will have no recourse. Will HRM make promises that will prevent or mitigate these scenarios? For sure! Promises will be made but when the rubber hits the road these promises may well be walked-back by the very members of office that made them; not unlike what is occurring now regarding the original signed enduring agreement Mayor Fitzgerald and Halifax Regional Council entered into with communities surrounding the landfill.

These near-to-the-landfill communities agreed to allow the regional landfill to be located in their larger community when all other HRM communities refused. The conditions of that acceptance were the agreed upon environmental and community safeguards established at the time. These conditions place a contractual obligation on the Mayor and Council regardless of who sits in those seats over time.

Mayor Fitzgerald was an intelligent and honourable man with the ability to apply a broad ethical analysis to a set of circumstances toward making the right decision; however difficult that might be. He stated the following in those early days " I am in favour of cost savings like everyone else, but not at the expense of a community..." Simple and powerful words. It is he, on behalf of Halifax Regional Council, that signed the enduring agreement with the affected communities. Since then, it appears that the sitting Mayor and members of Council have simply decided they want something different at Otter Lake and proceed to subject the people in these communities to take on a second full-time job defending their communities against changes that run contrary to the agreed-upon enduring provisions that were originally

promised to these communities. Not once, but ongoing challenges are cast upon these communities as successive Mayors and members of Council continue to launch seemingly endless campaigns that in essence ignore the provisions, the enduring promise, that was agreed to. The promises and signed agreements are as if they were never made. Such is the bond of trust with the people in these communities and those that occupy the office of Mayor, or seats on Council, at any given time. What is the word, the signature, of the Mayor and Council members really worth over time?

I can say with some confidence that most people in these communities would be very willing to consider changes that bring about greater efficiencies in processing and, ultimately, costs – as long as they maintain the protections that were agreed to and currently in place. The current operations at Otter Lake work exceptionally well and set a standard that is the envy of many jurisdictions. We need to keep it that way.

Respectfully,

The signature area is redacted with two thick black horizontal bars.

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Cc:** [Office, Clerks; Mayor; info@iainrankin.ca](#)  
**Subject:** [External Email] Objection to Otter Lake front end processing deactivation  
**Date:** Tuesday, November 30, 2021 9:29:38 PM

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[This email has been received from an external person or system]

To whom it may concern

I wish to express my strong objection to the motion put forward by councillor Lovelace to remove front end processing of waste at The Otter Lake Facility for the following reasons:

1. Reporting of environmental impacts appear to be provided by the same parties interested in removing authority from the Otter Lake Community Monitoring Committee. Reporting should be carried out by unbiased third party professionals.
2. Reporting provided did not clearly address what safeguards would be in place ensure the removal of hospital, industrial, and commercial waste, and how these materials will be dealt with. Little detail was provided on action plans to ensure contaminated pollutants are not leaching into nearby watershed. Broad overviews were stated but were unconvincing.
3. A contractual agreement was signed granting oversight authority to CMC and not city council to ensure arms length unbiased decision making. For HRM to attempt the break this contract is a breach of trust for community members in a time when government is already viewed as untrustworthy due to environmental issues such as Owls Head Park, the lack of action on the Lahey report and the current Halifax housing crisis.
4. Little to no community consultation from the city was done to properly obtain feedback from local residents.
5. It is stated that there will be a pausing of sorting operations and the facility front end processing equipment will be maintained, but it is difficult to believe that proper maintainance will be continued on equipment that will be out of commission. Eventually there will come a time when the cost to bring the these processes back online may prohibit the re-activation of the equipment if the community wishes to bring it back online.

I request that the actions from HRM to take authority away CMC and its decision making role, should be halted as operations are running smoothly and there is no need to disrupt a system that is working well.

Sincerely

[REDACTED]  
Lakeside Halifax Resident  
[REDACTED]

Sent from my iPhone

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility; Stoddard, Iona; Info@iainrankin.ca](#)  
**Subject:** [External Email] otter Lake  
**Date:** Tuesday, November 9, 2021 12:42:34 PM

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*[This email has been received from an external person or system]*

To whom it may concern

It is my understanding that the front-end processor was part of the original agreement , with the residents and government . [REDACTED] resident and of over [REDACTED] years in Lakeside , I am totally against the closure of the front-end processor . The agreement was made in good faith and as usual the government want to back track and reverse its original agreement . We have fulfilled our part and now close it, like what was promised . Move to another area ,our pods are full .

You can say because of the sorting that is done by individuals that covers it , but all you have to do is watch certain neighbours who never use compost bin or put recycles out .

