

Request for Council's Consideration		
<input checked="" type="checkbox"/> Included on Agenda (Submitted to Municipal Clerk's Office by Noon Thursday)	<input type="checkbox"/> Added Item (Submitted to Municipal Clerk's Office by Noon Monday)	<input type="checkbox"/> Request from the Floor
Date of Council Meeting: November 23, 2021		
Subject: Neighbour Mediation Program		
Motion for Council to Consider: That Regional Council request a staff report outlining the possibility of implementing a Neighbour Mediation/Alternative Dispute Resolution Program. This would be in partnership with an outside community group or stakeholder.		
Reason: When neighbours begin making frequent bylaw complaints against each other, more staff time and resources are needed. An alternative dispute resolution program would have a potential role in resolving enduring or disruptive neighbour disputes that involve investigation and enforcement services. This would ultimately divert unnecessary cases from city resources, such as bylaw enforcement.		
Outcome Sought: A pilot program that would divert cases from by-law enforcement and get to the root cause of any long-standing community or neighbour to neighbour issues. To provide this additional tool for managing some bylaw complaints, as appropriate, a pilot program will consist of internal training, developing criteria and referral processes, and communication to staff on referring appropriate cases to free community mediation services. The program should include robust evaluation and monitoring to track success and evaluate outcomes.		
<i>Councillor</i> Tony Mancini	<i>District</i> 6	