



Q1. How would you rate the overall quality of life in the Halifax region?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very poor	7	6							1		7	
	1%	2%							0%		1%	
Poor	35	15	5	4	4	2	1	8	4	5	32	3
	3%	5%	3%	2%	3%	1%	0%	4%	3%	4%	3%	2%
Good	671	168	118	94	69	89	128	113	76	57	572	99
	61%	63%	68%	58%	62%	51%	69%	53%	58%	46%	60%	68%
Very good	384	80	51	66	38	83	56	91	51	60	341	43
	35%	30%	29%	40%	34%	48%	30%	43%	39%	49%	36%	30%
Total	1097	269	174	164	111	173	185	212	132	122	952	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Q2. In the past five years, the quality of life in the Halifax region has...

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Worsened	145	38	21	17	17	18	21	30	11	17	123	22
	13%	14%	12%	10%	15%	10%	11%	14%	8%	14%	13%	15%
Stayed the same	538	133	92	85	51	74	103	111	67	52	457	81
	49%	49%	53%	52%	47%	43%	55%	52%	50%	43%	48%	56%
Improved	413	97	61	62	42	81	62	72	54	53	370	42
	38%	36%	35%	38%	38%	47%	33%	34%	41%	44%	39%	29%
Total	1096	268	174	164	111	173	185	212	132	121	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



Q3. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very poor value	28	5	2	6	3	6	4	7	6	8	19	9
	3%	3%	1%	4%	3%	4%	3%	3%	5%	7%	3%	7%
Poor value	195	20	28	41	18	42	35	50	37	29	151	44
	23%	13%	23%	31%	21%	26%	20%	24%	29%	24%	21%	35%
Good value	548	107	88	72	60	108	122	127	80	74	481	67
	66%	68%	72%	54%	69%	67%	70%	62%	62%	62%	68%	53%
Very good value	64	26	4	15	6	6	14	20	5	9	59	6
	8%	17%	4%	11%	7%	4%	8%	10%	4%	8%	8%	5%
Total	835	159	122	134	87	162	175	203	129	120	708	127
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%





Q4. Can you share the reason(s) why you feel this way about the value for your property taxes?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	11	3	1	2		2	4	3		1	10	1
	1%	2%	1%	1%		1%	2%	2%		1%	1%	1%
Satisfied with services (e.g., availability, meeting needs, timeliness)	97	26	17	13	12	16	21	24	10	15	85	12
	12%	17%	14%	10%	14%	10%	12%	12%	8%	13%	12%	10%
Satisfied with safety / emergency services (e.g., fire, ambulance, police)	30	10	2	4	2	4	6	9	6	4	29	2
	4%	6%	2%	3%	2%	3%	4%	5%	5%	3%	4%	1%
Satisfied with municipal services (e.g., garbage, snow removal)	62	13	9	9	5	12	15	19	10	9	56	6
	8%	8%	7%	7%	5%	8%	9%	10%	7%	8%	8%	5%
Satisfied with facilities / programs (e.g., libraries, recreation centres)	25	3	2	6	2	7	1	12	2	6	23	2
	3%	2%	2%	4%	3%	5%	0%	6%	2%	5%	3%	2%
Satisfied with transportation (e.g., buses, road system)	13	5	2	1	1		3	1	4	3	12	1
	2%	3%	2%	1%	1%		1%	0%	3%	3%	2%	1%
Satisfied with road maintenance	22	4	4	3		4	7	7	2	1	19	3
	3%	2%	3%	2%		3%	4%	4%	1%	1%	3%	2%
Satisfied with aesthetics (e.g., parks, trees, cleanliness, beauty)	16	4	2	4	2	1	2	8	1	1	15	1
	2%	3%	2%	3%	3%	0%	1%	4%	1%	1%	2%	1%
Fair cost for services / good value / fair taxes	65	11	14	10	7	13	12	20	8	11	62	3
	8%	7%	12%	7%	8%	8%	7%	10%	6%	9%	9%	2%
Dissatisfied with services (e.g., availability, meeting needs, timeliness)	28	2	6	1	2	9	3	9	2	9	16	12
	3%	1%	5%	1%	3%	6%	2%	4%	2%	8%	2%	10%
Dissatisfied with safety / emergency services (e.g., fire, ambulance, police)	27	3	2	7	7	1	2	8	5	4	22	5
	3%	2%	2%	5%	8%	1%	1%	4%	4%	4%	3%	4%
Dissatisfied with municipal services (e.g., garbage, snow removal)	89	6	10	20	8	18	11	25	18	14	79	10
	11%	4%	8%	15%	10%	11%	7%	12%	14%	12%	11%	8%
Dissatisfied with facilities / programs (e.g., libraries, recreation centres)	25	3	5	2	2	8	7	5	5	2	13	12
	3%	2%	4%	2%	2%	5%	4%	3%	4%	2%	2%	9%
Dissatisfied with transportation (e.g., buses, road system)	87	9	11	23	13	16	16	24	15	15	70	18
	11%	6%	9%	17%	15%	10%	9%	12%	12%	12%	10%	14%



Q4. Can you share the reason(s) why you feel this way about the value for your property taxes?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Dissatisfied with road maintenance	110 13%	14 9%	12 10%	24 18%	7 9%	26 16%	19 11%	29 15%	19 15%	20 17%	87 12%	23 18%
Dissatisfied with aesthetics (e.g., parks, trees, cleanliness, beauty)	33 4%	4 3%	4 3%	11 9%	3 3%	7 4%	6 4%	8 4%	9 7%	7 6%	27 4%	6 5%
Dissatisfied with lack of sidewalks / curbs / crosswalks	22 3%	3 2%	1 1%	3 2%	4 5%	5 3%	6 3%	5 2%	3 2%	5 4%	17 2%	5 4%
Dissatisfied with lack of water / septic services	13 2%		2 1%	1 0%	2 3%	4 2%	1 1%	4 2%	3 3%	1 1%	5 1%	8 7%
High cost for services / poor value for tax dollar / high taxes	112 14%	11 7%	14 11%	24 18%	15 18%	30 18%	20 11%	28 14%	32 25%	27 22%	86 12%	27 21%
Dissatisfied with use of tax dollar / spending priorities / bowing to developers	40 5%	2 1%	12 10%	5 4%	4 4%	12 7%	6 3%	12 6%	6 4%	9 7%	34 5%	6 5%
Dissatisfied with parking issues	9 1%	3 2%		2 2%		1 1%	1 1%	1 1%	3 2%		9 1%	
Dissatisfied with recycling issues	4 1%	1 0%	1 1%	2 2%			1 0%	2 1%	1 0%		2 0%	2 1%
Poor value for tax dollar when living in rural areas	15 2%	1 0%	1 1%	2 2%		7 4%	1 1%	7 4%	1 1%	3 2%	2 0%	13 10%
Dissatisfied with property assessment / unfair calculations / condo prices	14 2%	2 2%	1 1%		2 2%	5 3%	4 2%	2 1%	1 1%	4 4%	13 2%	1 1%
Always room for improvement	24 3%	3 2%	3 3%	3 2%	4 5%	6 4%	5 3%	10 5%	1 1%	3 2%	22 3%	2 1%
Other	51 6%	9 6%	7 6%	8 6%	3 3%	10 6%	12 7%	10 5%	7 6%	7 6%	48 7%	3 3%



Q4. Can you share the reason(s) why you feel this way about the value for your property taxes?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Don't know	189	50	30	29	23	22	42	37	24	14	171	18
	23%	33%	25%	22%	27%	14%	24%	19%	19%	12%	24%	15%
Total	822	153	121	133	86	162	172	200	128	120	697	126
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

Q5. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should...

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Decrease taxes and fees, even if municipal services must decrease	183	59	18	31	20	19	39	21	29	21	164	19
	17%	22%	10%	19%	18%	11%	21%	10%	22%	17%	17%	13%
Maintain taxes and fees, even if it means reducing some services to maintain others	579	114	93	80	58	106	87	132	63	82	492	87
	53%	43%	54%	49%	53%	61%	47%	62%	48%	67%	52%	60%
Increase municipal services, even if taxes or fees must increase	331	95	62	53	32	48	58	59	38	19	291	40
	30%	36%	36%	32%	29%	27%	32%	28%	29%	16%	31%	28%
Total	1093	268	173	164	110	173	185	212	131	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



Q6. If adding services and facilities, or maintaining existing service levels meant an increased cost to provide those services, which would you prefer most as a way to fund this increase?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increases to user fees	350	55	38	67	35	74	60	83	53	63	282	69
	36%	24%	24%	43%	35%	45%	37%	42%	44%	57%	34%	52%
Increases to property taxes	54	14	7	8	8	9	6	11	4	4	52	2
	6%	6%	5%	5%	8%	5%	3%	5%	3%	3%	6%	2%
Increases to municipal debt	67	22	13	11	6	7	11	14	12	8	57	9
	7%	10%	9%	7%	6%	4%	7%	7%	10%	7%	7%	7%
Both user fee and property tax increases	196	39	44	33	21	32	35	40	15	20	178	18
	20%	17%	28%	21%	21%	20%	22%	20%	13%	18%	21%	13%
A combination of increases to user fees, property tax increases, and debt	303	97	53	38	30	42	52	50	38	16	269	35
	31%	43%	34%	24%	30%	26%	31%	25%	31%	15%	32%	26%
Total	971	227	154	157	100	165	164	198	122	112	838	133
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_A. Please tell us how satisfied you are with the following service provided by the municipality: Arts and cultural facilities and programs.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	17	4	4	1	1	2	1	1	2	2	15	2
	2%	2%	3%	1%	2%	2%	1%	1%	2%	3%	2%	2%
Dissatisfied	78	24	15	8	5	18	8	10	18	3	66	12
	10%	13%	12%	6%	7%	14%	7%	7%	17%	4%	10%	12%
Satisfied	578	137	82	106	57	89	94	114	72	65	506	72
	75%	72%	70%	83%	78%	69%	78%	77%	72%	76%	74%	77%
Very satisfied	101	26	16	13	10	19	17	24	9	14	93	9
	13%	13%	14%	10%	14%	15%	14%	16%	9%	17%	14%	9%
Total	774	191	118	128	74	129	120	148	101	84	680	94
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_B. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	164	31	16	32	20	31	19	27	33	19	144	20
	21%	17%	13%	26%	24%	22%	15%	19%	31%	22%	21%	23%
Dissatisfied	299	55	65	44	35	60	51	52	39	37	261	38
	38%	30%	53%	36%	42%	44%	41%	37%	36%	43%	38%	44%
Satisfied	274	79	35	45	21	43	47	55	31	27	248	27
	35%	44%	29%	37%	26%	31%	38%	39%	29%	31%	36%	30%
Very satisfied	44	16	7	1	7	3	8	7	4	4	41	2
	6%	9%	6%	1%	8%	2%	7%	5%	4%	5%	6%	3%
Total	782	181	123	123	83	137	126	141	107	87	694	87
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_W. Please tell us how satisfied you are with the following service provided by the municipality: Business support services (e.g., licenses, permits)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	32	9	4	2	3	6	4	4	4	3	30	2
	5%	5%	4%	2%	5%	6%	3%	3%	5%	4%	5%	2%
Dissatisfied	103	22	9	18	10	22	10	17	15	17	92	11
	15%	12%	9%	18%	16%	23%	8%	13%	20%	21%	16%	12%
Satisfied	470	113	79	77	43	66	96	105	54	49	394	76
	71%	65%	80%	74%	71%	66%	80%	77%	71%	60%	69%	81%
Very satisfied	62	31	6	6	5	5	11	10	3	13	57	4
	9%	17%	7%	6%	8%	5%	9%	8%	4%	16%	10%	4%
Total	667	175	99	103	61	100	120	137	77	83	573	94
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_C. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	120	27	13	19	15	19	15	25	19	13	106	14
	16%	14%	11%	15%	21%	14%	11%	16%	19%	14%	16%	14%
Dissatisfied	245	51	41	39	18	48	32	52	38	32	208	37
	32%	28%	35%	32%	26%	37%	25%	33%	39%	35%	31%	38%
Satisfied	386	101	62	66	34	62	77	78	41	40	342	44
	50%	55%	52%	53%	47%	48%	61%	49%	42%	44%	51%	46%
Very satisfied	16	6	2		5	1	4	3		6	14	2
	2%	3%	2%		7%	1%	3%	2%		7%	2%	2%
Total	767	185	119	124	72	131	127	157	98	90	670	97
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_D. Please tell us how satisfied you are with the following service provided by the municipality: Community standards (e.g., by-law enforcement, animal control).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	78	18	11	11	8	13	15	17	12	7	72	6
	9%	8%	8%	8%	9%	8%	9%	9%	11%	7%	9%	6%
Dissatisfied	177	39	19	37	12	34	31	24	25	17	155	22
	20%	17%	14%	26%	15%	22%	20%	13%	22%	17%	20%	19%
Satisfied	596	147	95	82	60	102	105	125	75	65	519	76
	66%	65%	71%	58%	72%	65%	67%	69%	66%	64%	65%	67%
Very satisfied	56	21	9	12	4	7	7	15	1	12	48	9
	6%	9%	7%	8%	5%	5%	4%	8%	1%	12%	6%	8%
Total	908	225	133	142	83	156	158	181	114	100	794	113
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S11_E. Please tell us how satisfied you are with the following service provided by the municipality: Economic development.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	47	12	7	8	7	4	3	16	7	3	40	7
	6%	6%	6%	6%	8%	3%	2%	9%	7%	3%	5%	7%
Dissatisfied	193	52	21	31	20	26	23	34	28	15	171	22
	23%	26%	17%	22%	21%	17%	18%	19%	27%	14%	23%	20%
Satisfied	567	119	87	98	62	110	103	115	68	80	494	72
	66%	59%	70%	70%	66%	74%	77%	65%	64%	76%	66%	68%
Very satisfied	49	18	9	2	5	9	5	13	3	7	43	6
	6%	9%	7%	2%	5%	6%	3%	7%	3%	7%	6%	5%
Total	856	201	125	139	94	149	134	179	106	105	749	107
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

S11_F. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	30	10	2	4	2	4	2	3	3	2	30	1
	4%	5%	2%	3%	3%	3%	2%	2%	3%	3%	4%	1%
Dissatisfied	97	24	14	20	10	10	12	16	12	10	80	17
	12%	11%	13%	15%	12%	8%	8%	10%	14%	11%	11%	16%
Satisfied	590	151	89	84	62	96	107	125	63	68	515	75
	73%	70%	79%	64%	74%	79%	76%	77%	71%	77%	73%	70%
Very satisfied	94	31	8	23	10	11	20	18	11	8	79	15
	12%	14%	7%	18%	12%	9%	14%	11%	12%	9%	11%	14%
Total	812	216	113	132	84	121	141	162	89	89	704	108
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_G. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	55	17	11	9	6	4	11	7	9	1	48	7
	6%	7%	8%	7%	7%	3%	7%	4%	8%	1%	6%	6%
Dissatisfied	192	50	28	27	20	33	22	41	22	21	165	27
	21%	22%	21%	19%	22%	22%	14%	22%	20%	22%	21%	23%
Satisfied	603	141	94	96	62	101	113	122	80	66	527	75
	67%	61%	68%	70%	67%	69%	74%	67%	71%	68%	67%	64%
Very satisfied	55	22	4	6	5	8	8	12	1	9	47	8
	6%	9%	3%	4%	5%	6%	5%	7%	1%	9%	6%	7%
Total	904	230	138	137	93	146	153	182	112	97	787	117
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_H. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	42	8	4	5	4	9	4	6	7	5	38	4
	4%	3%	2%	3%	3%	5%	2%	3%	5%	4%	4%	3%
Dissatisfied	89	24	15	10	5	19	13	17	5	12	79	10
	8%	9%	9%	6%	4%	11%	7%	8%	4%	10%	8%	7%
Satisfied	620	147	113	84	70	96	93	119	85	62	533	87
	57%	56%	66%	51%	63%	55%	50%	56%	65%	51%	57%	60%
Very satisfied	331	86	38	65	32	50	74	71	34	43	287	44
	31%	32%	22%	40%	29%	29%	40%	33%	26%	35%	31%	30%
Total	1082	265	169	163	110	173	185	212	131	122	938	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S11_I. Please tell us how satisfied you are with the following service provided by the municipality: Litter control / graffiti removal / cleanliness.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	109	19	19	25	10	13	21	20	19	9	80	28
	11%	8%	12%	16%	9%	8%	13%	10%	15%	8%	9%	23%
Dissatisfied	261	63	39	34	27	37	45	55	29	27	222	40
	26%	26%	24%	22%	25%	23%	27%	28%	22%	23%	25%	32%
Satisfied	553	124	93	79	64	89	83	98	74	68	506	47
	54%	52%	57%	50%	60%	55%	50%	51%	57%	59%	57%	37%
Very satisfied	97	34	12	20	6	21	18	20	8	11	87	10
	10%	14%	7%	12%	6%	13%	11%	10%	6%	10%	10%	8%
Total	1020	240	163	157	106	161	168	193	130	115	895	125
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

S11_J. Please tell us how satisfied you are with the following service provided by the municipality: Overall city maintenance.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	60	15	7	7	6	6	10	12	8	8	52	8
	6%	6%	4%	5%	6%	4%	6%	6%	6%	7%	6%	6%
Dissatisfied	224	50	37	40	21	32	36	41	21	26	196	28
	21%	20%	22%	24%	20%	19%	22%	20%	16%	22%	21%	22%
Satisfied	706	162	115	108	76	119	107	136	100	77	621	85
	67%	64%	69%	66%	71%	71%	64%	66%	76%	65%	67%	68%
Very satisfied	65	26	8	8	4	12	15	16	3	8	61	5
	6%	10%	5%	5%	3%	7%	9%	8%	2%	7%	7%	4%
Total	1054	253	167	163	107	169	168	205	132	119	930	125
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_K. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	99	29	13	18	10	13	13	21	7	10	88	11
	11%	14%	9%	13%	10%	8%	9%	12%	6%	9%	11%	10%
Dissatisfied	175	35	28	28	21	32	20	29	26	17	160	15
	19%	16%	20%	20%	23%	20%	14%	17%	23%	15%	20%	14%
Satisfied	597	128	95	89	59	109	101	110	80	84	525	72
	65%	60%	65%	63%	62%	68%	69%	63%	69%	74%	64%	66%
Very satisfied	53	20	10	6	5	7	12	15	3	3	43	11
	6%	9%	7%	4%	5%	4%	8%	8%	3%	2%	5%	10%
Total	924	212	146	141	95	161	146	175	116	113	816	108
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_L. Please tell us how satisfied you are with the following service provided by the municipality: Public / community engagement (e.g., consultations on projects like Cogswell District, Centre Plan, etc.).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	55	17	7	8	5	8	7	11	12	6	46	8
	8%	11%	6%	8%	7%	7%	7%	9%	12%	7%	7%	11%
Dissatisfied	164	39	28	22	19	32	26	30	26	13	142	21
	24%	24%	26%	22%	27%	25%	24%	23%	27%	15%	23%	27%
Satisfied	447	100	69	72	40	77	71	80	57	58	403	43
	64%	62%	64%	70%	57%	60%	65%	62%	58%	70%	66%	55%
Very satisfied	29	5	4	1	6	10	5	8	3	7	24	5
	4%	3%	4%	1%	8%	8%	4%	6%	3%	8%	4%	6%
Total	693	161	107	103	69	128	109	129	99	84	615	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_M. Please tell us how satisfied you are with the following service provided by the municipality: Public transit (bus / ferry).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	111	29	13	17	16	18	17	24	7	7	92	19
	12%	13%	9%	12%	19%	13%	12%	14%	6%	7%	11%	18%
Dissatisfied	237	56	45	43	21	36	38	35	50	19	210	27
	26%	24%	29%	30%	25%	26%	26%	21%	45%	22%	26%	26%
Satisfied	477	115	82	72	42	77	75	95	49	53	425	52
	52%	50%	52%	50%	51%	56%	52%	56%	44%	60%	53%	50%
Very satisfied	86	32	15	12	4	6	16	16	6	10	80	7
	9%	14%	10%	9%	4%	4%	11%	9%	6%	11%	10%	6%
Total	910	232	156	143	82	138	145	170	111	89	806	104
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_N. Please tell us how satisfied you are with the following service provided by the municipality: Public transit (Access-A-Bus).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	37	14	4	1	4	7	9	10	1	2	31	6
	13%	15%	9%	3%	21%	20%	17%	18%	3%	11%	12%	20%
Dissatisfied	45	17	5	6	2	6	7	6	6	1	40	4
	15%	18%	12%	14%	12%	17%	13%	10%	18%	3%	16%	14%
Satisfied	167	50	24	31	9	21	28	35	20	15	151	17
	58%	53%	56%	73%	49%	59%	54%	65%	67%	66%	58%	54%
Very satisfied	39	14	10	4	3	1	9	4	4	4	36	4
	14%	15%	23%	10%	17%	3%	16%	7%	12%	20%	14%	12%
Total	289	95	43	43	19	35	53	53	31	22	258	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_O. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	105	23	14	18	15	17	10	22	11	7	89	16
	12%	10%	9%	14%	18%	12%	7%	14%	10%	9%	11%	16%
Dissatisfied	233	53	46	40	21	33	39	38	38	17	202	31
	27%	24%	30%	29%	26%	25%	28%	23%	35%	20%	26%	33%
Satisfied	479	126	78	68	42	82	81	94	53	50	436	44
	55%	56%	51%	50%	53%	61%	57%	58%	49%	60%	56%	46%
Very satisfied	61	21	15	9	2	2	12	9	6	9	57	4
	7%	9%	10%	7%	3%	1%	9%	5%	5%	11%	7%	4%
Total	879	223	152	135	80	133	142	163	108	83	784	94
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_P. Please tell us how satisfied you are with the following service provided by the municipality: Recreation facilities (e.g., community centres, sports fields).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	25	5	2	2	1	8	2	7	2	4	14	11
	3%	2%	2%	2%	1%	5%	1%	4%	2%	4%	2%	9%
Dissatisfied	119	25	24	13	16	19	26	24	12	11	99	20
	13%	11%	16%	9%	17%	12%	16%	13%	10%	11%	12%	16%
Satisfied	686	159	116	106	67	110	118	129	97	71	604	83
	73%	71%	75%	75%	69%	69%	72%	70%	80%	66%	74%	66%
Very satisfied	115	35	12	20	12	23	17	25	10	20	103	12
	12%	16%	8%	14%	13%	14%	10%	13%	8%	19%	13%	10%
Total	945	224	155	141	96	159	163	185	121	107	819	126
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S11_Q. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	19	5	5			5	3	7	1		12	7
	2%	3%	4%			4%	2%	5%	1%		2%	7%
Dissatisfied	96	18	20	10	12	19	15	14	16	7	78	18
	12%	10%	16%	8%	16%	14%	12%	9%	16%	8%	11%	17%
Satisfied	577	131	89	95	54	95	103	113	82	55	508	69
	73%	71%	71%	79%	71%	70%	77%	74%	80%	66%	74%	67%
Very satisfied	95	31	12	15	10	16	12	19	4	22	86	9
	12%	17%	9%	13%	13%	12%	9%	12%	4%	26%	13%	9%
Total	787	186	125	120	76	135	134	153	103	83	684	103
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