Problems  
loss of jobs  
Smell  
rodents  
coyotes

Sincerely

[REDACTED]

[REDACTED]

Lakeside NS

[REDACTED]

*Bye for now*

[REDACTED]



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Consultative Process for Approval Under the Environment Act  
**Date:** Wednesday, November 3, 2021 7:10:04 PM

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*[This email has been received from an external person or system]*

Myself and my wife have lived at [REDACTED] Timberlea for the past [REDACTED] years. [REDACTED]  
[REDACTED]

[REDACTED] And would say that my knowledge of the operation at Otter Lake is very good. Should this application pass, we can be well assured that in years to come it will be another Sackville land fill. Please leave a good thing "Otter Lake" alone and keep it going the way it was meant to be run. From a person that knows the system at Otter Lake remain in full operation. Thank You. [REDACTED] dated 3 November 2021

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] HRM Waste Management Facility  
**Date:** Tuesday, November 23, 2021 10:16:37 AM

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[This email has been received from an external person or system]

HRM Proposes to remove both the FEP and the WSF from the Waste Management Facility because it will save them \$2 million. I will tell you that I often question myself about my sorting practices.....unsure if I'm do the sorting accurately...I try but I know I make mistakes.

It is my strong opinion that HRM would be foolhardy and irresponsible in removing either the FEP or the WSF. Especially at this juncture when we're trying to minimize the effects of climate change already upon us. It would further endanger the community, make it less safe.

If HRM needs more money ( ie) for electric busses, why would you prefer to spend millions having to make new maps, new signage, etc..etc.. by changing the name of my street. I live on [REDACTED] Glen Haven. To show respect for our Indigenous Neighbours, we must treat them as first class citizens not second, I do not mean better, I mean equally. The two incidents which occurred at a Quebec Hospitals is a case in point. Nurses mocking and laughing at two Indigenous patients.

Changing the name of a road is a superficial fix. Use that money to make sure they have safe drinking water.

It's a matter of priorities, isn't it? Keep our community safe and healthy by keeping the system as it presently exists.

Do the right thing not the quick one. PLEASE!

[REDACTED]  
[REDACTED]

Sent from my iPad



**From:** [info@iainrankin.ca](mailto:info@iainrankin.ca)  
**To:** [REDACTED] [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] RE: Public Consultation  
**Date:** Tuesday, November 9, 2021 3:27:52 PM  
**Attachments:** [Otter Lake Question in Hansard October 19 2021.docx](#)

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*[This email has been received from an external person or system]*

Dear [REDACTED]

Thank you for contacting Iain Rankin's constituency office to share your concerns over the HRM's application (to Environment and Climate Change) to remove the FEP and WSF from the Otter Lake Landfill. I wish to assure you Mr. Rankin is fully briefed and engaged on this issue. This office cares deeply about the Timberlea-Prospect constituents and is working on behalf of the people we serve to ensure a safe and healthy community.

Here are some information regarding Mr. Rankin's work with respect to the Otter Lake Landfill.

In 2014, Mr. Rankin asked the then Minister of Environment to confirm that no changes would be made to the operating permit which Minister Delorey did. In 2016, the legislature passed a private member's bill that Mr. Rankin introduced to enshrine in legislation the maximum cell heights - also a moral commitment made by HRM that was at risk of changes.

At the time, all provincial political parties stood by the community.

In the Legislature, during the current House sitting, the critic for environment tabled the PC's party's documented position from 2013, "to reject any requested changes to the Otter Lake Waste Management Facility operating permit that would remove the FEP, WSF" and raised the question the Minister of the Environment and Climate Change. See attached.

As Premier, before the election, Mr. Rankin penned a letter to the Mayor under the Premier's office with the Liberal party's position that no changes would be made to the facility.

Please be sure to voice your opinion by taking HRM's survey and contact 311 to register your opinion (make sure you get a reference number).

Best regards,

[REDACTED]  
**The Honourable Iain Rankin, MLA**  
**Timberlea - Prospect**  
 Suite 100, 1268 St, Margarets Bay Road |  
 Beechville | Nova Scotia | B3T 1A7  
 T: 902.404.7036 | F: 902.404-7056 | E: [info@iainrankin.ca](mailto:info@iainrankin.ca)  
[Subscribe to the Rankin Report \(e-newsletter\)](#)  
[Join Iain's facebook group](#)  
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**From** [REDACTED]

Hansard

Hansard is the official report of what was said in the House of Assembly.

<https://nslegislature.ca/>

October 19, 2021 Page 406

Keith Irving is the Critic for Environment

ECC: OTTER LAKE POSITION - REAFFIRM

HON. KEITH IRVING: My question is again for the Minister of Environment and Climate Change. Resolution No. 794, introduced by the Progressive Conservative caucus, which passed unanimously in the Legislature on April 24, 2013 - and I will table that - directs the Minister of Environment, "to reject any requested changes to the Otter Lake Waste Management Facility operating permit that would remove the requirement of front-end separation and waste stabilization." My question is: Will the minister stand by that commitment?

