

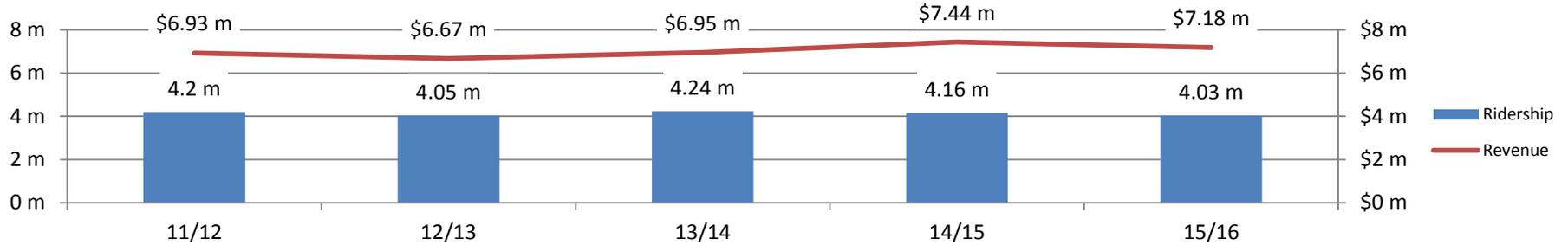
# **TSC Q2 2015/16**

## **Report**

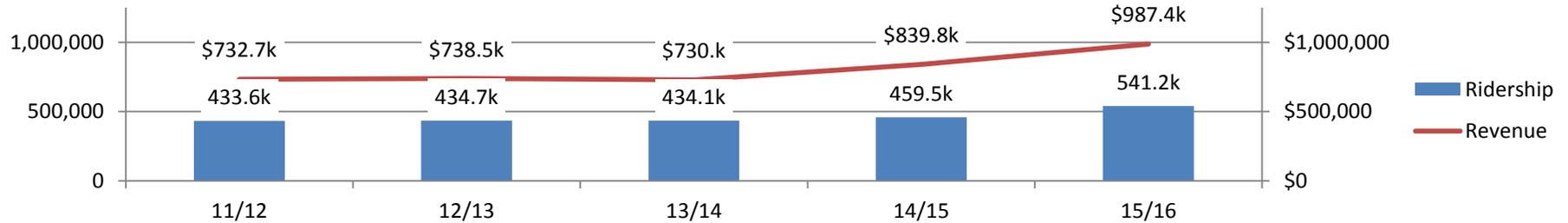
January 21, 2016

# Revenue and Ridership – Q2

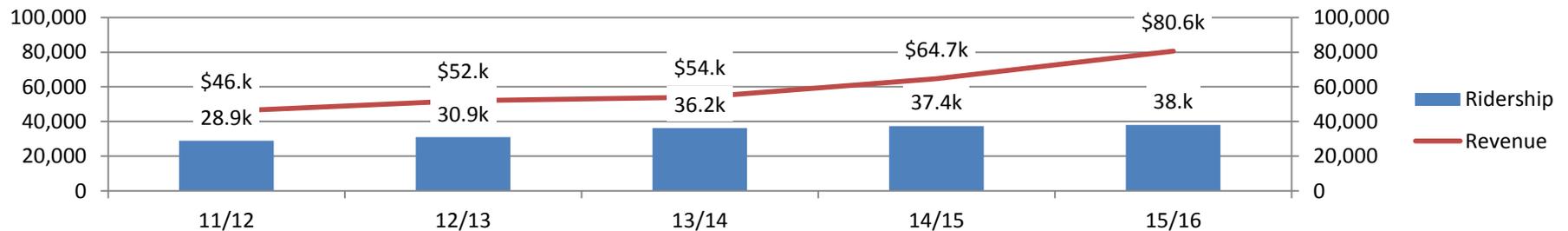
## Conventional Ridership & Revenue - Q2