S11_R. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	68	22	6	6	10	9	10	15	10	6	60	7
	7%	9%	4%	4%	10%	6%	7%	8%	8%	5%	7%	9%
Dissatisfied	213	47	42	30	27	31	33	40	21	20	194	19
	22%	19%	26%	19%	27%	20%	22%	21%	17%	18%	22%	21%
Satisfied	654	158	104	112	62	104	101	123	85	81	595	59
	66%	64%	65%	73%	62%	67%	66%	65%	70%	73%	66%	68%
Very satisfied	54	21	7	6	1	11	9	11	5	4	52	2
	5%	8%	4%	4%	1%	7%	6%	6%	4%	4%	6%	2%
Total	988	248	159	153	100	156	153	189	121	111	901	87
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_S. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	165	42	21	27	15	21	32	28	19	16	135	30
	15%	16%	12%	17%	14%	12%	18%	13%	15%	13%	14%	21%
Dissatisfied	356	79	63	45	40	56	67	73	46	40	309	47
	33%	30%	37%	28%	37%	32%	37%	35%	35%	33%	33%	33%
Satisfied	512	127	79	83	53	84	77	95	65	60	452	60
	47%	48%	46%	52%	48%	49%	42%	45%	49%	50%	48%	42%
Very satisfied	46	16	7	5	2	11	6	13	2	5	41	6
	4%	6%	4%	3%	2%	6%	3%	6%	1%	4%	4%	4%
Total	1078	263	170	161	110	172	183	208	132	121	936	142
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_T. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management (e.g., signals, road widening, etc.).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	114	21	15	17	15	24	19	20	17	15	97	17
	11%	9%	9%	11%	14%	14%	11%	10%	14%	13%	11%	13%
Dissatisfied	273	60	46	54	23	36	39	58	32	23	238	35
	26%	24%	29%	34%	22%	21%	23%	29%	25%	19%	26%	26%
Satisfied	596	143	94	81	66	97	103	113	76	73	518	78
	58%	58%	59%	51%	63%	58%	60%	56%	60%	62%	57%	59%
Very satisfied	50	22	5	6	1	11	10	10	1	8	48	2
	5%	9%	3%	4%	1%	7%	6%	5%	1%	6%	5%	1%
Total	1033	247	160	158	105	168	171	201	127	119	900	133
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI1_U. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	115	32	17	17	11	16	18	16	15	10	106	9
	11%	12%	10%	11%	10%	10%	10%	8%	11%	8%	11%	7%
Dissatisfied	257	62	38	42	29	38	36	56	34	18	229	28
	24%	24%	22%	26%	27%	22%	20%	27%	27%	15%	25%	21%
Satisfied	642	136	109	100	65	108	115	131	75	84	546	96
	60%	52%	64%	62%	61%	64%	65%	63%	59%	71%	59%	72%
Very satisfied	50	30	6	2	2	7	8	6	4	7	49	1
	5%	12%	4%	1%	2%	4%	5%	3%	3%	6%	5%	1%
Total	1064	261	170	161	108	169	177	209	128	118	930	135
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI1_V. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (snow and ice control).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	125	33	11	14	10	20	19	18	17	11	111	14
	12%	13%	7%	9%	9%	12%	11%	9%	13%	9%	12%	10%
Dissatisfied	274	76	32	45	37	36	35	56	32	26	243	32
	26%	29%	19%	28%	34%	21%	20%	27%	24%	22%	26%	23%
Satisfied	590	127	108	89	57	103	109	120	78	69	504	85
	55%	48%	65%	56%	53%	60%	62%	58%	60%	57%	54%	61%
Very satisfied	80	26	16	12	4	12	14	14	4	14	72	9
	8%	10%	10%	7%	4%	7%	8%	7%	3%	12%	8%	6%
Total	1069	262	167	159	108	171	177	209	132	120	930	140
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI2. Overall, how satisfied are you with the delivery of all the services provided by the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	15	7	2	1	2		2	3	1	2	13	2
	1%	3%	1%	1%	2%		1%	1%	1%	1%	1%	2%
Dissatisfied	189	40	25	37	17	28	21	35	25	20	158	31
	18%	16%	14%	23%	16%	16%	12%	17%	19%	16%	17%	22%
Satisfied	816	197	140	121	86	135	149	159	104	91	711	104
	77%	76%	82%	74%	81%	79%	84%	76%	79%	75%	77%	75%
Very satisfied	44	14	5	5	2	9	7	13	1	9	42	2
	4%	5%	3%	3%	2%	5%	4%	6%	1%	8%	5%	1%
Total	1064	258	171	164	106	172	179	210	132	122	924	140
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_A. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and programs.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	212	68	38	28	26	26	37	24	30	17	184	28
	19%	25%	22%	17%	23%	15%	20%	12%	23%	14%	19%	20%
Maintain service levels	686	165	107	99	63	122	122	144	75	80	603	83
	63%	62%	62%	61%	57%	70%	66%	68%	57%	66%	64%	57%
Reduce service levels	196	35	29	37	21	25	26	42	27	25	163	33
	18%	13%	16%	22%	19%	15%	14%	20%	20%	20%	17%	23%
Total	1094	268	174	164	111	173	185	211	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_B. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	413	79	71	75	50	86	56	75	67	43	369	44
	38%	30%	41%	46%	45%	49%	30%	36%	51%	35%	39%	31%
Maintain service levels	442	130	76	63	38	50	88	82	42	40	379	63
	41%	49%	44%	38%	34%	29%	48%	39%	32%	33%	40%	44%
Reduce service levels	235	57	27	26	23	37	41	52	23	39	199	36
	22%	22%	15%	16%	21%	22%	22%	25%	17%	32%	21%	25%
Total	1090	266	173	164	110	173	185	209	132	122	946	143
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_AA. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services (e.g., licenses, permits).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	114	42	15	8	12	14	23	12	9	12	102	11
	10%	16%	9%	5%	10%	8%	12%	6%	7%	10%	11%	8%
Maintain service levels	863	200	136	143	85	137	145	175	104	100	742	121
	79%	75%	78%	88%	77%	79%	78%	83%	79%	82%	79%	84%
Reduce service levels	113	24	22	12	14	23	17	23	18	10	101	12
	10%	9%	13%	7%	13%	13%	9%	11%	14%	8%	11%	8%
Total	1090	266	174	163	111	173	185	211	132	122	945	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_C. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification (e.g., landscaping, floral displays).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	217	56	27	32	25	46	28	32	36	26	199	18
	20%	21%	15%	19%	23%	27%	15%	15%	27%	22%	21%	12%
Maintain service levels	716	175	119	102	69	112	125	148	82	78	613	103
	65%	65%	68%	62%	62%	65%	67%	70%	62%	64%	65%	71%
Reduce service levels	161	37	28	30	16	15	33	32	14	18	137	24
	15%	14%	16%	19%	15%	9%	18%	15%	10%	14%	14%	17%
Total	1094	268	174	164	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_D. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / land use planning and approvals.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	295	75	51	39	35	50	33	56	42	37	266	28
	27%	28%	29%	24%	32%	29%	18%	26%	32%	30%	28%	20%
Maintain service levels	692	171	104	110	64	109	133	129	78	79	590	102
	63%	64%	60%	67%	58%	63%	72%	61%	59%	65%	62%	70%
Reduce service levels	105	21	20	15	11	14	18	26	12	6	90	15
	10%	8%	11%	9%	10%	8%	10%	12%	9%	5%	10%	10%
Total	1091	266	174	164	111	173	184	211	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_E. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community standards (e.g., by-law enforcement, animal control).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	223	50	34	45	19	32	43	41	28	18	198	25
	20%	19%	19%	27%	17%	19%	23%	19%	21%	14%	21%	17%
Maintain service levels	768	194	125	105	79	122	121	150	92	91	666	102
	70%	72%	72%	64%	71%	70%	66%	71%	70%	75%	70%	71%
Reduce service levels	102	24	15	14	13	20	20	21	12	13	84	18
	9%	9%	8%	9%	12%	11%	11%	10%	9%	11%	9%	12%
Total	1093	269	173	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_F. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	353	78	49	59	45	55	54	63	53	37	304	49
	32%	29%	28%	36%	41%	32%	29%	30%	40%	31%	32%	34%
Maintain service levels	656	168	109	92	59	105	114	123	73	80	576	79
	60%	63%	63%	56%	54%	61%	62%	58%	55%	65%	61%	55%
Reduce service levels	82	21	15	13	6	13	16	25	6	5	67	15
	8%	8%	9%	8%	6%	8%	9%	12%	5%	4%	7%	11%
Total	1091	268	174	164	111	173	184	212	132	122	947	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_G. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	294	103	35	43	28	34	51	58	27	17	250	45
	27%	38%	20%	26%	26%	20%	27%	27%	20%	14%	26%	31%
Maintain service levels	765	154	136	118	76	132	131	148	103	96	670	96
	70%	58%	78%	72%	69%	76%	71%	70%	78%	78%	71%	66%
Reduce service levels	33	11	2	3	6	7	4	6	3	9	28	5
	3%	4%	1%	2%	6%	4%	2%	3%	2%	8%	3%	3%
Total	1092	267	174	164	111	173	185	211	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_H. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	426	126	82	56	42	53	57	77	41	30	372	54
	39%	47%	47%	34%	38%	31%	31%	36%	31%	25%	39%	37%
Maintain service levels	622	135	86	102	67	112	122	129	83	85	538	84
	57%	50%	50%	62%	61%	65%	66%	61%	63%	70%	57%	58%
Reduce service levels	45	7	6	6	1	8	6	5	8	7	38	6
	4%	3%	3%	4%	1%	5%	3%	2%	6%	5%	4%	4%
Total	1093	268	174	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_I. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	181	75	21	22	16	15	34	33	12	6	145	36
	17%	28%	12%	14%	14%	9%	18%	16%	9%	5%	15%	25%
Maintain service levels	874	181	149	137	90	148	146	170	109	113	769	105
	80%	68%	86%	84%	82%	85%	79%	80%	82%	92%	81%	72%
Reduce service levels	38	11	5	4	4	10	5	8	12	3	34	4
	3%	4%	3%	3%	4%	6%	2%	4%	9%	3%	4%	3%
Total	1093	268	174	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_J. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	149	48	18	18	10	30	24	24	13	23	133	16
	14%	18%	10%	11%	9%	17%	13%	12%	10%	18%	14%	11%
Maintain service levels	926	213	152	146	97	141	157	183	116	98	799	127
	84%	79%	87%	89%	87%	82%	85%	86%	88%	81%	84%	87%
Reduce service levels	21	9	4		3	1	4	5	3	1	19	2
	2%	3%	2%		3%	1%	2%	2%	2%	1%	2%	2%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_K. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Litter control / graffiti removal / cleanliness.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	305	86	48	43	35	31	44	60	35	32	254	50
	28%	32%	27%	26%	31%	18%	24%	28%	27%	26%	27%	35%
Maintain service levels	734	168	115	113	68	133	133	139	89	85	649	85
	67%	63%	66%	69%	61%	77%	72%	66%	67%	69%	68%	59%
Reduce service levels	56	14	11	8	8	9	8	13	8	5	47	10
	5%	5%	7%	5%	7%	5%	4%	6%	6%	4%	5%	7%
Total	1095	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_L. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	114	28	15	19	7	18	16	17	8	14	108	6
	10%	11%	8%	12%	7%	11%	9%	8%	6%	11%	11%	4%
Maintain service levels	709	182	107	109	67	108	130	137	84	81	606	103
	65%	68%	61%	66%	61%	62%	71%	65%	64%	66%	64%	71%
Reduce service levels	269	57	52	36	35	47	38	57	39	27	233	35
	25%	21%	30%	22%	32%	27%	20%	27%	30%	22%	25%	25%
Total	1092	268	174	164	110	173	184	212	132	122	948	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_M. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	349	86	56	47	47	60	53	54	38	42	310	38
	32%	32%	32%	29%	43%	35%	28%	25%	29%	35%	33%	26%
Maintain service levels	714	178	114	112	60	108	124	152	92	77	612	102
	65%	66%	66%	69%	54%	63%	67%	72%	69%	63%	64%	70%
Reduce service levels	32	5	4	4	4	5	9	6	2	2	27	5
	3%	2%	2%	3%	3%	3%	5%	3%	1%	2%	3%	4%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_N. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	274	83	27	34	23	35	57	54	23	21	238	36
	25%	31%	16%	21%	21%	20%	31%	25%	17%	17%	25%	25%
Maintain service levels	747	161	128	123	80	127	115	140	100	90	650	97
	68%	60%	74%	75%	72%	73%	62%	66%	76%	74%	69%	67%
Reduce service levels	72	24	19	7	7	11	13	18	9	11	60	12
	7%	9%	11%	4%	7%	6%	7%	8%	7%	9%	6%	8%
Total	1094	268	174	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_O. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public / community engagement.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	224	78	29	28	19	38	34	32	25	24	201	23
	21%	29%	17%	17%	17%	22%	19%	15%	19%	19%	21%	16%
Maintain service levels	705	152	114	104	82	120	119	152	85	90	612	93
	65%	57%	66%	63%	74%	69%	65%	72%	65%	74%	65%	65%
Reduce service levels	159	35	31	32	10	15	29	27	22	9	132	27
	15%	13%	18%	20%	9%	9%	16%	13%	17%	7%	14%	19%
Total	1088	264	174	164	111	173	182	211	132	122	944	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_P. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public libraries.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	171	63	40	20	12	19	30	19	11	17	153	18
	16%	23%	23%	12%	11%	11%	17%	9%	8%	14%	16%	13%
Maintain service levels	843	193	117	127	92	148	139	173	113	100	726	116
	77%	72%	67%	77%	84%	85%	75%	81%	85%	82%	76%	80%
Reduce service levels	82	13	17	17	6	7	15	21	9	5	71	11
	7%	5%	10%	10%	5%	4%	8%	10%	7%	4%	7%	7%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_Q. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit (bus / ferry).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	447	114	87	70	49	65	66	84	56	38	397	50
	41%	43%	50%	43%	44%	38%	36%	40%	43%	31%	42%	35%
Maintain service levels	614	148	81	90	60	103	112	124	71	78	523	90
	56%	55%	47%	55%	54%	60%	61%	59%	54%	64%	55%	63%
Reduce service levels	30	6	5	3	2	4	5	3	4	6	26	3
	3%	2%	3%	2%	2%	3%	3%	2%	3%	5%	3%	2%
Total	1091	268	174	163	111	173	184	211	132	122	947	143
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_R. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit (Access-A-Bus).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	265	78	50	27	26	36	40	47	19	20	235	30
	24%	29%	29%	17%	23%	21%	22%	22%	14%	16%	25%	21%
Maintain service levels	778	171	119	131	82	133	133	159	109	95	668	110
	71%	64%	69%	80%	74%	77%	73%	75%	83%	78%	71%	77%
Reduce service levels	46	17	5	6	3	4	9	6	4	7	42	4
	4%	6%	3%	4%	3%	3%	5%	3%	3%	6%	4%	3%
Total	1089	266	174	164	111	173	183	211	132	122	946	143
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_S. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation facilities (e.g., community centres, sports fields).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	250	67	41	30	37	42	48	43	26	29	211	39
	23%	25%	24%	18%	33%	24%	26%	21%	20%	24%	22%	27%
Maintain service levels	776	182	127	122	69	124	125	158	99	85	682	94
	71%	68%	73%	74%	62%	72%	68%	75%	75%	69%	72%	65%
Reduce service levels	67	19	6	12	5	7	12	9	7	8	55	12
	6%	7%	3%	7%	4%	4%	7%	4%	5%	7%	6%	8%
Total	1094	268	174	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_T. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	219	69	35	32	19	35	47	35	21	13	185	34
	20%	26%	20%	19%	17%	20%	25%	17%	16%	11%	20%	23%
Maintain service levels	790	183	126	114	83	131	130	160	101	98	692	98
	72%	68%	73%	70%	75%	76%	70%	76%	76%	80%	73%	68%
Reduce service levels	84	17	13	18	8	7	8	16	11	11	71	13
	8%	6%	7%	11%	8%	4%	5%	8%	8%	9%	8%	9%
Total	1093	269	173	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_U. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	291	86	45	41	35	33	44	55	28	27	265	26
	27%	32%	26%	25%	32%	19%	24%	26%	21%	22%	28%	18%
Maintain service levels	761	174	120	119	70	134	133	155	98	90	651	110
	70%	65%	69%	72%	63%	77%	73%	73%	74%	74%	69%	76%
Reduce service levels	40	8	9	4	5	7	6	3	6	5	32	8
	4%	3%	5%	3%	5%	4%	3%	1%	4%	4%	3%	6%
Total	1093	268	174	164	111	173	184	212	132	122	949	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_V. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	511	139	67	80	49	73	94	98	63	56	440	71
	47%	52%	39%	49%	45%	42%	51%	46%	48%	46%	46%	49%
Maintain service levels	566	127	104	83	58	94	89	111	63	64	494	72
	52%	47%	60%	50%	53%	54%	48%	53%	48%	52%	52%	50%
Reduce service levels	18	2	3	1	3	6	1	3	6	2	16	2
	2%	1%	2%	1%	3%	4%	1%	1%	5%	2%	2%	1%
Total	1095	268	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_W. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management (e.g., signals, road widening, etc.).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	328	94	49	56	32	41	46	67	36	28	283	45
	30%	35%	28%	34%	29%	24%	25%	32%	27%	23%	30%	31%
Maintain service levels	708	157	118	99	68	121	131	135	85	89	615	93
	65%	59%	68%	61%	61%	70%	71%	64%	65%	73%	65%	64%
Reduce service levels	57	16	7	8	10	11	7	10	11	5	50	7
	5%	6%	4%	5%	9%	6%	4%	5%	8%	4%	5%	5%
Total	1094	268	174	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

SI4_X. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic / pedestrian safety.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	384	114	61	55	43	50	60	67	48	37	346	38
	35%	42%	35%	34%	39%	29%	33%	32%	36%	30%	36%	26%
Maintain service levels	674	148	110	98	64	112	120	137	77	80	573	101
	62%	55%	63%	60%	58%	65%	65%	64%	58%	66%	60%	69%
Reduce service levels	37	8	2	11	3	11	5	8	7	5	30	7
	3%	3%	1%	7%	3%	7%	3%	4%	5%	4%	3%	5%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



SI4_Y. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance (snow and ice control).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Increase service levels	428	123	50	63	48	53	72	76	43	33	378	50
	39%	46%	29%	38%	43%	31%	39%	36%	32%	27%	40%	34%
Maintain service levels	637	141	118	100	59	111	109	131	85	85	545	92
	58%	52%	68%	61%	54%	64%	59%	62%	65%	69%	57%	63%
Reduce service levels	30	5	5	1	3	9	4	5	4	4	27	4
	3%	2%	3%	1%	3%	5%	2%	3%	3%	3%	3%	3%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP1_A. Priority importance rating: Governance and engagement through improved management of municipal resources, clear communications with the public, and opportunities to participate in municipal policy and planning.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	22	5	3	2		4	4	2	3	1	20	2
	2%	2%	2%	1%		2%	2%	1%	2%	1%	2%	1%
Not important	126	28	17	16	17	26	18	26	14	20	107	19
	12%	11%	10%	10%	16%	15%	10%	12%	11%	17%	11%	13%
Important	602	134	117	88	55	94	104	119	69	69	521	81
	55%	50%	68%	54%	49%	54%	57%	56%	52%	56%	55%	56%
Very important	344	100	36	58	38	49	57	65	46	32	301	43
	31%	38%	21%	35%	35%	28%	31%	30%	35%	26%	32%	30%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP1_B. Priority importance rating: Economic development through attracting investment and keeping and growing business and talent in the municipality.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	23	4	5	3	2	6	6	5	1	2	18	5
	2%	1%	3%	2%	2%	4%	3%	2%	1%	2%	2%	4%
Not important	83	24	16	10	6	13	13	14	13	6	67	15
	8%	9%	9%	6%	6%	8%	7%	7%	10%	5%	7%	11%
Important	530	137	88	79	49	85	91	98	58	62	461	68
	48%	51%	50%	48%	45%	49%	49%	46%	44%	51%	49%	47%
Very important	459	103	66	72	53	69	76	95	61	52	403	56
	42%	38%	38%	44%	48%	40%	41%	45%	46%	42%	42%	39%
Total	1095	268	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP1_C. Priority importance rating: Healthy, liveable communities through investments in public safety, recreation and leisure programming and facilities, considerations for the environment, and supporting community health.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	15	1		4	2		1	2	3		11	4
	1%	0%		2%	2%		1%	1%	2%		1%	2%
Not important	43	10	3	7	4	11	8	13	3	7	34	9
	4%	4%	2%	5%	4%	6%	4%	6%	2%	6%	4%	7%
Important	441	110	76	67	42	66	73	93	58	51	380	61
	40%	41%	44%	41%	38%	38%	39%	44%	44%	42%	40%	42%
Very important	596	148	94	86	63	96	103	103	68	64	525	71
	54%	55%	54%	52%	57%	55%	56%	49%	52%	53%	55%	49%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP1_D. Priority importance rating: Transportation improvements through investments in public transit, active transportation, traffic congestion reduction, and maintaining our roadways and sidewalks.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	10 1%	7 3%		1 1%			5 2%	1 1%			9 1%	1 1%
Not important	33 3%	11 4%	3 2%	7 5%	4 3%	5 3%	3 2%	9 4%	4 3%	3 3%	27 3%	6 4%
Important	437 40%	99 37%	81 47%	57 35%	41 37%	66 38%	77 42%	85 40%	46 35%	55 45%	371 39%	66 46%
Very important	613 56%	151 56%	90 52%	98 60%	66 60%	102 59%	100 54%	116 55%	82 62%	64 53%	542 57%	71 49%
Total	1093 100%	268 100%	174 100%	164 100%	111 100%	173 100%	185 100%	211 100%	132 100%	122 100%	949 100%	145 100%

CP1_E. Priority importance rating: Service delivery improvements focused on making service to people and businesses better.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	11 1%	1 0%		3 2%	1 1%	1 1%	5 2%	1 0%	3 2%	1 1%	8 1%	3 2%
Not important	131 12%	26 10%	26 15%	26 16%	12 11%	23 13%	21 11%	26 12%	13 10%	19 16%	112 12%	20 14%
Important	716 65%	158 59%	117 67%	115 70%	75 68%	118 68%	112 60%	145 68%	89 67%	81 66%	621 65%	95 65%
Very important	237 22%	83 31%	30 17%	21 13%	23 20%	32 18%	48 26%	40 19%	27 21%	21 18%	209 22%	28 19%
Total	1095 100%	269 100%	174 100%	164 100%	111 100%	173 100%	185 100%	212 100%	132 100%	122 100%	950 100%	145 100%



CP1_F. Priority importance rating: Social development through investments to make it easier for all persons to be able to afford or access programs and services they need to participate fully in life.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	27	4	1	5	1	6	2	3	5	5	24	3
	2%	1%	1%	3%	1%	3%	1%	1%	4%	4%	2%	2%
Not important	104	15	19	22	16	18	19	21	13	16	83	21
	9%	6%	11%	13%	14%	10%	10%	10%	10%	13%	9%	14%
Important	494	100	73	85	45	86	82	106	61	67	422	72
	45%	37%	42%	52%	41%	50%	44%	50%	46%	55%	44%	50%
Very important	471	150	81	52	49	63	83	82	52	34	422	49
	43%	56%	47%	32%	44%	36%	45%	39%	40%	28%	44%	34%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP2_A. Priority importance rating: Buildings and facilities.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	22	8	2	1	1	3	6	3	3		17	5
	2%	3%	1%	1%	1%	2%	3%	1%	2%		2%	4%
Not important	138	29	33	23	9	18	22	23	14	13	119	19
	13%	11%	19%	14%	8%	11%	12%	11%	11%	11%	13%	13%
Important	732	177	119	111	77	118	120	150	91	88	639	93
	67%	66%	68%	68%	70%	68%	65%	70%	69%	72%	67%	64%
Very important	203	56	20	28	24	33	37	37	24	21	174	28
	19%	21%	11%	17%	22%	19%	20%	17%	18%	17%	18%	19%
Total	1094	269	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP2_B. Priority importance rating: Integrated mobility projects such as streets, sidewalks, active transportation projects (cycling, walking), and traffic improvements.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	15	7	1	2		2	3	3	2	4	10	5
	1%	2%	1%	1%		1%	2%	1%	1%	3%	1%	3%
Not important	94	16	17	22	9	16	25	24	12	10	71	22
	9%	6%	10%	13%	8%	9%	14%	11%	9%	9%	7%	15%
Important	521	119	90	71	45	82	85	106	59	61	447	74
	48%	44%	51%	43%	41%	48%	46%	50%	45%	50%	47%	51%
Very important	466	127	66	69	57	73	72	79	59	47	422	44
	43%	47%	38%	42%	51%	42%	39%	37%	45%	39%	44%	31%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP2_C. Priority importance rating: Parks and playgrounds.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	10	2	2		2	1	3	1	1		8	2
	1%	1%	1%		2%	1%	1%	0%	1%		1%	2%
Not important	149	44	17	26	9	18	26	25	18	12	129	20
	14%	16%	10%	16%	8%	10%	14%	12%	13%	10%	14%	14%
Important	648	142	118	96	70	97	110	135	77	81	559	90
	59%	53%	68%	58%	64%	56%	59%	64%	59%	66%	59%	62%
Very important	288	81	37	42	29	57	46	51	36	29	255	33
	26%	30%	21%	26%	27%	33%	25%	24%	27%	24%	27%	23%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP2_D. Priority importance rating: Public transit, including buses, ferries, and their facilities.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	18	5	1	2	1	1	2	4	3	1	15	3
	2%	2%	1%	1%	1%	1%	1%	2%	2%	1%	2%	2%
Not important	99	21	14	14	7	22	21	23	13	15	80	19
	9%	8%	8%	9%	6%	13%	12%	11%	10%	12%	8%	13%
Important	506	114	76	82	46	81	86	105	58	66	434	72
	46%	42%	44%	50%	42%	47%	47%	49%	44%	54%	46%	50%
Very important	471	130	82	66	56	69	75	80	58	40	420	50
	43%	48%	48%	40%	51%	40%	41%	38%	44%	33%	44%	35%
Total	1093	269	173	164	110	173	185	212	132	122	949	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CP2_E. Priority importance rating: Emergency and corporate fleet (e.g., fire and police vehicles, ice resurfacers, fire equipment).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	9	2	5		2		1	3	4	1	9	1
	1%	1%	3%		2%		0%	1%	3%	1%	1%	0%
Not important	128	29	19	23	13	31	19	20	21	13	111	17
	12%	11%	11%	14%	12%	18%	10%	9%	16%	11%	12%	12%
Important	626	135	114	94	66	107	99	114	78	88	543	83
	57%	50%	66%	58%	60%	62%	53%	54%	59%	72%	57%	57%
Very important	333	103	36	47	29	36	67	75	29	19	288	45
	30%	38%	21%	29%	26%	21%	36%	35%	22%	16%	30%	31%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP2_F. Priority importance rating: Technology supporting municipal operations.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	22	6	8	2	1		1	3	7	1	19	2
	2%	2%	5%	1%	1%		1%	1%	5%	1%	2%	2%
Not important	181	28	33	40	14	30	36	27	30	21	151	30
	17%	11%	19%	25%	13%	18%	20%	13%	23%	17%	16%	21%
Important	689	161	114	95	78	119	108	137	79	87	599	89
	63%	60%	66%	58%	71%	69%	58%	65%	60%	71%	63%	61%
Very important	202	73	18	27	18	24	39	46	16	13	179	24
	18%	27%	10%	16%	16%	14%	21%	21%	12%	11%	19%	16%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP3_1. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 1)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Arenas / ice surfaces	14	3	1	3		4	1	3	1	4	11	3
	1%	1%	1%	2%		2%	1%	1%	1%	3%	1%	2%
Arts and cultural facilities	35	15	6	7	4	2	8	4	3	2	32	3
	3%	6%	3%	4%	4%	1%	5%	2%	2%	2%	4%	2%
Commuter rail	129	20	18	31	14	22	14	28	20	19	120	9
	12%	8%	10%	19%	13%	13%	8%	13%	16%	15%	13%	6%
Improved / additional public transit facilities	49	13	8	3	5	11	8	8	5	6	42	7
	5%	5%	5%	2%	4%	7%	4%	4%	4%	5%	5%	5%
Improving existing facilities	23	4	3	3	1	4	5	8	4	1	21	2
	2%	2%	1%	2%	1%	2%	3%	4%	3%	1%	2%	2%
Maintenance of existing sidewalks, walkways, and trails	33	13	3	5	1	2	4	7	1	1	31	2
	3%	5%	2%	3%	1%	1%	2%	3%	1%	1%	3%	1%
Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing)	227	55	35	28	22	28	44	41	30	29	190	37
	22%	22%	21%	17%	21%	16%	25%	20%	23%	24%	21%	26%
More buses on existing routes	50	22	12	7	1	2	5	11	2		48	2
	5%	9%	7%	4%	1%	1%	3%	5%	1%		5%	2%
More buses so that service can be expanded to new areas	64	20	17	4	8	4	15	10	8	2	56	8
	6%	8%	10%	3%	7%	2%	9%	5%	7%	2%	6%	6%
New / refurbished community branch libraries	16	4	6	3	3	1	2	5		2	14	3
	2%	1%	4%	2%	3%	0%	1%	3%		2%	1%	2%
New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields)	25	7	1	4	5	4	9	1	1	1	23	1
	2%	3%	0%	2%	4%	2%	5%	0%	1%	1%	3%	1%
New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails)	108	9	18	12	18	35	14	16	27	17	94	14
	10%	4%	10%	8%	17%	20%	8%	8%	21%	14%	10%	10%
New recreation facilities / community centres	29	9	1	10	1	6	2	8	4	3	16	13
	3%	4%	0%	6%	1%	4%	1%	4%	3%	2%	2%	9%