HON. TIM HALMAN: Certainly, I'm fully aware of the situation with Otter Lake, and I'm certainly aware that there are many people in the community who have concerns about the changes the municipality is considering regarding Otter Lake. Mr. Speaker, we have been clear with the municipality that, as the owner of the landfill, they must consult with the local community before asking the Department of Environment and Climate Change to approve any changes to that landfill. That is the key point, that those consultations need to take place.

KEITH IRVING: It's also indicated in the letter that a PC government would use its power to enforce the original Otter Lake commitments. Again, can we have a commitment from the minister and the Progressive Conservative government that they will enforce the original Otter Lake letter?

We have a letter here from Jamie Baillie, and a press release from the former Progressive Conservative MLA, Chris d'Entremont, stating: In the meantime, the people of Timberlea-Prospect should rest assured that a Progressive Conservative MLA stands with them and we'll do everything in our power to keep the pressure on the provincial government to just say no to changes in Otter Lake. Again, will the minister commit that the Progressive Conservative government will enforce the original Otter Lake commitments, yes or no?

WED., OCT. 20, 2021 ASSEMBLY DEBATES 407

TIM HALMAN: We haven't made a decision as it pertains to Otter Lake. We all recognize in this House how important process is, and that process needs to unfold. The municipality sent us an application for changes. However, at this point it's incomplete, and they have not completed public consultation, and that public consultation is required. THE SPEAKER: I will now ask that the member for Kings South table the quotes that he presented.

**Sent:** November 9, 2021 1:25 PM

**To:** OtterLake@Halifax.ca

**Cc:** minister.environment@novascotia.ca; info@iainrankin.ca; [REDACTED]  
premier@novascotia.ca

**Subject:** Public Consultation

To Whom it may Concern:

This letter is to record our strongest opposition to the recommended changes to the Otter Lake Landfill.

In [REDACTED] in Timberlea, a semi rural community on the outskirts of Halifax. One of the main reasons was the fresh air, walking trails, golf course and greenery etc. We were aware of the Otter Lake Landfill, however, no red flags were raised in respect to its operation.

The recommended changes to the operation to save a few bucks and threaten the environment, increase rodent, fly/fly larvae and maggots etc. is disheartening. Residents never want a landfill in there back yard, however, this one is already here and has been for years so as good stewards of the land let sleeping dogs lie. If Mirror Nova Scotia needs financial support let HRM and/or the Province of NS pick up the tab to maintain the status quo. If the change is to make Mirror more money tell them to live up to there contractual obligations. No filthy changes are in the interest of area residents.

Sincerely;

[REDACTED]

[REDACTED]

[REDACTED]

Timberlea, NS

[REDACTED]

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Cc:** [Lovelace, Pam](#)  
**Subject:** [External Email] Otter Lake public consultation survey format  
**Date:** Sunday, November 7, 2021 5:05:51 PM

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*[This email has been received from an external person or system]*

Good Day,

May I suggest future surveys include increasing the field size and visible area for each comment field. Having a smaller field does not allow the user to view the entire comment, may be misleading to the available input length, resulting in a tendency not to fully comment. Include a field label that indicates the maximum number of characters so the user is aware and has an opportunity to adjust comments to fit field size. Add a last page for any final comments, so all comments can be captured.

From a report perspective, the analysis should have included evidence based not only on current conditions of the existing operations with in-place FEP/WSF, but also consideration and evidence of relevant known issues at other facilities that do not have FEP/WSF. If out of scope for this report criteria, then the in scope and out of scope details should have been documented for completeness and clarity.

Thank you

[REDACTED]

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Cc:** [info@iainrankin.ca](mailto:info@iainrankin.ca)  
**Subject:** [External Email] Waste Management Otter Lake  
**Date:** Tuesday, November 9, 2021 5:41:01 PM

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*[This email has been received from an external person or system]*

Please register my comment that I do not support the proposal to deactivate nor remove the FEP and WSF from the Waste Management System currently in place at Otter Lake Landfill.

Thank you for accepting my comment.

[REDACTED]  
[REDACTED]

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Rat problem in goodwood  
**Date:** Wednesday, November 3, 2021 10:08:02 AM

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[This email has been received from an external person or system]

This is [REDACTED] officially making a complaint to you the city of Halifax for the existing an ongoing rat problem caused by your green bin facility in goodwood Nova Scotia I have been in my house and Goodwood since [REDACTED] and have seen a growing rat problem since the day I moved in and in the recent years have been overwhelmed with damage to my home done by rats that have chewed through wood concrete insulation drywall plywood and lived in around our community and houses everyone an Goodwood has this rat problem and it's only getting worse what time [REDACTED] I'll behind the Irving and has confirmed that thousands and thousands of rats everywhere around that facility and it is too close in proximity to residential housing and causing damage to all these homes an inconvenience and obstructing the comfort of life for me and all my neighbours and there needs to be something done about this personally I think the facility should be moved further out of residential areas like by the landfill possibly anywhere besides residential areas and I would like to ask who is going to pay for all these damages and rat poison and rat traps and live traps and the time to set them the bait And dealing with and handling Expired rats ?