## Ferry Ridership & Revenue - Q2

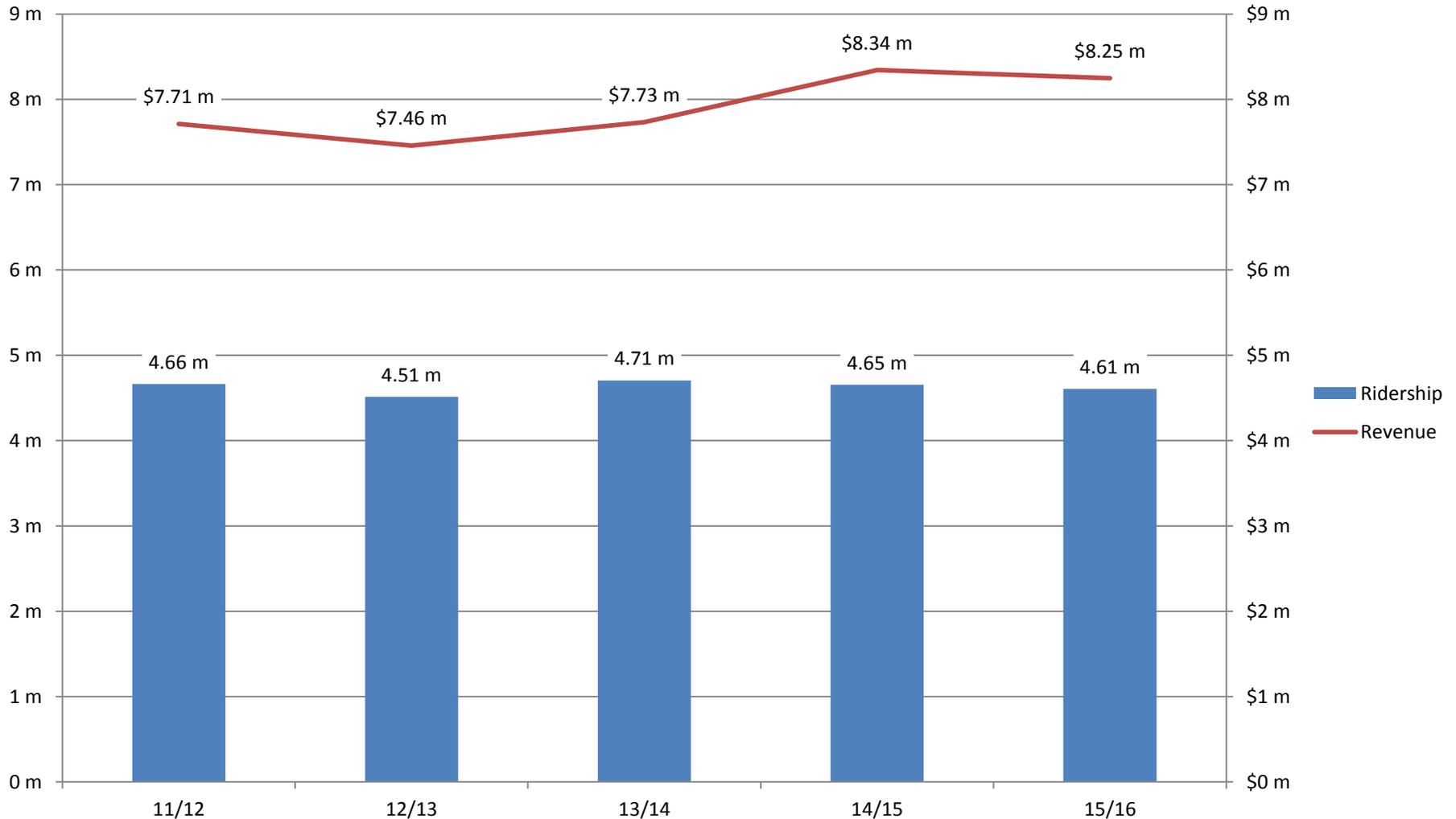


## Access-A-Bus Ridership & Revenue - Q2



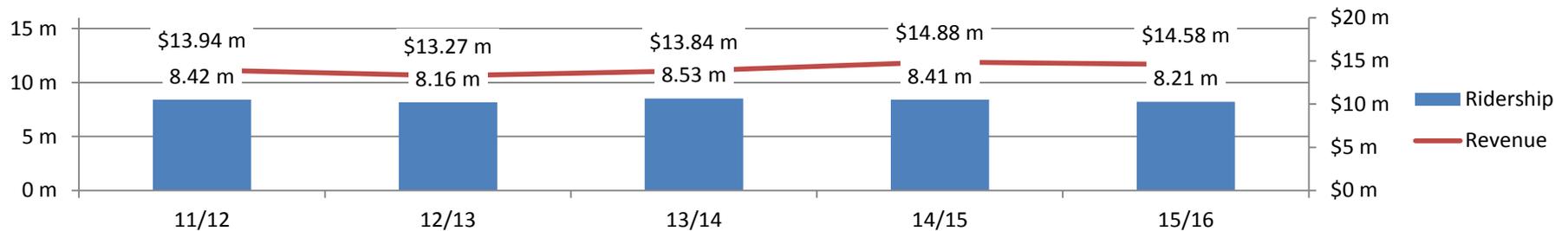
# Revenue and Ridership – Q2

## Halifax Transit Ridership & Revenue - Q2

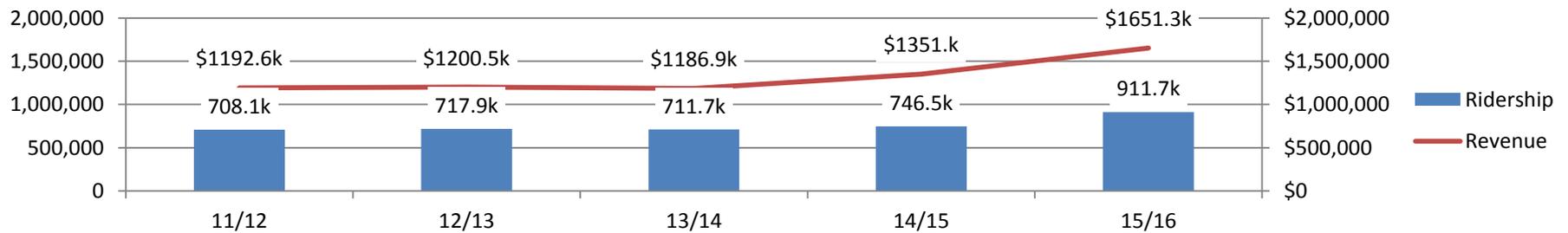


# Revenue and Ridership – YTD

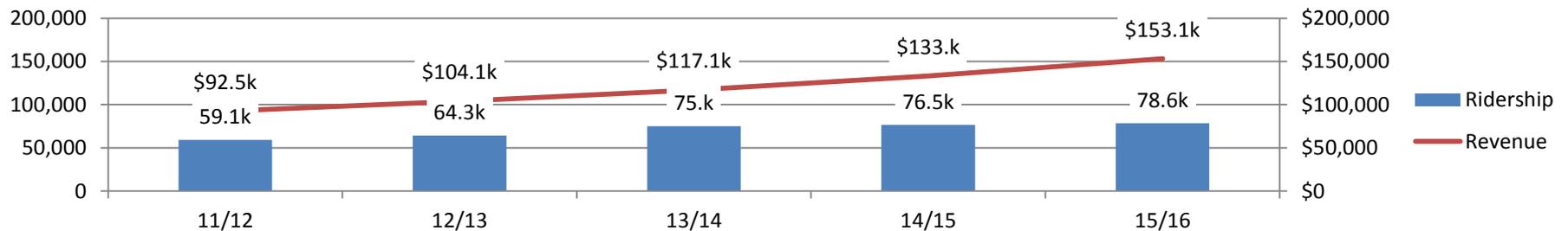
## Year to Date Conventional Ridership & Revenue



