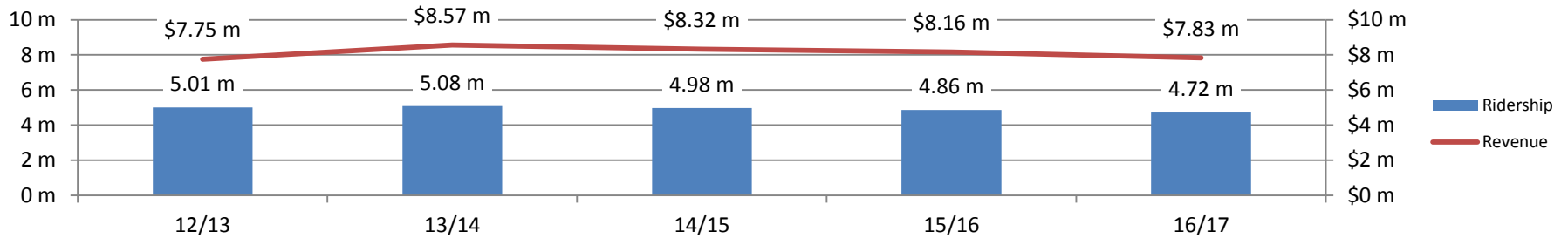


TSC Q3 2016/17 Report

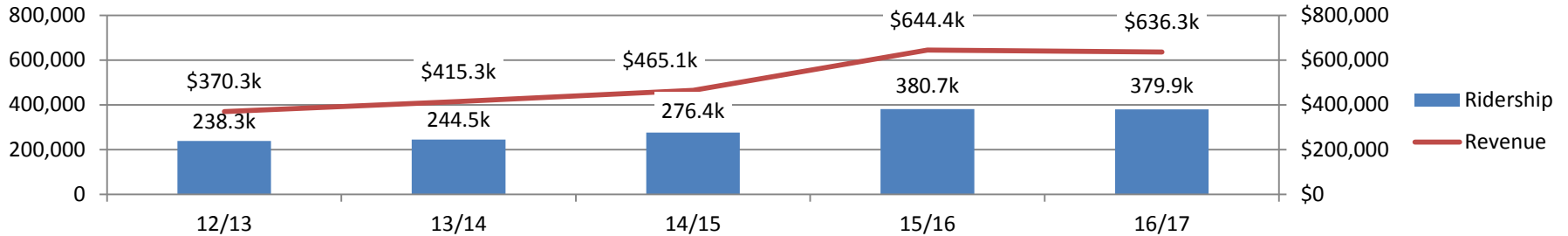
March 23, 2017

Revenue & Ridership – Q3

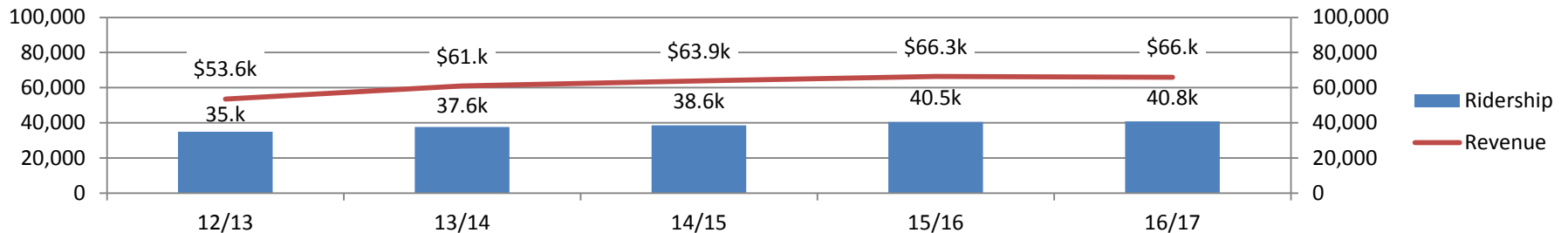
Conventional Ridership & Revenue - Q3



Ferry Ridership & Revenue - Q3

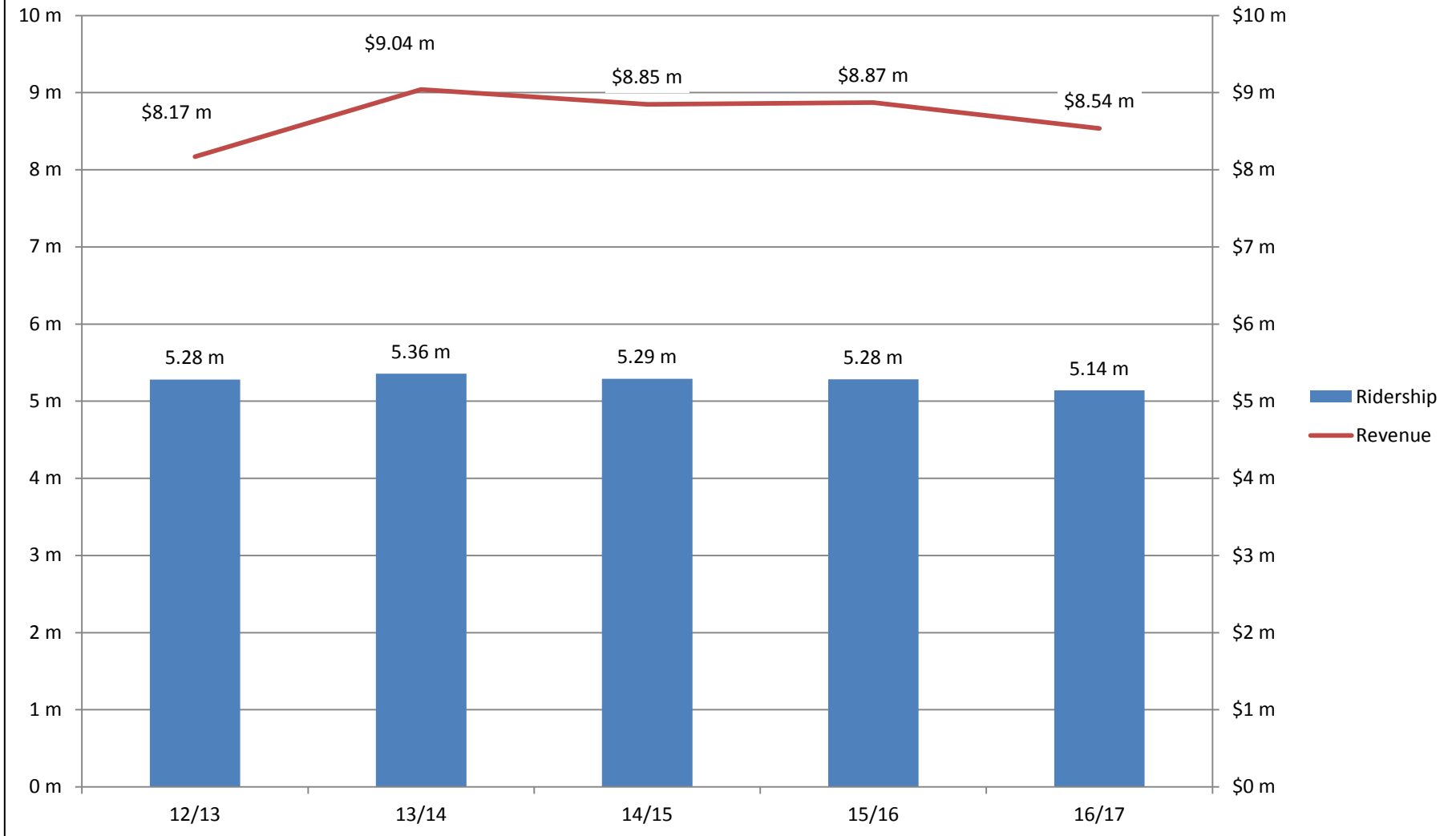


