

### **H**ALIFAX

#### Employee Engagement at HRP

Inspector Stephanie Carlisle Presentation to the Board of Police Commissioners Feb. 11, 2019

#### **Overview**

- Following the survey results we identified areas of improvement.
- Executive Management Team, Communications & research coordinator have had multiple meetings.
  - These have identified next steps and action items.
- Today's presentation will outline our immediate actions and overall planning.



# Four key 'drivers' of engagement were identified by the survey

A daily opportunity to 'do what you do best'

Belief that HRM values contributions

- Belief that HRM values the overall wellbeing of its employees
- Being treated in a respectful manner at work



## The CRA report identified opportunities for improvement at HRP in the following areas:

- Valuing of Contributions/ Recognition
- Support for Doing What One Does Best
- Employee Well-Being
- Regular Feedback
- Career Opportunities and Support for Learning

- Respect
- Communications
- Relations with Senior Management
- Engagement
- Workplace Culture
- Supplies and Equipment



# We've identified three broad themes, based on CRA's analysis

Culture of respect and openness

Supporting employee development and wellbeing

Valuing, encouraging and recognizing employees' contributions



# A starting point – direct engagement with senior management

- 26 engagement talks have been scheduled from Jan 15<sup>th</sup>-Feb 15<sup>th</sup>.
- Opportunity to speak to all sworn and civilian members of Halifax regional police.
- Come with a key message on a current topic the Management is working on.
- Provides an opportunity for Q & A and to get the answer in person rather than email etc.
- Ongoing three to four times a year.



### Working group

- Terms of Reference have been created for the Engagement Working group
- The committee chairperson (Insp. Carlisle) will lead a request/call-out for employee engagement working group members
- Working group members selected, will be both sworn and civilian members. Holding various ranks, roles, experience and skills throughout the organization.
- Goal to action and make improvements to the three main areas of attention

### Recognition

- HRP's Awards and Recognition Program is currently under review.
- Determine if the current program is meeting the needs of HRP staff with recognition which is meaningful, timely, appropriate and reinforces HRP's mission, vision and values
- Consideration of having two recognition events a year



#### Wellness

- Fall 2019 HRP put in place its Wellness Steering Committee.
- Primary goal is to advocate on behalf of HRP for the continued improvement and support for the overall wellness of HRP staff
- The three Wellness Working Groups have been identified as Mental Health, General Wellness and Physical Activity – champions currently being identified



### **Engagement**

"WHEN WE STRIVE TO BECOME BETTER THAN WE ARE, EVERYTHING AROUND US BECOMES BETTER TOO."

-Paulo Coelho