## Year to Date Ferry Ridership & Revenue

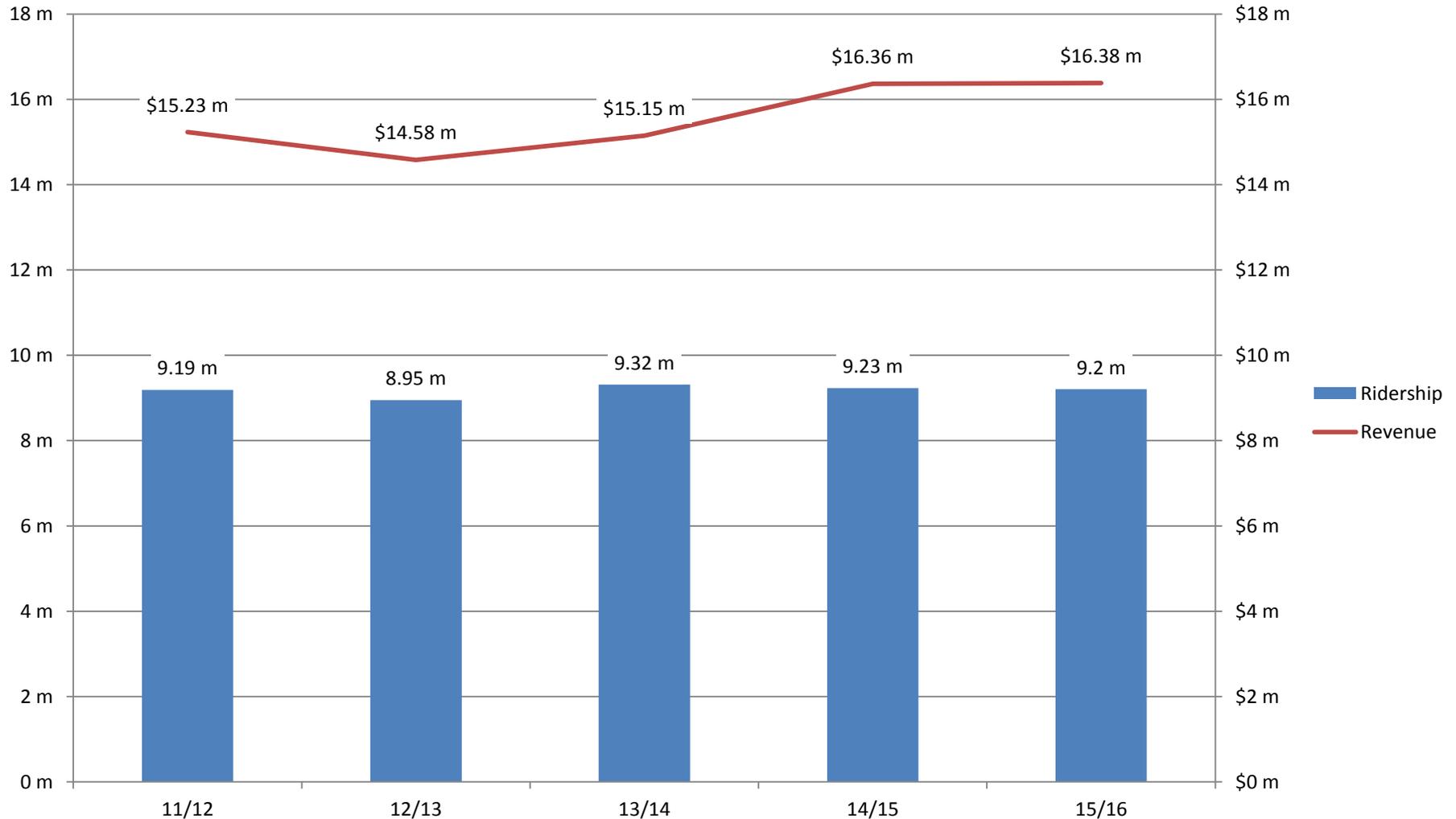


## Year to Date Access-A-Bus Ridership & Revenue



# Revenue and Ridership – YTD

## Year to Date Halifax Transit Ridership & Revenue



# Revenue – Actual vs. Planned

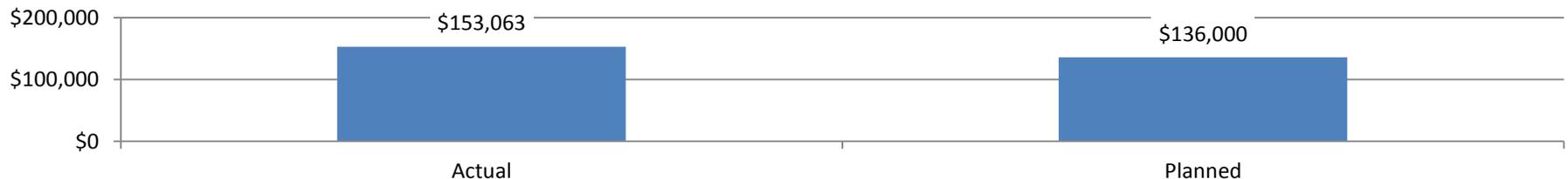
## 2015/16 Year to Date Actual vs Planned Conventional Revenue