CP3_1. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 1)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
New stadium	53	3	15	12	6	7	13	10	5	7	47	6
	5%	1%	9%	8%	6%	4%	7%	5%	4%	6%	5%	4%
Technology to improve service delivery / customer service / accessibility	24	12	1	1	1	4	3	5	3	1	19	5
	2%	5%	1%	1%	1%	2%	2%	3%	2%	1%	2%	3%
Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes)	163	33	25	25	15	35	27	37	14	27	141	23
	16%	13%	14%	15%	14%	20%	15%	18%	11%	22%	15%	16%
Other	10	2	2	3	3		2	5			7	3
	1%	1%	1%	2%	3%		1%	2%			1%	2%
Total	1053	243	171	162	108	173	176	206	128	121	912	141
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP3_2. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 2)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Arenas / ice surfaces	1 0%							1 1%			1 0%	
Arts and cultural facilities	41 4%	14 6%	7 4%	4 2%	7 7%	4 3%	5 3%	5 3%	7 5%	5 4%	37 4%	4 3%
Commuter rail	109 10%	15 6%	25 15%	24 15%	16 15%	12 7%	14 8%	25 12%	17 13%	11 9%	95 10%	14 11%
Improved / additional public transit facilities	53 5%	17 7%	13 8%	6 4%	3 3%	7 4%	8 5%	6 3%	5 4%	3 2%	47 5%	5 4%
Improving existing facilities	60 6%	13 6%	4 2%	8 5%	2 2%	11 6%	14 8%	15 8%	3 2%	8 6%	50 6%	9 7%
Maintenance of existing sidewalks, walkways, and trails	113 11%	34 14%	22 13%	13 9%	10 10%	12 7%	24 13%	21 10%	15 12%	16 13%	103 11%	10 7%
Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing)	190 18%	38 16%	33 19%	25 16%	21 19%	34 20%	36 21%	34 16%	18 14%	29 24%	158 17%	32 23%
More buses on existing routes	62 6%	15 6%	3 2%	5 3%	15 14%	15 9%	6 4%	15 7%	10 8%	6 5%	59 6%	4 3%
More buses so that service can be expanded to new areas	68 6%	22 9%	13 7%	11 7%	8 7%	10 6%	13 7%	10 5%	6 5%	7 6%	53 6%	15 11%
New / refurbished community branch libraries	17 2%	7 3%	2 1%	2 2%		5 3%	5 3%	2 1%	1 1%	2 2%	15 2%	2 1%
New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields)	49 5%	13 5%	5 3%	5 3%	7 6%	14 8%	9 5%	13 6%	7 6%	5 4%	46 5%	2 2%
New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails)	72 7%	14 6%	9 5%	18 12%	8 7%	12 7%	7 4%	12 6%	14 11%	3 3%	67 7%	5 3%
New recreation facilities / community centres	23 2%	6 2%	2 1%	6 4%	1 1%	4 2%	5 3%	7 4%		2 2%	20 2%	3 2%



CP3_2. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 2)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
New stadium	20	1	3	4	1	9	4	4	5	4	19	2
	2%	0%	2%	3%	1%	5%	2%	2%	4%	3%	2%	1%
Technology to improve service delivery / customer service / accessibility	44	7	11	4	2	5	7	7	7	2	38	6
	4%	3%	7%	3%	2%	3%	4%	4%	5%	2%	4%	4%
Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes)	118	25	19	21	7	15	16	27	12	16	95	23
	11%	10%	11%	13%	6%	9%	9%	13%	10%	13%	10%	17%
Other	5	1	1	2		2		1	1	2	4	1
	1%	0%	0%	1%		1%		0%	1%	2%	0%	1%
Total	1045	241	171	158	107	172	175	204	127	121	907	138
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP3_3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 3)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Arenas / ice surfaces	13	2	1	2	4	3	2	2		1	11	2
	1%	1%	1%	1%	3%	1%	1%	1%		1%	1%	1%
Arts and cultural facilities	44	10	6	7	10	7	3	6	8	7	40	5
	4%	4%	3%	4%	9%	4%	2%	3%	6%	6%	4%	3%
Commuter rail	105	20	16	12	11	17	16	13	12	20	94	12
	10%	8%	9%	8%	11%	10%	9%	6%	9%	16%	10%	9%
Improved / additional public transit facilities	44	14	7	7	5	5	8	13	10	4	40	3
	4%	6%	4%	4%	5%	3%	5%	6%	8%	3%	4%	3%
Improving existing facilities	75	15	11	11	8	16	12	24	6	9	53	22
	7%	6%	6%	7%	8%	9%	7%	12%	5%	7%	6%	16%
Maintenance of existing sidewalks, walkways, and trails	86	14	15	14	7	14	11	22	15	7	75	11
	8%	6%	9%	9%	6%	8%	6%	11%	12%	6%	8%	8%
Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing)	120	29	13	23	13	23	23	34	11	12	106	14
	12%	12%	8%	14%	12%	13%	14%	17%	9%	10%	12%	10%
More buses on existing routes	40	14	7	7	4	5	5	4	4	3	37	2
	4%	6%	4%	4%	3%	3%	3%	2%	3%	2%	4%	2%
More buses so that service can be expanded to new areas	49	16	8	3	3	3	9	5	2	2	38	11
	5%	7%	5%	2%	3%	2%	5%	3%	2%	2%	4%	8%
New / refurbished community branch libraries	44	12	9	7	5	4	8	4	6	6	36	8
	4%	5%	6%	4%	4%	2%	5%	2%	5%	5%	4%	6%
New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields)	75	14	12	10	8	19	11	16	14	15	68	7
	7%	6%	7%	7%	8%	11%	6%	8%	11%	12%	8%	5%
New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails)	80	18	22	11	8	12	12	16	6	5	78	2
	8%	8%	13%	7%	7%	7%	7%	8%	5%	4%	9%	1%
New recreation facilities / community centres	38	11	7	5	4	6	7	4	4	7	36	2
	4%	5%	4%	3%	4%	3%	4%	2%	3%	6%	4%	2%



CP3_3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 3)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
New stadium	48	7	6	9	4	14	7	8	12	2	40	8
	5%	3%	4%	6%	3%	8%	4%	4%	9%	2%	4%	6%
Technology to improve service delivery / customer service / accessibility	56	18	10	8	4	6	11	7	2	7	47	9
	5%	7%	6%	5%	4%	3%	7%	4%	2%	6%	5%	7%
Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes)	93	17	14	19	7	20	24	22	12	10	79	14
	9%	7%	8%	12%	7%	11%	14%	11%	9%	8%	9%	10%
Other	28	8	6	4	2	2	4	4	1	4	23	5
	3%	3%	3%	3%	2%	1%	2%	2%	0%	3%	3%	4%
Total	1038	238	169	158	107	172	172	203	126	121	901	137
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CP3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Arenas / ice surfaces	28	5	2	5	4	6	4	6	1	4	23	5
	3%	2%	1%	3%	3%	4%	2%	3%	1%	4%	2%	4%
Arts and cultural facilities	120	40	18	18	21	13	16	15	17	15	109	12
	11%	16%	11%	11%	20%	7%	9%	7%	14%	12%	12%	8%
Commuter rail	344	54	59	67	41	51	45	66	48	49	308	35
	33%	22%	34%	42%	38%	30%	25%	32%	38%	40%	34%	25%
Improved / additional public transit facilities	145	44	28	15	13	23	24	27	20	12	130	15
	14%	18%	17%	9%	12%	13%	14%	13%	16%	10%	14%	11%
Improving existing facilities	158	32	17	22	11	31	31	47	14	17	124	34
	15%	13%	10%	14%	11%	18%	18%	23%	11%	14%	14%	24%
Maintenance of existing sidewalks, walkways, and trails	231	61	40	33	17	28	38	50	31	24	209	22
	22%	25%	24%	20%	16%	16%	22%	24%	24%	20%	23%	16%
Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing)	537	122	81	75	56	86	103	108	59	71	454	82
	51%	50%	47%	46%	52%	50%	59%	53%	46%	58%	50%	58%
More buses on existing routes	152	51	22	18	20	22	17	29	16	9	144	8
	14%	21%	13%	11%	18%	13%	10%	14%	12%	7%	16%	6%
More buses so that service can be expanded to new areas	181	59	38	18	19	17	37	25	17	12	147	34
	17%	24%	22%	11%	18%	10%	21%	12%	13%	10%	16%	24%
New / refurbished community branch libraries	78	23	18	13	8	9	16	11	7	10	65	13
	7%	9%	11%	8%	7%	5%	9%	5%	6%	8%	7%	9%
New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields)	149	34	18	19	19	36	29	30	22	21	138	11
	14%	14%	10%	12%	18%	21%	16%	14%	17%	17%	15%	8%
New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails)	260	41	48	42	33	59	33	44	47	26	239	21
	25%	17%	28%	26%	31%	34%	18%	21%	37%	21%	26%	15%
New recreation facilities / community centres	90	25	9	21	6	16	14	19	8	13	72	18
	9%	10%	5%	13%	6%	9%	8%	9%	6%	10%	8%	13%



CP3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
New stadium	122	11	24	26	12	29	23	22	22	13	106	16
	12%	5%	14%	16%	11%	17%	13%	10%	17%	11%	12%	11%
Technology to improve service delivery / customer service / accessibility	124	36	22	13	7	15	22	20	12	10	104	20
	12%	15%	13%	8%	7%	9%	12%	10%	9%	9%	11%	14%
Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes)	375	74	58	65	29	70	67	85	38	52	315	60
	36%	31%	34%	40%	27%	41%	38%	41%	30%	43%	34%	43%
Other	44	10	8	9	5	4	6	9	1	6	35	9
	4%	4%	5%	6%	5%	2%	3%	4%	1%	5%	4%	6%
Total	1053	243	171	162	108	173	176	206	128	121	912	141
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



CP30E. Please describe what other infrastructure projects you would like to see the municipality pursue over the next 5 years.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Arenas / ice surfaces	2	1					1	1			1	1
	2%	3%					5%	4%			2%	4%
Arts and cultural facilities	1	1									1	
	2%	2%									2%	
Commuter rail	7	2	3				1	1	1	1	6	1
	8%	10%	26%				5%	8%	39%	17%	9%	4%
Improved / additional public transit facilities	5	3					1				5	
	7%	10%					10%				9%	
Improving existing facilities	3	2					1				2	1
	4%	10%					10%				3%	9%
Maintenance of existing sidewalks, walkways, and trails	6	2	2	1		1		3	1		5	1
	8%	8%	13%	5%		11%		18%	20%		8%	9%
Maintenance of existing streets and roads	8	2		1		2	4	1			7	2
	11%	7%		7%		28%	32%	9%			11%	12%
More buses on existing routes	1	1	1					1			1	1
	1%	2%	5%					4%			1%	4%
More buses so that service can be expanded to new areas	2	1			1		2	1			1	2
	3%	5%			24%		14%	4%			1%	13%
New / repair of outdoor recreation facilities	1		1		1			1		1	1	1
	2%		5%		14%			4%		8%	1%	4%
New active transportation improvements	3	1		1				1			2	1
	4%	3%		5%				4%			3%	5%
New recreation facilities / community centres	2			1							1	1
	2%			11%							2%	5%
Technology to improve service delivery / customer service / accessibility	1	1					1				1	
	1%	2%					5%				1%	
Upgrade major roadways to provide increased capacity	1										1	
	1%										2%	



CP3OE. Please describe what other infrastructure projects you would like to see the municipality pursue over the next 5 years.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Other	36	10	7	8	3	4	3	8	1	6	30	6
	46%	39%	60%	71%	62%	62%	26%	49%	41%	75%	47%	41%
Total	78	25	12	11	5	6	12	16	3	7	64	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

CS1. Have you had any contact with a municipal employee either in-person, in writing, by telephone, email / web site, by fax, by social media, or by encounter with a police / by-law officer over the last 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	589	161	95	95	51	63	117	97	58	52	508	81
	54%	60%	55%	58%	46%	36%	63%	45%	44%	43%	54%	56%
Yes	502	108	78	69	60	110	67	116	74	70	438	65
	46%	40%	45%	42%	54%	64%	37%	55%	56%	57%	46%	44%
Total	1091	268	174	164	111	173	184	212	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS2. How did you contact the municipality during your most recent interaction?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
In person – customer service centre	65 13%	9 8%	17 21%	10 15%	7 12%	12 11%	8 13%	17 15%	5 7%	10 14%	58 13%	7 11%
In person – other	11 2%	2 2%	1 1%		4 6%	1 1%		4 4%	1 1%		8 2%	2 4%
Telephone (311 or 902-490-4000)	165 33%	36 33%	22 28%	28 41%	16 27%	29 26%	23 35%	40 35%	23 30%	20 28%	153 35%	12 19%
Telephone (911)	19 4%	7 7%	3 4%	5 7%	2 3%	1 1%	5 8%	3 2%	1 1%	3 5%	17 4%	2 4%
Telephone – direct to an employee	34 7%	8 8%	6 7%	2 3%	3 5%	11 10%	5 7%	6 5%	4 5%	6 9%	29 7%	5 7%
Website (www.halifax.ca)	25 5%	2 2%	2 2%	1 1%	2 4%	14 12%	3 4%	7 6%	4 5%	2 3%	19 4%	6 9%
Twitter (e.g., @hfxgov, @hfxcivicevents, etc.)	2 0%				1 2%	1 1%			1 2%	1 1%	2 1%	
Posted mail	10 2%	4 4%	1 1%	2 3%		2 2%	1 2%	3 2%	4 5%	1 2%	9 2%	1 1%
Email – specific person	39 8%	7 7%	8 10%	2 3%	6 10%	12 11%	7 10%	11 10%	4 5%	5 8%	32 7%	8 12%
Email – general	13 3%	5 5%	1 1%		1 1%	3 3%	3 4%		6 7%		11 3%	2 3%
Elected Official (Councillor / Mayor)	49 10%	7 7%	9 12%	4 6%	8 13%	10 10%	6 9%	14 12%	10 13%	9 13%	39 9%	9 15%
Police officer / compliance officer (e.g., parking, by-law)	63 13%	21 19%	8 10%	14 20%	7 12%	8 7%	5 7%	9 8%	12 16%	7 9%	55 13%	8 13%
In person - public meeting / community event	11 2%	2 2%	2 3%	1 1%		4 4%	1 2%	3 3%		4 5%	7 2%	4 6%
In person - in neighbourhood / at my home	7 1%		2 3%	1 1%	1 2%	1 1%		1 1%	1 1%	2 3%	6 1%	1 1%
In person - visited municipal office (incl. police station)	6 1%	1 1%	2 2%		1 2%	1 1%	1 1%	2 2%	1 2%	1 2%	4 1%	2 3%



CS2. How did you contact the municipality during your most recent interaction?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Total	502	108	78	69	60	110	67	116	74	70	438	65
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

CS3. Have you accessed the municipality's Customer Service Centre in person in the last 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	866	215	139	123	90	129	137	152	103	99	745	121
	80%	82%	80%	76%	82%	75%	75%	72%	78%	81%	80%	84%
Yes	215	48	34	39	20	43	45	59	28	23	192	23
	20%	18%	20%	24%	18%	25%	25%	28%	22%	19%	20%	16%
Total	1080	263	173	162	110	173	182	211	131	121	937	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS4. If you accessed a Customer Service Centre, what services did you use?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Building / development permit application	18 9%	2 4%	1 2%	5 13%	3 16%	7 16%	5 11%	5 8%	5 17%	3 14%	15 8%	4 16%
Dog licence	22 10%	1 3%	4 11%	6 15%	3 13%	5 11%	5 11%	6 11%	5 19%	1 5%	17 9%	5 23%
Other licence	38 18%	6 12%	8 24%	5 13%	4 21%	6 14%	9 20%	9 15%	2 9%	4 17%	34 18%	4 18%
Transit tickets or pass / transit schedule	37 17%	17 36%	5 15%	6 15%	2 13%	3 8%	8 17%	9 15%	4 13%	1 3%	34 18%	3 13%
Property tax payment or inquiry	50 23%	10 22%	12 36%	8 21%	5 24%	10 24%	12 26%	24 40%	6 22%	5 24%	41 21%	9 38%
Parking ticket payment	34 16%	2 5%	9 25%	7 18%	5 25%	5 12%	10 22%	8 14%	3 9%	2 8%	30 16%	4 17%
By-law enforcement	12 6%	6 12%	1 2%		1 3%	3 7%	2 4%	1 2%	1 3%	3 11%	11 6%	2 7%
Garbage / recycling collection inquiries (schedules / issues)	10 5%	2 5%	1 4%	2 6%	1 3%	1 3%	2 5%	4 6%	1 4%	2 9%	8 4%	2 8%
Parking permits / exemptions	8 4%	1 1%	1 2%	2 5%		4 9%	1 3%	2 3%	2 6%	2 8%	8 4%	
Water / waste management (sewer)	10 5%	1 1%	2 7%	2 6%	2 9%	1 3%	2 5%	3 5%	1 2%		10 5%	
Urban forestry (tree removal / trimming)	4 2%	1 1%	1 2%			2 5%		1 1%	2 8%	1 3%	4 2%	
Snow removal	2 1%	1 1%	1 2%				1 1%	1 1%			2 1%	
Parks and recreation (incl. program inquiries / payments)	10 5%	1 1%	1 4%	5 12%	1 6%	3 6%	1 3%	6 10%	1 5%		10 5%	
Streets (lights / potholes / intersections)	5 2%		1 4%	1 3%		1 3%			2 8%	2 8%	5 3%	
Other	16 7%	2 4%	2 7%	4 10%	1 7%	4 9%	6 13%	2 4%	3 10%	3 15%	15 8%	1 3%



CS4. If you accessed a Customer Service Centre, what services did you use?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Total	214	48	33	39	20	43	45	59	28	23	191	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

CS5. How satisfied were you with your most recent contact with the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	32	9	8	5	2	1	1	7	5	2	29	3
	6%	7%	10%	7%	4%	1%	2%	6%	7%	2%	6%	5%
Dissatisfied	69	15	9	12	7	14	9	16	9	10	60	9
	13%	13%	11%	15%	11%	12%	11%	13%	12%	14%	13%	14%
Satisfied	233	53	34	32	26	52	39	41	39	34	209	24
	44%	45%	41%	42%	45%	45%	46%	33%	51%	46%	45%	37%
Very satisfied	199	41	32	28	23	48	35	60	23	28	171	28
	37%	35%	39%	36%	40%	42%	41%	49%	30%	38%	36%	44%
Total	532	118	84	77	58	116	84	123	77	74	468	64
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS6_A. Please indicate your opinion in the following area: Municipal staff were knowledgeable.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	15	4	5	1	2	1		2		2	14	1
	3%	3%	7%	2%	4%	1%		2%		3%	3%	1%
Disagree	44	9	8	9	3	7	3	12	11	5	36	9
	9%	8%	10%	12%	5%	7%	3%	10%	15%	7%	8%	14%
Agree	306	75	45	43	36	62	57	63	48	32	270	36
	61%	65%	56%	57%	64%	59%	74%	53%	66%	47%	61%	61%
Strongly agree	138	27	22	22	15	36	17	42	14	28	124	14
	27%	23%	27%	29%	27%	33%	22%	35%	19%	42%	28%	23%
Total	503	115	80	74	56	106	77	119	72	68	444	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CS6_B. Please indicate your opinion in the following area: I was treated in a friendly, courteous manner.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	17	4	5	4	3	1		1	5	1	16	1
	3%	3%	6%	6%	5%	1%		1%	6%	1%	3%	2%
Disagree	14	6		3		2	1	4	4	1	11	3
	3%	5%		4%		2%	1%	3%	6%	2%	2%	5%
Agree	304	62	47	42	30	65	54	63	47	36	267	37
	57%	52%	57%	55%	53%	57%	66%	52%	61%	51%	57%	58%
Strongly agree	195	49	30	27	25	45	27	54	21	33	173	23
	37%	41%	36%	35%	42%	40%	32%	44%	27%	46%	37%	36%
Total	530	121	83	77	58	113	82	122	77	71	466	64
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS6_C. Please indicate your opinion in the following area: I was treated fairly.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	19	3	5	6	3	1		2	6	2	15	3
	4%	3%	6%	7%	5%	1%		2%	8%	3%	3%	5%
Disagree	33	10	5	6		4	3	11	3	5	28	5
	6%	9%	6%	8%		3%	4%	9%	4%	8%	6%	8%
Agree	288	60	44	39	32	67	57	58	45	33	255	33
	56%	52%	54%	52%	57%	61%	70%	49%	61%	48%	56%	54%
Strongly agree	176	43	28	25	21	38	21	48	20	28	157	20
	34%	37%	34%	33%	38%	35%	26%	40%	28%	41%	34%	33%
Total	516	116	82	76	56	110	81	119	74	69	455	60
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CS6_D. Please indicate your opinion in the following area: I was satisfied with the amount of time it took to get the service.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	43	9	7	6	6	10	2	15	7	7	37	6
	9%	8%	9%	9%	11%	9%	3%	13%	9%	10%	8%	11%
Disagree	52	16	9	4	3	9	14	7	8	8	45	7
	10%	14%	11%	5%	6%	9%	17%	6%	10%	12%	10%	12%
Agree	258	57	40	32	31	57	47	52	38	30	233	25
	51%	48%	50%	45%	56%	52%	59%	45%	53%	44%	51%	44%
Strongly agree	156	36	24	30	15	33	16	43	20	23	137	19
	31%	30%	30%	41%	27%	30%	21%	37%	27%	34%	30%	33%
Total	509	118	80	71	56	109	79	115	72	68	452	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS6_E. Please indicate your opinion in the following area: If the person I contacted was unable to assist me, I was directed to the right person.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	27	6	7	3	4	6	3	6	3	2	24	3
	9%	8%	15%	8%	14%	10%	8%	10%	8%	6%	9%	8%
Disagree	41	12	9	3	2	6	4	9	4	6	35	5
	14%	16%	21%	7%	8%	10%	10%	15%	11%	14%	14%	15%
Agree	157	37	16	23	20	34	27	29	23	24	135	22
	53%	47%	36%	54%	69%	56%	61%	48%	62%	57%	52%	59%
Strongly agree	70	23	12	13	3	14	10	17	7	10	64	6
	24%	29%	28%	31%	9%	24%	22%	27%	19%	24%	25%	18%
Total	295	79	44	42	29	60	45	62	38	43	259	37
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CS6_F. Please indicate your opinion in the following area: I was satisfied with the outcome of my interaction.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	54	14	12	8	5	7	4	13	8	7	48	6
	10%	12%	15%	10%	8%	6%	5%	11%	10%	10%	10%	10%
Disagree	50	11	6	7	3	9	9	10	8	7	43	7
	10%	10%	8%	10%	5%	8%	11%	8%	10%	10%	9%	11%
Agree	265	60	35	42	31	62	51	52	39	33	238	27
	51%	50%	44%	55%	56%	54%	64%	44%	52%	46%	52%	44%
Strongly agree	150	34	26	19	17	37	16	44	20	24	128	22
	29%	29%	33%	24%	30%	32%	20%	37%	27%	34%	28%	35%
Total	520	120	80	76	56	114	80	119	74	71	458	62
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS6_G. Please indicate your opinion in the following area: I would use this service if it was offered online.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	40	9	6	8	2	8	5	13	7	4	36	4
	10%	9%	10%	13%	4%	8%	8%	13%	12%	8%	10%	8%
Disagree	65	21	7	4	4	14	13	17	8	6	55	10
	15%	23%	12%	7%	8%	15%	19%	17%	12%	11%	15%	19%
Agree	193	39	29	30	25	42	33	40	32	28	172	21
	46%	42%	47%	48%	54%	44%	48%	41%	50%	48%	46%	40%
Strongly agree	125	24	19	19	16	32	18	29	17	19	108	17
	30%	25%	31%	31%	34%	33%	26%	30%	27%	33%	29%	33%
Total	422	93	62	62	47	97	70	99	64	58	371	52
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

