



Personal Safety Tips

Taxi/Vehicle for Hire



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HALIFAX

Personal Safety Tips

Help ensure your personal safety when using a taxi:

- Call for a taxi instead of hailing or flagging one down. Calling generates a record of your request. Ask for the number of the taxi that is being dispatched.
- Before you get into a taxi, make note or take a photo of the taxi roof-light number and company name. The taxi roof-light number should also be identified with decals inside the vehicle.
- Check for a taxi meter. If a meter is not present, don't enter the taxi or get out immediately and call 311 to report a possible illegal taxi.
- Always sit in the back seat of the vehicle on the right-hand side. This provides the most personal space and is closest to curb-side for easy exit.
- Once inside, ensure the taxi vehicle license and the taxi driver license (with photo), are clearly displayed inside the taxi. Ensure the taxi driver matches the photo on the taxi driver license.
- Have your phone handy. If you are ever made to feel uncomfortable while in a taxi, get out and/or call 911 immediately.
- Report your non-urgent complaints and or comments to the Citizen Contact Center by calling 311.

For more information on the Taxi By-Law regulations or licensing requirements please contact: 311 or visit halifax.ca/taxiservices