



Q1. How would you rate the overall quality of life in the Halifax region?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very poor | 7 | 2 | | 4 | 2 | 5 | 5 | 1 | 1 | 4 | | 2 | 1 | 6 |
| | 1% | 1% | | 1% | 0% | 1% | 2% | 0% | 0% | 2% | | 0% | 0% | 2% |
| Poor | 35 | 4 | 12 | 19 | 17 | 15 | 11 | 15 | 7 | 7 | 9 | 19 | 19 | 15 |
| | 3% | 2% | 6% | 3% | 3% | 3% | 4% | 4% | 2% | 4% | 3% | 3% | 3% | 5% |
| Good | 671 | 154 | 134 | 382 | 354 | 276 | 203 | 219 | 219 | 107 | 192 | 342 | 418 | 211 |
| | 61% | 64% | 61% | 60% | 61% | 60% | 66% | 61% | 57% | 65% | 66% | 58% | 59% | 65% |
| Very good | 384 | 81 | 74 | 226 | 203 | 166 | 87 | 124 | 158 | 47 | 90 | 230 | 275 | 91 |
| | 35% | 33% | 34% | 36% | 35% | 36% | 28% | 34% | 41% | 29% | 31% | 39% | 39% | 28% |
| Total | 1097 | 241 | 220 | 632 | 576 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 713 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Q2. In the past five years, the quality of life in the Halifax region has...

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Worsened | 145 | 22 | 28 | 95 | 77 | 57 | 38 | 42 | 51 | 22 | 36 | 78 | 86 | 49 |
| | 13% | 9% | 13% | 15% | 13% | 12% | 12% | 12% | 13% | 13% | 12% | 13% | 12% | 15% |
| Stayed the same | 538 | 110 | 102 | 324 | 293 | 216 | 143 | 174 | 199 | 91 | 155 | 268 | 374 | 133 |
| | 49% | 46% | 46% | 51% | 51% | 47% | 47% | 49% | 52% | 55% | 53% | 45% | 53% | 41% |
| Improved | 413 | 108 | 90 | 212 | 204 | 187 | 124 | 143 | 133 | 52 | 100 | 245 | 252 | 140 |
| | 38% | 45% | 41% | 34% | 35% | 41% | 41% | 40% | 35% | 32% | 34% | 41% | 35% | 43% |
| Total | 1096 | 240 | 220 | 631 | 575 | 460 | 305 | 359 | 383 | 164 | 291 | 591 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



Q3. Thinking about all the programs and services you receive from the municipality, please indicate the degree to which you believe you receive good or poor value for the level of property taxes that you currently pay.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very poor value | 28 | 3 | 6 | 19 | 9 | 18 | 2 | 10 | 13 | 5 | 7 | 14 | 24 | 2 |
| | 3% | 2% | 3% | 4% | 2% | 5% | 1% | 3% | 4% | 4% | 3% | 3% | 3% | 2% |
| Poor value | 195 | 26 | 55 | 113 | 83 | 94 | 50 | 70 | 61 | 24 | 54 | 105 | 166 | 15 |
| | 23% | 19% | 32% | 21% | 20% | 25% | 30% | 24% | 19% | 23% | 23% | 23% | 24% | 13% |
| Good value | 548 | 94 | 94 | 356 | 295 | 232 | 105 | 194 | 224 | 65 | 159 | 302 | 447 | 82 |
| | 66% | 70% | 56% | 68% | 71% | 62% | 62% | 66% | 68% | 61% | 67% | 67% | 65% | 74% |
| Very good value | 64 | 12 | 14 | 38 | 31 | 33 | 12 | 19 | 32 | 13 | 18 | 29 | 48 | 13 |
| | 8% | 9% | 8% | 7% | 7% | 9% | 7% | 7% | 10% | 12% | 8% | 7% | 7% | 11% |
| Total | 835 | 135 | 170 | 527 | 418 | 376 | 169 | 293 | 330 | 108 | 238 | 449 | 685 | 112 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



Q4. Can you share the reason(s) why you feel this way about the value for your property taxes?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 11 | | 2 | 9 | 3 | 8 | | 4 | 6 | 3 | 4 | 4 | 8 | 3 |
| | 1% | | 1% | 2% | 1% | 2% | | 1% | 2% | 2% | 2% | 1% | 1% | 2% |
| Satisfied with services (e.g., availability, meeting needs, timeliness) | 97 | 17 | 13 | 66 | 51 | 44 | 7 | 41 | 47 | 14 | 29 | 50 | 74 | 19 |
| | 12% | 13% | 8% | 13% | 12% | 12% | 4% | 14% | 15% | 14% | 12% | 11% | 11% | 18% |
| Satisfied with safety / emergency services (e.g., fire, ambulance, police) | 30 | 3 | 5 | 22 | 16 | 11 | | 10 | 18 | 6 | 9 | 13 | 28 | 2 |
| | 4% | 2% | 3% | 4% | 4% | 3% | | 3% | 6% | 6% | 4% | 3% | 4% | 2% |
| Satisfied with municipal services (e.g., garbage, snow removal) | 62 | 9 | 11 | 42 | 37 | 23 | 4 | 23 | 32 | 8 | 16 | 36 | 58 | 3 |
| | 8% | 7% | 7% | 8% | 9% | 6% | 3% | 8% | 10% | 8% | 7% | 8% | 9% | 3% |
| Satisfied with facilities / programs (e.g., libraries, recreation centres) | 25 | 1 | 10 | 14 | 13 | 11 | 5 | 13 | 8 | | 7 | 18 | 22 | 3 |
| | 3% | 1% | 6% | 3% | 3% | 3% | 3% | 5% | 2% | | 3% | 4% | 3% | 3% |
| Satisfied with transportation (e.g., buses, road system) | 13 | 3 | 3 | 7 | 7 | 5 | | 4 | 9 | 2 | 3 | 8 | 12 | 2 |
| | 2% | 2% | 2% | 1% | 2% | 1% | | 1% | 3% | 2% | 1% | 2% | 2% | 2% |
| Satisfied with road maintenance | 22 | 4 | 2 | 16 | 11 | 11 | 5 | 10 | 7 | 4 | 6 | 12 | 16 | 6 |
| | 3% | 3% | 1% | 3% | 3% | 3% | 3% | 3% | 2% | 3% | 2% | 3% | 2% | 6% |
| Satisfied with aesthetics (e.g., parks, trees, cleanliness, beauty) | 16 | 4 | 3 | 9 | 8 | 7 | 2 | 4 | 9 | 4 | 1 | 11 | 12 | 4 |
| | 2% | 3% | 2% | 2% | 2% | 2% | 1% | 1% | 3% | 4% | 0% | 2% | 2% | 3% |
| Fair cost for services / good value / fair taxes | 65 | 8 | 11 | 44 | 33 | 26 | 7 | 31 | 25 | 9 | 13 | 39 | 59 | 4 |
| | 8% | 6% | 7% | 9% | 8% | 7% | 4% | 10% | 8% | 9% | 6% | 9% | 9% | 3% |
| Dissatisfied with services (e.g., availability, meeting needs, timeliness) | 28 | 4 | 2 | 20 | 11 | 14 | 4 | 10 | 13 | 2 | 11 | 14 | 27 | |
| | 3% | 3% | 1% | 4% | 3% | 4% | 3% | 3% | 4% | 2% | 5% | 3% | 4% | |
| Dissatisfied with safety / emergency services (e.g., fire, ambulance, police) | 27 | 2 | 3 | 22 | 8 | 17 | 5 | 9 | 11 | 5 | 10 | 12 | 21 | 6 |
| | 3% | 1% | 2% | 4% | 2% | 4% | 3% | 3% | 3% | 5% | 4% | 3% | 3% | 6% |
| Dissatisfied with municipal services (e.g., garbage, snow removal) | 89 | 10 | 24 | 55 | 47 | 37 | 18 | 38 | 26 | 6 | 22 | 55 | 74 | 9 |
| | 11% | 8% | 14% | 11% | 12% | 10% | 11% | 13% | 8% | 5% | 9% | 12% | 11% | 8% |
| Dissatisfied with facilities / programs (e.g., libraries, recreation centres) | 25 | 2 | 2 | 21 | 18 | 6 | | 10 | 11 | 4 | 7 | 13 | 22 | 1 |
| | 3% | 1% | 1% | 4% | 4% | 2% | | 4% | 4% | 4% | 3% | 3% | 3% | 1% |



Q4. Can you share the reason(s) why you feel this way about the value for your property taxes?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|------------|-------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|-----------|-----------|------------|---------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Dissatisfied with transportation (e.g., buses, road system) | 87 11% | 12 9% | 24 14% | 52 10% | 44 11% | 36 10% | 23 13% | 36 12% | 23 7% | 7 6% | 26 11% | 53 12% | 75 11% | 9 9% |
| Dissatisfied with road maintenance | 110 13% | 12 9% | 22 13% | 76 15% | 59 14% | 43 12% | 13 8% | 45 15% | 43 13% | 11 11% | 41 17% | 56 13% | 101 15% | 4 4% |
| Dissatisfied with aesthetics (e.g., parks, trees, cleanliness, beauty) | 33 4% | 4 3% | 9 5% | 21 4% | 15 4% | 18 5% | 2 1% | 16 6% | 15 5% | 4 4% | 8 3% | 20 5% | 33 5% | 1 1% |
| Dissatisfied with lack of sidewalks / curbs / crosswalks | 22 3% | 3 3% | 5 3% | 12 2% | 10 3% | 10 3% | 5 3% | 8 3% | 8 3% | 3 3% | 3 1% | 15 3% | 18 3% | 2 2% |
| Dissatisfied with lack of water / septic services | 13 2% | | | 12 2% | 5 1% | 7 2% | | 7 3% | 4 1% | 1 1% | 5 2% | 6 1% | 12 2% | |
| High cost for services / poor value for tax dollar / high taxes | 112 14% | 21 16% | 38 22% | 54 10% | 46 11% | 60 16% | 32 19% | 44 15% | 33 10% | 13 12% | 31 13% | 67 15% | 103 15% | 6 5% |
| Dissatisfied with use of tax dollar / spending priorities / bowing to developers | 40 5% | 6 4% | 12 7% | 21 4% | 16 4% | 22 6% | 7 4% | 16 5% | 14 4% | 1 1% | 11 5% | 25 5% | 35 5% | 4 3% |
| Dissatisfied with parking issues | 9 1% | 1 1% | 1 1% | 6 1% | 5 1% | 3 1% | 2 1% | 2 1% | 2 1% | | 2 1% | 6 1% | 5 1% | 2 2% |
| Dissatisfied with recycling issues | 4 1% | 2 2% | 1 0% | 1 0% | 2 0% | 2 1% | | 2 1% | 2 1% | 1 1% | 3 1% | 1 0% | 4 1% | |
| Poor value for tax dollar when living in rural areas | 15 2% | 1 1% | 5 3% | 9 2% | 12 3% | 3 1% | 2 1% | 7 2% | 6 2% | 2 2% | 5 2% | 9 2% | 15 2% | |
| Dissatisfied with property assessment / unfair calculations / condo prices | 14 2% | | 5 3% | 9 2% | 7 2% | 6 2% | 2 1% | 2 1% | 8 2% | 2 2% | 3 1% | 8 2% | 13 2% | 1 1% |



Q4. Can you share the reason(s) why you feel this way about the value for your property taxes?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Always room for improvement | 24 | 3 | 6 | 15 | 10 | 13 | 2 | 10 | 11 | 4 | 3 | 16 | 22 | 1 |
| | 3% | 3% | 4% | 3% | 3% | 4% | 1% | 3% | 4% | 4% | 1% | 4% | 3% | 1% |
| Other | 51 | 3 | 9 | 40 | 23 | 25 | 9 | 15 | 22 | 9 | 13 | 29 | 41 | 7 |
| | 6% | 2% | 5% | 8% | 6% | 7% | 5% | 5% | 7% | 8% | 5% | 7% | 6% | 6% |
| Don't know | 189 | 52 | 31 | 105 | 99 | 84 | 68 | 54 | 57 | 22 | 62 | 95 | 127 | 49 |
| | 23% | 39% | 19% | 20% | 24% | 23% | 40% | 19% | 18% | 21% | 27% | 21% | 19% | 45% |
| Total | 822 | 135 | 168 | 516 | 410 | 373 | 169 | 293 | 318 | 106 | 234 | 447 | 675 | 109 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

Q5. When the municipality is creating the municipal budget, please indicate which of the statements comes closest to your point of view. The municipality should...

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Decrease taxes and fees, even if municipal services must decrease | 183 | 48 | 26 | 108 | 73 | 98 | 66 | 56 | 55 | 30 | 45 | 101 | 118 | 55 |
| | 17% | 20% | 12% | 17% | 13% | 21% | 22% | 16% | 14% | 19% | 15% | 17% | 17% | 17% |
| Maintain taxes and fees, even if it means reducing some services to maintain others | 579 | 109 | 133 | 334 | 319 | 227 | 134 | 203 | 212 | 73 | 158 | 314 | 403 | 137 |
| | 53% | 45% | 61% | 53% | 56% | 49% | 44% | 57% | 56% | 45% | 54% | 53% | 57% | 43% |
| Increase municipal services, even if taxes or fees must increase | 331 | 83 | 60 | 186 | 181 | 135 | 105 | 99 | 114 | 60 | 88 | 177 | 189 | 130 |
| | 30% | 35% | 27% | 30% | 32% | 29% | 35% | 28% | 30% | 37% | 30% | 30% | 27% | 40% |
| Total | 1093 | 241 | 219 | 628 | 573 | 460 | 305 | 358 | 381 | 163 | 291 | 591 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



Q6. If adding services and facilities, or maintaining existing service levels meant an increased cost to provide those services, which would you prefer most as a way to fund this increase?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increases to user fees | 350 | 50 | 81 | 217 | 164 | 165 | 63 | 130 | 136 | 40 | 110 | 181 | 284 | 50 |
| | 36% | 24% | 42% | 38% | 33% | 38% | 23% | 41% | 40% | 31% | 42% | 33% | 44% | 18% |
| Increases to property taxes | 54 | 22 | 11 | 21 | 21 | 27 | 20 | 19 | 15 | 5 | 10 | 39 | 27 | 24 |
| | 6% | 10% | 6% | 4% | 4% | 6% | 7% | 6% | 4% | 4% | 4% | 7% | 4% | 9% |
| Increases to municipal debt | 67 | 13 | 7 | 46 | 37 | 27 | 22 | 21 | 22 | 12 | 13 | 41 | 48 | 17 |
| | 7% | 6% | 4% | 8% | 8% | 6% | 8% | 6% | 6% | 9% | 5% | 8% | 7% | 6% |
| Both user fee and property tax increases | 196 | 63 | 33 | 98 | 87 | 104 | 71 | 50 | 69 | 20 | 51 | 120 | 112 | 74 |
| | 20% | 30% | 17% | 17% | 18% | 24% | 26% | 16% | 20% | 16% | 20% | 22% | 17% | 28% |
| A combination of increases to user fees, property tax increases, and debt | 303 | 63 | 60 | 181 | 182 | 110 | 98 | 99 | 96 | 51 | 75 | 167 | 177 | 105 |
| | 31% | 30% | 31% | 32% | 37% | 25% | 36% | 31% | 28% | 40% | 29% | 30% | 27% | 39% |
| Total | 971 | 211 | 192 | 563 | 490 | 433 | 274 | 319 | 338 | 129 | 259 | 548 | 647 | 270 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_A. Please tell us how satisfied you are with the following service provided by the municipality: Arts and cultural facilities and programs.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 17 | 2 | 2 | 12 | 6 | 11 | 7 | 4 | 6 | | 5 | 11 | 6 | 10 |
| | 2% | 1% | 1% | 3% | 1% | 3% | 3% | 1% | 2% | | 3% | 2% | 1% | 4% |
| Dissatisfied | 78 | 19 | 14 | 44 | 30 | 43 | 30 | 23 | 21 | 14 | 13 | 51 | 40 | 30 |
| | 10% | 11% | 9% | 10% | 7% | 13% | 13% | 9% | 8% | 15% | 7% | 11% | 8% | 13% |
| Satisfied | 578 | 121 | 120 | 332 | 310 | 235 | 159 | 194 | 196 | 67 | 148 | 333 | 381 | 165 |
| | 75% | 71% | 74% | 76% | 74% | 75% | 71% | 75% | 75% | 71% | 79% | 72% | 77% | 69% |
| Very satisfied | 101 | 27 | 25 | 49 | 73 | 27 | 27 | 37 | 36 | 13 | 22 | 65 | 66 | 34 |
| | 13% | 16% | 15% | 11% | 17% | 9% | 12% | 14% | 14% | 14% | 11% | 14% | 13% | 14% |
| Total | 774 | 171 | 162 | 437 | 419 | 316 | 223 | 257 | 259 | 94 | 188 | 460 | 494 | 239 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_B. Please tell us how satisfied you are with the following service provided by the municipality: Bike lanes / cycling facilities

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 164 | 31 | 53 | 80 | 68 | 81 | 43 | 60 | 48 | 24 | 36 | 96 | 102 | 50 |
| | 21% | 18% | 33% | 18% | 17% | 23% | 18% | 22% | 20% | 20% | 18% | 22% | 21% | 21% |
| Dissatisfied | 299 | 80 | 64 | 155 | 159 | 117 | 114 | 94 | 79 | 35 | 69 | 189 | 199 | 91 |
| | 38% | 45% | 40% | 35% | 41% | 34% | 49% | 35% | 33% | 30% | 35% | 43% | 40% | 37% |
| Satisfied | 274 | 57 | 32 | 182 | 142 | 124 | 63 | 101 | 100 | 49 | 85 | 128 | 169 | 89 |
| | 35% | 32% | 20% | 41% | 37% | 36% | 27% | 38% | 41% | 41% | 43% | 29% | 34% | 37% |
| Very satisfied | 44 | 10 | 12 | 22 | 19 | 24 | 15 | 14 | 14 | 10 | 7 | 25 | 25 | 13 |
| | 6% | 5% | 8% | 5% | 5% | 7% | 6% | 5% | 6% | 9% | 4% | 6% | 5% | 5% |
| Total | 782 | 178 | 162 | 439 | 389 | 346 | 235 | 270 | 241 | 117 | 198 | 437 | 496 | 244 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_W. Please tell us how satisfied you are with the following service provided by the municipality: Business support services (e.g., licenses, permits)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 32 | 12 | 6 | 14 | 9 | 22 | 16 | 5 | 9 | 3 | 8 | 20 | 14 | 16 |
| | 5% | 9% | 5% | 4% | 3% | 7% | 10% | 2% | 4% | 3% | 4% | 6% | 3% | 9% |
| Dissatisfied | 103 | 17 | 26 | 58 | 46 | 54 | 30 | 43 | 27 | 22 | 25 | 53 | 62 | 36 |
| | 15% | 13% | 21% | 14% | 14% | 18% | 17% | 19% | 11% | 21% | 13% | 16% | 14% | 19% |
| Satisfied | 470 | 83 | 81 | 305 | 242 | 206 | 103 | 163 | 180 | 73 | 149 | 228 | 327 | 119 |
| | 71% | 64% | 65% | 74% | 73% | 67% | 60% | 72% | 76% | 68% | 76% | 68% | 75% | 62% |
| Very satisfied | 62 | 17 | 12 | 32 | 36 | 24 | 23 | 16 | 22 | 10 | 15 | 36 | 36 | 19 |
| | 9% | 13% | 10% | 8% | 11% | 8% | 13% | 7% | 9% | 9% | 8% | 11% | 8% | 10% |
| Total | 667 | 130 | 126 | 410 | 333 | 306 | 171 | 227 | 238 | 108 | 197 | 336 | 439 | 191 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_C. Please tell us how satisfied you are with the following service provided by the municipality: Community planning / land use planning and approvals.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 120 | 22 | 17 | 81 | 46 | 61 | 27 | 29 | 50 | 15 | 34 | 67 | 78 | 38 |
| | 16% | 14% | 12% | 17% | 13% | 17% | 14% | 12% | 17% | 13% | 16% | 17% | 15% | 17% |
| Dissatisfied | 245 | 36 | 57 | 152 | 120 | 120 | 57 | 86 | 97 | 34 | 57 | 147 | 169 | 65 |
| | 32% | 24% | 39% | 33% | 33% | 33% | 28% | 35% | 33% | 30% | 27% | 36% | 33% | 29% |
| Satisfied | 386 | 87 | 71 | 224 | 193 | 173 | 110 | 125 | 135 | 61 | 119 | 185 | 250 | 117 |
| | 50% | 57% | 49% | 48% | 53% | 47% | 55% | 51% | 47% | 53% | 56% | 45% | 49% | 53% |
| Very satisfied | 16 | 8 | 1 | 7 | 5 | 10 | 5 | 4 | 8 | 5 | 2 | 8 | 11 | 3 |
| | 2% | 5% | 0% | 2% | 1% | 3% | 2% | 1% | 3% | 5% | 1% | 2% | 2% | 1% |
| Total | 767 | 153 | 145 | 465 | 364 | 365 | 199 | 244 | 289 | 115 | 212 | 407 | 509 | 224 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_D. Please tell us how satisfied you are with the following service provided by the municipality: Community standards (e.g., by-law enforcement, animal control).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 78 | 14 | 15 | 49 | 27 | 48 | 23 | 24 | 23 | 10 | 20 | 46 | 53 | 23 |
| | 9% | 8% | 9% | 9% | 6% | 12% | 9% | 8% | 7% | 7% | 8% | 10% | 9% | 9% |
| Dissatisfied | 177 | 32 | 35 | 110 | 87 | 80 | 48 | 64 | 58 | 28 | 58 | 84 | 116 | 57 |
| | 20% | 17% | 20% | 20% | 19% | 20% | 20% | 22% | 18% | 20% | 24% | 17% | 19% | 22% |
| Satisfied | 596 | 117 | 115 | 361 | 309 | 256 | 141 | 197 | 235 | 89 | 156 | 320 | 398 | 164 |
| | 66% | 63% | 65% | 67% | 68% | 63% | 58% | 67% | 71% | 64% | 63% | 67% | 67% | 63% |
| Very satisfied | 56 | 22 | 12 | 23 | 35 | 20 | 29 | 11 | 16 | 12 | 12 | 32 | 31 | 17 |
| | 6% | 12% | 7% | 4% | 8% | 5% | 12% | 4% | 5% | 8% | 5% | 7% | 5% | 6% |
| Total | 908 | 186 | 178 | 542 | 457 | 405 | 241 | 295 | 333 | 139 | 247 | 482 | 598 | 260 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_E. Please tell us how satisfied you are with the following service provided by the municipality: Economic development.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 47 | 13 | 4 | 31 | 17 | 29 | 16 | 13 | 15 | 5 | 17 | 22 | 29 | 15 |
| | 6% | 7% | 2% | 6% | 4% | 7% | 7% | 5% | 5% | 4% | 8% | 5% | 5% | 6% |
| Dissatisfied | 193 | 40 | 38 | 115 | 98 | 84 | 63 | 59 | 61 | 26 | 37 | 125 | 121 | 65 |
| | 23% | 20% | 24% | 23% | 23% | 22% | 26% | 21% | 21% | 21% | 17% | 26% | 21% | 27% |
| Satisfied | 567 | 128 | 110 | 324 | 277 | 259 | 137 | 200 | 206 | 79 | 158 | 306 | 391 | 147 |
| | 66% | 66% | 68% | 66% | 66% | 66% | 57% | 71% | 69% | 63% | 72% | 64% | 69% | 61% |
| Very satisfied | 49 | 15 | 9 | 25 | 27 | 18 | 25 | 10 | 14 | 15 | 8 | 25 | 30 | 14 |
| | 6% | 7% | 6% | 5% | 7% | 5% | 10% | 3% | 5% | 12% | 4% | 5% | 5% | 6% |
| Total | 856 | 195 | 162 | 495 | 419 | 391 | 241 | 282 | 296 | 125 | 220 | 478 | 570 | 241 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_F. Please tell us how satisfied you are with the following service provided by the municipality: Emergency preparedness.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 30 | 8 | 4 | 18 | 13 | 13 | 16 | 6 | 6 | 4 | 10 | 13 | 11 | 18 |
| | 4% | 5% | 3% | 4% | 3% | 4% | 7% | 2% | 2% | 3% | 4% | 3% | 2% | 8% |
| Dissatisfied | 97 | 12 | 26 | 57 | 46 | 39 | 27 | 33 | 31 | 15 | 21 | 54 | 65 | 29 |
| | 12% | 7% | 16% | 12% | 11% | 11% | 12% | 12% | 11% | 11% | 9% | 13% | 13% | 12% |
| Satisfied | 590 | 134 | 108 | 345 | 313 | 252 | 141 | 200 | 229 | 94 | 171 | 297 | 391 | 159 |
| | 73% | 77% | 67% | 73% | 75% | 72% | 65% | 74% | 78% | 71% | 75% | 72% | 75% | 66% |
| Very satisfied | 94 | 21 | 22 | 51 | 46 | 47 | 34 | 31 | 27 | 19 | 26 | 48 | 56 | 33 |
| | 12% | 12% | 14% | 11% | 11% | 13% | 16% | 12% | 9% | 14% | 11% | 12% | 11% | 14% |
| Total | 812 | 175 | 160 | 472 | 417 | 351 | 218 | 270 | 293 | 133 | 227 | 412 | 523 | 239 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_G. Please tell us how satisfied you are with the following service provided by the municipality: Environmental protection and sustainability.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 55 | 19 | 9 | 27 | 23 | 25 | 14 | 18 | 19 | 8 | 17 | 28 | 34 | 18 |
| | 6% | 10% | 5% | 5% | 5% | 6% | 5% | 6% | 6% | 6% | 7% | 6% | 6% | 7% |
| Dissatisfied | 192 | 34 | 38 | 119 | 103 | 76 | 49 | 68 | 67 | 25 | 45 | 114 | 120 | 62 |
| | 21% | 17% | 20% | 23% | 22% | 19% | 19% | 23% | 21% | 18% | 18% | 24% | 20% | 24% |
| Satisfied | 603 | 119 | 130 | 352 | 309 | 270 | 164 | 205 | 214 | 89 | 171 | 316 | 405 | 160 |
| | 67% | 61% | 69% | 68% | 66% | 69% | 65% | 68% | 68% | 66% | 70% | 65% | 69% | 61% |
| Very satisfied | 55 | 24 | 11 | 20 | 31 | 22 | 27 | 11 | 16 | 14 | 11 | 28 | 31 | 21 |
| | 6% | 12% | 6% | 4% | 7% | 6% | 11% | 4% | 5% | 10% | 5% | 6% | 5% | 8% |
| Total | 904 | 196 | 187 | 518 | 467 | 394 | 254 | 302 | 316 | 135 | 244 | 486 | 590 | 261 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_H. Please tell us how satisfied you are with the following service provided by the municipality: Garbage, recycling, and organics collection.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 42 | 12 | 4 | 26 | 15 | 24 | 12 | 13 | 13 | 5 | 12 | 21 | 26 | 12 |
| | 4% | 5% | 2% | 4% | 3% | 5% | 4% | 4% | 3% | 3% | 4% | 4% | 4% | 4% |
| Dissatisfied | 89 | 22 | 25 | 43 | 44 | 37 | 27 | 29 | 27 | 14 | 19 | 55 | 52 | 34 |
| | 8% | 9% | 11% | 7% | 8% | 8% | 9% | 8% | 7% | 8% | 6% | 9% | 7% | 11% |
| Satisfied | 620 | 140 | 126 | 352 | 338 | 253 | 166 | 200 | 230 | 93 | 164 | 337 | 394 | 189 |
| | 57% | 59% | 58% | 57% | 59% | 56% | 55% | 56% | 61% | 58% | 57% | 58% | 56% | 60% |
| Very satisfied | 331 | 64 | 64 | 201 | 173 | 141 | 99 | 112 | 107 | 51 | 94 | 173 | 237 | 79 |
| | 31% | 27% | 29% | 32% | 30% | 31% | 33% | 32% | 28% | 31% | 33% | 30% | 33% | 25% |
| Total | 1082 | 237 | 219 | 622 | 570 | 455 | 303 | 355 | 377 | 162 | 288 | 586 | 710 | 313 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_I. Please tell us how satisfied you are with the following service provided by the municipality: Litter control / graffiti removal / cleanliness.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 109 | 11 | 25 | 73 | 51 | 52 | 22 | 33 | 44 | 18 | 36 | 50 | 75 | 25 |
| | 11% | 5% | 12% | 12% | 10% | 12% | 8% | 10% | 12% | 12% | 13% | 9% | 11% | 8% |
| Dissatisfied | 261 | 39 | 54 | 169 | 143 | 98 | 73 | 74 | 103 | 46 | 72 | 133 | 177 | 68 |
| | 26% | 18% | 26% | 29% | 27% | 23% | 26% | 22% | 29% | 31% | 27% | 24% | 27% | 23% |
| Satisfied | 553 | 136 | 116 | 297 | 287 | 236 | 145 | 202 | 185 | 73 | 139 | 316 | 350 | 174 |
| | 54% | 62% | 55% | 51% | 54% | 55% | 52% | 60% | 52% | 49% | 51% | 57% | 53% | 58% |
| Very satisfied | 97 | 33 | 15 | 49 | 51 | 43 | 41 | 29 | 24 | 13 | 24 | 57 | 61 | 32 |
| | 10% | 15% | 7% | 8% | 10% | 10% | 14% | 9% | 7% | 9% | 9% | 10% | 9% | 11% |
| Total | 1020 | 219 | 210 | 587 | 532 | 429 | 281 | 338 | 356 | 149 | 270 | 556 | 663 | 299 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_J. Please tell us how satisfied you are with the following service provided by the municipality: Overall city maintenance.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 60 | 6 | 12 | 41 | 27 | 25 | 14 | 15 | 19 | 7 | 21 | 26 | 36 | 17 |
| | 6% | 3% | 6% | 7% | 5% | 6% | 5% | 4% | 5% | 5% | 7% | 5% | 5% | 5% |
| Dissatisfied | 224 | 34 | 45 | 145 | 113 | 91 | 62 | 69 | 83 | 41 | 73 | 101 | 148 | 68 |
| | 21% | 15% | 21% | 24% | 21% | 20% | 21% | 20% | 23% | 27% | 26% | 17% | 22% | 22% |
| Satisfied | 706 | 174 | 141 | 387 | 377 | 298 | 195 | 240 | 245 | 95 | 168 | 412 | 455 | 212 |
| | 67% | 75% | 67% | 64% | 69% | 67% | 66% | 69% | 68% | 62% | 60% | 72% | 67% | 68% |
| Very satisfied | 65 | 17 | 14 | 33 | 33 | 31 | 25 | 23 | 14 | 10 | 17 | 36 | 43 | 16 |
| | 6% | 8% | 7% | 5% | 6% | 7% | 8% | 7% | 4% | 7% | 6% | 6% | 6% | 5% |
| Total | 1054 | 232 | 211 | 607 | 550 | 445 | 296 | 348 | 361 | 154 | 278 | 575 | 682 | 313 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_K. Please tell us how satisfied you are with the following service provided by the municipality: Parking enforcement.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 99 | 25 | 16 | 58 | 36 | 57 | 34 | 32 | 25 | 17 | 25 | 54 | 54 | 40 |
| | 11% | 12% | 9% | 11% | 7% | 14% | 13% | 10% | 8% | 13% | 11% | 10% | 9% | 15% |
| Dissatisfied | 175 | 40 | 43 | 91 | 87 | 76 | 61 | 49 | 58 | 19 | 41 | 106 | 101 | 62 |
| | 19% | 19% | 24% | 17% | 18% | 19% | 23% | 16% | 18% | 14% | 17% | 20% | 17% | 23% |
| Satisfied | 597 | 127 | 110 | 358 | 323 | 243 | 150 | 211 | 217 | 86 | 158 | 329 | 410 | 152 |
| | 65% | 62% | 60% | 67% | 68% | 61% | 56% | 69% | 69% | 64% | 66% | 64% | 69% | 56% |
| Very satisfied | 53 | 13 | 14 | 26 | 32 | 20 | 20 | 16 | 13 | 12 | 13 | 27 | 32 | 19 |
| | 6% | 7% | 8% | 5% | 7% | 5% | 8% | 5% | 4% | 9% | 6% | 5% | 5% | 7% |
| Total | 924 | 205 | 184 | 532 | 478 | 396 | 265 | 307 | 313 | 134 | 237 | 515 | 597 | 272 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_L. Please tell us how satisfied you are with the following service provided by the municipality: Public / community engagement (e.g., consultations on projects like Cogswell District, Centre Plan, etc.).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 55 | 8 | 14 | 33 | 16 | 32 | 12 | 14 | 21 | 7 | 16 | 29 | 37 | 15 |
| | 8% | 5% | 10% | 8% | 5% | 10% | 6% | 6% | 9% | 7% | 9% | 7% | 8% | 7% |
| Dissatisfied | 164 | 35 | 31 | 97 | 75 | 78 | 47 | 55 | 56 | 24 | 34 | 97 | 103 | 50 |
| | 24% | 24% | 23% | 24% | 24% | 23% | 24% | 24% | 24% | 26% | 20% | 24% | 23% | 25% |
| Satisfied | 447 | 101 | 83 | 260 | 211 | 213 | 129 | 148 | 153 | 56 | 120 | 252 | 283 | 134 |
| | 64% | 69% | 60% | 64% | 67% | 63% | 66% | 64% | 64% | 62% | 68% | 63% | 64% | 65% |
| Very satisfied | 29 | 2 | 10 | 16 | 13 | 16 | 7 | 13 | 9 | 4 | 6 | 19 | 22 | 6 |
| | 4% | 1% | 8% | 4% | 4% | 5% | 3% | 6% | 4% | 4% | 3% | 5% | 5% | 3% |
| Total | 693 | 146 | 138 | 406 | 316 | 339 | 194 | 230 | 240 | 91 | 176 | 398 | 445 | 205 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_M. Please tell us how satisfied you are with the following service provided by the municipality: Public transit (bus / ferry).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 111 | 14 | 33 | 63 | 62 | 46 | 49 | 32 | 26 | 15 | 26 | 67 | 64 | 43 |
| | 12% | 6% | 18% | 13% | 13% | 12% | 17% | 11% | 9% | 11% | 11% | 13% | 11% | 15% |
| Dissatisfied | 237 | 61 | 50 | 125 | 115 | 99 | 70 | 93 | 57 | 38 | 52 | 136 | 150 | 71 |
| | 26% | 27% | 26% | 25% | 24% | 26% | 25% | 31% | 20% | 28% | 22% | 27% | 27% | 24% |
| Satisfied | 477 | 126 | 90 | 260 | 253 | 201 | 134 | 152 | 169 | 65 | 133 | 261 | 299 | 150 |
| | 52% | 56% | 47% | 53% | 53% | 53% | 47% | 51% | 60% | 48% | 56% | 52% | 53% | 51% |
| Very satisfied | 86 | 22 | 17 | 47 | 49 | 35 | 31 | 23 | 29 | 18 | 25 | 38 | 48 | 30 |
| | 9% | 10% | 9% | 9% | 10% | 9% | 11% | 8% | 10% | 14% | 10% | 8% | 9% | 10% |
| Total | 910 | 222 | 189 | 495 | 480 | 380 | 285 | 301 | 282 | 136 | 236 | 503 | 561 | 295 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_N. Please tell us how satisfied you are with the following service provided by the municipality: Public transit (Access-A-Bus).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 37 | 7 | 10 | 20 | 22 | 15 | 13 | 9 | 12 | 4 | 9 | 22 | 24 | 11 |
| | 13% | 11% | 19% | 12% | 16% | 11% | 16% | 12% | 11% | 8% | 12% | 17% | 14% | 11% |
| Dissatisfied | 45 | 6 | 6 | 31 | 22 | 19 | 11 | 16 | 14 | 7 | 6 | 27 | 24 | 19 |
| | 15% | 10% | 12% | 18% | 16% | 14% | 14% | 21% | 12% | 14% | 8% | 20% | 14% | 18% |
| Satisfied | 167 | 36 | 31 | 100 | 76 | 83 | 47 | 38 | 76 | 34 | 55 | 66 | 104 | 53 |
| | 58% | 54% | 59% | 59% | 56% | 60% | 57% | 51% | 64% | 63% | 68% | 50% | 61% | 52% |
| Very satisfied | 39 | 16 | 5 | 17 | 16 | 21 | 11 | 12 | 16 | 8 | 10 | 18 | 19 | 19 |
| | 14% | 25% | 10% | 10% | 12% | 15% | 14% | 16% | 13% | 16% | 13% | 13% | 11% | 19% |
| Total | 289 | 66 | 52 | 168 | 135 | 137 | 83 | 74 | 118 | 54 | 81 | 134 | 171 | 103 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_O. Please tell us how satisfied you are with the following service provided by the municipality: Overall transit service.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 105 | 21 | 32 | 53 | 58 | 44 | 49 | 29 | 24 | 9 | 28 | 66 | 59 | 45 |
| | 12% | 10% | 18% | 11% | 12% | 12% | 18% | 10% | 9% | 7% | 12% | 14% | 11% | 16% |
| Dissatisfied | 233 | 57 | 48 | 127 | 112 | 99 | 66 | 92 | 61 | 39 | 58 | 128 | 143 | 70 |
| | 27% | 27% | 28% | 26% | 24% | 27% | 24% | 31% | 22% | 29% | 25% | 27% | 27% | 24% |
| Satisfied | 479 | 121 | 90 | 266 | 251 | 207 | 139 | 159 | 162 | 76 | 130 | 255 | 302 | 151 |
| | 55% | 56% | 51% | 55% | 54% | 56% | 51% | 54% | 60% | 56% | 56% | 53% | 56% | 53% |
| Very satisfied | 61 | 16 | 6 | 39 | 41 | 19 | 18 | 17 | 26 | 12 | 15 | 30 | 36 | 20 |
| | 7% | 8% | 3% | 8% | 9% | 5% | 7% | 6% | 9% | 9% | 6% | 6% | 7% | 7% |
| Total | 879 | 214 | 176 | 485 | 462 | 369 | 272 | 297 | 272 | 136 | 231 | 478 | 540 | 286 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_P. Please tell us how satisfied you are with the following service provided by the municipality: Recreation facilities (e.g., community centres, sports fields).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 25 | 5 | 1 | 19 | 13 | 11 | 4 | 7 | 12 | 2 | 6 | 16 | 19 | 5 |
| | 3% | 2% | 1% | 4% | 3% | 3% | 2% | 2% | 4% | 2% | 2% | 3% | 3% | 2% |
| Dissatisfied | 119 | 13 | 30 | 76 | 58 | 49 | 38 | 39 | 35 | 14 | 34 | 65 | 81 | 31 |
| | 13% | 6% | 15% | 14% | 12% | 12% | 14% | 12% | 11% | 10% | 14% | 12% | 13% | 12% |
| Satisfied | 686 | 156 | 137 | 389 | 349 | 303 | 198 | 226 | 236 | 106 | 180 | 373 | 448 | 197 |
| | 73% | 76% | 71% | 72% | 72% | 74% | 71% | 72% | 75% | 78% | 73% | 71% | 72% | 73% |
| Very satisfied | 115 | 31 | 24 | 60 | 64 | 46 | 38 | 41 | 34 | 13 | 25 | 72 | 72 | 35 |
| | 12% | 15% | 13% | 11% | 13% | 11% | 14% | 13% | 11% | 10% | 10% | 14% | 12% | 13% |
| Total | 945 | 205 | 192 | 544 | 485 | 409 | 279 | 312 | 316 | 135 | 245 | 526 | 619 | 269 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_Q. Please tell us how satisfied you are with the following service provided by the municipality: Recreation programming.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 19 | 3 | 1 | 15 | 9 | 9 | 9 | 4 | 5 | 1 | 4 | 14 | 12 | 6 |
| | 2% | 2% | 0% | 3% | 2% | 3% | 4% | 1% | 2% | 0% | 2% | 3% | 2% | 3% |
| Dissatisfied | 96 | 16 | 24 | 57 | 59 | 33 | 24 | 42 | 23 | 13 | 22 | 57 | 59 | 30 |
| | 12% | 10% | 14% | 13% | 14% | 10% | 11% | 16% | 9% | 11% | 11% | 13% | 11% | 14% |
| Satisfied | 577 | 115 | 125 | 335 | 285 | 264 | 153 | 193 | 205 | 91 | 155 | 308 | 387 | 152 |
| | 73% | 71% | 74% | 74% | 68% | 79% | 70% | 71% | 79% | 77% | 78% | 70% | 75% | 69% |
| Very satisfied | 95 | 27 | 21 | 47 | 64 | 27 | 33 | 32 | 28 | 14 | 19 | 59 | 57 | 33 |
| | 12% | 17% | 12% | 10% | 15% | 8% | 15% | 12% | 11% | 12% | 9% | 13% | 11% | 15% |
| Total | 787 | 161 | 170 | 454 | 418 | 334 | 220 | 271 | 260 | 118 | 199 | 438 | 515 | 222 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_R. Please tell us how satisfied you are with the following service provided by the municipality: Sidewalk maintenance.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 68 | 8 | 18 | 42 | 30 | 32 | 18 | 24 | 22 | 8 | 22 | 34 | 46 | 19 |
| | 7% | 3% | 9% | 8% | 6% | 8% | 6% | 7% | 7% | 5% | 9% | 6% | 7% | 6% |
| Dissatisfied | 213 | 43 | 48 | 122 | 123 | 80 | 65 | 71 | 72 | 34 | 53 | 120 | 128 | 80 |
| | 22% | 19% | 24% | 22% | 24% | 19% | 22% | 22% | 22% | 23% | 21% | 22% | 21% | 25% |
| Satisfied | 654 | 158 | 121 | 372 | 332 | 288 | 193 | 213 | 220 | 92 | 172 | 364 | 419 | 192 |
| | 66% | 69% | 61% | 67% | 64% | 68% | 66% | 65% | 67% | 63% | 68% | 66% | 67% | 62% |
| Very satisfied | 54 | 20 | 13 | 21 | 31 | 23 | 18 | 19 | 15 | 13 | 4 | 34 | 30 | 21 |
| | 5% | 9% | 6% | 4% | 6% | 5% | 6% | 6% | 5% | 9% | 2% | 6% | 5% | 7% |
| Total | 988 | 229 | 200 | 557 | 517 | 423 | 294 | 327 | 329 | 146 | 252 | 552 | 623 | 312 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_S. Please tell us how satisfied you are with the following service provided by the municipality: Street / road maintenance.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 165 | 22 | 35 | 108 | 90 | 69 | 54 | 46 | 53 | 26 | 52 | 81 | 103 | 53 |
| | 15% | 9% | 16% | 17% | 16% | 15% | 18% | 13% | 14% | 16% | 18% | 14% | 15% | 17% |
| Dissatisfied | 356 | 73 | 67 | 215 | 196 | 135 | 87 | 124 | 131 | 49 | 105 | 186 | 251 | 89 |
| | 33% | 31% | 31% | 35% | 35% | 30% | 29% | 35% | 35% | 30% | 37% | 32% | 36% | 28% |
| Satisfied | 512 | 124 | 104 | 281 | 253 | 232 | 140 | 173 | 179 | 77 | 121 | 294 | 326 | 151 |
| | 47% | 52% | 48% | 45% | 45% | 51% | 46% | 49% | 48% | 48% | 42% | 50% | 46% | 48% |
| Very satisfied | 46 | 18 | 11 | 17 | 26 | 19 | 20 | 12 | 11 | 8 | 8 | 27 | 25 | 22 |
| | 4% | 8% | 5% | 3% | 5% | 4% | 7% | 3% | 3% | 5% | 3% | 5% | 4% | 7% |
| Total | 1078 | 237 | 217 | 621 | 565 | 454 | 301 | 355 | 375 | 160 | 286 | 587 | 705 | 315 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_T. Please tell us how satisfied you are with the following service provided by the municipality: Traffic management (e.g., signals, road widening, etc.).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 114 | 25 | 27 | 62 | 56 | 50 | 37 | 41 | 29 | 14 | 29 | 67 | 81 | 27 |
| | 11% | 11% | 13% | 10% | 11% | 11% | 13% | 12% | 8% | 9% | 10% | 12% | 12% | 9% |
| Dissatisfied | 273 | 64 | 60 | 148 | 148 | 112 | 82 | 91 | 87 | 37 | 77 | 151 | 171 | 88 |
| | 26% | 29% | 29% | 25% | 28% | 25% | 29% | 26% | 24% | 25% | 28% | 27% | 25% | 30% |
| Satisfied | 596 | 122 | 110 | 361 | 301 | 259 | 147 | 198 | 228 | 88 | 161 | 318 | 395 | 166 |
| | 58% | 54% | 53% | 60% | 57% | 58% | 51% | 58% | 64% | 60% | 58% | 56% | 58% | 55% |
| Very satisfied | 50 | 12 | 12 | 25 | 23 | 26 | 21 | 15 | 12 | 9 | 11 | 27 | 29 | 18 |
| | 5% | 5% | 6% | 4% | 4% | 6% | 7% | 4% | 3% | 6% | 4% | 5% | 4% | 6% |
| Total | 1033 | 224 | 209 | 597 | 527 | 448 | 286 | 344 | 357 | 147 | 278 | 563 | 676 | 299 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI1_U. Please tell us how satisfied you are with the following service provided by the municipality: Traffic / pedestrian safety.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 115 | 19 | 35 | 61 | 53 | 52 | 38 | 37 | 30 | 20 | 27 | 64 | 59 | 50 |
| | 11% | 8% | 16% | 10% | 10% | 12% | 13% | 10% | 8% | 13% | 10% | 11% | 9% | 16% |
| Dissatisfied | 257 | 62 | 54 | 140 | 161 | 84 | 82 | 84 | 80 | 43 | 57 | 147 | 158 | 80 |
| | 24% | 27% | 25% | 23% | 29% | 19% | 27% | 24% | 22% | 27% | 20% | 25% | 23% | 25% |
| Satisfied | 642 | 136 | 113 | 389 | 312 | 294 | 160 | 216 | 242 | 85 | 191 | 337 | 446 | 163 |
| | 60% | 58% | 52% | 64% | 56% | 65% | 53% | 61% | 67% | 54% | 67% | 58% | 65% | 52% |
| Very satisfied | 50 | 15 | 14 | 21 | 31 | 19 | 20 | 18 | 11 | 8 | 8 | 31 | 25 | 23 |
| | 5% | 7% | 6% | 3% | 6% | 4% | 7% | 5% | 3% | 5% | 3% | 5% | 4% | 7% |
| Total | 1064 | 233 | 215 | 612 | 558 | 449 | 301 | 355 | 363 | 157 | 283 | 579 | 688 | 317 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI1_V. Please tell us how satisfied you are with the following service provided by the municipality: Winter maintenance (snow and ice control).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 125 | 27 | 31 | 67 | 60 | 60 | 43 | 41 | 33 | 25 | 35 | 60 | 78 | 40 |
| | 12% | 12% | 14% | 11% | 11% | 13% | 14% | 12% | 9% | 16% | 12% | 10% | 11% | 13% |
| Dissatisfied | 274 | 57 | 50 | 167 | 146 | 106 | 90 | 90 | 84 | 43 | 78 | 140 | 162 | 98 |
| | 26% | 25% | 23% | 27% | 26% | 23% | 30% | 26% | 22% | 27% | 27% | 24% | 23% | 31% |
| Satisfied | 590 | 120 | 114 | 353 | 312 | 246 | 136 | 191 | 237 | 81 | 151 | 333 | 412 | 148 |
| | 55% | 52% | 53% | 57% | 56% | 54% | 46% | 54% | 63% | 51% | 53% | 57% | 59% | 47% |
| Very satisfied | 80 | 27 | 19 | 34 | 38 | 42 | 27 | 30 | 21 | 11 | 20 | 47 | 44 | 28 |
| | 8% | 12% | 9% | 6% | 7% | 9% | 9% | 9% | 6% | 7% | 7% | 8% | 6% | 9% |
| Total | 1069 | 231 | 213 | 621 | 556 | 454 | 297 | 353 | 375 | 160 | 284 | 579 | 696 | 314 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI2. Overall, how satisfied are you with the delivery of all the services provided by the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 15 | 2 | | 13 | 6 | 9 | 5 | 2 | 7 | 4 | 4 | 7 | 7 | 7 |
| | 1% | 1% | | 2% | 1% | 2% | 2% | 1% | 2% | 3% | 1% | 1% | 1% | 2% |
| Dissatisfied | 189 | 36 | 46 | 107 | 86 | 87 | 56 | 64 | 57 | 29 | 56 | 99 | 113 | 67 |
| | 18% | 15% | 21% | 18% | 15% | 19% | 19% | 18% | 15% | 18% | 20% | 17% | 16% | 22% |
| Satisfied | 816 | 188 | 162 | 463 | 436 | 342 | 224 | 272 | 288 | 115 | 219 | 446 | 544 | 225 |
| | 77% | 80% | 74% | 76% | 78% | 76% | 75% | 78% | 78% | 73% | 77% | 77% | 78% | 72% |
| Very satisfied | 44 | 8 | 11 | 26 | 28 | 15 | 13 | 12 | 18 | 9 | 7 | 24 | 31 | 12 |
| | 4% | 3% | 5% | 4% | 5% | 3% | 4% | 3% | 5% | 6% | 3% | 4% | 4% | 4% |
| Total | 1064 | 234 | 218 | 608 | 557 | 453 | 299 | 350 | 370 | 157 | 286 | 577 | 696 | 312 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_A. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Arts and cultural facilities and programs.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 212 | 57 | 58 | 97 | 113 | 84 | 86 | 67 | 52 | 28 | 43 | 138 | 116 | 86 |
| | 19% | 24% | 26% | 15% | 20% | 18% | 28% | 19% | 14% | 17% | 15% | 23% | 16% | 27% |
| Maintain service levels | 686 | 151 | 124 | 408 | 388 | 261 | 172 | 233 | 250 | 97 | 189 | 369 | 460 | 192 |
| | 63% | 63% | 56% | 65% | 68% | 57% | 56% | 65% | 65% | 59% | 65% | 62% | 65% | 59% |
| Reduce service levels | 196 | 33 | 37 | 125 | 74 | 114 | 48 | 58 | 81 | 39 | 59 | 86 | 135 | 45 |
| | 18% | 14% | 17% | 20% | 13% | 25% | 16% | 16% | 21% | 24% | 20% | 15% | 19% | 14% |
| Total | 1094 | 241 | 220 | 630 | 575 | 460 | 305 | 359 | 382 | 164 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_B. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Bike lanes / cycling facilities.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 413 | 121 | 110 | 181 | 212 | 174 | 144 | 149 | 103 | 46 | 88 | 268 | 262 | 135 |
| | 38% | 50% | 50% | 29% | 37% | 38% | 47% | 42% | 27% | 28% | 30% | 45% | 37% | 42% |
| Maintain service levels | 442 | 99 | 70 | 271 | 261 | 157 | 130 | 135 | 161 | 78 | 132 | 212 | 278 | 140 |
| | 41% | 41% | 32% | 43% | 46% | 34% | 43% | 38% | 43% | 48% | 46% | 36% | 39% | 43% |
| Reduce service levels | 235 | 20 | 40 | 175 | 100 | 126 | 31 | 75 | 115 | 38 | 70 | 112 | 167 | 48 |
| | 22% | 8% | 18% | 28% | 17% | 28% | 10% | 21% | 30% | 23% | 24% | 19% | 24% | 15% |
| Total | 1090 | 241 | 219 | 626 | 573 | 458 | 305 | 359 | 378 | 161 | 290 | 592 | 707 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_AA. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Business support services (e.g., licenses, permits).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 114 | 31 | 23 | 59 | 49 | 59 | 41 | 33 | 33 | 18 | 26 | 65 | 60 | 44 |
| | 10% | 13% | 11% | 9% | 8% | 13% | 13% | 9% | 9% | 11% | 9% | 11% | 8% | 14% |
| Maintain service levels | 863 | 183 | 177 | 500 | 470 | 349 | 221 | 294 | 312 | 127 | 237 | 460 | 575 | 245 |
| | 79% | 76% | 81% | 80% | 82% | 76% | 73% | 82% | 83% | 79% | 82% | 78% | 81% | 76% |
| Reduce service levels | 113 | 27 | 18 | 67 | 54 | 51 | 43 | 31 | 33 | 16 | 27 | 67 | 73 | 33 |
| | 10% | 11% | 8% | 11% | 9% | 11% | 14% | 9% | 9% | 10% | 9% | 11% | 10% | 10% |
| Total | 1090 | 241 | 219 | 626 | 573 | 459 | 305 | 359 | 378 | 161 | 290 | 592 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_C. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community beautification (e.g., landscaping, floral displays).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 217 | 59 | 42 | 114 | 96 | 110 | 62 | 79 | 65 | 31 | 47 | 132 | 129 | 69 |
| | 20% | 25% | 19% | 18% | 17% | 24% | 20% | 22% | 17% | 19% | 16% | 22% | 18% | 21% |
| Maintain service levels | 716 | 151 | 146 | 417 | 399 | 276 | 191 | 235 | 262 | 105 | 188 | 389 | 473 | 209 |
| | 65% | 63% | 66% | 66% | 69% | 60% | 63% | 66% | 69% | 64% | 65% | 66% | 67% | 65% |
| Reduce service levels | 161 | 31 | 32 | 98 | 80 | 74 | 52 | 45 | 55 | 28 | 56 | 72 | 108 | 45 |
| | 15% | 13% | 15% | 16% | 14% | 16% | 17% | 13% | 14% | 17% | 19% | 12% | 15% | 14% |
| Total | 1094 | 241 | 220 | 629 | 574 | 460 | 305 | 359 | 382 | 164 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_D. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community planning / land use planning and approvals.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 295 | 72 | 59 | 164 | 149 | 126 | 92 | 90 | 95 | 35 | 69 | 184 | 178 | 102 |
| | 27% | 30% | 27% | 26% | 26% | 27% | 30% | 25% | 25% | 21% | 24% | 31% | 25% | 32% |
| Maintain service levels | 692 | 152 | 137 | 399 | 363 | 292 | 179 | 235 | 253 | 108 | 188 | 361 | 457 | 196 |
| | 63% | 63% | 62% | 64% | 63% | 64% | 59% | 65% | 67% | 66% | 65% | 61% | 65% | 61% |
| Reduce service levels | 105 | 16 | 24 | 65 | 60 | 41 | 34 | 34 | 31 | 20 | 33 | 48 | 73 | 25 |
| | 10% | 7% | 11% | 10% | 10% | 9% | 11% | 10% | 8% | 12% | 11% | 8% | 10% | 8% |
| Total | 1091 | 241 | 220 | 627 | 573 | 459 | 305 | 359 | 379 | 163 | 290 | 592 | 708 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_E. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Community standards (e.g., by-law enforcement, animal control).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 223 | 45 | 39 | 138 | 116 | 97 | 56 | 78 | 74 | 46 | 69 | 101 | 143 | 73 |
| | 20% | 19% | 18% | 22% | 20% | 21% | 18% | 22% | 19% | 28% | 24% | 17% | 20% | 23% |
| Maintain service levels | 768 | 170 | 160 | 436 | 419 | 307 | 203 | 254 | 282 | 99 | 193 | 439 | 499 | 224 |
| | 70% | 70% | 73% | 69% | 73% | 67% | 66% | 71% | 74% | 60% | 67% | 74% | 70% | 69% |
| Reduce service levels | 102 | 26 | 20 | 55 | 39 | 57 | 46 | 28 | 25 | 18 | 28 | 51 | 69 | 26 |
| | 9% | 11% | 9% | 9% | 7% | 12% | 15% | 8% | 7% | 11% | 10% | 9% | 10% | 8% |
| Total | 1093 | 241 | 220 | 629 | 573 | 461 | 305 | 359 | 381 | 163 | 290 | 592 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_F. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Economic development.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 353 | 99 | 66 | 185 | 147 | 184 | 125 | 125 | 86 | 47 | 78 | 212 | 222 | 106 |
| | 32% | 41% | 30% | 29% | 26% | 40% | 41% | 35% | 23% | 29% | 27% | 36% | 31% | 33% |
| Maintain service levels | 656 | 131 | 135 | 389 | 381 | 245 | 162 | 208 | 259 | 103 | 189 | 340 | 427 | 196 |
| | 60% | 55% | 62% | 62% | 67% | 53% | 53% | 58% | 68% | 63% | 65% | 57% | 60% | 61% |
| Reduce service levels | 82 | 10 | 18 | 54 | 43 | 31 | 18 | 26 | 34 | 13 | 23 | 41 | 59 | 21 |
| | 8% | 4% | 8% | 9% | 8% | 7% | 6% | 7% | 9% | 8% | 8% | 7% | 8% | 6% |
| Total | 1091 | 240 | 219 | 628 | 572 | 460 | 305 | 359 | 379 | 162 | 290 | 593 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_G. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. |
| Increase service levels | 294 | 61 | 57 | 176 | 160 | 116 | 103 | 83 | 94 | 56 | 78 | 149 |
| | 27% | 25% | 26% | 28% | 28% | 25% | 34% | 23% | 25% | 34% | 27% | 25% |
| Maintain service levels | 765 | 168 | 158 | 437 | 403 | 323 | 193 | 262 | 278 | 104 | 203 | 424 |
| | 70% | 70% | 72% | 70% | 70% | 70% | 63% | 73% | 73% | 64% | 70% | 72% |
| Reduce service levels | 33 | 12 | 5 | 16 | 10 | 21 | 9 | 14 | 9 | 3 | 9 | 20 |
| | 3% | 5% | 2% | 2% | 2% | 4% | 3% | 4% | 2% | 2% | 3% | 3% |
| Total | 1092 | 241 | 219 | 629 | 573 | 459 | 305 | 359 | 381 | 162 | 290 | 593 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_G. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Emergency preparedness.