## 2015/16 Year to Date Actual vs Planned Ferry Revenue

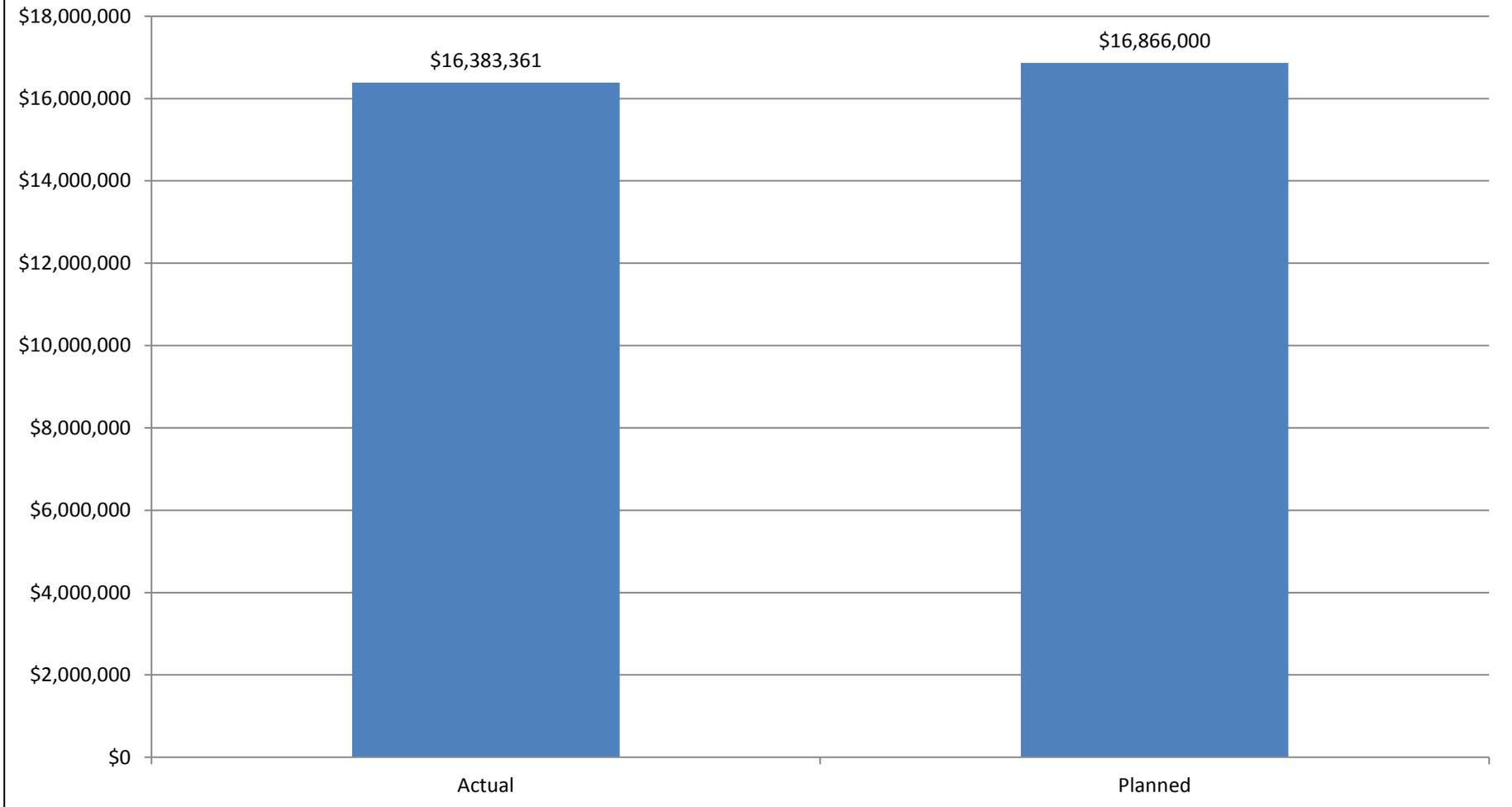


## 2015/16 Year to Date Actual vs Planned Access-A-Bus Revenue



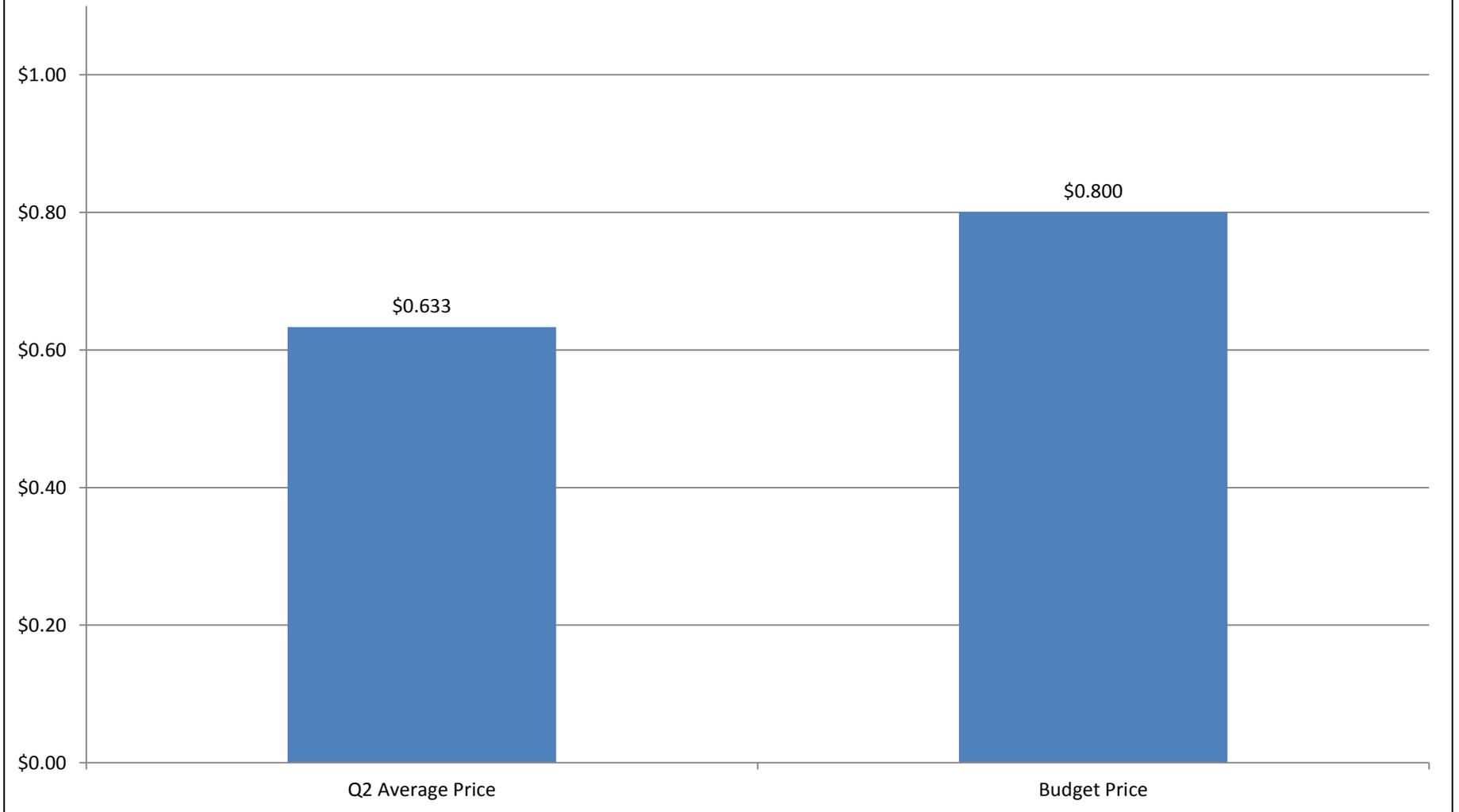
# Revenue – Actual vs. Planned

**2015/16 Year to Date Actual vs Planned  
Halifax Transit Revenue**