CS7. How recently have you accessed the www.halifax.ca website?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Have not accessed in the past 12 months	193	44	35	28	13	37	31	40	25	31	163	30
	18%	17%	20%	17%	12%	21%	17%	19%	19%	25%	17%	21%
Within the last week	134	29	17	12	16	41	18	28	22	15	118	16
	12%	11%	10%	8%	14%	23%	9%	13%	16%	12%	12%	11%
Within the past month	169	40	16	31	21	20	31	27	30	12	148	21
	15%	15%	9%	19%	19%	12%	17%	13%	22%	10%	16%	14%
Within the past six months	199	36	43	27	31	32	37	45	27	23	179	19
	18%	14%	25%	17%	28%	18%	20%	21%	21%	19%	19%	13%
Within the past 12 months	163	38	27	28	15	23	29	27	15	18	139	24
	15%	14%	15%	17%	14%	13%	16%	13%	11%	14%	15%	16%
Have never accessed www.halifax.ca website	236	81	35	37	15	21	39	44	13	23	201	35
	22%	30%	20%	22%	13%	12%	21%	21%	10%	19%	21%	24%
Total	1094	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



CS8. How recently have you accessed any of the municipal services offered online at <https://www.halifax.ca/home/online-services?>

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Have not accessed in the past 12 months	256 23%	56 21%	43 25%	32 19%	32 29%	52 30%	49 27%	50 24%	45 34%	31 26%	218 23%	37 26%
Within the last week	57 5%	14 5%	11 6%	5 3%	6 5%	11 7%	6 4%	9 4%	8 6%	6 5%	50 5%	7 5%
Within the past month	78 7%	12 5%	16 9%	17 11%	5 4%	11 6%	11 6%	16 7%	15 12%	10 8%	63 7%	15 10%
Within the past six months	126 11%	25 9%	20 12%	15 9%	22 20%	23 13%	30 16%	26 12%	13 10%	16 13%	117 12%	9 6%
Within the past 12 months	113 10%	25 9%	10 6%	23 14%	12 11%	22 13%	17 9%	25 12%	12 9%	17 14%	98 10%	15 10%
Have never accessed any online services	466 43%	136 51%	73 42%	71 43%	34 31%	54 31%	72 39%	85 40%	40 30%	41 34%	403 42%	62 43%
Total	1095 100%	268 100%	174 100%	164 100%	111 100%	173 100%	185 100%	212 100%	132 100%	122 100%	950 100%	145 100%



CS9. Which online service(s) did you access in the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
None / did not access	52	10	10	10	2	12	12	10	7	4	48	4
	8%	7%	10%	10%	2%	10%	10%	7%	7%	5%	8%	5%
Made an online request	42	11	5	4	4	10	5	7	8	6	37	5
	6%	8%	5%	4%	5%	9%	5%	5%	8%	8%	6%	6%
Completed an online payment	196	35	22	42	27	39	23	47	27	30	176	21
	29%	24%	21%	42%	32%	33%	20%	36%	28%	41%	29%	25%
Conducted a search for information (garbage schedule / library)	410	92	76	52	55	62	72	82	54	37	358	52
	60%	63%	70%	51%	66%	52%	62%	62%	58%	51%	60%	64%
Registered or made a booking (programs)	46	5	10	5	9	15	9	6	7	12	40	6
	7%	4%	9%	5%	10%	13%	7%	5%	8%	16%	7%	7%
Reported something	70	24	7	5	3	11	14	8	8	6	65	5
	10%	16%	6%	5%	3%	9%	12%	6%	9%	8%	11%	6%
Contacted the municipality	54	14	10	6	5	13	5	9	11	5	46	8
	8%	10%	9%	6%	6%	11%	4%	7%	11%	7%	8%	9%
Checked job postings	10	3	2	2				2			8	2
	1%	2%	2%	2%				2%			1%	3%
Other	11	3	1	2	1		3	1	1	1	11	
	2%	2%	1%	2%	1%		3%	1%	1%	1%	2%	
Don't know	1									1	1	
	0%									1%	0%	
Total	680	147	108	101	84	118	116	131	94	73	598	81
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



CS10. Do you have any suggestions to improve your experience / are there any services you would like to see available through the self-serve online portal?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No suggestions / issues	859	190	144	140	96	133	143	166	104	101	745	115
	83%	80%	86%	86%	89%	78%	84%	83%	80%	85%	83%	84%
Hard to navigate (confusing / not user friendly / too many clicks)	19	4	2	4	3	5	5	5	3	3	15	5
	2%	2%	1%	3%	3%	3%	3%	2%	3%	3%	2%	3%
Design issues (cluttered / needs simplifying / broken links / info outdated)	43	9	7	6	8	10	6	5	9	6	36	7
	4%	4%	4%	4%	7%	6%	3%	3%	7%	5%	4%	5%
More / better information	28	9	1	4	1	9	6	4	5	3	26	1
	3%	4%	1%	2%	1%	5%	4%	2%	4%	2%	3%	1%
In-person tasks should be available online	22	3	3	2	2	7	2	9	2	4	21	2
	2%	1%	2%	1%	2%	4%	1%	5%	2%	4%	2%	1%
Ability to report online (parking violations / animal control)	12	2	5	1		3	5	1		2	10	2
	1%	1%	3%	1%		2%	3%	0%		2%	1%	2%
Timely follow up / provide responses to complaints / track outcomes	10	3	1	3	1	2	1	1	2	1	9	1
	1%	1%	0%	2%	1%	1%	0%	1%	1%	1%	1%	1%
Ability to report issues and concerns	6	1	2	2			1		1	1	5	1
	1%	1%	1%	1%			1%		1%	1%	1%	1%
Raise awareness of the site (via mail, newsletter, etc.)	8	4	1			2		3	1		8	
	1%	2%	1%			1%		1%	1%		1%	
Miss in-person / want one- on-one	14	3	1	1		2	2	4	2	1	12	1
	1%	1%	1%	1%		1%	1%	2%	2%	1%	1%	1%
Other	23	6	6	3	1	2	4	4	2	4	20	3
	2%	3%	3%	2%	1%	1%	3%	2%	1%	3%	2%	2%
Not related to online	29	12	2	4	1	1	3	5	3	1	24	5
	3%	5%	1%	2%	1%	1%	2%	2%	2%	1%	3%	4%
Don't know	2	1				1	1	1	1		2	
	0%	0%				0%	0%	0%	0%		0%	
Total	1033	236	167	162	108	170	171	200	130	118	897	136
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



Note: Multiple responses accepted

CS11. How likely are you to use online services in the future?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very unlikely	80	33	6	9	2	5	17	17	2	5	68	12
	7%	12%	3%	6%	2%	3%	9%	8%	2%	4%	7%	9%
Unlikely	179	46	31	23	12	27	37	28	26	19	154	25
	16%	17%	18%	14%	10%	16%	20%	13%	20%	16%	16%	17%
Likely	510	121	96	83	55	73	85	100	55	49	441	68
	47%	45%	55%	50%	50%	42%	46%	47%	41%	40%	46%	47%
Very likely	326	69	41	49	41	68	45	67	49	49	287	39
	30%	26%	23%	30%	37%	39%	24%	32%	37%	40%	30%	27%
Total	1096	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_A. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Made a Freedom of Information request.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	1002	234	161	154	105	159	174	196	118	113	862	140
	92%	88%	93%	94%	95%	92%	94%	93%	90%	92%	91%	96%
More than 10 times	7	5		1		1		1	1	1	7	
	1%	2%		0%		1%		1%	1%	1%	1%	
6 - 10 times	5	1	1		1	2	1	2	2		4	2
	0%	0%	0%		1%	1%	1%	1%	2%		0%	1%
3 - 5 times	20	6	4	2	1	4	4	2	3	4	17	3
	2%	2%	2%	1%	1%	2%	2%	1%	2%	3%	2%	2%
1 - 2 times	57	20	7	7	4	7	6	9	7	5	56	1
	5%	8%	4%	4%	4%	4%	3%	4%	5%	4%	6%	0%
Total	1092	266	173	164	111	173	185	210	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_B. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Viewed or used an open dataset.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	942	231	150	153	93	139	168	187	105	102	811	131
	86%	87%	87%	93%	84%	80%	91%	89%	80%	83%	86%	90%
More than 10 times	10	3	1	2	1	1		3	3	1	8	2
	1%	1%	1%	1%	1%	1%		1%	3%	1%	1%	1%
6 - 10 times	15	5			1	6	3		2	4	14	1
	1%	2%			1%	3%	2%		2%	3%	2%	1%
3 - 5 times	11	4	1	1	3	1	1	3	1	1	10	1
	1%	2%	0%	0%	3%	0%	1%	1%	1%	1%	1%	0%
1 - 2 times	113	23	21	9	12	26	13	17	20	15	102	11
	10%	9%	12%	5%	11%	15%	7%	8%	15%	13%	11%	7%
Total	1092	266	173	164	111	173	185	210	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_C. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Visited the Municipal Archives or used their online catalogue.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	953	225	156	153	99	140	163	186	111	112	822	131
	87%	84%	90%	93%	89%	81%	88%	89%	84%	92%	87%	90%
More than 10 times	5	2					2	1			5	
	0%	1%					1%	1%			1%	
6 - 10 times	10	7				2			1		8	2
	1%	3%				1%			1%		1%	1%
3 - 5 times	21	6	2	1	3	5	5	2	2	2	19	1
	2%	2%	1%	1%	3%	3%	3%	1%	1%	2%	2%	1%
1 - 2 times	103	27	15	10	9	26	15	20	18	8	92	11
	9%	10%	9%	6%	8%	15%	8%	10%	14%	6%	10%	7%
Total	1092	266	173	164	111	173	185	210	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_D. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Viewed Council meetings on Halifax.ca.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	913	229	150	137	90	131	161	171	101	99	789	124
	84%	86%	87%	83%	82%	75%	87%	81%	76%	81%	83%	86%
More than 10 times	13	2	1	1	2	6	3	4	3	2	13	1
	1%	1%	0%	1%	2%	4%	2%	2%	2%	2%	1%	0%
6 - 10 times	20	3	1	5	2	5	1	5	4		17	3
	2%	1%	0%	3%	2%	3%	0%	2%	3%		2%	2%
3 - 5 times	42	10	8	4	5	10	5	11	8	3	35	7
	4%	4%	5%	2%	4%	6%	3%	5%	6%	2%	4%	5%
1 - 2 times	105	23	13	17	11	22	15	19	17	18	94	11
	10%	9%	7%	10%	10%	12%	8%	9%	13%	15%	10%	7%
Total	1092	267	173	164	111	173	185	210	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_E. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Accessed agendas, minutes, or reports through Halifax.ca.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	915	235	149	140	85	126	164	164	99	101	786	129
	84%	88%	86%	85%	77%	73%	89%	78%	75%	83%	83%	89%
More than 10 times	18	1	1	1	6	9	2	5	7	4	18	1
	2%	0%	1%	1%	5%	5%	1%	2%	5%	3%	2%	0%
6 - 10 times	20	3	2	5	1	6		7	2	1	18	2
	2%	1%	1%	3%	1%	3%		3%	2%	1%	2%	1%
3 - 5 times	40	9	7	4	7	8	6	10	6	4	36	5
	4%	3%	4%	3%	6%	5%	3%	5%	5%	3%	4%	3%
1 - 2 times	99	19	14	14	11	24	13	25	18	13	90	9
	9%	7%	8%	8%	10%	14%	7%	12%	14%	10%	10%	6%
Total	1092	267	173	164	111	173	185	210	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_F. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Participated in a public consultation.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	893	225	149	136	87	121	157	166	95	91	770	123
	82%	84%	86%	83%	79%	70%	85%	79%	72%	75%	81%	84%
More than 10 times	7	2			3	1	1		1	1	7	
	1%	1%			2%	1%	1%		1%	1%	1%	
6 - 10 times	8	2			1	3		1		3	8	
	1%	1%			1%	2%		1%		2%	1%	
3 - 5 times	37	6	5	7	6	8	5	11	12	4	34	3
	3%	2%	3%	4%	5%	5%	3%	5%	9%	3%	4%	2%
1 - 2 times	146	31	19	21	14	40	22	32	24	23	127	20
	13%	12%	11%	13%	12%	23%	12%	15%	18%	19%	13%	13%
Total	1091	266	173	163	111	173	185	210	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_G. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Called 311.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	603	150	104	82	59	92	94	103	59	71	512	91
	55%	56%	60%	50%	54%	53%	51%	49%	45%	58%	54%	63%
More than 10 times	27	10	4	3	2	3	4	3	6		27	1
	3%	4%	2%	2%	2%	2%	2%	2%	5%		3%	0%
6 - 10 times	36	8	4	4	5	6	7	10	4	2	33	3
	3%	3%	3%	3%	4%	4%	4%	5%	3%	2%	4%	2%
3 - 5 times	108	29	12	15	8	21	20	25	11	14	96	12
	10%	11%	7%	9%	7%	12%	11%	12%	8%	11%	10%	9%
1 - 2 times	320	72	49	59	36	51	60	69	52	35	281	38
	29%	27%	28%	36%	33%	29%	32%	33%	40%	29%	30%	26%
Total	1094	268	174	164	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_H. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Contacted Councillors or municipal staff.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	771	202	127	117	79	97	142	128	76	73	669	102
	71%	75%	74%	72%	71%	56%	77%	61%	58%	60%	71%	70%
More than 10 times	10	1	1		3	4	1	2	2	2	8	2
	1%	0%	0%		2%	2%	1%	1%	1%	2%	1%	1%
6 - 10 times	16	4	1	1	1	7	1	7	2	1	15	1
	1%	1%	1%	1%	1%	4%	0%	3%	2%	1%	2%	1%
3 - 5 times	65	11	10	12	9	13	7	22	10	8	54	11
	6%	4%	6%	7%	8%	7%	4%	11%	8%	7%	6%	8%
1 - 2 times	231	50	34	34	19	52	35	52	41	38	202	29
	21%	19%	19%	21%	18%	30%	19%	25%	31%	31%	21%	20%
Total	1093	268	173	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_I. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Viewed or engaged the municipality's social media channels (e.g., Twitter, Facebook).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	686	172	110	116	60	86	116	138	87	85	583	103
	63%	65%	64%	70%	54%	50%	63%	65%	66%	69%	62%	71%
More than 10 times	103	20	11	13	22	22	13	24	13	10	89	14
	9%	8%	6%	8%	19%	13%	7%	11%	10%	8%	9%	10%
6 - 10 times	55	8	10	6	6	14	15	11	2	6	51	4
	5%	3%	6%	4%	5%	8%	8%	5%	2%	5%	5%	3%
3 - 5 times	104	27	14	13	9	28	13	12	17	11	97	7
	10%	10%	8%	8%	8%	16%	7%	6%	13%	9%	10%	5%
1 - 2 times	144	38	28	17	15	24	28	26	13	11	128	16
	13%	14%	16%	10%	13%	14%	15%	12%	10%	9%	14%	11%
Total	1092	267	173	164	111	173	185	210	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE1_JOE. What other, if any, information have you received or accessed from the Halifax Regional Municipality within the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Made a Freedom of Information request	1 0%							1 1%			1 0%	
Viewed or used an open dataset	2 1%	1 1%	1 1%				1 2%	1 1%			1 1%	1 2%
Visited the Municipal Archives or used their online catalogue	2 1%		1 1%			1 3%		1 2%			2 1%	
Viewed Council meetings on Halifax.ca	1 0%				1 4%			1 2%			1 1%	
Accessed agendas, minutes, or reports through Halifax.ca	11 4%	2 4%	6 11%		1 2%	3 7%	1 1%	5 7%		2 6%	7 3%	4 10%
Participated in a public consultation	8 3%	1 3%	2 5%	1 3%	2 6%		4 9%	1 1%		1 2%	8 4%	
Called 311	4 2%			2 5%	1 2%		1 2%		1 3%	1 2%	3 1%	1 3%
Contacted Councillors or municipal staff	14 5%	3 6%	3 6%	3 8%	1 2%	2 4%	2 6%	2 2%	5 14%	1 4%	11 5%	3 7%
Viewed or engaged the municipality's social media channels	9 3%	3 5%	2 4%	1 3%	1 2%	2 6%	1 2%	2 2%	1 2%	1 4%	8 4%	1 1%
Viewed garbage collection schedule information	58 22%	7 15%	12 22%	6 17%	13 38%	7 17%	12 28%	15 21%	9 27%	8 26%	47 22%	11 27%
Viewed Halifax Transit / bus schedule information	39 15%	8 17%	6 12%	7 19%	5 16%	6 15%	6 13%	11 15%		4 13%	36 16%	3 7%
Viewed Halifax rec programming info and registration	49 19%	6 12%	11 20%	8 23%	10 30%	7 16%	9 21%	14 20%	8 23%	3 10%	41 19%	8 20%
Bylaw info	32 12%	6 12%	9 17%	1 2%		8 20%	6 15%	6 8%	3 9%	5 17%	27 12%	5 12%
Streets and snow removal	15 6%	4 8%	5 9%	1 2%	2 6%	1 1%	3 7%	2 3%	3 9%	2 8%	15 7%	



PE1_JOE. What other, if any, information have you received or accessed from the Halifax Regional Municipality within the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Property tax / tax bills / tax info	27 10%	7 14%	6 11%	7 18%	1 2%	3 7%	5 12%	12 17%	2 5%	4 12%	19 9%	8 20%
Public library info	8 3%	1 2%	5 10%	1 2%		1 1%	1 1%	2 3%		1 2%	8 3%	
Events	13 5%		4 8%	1 2%	2 7%	4 8%	2 5%	1 2%	2 7%	1 4%	9 4%	4 9%
Water / waste	16 6%	3 5%	5 9%	2 6%	1 4%	3 7%	3 7%	4 6%	2 6%	1 2%	13 6%	2 6%
License / permits	11 4%	1 3%	1 2%	6 15%	1 2%	1 2%		5 6%	1 2%	5 15%	7 3%	4 9%
Email / newsletter / contact from Councillor	18 7%	4 7%	4 8%	1 4%	3 9%	3 7%		8 11%	1 3%	2 6%	17 8%	1 1%
Mail (info / notices)	19 7%	4 9%	4 7%	1 3%		5 12%	1 3%	7 10%	1 3%	1 4%	18 8%	1 3%
Other	32 12%	5 10%	4 8%	8 23%	4 11%	6 15%	3 7%	7 10%	7 19%	8 26%	26 12%	6 15%
This survey	3 1%	1 3%						3 4%			3 2%	
Don't know	3 1%	2 4%				1 3%	1 3%				3 2%	
Total	260 100%	49 100%	53 100%	36 100%	33 100%	43 100%	42 100%	72 100%	35 100%	31 100%	218 100%	41 100%