| | Home Owner | |
|-------------------------|------------|------|
| | Own | Rent |
| Increase service levels | 170 | 109 |
| | 24% | 34% |
| Maintain service levels | 520 | 204 |
| | 73% | 63% |
| Reduce service levels | 19 | 10 |
| | 3% | 3% |
| Total | 710 | 322 |
| | 100% | 100% |



SI4_H. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Environmental protection and sustainability.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 426 | 115 | 91 | 219 | 247 | 149 | 145 | 138 | 125 | 62 | 99 | 254 | 228 | 172 |
| | 39% | 48% | 41% | 35% | 43% | 32% | 48% | 39% | 33% | 38% | 34% | 43% | 32% | 53% |
| Maintain service levels | 622 | 121 | 113 | 386 | 313 | 284 | 151 | 205 | 240 | 96 | 179 | 316 | 453 | 139 |
| | 57% | 50% | 51% | 61% | 55% | 62% | 49% | 57% | 63% | 59% | 62% | 53% | 64% | 43% |
| Reduce service levels | 45 | 5 | 16 | 24 | 13 | 28 | 9 | 15 | 16 | 6 | 12 | 22 | 29 | 12 |
| | 4% | 2% | 7% | 4% | 2% | 6% | 3% | 4% | 4% | 3% | 4% | 4% | 4% | 4% |
| Total | 1093 | 241 | 220 | 629 | 573 | 461 | 305 | 359 | 381 | 163 | 290 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_I. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Fire services.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 181 | 37 | 39 | 106 | 100 | 67 | 65 | 51 | 58 | 45 | 52 | 72 | 94 | 71 |
| | 17% | 15% | 18% | 17% | 17% | 15% | 21% | 14% | 15% | 28% | 18% | 12% | 13% | 22% |
| Maintain service levels | 874 | 190 | 172 | 508 | 464 | 366 | 222 | 299 | 316 | 115 | 231 | 493 | 585 | 246 |
| | 80% | 79% | 79% | 81% | 81% | 80% | 73% | 83% | 83% | 70% | 80% | 83% | 82% | 76% |
| Reduce service levels | 38 | 14 | 8 | 16 | 9 | 27 | 18 | 9 | 8 | 3 | 6 | 27 | 32 | 5 |
| | 3% | 6% | 4% | 3% | 2% | 6% | 6% | 3% | 2% | 2% | 2% | 5% | 4% | 2% |
| Total | 1093 | 241 | 219 | 629 | 573 | 460 | 305 | 359 | 381 | 163 | 290 | 593 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_J. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Garbage, recycling, and organics collection.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 149 | 34 | 33 | 82 | 62 | 75 | 39 | 58 | 41 | 17 | 36 | 90 | 91 | 48 |
| | 14% | 14% | 15% | 13% | 11% | 16% | 13% | 16% | 11% | 10% | 12% | 15% | 13% | 15% |
| Maintain service levels | 926 | 201 | 185 | 536 | 506 | 374 | 260 | 295 | 337 | 141 | 254 | 492 | 610 | 267 |
| | 84% | 84% | 84% | 85% | 88% | 81% | 85% | 82% | 88% | 85% | 87% | 83% | 86% | 83% |
| Reduce service levels | 21 | 6 | 1 | 14 | 8 | 12 | 7 | 5 | 7 | 7 | 1 | 11 | 12 | 7 |
| | 2% | 2% | 1% | 2% | 1% | 3% | 2% | 1% | 2% | 4% | 0% | 2% | 2% | 2% |
| Total | 1096 | 241 | 220 | 632 | 576 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 713 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_K. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Litter control / graffiti removal / cleanliness.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 305 | 49 | 61 | 194 | 163 | 123 | 78 | 89 | 121 | 59 | 82 | 146 | 189 | 95 |
| | 28% | 20% | 28% | 31% | 28% | 27% | 26% | 25% | 32% | 36% | 28% | 25% | 27% | 29% |
| Maintain service levels | 734 | 175 | 147 | 409 | 388 | 306 | 211 | 244 | 249 | 94 | 196 | 417 | 487 | 210 |
| | 67% | 73% | 67% | 65% | 67% | 67% | 69% | 68% | 65% | 58% | 67% | 70% | 68% | 65% |
| Reduce service levels | 56 | 16 | 12 | 28 | 24 | 31 | 16 | 26 | 13 | 10 | 14 | 30 | 36 | 19 |
| | 5% | 7% | 5% | 4% | 4% | 7% | 5% | 7% | 3% | 6% | 5% | 5% | 5% | 6% |
| Total | 1095 | 241 | 220 | 630 | 575 | 460 | 305 | 359 | 383 | 163 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_L. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parking enforcement.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 114 | 27 | 11 | 75 | 48 | 57 | 30 | 34 | 40 | 22 | 29 | 57 | 64 | 39 |
| | 10% | 11% | 5% | 12% | 8% | 12% | 10% | 10% | 11% | 14% | 10% | 10% | 9% | 12% |
| Maintain service levels | 709 | 141 | 142 | 424 | 374 | 300 | 179 | 232 | 274 | 111 | 201 | 369 | 473 | 195 |
| | 65% | 58% | 64% | 68% | 65% | 65% | 59% | 65% | 72% | 68% | 69% | 62% | 67% | 60% |
| Reduce service levels | 269 | 73 | 67 | 128 | 150 | 103 | 96 | 92 | 66 | 29 | 61 | 166 | 172 | 88 |
| | 25% | 30% | 30% | 20% | 26% | 22% | 32% | 26% | 17% | 18% | 21% | 28% | 24% | 27% |
| Total | 1092 | 241 | 220 | 628 | 573 | 460 | 305 | 359 | 380 | 162 | 291 | 592 | 709 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_M. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Parks, playgrounds, and green spaces.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 349 | 94 | 87 | 166 | 187 | 135 | 123 | 117 | 88 | 39 | 75 | 223 | 209 | 119 |
| | 32% | 39% | 39% | 26% | 33% | 29% | 40% | 33% | 23% | 24% | 26% | 38% | 29% | 37% |
| Maintain service levels | 714 | 142 | 129 | 441 | 375 | 307 | 177 | 231 | 282 | 117 | 206 | 356 | 482 | 196 |
| | 65% | 59% | 59% | 70% | 65% | 67% | 58% | 64% | 74% | 71% | 71% | 60% | 68% | 61% |
| Reduce service levels | 32 | 4 | 4 | 24 | 13 | 19 | 5 | 11 | 14 | 7 | 10 | 14 | 21 | 8 |
| | 3% | 2% | 2% | 4% | 2% | 4% | 2% | 3% | 4% | 5% | 4% | 2% | 3% | 2% |
| Total | 1095 | 241 | 220 | 630 | 575 | 461 | 305 | 359 | 383 | 163 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_N. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Police services.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 274 | 47 | 43 | 182 | 163 | 98 | 63 | 88 | 108 | 57 | 86 | 113 | 170 | 79 |
| | 25% | 20% | 20% | 29% | 28% | 21% | 21% | 24% | 28% | 35% | 30% | 19% | 24% | 24% |
| Maintain service levels | 747 | 165 | 161 | 420 | 391 | 317 | 213 | 248 | 257 | 102 | 192 | 424 | 493 | 225 |
| | 68% | 68% | 74% | 67% | 68% | 69% | 70% | 69% | 67% | 62% | 66% | 72% | 69% | 70% |
| Reduce service levels | 72 | 29 | 15 | 28 | 21 | 45 | 29 | 23 | 17 | 5 | 13 | 55 | 49 | 19 |
| | 7% | 12% | 7% | 4% | 4% | 10% | 10% | 6% | 4% | 3% | 4% | 9% | 7% | 6% |
| Total | 1094 | 241 | 219 | 630 | 575 | 460 | 305 | 359 | 382 | 163 | 291 | 593 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_O. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public / community engagement.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 224 | 46 | 43 | 134 | 101 | 106 | 68 | 63 | 80 | 32 | 44 | 141 | 129 | 86 |
| | 21% | 19% | 20% | 22% | 18% | 23% | 22% | 17% | 21% | 20% | 15% | 24% | 18% | 27% |
| Maintain service levels | 705 | 168 | 145 | 388 | 385 | 283 | 176 | 255 | 243 | 95 | 202 | 377 | 478 | 187 |
| | 65% | 70% | 66% | 62% | 67% | 62% | 58% | 71% | 64% | 59% | 70% | 64% | 68% | 58% |
| Reduce service levels | 159 | 27 | 31 | 101 | 85 | 69 | 61 | 40 | 53 | 34 | 43 | 75 | 100 | 49 |
| | 15% | 11% | 14% | 16% | 15% | 15% | 20% | 11% | 14% | 21% | 15% | 13% | 14% | 15% |
| Total | 1088 | 241 | 219 | 624 | 571 | 459 | 305 | 358 | 377 | 160 | 290 | 593 | 707 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_P. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public libraries.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 171 | 68 | 38 | 65 | 95 | 62 | 72 | 52 | 39 | 25 | 29 | 110 | 87 | 79 |
| | 16% | 28% | 17% | 10% | 17% | 14% | 24% | 14% | 10% | 16% | 10% | 19% | 12% | 25% |
| Maintain service levels | 843 | 161 | 165 | 513 | 445 | 352 | 212 | 281 | 311 | 118 | 240 | 448 | 572 | 220 |
| | 77% | 67% | 75% | 81% | 77% | 76% | 70% | 78% | 81% | 72% | 82% | 76% | 80% | 68% |
| Reduce service levels | 82 | 12 | 17 | 53 | 35 | 46 | 21 | 26 | 33 | 21 | 22 | 35 | 53 | 24 |
| | 7% | 5% | 8% | 8% | 6% | 10% | 7% | 7% | 9% | 13% | 7% | 6% | 7% | 7% |
| Total | 1095 | 241 | 220 | 631 | 576 | 460 | 305 | 359 | 384 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_Q. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit (bus / ferry).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 447 | 111 | 105 | 230 | 241 | 174 | 151 | 159 | 113 | 65 | 95 | 267 | 268 | 151 |
| | 41% | 46% | 48% | 37% | 42% | 38% | 49% | 44% | 30% | 40% | 33% | 45% | 38% | 47% |
| Maintain service levels | 614 | 123 | 112 | 376 | 323 | 264 | 145 | 194 | 250 | 91 | 189 | 308 | 421 | 163 |
| | 56% | 51% | 51% | 60% | 56% | 58% | 48% | 54% | 66% | 56% | 65% | 52% | 59% | 51% |
| Reduce service levels | 30 | 6 | 3 | 20 | 8 | 21 | 9 | 5 | 15 | 6 | 6 | 17 | 20 | 8 |
| | 3% | 3% | 1% | 3% | 1% | 5% | 3% | 1% | 4% | 4% | 2% | 3% | 3% | 2% |
| Total | 1091 | 241 | 219 | 627 | 573 | 459 | 305 | 359 | 379 | 162 | 290 | 591 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_R. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Public transit (Access-A-Bus).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 265 | 61 | 67 | 136 | 156 | 87 | 85 | 84 | 80 | 41 | 59 | 150 | 148 | 101 |
| | 24% | 25% | 31% | 22% | 27% | 19% | 28% | 24% | 21% | 25% | 20% | 25% | 21% | 31% |
| Maintain service levels | 778 | 168 | 145 | 463 | 401 | 342 | 209 | 263 | 277 | 115 | 217 | 418 | 530 | 209 |
| | 71% | 70% | 66% | 74% | 70% | 75% | 68% | 73% | 73% | 71% | 75% | 71% | 75% | 65% |
| Reduce service levels | 46 | 12 | 7 | 27 | 15 | 29 | 11 | 11 | 20 | 6 | 15 | 24 | 30 | 12 |
| | 4% | 5% | 3% | 4% | 3% | 6% | 4% | 3% | 5% | 4% | 5% | 4% | 4% | 4% |
| Total | 1089 | 241 | 219 | 626 | 572 | 458 | 305 | 359 | 378 | 161 | 290 | 592 | 707 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_S. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation facilities (e.g., community centres, sports fields).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 250 | 63 | 53 | 134 | 133 | 102 | 97 | 90 | 53 | 36 | 50 | 157 | 159 | 77 |
| | 23% | 26% | 24% | 21% | 23% | 22% | 32% | 25% | 14% | 22% | 17% | 27% | 22% | 24% |
| Maintain service levels | 776 | 165 | 153 | 455 | 412 | 324 | 194 | 252 | 300 | 117 | 222 | 401 | 511 | 225 |
| | 71% | 68% | 70% | 72% | 72% | 70% | 64% | 70% | 78% | 72% | 76% | 68% | 72% | 70% |
| Reduce service levels | 67 | 13 | 13 | 41 | 30 | 35 | 14 | 17 | 30 | 10 | 18 | 35 | 41 | 20 |
| | 6% | 5% | 6% | 6% | 5% | 8% | 4% | 5% | 8% | 6% | 6% | 6% | 6% | 6% |
| Total | 1094 | 241 | 219 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_T. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Recreation programming.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 219 | 57 | 43 | 120 | 131 | 82 | 73 | 85 | 50 | 33 | 49 | 130 | 129 | 76 |
| | 20% | 24% | 19% | 19% | 23% | 18% | 24% | 24% | 13% | 20% | 17% | 22% | 18% | 24% |
| Maintain service levels | 790 | 170 | 155 | 461 | 402 | 337 | 210 | 251 | 297 | 115 | 221 | 416 | 530 | 222 |
| | 72% | 70% | 71% | 73% | 70% | 73% | 69% | 70% | 78% | 71% | 76% | 70% | 75% | 69% |
| Reduce service levels | 84 | 14 | 21 | 49 | 39 | 42 | 22 | 23 | 34 | 14 | 20 | 46 | 51 | 25 |
| | 8% | 6% | 10% | 8% | 7% | 9% | 7% | 6% | 9% | 9% | 7% | 8% | 7% | 8% |
| Total | 1093 | 241 | 219 | 629 | 573 | 461 | 305 | 359 | 381 | 163 | 290 | 592 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_U. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Sidewalk maintenance.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 291 | 59 | 59 | 174 | 168 | 104 | 78 | 104 | 92 | 50 | 81 | 149 | 163 | 116 |
| | 27% | 25% | 27% | 28% | 29% | 23% | 26% | 29% | 24% | 31% | 28% | 25% | 23% | 36% |
| Maintain service levels | 761 | 172 | 151 | 435 | 385 | 337 | 214 | 242 | 278 | 107 | 204 | 416 | 524 | 192 |
| | 70% | 71% | 68% | 69% | 67% | 74% | 70% | 67% | 73% | 66% | 70% | 70% | 74% | 59% |
| Reduce service levels | 40 | 10 | 11 | 19 | 22 | 17 | 13 | 12 | 12 | 5 | 7 | 28 | 23 | 15 |
| | 4% | 4% | 5% | 3% | 4% | 4% | 4% | 3% | 3% | 3% | 2% | 5% | 3% | 5% |
| Total | 1093 | 241 | 220 | 629 | 576 | 458 | 305 | 359 | 381 | 162 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_V. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Street / road maintenance.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 511 | 96 | 100 | 313 | 273 | 212 | 153 | 159 | 172 | 78 | 145 | 267 | 329 | 151 |
| | 47% | 40% | 46% | 50% | 47% | 46% | 50% | 44% | 45% | 48% | 50% | 45% | 46% | 47% |
| Maintain service levels | 566 | 140 | 114 | 310 | 295 | 240 | 145 | 193 | 208 | 84 | 142 | 315 | 372 | 165 |
| | 52% | 58% | 52% | 49% | 51% | 52% | 48% | 54% | 54% | 51% | 49% | 53% | 52% | 51% |
| Reduce service levels | 18 | 5 | 5 | 8 | 7 | 9 | 7 | 6 | 4 | 2 | 4 | 10 | 11 | 6 |
| | 2% | 2% | 2% | 1% | 1% | 2% | 2% | 2% | 1% | 1% | 1% | 2% | 1% | 2% |
| Total | 1095 | 241 | 220 | 630 | 575 | 461 | 305 | 359 | 383 | 164 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_W. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic management (e.g., signals, road widening, etc.).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 328 | 80 | 70 | 178 | 169 | 142 | 114 | 100 | 98 | 49 | 89 | 178 | 191 | 120 |
| | 30% | 33% | 32% | 28% | 29% | 31% | 37% | 28% | 26% | 30% | 31% | 30% | 27% | 37% |
| Maintain service levels | 708 | 148 | 133 | 424 | 376 | 291 | 168 | 238 | 272 | 110 | 190 | 376 | 480 | 188 |
| | 65% | 61% | 60% | 67% | 66% | 63% | 55% | 66% | 71% | 68% | 65% | 63% | 68% | 58% |
| Reduce service levels | 57 | 13 | 17 | 27 | 28 | 28 | 23 | 21 | 12 | 4 | 12 | 39 | 39 | 15 |
| | 5% | 6% | 8% | 4% | 5% | 6% | 7% | 6% | 3% | 2% | 4% | 7% | 6% | 4% |
| Total | 1094 | 241 | 220 | 629 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



SI4_X. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Traffic / pedestrian safety.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 384 | 93 | 83 | 208 | 206 | 152 | 124 | 121 | 117 | 65 | 94 | 209 | 224 | 135 |
| | 35% | 39% | 38% | 33% | 36% | 33% | 41% | 34% | 31% | 40% | 32% | 35% | 31% | 42% |
| Maintain service levels | 674 | 144 | 130 | 397 | 358 | 283 | 172 | 221 | 257 | 93 | 183 | 367 | 460 | 184 |
| | 62% | 60% | 59% | 63% | 62% | 61% | 56% | 62% | 67% | 57% | 63% | 62% | 65% | 57% |
| Reduce service levels | 37 | 3 | 7 | 26 | 10 | 26 | 9 | 16 | 9 | 6 | 13 | 16 | 28 | 5 |
| | 3% | 1% | 3% | 4% | 2% | 6% | 3% | 5% | 2% | 4% | 5% | 3% | 4% | 1% |
| Total | 1095 | 241 | 220 | 631 | 575 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

SI4_Y. For the following service area, please indicate whether you believe the municipality should increase, maintain, or reduce the level of service: Winter maintenance (snow and ice control).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Increase service levels | 428 | 91 | 82 | 253 | 229 | 170 | 149 | 141 | 117 | 76 | 123 | 211 | 248 | 151 |
| | 39% | 38% | 37% | 40% | 40% | 37% | 49% | 39% | 31% | 46% | 42% | 36% | 35% | 47% |
| Maintain service levels | 637 | 135 | 132 | 368 | 334 | 274 | 140 | 210 | 260 | 84 | 161 | 363 | 446 | 164 |
| | 58% | 56% | 60% | 58% | 58% | 59% | 46% | 59% | 68% | 51% | 55% | 61% | 63% | 51% |
| Reduce service levels | 30 | 15 | 5 | 10 | 12 | 17 | 16 | 7 | 6 | 4 | 8 | 19 | 18 | 8 |
| | 3% | 6% | 2% | 2% | 2% | 4% | 5% | 2% | 2% | 2% | 3% | 3% | 3% | 2% |
| Total | 1095 | 241 | 220 | 631 | 575 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP1_A. Priority importance rating: Governance and engagement through improved management of municipal resources, clear communications with the public, and opportunities to participate in municipal policy and planning.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 22 | 1 | 6 | 14 | 10 | 11 | 7 | 5 | 9 | 5 | 2 | 12 | 14 | 6 |
| | 2% | 1% | 3% | 2% | 2% | 2% | 2% | 1% | 2% | 3% | 1% | 2% | 2% | 2% |
| Not important | 126 | 29 | 20 | 77 | 60 | 63 | 34 | 47 | 41 | 17 | 37 | 69 | 84 | 37 |
| | 12% | 12% | 9% | 12% | 11% | 14% | 11% | 13% | 11% | 10% | 13% | 12% | 12% | 11% |
| Important | 602 | 133 | 137 | 330 | 322 | 240 | 172 | 193 | 211 | 84 | 157 | 329 | 392 | 178 |
| | 55% | 55% | 62% | 53% | 56% | 52% | 56% | 54% | 56% | 52% | 54% | 56% | 55% | 55% |
| Very important | 344 | 77 | 57 | 207 | 180 | 146 | 92 | 113 | 120 | 56 | 95 | 182 | 221 | 102 |
| | 31% | 32% | 26% | 33% | 31% | 32% | 30% | 32% | 32% | 35% | 33% | 31% | 31% | 32% |
| Total | 1093 | 241 | 220 | 628 | 573 | 461 | 305 | 359 | 381 | 162 | 291 | 592 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP1_B. Priority importance rating: Economic development through attracting investment and keeping and growing business and talent in the municipality.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 23 | 6 | 2 | 15 | 6 | 17 | 5 | 9 | 9 | 4 | 6 | 12 | 20 | 3 |
| | 2% | 2% | 1% | 2% | 1% | 4% | 2% | 2% | 2% | 2% | 2% | 2% | 3% | 1% |
| Not important | 83 | 13 | 20 | 49 | 46 | 29 | 32 | 23 | 24 | 13 | 21 | 46 | 55 | 24 |
| | 8% | 6% | 9% | 8% | 8% | 6% | 10% | 6% | 6% | 8% | 7% | 8% | 8% | 8% |
| Important | 530 | 103 | 109 | 316 | 286 | 209 | 129 | 186 | 194 | 77 | 149 | 282 | 335 | 165 |
| | 48% | 43% | 50% | 50% | 50% | 45% | 42% | 52% | 51% | 47% | 51% | 48% | 47% | 51% |
| Very important | 459 | 119 | 89 | 248 | 236 | 205 | 140 | 141 | 156 | 71 | 115 | 251 | 301 | 130 |
| | 42% | 49% | 40% | 39% | 41% | 45% | 46% | 39% | 41% | 43% | 40% | 42% | 42% | 40% |
| Total | 1095 | 241 | 220 | 629 | 574 | 460 | 305 | 359 | 382 | 164 | 291 | 592 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP1_C. Priority importance rating: Healthy, liveable communities through investments in public safety, recreation and leisure programming and facilities, considerations for the environment, and supporting community health.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 15 | 2 | 3 | 9 | 3 | 11 | 9 | 1 | 4 | 2 | 6 | 5 | 7 | 5 |
| | 1% | 1% | 1% | 2% | 1% | 2% | 3% | 0% | 1% | 1% | 2% | 1% | 1% | 2% |
| Not important | 43 | 3 | 8 | 32 | 14 | 29 | 5 | 16 | 20 | 5 | 14 | 22 | 34 | 6 |
| | 4% | 1% | 4% | 5% | 2% | 6% | 1% | 4% | 5% | 3% | 5% | 4% | 5% | 2% |
| Important | 441 | 81 | 81 | 279 | 205 | 207 | 103 | 141 | 177 | 73 | 140 | 205 | 309 | 114 |
| | 40% | 33% | 37% | 44% | 36% | 45% | 34% | 39% | 46% | 44% | 48% | 35% | 43% | 35% |
| Very important | 596 | 155 | 128 | 310 | 352 | 214 | 188 | 201 | 182 | 84 | 131 | 360 | 361 | 198 |
| | 54% | 64% | 58% | 49% | 61% | 46% | 62% | 56% | 48% | 51% | 45% | 61% | 51% | 61% |
| Total | 1096 | 241 | 220 | 631 | 574 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP1_D. Priority importance rating: Transportation improvements through investments in public transit, active transportation, traffic congestion reduction, and maintaining our roadways and sidewalks.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 10 | 2 | 4 | 5 | 4 | 4 | 7 | 1 | 1 | 2 | 1 | 7 | 6 | 4 |
| | 1% | 1% | 2% | 1% | 1% | 1% | 2% | 0% | 0% | 1% | 0% | 1% | 1% | 1% |
| Not important | 33 | 5 | 3 | 26 | 12 | 19 | 11 | 10 | 12 | 3 | 8 | 22 | 21 | 12 |
| | 3% | 2% | 1% | 4% | 2% | 4% | 4% | 3% | 3% | 2% | 3% | 4% | 3% | 4% |
| Important | 437 | 80 | 87 | 268 | 218 | 196 | 90 | 147 | 178 | 66 | 137 | 213 | 302 | 111 |
| | 40% | 33% | 40% | 43% | 38% | 43% | 29% | 41% | 47% | 40% | 47% | 36% | 43% | 34% |
| Very important | 613 | 154 | 125 | 331 | 339 | 241 | 198 | 201 | 189 | 92 | 144 | 351 | 381 | 194 |
| | 56% | 64% | 57% | 53% | 59% | 52% | 65% | 56% | 50% | 56% | 50% | 59% | 54% | 60% |
| Total | 1093 | 241 | 219 | 629 | 573 | 460 | 305 | 359 | 381 | 163 | 290 | 593 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP1_E. Priority importance rating: Service delivery improvements focused on making service to people and businesses better.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 11 | 2 | 2 | 7 | 5 | 5 | 2 | 2 | 4 | 1 | 2 | 6 | 10 | |
| | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | |
| Not important | 131 | 31 | 29 | 72 | 57 | 65 | 50 | 44 | 33 | 12 | 42 | 72 | 94 | 32 |
| | 12% | 13% | 13% | 11% | 10% | 14% | 16% | 12% | 9% | 8% | 15% | 12% | 13% | 10% |
| Important | 716 | 158 | 146 | 409 | 376 | 301 | 192 | 238 | 253 | 107 | 186 | 394 | 465 | 214 |
| | 65% | 65% | 66% | 65% | 65% | 65% | 63% | 66% | 66% | 66% | 64% | 66% | 65% | 66% |
| Very important | 237 | 51 | 43 | 142 | 137 | 90 | 61 | 74 | 91 | 42 | 60 | 121 | 143 | 76 |
| | 22% | 21% | 20% | 22% | 24% | 19% | 20% | 21% | 24% | 26% | 21% | 20% | 20% | 24% |
| Total | 1095 | 241 | 220 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP1_F. Priority importance rating: Social development through investments to make it easier for all persons to be able to afford or access programs and services they need to participate fully in life.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 27 | 7 | 7 | 13 | 5 | 22 | 12 | 9 | 6 | 2 | 10 | 12 | 15 | 6 |
| | 2% | 3% | 3% | 2% | 1% | 5% | 4% | 2% | 2% | 1% | 3% | 2% | 2% | 2% |
| Not important | 104 | 19 | 21 | 63 | 33 | 68 | 30 | 27 | 42 | 11 | 27 | 60 | 76 | 26 |
| | 9% | 8% | 10% | 10% | 6% | 15% | 10% | 8% | 11% | 7% | 9% | 10% | 11% | 8% |
| Important | 494 | 103 | 93 | 296 | 239 | 223 | 119 | 167 | 185 | 71 | 144 | 258 | 347 | 123 |
| | 45% | 43% | 42% | 47% | 42% | 48% | 39% | 47% | 48% | 43% | 50% | 43% | 49% | 38% |
| Very important | 471 | 112 | 99 | 258 | 298 | 147 | 145 | 155 | 150 | 79 | 109 | 263 | 274 | 168 |
| | 43% | 46% | 45% | 41% | 52% | 32% | 47% | 43% | 39% | 48% | 38% | 44% | 38% | 52% |
| Total | 1096 | 241 | 220 | 631 | 574 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP2_A. Priority importance rating: Buildings and facilities.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 22 | 4 | 1 | 16 | 8 | 14 | 5 | 4 | 12 | 7 | 5 | 7 | 14 | 8 |
| | 2% | 2% | 1% | 3% | 1% | 3% | 2% | 1% | 3% | 4% | 2% | 1% | 2% | 3% |
| Not important | 138 | 43 | 31 | 63 | 76 | 56 | 58 | 37 | 40 | 12 | 50 | 74 | 85 | 46 |
| | 13% | 18% | 14% | 10% | 13% | 12% | 19% | 10% | 10% | 7% | 17% | 12% | 12% | 14% |
| Important | 732 | 153 | 141 | 435 | 382 | 304 | 188 | 248 | 259 | 114 | 179 | 406 | 482 | 210 |
| | 67% | 64% | 64% | 69% | 66% | 66% | 62% | 69% | 68% | 70% | 62% | 68% | 68% | 65% |
| Very important | 203 | 40 | 46 | 115 | 108 | 86 | 55 | 70 | 71 | 31 | 57 | 106 | 131 | 58 |
| | 19% | 17% | 21% | 18% | 19% | 19% | 18% | 19% | 19% | 19% | 20% | 18% | 18% | 18% |
| Total | 1094 | 241 | 220 | 630 | 575 | 460 | 305 | 359 | 382 | 163 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP2_B. Priority importance rating: Integrated mobility projects such as streets, sidewalks, active transportation projects (cycling, walking), and traffic improvements.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 15 | 5 | 3 | 7 | 5 | 10 | 2 | 7 | 5 | | 4 | 9 | 11 | 2 |
| | 1% | 2% | 1% | 1% | 1% | 2% | 1% | 2% | 1% | | 1% | 2% | 2% | 1% |
| Not important | 94 | 15 | 14 | 64 | 35 | 54 | 16 | 34 | 38 | 15 | 22 | 54 | 76 | 16 |
| | 9% | 6% | 6% | 10% | 6% | 12% | 5% | 10% | 10% | 9% | 8% | 9% | 11% | 5% |
| Important | 521 | 105 | 92 | 321 | 273 | 222 | 132 | 164 | 199 | 76 | 153 | 264 | 350 | 138 |
| | 48% | 44% | 42% | 51% | 48% | 48% | 43% | 46% | 52% | 46% | 52% | 45% | 49% | 43% |
| Very important | 466 | 116 | 111 | 238 | 262 | 175 | 155 | 152 | 140 | 73 | 113 | 266 | 275 | 167 |
| | 43% | 48% | 51% | 38% | 45% | 38% | 51% | 43% | 37% | 44% | 39% | 45% | 39% | 52% |
| Total | 1096 | 241 | 220 | 630 | 575 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP2_C. Priority importance rating: Parks and playgrounds.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 10 | | 3 | 7 | 8 | 1 | 2 | 2 | 4 | | 2 | 5 | 6 | 3 |
| | 1% | | 2% | 1% | 1% | 0% | 1% | 1% | 1% | | 1% | 1% | 1% | 1% |
| Not important | 149 | 31 | 25 | 93 | 57 | 87 | 41 | 49 | 49 | 26 | 56 | 62 | 92 | 47 |
| | 14% | 13% | 11% | 15% | 10% | 19% | 14% | 14% | 13% | 16% | 19% | 11% | 13% | 15% |
| Important | 648 | 137 | 120 | 387 | 330 | 278 | 168 | 196 | 256 | 97 | 174 | 342 | 438 | 175 |
| | 59% | 57% | 55% | 61% | 57% | 60% | 55% | 55% | 67% | 59% | 60% | 58% | 62% | 54% |
| Very important | 288 | 73 | 71 | 143 | 180 | 95 | 94 | 111 | 74 | 40 | 59 | 182 | 176 | 98 |
| | 26% | 30% | 32% | 23% | 31% | 21% | 31% | 31% | 19% | 25% | 20% | 31% | 25% | 30% |
| Total | 1095 | 241 | 220 | 630 | 574 | 461 | 305 | 359 | 382 | 164 | 291 | 592 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP2_D. Priority importance rating: Public transit, including buses, ferries, and their facilities.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 18 | 4 | 3 | 10 | 9 | 8 | 2 | 6 | 9 | 1 | 5 | 10 | 12 | 3 |
| | 2% | 2% | 1% | 2% | 1% | 2% | 1% | 2% | 2% | 1% | 2% | 2% | 2% | 1% |
| Not important | 99 | 17 | 16 | 65 | 41 | 52 | 20 | 33 | 41 | 13 | 35 | 48 | 80 | 18 |
| | 9% | 7% | 7% | 10% | 7% | 11% | 7% | 9% | 11% | 8% | 12% | 8% | 11% | 5% |
| Important | 506 | 97 | 98 | 308 | 244 | 235 | 124 | 160 | 196 | 73 | 149 | 256 | 352 | 126 |
| | 46% | 40% | 45% | 49% | 42% | 51% | 41% | 45% | 52% | 45% | 51% | 43% | 50% | 39% |
| Very important | 471 | 123 | 102 | 245 | 281 | 163 | 159 | 160 | 134 | 76 | 102 | 278 | 267 | 177 |
| | 43% | 51% | 47% | 39% | 49% | 36% | 52% | 45% | 35% | 46% | 35% | 47% | 38% | 55% |
| Total | 1093 | 241 | 220 | 628 | 574 | 459 | 305 | 359 | 381 | 163 | 290 | 592 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP2_E. Priority importance rating: Emergency and corporate fleet (e.g., fire and police vehicles, ice resurfacers, fire equipment).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 9 | 5 | | 5 | 5 | 5 | 5 | 2 | 2 | | 2 | 7 | 9 | |
| | 1% | 2% | | 1% | 1% | 1% | 1% | 1% | 1% | | 1% | 1% | 1% | |
| Not important | 128 | 46 | 25 | 57 | 49 | 69 | 59 | 44 | 20 | 9 | 27 | 90 | 81 | 46 |
| | 12% | 19% | 11% | 9% | 9% | 15% | 19% | 12% | 5% | 5% | 9% | 15% | 11% | 14% |
| Important | 626 | 130 | 143 | 350 | 316 | 271 | 169 | 210 | 220 | 78 | 156 | 366 | 413 | 180 |
| | 57% | 54% | 65% | 56% | 55% | 59% | 55% | 58% | 57% | 48% | 54% | 62% | 58% | 56% |
| Very important | 333 | 60 | 52 | 218 | 205 | 116 | 72 | 103 | 141 | 77 | 105 | 129 | 209 | 97 |
| | 30% | 25% | 24% | 35% | 36% | 25% | 24% | 29% | 37% | 47% | 36% | 22% | 29% | 30% |
| Total | 1096 | 241 | 220 | 630 | 575 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP2_F. Priority importance rating: Technology supporting municipal operations.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 22 | 6 | 4 | 11 | 11 | 9 | 9 | 3 | 9 | 3 | 4 | 13 | 14 | 7 |
| | 2% | 3% | 2% | 2% | 2% | 2% | 3% | 1% | 2% | 2% | 1% | 2% | 2% | 2% |
| Not important | 181 | 39 | 37 | 105 | 87 | 88 | 48 | 63 | 59 | 24 | 49 | 101 | 130 | 40 |
| | 17% | 16% | 17% | 17% | 15% | 19% | 16% | 18% | 15% | 15% | 17% | 17% | 18% | 13% |
| Important | 689 | 146 | 133 | 406 | 370 | 272 | 181 | 236 | 245 | 97 | 180 | 382 | 450 | 204 |
| | 63% | 61% | 61% | 65% | 65% | 59% | 59% | 66% | 64% | 60% | 62% | 65% | 63% | 63% |
| Very important | 202 | 49 | 45 | 107 | 105 | 92 | 67 | 56 | 69 | 39 | 58 | 96 | 117 | 71 |
| | 18% | 20% | 21% | 17% | 18% | 20% | 22% | 16% | 18% | 24% | 20% | 16% | 16% | 22% |
| Total | 1093 | 241 | 219 | 629 | 573 | 460 | 305 | 358 | 382 | 163 | 290 | 592 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP3_1. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 1)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Arenas / ice surfaces | 14 | 6 | 2 | 6 | 8 | 6 | 4 | 6 | 4 | | 5 | 9 | 9 | 5 |
| | 1% | 3% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | | 2% | 2% | 1% | 2% |
| Arts and cultural facilities | 35 | 10 | 7 | 18 | 15 | 18 | 14 | 12 | 9 | 1 | 7 | 27 | 18 | 16 |
| | 3% | 4% | 3% | 3% | 3% | 4% | 5% | 3% | 3% | 0% | 2% | 5% | 3% | 5% |
| Commuter rail | 129 | 39 | 26 | 64 | 68 | 45 | 38 | 45 | 37 | 4 | 36 | 84 | 92 | 36 |
| | 12% | 17% | 12% | 11% | 12% | 10% | 13% | 13% | 11% | 3% | 13% | 14% | 13% | 12% |
| Improved / additional public transit facilities | 49 | 12 | 10 | 27 | 29 | 18 | 9 | 18 | 19 | 8 | 11 | 28 | 27 | 19 |
| | 5% | 5% | 5% | 4% | 5% | 4% | 3% | 5% | 5% | 5% | 4% | 5% | 4% | 6% |
| Improving existing facilities | 23 | 4 | | 19 | 13 | 9 | 5 | 5 | 12 | 4 | 9 | 9 | 18 | 2 |
| | 2% | 2% | | 3% | 2% | 2% | 2% | 1% | 3% | 3% | 3% | 2% | 3% | 1% |
| Maintenance of existing sidewalks, walkways, and trails | 33 | 5 | 4 | 23 | 18 | 12 | 7 | 4 | 20 | 9 | 10 | 11 | 17 | 11 |
| | 3% | 2% | 2% | 4% | 3% | 3% | 2% | 1% | 6% | 7% | 3% | 2% | 3% | 3% |
| Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing) | 227 | 23 | 24 | 179 | 117 | 101 | 43 | 63 | 112 | 46 | 76 | 93 | 158 | 50 |
| | 22% | 10% | 11% | 30% | 21% | 23% | 14% | 18% | 32% | 32% | 26% | 16% | 23% | 16% |
| More buses on existing routes | 50 | 16 | 14 | 21 | 30 | 16 | 25 | 17 | 8 | 10 | 13 | 25 | 19 | 28 |
| | 5% | 7% | 6% | 4% | 6% | 4% | 8% | 5% | 2% | 7% | 5% | 4% | 3% | 9% |
| More buses so that service can be expanded to new areas | 64 | 10 | 11 | 43 | 41 | 20 | 16 | 28 | 18 | 15 | 17 | 29 | 36 | 22 |
| | 6% | 4% | 5% | 7% | 7% | 5% | 5% | 8% | 5% | 11% | 6% | 5% | 5% | 7% |
| New / refurbished community branch libraries | 16 | 8 | 4 | 5 | 11 | 6 | 5 | 8 | 4 | 1 | 3 | 12 | 14 | 3 |
| | 2% | 3% | 2% | 1% | 2% | 1% | 2% | 2% | 1% | 0% | 1% | 2% | 2% | 1% |
| New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields) | 25 | 1 | 10 | 14 | 15 | 9 | 12 | 8 | 4 | 3 | 8 | 14 | 17 | 8 |
| | 2% | 1% | 4% | 2% | 3% | 2% | 4% | 2% | 1% | 2% | 3% | 2% | 2% | 3% |
| New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails) | 108 | 27 | 38 | 42 | 47 | 55 | 32 | 43 | 28 | 9 | 14 | 81 | 76 | 27 |
| | 10% | 11% | 18% | 7% | 9% | 13% | 10% | 12% | 8% | 6% | 5% | 14% | 11% | 9% |
| New recreation facilities / community centres | 29 | 10 | 5 | 15 | 18 | 9 | 11 | 11 | 6 | 7 | 3 | 18 | 19 | 9 |
| | 3% | 4% | 2% | 2% | 3% | 2% | 4% | 3% | 2% | 5% | 1% | 3% | 3% | 3% |