[REDACTED]  
[REDACTED]

Sent from my iPhone



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Survey  
**Date:** Friday, November 5, 2021 1:19:31 PM

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*[This email has been received from an external person or system]*

Hi there,

Could you please send me a printable version of the survey regarding the proposed amendment to deactivate the FEP and WSF at Otter Lake landfill?

I've filled mine out online and now I can't access the survey to print one off for my mother, who lives in the area but does not have computer access. She'd like to manually complete hers and mail it in.

Thank you!

[REDACTED]

--

Warmly,

[REDACTED]

[REDACTED]

Halifax, NS B3K 1X6

[REDACTED]



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Re: OtterLakeSurveyCommentsDec2021  
**Date:** Thursday, December 2, 2021 2:16:11 PM

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*[This email has been received from an external person or system]*

I created the document using my Apple iPad document software "Pages". Does anyone at your location have an Apple computer? Or do you have Tech assistance? I have sent similar documents to others with no problem but they could have had an Apple computer. Thanks for getting back to me.

On Thursday, December 2, 2021, Otter Lake Waste Processing Facility <[OtterLake@halifax.ca](mailto:OtterLake@halifax.ca)> wrote:

Thank you for the email. We could not open the attachment to your email. Could you please try sending it again?

Thank you,

Solid Waste Resources

---

**From:** [REDACTED]  
**Sent:** Thursday, December 2, 2021 8:04 AM  
**To:** Otter Lake Waste Processing Facility <[OtterLake@halifax.ca](mailto:OtterLake@halifax.ca)>  
**Cc:** [Cmc.hwrs@gmail.com](mailto:Cmc.hwrs@gmail.com)  
**Subject:** [External Email] Fwd: OtterLakeSurveyCommentsDec2021

*[This email has been received from an external person or system]*

----- Forwarded message -----  
Date: Thursday, December 2, 2021  
Subject: OtterLakeSurveyCommentsDec2021

Thank-you for reviewing the attached document.

Sent from my iPad

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Cc:** [Cmc.hwrs@gmail.com](mailto:Cmc.hwrs@gmail.com)  
**Subject:** [External Email] Fwd: OtterLakeSurveyCommentsDec2021  
**Date:** Thursday, December 2, 2021 8:04:14 AM  
**Attachments:** [OtterLakeResponse.pages](#)

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*[This email has been received from an external person or system]*

----- Forwarded message -----  
Date: Thursday, December 2, 2021  
Subject: OtterLakeSurveyCommentsDec2021

Thank-you for reviewing the attached document.

Sent from my iPad

**From:** [Otter Lake Waste Processing Facility](#)  
**To:** [Otter Lake Waste Processing Facility](#)  
**Cc:** [Symonds, Kirk](#)  
**Subject:** RE: [External Email] Re: OtterLakeSurveyCommentsDec2021  
**Date:** Thursday, December 2, 2021 2:29:36 PM  
**Attachments:** [OtterLakeResponse.pdf](#)

---

Attached version is converted from .pages to .pdf

**LOREN HORWICH**  
(SHE/HER)  
WASTE RESOURCE EDUCATION OFFICER  
SOLID WASTE RESOURCES

**HALIFAX**

C. 902.476.8514  
[HorwicL@halifax.ca](mailto:HorwicL@halifax.ca)  
[halifax.ca](http://halifax.ca)

---

**From:** [REDACTED]  
**Sent:** Thursday, December 2, 2021 2:16 PM  
**To:** Otter Lake Waste Processing Facility <[OtterLake@halifax.ca](mailto:OtterLake@halifax.ca)>  
**Subject:** [External Email] Re: OtterLakeSurveyCommentsDec2021

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Thank you,

Solid Waste Resources

---

**From:** [REDACTED]  
**Sent:** Thursday, December 2, 2021 8:04 AM  
**To:** Otter Lake Waste Processing Facility <[OtterLake@halifax.ca](mailto:OtterLake@halifax.ca)>  
**Cc:** [Cmc.hwrs@gmail.com](mailto:Cmc.hwrs@gmail.com)  
**Subject:** [External Email] Fwd: OtterLakeSurveyCommentsDec2021

*[This email has been received from an external person or system]*

----- Forwarded message -----

Date: Thursday, December 2, 2021

Subject: OtterLakeSurveyCommentsDec2021

Thank-you for reviewing the attached document.