Note: Multiple responses accepted



PE1_J. Please indicate how often you have received or accessed this information from the Halifax Regional Municipality within the past 12 months.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
More than 10 times	44	7	7	9	9	8	7	12	6	4	39	5
	17%	15%	13%	25%	26%	18%	16%	17%	16%	14%	18%	13%
6 - 10 times	45	9	11	5	5	10	11	11	8	3	36	9
	18%	18%	20%	15%	16%	23%	26%	16%	23%	9%	17%	22%
3 - 5 times	77	15	16	8	10	13	11	20	11	9	70	7
	30%	31%	30%	22%	30%	30%	26%	28%	31%	28%	32%	16%
1 - 2 times	93	18	20	14	9	13	14	28	11	15	73	20
	36%	37%	37%	38%	28%	30%	33%	39%	30%	49%	33%	49%
Total	260	49	53	36	33	43	42	72	35	31	218	41
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE2_A. Overall, how easy or difficult do you find doing the following from the municipality? Making a Freedom of Information request.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	7	6		1			1		2		7	
	8%	19%		7%			11%		14%		9%	
Easy	46	14	8	5	4	8	6	8	6	7	42	5
	52%	44%	68%	54%	77%	57%	51%	55%	43%	74%	50%	88%
Difficult	28	9	2	4	1	5	4	4	5	1	28	1
	32%	28%	15%	39%	23%	34%	38%	31%	38%	14%	33%	12%
Very difficult	7	3	2			1		2	1	1	7	
	8%	9%	17%			9%		13%	6%	12%	8%	
Total	89	31	12	10	6	14	11	14	14	9	83	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE2_B. Overall, how easy or difficult do you find doing the following from the municipality? Viewing or using an open dataset.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	23	8	1	2	1	8	1	4	5	2	17	5
	15%	23%	5%	17%	7%	24%	3%	20%	18%	10%	13%	38%
Easy	91	21	12	9	15	20	11	16	19	13	83	8
	62%	61%	55%	78%	86%	58%	63%	72%	69%	65%	62%	56%
Difficult	28	3	9	1	1	6	5	2	4	5	28	1
	19%	10%	40%	5%	7%	18%	28%	8%	13%	26%	21%	7%
Very difficult	6	2					1				6	
	4%	7%					6%				4%	
Total	148	35	23	11	18	34	17	22	27	20	134	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE2_C. Overall, how easy or difficult do you find doing the following from the municipality? Visiting the Municipal Archives or used their online catalogue.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	23	11	2		1	6	1	4	1	1	18	4
	17%	26%	13%		5%	19%	5%	18%	6%	6%	15%	32%
Easy	87	26	10	8	7	22	16	15	17	7	78	9
	63%	62%	62%	73%	58%	67%	73%	62%	86%	71%	63%	64%
Difficult	23	3	4	3	4	2	5	5	2		22	1
	17%	7%	25%	27%	37%	7%	21%	20%	9%		18%	4%
Very difficult	5	2				2				2	5	
	3%	6%				7%				23%	4%	
Total	137	41	16	10	12	34	22	24	20	10	123	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE2_D. Overall, how easy or difficult do you find doing the following from the municipality? Viewing Council meetings on Halifax.ca.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	34	8	6	4	4	11	9	10	4	5	27	7
	19%	21%	25%	13%	21%	26%	37%	25%	14%	21%	17%	35%
Easy	122	24	13	21	13	29	11	25	25	17	110	12
	69%	65%	57%	77%	64%	67%	45%	63%	80%	73%	70%	59%
Difficult	17	2	4	2	3	3	4	5	2	1	16	1
	10%	5%	18%	7%	15%	7%	18%	12%	6%	3%	10%	6%
Very difficult	4	4		1						1	4	
	2%	10%		2%						3%	3%	
Total	177	37	22	27	20	43	23	39	32	23	156	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE2_E. Overall, how easy or difficult do you find doing the following from the municipality? Accessing agendas, minutes, or reports through Halifax.ca.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	29	9		1	2	14	5	10	3	3	24	4
	17%	29%		5%	10%	31%	26%	22%	9%	14%	15%	28%
Easy	119	17	20	21	15	26	11	29	26	15	109	9
	68%	57%	83%	87%	61%	55%	52%	63%	78%	72%	69%	60%
Difficult	20	2	4	2	5	3	4	5	3	2	18	2
	11%	6%	17%	8%	22%	6%	18%	11%	9%	8%	11%	12%
Very difficult	8	2			2	3	1	2	1	1	8	
	4%	8%			8%	7%	3%	5%	4%	6%	5%	
Total	175	30	24	24	25	47	21	45	34	21	159	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE2_F. Overall, how easy or difficult do you find doing the following from the municipality? Participating in a public consultation.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	29	5	4	3	4	10	2	8	5	5	24	6
	15%	11%	18%	11%	15%	19%	9%	19%	14%	15%	13%	25%
Easy	116	21	9	20	15	35	16	25	24	20	102	13
	58%	51%	36%	71%	63%	67%	58%	57%	65%	65%	58%	59%
Difficult	44	10	10	4	5	7	9	10	7	6	41	3
	22%	23%	44%	13%	22%	14%	33%	22%	19%	20%	24%	13%
Very difficult	9	6	1	1				1	1		8	1
	4%	16%	2%	4%				3%	2%		5%	3%
Total	198	42	24	28	23	52	28	44	37	31	176	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE2_G. Overall, how easy or difficult do you find doing the following from the municipality? Calling 311.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	300	78	46	52	29	42	56	72	48	31	266	34
	61%	66%	67%	64%	57%	51%	62%	66%	66%	62%	61%	63%
Easy	176	35	23	27	22	35	30	34	24	18	157	18
	36%	30%	32%	33%	43%	43%	33%	32%	32%	36%	36%	33%
Difficult	7	3				4	1	1	1	1	7	
	1%	3%				5%	1%	1%	2%	1%	2%	
Very difficult	6	2	1	3			3	1		1	4	2
	1%	2%	1%	3%			3%	1%		1%	1%	3%
Total	489	118	70	82	51	81	91	108	73	51	435	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE2_H. Overall, how easy or difficult do you find doing the following from the municipality? Contacting Councillors or HRM staff.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	89	16	12	20	8	20	13	23	13	11	76	13
	28%	25%	26%	42%	26%	27%	30%	27%	24%	22%	27%	29%
Easy	176	34	27	21	20	45	23	45	36	33	152	24
	55%	53%	59%	45%	63%	59%	53%	55%	64%	68%	55%	55%
Difficult	47	12	6	5	2	9	5	13	6	4	41	6
	15%	19%	13%	12%	8%	12%	11%	15%	12%	9%	15%	14%
Very difficult	10	2	1	1	1	2	3	2		1	9	1
	3%	4%	1%	1%	4%	3%	6%	2%		1%	3%	1%
Total	321	65	46	47	32	76	43	83	56	49	278	43
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE2_I. Overall, how easy or difficult do you find doing the following from the municipality? Viewing or engaging the municipality's social media channels (e.g., Twitter, Facebook).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	182	43	26	22	29	37	22	38	15	18	161	20
	45%	46%	41%	45%	57%	43%	33%	52%	34%	48%	44%	48%
Easy	215	49	36	27	22	47	44	33	29	19	195	20
	53%	52%	57%	55%	43%	54%	64%	45%	65%	52%	54%	48%
Difficult	6		2			3	2	2	1		4	2
	1%		3%			3%	3%	3%	1%		1%	4%
Very difficult	2	2									2	
	1%	3%									1%	
Total	405	94	63	48	50	87	69	73	45	37	363	42
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE2_J. Overall, how easy or difficult do you find doing the following from the municipality? Other.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very easy	106	21	23	17	14	14	15	33	15	11	86	21
	41%	44%	43%	48%	43%	34%	36%	46%	43%	36%	39%	50%
Easy	109	17	23	13	12	22	17	30	9	16	95	14
	42%	35%	44%	36%	37%	53%	40%	42%	26%	52%	44%	33%
Difficult	33	8	4	6	5	3	9	6	8	3	28	5
	13%	17%	8%	16%	17%	7%	23%	8%	23%	10%	13%	12%
Very difficult	10	2	3		1	3	1	3	3	1	9	2
	4%	4%	6%		4%	7%	1%	4%	9%	2%	4%	4%
Total	258	48	53	36	33	43	42	72	35	31	217	41
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE3_A. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Completed online surveys from the municipality.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	680	175	102	113	60	88	114	130	73	74	582	98
	62%	66%	58%	69%	55%	51%	62%	61%	55%	60%	62%	68%
More than 10 times	1										1	
	0%										0%	
6 - 10 times	12	4			3	5		1	3	4	12	
	1%	2%			2%	3%		1%	2%	3%	1%	
3 - 5 times	22	1	4	4	4	8	1	4	10	2	21	1
	2%	0%	2%	3%	4%	5%	1%	2%	8%	2%	2%	1%
1 - 2 times	377	86	69	46	43	72	69	76	46	43	331	46
	35%	32%	39%	28%	39%	42%	37%	36%	35%	35%	35%	32%
Total	1091	266	174	163	111	173	185	211	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE3_B. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Spoke directly with my Councillor or municipal staff.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	793	203	138	118	81	103	145	138	84	72	699	94
	73%	76%	79%	72%	73%	59%	78%	65%	64%	59%	74%	65%
More than 10 times	1	1									1	
	0%	0%									0%	
6 - 10 times	22	3	3	2	5	8	4	6	3	6	16	7
	2%	1%	1%	1%	4%	5%	2%	3%	2%	5%	2%	5%
3 - 5 times	46	8	2	9	6	13	8	14	7	7	39	7
	4%	3%	1%	5%	5%	8%	4%	7%	5%	6%	4%	5%
1 - 2 times	231	53	31	36	19	49	28	54	38	37	194	37
	21%	20%	18%	22%	17%	28%	15%	25%	29%	31%	20%	25%
Total	1094	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE3_C. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Completed email or feedback form.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	895	226	149	136	85	131	157	168	97	96	772	123
	82%	85%	86%	83%	76%	76%	85%	79%	74%	78%	81%	85%
6 - 10 times	3					2	1		1		3	
	0%					1%	1%		1%		0%	
3 - 5 times	14		2	2	5	5	1	6	4	1	12	2
	1%		1%	1%	5%	3%	1%	3%	3%	1%	1%	1%
1 - 2 times	182	41	23	25	21	35	25	38	30	26	161	20
	17%	15%	13%	16%	19%	20%	14%	18%	23%	21%	17%	14%
Total	1093	268	174	163	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE3_D. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Contacted the municipality through social media (e.g., Twitter, Facebook).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	998	239	162	156	96	154	172	190	121	112	866	132
	91%	89%	93%	95%	86%	89%	93%	90%	92%	92%	91%	91%
6 - 10 times	8		1	1	5	1	1		2	1	8	
	1%		1%	1%	5%	0%	1%		1%	1%	1%	
3 - 5 times	18	3	4		2	3	2	5	1	3	18	
	2%	1%	2%		2%	2%	1%	2%	1%	2%	2%	
1 - 2 times	69	26	6	7	8	15	9	17	8	6	56	13
	6%	10%	4%	4%	7%	9%	5%	8%	6%	5%	6%	9%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE3_E. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Attended an in-person public meeting.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	130	27	20	18	8	29	22	33	19	6	116	14
	60%	57%	70%	69%	32%	58%	71%	62%	52%	25%	60%	65%
6 - 10 times	3		1		1	1		1		1	3	1
	1%		2%		5%	1%		2%		6%	1%	3%
3 - 5 times	20	4	1		7	7	1	7	4	4	17	3
	9%	8%	5%		26%	14%	4%	13%	13%	16%	9%	14%
1 - 2 times	62	17	7	8	9	13	8	12	12	12	58	4
	29%	35%	23%	31%	37%	26%	25%	22%	35%	54%	30%	18%
Total	214	48	29	26	26	49	31	53	35	23	193	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE3_F. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Participated in an online discussion.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	1019	250	163	156	97	155	176	196	121	110	879	140
	93%	93%	94%	95%	88%	89%	95%	92%	92%	90%	93%	96%
6 - 10 times	1	1			1		1				1	1
	0%	0%			1%		0%				0%	0%
3 - 5 times	9	3			4	1	4	1	3	1	9	
	1%	1%			3%	1%	2%	0%	2%	1%	1%	
1 - 2 times	64	14	11	8	9	17	5	15	9	11	59	5
	6%	5%	6%	5%	8%	10%	3%	7%	7%	9%	6%	3%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PE3_G. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Participated in a workshop or conference.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	1033	257	164	158	99	161	179	191	126	115	897	136
	94%	96%	94%	96%	90%	93%	97%	90%	95%	94%	95%	94%
3 - 5 times	7		1	1		4		2	1	2	6	1
	1%		1%	1%		2%		1%	1%	2%	1%	1%
1 - 2 times	53	10	8	5	11	8	6	19	5	5	45	8
	5%	4%	5%	3%	10%	4%	3%	9%	4%	4%	5%	6%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE3_H. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Spoke at a board or committee meeting.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	1065	260	171	161	106	167	183	203	126	116	925	140
	97%	97%	99%	98%	96%	96%	99%	96%	95%	95%	98%	96%
More than 10 times	1	1					1				1	
	0%	0%					0%				0%	
6 - 10 times	2				1				1	1	2	
	0%				1%				1%	1%	0%	
3 - 5 times	3		1		1	1		2	1		2	1
	0%		0%		1%	0%		1%	1%		0%	0%
1 - 2 times	22	7	2	3	2	6	1	7	4	5	18	4
	2%	2%	1%	2%	2%	3%	1%	3%	3%	4%	2%	3%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE3_I. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Met with an advisory committee.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	1055	260	171	159	102	165	182	207	124	112	915	140
	97%	97%	99%	97%	93%	95%	98%	97%	94%	92%	97%	96%
More than 10 times	1	1					1				1	
	0%	0%					0%				0%	
6 - 10 times	1				1					1	1	
	0%				1%					1%	0%	
3 - 5 times	1					1		1			1	
	0%					0%		0%			0%	
1 - 2 times	34	6	3	5	7	8	3	5	8	9	29	5
	3%	2%	1%	3%	6%	5%	2%	2%	6%	7%	3%	4%
Total	1092	266	174	164	111	173	185	212	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE3_JOE. Are there other aspects in which you engaged with the Halifax Regional Municipality over the past 12 months for?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Completed online surveys from the municipality	2 0%										2 0%	
Spoke directly with my Councillor or municipal staff	9 1%	1 0%	1 1%	1 1%	2 2%	3 2%	2 1%	1 1%	1 1%	3 3%	7 1%	2 2%
Contacted the municipality through social media	2 0%	2 1%						2 1%			2 0%	
Attended an in-person public meeting	1 0%			1 0%					1 0%		1 0%	
Participated in a workshop or conference	1 0%				1 1%					1 0%	1 0%	
Met with an advisory committee	5 0%	1 0%	2 1%	1 1%	1 1%			4 2%		1 0%	4 0%	1 1%
Made an online request	3 0%		1 1%	1 0%	1 1%		1 1%	2 1%			3 0%	1 0%
Completed an online payment	2 0%		1 1%				1 1%				2 0%	
Conducted a search for information (garbage schedule / library)	4 0%	1 0%	2 1%	1 1%					2 1%	1 1%	4 0%	
Registered or made a booking (programs)	3 0%		1 0%			3 2%		1 0%		3 2%	3 0%	1 0%
Reported something	15 1%	1 0%	2 1%	4 2%	4 4%	1 1%	3 2%	3 1%	5 4%	2 2%	12 1%	4 3%
Contacted the municipality (Councillor) by mail or email	8 1%	1 0%	1 0%	3 2%		1 1%	1 0%	4 2%	1 1%	1 1%	8 1%	
Other	22 2%	6 2%	3 2%	5 3%		3 2%	3 2%	2 1%	4 3%	3 3%	21 2%	1 1%
Don't know	1 0%	1 0%						1 0%			1 0%	



PE3_JOE. Are there other aspects in which you engaged with the Halifax Regional Municipality over the past 12 months for?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No other information	1025	256	161	149	102	163	173	195	120	109	889	136
	93%	95%	93%	91%	92%	94%	94%	92%	91%	89%	93%	94%
Total	1097	269	174	164	111	173	185	212	132	122	952	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

PE3_J. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for this.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
More than 10 times	1	1									1	
	1%	5%									1%	
6 - 10 times	12	3	1	2	2	2	4	3	3	2	11	1
	17%	23%	9%	11%	28%	23%	31%	17%	25%	18%	17%	12%
3 - 5 times	21	3	5	3		5	2	8	3	3	19	3
	30%	20%	44%	16%		44%	19%	49%	28%	20%	30%	30%
1 - 2 times	37	7	6	11	6	4	6	6	6	8	32	5
	52%	52%	47%	72%	72%	34%	50%	35%	48%	62%	52%	58%
Total	71	13	12	15	9	10	12	17	12	13	62	9
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE4. Do you agree or disagree that the municipality provides sufficient tools and information to allow you to meaningfully participate and engage with the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Completely disagree	24	9	5	1	1	5	6	1	4	3	17	6
	2%	4%	3%	1%	1%	3%	3%	1%	3%	3%	2%	4%
Disagree	163	43	27	19	11	23	21	37	18	13	142	20
	15%	16%	16%	12%	10%	13%	11%	17%	13%	11%	15%	14%
Agree	816	191	127	130	94	125	144	159	97	91	709	108
	75%	72%	73%	79%	85%	72%	78%	75%	74%	74%	75%	74%
Completely agree	90	24	14	14	4	21	14	15	13	15	79	10
	8%	9%	8%	8%	4%	12%	8%	7%	10%	12%	8%	7%
Total	1092	268	174	163	111	173	185	211	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PE5. What barriers or challenges, if any, have you encountered in accessing Halifax Regional Municipality information or participating or engaging with the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No barriers	813 77%	190 78%	126 74%	134 82%	80 74%	132 77%	133 77%	151 74%	93 71%	99 82%	705 78%	107 77%
Issues with website (hard to navigate / links broken / not mobile friendly)	34 3%	4 2%	8 5%	2 1%	9 8%	8 4%	7 4%	7 3%	8 6%	2 2%	29 3%	5 3%
Issues with contacting Councillor (does not return calls)	23 2%	2 1%	4 2%	3 2%	3 3%	5 3%	5 3%	5 2%	3 2%	2 2%	18 2%	5 3%
Issues with call centre / 311 (busy lines / lack of knowledge / on hold)	15 1%	3 1%	2 1%	3 2%	1 1%	2 1%	2 1%	3 2%	4 3%	2 1%	13 1%	2 1%
Issues with meeting special needs (poor / disabled / language issues / lack of understanding)	20 2%	8 3%	4 2%	2 1%	2 2%	1 0%	4 2%	6 3%		1 1%	18 2%	1 1%
Lack of awareness / information / notice of engagement opportunities availability	70 7%	20 8%	16 9%	8 5%	8 7%	9 6%	10 6%	12 6%	6 5%	6 5%	69 8%	1 1%
Lack of computer / computer literacy	10 1%	1 1%	4 2%	1 0%		1 1%	4 2%	4 2%	2 2%		8 1%	2 2%
Lack of response to requests / acknowledgement of / updates on	14 1%	4 2%	1 0%	1 0%		1 1%	1 0%	4 2%	4 3%	1 1%	11 1%	3 2%
Difficulty determining who to talk to / passed around	7 1%	2 1%	1 1%	2 1%			1 0%	2 1%	2 1%	1 1%	6 1%	2 1%
Lack of opportunity to engage / be consulted	21 2%	5 2%	7 4%	3 2%		4 2%	3 2%	10 5%	2 1%	2 1%	19 2%	1 1%
Won't be taken seriously / decisions already made / no interest in our opinions	34 3%	5 2%	4 3%	2 2%	2 2%	16 9%	1 0%	11 5%	11 8%	4 3%	28 3%	6 4%
Other	55 5%	13 5%	13 8%	7 4%	4 4%	8 5%	11 6%	13 6%	9 7%	7 5%	42 5%	13 10%
Don't know / no attempts made	2 0%	1 0%	1 0%	1 0%				1 0%			2 0%	1 0%



PE5. What barriers or challenges, if any, have you encountered in accessing Halifax Regional Municipality information or participating or engaging with the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Total	1049	243	170	163	109	172	173	205	131	120	910	139
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



PE6. What is your preferred method(s) of being engaged by the Halifax Regional Municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
None	49	14	4	5	5	4	7	6	2	7	35	14
	5%	5%	2%	3%	4%	2%	4%	3%	1%	5%	4%	10%
Online survey	749	169	122	129	78	123	124	134	102	83	657	92
	68%	63%	70%	79%	70%	71%	67%	63%	77%	68%	69%	63%
In-person public meeting / Town Hall	261	66	48	29	28	44	44	53	31	36	225	36
	24%	24%	28%	18%	25%	25%	24%	25%	24%	29%	24%	25%
Workshop / conference	132	33	30	16	18	19	24	31	18	10	119	13
	12%	12%	17%	10%	16%	11%	13%	15%	14%	8%	13%	9%
Social media (e.g., Twitter, Facebook)	360	102	57	48	46	60	48	58	34	29	323	37
	33%	38%	33%	29%	42%	35%	26%	27%	26%	24%	34%	25%
Speaking at a board or committee meeting	61	18	13	3	8	13	9	11	10	8	54	7
	6%	7%	7%	2%	7%	7%	5%	5%	7%	6%	6%	5%
Online discussion	144	41	26	13	16	32	21	23	13	10	128	16
	13%	15%	15%	8%	15%	18%	11%	11%	10%	8%	13%	11%
Newsletter / direct mail	386	98	65	46	36	64	65	78	49	46	334	51
	35%	37%	37%	28%	32%	37%	35%	37%	37%	38%	35%	35%
Email	510	112	82	76	56	99	71	106	79	59	449	61
	47%	42%	47%	46%	51%	57%	38%	50%	59%	48%	47%	42%
Telephone (with live person)	129	39	15	18	9	20	23	26	17	14	110	19
	12%	15%	9%	11%	8%	12%	12%	12%	13%	12%	12%	13%
Other	19	3	5	1	1	6	1	2	1	6	15	3
	2%	1%	3%	0%	1%	3%	0%	1%	1%	5%	2%	2%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