CP3_1. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 1)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| New stadium | 53 | 10 | 14 | 30 | 20 | 33 | 23 | 11 | 17 | 7 | 11 | 33 | 35 | 14 |
| | 5% | 4% | 6% | 5% | 4% | 7% | 8% | 3% | 5% | 5% | 4% | 6% | 5% | 4% |
| Technology to improve service delivery / customer service / accessibility | 24 | 8 | 8 | 8 | 11 | 13 | 11 | 4 | 8 | 7 | 5 | 11 | 15 | 9 |
| | 2% | 3% | 4% | 1% | 2% | 3% | 4% | 1% | 2% | 5% | 2% | 2% | 2% | 3% |
| Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes) | 163 | 41 | 39 | 83 | 90 | 65 | 47 | 68 | 42 | 11 | 57 | 90 | 109 | 46 |
| | 16% | 17% | 18% | 14% | 16% | 15% | 16% | 19% | 12% | 8% | 20% | 16% | 16% | 15% |
| Other | 10 | 5 | 1 | 5 | 3 | 6 | 2 | 5 | 3 | 1 | 3 | 6 | 7 | 3 |
| | 1% | 2% | 0% | 1% | 1% | 1% | 1% | 1% | 1% | 0% | 1% | 1% | 1% | 1% |
| Total | 1053 | 234 | 216 | 600 | 553 | 441 | 301 | 355 | 350 | 142 | 286 | 580 | 687 | 306 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP3_2. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 2)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Arenas / ice surfaces | 1 | | | 1 | 1 | | | 1 | | | 1 | | 1 | |
| | 0% | | | 0% | 0% | | | 0% | | | 0% | | 0% | |
| Arts and cultural facilities | 41 | 16 | 7 | 18 | 24 | 14 | 16 | 8 | 15 | 2 | 13 | 24 | 23 | 16 |
| | 4% | 7% | 3% | 3% | 4% | 3% | 5% | 2% | 4% | 1% | 5% | 4% | 3% | 5% |
| Commuter rail | 109 | 23 | 26 | 60 | 55 | 51 | 36 | 42 | 31 | 17 | 20 | 72 | 80 | 21 |
| | 10% | 10% | 12% | 10% | 10% | 12% | 12% | 12% | 9% | 12% | 7% | 12% | 12% | 7% |
| Improved / additional public transit facilities | 53 | 13 | 11 | 29 | 28 | 22 | 13 | 17 | 20 | 3 | 7 | 42 | 24 | 27 |
| | 5% | 5% | 5% | 5% | 5% | 5% | 4% | 5% | 6% | 2% | 2% | 7% | 4% | 9% |
| Improving existing facilities | 60 | 6 | 11 | 43 | 29 | 27 | 11 | 22 | 24 | 10 | 22 | 26 | 44 | 13 |
| | 6% | 3% | 5% | 7% | 5% | 6% | 4% | 6% | 7% | 7% | 8% | 4% | 6% | 4% |
| Maintenance of existing sidewalks, walkways, and trails | 113 | 19 | 27 | 67 | 62 | 46 | 22 | 37 | 49 | 14 | 36 | 56 | 77 | 32 |
| | 11% | 8% | 13% | 11% | 11% | 10% | 7% | 11% | 14% | 10% | 13% | 10% | 11% | 10% |
| Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing) | 190 | 46 | 38 | 103 | 108 | 69 | 61 | 54 | 65 | 20 | 54 | 105 | 130 | 46 |
| | 18% | 20% | 18% | 17% | 20% | 16% | 20% | 15% | 19% | 14% | 19% | 18% | 19% | 15% |
| More buses on existing routes | 62 | 17 | 16 | 29 | 34 | 24 | 23 | 28 | 8 | 12 | 14 | 31 | 39 | 20 |
| | 6% | 7% | 8% | 5% | 6% | 6% | 8% | 8% | 2% | 9% | 5% | 5% | 6% | 7% |
| More buses so that service can be expanded to new areas | 68 | 12 | 14 | 42 | 33 | 29 | 23 | 21 | 21 | 13 | 18 | 37 | 42 | 24 |
| | 6% | 5% | 7% | 7% | 6% | 7% | 8% | 6% | 6% | 9% | 6% | 6% | 6% | 8% |
| New / refurbished community branch libraries | 17 | 6 | 2 | 9 | 9 | 8 | 7 | 6 | 4 | 4 | 3 | 10 | 9 | 7 |
| | 2% | 3% | 1% | 1% | 2% | 2% | 2% | 2% | 1% | 3% | 1% | 2% | 1% | 2% |
| New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields) | 49 | 8 | 13 | 28 | 27 | 18 | 13 | 20 | 13 | 7 | 13 | 25 | 34 | 12 |
| | 5% | 4% | 6% | 5% | 5% | 4% | 4% | 6% | 4% | 5% | 5% | 4% | 5% | 4% |
| New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails) | 72 | 22 | 16 | 34 | 37 | 29 | 16 | 35 | 19 | 7 | 13 | 50 | 43 | 28 |
| | 7% | 9% | 7% | 6% | 7% | 7% | 5% | 10% | 6% | 5% | 5% | 9% | 6% | 9% |
| New recreation facilities / community centres | 23 | 6 | 2 | 15 | 14 | 7 | 4 | 8 | 7 | 1 | 8 | 14 | 15 | 7 |
| | 2% | 3% | 1% | 3% | 3% | 2% | 1% | 2% | 2% | 1% | 3% | 2% | 2% | 2% |



CP3_2. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 2)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| New stadium | 20 | | | 20 | 10 | 10 | | 14 | 7 | 2 | 10 | 9 | 18 | 2 |
| | 2% | | | 3% | 2% | 2% | | 4% | 2% | 1% | 3% | 2% | 3% | 1% |
| Technology to improve service delivery / customer service / accessibility | 44 | 13 | 6 | 25 | 22 | 22 | 25 | 9 | 11 | 10 | 9 | 25 | 22 | 17 |
| | 4% | 6% | 3% | 4% | 4% | 5% | 8% | 2% | 3% | 7% | 3% | 4% | 3% | 6% |
| Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes) | 118 | 25 | 22 | 71 | 53 | 59 | 29 | 30 | 48 | 18 | 39 | 51 | 74 | 31 |
| | 11% | 11% | 11% | 12% | 10% | 13% | 10% | 9% | 14% | 13% | 14% | 9% | 11% | 10% |
| Other | 5 | 1 | 2 | 2 | 4 | 1 | | 3 | 2 | | 2 | 3 | 5 | 1 |
| | 1% | 1% | 1% | 0% | 1% | 0% | | 1% | 1% | | 1% | 1% | 1% | 0% |
| Total | 1045 | 234 | 213 | 595 | 549 | 437 | 299 | 355 | 345 | 139 | 284 | 579 | 682 | 303 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CP3_3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 3)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Arenas / ice surfaces | 13 | 1 | 1 | 10 | 3 | 6 | 2 | 6 | 3 | 1 | 4 | 8 | 11 | 2 |
| | 1% | 1% | 0% | 2% | 1% | 1% | 1% | 2% | 1% | 0% | 1% | 1% | 2% | 1% |
| Arts and cultural facilities | 44 | 11 | 15 | 19 | 24 | 19 | 14 | 16 | 13 | 4 | 7 | 33 | 26 | 15 |
| | 4% | 4% | 7% | 3% | 4% | 4% | 5% | 4% | 4% | 3% | 2% | 6% | 4% | 5% |
| Commuter rail | 105 | 16 | 24 | 64 | 55 | 45 | 31 | 33 | 34 | 12 | 30 | 58 | 65 | 30 |
| | 10% | 7% | 11% | 11% | 10% | 10% | 10% | 9% | 10% | 8% | 11% | 10% | 10% | 10% |
| Improved / additional public transit facilities | 44 | 9 | 9 | 26 | 23 | 20 | 14 | 16 | 12 | 7 | 16 | 20 | 32 | 7 |
| | 4% | 4% | 4% | 4% | 4% | 5% | 5% | 4% | 4% | 5% | 6% | 3% | 5% | 2% |
| Improving existing facilities | 75 | 13 | 19 | 43 | 40 | 32 | 14 | 28 | 32 | 12 | 23 | 34 | 51 | 22 |
| | 7% | 5% | 9% | 7% | 7% | 7% | 5% | 8% | 10% | 9% | 8% | 6% | 8% | 7% |
| Maintenance of existing sidewalks, walkways, and trails | 86 | 14 | 15 | 57 | 45 | 37 | 16 | 30 | 38 | 12 | 25 | 46 | 57 | 23 |
| | 8% | 6% | 7% | 10% | 8% | 9% | 5% | 8% | 11% | 9% | 9% | 8% | 8% | 8% |
| Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing) | 120 | 14 | 23 | 82 | 64 | 50 | 29 | 44 | 42 | 15 | 33 | 68 | 88 | 29 |
| | 12% | 6% | 11% | 14% | 12% | 12% | 10% | 12% | 12% | 11% | 12% | 12% | 13% | 10% |
| More buses on existing routes | 40 | 13 | 8 | 19 | 17 | 18 | 14 | 11 | 12 | 4 | 11 | 23 | 19 | 20 |
| | 4% | 6% | 4% | 3% | 3% | 4% | 5% | 3% | 4% | 3% | 4% | 4% | 3% | 6% |
| More buses so that service can be expanded to new areas | 49 | 11 | 12 | 26 | 26 | 20 | 16 | 16 | 13 | 11 | 15 | 18 | 23 | 19 |
| | 5% | 5% | 6% | 4% | 5% | 5% | 5% | 4% | 4% | 8% | 5% | 3% | 3% | 6% |
| New / refurbished community branch libraries | 44 | 17 | 4 | 22 | 26 | 16 | 16 | 14 | 13 | 11 | 4 | 27 | 24 | 14 |
| | 4% | 7% | 2% | 4% | 5% | 4% | 5% | 4% | 4% | 8% | 2% | 5% | 4% | 4% |
| New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields) | 75 | 27 | 15 | 32 | 44 | 29 | 27 | 25 | 20 | 4 | 18 | 52 | 52 | 18 |
| | 7% | 12% | 7% | 5% | 8% | 7% | 9% | 7% | 6% | 3% | 6% | 9% | 8% | 6% |
| New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails) | 80 | 34 | 19 | 26 | 50 | 23 | 35 | 21 | 18 | 3 | 19 | 58 | 45 | 34 |
| | 8% | 15% | 9% | 4% | 9% | 5% | 12% | 6% | 5% | 2% | 7% | 10% | 7% | 11% |
| New recreation facilities / community centres | 38 | 8 | 11 | 19 | 18 | 17 | 16 | 11 | 10 | 4 | 9 | 25 | 26 | 12 |
| | 4% | 3% | 5% | 3% | 3% | 4% | 6% | 3% | 3% | 3% | 3% | 4% | 4% | 4% |



CP3_3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years. (Rank 3)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| New stadium | 48 | 10 | 10 | 28 | 20 | 23 | 16 | 21 | 11 | 6 | 12 | 27 | 32 | 10 |
| | 5% | 4% | 5% | 5% | 4% | 5% | 5% | 6% | 3% | 4% | 4% | 5% | 5% | 3% |
| Technology to improve service delivery / customer service / accessibility | 56 | 18 | 12 | 26 | 32 | 23 | 15 | 20 | 20 | 8 | 20 | 26 | 38 | 17 |
| | 5% | 7% | 6% | 4% | 6% | 5% | 5% | 6% | 6% | 6% | 7% | 5% | 6% | 6% |
| Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes) | 93 | 15 | 10 | 68 | 41 | 46 | 23 | 33 | 34 | 21 | 25 | 41 | 70 | 18 |
| | 9% | 6% | 5% | 12% | 8% | 11% | 8% | 9% | 10% | 16% | 9% | 7% | 10% | 6% |
| Other | 28 | 4 | 4 | 20 | 15 | 10 | 2 | 11 | 12 | 4 | 10 | 13 | 17 | 11 |
| | 3% | 2% | 2% | 3% | 3% | 2% | 1% | 3% | 3% | 3% | 4% | 2% | 3% | 4% |
| Total | 1038 | 234 | 212 | 589 | 545 | 435 | 299 | 355 | 338 | 137 | 281 | 578 | 677 | 302 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CP3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Arenas / ice surfaces | 28 | 7 | 3 | 18 | 12 | 13 | 7 | 13 | 7 | 1 | 10 | 17 | 21 | 7 |
| | 3% | 3% | 1% | 3% | 2% | 3% | 2% | 4% | 2% | 0% | 3% | 3% | 3% | 2% |
| Arts and cultural facilities | 120 | 37 | 29 | 54 | 63 | 51 | 43 | 36 | 37 | 7 | 27 | 84 | 68 | 47 |
| | 11% | 16% | 13% | 9% | 11% | 12% | 14% | 10% | 11% | 5% | 9% | 15% | 10% | 15% |
| Commuter rail | 344 | 78 | 77 | 188 | 178 | 142 | 105 | 120 | 102 | 32 | 87 | 214 | 237 | 87 |
| | 33% | 33% | 36% | 31% | 32% | 32% | 35% | 34% | 29% | 23% | 30% | 37% | 34% | 28% |
| Improved / additional public transit facilities | 145 | 34 | 30 | 82 | 80 | 60 | 36 | 51 | 52 | 18 | 34 | 90 | 84 | 53 |
| | 14% | 14% | 14% | 14% | 14% | 14% | 12% | 14% | 15% | 13% | 12% | 16% | 12% | 17% |
| Improving existing facilities | 158 | 23 | 30 | 105 | 82 | 69 | 30 | 54 | 67 | 26 | 55 | 70 | 113 | 37 |
| | 15% | 10% | 14% | 17% | 15% | 16% | 10% | 15% | 19% | 18% | 19% | 12% | 17% | 12% |
| Maintenance of existing sidewalks, walkways, and trails | 231 | 38 | 46 | 146 | 126 | 95 | 44 | 71 | 107 | 35 | 71 | 113 | 152 | 66 |
| | 22% | 16% | 21% | 24% | 23% | 22% | 15% | 20% | 31% | 25% | 25% | 19% | 22% | 21% |
| Maintenance of existing streets and roads (e.g., fill potholes, patching, crack sealing) | 537 | 83 | 86 | 365 | 290 | 220 | 133 | 160 | 220 | 81 | 163 | 266 | 376 | 126 |
| | 51% | 35% | 40% | 61% | 52% | 50% | 44% | 45% | 63% | 57% | 57% | 46% | 55% | 41% |
| More buses on existing routes | 152 | 46 | 37 | 69 | 81 | 58 | 61 | 56 | 28 | 26 | 38 | 80 | 77 | 68 |
| | 14% | 20% | 17% | 11% | 15% | 13% | 20% | 16% | 8% | 18% | 13% | 14% | 11% | 22% |
| More buses so that service can be expanded to new areas | 181 | 33 | 37 | 111 | 99 | 69 | 54 | 65 | 52 | 39 | 50 | 83 | 100 | 65 |
| | 17% | 14% | 17% | 18% | 18% | 16% | 18% | 18% | 15% | 28% | 17% | 14% | 15% | 21% |
| New / refurbished community branch libraries | 78 | 31 | 10 | 36 | 46 | 30 | 27 | 29 | 21 | 15 | 10 | 50 | 47 | 24 |
| | 7% | 13% | 5% | 6% | 8% | 7% | 9% | 8% | 6% | 10% | 4% | 9% | 7% | 8% |
| New / repair of outdoor recreation facilities (e.g., playgrounds, skate parks, sports fields) | 149 | 37 | 37 | 74 | 86 | 57 | 52 | 54 | 38 | 14 | 39 | 90 | 103 | 37 |
| | 14% | 16% | 17% | 12% | 16% | 13% | 17% | 15% | 11% | 10% | 14% | 16% | 15% | 12% |
| New active transportation improvements (e.g., new sidewalks, bike lanes, walkways, and trails) | 260 | 82 | 73 | 103 | 134 | 107 | 83 | 99 | 65 | 18 | 46 | 188 | 164 | 89 |
| | 25% | 35% | 34% | 17% | 24% | 24% | 28% | 28% | 19% | 13% | 16% | 32% | 24% | 29% |
| New recreation facilities / community centres | 90 | 24 | 17 | 49 | 50 | 33 | 31 | 30 | 23 | 12 | 21 | 56 | 60 | 27 |
| | 9% | 10% | 8% | 8% | 9% | 7% | 10% | 8% | 7% | 9% | 7% | 10% | 9% | 9% |



CP3. Please rank the top three infrastructure projects that you would like to see the municipality pursue over the next 5 years.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| New stadium | 122 | 20 | 24 | 78 | 50 | 66 | 38 | 45 | 35 | 15 | 33 | 70 | 86 | 27 |
| | 12% | 8% | 11% | 13% | 9% | 15% | 13% | 13% | 10% | 10% | 11% | 12% | 13% | 9% |
| Technology to improve service delivery / customer service / accessibility | 124 | 39 | 26 | 59 | 64 | 58 | 51 | 32 | 39 | 25 | 33 | 62 | 75 | 43 |
| | 12% | 17% | 12% | 10% | 12% | 13% | 17% | 9% | 11% | 18% | 12% | 11% | 11% | 14% |
| Upgrade major roadways to provide increased capacity (e.g., road widening, reversing lanes) | 375 | 80 | 72 | 221 | 184 | 170 | 99 | 131 | 125 | 50 | 120 | 182 | 253 | 95 |
| | 36% | 34% | 33% | 37% | 33% | 38% | 33% | 37% | 36% | 35% | 42% | 31% | 37% | 31% |
| Other | 44 | 10 | 7 | 27 | 23 | 17 | 5 | 19 | 17 | 5 | 15 | 22 | 29 | 14 |
| | 4% | 4% | 3% | 4% | 4% | 4% | 2% | 5% | 5% | 3% | 5% | 4% | 4% | 5% |
| Total | 1053 | 234 | 216 | 600 | 553 | 441 | 301 | 355 | 350 | 142 | 286 | 580 | 687 | 306 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

CP30E. Please describe what other infrastructure projects you would like to see the municipality pursue over the next 5 years.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Arenas / ice surfaces | 2 | | 1 | 1 | 1 | 1 | | | 2 | | | 1 | 1 | 1 |
| | 2% | | 6% | 2% | 1% | 5% | | | 4% | | | 5% | 3% | 3% |
| Arts and cultural facilities | 1 | | 1 | 1 | 1 | | | | 1 | | 1 | 1 | 1 | |
| | 2% | | 5% | 1% | 3% | | | | 3% | | 2% | 2% | 1% | |
| Commuter rail | 7 | | | 7 | 3 | 2 | | | 6 | 1 | 3 | 2 | 4 | 1 |
| | 8% | | | 13% | 7% | 7% | | | 13% | 5% | 11% | 6% | 9% | 3% |
| Improved / additional public transit facilities | 5 | 1 | 1 | 4 | 3 | 1 | | 1 | 4 | 2 | 2 | | 1 | 4 |
| | 7% | 5% | 5% | 8% | 7% | 5% | | 5% | 10% | 17% | 9% | | 2% | 16% |
| Improving existing facilities | 3 | | | 3 | 2 | 1 | | | 3 | 2 | 1 | 1 | 2 | 1 |
| | 4% | | | 6% | 6% | 2% | | | 7% | 13% | 2% | 2% | 4% | 5% |
| Maintenance of existing sidewalks, walkways, and trails | 6 | 1 | 1 | 3 | 3 | 2 | | | 5 | 2 | 3 | | 4 | 2 |
| | 8% | 10% | 11% | 6% | 7% | 7% | | | 13% | 18% | 11% | | 8% | 8% |
| Maintenance of existing streets and roads | 8 | | 1 | 8 | 5 | 3 | | 2 | 5 | 2 | 4 | 2 | 7 | 1 |
| | 11% | | 7% | 15% | 13% | 11% | | 11% | 12% | 15% | 15% | 6% | 15% | 3% |
| More buses on existing routes | 1 | | 1 | 1 | 1 | | | | 1 | | | 1 | 1 | 1 |
| | 1% | | 5% | 1% | 3% | | | | 3% | | | 4% | 1% | 3% |
| More buses so that service can be expanded to new areas | 2 | | | 2 | 2 | | | 1 | 1 | | 1 | 1 | 2 | |
| | 3% | | | 5% | 4% | | | 5% | 3% | | 2% | 4% | 5% | |
| New / repair of outdoor recreation facilities | 1 | | | 1 | 1 | 1 | | | 1 | | 1 | | 1 | |
| | 2% | | | 2% | 1% | 2% | | | 3% | | 5% | | 3% | |
| New active transportation improvements | 3 | | 1 | 1 | 1 | 1 | | | 2 | | 1 | 1 | 1 | 1 |
| | 4% | | 5% | 2% | 1% | 5% | | | 4% | | 2% | 2% | 3% | 3% |
| New recreation facilities / community centres | 2 | | | 2 | 1 | 1 | | 1 | 1 | | 1 | 1 | 2 | |
| | 2% | | | 3% | 3% | 2% | | 5% | 1% | | 2% | 4% | 4% | |
| Technology to improve service delivery / customer service / accessibility | 1 | | | 1 | 1 | | | | 1 | | | 1 | 1 | |
| | 1% | | | 1% | 1% | | | | 1% | | | 2% | 1% | |
| Upgrade major roadways to provide increased capacity | 1 | | | | | | | | | | | | | |
| | 1% | | | | | | | | | | | | | |



CP3OE. Please describe what other infrastructure projects you would like to see the municipality pursue over the next 5 years.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Other | 36 | 10 | 7 | 19 | 17 | 15 | 5 | 16 | 12 | 5 | 11 | 19 | 22 | 14 |
| | 46% | 85% | 61% | 36% | 43% | 56% | 100% | 73% | 28% | 33% | 39% | 67% | 46% | 58% |
| Total | 78 | 12 | 11 | 52 | 40 | 27 | 5 | 22 | 44 | 14 | 27 | 29 | 48 | 24 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

CS1. Have you had any contact with a municipal employee either in-person, in writing, by telephone, email / web site, by fax, by social media, or by encounter with a police / by-law officer over the last 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 589 | 134 | 119 | 335 | 314 | 244 | 187 | 179 | 203 | 96 | 172 | 294 | 358 | 192 |
| | 54% | 56% | 54% | 53% | 55% | 53% | 61% | 50% | 53% | 59% | 59% | 50% | 50% | 60% |
| Yes | 502 | 107 | 100 | 294 | 259 | 215 | 119 | 180 | 177 | 67 | 119 | 298 | 353 | 130 |
| | 46% | 44% | 46% | 47% | 45% | 47% | 39% | 50% | 47% | 41% | 41% | 50% | 50% | 40% |
| Total | 1091 | 241 | 219 | 629 | 573 | 459 | 305 | 359 | 381 | 163 | 291 | 592 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CS2. How did you contact the municipality during your most recent interaction?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| In person – customer service centre | 65 | 13 | 19 | 32 | 32 | 26 | 23 | 16 | 22 | 7 | 9 | 43 | 42 | 18 |
| | 13% | 12% | 19% | 11% | 12% | 12% | 19% | 9% | 13% | 11% | 8% | 15% | 12% | 14% |
| In person – other | 11 | 2 | 1 | 8 | 3 | 4 | 2 | 4 | 4 | 3 | 2 | 6 | 7 | 2 |
| | 2% | 1% | 1% | 3% | 1% | 2% | 2% | 2% | 2% | 4% | 2% | 2% | 2% | 2% |
| Telephone (311 or 902-490-4000) | 165 | 24 | 26 | 115 | 90 | 65 | 31 | 54 | 69 | 22 | 45 | 91 | 118 | 40 |
| | 33% | 23% | 26% | 39% | 35% | 30% | 26% | 30% | 39% | 32% | 38% | 31% | 33% | 31% |
| Telephone (911) | 19 | 7 | 5 | 8 | 13 | 3 | 4 | 8 | 4 | 5 | 5 | 8 | 14 | 4 |
| | 4% | 6% | 5% | 3% | 5% | 1% | 4% | 5% | 2% | 7% | 4% | 3% | 4% | 3% |
| Telephone – direct to an employee | 34 | 2 | 5 | 26 | 17 | 15 | 2 | 13 | 16 | 9 | 5 | 20 | 22 | 10 |
| | 7% | 2% | 5% | 9% | 6% | 7% | 2% | 7% | 9% | 14% | 4% | 7% | 6% | 8% |
| Website (www.halifax.ca) | 25 | 7 | 5 | 13 | 14 | 7 | 7 | 11 | 6 | 2 | 5 | 16 | 17 | 6 |
| | 5% | 7% | 5% | 4% | 5% | 3% | 6% | 6% | 3% | 4% | 4% | 5% | 5% | 5% |
| Twitter (e.g., @hfxgov, @hfxcivicevents, etc.) | 2 | | | 2 | 1 | 1 | | 1 | 1 | 2 | | 1 | 2 | 1 |
| | 0% | | | 1% | 0% | 1% | | 1% | 1% | 3% | | 0% | 1% | 0% |
| Posted mail | 10 | 2 | 3 | 4 | 5 | 4 | 5 | 2 | 3 | 1 | 4 | 5 | 9 | 1 |
| | 2% | 2% | 3% | 1% | 2% | 2% | 4% | 1% | 2% | 1% | 3% | 2% | 2% | 0% |
| Email – specific person | 39 | 6 | 10 | 23 | 17 | 20 | 7 | 17 | 14 | 8 | 4 | 26 | 28 | 10 |
| | 8% | 6% | 10% | 8% | 7% | 9% | 6% | 10% | 8% | 12% | 3% | 9% | 8% | 8% |
| Email – general | 13 | | 4 | 9 | 5 | 7 | 2 | 5 | 5 | 3 | 1 | 9 | 8 | 5 |
| | 3% | | 4% | 3% | 2% | 3% | 2% | 3% | 3% | 4% | 1% | 3% | 2% | 4% |
| Elected Official (Councillor / Mayor) | 49 | 9 | 7 | 31 | 29 | 18 | 7 | 17 | 22 | 4 | 14 | 30 | 41 | 7 |
| | 10% | 9% | 7% | 10% | 11% | 8% | 6% | 9% | 13% | 5% | 12% | 10% | 12% | 5% |
| Police officer / compliance officer (e.g., parking, by-law) | 63 | 27 | 10 | 26 | 29 | 33 | 25 | 23 | 12 | 9 | 24 | 30 | 34 | 28 |
| | 13% | 25% | 10% | 9% | 11% | 15% | 21% | 13% | 7% | 13% | 20% | 10% | 10% | 22% |
| In person - public meeting / community event | 11 | 3 | 4 | 4 | 7 | 4 | 2 | 5 | 4 | | 1 | 8 | 10 | 2 |
| | 2% | 3% | 4% | 1% | 3% | 2% | 2% | 3% | 2% | | 1% | 3% | 3% | 1% |
| In person - in neighbourhood / at my home | 7 | 3 | | 4 | 2 | 4 | 2 | 1 | 3 | | 3 | 4 | 4 | 3 |
| | 1% | 3% | | 1% | 1% | 2% | 2% | 1% | 2% | | 2% | 1% | 1% | 2% |



CS2. How did you contact the municipality during your most recent interaction?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| In person - visited municipal office (incl. police station) | 6 | 1 | | 4 | 2 | 3 | | 2 | 3 | 1 | 1 | 4 | 5 | 1 |
| | 1% | 1% | | 1% | 1% | 1% | | 1% | 2% | 1% | 1% | 1% | 1% | 0% |
| Total | 502 | 107 | 100 | 294 | 259 | 215 | 119 | 180 | 177 | 67 | 119 | 298 | 353 | 130 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

CS3. Have you accessed the municipality's Customer Service Centre in person in the last 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 866 | 197 | 166 | 500 | 464 | 355 | 262 | 275 | 295 | 138 | 229 | 462 | 548 | 269 |
| | 80% | 82% | 76% | 81% | 82% | 78% | 86% | 77% | 80% | 87% | 81% | 78% | 78% | 85% |
| Yes | 215 | 42 | 52 | 120 | 102 | 101 | 43 | 83 | 74 | 21 | 55 | 129 | 157 | 47 |
| | 20% | 18% | 24% | 19% | 18% | 22% | 14% | 23% | 20% | 13% | 19% | 22% | 22% | 15% |
| Total | 1080 | 239 | 217 | 620 | 566 | 456 | 305 | 358 | 369 | 159 | 285 | 591 | 704 | 316 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CS4. If you accessed a Customer Service Centre, what services did you use?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Building / development permit application | 18 | 2 | 4 | 13 | 4 | 14 | 5 | 6 | 8 | 3 | 7 | 9 | 18 | 1 |
| | 9% | 4% | 8% | 11% | 4% | 14% | 11% | 8% | 10% | 12% | 13% | 7% | 11% | 1% |
| Dog licence | 22 | 5 | 6 | 10 | 10 | 11 | 4 | 10 | 6 | | 7 | 14 | 18 | 1 |
| | 10% | 12% | 11% | 8% | 10% | 10% | 10% | 12% | 8% | | 12% | 11% | 12% | 3% |
| Other licence | 38 | 7 | 9 | 22 | 17 | 18 | 2 | 20 | 12 | 2 | 13 | 20 | 23 | 12 |
| | 18% | 17% | 17% | 18% | 17% | 18% | 6% | 24% | 16% | 12% | 24% | 15% | 15% | 26% |
| Transit tickets or pass / transit schedule | 37 | 14 | 2 | 21 | 16 | 20 | 7 | 13 | 14 | 4 | 12 | 20 | 20 | 16 |
| | 17% | 33% | 5% | 17% | 15% | 20% | 16% | 16% | 19% | 21% | 23% | 16% | 13% | 35% |
| Property tax payment or inquiry | 50 | 5 | 13 | 31 | 29 | 19 | 9 | 18 | 20 | 5 | 14 | 27 | 46 | 1 |
| | 23% | 12% | 26% | 26% | 28% | 19% | 21% | 22% | 27% | 25% | 25% | 21% | 30% | 1% |
| Parking ticket payment | 34 | 8 | 9 | 17 | 20 | 13 | 11 | 13 | 9 | 3 | 7 | 25 | 24 | 8 |
| | 16% | 18% | 18% | 14% | 20% | 13% | 26% | 16% | 12% | 12% | 12% | 19% | 15% | 18% |
| By-law enforcement | 12 | 2 | 2 | 8 | 5 | 5 | 2 | 6 | 3 | 1 | 4 | 7 | 7 | 6 |
| | 6% | 6% | 4% | 6% | 5% | 5% | 5% | 7% | 4% | 6% | 7% | 6% | 4% | 13% |
| Garbage / recycling collection inquiries (schedules / issues) | 10 | | 2 | 8 | 3 | 7 | | 2 | 6 | 2 | 2 | 4 | 10 | |
| | 5% | | 4% | 7% | 3% | 7% | | 3% | 9% | 8% | 4% | 3% | 6% | |
| Parking permits / exemptions | 8 | | 4 | 4 | 5 | 3 | | 5 | 3 | | 1 | 7 | 7 | 1 |
| | 4% | | 7% | 4% | 5% | 3% | | 6% | 4% | | 1% | 6% | 4% | 3% |
| Water / waste management (sewer) | 10 | 2 | 5 | 2 | 7 | 3 | 5 | 4 | 2 | | 4 | 6 | 7 | 3 |
| | 5% | 5% | 10% | 2% | 7% | 3% | 11% | 4% | 3% | | 8% | 4% | 5% | 6% |
| Urban forestry (tree removal / trimming) | 4 | | 2 | 2 | 1 | 3 | 2 | | 2 | 1 | 1 | 3 | 4 | |
| | 2% | | 5% | 2% | 1% | 3% | 6% | | 3% | 3% | 1% | 2% | 3% | |
| Snow removal | 2 | | | 2 | | 2 | | | 2 | 1 | 1 | 1 | 1 | 1 |
| | 1% | | | 2% | | 2% | | | 3% | 3% | 1% | 1% | 1% | 1% |
| Parks and recreation (incl. program inquiries / payments) | 10 | 4 | 1 | 6 | 8 | 2 | 4 | 2 | 4 | 1 | 4 | 5 | 9 | 2 |
| | 5% | 10% | 1% | 5% | 8% | 2% | 10% | 3% | 5% | 6% | 7% | 4% | 6% | 4% |
| Streets (lights / potholes / intersections) | 5 | | | 5 | 5 | | | 2 | 3 | | 1 | 4 | 5 | 1 |
| | 2% | | | 4% | 5% | | | 3% | 4% | | 2% | 3% | 3% | 1% |

CS4. If you accessed a Customer Service Centre, what services did you use?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Other | 16 | 3 | 5 | 8 | 4 | 11 | 2 | 7 | 4 | 1 | 2 | 12 | 12 | 1 |
| | 7% | 6% | 10% | 7% | 4% | 11% | 6% | 8% | 5% | 6% | 4% | 9% | 8% | 3% |
| Total | 214 | 42 | 51 | 120 | 102 | 101 | 43 | 83 | 73 | 21 | 55 | 129 | 157 | 46 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

CS5. How satisfied were you with your most recent contact with the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 32 | 11 | 6 | 15 | 14 | 18 | 16 | 5 | 9 | 5 | 4 | 21 | 14 | 16 |
| | 6% | 10% | 5% | 5% | 5% | 8% | 13% | 3% | 5% | 8% | 3% | 7% | 4% | 12% |
| Dissatisfied | 69 | 10 | 12 | 46 | 30 | 29 | 9 | 32 | 24 | 7 | 22 | 37 | 51 | 13 |
| | 13% | 9% | 11% | 15% | 11% | 12% | 7% | 17% | 13% | 10% | 16% | 12% | 13% | 10% |
| Satisfied | 233 | 52 | 44 | 136 | 104 | 114 | 61 | 76 | 80 | 31 | 57 | 136 | 157 | 67 |
| | 44% | 46% | 40% | 44% | 39% | 48% | 48% | 40% | 43% | 45% | 43% | 43% | 41% | 51% |
| Very satisfied | 199 | 40 | 48 | 110 | 119 | 75 | 42 | 77 | 75 | 25 | 50 | 120 | 157 | 37 |
| | 37% | 35% | 44% | 36% | 45% | 32% | 33% | 41% | 40% | 37% | 38% | 38% | 41% | 28% |
| Total | 532 | 114 | 110 | 307 | 266 | 236 | 128 | 190 | 186 | 68 | 132 | 314 | 378 | 133 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CS6_A. Please indicate your opinion in the following area: Municipal staff were knowledgeable.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 15 | 6 | 2 | 7 | 4 | 10 | 7 | 4 | 3 | 5 | 1 | 9 | 3 | 12 |
| | 3% | 5% | 2% | 3% | 2% | 4% | 6% | 2% | 2% | 7% | 1% | 3% | 1% | 9% |
| Disagree | 44 | 9 | 9 | 26 | 26 | 13 | 11 | 13 | 17 | 4 | 12 | 25 | 31 | 12 |
| | 9% | 8% | 9% | 9% | 10% | 6% | 9% | 7% | 10% | 6% | 10% | 8% | 9% | 9% |
| Agree | 306 | 59 | 64 | 182 | 139 | 149 | 68 | 110 | 110 | 42 | 77 | 178 | 214 | 79 |
| | 61% | 55% | 62% | 62% | 55% | 68% | 55% | 62% | 63% | 64% | 63% | 59% | 60% | 62% |
| Strongly agree | 138 | 33 | 28 | 77 | 85 | 49 | 38 | 50 | 45 | 15 | 32 | 87 | 108 | 26 |
| | 27% | 31% | 27% | 26% | 33% | 22% | 30% | 28% | 26% | 23% | 26% | 29% | 30% | 20% |
| Total | 503 | 106 | 103 | 293 | 254 | 221 | 124 | 177 | 175 | 65 | 122 | 300 | 357 | 128 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CS6_B. Please indicate your opinion in the following area: I was treated in a friendly, courteous manner.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 17 | 6 | 2 | 10 | 6 | 11 | 9 | 6 | 2 | 5 | 1 | 12 | 7 | 10 |
| | 3% | 5% | 2% | 3% | 2% | 5% | 7% | 3% | 1% | 7% | 0% | 4% | 2% | 8% |
| Disagree | 14 | 2 | 3 | 8 | 7 | 5 | 2 | 5 | 5 | 1 | 3 | 9 | 10 | 3 |
| | 3% | 2% | 3% | 3% | 3% | 2% | 2% | 3% | 3% | 2% | 3% | 3% | 3% | 2% |
| Agree | 304 | 59 | 57 | 186 | 146 | 137 | 63 | 110 | 111 | 33 | 82 | 174 | 215 | 73 |
| | 57% | 51% | 53% | 61% | 55% | 59% | 49% | 57% | 61% | 48% | 63% | 56% | 57% | 54% |
| Strongly agree | 195 | 48 | 46 | 102 | 108 | 80 | 53 | 70 | 65 | 30 | 45 | 117 | 142 | 49 |
| | 37% | 42% | 42% | 33% | 40% | 34% | 42% | 37% | 35% | 43% | 34% | 37% | 38% | 36% |
| Total | 530 | 115 | 108 | 306 | 267 | 234 | 128 | 191 | 183 | 69 | 131 | 311 | 374 | 135 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CS6_C. Please indicate your opinion in the following area: I was treated fairly.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 19 | 6 | 1 | 11 | 6 | 13 | 9 | 5 | 4 | 4 | 1 | 14 | 9 | 9 |
| | 4% | 5% | 1% | 4% | 2% | 6% | 7% | 3% | 2% | 5% | 0% | 5% | 3% | 7% |
| Disagree | 33 | 7 | 6 | 21 | 16 | 16 | 5 | 8 | 16 | 6 | 10 | 15 | 24 | 8 |
| | 6% | 6% | 5% | 7% | 6% | 7% | 4% | 5% | 9% | 9% | 8% | 5% | 7% | 6% |
| Agree | 288 | 54 | 59 | 174 | 135 | 131 | 61 | 109 | 101 | 30 | 77 | 170 | 205 | 68 |
| | 56% | 47% | 56% | 59% | 52% | 58% | 47% | 59% | 58% | 46% | 59% | 56% | 56% | 51% |
| Strongly agree | 176 | 47 | 39 | 90 | 103 | 67 | 54 | 63 | 53 | 25 | 43 | 104 | 125 | 48 |
| | 34% | 42% | 37% | 30% | 40% | 30% | 42% | 34% | 30% | 39% | 33% | 34% | 34% | 36% |
| Total | 516 | 114 | 104 | 296 | 260 | 226 | 128 | 185 | 175 | 65 | 130 | 303 | 363 | 133 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CS6_D. Please indicate your opinion in the following area: I was satisfied with the amount of time it took to get the service.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 43 | 10 | 10 | 22 | 19 | 18 | 16 | 11 | 14 | 6 | 9 | 26 | 30 | 12 |
| | 9% | 9% | 10% | 8% | 8% | 8% | 13% | 6% | 8% | 9% | 7% | 9% | 9% | 9% |
| Disagree | 52 | 10 | 6 | 35 | 31 | 17 | 7 | 18 | 22 | 8 | 12 | 29 | 41 | 8 |
| | 10% | 9% | 6% | 12% | 12% | 8% | 5% | 10% | 12% | 13% | 9% | 10% | 11% | 6% |
| Agree | 258 | 49 | 56 | 152 | 121 | 123 | 59 | 92 | 93 | 28 | 71 | 150 | 175 | 71 |
| | 51% | 44% | 54% | 52% | 47% | 56% | 48% | 51% | 52% | 44% | 54% | 50% | 49% | 53% |
| Strongly agree | 156 | 43 | 31 | 81 | 87 | 63 | 41 | 60 | 50 | 21 | 38 | 93 | 108 | 42 |
| | 31% | 38% | 30% | 28% | 34% | 28% | 33% | 33% | 28% | 34% | 29% | 31% | 31% | 32% |
| Total | 509 | 112 | 104 | 291 | 258 | 221 | 121 | 181 | 178 | 63 | 130 | 298 | 355 | 133 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CS6_E. Please indicate your opinion in the following area: If the person I contacted was unable to assist me, I was directed to the right person.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 27 | 7 | 5 | 15 | 10 | 16 | 9 | 7 | 11 | 7 | 5 | 15 | 16 | 11 |
| | 9% | 11% | 9% | 9% | 7% | 11% | 13% | 7% | 10% | 15% | 6% | 9% | 8% | 13% |
| Disagree | 41 | 8 | 7 | 25 | 24 | 15 | 11 | 12 | 15 | 4 | 13 | 23 | 24 | 12 |
| | 14% | 13% | 13% | 14% | 17% | 11% | 16% | 12% | 13% | 9% | 17% | 14% | 13% | 13% |
| Agree | 157 | 32 | 31 | 94 | 67 | 81 | 32 | 58 | 58 | 21 | 41 | 89 | 108 | 43 |
| | 53% | 50% | 53% | 54% | 46% | 59% | 46% | 58% | 52% | 45% | 54% | 54% | 56% | 48% |
| Strongly agree | 70 | 17 | 15 | 39 | 44 | 25 | 18 | 23 | 28 | 14 | 17 | 39 | 46 | 23 |
| | 24% | 26% | 25% | 23% | 30% | 19% | 25% | 23% | 25% | 31% | 22% | 24% | 24% | 26% |
| Total | 295 | 64 | 58 | 172 | 145 | 137 | 70 | 100 | 111 | 46 | 76 | 166 | 193 | 90 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CS6_F. Please indicate your opinion in the following area: I was satisfied with the outcome of my interaction.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 54 | 14 | 11 | 30 | 20 | 31 | 18 | 13 | 19 | 6 | 13 | 33 | 32 | 19 |
| | 10% | 12% | 10% | 10% | 8% | 14% | 14% | 7% | 11% | 8% | 10% | 11% | 9% | 14% |
| Disagree | 50 | 8 | 7 | 35 | 29 | 16 | 7 | 14 | 24 | 6 | 12 | 28 | 36 | 9 |
| | 10% | 7% | 6% | 12% | 11% | 7% | 5% | 8% | 13% | 9% | 10% | 9% | 10% | 7% |
| Agree | 265 | 59 | 56 | 150 | 126 | 123 | 68 | 104 | 81 | 36 | 66 | 156 | 185 | 73 |
| | 51% | 52% | 52% | 50% | 47% | 55% | 53% | 55% | 45% | 53% | 52% | 51% | 51% | 54% |
| Strongly agree | 150 | 32 | 34 | 84 | 93 | 54 | 35 | 56 | 55 | 20 | 36 | 89 | 111 | 34 |
| | 29% | 28% | 32% | 28% | 35% | 24% | 27% | 30% | 30% | 29% | 28% | 29% | 30% | 25% |
| Total | 520 | 112 | 107 | 299 | 267 | 224 | 128 | 187 | 179 | 67 | 128 | 307 | 364 | 135 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CS6_G. Please indicate your opinion in the following area: I would use this service if it was offered online.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 40 | 5 | 6 | 29 | 16 | 23 | 7 | 8 | 24 | 7 | 14 | 17 | 34 | 6 |
| | 10% | 5% | 6% | 12% | 8% | 12% | 7% | 5% | 16% | 14% | 13% | 7% | 11% | 6% |
| Disagree | 65 | 8 | 11 | 45 | 32 | 23 | 9 | 21 | 28 | 8 | 14 | 39 | 51 | 9 |
| | 15% | 9% | 13% | 19% | 16% | 12% | 9% | 14% | 19% | 16% | 13% | 15% | 17% | 10% |
| Agree | 193 | 40 | 48 | 105 | 85 | 95 | 50 | 70 | 64 | 24 | 50 | 113 | 141 | 45 |
| | 46% | 43% | 55% | 44% | 41% | 50% | 48% | 47% | 43% | 47% | 46% | 45% | 45% | 47% |
| Strongly agree | 125 | 40 | 22 | 62 | 75 | 47 | 38 | 50 | 33 | 12 | 31 | 81 | 84 | 35 |
| | 30% | 43% | 26% | 26% | 36% | 25% | 36% | 34% | 22% | 23% | 28% | 33% | 27% | 36% |
| Total | 422 | 94 | 87 | 240 | 209 | 189 | 103 | 148 | 149 | 50 | 109 | 250 | 310 | 95 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