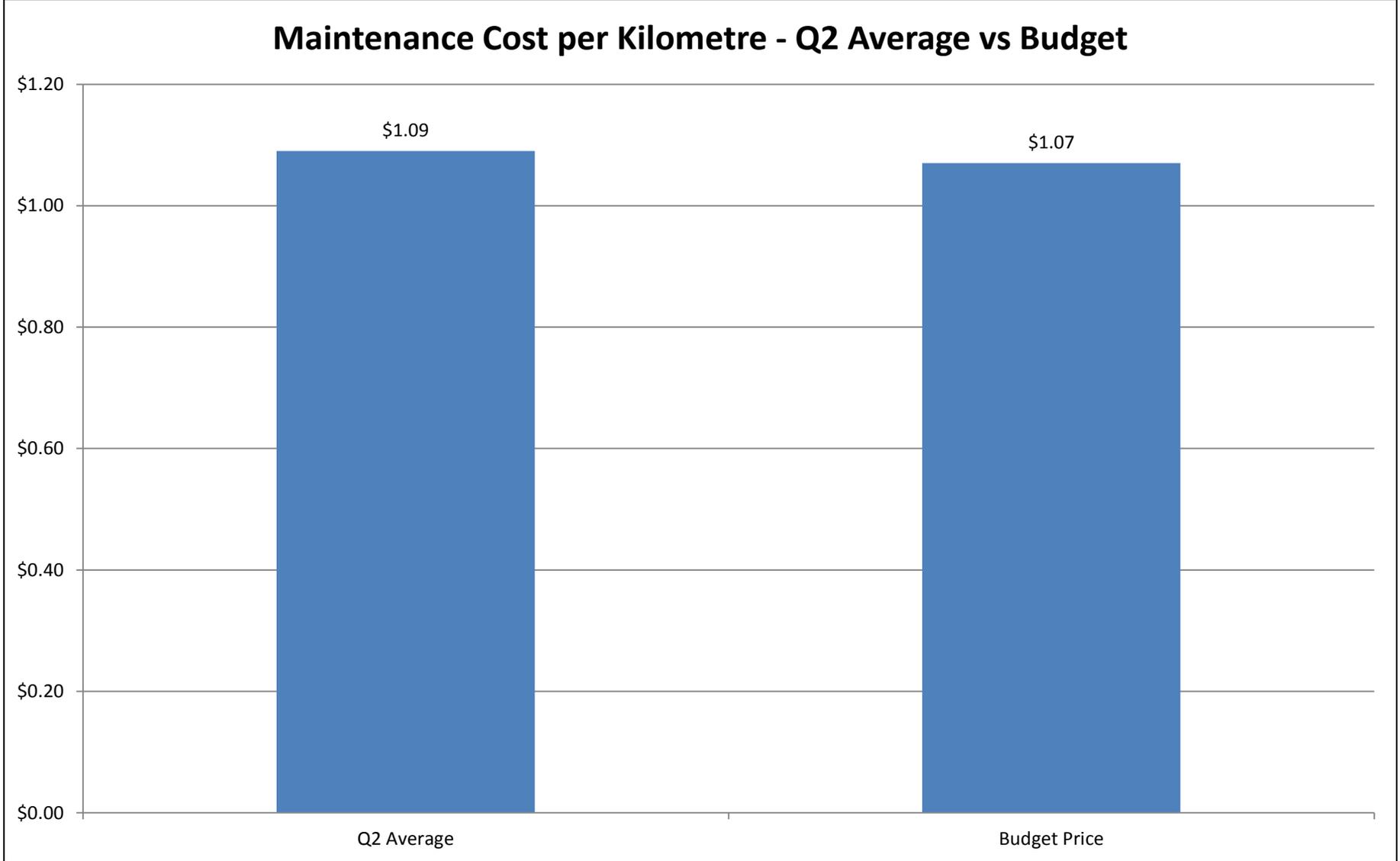
# Fuel Cost – Q2 Average vs Budget

Fuel Cost per Litre - Q2 Average Price vs Budget



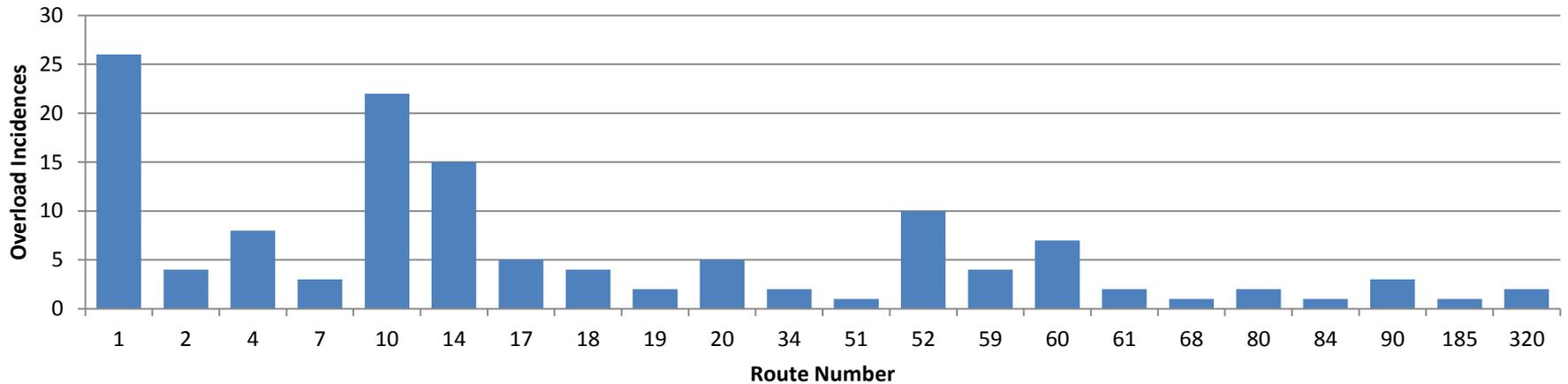
# Maintenance Cost – Q2 vs Budget

Maintenance Cost per Kilometre - Q2 Average vs Budget

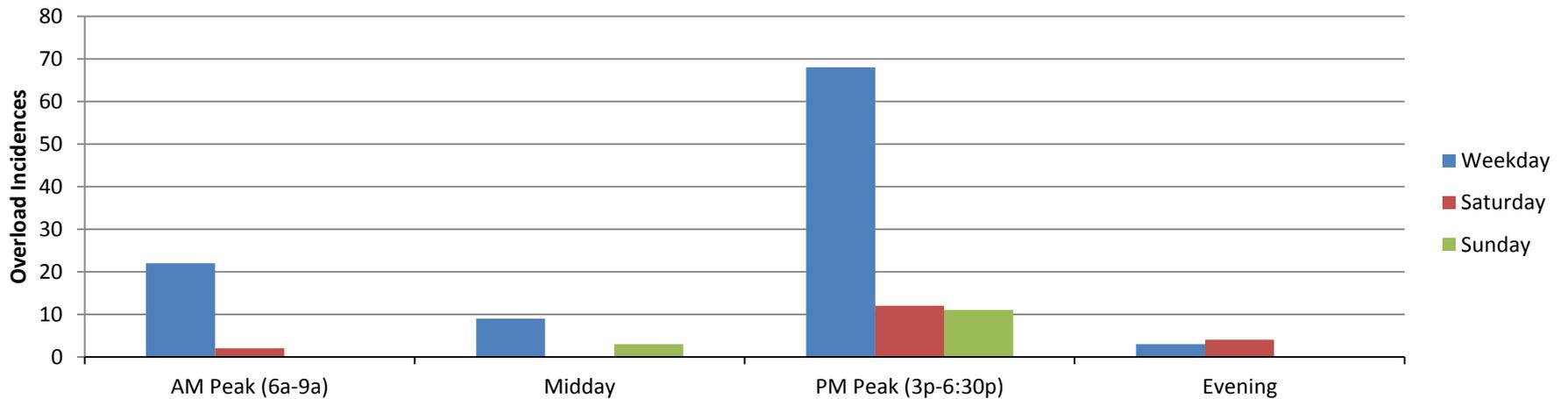