Access-A-Bus Ridership & Revenue - Q3



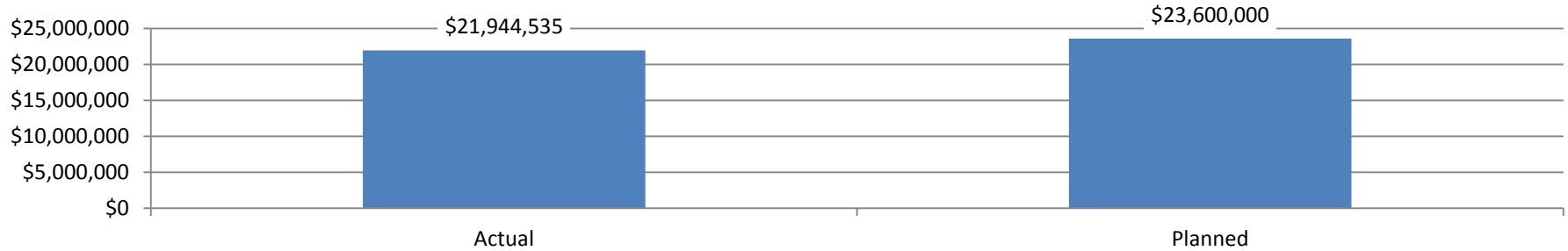
Revenue & Ridership – Q3

Halifax Transit Ridership & Revenue - Q3

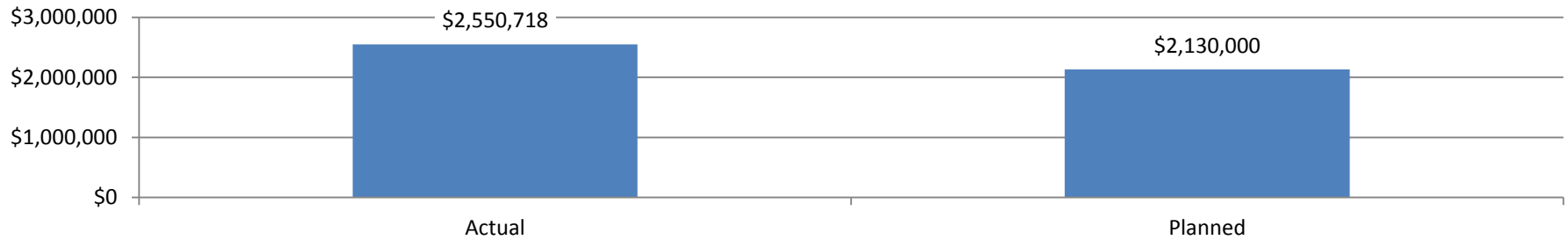


Revenue – Actual vs. Planned

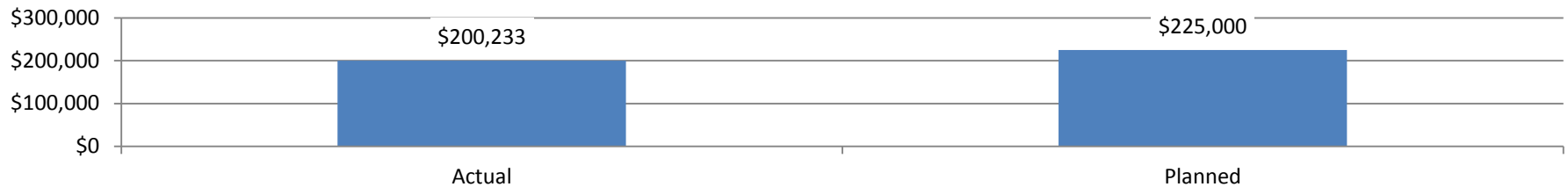
2016/17 Year to Date Actual vs Planned Conventional Revenue