CS7. How recently have you accessed the www.halifax.ca website?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Have not accessed in the past 12 months | 193 | 24 | 42 | 126 | 87 | 99 | 38 | 64 | 84 | 28 | 64 | 91 | 141 | 39 |
| | 18% | 10% | 19% | 20% | 15% | 22% | 12% | 18% | 22% | 17% | 22% | 15% | 20% | 12% |
| Within the last week | 134 | 37 | 33 | 63 | 67 | 61 | 38 | 62 | 28 | 18 | 18 | 93 | 84 | 47 |
| | 12% | 16% | 15% | 10% | 12% | 13% | 13% | 17% | 7% | 11% | 6% | 16% | 12% | 14% |
| Within the past month | 169 | 43 | 44 | 82 | 86 | 71 | 61 | 63 | 36 | 17 | 36 | 110 | 113 | 47 |
| | 15% | 18% | 20% | 13% | 15% | 15% | 20% | 17% | 9% | 10% | 12% | 19% | 16% | 15% |
| Within the past six months | 199 | 53 | 42 | 103 | 123 | 63 | 69 | 72 | 49 | 21 | 53 | 122 | 138 | 53 |
| | 18% | 22% | 19% | 16% | 21% | 14% | 22% | 20% | 13% | 13% | 18% | 21% | 19% | 17% |
| Within the past 12 months | 163 | 34 | 29 | 100 | 93 | 62 | 45 | 57 | 54 | 25 | 45 | 86 | 98 | 51 |
| | 15% | 14% | 13% | 16% | 16% | 13% | 15% | 16% | 14% | 16% | 15% | 15% | 14% | 16% |
| Have never accessed www.halifax.ca website | 236 | 48 | 29 | 157 | 119 | 104 | 54 | 41 | 131 | 54 | 75 | 89 | 137 | 85 |
| | 22% | 20% | 13% | 25% | 21% | 23% | 18% | 11% | 34% | 33% | 26% | 15% | 19% | 26% |
| Total | 1094 | 241 | 219 | 630 | 576 | 459 | 305 | 359 | 382 | 163 | 291 | 592 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CS8. How recently have you accessed any of the municipal services offered online at <https://www.halifax.ca/home/online-services?>

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Have not accessed in the past 12 months | 256 | 45 | 52 | 157 | 137 | 111 | 69 | 98 | 81 | 23 | 66 | 158 | 183 | 63 |
| | 23% | 19% | 24% | 25% | 24% | 24% | 23% | 27% | 21% | 14% | 23% | 27% | 26% | 19% |
| Within the last week | 57 | 21 | 13 | 23 | 29 | 24 | 20 | 21 | 11 | 8 | 9 | 37 | 32 | 22 |
| | 5% | 9% | 6% | 4% | 5% | 5% | 7% | 6% | 3% | 5% | 3% | 6% | 4% | 7% |
| Within the past month | 78 | 13 | 26 | 39 | 35 | 33 | 20 | 30 | 24 | 6 | 18 | 53 | 57 | 17 |
| | 7% | 5% | 12% | 6% | 6% | 7% | 7% | 8% | 6% | 4% | 6% | 9% | 8% | 5% |
| Within the past six months | 126 | 38 | 24 | 63 | 61 | 55 | 47 | 37 | 33 | 12 | 36 | 74 | 87 | 32 |
| | 11% | 16% | 11% | 10% | 11% | 12% | 15% | 10% | 9% | 7% | 13% | 12% | 12% | 10% |
| Within the past 12 months | 113 | 26 | 28 | 59 | 64 | 45 | 25 | 50 | 34 | 13 | 32 | 64 | 75 | 30 |
| | 10% | 11% | 13% | 9% | 11% | 10% | 8% | 14% | 9% | 8% | 11% | 11% | 11% | 9% |
| Have never accessed any online services | 466 | 97 | 76 | 290 | 249 | 192 | 124 | 123 | 199 | 102 | 130 | 207 | 277 | 159 |
| | 43% | 40% | 35% | 46% | 43% | 42% | 41% | 34% | 52% | 62% | 45% | 35% | 39% | 49% |
| Total | 1095 | 241 | 219 | 630 | 576 | 459 | 305 | 359 | 382 | 164 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



CS9. Which online service(s) did you access in the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| None / did not access | 52 | 11 | 22 | 19 | 33 | 17 | 21 | 22 | 9 | 9 | 8 | 33 | 38 | 14 |
| | 8% | 6% | 15% | 5% | 9% | 7% | 10% | 9% | 5% | 11% | 5% | 8% | 9% | 7% |
| Made an online request | 42 | 10 | 13 | 19 | 18 | 21 | 9 | 23 | 10 | 8 | 11 | 21 | 26 | 14 |
| | 6% | 6% | 9% | 5% | 5% | 8% | 4% | 9% | 6% | 9% | 7% | 5% | 6% | 7% |
| Completed an online payment | 196 | 56 | 41 | 99 | 101 | 78 | 81 | 70 | 38 | 16 | 37 | 135 | 130 | 59 |
| | 29% | 32% | 27% | 28% | 27% | 29% | 38% | 27% | 22% | 19% | 23% | 32% | 29% | 29% |
| Conducted a search for information (garbage schedule / library) | 410 | 109 | 81 | 219 | 231 | 151 | 118 | 152 | 121 | 48 | 98 | 254 | 264 | 122 |
| | 60% | 63% | 54% | 62% | 62% | 57% | 55% | 59% | 68% | 58% | 62% | 61% | 60% | 61% |
| Registered or made a booking (programs) | 46 | 8 | 11 | 26 | 33 | 11 | 7 | 27 | 12 | 5 | 10 | 31 | 36 | 10 |
| | 7% | 5% | 7% | 7% | 9% | 4% | 3% | 10% | 7% | 6% | 6% | 7% | 8% | 5% |
| Reported something | 70 | 17 | 14 | 38 | 27 | 38 | 18 | 24 | 22 | 13 | 20 | 34 | 33 | 28 |
| | 10% | 10% | 10% | 11% | 7% | 14% | 9% | 10% | 12% | 16% | 12% | 8% | 7% | 14% |
| Contacted the municipality | 54 | 11 | 19 | 24 | 22 | 27 | 14 | 21 | 16 | 7 | 10 | 37 | 32 | 20 |
| | 8% | 6% | 13% | 7% | 6% | 10% | 6% | 8% | 9% | 9% | 6% | 9% | 7% | 10% |
| Checked job postings | 10 | 3 | | 7 | 8 | 2 | 9 | 1 | | 2 | 2 | 5 | 2 | 6 |
| | 1% | 2% | | 2% | 2% | 1% | 4% | 0% | | 3% | 1% | 1% | 0% | 3% |
| Other | 11 | 1 | 5 | 5 | 7 | 4 | 5 | 4 | 2 | 2 | 4 | 5 | 6 | 2 |
| | 2% | 1% | 3% | 1% | 2% | 1% | 2% | 1% | 1% | 2% | 2% | 1% | 1% | 1% |
| Don't know | 1 | | | 1 | | | | | | | | | 1 | |
| | 0% | | | 0% | | | | | | | | | 0% | |
| Total | 680 | 174 | 151 | 354 | 375 | 264 | 215 | 256 | 177 | 83 | 158 | 419 | 443 | 201 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted





CS10. Do you have any suggestions to improve your experience / are there any services you would like to see available through the self-serve online portal?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No suggestions / issues | 859 | 195 | 172 | 490 | 462 | 354 | 258 | 287 | 279 | 115 | 234 | 472 | 563 | 247 |
| | 83% | 83% | 81% | 84% | 86% | 81% | 85% | 81% | 84% | 83% | 85% | 82% | 84% | 81% |
| Hard to navigate (confusing / not user friendly / too many clicks) | 19 | 1 | 6 | 12 | 7 | 13 | 2 | 10 | 7 | 2 | 3 | 14 | 18 | 1 |
| | 2% | 1% | 3% | 2% | 1% | 3% | 1% | 3% | 2% | 1% | 1% | 2% | 3% | 0% |
| Design issues (cluttered / needs simplifying / broken links / info outdated) | 43 | 14 | 12 | 18 | 21 | 15 | 13 | 21 | 8 | 4 | 8 | 31 | 28 | 13 |
| | 4% | 6% | 6% | 3% | 4% | 3% | 4% | 6% | 3% | 3% | 3% | 5% | 4% | 4% |
| More / better information | 28 | 11 | 6 | 11 | 8 | 16 | 9 | 10 | 6 | 4 | 3 | 21 | 19 | 8 |
| | 3% | 4% | 3% | 2% | 2% | 4% | 3% | 3% | 2% | 3% | 1% | 4% | 3% | 3% |
| In-person tasks should be available online | 22 | 8 | 5 | 10 | 13 | 9 | 7 | 10 | 5 | 2 | 7 | 13 | 18 | 5 |
| | 2% | 3% | 2% | 2% | 3% | 2% | 2% | 3% | 2% | 1% | 3% | 2% | 3% | 2% |
| Ability to report online (parking violations / animal control) | 12 | 2 | 1 | 8 | 7 | 5 | 2 | 7 | 2 | | 4 | 8 | 7 | 5 |
| | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | | 1% | 1% | 1% | 2% |
| Timely follow up / provide responses to complaints / track outcomes | 10 | 2 | 3 | 4 | 2 | 8 | 2 | 1 | 6 | 1 | 1 | 7 | 5 | 5 |
| | 1% | 1% | 1% | 1% | 0% | 2% | 1% | 0% | 2% | 1% | 0% | 1% | 1% | 2% |
| Ability to report issues and concerns | 6 | 1 | 1 | 3 | 3 | 3 | 2 | 3 | 1 | 1 | 1 | 4 | 3 | 3 |
| | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 0% | 1% | 0% | 1% | 0% | 1% |
| Raise awareness of the site (via mail, newsletter, etc.) | 8 | 2 | 3 | 3 | 2 | 6 | 2 | 5 | 1 | 4 | 1 | 3 | 4 | 4 |
| | 1% | 1% | 1% | 1% | 0% | 1% | 1% | 1% | 0% | 3% | 0% | 1% | 1% | 1% |
| Miss in-person / want one-on-one | 14 | | 3 | 11 | 6 | 6 | | 1 | 9 | 1 | 3 | 7 | 10 | 2 |
| | 1% | | 1% | 2% | 1% | 1% | | 0% | 3% | 1% | 1% | 1% | 2% | 1% |
| Other | 23 | 7 | 3 | 13 | 13 | 7 | 9 | 10 | 2 | 4 | 6 | 13 | 13 | 9 |
| | 2% | 3% | 2% | 2% | 2% | 2% | 3% | 3% | 1% | 3% | 2% | 2% | 2% | 3% |
| Not related to online | 29 | 5 | 4 | 20 | 14 | 13 | 7 | 11 | 10 | 6 | 10 | 12 | 13 | 13 |
| | 3% | 2% | 2% | 3% | 3% | 3% | 2% | 3% | 3% | 5% | 4% | 2% | 2% | 4% |
| Don't know | 2 | | 1 | 1 | 1 | 1 | | | 2 | 1 | 1 | 1 | 2 | |
| | 0% | | 0% | 0% | 0% | 0% | | | 1% | 0% | 0% | 0% | 0% | |
| Total | 1033 | 236 | 213 | 581 | 539 | 438 | 303 | 353 | 332 | 138 | 276 | 578 | 672 | 304 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



Note: Multiple responses accepted

CS11. How likely are you to use online services in the future?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very unlikely | 80 | 3 | 18 | 58 | 42 | 34 | 18 | 7 | 49 | 26 | 21 | 24 | 52 | 22 |
| | 7% | 1% | 8% | 9% | 7% | 7% | 6% | 2% | 13% | 16% | 7% | 4% | 7% | 7% |
| Unlikely | 179 | 26 | 25 | 125 | 85 | 84 | 34 | 53 | 79 | 35 | 51 | 82 | 127 | 49 |
| | 16% | 11% | 12% | 20% | 15% | 18% | 11% | 15% | 21% | 22% | 17% | 14% | 18% | 15% |
| Likely | 510 | 108 | 106 | 295 | 269 | 207 | 149 | 166 | 175 | 61 | 138 | 288 | 318 | 152 |
| | 47% | 45% | 48% | 47% | 47% | 45% | 49% | 46% | 46% | 37% | 47% | 49% | 45% | 47% |
| Very likely | 326 | 103 | 70 | 153 | 179 | 135 | 105 | 132 | 80 | 42 | 82 | 197 | 216 | 99 |
| | 30% | 43% | 32% | 24% | 31% | 29% | 34% | 37% | 21% | 26% | 28% | 33% | 30% | 31% |
| Total | 1096 | 240 | 219 | 632 | 576 | 460 | 305 | 359 | 383 | 164 | 291 | 592 | 713 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_A. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Made a Freedom of Information request.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 1002 | 216 | 194 | 589 | 538 | 413 | 269 | 333 | 356 | 146 | 271 | 542 | 658 | 289 |
| | 92% | 90% | 88% | 94% | 94% | 90% | 88% | 93% | 94% | 90% | 93% | 92% | 93% | 90% |
| More than 10 times | 7 | 5 | 1 | 2 | 2 | 5 | 2 | 4 | 1 | | | 5 | 3 | 4 |
| | 1% | 2% | 0% | 0% | 0% | 1% | 1% | 1% | 0% | | | 1% | 0% | 1% |
| 6 - 10 times | 5 | | 4 | 2 | 3 | 2 | 2 | 1 | 2 | 1 | 1 | 4 | 5 | |
| | 0% | | 2% | 0% | 1% | 1% | 1% | 0% | 0% | 0% | 0% | 1% | 1% | |
| 3 - 5 times | 20 | 4 | 6 | 10 | 7 | 9 | 7 | 7 | 5 | 5 | 6 | 8 | 10 | 8 |
| | 2% | 1% | 3% | 2% | 1% | 2% | 2% | 2% | 1% | 3% | 2% | 1% | 1% | 2% |
| 1 - 2 times | 57 | 17 | 15 | 25 | 24 | 30 | 25 | 13 | 15 | 10 | 14 | 31 | 33 | 22 |
| | 5% | 7% | 7% | 4% | 4% | 7% | 8% | 4% | 4% | 6% | 5% | 5% | 5% | 7% |
| Total | 1092 | 241 | 219 | 629 | 574 | 459 | 305 | 359 | 380 | 162 | 291 | 591 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_B. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Viewed or used an open dataset.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 942 | 199 | 183 | 557 | 509 | 384 | 244 | 312 | 347 | 145 | 267 | 487 | 628 | 267 |
| | 86% | 83% | 83% | 89% | 89% | 84% | 80% | 87% | 91% | 90% | 92% | 82% | 88% | 83% |
| More than 10 times | 10 | 5 | 1 | 4 | 4 | 6 | 2 | 4 | 3 | 1 | | 7 | 6 | 3 |
| | 1% | 2% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | | 1% | 1% | 1% |
| 6 - 10 times | 15 | 8 | 1 | 6 | 4 | 9 | 9 | 5 | 1 | 2 | 4 | 9 | 4 | 9 |
| | 1% | 3% | 0% | 1% | 1% | 2% | 3% | 1% | 0% | 1% | 1% | 1% | 1% | 3% |
| 3 - 5 times | 11 | 2 | 7 | 2 | 4 | 7 | 5 | 2 | 4 | 1 | 3 | 7 | 6 | 5 |
| | 1% | 1% | 3% | 0% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 2% |
| 1 - 2 times | 113 | 26 | 28 | 59 | 54 | 53 | 45 | 36 | 25 | 12 | 18 | 82 | 66 | 38 |
| | 10% | 11% | 13% | 9% | 9% | 11% | 15% | 10% | 7% | 7% | 6% | 14% | 9% | 12% |
| Total | 1092 | 241 | 219 | 629 | 574 | 459 | 305 | 359 | 380 | 162 | 291 | 591 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_C. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Visited the Municipal Archives or used their online catalogue.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 953 | 203 | 188 | 559 | 507 | 396 | 260 | 310 | 342 | 146 | 258 | 506 | 635 | 271 |
| | 87% | 84% | 86% | 89% | 88% | 86% | 85% | 86% | 90% | 90% | 88% | 86% | 89% | 84% |
| More than 10 times | 5 | 1 | | 4 | 4 | 1 | | 4 | 1 | | 3 | 2 | 3 | 2 |
| | 0% | 0% | | 1% | 1% | 0% | | 1% | 0% | | 1% | 0% | 0% | 1% |
| 6 - 10 times | 10 | 2 | 2 | 6 | 3 | 4 | 7 | 2 | 1 | 1 | | 10 | 1 | 9 |
| | 1% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | 0% | 0% | | 2% | 0% | 3% |
| 3 - 5 times | 21 | 7 | 5 | 9 | 8 | 10 | 7 | 6 | 6 | 1 | 6 | 11 | 11 | 9 |
| | 2% | 3% | 2% | 1% | 1% | 2% | 2% | 2% | 1% | 1% | 2% | 2% | 2% | 3% |
| 1 - 2 times | 103 | 28 | 24 | 51 | 52 | 47 | 31 | 37 | 29 | 14 | 25 | 63 | 60 | 31 |
| | 9% | 11% | 11% | 8% | 9% | 10% | 10% | 10% | 8% | 8% | 9% | 11% | 9% | 10% |
| Total | 1092 | 241 | 219 | 629 | 574 | 459 | 305 | 359 | 380 | 162 | 291 | 591 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_D. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Viewed Council meetings on Halifax.ca.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 913 | 208 | 180 | 522 | 498 | 363 | 269 | 293 | 315 | 143 | 248 | 478 | 592 | 268 |
| | 84% | 87% | 82% | 83% | 87% | 79% | 88% | 82% | 83% | 89% | 85% | 81% | 83% | 83% |
| More than 10 times | 13 | 4 | 5 | 5 | 2 | 12 | 2 | 8 | 3 | 1 | 2 | 11 | 9 | 4 |
| | 1% | 2% | 2% | 1% | 0% | 3% | 1% | 2% | 1% | 0% | 1% | 2% | 1% | 1% |
| 6 - 10 times | 20 | 8 | 6 | 5 | 11 | 7 | 11 | 2 | 5 | 1 | 3 | 16 | 10 | 10 |
| | 2% | 3% | 3% | 1% | 2% | 1% | 4% | 1% | 1% | 0% | 1% | 3% | 1% | 3% |
| 3 - 5 times | 42 | 5 | 6 | 30 | 22 | 20 | 7 | 16 | 19 | 6 | 12 | 23 | 28 | 12 |
| | 4% | 2% | 3% | 5% | 4% | 4% | 2% | 5% | 5% | 4% | 4% | 4% | 4% | 4% |
| 1 - 2 times | 105 | 15 | 21 | 68 | 43 | 58 | 16 | 40 | 39 | 11 | 27 | 64 | 71 | 28 |
| | 10% | 6% | 10% | 11% | 7% | 13% | 5% | 11% | 10% | 7% | 9% | 11% | 10% | 9% |
| Total | 1092 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 162 | 291 | 592 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_E. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Accessed agendas, minutes, or reports through Halifax.ca.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 915 | 201 | 177 | 534 | 489 | 373 | 253 | 288 | 334 | 144 | 263 | 468 | 589 | 273 |
| | 84% | 83% | 81% | 85% | 85% | 81% | 83% | 80% | 88% | 89% | 90% | 79% | 83% | 85% |
| More than 10 times | 18 | 7 | 9 | 3 | 5 | 12 | 7 | 9 | 3 | | 3 | 16 | 15 | 4 |
| | 2% | 3% | 4% | 0% | 1% | 3% | 2% | 2% | 1% | | 1% | 3% | 2% | 1% |
| 6 - 10 times | 20 | 8 | 6 | 6 | 9 | 10 | 11 | 4 | 4 | 1 | 1 | 17 | 10 | 9 |
| | 2% | 3% | 3% | 1% | 2% | 2% | 4% | 1% | 1% | 1% | 0% | 3% | 1% | 3% |
| 3 - 5 times | 40 | 9 | 4 | 27 | 23 | 16 | 11 | 16 | 11 | 5 | 7 | 29 | 27 | 12 |
| | 4% | 4% | 2% | 4% | 4% | 4% | 4% | 4% | 3% | 3% | 2% | 5% | 4% | 4% |
| 1 - 2 times | 99 | 16 | 24 | 60 | 48 | 48 | 23 | 42 | 29 | 12 | 17 | 63 | 69 | 25 |
| | 9% | 6% | 11% | 10% | 8% | 10% | 7% | 12% | 8% | 8% | 6% | 11% | 10% | 8% |
| Total | 1092 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 162 | 291 | 592 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_F. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Participated in a public consultation.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 893 | 210 | 164 | 516 | 480 | 362 | 266 | 269 | 316 | 140 | 251 | 458 | 563 | 275 |
| | 82% | 87% | 75% | 82% | 84% | 79% | 87% | 75% | 83% | 87% | 86% | 77% | 79% | 85% |
| More than 10 times | 7 | 1 | 5 | 1 | 1 | 4 | 2 | 4 | 1 | | 1 | 5 | 4 | 2 |
| | 1% | 1% | 2% | 0% | 0% | 1% | 1% | 1% | 0% | | 0% | 1% | 1% | 1% |
| 6 - 10 times | 8 | 2 | 2 | 3 | 1 | 7 | 5 | 1 | 2 | 1 | | 7 | 2 | 5 |
| | 1% | 1% | 1% | 0% | 0% | 1% | 2% | 0% | 0% | 0% | | 1% | 0% | 2% |
| 3 - 5 times | 37 | 1 | 10 | 26 | 12 | 26 | 2 | 21 | 12 | 4 | 4 | 30 | 30 | 5 |
| | 3% | 0% | 5% | 4% | 2% | 6% | 1% | 6% | 3% | 2% | 1% | 5% | 4% | 2% |
| 1 - 2 times | 146 | 26 | 37 | 83 | 81 | 62 | 29 | 64 | 49 | 17 | 36 | 91 | 110 | 35 |
| | 13% | 11% | 17% | 13% | 14% | 13% | 10% | 18% | 13% | 10% | 12% | 15% | 15% | 11% |
| Total | 1091 | 241 | 219 | 629 | 574 | 459 | 305 | 359 | 379 | 161 | 291 | 591 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_G. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Called 311.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 603 | 158 | 112 | 329 | 300 | 266 | 182 | 188 | 208 | 90 | 163 | 323 | 364 | 198 |
| | 55% | 66% | 51% | 52% | 52% | 58% | 60% | 52% | 55% | 56% | 56% | 55% | 51% | 62% |
| More than 10 times | 27 | 5 | 9 | 13 | 14 | 9 | 9 | 10 | 7 | 6 | 3 | 12 | 13 | 13 |
| | 3% | 2% | 4% | 2% | 2% | 2% | 3% | 3% | 2% | 4% | 1% | 2% | 2% | 4% |
| 6 - 10 times | 36 | 4 | 9 | 23 | 15 | 20 | 7 | 14 | 11 | 4 | 9 | 22 | 23 | 10 |
| | 3% | 1% | 4% | 4% | 3% | 4% | 2% | 4% | 3% | 2% | 3% | 4% | 3% | 3% |
| 3 - 5 times | 108 | 9 | 23 | 74 | 57 | 45 | 18 | 39 | 44 | 23 | 30 | 51 | 79 | 28 |
| | 10% | 4% | 11% | 12% | 10% | 10% | 6% | 11% | 12% | 14% | 10% | 9% | 11% | 9% |
| 1 - 2 times | 320 | 65 | 65 | 189 | 189 | 119 | 89 | 107 | 110 | 39 | 86 | 184 | 233 | 73 |
| | 29% | 27% | 30% | 30% | 33% | 26% | 29% | 30% | 29% | 24% | 29% | 31% | 33% | 23% |
| Total | 1094 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 163 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_H. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Contacted Councillors or municipal staff.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 771 | 196 | 152 | 421 | 427 | 300 | 251 | 246 | 244 | 116 | 215 | 400 | 463 | 258 |
| | 71% | 81% | 69% | 67% | 74% | 65% | 82% | 68% | 64% | 71% | 74% | 68% | 65% | 80% |
| More than 10 times | 10 | 3 | 4 | 3 | 2 | 7 | | 5 | 4 | 1 | 1 | 6 | 8 | 2 |
| | 1% | 1% | 2% | 0% | 0% | 2% | | 1% | 1% | 1% | 0% | 1% | 1% | 1% |
| 6 - 10 times | 16 | 3 | 7 | 6 | 5 | 8 | 4 | 8 | 4 | 1 | 1 | 14 | 11 | 4 |
| | 1% | 1% | 3% | 1% | 1% | 2% | 1% | 2% | 1% | 1% | 0% | 2% | 2% | 1% |
| 3 - 5 times | 65 | 13 | 11 | 42 | 29 | 35 | 16 | 18 | 27 | 7 | 18 | 39 | 49 | 16 |
| | 6% | 5% | 5% | 7% | 5% | 8% | 5% | 5% | 7% | 4% | 6% | 7% | 7% | 5% |
| 1 - 2 times | 231 | 26 | 45 | 159 | 112 | 110 | 34 | 82 | 102 | 37 | 56 | 133 | 181 | 42 |
| | 21% | 11% | 21% | 25% | 19% | 24% | 11% | 23% | 27% | 23% | 19% | 22% | 25% | 13% |
| Total | 1093 | 241 | 219 | 630 | 576 | 459 | 305 | 359 | 381 | 163 | 291 | 592 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_I. Please indicate how often you have received or accessed information from the Halifax Regional Municipality within the past 12 months: Viewed or engaged the municipality's social media channels (e.g., Twitter, Facebook).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 686 | 130 | 117 | 436 | 342 | 306 | 139 | 197 | 317 | 115 | 193 | 339 | 468 | 182 |
| | 63% | 54% | 53% | 69% | 60% | 67% | 46% | 55% | 83% | 71% | 66% | 57% | 66% | 56% |
| More than 10 times | 103 | 19 | 25 | 58 | 57 | 39 | 33 | 53 | 12 | 11 | 26 | 62 | 68 | 28 |
| | 9% | 8% | 12% | 9% | 10% | 9% | 11% | 15% | 3% | 7% | 9% | 10% | 10% | 9% |
| 6 - 10 times | 55 | 19 | 13 | 23 | 33 | 19 | 32 | 16 | 6 | 1 | 13 | 40 | 34 | 16 |
| | 5% | 8% | 6% | 4% | 6% | 4% | 10% | 4% | 2% | 1% | 5% | 7% | 5% | 5% |
| 3 - 5 times | 104 | 26 | 35 | 43 | 64 | 36 | 52 | 38 | 12 | 17 | 13 | 74 | 58 | 42 |
| | 10% | 11% | 16% | 7% | 11% | 8% | 17% | 11% | 3% | 10% | 5% | 12% | 8% | 13% |
| 1 - 2 times | 144 | 46 | 28 | 70 | 79 | 59 | 49 | 54 | 33 | 19 | 45 | 77 | 83 | 54 |
| | 13% | 19% | 13% | 11% | 14% | 13% | 16% | 15% | 9% | 11% | 15% | 13% | 12% | 17% |
| Total | 1092 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 162 | 291 | 592 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE1_JOE. What other, if any, information have you received or accessed from the Halifax Regional Municipality within the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|-----------|-------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|-----------|-----------|------------|-----------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Made a Freedom of Information request | 1 0% | | 1 1% | | 1 0% | | | | 1 1% | | 1 1% | | 1 0% | |
| Viewed or used an open dataset | 2 1% | | | 2 2% | 2 1% | 1 1% | | | 1 1% | | 2 3% | 1 0% | 2 1% | 1 1% |
| Visited the Municipal Archives or used their online catalogue | 2 1% | 1 1% | 1 2% | | | 2 2% | | 1 1% | 1 1% | | | 2 1% | 1 1% | 1 1% |
| Viewed Council meetings on Halifax.ca | 1 0% | | | 1 1% | 1 1% | | | 1 1% | | | | 1 1% | 1 1% | |
| Accessed agendas, minutes, or reports through Halifax.ca | 11 4% | 4 7% | | 7 5% | 6 4% | 5 5% | 4 7% | 2 2% | 4 5% | 1 4% | 1 1% | 9 5% | 8 4% | 3 5% |
| Participated in a public consultation | 8 3% | 2 4% | 1 2% | 4 3% | 5 3% | 3 3% | | 6 6% | 2 2% | 2 5% | 1 3% | 4 2% | 6 3% | 2 3% |
| Called 311 | 4 2% | | 2 3% | 2 2% | 3 2% | 1 1% | | 1 1% | 2 2% | 1 2% | 1 1% | 3 2% | 4 2% | |
| Contacted Councillors or municipal staff | 14 5% | 4 7% | 3 5% | 7 5% | 10 6% | 3 3% | | 8 8% | 5 6% | 1 2% | 1 2% | 12 7% | 10 5% | 2 4% |
| Viewed or engaged the municipality's social media channels | 9 3% | 1 2% | 1 2% | 7 5% | 6 4% | 3 3% | | 6 6% | 2 2% | | 3 6% | 6 4% | 6 3% | 3 6% |
| Viewed garbage collection schedule information | 58 22% | 9 14% | 15 26% | 35 25% | 31 20% | 26 27% | 11 18% | 17 17% | 27 31% | 8 22% | 14 27% | 37 22% | 47 25% | 9 17% |
| Viewed Halifax Transit / bus schedule information | 39 15% | 13 20% | 12 21% | 14 10% | 25 16% | 14 14% | 13 21% | 17 17% | 8 10% | 1 2% | 13 26% | 24 14% | 25 13% | 11 21% |
| Viewed Halifax rec programming info and registration | 49 19% | 15 24% | 10 18% | 24 17% | 37 24% | 7 8% | 15 24% | 21 21% | 10 12% | 3 9% | 5 9% | 41 24% | 39 20% | 8 15% |
| Bylaw info | 32 12% | 11 18% | 3 4% | 19 13% | 19 13% | 12 12% | 9 14% | 14 14% | 7 8% | 2 5% | 5 11% | 25 15% | 24 12% | 7 13% |
| Streets and snow removal | 15 6% | 5 8% | 3 5% | 7 5% | 10 7% | 4 5% | 4 7% | 6 6% | 4 5% | 2 5% | 2 4% | 11 7% | 10 5% | 5 9% |
| Property tax / tax bills / tax info | 27 | 5 | 6 | 15 | 17 | 10 | 9 | 5 | 13 | 5 | 7 | 15 | 25 | |

PE1_JOE. What other, if any, information have you received or accessed from the Halifax Regional Municipality within the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Property tax / tax bills / tax info | 10% | 8% | 11% | 11% | 11% | 11% | 13% | 5% | 15% | 14% | 14% | 9% | 13% | |
| Public library info | 8 | 3 | | 5 | 7 | 1 | 2 | 1 | 4 | 1 | 2 | 5 | 3 | 5 |
| | 3% | 4% | | 3% | 5% | 1% | 3% | 1% | 5% | 2% | 4% | 3% | 2% | 8% |
| Events | 13 | 3 | 2 | 8 | 10 | 3 | 2 | 3 | 6 | | 2 | 11 | 9 | 3 |
| | 5% | 4% | 3% | 6% | 7% | 3% | 3% | 3% | 7% | | 3% | 6% | 5% | 6% |
| Water / waste | 16 | 5 | 1 | 9 | 10 | 6 | 4 | 5 | 6 | 1 | 2 | 13 | 11 | 4 |
| | 6% | 8% | 2% | 7% | 6% | 6% | 7% | 5% | 8% | 4% | 3% | 7% | 6% | 8% |
| License / permits | 11 | 2 | 4 | 4 | 4 | 3 | 4 | | 6 | 3 | 1 | 7 | 10 | 1 |
| | 4% | 4% | 8% | 3% | 3% | 3% | 7% | | 7% | 7% | 1% | 4% | 5% | 1% |
| Email / newsletter / contact from Councillor | 18 | 4 | 2 | 11 | 9 | 9 | 2 | 9 | 6 | 1 | 4 | 13 | 11 | 6 |
| | 7% | 7% | 4% | 8% | 6% | 10% | 4% | 9% | 7% | 4% | 7% | 7% | 6% | 11% |
| Mail (info / notices) | 19 | | 6 | 12 | 10 | 9 | | 10 | 7 | 6 | 1 | 12 | 11 | 6 |
| | 7% | | 11% | 9% | 6% | 9% | | 10% | 8% | 18% | 2% | 7% | 6% | 11% |
| Other | 32 | 9 | 10 | 13 | 18 | 12 | 11 | 11 | 10 | 5 | 4 | 24 | 25 | 3 |
| | 12% | 14% | 18% | 9% | 12% | 13% | 17% | 11% | 12% | 14% | 8% | 14% | 13% | 5% |
| This survey | 3 | | | 3 | 2 | 2 | | 1 | 1 | 1 | 1 | 1 | 2 | 1 |
| | 1% | | | 2% | 1% | 2% | | 1% | 1% | 4% | 2% | 1% | 1% | 1% |
| Don't know | 3 | 2 | | 1 | 3 | | 2 | 1 | | 3 | | | 1 | 2 |
| | 1% | 3% | | 1% | 2% | | 3% | 1% | | 10% | | | 1% | 4% |
| Total | 260 | 64 | 57 | 139 | 153 | 96 | 64 | 100 | 85 | 35 | 50 | 171 | 194 | 53 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