Sent from my iPad

Topic: Otter Lake Waste Processing & Disposal Survey  
Regarding Deactivation of FEP/WSF

December 1, 2021  
B3T 2B6

To: HRM and MIRROR Nova Scotia associated with FEP/WSF deactivation proposal

I appreciate the effort to survey the community regarding the proposed deactivation of the FEP/WSF. I tried to complete the survey on two different computers and was unsuccessful (the choice of Yes/No etc was accepted but filling out the comment section yielded a pop-up indicating "improper format" with both computers -the word count was not beyond the limit). I called 311( ref#7749586), she suggested I use "Paint"; I gave up after that. Any version I have of "Paint" is extremely outdated. Eventually I heard a notice on CBC radio that many people have had difficulty with the survey (disturbing to hear and questions the process), and that emailed typed comments would be accepted. I listen to the CBC regularly but have not heard any response from HRM/MIRROR regarding remedies for the survey issues.

I hope that the committee will accept and consider my comments on this important topic.

I have been very grateful to experience what appears to be an excellent garbage/recycling program here in the HRM. I am a conscientious recycler so I sort as carefully as possible and use 311 and "What goes Where" fairly often. I am grateful for those programs however, 311 is not always available and "What goes Where" does not have all the answers. So, when in a rush, taking care of family, work, and education commitments, perfect home sorting is not always possible. As well, family members can be variably attentive to sorting rules. I have always been grateful for the "second look" sorting at the FEP/WSF. It feels like a secure, team approach that could supply general feedback to the community about errors and system improvements. I do think that removing the FEP/WSF would be a disincentive to the cooperative recyclers (no more team approach, sorting safety net, and apparent reduction in standards) and allow community members that are negative about sorting/recycling to interpret this as a ticket to regress to the easy past behaviour of just throwing everything in the garbage.

I am surprised that HRM/MIRROR would consider a deactivation of FEP/WSF without any pilot study or regional data to support the concept that deactivation of these services would have no adverse environmental outcomes. If the environment does decline, time will need to pass to assess this change, to debate remedies, and then attempt to fix the damages- something conscientious sorter/recyclers have been working so hard to avoid.

It is wonderful to hear of the marked improvements in the mixed solid waste numbers decreasing from 140,323 tons in 2012 to 45,787 tons in 2019. So, our current system appears to be working well- but it is unclear if these calculations include the litter and illegal dumping that is occurring. Frustration with sorting/recycling for some residents could be increasing littering and dumping behaviour. Lack of measurements or estimates of litter and illegal dumping could falsely reduce the amount of mixed garbage measured in 2019.

The amount of litter and apparent discarded objects, particularly in the Goodwood to St. Margarets Bay road corridor on Rte. 333 is particularly disturbing to residents in our area. This has definitely increased over the last 10 years. Our local environment has visibly declined

coincidentally with closure of the Sackville landfill and the presence of the Otter Lake facility. Community groups (parents, kids, elders) can be seen at times trying to gather this litter. These well-intentioned people are certainly not the culprits and are taking safety risks in attempt to clean our environment (note the 3 Girl Scouts and Chaperone that were killed a roadside clean-up in Wisconsin 2018).

Since I recently retired, I have been on this Rte 333 corridor at more mid-day times. I have been behind large trucks (no readable company signage) entering Rte 333 in Goodwood (near entrance to Halifax C&D recycling) with small and large debris flying out of these trucks (netting may be present but poorly adhered). I've seen their large pieces of plastic land in the ditches; I don't know if they are transporting plastics etc. to Otter Lake or perhaps some other location. I have also noticed various forms of trucks and trailers with debris flying entering this corridor from St. Margarets Bay road heading to Goodwood. These vehicles both entering and leaving the Goodwood area are certainly a major cause of litter. The degree of this type of litter declines beyond Goodwood to the Peggy's cove area.

Suggestions:

- 1) Regarding deactivation of FEP/WSF: Do a pilot study. Rather than deactivation, plan a slight reduction in FEP/WSF and continue to monitor results over several years. Does the workload of FEP sorting and amounts of mixed waste increase when the population is notified that the amount of surveillance that the FEP is reduced? Maintenance of a reliable FEP staff to assure feedback and continued appropriate waste sorting should be continued during this time. However, if HRM resident sorting has truly improved since 2012 and is maintained, then some sorting staff can perhaps be reallocated to assist with litter/illegal dumping issues.
- 2) Litter problem in the Goodwood area: This needs to be addressed. There should be surveillance and ? fines for trucks/trailers that are not appropriately covered and secured. Also, if these vehicles are leaving Halifax C&D recycling, for example, after dropping off material, the trailer/truck box should be quickly vacuumed before exiting. Material can be seen flying out of these vehicles when they re-enter onto Rte 333 when "empty" and the netting/tarp removed.
- 3) HRM staff should monitor the Goodwood to St. Margarets Bay road corridor for litter and debris using HRM safety guidelines and litter removal procedures.

Thank-you for considering these comments.



**From:** [REDACTED]  
**To:** [Mancini, Tony; Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Re: Nov District 6 Newsletter  
**Date:** Saturday, November 6, 2021 8:34:05 AM

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*[This email has been received from an external person or system]*

Hello Tony,

My family and I hike the bluff trail and I am really concerned about the direction council wants to go with shutting down the environmental measures in place at Otter Lake. Why isn't city staff and council not protecting the community and listening to the stewards that feel that waste stabilization is an important first step to dealing with our waste in HRM? Please don't turn Otter Lake and my community into an HRM DUMP!