PS1_A. To what extent do you agree or disagree with the following statement? The police treat people fairly.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	30	16	3	4	2	3	6	4	3	2	28	2
	3%	6%	2%	2%	2%	2%	3%	2%	2%	1%	3%	2%
Disagree	91	23	18	16	17	10	16	16	10	7	81	10
	8%	9%	10%	10%	16%	6%	8%	7%	8%	5%	9%	7%
Neither agree nor disagree	267	64	46	31	31	41	49	50	31	22	222	44
	24%	24%	26%	19%	28%	24%	26%	24%	24%	18%	23%	31%
Agree	527	110	77	84	50	94	87	115	71	66	456	70
	48%	41%	44%	51%	45%	54%	47%	54%	54%	54%	48%	49%
Strongly agree	179	54	30	29	10	25	28	28	17	25	161	18
	16%	20%	17%	18%	9%	15%	15%	13%	13%	21%	17%	12%
Total	1094	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_B. To what extent do you agree or disagree with the following statement? The police show care and concern for the welfare of the citizens they deal with.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	29	16	3	2	2	3	5	4	3	2	26	3
	3%	6%	2%	1%	2%	2%	3%	2%	2%	1%	3%	2%
Disagree	47	12	14	6	7	2	8	6	2	2	42	5
	4%	4%	8%	4%	7%	1%	4%	3%	1%	2%	4%	3%
Neither agree nor disagree	259	66	41	32	36	37	47	53	31	19	214	45
	24%	24%	24%	19%	33%	21%	25%	25%	23%	16%	23%	31%
Agree	562	119	87	85	53	101	98	113	77	69	493	70
	51%	44%	50%	52%	48%	58%	53%	53%	58%	56%	52%	48%
Strongly agree	198	56	29	39	12	30	27	36	19	30	175	23
	18%	21%	17%	24%	11%	17%	15%	17%	15%	25%	18%	16%
Total	1095	268	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_C. To what extent do you agree or disagree with the following statement? The police make decisions based on facts.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	28	11	2	5	3	4	5	3	2	2	28	
	3%	4%	1%	3%	3%	3%	3%	1%	2%	1%	3%	
Disagree	66	22	10	8	12	6	11	13	7	3	60	7
	6%	8%	6%	5%	11%	3%	6%	6%	5%	2%	6%	4%
Neither agree nor disagree	378	89	69	49	41	53	63	76	50	31	315	63
	35%	33%	40%	30%	37%	31%	34%	36%	38%	25%	33%	43%
Agree	463	108	70	70	44	88	82	87	61	67	403	60
	42%	40%	40%	43%	40%	51%	45%	41%	46%	55%	43%	41%
Strongly agree	157	37	24	32	10	22	23	33	12	19	141	16
	14%	14%	14%	20%	9%	13%	13%	16%	9%	16%	15%	11%
Total	1093	267	174	163	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_D. To what extent do you agree or disagree with the following statement? The police provide the same quality of service to all citizens.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	68	26	8	9	15	9	7	14	15	3	58	10
	6%	10%	5%	5%	13%	5%	4%	6%	11%	2%	6%	7%
Disagree	183	50	29	30	20	31	38	25	16	18	168	15
	17%	19%	17%	18%	18%	18%	21%	12%	12%	15%	18%	10%
Neither agree nor disagree	344	77	62	48	31	50	52	79	36	39	289	55
	31%	29%	36%	30%	28%	29%	28%	37%	27%	32%	31%	38%
Agree	361	76	53	51	36	65	69	68	53	46	311	50
	33%	29%	30%	31%	32%	38%	37%	32%	40%	38%	33%	34%
Strongly agree	138	38	22	26	10	18	18	27	13	16	122	16
	13%	14%	13%	16%	9%	10%	10%	13%	10%	13%	13%	11%
Total	1093	268	174	164	111	173	185	212	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_E. To what extent do you agree or disagree with the following statement? The police understand the issues that affect this community.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	23	16	1		3	1	1	2	1	1	23	
	2%	6%	0%		3%	1%	0%	1%	1%	1%	2%	
Disagree	79	22	13	11	13	9	14	17	8	5	68	11
	7%	8%	8%	7%	11%	5%	7%	8%	6%	4%	7%	8%
Neither agree nor disagree	318	65	52	42	42	43	50	59	36	30	265	53
	29%	24%	30%	25%	38%	25%	27%	28%	27%	25%	28%	37%
Agree	531	119	84	87	43	100	102	106	73	70	468	63
	48%	45%	48%	53%	39%	58%	55%	50%	55%	57%	49%	43%
Strongly agree	144	45	23	25	10	20	18	27	14	16	126	18
	13%	17%	13%	15%	9%	12%	10%	13%	11%	13%	13%	12%
Total	1095	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_F. To what extent do you agree or disagree with the following statement? I generally support how the police usually act.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	26	13	5	1	5	1	1	3	2	2	25	1
	2%	5%	3%	1%	5%	0%	0%	1%	2%	1%	3%	1%
Disagree	58	19	6	9	9	6	9	7	9	1	52	6
	5%	7%	4%	6%	9%	4%	5%	3%	7%	1%	6%	4%
Neither agree nor disagree	191	46	40	19	22	32	31	34	18	19	158	33
	17%	17%	23%	12%	20%	19%	17%	16%	14%	16%	17%	23%
Agree	598	133	91	95	58	96	116	122	80	65	524	74
	55%	50%	53%	58%	53%	56%	63%	58%	61%	53%	55%	51%
Strongly agree	220	57	31	39	16	38	27	45	23	35	190	30
	20%	21%	18%	24%	14%	22%	15%	21%	17%	29%	20%	21%
Total	1094	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_G. To what extent do you agree or disagree with the following statement? I would help the police if asked.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	19	8	5	1	3		1	4	1		18	1
	2%	3%	3%	1%	3%		1%	2%	1%		2%	1%
Disagree	14	8	1		1	3	3	1	1	1	13	1
	1%	3%	0%		1%	2%	2%	1%	1%	1%	1%	0%
Neither agree nor disagree	84	25	13	13	8	6	21	7	6	2	68	16
	8%	9%	8%	8%	7%	4%	11%	3%	4%	1%	7%	11%
Agree	551	135	91	75	64	80	103	99	76	54	487	64
	50%	50%	53%	46%	58%	46%	56%	47%	57%	44%	51%	44%
Strongly agree	427	93	64	75	34	83	56	102	48	66	364	64
	39%	35%	37%	46%	31%	48%	30%	48%	37%	54%	38%	44%
Total	1095	269	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_H. To what extent do you agree or disagree with the following statement? I would call the police to report a crime.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	9	3	2	1	2		1	4			9	
	1%	1%	1%	1%	2%		0%	2%			1%	
Disagree	6	2	2				1		1		6	
	1%	1%	1%				1%		1%		1%	
Neither agree nor disagree	46	18	7	5	3	6	7	6	1	2	37	9
	4%	7%	4%	3%	3%	3%	4%	3%	0%	1%	4%	7%
Agree	488	122	85	64	56	72	105	83	61	49	424	64
	45%	45%	49%	39%	51%	41%	56%	39%	46%	41%	45%	44%
Strongly agree	545	124	78	94	49	96	72	118	70	71	473	72
	50%	46%	45%	57%	44%	55%	39%	56%	53%	58%	50%	50%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS1_I. To what extent do you agree or disagree with the following statement? I would call the police for assistance.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Strongly disagree	14	7	2		2	1	1	3		1	14	1
	1%	3%	1%		2%	0%	0%	1%		1%	1%	0%
Disagree	16	5	6	1	2	1	5	1	1	1	13	2
	1%	2%	3%	1%	2%	1%	3%	0%	1%	1%	1%	2%
Neither agree nor disagree	65	17	17	6	6	8	9	14	3	2	55	11
	6%	6%	10%	4%	5%	5%	5%	6%	2%	2%	6%	7%
Agree	493	129	78	69	58	69	98	87	61	51	431	63
	45%	48%	45%	42%	53%	40%	53%	41%	46%	42%	45%	43%
Strongly agree	506	111	71	87	42	94	72	108	67	67	438	69
	46%	41%	41%	53%	38%	54%	39%	51%	50%	55%	46%	47%
Total	1095	269	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS2. In the past 2 years, did the police approach you, stop you, or make contact with you for any reason?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	673	149	107	93	71	106	103	138	83	80	587	87
	61%	55%	61%	57%	65%	61%	56%	65%	63%	66%	62%	60%
Yes	423	120	67	71	39	68	82	75	49	42	364	59
	39%	45%	39%	43%	35%	39%	44%	35%	37%	34%	38%	40%
Total	1096	269	174	164	110	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS3. How satisfied or dissatisfied were you with the way the police treated you the last time this happened?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	32	14	4	4	6	3	3	4	6	2	28	4
	8%	12%	6%	5%	15%	5%	4%	5%	12%	4%	8%	7%
Dissatisfied	26	5	6	4	1	7		5	3	3	22	4
	6%	4%	8%	5%	4%	10%		7%	7%	7%	6%	6%
Not satisfied nor dissatisfied	43	11	4	10	5	9	11	7	4	7	40	4
	10%	9%	6%	14%	13%	13%	14%	9%	8%	16%	11%	6%
Satisfied	131	34	22	23	14	24	38	22	19	8	106	25
	31%	29%	33%	33%	36%	35%	46%	29%	38%	19%	29%	42%
Very satisfied	190	55	32	31	13	25	29	37	17	23	168	22
	45%	46%	47%	43%	33%	38%	36%	50%	35%	55%	46%	38%
Total	423	120	67	71	39	68	82	75	49	42	364	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS4. About how often would you say that the police in your neighbourhood exceed their authority?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never / almost never	619	126	93	98	54	123	105	131	81	86	528	91
	57%	48%	54%	60%	48%	71%	57%	62%	62%	71%	56%	63%
Rarely	274	78	42	48	23	28	48	57	25	29	240	34
	25%	30%	24%	29%	21%	16%	26%	27%	19%	23%	25%	23%
Sometimes	141	37	34	11	27	15	28	16	19	5	126	15
	13%	14%	19%	7%	24%	9%	15%	7%	15%	4%	13%	10%
Most of the time	33	17	4	3	4	2	2	6	3		27	5
	3%	6%	2%	2%	4%	1%	1%	3%	2%		3%	4%
Always / almost always	22	7	1	4	3	4	1	1	2	2	22	
	2%	3%	0%	2%	3%	3%	0%	1%	2%	1%	2%	
Total	1088	264	173	163	111	173	183	211	131	122	943	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS5. Taking everything into account, how good a job do you think the police in this area are doing?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very poor	18	6		4	3	4		4	4	2	16	2
	2%	2%		2%	3%	2%		2%	3%	1%	2%	2%
Poor	35	8	6	9	4	5	5	8	3		27	7
	3%	3%	4%	5%	3%	3%	3%	4%	2%		3%	5%
Average	234	60	48	25	21	35	40	38	18	20	200	34
	21%	22%	28%	15%	19%	20%	22%	18%	14%	16%	21%	23%
Good	497	120	76	71	63	73	90	97	68	57	435	62
	46%	45%	44%	43%	57%	42%	49%	46%	51%	46%	46%	43%
Excellent	309	73	43	56	20	56	50	64	39	44	269	40
	28%	27%	25%	34%	18%	32%	27%	30%	30%	36%	28%	28%
Total	1093	267	173	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS6. How safe from crime do you feel walking alone in your area after dark?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Do not walk alone	84	32	10	7	5	6	20	17	4	4	71	13
	8%	12%	6%	4%	4%	3%	11%	8%	3%	3%	7%	9%
Very unsafe	42	9	6	6	2	6	3	7	1	6	36	6
	4%	3%	4%	4%	2%	3%	1%	4%	1%	5%	4%	4%
Somewhat unsafe	165	54	26	22	19	13	29	29	16	7	155	10
	15%	20%	15%	13%	17%	8%	16%	14%	12%	5%	16%	7%
Reasonably safe	524	117	98	86	56	76	85	114	65	62	457	66
	48%	44%	57%	53%	50%	44%	46%	54%	49%	51%	48%	46%
Very safe	281	58	34	43	30	73	47	45	45	43	231	50
	26%	21%	20%	26%	27%	42%	26%	21%	35%	35%	24%	34%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS7. Have you, or someone in your household, been a victim of a crime in the past year?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	989	230	162	145	97	161	165	199	123	112	849	140
	90%	85%	93%	88%	87%	93%	89%	94%	93%	92%	89%	96%
Yes	108	39	12	19	14	12	20	14	9	10	102	6
	10%	15%	7%	12%	13%	7%	11%	6%	7%	8%	11%	4%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS8. The last time this happened, where did this incident happen?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
At your home	52	20	5	11	2	9	7	9	3	9	50	2
	49%	50%	41%	57%	18%	75%	36%	67%	37%	88%	49%	42%
Near your home	20	8	4		5	1	6	1	1		20	
	18%	21%	36%		34%	10%	28%	9%	8%		19%	
At your work	9			4	2		2		1		9	
	8%			23%	18%		11%		14%		9%	
Elsewhere in the Halifax region	22	10		4	4	2	5	3	2	1	19	3
	21%	26%		20%	31%	14%	22%	24%	27%	12%	19%	58%
Outside of the municipality	4	1	3				1		1		4	
	4%	3%	24%				3%		14%		4%	
Total	106	39	12	19	14	12	20	14	8	10	101	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS9. What type of crime was it?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Property crime (e.g., break and enter, theft, arson, fraud, mischief)	76	21	11	15	11	11	18	12	4	9	72	4
	71%	52%	95%	79%	76%	91%	88%	92%	42%	88%	71%	80%
Violent crime (e.g., robbery, assault, attempted murder, murder, abduction)	13	7	1	3			2			1	13	
	12%	18%	5%	14%			12%			6%	13%	
Other kind of crime (e.g., indecent acts, harassment, hate speech, cybercrime)	18	12		1	3	1		1	5	1	17	1
	17%	29%		6%	24%	9%		8%	58%	7%	17%	20%
Total	107	39	12	19	14	12	20	14	9	10	101	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS10. Did you or anyone else report it to the police?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	26	9	5	4	3	2	3	5	1	1	25	1
	25%	22%	44%	23%	25%	20%	16%	36%	7%	12%	25%	20%
Yes	81	31	7	15	10	10	17	9	8	9	77	4
	75%	78%	56%	77%	75%	80%	84%	64%	93%	88%	75%	80%
Total	108	39	12	19	14	12	20	14	9	10	102	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS11_A. Are you or are you not aware that HRFE provides the following fire service / activity? Public education / information programs.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	305	68	59	48	25	54	52	55	29	43	264	42
	28%	26%	34%	29%	22%	31%	28%	26%	22%	35%	28%	29%
Aware	789	199	115	116	86	119	133	156	103	79	686	103
	72%	74%	66%	71%	78%	69%	72%	74%	78%	65%	72%	71%
Total	1094	267	174	164	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS11_B. Are you or are you not aware that HRFE provides the following fire service / activity? Fire prevention / fire code inspections and enforcement.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	145	37	24	26	19	20	28	29	12	18	117	28
	13%	14%	14%	16%	17%	12%	15%	14%	9%	15%	12%	19%
Aware	951	230	150	138	92	153	157	183	121	104	834	117
	87%	86%	86%	84%	83%	88%	85%	86%	91%	85%	88%	81%
Total	1095	268	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS11_C. Are you or are you not aware that HRFE provides the following fire service / activity? Firefighting and rescue.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	49	15	10	6	3	8	8	11	8	3	44	5
	4%	6%	6%	4%	3%	5%	4%	5%	6%	2%	5%	3%
Aware	1046	252	164	157	108	165	178	200	123	120	905	140
	96%	94%	94%	96%	97%	95%	96%	95%	94%	98%	95%	97%
Total	1095	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS11_D. Are you or are you not aware that HRFE provides the following fire service / activity? Medical response.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	60	16	13	7	2	11	7	14	8	7	53	6
	5%	6%	8%	4%	2%	6%	4%	6%	6%	6%	6%	4%
Aware	1035	252	160	157	108	162	178	198	124	115	897	139
	95%	94%	92%	96%	98%	94%	96%	94%	94%	94%	94%	96%
Total	1095	268	174	163	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS11_E. Are you or are you not aware that HRFE provides the following fire service / activity? Motor vehicle accident response.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	51	24	6	8	3	6	8	10	7	4	46	4
	5%	9%	4%	5%	3%	4%	4%	5%	6%	4%	5%	3%
Aware	1044	243	167	155	107	167	178	201	124	118	903	141
	95%	91%	96%	95%	97%	96%	96%	95%	94%	96%	95%	97%
Total	1095	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS11_F. Are you or are you not aware that HRFE provides the following fire service / activity? Technical / water rescue.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	281	70	54	38	34	45	42	57	29	36	253	27
	26%	26%	31%	23%	31%	26%	23%	27%	22%	29%	27%	19%
Aware	814	197	119	126	77	129	143	154	103	86	696	118
	74%	74%	69%	77%	69%	74%	77%	73%	78%	71%	73%	81%
Total	1095	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS11_G. Are you or are you not aware that HRFE provides the following fire service / activity? Hazardous materials response.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	239	61	50	38	20	42	36	43	17	29	213	27
	22%	23%	29%	23%	18%	24%	20%	20%	13%	24%	22%	18%
Aware	855	207	124	125	91	131	149	168	114	93	737	119
	78%	77%	71%	77%	82%	76%	80%	80%	87%	76%	78%	82%
Total	1095	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS11_H. Are you or are you not aware that HRFE provides the following fire service / activity? Community / public events (e.g., parades / festivals).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	92	29	20	11	9	9	13	12	9	11	80	12
	8%	11%	11%	7%	8%	5%	7%	6%	7%	9%	8%	8%
Aware	1002	238	154	152	101	164	171	199	122	111	869	133
	92%	89%	89%	93%	92%	95%	93%	94%	93%	91%	92%	92%
Total	1094	267	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS12_A. Are you or are you not aware that HRFE provides the following service? Community risk analysis.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	611	145	104	89	63	91	96	116	72	70	539	72
	56%	54%	60%	55%	57%	53%	52%	55%	54%	57%	57%	50%
Aware	483	123	70	74	48	82	89	95	60	52	410	73
	44%	46%	40%	45%	43%	47%	48%	45%	46%	43%	43%	50%
Total	1094	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS12_B. Are you or are you not aware that HRFE provides the following service? Disaster planning and exercises.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	395	105	81	56	41	57	63	65	48	40	346	49
	36%	39%	46%	35%	37%	33%	34%	31%	36%	33%	36%	34%
Aware	699	162	93	107	69	116	122	146	84	82	604	96
	64%	61%	54%	65%	63%	67%	66%	69%	64%	67%	64%	66%
Total	1094	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS12_C. Are you or are you not aware that HRFE provides the following service? Response and recovery.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	277	74	52	48	24	37	49	42	30	31	242	34
	25%	28%	30%	29%	22%	21%	27%	20%	23%	26%	26%	24%
Aware	817	194	122	116	86	136	136	169	102	91	706	111
	75%	72%	70%	71%	78%	79%	73%	80%	77%	74%	74%	76%
Total	1094	268	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS12_D. Are you or are you not aware that HRFE provides the following service? Manages the municipality's Emergency Operations Centre (EOC).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not aware	441	103	79	64	50	67	76	72	44	53	392	49
	40%	38%	46%	39%	46%	38%	41%	34%	33%	43%	41%	34%
Aware	652	164	95	100	60	107	109	139	88	69	557	96
	60%	62%	54%	61%	54%	62%	59%	66%	67%	57%	59%	66%
Total	1093	267	174	163	111	173	185	211	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS13. Have you required or witnessed a response from Halifax Regional Fire & Emergency in the past year?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	737	180	109	110	64	116	131	147	96	92	632	105
	67%	67%	63%	67%	58%	67%	71%	70%	73%	75%	67%	72%
Yes	359	88	65	54	47	58	55	65	36	30	318	41
	33%	33%	37%	33%	42%	33%	29%	30%	27%	25%	33%	28%
Total	1096	268	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS14. How satisfied were you with the services provided by Halifax Regional Fire & Emergency?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	2	2									2	
	1%	3%									1%	
Dissatisfied	5			2		1	1	1	1		4	1
	1%			3%		1%	2%	1%	2%		1%	3%
Satisfied	151	40	28	22	24	21	22	22	8	12	133	18
	45%	50%	44%	43%	59%	36%	42%	36%	24%	41%	44%	47%
Very satisfied	181	37	36	28	17	36	29	38	27	17	161	20
	53%	47%	56%	54%	41%	63%	56%	63%	75%	59%	54%	50%
Total	339	79	65	52	42	57	53	60	36	29	300	39
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PS15. How confident are you that Halifax Regional Fire & Emergency will respond to emergency calls in a timely manner?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all confident	4	2		1	1		2				2	2
	0%	1%		1%	1%		1%				0%	1%
Not very confident	40	9	3	2	7	11	5	12	5	2	26	14
	4%	4%	2%	1%	7%	6%	3%	6%	4%	2%	3%	10%
Confident	575	136	99	90	66	84	99	109	73	61	497	78
	54%	52%	60%	55%	63%	49%	55%	53%	56%	53%	54%	55%
Completely confident	443	112	64	69	31	77	74	86	53	54	396	47
	42%	43%	38%	43%	30%	45%	41%	42%	41%	46%	43%	34%
Total	1062	260	166	163	104	171	179	207	132	117	921	140
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PS16. In the event of an emergency or disaster situation, HRFE recommends that you have enough supplies to last you for 72 hours, and a plan in case you need to evacuate your home. Do you meet this recommended guideline?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	454	110	98	72	46	62	69	84	50	39	405	49
	41%	41%	56%	44%	42%	36%	37%	40%	38%	32%	43%	34%
Yes	643	159	76	92	64	112	116	128	82	83	547	96
	59%	59%	44%	56%	58%	64%	63%	60%	62%	68%	57%	66%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

RL1. How frequently have you used a municipally-run recreation facility in the past year? (Example: Captain William Spry, Gordon R. Snow, North Preston Community Centre)

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Never	545	152	87	85	41	59	95	96	54	58	476	70
	50%	57%	50%	52%	37%	34%	51%	46%	41%	47%	50%	48%
Once or twice per year	233	58	21	38	35	42	36	53	31	26	193	41
	21%	22%	12%	23%	32%	24%	20%	25%	23%	22%	20%	28%
Once every 2 - 3 months	88	13	24	11	8	20	16	12	14	8	81	8
	8%	5%	14%	7%	8%	12%	9%	6%	11%	7%	8%	5%
At least once per month	111	17	28	17	11	21	23	18	17	17	94	17
	10%	6%	16%	10%	10%	12%	12%	8%	13%	14%	10%	12%
At least once per week	118	27	14	13	16	31	16	32	16	12	107	11
	11%	10%	8%	8%	14%	18%	8%	15%	12%	10%	11%	7%
Total	1095	268	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



RL2. Have you registered for or participated in a municipally-run recreation program over the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	899	238	139	138	86	120	158	171	101	91	778	121
	82%	89%	80%	84%	77%	69%	85%	81%	76%	75%	82%	83%
Yes	197	30	35	26	25	53	27	41	31	31	173	24
	18%	11%	20%	16%	23%	31%	15%	19%	24%	25%	18%	17%
Total	1096	268	174	164	111	173	185	212	132	122	950	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

RL3. Do you find it difficult to access any municipal facilities or participate in any recreation or leisure programs run by the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	913	204	138	147	100	147	160	182	119	112	797	116
	84%	77%	79%	90%	91%	85%	86%	86%	90%	91%	84%	80%
Yes	179	63	36	17	10	26	25	30	13	11	150	30
	16%	23%	21%	10%	9%	15%	14%	14%	10%	9%	16%	20%
Total	1092	266	174	164	111	173	185	212	131	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



RL4. What are some of the reasons why you find it difficult to access municipal facilities or recreation and leisure programs run by the municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Registration / user fees are too high compared to other recreation service providers / athletic associations	68	38	8	6	2	5	7	7	1	5	64	4
	38%	62%	22%	35%	15%	19%	29%	23%	10%	48%	43%	13%
No facilities or programs of interest are within a reasonable distance from my home / takes too long to get there	84	29	21	5	7	12	15	13	7	3	63	21
	47%	46%	58%	28%	66%	46%	58%	44%	56%	27%	43%	71%
No transit service to local facilities	38	12	7	4	2	8	6	4	5	3	23	14
	21%	20%	18%	24%	22%	29%	23%	15%	38%	27%	16%	48%
Facilities are not open during times I can use them	62	23	11	9	2	8	11	8	5	2	56	6
	35%	38%	30%	55%	21%	31%	42%	25%	39%	18%	38%	21%
No recreation programming of interest to me	49	22	10	3	1	6	7	6	3	2	43	6
	27%	35%	27%	18%	13%	24%	28%	21%	27%	17%	29%	20%
Recreation facilities are not accessible to me (not disabled-friendly)	12	1	4	1		2	2	4	1	1	9	3
	7%	2%	12%	4%		8%	10%	13%	10%	6%	6%	10%
Programs fill up / reach capacity quickly	10	2	1	1		2	1	3		1	10	
	5%	4%	3%	4%		7%	5%	9%		11%	6%	
Program times unsuitable	5	1	1	1		2	2	1	1		4	1
	3%	2%	2%	8%		9%	7%	4%	10%		3%	4%
Age-related / medical conditions	6	3	1	1			1	1		1	6	
	3%	5%	2%	4%			5%	4%		6%	4%	
Other	24	6	7	1		5	4	7	1	1	21	2
	13%	9%	20%	7%		20%	17%	23%	5%	11%	14%	8%
Total	179	62	36	17	10	26	25	30	13	11	149	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



RL5. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No additional programming	809	199	116	128	84	130	136	150	106	96	714	95
	77%	81%	69%	79%	78%	76%	77%	74%	82%	80%	78%	70%
Children / youth programming	30	5	10	2	2	7	7	6	3	2	26	4
	3%	2%	6%	1%	2%	4%	4%	3%	3%	1%	3%	3%
Adult programming	11	1	4	1	1	2	1	6	2		10	1
	1%	0%	3%	1%	1%	1%	0%	3%	1%		1%	0%
Senior programming	14	4	1	2		4	2	4	2	1	13	2
	1%	2%	1%	1%		2%	1%	2%	1%	1%	1%	1%
Women's programming	1					1			1		1	
	0%					0%			1%		0%	
Marginalized (poor / disabled) programming	11	4	2	1		1	2	1		1	11	
	1%	2%	1%	1%		0%	1%	1%		0%	1%	
Fitness programs (e.g., exercise, pilates, running)	22	4	6	1	3	4	4	5	1	2	19	3
	2%	2%	4%	1%	3%	2%	3%	3%	1%	1%	2%	2%
Team sports programming (e.g., badminton, volleyball, beach volleyball)	9	1	1	2	1	4		5		3	7	2
	1%	0%	0%	1%	1%	2%		2%		3%	1%	2%
Individual sports programming (e.g., gymnastics, boxing, martial arts)	10		2	4		3	1	5		1	10	
	1%		1%	2%		2%	0%	3%		1%	1%	
Water sports (e.g., swimming, canoeing, kayaking)	7	1	1	4			2	2			6	1
	1%	0%	0%	2%			1%	1%			1%	0%
Outdoor sports / activities	12	3	2		4	2	3	2			10	1
	1%	1%	1%		3%	1%	1%	1%			1%	1%
Visual arts programming (e.g., painting, pottery, drawing)	14	5	2	2	2	2	5	2	1	2	10	5
	1%	2%	1%	1%	2%	1%	3%	1%	0%	2%	1%	3%
Music programming	10	3	1	1	1	2	2	4		1	8	2
	1%	1%	0%	1%	1%	1%	1%	2%		0%	1%	2%
Drama / writing programming	6	4	1		1	1	2	2			4	3
	1%	1%	0%		1%	1%	1%	1%			0%	2%



RL5. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Dance	5	1	2	1			2	1			5	1
	1%	0%	1%	1%			1%	0%			1%	0%
Art / cultural activities	12	3	1	1	1	4		1	1	2	12	1
	1%	1%	1%	0%	1%	2%		0%	1%	2%	1%	0%
Language programming (French)	13	4	3			1	1	1		1	11	2
	1%	2%	2%			1%	1%	0%		1%	1%	1%
Adult learning programming	13		4			3	1	6			10	2
	1%		3%			2%	1%	3%			1%	2%
Community gardens	7		6					3			7	1
	1%		3%					1%			1%	0%
Food / cooking	5		2		1	1	1	1	1		4	1
	0%		1%		1%	1%	1%	1%	1%		0%	1%
Mental health / self-improvement	8	3			1	2	1	1	1		6	1
	1%	1%			1%	1%	1%	1%	1%		1%	1%
Swimming pools	17	3	4	2	4	2	3	5	1	1	12	5
	2%	1%	3%	1%	3%	1%	2%	2%	1%	1%	1%	4%
Stadium	5		1	1		2	1	3	1	1	5	
	0%		1%	0%		1%	1%	1%	1%	1%	1%	
Arts centre / Concert Hall	14	1	3	1	3	3		3	5	2	11	2
	1%	1%	2%	1%	2%	2%		1%	4%	2%	1%	2%
Museum	6			4				1	2		4	2
	1%			3%				0%	2%		0%	2%
Bike trails	6	2			1	1	1	2		2	5	1
	1%	1%			1%	1%	1%	1%		2%	1%	1%
Parks / greenspace	1		1								1	
	0%		0%								0%	
Theatre	2		1	1				1			2	
	0%		1%	0%				0%			0%	
Recreation facilities	18		2	3	1	4	1	6	2	1	15	3
	2%		1%	2%	1%	2%	1%	3%	1%	0%	2%	2%



RL5. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Other	53	10	16	8	5	9	11	9	5	8	42	11
	5%	4%	9%	5%	4%	5%	6%	5%	4%	6%	5%	8%
Reduced price / free (disabled / poor / teens)	19	7	3	5		1	6	2			19	
	2%	3%	2%	3%		0%	3%	1%			2%	
Don't know	5	4	1				1			1	4	1
	0%	1%	0%				1%			1%	0%	1%
Total	1046	246	168	161	108	172	176	202	129	120	910	136
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