PE1_J. Please indicate how often you have received or accessed this information from the Halifax Regional Municipality within the past 12 months.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| More than 10 times | 44 | 15 | 5 | 24 | 30 | 14 | 20 | 13 | 9 | 6 | 12 | 26 | 30 | 11 |
| | 17% | 24% | 8% | 18% | 19% | 14% | 31% | 13% | 11% | 16% | 24% | 15% | 16% | 21% |
| 6 - 10 times | 45 | 12 | 10 | 23 | 30 | 13 | 18 | 18 | 8 | 3 | 3 | 38 | 35 | 9 |
| | 18% | 20% | 18% | 16% | 19% | 13% | 27% | 18% | 9% | 7% | 6% | 22% | 18% | 16% |
| 3 - 5 times | 77 | 17 | 13 | 46 | 41 | 34 | 9 | 38 | 26 | 9 | 19 | 49 | 56 | 18 |
| | 30% | 27% | 23% | 33% | 27% | 35% | 14% | 38% | 31% | 25% | 37% | 29% | 29% | 34% |
| 1 - 2 times | 93 | 18 | 29 | 46 | 53 | 36 | 17 | 30 | 42 | 18 | 16 | 57 | 73 | 15 |
| | 36% | 29% | 50% | 33% | 35% | 38% | 27% | 30% | 49% | 52% | 32% | 34% | 38% | 29% |
| Total | 260 | 64 | 57 | 139 | 153 | 96 | 64 | 100 | 85 | 35 | 50 | 171 | 194 | 53 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE2_A. Overall, how easy or difficult do you find doing the following from the municipality? Making a Freedom of Information request.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 7 | 5 | 1 | 1 | 4 | 3 | 2 | 4 | 1 | | 1 | 4 | 3 | 4 |
| | 8% | 19% | 5% | 3% | 11% | 7% | 6% | 15% | 6% | | 6% | 8% | 6% | 13% |
| Easy | 46 | 12 | 15 | 19 | 22 | 20 | 16 | 16 | 11 | 7 | 10 | 27 | 27 | 17 |
| | 52% | 48% | 59% | 50% | 59% | 44% | 43% | 61% | 52% | 46% | 52% | 55% | 53% | 51% |
| Difficult | 28 | 6 | 9 | 14 | 8 | 19 | 16 | 4 | 8 | 8 | 7 | 13 | 18 | 9 |
| | 32% | 23% | 34% | 36% | 23% | 41% | 44% | 14% | 34% | 51% | 36% | 27% | 34% | 27% |
| Very difficult | 7 | 2 | 1 | 4 | 2 | 4 | 2 | 2 | 2 | 1 | 1 | 5 | 4 | 3 |
| | 8% | 9% | 2% | 10% | 7% | 8% | 6% | 10% | 9% | 4% | 7% | 10% | 7% | 9% |
| Total | 89 | 25 | 26 | 38 | 36 | 46 | 37 | 25 | 22 | 16 | 20 | 49 | 51 | 33 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE2_B. Overall, how easy or difficult do you find doing the following from the municipality? Viewing or using an open dataset.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 23 | 8 | 5 | 9 | 16 | 6 | 11 | 9 | 3 | 4 | 3 | 13 | 10 | 8 |
| | 15% | 20% | 15% | 13% | 25% | 8% | 18% | 19% | 9% | 27% | 14% | 12% | 12% | 15% |
| Easy | 91 | 24 | 20 | 47 | 34 | 52 | 32 | 32 | 24 | 7 | 15 | 69 | 58 | 30 |
| | 62% | 58% | 55% | 67% | 52% | 70% | 52% | 68% | 75% | 42% | 62% | 66% | 72% | 54% |
| Difficult | 28 | 5 | 11 | 13 | 15 | 10 | 13 | 6 | 5 | 5 | 3 | 19 | 12 | 12 |
| | 19% | 11% | 31% | 18% | 23% | 14% | 22% | 13% | 16% | 31% | 15% | 18% | 15% | 22% |
| Very difficult | 6 | 5 | | 1 | | 6 | 5 | | | | 2 | 3 | 1 | 5 |
| | 4% | 11% | | 1% | | 8% | 8% | | | | 10% | 3% | 1% | 9% |
| Total | 148 | 42 | 37 | 70 | 65 | 74 | 61 | 47 | 32 | 16 | 24 | 104 | 81 | 55 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE2_C. Overall, how easy or difficult do you find doing the following from the municipality? Visiting the Municipal Archives or used their online catalogue.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 23 | 9 | 3 | 10 | 17 | 3 | 13 | 6 | 4 | 1 | 3 | 17 | 7 | 12 |
| | 17% | 24% | 11% | 15% | 26% | 5% | 29% | 12% | 10% | 8% | 8% | 19% | 10% | 23% |
| Easy | 87 | 21 | 20 | 46 | 37 | 46 | 23 | 33 | 26 | 9 | 24 | 52 | 54 | 26 |
| | 63% | 54% | 65% | 68% | 55% | 74% | 50% | 68% | 71% | 58% | 73% | 61% | 73% | 51% |
| Difficult | 23 | 3 | 7 | 12 | 12 | 8 | 4 | 10 | 7 | 5 | 6 | 12 | 12 | 8 |
| | 17% | 9% | 24% | 18% | 19% | 13% | 10% | 20% | 19% | 34% | 18% | 14% | 17% | 16% |
| Very difficult | 5 | 5 | | | | 5 | 5 | | | | | 5 | | 5 |
| | 3% | 12% | | | | 8% | 11% | | | | | 6% | | 9% |
| Total | 137 | 38 | 31 | 68 | 67 | 62 | 45 | 49 | 36 | 15 | 33 | 85 | 74 | 51 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE2_D. Overall, how easy or difficult do you find doing the following from the municipality? Viewing Council meetings on Halifax.ca.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 34 | 3 | 9 | 21 | 17 | 17 | 4 | 15 | 15 | 4 | 5 | 25 | 26 | 8 |
| | 19% | 10% | 25% | 20% | 23% | 17% | 12% | 22% | 24% | 22% | 12% | 22% | 23% | 14% |
| Easy | 122 | 24 | 26 | 72 | 50 | 67 | 28 | 45 | 40 | 12 | 35 | 73 | 78 | 37 |
| | 69% | 74% | 69% | 67% | 67% | 69% | 76% | 69% | 63% | 68% | 82% | 64% | 67% | 70% |
| Difficult | 17 | 3 | 3 | 12 | 7 | 10 | 2 | 5 | 8 | 1 | 2 | 14 | 12 | 5 |
| | 10% | 9% | 7% | 11% | 9% | 10% | 6% | 8% | 13% | 3% | 5% | 12% | 10% | 10% |
| Very difficult | 4 | 2 | | 2 | 1 | 3 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 4 |
| | 2% | 7% | | 2% | 2% | 3% | 6% | 2% | 1% | 7% | 2% | 2% | 1% | 7% |
| Total | 177 | 32 | 38 | 107 | 75 | 96 | 37 | 66 | 64 | 17 | 43 | 114 | 117 | 54 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE2_E. Overall, how easy or difficult do you find doing the following from the municipality? Accessing agendas, minutes, or reports through Halifax.ca.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 29 | 7 | 7 | 15 | 15 | 14 | 13 | 8 | 7 | 4 | 3 | 20 | 19 | 10 |
| | 17% | 17% | 17% | 16% | 18% | 16% | 26% | 12% | 16% | 23% | 10% | 16% | 16% | 21% |
| Easy | 119 | 26 | 29 | 64 | 59 | 56 | 32 | 48 | 32 | 13 | 22 | 81 | 81 | 30 |
| | 68% | 66% | 69% | 68% | 69% | 66% | 61% | 69% | 71% | 73% | 83% | 65% | 68% | 63% |
| Difficult | 20 | 1 | 5 | 14 | 9 | 10 | 2 | 11 | 6 | 1 | 2 | 15 | 15 | 5 |
| | 11% | 3% | 12% | 15% | 11% | 11% | 4% | 16% | 12% | 3% | 7% | 12% | 12% | 11% |
| Very difficult | 8 | 6 | 1 | 1 | 2 | 6 | 5 | 3 | 1 | | | 8 | 5 | 2 |
| | 4% | 15% | 3% | 1% | 3% | 7% | 9% | 4% | 1% | | | 6% | 4% | 5% |
| Total | 175 | 40 | 42 | 93 | 85 | 85 | 52 | 70 | 45 | 18 | 27 | 124 | 120 | 48 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE2_F. Overall, how easy or difficult do you find doing the following from the municipality? Participating in a public consultation.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 29 | 1 | 8 | 20 | 20 | 9 | 6 | 16 | 7 | 5 | 1 | 23 | 24 | 5 |
| | 15% | 4% | 14% | 18% | 21% | 9% | 17% | 18% | 11% | 25% | 2% | 17% | 16% | 10% |
| Easy | 116 | 18 | 33 | 64 | 51 | 64 | 19 | 56 | 37 | 9 | 25 | 81 | 88 | 26 |
| | 58% | 59% | 61% | 57% | 54% | 65% | 48% | 62% | 58% | 43% | 61% | 60% | 60% | 55% |
| Difficult | 44 | 9 | 9 | 27 | 20 | 22 | 9 | 16 | 18 | 6 | 15 | 23 | 33 | 10 |
| | 22% | 30% | 16% | 24% | 22% | 23% | 23% | 18% | 29% | 26% | 36% | 17% | 22% | 21% |
| Very difficult | 9 | 2 | 5 | 2 | 2 | 3 | 5 | 2 | 2 | 1 | 1 | 7 | 2 | 7 |
| | 4% | 8% | 9% | 2% | 2% | 3% | 12% | 3% | 3% | 6% | 1% | 5% | 1% | 15% |
| Total | 198 | 31 | 54 | 113 | 94 | 98 | 39 | 90 | 63 | 21 | 41 | 134 | 146 | 47 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE2_G. Overall, how easy or difficult do you find doing the following from the municipality? Calling 311.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 300 | 48 | 58 | 193 | 182 | 108 | 73 | 101 | 112 | 47 | 93 | 146 | 220 | 72 |
| | 61% | 58% | 55% | 65% | 66% | 56% | 59% | 59% | 65% | 66% | 73% | 55% | 63% | 58% |
| Easy | 176 | 33 | 43 | 99 | 87 | 76 | 47 | 63 | 54 | 22 | 31 | 114 | 115 | 50 |
| | 36% | 41% | 40% | 33% | 32% | 40% | 39% | 37% | 32% | 31% | 24% | 42% | 33% | 41% |
| Difficult | 7 | 1 | 4 | 2 | 3 | 4 | 2 | 2 | 2 | 1 | | 6 | 5 | 1 |
| | 1% | 1% | 3% | 1% | 1% | 2% | 2% | 1% | 1% | 2% | | 2% | 2% | 1% |
| Very difficult | 6 | | 2 | 4 | 2 | 4 | | 4 | 2 | 1 | 3 | 2 | 6 | |
| | 1% | | 2% | 1% | 1% | 2% | | 2% | 1% | 2% | 2% | 1% | 2% | |
| Total | 489 | 82 | 107 | 299 | 274 | 193 | 123 | 170 | 171 | 72 | 127 | 268 | 347 | 123 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE2_H. Overall, how easy or difficult do you find doing the following from the municipality? Contacting Councillors or HRM staff.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 89 | 11 | 20 | 58 | 49 | 38 | 13 | 35 | 39 | 14 | 22 | 50 | 67 | 18 |
| | 28% | 24% | 29% | 28% | 33% | 24% | 24% | 31% | 29% | 30% | 29% | 26% | 27% | 28% |
| Easy | 176 | 25 | 34 | 116 | 79 | 91 | 27 | 61 | 77 | 28 | 35 | 110 | 139 | 31 |
| | 55% | 56% | 50% | 56% | 53% | 57% | 50% | 54% | 56% | 60% | 47% | 58% | 56% | 49% |
| Difficult | 47 | 6 | 12 | 29 | 18 | 23 | 12 | 14 | 16 | 4 | 17 | 24 | 36 | 10 |
| | 15% | 13% | 18% | 14% | 12% | 14% | 21% | 13% | 11% | 8% | 23% | 12% | 14% | 16% |
| Very difficult | 10 | 3 | 2 | 5 | 2 | 8 | 2 | 3 | 4 | 1 | 1 | 7 | 6 | 4 |
| | 3% | 7% | 3% | 2% | 1% | 5% | 4% | 2% | 3% | 3% | 1% | 4% | 2% | 6% |
| Total | 321 | 45 | 68 | 207 | 148 | 159 | 55 | 113 | 136 | 46 | 75 | 191 | 248 | 63 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE2_I. Overall, how easy or difficult do you find doing the following from the municipality? Viewing or engaging the municipality's social media channels (e.g., Twitter, Facebook).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 182 | 43 | 47 | 91 | 124 | 49 | 80 | 79 | 20 | 21 | 44 | 113 | 107 | 62 |
| | 45% | 39% | 46% | 47% | 54% | 32% | 48% | 49% | 32% | 44% | 45% | 45% | 44% | 44% |
| Easy | 215 | 65 | 52 | 98 | 106 | 98 | 83 | 80 | 41 | 26 | 51 | 135 | 129 | 76 |
| | 53% | 59% | 51% | 51% | 46% | 64% | 50% | 49% | 66% | 56% | 52% | 54% | 54% | 54% |
| Difficult | 6 | | 2 | 4 | 2 | 4 | | 3 | 1 | | 3 | 2 | 5 | |
| | 1% | | 2% | 2% | 1% | 3% | | 2% | 2% | | 3% | 1% | 2% | |
| Very difficult | 2 | 2 | | | | 2 | 2 | | | | | 2 | | 2 |
| | 1% | 2% | | | | 2% | 1% | | | | | 1% | | 2% |
| Total | 405 | 110 | 101 | 192 | 232 | 153 | 166 | 162 | 63 | 47 | 98 | 252 | 241 | 140 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE2_J. Overall, how easy or difficult do you find doing the following from the municipality? Other.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very easy | 106 | 18 | 28 | 60 | 66 | 37 | 29 | 39 | 33 | 18 | 24 | 62 | 79 | 24 |
| | 41% | 29% | 49% | 44% | 43% | 38% | 45% | 39% | 40% | 53% | 49% | 36% | 41% | 45% |
| Easy | 109 | 33 | 22 | 53 | 58 | 44 | 22 | 45 | 37 | 11 | 17 | 78 | 80 | 23 |
| | 42% | 53% | 39% | 39% | 38% | 46% | 35% | 45% | 44% | 34% | 34% | 46% | 42% | 43% |
| Difficult | 33 | 8 | 5 | 20 | 21 | 11 | 11 | 12 | 9 | 4 | 8 | 21 | 27 | 3 |
| | 13% | 13% | 9% | 14% | 14% | 12% | 17% | 12% | 10% | 11% | 15% | 12% | 14% | 6% |
| Very difficult | 10 | 4 | 2 | 4 | 6 | 4 | 2 | 4 | 4 | 1 | 1 | 9 | 7 | 3 |
| | 4% | 6% | 4% | 3% | 4% | 4% | 3% | 4% | 5% | 2% | 1% | 5% | 4% | 6% |
| Total | 258 | 64 | 57 | 138 | 152 | 96 | 64 | 100 | 83 | 34 | 50 | 171 | 193 | 53 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE3_A. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Completed online surveys from the municipality.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 680 | 153 | 113 | 410 | 375 | 267 | 181 | 187 | 274 | 115 | 189 | 337 | 438 | 200 |
| | 62% | 63% | 52% | 65% | 65% | 58% | 59% | 52% | 72% | 72% | 65% | 57% | 62% | 62% |
| More than 10 times | 1 | | | 1 | | | | | 1 | 1 | | | | 1 |
| | 0% | | | 0% | | | | | 0% | 0% | | | | 0% |
| 6 - 10 times | 12 | 5 | 5 | 2 | 1 | 9 | 5 | 6 | 1 | | | 11 | 5 | 7 |
| | 1% | 2% | 2% | 0% | 0% | 2% | 2% | 2% | 0% | | | 2% | 1% | 2% |
| 3 - 5 times | 22 | 2 | 8 | 12 | 8 | 13 | | 16 | 5 | 2 | 2 | 19 | 17 | 5 |
| | 2% | 1% | 4% | 2% | 1% | 3% | | 5% | 1% | 1% | 1% | 3% | 2% | 1% |
| 1 - 2 times | 377 | 81 | 93 | 203 | 191 | 168 | 119 | 148 | 99 | 43 | 101 | 224 | 250 | 109 |
| | 35% | 34% | 42% | 32% | 33% | 37% | 39% | 41% | 26% | 27% | 35% | 38% | 35% | 34% |
| Total | 1091 | 241 | 219 | 627 | 574 | 457 | 305 | 359 | 379 | 161 | 291 | 591 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE3_B. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Spoke directly with my Councillor or municipal staff.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 793 | 199 | 157 | 434 | 436 | 307 | 255 | 249 | 252 | 119 | 217 | 416 | 481 | 262 |
| | 73% | 83% | 72% | 69% | 76% | 67% | 84% | 69% | 66% | 74% | 74% | 70% | 68% | 81% |
| More than 10 times | 1 | | | 1 | 1 | | | 1 | | 1 | | | | 1 |
| | 0% | | | 0% | 0% | | | 0% | | 1% | | | | 0% |
| 6 - 10 times | 22 | 7 | 4 | 11 | 8 | 14 | 5 | 10 | 7 | 1 | 6 | 15 | 17 | 5 |
| | 2% | 3% | 2% | 2% | 1% | 3% | 1% | 3% | 2% | 1% | 2% | 3% | 2% | 2% |
| 3 - 5 times | 46 | 5 | 6 | 35 | 23 | 21 | 7 | 17 | 21 | 6 | 13 | 26 | 39 | 6 |
| | 4% | 2% | 3% | 6% | 4% | 5% | 2% | 5% | 6% | 3% | 5% | 4% | 6% | 2% |
| 1 - 2 times | 231 | 29 | 52 | 149 | 107 | 117 | 39 | 82 | 102 | 35 | 55 | 135 | 175 | 48 |
| | 21% | 12% | 24% | 24% | 19% | 25% | 13% | 23% | 27% | 22% | 19% | 23% | 25% | 15% |
| Total | 1094 | 241 | 219 | 630 | 576 | 459 | 305 | 359 | 381 | 162 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE3_C. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Completed email or feedback form.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 895 | 198 | 177 | 516 | 475 | 371 | 265 | 274 | 318 | 135 | 250 | 465 | 568 | 276 |
| | 82% | 82% | 81% | 82% | 83% | 81% | 87% | 76% | 84% | 84% | 86% | 79% | 80% | 85% |
| 6 - 10 times | 3 | | 1 | 2 | 1 | 1 | | 2 | 1 | 1 | | 2 | 2 | 1 |
| | 0% | | 1% | 0% | 0% | 0% | | 1% | 0% | 0% | | 0% | 0% | 0% |
| 3 - 5 times | 14 | 5 | 4 | 6 | 6 | 8 | 2 | 9 | 3 | 1 | 2 | 11 | 12 | 2 |
| | 1% | 2% | 2% | 1% | 1% | 2% | 1% | 2% | 1% | 0% | 1% | 2% | 2% | 1% |
| 1 - 2 times | 182 | 38 | 37 | 106 | 91 | 79 | 38 | 74 | 59 | 25 | 40 | 112 | 128 | 44 |
| | 17% | 16% | 17% | 17% | 16% | 17% | 12% | 21% | 15% | 16% | 14% | 19% | 18% | 14% |
| Total | 1093 | 241 | 219 | 629 | 574 | 459 | 305 | 359 | 381 | 162 | 291 | 591 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE3_D. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Contacted the municipality through social media (e.g., Twitter, Facebook).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 998 | 226 | 192 | 575 | 539 | 404 | 280 | 311 | 360 | 150 | 266 | 536 | 653 | 288 |
| | 91% | 94% | 88% | 91% | 94% | 88% | 92% | 87% | 94% | 93% | 91% | 91% | 92% | 90% |
| 6 - 10 times | 8 | 3 | 2 | 3 | 2 | 5 | | 8 | 1 | 1 | 1 | 6 | 4 | 4 |
| | 1% | 1% | 1% | 0% | 0% | 1% | | 2% | 0% | 1% | 0% | 1% | 1% | 1% |
| 3 - 5 times | 18 | 3 | 2 | 12 | 6 | 10 | 9 | 4 | 4 | 2 | 7 | 9 | 13 | 5 |
| | 2% | 1% | 1% | 2% | 1% | 2% | 3% | 1% | 1% | 1% | 2% | 1% | 2% | 2% |
| 1 - 2 times | 69 | 9 | 22 | 38 | 28 | 39 | 16 | 37 | 17 | 8 | 17 | 42 | 41 | 25 |
| | 6% | 4% | 10% | 6% | 5% | 9% | 5% | 10% | 4% | 5% | 6% | 7% | 6% | 8% |
| Total | 1093 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 161 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE3_E. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Attended an in-person public meeting.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 130 | 25 | 25 | 78 | 67 | 56 | 36 | 35 | 49 | 21 | 25 | 70 | 82 | 39 |
| | 60% | 60% | 53% | 63% | 61% | 58% | 69% | 49% | 64% | 77% | 58% | 54% | 57% | 66% |
| 6 - 10 times | 3 | 1 | | 2 | 1 | 3 | | 1 | 2 | | 1 | 3 | 2 | 1 |
| | 1% | 3% | | 2% | 1% | 3% | | 2% | 2% | | 1% | 2% | 2% | 1% |
| 3 - 5 times | 20 | 8 | 2 | 9 | 7 | 12 | 5 | 10 | 4 | 2 | 3 | 15 | 14 | 4 |
| | 9% | 20% | 5% | 7% | 7% | 12% | 9% | 13% | 6% | 7% | 8% | 11% | 10% | 7% |
| 1 - 2 times | 62 | 7 | 20 | 34 | 34 | 26 | 11 | 26 | 21 | 4 | 14 | 43 | 46 | 15 |
| | 29% | 18% | 42% | 28% | 31% | 27% | 22% | 36% | 27% | 16% | 33% | 33% | 32% | 26% |
| Total | 214 | 42 | 48 | 123 | 109 | 96 | 52 | 73 | 77 | 27 | 43 | 130 | 145 | 60 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE3_F. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Participated in an online discussion.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 1019 | 220 | 207 | 587 | 545 | 418 | 283 | 325 | 366 | 154 | 273 | 545 | 662 | 299 |
| | 93% | 91% | 95% | 93% | 95% | 91% | 93% | 91% | 96% | 95% | 94% | 92% | 93% | 93% |
| 6 - 10 times | 1 | | | 1 | 1 | 1 | | | 1 | | 1 | 1 | 1 | |
| | 0% | | | 0% | 0% | 0% | | | 0% | | 0% | 0% | 0% | |
| 3 - 5 times | 9 | 1 | 3 | 5 | 1 | 8 | 2 | 5 | 1 | 1 | 4 | 3 | 8 | 1 |
| | 1% | 1% | 1% | 1% | 0% | 2% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 0% |
| 1 - 2 times | 64 | 19 | 9 | 36 | 29 | 32 | 20 | 28 | 12 | 6 | 13 | 43 | 41 | 22 |
| | 6% | 8% | 4% | 6% | 5% | 7% | 7% | 8% | 3% | 4% | 5% | 7% | 6% | 7% |
| Total | 1093 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 161 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE3_G. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Participated in a workshop or conference.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 1033 | 226 | 205 | 599 | 543 | 433 | 289 | 333 | 364 | 154 | 278 | 553 | 668 | 306 |
| | 94% | 94% | 94% | 95% | 94% | 94% | 95% | 93% | 96% | 95% | 96% | 94% | 94% | 95% |
| 3 - 5 times | 7 | 2 | 3 | 2 | 2 | 6 | 2 | 4 | 1 | | | 7 | 3 | 4 |
| | 1% | 1% | 1% | 0% | 0% | 1% | 1% | 1% | 0% | | | 1% | 0% | 1% |
| 1 - 2 times | 53 | 13 | 11 | 28 | 30 | 20 | 13 | 22 | 15 | 8 | 13 | 31 | 40 | 12 |
| | 5% | 5% | 5% | 4% | 5% | 4% | 4% | 6% | 4% | 5% | 4% | 5% | 6% | 4% |
| Total | 1093 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 161 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PE3_H. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Spoke at a board or committee meeting.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 1065 | 236 | 211 | 614 | 561 | 445 | 303 | 348 | 368 | 160 | 284 | 573 | 688 | 317 |
| | 97% | 98% | 96% | 98% | 98% | 97% | 99% | 97% | 97% | 99% | 97% | 97% | 97% | 99% |
| More than 10 times | 1 | | | 1 | 1 | | | | 1 | | | 1 | 1 | |
| | 0% | | | 0% | 0% | | | | 0% | | | 0% | 0% | |
| 6 - 10 times | 2 | 1 | 1 | | | 1 | | 1 | | | | 2 | 2 | |
| | 0% | 1% | 0% | | | 0% | | 0% | | | | 0% | 0% | |
| 3 - 5 times | 3 | 1 | | 2 | 2 | 1 | | 1 | 2 | | 1 | 2 | 3 | |
| | 0% | 0% | | 0% | 0% | 0% | | 0% | 0% | | 0% | 0% | 0% | |
| 1 - 2 times | 22 | 2 | 7 | 13 | 11 | 11 | 2 | 9 | 10 | 2 | 7 | 14 | 18 | 5 |
| | 2% | 1% | 3% | 2% | 2% | 2% | 1% | 2% | 3% | 1% | 2% | 2% | 2% | 1% |
| Total | 1093 | 241 | 219 | 629 | 575 | 459 | 305 | 359 | 381 | 161 | 291 | 592 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE3_I. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for the following: Met with an advisory committee.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 1055 | 235 | 212 | 604 | 559 | 437 | 303 | 340 | 366 | 157 | 286 | 563 | 685 | 311 |
| | 97% | 97% | 97% | 96% | 98% | 95% | 99% | 95% | 96% | 98% | 98% | 95% | 96% | 97% |
| More than 10 times | 1 | | | 1 | 1 | | | | 1 | | | 1 | 1 | |
| | 0% | | | 0% | 0% | | | | 0% | | | 0% | 0% | |
| 6 - 10 times | 1 | 1 | | | | 1 | | 1 | | | | 1 | 1 | |
| | 0% | 1% | | | | 0% | | 0% | | | | 0% | 0% | |
| 3 - 5 times | 1 | | | 1 | 1 | 1 | | | 1 | | | 1 | 1 | 1 |
| | 0% | | | 0% | 0% | 0% | | | 0% | | | 0% | 0% | 0% |
| 1 - 2 times | 34 | 5 | 7 | 22 | 13 | 20 | 2 | 17 | 13 | 3 | 5 | 26 | 24 | 9 |
| | 3% | 2% | 3% | 4% | 2% | 4% | 1% | 5% | 3% | 2% | 2% | 4% | 3% | 3% |
| Total | 1092 | 241 | 219 | 628 | 574 | 459 | 305 | 358 | 381 | 160 | 291 | 592 | 712 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE3_JOE. Are there other aspects in which you engaged with the Halifax Regional Municipality over the past 12 months for?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|----------|-------------------|---------|----------|---------|---------|---------|---------|---------|------------|---------|----------|------------|---------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Completed online surveys from the municipality | 2 0% | | | 2 0% | 2 0% | | 2 1% | | | | 2 1% | | | |
| Spoke directly with my Councillor or municipal staff | 9 1% | 3 1% | 2 1% | 4 1% | 7 1% | 2 0% | | 5 1% | 4 1% | 1 0% | 2 1% | 7 1% | 8 1% | 1 0% |
| Contacted the municipality through social media | 2 0% | | 2 1% | | 2 0% | | 2 1% | | | | 2 1% | | 2 0% | |
| Attended an in-person public meeting | 1 0% | | | 1 0% | 1 0% | | | 1 0% | | | 1 0% | 1 0% | 1 0% | |
| Participated in a workshop or conference | 1 0% | | | 1 0% | 1 0% | | | 1 0% | | | 1 0% | 1 0% | 1 0% | |
| Met with an advisory committee | 5 0% | 2 1% | | 2 0% | 2 0% | 3 1% | 2 1% | 1 0% | 1 0% | | 2 1% | 2 0% | 5 1% | |
| Made an online request | 3 0% | | 2 1% | 1 0% | 1 0% | 2 0% | | 1 0% | 2 0% | | 2 1% | 1 0% | 3 0% | |
| Completed an online payment | 2 0% | 1 1% | | 1 0% | 1 0% | | 1 0% | | | | 2 0% | 1 0% | 1 0% | 1 0% |
| Conducted a search for information (garbage schedule / library) | 4 0% | | 1 1% | 2 0% | 4 1% | | 2 1% | 1 0% | | 1 0% | 3 0% | 3 0% | 3 0% | 1 0% |
| Registered or made a booking (programs) | 3 0% | | 1 1% | 2 0% | 3 0% | 1 0% | | 3 1% | 1 0% | | 1 0% | 3 0% | 3 0% | |
| Reported something | 15 1% | 2 1% | 2 1% | 12 2% | 8 1% | 7 2% | | 6 2% | 7 2% | 2 1% | 3 1% | 8 1% | 14 2% | |
| Contacted the municipality (Councillor) by mail or email | 8 1% | | 1 1% | 7 1% | 4 1% | 4 1% | | | 7 2% | 1 1% | 2 1% | 3 1% | 6 1% | 1 0% |
| Other | 22 2% | 2 1% | 7 3% | 13 2% | 6 1% | 9 2% | 5 1% | 8 2% | 8 2% | 4 2% | 1 0% | 17 3% | 14 2% | 8 2% |
| Don't know | 1 0% | | | 1 0% | 1 0% | | | | 1 0% | 1 0% | | | 1 0% | |
| No other information | 1025 | 230 | 203 | 588 | 538 | 434 | 294 | 333 | 355 | 156 | 273 | 549 | 657 | 312 |



PE3_JOE. Are there other aspects in which you engaged with the Halifax Regional Municipality over the past 12 months for?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No other information | 93% | 96% | 92% | 93% | 94% | 94% | 96% | 93% | 92% | 95% | 94% | 93% | 92% | 96% |
| Total | 1097 | 241 | 220 | 632 | 576 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 713 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

PE3_J. Please indicate how frequently you have participated or engaged with the Halifax Regional Municipality over the past 12 months for this.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| More than 10 times | 1 | | | 1 | 1 | | | | 1 | 1 | | | | 1 |
| | 1% | | | 1% | 2% | | | | 2% | 7% | | | | 5% |
| 6 - 10 times | 12 | | 6 | 5 | 10 | 2 | 2 | 7 | 3 | 1 | 3 | 7 | 12 | |
| | 17% | | 37% | 12% | 27% | 7% | 19% | 28% | 9% | 9% | 19% | 16% | 21% | |
| 3 - 5 times | 21 | 4 | 4 | 14 | 8 | 13 | 2 | 4 | 11 | 4 | 5 | 13 | 17 | 4 |
| | 30% | 33% | 21% | 33% | 21% | 49% | 21% | 15% | 40% | 46% | 25% | 29% | 30% | 33% |
| 1 - 2 times | 37 | 7 | 7 | 23 | 19 | 12 | 7 | 15 | 14 | 3 | 10 | 24 | 27 | 7 |
| | 52% | 67% | 41% | 53% | 51% | 44% | 60% | 57% | 49% | 37% | 56% | 55% | 49% | 62% |
| Total | 71 | 11 | 17 | 44 | 37 | 26 | 11 | 26 | 28 | 8 | 18 | 44 | 56 | 11 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE4. Do you agree or disagree that the municipality provides sufficient tools and information to allow you to meaningfully participate and engage with the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Completely disagree | 24 | 3 | 5 | 15 | 10 | 11 | 9 | 5 | 7 | 1 | 6 | 16 | 15 | 7 |
| | 2% | 1% | 2% | 2% | 2% | 2% | 3% | 1% | 2% | 0% | 2% | 3% | 2% | 2% |
| Disagree | 163 | 35 | 26 | 100 | 80 | 66 | 45 | 45 | 58 | 29 | 36 | 85 | 97 | 56 |
| | 15% | 14% | 12% | 16% | 14% | 14% | 15% | 13% | 15% | 18% | 12% | 14% | 14% | 17% |
| Agree | 816 | 183 | 167 | 463 | 435 | 343 | 224 | 275 | 287 | 123 | 223 | 436 | 533 | 238 |
| | 75% | 76% | 76% | 74% | 76% | 75% | 73% | 77% | 76% | 76% | 77% | 74% | 75% | 74% |
| Completely agree | 90 | 20 | 20 | 49 | 47 | 39 | 27 | 33 | 28 | 9 | 25 | 54 | 63 | 22 |
| | 8% | 8% | 9% | 8% | 8% | 9% | 9% | 9% | 7% | 6% | 9% | 9% | 9% | 7% |
| Total | 1092 | 241 | 219 | 628 | 572 | 459 | 305 | 359 | 379 | 163 | 290 | 591 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PE5. What barriers or challenges, if any, have you encountered in accessing Halifax Regional Municipality information or participating or engaging with the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No barriers | 813 | 185 | 165 | 460 | 426 | 342 | 244 | 269 | 266 | 116 | 228 | 432 | 519 | 241 |
| | 77% | 78% | 77% | 77% | 77% | 77% | 81% | 76% | 77% | 82% | 82% | 74% | 76% | 79% |
| Issues with website (hard to navigate / links broken / not mobile friendly) | 34 | 10 | 8 | 16 | 18 | 14 | 9 | 14 | 9 | | 8 | 25 | 25 | 8 |
| | 3% | 4% | 4% | 3% | 3% | 3% | 3% | 4% | 3% | | 3% | 4% | 4% | 3% |
| Issues with contacting Councillor (does not return calls) | 23 | 2 | 4 | 17 | 11 | 10 | 5 | 10 | 6 | 3 | 10 | 9 | 16 | 6 |
| | 2% | 1% | 2% | 3% | 2% | 2% | 2% | 3% | 2% | 2% | 4% | 2% | 2% | 2% |
| Issues with call centre / 311 (busy lines / lack of knowledge / on hold) | 15 | 1 | 6 | 7 | 3 | 10 | | 6 | 6 | 3 | 1 | 10 | 11 | 4 |
| | 1% | 0% | 3% | 1% | 1% | 2% | | 2% | 2% | 2% | 0% | 2% | 2% | 1% |
| Issues with meeting special needs (poor / disabled / language issues / lack of understanding) | 20 | 8 | 3 | 9 | 13 | 6 | 4 | 8 | 7 | 4 | 6 | 9 | 10 | 9 |
| | 2% | 3% | 1% | 2% | 2% | 1% | 1% | 2% | 2% | 3% | 2% | 2% | 1% | 3% |
| Lack of awareness / information / notice of engagement opportunities availability | 70 | 23 | 17 | 31 | 41 | 28 | 34 | 24 | 11 | 7 | 11 | 50 | 41 | 27 |
| | 7% | 10% | 8% | 5% | 7% | 6% | 11% | 7% | 3% | 5% | 4% | 9% | 6% | 9% |
| Lack of computer / computer literacy | 10 | 2 | 1 | 6 | 8 | 2 | 2 | 2 | 4 | 2 | 2 | 6 | 10 | |
| | 1% | 1% | 1% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | |
| Lack of response to requests / acknowledgement of / updates on | 14 | 3 | 4 | 7 | 8 | 6 | 5 | 2 | 6 | 1 | 5 | 8 | 12 | 2 |
| | 1% | 1% | 2% | 1% | 2% | 1% | 2% | 1% | 2% | 0% | 2% | 1% | 2% | 1% |
| Difficulty determining who to talk to / passed around | 7 | 1 | 1 | 5 | 4 | 3 | | 1 | 5 | | 3 | 4 | 6 | 1 |
| | 1% | 1% | 0% | 1% | 1% | 1% | | 0% | 1% | | 1% | 1% | 1% | 0% |
| Lack of opportunity to engage / be consulted | 21 | 9 | 2 | 10 | 11 | 10 | 11 | 5 | 4 | 1 | 7 | 13 | 17 | 4 |
| | 2% | 4% | 1% | 2% | 2% | 2% | 4% | 1% | 1% | 1% | 2% | 2% | 2% | 1% |
| Won't be taken seriously / decisions already made / no interest in our opinions | 34 | 7 | 9 | 18 | 17 | 14 | 11 | 11 | 11 | 2 | 4 | 27 | 28 | 5 |
| | 3% | 3% | 4% | 3% | 3% | 3% | 4% | 3% | 3% | 2% | 2% | 5% | 4% | 2% |
| Other | 55 | 6 | 9 | 39 | 28 | 24 | 11 | 18 | 23 | 8 | 13 | 32 | 39 | 12 |
| | 5% | 3% | 4% | 7% | 5% | 5% | 4% | 5% | 7% | 6% | 5% | 5% | 6% | 4% |



PE5. What barriers or challenges, if any, have you encountered in accessing Halifax Regional Municipality information or participating or engaging with the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Don't know / no attempts made | 2 | | 1 | 2 | 2 | 1 | | | 2 | | 1 | 1 | 1 | 2 |
| | 0% | | 0% | 0% | 0% | 0% | | | 1% | | 0% | 0% | 0% | 1% |
| Total | 1049 | 236 | 214 | 594 | 551 | 441 | 303 | 355 | 346 | 142 | 279 | 584 | 685 | 305 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



PE6. What is your preferred method(s) of being engaged by the Halifax Regional Municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| None | 49 | 12 | 6 | 32 | 25 | 14 | 11 | 10 | 23 | 10 | 15 | 11 | 30 | 13 |
| | 5% | 5% | 3% | 5% | 4% | 3% | 4% | 3% | 6% | 6% | 5% | 2% | 4% | 4% |
| Online survey | 749 | 185 | 158 | 404 | 397 | 315 | 240 | 278 | 208 | 91 | 194 | 445 | 467 | 238 |
| | 68% | 77% | 72% | 64% | 69% | 68% | 79% | 78% | 54% | 56% | 67% | 75% | 66% | 74% |
| In-person public meeting / Town Hall | 261 | 52 | 59 | 150 | 118 | 123 | 57 | 93 | 98 | 27 | 56 | 174 | 173 | 73 |
| | 24% | 22% | 27% | 24% | 21% | 27% | 19% | 26% | 26% | 16% | 19% | 29% | 24% | 23% |
| Workshop / conference | 132 | 46 | 30 | 55 | 81 | 43 | 44 | 51 | 30 | 9 | 26 | 95 | 85 | 40 |
| | 12% | 19% | 14% | 9% | 14% | 9% | 14% | 14% | 8% | 5% | 9% | 16% | 12% | 12% |
| Social media (e.g., Twitter, Facebook) | 360 | 111 | 97 | 151 | 230 | 113 | 160 | 147 | 45 | 52 | 78 | 224 | 180 | 157 |
| | 33% | 46% | 44% | 24% | 40% | 25% | 53% | 41% | 12% | 31% | 27% | 38% | 25% | 48% |
| Speaking at a board or committee meeting | 61 | 14 | 12 | 35 | 28 | 28 | 11 | 27 | 19 | 8 | 10 | 41 | 42 | 19 |
| | 6% | 6% | 5% | 5% | 5% | 6% | 4% | 8% | 5% | 5% | 3% | 7% | 6% | 6% |
| Online discussion | 144 | 50 | 33 | 60 | 81 | 59 | 65 | 51 | 23 | 20 | 27 | 95 | 66 | 69 |
| | 13% | 21% | 15% | 9% | 14% | 13% | 21% | 14% | 6% | 12% | 9% | 16% | 9% | 21% |
| Newsletter / direct mail | 386 | 68 | 74 | 242 | 210 | 159 | 83 | 118 | 167 | 67 | 85 | 220 | 250 | 111 |
| | 35% | 28% | 34% | 38% | 37% | 35% | 27% | 33% | 43% | 41% | 29% | 37% | 35% | 35% |
| Email | 510 | 121 | 109 | 280 | 252 | 235 | 135 | 181 | 175 | 71 | 128 | 300 | 332 | 153 |
| | 47% | 50% | 50% | 44% | 44% | 51% | 44% | 51% | 46% | 44% | 44% | 51% | 47% | 47% |
| Telephone (with live person) | 129 | 19 | 27 | 82 | 70 | 55 | 20 | 32 | 73 | 31 | 34 | 60 | 88 | 36 |
| | 12% | 8% | 12% | 13% | 12% | 12% | 7% | 9% | 19% | 19% | 12% | 10% | 12% | 11% |
| Other | 19 | 5 | 4 | 11 | 6 | 11 | 2 | 6 | 7 | 3 | 2 | 12 | 9 | 8 |
| | 2% | 2% | 2% | 2% | 1% | 2% | 1% | 2% | 2% | 2% | 1% | 2% | 1% | 3% |
| Total | 1096 | 241 | 220 | 631 | 574 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



PS1_A. To what extent do you agree or disagree with the following statement? The police treat people fairly.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 30 | 12 | 3 | 15 | 12 | 14 | 18 | 8 | 3 | 3 | 8 | 18 | 16 | 14 |
| | 3% | 5% | 2% | 2% | 2% | 3% | 6% | 2% | 1% | 2% | 3% | 3% | 2% | 4% |
| Disagree | 91 | 32 | 16 | 43 | 44 | 40 | 41 | 33 | 14 | 14 | 18 | 58 | 56 | 35 |
| | 8% | 13% | 7% | 7% | 8% | 9% | 13% | 9% | 4% | 8% | 6% | 10% | 8% | 11% |
| Neither agree nor disagree | 267 | 63 | 61 | 142 | 153 | 92 | 98 | 84 | 71 | 39 | 59 | 160 | 166 | 81 |
| | 24% | 26% | 28% | 23% | 27% | 20% | 32% | 23% | 19% | 24% | 20% | 27% | 23% | 25% |
| Agree | 527 | 84 | 105 | 334 | 262 | 241 | 94 | 178 | 227 | 79 | 147 | 272 | 364 | 133 |
| | 48% | 35% | 48% | 53% | 46% | 52% | 31% | 50% | 60% | 48% | 51% | 46% | 51% | 41% |
| Strongly agree | 179 | 50 | 34 | 95 | 102 | 73 | 54 | 56 | 66 | 30 | 59 | 83 | 109 | 59 |
| | 16% | 21% | 15% | 15% | 18% | 16% | 18% | 16% | 17% | 18% | 20% | 14% | 15% | 18% |
| Total | 1094 | 241 | 219 | 629 | 573 | 460 | 305 | 359 | 381 | 164 | 291 | 591 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_B. To what extent do you agree or disagree with the following statement? The police show care and concern for the welfare of the citizens they deal with.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 29 | 10 | 3 | 16 | 11 | 14 | 18 | 6 | 3 | 4 | 9 | 16 | 12 | 16 |
| | 3% | 4% | 2% | 2% | 2% | 3% | 6% | 2% | 1% | 2% | 3% | 3% | 2% | 5% |
| Disagree | 47 | 16 | 3 | 28 | 19 | 25 | 23 | 13 | 7 | 7 | 17 | 23 | 21 | 26 |
| | 4% | 7% | 1% | 4% | 3% | 5% | 8% | 4% | 2% | 4% | 6% | 4% | 3% | 8% |
| Neither agree nor disagree | 259 | 58 | 73 | 127 | 143 | 92 | 96 | 80 | 73 | 38 | 50 | 162 | 168 | 77 |
| | 24% | 24% | 33% | 20% | 25% | 20% | 31% | 22% | 19% | 24% | 17% | 27% | 24% | 24% |
| Agree | 562 | 107 | 95 | 357 | 283 | 253 | 108 | 199 | 228 | 84 | 156 | 292 | 387 | 141 |
| | 51% | 44% | 43% | 57% | 49% | 55% | 36% | 56% | 60% | 51% | 54% | 49% | 54% | 44% |
| Strongly agree | 198 | 50 | 46 | 103 | 118 | 76 | 60 | 60 | 72 | 31 | 59 | 100 | 123 | 62 |
| | 18% | 21% | 21% | 16% | 21% | 17% | 20% | 17% | 19% | 19% | 20% | 17% | 17% | 19% |
| Total | 1095 | 241 | 220 | 630 | 574 | 460 | 305 | 359 | 382 | 163 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_C. To what extent do you agree or disagree with the following statement? The police make decisions based on facts.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 28 | 11 | 3 | 14 | 10 | 15 | 14 | 11 | 2 | 2 | 8 | 16 | 11 | 17 |
| | 3% | 5% | 2% | 2% | 2% | 3% | 5% | 3% | 0% | 2% | 3% | 3% | 2% | 5% |
| Disagree | 66 | 17 | 12 | 36 | 29 | 32 | 27 | 17 | 16 | 12 | 18 | 36 | 36 | 24 |
| | 6% | 7% | 6% | 6% | 5% | 7% | 9% | 5% | 4% | 7% | 6% | 6% | 5% | 7% |
| Neither agree nor disagree | 378 | 81 | 98 | 198 | 200 | 149 | 133 | 116 | 114 | 51 | 90 | 222 | 248 | 106 |
| | 35% | 34% | 45% | 32% | 35% | 32% | 43% | 32% | 30% | 31% | 31% | 38% | 35% | 33% |
| Agree | 463 | 96 | 78 | 286 | 240 | 201 | 91 | 159 | 190 | 74 | 117 | 247 | 312 | 127 |
| | 42% | 40% | 35% | 45% | 42% | 44% | 30% | 44% | 50% | 46% | 40% | 42% | 44% | 39% |
| Strongly agree | 157 | 36 | 28 | 94 | 93 | 62 | 40 | 55 | 57 | 23 | 57 | 71 | 102 | 49 |
| | 14% | 15% | 13% | 15% | 16% | 14% | 13% | 15% | 15% | 14% | 20% | 12% | 14% | 15% |
| Total | 1093 | 241 | 219 | 628 | 572 | 460 | 305 | 359 | 380 | 163 | 290 | 592 | 709 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_D. To what extent do you agree or disagree with the following statement? The police provide the same quality of service to all citizens.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 68 | 29 | 12 | 26 | 32 | 32 | 32 | 28 | 7 | 6 | 19 | 43 | 39 | 29 |
| | 6% | 12% | 6% | 4% | 6% | 7% | 10% | 8% | 2% | 4% | 6% | 7% | 5% | 9% |
| Disagree | 183 | 34 | 40 | 108 | 95 | 75 | 56 | 74 | 44 | 32 | 41 | 104 | 106 | 67 |
| | 17% | 14% | 18% | 17% | 17% | 16% | 18% | 21% | 12% | 19% | 14% | 18% | 15% | 21% |
| Neither agree nor disagree | 344 | 68 | 74 | 202 | 184 | 137 | 96 | 98 | 131 | 45 | 84 | 201 | 230 | 92 |
| | 31% | 28% | 34% | 32% | 32% | 30% | 32% | 27% | 34% | 28% | 29% | 34% | 32% | 28% |
| Agree | 361 | 77 | 67 | 212 | 182 | 160 | 78 | 114 | 148 | 56 | 95 | 186 | 248 | 90 |
| | 33% | 32% | 31% | 34% | 32% | 35% | 26% | 32% | 39% | 35% | 33% | 31% | 35% | 28% |
| Strongly agree | 138 | 32 | 26 | 80 | 79 | 56 | 42 | 44 | 50 | 23 | 51 | 58 | 86 | 45 |
| | 13% | 13% | 12% | 13% | 14% | 12% | 14% | 12% | 13% | 14% | 18% | 10% | 12% | 14% |
| Total | 1093 | 241 | 220 | 628 | 573 | 460 | 305 | 359 | 381 | 163 | 291 | 592 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_E. To what extent do you agree or disagree with the following statement? The police understand the issues that affect this community.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 23 | 10 | 5 | 8 | 9 | 10 | 14 | 5 | 3 | 3 | 1 | 18 | 4 | 20 |
| | 2% | 4% | 2% | 1% | 2% | 2% | 4% | 1% | 1% | 2% | 0% | 3% | 1% | 6% |
| Disagree | 79 | 25 | 15 | 39 | 40 | 33 | 38 | 22 | 16 | 13 | 17 | 47 | 49 | 29 |
| | 7% | 10% | 7% | 6% | 7% | 7% | 13% | 6% | 4% | 8% | 6% | 8% | 7% | 9% |
| Neither agree nor disagree | 318 | 68 | 71 | 178 | 159 | 131 | 106 | 94 | 98 | 37 | 79 | 186 | 202 | 90 |
| | 29% | 28% | 32% | 28% | 28% | 28% | 35% | 26% | 26% | 22% | 27% | 31% | 28% | 28% |
| Agree | 531 | 109 | 95 | 324 | 278 | 234 | 112 | 186 | 212 | 87 | 139 | 282 | 369 | 136 |
| | 48% | 45% | 43% | 52% | 49% | 51% | 37% | 52% | 56% | 53% | 48% | 48% | 52% | 42% |
| Strongly agree | 144 | 29 | 34 | 80 | 87 | 52 | 36 | 52 | 53 | 23 | 55 | 60 | 88 | 49 |
| | 13% | 12% | 15% | 13% | 15% | 11% | 12% | 14% | 14% | 14% | 19% | 10% | 12% | 15% |
| Total | 1095 | 241 | 220 | 629 | 574 | 460 | 305 | 359 | 382 | 163 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_F. To what extent do you agree or disagree with the following statement? I generally support how the police usually act.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 26 | 14 | 3 | 8 | 13 | 10 | 16 | 6 | 3 | 5 | 7 | 13 | 8 | 18 |
| | 2% | 6% | 2% | 1% | 2% | 2% | 5% | 2% | 1% | 3% | 2% | 2% | 1% | 6% |
| Disagree | 58 | 17 | 13 | 28 | 29 | 26 | 27 | 18 | 9 | 5 | 17 | 35 | 29 | 29 |
| | 5% | 7% | 6% | 5% | 5% | 6% | 9% | 5% | 2% | 3% | 6% | 6% | 4% | 9% |
| Neither agree nor disagree | 191 | 53 | 44 | 94 | 98 | 74 | 78 | 61 | 41 | 28 | 31 | 123 | 120 | 59 |
| | 17% | 22% | 20% | 15% | 17% | 16% | 26% | 17% | 11% | 17% | 11% | 21% | 17% | 18% |
| Agree | 598 | 115 | 111 | 369 | 308 | 259 | 131 | 192 | 247 | 96 | 164 | 312 | 408 | 156 |
| | 55% | 48% | 51% | 59% | 54% | 56% | 43% | 54% | 65% | 59% | 56% | 53% | 57% | 48% |
| Strongly agree | 220 | 42 | 49 | 128 | 124 | 92 | 53 | 81 | 81 | 30 | 72 | 109 | 146 | 61 |
| | 20% | 17% | 22% | 20% | 22% | 20% | 17% | 23% | 21% | 18% | 25% | 18% | 21% | 19% |
| Total | 1094 | 241 | 220 | 629 | 573 | 461 | 305 | 359 | 381 | 164 | 291 | 592 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_G. To what extent do you agree or disagree with the following statement? I would help the police if asked.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 19 | 10 | 4 | 6 | 8 | 8 | 14 | 4 | 2 | 1 | 6 | 12 | 6 | 13 |
| | 2% | 4% | 2% | 1% | 1% | 2% | 4% | 1% | 0% | 1% | 2% | 2% | 1% | 4% |
| Disagree | 14 | 5 | 5 | 4 | 2 | 12 | 7 | 3 | 3 | 3 | 5 | 6 | 7 | 6 |
| | 1% | 2% | 2% | 1% | 0% | 3% | 2% | 1% | 1% | 2% | 2% | 1% | 1% | 2% |
| Neither agree nor disagree | 84 | 22 | 12 | 50 | 46 | 32 | 33 | 29 | 14 | 20 | 19 | 44 | 46 | 31 |
| | 8% | 9% | 6% | 8% | 8% | 7% | 11% | 8% | 4% | 12% | 7% | 7% | 6% | 10% |
| Agree | 551 | 126 | 95 | 328 | 269 | 242 | 147 | 176 | 201 | 82 | 143 | 297 | 353 | 164 |
| | 50% | 52% | 44% | 52% | 47% | 52% | 48% | 49% | 53% | 50% | 49% | 50% | 50% | 51% |
| Strongly agree | 427 | 78 | 103 | 242 | 247 | 167 | 104 | 147 | 161 | 58 | 117 | 234 | 297 | 108 |
| | 39% | 32% | 47% | 38% | 43% | 36% | 34% | 41% | 42% | 35% | 40% | 40% | 42% | 34% |
| Total | 1095 | 241 | 219 | 630 | 573 | 461 | 305 | 359 | 382 | 164 | 290 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS1_H. To what extent do you agree or disagree with the following statement? I would call the police to report a crime.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 9 | 8 | 1 | 1 | 2 | 7 | 7 | 1 | 1 | | 2 | 6 | 4 | 5 |
| | 1% | 3% | 1% | 0% | 0% | 1% | 2% | 0% | 0% | | 1% | 1% | 1% | 2% |
| Disagree | 6 | 1 | | 5 | 3 | 1 | 2 | 2 | 1 | 1 | 2 | 3 | 2 | 4 |
| | 1% | 1% | | 1% | 1% | 0% | 1% | 1% | 0% | 1% | 1% | 1% | 0% | 1% |
| Neither agree nor disagree | 46 | 11 | 13 | 22 | 25 | 16 | 20 | 15 | 7 | 11 | 13 | 21 | 21 | 23 |
| | 4% | 5% | 6% | 4% | 4% | 3% | 7% | 4% | 2% | 7% | 5% | 4% | 3% | 7% |
| Agree | 488 | 114 | 77 | 297 | 243 | 212 | 131 | 162 | 175 | 75 | 128 | 264 | 319 | 137 |
| | 45% | 47% | 35% | 47% | 42% | 46% | 43% | 45% | 46% | 46% | 44% | 45% | 45% | 42% |
| Strongly agree | 545 | 107 | 129 | 305 | 300 | 225 | 145 | 178 | 198 | 77 | 145 | 298 | 365 | 154 |
| | 50% | 44% | 59% | 48% | 52% | 49% | 48% | 50% | 52% | 47% | 50% | 50% | 51% | 48% |
| Total | 1095 | 241 | 220 | 630 | 574 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS1_I. To what extent do you agree or disagree with the following statement? I would call the police for assistance.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Strongly disagree | 14 | 8 | 3 | 3 | 4 | 7 | 11 | | 2 | 1 | 2 | 11 | 4 | 11 |
| | 1% | 3% | 2% | 1% | 1% | 2% | 4% | | 0% | 0% | 1% | 2% | 1% | 3% |
| Disagree | 16 | 5 | 2 | 9 | 3 | 12 | 7 | 6 | 3 | 5 | 4 | 6 | 9 | 7 |
| | 1% | 2% | 1% | 1% | 1% | 3% | 2% | 2% | 1% | 3% | 2% | 1% | 1% | 2% |
| Neither agree nor disagree | 65 | 23 | 11 | 32 | 39 | 23 | 26 | 26 | 10 | 11 | 20 | 32 | 36 | 24 |
| | 6% | 9% | 5% | 5% | 7% | 5% | 9% | 7% | 3% | 7% | 7% | 5% | 5% | 7% |
| Agree | 493 | 115 | 84 | 294 | 236 | 224 | 140 | 154 | 178 | 77 | 125 | 271 | 315 | 149 |
| | 45% | 48% | 38% | 47% | 41% | 49% | 46% | 43% | 46% | 47% | 43% | 46% | 44% | 46% |
| Strongly agree | 506 | 91 | 119 | 292 | 291 | 194 | 120 | 173 | 190 | 70 | 139 | 273 | 348 | 132 |
| | 46% | 38% | 54% | 46% | 51% | 42% | 39% | 48% | 50% | 43% | 48% | 46% | 49% | 41% |
| Total | 1095 | 241 | 220 | 630 | 574 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS2. In the past 2 years, did the police approach you, stop you, or make contact with you for any reason?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 673 | 138 | 129 | 403 | 369 | 264 | 161 | 204 | 275 | 102 | 168 | 367 | 451 | 183 |
| | 61% | 57% | 59% | 64% | 64% | 57% | 53% | 57% | 72% | 62% | 58% | 62% | 63% | 57% |
| Yes | 423 | 103 | 91 | 227 | 207 | 196 | 145 | 155 | 108 | 62 | 123 | 225 | 261 | 140 |
| | 39% | 43% | 41% | 36% | 36% | 43% | 47% | 43% | 28% | 38% | 42% | 38% | 37% | 43% |
| Total | 1096 | 241 | 220 | 630 | 576 | 460 | 305 | 359 | 383 | 164 | 291 | 592 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS3. How satisfied or dissatisfied were you with the way the police treated you the last time this happened?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 32 | 10 | 4 | 18 | 14 | 16 | 18 | 11 | 2 | 6 | 7 | 20 | 15 | 16 |
| | 8% | 10% | 4% | 8% | 7% | 8% | 13% | 7% | 2% | 9% | 5% | 9% | 6% | 11% |
| Dissatisfied | 26 | 13 | 1 | 11 | 4 | 20 | 12 | 8 | 5 | 5 | 5 | 15 | 11 | 14 |
| | 6% | 13% | 1% | 5% | 2% | 10% | 8% | 5% | 5% | 8% | 4% | 7% | 4% | 10% |
| Not satisfied nor dissatisfied | 43 | 15 | 14 | 14 | 20 | 23 | 18 | 16 | 9 | 4 | 10 | 28 | 26 | 15 |
| | 10% | 15% | 15% | 6% | 10% | 12% | 12% | 10% | 9% | 6% | 8% | 12% | 10% | 11% |
| Satisfied | 131 | 24 | 38 | 69 | 64 | 62 | 43 | 60 | 24 | 17 | 41 | 71 | 93 | 35 |
| | 31% | 24% | 42% | 30% | 31% | 32% | 30% | 39% | 22% | 27% | 33% | 31% | 36% | 25% |
| Very satisfied | 190 | 40 | 35 | 114 | 105 | 75 | 53 | 60 | 68 | 31 | 61 | 91 | 115 | 61 |
| | 45% | 39% | 38% | 50% | 51% | 38% | 37% | 39% | 63% | 49% | 49% | 41% | 44% | 43% |
| Total | 423 | 103 | 91 | 227 | 207 | 196 | 145 | 155 | 108 | 62 | 123 | 225 | 261 | 140 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS4. About how often would you say that the police in your neighbourhood exceed their authority?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never / almost never | 619 | 117 | 131 | 368 | 336 | 257 | 135 | 218 | 246 | 82 | 184 | 327 | 442 | 144 |
| | 57% | 49% | 60% | 59% | 59% | 56% | 44% | 61% | 65% | 51% | 64% | 55% | 63% | 45% |
| Rarely | 274 | 62 | 61 | 150 | 144 | 113 | 87 | 71 | 98 | 46 | 69 | 149 | 169 | 86 |
| | 25% | 26% | 28% | 24% | 25% | 25% | 28% | 20% | 26% | 28% | 24% | 25% | 24% | 27% |
| Sometimes | 141 | 42 | 20 | 78 | 67 | 64 | 57 | 52 | 26 | 19 | 23 | 90 | 74 | 60 |
| | 13% | 17% | 9% | 13% | 12% | 14% | 19% | 15% | 7% | 11% | 8% | 15% | 10% | 19% |
| Most of the time | 33 | 11 | 5 | 17 | 11 | 17 | 18 | 10 | 3 | 7 | 10 | 17 | 12 | 20 |
| | 3% | 5% | 2% | 3% | 2% | 4% | 6% | 3% | 1% | 4% | 3% | 3% | 2% | 6% |
| Always / almost always | 22 | 9 | 1 | 12 | 12 | 8 | 9 | 7 | 3 | 9 | 2 | 9 | 9 | 11 |
| | 2% | 4% | 0% | 2% | 2% | 2% | 3% | 2% | 1% | 5% | 1% | 1% | 1% | 4% |
| Total | 1088 | 241 | 219 | 624 | 570 | 458 | 305 | 358 | 376 | 161 | 288 | 591 | 707 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS5. Taking everything into account, how good a job do you think the police in this area are doing?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very poor | 18 | 6 | 3 | 9 | 8 | 9 | 9 | 6 | 2 | 1 | 2 | 15 | 9 | 9 |
| | 2% | 2% | 2% | 1% | 1% | 2% | 3% | 2% | 1% | 1% | 1% | 3% | 1% | 3% |
| Poor | 35 | 9 | 6 | 20 | 12 | 20 | 14 | 12 | 6 | 2 | 15 | 17 | 21 | 13 |
| | 3% | 4% | 3% | 3% | 2% | 4% | 5% | 3% | 1% | 1% | 5% | 3% | 3% | 4% |
| Average | 234 | 71 | 41 | 120 | 120 | 92 | 99 | 76 | 47 | 38 | 41 | 148 | 128 | 92 |
| | 21% | 30% | 19% | 19% | 21% | 20% | 32% | 21% | 12% | 23% | 14% | 25% | 18% | 29% |
| Good | 497 | 95 | 112 | 290 | 257 | 216 | 119 | 168 | 191 | 72 | 147 | 258 | 338 | 132 |
| | 46% | 39% | 51% | 46% | 45% | 47% | 39% | 47% | 50% | 44% | 51% | 44% | 48% | 41% |
| Excellent | 309 | 60 | 57 | 190 | 176 | 124 | 65 | 97 | 135 | 50 | 86 | 154 | 213 | 76 |
| | 28% | 25% | 26% | 30% | 31% | 27% | 21% | 27% | 35% | 31% | 30% | 26% | 30% | 24% |
| Total | 1093 | 241 | 219 | 629 | 573 | 461 | 305 | 359 | 380 | 163 | 290 | 592 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS6. How safe from crime do you feel walking alone in your area after dark?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Do not walk alone | 84 | 12 | 18 | 54 | 67 | 13 | 16 | 21 | 44 | 21 | 32 | 25 | 56 | 24 |
| | 8% | 5% | 8% | 9% | 12% | 3% | 5% | 6% | 11% | 13% | 11% | 4% | 8% | 7% |
| Very unsafe | 42 | 10 | 6 | 26 | 27 | 9 | 20 | 4 | 15 | 6 | 6 | 27 | 17 | 19 |
| | 4% | 4% | 3% | 4% | 5% | 2% | 6% | 1% | 4% | 4% | 2% | 5% | 2% | 6% |
| Somewhat unsafe | 165 | 37 | 32 | 95 | 114 | 43 | 64 | 43 | 50 | 37 | 34 | 87 | 88 | 64 |
| | 15% | 15% | 14% | 15% | 20% | 9% | 21% | 12% | 13% | 22% | 12% | 15% | 12% | 20% |
| Reasonably safe | 524 | 120 | 106 | 295 | 274 | 220 | 127 | 186 | 185 | 60 | 152 | 288 | 354 | 145 |
| | 48% | 50% | 48% | 47% | 48% | 48% | 42% | 52% | 48% | 36% | 52% | 49% | 50% | 45% |
| Very safe | 281 | 63 | 58 | 160 | 93 | 176 | 78 | 105 | 91 | 40 | 67 | 165 | 198 | 72 |
| | 26% | 26% | 26% | 25% | 16% | 38% | 26% | 29% | 24% | 25% | 23% | 28% | 28% | 22% |
| Total | 1096 | 241 | 220 | 631 | 575 | 461 | 305 | 359 | 384 | 164 | 291 | 592 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS7. Have you, or someone in your household, been a victim of a crime in the past year?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 989 | 210 | 192 | 582 | 525 | 414 | 251 | 327 | 365 | 149 | 265 | 529 | 657 | 275 |
| | 90% | 87% | 88% | 92% | 91% | 90% | 82% | 91% | 95% | 90% | 91% | 89% | 92% | 85% |
| Yes | 108 | 31 | 27 | 49 | 50 | 47 | 54 | 32 | 19 | 16 | 26 | 63 | 56 | 48 |
| | 10% | 13% | 12% | 8% | 9% | 10% | 18% | 9% | 5% | 10% | 9% | 11% | 8% | 15% |
| Total | 1096 | 241 | 220 | 631 | 575 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS8. The last time this happened, where did this incident happen?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---------------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| At your home | 52 | 9 | 11 | 32 | 24 | 24 | 23 | 17 | 11 | 9 | 12 | 29 | 34 | 15 |
| | 49% | 28% | 40% | 67% | 48% | 51% | 42% | 53% | 64% | 60% | 46% | 46% | 62% | 31% |
| Near your home | 20 | 7 | 7 | 6 | 4 | 11 | 11 | 5 | 3 | 3 | 4 | 12 | 7 | 13 |
| | 18% | 21% | 27% | 12% | 9% | 23% | 21% | 16% | 18% | 19% | 16% | 20% | 12% | 27% |
| At your work | 9 | 3 | 3 | 2 | 6 | 3 | 4 | 4 | 1 | | 3 | 5 | 5 | 3 |
| | 8% | 11% | 13% | 4% | 12% | 5% | 8% | 12% | 3% | | 13% | 8% | 9% | 7% |
| Elsewhere in the Halifax region | 22 | 11 | 2 | 9 | 12 | 9 | 13 | 5 | 2 | 3 | 5 | 14 | 7 | 14 |
| | 21% | 37% | 8% | 18% | 24% | 19% | 25% | 15% | 10% | 22% | 20% | 22% | 12% | 30% |
| Outside of the municipality | 4 | 1 | 3 | | 3 | 1 | 2 | 1 | 1 | | 1 | 3 | 2 | 2 |
| | 4% | 2% | 12% | | 7% | 1% | 4% | 4% | 4% | | 4% | 5% | 3% | 5% |
| Total | 106 | 31 | 27 | 48 | 50 | 47 | 54 | 32 | 18 | 15 | 26 | 63 | 55 | 47 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS9. What type of crime was it?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Property crime (e.g., break and enter, theft, arson, fraud, mischief) | 76 | 24 | 20 | 33 | 30 | 38 | 36 | 23 | 14 | 7 | 18 | 49 | 45 | 28 |
| | 71% | 76% | 72% | 67% | 60% | 82% | 67% | 74% | 79% | 43% | 70% | 77% | 80% | 58% |
| Violent crime (e.g., robbery, assault, attempted murder, murder, abduction) | 13 | 1 | 6 | 7 | 7 | 4 | 9 | 1 | 2 | 3 | 3 | 7 | 4 | 9 |
| | 12% | 2% | 21% | 14% | 14% | 8% | 16% | 4% | 10% | 19% | 13% | 11% | 8% | 19% |
| Other kind of crime (e.g., indecent acts, harassment, hate speech, cybercrime) | 18 | 7 | 2 | 9 | 13 | 5 | 9 | 7 | 2 | 6 | 4 | 8 | 7 | 11 |
| | 17% | 22% | 7% | 19% | 26% | 11% | 17% | 22% | 10% | 38% | 17% | 12% | 12% | 23% |
| Total | 107 | 31 | 27 | 49 | 50 | 47 | 54 | 32 | 18 | 15 | 26 | 63 | 56 | 47 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS10. Did you or anyone else report it to the police?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 26 | 6 | 5 | 15 | 8 | 11 | 14 | 5 | 7 | 3 | 6 | 16 | 11 | 15 |
| | 25% | 20% | 20% | 30% | 16% | 23% | 25% | 16% | 37% | 19% | 24% | 26% | 19% | 31% |
| Yes | 81 | 25 | 22 | 34 | 42 | 36 | 40 | 27 | 12 | 13 | 20 | 47 | 45 | 33 |
| | 75% | 80% | 80% | 70% | 84% | 77% | 75% | 84% | 63% | 81% | 76% | 74% | 81% | 69% |
| Total | 108 | 31 | 27 | 49 | 50 | 47 | 54 | 32 | 19 | 16 | 26 | 63 | 56 | 48 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS11_A. Are you or are you not aware that HRFE provides the following fire service / activity? Public education / information programs.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 305 | 91 | 56 | 158 | 147 | 138 | 106 | 87 | 95 | 47 | 74 | 176 | 195 | 87 |
| | 28% | 38% | 26% | 25% | 26% | 30% | 35% | 24% | 25% | 29% | 25% | 30% | 28% | 27% |
| Aware | 789 | 150 | 163 | 472 | 427 | 323 | 200 | 272 | 287 | 115 | 217 | 417 | 515 | 236 |
| | 72% | 62% | 74% | 75% | 74% | 70% | 65% | 76% | 75% | 71% | 75% | 70% | 72% | 73% |
| Total | 1094 | 241 | 220 | 629 | 574 | 461 | 305 | 359 | 381 | 162 | 291 | 593 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS11_B. Are you or are you not aware that HRFE provides the following fire service / activity? Fire prevention / fire code inspections and enforcement.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 145 | 33 | 42 | 69 | 74 | 59 | 49 | 41 | 47 | 22 | 37 | 83 | 95 | 42 |
| | 13% | 14% | 19% | 11% | 13% | 13% | 16% | 11% | 12% | 13% | 13% | 14% | 13% | 13% |
| Aware | 951 | 208 | 178 | 561 | 501 | 402 | 256 | 317 | 335 | 141 | 254 | 510 | 616 | 281 |
| | 87% | 86% | 81% | 89% | 87% | 87% | 84% | 89% | 88% | 87% | 87% | 86% | 87% | 87% |
| Total | 1095 | 241 | 220 | 631 | 574 | 461 | 305 | 359 | 383 | 163 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS11_C. Are you or are you not aware that HRFE provides the following fire service / activity? Firefighting and rescue.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 49 | 13 | 7 | 29 | 32 | 13 | 9 | 18 | 17 | 6 | 13 | 29 | 28 | 18 |
| | 4% | 6% | 3% | 5% | 6% | 3% | 3% | 5% | 5% | 3% | 5% | 5% | 4% | 6% |
| Aware | 1046 | 228 | 212 | 602 | 542 | 447 | 297 | 341 | 365 | 157 | 278 | 563 | 683 | 305 |
| | 96% | 94% | 97% | 95% | 94% | 97% | 97% | 95% | 95% | 97% | 95% | 95% | 96% | 94% |
| Total | 1095 | 241 | 219 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS11_D. Are you or are you not aware that HRFE provides the following fire service / activity? Medical response.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 60 | 20 | 10 | 30 | 29 | 27 | 16 | 17 | 25 | 7 | 19 | 33 | 36 | 20 |
| | 5% | 8% | 5% | 5% | 5% | 6% | 5% | 5% | 7% | 5% | 6% | 6% | 5% | 6% |
| Aware | 1035 | 221 | 209 | 601 | 546 | 434 | 290 | 342 | 357 | 156 | 273 | 560 | 675 | 303 |
| | 95% | 92% | 95% | 95% | 95% | 94% | 95% | 95% | 93% | 95% | 94% | 94% | 95% | 94% |
| Total | 1095 | 241 | 219 | 631 | 575 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS11_E. Are you or are you not aware that HRFE provides the following fire service / activity? Motor vehicle accident response.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 51 | 19 | 10 | 22 | 29 | 17 | 15 | 16 | 17 | 8 | 13 | 29 | 28 | 20 |
| | 5% | 8% | 5% | 3% | 5% | 4% | 5% | 4% | 5% | 5% | 5% | 5% | 4% | 6% |
| Aware | 1044 | 222 | 209 | 609 | 545 | 443 | 290 | 343 | 365 | 155 | 278 | 564 | 683 | 303 |
| | 95% | 92% | 95% | 97% | 95% | 96% | 95% | 96% | 95% | 95% | 95% | 95% | 96% | 94% |
| Total | 1095 | 241 | 219 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS11_F. Are you or are you not aware that HRFE provides the following fire service / activity? Technical / water rescue.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 281 | 76 | 65 | 140 | 152 | 109 | 104 | 86 | 75 | 28 | 54 | 190 | 169 | 94 |
| | 26% | 31% | 29% | 22% | 26% | 24% | 34% | 24% | 20% | 17% | 19% | 32% | 24% | 29% |
| Aware | 814 | 165 | 155 | 490 | 422 | 352 | 202 | 273 | 307 | 135 | 237 | 403 | 541 | 229 |
| | 74% | 69% | 71% | 78% | 74% | 76% | 66% | 76% | 80% | 83% | 81% | 68% | 76% | 71% |
| Total | 1095 | 241 | 219 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS11_G. Are you or are you not aware that HRFE provides the following fire service / activity? Hazardous materials response.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 239 | 84 | 50 | 103 | 130 | 89 | 108 | 74 | 49 | 37 | 41 | 156 | 130 | 91 |
| | 22% | 35% | 23% | 16% | 23% | 19% | 35% | 21% | 13% | 23% | 14% | 26% | 18% | 28% |
| Aware | 855 | 156 | 169 | 527 | 444 | 371 | 197 | 284 | 333 | 126 | 251 | 437 | 580 | 232 |
| | 78% | 65% | 77% | 84% | 77% | 81% | 65% | 79% | 87% | 77% | 86% | 74% | 82% | 72% |
| Total | 1095 | 241 | 219 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS11_H. Are you or are you not aware that HRFE provides the following fire service / activity? Community / public events (e.g., parades / festivals).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 92 | 28 | 15 | 50 | 28 | 59 | 28 | 33 | 29 | 14 | 21 | 55 | 52 | 34 |
| | 8% | 11% | 7% | 8% | 5% | 13% | 9% | 9% | 8% | 9% | 7% | 9% | 7% | 10% |
| Aware | 1002 | 213 | 205 | 580 | 546 | 401 | 278 | 326 | 353 | 148 | 271 | 537 | 658 | 289 |
| | 92% | 89% | 93% | 92% | 95% | 87% | 91% | 91% | 92% | 91% | 93% | 91% | 93% | 90% |
| Total | 1094 | 241 | 219 | 630 | 574 | 460 | 305 | 359 | 381 | 162 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS12_A. Are you or are you not aware that HRFE provides the following service? Community risk analysis.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 611 | 154 | 123 | 332 | 306 | 262 | 189 | 192 | 198 | 86 | 162 | 337 | 383 | 191 |
| | 56% | 64% | 56% | 53% | 53% | 57% | 62% | 53% | 52% | 53% | 56% | 57% | 54% | 59% |
| Aware | 483 | 87 | 96 | 297 | 267 | 198 | 116 | 167 | 183 | 76 | 129 | 256 | 327 | 132 |
| | 44% | 36% | 44% | 47% | 47% | 43% | 38% | 47% | 48% | 47% | 44% | 43% | 46% | 41% |
| Total | 1094 | 241 | 219 | 629 | 574 | 461 | 305 | 359 | 381 | 162 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS12_B. Are you or are you not aware that HRFE provides the following service? Disaster planning and exercises.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 395 | 117 | 80 | 197 | 195 | 171 | 156 | 119 | 107 | 64 | 95 | 220 | 235 | 140 |
| | 36% | 49% | 37% | 31% | 34% | 37% | 51% | 33% | 28% | 40% | 32% | 37% | 33% | 43% |
| Aware | 699 | 124 | 139 | 433 | 378 | 289 | 150 | 240 | 274 | 98 | 197 | 372 | 475 | 183 |
| | 64% | 51% | 63% | 69% | 66% | 63% | 49% | 67% | 72% | 60% | 68% | 63% | 67% | 57% |
| Total | 1094 | 241 | 219 | 629 | 574 | 461 | 305 | 359 | 381 | 162 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS12_C. Are you or are you not aware that HRFE provides the following service? Response and recovery.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 277 | 80 | 60 | 137 | 128 | 131 | 102 | 79 | 83 | 40 | 65 | 158 | 163 | 98 |
| | 25% | 33% | 27% | 22% | 22% | 29% | 33% | 22% | 22% | 25% | 22% | 27% | 23% | 30% |
| Aware | 817 | 161 | 159 | 493 | 447 | 329 | 203 | 280 | 298 | 122 | 226 | 435 | 547 | 225 |
| | 75% | 67% | 73% | 78% | 78% | 71% | 67% | 78% | 78% | 75% | 78% | 73% | 77% | 70% |
| Total | 1094 | 241 | 219 | 630 | 574 | 461 | 305 | 359 | 381 | 162 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS12_D. Are you or are you not aware that HRFE provides the following service? Manages the municipality's Emergency Operations Centre (EOC).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not aware | 441 | 123 | 97 | 222 | 211 | 197 | 165 | 133 | 126 | 65 | 109 | 248 | 269 | 149 |
| | 40% | 51% | 44% | 35% | 37% | 43% | 54% | 37% | 33% | 41% | 37% | 42% | 38% | 46% |
| Aware | 652 | 118 | 123 | 408 | 363 | 264 | 140 | 226 | 255 | 96 | 183 | 345 | 441 | 174 |
| | 60% | 49% | 56% | 65% | 63% | 57% | 46% | 63% | 67% | 59% | 63% | 58% | 62% | 54% |
| Total | 1093 | 241 | 219 | 629 | 574 | 461 | 305 | 359 | 381 | 161 | 291 | 593 | 710 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS13. Have you required or witnessed a response from Halifax Regional Fire & Emergency in the past year?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 737 | 147 | 141 | 443 | 391 | 300 | 197 | 222 | 278 | 106 | 190 | 399 | 514 | 174 |
| | 67% | 61% | 64% | 70% | 68% | 65% | 65% | 62% | 73% | 65% | 65% | 67% | 72% | 54% |
| Yes | 359 | 93 | 78 | 187 | 184 | 161 | 108 | 137 | 105 | 57 | 101 | 193 | 198 | 148 |
| | 33% | 39% | 36% | 30% | 32% | 35% | 35% | 38% | 27% | 35% | 35% | 33% | 28% | 46% |
| Total | 1096 | 241 | 220 | 630 | 575 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PS14. How satisfied were you with the services provided by Halifax Regional Fire & Emergency?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 2 | 2 | | | | 2 | 2 | | | | | 2 | | 2 |
| | 1% | 3% | | | | 2% | 2% | | | | | 1% | | 2% |
| Dissatisfied | 5 | | 1 | 4 | 2 | 3 | | 4 | 1 | 1 | 1 | 2 | 4 | |
| | 1% | | 2% | 2% | 1% | 2% | | 3% | 1% | 2% | 1% | 1% | 2% | |
| Satisfied | 151 | 51 | 32 | 69 | 74 | 70 | 58 | 53 | 36 | 24 | 34 | 91 | 74 | 73 |
| | 45% | 58% | 44% | 39% | 43% | 45% | 59% | 41% | 35% | 46% | 35% | 50% | 38% | 53% |
| Very satisfied | 181 | 35 | 40 | 106 | 95 | 82 | 38 | 73 | 65 | 27 | 62 | 87 | 114 | 61 |
| | 53% | 40% | 55% | 59% | 55% | 52% | 39% | 56% | 64% | 52% | 64% | 48% | 60% | 45% |
| Total | 339 | 88 | 72 | 178 | 171 | 157 | 99 | 130 | 102 | 52 | 98 | 183 | 191 | 136 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS15. How confident are you that Halifax Regional Fire & Emergency will respond to emergency calls in a timely manner?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all confident | 4 | 2 | | 2 | 1 | 3 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 2 |
| | 0% | 1% | | 0% | 0% | 1% | 1% | 0% | 0% | 1% | 0% | 0% | 0% | 1% |
| Not very confident | 40 | 1 | 15 | 24 | 22 | 14 | 13 | 14 | 11 | 8 | 4 | 26 | 30 | 7 |
| | 4% | 0% | 7% | 4% | 4% | 3% | 5% | 4% | 3% | 5% | 1% | 4% | 4% | 2% |
| Confident | 575 | 157 | 107 | 310 | 308 | 234 | 184 | 180 | 184 | 76 | 145 | 331 | 366 | 176 |
| | 54% | 68% | 51% | 50% | 55% | 53% | 63% | 52% | 48% | 48% | 51% | 58% | 53% | 57% |
| Completely confident | 443 | 71 | 87 | 284 | 231 | 194 | 92 | 152 | 185 | 73 | 135 | 213 | 293 | 126 |
| | 42% | 31% | 41% | 46% | 41% | 44% | 32% | 44% | 49% | 46% | 47% | 37% | 42% | 40% |
| Total | 1062 | 230 | 209 | 619 | 562 | 445 | 292 | 347 | 380 | 158 | 285 | 572 | 692 | 311 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PS16. In the event of an emergency or disaster situation, HRFE recommends that you have enough supplies to last you for 72 hours, and a plan in case you need to evacuate your home. Do you meet this recommended guideline?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 454 | 128 | 91 | 233 | 266 | 161 | 160 | 147 | 131 | 68 | 104 | 262 | 276 | 158 |
| | 41% | 53% | 41% | 37% | 46% | 35% | 52% | 41% | 34% | 41% | 36% | 44% | 39% | 49% |
| Yes | 643 | 112 | 129 | 399 | 309 | 299 | 145 | 211 | 253 | 97 | 187 | 331 | 436 | 166 |
| | 59% | 47% | 59% | 63% | 54% | 65% | 48% | 59% | 66% | 59% | 64% | 56% | 61% | 51% |
| Total | 1096 | 241 | 220 | 631 | 576 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