I am really disappointed and frustrated.

[REDACTED]

On Thu, Nov 4, 2021 at 9:30 PM Mancini, Tony <[mancint@halifax.ca](mailto:mancint@halifax.ca)> wrote:

Attached is my November District 6 newsletter or you can follow the link to read it on-line:

[November 2021 E-newsletter](#)

In this issue:

- Showers for the Homeless
- Recruitment for Municipal Boards and commissions
- Applications for Heating Assistance Rebate Program
- Seniors Snow Removal Program
- Volunteer Conference
- December Tree Lighting Events
- Regional Council Highlights

and much more

Tony

Tony Mancini *(he/him)*

**COUNCILLOR/ LE CONSEILLER / NIKANUS WUNAQPEMK**

**DISTRICT 6 Harbourview – Burnside – Dartmouth East**

C. 902.292-4823

**Together We Can Build Safe, Healthy, Active Communities**

*To be removed from Councillor Mancini's distribution list simply reply with the word 'Remove' in the subject line.*

**From:** [ContactUs](#)  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] FW: Contact HRM Submission  
**Date:** Thursday, November 4, 2021 3:43:29 PM

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*[This email has been received from an external person or system]*

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**From:** [REDACTED]  
**Sent:** Nov 4 21 15:35  
**To:** "ContactUs" <ContactUs@311.halifax.ca>  
**Subject:** Contact HRM Submission

To whom it may concern,

I would like to state my opposition to ending the FEP/WSF at Otter Lake. I am a resident of Timberlea and this notification gives me grave concern. I am concerned about the decrease in mine and my family's quality of life in the light of this agreement ending. The increase in odour and rodent populations alone are enough to give me pause. I'm concerned about this cessation negatively impacting my property value and my pride in my community. I would like this opposition officially noted and responded to with a reference number. I'm also disheartened by the difficulty in completing the survey in that there was inadequate space to articulate my concerns and also a lack of access for anyone without technological access. I feel snowplowed by HRM on this topic, especially seeing that it is time sensitive. I'm also frustrated and concerned about having to reply by email since I could not call 311 to leave detail of this grievance and have it officially noted with a reference number. I pay my taxes and I have an expectation of acknowledgment regarding this complaint.

Sincerely,

[REDACTED]  
 Timberlea resident

Name: <BR>Email: <BR>Daytime Contact #: <BR>Location Description of Inquiry/Request: <BR>Reason for Inquiry / Request: <BR><BR><BR>Access and Privacy <BR>In accordance with Section 485 of the Municipal Government Act (MGA), the personal information collected on this form will only be used by municipal staff and, if necessary, individuals under service contract to answer your questions and address your comments. If you have any questions about the collection and use of this personal information, please contact the Access and Privacy Office at 902.490.7460 or [accessandprivacy@halifax.ca](mailto:accessandprivacy@halifax.ca)

Sent from my iPhone

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Landfill  
**Date:** Tuesday, November 16, 2021 9:18:03 AM

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[This email has been received from an external person or system]

There was a signed agreement.your twenty years are up but no one has the right to make changes.we had a first class system and no major problems.Greed and money hungry self centred idiots should not be encouraged .THE ANSWER IS NO-NEVER.  
Sent from my iPad

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] FEP & WSF inquiry  
**Date:** Monday, November 8, 2021 2:58:01 PM

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[This email has been received from an external person or system]

Hello,

My name is [REDACTED] and I am a Journalism Student at the University of King's College. I am inquiring about the proposal of the deactivation of the Front-End Processor (FEP) and Waste Stabilization Facility (WSF) and the direction of solid waste to the landfill. I would love to speak to someone directly about this whether it be over the phone or in person, please let me know if this is possible.

Thanks,

[REDACTED]  
[REDACTED]

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] deactivation of FEP and WSF  
**Date:** Thursday, December 2, 2021 6:47:45 PM

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*[This email has been received from an external person or system]*

To whom it may concern,

Timberlea never wanted a landfill! It has to go somewhere right? There should not even be a question as to the deactivation of the FEP and WSF. NO NO NO NO NO NO!!! HRM and Mirror have committed to the FEP and WSF. Do not go back on your word. I know so many people that do not dispose of organics properly or recycle! All you have to do is take a drive in our area on Tuesdays. I strongly oppose the deactivation of the Front-End Processor and The Waste Stabilization Facility!!! Shame on HRM and Mirror!

Timberlea resident since [REDACTED] within 5km of the Otter Lake Facility

[REDACTED]  
[REDACTED]  
Timberlea

ps. When I called 311 I was told that they were no longer taking calls re this matter? I insisted and created a Ref#, perhaps the call taker was confused as to the date?