2016/17 Year to Date Actual vs Planned Ferry Revenue

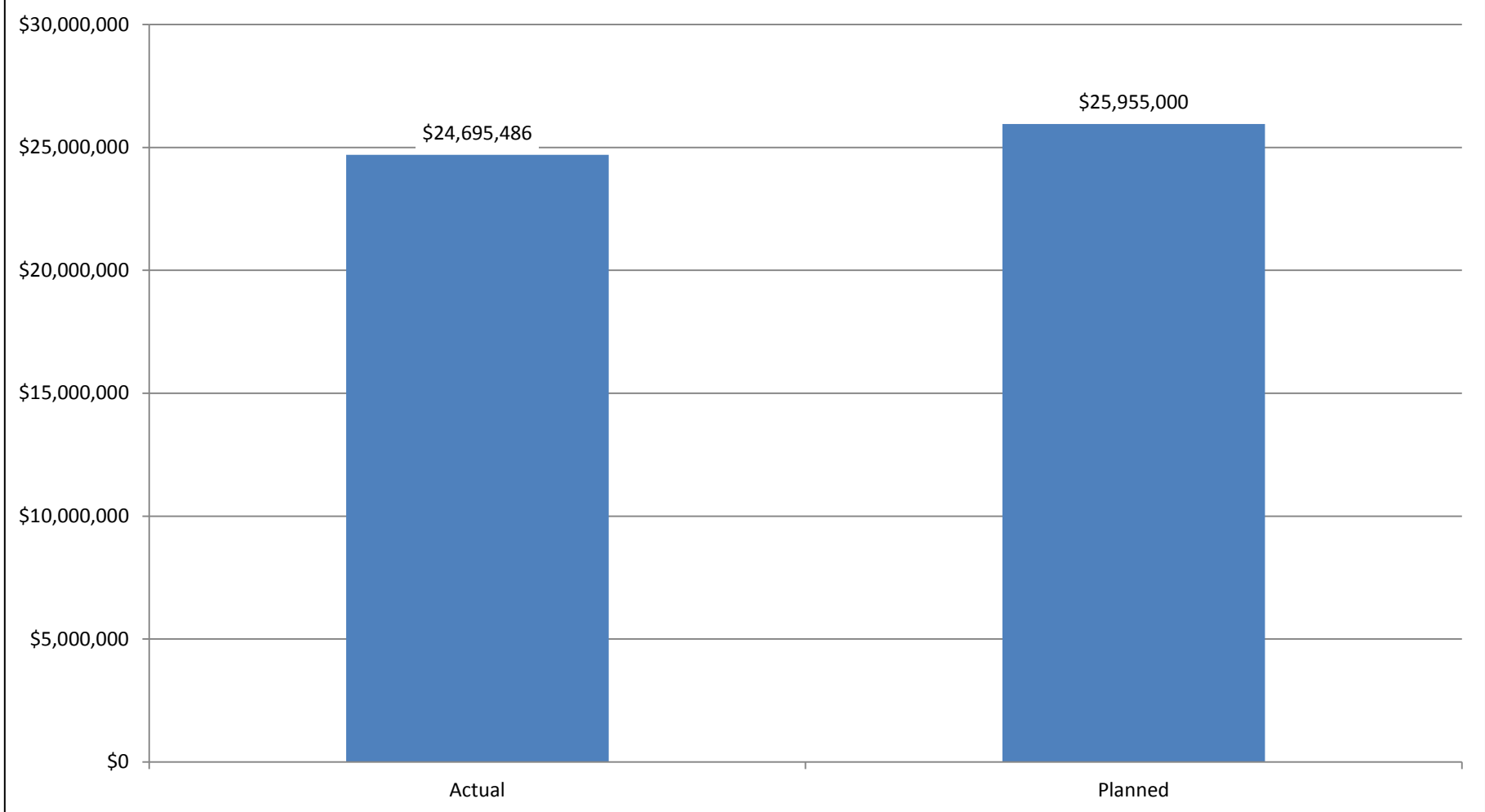


2016/17 Year to Date Actual vs Planned Access-A-Bus Revenue