RL1. How frequently have you used a municipally-run recreation facility in the past year? (Example: Captain William Spry, Gordon R. Snow, North Preston Community Centre)

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Never | 545 | 130 | 86 | 325 | 270 | 242 | 147 | 146 | 229 | 108 | 160 | 246 | 332 | 177 |
| | 50% | 54% | 39% | 52% | 47% | 53% | 48% | 41% | 60% | 66% | 55% | 41% | 47% | 55% |
| Once or twice per year | 233 | 37 | 56 | 140 | 127 | 96 | 65 | 90 | 70 | 30 | 70 | 123 | 159 | 60 |
| | 21% | 15% | 25% | 22% | 22% | 21% | 21% | 25% | 18% | 18% | 24% | 21% | 22% | 19% |
| Once every 2 - 3 months | 88 | 17 | 21 | 50 | 44 | 35 | 18 | 37 | 27 | 4 | 21 | 60 | 56 | 29 |
| | 8% | 7% | 10% | 8% | 8% | 8% | 6% | 10% | 7% | 2% | 7% | 10% | 8% | 9% |
| At least once per month | 111 | 28 | 28 | 54 | 55 | 51 | 43 | 40 | 20 | 8 | 27 | 73 | 82 | 24 |
| | 10% | 12% | 13% | 9% | 10% | 11% | 14% | 11% | 5% | 5% | 9% | 12% | 12% | 7% |
| At least once per week | 118 | 29 | 28 | 61 | 79 | 38 | 34 | 46 | 37 | 13 | 13 | 90 | 83 | 32 |
| | 11% | 12% | 13% | 10% | 14% | 8% | 11% | 13% | 10% | 8% | 4% | 15% | 12% | 10% |
| Total | 1095 | 241 | 220 | 630 | 575 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



RL2. Have you registered for or participated in a municipally-run recreation program over the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 899 | 193 | 174 | 527 | 443 | 403 | 254 | 273 | 330 | 146 | 249 | 463 | 566 | 276 |
| | 82% | 80% | 79% | 84% | 77% | 87% | 83% | 76% | 86% | 89% | 85% | 78% | 80% | 86% |
| Yes | 197 | 47 | 46 | 103 | 132 | 58 | 51 | 85 | 53 | 18 | 43 | 130 | 146 | 46 |
| | 18% | 20% | 21% | 16% | 23% | 13% | 17% | 24% | 14% | 11% | 15% | 22% | 20% | 14% |
| Total | 1096 | 241 | 220 | 630 | 576 | 461 | 305 | 359 | 383 | 164 | 291 | 593 | 712 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

RL3. Do you find it difficult to access any municipal facilities or participate in any recreation or leisure programs run by the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 913 | 193 | 177 | 538 | 464 | 401 | 245 | 293 | 336 | 134 | 247 | 492 | 623 | 238 |
| | 84% | 81% | 81% | 86% | 81% | 87% | 80% | 82% | 89% | 82% | 85% | 83% | 88% | 74% |
| Yes | 179 | 47 | 42 | 90 | 111 | 57 | 60 | 66 | 44 | 29 | 45 | 99 | 88 | 83 |
| | 16% | 19% | 19% | 14% | 19% | 13% | 20% | 18% | 11% | 18% | 15% | 17% | 12% | 26% |
| Total | 1092 | 240 | 219 | 629 | 574 | 458 | 305 | 359 | 380 | 163 | 291 | 591 | 711 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

RL4. What are some of the reasons why you find it difficult to access municipal facilities or recreation and leisure programs run by the municipality?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Registration / user fees are too high compared to other recreation service providers / athletic associations | 68 | 17 | 17 | 34 | 40 | 22 | 22 | 24 | 16 | 15 | 23 | 25 | 22 | 41 |
| | 38% | 35% | 41% | 38% | 37% | 38% | 37% | 37% | 37% | 55% | 51% | 25% | 25% | 50% |
| No facilities or programs of interest are within a reasonable distance from my home / takes too long to get there | 84 | 24 | 15 | 45 | 59 | 20 | 29 | 29 | 21 | 11 | 21 | 51 | 42 | 39 |
| | 47% | 51% | 36% | 50% | 54% | 35% | 48% | 44% | 48% | 38% | 47% | 52% | 48% | 47% |
| No transit service to local facilities | 38 | 7 | 10 | 21 | 22 | 13 | 9 | 15 | 10 | 5 | 8 | 24 | 20 | 15 |
| | 21% | 16% | 23% | 23% | 20% | 23% | 15% | 23% | 23% | 17% | 18% | 24% | 23% | 18% |
| Facilities are not open during times I can use them | 62 | 23 | 16 | 23 | 35 | 25 | 29 | 22 | 7 | 12 | 19 | 30 | 27 | 33 |
| | 35% | 49% | 39% | 26% | 32% | 44% | 49% | 33% | 17% | 42% | 43% | 31% | 31% | 40% |
| No recreation programming of interest to me | 49 | 14 | 9 | 26 | 24 | 22 | 18 | 19 | 10 | 9 | 16 | 24 | 21 | 27 |
| | 27% | 30% | 21% | 29% | 22% | 39% | 30% | 28% | 23% | 31% | 35% | 24% | 24% | 32% |
| Recreation facilities are not accessible to me (not disabled-friendly) | 12 | 3 | 3 | 6 | 8 | 3 | 2 | 1 | 7 | 2 | 3 | 5 | 8 | 3 |
| | 7% | 7% | 6% | 7% | 7% | 4% | 4% | 2% | 16% | 8% | 7% | 5% | 9% | 3% |
| Programs fill up / reach capacity quickly | 10 | 3 | 4 | 2 | 6 | 3 | | 7 | 2 | | 1 | 9 | 7 | 2 |
| | 5% | 7% | 10% | 3% | 5% | 4% | | 11% | 6% | | 1% | 9% | 8% | 3% |
| Program times unsuitable | 5 | | 1 | 4 | 4 | 1 | | 5 | 1 | 2 | 2 | 1 | 4 | 1 |
| | 3% | | 3% | 5% | 4% | 2% | | 7% | 1% | 9% | 5% | 1% | 5% | 1% |
| Age-related / medical conditions | 6 | | | 6 | 3 | 3 | | | 6 | 1 | 1 | 3 | 3 | 2 |
| | 3% | | | 6% | 3% | 4% | | | 13% | 5% | 3% | 3% | 3% | 2% |
| Other | 24 | 5 | 7 | 12 | 16 | 7 | 9 | 11 | 3 | 3 | 4 | 17 | 14 | 8 |
| | 13% | 10% | 18% | 13% | 15% | 13% | 15% | 17% | 7% | 10% | 9% | 17% | 16% | 10% |
| Total | 179 | 47 | 42 | 90 | 111 | 57 | 60 | 66 | 43 | 28 | 45 | 99 | 88 | 83 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



RL5. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No additional programming | 809 | 181 | 159 | 467 | 409 | 356 | 234 | 272 | 269 | 121 | 228 | 422 | 526 | 237 |
| | 77% | 77% | 74% | 79% | 74% | 81% | 77% | 77% | 79% | 84% | 82% | 73% | 77% | 78% |
| Children / youth programming | 30 | 6 | 9 | 15 | 23 | 4 | 11 | 13 | 4 | | 5 | 26 | 21 | 9 |
| | 3% | 3% | 4% | 3% | 4% | 1% | 4% | 4% | 1% | | 2% | 4% | 3% | 3% |
| Adult programming | 11 | 2 | 4 | 4 | 9 | 1 | 2 | 5 | 3 | | 2 | 8 | 10 | 1 |
| | 1% | 1% | 2% | 1% | 2% | 0% | 1% | 1% | 1% | | 1% | 1% | 1% | 0% |
| Senior programming | 14 | 1 | 2 | 11 | 10 | 4 | | 7 | 7 | 1 | 2 | 10 | 10 | 2 |
| | 1% | 1% | 1% | 2% | 2% | 1% | | 2% | 2% | 1% | 1% | 2% | 1% | 1% |
| Women's programming | 1 | | | 1 | | 1 | | | 1 | | | 1 | 1 | |
| | 0% | | | 0% | | 0% | | | 0% | | | 0% | 0% | |
| Marginalized (poor / disabled) programming | 11 | 4 | 2 | 5 | 9 | 1 | 2 | 5 | 4 | | 2 | 9 | 5 | 6 |
| | 1% | 2% | 1% | 1% | 2% | 0% | 1% | 1% | 1% | | 1% | 2% | 1% | 2% |
| Fitness programs (e.g., exercise, pilates, running) | 22 | 2 | 3 | 17 | 19 | 3 | 9 | 7 | 6 | 3 | 4 | 15 | 13 | 7 |
| | 2% | 1% | 1% | 3% | 3% | 1% | 3% | 2% | 2% | 2% | 1% | 3% | 2% | 2% |
| Team sports programming (e.g., badminton, volleyball, beach volleyball) | 9 | | 4 | 5 | 7 | 2 | 2 | 5 | 2 | 2 | 1 | 6 | 9 | |
| | 1% | | 2% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 0% | 1% | 1% | |
| Individual sports programming (e.g., gymnastics, boxing, martial arts) | 10 | 2 | 3 | 5 | 6 | 4 | 5 | 4 | 1 | | 4 | 5 | 7 | 2 |
| | 1% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | 0% | | 2% | 1% | 1% | 1% |
| Water sports (e.g., swimming, canoeing, kayaking) | 7 | | | 7 | 3 | 4 | 2 | 1 | 3 | 1 | 2 | 4 | 6 | 1 |
| | 1% | | | 1% | 1% | 1% | 1% | 0% | 1% | 1% | 1% | 1% | 1% | 0% |
| Outdoor sports / activities | 12 | 4 | 4 | 4 | 4 | 7 | 5 | 5 | 2 | | 3 | 9 | 6 | 6 |
| | 1% | 2% | 2% | 1% | 1% | 2% | 2% | 1% | 1% | | 1% | 2% | 1% | 2% |
| Visual arts programming (e.g., painting, pottery, drawing) | 14 | 3 | 5 | 7 | 10 | 3 | 2 | 8 | 3 | 2 | 5 | 8 | 10 | 5 |
| | 1% | 1% | 2% | 1% | 2% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 1% | 2% |
| Music programming | 10 | 2 | 1 | 7 | 6 | 4 | 5 | 2 | 3 | 1 | 1 | 9 | 5 | 4 |
| | 1% | 1% | 0% | 1% | 1% | 1% | 2% | 1% | 1% | 0% | 0% | 1% | 1% | 1% |
| Drama / writing programming | 6 | | 1 | 5 | 6 | 1 | | 5 | 2 | 3 | 2 | 2 | 3 | 3 |
| | 1% | | 1% | 1% | 1% | 0% | | 1% | 1% | 2% | 1% | 0% | 1% | 1% |

RL5. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------------------|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Dance | 5 | | 2 | 3 | 5 | | 2 | 1 | 2 | | 2 | 3 | 4 | 1 |
| | 1% | | 1% | 1% | 1% | | 1% | 0% | 1% | | 1% | 0% | 1% | 0% |
| Art / cultural activities | 12 | 3 | 6 | 4 | 8 | 4 | 7 | 1 | 4 | 3 | 1 | 8 | 7 | 3 |
| | 1% | 1% | 3% | 1% | 1% | 1% | 2% | 0% | 1% | 2% | 0% | 1% | 1% | 1% |
| Language programming (French) | 13 | 6 | 5 | 1 | 9 | 2 | 4 | 6 | 1 | 2 | | 10 | 2 | 6 |
| | 1% | 2% | 2% | 0% | 2% | 0% | 1% | 2% | 0% | 2% | | 2% | 0% | 2% |
| Adult learning programming | 13 | 3 | 3 | 6 | 10 | 2 | 4 | 4 | 2 | | 2 | 9 | 9 | |
| | 1% | 1% | 1% | 1% | 2% | 0% | 1% | 1% | 1% | | 1% | 2% | 1% | |
| Community gardens | 7 | 3 | 4 | 1 | 3 | 4 | 5 | | 2 | | 2 | 5 | 4 | 3 |
| | 1% | 1% | 2% | 0% | 1% | 1% | 2% | | 1% | | 1% | 1% | 1% | 1% |
| Food / cooking | 5 | 2 | | 3 | 4 | 1 | 2 | 2 | 1 | | 1 | 4 | 3 | 2 |
| | 0% | 1% | | 0% | 1% | 0% | 1% | 1% | 0% | | 0% | 1% | 0% | 1% |
| Mental health / self-improvement | 8 | 1 | 2 | 4 | 5 | 1 | 2 | 5 | 1 | | 1 | 6 | 3 | 3 |
| | 1% | 0% | 1% | 1% | 1% | 0% | 1% | 1% | 0% | | 0% | 1% | 0% | 1% |
| Swimming pools | 17 | 5 | 1 | 11 | 15 | 3 | 4 | 8 | 4 | 3 | 4 | 10 | 11 | 6 |
| | 2% | 2% | 1% | 2% | 3% | 1% | 1% | 2% | 1% | 2% | 2% | 2% | 2% | 2% |
| Stadium | 5 | 1 | 2 | 3 | | 5 | | 3 | 1 | | 1 | 4 | 5 | |
| | 0% | 0% | 1% | 1% | | 1% | | 1% | 0% | | 0% | 1% | 1% | |
| Arts centre / Concert Hall | 14 | | 4 | 10 | 3 | 9 | 2 | 2 | 9 | | 3 | 10 | 10 | 3 |
| | 1% | | 2% | 2% | 1% | 2% | 1% | 1% | 3% | | 1% | 2% | 2% | 1% |
| Museum | 6 | 1 | 2 | 3 | 2 | 5 | 5 | 1 | 1 | 2 | 4 | 1 | 4 | 2 |
| | 1% | 0% | 1% | 1% | 0% | 1% | 2% | 0% | 0% | 2% | 1% | 0% | 1% | 1% |
| Bike trails | 6 | | 1 | 5 | 3 | 2 | | 2 | 2 | 1 | 1 | 4 | 4 | 2 |
| | 1% | | 0% | 1% | 1% | 1% | | 1% | 1% | 1% | 0% | 1% | 1% | 1% |
| Parks / greenspace | 1 | 1 | | 1 | | 1 | | | 1 | | | 1 | 1 | 1 |
| | 0% | 0% | | 0% | | 0% | | | 0% | | | 0% | 0% | 0% |
| Theatre | 2 | | | 2 | 1 | 1 | | 1 | 1 | 1 | | 1 | 1 | 1 |
| | 0% | | | 0% | 0% | 0% | | 0% | 0% | 0% | | 0% | 0% | 0% |
| Recreation facilities | 18 | 7 | | 11 | 11 | 7 | 9 | 3 | 4 | 1 | 6 | 11 | 8 | 6 |
| | 2% | 3% | | 2% | 2% | 2% | 3% | 1% | 1% | 0% | 2% | 2% | 1% | 2% |

RL5. Is there any additional recreation, arts, culture, and leisure programming that you would like to see the municipality offer?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Other | 53 | 13 | 8 | 31 | 34 | 16 | 11 | 20 | 22 | 5 | 11 | 36 | 37 | 14 |
| | 5% | 6% | 4% | 5% | 6% | 4% | 4% | 6% | 6% | 3% | 4% | 6% | 5% | 4% |
| Reduced price / free (disabled / poor / teens) | 19 | 8 | | 11 | 12 | 7 | 7 | 8 | 4 | 2 | 4 | 13 | 9 | 9 |
| | 2% | 3% | | 2% | 2% | 2% | 2% | 2% | 1% | 1% | 2% | 2% | 1% | 3% |
| Don't know | 5 | 2 | 2 | 1 | 1 | 4 | 2 | | 2 | 3 | 1 | 1 | 2 | 2 |
| | 0% | 1% | 1% | 0% | 0% | 1% | 1% | | 1% | 2% | 0% | 0% | 0% | 1% |
| Total | 1046 | 235 | 214 | 593 | 550 | 439 | 303 | 355 | 341 | 145 | 277 | 581 | 681 | 306 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

PR1_A. How frequently have you used the following over the past year? Parks.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 375 | 90 | 98 | 186 | 188 | 162 | 113 | 146 | 98 | 35 | 88 | 240 | 242 | 114 |
| | 34% | 37% | 45% | 30% | 33% | 35% | 37% | 41% | 26% | 22% | 30% | 41% | 34% | 35% |
| Monthly | 252 | 74 | 52 | 125 | 140 | 106 | 100 | 84 | 60 | 24 | 58 | 166 | 154 | 89 |
| | 23% | 31% | 24% | 20% | 24% | 23% | 33% | 24% | 16% | 15% | 20% | 28% | 22% | 28% |
| Every 2 - 3 months | 139 | 34 | 23 | 80 | 81 | 48 | 38 | 41 | 54 | 20 | 32 | 79 | 93 | 42 |
| | 13% | 14% | 10% | 13% | 14% | 10% | 12% | 11% | 14% | 12% | 11% | 13% | 13% | 13% |
| 1 - 2 times per year | 200 | 30 | 24 | 145 | 90 | 99 | 37 | 59 | 94 | 49 | 70 | 69 | 137 | 41 |
| | 18% | 12% | 11% | 23% | 16% | 22% | 12% | 16% | 25% | 30% | 24% | 12% | 19% | 13% |
| Haven't used | 128 | 13 | 21 | 93 | 76 | 43 | 18 | 28 | 75 | 35 | 44 | 37 | 85 | 35 |
| | 12% | 5% | 10% | 15% | 13% | 9% | 6% | 8% | 20% | 21% | 15% | 6% | 12% | 11% |
| Total | 1093 | 240 | 219 | 630 | 575 | 458 | 305 | 359 | 381 | 163 | 291 | 592 | 711 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR1_B. How frequently have you used the following over the past year? Playgrounds.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 156 | 43 | 52 | 61 | 86 | 63 | 67 | 67 | 20 | 19 | 40 | 94 | 108 | 46 |
| | 14% | 18% | 24% | 10% | 15% | 14% | 22% | 19% | 5% | 12% | 14% | 16% | 15% | 14% |
| Monthly | 85 | 21 | 24 | 40 | 53 | 27 | 15 | 46 | 19 | 7 | 17 | 57 | 57 | 25 |
| | 8% | 9% | 11% | 6% | 9% | 6% | 5% | 13% | 5% | 4% | 6% | 10% | 8% | 8% |
| Every 2 - 3 months | 61 | 13 | 14 | 34 | 30 | 26 | 13 | 20 | 24 | 6 | 11 | 41 | 39 | 15 |
| | 6% | 5% | 6% | 5% | 5% | 6% | 4% | 6% | 6% | 4% | 4% | 7% | 5% | 5% |
| 1 - 2 times per year | 144 | 34 | 27 | 82 | 82 | 54 | 56 | 42 | 43 | 20 | 28 | 91 | 88 | 46 |
| | 13% | 14% | 12% | 13% | 14% | 12% | 18% | 12% | 11% | 13% | 10% | 15% | 12% | 14% |
| Haven't used | 643 | 129 | 101 | 410 | 322 | 286 | 154 | 184 | 270 | 109 | 193 | 308 | 417 | 188 |
| | 59% | 54% | 46% | 65% | 56% | 63% | 50% | 51% | 72% | 68% | 67% | 52% | 59% | 59% |
| Total | 1089 | 240 | 217 | 627 | 573 | 457 | 305 | 359 | 376 | 161 | 290 | 591 | 709 | 320 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR1_C. How frequently have you used the following over the past year? Wilderness trails.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 218 | 48 | 51 | 118 | 114 | 93 | 61 | 89 | 57 | 21 | 56 | 132 | 144 | 60 |
| | 20% | 20% | 24% | 19% | 20% | 20% | 20% | 25% | 15% | 13% | 19% | 22% | 20% | 19% |
| Monthly | 227 | 69 | 57 | 101 | 133 | 85 | 87 | 86 | 49 | 25 | 55 | 145 | 144 | 75 |
| | 21% | 29% | 26% | 16% | 23% | 19% | 29% | 24% | 13% | 16% | 19% | 25% | 20% | 23% |
| Every 2 - 3 months | 168 | 38 | 42 | 86 | 77 | 80 | 70 | 60 | 27 | 18 | 32 | 113 | 109 | 48 |
| | 15% | 16% | 19% | 14% | 13% | 17% | 23% | 17% | 7% | 11% | 11% | 19% | 15% | 15% |
| 1 - 2 times per year | 186 | 38 | 33 | 116 | 94 | 81 | 52 | 61 | 71 | 36 | 50 | 90 | 120 | 57 |
| | 17% | 16% | 15% | 18% | 16% | 18% | 17% | 17% | 19% | 23% | 17% | 15% | 17% | 18% |
| Haven't used | 291 | 47 | 35 | 206 | 156 | 119 | 36 | 63 | 174 | 61 | 96 | 111 | 193 | 80 |
| | 27% | 20% | 16% | 33% | 27% | 26% | 12% | 18% | 46% | 38% | 33% | 19% | 27% | 25% |
| Total | 1090 | 240 | 218 | 628 | 574 | 457 | 305 | 359 | 377 | 161 | 290 | 591 | 710 | 320 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR1_D. How frequently have you used the following over the past year? Sports fields / ballfields.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 136 | 31 | 35 | 70 | 62 | 60 | 52 | 61 | 18 | 13 | 29 | 91 | 98 | 34 |
| | 12% | 13% | 16% | 11% | 11% | 13% | 17% | 17% | 5% | 8% | 10% | 15% | 14% | 11% |
| Monthly | 80 | 27 | 16 | 37 | 32 | 42 | 30 | 33 | 14 | 6 | 11 | 62 | 55 | 24 |
| | 7% | 11% | 8% | 6% | 6% | 9% | 10% | 9% | 4% | 4% | 4% | 10% | 8% | 8% |
| Every 2 - 3 months | 75 | 28 | 19 | 28 | 35 | 37 | 34 | 25 | 14 | 11 | 17 | 46 | 41 | 28 |
| | 7% | 12% | 9% | 4% | 6% | 8% | 11% | 7% | 4% | 7% | 6% | 8% | 6% | 9% |
| 1 - 2 times per year | 154 | 48 | 32 | 74 | 87 | 60 | 51 | 60 | 38 | 21 | 42 | 88 | 102 | 46 |
| | 14% | 20% | 15% | 12% | 15% | 13% | 17% | 17% | 10% | 13% | 14% | 15% | 14% | 14% |
| Haven't used | 643 | 107 | 114 | 418 | 357 | 258 | 138 | 179 | 292 | 109 | 191 | 304 | 413 | 188 |
| | 59% | 44% | 53% | 67% | 62% | 56% | 45% | 50% | 78% | 68% | 66% | 51% | 58% | 59% |
| Total | 1089 | 240 | 217 | 627 | 573 | 457 | 305 | 359 | 376 | 161 | 290 | 591 | 709 | 320 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR1_E. How frequently have you used the following over the past year? Off-leash dog parks.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 95 | 18 | 22 | 55 | 53 | 38 | 29 | 37 | 24 | 7 | 15 | 69 | 66 | 23 |
| | 9% | 8% | 10% | 9% | 9% | 8% | 10% | 10% | 7% | 5% | 5% | 12% | 9% | 7% |
| Monthly | 57 | 20 | 16 | 21 | 29 | 24 | 32 | 15 | 10 | 7 | 14 | 37 | 35 | 15 |
| | 5% | 8% | 7% | 3% | 5% | 5% | 10% | 4% | 3% | 4% | 5% | 6% | 5% | 5% |
| Every 2 - 3 months | 40 | 12 | 9 | 18 | 21 | 18 | 20 | 11 | 8 | 6 | 7 | 26 | 24 | 15 |
| | 4% | 5% | 4% | 3% | 4% | 4% | 7% | 3% | 2% | 4% | 2% | 4% | 3% | 5% |
| 1 - 2 times per year | 77 | 21 | 15 | 41 | 34 | 39 | 34 | 23 | 20 | 15 | 22 | 39 | 43 | 28 |
| | 7% | 9% | 7% | 7% | 6% | 9% | 11% | 6% | 5% | 9% | 8% | 7% | 6% | 9% |
| Haven't used | 819 | 168 | 156 | 491 | 437 | 337 | 190 | 273 | 313 | 125 | 232 | 420 | 541 | 238 |
| | 75% | 70% | 72% | 78% | 76% | 74% | 62% | 76% | 83% | 78% | 80% | 71% | 76% | 74% |
| Total | 1088 | 240 | 217 | 627 | 573 | 456 | 305 | 359 | 376 | 161 | 289 | 591 | 708 | 320 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR1_F. How frequently have you used the following over the past year? Public washrooms.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 156 | 47 | 33 | 75 | 81 | 57 | 72 | 44 | 34 | 27 | 36 | 88 | 85 | 64 |
| | 14% | 20% | 15% | 12% | 14% | 12% | 24% | 12% | 9% | 17% | 12% | 15% | 12% | 20% |
| Monthly | 196 | 52 | 39 | 106 | 105 | 86 | 63 | 79 | 46 | 30 | 49 | 111 | 127 | 60 |
| | 18% | 21% | 18% | 17% | 18% | 19% | 21% | 22% | 12% | 18% | 17% | 19% | 18% | 19% |
| Every 2 - 3 months | 187 | 49 | 52 | 85 | 107 | 70 | 71 | 64 | 43 | 26 | 41 | 116 | 114 | 63 |
| | 17% | 20% | 24% | 14% | 19% | 15% | 23% | 18% | 11% | 16% | 14% | 20% | 16% | 20% |
| 1 - 2 times per year | 235 | 52 | 43 | 140 | 114 | 110 | 45 | 84 | 96 | 33 | 64 | 129 | 150 | 74 |
| | 22% | 21% | 20% | 22% | 20% | 24% | 15% | 23% | 25% | 21% | 22% | 22% | 21% | 23% |
| Haven't used | 318 | 42 | 51 | 223 | 168 | 135 | 55 | 88 | 159 | 46 | 100 | 147 | 233 | 60 |
| | 29% | 17% | 24% | 35% | 29% | 30% | 18% | 25% | 42% | 28% | 34% | 25% | 33% | 19% |
| Total | 1092 | 241 | 217 | 630 | 574 | 457 | 305 | 359 | 379 | 162 | 291 | 591 | 710 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR1_G. How frequently have you used the following over the past year? Beaches / waterfront areas.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Weekly | 237 | 61 | 51 | 125 | 129 | 95 | 72 | 92 | 61 | 21 | 64 | 145 | 146 | 77 |
| | 22% | 25% | 23% | 20% | 23% | 21% | 24% | 26% | 16% | 13% | 22% | 24% | 20% | 24% |
| Monthly | 249 | 83 | 61 | 102 | 143 | 92 | 92 | 94 | 52 | 41 | 55 | 143 | 148 | 90 |
| | 23% | 35% | 28% | 16% | 25% | 20% | 30% | 26% | 14% | 25% | 19% | 24% | 21% | 28% |
| Every 2 - 3 months | 188 | 36 | 51 | 101 | 91 | 88 | 67 | 65 | 49 | 23 | 48 | 113 | 128 | 52 |
| | 17% | 15% | 23% | 16% | 16% | 19% | 22% | 18% | 13% | 14% | 17% | 19% | 18% | 16% |
| 1 - 2 times per year | 260 | 49 | 43 | 167 | 141 | 101 | 70 | 84 | 94 | 43 | 71 | 134 | 165 | 74 |
| | 24% | 20% | 20% | 27% | 24% | 22% | 23% | 24% | 25% | 26% | 25% | 23% | 23% | 23% |
| Haven't used | 160 | 12 | 13 | 135 | 71 | 82 | 5 | 23 | 125 | 35 | 53 | 57 | 124 | 28 |
| | 15% | 5% | 6% | 21% | 12% | 18% | 1% | 6% | 33% | 21% | 18% | 10% | 17% | 9% |
| Total | 1094 | 241 | 219 | 630 | 575 | 459 | 305 | 359 | 381 | 163 | 291 | 592 | 712 | 321 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PR2_A. How satisfied are you with the cleanliness / maintenance of the following? Parks.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 5 | 2 | | 2 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 2 |
| | 0% | 1% | | 0% | 0% | 1% | 1% | 0% | 0% | 1% | 0% | 0% | 0% | 1% |
| Dissatisfied | 63 | 6 | 20 | 37 | 26 | 29 | 20 | 21 | 15 | 9 | 13 | 37 | 40 | 19 |
| | 7% | 3% | 10% | 7% | 5% | 7% | 7% | 6% | 5% | 7% | 5% | 7% | 7% | 6% |
| Satisfied | 678 | 157 | 129 | 389 | 345 | 298 | 191 | 231 | 228 | 92 | 179 | 386 | 435 | 203 |
| | 70% | 67% | 64% | 73% | 68% | 72% | 64% | 69% | 76% | 68% | 73% | 69% | 71% | 67% |
| Very satisfied | 226 | 67 | 53 | 106 | 137 | 84 | 87 | 79 | 55 | 34 | 52 | 132 | 139 | 76 |
| | 23% | 29% | 26% | 20% | 27% | 20% | 29% | 24% | 18% | 25% | 21% | 24% | 23% | 25% |
| Total | 972 | 233 | 203 | 534 | 509 | 414 | 301 | 333 | 300 | 136 | 246 | 558 | 617 | 300 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PR2_B. How satisfied are you with the cleanliness / maintenance of the following? Playgrounds.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 5 | 2 | 2 | 1 | 1 | 5 | 5 | | 1 | 1 | | 5 | 3 | 2 |
| | 1% | 2% | 2% | 0% | 0% | 2% | 3% | | 0% | 1% | | 1% | 1% | 1% |
| Dissatisfied | 50 | 6 | 19 | 24 | 25 | 21 | 14 | 18 | 12 | 3 | 11 | 34 | 35 | 11 |
| | 9% | 4% | 15% | 8% | 8% | 9% | 7% | 8% | 8% | 3% | 8% | 10% | 9% | 6% |
| Satisfied | 406 | 95 | 79 | 231 | 204 | 178 | 122 | 156 | 117 | 65 | 102 | 228 | 260 | 121 |
| | 70% | 66% | 61% | 75% | 66% | 73% | 65% | 71% | 76% | 73% | 75% | 67% | 70% | 68% |
| Very satisfied | 123 | 41 | 30 | 52 | 81 | 39 | 48 | 47 | 25 | 20 | 24 | 74 | 74 | 44 |
| | 21% | 28% | 23% | 17% | 26% | 16% | 26% | 21% | 16% | 23% | 17% | 22% | 20% | 25% |
| Total | 584 | 144 | 130 | 309 | 310 | 243 | 188 | 221 | 154 | 89 | 136 | 341 | 372 | 178 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PR2_C. How satisfied are you with the cleanliness / maintenance of the following? Wilderness trails.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 4 | 2 | | 2 | 1 | 3 | 2 | 1 | 1 | | 1 | 3 | 2 | 2 |
| | 1% | 1% | | 0% | 0% | 1% | 1% | 0% | 0% | | 1% | 1% | 0% | 1% |
| Dissatisfied | 41 | 4 | 16 | 21 | 17 | 16 | 16 | 11 | 10 | 9 | 8 | 21 | 20 | 17 |
| | 5% | 2% | 9% | 5% | 4% | 5% | 6% | 4% | 5% | 8% | 4% | 4% | 4% | 7% |
| Satisfied | 558 | 138 | 117 | 302 | 286 | 244 | 169 | 207 | 162 | 70 | 137 | 334 | 361 | 170 |
| | 70% | 69% | 64% | 72% | 68% | 72% | 63% | 71% | 77% | 66% | 72% | 70% | 72% | 66% |
| Very satisfied | 197 | 55 | 49 | 93 | 117 | 75 | 83 | 73 | 39 | 27 | 45 | 121 | 119 | 67 |
| | 25% | 28% | 27% | 22% | 28% | 22% | 31% | 25% | 18% | 26% | 24% | 25% | 24% | 26% |
| Total | 801 | 200 | 181 | 418 | 421 | 338 | 270 | 292 | 211 | 107 | 191 | 479 | 502 | 257 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR2_D. How satisfied are you with the cleanliness / maintenance of the following? Sports fields / ballfields.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 11 | 5 | 1 | 5 | 2 | 8 | 7 | 2 | 1 | 1 | 2 | 8 | 3 | 7 |
| | 2% | 3% | 1% | 2% | 1% | 4% | 4% | 1% | 1% | 1% | 2% | 3% | 1% | 4% |
| Dissatisfied | 40 | 6 | 9 | 24 | 13 | 22 | 14 | 14 | 10 | 5 | 12 | 22 | 28 | 11 |
| | 8% | 5% | 9% | 9% | 5% | 9% | 7% | 7% | 9% | 7% | 10% | 7% | 9% | 7% |
| Satisfied | 369 | 98 | 67 | 204 | 182 | 166 | 124 | 145 | 89 | 52 | 93 | 215 | 242 | 110 |
| | 72% | 70% | 65% | 76% | 74% | 71% | 67% | 75% | 76% | 73% | 76% | 71% | 74% | 69% |
| Very satisfied | 92 | 31 | 25 | 36 | 50 | 39 | 40 | 33 | 16 | 14 | 15 | 59 | 54 | 32 |
| | 18% | 22% | 24% | 13% | 20% | 17% | 22% | 17% | 14% | 19% | 12% | 19% | 16% | 20% |
| Total | 511 | 140 | 102 | 269 | 246 | 236 | 185 | 194 | 117 | 72 | 122 | 304 | 328 | 160 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PR2_E. How satisfied are you with the cleanliness / maintenance of the following? Off-leash dog parks.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 19 | 6 | 1 | 12 | 5 | 14 | 9 | 5 | 4 | 3 | 2 | 14 | 9 | 10 |
| | 6% | 6% | 2% | 7% | 3% | 10% | 7% | 5% | 5% | 7% | 2% | 7% | 5% | 8% |
| Dissatisfied | 33 | 4 | 10 | 20 | 11 | 18 | 14 | 10 | 8 | 1 | 7 | 22 | 21 | 7 |
| | 10% | 4% | 13% | 12% | 6% | 12% | 9% | 10% | 10% | 1% | 9% | 11% | 10% | 6% |
| Satisfied | 220 | 68 | 44 | 107 | 116 | 91 | 85 | 66 | 62 | 26 | 59 | 132 | 139 | 74 |
| | 65% | 68% | 60% | 65% | 68% | 62% | 59% | 67% | 74% | 58% | 73% | 65% | 70% | 62% |
| Very satisfied | 66 | 22 | 18 | 26 | 40 | 23 | 36 | 18 | 9 | 15 | 12 | 34 | 30 | 29 |
| | 20% | 22% | 25% | 16% | 23% | 16% | 25% | 18% | 11% | 34% | 15% | 17% | 15% | 24% |
| Total | 339 | 100 | 74 | 164 | 172 | 146 | 144 | 100 | 84 | 45 | 81 | 201 | 198 | 119 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR2_F. How satisfied are you with the cleanliness / maintenance of the following? Public washrooms.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 55 | 20 | 9 | 26 | 23 | 28 | 32 | 13 | 7 | 8 | 11 | 35 | 24 | 29 |
| | 7% | 10% | 6% | 6% | 6% | 8% | 12% | 5% | 3% | 7% | 5% | 8% | 5% | 11% |
| Dissatisfied | 173 | 44 | 38 | 90 | 95 | 60 | 76 | 49 | 36 | 28 | 42 | 94 | 93 | 64 |
| | 22% | 21% | 23% | 21% | 23% | 18% | 29% | 18% | 16% | 24% | 21% | 21% | 19% | 24% |
| Satisfied | 514 | 127 | 106 | 281 | 266 | 226 | 134 | 192 | 169 | 71 | 132 | 298 | 338 | 156 |
| | 64% | 61% | 64% | 66% | 63% | 67% | 51% | 70% | 74% | 60% | 66% | 65% | 69% | 58% |
| Very satisfied | 59 | 18 | 13 | 28 | 37 | 22 | 22 | 20 | 16 | 11 | 16 | 29 | 35 | 19 |
| | 7% | 9% | 8% | 7% | 9% | 6% | 8% | 7% | 7% | 9% | 8% | 6% | 7% | 7% |
| Total | 801 | 209 | 166 | 424 | 422 | 336 | 264 | 275 | 228 | 118 | 200 | 456 | 491 | 268 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