PR1_A. How frequently have you used the following over the past year? Parks.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	375	73	55	74	44	69	54	63	57	46	345	30
	34%	27%	32%	45%	40%	40%	30%	29%	43%	38%	36%	21%
Monthly	252	60	48	36	27	48	47	46	29	27	222	30
	23%	22%	28%	22%	24%	27%	26%	21%	22%	22%	23%	20%
Every 2 - 3 months	139	35	24	17	9	25	13	28	16	23	122	17
	13%	13%	14%	10%	8%	15%	7%	13%	12%	19%	13%	12%
1 - 2 times per year	200	53	29	26	19	23	41	45	19	20	157	43
	18%	20%	17%	16%	18%	13%	22%	21%	14%	17%	17%	30%
Haven't used	128	46	17	11	12	8	28	32	12	6	104	25
	12%	17%	10%	7%	11%	5%	15%	15%	9%	5%	11%	17%
Total	1093	268	174	164	111	173	183	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR1_B. How frequently have you used the following over the past year? Playgrounds.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	156	35	26	28	14	32	25	29	18	20	135	22
	14%	13%	15%	17%	13%	18%	14%	14%	14%	16%	14%	15%
Monthly	85	21	12	14	5	19	17	18	11	10	73	12
	8%	8%	7%	8%	5%	11%	9%	8%	8%	8%	8%	8%
Every 2 - 3 months	61	12	13	7	7	12	8	14	11	9	53	8
	6%	5%	7%	4%	6%	7%	4%	7%	8%	7%	6%	6%
1 - 2 times per year	144	34	20	22	24	20	27	30	17	9	126	18
	13%	13%	12%	14%	22%	12%	15%	14%	13%	8%	13%	13%
Haven't used	643	165	102	92	59	90	106	121	74	73	558	85
	59%	62%	59%	56%	54%	52%	58%	57%	57%	60%	59%	59%
Total	1089	267	173	163	110	173	183	212	132	121	944	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR1_C. How frequently have you used the following over the past year? Wilderness trails.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	218	42	34	45	18	42	34	55	24	19	198	19
	20%	16%	19%	27%	16%	24%	19%	26%	18%	16%	21%	13%
Monthly	227	45	44	36	27	44	38	36	38	23	209	18
	21%	17%	25%	22%	25%	25%	21%	17%	29%	19%	22%	13%
Every 2 - 3 months	168	33	18	33	19	32	27	27	25	25	135	33
	15%	12%	10%	20%	17%	18%	15%	12%	19%	20%	14%	23%
1 - 2 times per year	186	48	37	25	15	28	34	31	20	26	162	25
	17%	18%	21%	15%	13%	16%	18%	15%	15%	21%	17%	17%
Haven't used	291	100	41	26	31	27	51	64	25	29	242	50
	27%	37%	24%	16%	28%	16%	28%	30%	19%	24%	26%	34%
Total	1090	268	173	163	110	173	184	212	132	121	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR1_D. How frequently have you used the following over the past year? Sports fields / ballfields.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	136	19	23	14	17	43	21	24	10	32	122	14
	12%	7%	13%	8%	16%	25%	12%	11%	7%	27%	13%	10%
Monthly	80	22	14	10	4	17	15	11	13	7	72	8
	7%	8%	8%	6%	3%	10%	8%	5%	10%	6%	8%	5%
Every 2 - 3 months	75	20	12	7	9	15	12	17	13	2	68	7
	7%	8%	7%	5%	8%	9%	7%	8%	10%	2%	7%	5%
1 - 2 times per year	154	30	27	27	17	26	22	37	23	11	135	20
	14%	11%	16%	16%	15%	15%	12%	18%	18%	9%	14%	14%
Haven't used	643	176	97	105	63	72	113	124	72	69	548	96
	59%	66%	56%	64%	58%	42%	62%	58%	55%	57%	58%	66%
Total	1089	267	173	163	110	173	183	212	132	121	944	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR1_E. How frequently have you used the following over the past year? Off-leash dog parks.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	95	13	17	23	11	17	16	21	17	9	89	6
	9%	5%	10%	14%	10%	10%	9%	10%	13%	7%	9%	4%
Monthly	57	12	10	11	4	13	11	8	10	5	54	3
	5%	5%	6%	7%	4%	7%	6%	4%	7%	4%	6%	2%
Every 2 - 3 months	40	6	8	6	8	7	6	6	9	1	38	3
	4%	2%	4%	3%	7%	4%	3%	3%	7%	1%	4%	2%
1 - 2 times per year	77	20	18	9	7	19	6	16	7	12	69	8
	7%	7%	10%	5%	6%	11%	3%	8%	5%	9%	7%	6%
Haven't used	819	217	120	115	80	118	145	161	89	95	694	124
	75%	81%	69%	70%	73%	68%	79%	76%	68%	78%	74%	86%
Total	1088	267	173	163	110	173	183	212	132	121	944	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR1_F. How frequently have you used the following over the past year? Public washrooms.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	156	52	28	25	9	26	23	23	19	15	141	15
	14%	20%	16%	15%	8%	15%	12%	11%	14%	13%	15%	10%
Monthly	196	44	40	31	26	29	34	35	32	17	176	21
	18%	17%	23%	19%	23%	16%	18%	17%	24%	14%	19%	14%
Every 2 - 3 months	187	37	28	29	22	29	26	34	17	21	149	38
	17%	14%	16%	17%	20%	17%	14%	16%	13%	17%	16%	26%
1 - 2 times per year	235	51	38	41	25	42	36	46	27	31	211	24
	22%	19%	22%	25%	23%	24%	20%	21%	21%	25%	22%	17%
Haven't used	318	83	39	38	28	47	65	74	37	38	270	47
	29%	31%	23%	23%	26%	27%	35%	35%	28%	31%	29%	33%
Total	1092	268	174	163	110	173	183	212	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR1_G. How frequently have you used the following over the past year? Beaches / waterfront areas.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Weekly	237	53	42	41	27	40	38	50	28	24	204	33
	22%	20%	24%	25%	25%	23%	20%	23%	22%	20%	22%	23%
Monthly	249	59	39	45	23	45	35	38	29	29	229	20
	23%	22%	22%	27%	21%	26%	19%	18%	22%	23%	24%	13%
Every 2 - 3 months	188	49	23	30	22	31	36	38	30	22	153	35
	17%	18%	13%	18%	20%	18%	19%	18%	22%	18%	16%	24%
1 - 2 times per year	260	59	53	30	30	37	41	46	28	30	233	27
	24%	22%	30%	18%	27%	21%	22%	21%	21%	25%	25%	19%
Haven't used	160	48	17	18	9	20	35	42	17	17	130	30
	15%	18%	10%	11%	8%	12%	19%	20%	13%	14%	14%	21%
Total	1094	268	174	164	111	173	185	212	132	122	949	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_A. How satisfied are you with the cleanliness / maintenance of the following? Parks.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	5	4					2				4	1
	0%	2%					1%				0%	1%
Dissatisfied	63	15	11	11	6	6	11	10	9	6	58	6
	7%	6%	7%	7%	6%	4%	7%	6%	7%	5%	7%	5%
Satisfied	678	155	118	91	72	112	109	124	82	84	587	91
	70%	67%	73%	60%	73%	70%	69%	69%	70%	75%	68%	79%
Very satisfied	226	57	33	50	20	42	38	45	26	21	209	17
	23%	25%	20%	33%	20%	26%	24%	25%	23%	19%	24%	15%
Total	972	231	162	152	97	160	160	179	117	112	858	114
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR2_B. How satisfied are you with the cleanliness / maintenance of the following? Playgrounds.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	5	3			2		1	2			5	1
	1%	2%			4%		1%	2%			1%	1%
Dissatisfied	50	6	10	7	2	14	8	8	7	9	44	6
	9%	4%	11%	8%	3%	13%	8%	7%	10%	15%	8%	9%
Satisfied	406	106	60	52	45	70	72	74	54	39	355	51
	70%	74%	68%	59%	69%	67%	74%	66%	73%	67%	69%	74%
Very satisfied	123	27	18	29	16	20	16	28	12	11	111	12
	21%	19%	21%	33%	24%	20%	17%	25%	17%	19%	22%	17%
Total	584	142	88	87	64	104	97	112	73	58	515	69
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_C. How satisfied are you with the cleanliness / maintenance of the following? Wilderness trails.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	4	4	1				1	1			4	
	1%	2%	0%				1%	0%			1%	
Dissatisfied	41	15	5	8	2	2	5	11	1	3	38	3
	5%	8%	4%	6%	2%	2%	4%	7%	1%	4%	5%	4%
Satisfied	558	119	97	71	56	109	90	100	75	61	489	69
	70%	67%	72%	56%	71%	76%	70%	67%	75%	70%	69%	73%
Very satisfied	197	40	33	48	21	32	33	37	23	23	175	22
	25%	23%	24%	38%	26%	22%	25%	25%	23%	27%	25%	24%
Total	801	178	136	128	79	144	129	149	99	88	706	94
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR2_D. How satisfied are you with the cleanliness / maintenance of the following? Sports fields / ballfields.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	11	5	1		1	1	1		1	1	9	2
	2%	4%	1%		2%	1%	2%		2%	1%	2%	3%
Dissatisfied	40	2	4	6	8	9	3	12	5	4	38	2
	8%	2%	5%	9%	16%	9%	3%	12%	7%	7%	8%	3%
Satisfied	369	90	64	48	33	73	63	71	50	44	329	40
	72%	75%	79%	68%	62%	71%	79%	70%	78%	78%	71%	78%
Very satisfied	92	23	12	16	10	19	13	18	8	8	84	8
	18%	19%	15%	23%	20%	19%	16%	18%	13%	14%	18%	15%
Total	511	120	81	70	53	102	80	101	64	56	460	51
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_E. How satisfied are you with the cleanliness / maintenance of the following? Off-leash dog parks.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	19	9	2		2	4	3	2	1	4	19	
	6%	12%	3%		6%	7%	6%	4%	1%	12%	6%	
Dissatisfied	33	4	7	2	5	8	6	6	5	1	31	2
	10%	6%	11%	4%	14%	14%	11%	11%	11%	4%	10%	8%
Satisfied	220	43	46	36	25	36	40	37	28	24	201	19
	65%	57%	74%	65%	67%	63%	74%	66%	60%	78%	64%	78%
Very satisfied	66	19	8	17	5	9	4	11	13	2	63	3
	20%	25%	12%	31%	13%	16%	8%	19%	28%	6%	20%	14%
Total	339	74	63	55	37	57	53	55	46	31	315	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR2_F. How satisfied are you with the cleanliness / maintenance of the following? Public washrooms.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	55	23	8	1	3	7	9	7	1	1	49	6
	7%	12%	5%	1%	4%	6%	7%	5%	1%	1%	7%	5%
Dissatisfied	173	38	40	23	13	22	29	24	20	16	156	17
	22%	20%	28%	19%	16%	17%	23%	17%	21%	18%	22%	17%
Satisfied	514	116	85	84	60	94	80	100	68	62	442	73
	64%	60%	60%	69%	74%	71%	62%	71%	73%	73%	63%	72%
Very satisfied	59	16	8	14	5	8	11	11	5	6	53	6
	7%	9%	6%	11%	6%	6%	8%	8%	6%	7%	8%	6%
Total	801	193	141	122	81	132	129	142	94	85	700	101
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR2_G. How satisfied are you with the cleanliness / maintenance of the following? Beaches / waterfront areas.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	17	10	1	1	4		3	3	2		15	1
	2%	5%	0%	0%	4%		2%	2%	2%		2%	1%
Dissatisfied	64	17	6	11	6	8	7	9	8	5	54	10
	7%	8%	4%	8%	6%	5%	5%	5%	7%	6%	7%	9%
Satisfied	671	153	127	96	73	103	115	118	85	75	593	78
	73%	68%	82%	67%	72%	72%	76%	69%	76%	76%	73%	70%
Very satisfied	171	44	22	36	17	33	26	41	17	18	149	22
	19%	20%	14%	25%	17%	23%	17%	24%	15%	18%	18%	20%
Total	923	225	155	144	101	144	152	172	111	98	811	112
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



PR3. How would you rate your overall park experience?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	4	4					1				4	
	0%	2%					1%				0%	
Dissatisfied	14	1	4	1	4	1	2	1	3	1	13	1
	1%	1%	2%	1%	4%	1%	1%	1%	2%	1%	2%	1%
Satisfied	714	168	126	99	70	109	108	130	97	82	615	99
	73%	73%	77%	64%	71%	66%	69%	72%	81%	72%	72%	82%
Very satisfied	246	58	34	53	25	54	47	49	20	31	225	21
	25%	25%	21%	35%	25%	33%	30%	27%	17%	27%	26%	17%
Total	977	230	164	153	98	165	157	180	119	114	857	121
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

PR4. Is there anything that would enhance the overall park experience for you?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No, nothing would	741 70%	172 70%	125 73%	117 72%	75 69%	115 67%	132 76%	147 72%	88 68%	80 67%	641 70%	101 72%
Better maintenance / cleanliness (unspecified)	29 3%	4 2%	1 1%	8 5%	3 3%	4 2%	1 1%	6 3%	6 5%	5 5%	24 3%	5 4%
Better litter collection / clean up / pick-ups (less litter)	49 5%	14 6%	9 6%	7 4%	6 6%	5 3%	8 4%	9 5%	6 5%	3 3%	40 4%	9 6%
Better washrooms / better washroom maintenance	17 2%	4 2%	6 4%	1 0%	1 1%	2 1%	5 3%	1 1%	2 2%	2 1%	16 2%	2 1%
Better athletic field / court maintenance	13 1%	2 1%		1 1%	1 1%	3 2%	1 0%	2 1%	2 2%	1 1%	10 1%	2 2%
More activities (e.g., playground equipment , pools, splash parks)	10 1%	1 0%	2 1%	2 1%	1 1%	3 2%	3 2%	1 0%	3 2%		9 1%	1 1%
Enforce dog control / dogs on leash	39 4%	2 1%	4 2%	4 3%	6 5%	13 7%	5 3%	8 4%		8 7%	35 4%	3 2%
Dog owners picking up after dog	23 2%	3 1%	4 2%	1 1%	4 4%	5 3%	7 4%	3 1%	1 1%	4 3%	21 2%	2 1%
More off-leash parks	19 2%	1 1%	3 2%	6 4%		7 4%	1 0%	8 4%	3 2%	3 3%	16 2%	3 2%
More parking	8 1%	4 2%	1 1%	1 0%			1 0%		1 1%	1 1%	8 1%	
More / better garbage / recycling cans	33 3%	10 4%	6 3%	3 2%	6 6%	4 2%	6 3%	7 3%	1 1%	3 2%	28 3%	4 3%
More landscaping / flowers / trees	9 1%	3 1%	1 1%	1 1%	1 1%	3 2%	1 1%	1 0%	2 2%	1 1%	9 1%	
More public washrooms	27 3%	6 3%	7 4%	2 1%	1 1%	5 3%	3 2%	4 2%	3 2%	3 3%	24 3%	3 2%
More / better trails	15 1%	2 1%	1 0%	4 3%	6 5%	2 1%	5 3%	4 2%	4 3%	1 1%	11 1%	4 3%



PR4. Is there anything that would enhance the overall park experience for you?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
More amenities (e.g., benches, water fountains, shelters, info centre, bike rental, food services)	47	15	10	6	1	8	7	5	7	5	45	2
	4%	6%	6%	4%	1%	4%	4%	3%	6%	4%	5%	2%
Better lighting	4			2	3		1			2	4	
	0%			1%	2%		1%			2%	0%	
More security / police	11	1	1	2	4	1	3	4	1	2	10	1
	1%	0%	0%	1%	3%	1%	2%	2%	0%	2%	1%	0%
Beach improvements	11	5		2	2	1	2		4	1	8	3
	1%	2%		1%	2%	0%	1%		3%	1%	1%	2%
Increase accessibility (bus service / wheelchair access)	8	2	1	2	2		1	1	1		8	1
	1%	1%	0%	1%	2%		1%	0%	0%		1%	0%
Increase hours / remove curfew	5	1	3					3		1	5	1
	0%	1%	2%					1%		1%	1%	0%
More parks / greenspace created	19	5	6	1	4	3	1	2	4	3	17	2
	2%	2%	3%	0%	4%	1%	0%	1%	3%	3%	2%	2%
Other	46	11	4	13	4	9	4	2	10	5	42	5
	4%	5%	3%	8%	4%	5%	2%	1%	8%	4%	5%	3%
Don't know / don't visit parks	4	2						1	2		4	
	0%	1%						0%	1%		0%	
Total	1052	248	170	161	108	173	174	204	128	120	912	140
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



LIB1. Have you used the services of Halifax Public Libraries in the past 12 months in a branch, in the community, or online?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	390	91	68	60	42	44	83	92	36	36	332	58
	36%	34%	39%	37%	38%	25%	45%	43%	28%	30%	35%	40%
Yes	703	178	105	104	69	129	101	120	96	86	616	88
	64%	66%	61%	63%	62%	75%	55%	57%	72%	70%	65%	60%
Total	1094	268	173	164	111	173	185	211	132	122	948	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB2. Which of the following libraries have you used in the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Alderney Gate	154	48	26	23	15	28	22	26	18	19	149	5
	22%	27%	25%	22%	21%	21%	22%	22%	19%	22%	24%	6%
Bedford	57	9	8	10	7	17	8	8	9	17	55	2
	8%	5%	8%	9%	10%	13%	8%	6%	9%	20%	9%	3%
Captain William Spry	73	16	16	9	8	12	11	7	13	7	60	12
	10%	9%	15%	8%	12%	10%	10%	6%	13%	8%	10%	14%
Cole Harbour	62	10	9	15	5	15	17	16	9	9	49	13
	9%	6%	9%	15%	8%	11%	16%	13%	9%	11%	8%	15%
Dartmouth North	36	16	4	2	6	4	2	4	4	4	35	2
	5%	9%	3%	2%	9%	3%	2%	4%	4%	4%	6%	2%
Halifax Central Library	464	108	75	72	45	100	50	75	69	64	421	43
	66%	61%	71%	69%	66%	77%	50%	63%	72%	74%	68%	49%
J.D. Shatford (Hubbards)	5			1	1			2			2	2
	1%			1%	1%			1%			0%	3%
Keshen Goodman	197	51	36	25	14	35	28	23	21	28	180	17
	28%	29%	34%	24%	20%	27%	28%	19%	22%	32%	29%	20%
Musquodoboit Harbour	24	4	8	5	3	4	8	9	2		4	20
	3%	2%	8%	4%	4%	3%	8%	7%	2%		1%	23%
Sackville	61	14	12	8	5	8	12	16	9	6	60	1
	9%	8%	11%	8%	7%	6%	12%	13%	9%	7%	10%	1%
Sheet Harbour	2	1		1			1					2
	0%	1%		1%			1%					3%
Spring Garden Road	64	21	14	5	11	8	9	6	12	7	62	2
	9%	12%	13%	5%	16%	6%	9%	5%	12%	8%	10%	2%
Tantallon	35	4	5	8	3	8	4	8	7	8	13	22
	5%	2%	5%	7%	4%	6%	4%	7%	8%	9%	2%	25%
Woodlawn	96	19	13	19	11	16	17	21	15	12	88	7
	14%	11%	12%	18%	16%	13%	16%	17%	16%	14%	14%	8%
Home delivery / borrow by mail	9	2	2	1	3					2	9	1
	1%	1%	2%	1%	5%					2%	1%	1%



LIB2. Which of the following libraries have you used in the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Website (halifaxpubliclibraries.ca)	243 34%	58 33%	39 37%	38 37%	29 43%	39 30%	30 30%	44 37%	32 33%	29 34%	219 35%	24 27%
Digital collection (ebooks, streaming, emagazines, etc.)	132 19%	21 12%	19 18%	20 19%	15 22%	29 23%	17 16%	29 24%	18 19%	20 23%	113 18%	18 21%
In the community (service delivered outside a library)	14 2%	5 3%	4 4%	1 1%	1 2%	1 0%	2 2%	3 2%		1 1%	13 2%	2 2%
Total	703 100%	178 100%	105 100%	104 100%	69 100%	129 100%	101 100%	120 100%	96 100%	86 100%	616 100%	88 100%

Note: Multiple responses accepted

LIB3_A. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library facilities.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	3 0%	2 1%						1 1%			2 0%	1 1%
Dissatisfied	5 1%	1 0%		1 1%				1 1%	1 1%		5 1%	
Satisfied	254 37%	57 33%	39 38%	29 28%	31 47%	50 39%	38 38%	45 39%	44 47%	30 36%	214 36%	40 47%
Very satisfied	424 62%	114 66%	64 62%	73 71%	35 53%	78 61%	62 62%	68 59%	48 52%	53 64%	380 63%	45 53%
Total	686 100%	174 100%	103 100%	102 100%	66 100%	129 100%	100 100%	114 100%	93 100%	83 100%	601 100%	85 100%



LIB3_B. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library materials (books, CDs, DVDs, ebooks, etc.).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	8	4	1			2	1	1			7	1
	1%	2%	1%			2%	1%	0%			1%	1%
Dissatisfied	24	10	3	2		3	1	4		2	20	4
	4%	6%	3%	2%		2%	1%	4%		2%	4%	4%
Satisfied	310	59	44	40	39	66	40	62	53	43	263	47
	48%	38%	44%	42%	59%	54%	42%	54%	62%	55%	46%	56%
Very satisfied	307	84	52	52	27	50	54	48	33	34	275	33
	47%	54%	52%	55%	41%	41%	56%	42%	38%	43%	49%	39%
Total	649	156	99	94	65	121	96	115	85	79	565	84
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

LIB3_C. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Public technology (Wi-Fi, computers, iPads, printers, gaming, etc.).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	2	2									2	
	0%	2%									1%	
Dissatisfied	10			1	1	2		1	1		10	
	2%			2%	3%	2%		1%	2%		2%	
Satisfied	249	56	36	37	24	51	35	51	37	30	212	37
	48%	40%	45%	48%	48%	53%	46%	58%	55%	51%	46%	59%
Very satisfied	259	79	45	39	25	42	42	36	28	29	233	26
	50%	58%	55%	50%	50%	44%	54%	41%	43%	49%	51%	41%
Total	521	137	82	77	51	95	77	88	66	59	457	64
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB3_D. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Children's programs (ages 0-13).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	2	2									2	
	1%	5%									1%	
Dissatisfied	6	2	2	2			1	2			5	1
	3%	4%	8%	5%			4%	5%			3%	4%
Satisfied	92	19	13	12	10	28	8	17	19	12	78	14
	45%	43%	43%	37%	63%	50%	26%	45%	62%	43%	45%	44%
Very satisfied	103	21	15	19	6	28	21	19	11	15	87	16
	51%	48%	49%	58%	37%	50%	70%	51%	38%	57%	51%	52%
Total	203	45	30	33	16	56	30	38	30	27	172	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

LIB3_E. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Youth programs (ages 14-18).

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	2	2									2	
	3%	7%									3%	
Dissatisfied	3	1				1				1	3	
	4%	3%				6%				23%	4%	
Satisfied	46	11	6	6	2	13	7	6	7	3	39	7
	50%	32%	51%	45%	100%	62%	64%	48%	73%	53%	48%	61%
Very satisfied	41	20	5	8		7	4	7	2	1	36	4
	44%	57%	49%	55%		32%	36%	52%	27%	25%	45%	39%
Total	92	34	11	14	2	21	12	13	9	5	81	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB3_F. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Adult programs.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	3	2	1					1			2	1
	1%	3%	1%					1%			1%	2%
Dissatisfied	14	8		1		4	1	1			12	2
	5%	9%		2%		9%	3%	3%			5%	8%
Satisfied	160	46	30	17	17	24	23	25	23	17	145	15
	60%	52%	70%	45%	66%	65%	68%	60%	68%	70%	60%	53%
Very satisfied	91	31	12	20	9	9	10	15	11	7	81	10
	34%	36%	28%	54%	34%	25%	29%	36%	32%	30%	34%	37%
Total	268	87	43	37	26	37	33	42	34	24	240	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

LIB3_G. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for seniors.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	4	3	1				1	1			3	1
	3%	7%	6%				3%	5%			3%	9%
Dissatisfied	6	2	1			1	1			1	4	2
	5%	4%	3%			3%	6%			5%	4%	13%
Satisfied	80	25	13	12	4	11	14	16	13	6	74	6
	61%	57%	64%	65%	63%	64%	70%	61%	84%	46%	63%	46%
Very satisfied	41	15	5	7	3	6	4	9	3	6	37	4
	31%	33%	27%	35%	37%	32%	21%	35%	16%	49%	31%	32%
Total	132	45	20	19	7	18	20	26	16	12	118	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB3_H. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for newcomers.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	4	4									4	
	3%	10%									4%	
Dissatisfied	1										1	
	1%										1%	
Satisfied	67	21	14	11	5	8	13	7	9	6	63	4
	63%	58%	67%	59%	70%	63%	81%	57%	77%	65%	64%	48%
Very satisfied	35	12	7	8	2	5	3	6	3	3	31	4
	33%	32%	33%	41%	30%	37%	19%	43%	23%	35%	32%	52%
Total	106	36	21	19	7	13	16	13	11	9	99	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

LIB3_I. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Home delivery.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	3	2	1					1			2	1
	8%	13%	13%					15%			7%	9%
Dissatisfied	1										1	
	2%										2%	
Satisfied	21	6	2	1	1	6	5	2	4		17	4
	54%	34%	45%	24%	45%	100%	79%	51%	100%		54%	55%
Very satisfied	14	10	2	2	1		1	1		1	12	2
	37%	53%	42%	76%	55%		21%	34%		100%	37%	37%
Total	38	18	4	3	1	6	6	4	4	1	32	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB3_J. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Borrow by mail services.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	2	2									2	
	4%	9%									5%	
Dissatisfied	1					1				1	1	
	2%					11%				17%	3%	
Satisfied	28	14	2	1	1	5	6	3	5		24	4
	52%	51%	44%	25%	27%	79%	67%	57%	100%		50%	67%
Very satisfied	22	11	2	4	4	1	3	2		3	21	2
	41%	41%	56%	75%	73%	11%	33%	43%		83%	42%	33%
Total	54	27	4	5	5	6	9	4	5	4	49	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

LIB3_K. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Open hours.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	12	6	1	2		1		1	1		11	1
	2%	4%	1%	2%		1%		1%	1%		2%	1%
Dissatisfied	61	17	10	8	3	13	9	7	4	10	52	9
	9%	10%	10%	8%	5%	11%	10%	6%	5%	13%	9%	11%
Satisfied	412	95	65	57	48	81	56	78	68	49	365	47
	64%	57%	67%	58%	75%	66%	61%	69%	77%	60%	64%	61%
Very satisfied	163	48	22	31	13	26	27	27	15	22	143	20
	25%	29%	22%	31%	20%	22%	29%	23%	17%	27%	25%	27%
Total	648	167	96	99	64	122	92	113	88	81	572	76
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB3_L. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Overall satisfaction with Halifax Public Libraries.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Very dissatisfied	3 0%	2 1%		1 1%				1 1%			3 0%	
Dissatisfied	4 1%		1 1%	1 1%				1 1%			3 1%	1 1%
Satisfied	365 53%	91 52%	50 49%	42 41%	37 54%	73 56%	51 52%	63 53%	59 62%	45 54%	313 52%	52 59%
Very satisfied	320 46%	81 46%	52 51%	60 58%	31 46%	56 44%	48 48%	54 45%	36 38%	39 46%	286 47%	34 39%
Total	693 100%	174 100%	103 100%	103 100%	69 100%	129 100%	99 100%	118 100%	95 100%	84 100%	606 100%	87 100%



LIB4. Where do you most often get your information about library services?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Don't use / don't see	2 0%	1 0%		1 1%		1 1%		1 1%		1 1%	2 0%	
Library staff	364 52%	104 58%	66 63%	51 49%	35 51%	55 43%	53 53%	58 48%	42 43%	43 50%	322 52%	42 48%
Digital screen in branch	147 21%	44 25%	31 29%	20 19%	10 15%	18 14%	21 21%	14 11%	12 13%	18 21%	136 22%	10 12%
Website	506 72%	104 58%	81 78%	78 75%	57 83%	98 76%	79 77%	89 74%	74 77%	60 70%	444 72%	62 71%
Facebook	47 7%	20 12%	11 10%	1 1%	3 5%	7 6%	1 1%	8 7%	3 3%	2 3%	39 6%	8 9%
Twitter	22 3%	3 2%	7 7%	1 1%	7 10%	2 1%	2 2%	1 1%	2 2%	3 3%	22 4%	
Instagram	6 1%	5 3%					1 1%	1 1%			6 1%	
Library poster	115 16%	36 20%	21 20%	14 13%	13 19%	15 12%	18 18%	19 16%	6 6%	12 14%	100 16%	16 18%
Printed program listings	107 15%	32 18%	17 16%	11 11%	10 15%	18 14%	11 11%	20 17%	11 12%	13 16%	94 15%	12 14%
Media (newspaper / newspaper ads / radio)	7 1%	2 1%	2 2%	2 2%	1 1%	1 0%		4 3%	1 1%	1 1%	5 1%	2 3%
Word of mouth / neighbours	7 1%	6 3%			1 1%			1 1%			6 1%	1 1%
Other	5 1%	1 1%			1 1%	2 2%		2 1%	2 2%		2 0%	3 3%
Total	703 100%	178 100%	104 100%	104 100%	69 100%	129 100%	101 100%	120 100%	96 100%	85 100%	615 100%	88 100%

Note: Multiple responses accepted



LIB5. How important are public libraries and the services they provide to your community?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Not at all important	24	2	6	6	1	4	3	10	2	2	19	5
	2%	1%	4%	4%	1%	3%	2%	5%	1%	2%	2%	4%
Not important	57	11	6	13	7	11	8	16	9	9	50	7
	5%	4%	4%	8%	7%	7%	5%	8%	7%	7%	5%	5%
Important	321	61	54	59	35	43	62	68	42	34	272	49
	31%	24%	32%	37%	34%	26%	36%	34%	32%	29%	30%	37%
Very important	641	183	101	80	60	109	101	107	76	71	570	71
	61%	71%	60%	51%	58%	65%	58%	53%	59%	61%	63%	54%
Total	1043	257	167	158	104	168	174	201	129	116	911	132
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



LIB6. What, if anything, prevents you from using the library more often?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Nothing, I like the library the way it is / no barriers / no issues	649 59%	137 51%	100 58%	114 70%	75 68%	105 61%	106 57%	135 64%	82 62%	81 67%	577 61%	72 50%
Inconvenient open hours / should be open 7 days a week	141 13%	52 19%	18 11%	17 10%	7 6%	25 15%	23 12%	19 9%	10 8%	19 15%	118 12%	23 16%
Inconvenient location / no local library	81 7%	29 11%	12 7%	5 3%	7 7%	12 7%	12 7%	15 7%	7 5%	9 7%	56 6%	25 17%
Overdue fines	38 3%	13 5%	10 6%	2 1%		6 3%	3 2%	2 1%	7 6%	1 1%	31 3%	7 5%
Transportation issues	61 6%	26 10%	6 3%	5 3%	6 6%	8 5%	10 5%	8 4%	4 3%	4 3%	49 5%	13 9%
No programs / services / books I want	81 7%	16 6%	14 8%	12 7%	3 2%	11 6%	9 5%	12 6%	12 9%	5 4%	71 7%	10 7%
Too noisy / crowded	57 5%	18 7%	10 6%	5 3%	3 3%	5 3%	8 4%	5 3%	5 4%	1 0%	55 6%	2 1%
Too difficult to register for a card	6 1%	3 1%	1 0%			1 1%	1 1%	1 1%	2 1%		4 0%	2 1%
Accessibility issues	11 1%	7 2%	1 1%			1 1%	2 1%	1 0%	2 1%		6 1%	6 4%
Not enough computers	24 2%	13 5%	4 2%	2 1%		1 1%	1 1%	1 0%	2 1%	1 1%	23 2%	2 1%
Lack of parking	10 1%	4 1%	5 3%			1 1%	1 0%	1 1%	1 0%		9 1%	1 1%
Needs more books / better books / more recent books / audio books	17 2%	3 1%	5 3%			4 2%	5 3%		2 1%	3 2%	14 1%	3 2%
Prefers to purchase / own books	12 1%	5 2%	2 1%		1 1%	2 1%	4 2%	4 2%	1 1%	1 0%	9 1%	3 2%
Prefers to go online / ebooks / Internet	14 1%	1 0%	1 0%	2 1%	5 5%	1 0%	4 2%	6 3%	1 0%	3 2%	10 1%	5 3%