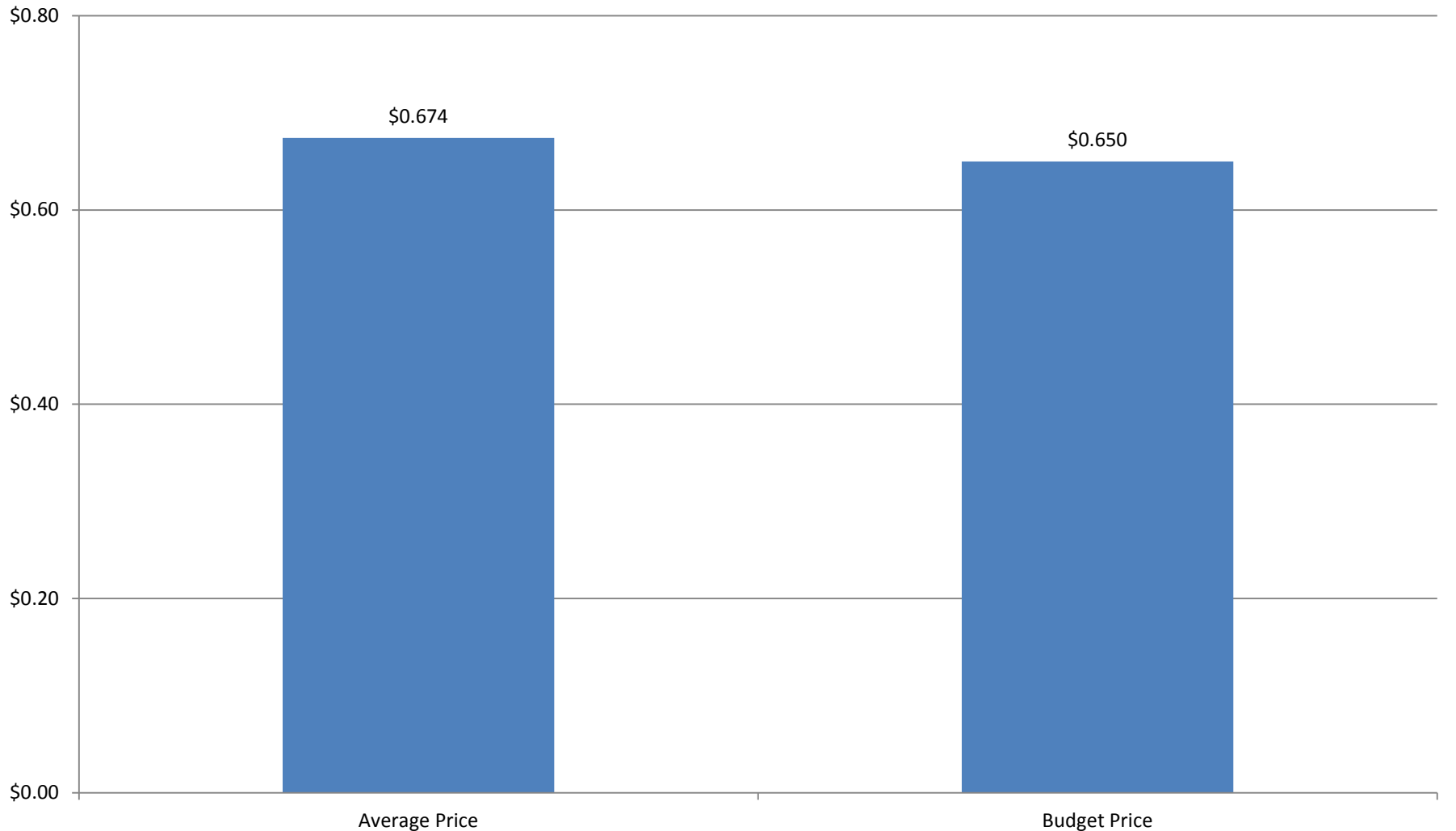
Revenue – Actual vs. Planned

2016/17 Year to Date Actual vs Planned
Halifax Transit Revenue

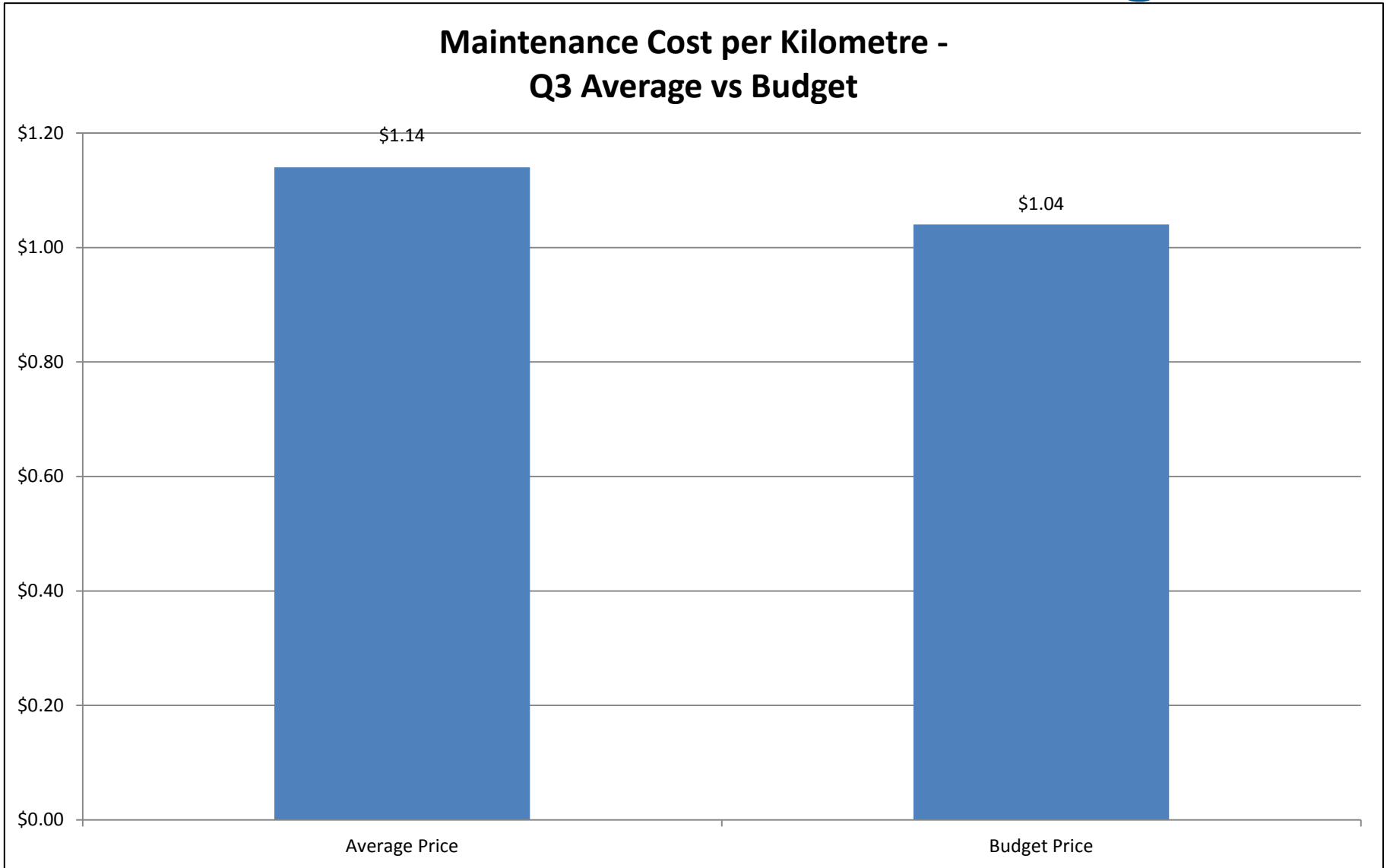


Fuel Cost – Q3 Average vs Budget