PR2_G. How satisfied are you with the cleanliness / maintenance of the following? Beaches / waterfront areas.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 17 | 2 | 7 | 7 | 10 | 6 | 7 | 4 | 6 | 5 | 1 | 10 | 8 | 7 |
| | 2% | 1% | 3% | 1% | 2% | 2% | 2% | 1% | 2% | 4% | 1% | 2% | 1% | 2% |
| Dissatisfied | 64 | 7 | 13 | 44 | 30 | 26 | 25 | 12 | 21 | 13 | 14 | 32 | 34 | 20 |
| | 7% | 3% | 6% | 9% | 6% | 7% | 8% | 4% | 8% | 10% | 6% | 6% | 6% | 7% |
| Satisfied | 671 | 160 | 134 | 372 | 346 | 286 | 201 | 237 | 201 | 87 | 185 | 376 | 430 | 209 |
| | 73% | 71% | 67% | 76% | 70% | 76% | 67% | 73% | 79% | 68% | 78% | 72% | 74% | 72% |
| Very satisfied | 171 | 57 | 47 | 67 | 110 | 56 | 68 | 72 | 28 | 22 | 38 | 107 | 108 | 54 |
| | 19% | 25% | 23% | 14% | 22% | 15% | 23% | 22% | 11% | 17% | 16% | 20% | 19% | 19% |
| Total | 923 | 227 | 202 | 490 | 496 | 374 | 301 | 324 | 256 | 127 | 238 | 525 | 580 | 290 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR3. How would you rate your overall park experience?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 4 | 2 | | 1 | 1 | 2 | 2 | 1 | | | 1 | 2 | 1 | 2 |
| | 0% | 1% | | 0% | 0% | 1% | 1% | 0% | | | 0% | 0% | 0% | 1% |
| Dissatisfied | 14 | 2 | 4 | 8 | 5 | 7 | 4 | 4 | 5 | 2 | 2 | 9 | 9 | 4 |
| | 1% | 1% | 2% | 2% | 1% | 2% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 1% |
| Satisfied | 714 | 163 | 139 | 409 | 353 | 316 | 214 | 232 | 234 | 109 | 174 | 401 | 455 | 212 |
| | 73% | 70% | 68% | 76% | 70% | 75% | 71% | 69% | 78% | 81% | 70% | 72% | 74% | 70% |
| Very satisfied | 246 | 66 | 62 | 118 | 147 | 94 | 80 | 99 | 61 | 23 | 71 | 146 | 153 | 84 |
| | 25% | 28% | 30% | 22% | 29% | 22% | 27% | 29% | 20% | 17% | 29% | 26% | 25% | 28% |
| Total | 977 | 233 | 206 | 537 | 506 | 419 | 301 | 336 | 301 | 135 | 249 | 558 | 618 | 303 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



PR4. Is there anything that would enhance the overall park experience for you?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No, nothing would | 741 | 180 | 138 | 421 | 397 | 313 | 234 | 238 | 245 | 110 | 208 | 392 | 485 | 219 |
| | 70% | 76% | 64% | 71% | 72% | 71% | 76% | 66% | 71% | 74% | 75% | 67% | 71% | 70% |
| Better maintenance / cleanliness (unspecified) | 29 | 3 | 7 | 20 | 12 | 17 | 2 | 16 | 9 | 2 | 12 | 16 | 23 | 6 |
| | 3% | 1% | 3% | 3% | 2% | 4% | 1% | 5% | 3% | 1% | 4% | 3% | 3% | 2% |
| Better litter collection / clean up / pick-ups (less litter) | 49 | 7 | 9 | 33 | 23 | 21 | 11 | 20 | 15 | 6 | 16 | 26 | 28 | 13 |
| | 5% | 3% | 4% | 5% | 4% | 5% | 4% | 5% | 4% | 4% | 6% | 4% | 4% | 4% |
| Better washrooms / better washroom maintenance | 17 | 7 | 3 | 7 | 12 | 3 | 7 | 2 | 6 | 3 | 5 | 8 | 11 | 6 |
| | 2% | 3% | 1% | 1% | 2% | 1% | 2% | 1% | 2% | 2% | 2% | 1% | 2% | 2% |
| Better athletic field / court maintenance | 13 | 2 | 1 | 10 | 7 | 4 | 2 | 5 | 4 | 2 | 5 | 6 | 8 | 5 |
| | 1% | 1% | 0% | 2% | 1% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 2% |
| More activities (e.g., playground equipment , pools, splash parks) | 10 | | 7 | 3 | 5 | 5 | | 7 | 2 | | 2 | 7 | 7 | 2 |
| | 1% | | 3% | 1% | 1% | 1% | | 2% | 1% | | 1% | 1% | 1% | 1% |
| Enforce dog control / dogs on leash | 39 | 4 | 12 | 23 | 20 | 17 | 7 | 14 | 15 | 2 | 6 | 29 | 23 | 10 |
| | 4% | 2% | 5% | 4% | 4% | 4% | 2% | 4% | 4% | 1% | 2% | 5% | 3% | 3% |
| Dog owners picking up after dog | 23 | | 8 | 15 | 13 | 8 | 4 | 10 | 7 | 2 | 7 | 13 | 18 | 5 |
| | 2% | | 3% | 3% | 2% | 2% | 1% | 3% | 2% | 1% | 2% | 2% | 3% | 1% |
| More off-leash parks | 19 | 6 | 4 | 10 | 13 | 6 | 6 | 9 | 3 | | 6 | 13 | 16 | 2 |
| | 2% | 2% | 2% | 2% | 2% | 1% | 2% | 2% | 1% | | 2% | 2% | 2% | 1% |
| More parking | 8 | 1 | 3 | 4 | 3 | 5 | 2 | 2 | 2 | 1 | 1 | 6 | 2 | 4 |
| | 1% | 0% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 0% | 0% | 1% | 0% | 1% |
| More / better garbage / recycling cans | 33 | 5 | 9 | 19 | 19 | 8 | 11 | 10 | 12 | 1 | 6 | 26 | 18 | 11 |
| | 3% | 2% | 4% | 3% | 3% | 2% | 4% | 3% | 3% | 0% | 2% | 4% | 3% | 4% |
| More landscaping / flowers / trees | 9 | 1 | 4 | 5 | 4 | 3 | 2 | 5 | 2 | 2 | | 6 | 5 | 4 |
| | 1% | 0% | 2% | 1% | 1% | 1% | 1% | 1% | 1% | 2% | | 1% | 1% | 1% |
| More public washrooms | 27 | 8 | 9 | 10 | 16 | 7 | 9 | 8 | 9 | 3 | 3 | 20 | 15 | 9 |
| | 3% | 3% | 4% | 2% | 3% | 2% | 3% | 2% | 3% | 2% | 1% | 3% | 2% | 3% |
| More / better trails | 15 | 2 | 3 | 11 | 5 | 10 | | 11 | 4 | 1 | 6 | 9 | 14 | 1 |
| | 1% | 1% | 1% | 2% | 1% | 2% | | 3% | 1% | 0% | 2% | 1% | 2% | 0% |

PR4. Is there anything that would enhance the overall park experience for you?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|-------------|-------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| More amenities (e.g., benches, water fountains, shelters, info centre, bike rental, food services) | 47 | 8 | 12 | 26 | 28 | 12 | 15 | 16 | 13 | 8 | 6 | 32 | 27 | 19 |
| | 4% | 4% | 6% | 4% | 5% | 3% | 5% | 4% | 4% | 5% | 2% | 6% | 4% | 6% |
| Better lighting | 4 | 1 | 3 | 1 | 2 | 3 | | 4 | 1 | | 3 | 2 | 4 | |
| | 0% | 0% | 1% | 0% | 0% | 1% | | 1% | 0% | | 1% | 0% | 1% | |
| More security / police | 11 | 1 | 5 | 6 | 4 | 6 | | 5 | 3 | | 5 | 6 | 9 | 1 |
| | 1% | 0% | 2% | 1% | 1% | 1% | | 1% | 1% | | 2% | 1% | 1% | 0% |
| Beach improvements | 11 | 1 | 2 | 8 | 7 | 4 | | 2 | 8 | 4 | 4 | 3 | 6 | 5 |
| | 1% | 1% | 1% | 1% | 1% | 1% | | 1% | 2% | 2% | 1% | 1% | 1% | 2% |
| Increase accessibility (bus service / wheelchair access) | 8 | 1 | 4 | 4 | 7 | 1 | | 5 | 4 | 1 | 2 | 5 | 5 | 4 |
| | 1% | 0% | 2% | 1% | 1% | 0% | | 1% | 1% | 0% | 1% | 1% | 1% | 1% |
| Increase hours / remove curfew | 5 | 3 | 2 | 1 | 1 | 4 | 2 | | 2 | | 3 | 2 | 3 | 2 |
| | 0% | 1% | 1% | 0% | 0% | 1% | 1% | | 1% | | 1% | 0% | 0% | 1% |
| More parks / greenspace created | 19 | 2 | 6 | 11 | 7 | 12 | 5 | 8 | 6 | 1 | 2 | 15 | 9 | 9 |
| | 2% | 1% | 3% | 2% | 1% | 3% | 1% | 2% | 2% | 0% | 1% | 2% | 1% | 3% |
| Other | 46 | 15 | 8 | 22 | 14 | 28 | 16 | 20 | 9 | 9 | 5 | 31 | 23 | 19 |
| | 4% | 6% | 4% | 4% | 3% | 6% | 5% | 6% | 3% | 6% | 2% | 5% | 3% | 6% |
| Don't know / don't visit parks | 4 | | 1 | 3 | 3 | 1 | | 1 | 3 | 2 | | 2 | 4 | 1 |
| | 0% | | 1% | 1% | 1% | 0% | | 0% | 1% | 1% | | 0% | 1% | 0% |
| Total | 1052 | 238 | 216 | 595 | 554 | 442 | 305 | 358 | 343 | 149 | 277 | 584 | 679 | 313 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



LIB1. Have you used the services of Halifax Public Libraries in the past 12 months in a branch, in the community, or online?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 390 | 52 | 61 | 277 | 187 | 181 | 86 | 121 | 164 | 86 | 132 | 144 | 273 | 96 |
| | 36% | 21% | 28% | 44% | 33% | 39% | 28% | 34% | 43% | 53% | 45% | 24% | 38% | 30% |
| Yes | 703 | 189 | 159 | 353 | 387 | 279 | 219 | 238 | 218 | 76 | 159 | 448 | 437 | 226 |
| | 64% | 79% | 72% | 56% | 67% | 61% | 72% | 66% | 57% | 47% | 55% | 76% | 62% | 70% |
| Total | 1094 | 241 | 220 | 630 | 574 | 461 | 305 | 359 | 382 | 163 | 291 | 593 | 711 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB2. Which of the following libraries have you used in the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------------------|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Alderney Gate | 154 | 44 | 41 | 70 | 89 | 55 | 67 | 51 | 33 | 12 | 39 | 99 | 81 | 63 |
| | 22% | 23% | 26% | 20% | 23% | 20% | 30% | 21% | 15% | 16% | 25% | 22% | 19% | 28% |
| Bedford | 57 | 6 | 19 | 33 | 37 | 18 | 7 | 29 | 20 | 4 | 9 | 43 | 44 | 11 |
| | 8% | 3% | 12% | 9% | 10% | 6% | 3% | 12% | 9% | 5% | 6% | 10% | 10% | 5% |
| Captain William Spry | 73 | 14 | 24 | 36 | 43 | 24 | 16 | 36 | 17 | 8 | 12 | 49 | 44 | 19 |
| | 10% | 7% | 15% | 10% | 11% | 9% | 7% | 15% | 8% | 11% | 8% | 11% | 10% | 9% |
| Cole Harbour | 62 | 9 | 11 | 42 | 34 | 25 | 20 | 13 | 25 | 6 | 15 | 38 | 49 | 10 |
| | 9% | 5% | 7% | 12% | 9% | 9% | 9% | 6% | 12% | 8% | 9% | 9% | 11% | 4% |
| Dartmouth North | 36 | 7 | 11 | 19 | 24 | 10 | 9 | 17 | 9 | 6 | 9 | 22 | 18 | 18 |
| | 5% | 4% | 7% | 5% | 6% | 4% | 4% | 7% | 4% | 8% | 5% | 5% | 4% | 8% |
| Halifax Central Library | 464 | 153 | 118 | 193 | 252 | 186 | 170 | 171 | 109 | 45 | 76 | 338 | 276 | 165 |
| | 66% | 81% | 74% | 55% | 65% | 67% | 77% | 72% | 50% | 58% | 48% | 75% | 63% | 73% |
| J.D. Shatford (Hubbards) | 5 | 2 | | 2 | 2 | 2 | 2 | 1 | 1 | | | 2 | 2 | 2 |
| | 1% | 1% | | 1% | 1% | 1% | 1% | 0% | 1% | | 1% | 0% | 0% | 1% |
| Keshen Goodman | 197 | 52 | 51 | 95 | 107 | 80 | 49 | 73 | 64 | 15 | 37 | 140 | 111 | 71 |
| | 28% | 27% | 32% | 27% | 28% | 29% | 23% | 31% | 30% | 20% | 23% | 31% | 25% | 32% |
| Musquodoboit Harbour | 24 | 5 | 6 | 14 | 13 | 9 | 8 | 6 | 10 | 3 | 9 | 11 | 21 | 3 |
| | 3% | 2% | 4% | 4% | 3% | 3% | 4% | 3% | 4% | 4% | 6% | 3% | 5% | 1% |
| Sackville | 61 | 8 | 15 | 38 | 39 | 18 | 16 | 21 | 21 | 8 | 21 | 30 | 48 | 7 |
| | 9% | 4% | 10% | 11% | 10% | 6% | 7% | 9% | 10% | 11% | 13% | 7% | 11% | 3% |
| Sheet Harbour | 2 | | | 2 | 2 | 1 | | | 2 | 1 | | 1 | 2 | 1 |
| | 0% | | | 1% | 0% | 0% | | | 1% | 2% | | 0% | 0% | 0% |
| Spring Garden Road | 64 | 20 | 18 | 24 | 36 | 24 | 20 | 22 | 20 | 7 | 14 | 40 | 30 | 27 |
| | 9% | 11% | 12% | 7% | 9% | 8% | 9% | 9% | 9% | 9% | 9% | 9% | 7% | 12% |
| Tantallon | 35 | 4 | 7 | 24 | 23 | 10 | 2 | 19 | 12 | 2 | 8 | 24 | 29 | 1 |
| | 5% | 2% | 5% | 7% | 6% | 4% | 1% | 8% | 5% | 3% | 5% | 5% | 7% | 0% |
| Woodlawn | 96 | 20 | 13 | 63 | 55 | 36 | 22 | 28 | 44 | 8 | 38 | 48 | 70 | 19 |
| | 14% | 11% | 8% | 18% | 14% | 13% | 10% | 12% | 20% | 10% | 24% | 11% | 16% | 9% |
| Home delivery / borrow by mail | 9 | 5 | 2 | 2 | 7 | 2 | 4 | 1 | 4 | 1 | 1 | 7 | 2 | 7 |
| | 1% | 3% | 1% | 1% | 2% | 1% | 2% | 1% | 2% | 2% | 1% | 2% | 0% | 3% |



LIB2. Which of the following libraries have you used in the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Website (halifaxpubliclibraries.ca) | 243 | 67 | 56 | 119 | 143 | 81 | 74 | 92 | 69 | 20 | 39 | 174 | 145 | 82 |
| | 34% | 35% | 35% | 34% | 37% | 29% | 34% | 39% | 32% | 26% | 25% | 39% | 33% | 36% |
| Digital collection (ebooks, streaming, emagazines, etc.) | 132 | 44 | 31 | 56 | 87 | 38 | 33 | 58 | 33 | 6 | 22 | 96 | 88 | 33 |
| | 19% | 23% | 20% | 16% | 23% | 13% | 15% | 24% | 15% | 8% | 14% | 21% | 20% | 15% |
| In the community (service delivered outside a library) | 14 | 6 | 3 | 5 | 9 | 6 | 7 | 3 | 4 | 1 | 1 | 13 | 6 | 7 |
| | 2% | 3% | 2% | 1% | 2% | 2% | 3% | 1% | 2% | 2% | 0% | 3% | 1% | 3% |
| Total | 703 | 189 | 159 | 353 | 387 | 279 | 219 | 238 | 218 | 76 | 159 | 448 | 437 | 226 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

LIB3_A. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library facilities.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 3 | 2 | | 1 | 1 | 2 | 2 | | 1 | | | 2 | | 2 |
| | 0% | 1% | | 0% | 0% | 1% | 1% | | 0% | | | 1% | | 1% |
| Dissatisfied | 5 | | 2 | 3 | 3 | 1 | | 1 | 2 | | | 4 | 5 | |
| | 1% | | 1% | 1% | 1% | 0% | | 1% | 1% | | | 1% | 1% | |
| Satisfied | 254 | 70 | 50 | 134 | 122 | 113 | 72 | 102 | 69 | 30 | 70 | 147 | 166 | 71 |
| | 37% | 38% | 32% | 39% | 32% | 41% | 33% | 44% | 33% | 39% | 45% | 34% | 39% | 32% |
| Very satisfied | 424 | 112 | 106 | 206 | 251 | 157 | 143 | 130 | 140 | 46 | 86 | 282 | 254 | 151 |
| | 62% | 61% | 67% | 60% | 67% | 58% | 66% | 56% | 66% | 61% | 55% | 65% | 60% | 67% |
| Total | 686 | 184 | 158 | 343 | 377 | 273 | 217 | 233 | 212 | 76 | 156 | 436 | 425 | 224 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



LIB3_B. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Library materials (books, CDs, DVDs, ebooks, etc.).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 8 | 2 | 4 | 2 | 3 | 5 | 5 | 1 | 1 | 1 | 1 | 6 | 4 | 4 |
| | 1% | 1% | 2% | 1% | 1% | 2% | 2% | 1% | 1% | 2% | 0% | 1% | 1% | 2% |
| Dissatisfied | 24 | 9 | 3 | 12 | 16 | 6 | 11 | 7 | 4 | 2 | 5 | 15 | 11 | 10 |
| | 4% | 5% | 2% | 4% | 4% | 3% | 6% | 3% | 2% | 3% | 4% | 4% | 3% | 5% |
| Satisfied | 310 | 74 | 72 | 162 | 153 | 139 | 79 | 120 | 97 | 30 | 72 | 197 | 214 | 78 |
| | 48% | 45% | 47% | 49% | 42% | 55% | 40% | 54% | 47% | 44% | 50% | 47% | 52% | 38% |
| Very satisfied | 307 | 80 | 75 | 152 | 194 | 102 | 102 | 95 | 102 | 34 | 67 | 200 | 185 | 113 |
| | 47% | 48% | 49% | 46% | 53% | 41% | 52% | 42% | 50% | 51% | 46% | 48% | 45% | 55% |
| Total | 649 | 165 | 154 | 328 | 365 | 252 | 197 | 223 | 203 | 67 | 145 | 419 | 414 | 204 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB3_C. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Public technology (Wi-Fi, computers, iPads, printers, gaming, etc.).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 2 | 2 | | | | 2 | 2 | | | | | 2 | | 2 |
| | 0% | 2% | | | | 1% | 1% | | | | | 1% | | 1% |
| Dissatisfied | 10 | 2 | 5 | 3 | 3 | 5 | 5 | 4 | 1 | 4 | | 6 | 7 | 1 |
| | 2% | 1% | 3% | 1% | 1% | 2% | 3% | 2% | 0% | 7% | | 2% | 2% | 0% |
| Satisfied | 249 | 76 | 53 | 121 | 116 | 115 | 72 | 99 | 72 | 22 | 67 | 156 | 159 | 78 |
| | 48% | 51% | 39% | 51% | 42% | 53% | 40% | 52% | 52% | 39% | 58% | 46% | 52% | 42% |
| Very satisfied | 259 | 68 | 78 | 113 | 157 | 94 | 100 | 86 | 64 | 31 | 48 | 174 | 141 | 106 |
| | 50% | 46% | 58% | 48% | 57% | 43% | 56% | 46% | 47% | 54% | 42% | 51% | 46% | 57% |
| Total | 521 | 148 | 135 | 238 | 276 | 216 | 179 | 188 | 137 | 57 | 114 | 338 | 306 | 187 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



LIB3_D. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Children's programs (ages 0-13).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 2 | 2 | | | | 2 | 2 | | | | | 2 | | 2 |
| | 1% | 4% | | | | 3% | 4% | | | | | 2% | | 4% |
| Dissatisfied | 6 | 1 | 2 | 3 | 5 | 1 | | 5 | 1 | 1 | 2 | 4 | 3 | 3 |
| | 3% | 2% | 3% | 4% | 4% | 2% | | 5% | 3% | 3% | 5% | 2% | 2% | 5% |
| Satisfied | 92 | 30 | 28 | 34 | 41 | 48 | 27 | 44 | 20 | 12 | 14 | 64 | 63 | 28 |
| | 45% | 50% | 45% | 42% | 34% | 63% | 42% | 45% | 51% | 63% | 44% | 43% | 46% | 45% |
| Very satisfied | 103 | 26 | 33 | 44 | 76 | 25 | 35 | 48 | 18 | 7 | 17 | 77 | 73 | 28 |
| | 51% | 44% | 53% | 54% | 63% | 32% | 54% | 50% | 46% | 34% | 51% | 52% | 52% | 46% |
| Total | 203 | 60 | 63 | 80 | 122 | 76 | 65 | 96 | 39 | 20 | 33 | 147 | 139 | 62 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB3_E. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Youth programs (ages 14-18).

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 2 | 2 | | | | 2 | 2 | | | | | 2 | | 2 |
| | 3% | 8% | | | | 6% | 8% | | | | | 4% | | 5% |
| Dissatisfied | 3 | | 2 | 1 | 2 | | | 2 | | 1 | | 2 | 2 | 1 |
| | 4% | | 11% | 3% | 5% | | | 6% | | 7% | | 3% | 5% | 2% |
| Satisfied | 46 | 15 | 9 | 22 | 19 | 25 | 11 | 23 | 12 | 10 | 4 | 31 | 24 | 20 |
| | 50% | 48% | 45% | 53% | 40% | 64% | 36% | 54% | 65% | 60% | 65% | 47% | 56% | 42% |
| Very satisfied | 41 | 14 | 9 | 18 | 26 | 12 | 18 | 17 | 6 | 6 | 2 | 30 | 17 | 24 |
| | 44% | 44% | 44% | 44% | 55% | 30% | 56% | 40% | 35% | 33% | 35% | 46% | 39% | 51% |
| Total | 92 | 31 | 20 | 42 | 48 | 39 | 31 | 42 | 18 | 17 | 7 | 66 | 43 | 47 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



LIB3_F. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Adult programs.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 3 | 2 | 1 | | 1 | 2 | 2 | | 1 | | | 3 | 1 | 2 |
| | 1% | 3% | 1% | | 0% | 2% | 3% | | 1% | | | 2% | 0% | 2% |
| Dissatisfied | 14 | 3 | 2 | 9 | 11 | 4 | 7 | 5 | 3 | 4 | 2 | 8 | 6 | 7 |
| | 5% | 5% | 4% | 6% | 8% | 3% | 9% | 6% | 3% | 11% | 4% | 5% | 4% | 6% |
| Satisfied | 160 | 47 | 30 | 82 | 74 | 76 | 33 | 51 | 64 | 23 | 36 | 94 | 89 | 60 |
| | 60% | 65% | 51% | 61% | 53% | 66% | 45% | 64% | 64% | 65% | 67% | 56% | 64% | 52% |
| Very satisfied | 91 | 20 | 26 | 45 | 55 | 33 | 31 | 24 | 33 | 9 | 16 | 64 | 44 | 45 |
| | 34% | 27% | 44% | 33% | 39% | 28% | 42% | 30% | 33% | 24% | 29% | 38% | 32% | 39% |
| Total | 268 | 73 | 59 | 135 | 140 | 115 | 73 | 80 | 101 | 36 | 54 | 169 | 140 | 114 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB3_G. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for seniors.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 4 | 2 | 1 | 1 | 1 | 4 | 2 | | 2 | | 1 | 4 | 1 | 2 |
| | 3% | 8% | 4% | 2% | 1% | 5% | 13% | | 2% | | 2% | 5% | 2% | 5% |
| Dissatisfied | 6 | | 1 | 5 | 4 | 1 | | | 6 | 1 | 1 | 4 | 2 | 4 |
| | 5% | | 4% | 6% | 7% | 2% | | | 7% | 6% | 2% | 5% | 3% | 7% |
| Satisfied | 80 | 20 | 10 | 50 | 34 | 44 | 9 | 13 | 54 | 15 | 21 | 40 | 46 | 28 |
| | 61% | 63% | 63% | 60% | 58% | 63% | 50% | 55% | 65% | 78% | 72% | 53% | 64% | 56% |
| Very satisfied | 41 | 9 | 5 | 27 | 20 | 21 | 7 | 11 | 21 | 3 | 7 | 29 | 23 | 16 |
| | 31% | 29% | 30% | 32% | 34% | 30% | 37% | 45% | 26% | 16% | 23% | 38% | 31% | 32% |
| Total | 132 | 31 | 16 | 84 | 58 | 70 | 18 | 24 | 83 | 19 | 29 | 76 | 72 | 50 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



LIB3_H. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Programs for newcomers.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 4 | 2 | | 1 | 1 | 2 | 2 | 1 | | 1 | | 2 | | 4 |
| | 3% | 6% | | 3% | 2% | 5% | 6% | 3% | | 9% | | 3% | | 6% |
| Dissatisfied | 1 | | | 1 | | | | | 1 | 1 | | | | 1 |
| | 1% | | | 1% | | | | | 2% | 5% | | | | 1% |
| Satisfied | 67 | 26 | 16 | 25 | 30 | 32 | 23 | 24 | 20 | 8 | 15 | 42 | 30 | 34 |
| | 63% | 65% | 66% | 59% | 57% | 66% | 59% | 69% | 60% | 62% | 89% | 58% | 64% | 61% |
| Very satisfied | 35 | 11 | 8 | 16 | 21 | 14 | 13 | 10 | 12 | 3 | 2 | 28 | 17 | 18 |
| | 33% | 29% | 34% | 37% | 40% | 29% | 35% | 28% | 38% | 24% | 11% | 38% | 36% | 32% |
| Total | 106 | 40 | 23 | 43 | 53 | 48 | 38 | 35 | 33 | 13 | 17 | 73 | 47 | 56 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB3_I. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Home delivery.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 3 | 2 | 1 | | 1 | 2 | 2 | | 1 | | | 3 | 1 | 2 |
| | 8% | 13% | 16% | | 3% | 13% | 17% | | 4% | | | 13% | 4% | 10% |
| Dissatisfied | 1 | | | 1 | | | | | 1 | 1 | | | | 1 |
| | 2% | | | 4% | | | | | 4% | 9% | | | | 3% |
| Satisfied | 21 | 9 | 2 | 10 | 9 | 10 | 5 | 6 | 8 | 5 | 2 | 13 | 9 | 11 |
| | 54% | 50% | 50% | 59% | 49% | 56% | 33% | 84% | 52% | 67% | 42% | 55% | 66% | 47% |
| Very satisfied | 14 | 7 | 1 | 6 | 8 | 6 | 7 | 1 | 6 | 2 | 3 | 8 | 4 | 10 |
| | 37% | 37% | 34% | 37% | 48% | 31% | 49% | 16% | 41% | 24% | 58% | 32% | 30% | 40% |
| Total | 38 | 18 | 4 | 17 | 18 | 19 | 14 | 7 | 15 | 7 | 5 | 24 | 13 | 24 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



LIB3_J. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Borrow by mail services.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 2 | 2 | | | | 2 | 2 | | | | | 2 | | 2 |
| | 4% | 9% | | | | 8% | 10% | | | | | 7% | | 7% |
| Dissatisfied | 1 | | | 1 | | 1 | | | 1 | 1 | | 1 | 1 | 1 |
| | 2% | | | 6% | | 2% | | | 5% | 8% | | 2% | 3% | 2% |
| Satisfied | 28 | 15 | 3 | 10 | 8 | 16 | 11 | 5 | 11 | 5 | 6 | 16 | 10 | 18 |
| | 52% | 55% | 44% | 50% | 39% | 56% | 50% | 81% | 46% | 70% | 65% | 46% | 53% | 51% |
| Very satisfied | 22 | 10 | 4 | 9 | 12 | 10 | 9 | 1 | 11 | 2 | 3 | 15 | 8 | 14 |
| | 41% | 36% | 56% | 44% | 61% | 34% | 39% | 19% | 49% | 22% | 35% | 45% | 44% | 40% |
| Total | 54 | 27 | 6 | 21 | 20 | 29 | 23 | 6 | 23 | 8 | 9 | 34 | 19 | 34 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB3_K. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Open hours.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 12 | 6 | 2 | 4 | 3 | 8 | 5 | 4 | 3 | 3 | 2 | 7 | 4 | 8 |
| | 2% | 3% | 1% | 1% | 1% | 3% | 2% | 2% | 2% | 4% | 2% | 2% | 1% | 4% |
| Dissatisfied | 61 | 18 | 18 | 25 | 38 | 14 | 22 | 28 | 6 | 4 | 7 | 47 | 36 | 23 |
| | 9% | 10% | 13% | 8% | 11% | 5% | 11% | 12% | 3% | 5% | 5% | 11% | 9% | 11% |
| Satisfied | 412 | 114 | 90 | 208 | 209 | 184 | 124 | 138 | 137 | 52 | 90 | 260 | 265 | 129 |
| | 64% | 66% | 61% | 64% | 59% | 70% | 61% | 62% | 69% | 71% | 65% | 62% | 66% | 60% |
| Very satisfied | 163 | 36 | 37 | 89 | 102 | 56 | 51 | 53 | 53 | 14 | 39 | 105 | 97 | 57 |
| | 25% | 21% | 25% | 27% | 29% | 21% | 25% | 24% | 27% | 20% | 28% | 25% | 24% | 26% |
| Total | 648 | 175 | 147 | 325 | 351 | 262 | 202 | 222 | 200 | 72 | 139 | 418 | 400 | 217 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



LIB3_L. Please rate your satisfaction with the programs and services provided by the library / libraries you have used in the past 12 months: Overall satisfaction with Halifax Public Libraries.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------------------|-------------|-------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|-------------|-------------|-------------|-------------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Very dissatisfied | 3 0% | 2 1% | | 1 0% | | 3 1% | 2 1% | | 1 0% | | | 3 1% | 1 0% | 2 1% |
| Dissatisfied | 4 1% | | 2 1% | 3 1% | 2 0% | 1 0% | | | 2 1% | 1 1% | | 4 1% | 4 1% | 1 0% |
| Satisfied | 365 53% | 100 54% | 74 46% | 190 55% | 183 48% | 156 57% | 103 48% | 141 59% | 105 49% | 40 53% | 91 59% | 221 50% | 234 54% | 104 46% |
| Very satisfied | 320 46% | 84 45% | 84 53% | 151 44% | 199 52% | 112 41% | 111 51% | 96 41% | 104 49% | 34 46% | 63 41% | 215 49% | 192 45% | 116 52% |
| Total | 693 100% | 187 100% | 159 100% | 345 100% | 383 100% | 273 100% | 217 100% | 237 100% | 212 100% | 75 100% | 154 100% | 443 100% | 431 100% | 223 100% |

LIB4. Where do you most often get your information about library services?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Don't use / don't see | 2 | | | 2 | 1 | 1 | | | 2 | | | 2 | 2 | 1 |
| | 0% | | | 1% | 0% | 0% | | | 1% | | | 1% | 0% | 0% |
| Library staff | 364 | 103 | 76 | 184 | 183 | 163 | 104 | 127 | 119 | 51 | 85 | 218 | 213 | 134 |
| | 52% | 54% | 48% | 52% | 47% | 58% | 47% | 53% | 55% | 67% | 53% | 49% | 49% | 59% |
| Digital screen in branch | 147 | 57 | 33 | 57 | 75 | 63 | 62 | 50 | 30 | 14 | 26 | 102 | 68 | 73 |
| | 21% | 30% | 21% | 16% | 20% | 23% | 28% | 21% | 14% | 18% | 17% | 23% | 16% | 32% |
| Website | 506 | 137 | 137 | 232 | 290 | 187 | 161 | 189 | 137 | 38 | 106 | 346 | 329 | 148 |
| | 72% | 72% | 86% | 66% | 75% | 67% | 73% | 79% | 63% | 50% | 67% | 77% | 75% | 65% |
| Facebook | 47 | 18 | 9 | 20 | 37 | 9 | 28 | 16 | 3 | 9 | 12 | 24 | 15 | 29 |
| | 7% | 9% | 6% | 6% | 9% | 3% | 13% | 7% | 1% | 11% | 8% | 5% | 4% | 13% |
| Twitter | 22 | 8 | 11 | 4 | 9 | 11 | 9 | 10 | 2 | 2 | 2 | 18 | 8 | 13 |
| | 3% | 4% | 7% | 1% | 2% | 4% | 4% | 4% | 1% | 2% | 1% | 4% | 2% | 6% |
| Instagram | 6 | 2 | 1 | 2 | 2 | 3 | 2 | 2 | 1 | | | 6 | 2 | 4 |
| | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | | | 1% | 0% | 2% |
| Library poster | 115 | 44 | 26 | 45 | 71 | 37 | 33 | 45 | 33 | 9 | 17 | 85 | 60 | 48 |
| | 16% | 23% | 17% | 13% | 18% | 13% | 15% | 19% | 15% | 12% | 11% | 19% | 14% | 21% |
| Printed program listings | 107 | 20 | 25 | 61 | 69 | 32 | 15 | 36 | 51 | 9 | 18 | 78 | 60 | 39 |
| | 15% | 11% | 16% | 17% | 18% | 12% | 7% | 15% | 23% | 12% | 11% | 17% | 14% | 17% |
| Media (newspaper / newspaper ads / radio) | 7 | 1 | 2 | 5 | 5 | 2 | | 1 | 6 | 1 | 1 | 5 | 5 | 2 |
| | 1% | 0% | 1% | 1% | 1% | 1% | | 0% | 3% | 1% | 1% | 1% | 1% | 1% |
| Word of mouth / neighbours | 7 | 2 | | 5 | 3 | 4 | 5 | 1 | 1 | 5 | | 2 | 1 | 6 |
| | 1% | 1% | | 1% | 1% | 2% | 2% | 1% | 1% | 6% | | 1% | 0% | 3% |
| Other | 5 | | 1 | 5 | 5 | 1 | | 2 | 3 | 1 | 1 | 3 | 5 | |
| | 1% | | 0% | 1% | 1% | 0% | | 1% | 1% | 2% | 1% | 1% | 1% | |
| Total | 703 | 189 | 159 | 353 | 387 | 279 | 219 | 238 | 217 | 76 | 158 | 448 | 437 | 226 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



LIB5. How important are public libraries and the services they provide to your community?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|----------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Not at all important | 24 | 1 | 5 | 17 | 13 | 10 | 4 | 10 | 10 | 4 | 8 | 11 | 19 | 5 |
| | 2% | 1% | 3% | 3% | 2% | 2% | 2% | 3% | 3% | 3% | 3% | 2% | 3% | 2% |
| Not important | 57 | 8 | 12 | 35 | 10 | 45 | 12 | 17 | 25 | 8 | 16 | 30 | 43 | 10 |
| | 5% | 4% | 6% | 6% | 2% | 10% | 4% | 5% | 7% | 5% | 6% | 5% | 6% | 3% |
| Important | 321 | 61 | 50 | 209 | 146 | 158 | 77 | 114 | 113 | 61 | 103 | 140 | 220 | 77 |
| | 31% | 27% | 23% | 35% | 27% | 36% | 27% | 33% | 31% | 42% | 38% | 24% | 33% | 25% |
| Very important | 641 | 159 | 145 | 336 | 381 | 223 | 196 | 205 | 213 | 72 | 146 | 401 | 391 | 219 |
| | 61% | 69% | 68% | 56% | 69% | 51% | 68% | 59% | 59% | 50% | 53% | 69% | 58% | 70% |
| Total | 1043 | 230 | 212 | 598 | 550 | 437 | 289 | 345 | 362 | 144 | 273 | 581 | 672 | 312 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

LIB6. What, if anything, prevents you from using the library more often?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|------------|-------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Nothing, I like the library the way it is / no barriers / no issues | 649 59% | 136 56% | 113 52% | 397 63% | 329 57% | 291 64% | 151 49% | 225 63% | 251 66% | 96 58% | 186 64% | 342 58% | 443 62% | 170 53% |
| Inconvenient open hours / should be open 7 days a week | 141 13% | 51 21% | 38 17% | 52 8% | 91 16% | 38 8% | 69 23% | 49 14% | 14 4% | 20 12% | 23 8% | 91 15% | 74 10% | 60 19% |
| Inconvenient location / no local library | 81 7% | 26 11% | 10 5% | 43 7% | 50 9% | 26 6% | 31 10% | 19 5% | 25 7% | 12 7% | 22 8% | 43 7% | 48 7% | 29 9% |
| Overdue fines | 38 3% | 11 5% | 11 5% | 15 2% | 28 5% | 10 2% | 24 8% | 11 3% | 2 0% | 13 8% | 6 2% | 17 3% | 15 2% | 21 7% |
| Transportation issues | 61 6% | 9 4% | 17 8% | 35 6% | 35 6% | 22 5% | 18 6% | 20 6% | 19 5% | 13 8% | 15 5% | 31 5% | 31 4% | 24 7% |
| No programs / services / books I want | 81 7% | 21 9% | 17 8% | 42 7% | 46 8% | 31 7% | 29 9% | 21 6% | 23 6% | 9 6% | 21 7% | 46 8% | 44 6% | 26 8% |
| Too noisy / crowded | 57 5% | 20 8% | 7 3% | 30 5% | 29 5% | 24 5% | 29 10% | 13 4% | 11 3% | 11 7% | 11 4% | 33 6% | 20 3% | 32 10% |
| Too difficult to register for a card | 6 1% | 1 0% | | 5 1% | 2 0% | 4 1% | | 4 1% | 2 1% | | 2 1% | 3 0% | 6 1% | |
| Accessibility issues | 11 1% | 1 0% | 1 1% | 10 2% | 10 2% | 1 0% | 4 1% | 2 1% | 5 1% | 4 2% | 3 1% | 4 1% | 5 1% | 7 2% |
| Not enough computers | 24 2% | 9 4% | 5 2% | 11 2% | 10 2% | 11 2% | 11 4% | 7 2% | 6 2% | 7 4% | 3 1% | 13 2% | 6 1% | 16 5% |
| Lack of parking | 10 1% | 4 2% | | 5 1% | 7 1% | 2 1% | 7 2% | 1 0% | 2 0% | 3 2% | 1 0% | 6 1% | 2 0% | 7 2% |
| Needs more books / better books / more recent books / audio books | 17 2% | 2 1% | 7 3% | 7 1% | 13 2% | 4 1% | 7 2% | 7 2% | 2 1% | 2 1% | 4 1% | 10 2% | 9 1% | 3 1% |
| Prefers to purchase / own books | 12 1% | | 3 1% | 9 1% | 10 2% | 2 1% | 2 1% | | 9 2% | 5 3% | 2 1% | 4 1% | 10 1% | 2 1% |
| Prefers to go online / ebooks / Internet | 14 1% | 1 1% | 3 1% | 10 2% | 7 1% | 7 1% | | 2 1% | 10 3% | 2 1% | 5 2% | 6 1% | 11 2% | 2 1% |