# Reported Overloads

## Q2 Overloads



## Q2 Overloads by Period and Day



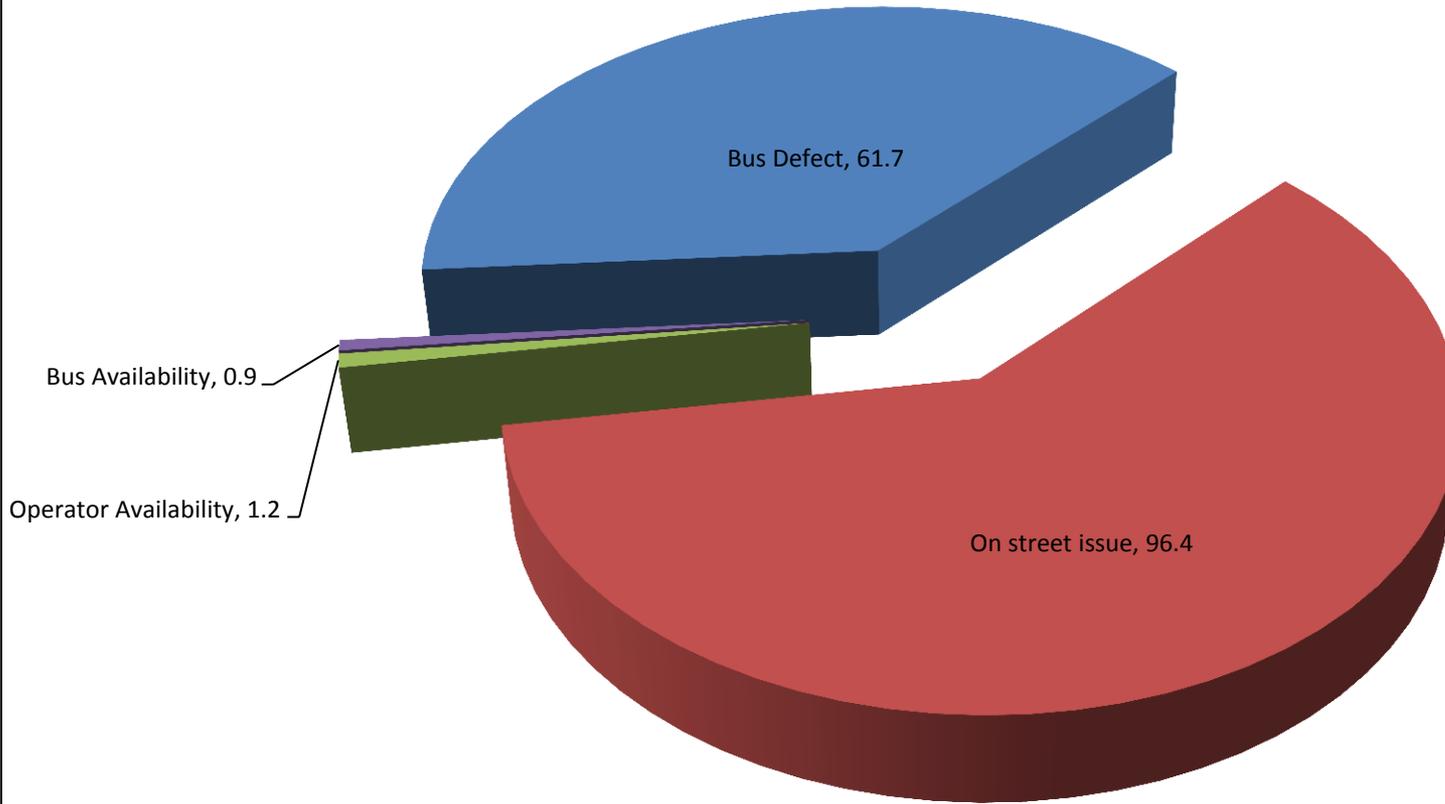
# Service Readiness

Service Readiness: Operators and vehicles required to meet the scheduled departure time from the Burnside and Ragged Lake Transit Centres.

