



HALIFAX

The Role of a Community Response Officer

October 21, 2019

Community Response Model

- Key goals:
 - reduce violence
 - increase community safety
 - improve the quality-of-life for members of the community
- The CRO's role is to be the public face of HRP in their community. Building community relationships and understanding the needs of the community is an important part of their role.



Role of CROs: A Conduit with the Community

- In addition to responding to general calls for service, the CRO is responsible for identifying emergent community issues and effectively addressing these issues by:
 - communicating issues with the Divisional Commander, Patrol members, HRP Support Service Units, other HRM business units, community leaders (formal/informal)
 - developing and implementing problem solving strategies focused on early intervention and prevention
 - developing a cooperative network of partners that allow a multi-disciplinary response in the local community
 - supporting/developing youth initiatives
- Assigning a CRO to a specific area provides a consistent point of contact for the neighbourhood, which allows dialogue and productive solutions in consultation with community leaders, Councillors, and the general community. The CRO is central in fostering a positive relationship between HRP and diverse communities.



Types of Community Response Officers



- CROs are assigned to their respective Divisional office and report directly to the respective Divisional Commander. There are three types of CROs:

1. Foot Patrol CROs

2. Flexible Patrol CROs

3. School Response Officers (SROs)

- The regional breakdown of CRO placement in HRM is as follows:
 - **Central:** 9 CROs
 - **East:** 6 CROs
 - **West:** 6 CROs
 - **School Response Officers:** 6 CROs



Community Relations and Crime Prevention Unit

- **Community Relations and Crime Prevention Unit (CRCP) Officers** share a similar mandate with CROs but perform different functions.
 - CRCP consists of 5 program officers and 1 CSAP(Conseil Scolaire Acadien Provincial) School Liaison Officer.
 - The CRCP office delivers programming focused on crime prevention to the community, and supports Divisional CROs and SROs with presentations and by attending community events.



Questions?



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