LIB6. What, if anything, prevents you from using the library more often?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Other | 25 | 7 | 3 | 15 | 14 | 8 | 11 | 5 | 8 | 2 | 4 | 17 | 14 | 11 |
| | 2% | 3% | 1% | 2% | 2% | 2% | 4% | 1% | 2% | 1% | 2% | 3% | 2% | 4% |
| General disinterest (don't read / don't use / no need) | 32 | 1 | 9 | 22 | 14 | 15 | 5 | 12 | 14 | 7 | 10 | 13 | 28 | 3 |
| | 3% | 1% | 4% | 3% | 3% | 3% | 1% | 3% | 4% | 4% | 3% | 2% | 4% | 1% |
| Time issues (too busy / work schedule) | 22 | 7 | 7 | 8 | 10 | 11 | 7 | 9 | 7 | 3 | 4 | 15 | 16 | 6 |
| | 2% | 3% | 3% | 1% | 2% | 2% | 2% | 2% | 2% | 2% | 1% | 3% | 2% | 2% |
| Total | 1092 | 241 | 219 | 627 | 575 | 457 | 305 | 359 | 379 | 164 | 289 | 591 | 709 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

T1. Do you commute to work or school?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 446 | 67 | 70 | 308 | 216 | 207 | 69 | 77 | 272 | 89 | 118 | 213 | 307 | 113 |
| | 41% | 28% | 32% | 50% | 38% | 46% | 23% | 21% | 74% | 56% | 41% | 36% | 44% | 36% |
| Yes | 631 | 173 | 147 | 307 | 349 | 247 | 236 | 282 | 94 | 69 | 168 | 377 | 393 | 204 |
| | 59% | 72% | 68% | 50% | 62% | 54% | 77% | 79% | 26% | 44% | 59% | 64% | 56% | 64% |
| Total | 1077 | 240 | 217 | 615 | 565 | 454 | 305 | 359 | 366 | 158 | 286 | 590 | 700 | 317 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



T2. What is your primary mode of travel to get to work / school (mode used for the longest distance)?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Walk | 135 | 44 | 34 | 57 | 75 | 49 | 65 | 56 | 11 | 11 | 29 | 94 | 64 | 63 |
| | 21% | 26% | 23% | 19% | 22% | 20% | 27% | 20% | 12% | 16% | 17% | 25% | 16% | 31% |
| Bicycle | 55 | 14 | 18 | 22 | 16 | 33 | 18 | 30 | 4 | 4 | 7 | 42 | 40 | 12 |
| | 9% | 8% | 12% | 7% | 5% | 13% | 8% | 11% | 5% | 6% | 4% | 11% | 10% | 6% |
| Public transit (including bus, ferry, or Access-A-Bus) | 195 | 81 | 39 | 74 | 114 | 69 | 101 | 68 | 19 | 34 | 46 | 112 | 87 | 97 |
| | 31% | 47% | 26% | 24% | 33% | 28% | 43% | 24% | 20% | 49% | 27% | 30% | 22% | 47% |
| Rural transit (e.g., MusGo Rider) | 1 | | | 1 | 1 | | | 1 | | 1 | | | | 1 |
| | 0% | | | 0% | 0% | | | 0% | | 2% | | | | 1% |
| Taxi | 15 | 6 | 5 | 5 | 9 | 5 | 9 | 5 | 1 | 9 | 1 | 6 | 1 | 12 |
| | 2% | 3% | 3% | 2% | 3% | 2% | 4% | 2% | 1% | 12% | 1% | 2% | 0% | 6% |
| Drive myself by car or motorcycle | 436 | 105 | 112 | 217 | 227 | 184 | 145 | 205 | 73 | 32 | 124 | 268 | 306 | 110 |
| | 69% | 61% | 76% | 71% | 65% | 75% | 61% | 73% | 78% | 47% | 74% | 71% | 78% | 54% |
| Am a passenger in a car, or on a motorcycle | 73 | 11 | 21 | 41 | 50 | 16 | 34 | 32 | 5 | 16 | 21 | 34 | 38 | 27 |
| | 12% | 6% | 15% | 13% | 14% | 6% | 14% | 11% | 6% | 23% | 13% | 9% | 10% | 13% |
| Other | 1 | | | 1 | 1 | | | | 1 | | 1 | | 1 | |
| | 0% | | | 0% | 0% | | | | 1% | | 0% | | 0% | |
| Total | 631 | 173 | 147 | 307 | 349 | 247 | 236 | 282 | 94 | 69 | 168 | 377 | 393 | 204 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



T3. Have you used Halifax Transit in the past 12 months?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|-------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| No | 451 | 44 | 90 | 315 | 221 | 206 | 67 | 140 | 224 | 77 | 147 | 202 | 352 | 79 |
| | 41% | 18% | 41% | 50% | 38% | 45% | 22% | 39% | 58% | 47% | 50% | 34% | 49% | 24% |
| Yes | 645 | 197 | 130 | 316 | 354 | 254 | 238 | 218 | 160 | 87 | 144 | 390 | 361 | 244 |
| | 59% | 82% | 59% | 50% | 62% | 55% | 78% | 61% | 42% | 53% | 50% | 66% | 51% | 76% |
| Total | 1096 | 241 | 220 | 631 | 575 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 713 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

T4. How frequently do you use Halifax Transit?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--------------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Several times per year or less | 323 | 72 | 69 | 181 | 182 | 127 | 101 | 109 | 99 | 28 | 77 | 207 | 216 | 86 |
| | 50% | 37% | 53% | 57% | 51% | 50% | 43% | 50% | 62% | 33% | 54% | 53% | 60% | 36% |
| Several times per month | 125 | 44 | 29 | 53 | 64 | 54 | 50 | 44 | 28 | 19 | 24 | 81 | 63 | 59 |
| | 20% | 23% | 22% | 17% | 18% | 21% | 21% | 20% | 17% | 23% | 17% | 21% | 17% | 24% |
| Several times per week | 95 | 33 | 17 | 45 | 52 | 35 | 36 | 31 | 21 | 14 | 22 | 54 | 40 | 42 |
| | 15% | 17% | 13% | 14% | 15% | 14% | 15% | 14% | 13% | 16% | 16% | 14% | 11% | 17% |
| Daily | 99 | 46 | 15 | 37 | 56 | 36 | 49 | 34 | 12 | 24 | 21 | 48 | 41 | 55 |
| | 15% | 23% | 12% | 12% | 16% | 14% | 21% | 16% | 7% | 28% | 14% | 12% | 11% | 23% |
| Total | 642 | 195 | 130 | 316 | 354 | 252 | 236 | 218 | 159 | 84 | 144 | 390 | 361 | 241 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

T5. What would encourage you to use public transit services more often than you do now?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Nothing - I don't plan to use transit | 233 | 20 | 33 | 179 | 113 | 112 | 24 | 65 | 136 | 41 | 79 | 95 | 183 | 39 |
| | 21% | 8% | 15% | 28% | 20% | 24% | 8% | 18% | 36% | 25% | 27% | 16% | 26% | 12% |
| Added service to rural areas | 220 | 43 | 57 | 119 | 120 | 78 | 76 | 85 | 48 | 35 | 56 | 119 | 140 | 67 |
| | 20% | 18% | 26% | 19% | 21% | 17% | 25% | 24% | 13% | 21% | 19% | 20% | 20% | 21% |
| Additional designated fully accessible routes | 74 | 25 | 11 | 37 | 46 | 19 | 27 | 26 | 17 | 14 | 20 | 32 | 26 | 41 |
| | 7% | 10% | 5% | 6% | 8% | 4% | 9% | 7% | 4% | 9% | 7% | 5% | 4% | 13% |
| Additional bike rack accessible buses | 49 | 21 | 14 | 14 | 22 | 23 | 25 | 14 | 8 | 9 | 7 | 32 | 24 | 25 |
| | 5% | 9% | 7% | 2% | 4% | 5% | 8% | 4% | 2% | 5% | 2% | 5% | 3% | 8% |
| Additional Park & Ride lots | 132 | 31 | 31 | 70 | 75 | 42 | 51 | 44 | 24 | 8 | 34 | 85 | 90 | 36 |
| | 12% | 13% | 14% | 11% | 13% | 9% | 17% | 12% | 6% | 5% | 12% | 14% | 13% | 11% |
| Additional shelters | 156 | 42 | 38 | 75 | 84 | 59 | 63 | 52 | 33 | 30 | 47 | 71 | 67 | 75 |
| | 14% | 17% | 17% | 12% | 15% | 13% | 21% | 15% | 9% | 19% | 16% | 12% | 9% | 23% |
| Additional urban core bus routes | 173 | 67 | 38 | 67 | 86 | 78 | 77 | 57 | 31 | 32 | 36 | 100 | 75 | 88 |
| | 16% | 28% | 17% | 11% | 15% | 17% | 25% | 16% | 8% | 20% | 12% | 17% | 11% | 27% |
| Environmental concerns | 89 | 38 | 15 | 35 | 44 | 37 | 37 | 33 | 17 | 13 | 16 | 58 | 40 | 46 |
| | 8% | 16% | 7% | 6% | 8% | 8% | 12% | 9% | 4% | 8% | 6% | 10% | 6% | 14% |
| Fewer transfers | 207 | 68 | 47 | 91 | 123 | 70 | 87 | 80 | 33 | 18 | 49 | 133 | 118 | 80 |
| | 19% | 28% | 21% | 15% | 21% | 15% | 28% | 22% | 9% | 11% | 17% | 22% | 17% | 25% |
| Improved / electronic fare payment options | 259 | 100 | 63 | 95 | 134 | 110 | 123 | 101 | 25 | 22 | 53 | 175 | 135 | 111 |
| | 24% | 42% | 28% | 15% | 23% | 24% | 40% | 28% | 7% | 14% | 18% | 30% | 19% | 34% |
| Improved schedule information / access to schedule information | 266 | 84 | 66 | 114 | 137 | 105 | 117 | 94 | 40 | 33 | 50 | 175 | 142 | 108 |
| | 24% | 35% | 30% | 18% | 24% | 23% | 38% | 26% | 11% | 20% | 17% | 30% | 20% | 33% |
| Increased safety on board / at terminals and stops | 103 | 27 | 14 | 61 | 51 | 40 | 36 | 30 | 26 | 29 | 30 | 37 | 47 | 44 |
| | 9% | 11% | 6% | 10% | 9% | 9% | 12% | 8% | 7% | 18% | 10% | 6% | 7% | 14% |
| Increased service frequency | 374 | 113 | 85 | 175 | 190 | 152 | 160 | 126 | 70 | 47 | 81 | 237 | 208 | 140 |
| | 34% | 47% | 39% | 28% | 33% | 33% | 52% | 35% | 19% | 29% | 28% | 40% | 29% | 43% |
| More direct or limited stop routes / faster / dedicated bus lanes | 276 | 81 | 68 | 126 | 158 | 101 | 105 | 109 | 51 | 32 | 59 | 179 | 159 | 97 |
| | 25% | 34% | 31% | 20% | 28% | 22% | 34% | 30% | 14% | 20% | 20% | 30% | 22% | 30% |



T5. What would encourage you to use public transit services more often than you do now?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Reliable / on-time service | 364 | 101 | 84 | 178 | 191 | 142 | 162 | 129 | 59 | 53 | 74 | 227 | 193 | 148 |
| | 33% | 42% | 38% | 28% | 33% | 31% | 53% | 36% | 15% | 33% | 26% | 38% | 27% | 46% |
| Stops closer to home or work / routes near my home / extend routes | 203 | 56 | 53 | 93 | 115 | 75 | 80 | 76 | 37 | 27 | 40 | 129 | 122 | 66 |
| | 19% | 23% | 24% | 15% | 20% | 16% | 26% | 21% | 10% | 16% | 14% | 22% | 17% | 20% |
| App to determine bus arrival times | 219 | 86 | 49 | 84 | 122 | 84 | 119 | 75 | 20 | 33 | 42 | 143 | 102 | 104 |
| | 20% | 36% | 22% | 13% | 21% | 18% | 39% | 21% | 5% | 20% | 15% | 24% | 14% | 32% |
| Extend hours (earlier / later) | 12 | | 6 | 7 | 6 | 7 | 4 | 6 | 2 | 2 | 2 | 8 | 11 | 1 |
| | 1% | | 3% | 1% | 1% | 1% | 1% | 2% | 0% | 1% | 1% | 1% | 2% | 0% |
| Better customer services | 6 | 5 | | 1 | 4 | 1 | 4 | | 1 | 2 | 2 | 1 | 1 | 4 |
| | 1% | 2% | | 0% | 1% | 0% | 1% | | 0% | 1% | 1% | 0% | 0% | 1% |
| When I can't drive / lost license / got old / new job | 6 | | | 6 | 3 | 3 | | | 6 | 1 | 2 | 3 | 6 | |
| | 1% | | | 1% | 1% | 1% | | | 1% | 1% | 1% | 0% | 1% | |
| Other | 32 | 8 | 8 | 14 | 14 | 14 | 9 | 12 | 10 | 5 | 4 | 22 | 25 | 7 |
| | 3% | 3% | 4% | 2% | 2% | 3% | 3% | 3% | 3% | 3% | 1% | 4% | 3% | 2% |
| Nothing - happy with current services | 130 | 27 | 21 | 83 | 62 | 67 | 23 | 33 | 68 | 25 | 39 | 62 | 87 | 35 |
| | 12% | 11% | 9% | 13% | 11% | 14% | 7% | 9% | 18% | 15% | 13% | 11% | 12% | 11% |
| Total | 1093 | 241 | 220 | 629 | 574 | 460 | 305 | 359 | 381 | 163 | 291 | 593 | 710 | 322 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



T6. Please indicate your thoughts about parking downtown.

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| I feel that more off-street parking (e.g., parkade / parking lot) is needed in downtown Halifax | 797 | 180 | 153 | 461 | 435 | 324 | 245 | 236 | 281 | 124 | 224 | 414 | 499 | 248 |
| | 74% | 76% | 70% | 74% | 77% | 71% | 81% | 66% | 75% | 77% | 78% | 70% | 71% | 78% |
| I feel that more off-street parking (e.g., parkade / parking lot) is needed in downtown Dartmouth | 368 | 75 | 75 | 218 | 196 | 154 | 124 | 100 | 128 | 61 | 116 | 172 | 239 | 104 |
| | 34% | 31% | 34% | 35% | 35% | 34% | 41% | 28% | 34% | 38% | 40% | 29% | 34% | 33% |
| I feel that there is sufficient parking available | 223 | 46 | 51 | 125 | 99 | 108 | 47 | 94 | 71 | 28 | 52 | 135 | 160 | 54 |
| | 21% | 19% | 23% | 20% | 18% | 24% | 15% | 26% | 19% | 17% | 18% | 23% | 23% | 17% |
| I feel that less parking is needed | 38 | 9 | 11 | 18 | 15 | 17 | 7 | 19 | 11 | 6 | 5 | 26 | 25 | 12 |
| | 3% | 4% | 5% | 3% | 3% | 4% | 2% | 5% | 3% | 4% | 2% | 4% | 4% | 4% |
| Total | 1084 | 238 | 219 | 625 | 567 | 458 | 303 | 359 | 375 | 161 | 288 | 589 | 705 | 318 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



F2. In your opinion, what are the top three issues facing the Halifax region over the next five years that you feel the municipality should invest greater resources?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|--|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| None | 17 | | 3 | 14 | 7 | 5 | | 2 | 11 | 7 | 4 | 3 | 12 | 3 |
| | 2% | | 1% | 2% | 1% | 1% | | 1% | 3% | 4% | 1% | 1% | 2% | 1% |
| Transportation / traffic | 227 | 40 | 46 | 141 | 112 | 108 | 54 | 80 | 83 | 21 | 64 | 133 | 173 | 44 |
| | 21% | 17% | 21% | 23% | 20% | 24% | 18% | 22% | 22% | 13% | 22% | 22% | 25% | 14% |
| Taxes | 49 | 7 | 6 | 36 | 16 | 29 | 7 | 16 | 23 | 9 | 9 | 29 | 44 | 2 |
| | 5% | 3% | 3% | 6% | 3% | 6% | 2% | 5% | 6% | 5% | 3% | 5% | 6% | 1% |
| Employment | 34 | 11 | 6 | 16 | 20 | 14 | 16 | 10 | 8 | 9 | 5 | 19 | 16 | 15 |
| | 3% | 5% | 3% | 3% | 4% | 3% | 5% | 3% | 2% | 5% | 2% | 3% | 2% | 5% |
| Transit | 249 | 67 | 56 | 125 | 151 | 86 | 82 | 93 | 64 | 36 | 64 | 143 | 153 | 81 |
| | 23% | 28% | 26% | 20% | 27% | 19% | 27% | 26% | 17% | 22% | 22% | 24% | 22% | 25% |
| Urban sprawl / planning for growth | 92 | 21 | 23 | 48 | 34 | 49 | 25 | 41 | 22 | 4 | 15 | 71 | 61 | 29 |
| | 9% | 9% | 10% | 8% | 6% | 11% | 8% | 11% | 6% | 3% | 5% | 12% | 9% | 9% |
| Infrastructure renewal | 53 | 4 | 11 | 38 | 29 | 24 | 9 | 18 | 26 | 9 | 19 | 24 | 40 | 9 |
| | 5% | 2% | 5% | 6% | 5% | 5% | 3% | 5% | 7% | 6% | 7% | 4% | 6% | 3% |
| Road conditions / sidewalks / snow removal | 235 | 35 | 41 | 155 | 132 | 87 | 42 | 79 | 101 | 43 | 79 | 99 | 163 | 53 |
| | 22% | 14% | 19% | 25% | 23% | 19% | 14% | 22% | 27% | 26% | 27% | 17% | 23% | 17% |
| Downtown development | 33 | 9 | 8 | 17 | 14 | 18 | 7 | 15 | 11 | 3 | 9 | 20 | 28 | 6 |
| | 3% | 4% | 3% | 3% | 2% | 4% | 2% | 4% | 3% | 2% | 3% | 3% | 4% | 2% |
| Crime / policing | 105 | 19 | 17 | 69 | 54 | 46 | 11 | 49 | 36 | 25 | 33 | 44 | 69 | 30 |
| | 10% | 8% | 8% | 11% | 9% | 10% | 4% | 14% | 10% | 15% | 12% | 7% | 10% | 9% |
| Economic growth / small business growth | 60 | 15 | 13 | 32 | 31 | 26 | 17 | 20 | 20 | 4 | 11 | 43 | 42 | 16 |
| | 6% | 6% | 6% | 5% | 5% | 6% | 5% | 6% | 5% | 3% | 4% | 7% | 6% | 5% |
| Youth / young professional retention | 8 | 5 | 1 | 2 | 7 | 1 | 4 | 1 | 3 | | 3 | 5 | 4 | 4 |
| | 1% | 2% | 0% | 0% | 1% | 0% | 1% | 0% | 1% | | 1% | 1% | 1% | 1% |
| Size of municipality / expenditures / salaries | 46 | 4 | 4 | 38 | 14 | 32 | 5 | 17 | 22 | 4 | 12 | 30 | 34 | 9 |
| | 4% | 2% | 2% | 6% | 2% | 7% | 2% | 5% | 6% | 3% | 4% | 5% | 5% | 3% |
| Cost of living | 13 | 5 | 4 | 5 | 7 | 6 | 9 | 1 | 3 | 1 | 2 | 10 | 8 | 5 |
| | 1% | 2% | 2% | 1% | 1% | 1% | 3% | 0% | 1% | 1% | 1% | 2% | 1% | 2% |
| Environment / green belting / clean water | 96 | 25 | 23 | 48 | 53 | 31 | 31 | 36 | 23 | 13 | 16 | 64 | 58 | 29 |
| | 9% | 10% | 10% | 8% | 9% | 7% | 10% | 10% | 6% | 8% | 5% | 11% | 8% | 9% |



F2. In your opinion, what are the top three issues facing the Halifax region over the next five years that you feel the municipality should invest greater resources?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|-----|--------|------|-------|-------|-----|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Waste management | 25 | 2 | 8 | 15 | 15 | 9 | 4 | 12 | 8 | 4 | 8 | 13 | 21 | 1 |
| | 2% | 1% | 4% | 2% | 3% | 2% | 1% | 3% | 2% | 2% | 3% | 2% | 3% | 0% |
| Parking / winter parking | 166 | 46 | 34 | 86 | 93 | 68 | 63 | 40 | 55 | 25 | 55 | 79 | 98 | 52 |
| | 15% | 19% | 15% | 14% | 16% | 15% | 21% | 11% | 15% | 16% | 19% | 13% | 14% | 16% |
| Development process | 43 | 5 | 6 | 31 | 23 | 17 | 2 | 14 | 24 | 4 | 7 | 29 | 34 | 7 |
| | 4% | 2% | 3% | 5% | 4% | 4% | 1% | 4% | 6% | 2% | 2% | 5% | 5% | 2% |
| Affordable housing | 135 | 37 | 33 | 65 | 76 | 51 | 60 | 38 | 33 | 23 | 26 | 82 | 61 | 72 |
| | 12% | 15% | 15% | 10% | 13% | 11% | 20% | 11% | 9% | 14% | 9% | 14% | 9% | 23% |
| Recreation opportunities | 85 | 14 | 20 | 50 | 51 | 32 | 21 | 38 | 26 | 8 | 24 | 52 | 64 | 19 |
| | 8% | 6% | 9% | 8% | 9% | 7% | 7% | 11% | 7% | 5% | 8% | 9% | 9% | 6% |
| Retention / attraction of residents / immigration | 48 | 17 | 8 | 24 | 33 | 13 | 13 | 23 | 11 | 2 | 12 | 34 | 33 | 12 |
| | 4% | 7% | 3% | 4% | 6% | 3% | 4% | 6% | 3% | 2% | 4% | 6% | 5% | 4% |
| Active transportation (e.g., paved routes, walking paths, bike lanes, crosswalks, etc.) | 125 | 42 | 33 | 49 | 55 | 60 | 38 | 51 | 31 | 6 | 22 | 94 | 82 | 40 |
| | 12% | 18% | 15% | 8% | 10% | 13% | 13% | 14% | 8% | 3% | 7% | 16% | 12% | 12% |
| Clean up / beautify (e.g., remove graffiti / litter) | 55 | 3 | 11 | 42 | 31 | 19 | 9 | 13 | 30 | 10 | 19 | 23 | 38 | 9 |
| | 5% | 1% | 5% | 7% | 5% | 4% | 3% | 4% | 8% | 6% | 7% | 4% | 5% | 3% |
| Upgrade roads / road system (widen) | 46 | 15 | 5 | 26 | 31 | 15 | 20 | 11 | 15 | 8 | 13 | 25 | 23 | 19 |
| | 4% | 6% | 2% | 4% | 5% | 3% | 7% | 3% | 4% | 5% | 4% | 4% | 3% | 6% |
| Emergency services (fire / ambulance) | 24 | 3 | 4 | 17 | 9 | 12 | 2 | 9 | 12 | 4 | 5 | 12 | 16 | 6 |
| | 2% | 1% | 2% | 3% | 2% | 3% | 1% | 3% | 3% | 3% | 2% | 2% | 2% | 2% |
| Preserve buildings / historical sites | 14 | 1 | 2 | 10 | 7 | 4 | 4 | | 9 | 1 | 2 | 11 | 7 | 6 |
| | 1% | 1% | 1% | 2% | 1% | 1% | 1% | | 2% | 1% | 1% | 2% | 1% | 2% |
| Renewable energy | 1 | | | 1 | | 1 | | 1 | | | | 1 | 1 | |
| | 0% | | | 0% | | 0% | | 0% | | | | 0% | 0% | |
| Programming for youth / children | 10 | 5 | 3 | 2 | 9 | 1 | 4 | 5 | 1 | | | 7 | 4 | 6 |
| | 1% | 2% | 2% | 0% | 2% | 0% | 1% | 1% | 0% | | | 1% | 1% | 2% |
| Attract business | 28 | 3 | 8 | 17 | 17 | 11 | 2 | 14 | 10 | 6 | 8 | 13 | 25 | 3 |
| | 3% | 1% | 4% | 3% | 3% | 2% | 1% | 4% | 3% | 4% | 3% | 2% | 4% | 1% |



F2. In your opinion, what are the top three issues facing the Halifax region over the next five years that you feel the municipality should invest greater resources?

| | Overall | # of Years in HRM | | | Gender | | Age | | | Education | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Senior services | 31 | 9 | 4 | 18 | 23 | 8 | 7 | 6 | 16 | 6 | 8 | 16 | 25 | 5 |
| | 3% | 4% | 2% | 3% | 4% | 2% | 2% | 2% | 4% | 3% | 3% | 3% | 3% | 2% |
| Build a stadium | 43 | 2 | 8 | 33 | 11 | 28 | 9 | 12 | 17 | 3 | 14 | 24 | 40 | 1 |
| | 4% | 1% | 3% | 5% | 2% | 6% | 3% | 3% | 5% | 2% | 5% | 4% | 6% | 0% |
| Commuter rail / light rail / ferry system | 67 | 13 | 15 | 40 | 30 | 32 | 9 | 25 | 28 | 3 | 19 | 41 | 51 | 13 |
| | 6% | 5% | 7% | 6% | 5% | 7% | 3% | 7% | 7% | 2% | 6% | 7% | 7% | 4% |
| Climate change | 28 | 10 | 6 | 12 | 16 | 10 | 18 | 5 | 5 | | 5 | 23 | 19 | 9 |
| | 3% | 4% | 3% | 2% | 3% | 2% | 6% | 1% | 1% | | 2% | 4% | 3% | 3% |
| Schools / education | 32 | 2 | 9 | 20 | 17 | 13 | 9 | 13 | 7 | 6 | 8 | 16 | 22 | 8 |
| | 3% | 1% | 4% | 3% | 3% | 3% | 3% | 4% | 2% | 4% | 3% | 3% | 3% | 2% |
| Health / healthcare / hospitals | 63 | 12 | 9 | 42 | 41 | 21 | 13 | 23 | 23 | 15 | 21 | 21 | 40 | 21 |
| | 6% | 5% | 4% | 7% | 7% | 5% | 4% | 6% | 6% | 9% | 7% | 4% | 6% | 7% |
| Other | 270 | 64 | 55 | 150 | 127 | 132 | 86 | 84 | 90 | 25 | 81 | 158 | 171 | 86 |
| | 25% | 27% | 25% | 24% | 22% | 29% | 28% | 24% | 24% | 15% | 28% | 27% | 24% | 27% |
| Don't know | 19 | 2 | 4 | 13 | 7 | 11 | 5 | 6 | 9 | 4 | 9 | 6 | 9 | 9 |
| | 2% | 1% | 2% | 2% | 1% | 2% | 1% | 2% | 2% | 2% | 3% | 1% | 1% | 3% |
| Total | 1085 | 240 | 219 | 623 | 569 | 458 | 305 | 359 | 374 | 161 | 289 | 590 | 705 | 319 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted



D2. How many years have you lived in the Halifax Regional Municipality?

| | Overall | Gender | | Age | | | Education | | | Home Owner | |
|--------------------|---------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | Female | Male | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| 0 - 4 years | 134 | 76 | 55 | 85 | 37 | 10 | 11 | 29 | 91 | 47 | 83 |
| | 12% | 13% | 12% | 28% | 10% | 3% | 7% | 10% | 15% | 7% | 26% |
| 5 - 9 years | 107 | 62 | 38 | 71 | 23 | 10 | 11 | 24 | 70 | 43 | 56 |
| | 10% | 11% | 8% | 23% | 6% | 3% | 7% | 8% | 12% | 6% | 17% |
| 10 - 14 years | 106 | 52 | 46 | 45 | 39 | 16 | 12 | 19 | 70 | 70 | 30 |
| | 10% | 9% | 10% | 15% | 11% | 4% | 7% | 7% | 12% | 10% | 9% |
| 15 - 20 years | 114 | 67 | 44 | 24 | 62 | 26 | 14 | 28 | 71 | 81 | 27 |
| | 10% | 12% | 10% | 8% | 17% | 7% | 8% | 9% | 12% | 11% | 8% |
| More than 20 years | 632 | 319 | 278 | 79 | 198 | 321 | 117 | 192 | 291 | 470 | 127 |
| | 58% | 55% | 60% | 26% | 55% | 84% | 71% | 66% | 49% | 66% | 39% |
| Total | 1092 | 576 | 461 | 305 | 359 | 384 | 164 | 291 | 593 | 711 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

D3. What gender identity do you most associate with?

| | Overall | # of Years in HRM | | | Age | | | Education | | | Home Owner | |
|--------|---------|-------------------|-------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Female | 576 | 138 | 119 | 319 | 183 | 206 | 170 | 89 | 151 | 324 | 366 | 186 |
| | 56% | 60% | 57% | 53% | 63% | 58% | 46% | 55% | 54% | 57% | 54% | 60% |
| Male | 461 | 93 | 90 | 278 | 107 | 146 | 199 | 73 | 131 | 241 | 316 | 122 |
| | 44% | 40% | 43% | 47% | 37% | 42% | 54% | 45% | 46% | 43% | 46% | 40% |
| Total | 1036 | 231 | 209 | 597 | 289 | 353 | 369 | 161 | 281 | 565 | 683 | 308 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

D4. How old are you?

| | Overall | # of Years in HRM | | | Female | Male | Education | | | Home Owner | |
|-------------------|---------|-------------------|-------|------|--------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | | | HS or less | College | Univ. | Own | Rent |
| 18 - 34 years old | 305 | 157 | 70 | 79 | 183 | 107 | 41 | 63 | 199 | 117 | 163 |
| | 29% | 66% | 33% | 13% | 33% | 24% | 25% | 23% | 35% | 17% | 52% |
| 35 - 54 years old | 359 | 60 | 101 | 198 | 206 | 146 | 42 | 101 | 210 | 269 | 83 |
| | 34% | 25% | 48% | 33% | 37% | 32% | 25% | 36% | 37% | 39% | 26% |
| 55 and older | 384 | 21 | 42 | 321 | 170 | 199 | 82 | 116 | 164 | 302 | 71 |
| | 37% | 9% | 20% | 54% | 30% | 44% | 50% | 41% | 29% | 44% | 22% |
| Total | 1048 | 237 | 213 | 598 | 559 | 452 | 164 | 280 | 573 | 688 | 317 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

D5. What is the highest level of education you have completed?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Home Owner | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | Own | Rent |
| No certificate, diploma, or degree | 21 | | 1 | 20 | 12 | 8 | 2 | 5 | 14 | 14 | 6 |
| | 2% | | 0% | 3% | 2% | 2% | 1% | 1% | 4% | 2% | 2% |
| Secondary (high) school diploma or equivalency certificate | 144 | 22 | 25 | 97 | 77 | 65 | 39 | 37 | 68 | 67 | 64 |
| | 14% | 9% | 12% | 16% | 14% | 15% | 13% | 11% | 19% | 10% | 20% |
| Apprenticeship or trades certificate or diploma | 74 | 11 | 7 | 56 | 23 | 50 | 11 | 22 | 37 | 59 | 11 |
| | 7% | 5% | 3% | 9% | 4% | 11% | 4% | 6% | 10% | 9% | 4% |
| College, CEGEP or other non-university certificate or diploma | 218 | 42 | 40 | 135 | 127 | 81 | 52 | 79 | 79 | 153 | 55 |
| | 21% | 18% | 19% | 23% | 23% | 18% | 17% | 22% | 22% | 22% | 17% |
| University graduate (Bachelor's degree) | 335 | 95 | 74 | 166 | 187 | 133 | 136 | 106 | 84 | 216 | 108 |
| | 32% | 40% | 35% | 28% | 33% | 30% | 45% | 30% | 23% | 31% | 34% |
| University certificate, diploma, or degree above bachelor level | 257 | 66 | 66 | 125 | 137 | 108 | 62 | 103 | 80 | 179 | 70 |
| | 25% | 28% | 31% | 21% | 24% | 24% | 21% | 29% | 22% | 26% | 22% |
| Total | 1048 | 236 | 213 | 599 | 564 | 444 | 303 | 353 | 362 | 687 | 315 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



D6. What was your 2017 total household income, before taxes?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Education | | | Home Owner | |
|----------------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Less than \$30,000 | 100 | 26 | 7 | 67 | 56 | 38 | 38 | 22 | 38 | 41 | 26 | 29 | 26 | 68 |
| | 11% | 12% | 4% | 14% | 12% | 10% | 14% | 7% | 13% | 30% | 11% | 6% | 4% | 23% |
| \$30,000 to less than \$50,000 | 169 | 44 | 34 | 91 | 94 | 70 | 61 | 34 | 72 | 40 | 53 | 72 | 68 | 95 |
| | 19% | 20% | 19% | 18% | 20% | 18% | 22% | 11% | 25% | 29% | 23% | 14% | 12% | 32% |
| \$50,000 to less than \$75,000 | 174 | 57 | 25 | 91 | 104 | 61 | 69 | 43 | 58 | 18 | 52 | 102 | 107 | 64 |
| | 20% | 26% | 14% | 19% | 22% | 16% | 25% | 14% | 20% | 13% | 22% | 20% | 19% | 22% |
| \$75,000 to less than \$100,000 | 164 | 39 | 45 | 80 | 73 | 84 | 50 | 61 | 52 | 17 | 50 | 96 | 126 | 33 |
| | 18% | 18% | 25% | 16% | 16% | 22% | 18% | 20% | 18% | 12% | 22% | 19% | 22% | 11% |
| \$100,000 to less than \$125,000 | 111 | 23 | 21 | 66 | 63 | 46 | 27 | 50 | 34 | 11 | 20 | 78 | 91 | 19 |
| | 12% | 11% | 12% | 13% | 13% | 12% | 10% | 16% | 12% | 8% | 9% | 15% | 16% | 7% |
| \$125,000 to less than \$150,000 | 77 | 18 | 25 | 35 | 37 | 40 | 23 | 39 | 14 | 4 | 18 | 54 | 68 | 10 |
| | 9% | 8% | 14% | 7% | 8% | 10% | 8% | 13% | 5% | 3% | 8% | 11% | 12% | 3% |
| Over \$150,000 | 96 | 11 | 24 | 61 | 47 | 47 | 9 | 63 | 24 | 6 | 12 | 78 | 90 | 3 |
| | 11% | 5% | 13% | 12% | 10% | 12% | 3% | 20% | 8% | 4% | 5% | 15% | 16% | 1% |
| Total | 891 | 219 | 181 | 490 | 473 | 387 | 276 | 312 | 293 | 137 | 230 | 509 | 577 | 292 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

D7. Do you own or rent your home?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Education | | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | HS or less | College | Univ. |
| Own home (with or without mortgage) | 713 | 90 | 151 | 470 | 366 | 316 | 117 | 269 | 302 | 81 | 211 | 395 |
| | 67% | 38% | 71% | 77% | 65% | 70% | 39% | 76% | 80% | 50% | 74% | 68% |
| Rent | 323 | 139 | 57 | 127 | 186 | 122 | 163 | 83 | 71 | 70 | 66 | 178 |
| | 30% | 59% | 27% | 21% | 33% | 27% | 54% | 23% | 19% | 43% | 23% | 31% |
| Live in parent's / relative's home | 22 | 7 | 5 | 11 | 8 | 12 | 21 | | 2 | 9 | 8 | 5 |
| | 2% | 3% | 2% | 2% | 1% | 3% | 7% | | 0% | 6% | 3% | 1% |
| Other (group home / retirement facility / university residence) | 4 | 1 | | 3 | 2 | 2 | | 1 | 3 | 1 | 2 | 1 |
| | 0% | 0% | | 1% | 0% | 0% | | 0% | 1% | 1% | 1% | 0% |
| Total | 1063 | 237 | 213 | 611 | 563 | 452 | 301 | 353 | 378 | 162 | 287 | 579 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



D8. How many people live in your household?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Education | | | Home Owner | |
|-----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| 1 | 256 | 64 | 30 | 161 | 150 | 96 | 66 | 63 | 116 | 51 | 56 | 140 | 118 | 129 |
| | 23% | 27% | 14% | 26% | 26% | 21% | 21% | 18% | 30% | 31% | 19% | 24% | 17% | 40% |
| 2 | 490 | 99 | 87 | 304 | 230 | 234 | 126 | 123 | 218 | 75 | 136 | 255 | 343 | 125 |
| | 45% | 41% | 40% | 48% | 40% | 51% | 41% | 34% | 57% | 46% | 47% | 43% | 48% | 39% |
| 3 | 179 | 42 | 49 | 88 | 106 | 64 | 56 | 84 | 33 | 22 | 60 | 89 | 133 | 34 |
| | 16% | 18% | 22% | 14% | 18% | 14% | 18% | 23% | 9% | 14% | 21% | 15% | 19% | 10% |
| 4 | 99 | 18 | 30 | 50 | 55 | 38 | 31 | 54 | 11 | 7 | 22 | 65 | 77 | 15 |
| | 9% | 7% | 14% | 8% | 10% | 8% | 10% | 15% | 3% | 4% | 8% | 11% | 11% | 5% |
| 5 | 57 | 12 | 20 | 24 | 28 | 26 | 20 | 32 | 4 | 6 | 14 | 37 | 38 | 13 |
| | 5% | 5% | 9% | 4% | 5% | 6% | 7% | 9% | 1% | 4% | 5% | 6% | 5% | 4% |
| 6 or more | 11 | 6 | 2 | 3 | 7 | 2 | 7 | 4 | 1 | 2 | 3 | 6 | 4 | 7 |
| | 1% | 2% | 1% | 0% | 1% | 0% | 2% | 1% | 0% | 1% | 1% | 1% | 1% | 2% |
| Total | 1092 | 241 | 219 | 630 | 575 | 460 | 305 | 359 | 383 | 164 | 291 | 593 | 713 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |



D9. Are there children (under the age of 18) or seniors (age 65+, including yourself) living in your household?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Education | | | Home Owner | |
|----------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Children | 239 | 62 | 81 | 97 | 148 | 85 | 80 | 148 | 7 | 26 | 67 | 140 | 176 | 54 |
| | 22% | 26% | 37% | 15% | 26% | 18% | 26% | 41% | 2% | 16% | 23% | 24% | 25% | 17% |
| Seniors | 258 | 10 | 32 | 215 | 121 | 127 | 11 | 12 | 220 | 54 | 73 | 114 | 193 | 48 |
| | 24% | 4% | 14% | 34% | 21% | 28% | 4% | 3% | 58% | 33% | 25% | 19% | 27% | 15% |
| Neither | 601 | 170 | 109 | 323 | 309 | 253 | 216 | 201 | 158 | 85 | 155 | 341 | 348 | 223 |
| | 55% | 70% | 50% | 51% | 54% | 55% | 71% | 56% | 41% | 52% | 53% | 58% | 49% | 69% |
| Total | 1091 | 241 | 219 | 629 | 575 | 460 | 305 | 359 | 382 | 164 | 291 | 593 | 712 | 323 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted

D10. How much was your most recent annual property tax bill?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Education | | | Home Owner | |
|-----------------------------|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent |
| Less than \$1,000 | 24 | 7 | | 17 | 19 | 5 | 7 | 5 | 13 | 7 | 10 | 5 | 19 | 4 |
| | 4% | 7% | | 4% | 6% | 2% | 6% | 2% | 5% | 9% | 6% | 1% | 3% | 28% |
| Between \$1,000 and \$2,000 | 161 | 16 | 29 | 117 | 85 | 75 | 36 | 53 | 65 | 27 | 57 | 73 | 155 | 4 |
| | 25% | 17% | 22% | 28% | 26% | 25% | 31% | 22% | 24% | 36% | 31% | 20% | 25% | 25% |
| Between \$2,000 and \$3,000 | 212 | 24 | 49 | 139 | 120 | 87 | 39 | 73 | 92 | 23 | 72 | 107 | 208 | 2 |
| | 33% | 26% | 36% | 33% | 36% | 29% | 33% | 31% | 34% | 31% | 39% | 29% | 33% | 14% |
| Between \$3,000 and \$4,000 | 132 | 25 | 28 | 80 | 54 | 72 | 21 | 58 | 49 | 12 | 26 | 90 | 130 | |
| | 20% | 26% | 21% | 19% | 16% | 24% | 17% | 25% | 18% | 16% | 14% | 24% | 21% | |
| Between \$4,000 and \$5,000 | 68 | 14 | 16 | 38 | 26 | 36 | 9 | 30 | 27 | 5 | 12 | 49 | 64 | 2 |
| | 11% | 15% | 12% | 9% | 8% | 12% | 8% | 13% | 10% | 6% | 7% | 13% | 10% | 12% |
| Over \$5,000 | 54 | 9 | 13 | 32 | 28 | 24 | 7 | 18 | 28 | 1 | 8 | 45 | 50 | 3 |
| | 8% | 9% | 10% | 8% | 8% | 8% | 6% | 8% | 10% | 2% | 4% | 12% | 8% | 21% |
| Total | 652 | 94 | 135 | 422 | 331 | 299 | 119 | 237 | 274 | 76 | 185 | 369 | 625 | 15 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

D11. What is your ethnic identity?

| | Overall | # of Years in HRM | | | Female | Male | Age | | | Education | | | Home Owner | | | |
|---|---------|-------------------|-------|------|--------|------|-------|-------|------|------------|---------|-------|------------|------|------|------|
| | | <10 | 10-20 | 20+ | | | 18-34 | 35-54 | 55+ | HS or less | College | Univ. | Own | Rent | Own | Rent |
| White / Caucasian | 945 | 189 | 190 | 564 | 515 | 392 | 260 | 313 | 350 | 149 | 256 | 512 | 634 | 277 | 634 | 277 |
| | 91% | 81% | 90% | 95% | 92% | 89% | 86% | 92% | 95% | 94% | 93% | 90% | 93% | 88% | 93% | 88% |
| South Asian (e.g., East Indian, Pakistani, Sri Lankan, etc.) | 12 | 7 | | 5 | 4 | 7 | 5 | 4 | 3 | | 2 | 10 | 5 | 4 | 5 | 4 |
| | 1% | 3% | | 1% | 1% | 2% | 2% | 1% | 1% | | 1% | 2% | 1% | 1% | 1% | 1% |
| Chinese | 17 | 10 | 5 | 2 | 9 | 7 | 9 | 5 | 2 | | 1 | 16 | 11 | 6 | 11 | 6 |
| | 2% | 4% | 2% | 0% | 2% | 2% | 3% | 1% | 0% | | 0% | 3% | 2% | 2% | 2% | 2% |
| Black (African Nova Scotian) | 21 | 2 | 8 | 11 | 16 | 4 | 7 | 8 | 5 | 3 | 4 | 13 | 13 | 8 | 13 | 8 |
| | 2% | 1% | 4% | 2% | 3% | 1% | 2% | 2% | 1% | 2% | 1% | 2% | 2% | 2% | 2% | 2% |
| Black (African Canadian) | 12 | 7 | 4 | 2 | 8 | 4 | 9 | 1 | 2 | 4 | | 5 | 5 | 7 | 5 | 7 |
| | 1% | 3% | 2% | 0% | 1% | 1% | 3% | 0% | 1% | 3% | | 1% | 1% | 2% | 1% | 2% |
| Latin American | 5 | 2 | 2 | 1 | 1 | 2 | 5 | | 1 | | 1 | 5 | 1 | 5 | 1 | 5 |
| | 1% | 1% | 1% | 0% | 0% | 1% | 2% | | 0% | | 0% | 1% | 0% | 1% | 0% | 1% |
| Arab | 16 | 4 | 7 | 5 | 9 | 4 | 13 | 1 | | 2 | 4 | 10 | 7 | 4 | 7 | 4 |
| | 2% | 2% | 3% | 1% | 2% | 1% | 4% | 0% | | 1% | 1% | 2% | 1% | 1% | 1% | 1% |
| West Asian (e.g., Iranian, Afghan, etc.) | 8 | 2 | 6 | | 3 | 3 | 5 | 2 | 1 | | 2 | 6 | 6 | 2 | 6 | 2 |
| | 1% | 1% | 3% | | 1% | 1% | 2% | 1% | 0% | | 1% | 1% | 1% | 1% | 1% | 1% |
| First Nations (North American Indian; includes Status and Non-Status Indians) | 12 | 2 | 5 | 5 | 4 | 8 | 5 | 4 | 3 | 4 | 3 | 5 | 8 | 4 | 8 | 4 |
| | 1% | 1% | 2% | 1% | 1% | 2% | 2% | 1% | 1% | 3% | 1% | 1% | 1% | 1% | 1% | 1% |
| Metis | 13 | 3 | 3 | 6 | 6 | 6 | 2 | 7 | 3 | 1 | 6 | 5 | 6 | 6 | 6 | 6 |
| | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 1% | 2% | 1% | 2% |
| Acadian (French Acadian) | 11 | 2 | 4 | 5 | 6 | 5 | 5 | 4 | 2 | 3 | 2 | 4 | 6 | 5 | 6 | 5 |
| | 1% | 1% | 2% | 1% | 1% | 1% | 2% | 1% | 0% | 2% | 1% | 1% | 1% | 1% | 1% | 1% |
| Other | 16 | 5 | 6 | 6 | 9 | 8 | 5 | 8 | 3 | 2 | 5 | 9 | 11 | 5 | 11 | 5 |
| | 2% | 2% | 3% | 1% | 2% | 2% | 2% | 2% | 1% | 1% | 2% | 2% | 2% | 2% | 2% | 2% |
| Total | 1038 | 233 | 212 | 592 | 559 | 439 | 303 | 341 | 367 | 159 | 276 | 572 | 680 | 315 | 680 | 315 |
| | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |

Note: Multiple responses accepted