- Service readiness is calculated as the percentage of service for which an operator and vehicle is available to provide the service at the scheduled time from the Transit Centres. Service readiness for Q2 was 99.95%.

# Lost Service

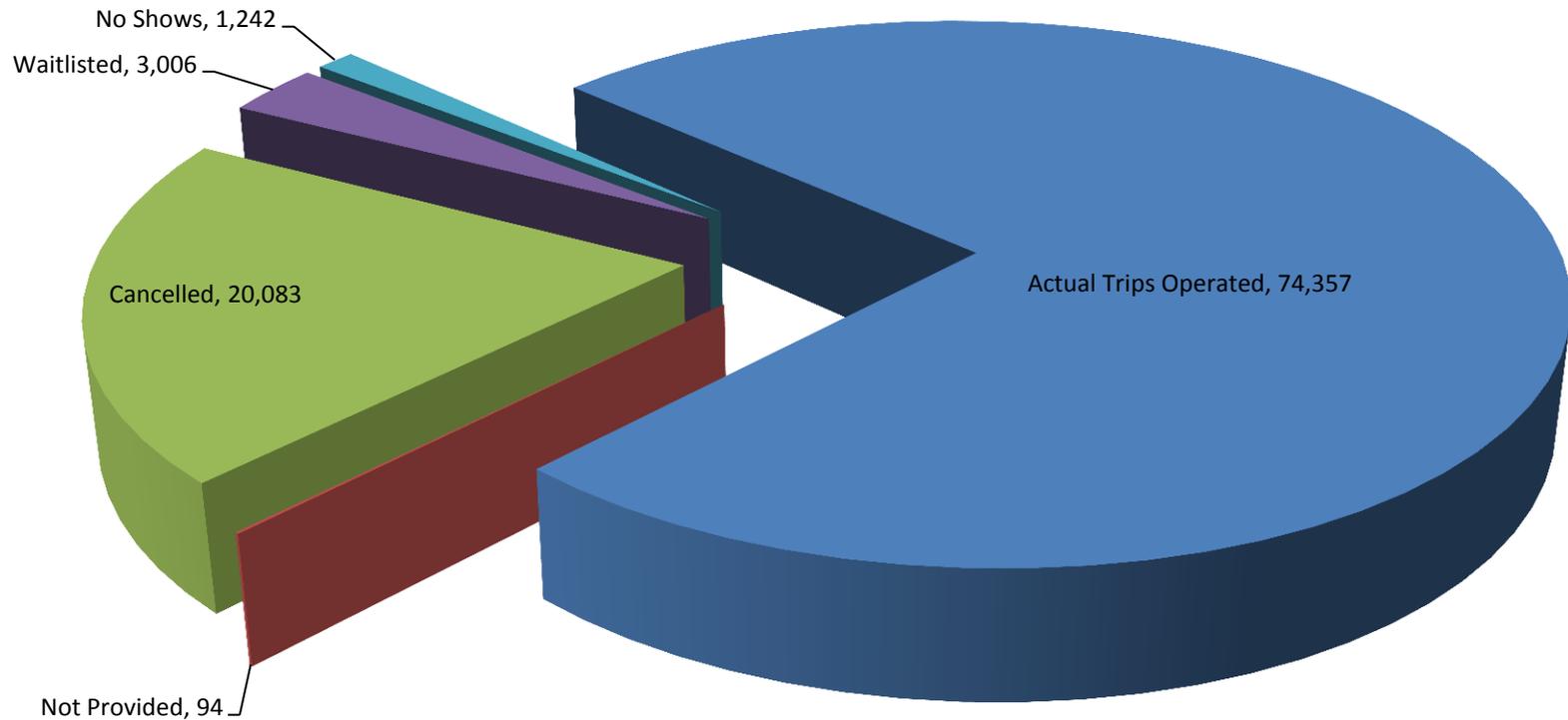
## Loss of Service Hours - Q2 2015/16



Total Service Hours Lost: 160.3  
Percentage of Total Service Hours Lost: 0.08%

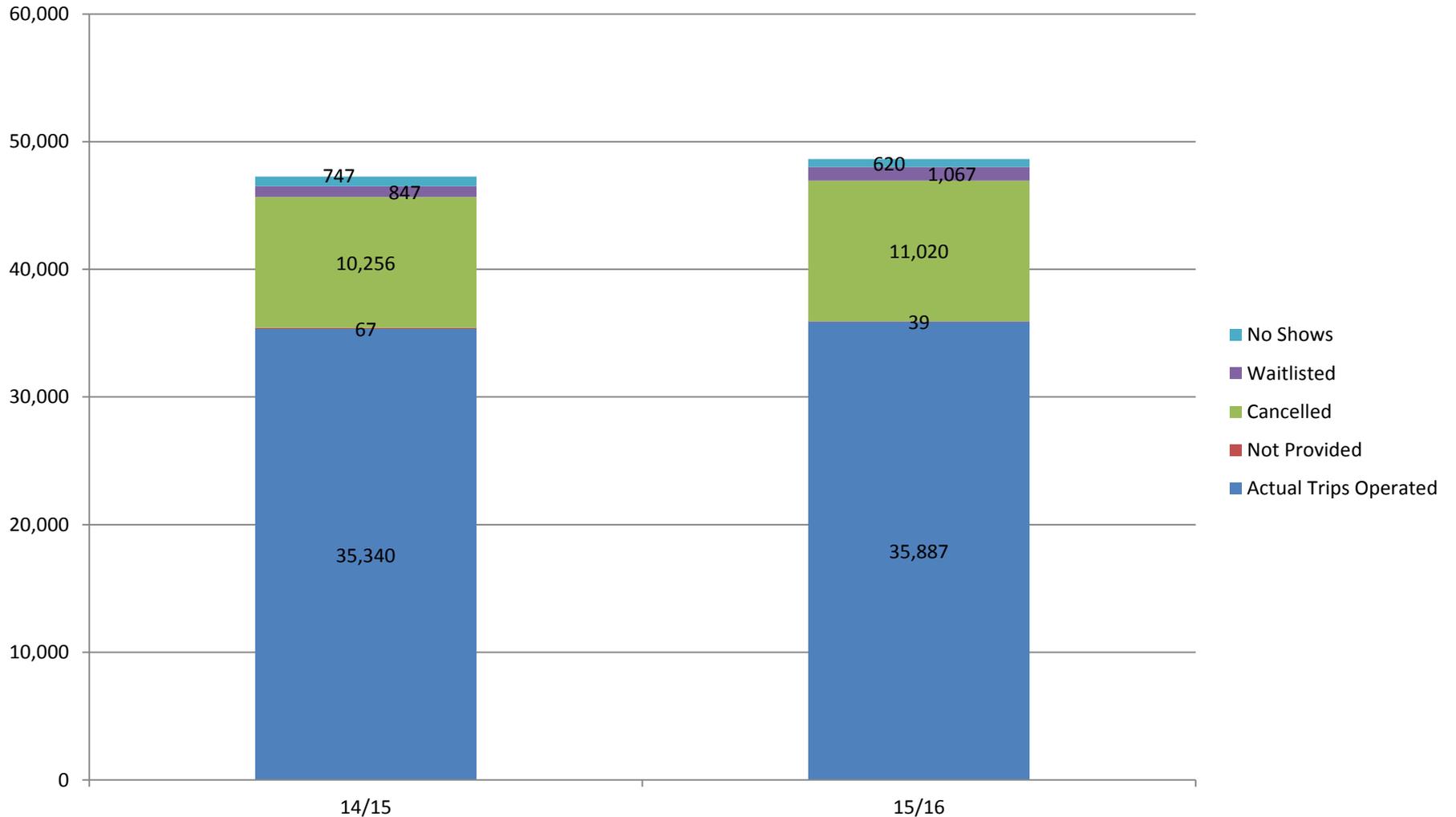
# Access-A-Bus Trip Details

Access-A-Bus Trip Details 15/16 YTD



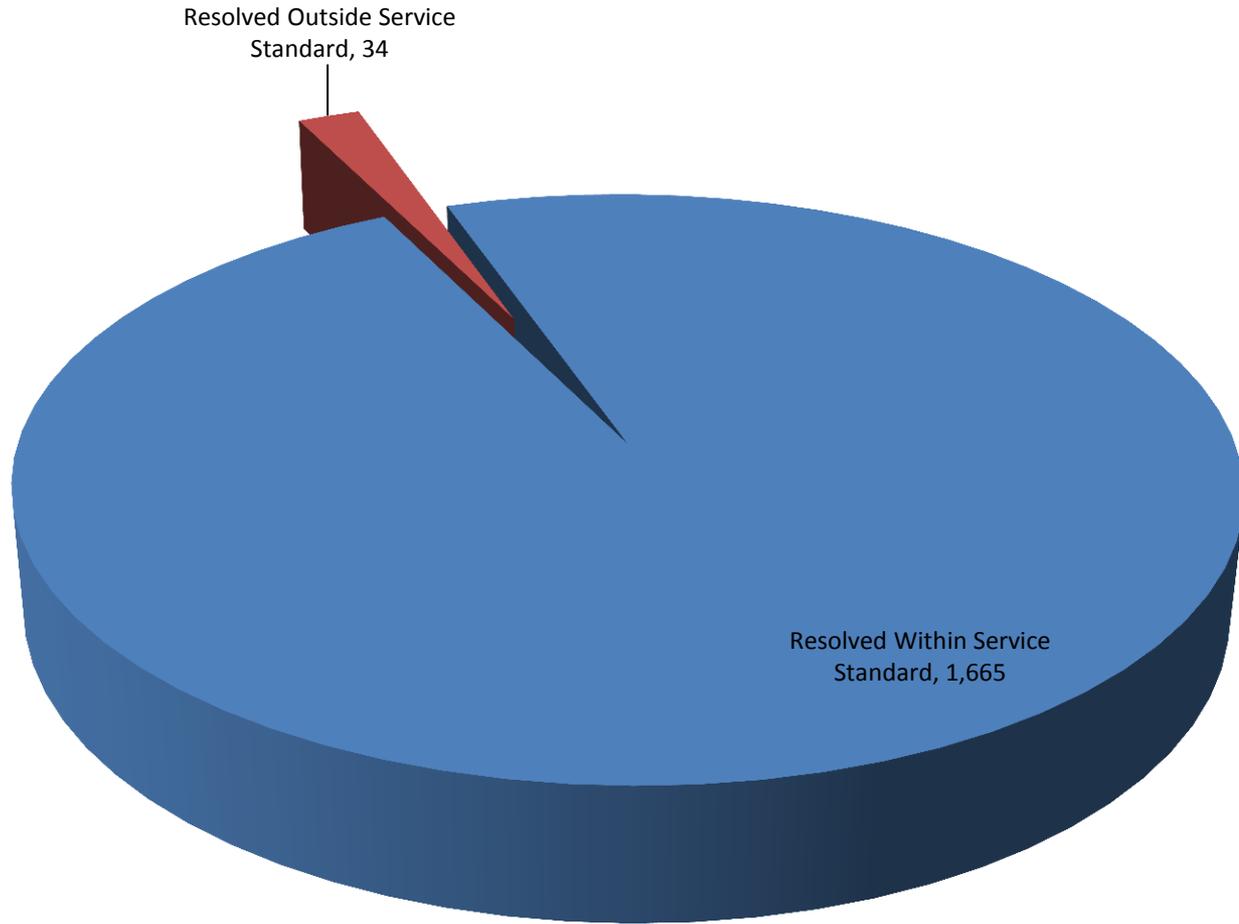
# Access-A-Bus Trip Details

## Access-A-Bus Trip Details - Q2



# Customer Service – All Services

## Halifax Transit Customer Service - Complaints Resolved - Q2



# Halifax Transit Technology Project

- AVL/CAD project
  - Mini fleet testing in Fall 2015
  - Installation ongoing
- Fare Management Solution
  - Beginning new multi-phase RFP process

# Moving Forward Together Plan

- The revised Moving Forward Together Plan will be brought forward in March 2016.



# Future Quarterly Reports

- During the implementation of the AVL/CAD project, metrics including loss of service, service readiness, and overloads, will not be included in the quarterly report.
- Ridership, revenue, fuel, maintenance, project updates and Access-A-Bus information will continue to be included in the quarterly report.