Fuel Cost per Litre - Q3 Average Price vs Budget

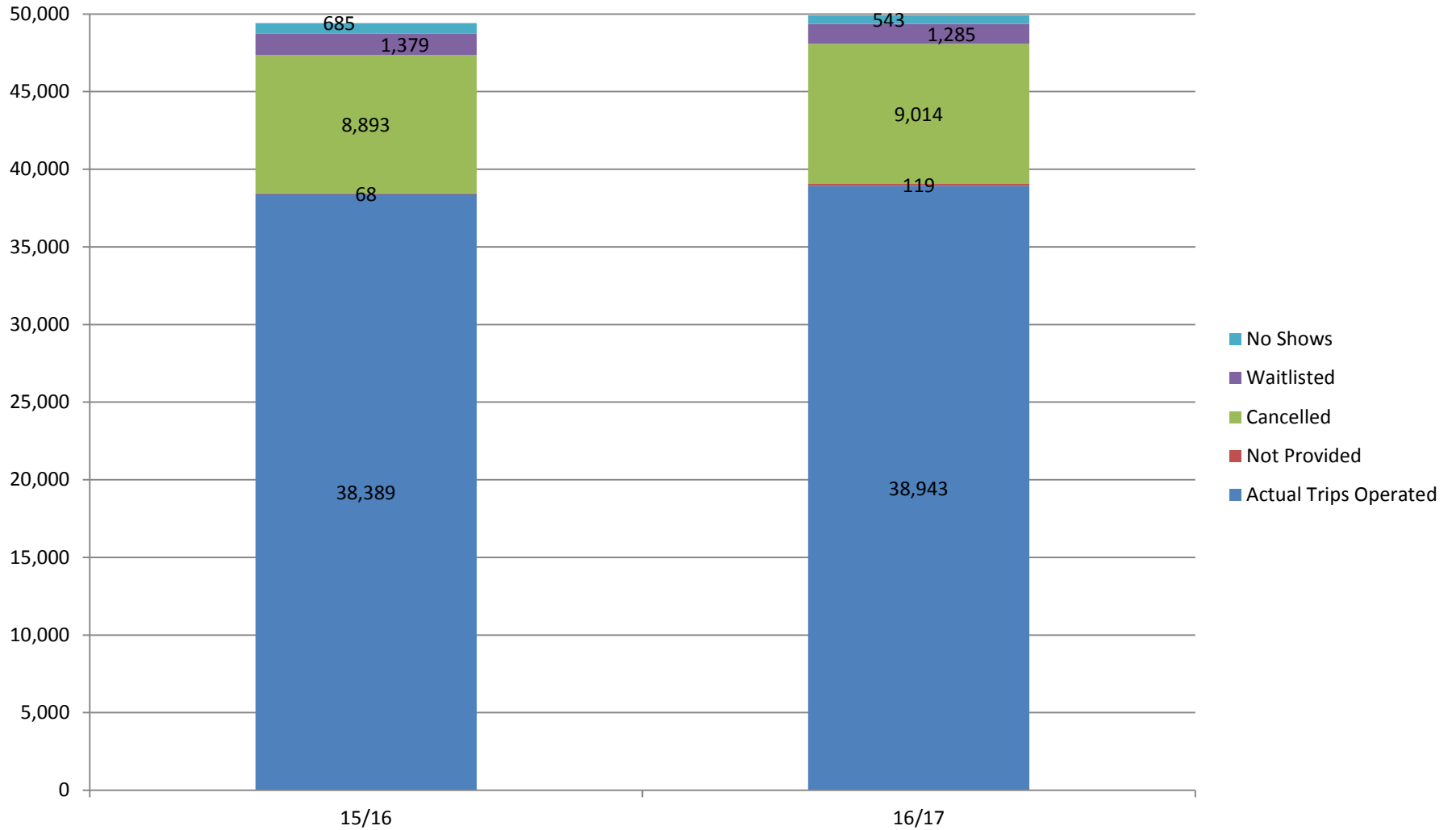


Maintenance Cost – Q3 vs Budget



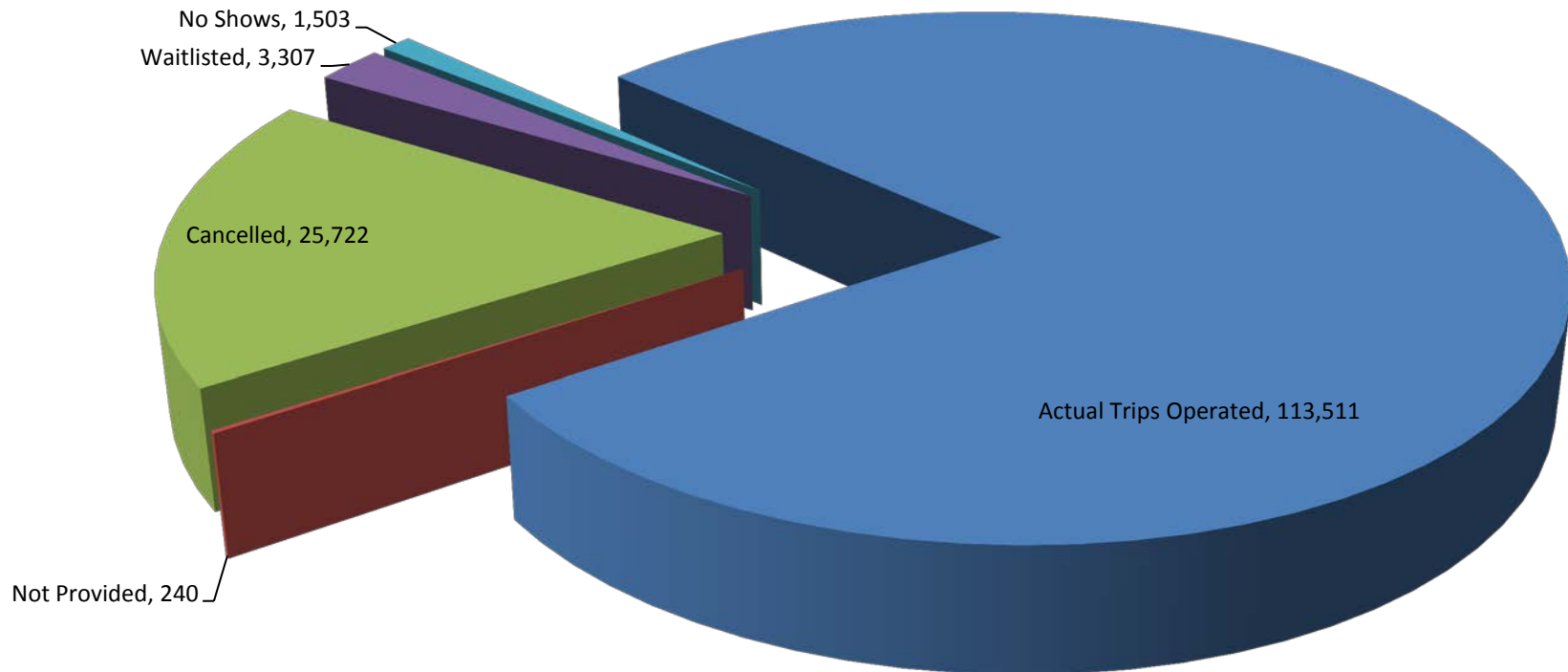