LIB6. What, if anything, prevents you from using the library more often?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Other	25	8	10	1	1	2	4	3	4	1	20	5
	2%	3%	6%	1%	1%	1%	2%	1%	3%	1%	2%	4%
General disinterest (don't read / don't use / no need)	32	3	5	7	3	7	8	9	5	3	27	5
	3%	1%	3%	4%	3%	4%	4%	4%	4%	3%	3%	4%
Time issues (too busy / work schedule)	22	7	1	4	4	4	4	3	4	3	22	
	2%	2%	1%	2%	4%	2%	2%	1%	3%	3%	2%	
Total	1092	268	173	163	111	173	185	210	132	121	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

T1. Do you commute to work or school?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	446	120	79	62	32	46	90	89	43	59	379	67
	41%	46%	46%	38%	29%	27%	50%	43%	32%	48%	41%	47%
Yes	631	139	93	101	79	127	92	117	89	63	556	75
	59%	54%	54%	62%	71%	73%	50%	57%	68%	52%	59%	53%
Total	1077	259	172	163	111	173	182	206	132	122	935	142
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



T2. What is your primary mode of travel to get to work / school (mode used for the longest distance)?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Walk	135	43	28	16	13	17	13	23	23	5	135	1
	21%	31%	30%	16%	17%	14%	14%	19%	26%	9%	24%	1%
Bicycle	55	7	9	5	11	15	4	14	15	5	54	1
	9%	5%	10%	5%	14%	12%	4%	12%	17%	8%	10%	1%
Public transit (including bus, ferry, or Access-A-Bus)	195	66	38	26	13	28	19	29	24	10	187	9
	31%	48%	40%	25%	17%	22%	21%	25%	27%	15%	34%	12%
Rural transit (e.g., MusGo Rider)	1										1	
	0%										0%	
Taxi	15	11		2		1				1	15	
	2%	8%		2%		1%				2%	3%	
Drive myself by car or motorcycle	436	71	66	77	58	98	74	90	63	54	368	68
	69%	52%	72%	76%	73%	78%	81%	77%	71%	86%	66%	92%
Am a passenger in a car, or on a motorcycle	73	13	6	13	9	14	5	16	9	4	64	9
	12%	9%	7%	13%	12%	11%	6%	14%	10%	6%	12%	12%
Other	1				1				1		1	
	0%				1%				1%		0%	
Total	631	139	93	101	79	127	92	117	89	63	556	75
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



T3. Have you used Halifax Transit in the past 12 months?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No	451	100	62	66	43	83	89	111	52	66	350	101
	41%	37%	35%	40%	39%	48%	48%	52%	40%	54%	37%	70%
Yes	645	169	112	98	67	90	97	101	80	57	601	44
	59%	63%	65%	60%	61%	52%	52%	48%	60%	46%	63%	30%
Total	1096	269	174	164	111	173	185	212	132	122	951	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T4. How frequently do you use Halifax Transit?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Several times per year or less	323	61	50	54	46	46	68	53	38	36	293	29
	50%	37%	44%	56%	69%	51%	70%	52%	47%	64%	49%	67%
Several times per month	125	29	33	23	10	19	9	24	19	10	119	6
	20%	17%	29%	23%	15%	21%	10%	24%	24%	17%	20%	14%
Several times per week	95	35	16	12	3	10	12	11	13	5	92	3
	15%	21%	14%	13%	5%	11%	12%	11%	16%	8%	15%	6%
Daily	99	42	13	8	8	16	7	13	10	6	94	5
	15%	25%	12%	9%	11%	18%	8%	13%	12%	11%	16%	12%
Total	642	166	112	98	67	90	97	101	80	57	598	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

T5. What would encourage you to use public transit services more often than you do now?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Nothing - I don't plan to use transit	233	56	30	27	22	42	50	60	22	45	187	46
	21%	21%	17%	17%	20%	24%	27%	28%	16%	37%	20%	32%
Added service to rural areas	220	57	32	32	31	31	33	38	33	17	152	68
	20%	21%	18%	19%	28%	18%	18%	18%	25%	14%	16%	47%
Additional designated fully accessible routes	74	33	7	3	10	4	12	8	4	4	66	8
	7%	12%	4%	2%	9%	2%	6%	4%	3%	3%	7%	5%
Additional bike rack accessible buses	49	18	6	1	10	8	6	8	5	3	45	4
	5%	7%	3%	0%	9%	5%	3%	4%	4%	3%	5%	3%
Additional Park & Ride lots	132	27	26	18	14	22	19	28	16	16	110	22
	12%	10%	15%	11%	13%	13%	10%	13%	12%	13%	12%	15%
Additional shelters	156	56	23	22	11	15	21	17	16	12	147	9
	14%	21%	13%	13%	10%	9%	12%	8%	12%	9%	16%	6%
Additional urban core bus routes	173	50	30	23	25	16	15	25	16	10	165	8
	16%	19%	17%	14%	23%	9%	8%	12%	12%	8%	17%	6%
Environmental concerns	89	32	13	13	9	14	11	13	8	7	80	9
	8%	12%	8%	8%	9%	8%	6%	6%	6%	6%	8%	6%
Fewer transfers	207	41	33	42	25	37	27	38	18	21	194	14
	19%	15%	19%	26%	23%	21%	15%	18%	14%	17%	20%	9%
Improved / electronic fare payment options	259	56	44	38	31	52	31	44	26	25	241	18
	24%	21%	25%	23%	28%	30%	17%	21%	20%	21%	25%	12%
Improved schedule information / access to schedule information	266	73	46	34	29	41	31	40	36	24	249	18
	24%	27%	27%	21%	26%	24%	17%	19%	27%	19%	26%	12%
Increased safety on board / at terminals and stops	103	34	12	13	8	11	13	15	13	7	99	5
	9%	13%	7%	8%	7%	6%	7%	7%	10%	5%	10%	3%
Increased service frequency	374	86	60	63	38	62	46	63	48	38	339	35
	34%	32%	35%	38%	34%	36%	25%	30%	37%	31%	36%	24%
More direct or limited stop routes / faster / dedicated bus lanes	276	57	36	49	26	57	32	48	30	25	247	29
	25%	21%	20%	30%	24%	33%	17%	23%	23%	20%	26%	20%
Reliable / on-time service	364	95	68	53	40	59	49	56	43	29	339	25
	33%	36%	39%	32%	36%	34%	27%	26%	33%	24%	36%	17%



T5. What would encourage you to use public transit services more often than you do now?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Stops closer to home or work / routes near my home / extend routes	203 19%	42 16%	22 13%	29 17%	21 19%	45 26%	25 14%	36 17%	28 21%	20 16%	168 18%	36 25%
App to determine bus arrival times	219 20%	59 22%	39 22%	38 23%	26 24%	26 15%	27 15%	31 15%	21 16%	19 15%	216 23%	3 2%
Extend hours (earlier / later)	12 1%	2 1%	2 1%	2 1%	3 3%	1 0%	2 1%	3 1%	5 4%		8 1%	5 3%
Better customer services	6 1%	5 2%						1 0%	1 1%		6 1%	
When I can't drive / lost license / got old / new job	6 1%		2 1%	1 1%	2 2%		1 0%	2 1%	2 1%	1 0%	4 0%	1 1%
Other	32 3%	2 1%	11 6%	7 4%	5 5%	5 3%	2 1%	7 3%	8 6%	4 3%	27 3%	5 4%
Nothing - happy with current services	130 12%	39 15%	21 12%	19 12%	5 4%	20 12%	29 15%	25 12%	14 10%	14 12%	122 13%	8 6%
Total	1093 100%	267 100%	174 100%	164 100%	111 100%	173 100%	185 100%	211 100%	132 100%	122 100%	949 100%	145 100%

Note: Multiple responses accepted



T6. Please indicate your thoughts about parking downtown.

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
I feel that more off-street parking (e.g., parkade / parking lot) is needed in downtown Halifax	797	195	133	125	80	103	132	158	77	96	684	113
	74%	75%	77%	77%	73%	59%	72%	75%	59%	79%	73%	79%
I feel that more off-street parking (e.g., parkade / parking lot) is needed in downtown Dartmouth	368	92	66	66	34	36	73	78	37	36	314	54
	34%	35%	38%	40%	31%	21%	40%	37%	28%	30%	33%	38%
I feel that there is sufficient parking available	223	53	29	30	18	63	38	47	40	21	198	25
	21%	20%	17%	18%	16%	36%	21%	22%	30%	17%	21%	17%
I feel that less parking is needed	38	10	6	4	9	6	7	3	8	3	37	1
	3%	4%	3%	2%	8%	4%	4%	2%	6%	3%	4%	0%
Total	1084	261	172	163	111	173	183	210	130	122	941	143
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



F2. In your opinion, what are the top three issues facing the Halifax region over the next five years that you feel the municipality should invest greater resources?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
None	17	6	2	1	2		4	4		2	12	5
	2%	2%	1%	0%	2%		2%	2%		1%	1%	3%
Transportation / traffic	227	32	36	37	28	52	39	53	35	37	186	41
	21%	12%	21%	23%	26%	30%	21%	25%	26%	30%	20%	28%
Taxes	49	11	5	9	4	10	7	9	13	15	42	7
	5%	4%	3%	6%	4%	6%	4%	4%	10%	12%	4%	5%
Employment	34	15	6	7		2	3	3	5	1	32	2
	3%	6%	3%	4%		1%	2%	2%	4%	1%	3%	1%
Transit	249	58	47	42	31	34	42	45	28	25	218	31
	23%	22%	27%	26%	28%	19%	23%	21%	22%	21%	23%	21%
Urban sprawl / planning for growth	92	18	14	18	12	19	8	14	18	14	83	10
	9%	7%	8%	11%	11%	11%	4%	7%	14%	12%	9%	7%
Infrastructure renewal	53	15	9	9	4	6	12	15	5	7	51	2
	5%	6%	5%	5%	4%	3%	6%	7%	4%	6%	5%	1%
Road conditions / sidewalks / snow removal	235	52	37	35	19	28	55	52	23	25	195	40
	22%	20%	21%	22%	17%	16%	30%	25%	18%	21%	21%	28%
Downtown development	33	3	3	6	3	11	5	3	13	4	28	5
	3%	1%	2%	4%	3%	6%	3%	2%	10%	3%	3%	3%
Crime / policing	105	29	11	14	5	22	22	24	11	9	95	11
	10%	11%	6%	9%	5%	12%	12%	11%	8%	7%	10%	7%
Economic growth / small business growth	60	6	5	5	4	20	7	10	10	12	56	5
	6%	2%	3%	3%	4%	12%	4%	5%	7%	10%	6%	3%
Youth / young professional retention	8	2	3	1		1	1	1	1	1	7	1
	1%	1%	2%	1%		1%	0%	0%	0%	1%	1%	1%
Size of municipality / expenditures / salaries	46	7	8	11	3	8	8	11	10	6	33	13
	4%	3%	5%	6%	3%	4%	4%	5%	8%	5%	4%	9%
Cost of living	13	7		2	2	1	4	2	1	1	13	1
	1%	3%		1%	2%	1%	2%	1%	1%	0%	1%	0%
Environment / green belting / clean water	96	27	17	13	8	10	12	17	9	6	87	9
	9%	10%	10%	8%	7%	6%	7%	8%	7%	5%	9%	6%



F2. In your opinion, what are the top three issues facing the Halifax region over the next five years that you feel the municipality should invest greater resources?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Waste management	25	5	5	2	1	6	7	4	3	4	19	6
	2%	2%	3%	1%	1%	4%	4%	2%	2%	4%	2%	4%
Parking / winter parking	166	36	22	35	20	17	25	31	13	21	154	11
	15%	14%	13%	21%	18%	10%	14%	15%	10%	17%	16%	8%
Development process	43	14	4	6	4	9	6	8	10	5	39	4
	4%	5%	2%	4%	4%	5%	4%	4%	7%	4%	4%	2%
Affordable housing	135	46	36	11	14	15	19	23	6	10	126	9
	12%	17%	21%	7%	13%	8%	10%	11%	4%	8%	13%	6%
Recreation opportunities	85	11	8	15	14	21	18	17	13	11	66	19
	8%	4%	5%	9%	12%	12%	10%	8%	10%	9%	7%	13%
Retention / attraction of residents / immigration	48	10	8	7	10	8	5	11	9	3	44	4
	4%	4%	4%	4%	9%	5%	3%	5%	7%	2%	5%	3%
Active transportation (e.g., paved routes, walking paths, bike lanes, crosswalks, etc.)	125	11	20	28	22	27	12	24	22	18	111	13
	12%	4%	11%	17%	20%	16%	7%	11%	16%	14%	12%	9%
Clean up / beautify (e.g., remove graffiti / litter)	55	11	5	8	9	5	10	11	8	7	48	6
	5%	4%	3%	5%	8%	3%	5%	5%	6%	6%	5%	4%
Upgrade roads / road system (widen)	46	18	9	7	1	6	8	5	4	7	38	8
	4%	7%	5%	4%	1%	4%	4%	2%	3%	6%	4%	5%
Emergency services (fire / ambulance)	24	7	2	1	3	4	4	11	3		17	7
	2%	3%	1%	1%	2%	2%	2%	5%	3%		2%	5%
Preserve buildings / historical sites	14	7	2	2	1	1	2	2	1	1	12	2
	1%	3%	1%	1%	1%	1%	1%	1%	0%	1%	1%	1%
Renewable energy	1			1				1			1	
	0%			1%				1%			0%	
Programming for youth / children	10	4		2	2			2			9	1
	1%	2%		1%	2%			1%			1%	1%
Attract business	28	2	1	7	4	5	4	11	4	4	20	8
	3%	1%	1%	4%	4%	3%	2%	5%	3%	3%	2%	6%



F2. In your opinion, what are the top three issues facing the Halifax region over the next five years that you feel the municipality should invest greater resources?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Senior services	31	9	6	2	6	5	7	11	5	2	24	6
	3%	3%	3%	1%	5%	3%	4%	5%	3%	1%	3%	4%
Build a stadium	43	2	5	11	7	7	11	6	9	3	35	7
	4%	1%	3%	7%	7%	4%	6%	3%	7%	3%	4%	5%
Commuter rail / light rail / ferry system	67	10	6	15	8	15	11	14	6	11	65	2
	6%	4%	3%	9%	8%	9%	6%	7%	5%	9%	7%	2%
Climate change	28	6	11	1	2	7	3	8	4	3	25	3
	3%	2%	6%	1%	2%	4%	2%	4%	3%	3%	3%	2%
Schools / education	32	10	1	8	2	7	8	5	5	2	26	6
	3%	4%	1%	5%	2%	4%	4%	3%	4%	2%	3%	4%
Health / healthcare / hospitals	63	24	9	8	2	7	14	10	10	5	51	12
	6%	9%	5%	5%	2%	4%	8%	5%	7%	4%	5%	8%
Other	270	55	57	32	25	56	37	58	34	33	233	37
	25%	21%	33%	20%	23%	33%	20%	28%	26%	27%	25%	25%
Don't know	19	6	4	3	1	1	3	3	1	1	18	1
	2%	2%	2%	2%	1%	1%	2%	1%	1%	1%	2%	1%
Total	1085	263	173	163	111	173	183	209	132	122	940	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted



D2. How many years have you lived in the Halifax Regional Municipality?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
0 - 4 years	134	43	30	22	11	17	13	20	10	7	125	9
	12%	16%	17%	13%	10%	10%	7%	9%	7%	6%	13%	6%
5 - 9 years	107	27	27	18	12	11	10	5	15	15	101	6
	10%	10%	16%	11%	11%	6%	5%	2%	11%	12%	11%	4%
10 - 14 years	106	20	6	24	14	22	9	23	20	13	88	18
	10%	7%	3%	14%	13%	13%	5%	11%	15%	11%	9%	12%
15 - 20 years	114	21	19	21	7	27	20	26	8	17	93	20
	10%	8%	11%	13%	7%	16%	11%	12%	6%	14%	10%	14%
More than 20 years	632	158	91	80	66	96	134	139	80	70	539	92
	58%	59%	53%	49%	60%	55%	72%	66%	60%	57%	57%	64%
Total	1092	269	173	164	111	173	185	211	132	122	947	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D3. What gender identity do you most associate with?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Female	576	150	104	73	63	84	103	120	54	54	497	78
	56%	58%	63%	47%	58%	49%	56%	58%	43%	47%	55%	56%
Male	461	108	61	84	46	88	80	87	72	60	399	61
	44%	42%	37%	53%	42%	51%	44%	42%	57%	53%	45%	44%
Total	1036	258	164	158	108	171	183	207	126	114	896	140
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D4. How old are you?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
18 - 34 years old	305	99	69	50	27	32	43	39	21	16	279	26
	29%	37%	40%	30%	24%	18%	24%	19%	16%	13%	31%	19%
35 - 54 years old	359	56	43	61	50	102	58	73	58	48	306	53
	34%	21%	25%	38%	45%	59%	32%	36%	46%	40%	34%	38%
55 and older	384	110	58	52	34	38	78	92	49	55	324	60
	37%	42%	34%	32%	31%	22%	44%	45%	38%	46%	36%	43%
Total	1048	265	170	163	111	172	178	205	128	119	910	139
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D5. What is the highest level of education you have completed?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
No certificate, diploma, or degree	21	11	3	1	2	1	8	2	1	1	15	5
	2%	4%	2%	0%	2%	0%	4%	1%	1%	1%	2%	4%
Secondary (high) school diploma or equivalency certificate	144	70	15	16	9	9	27	21	11	5	123	21
	14%	27%	9%	10%	8%	5%	15%	11%	9%	4%	14%	15%
Apprenticeship or trades certificate or diploma	74	21	12	16	5	9	24	20	5	5	60	13
	7%	8%	7%	10%	4%	5%	13%	10%	4%	5%	7%	10%
College, CEGEP or other non-university certificate or diploma	218	58	40	34	16	20	44	52	20	15	189	29
	21%	22%	23%	21%	14%	12%	24%	26%	16%	12%	21%	21%
University graduate (Bachelor's degree)	335	66	65	55	40	69	52	61	48	46	300	36
	32%	25%	38%	34%	37%	41%	29%	30%	37%	38%	33%	26%
University certificate, diploma, or degree above bachelor level	257	35	37	40	38	63	26	46	43	47	224	34
	25%	13%	22%	25%	35%	37%	15%	23%	33%	40%	25%	24%
Total	1048	261	172	162	109	171	180	203	128	119	911	138
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D6. What was your 2017 total household income, before taxes?

	Overall	Property Tax				Area	
		<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Less than \$30,000	100	17	6	3		93	7
	11%	11%	4%	3%		12%	6%
\$30,000 to less than \$50,000	169	41	16	7	6	156	13
	19%	26%	9%	6%	6%	20%	12%
\$50,000 to less than \$75,000	174	47	37	11	12	156	18
	20%	30%	20%	10%	12%	20%	16%
\$75,000 to less than \$100,000	164	24	45	35	14	141	23
	18%	15%	24%	31%	14%	18%	21%
\$100,000 to less than \$125,000	111	16	34	18	14	95	16
	12%	10%	18%	16%	13%	12%	14%
\$125,000 to less than \$150,000	77	9	25	15	14	58	20
	9%	5%	13%	14%	13%	7%	18%
Over \$150,000	96	4	21	22	42	82	14
	11%	3%	11%	19%	41%	10%	13%
Total	891	157	183	112	102	781	110
	100%	100%	100%	100%	100%	100%	100%



D7. Do you own or rent your home?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Own home (with or without mortgage)	713	94	107	126	91	158	174	208	130	114	585	127
	67%	35%	62%	78%	83%	91%	95%	99%	98%	94%	63%	93%
Rent	323	162	64	33	19	13	8	2		5	313	10
	30%	61%	37%	21%	17%	7%	4%	1%		4%	34%	7%
Live in parent's / relative's home	22	8	1	2		2			2	2	22	
	2%	3%	0%	1%		1%			2%	2%	2%	
Other (group home / retirement facility / university residence)	4	3					1				4	1
	0%	1%					0%				0%	0%
Total	1063	268	172	162	111	173	182	210	132	121	925	138
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

D8. How many people live in your household?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
1	256	120	53	38	8	3	54	28	21	8	244	12
	23%	44%	30%	23%	8%	2%	29%	13%	16%	6%	26%	8%
2	490	89	66	82	72	75	75	111	66	57	415	75
	45%	33%	38%	50%	65%	44%	41%	52%	50%	47%	44%	52%
3	179	25	35	26	19	35	36	32	26	23	154	25
	16%	9%	20%	16%	17%	20%	19%	15%	19%	19%	16%	17%
4	99	17	12	15	7	37	10	30	8	27	71	28
	9%	6%	7%	9%	6%	22%	5%	14%	6%	22%	7%	19%
5	57	12	6	2	4	23	10	10	11	8	53	4
	5%	5%	4%	1%	3%	13%	6%	4%	8%	7%	6%	2%
6 or more	11	7	2		1			2			10	1
	1%	2%	1%		1%			1%			1%	1%
Total	1092	269	174	164	111	173	185	212	132	122	946	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D9. Are there children (under the age of 18) or seniors (age 65+, including yourself) living in your household?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
Children	239	44	35	34	22	75	43	49	33	34	197	42
	22%	16%	20%	21%	20%	43%	23%	23%	25%	28%	21%	29%
Seniors	258	74	34	32	17	26	50	63	30	33	218	40
	24%	27%	20%	20%	16%	15%	27%	30%	23%	27%	23%	27%
Neither	601	152	104	99	71	75	92	103	70	56	538	64
	55%	57%	60%	60%	64%	43%	50%	48%	53%	45%	57%	44%
Total	1091	269	174	164	111	173	185	212	132	122	945	145
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted

D10. How much was your most recent annual property tax bill?

	Overall	Income					Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	Urban/Suburb	Rural
Less than \$1,000	24	12	6	1	1		16	7
	4%	12%	6%	1%	1%		3%	6%
Between \$1,000 and \$2,000	161	46	40	24	15	13	129	32
	25%	47%	38%	20%	18%	9%	24%	28%
Between \$2,000 and \$3,000	212	23	37	45	34	45	166	46
	33%	24%	34%	38%	41%	30%	31%	40%
Between \$3,000 and \$4,000	132	10	11	35	18	37	116	16
	20%	10%	11%	30%	22%	25%	22%	14%
Between \$4,000 and \$5,000	68	5	9	9	9	25	59	9
	11%	5%	9%	7%	11%	17%	11%	8%
Over \$5,000	54	1	3	6	5	30	49	5
	8%	1%	3%	5%	6%	20%	9%	4%
Total	652	97	107	118	82	151	536	116
	100%	100%	100%	100%	100%	100%	100%	100%



D11. What is your ethnic identity?

	Overall	Income					Property Tax				Area	
		<\$50K	\$50K-\$74K	\$75K-\$99K	\$100K-\$124K	\$125K+	<\$2K	\$2K-\$3K	\$3K-\$4K	\$4K+	Urban/Suburb	Rural
White / Caucasian	945	221	153	151	101	167	163	195	119	104	811	133
	91%	85%	91%	96%	92%	98%	90%	95%	95%	89%	90%	97%
South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.)	12	5	4	1		1	3			3	11	1
	1%	2%	2%	1%		1%	1%			3%	1%	0%
Chinese	17	4	5		2		1	1	3	6	17	
	2%	2%	3%		2%		1%	0%	2%	5%	2%	
Black (African Nova Scotian)	21	10	4		5		7	3	1		20	1
	2%	4%	2%		4%		4%	2%	1%		2%	1%
Black (African Canadian)	12	6	3		2		1	5			12	
	1%	2%	2%		2%		0%	2%			1%	
Latin American	5	5		1					1		5	
	1%	2%		0%					0%		1%	
Arab	16	6	2		2		6	2			16	
	2%	2%	1%		2%		3%	1%			2%	
West Asian (e.g., Iranian, Afghan, etc.)	8	3	3	1		1		4		2	8	
	1%	1%	2%	1%		1%		2%		2%	1%	
First Nations (North American Indian; includes Status and Non-Status Indians)	12	2	1	3	1	4	1	2	3		9	3
	1%	1%	0%	2%	1%	2%	1%	1%	2%		1%	2%
Metis	13	5		6		1	1	2	1	1	12	1
	1%	2%		4%		1%	1%	1%	1%	1%	1%	1%
Acadian (French Acadian)	11	4	2		1	3	3			3	11	
	1%	1%	1%		1%	2%	1%			3%	1%	
Other	16	7	1	2	3	1	6	2	2	2	15	1
	2%	3%	0%	2%	3%	0%	3%	1%	2%	2%	2%	1%
Total	1038	261	169	158	109	171	181	206	125	117	901	137
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Note: Multiple responses accepted