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Deactivation of Front Processor (FEP)  
**Date:** Sunday, November 14, 2021 10:57:08 AM

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*[This email has been received from an external person or system]*

To Whom It May Concern.

In a time of instability in our employment, I cannot understand why Otter Lake would put hard working people's jobs in jeopardy. We need to keep people employed not unemployed. I'm sure these people will wonder where to find employment and how to get through this pandemic as well as the holiday season.

I ask one question. PUT YOURSELF IN THEIR SHOES.

Concerned citizen

Sent from my Galaxy Tab A

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] . MIRROR  
**Date:** Monday, November 8, 2021 2:49:19 PM

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*[This email has been received from an external person or system]*

I am emailing to express my objection to Mirror Nova Scotia Ltd. deactivating the Front End Processor and Waste Stabilization Facility and sending direct solid waste to the landfill. I believe the residents will not be able to sort waste to the level that a successful operation requires.

I am worried that there will be offensive odours, organic waste will attract rats, scavenger birds and vermin that can carry diseases. Such contamination can easily leach into our nearby watersheds.

So I am against the removal of the FEP and the WSF at Otter Lake by the Department of Environment.

Thanking you for your consideration.

[REDACTED]



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#); [Stoddard, Iona](#); [Mayor](#); [swrm@gov.ns.ca](mailto:swrm@gov.ns.ca); [minister.environment@novascotia.ca](mailto:minister.environment@novascotia.ca); [info@iainrankin.ca](mailto:info@iainrankin.ca)  
**Cc:** [cmc.hwrs@gmail.com](mailto:cmc.hwrs@gmail.com)  
**Subject:** [External Email] Feedback on Otter Lake Public Consultation  
**Date:** Monday, November 15, 2021 9:52:34 AM

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*[This email has been received from an external person or system]*

Hello Everyone,

I'm writing this letter to express my frustration at just how poor of a job has been done attempting to gain public consultation, as directed by the province, while clearly causing frustration amongst those giving their feedback (one only has to look online for comments about the survey being run).

To begin, the survey is merely a huge pat on the back for the wonderful job our city has done managing its waste. I have lived here my whole life, and now live in the Timberlea area. Long have I been very proud of how we manage waste. We are currently a global leader, and the way that Halifax works to protect the environment is something we all should be proud of!

So congratulations for all the great things you have in your survey which say how you're keeping down birds, rodents, discharges, etc. However, what you clearly didn't do was explain what could and *will* change if you end front end processing/waste stabilisation, making this survey extremely one sided and misrepresenting what's actually going on here for those who lack the knowledge of these waste management operations.

First is the birds, and how successfully they are kept off-site. Why are they kept away? Because there's nothing for them to eat. If you start dumping unprocessed organic waste into the landfill, you will of course have a huge increase of birds taking advantage of this. Birds also have no incentive to dig because there's nothing for them. Watch how quickly a few crows can tear apart a residential lawn in the spring digging for grubs. The same thing is going to happen at the landfill. (This is 488 characters, with spaces)

You've also stated that rodents are well managed and that you use bait traps. Well as someone who lives in Timberlea, I've tried to keep the rats down by using a commercial pest management operator. I've had up to eight bait stations around my property, and each time they were replenished all were totally empty. In other words, they do nothing. Rats have adapted to the poisons and eat it as normal food now. Just like birds, you can be sure that this problem will also explode once you begin dumping unprocessed material into the landfill. As their population increases, they will also increase around the Sobeys, and even more so around the residential areas. (This is 663 characters, with spaces)

In regards to water quality, the sections that discuss how groundwater and discharge is protected, please explain how you intend to account for the addition of raw organic waste, as this WILL have an impact on what is running out of the landfill. How much money is it going to cost for us to treat this water that has a higher contamination level before it can be discharged safely? (This is 382 characters, with spaces)

As you can see from the above three paragraphs, I've listed how many characters I use because for some reason your survey only allows 400 character responses, with spaces. Please explain to me the reason why you're preventing citizens who will be impacted by these changes to only say a few words. This isn't Twitter. In my opinion this is a clear effort to frustrate survey respondents, so they won't even bother to write anything, as they have no idea how much they've typed into the response box. Why didn't you even include a character count?

While I only need to look outside on garbage day to see that some of my neighbours are using more than one opaque garbage bag, some have their bags covered to keep the birds away (since they contain food), I rest assured that even though they aren't sorting their trash, it's going to be sorted by FEP. My question is what will happen to the materials that are normally sorted out, including materials that would normally be recycled. For example, metal which could be re-used will no longer be spared. Batteries which would have been sorted out and send to hazardous waste will now be dumped into the ground to poison the environment.