Access-A-Bus Trip Details

Access-A-Bus Trip Details - Q3



Access-A-Bus Trip Details

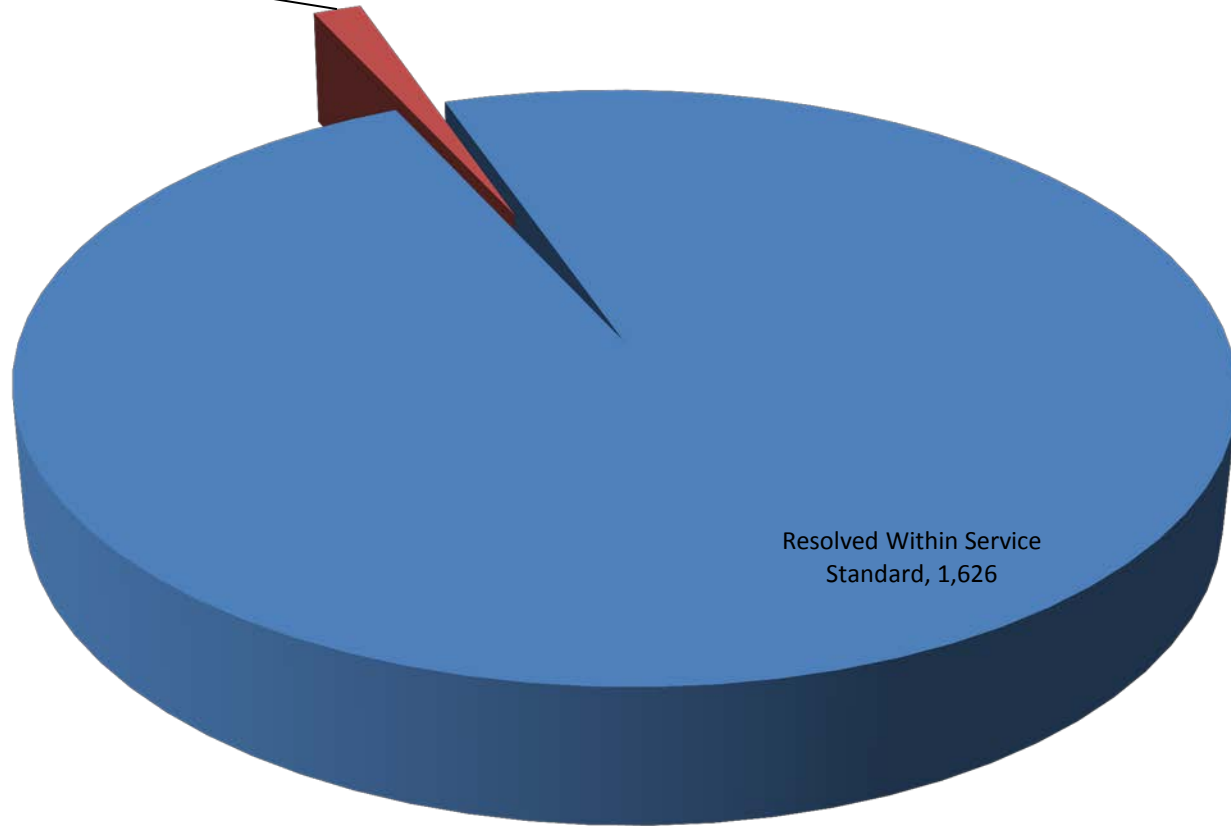
Year to Date Access-A-Bus Trip Details 2016/17



Customer Service – All Services

Halifax Transit Customer Service Standards - Q3

Resolved Outside Service
Standard, 26

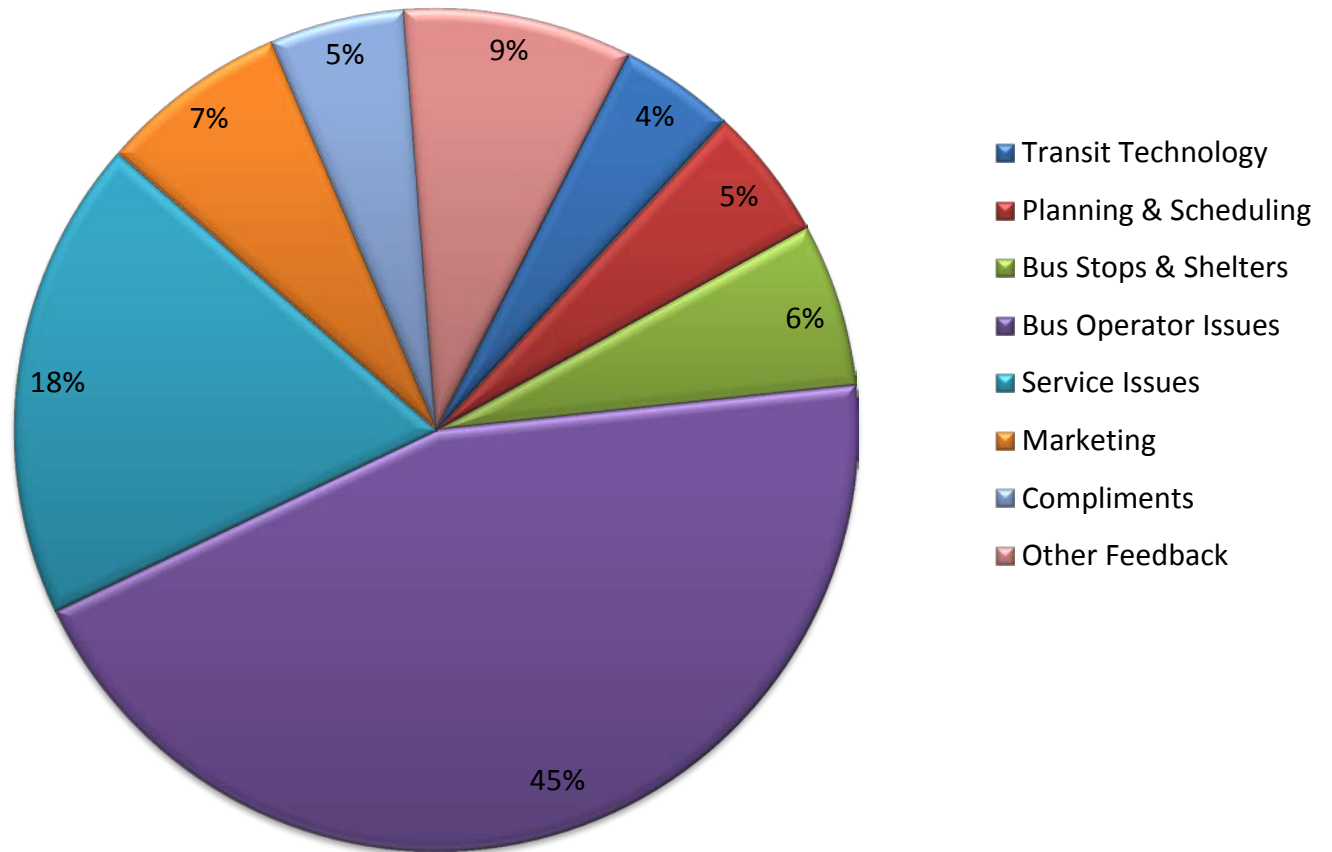


Resolved Within Service
Standard, 1,626

Percentage of feedback resolved within standard: 98%

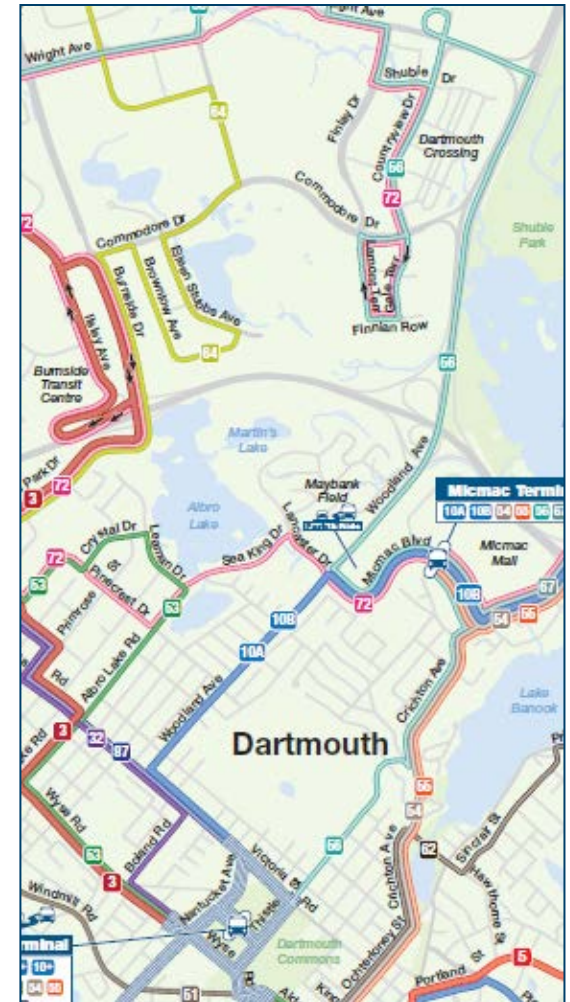
Customer Service – All Services

Q3 Summary of Customer Feedback



Moving Forward Together Plan

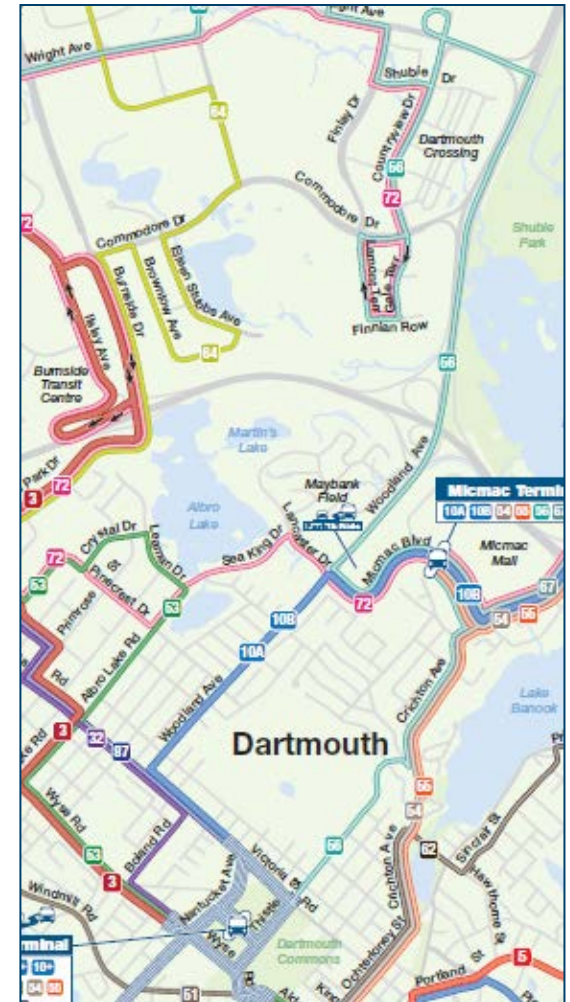
- Approved by Regional Council on Tuesday, April 12, 2016, plan approval confirmed with several amendments in December 2016
- Roll out has begun
 - One additional AM Peak trip and one additional PM Peak trip on Route 330
 - Route 56 Dartmouth Crossing travels between Bridge Terminal and Dartmouth Crossing



Moving Forward Together Plan

Planned Service Changes for 2017/2018 include:

- Service changes to many existing routes including Route 6, Route 9, Route 19, Route 20, Route 22, Route 402, Route 330, Route 370, and School Specials
- New Route 194 West Bedford Express service launched in Bedford
- A pilot program will be conducted bringing the Route 370 Porters Lake Express to Micmac Terminal





Integrated Mobility Plan

- First round of consultation held in September 2016
- Second round of consultation held in December 2016
- Third round of consultation planned for April 2017
- Plan completion targeted for the first half of 2017



HALIFAX
TRANSIT

Mumford Terminal Replacement

- Goal to determine site requirements and identify candidate sites for an improved Terminal in West End of Halifax
- Large public engagement component anticipated
- RFP released in February 2017
- Partially funded through Public Transit Infrastructure Fund
- Work to be completed by early 2018



Low Income Transit Pass Pilot

- Four month Pilot extension granted by Regional Council in February 2017
- Regional Council also approved the implementation of a permanent, annual Low Income Transit Pass Program for up to 1,000 qualified applicants
- First annual program will start July 1, 2017 and will continue until June 2018



Rural Transit Funding Program

- On September 20, 2016, Regional Council approved funding to three not for profit organizations for the 2016/2017 fiscal year