Of chief importance: Why is Mirror telling this city what they are going to do with OUR landfill. The last time I checked, this landfill belonged to the taxpayers of Halifax, and they are merely running it for us. If Mirror has such a difficult time spending their profits to run FEP, perhaps they should leave the site and allow either a new operator to come onboard, or we should be running it ourself. Our Mayor just came back from the climate conference in Europe, and here we are trying to figure out why another corporation is trying to force us to cause greater damage to the environment because they want to put their profits first. It's time for you to say no to the dexter group. And if you can't, write a better contract with the next operator.

While I could go on with other items...what is the reason that Halifax did not run its own study, rather than just use that which was commissioned by Dillon, for Mirror? If there is such strong conviction by the city that the end of FEP/WSF won't cause any impacts, **please commission your own independent study, in consultation with the local community and the CMC, by another company, to verify their results.** We spend enough money on other things, why not this? I also hope that NS Environment will take this feedback on the poor survey setup, lack of advertisement to encourage feedback, and have the consultation extended or re-run.

Sincerely,

██████████

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] RE: HRM and Mirror Nova Scotia environmental application to deactivate Front-End Processor and Waste Stabilization facilities at Otter Lake  
**Date:** Friday, November 5, 2021 9:22:43 AM

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*[This email has been received from an external person or system]*

Greetings,

I read with interest the processes the Otter Lake Waste Processing and Disposal Facility goes through to play such an integral role in the health and well-being of Nova Scotia's environment and its people. ALL the reasons you should NEVER close any one of its facilities is clearly laid out in your own municipal environment webpage;

<https://www.municipalenvironmental.com/mirror/service/waste-processing>

Eliminating these processes will only result in negative effects and increased costs for HRM and Nova Scotia. It is in direct opposition to the Halifax Regional Municipality's Integrated Waste/Resource Management Strategy. Please stop using taxpayers' money, time, and stress with this ridiculous, poverty-stricken, backwards-thinking proposal to remove these facilities.

Sincerely,

[REDACTED]

[REDACTED]  
[REDACTED]

Brookside, NS B3T 1R4

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Deactivation/removal of FEP and WSF  
**Date:** Monday, November 8, 2021 1:30:06 PM

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*[This email has been received from an external person or system]*

Please register my comment that I do not support the proposal to deactivate nor remove the FEP and WSF from the Waste Management System currently in place at Otter Lake Landfill.

[REDACTED]

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Re: Automatic reply: [External Email] Deactivation/removal of FEP and WSF  
**Date:** Monday, November 8, 2021 1:49:53 PM

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*[This email has been received from an external person or system]*

Thank you for your response. I have already read all the paperwork....please make sure my voice is counted correctly.

On Mon., Nov. 8, 2021, 1:30 p.m. Otter Lake Waste Processing Facility, <[OtterLake@halifax.ca](mailto:OtterLake@halifax.ca)> wrote:

Thanks for your email.

We appreciate your feedback as we conduct additional public consultation for our application to the NS Department of Environment and Climate Change (NSE) to pause the Otter Lake Waste Processing & Disposal Facility Front End Processor and Waste Stabilization Facility (WSF/FEP).

Visit the Otter Lake WSF/FEP project web page at [Halifax.ca/OtterLake](http://Halifax.ca/OtterLake) for updates and helpful Q&As, including what the proposed deactivation would involve, environmental questions, as well as how the public consultation process will work.

Your feedback is important to us. We'll get back to you as soon as possible. Please note this email is not monitored 24/7.

Thank you.

**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] Survey  
**Date:** Monday, November 8, 2021 11:20:59 AM

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*[This email has been received from an external person or system]*

Sent from [Mail](#) for Windows

Unable to get on website through link

[REDACTED]



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] register our home as opposition  
**Date:** Wednesday, November 3, 2021 10:43:20 AM  
**Importance:** High

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*[This email has been received from an external person or system]*

[REDACTED] Brookside B3T1T1 wish to have on record our opposition to the removal of the FEP and WSF facilities at the Otter Lake site.

Please reply with a reference number of our opposition to this move.

Thanks

[REDACTED]



**From:** [REDACTED]  
**To:** [Otter Lake Waste Processing Facility](#)  
**Subject:** [External Email] FEP/WSF  
**Date:** Wednesday, November 3, 2021 5:34:41 PM

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[This email has been received from an external person or system]

Do not deactivate the FEP/WSF !! This severely impacts us,the residents because right now, with these services, we have no offensive odours, scavenging shore birds, unwanted rodents,and vermin that carry disease and cause destruction.

We the residents feel we will not be able to sort waste to the level that successful operation requires,offensive odours will result,organic material will draw rats,other rodents,scavenger birds,and vermin that carry disease and cause destruction,safeguards that ensure removal of hospital, industrial,and commercial waste will be eliminated,and contaminated pollution may easily leach into nearby watersheds.

I want a reference number for sending this out and the survey!

Sincerely concerned resident , [REDACTED] Timberlea

Sent from my iPad