- MusGo Rider Musquodoboit, MusGo Rider Valley-Sheet Harbour and BayRides
- To date, for the 2016/17 fiscal year, HRM has paid out approximately \$43,300 to these agencies through the Rural Transit Funding Program



BayRides Board Members take a ride on passenger van



SmartTrip Program

- The SmartTrip program is a Transportation Demand Management (TDM) initiative
- SmartTrip works directly with employers to encourage employees to choose alternative modes of commuting
- There are currently 13 SmartTrip employers in Halifax
- The EPass program is available to SmartTrip members who choose to invest in public transit for their employees
- For 2017, there are 874 EPass Program participants, a 26% increase over 2016



Halifax Transit Technology Project

In the third quarter of 2016/17, Halifax Transit continued AVL+ project Phase Two activities, including:

- Conducting Stop Annunciation pilot on 13 routes, and planning full rollout in Q4
- Planning and testing of GTFS-RT (General Transit Feed Specification - Real Time) for rollout in Q4 for Google and the third-party developer community
- Planning and testing of headsign integration for rollout in Q4

The AVL+ project is scheduled for completion in March 2017.



Halifax Transit Technology Project

- The Bus Driving Simulator was installed at the Ragged Lake Transit Centre and the training team received orientation on the simulator hardware and software. The Bus Driving Simulator project is scheduled for completion in the fourth quarter of 2016/17.
- Procurement activities have progressed on two projects within the program, Fixed Route Planning Scheduling & Operations and Fare Management, with ongoing contract negotiations.



Electric Bus Pilot Project

- In October 2016, Halifax Regional Council approved a partnership between Nova Scotia Power Inc. (NSPI) and Halifax Transit to enter into a third party electric vehicle (EV) study which will explore the appropriate electric technology option for the Halifax Transit network and make recommendations for a pilot study in 2018/19.
- The tender for this project closed on January 13, 2017. WSP was awarded as the successful bidder.